



DRAFT ANNUAL REPORT

2022 /2023



Table of Contents

1.1. MAYOR'S FOREWORD & EXECUTIVE SUMMARY	7
1.2. COMPONENT B: EXECUTIVE SUMMARY	10
GOVERNANCE	13
2.1 INTRODUCTION	13
2.2 COMPONENT A: GOVERNANCE STRUCTURES	13
2.3 COMPONENT B: INTERGOVERNMENTAL RELATIONS	21
2.4 COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION	22
2.5 COMPONENT D: CORPORATE GOVERNANCE	24
SERVICE DELIVERY	30
PERFORMANCE	30
3.1 COMPONENT A: BASIC SERVICES	30
3.2 COMPONENT B: ROADS & TRANSPORT	36
3.3 COMPONENT C: PLANNING & DEVELOPMENT	39
3.4 COMPONENT D: COMMUNITY & SOCIAL SERVICES	47
3.5 COMPONENT E: HEALTH	54
3.6 COMPONENT F: SAFETY	54
3.7 COMPONENT G: SPORTS & RECREATION	60
3.8 COMPONENT H: CORPORATE POLICY OFFICES & OTHER SERVICES	61
3.9 COMPONENT I: ORGANISATIONAL PERFORMANCE	63
.....	66
2. LEGISLATIVE PROVISION	66
3. ORGANISATIONAL PERFORMANCE SUMMARY	68
OVERALL PERFORMANCE	70
4. PERFORMANCE MANAGEMENT PROCESSES	72
4.1 APPROVAL OF SDBIP 2022/23	75
4.3 INDIVIDUAL PERFORMANCE MANAGEMENT	75

4.4	PERFORMANCE AND SUPPORTING INFORMATION	77
4.4.1.1	SUMMARY OF PERFORMANCE IN TERMS OF THE TOP LAYER SDBIP – PER DEPARTMENT	80
	Graph 3 - Top Layer KPI Report Per Department - % performance.....	81
5.	SUB – STANDARD PERFORMANCE AREAS AND PLANNED MEASURESTAKEN FOR IMPROVEMENT	83
	SUB – STANDARD PERFORMANCE AREAS AND PLANNED MEASURESTAKEN FOR IMPROVEMENT	86
6.	LESSONS LEARNT AND WAY FORWARD.....	90
7.	SERVICE PROVIDER PERFORMANCE SCHEDULE.....	92
	Assessment of the performance of External Service Providers	92
4.1	COMPONENT A: INTRODUCTION TO THE MUNICIPAL WORKFORCE.....	127
4.3	COMPONENT B: MANAGING MUNICIPAL WORKFORCE	128
4.4	COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE	131
4.5	COMPONENT D: MANAGING THE WORKFORCE EXPENDITURE	134
	FINANCIAL PERFORMANCE	135
5.1	COMPONENT A:	136
5.3	COMPONENT B:	137
5.4	COMPONENT C:	137
5	CHAPTER 6: AUDITOR GENERAL’S FINDINGS	138
	APPENDICES	136
	Appendix A:	137
	Appendix B:	140
	Appendix C:.....	145
	Appendix D:.....	154
	Appendix E:	157
	Appendix F:	170
	Appendix G: (I)	184
	Appendix H:.....	189
	Appendix I:	205

Appendix J:.....	207
Appendix K:.....	207
Appendix K (i): Revenue Collection Performance by Vote	207
Appendix K (ii):.....	207
Appendix L:	208
Appendix N:.....	208
Appendix O:.....	210
Appendix P:	210
Appendix Q:.....	210
Appendix R:.....	211
Appendix S:	211
Appendix T:	211
3. Volume II: Annual Financial Statements	212



VISION

“A just and prosperous municipality that is people empowering and service delivery driven through good and clean governance with the trust of traditional authorities and future generations”.

MISSION

In consultation with traditional authorities the uMlalazi Council will progressively address service delivery backlogs, whilst promoting equal access to socioeconomic development opportunities for the youth, women and people with disabilities, in a lawful and transparent manner

THE UMLALAZI MUNICIPALITY IN PARTNERSHIP WITH ITS COMMUNITY WILL STRIVE TO:

- Create sustainable and better services for all;
- Ensure a skilled, motivated and committed workforce;
- Create mutual trust and understanding between the municipality and the community through effective communication
 - Emphasize better usage of resources;
 - Provide infrastructure and build investor confidence;
 - Enhance Batho - Pele principles and B2B pillars;
 - Create a safe environment for all;
- Improve the Green Economy of our community by partnering with all stakeholders to create clean & safe place where people live and work;
 - Ensure effective land use management that take cognizance of sound environmental practices;
 - Enhance good governance through leadership excellence & community participation;
 - Facilitate institutional transformation;
 - Ensure continued sound financial management;
 - Provide services to the entire community with diligence and empathy; and
 - Apply good and transparent corporate governance to promote community prosperity

1

MAYORS FOREWORD



Section 121 of the Municipal Finance Management Act, No 56, 2002 states:

Every municipality and every municipal entity must for each financial year prepare an annual report in accordance with this Chapter. The council of a municipality must within nine months after the end of a financial year deal with the annual report of the municipality and of any municipal entity under the municipality's sole or shared control.

Section 127 (2) continues as follows:

The mayor of a municipality must, within seven months after the end of a financial year, table in the municipal council the annual report of the municipality and of any municipal entity under the municipality's sole or shared control.



1.1. MAYOR'S FOREWORD & EXECUTIVE SUMMARY

I am pleased to present the 2022/2023 Annual Report of the uMlalazi Municipality. The Annual Report is presented in the spirit of transparency, accountability and integrity both for the institution and its people.

Over the past few years, the South African economy has faced a series of global and local disruptions, including slowing global growth, acute power challenges, inefficiencies in state-owned enterprises, and climate change, among others.

As per Statistics South Africa (StatsSA), the South African economy expanded by merely 0.3% since the outbreak of the pandemic (that is, between 2019 and 2022) which is a fraction of its population growth over that period. The power outage (loadshedding) currently faced by the South African economy have spared no industry, mining and manufacturing are likely to be among the worst affected. Retail sales were down by 0.8% in January and are also likely to see further fall, mostly because household finances continue to remain under pressure. This is the result of the ongoing cost-of-living squeeze, high inflation and loadshedding. Further to these, the South African Reserve Bank keep increasing the interest rate putting more pressure on the already squeezed consumer spending capacity. On the other hand the unemployment, crime and substance abuse statistics continues to hike to an unacceptable and uncontrollable level.

The combination of all these factor have negatively affected both individuals and business communities' ability to adhere to their financial commitments which results in the decline of the municipality's revenue and collection rate. This is putting a serious strain to our budget which is already under a tremendous pressure. Amidst all these challenges our dedicated Council who lead with integrity remain committed to rendering effective, efficient and adequate service delivery programmes through the implementation of our 10 Commandments (pillars) as outlined in IDP, derived from a political perspective.

In order to provide some relief to our people, we continue to provide 20% rates rebate to residential and business properties for early settlements made before 30 November. We also automatically renew indigent status of those residents that are currently on the register, this register is only reviewed once in 3 years.

We continue to build roads, sports facilities for recreation and community halls using Municipal Infrastructure Grant (MIG). In addition to MIG, other capital projects are funded from Council's own funding.

It is noteworthy that the municipality has embarked on a process to source R30 million rand to fund the procurement of plant which will fast track the rehabilitation of our rural roads which are currently in very dire state.

Whilst the municipality strives for development of local SMMEs, all procurement processes are fair, equitable, transparent, cost-effective and in line with all statutory regulations and according to Section 217 of the Constitution, the supreme guiding document for both the government and the people.

Our responsibility as an institution of development and change goes far beyond provision of basic necessities of growth and survival. It is to honour confidence to our people and creation of opportunities for growth and development.

Our capital expenditure of R 53 684 665 includes the municipal infrastructure grant (MIG). The Municipality has spent 73% of the total capital budget and 100% of the MIG budget. This capital expenditure assisted the municipality in building needed infrastructure as well as renewing health of council's assets.

With the Grant from the Department of Human Settlements, we will continue to deliver housing projects to our communities. Funding has been used to continue with Mpungose and Ngudwini Housing as well as Sunnydale

Phase 02 Extension projects. We also did some work in Ndlangubo, Mpushini and Uyaya Housing Projects. A total of 328 houses were constructed during the period under review. With R3,808,394 from Department of Minerals and Energy, we continue to ensure provision of electricity in the households that are still in need of this basic service.

We commit to sustain and monitor an effective government whose functions are efficient, effective, compliant and accountable to the people.

The Municipality has collected 86% of billed revenue for the 2022/2023 financial year, which was below the target of 95%. and the outstanding debtors over 120 days still remains high, however this has started to decrease due to the debt management measures being implemented by our management team. I would like to thank those ratepayers in uMlalazi who have continuously met their debt obligations and maintained a good payment culture, despite the difficult economic times. The Municipality, guided by its long-term Financial Plan, continued to practice good and responsible financial management and once more ended the year in a sound financial position. Like in previous years it ended the 2022/2023 financial year in a good liquid position, with current assets covering the current liabilities 1.9 times, which is within the norm of 1-3. The Municipality has ended the financial year with a deficit of R 25,034,992. This surplus includes various non-cash transactions.

The Municipality tabled and approved a credible, compliant and user-friendly IDP for the year under review. The IDP and budget for the 2022/2023 financial year therefore reflects and prioritises the needs of all our communities and laid the foundations for inclusive economic growth through the implementation of a balanced infrastructure programme and socio-economic development projects. Basic service delivery standards and levels have been sustained with formal and informal households having access to clean water, sanitation services and refuse removal. The backlogs for housing, electricity, sanitation, water and refuse services are still prevalent but gradually decreasing through the Municipality's human settlement delivery plan, as well as through special electrification projects funded by the Department of Energy and the Districts plan for the provision of water and sanitation services.

The Municipality proved its continued commitment and willingness to help the poorest of the poor and to alleviate poverty across all communities through the adoption of the Indigent Policy. This policy directive is just another way in which the Municipality reaches out to the vulnerable and needy. For the 2022/2023, financial year 14388 households received indigent support for refuse removal services and 6476 received Free Basic Electricity Services.

The Municipality also contributed to the fight against poverty and unemployment through the Expanded Public Works Programme (EPWP) and through the implementation of its capital programme. A total of 768 job opportunities were created through EPWP for the year under review. The refuse removal project remains a project for job creation across most of the 28 wards.

The Municipality recognises the need to create an inclusive economy through increasing the contribution of SMME's to the economy. uMlalazi is committed to developing competitiveness, innovation and increased investment through support for SMMEs and youth.

Chapter 3 of the Annual Report provides details of all interventions implemented for the year under review. The Municipality still need to investigate other revenue sources to increase its own revenue in order to eradicate backlogs and to develop new infrastructure and services to communities in waiting.

The 2022/2023 financial year has not been without its challenges. I am grateful to witness the commitment and dedication of our staff. I therefore have the utmost confidence that the finances of the Municipality will continue to be administered in a responsible and accountable manner, in line with the relevant legislation.

The Municipality has filled all its critical Senior management positions and are proud to state that all appointments of senior managers are on a permanent basis, this will ensure continuity of services after the 5 year Council terms.

I wish to strongly encourage every one of us to continue to work diligently for the improvement of the lives of our people in the spirit of "TRUST". Let us strengthen our communication channels to influence our community to protect its own infrastructure which are used as transport of service delivery. Destroying infrastructure results in more service delivery backlogs and putting more strain on our budget.

In conclusion, I would like to thank my fellow- Councillors, particularly members of my Executive Committee, the Municipal Public Accounts Committee (MPAC) as well as the Audit Committee, Municipal Manager, Mr N N Shandu, the management team of the Municipality and all personnel for keeping the uMlalazi Municipality aligned to its vision to be "a just and prosperous municipality that is people empowering and service delivery driven through good and clean governance with the trust of traditional authorities and future generations".

Cllr Queen Theodorah Xulu

Mayor of uMlalazi Municipality

Date: _____

1.2. COMPONENT B: EXECUTIVE SUMMARY

1.2.1. MUNICIPAL MANAGER'S FOREWORD

As public servants, our task is to provide municipal services to communities in a fair and equitable manner. We ensure access to basic services that are affordable to all, be responsive to the needs of the community and be developmental to achieve these objectives.

The Municipality has ended the 2022/2023 financial year with all critical posts, filled.

The overall performance of the organisation is 83% in terms of the targets set for the 2022/2023 financial year, which is above the previous achievement of 77%.

The Municipality was in ongoing engagement with the Department of Human Settlement and Eskom to assist with the reduction of housing provision backlogs and reduction of electricity connection backlogs. During the year under review 328 new houses were built and 323 additional households were electrified in uMlalazi area.



The Municipality has exceeded its target by ensuring that 96% of households are electrified by 30 June 2023.

The Municipality proved its continued commitment and willingness to help the poorest of the poor and to alleviate poverty across all communities through the adoption of the Indigent Policy. This policy directive is just another way in which the Municipality reaches out to the vulnerable and needy. For the 2022/2023, financial year 14388 households (target 14388) received free refuse removal services in rural areas and 6845 households received Free Basic Electricity Services.

The Municipality also contributed to the fight against poverty and unemployment through the Expanded Public Works Programme (EPWP) and through the implementation of its capital programme. A total of 767 job opportunities (target 650) were created through EPWP for the year under review. The refuse removal remains a project for job creation across most of the 28 wards.

The Municipality has managed to expend its capital budget with a total expenditure of R 53 684 665, which constitutes 73% of the total capital budget. The Municipal Infrastructure Grant (MIG) budget was 100% spent.

We have further reviewed Human Resources Policies in terms of the Local Government Municipal Staff regulation and trained 289 staff on Cascading of Performance. We are now ready to cascade performance to all employees in the Municipality, which will ensure continuous monitoring and evaluation to align to service delivery needs.

N N SHANDU

MUNICIPAL MANAGER

1.2.2. MUNICIPAL OVERVIEW

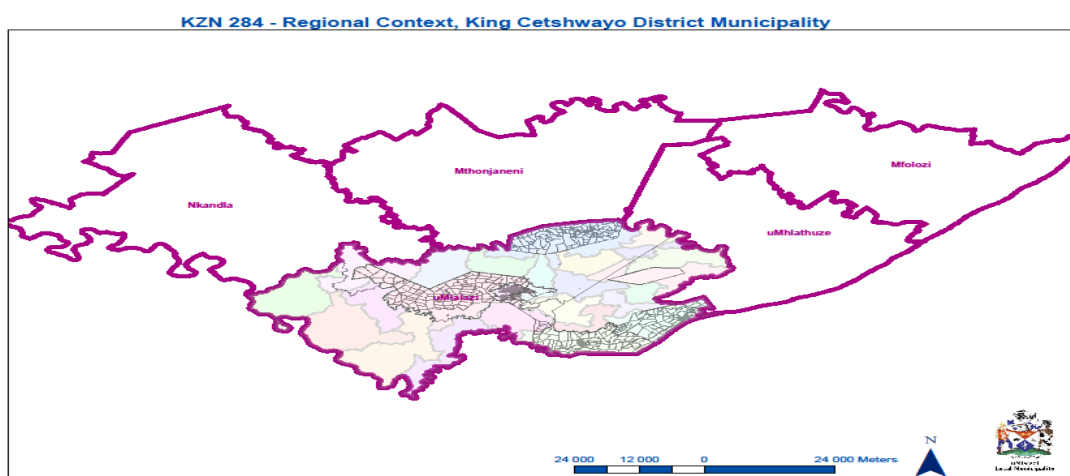
uMlalazi Local Municipality (KZN284) is situated along the north eastern coast of Kwa Zulu Natal, 140km north east of Durban. The eastern portion of uMlalazi Local Municipality lies on the N2 National and Provincial Development Corridor linking two major economic hubs of Richards Bay and Durban. Umlalazi municipality is located within King Cetshwayo District, which comprises of five local municipalities namely;

- Mfolozi LM (KZ 281)
- uMhlathuze LM (KZ 282)
- uMlalazi LM (KZ 284)
- Mthonjaneni LM (KZ 285)
- Nkandla LM (KZ 286)

It is bordered by ILembe District Municipality (Mandeni Municipality to the south and Maphumulo Municipality to the southwest). Towards the western regions, the municipality borders Nkandla Municipality and Mthonjaneni Municipality, and to the north, it is bordered by uMhlathuze municipality. The municipality borders on the Indian Ocean on the eastern coastline which stretches approximately 19km, from the borders of Mandeni municipality to uMhlathuze Municipality. Geographically, the municipal area covers 2 217km², one of the largest local authority areas in South Africa. There are 28 electoral wards and 15 tribal authority areas of which AmaKhosi are custodians thereof on behalf of the Ingonyama Trust Board.

The uMlalazi Municipality is crossed by a number of important transportation routes, such as the N2 Freeway between Durban and Richards Bay, the R34 between Richards Bay/Empangeni and Nkwaleni valley to the north of Eshowe, and the R66 from the N2 Motorway to Gingindlovu, Eshowe, Melmoth, Ulundi and Vryheid. The famous King Shaka (Zulu) Heritage Route R66 has a lot of historical and cultural significance and is promoted a tourism route.

Eshowe, Mtunzini and Gingindlovu form the three main towns of uMlalazi Municipality. The town of Eshowe is of great historical significance in that it is the birthplace of King Cetshwayo, who was King of the Zulu's during the Anglo-Zulu War of 1879. The population distribution in the municipal area is characterized by relatively high population densities within urban nodes, and low densities in rural areas. The municipal area is dominated by tribal areas and 15 Tribal Authorities exist within the municipal area.

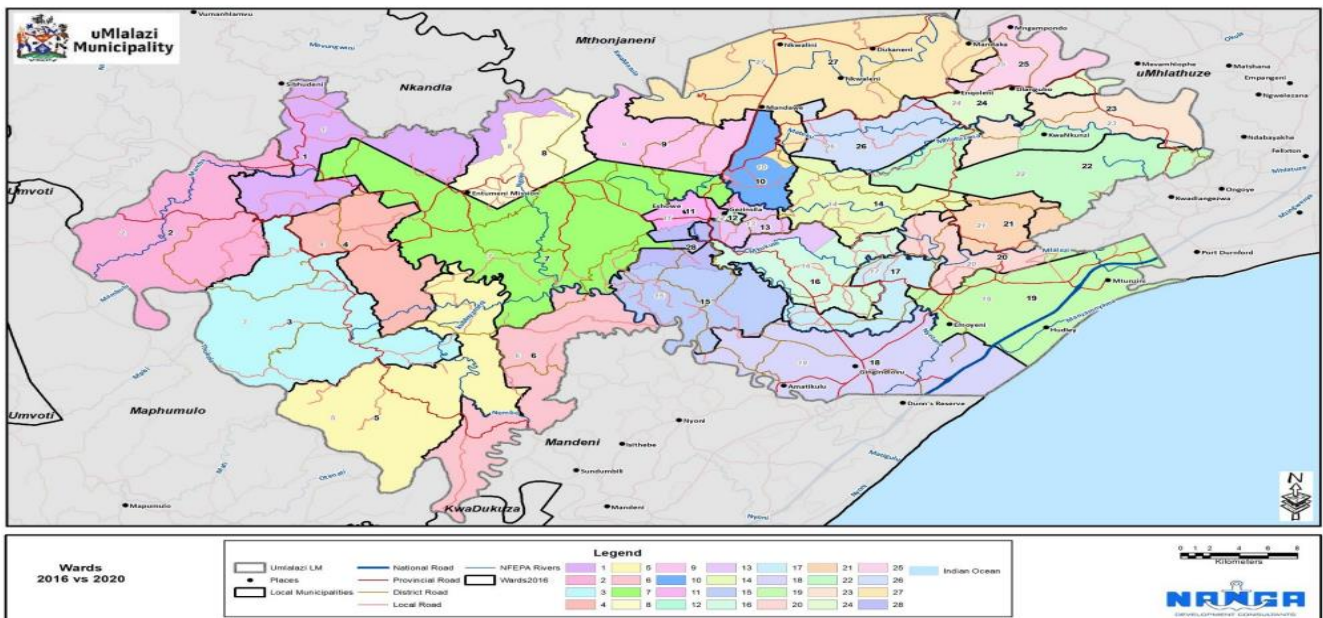


UMLALAZI MUNICIPAL AREA				
Area 2 217 km ²				
INDICATOR	2001	2011	2016	
Population	221 078	213 601	223 140	
Population Growth Rate	-0.8	-0.3	0.8	
Households	38 446	45 062	46 953	
People per Household	5.4	4.6	4.8	
Gender breakdown	Males	45.3%	44.7 %	47%
	Females	54.7%	55.3 %	53%
Age breakdown	0 – 14	39.6%	37.2 %	43 %
	15 – 64	55.1%	54.1 %	49 %
	65 +	5.2%	5.6 %	8%

Table 1: Demographic Profile (Census 2011 & 2016)

The demographic profile table above indicates that the population within the municipality has gradually declined between 2001 and 2011 but has increased noticeably from 2011 to 2016. This has, in turn, turned the population growth rate from a negative growth rate to a positive growth rate. This may be attributed to a better standard of living in terms of service delivery and practicing of a more sustainable livelihood. From the 2016 statistics by StatsSA, there is also an indication that there is less of an outward migration trend and the growth in the number of children between 0 – 14 (37% - 43%) indicates that the birth rate has increased from 2011 to 2016. This positive change in population growth will hence translate to more financial capacitation from National Treasury for service delivery.

uMlalazi Municipality is made up of 28 electoral wards, with wards 2 to 6 being the largest. The map below depicts the Administrative Entities. The municipality is predominantly rural in character and the Ingonyama Trust Board is the majority land owner within uMlalazi municipality with a total of 15 Traditional Authority Areas of which the traditional AmaKhosi are custodians thereof.



Map 1: Administrative Entities: Electoral Wards and Traditional Authority Area

2

GOVERNANCE

2.1 INTRODUCTION

In terms of Section 40 of the Constitution, Government in South Africa is constituted as national, provincial and local spheres of government which are distinctive, interdependent and interrelated. All spheres of government must observe and adhere to the principles of the Constitution and must conduct their activities within the parameters that the Constitution provides. The uMlalazi Municipality represents the local sphere of government.

2.2 COMPONENT A: GOVERNANCE STRUCTURES

2.2.1 INTRODUCTION TO POLITICAL AND ADMINISTRATIVE GOVERNANCE

Section 151 (3) of the Constitution states that the Council of a Municipality has the right to govern, on its own initiative, the local government affairs of the local community.

At uMlalazi Municipality a clear distinction is made between the politically elected structure, namely Council, which is responsible for the oversight and legislative function of the Municipality, and the Administration.

The Council is chaired by the Speaker and comprises of 54 Councillors. The Executive Committee is chaired by the Mayor and comprises of 10 full-time Councillors involved in the day-to-day running of Council from the political perspective.

The Administration is headed by the Municipal Manager, who is also the organisation's Accounting Officer. Powers have been delegated to the different functions within the organisation to ensure that roles, responsibilities and decision-making powers are clear and unambiguous.

2.2.2 POLITICAL GOVERNANCE

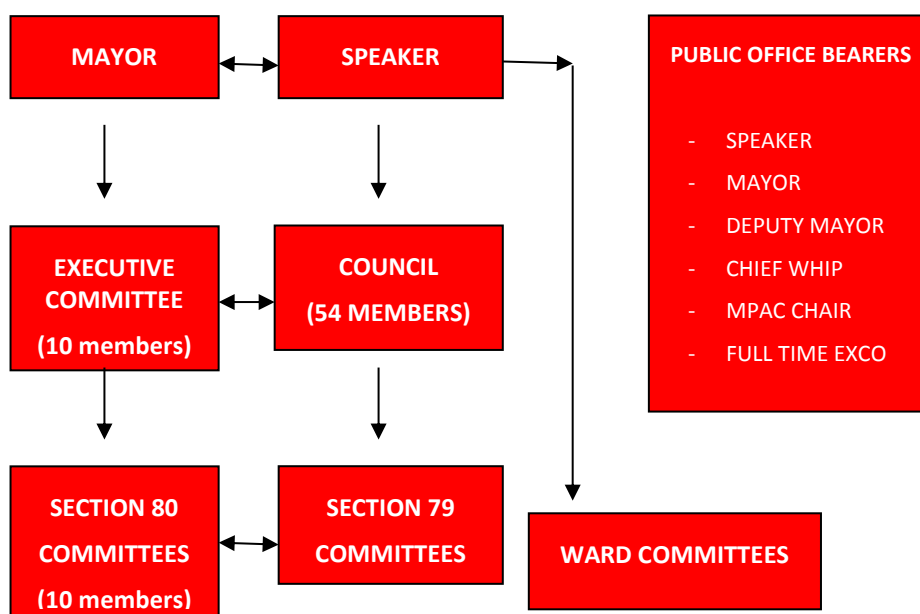
2.2.2.1 INTRODUCTION TO POLITICAL GOVERNANCE

uMlalazi Municipality is a category B municipality in terms of the Structures Act, comprising of 28 ward councillor seats and 27 proportional councillor seats for the term of office that will last five years until 2021, as contemplated in section 24 of the Structures Act.

In terms of seat calculation Summary per Municipality received from the Municipal Electoral Officer, the names of the elected parties and the number of the respective councillors elected were as follows:

PARTY	NUMBER OF WARD COUNCILLORS	NUMBER OF PROPORTIONAL REPRESENTATIVE COUNCILLORS	NUMBER OF SEATS IN COUNCIL
IFP	24	6	30
ANC	4	14	18
EFF	0	4	4
DA	0	1	1
ABC	0	1	1
NFP	0	1	1
TOTAL	28	27	55

The following is a graphic illustration of Council’s present political structure:



**SPEAKER OF COUNCIL
COUNCILLOR J K POWELL**

The Speaker is the Chairperson of Council presiding over Council meetings in accordance with Council's Standing Rules.



**CHIEF WHIP OF COUNCIL
COUNCILLOR M DLUDLA**

The Chief Whip of Council is an official office bearer. The Chief Whip maintains sound relations among the various political parties represented in Council.



**MAYOR
COUNCILLOR Q T XULU**

The Mayor is tasked with the identification and prioritisation of community needs, drafting strategies to deliver those needs and to oversee the delivery of services by the municipality's administration, whilst ensuring that municipal finances are in good order and the risk factors are managed.



DEPUTY MAYOR

COUNCILLOR M M NGEMA

The deputy mayor exercises the powers and performs the duties of the mayor if the mayor is absent or not available or if the office of the mayor is vacant. The mayor may delegate duties to the deputy mayor.



MPAC CHAIRPERSON

ALDERMAN S B LARKAN

The MPAC Chairperson must exercise overall responsibility for the Annual Oversight Work Plan adopted by MPAC and participate in setting and agreeing to the agenda for meetings of MPAC, which contain clear objectives and outcomes for such meetings



COUNCIL

Legislative functions of Council also include the approval of by-laws, policies, budgets, the Integrated Development Plan (IDP), tariffs, rates and service charges.

To promote oversight and accountability, committees determine priority areas for oversight in respect of each portfolio. Quarterly oversight reports are submitted to Council and are based on departmental quarterly reports.

The MPAC Committee also physically visit sites where projects - especially service delivery projects – are implemented to fulfil their oversight role. Additional oversight ‘tools’ include questions from individual Councillors to hold the Executive to account, as well as motions to ensure debate on Council issues.

The executive committee is composed in line with the provisions of the Local Government: Municipal Structures Act, 1998. The Executive Committee consisting of ten members, ten full-time members. In 2022/2023 the Municipality's Executive Committee was composed as follows:

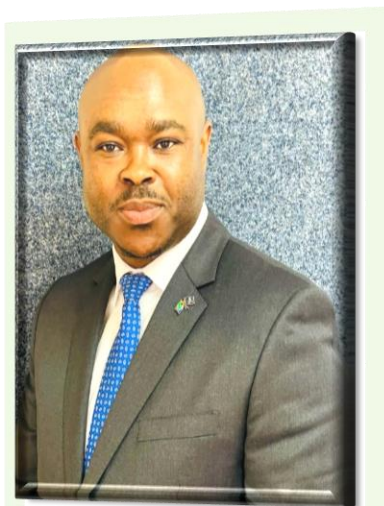
EXECUTIVE COMMITTEE		
No	Councillor	Representing
1	Councillor Q T Xulu – Mayor (Chairperson)	IFP
2	Councillor M M M Ntuli	IFP
3	Councillor S A Makhathini	IFP
4	Councillor K Ntanzi	IFP
5	Councillor K Khumalo	IFP
6	Councillor M M Ngema	IFP
7	Councillor M M Cebekhulu	ANC
8	Councillor K S Mthabela	ANC
9	Councillor W L Ngema	ANC
10	Councillor S D Khubisa	EFF

Political decisions are made by the Executive Committee, in terms of powers delegated to it by law, and Council in session at general quarterly Council meetings or special Council meetings that are called when decisions are taken that cannot wait for the quarterly meetings.

The table below reflects the number of Council as well as Council Committee meetings that were held over the 2022/2023 financial year.

MEETINGS	NUMBER OF MEETINGS
Council	4
Special Council	11
Executive Committee	12
Finance Management Committee	10
Corporate Service Committee	5
Engineering Services Committee	5
Community Services Committee	5
Planning & Economic Development Committee	5
Audit Committee	4
Performance Audit Committee	2
Municipal Public Accounts Committee	5
Standing Rules & Order	4

The functions of the Municipal Manager and five Directorates are as follows:



MR N N SHANDU
MUNICIPAL MANAGER

The Municipal Manager is the Accounting Officer of the Municipality, providing guidance on compliance with the political structures, as well as the responsibilities of political office bearers and officials of the municipality.

The Municipal Manager heads the Municipality's administration and is the Chairperson of the Management Committee. He is responsible for the day-to-day management, administration of the municipality, and manages the Compliance, Legal Services, Audit, Risk and Performance Management sections.

The Municipal Manager operates in terms of the relevant sections of the Municipal Structures Act, Municipal Systems and Municipal Finance Management Act. In discharging his responsibilities in the 2022/2023 financial year, the Municipal Manager was assisted by the Management Committee, as represented below



MS N MGOBHOZI
CHIEF FINANCIAL OFFICER

The Directorate is responsible for Financial Administration (Budget, Credit Control, Cash Flow Management, Loans, Investments and Valuations), Income, Expenditure and Supply Chain Management.



MR KC ZULU
DIRECTOR CORPORATE
SERVICES

The Directorate is responsible for support services which include Council support, Administration, Archives, Switchboard, Library, Urban Halls, Human Resources, Communication and Information Communication Technology services.



MR SC MKHWANAZI
DIRECTOR COMMUNITY
SERVICES

The Directorate is responsible for the provision of Cleansing, Environmental Health, Sport, Recreation, facilities, Local Economic development, Youth, Licencing, Community Safety and Rescue Services



MR X BUTHELEZI
DIRECTOR ENGINEERING
SERVICES

The Directorate is responsible for Streets and Stormwater, MIG projects, Mechanical Services, Electrical network services, waste management, Municipal buildings and property management.



MR MNGOMA
DIRECTOR PLANNING,
HOUSING & TOURISM

The Directorate is responsible for Planning & development, Human Settlement, Building Control, Tourism, Museum & Integrated Development Planning.

The Municipal Manager and the Directorate Heads meet formally every Monday to deliberate on service delivery issues and reports that must be submitted to the Executive Committee or Council in terms of delegated powers, as well as on organisational management matters.

2.3 COMPONENT B: INTERGOVERNMENTAL RELATIONS

The uMlalazi Municipality strives to uphold its legislative authority and co-operative governance as required by the Constitution and other relevant legislation. In doing so, the Municipality maintains good co-operative and intergovernmental relations with its district and neighbouring municipalities, provincial authority, national government and intergovernmental agencies.

2.3.1 INTERGOVERNMENTAL RELATIONS

The uMlalazi Municipality actively participates in various Intergovernmental Relations activities in the district and province. The Municipality delegates officials and Councillors to the following forums:

Intergovernmental Relations Forum		
Forum	Frequency	Directorate
Premiers Coordinating Forum	Quarterly	Municipal Manager, Finance
MUNIMEC	Quarterly	Municipal Manager
District MMs Forum	Quarterly	Municipal Manager
District Development Model- Technical Hub and Political Hub	Quarterly	Municipal Manager
DDM-Social Cluster	Quarterly	Engineering
Eskom Alignment meetings	Quarterly	Engineering
Coastal Working Group	Quarterly	Planning & Development
DDM – Economic and Infrastructure Cluster	Quarterly	Planning & Development
DTAC	Quarterly	Performance Management
District Area Finance Forum (DAFF)	Quarterly	Finance
DDM –Justice, Crime and Social Security Services Cluster	Quarterly	Community Services
DDM – Governance Cluster	Quarterly	Corporate Service

2.4 COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION

2.4.1 INTRODUCTION TO ACCOUNTABILITY AND PARTICIPATION

The Council interacts with its stakeholders by means of ward committees, budget and IDP meetings. Public and stakeholder engagements are an ongoing process throughout the year.

The Municipality ensures that these meetings are well attended by informing the public and stakeholders on time and in their local languages. This also ensures meaningful and constructive participation

All documents that are required to be made public in terms of the Municipal Systems Act (MSA) are placed on the municipal website. Public meeting schedules are also placed on the website and are also advertised through local newspapers, posters and loud hailing. Public meetings include Council meetings, ward committee meetings and budget and IDP meetings.

2.4.2 PUBLIC MEETINGS; COMMUNICATION, PARTICIPATION AND FORUMS

2.4.2.1 INTEGRATED DEVELOPMENT PLAN (IDP)

In order to ensure that the real needs of the people residing within the municipal area are reflected in the IDP, the Municipality undertook IDP Roadshows in clusters involving all Wards as follows:-

CLUSTER	WARDS	VENUE	DATE	TIME
Amakhosi	-	Council Chamber	07 September 2022	10H00
1	1,2,3 & 4	Ihhashi High School (Ward 1)	20 September 2022	11H00
2	5,6, & 7	Emahhusheni Sports Field (Ward 7)	21 September 2022	11H00
3	8,9 , 10 & 27	Basamlilo Sports Field (Ward 27)	27 September 2022	11H00
4	11,12,13, & 28	Sunnydale Sports Field (Ward 11)	28 September 2022	11H00
5	24,25,26	Mandlovu Sports Field (Ward 25)	01 October 2022	11H00
6	22,23, & 14	KwaDladla Sports Field(Ward 14)	02 October 2022	11H00
7	15,16,17 & 18	Bayedli Sports Field (Ward 16)	08 October 2022	11H00
8	19,20 & 21	Nsingweni Sports field (Ward 19)	09 October 2022	11H00
9	Representative Forum (SRF)	Council Chamber	04 November 2022	11H00

CLUSTER	WARDS	VENUE	DATE	TIME
SRF	-	Eshowe Town Hall (Including Amakhosi)	5 April 2023	10H00
1	1,2,3 & 4	Near Sonani Community Hall (Ward 2)	6 April 2023	12H00
2	5,6, & 7	Ngudwini Sport Field (Ward 5)	12 April 2023	11H00
3	8,9 , 10 & 27	Nsukazi School Sport Field (Ward 8)	13 April 2023	12H00

CLUSTER	WARDS	VENUE	DATE	TIME
4	11,12,13, & 28	Mawudlu Sport Field (Ward 13)	18 April 2023	11H00
5	24,25,26	Mgitshwa High Sport Field (Ward 24)	19 April 2023	11H00
6	22,23, & 14	S'godo Sport Field (Ward 22)	20 April 2023	11H00
7	15,16,17 & 18	Phindulimi Sport Field (Ward 15)	21 April 2023	11H00
8	19,20 & 21	Vongotho/Mangadini Sport Field (Ward 20)	25 April 2023	11H00

These public engagement sessions present the opportunity and platform to all citizens and those who have vested interest in uMlalazi Municipality to review the service delivery needs and priorities of the ward in which they reside, ultimately shaping the IDP according to their needs and interests.

2.4.2.2 WARD COMMITTEES

The uMlalazi Municipality uses the Ward Committee system comprehensively to develop the flow of information between the Municipality and community and vice versa.

This is to allow public participation in matters of the Municipality such as the IDP and budget and implementation thereof as well as focusing on ward-based needs analyses, project identification and prioritisation.

All 28 Ward Committee members were elected. According to the table below 86% of Ward Committees were functional.

No of number wards	No of functional ward committees	Functional wards	No of non-functional ward committee	Non-functional wards	Comments
28	24 (86%)	1, 2, 4, 6, 7, 8, 9, 10, 11, 12, 13, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27 & 28	4 (14%)	3, 5, 14 & 15	Ward 3 – Ward report incomplete Ward 5 – Alteration of dates Ward 14 – No minutes for community held Ward 15 – No minutes for WC meetings

2.4.2.3 IDP PARTICIPATION AND ALIGNMENT

IDP Participation and Alignment Criteria	Yes/No
Does the municipality have impact, outcome, input, output indicators?	Yes
Does the IDP have priorities, objectives, KPIs, development strategies?	Yes
Does the IDP have multi-year targets?	Yes
Are the above aligned and can they calculate into a score?	Yes
Does the budget align directly to the KPIs in the strategic plan?	Yes
Do the IDP KPIs align to the Section 57 Managers?	Yes
Do the IDP KPIs lead to functional area KPIs as per the SDBIP?	Yes
Do the IDP KPIs align with the provincial KPIs on the 12 Outcomes?	Yes
Were the indicators communicated to the public?	Yes
Were the four quarter aligned reports submitted within stipulated time frames?	Yes

2.5 COMPONENT D: CORPORATE GOVERNANCE

2.5.1 RISK MANAGEMENT

INTRODUCTION TO LEGAL SERVICES AND RISK MANAGEMENT

Legal Services reports directly to the Municipal Manager and is responsible for ensuring that all actions and decisions of Council's structures are in compliance with the legal framework of uMlalazi Municipality .the main purpose is to provide professional legal advice and assistance to the Municipality to ensure the proper protection of its interests and compliance with its obligations.

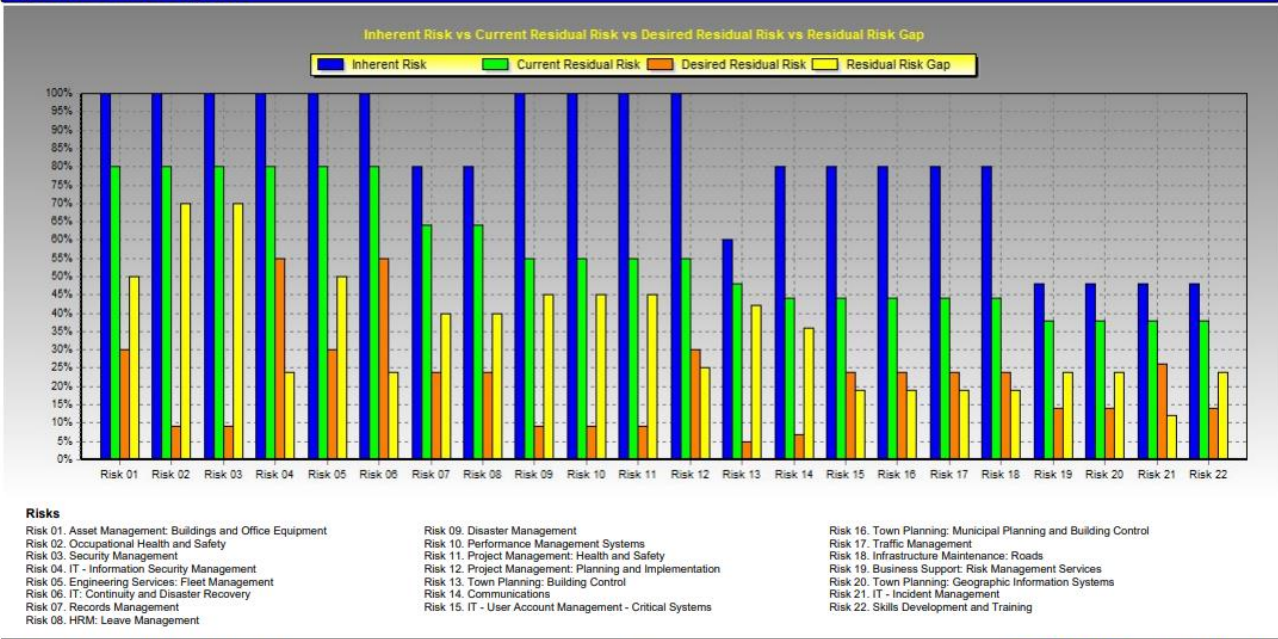
The Municipal Manager has also been entrusted with the risk management function of the Municipality and it aims to support the objectives of the Municipality to enable the implementation and maintenance of effective systems to identify and mitigate the risks that threaten the attainment of service delivery and other objectives, and optimise opportunities that enhance institutional performance.

Risk management forms part of management's core responsibilities and is an integral part of the internal processes of an institution. It is a systematic process to identify, evaluate and address risks on a continuous basis before such risks can impact negatively on the institutions service delivery capacity.

The top 20 operational risks (including IT Risk) identified by the uMlalazi Municipality are as follows:-

Section C (i) - Top 20 Residual Risks Per Department

Operational Risk Register



Annexure C - Bar Graph (Top 20 Residual) per Department



2.5.2 ANTI-CORRUPTION AND FRAUD

2.5.2.1 FRAUD AND ANTI-CORRUPTION STRATEGY

A Fraud and Corruption Prevention Policy has been adopted and training takes place on an ongoing basis. The objective of this Policy is to develop and foster a climate within the Municipality where all employees strive for the ultimate eradication of fraud, corruption, theft and maladministration by means of the application of the full spectrum of both pro-active and re-active measures at their disposal, and strive actively to gain the support of the public in this endeavour.

The goal of fraud and corruption prevention within the Municipality is to manage the susceptibility to risk with a view to reducing it and to raise the level of fraud awareness amongst the employees and other stakeholders. In an effort to prevent Fraud, Corruption and Theft the Municipality’s Fraud and Risk Management Committee meets on a quarterly basis.

2.5.3 SUPPLY CHAIN MANAGEMENT

2.5.3.1 OVERVIEW

All high capacity municipalities were required to implement the Supply Chain Management Regulations to the Municipal Finance Management Act, No 56 of 2003, on 1 October 2005 and to have a new Supply Chain Management (SCM) Policy in terms of the Regulations in place by the same date.

The Municipality met the requirements with regard to the adoption of a policy and also implemented the prescribed procurement procedures to ensure that all legal requirements are met.

The Policy, which is based on the model policy prescribed by the National Treasury, was reviewed in the 2022/2023 financial year. The revision that was tabled with the 2022/2023 budget, recommendations by the Municipality's internal auditors, the Auditor-General and directives from Provincial and National Treasury were incorporated in the Policy. Council approved the revision of the Supply Chain Management Policy on 27 May 2022.

Staff members serve on the various bid committees in terms of proper delegations and are appointed in terms of legislation. The bid committees function well.

All members of the Bid Specification, Bid Evaluation and Bid Adjudication Committees are delegated in writing by the Municipal Manager to serve on these respective committees. These delegations are accepted in writing and record thereof is available.

2.5.4 BY-LAWS

2.5.4.1 COMMENT ON BY-LAWS

Section 11 (3) (m) of the Municipal Systems Act, No 32 of 2000, provides municipal councils with the legislative authority to pass and implement by-laws for the betterment of the community within the terms of the legislation. The uMlalazi Municipality has 21 by-laws in place that cover various subjects. The Municipality's Peace Officers enforce some of the by-laws.

The uMlalazi Municipality currently has the following promulgated By-laws: -

No	By-Law	Date Gazetted
1.	Advertising By-Law	9 April 2009
2.	Beaches By-Laws	11 March 2010
3.	Delegation of powers By-Laws	11 March 2010
4.	Electrical By-Laws	11 March 2010
5.	Encroachment By-Laws	11 March 2010
6.	Financial By-Laws	11 March 2010
7.	Fire Prevention By-Laws	11 March 2010
8.	Health By-Laws	11 March 2010
9.	Keeping of animals By-Laws	11 March 2010
10.	Motor vehicle and Traffic By-Laws	11 March 2010
11.	Parking By-Laws	11 March 2010
12.	Pound By-Laws	11 March 2010
13.	Public Transport By-Laws	11 March 2010
14.	Rates By-Laws	11 March 2010
15.	Refuse By-Laws	11 March 2010
16.	Roads By-Laws	11 March 2010
17.	Storm-water Management By-Laws	11 March 2010
18.	Street Trading By-Laws	11 March 2010
19.	Rules of Virtual Meetings and Sittings	24 December 2020
20.	Disaster Management and Fire By-Law	24 December 2020
21.	Outdoor Advertising By-Law	April 2021

2.5.5 WEBSITE

Municipal Website: Content and Currency of Material	
Reports Published on Municipal Website during 2017/18 Financial Year	Yes / No
Current annual and adjustments budgets and all budget-related documents	Yes
All current budget-related policies	Yes
The previous annual report (2016)	Yes
All current performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act (2016) and resulting scorecards	Yes
All supply chain management contracts above prescribed value for 2016	Yes
An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during Year 1	Yes
All quarterly reports tabled to the council in terms of section 52 (d)	Yes

2.5.5.1 COMMENT MUNICIPAL WEBSITE CONTENT AND ACCESS

The Municipality's website address is <http://www.umlalazi.gov.za>. All information required by law as well as general information on the Municipality is placed on the website. The Municipality's Communication Unit is responsible to administrate the website to upload documents and information relevant to the Municipality.

2.5.6 PUBLIC SATISFACTION SURVEY ON MUNICIPAL SERVICES

The uMlalazi Municipality did not undertake any public satisfaction surveys in the 2022/2023 financial year due to financial constraints.

2.5.7 MUNICIPAL OVERSIGHT COMMITTEES

2.5.7.1 THE AUDIT AND PERFORMANCE AUDIT COMMITTEE

The below members served on the Audit and Performance Audit Committee, Ms N Mchunu was appointed as a chairperson of the Audit committee.

Name	Designation
Ms N. Mchunu	Chairperson of Audit Committee, Member of Performance Audit Committee (Term of appointment ended on 31 December 2022)
Prof. T I Nzimakwe	Member of Audit and Performance Audit Committee
Ms. K Sewnarain	Member of Audit and Performance Audit Committee
Mr. J S Coetsee	Chairperson of Performance Audit Committee, Member of Audit Committee

Hereunder is the number of Audit and Performance Audit Committee meetings held in the 2022/2023 Financial Year:-

Name	No of Meetings Attended	25/08/2022	22/11/2022	29/03/2023	30/06/2023
Ms. N Mchunu	2	✓	✓	N/A	N/A
Ms K Sewnarain	4	✓	✓	✓	✓
Prof. T I Nzimakwe	4	✓	✓	✓	✓
Mr. J S Coetsee	4	✓	✓	✓	✓

2.5.7.2 THE MUNICIPAL PUBLIC ACCOUNTS COMMITTEE

There were 5 MPAC meetings held during the year under review. The following Councillors serve as members of the Municipal Public Accounts Committee (MPAC):

Name	Designation
Alderman S B Larkan	Chairperson of MPAC
Councillor V M Xulu	Member of MPAC
Councillor S W Yimba	Member of MPAC
Councillor M E Dlamini	Member of MPAC
Councillor P T O Shange	Member of MPAC

3

SERVICE DELIVERY PERFORMANCE

3.1 COMPONENT A: BASIC SERVICES

3.1.1 INTRODUCTION

The uMlalazi Municipality renders a range of traditional municipal services in an area covering 2217 square kilometres in accordance with the mandate of local government in terms of the South African Constitution. The area includes rural areas and urban areas such as Eshowe, King Dinuzulu, Gingindlovu and Mtunzini.

The responsibilities of the uMlalazi Municipality for delivering basic services up to 30 June 2023 vested in two of the Municipality's Directorates, namely the Engineering Services Directorate (electricity, mechanical, waste management & Civil) and the Planning and Development Directorate (human settlement). Consumers are charged for services at rates which are reviewed annually and are approved together with the annual budget of uMlalazi Municipality for every new financial year. All qualifying consumers receive 50kw electricity per month and 6 kl of water free per month

3.1.2 WATER & SANITATION

3.1.2.1 WATER

The Municipality is not the Water Services Authority (WSA) and Water Service Provider (WSP). This service is the responsibility of the King Cetshwayo District Municipality.

The available water infrastructure is insufficient to meet the population growth demands. The Raw Water Supply (RWS) is not sufficient to even meet the population demand in terms of the Reconstruction and Development Program (RDP) water supply standard. (In terms of the RDP standard each household has to have access to clean potable household water measured at least 25 litres per day per person).

Most of the rural wards in the municipality are served by means of communal stand pipes/ taps with water sourced from boreholes with related storage facilities. The District Municipality has inadequate and fragmented water service provision with different standards and plans. The inadequate water provision implies that less water will be available for agricultural use which is one of the main pillars of economic development in the municipality.

Water Services Authority is responsible for planning and design of Municipal infrastructure. The King Cetshwayo District Municipality has also been responsible for implementation of rudimentary schemes under water tanker reduction programme. In 2022/2023, the following projects were implemented:

No	Project Name	LM	Ward	Actual Cost	HH	Tanks removed	Job Created
7	Construction of Imbizo(KwaBhosobane) Extension	uMlalazi Local Municipality	4	R 668 817.00	22	None	10
8	Construction of Slambo (Oyaya) Extension	uMlalazi Local Municipality	4	R 775 485.12	40	None	10
9	Construction of KwaShayinja Extension	uMlalazi Local Municipality	5	R 699 842	35	None	10
10	Design, supply, delivery and assembling of a package plant at KweSophondo	uMlalazi Local Municipality	6	R 3 850 660	40	None	3
11	Construction of rising main of KweSophondo	uMlalazi Local Municipality	6	R 2 764 569	40	2	11

Individual Projects implemented in 2020/2021 by the King Cetshwayo District Municipality, including all Municipalities within the District:-

NO	Project Name	Funding Source	Expenditure
1	PROJECT MANAGEMENT UNIT	MIG	R 4,819,536.00
2	ESHOWE SSA 1: BULK AND RETICULATION	MIG	R 243,795.00
3	MTHUNZINI SEWER UPGRADE	MIG	R 1,034,559.00
4	MIDDLEDRIFT SSA5: BULK AND RETICULATION	MIG	R 37,130,452.00
5	MIDDLEDRIFT SSA2 PHASE 2: BULK AND RETICULATION	MIG	R 7,262,293.00
6	REFURBISHMENT OF WATER INFRASTRUCTURE	MIG	R 39,890,326.00
7	KWAHLOKOHLOKO SSA5	MIG	R 14,696,850.00
8	MHLANA SOMOPHO PHASE 3C	MIG	R 130,158.00
9	NKANDLA VUTSHINI S/A SSA5	MIG	R 16,910,553.00
10	MELMOTH SEWER UPGRADE	MIG	R 14,265,173.00
11	ESHOWE AC PIPE REPLACEMENT	MIG	R 1,324,772.00
12	TANKER REDUCTION STRATEGY	WSIG	R 31,329,283.00
13	WC/WDM STRATEGY IMPLEMENTATION	WSIG	R 14,330,394.00
14	SMART METER INSTALLATION	WSIG	R 2,069,310.00

15	MELMOTH WATER TREATMENT WORKS REFURBISHMENT	WSIG	R 5,485,854.00
16	IMPLEMENTATION OF CITI CALL CUSTOMER CARE CONTROL AND INCIDENT MANAGEMENT	WSIG	R 6,025,875.00
17	RUDIMENTARY (DROUGHT RELIEFT)	WSIG	R 13,513,717.00
18	KWAHLOKOHLOKO SSA 1	RBIG	R 64,309,302.00
19	GREATER MTHONJANENI SSA 2	RBIG	R 20,269,540.00
20	MIDDLEDRIFT SSA5 PHASE D & E	RBIG	R 1,977,734.00
21	MIDDLEDRIFT SSA2 PHASE 2 UPGRADE	RBIG	R 1,142,691.00

New water reticulation project with yard connection that was under construction within the reporting period was at uMlalazi Local Municipality hence Middledrift Water Supply (SSA5).

The above mentioned water reticulation project covers the following wards:

- a) uMlalazi Local Municipality - Ward 2.

Table 4: Number of New water connections completed in 2020/2021 FY.

New project	Project name	2019/20 Quarters				New connections completed in FY19/20	Comments
		Q1	Q2	Q3	Q4		
New	Middledrift Water Supply (SSA5)	0	0	0	0	0	Project completion was delayed by national lockdown due to the outbreak of COVID-19. Subcontractors have commenced with installation of house connections in beginning of June 2020. Project is 95% complete.
	TOTAL	0	0	0	0	0	

3.1.2.2 SANITATION

In rural areas, King Cetshwayo District Municipality provides double pit Ventilated Improved Pit (VIP) sanitation system through the Municipal Infrastructure Grant (MIG) and Water Services Infrastructural Grant (WSIG).

For the sustainability of these projects, movable precast top structures are being used to enable the household to move the unit to another position once the pit is full.

3.1.3 ELECTRICITY

The municipality has a Free Basic Electricity (FBE) policy targeted at indigent households in urban towns which are referred to more fully herein below.

The municipality has a joint responsibility with Eskom to electrify and service all customers aswell as households. The municipality has a licensed area and Eskom has a licensed area in thejurisdiction of uMlalazi Municipality to distribute electricity.

The Municipality has a mandate to: distribute electricity in terms with its electricity supply distribution license issued by NERSA, the Electricity Act (as amended), the OHS Act and its regulations, Council Policies, Practices, Procedures, Standards and Electricity By-Laws.

The 4 top strategic objectives of this function for 2022/2023 were:

- To address the insufficient capacities of the bulk supply-
- To upgrade all main substations in order to meet the development demands.
- Proceed with rural electrification projects (post connections) electrification. The emphasis was therefore on extensions, post connections and in-fills
- Demand side management and energy saving

The table below shows that as at 30 June 2023 the electricity backlog has decreased from 65% in 2011 to 4% in June 2023. The Municipality supplied electricity to **133** consumers and Eskom supplied to **190 (infills)** as at 30 June 2023

Households (Census 2016)	Backlog: Census 2011	Backlog: Percentage 2011	Number of consumers – June 2023	of Backlog: June 2022 (Number)	Backlog as at June 2023 (%)
46 953	29045	65%	45 074 (96%)	1 879	4%

The uMlalazi LM has since 2011 made huge strides in terms of supplying electricity to communities within the municipal area. Eskom has further confirmed the funding for thevarious areas to be prioritised for electrification projects which is highlighted in the IDP.

Performance Summary of Electricity services overall in the 2022/2023 year is as follows:-

WARD	PROJECT NAME	RESPONSIBLE DEPARTMENT	NUMBER OF CONNECTIONS	STATUS REPORT 2022/2023
26	Habeni	Umlalazi – sch 5B	92	Project complete
various	Type 1 infills	Eskom	190	Complete
1	Izinsundu	Umlalazi – sch 5B	41	Partially complete, waiting voltage regulator due to capacity constrain
TOTAL			323	

3.1.4 WASTE MANAGEMENT

3.1.4.1 WASTE MANAGEMENT SERVICES

uMlalazi Municipality provides waste removal services to all urban areas and certain clustered rural wards. The municipality is, mainly responsible for solid waste collection, storage, sorting and management particularly at households and business areas. uMlalazi Municipality has two (2) licensed transfer stations in Eshowe and Mthunzini and the waste from transfer stations is transported to the Regional Landfill site.

The table below shows that as at 30 June 2023 the refuse services backlog has decreased from 79% in 2011 (Census stats) to 58%, being 21 percent decrease.

Households	Backlog: Census 2011	Backlog: Percentage 2011	Number of households receiving the service – June 2021	Backlog: June 2021	Backlog as at June 2021
46 953	35457	79%	19 298 (42%)	27 573	58%

3.1.4.2 OUTSOURCING OF REFUSE COLLECTION SERVICES

Refuse removal service in urban area is outsourced to service providers who are appointed on a three year contractual basis. The Municipality has created job opportunities under EPWP for waste removal services. These temporary employees are employed and based in all 28 wards (both rural and urban) to provide refuse removal services. A total of 19 380 households i.e. 14 388 rural and 4910 urban households, receive refuse removal services from the municipality.

3.1.4.3 COMMENT ON WASTE MANAGEMENT SERVICE PERFORMANCE OVERALL

The waste management service provided in 2022/2023 financial year remain constant from previous years in terms of the number of people receiving the service and the job opportunities created under waste section.

3.1.5 HOUSING

The Municipality seeks to address the housing needs of low-income groups and middle income groups who do not have access to the commercial bond market. In this regard it acts as an agent for the Department of Human Settlements.

The provision of housing is the mandate of the Provincial Department of Human Settlement (DHS) and the municipality plays an active role in the coordination of the housing development projects by making land available for such development, providing lists of beneficiaries, identifying challenges and resolving them with local stakeholders like ward Committees and Traditional leaders. Disputes over ownership, illegal transfer and occupation, illegal connection of electricity and water in various projects.

PROJECT	TOTAL BUDGET	TOTAL NUMBER OF HOUSES IN THE PROJECT	TOTAL NUMBER OF HOUSES BUILT IN 2022/23
---------	--------------	---------------------------------------	-----------------------------------------

OSS 403 Units	R 11 303 360.84	403	0
Sunnydale Phase 3	R 2 973 369.00	21	8
Ndlangubo Rural Housing	R 6 782 016.00	1000 (Project Phased at 300 Units Per Fiscal Year by KZN dohs)	300
Mpungose Rural Housing	R 4 238 760.00	1000	0
Mpushini Park Housing Project	R 2 500 000.00	2500	Planning Stage
Mvuzane Rural Housing Project	R 6 499 432.00	1000 (Project Phased at 300 Units Per Fiscal Year by KZN dohs)	Slabs completed No Completions
Kholweni Housing Project	R 6 499 432.00	1000 (Project Phased at 300 Units Per Fiscal Year by KZN dohs)	20
			328

3.1.5.1 COMMENT ON HUMAN SETTLEMENT SERVICE PERFORMANCE OVERALL

Overall project progress is satisfactory from a housing point of view.

Delayed projects have been identified as well and resolutions to address the delays have been carried out accordingly.

A total Number of 328 houses have been built in the year under review.

3.1.6 FREE BASIC SERVICES & INDIGENT SUPPORT

3.1.6.1 INTRODUCTION TO FREE BASIC SERVICES AND INDIGENT SUPPORT

In terms of the South African Constitution all consumers should have access to basic services. Currently, the free basic services provided to the domestic consumers within the uMlalazi Municipality area are as follows:-

- Free minimum water (6 kiloliters per month) for all household consumers – this service is provided by the King Cetshwayo District Municipality
- Free distribution of electricity to Indigent households – Eskom. There were 7 483 households that benefitted from the free basic services in the year under review. Eskom depends on the

Municipality to submit the list of Indigent consumers in order for them to receive the free basic electricity.

- Refuse removal Services to households in rural areas and indigent households in urban areas.

3.1.6.2 COMMENT ON FREE BASIC SERVICES AND INDIGENT SUPPORT

Apart from the indigent subsidy, the uMlalazi Municipality also supports households where the total income is more than twice the State pension but less than R5 000 per month.

The poor household subsidy is not funded from the equitable share but solely through municipal funds.

3.2 COMPONENT B: ROADS & TRANSPORT

3.2.1 ROADS

The Municipality is responsible for the planning, construction and maintenance of urban road networks with a total area of 119.32 km and the total gravel road network of 1190, 49 km.

The national, Provincial and District collector roads fall under the Department of Transport, and the uMlalazi Municipality is responsible for rural access roads within the Municipal area.

The Engineering Services Directorate is responsible for the construction and maintenance of all tarred and gravelled streets in the municipal area except national, provincial roads and District collector roads known N roads, P roads and D roads.

The main strategic objective is to provide road infrastructure services to the community of uMlalazi.

GRAVEL ROADS INFRASTRUCTURE

Gravel access roads are continuously maintained with the Grader programme. The Municipality assists the communities by grading gravel roads which are damaged due to inclement weather conditions. A total of 953 km gravel roads were maintained in the 2022/23 year.

ROAD INFRASTRUCTURE

Existing roads are resealed according to the Pavement Management System which was reviewed in the 2022/23 financial year.

Performance Summary of Road infrastructure Services overall in the 2022/23 year is as follows:-

Project	Ward	Extent	Budget spent (R)
Rural Roads Maintenance programme (Grading)	All rural wards	953 Km	14 000 000.00
Rehabilitation of Urban Roads	11,12,&18		
OTHER CIVIL PROJECTS			
Sidewalks Construction	11,12&18	0.73 km	895 808.55
Speed Humps	11,12,18, 19 & 28	25 Speed humps Completed	300 000.00
Fencing of Gingindlovu Dump Site	18	400m	535 035.00
Major Road Repairs	11 & 12	418 m ²	194 375.00
Major Road Repairs	11	410m ²	86 756.00
Road surface Marking	7,11,12,18,19 & 28	5.8 Km	350 000.00
Road traffic signs	7,11,12,18,19 & 28	329 No	150 000.00

Performance Summary of Municipal Infrastructure Grant Projects overall in the 2022/2023 year is as follows:-

Project	Ward	Extent	Budget spent as at 30 June 2023	Status pf project as at 30 June 2023
Construction of Nqhathu Causeway	06	50m Causeway	R 8 044 239.96	Complete
Izingwenya Gravel Road and causeway	15	Road and Causeway	R 5 408 586.63	Complete
Kwamfana Gravel Road and Causeway	13	3.0 km	R 4 258 816.58	Complete
Construction of Esiphezi Gravel Road	09	4.2 km	R 3 086 915.98	Complete
Construction of Ndlongolwane Gravel Road and Causeway	04	2.2km @ Causeway	R 5 860 555.55	Complete
Construction of Ezisululwini Gravel Road.	04	Construction of a 6km Gravel Road	R 6 774 793.03	Practically Complete
Construction of Ntoza Gravel Road.	01	Construction of a 3,59km Gravel Road	R 4 960 317.51	Practically Complete

MULTI-YEAR PROJECTS IN PROGRESS

Project	Ward	Extent	Budget spent as at 30 June 2023	Status pf project as at 30 June 2023
Eyetheni Gravel Road and CauseWays- Phase 01	21	Construction of 2,1km Gravel road and Causeway	R 4 026 743.36	Construction
Eyetheni Gravel Road and Causeway- Phase 02	21	Construction of 2,4km Gravel road and Causeway	R 4 177 739.99	Construction
Construction of Mpumaze Community Hall	14	Construction of 500 Seater Community Hall	R1 994 155.32	Construction
Construction of Mashabase Sports Field.	01	Construction of a Sport Field to cater for Soccer, Tennis, Basket Ball & Netball	R 6 274 170.21	Construction

3.2.2 STORM WATER

The purpose of a stormwater drainage system is to provide a formal drainage system of pipes and channels to discharge stormwater away from erven and streets and to discharge this water into natural water courses. Roads have traditionally played an important part in the urban drainage process. However it is important to provide a proper pipe system for all major runoff systems to prevent erosion and damages to properties. The day to day maintenance of the stormwater system is done by in-house staff.

3.2.2.1 PERFORMANCE OF STORMWATER DRAINAGE OVERALL

Project	Ward	Extent	Budget spent (R)
Fiddlewood Stormwater Maintenance	7	62m	174 837.00
Duiker Stormwater retaining structures	18	30m ³	122 623.00
Stormwater Manhole repairs	7,11,12,18,19 & 28	31 No	99 000.00
Replacement of Manhole covers	7,11,12,18,19 & 28	50 No	51 00.00
Stormwater pipe Jetting	12,11&19	0,24Km	190 000.00
Kerbing and channelling in Natural arch	11	0.36km	106 853.40
Kerbing in Windham street	11	0.62km	93 300.00

3.2.2.2 COMMENT ON THE PERFORMANCE OF ROADS OVERALL

There were 0,23km of urban roads upgraded and 953km rural roads graded in the 2022/2023 financial year

3.2.3 TRANSPORT

The uMlalazi Municipality does not provide public transport services such as buses but provides taxi ranks, lay-bys and shelters along public roads to augment the privately owned transport services.

Vehicle licensing forms part of the traffic function within the Community Services and Public safety Directorate.

3.3 COMPONENT C: PLANNING & DEVELOPMENT

3.3.1 INTRODUCTION TO PLANNING AND DEVELOPMENT

The Directorate Planning and Economic Development, is responsible for the strategic and spatial planning, Building Inspectorate, Human Settlement and Local Economic Development functions within the Municipality.

3.3.2 PLANNING

3.3.2.1 INTRODUCTION TO PLANNING

The Municipality approved the Spatial Development Framework (SDF) in 2019.

3.3.2.2 PERFORMANCE OF PHYSICAL PLANNING OVERALL

3.3.2.2.1 SPATIAL DEVELOPMENT FRAMEWORK

The municipality has reviewed the SDF in year 2019.

3.3.2.2.2 LAND SALE AND LAND LEASE APPLICATIONS

The following Town Planning applications were received and processed by the Town Planning department in the 2022/2023 year:-

TITLE	APPLICANT	PROPERTY	LEASE/SALE/DONATION			DATE RECEIVED	APPROVED/ NOT APPROVED	STATUS
			LEAS E	SAL E	DONATIO N			
Development of residential dwellings	Mrs A Dunn	Erf 617 and Erf 618 both of Gingindlovu		x		08 July 2022	Not approved	Application refused
Development of the Eshowe Bus & Taxi Rank	Khwenta Madlula Trading and Projects (Pty) Ltd	Remainder of Erf 538 Eshowe	x			25 July 2022	Not approved	Application withdrawn
Development of residential dwellings	Mr Grobler	Erf 886 and Erf 887 both of Mtunzini		x		27 July 2022	Not approved	Application withdrawn
Development of a residential dwelling	Mrs J Burger	Portion 1 of Erf 230 Eshowe		x		10 August 2022	Not approved	Application refused
Educational Facility	The Learning Tree Academy	Erf 3276 Eshowe		x		17 August 2022		Application deferred
Lease to operate a meat distribution establishment	Mr Mfeka	Portion of Erf 10 000 Eshowe at the corner of Albert Street and Van Der Plank Street	x			13 February 2023	Not approved	Application deferred
Lease to operate an animal feed selling business	Mr F Mhlongo	Portion of the Remainder of Erf 538 Eshowe	x			15 February 2023		Office is awaiting the submission of additional information from the applicant
Lease to operate a barber shop	Mr G Cebekhulu	Erf 870 Gezinsila A	x			28 February 2023		Erf 870 Gezinsila A has been handed over to LED Office
Lease to operate a fast food outlet	Ms P Guliwe	Erf 870 Gezinsila A	x			06 March 2023		Erf 870 Gezinsila A has been handed over to LED Office

TITLE	APPLICANT	PROPERTY	LEASE/SALE/DONATION			DATE RECEIVED	APPROVED/ NOT APPROVED	STATUS
			LEAS E	SAL E	DONATIO N			
Lease to operate a tuck shop	Mr Z Shange	Road verge at the corner of Butcher and Williams Street, Eshowe Industrial Area	X			10 March 2023	Not approved	Application deferred
To lease a portion of Municipal land for the establishment of a tree nursery.	Portcity Merchant Capital (Pty) Ltd	A portion of Erf 10 000 Eshowe at the corner of Clayton Street and Patrick Street	X			08 June 2023		Awaiting the submission of a site development plan from the applicant.
To purchase Municipal land for the extension of an existing business	Cerdak	Remainder of Portion 3 of Erf 539 Mtunzini		X		07 December 2022	Approved	Land sale application was approved by EXCO on 06 July 2023
Lease to operate a car wash business	Slumko Investments (Pty) Ltd	A portion of Erf 2865 Eshowe	X			04 April 2023		Office is awaiting the submission of additional information from the applicant
Lease to operate a mobile kitchen business	Ms Lindile Mzimela	A portion of Portion 9 of Erf 59 Gingindlovu	X			17 May 2023		Office is awaiting the submission of additional information from the applicant

3.3.2.2.3 URBAN DEVELOPMENT AND CONTROL

In addition to doing its own spatial development planning and exercising control over development and building activities, an information service is provided to property owners and developers.

The following building plans were approved in the financial year to the end of June 2023.

Months	Eshowe	Mtunzini	Gingindlovu	INCOME RECEIVED
July	12	4	3	R63 324,24
August	7	1	2	R30 912,76
September	8	6	0	R42 536, 45
October	10	5	1	R 99 809,18
November	6	2	0	R 16 121,52
December	10	6	0	R138 455,26
January	6	0	0	R 24 655,20
February	2	1	0	R 18 284, 09
March	9	8	0	R 52 063,54
April	4	4	0	R 52 565,99
May	4	2	2	R 29 737,17
June	10	5	1	R 90 078,87
July	3	7	1	R 59 633,94
TOTAL	91	51	10	R 718 178,21

3.3.3 LOCAL ECONOMIC DEVELOPMENT

3.3.3.1 INTRODUCTION

The Local Economic Development (LED) unit within the uMlalazi Municipality is responsible for the following:

- Local Economic Development (LED).
- Expanded Public Works Programme (EPWP).
- Small, Medium, Micro Enterprises Development (SMME).
- Rural Development.
- Tourism Marketing and Development.
- Agricultural Development
- . Youth Development
- . Jobs Creation
 - EPWP
 - CWP
- . Business Development
- . Skills Development

3.3.3.2 LOCAL ECONOMIC DEVELOPMENT (LED)

The Objective of Local Economic Development is to promote economic growth and development of local economies in partnership with key stakeholders and by aligning LED initiative with government programmes.

The Municipality assists the community through the Youth Business Advisory Centre and LED office with the following business assistance:

- Registration with CIPC
- Compiling of Company Profiles and logos
- Registration with Central Supplier Database
- **Registration with regulatory bodies**
 - Bargaining Council for the Contract Cleaning Industry (**BCCCI**)

- Construction Industry Development Board (**CIDB**)
 - Registration for Compensation for Injuries and Diseases Act (**COIDA**) & Unemployment Insurance Fund (**UIF**)
 - Assist with SARS registration
 - Trainings
 - Assist with business plans
 - Black Economic Empowerment (**BEE**) Compliance
 - Share certificate
 - Assist with grant funding applications
 - Business Licence compliance certificate
 - Business start-up/business development
 - Coaching and Mentorship
 - Monitoring and Evaluation
 - Production of trading permits
 - Market linkage
 - NSFAS applications

3.3.3.3 YOUTH BUSINESS ADVISORY CENTRE

Through the Youth Business Advisory Centre and LED office the Municipality assisted with the following services:-

SERVICES	NO. of CLIENTS (LED)
Company Registration	180
Central Supplier database	165
BEE	205
Share Certificate	98
CIDB Registration	25
Company Amendment	10
Funding applications (Operation Vula Fund)	200

3.3.3.4 THE FOLLOWING BUSINESSES WERE ASSISTED:-

THE FOLLOWING BUSINESSES WERE ASSISTED IN THE 2020/2021 FY:-

NO	NAME AND SURNAME	WARD	ITEM
1.	Zabalazile Makhoba	11	56 Litre cooler box

NO	NAME AND SURNAME	WARD	ITEM
2.	Ntombilezi Zavala	11	56 Litre cooler box
3.	Senzo Fihlela	18	56 Litre cooler box
4	Maureen Mathaba	18	56 Litre cooler box
5	Nelisiwe Mabuyakhulu	19	56 Litre cooler box
6	Khanyisile Thusi	19	56 Litre cooler box
7	Nokuthula Biyela	10	56 Litre cooler box
8	Busangani Lembede	11	Autel IM608 key programmer
9.	Sihle Ntanzi	28	Double Sliding Door Cooler Fridge
10.	Ngenzeni Nzuza		Cooler Box
11	Thembanani Ngema	13	Cooler Box
12	Kwenzu Nkosi	12	Garment Rails
13	Nosipho Mthethwa	8	11L Double Electric Deep Fryer
14	Nomusa Khumalo	7	Sewing Machine
15	Chico Mdletshe	9	Sewing Machine
16	Bowuthando Co-operative	27	Sewing Machine
17	Zama Mchunu	13	Gas cylinder,X2 pots, X1 gas fryer
18	Lighthouse economic development hub	8	Fencing Material
19	Sbusiso Project	13	Chicken feather plucker
20	Alter Farm produce	25	Chicken feather plucker
21	Sandisithuba Co-operative	27	Chicken feather plucker
22	Umbuso wethu co-operative	8	09 Ewes (Females) 01 Ram (male)
23	Amabhudle co-operative	15	09 Ewes (Females) 01 Ram (male)
24	Phumelela Co-operative	07	09 Ewes (Females) 01 Ram (male)
25	Isemkhunyeni Co-operative	05	09 Ewes (Females) 01 Ram (male)
26	Kwazikwakhe Offspring Co-operative	02	09 Ewes (Females) 01 Ram (male)
27	KwaMpfu Co-operative	09	09 Ewes (Females) 01 Ram (male)
28	Promised Land Co-operative	06	09 Ewes (Females) 01 Ram (male)
29	Insika Yesintu Co-operative	26	09 Ewes (Females) 01 Ram (male)
30	Engenamnjonjo Livestock Co-operative	27	09 Ewes (Females) 01 Ram (male)
31	Onesu Co-operative	17	09 Ewes (Females) 01 Ram (male)
32	YIM Poultry	14	Chicken Cage

3.3.3.5 SMALL, MEDIUM AND MICRO ENTERPRISES (SMME)

The Municipality creates opportunities for Small, Medium and Micro Enterprise (SMME) development through the following interventions:

- Availing business space/premises at the Bus & Taxi Ranks in Eshowe & Gingindlovu.
- Training and development of SMME's.
- Business Exhibitions and Marketing.
- Market Linkage

- Monitoring and Evaluation
- **LED Database**
- Service providers are given an opportunity to contest for tenders

3.3.3.6 EXPANDED PUBLIC WORKS PROGRAMME (EPWP)

Jobs Created through EPWP & CWP	
Project	Jobs created
<u>EPWP</u>	
War Against Poverty	104
Food for Waste	203
Sizabonke	137
School Safety programme	75
Security	73
Fire Protection & Prevention	9
uMlalazi Community mobilizer programme	30
Construction of Eyetheni Phase 1	10
Construction of Eyetheni Phase 2	7
uMlalazi Cleaning of Sidewalks, Road, verges & Street contractors	61
Construction of Ntoza Gravel Road	12
Construction of Ezisululwin Gravel Road	16
Construction of Mashabase Sportsfield	16
Construction of Mpumazi Sportsfield	15
EPWP Total	767
Community Works Programme	

3.3.3.7 TOURISM PROJECTS IMPLEMENTED

B&B INCOME	NUMBER OF VISITORS	TOURISM ASSOCIATION																
<p>During our yearly events days and high peak seasons, Umlalazi municipality B&B generated 100% of its revenue, and it continues to do so on weekdays and weekends.</p>	<ul style="list-style-type: none"> • 70 % of domestic visitors • 30 % of international visitors 	<p style="text-align: center;">uMlalazi Tourism Office Visitors (2022/ 2023)</p> <table border="1"> <caption>Visitor Distribution Data</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>International</td> <td>35%</td> </tr> <tr> <td>Kwazulu Natal</td> <td>33%</td> </tr> <tr> <td>Domestic</td> <td>19%</td> </tr> <tr> <td>Gauteng</td> <td>19%</td> </tr> <tr> <td>Mpumalanga</td> <td>2%</td> </tr> <tr> <td>Eastern Cape</td> <td>1%</td> </tr> <tr> <td>Western Cape</td> <td>1%</td> </tr> </tbody> </table>	Category	Percentage	International	35%	Kwazulu Natal	33%	Domestic	19%	Gauteng	19%	Mpumalanga	2%	Eastern Cape	1%	Western Cape	1%
Category	Percentage																	
International	35%																	
Kwazulu Natal	33%																	
Domestic	19%																	
Gauteng	19%																	
Mpumalanga	2%																	
Eastern Cape	1%																	
Western Cape	1%																	

3.4 COMPONENT D: COMMUNITY & SOCIAL SERVICES

3.4.1 LIBRARIES

There are five libraries in the urban areas and a mobile library, in the Mbongolwane area. They are managed on an agency basis for the Provincial Government of KwaZulu Natal and play a major role in the education of the community.

3.4.1.1 INTRODUCTION TO COMMUNITY AND SOCIAL SERVICES

The community and social services that the uMlalazi Municipality provides, is managed by the Directorate of Community and Corporate Services respectively.

The Directorate of Corporate Services is responsible for library services, community halls and the museum.

The Directorate of Community Services is responsible for municipal cemeteries. There is one crematorium in the uMlalazi municipal area.

The Directorate Community Services, is also responsible for initiating and co-ordinating social programmes aimed at HIV/AIDS, the youth, gender issues and the aged.

3.4.1.2 CEMETERIES AND CREMATORIUMS

3.4.1.2.1 INTRODUCTION TO CEMETERIES

There are two operational municipal cemeteries (Eshowe and Mthunzini cemeteries) within the urban areas of uMlalazi Municipality. The Municipality strives to provide safe and accessible cemeteries to all residents. This is done by implementing the municipal cemetery by-laws and maintaining all cemeteries to an acceptable standard.

The Municipality is also responsible for the management of all cemeteries and also provides administration and booking function for burial sites. This includes pauper and indigent burials

3.4.1.2.2 SERVICE STATISTICS FOR CEMETERIES & CREMATORIUMS

In the 2022/2023 financial year there were **148 burials** in the municipal cemeteries and **223 cremations**, compared to 2021/22 where it was **280 burials** and **270 cremations**. Furthermore the municipality assisted destitute burials

MONTH	2021/2022			2022/23		
	ESHOWE	MTUNZINI	CREMATIONS	ESHOWE	MTUNZINI	CREMATIONS
July	111	06	23	6	1	22
August	15	05	30	16	1	22
September	19	05	32	17	0	15
October	14	03	29	4	1	19
November	12	01	12	7	1	21
December	12	02	22	11	4	17
January	13	01	26	10	2	20
February	04	01	16	4	2	12
March	17	00	17	8	2	25
April	16	01	22	16	1	15
May	10	00	19	15	0	21

June	10	02	22	18	1	14
TOTAL	253	27	270	132	16	223

3.4.1.2.3 COMMENT ON THE PERFORMANCE OF CEMETERIES

The operational maintenance of the cemeteries is done mainly in-house such as grave digging, cemetery markings and treatment of alien plants and vegetation. Grass cutting and management of crematorium have been outsourced.

Eshowe New Cemetery - Development of the new cemetery is still underway, contractor was appointed for earthworks, fencing and design of the cemetery.

Gingindlovu Cemetery - Identification and authorization of the new cemetery has been completed, complete design and fencing of the cemetery will be budgeted for in next financial years.

Mtunzini Cemetery – New site has been identified, authorizations are still underway.

DESTITUTE BURIAL ASSISTANCE

The Municipality is committed in assisting destitute families through the Council Destitute Burial Assistance programme. In 2022/23 financial year, the municipality assisted in 498 families through the programme.

3.4.1.3 SOCIAL PROGRAMMES

3.4.1.3.1 INTRODUCTION

The Directorate Community Service initiates and manages a variety of projects and programmes to empower and uplift the communities, particularly the needy, vulnerable and disadvantaged groups. Its primary focus is to establish and maintain social progress to ensure that the social needs of communities within the municipal areas are addressed.

BIYELA SERVICE CENTRE

Biyela Community Services Centre renders different activities to the communities of ward 3, 4, 5, 6 and 7 working with different stakeholders and listening to the needs of the Community. The following services are provided in the centre: Department of Home Affairs services, SASSA, Department of Labour, Health (CCG), Post Office, Social Development, Traditional council meetings.

SERVICE PROVIDER	SERVICE RENDERED	NUMBER OF PEOPLE ASSISTED	
		2021/22	2022/23
HOME AFFAIRS	ID's		
	Enquiries		
	Birth Certificate		
	Unabridged certificates		
	Late Registration of birth		

SASSA	TOTAL		
	TOTAL	952	1289
	Old age pension		
	Disability Grant		
	Child Support Grant		
	Grant In Aid		
	SASSA walk ins		
	SASSA Pensioners		
TOTAL	4 124	7892	

SERVICE PROVIDER	SERVICE RENDERED	2021/22	2022/23
		NUMBER OF PEOPLE SERVICED	NUMBER OF PEOPLE SERVICED
PRIVATE SECTOR	NGO's		
	NPO's		
	TOTAL	317	1 597
CENTRE MANAGER/CDW	Enquiries		
	Distribution Of Documents		
	Other Services by CDW		
	Walk Inns To CDW		
	Centre Manager Walk Inns		
	LISSC meetings		
	Community Meeting		
	Workshop		
	TOTAL	1593	4 762
INKOSI	Traditional Council meetings		
	Rural Fee		
	Events Registration		
	TOTAL	591	839
AGRICULTURE	Seeds Handover		
	Garden Tools		
	TOTAL	580	180
DSD	Home Visits		
	Attending Cases		
	Counselling		

SERVICE PROVIDER	SERVICE RENDERED	2021/22	2022/23
		NUMBER OF PEOPLE SERVICED	NUMBER OF PEOPLE SERVICED
	Foster care grant		
	TOTAL	144	124
DOH(CHW)	MUAC		
	Vitamin		
	Deworming		
	TB Screening		
	Home Visits		
	Medication collector		
	TOTAL	1554	989

SERVICE PROVIDER	SERVICE RENDERED	2021/22	2022/23
		NUMBER OF PEOPLE SERVICED	NUMBER OF PEOPLE SERVICED
PROOF OF RESIDENTS			
	TOTAL	153	1623
SERVICE RENDERED			
	TOTAL	420	19 295
IEC	TOTAL	6473	0
WALKS INS	TOTAL	4469	4002
NUMBER OF MEETINGS	TOTAL	79	478
FOOD PARCELS PICK UP	TOTAL	45	0
TOTAL NUMBER OF PEOPLE SERVICED AT CSC		19 488	23 775

3.4.1.3.2 COMMENT ON THE PERFORMANCE OF CHILD CARE; AGED CARE; SOCIAL PROGRAMMES

The Directorate Community Services focuses on community development in uMlalazi municipal area. The focus is on community development at schools, communities except individual cases. These are referred to the welfare organisation delivering services in the specific area. The community projects are started based on the needs of the communities within uMlalazi.

No.	SPECIAL PROGRAMME	DETAILS
1.	Senior Citizens	<p>ACTIVE AGEING PROGRAMME/GOLDEN GAMES</p> <p>UMlalazi held and participated in the following activities and events whilst at the same time strengthening and advancing service delivery and support to older persons.</p> <ul style="list-style-type: none"> • Local Golden Games – 04 August 2022 • District Golden Games – 17 August 2022 • Provincial Golden Games – 26 – 28 October 2022 • National Golden Games – 05-07 December 2022 <p>Golden Games are meant to ensure the care, support, protection and development of vulnerable groups and people with special needs particularly older persons within the community.</p> <hr/> <p>ELDERLY ABUSE AWARENESS CAMPAIGN – 26th APRIL 2023.</p> <p>UMlalazi held the campaign to spread the word in recognizing the warning signs of elder abuse and can help determine if your loved one is being neglected or disrespected. Some indicators may include a change in behavior or appearance, a rapid display of injury marks like bruising or scarring, or a sudden change in financial resources.</p>
2.	Women	<p>MAYORAL WOMEN PROGRAMME – 25 August 2022</p> <p>The aim of the programme is to organize and mobilize women across the length and breadth of uMlalazi Municipality. The idea is to create a war room for women that will be platform to present and dissect various challenges facing all women of uMlalazi Municipality. This programme serves as a launching pad for the organization and mobilization of women towards finding lasting solutions for various forms of challenges facing women. But also, to celebrate women the role and contribution of women in the process of nation building and social cohesion.</p>
3.	Children'sSector	<p>Back to School Programme -28 February 2023</p> <p>Due to high learner dropouts in the local schools, the Municipality took an initiative of helping learners from impoverished families. The intention was to eradicate learner dropouts and help improve the access and success in Basic Education.</p>
4.	Men/ Disability establishment of local forums	<p>DISSA Games – 25-27 November 2022</p> <p>UMlalazi held and participated in Dissa games for the disabled sector to ensure inclusion and involvement in sports for the most marginalized groups, it enabled disabled to play competitively at local level and other top spheres of government (District and Province).</p> <hr/> <p>Disability Awareness Campaign – 15 December 2022</p> <p>UMlalazi organized the campaign to enlighten all communities that disability is not a curse but god's blessing to the parents, allowing an acceptable behaviors towards the sector, correcting false myths about disability.</p>

No.	SPECIAL PROGRAMME	DETAILS
5.	Cultural Development	<p>UMkhosi WoMhlanga- 9-11 September 2022 Umlalazi participated in the annual Umkhosi Womhlanga as part of our ongoing effort of promoting good behavior amongst young girls, curbing the spread of social ills such as teenage pregnancy. Moreover, this programme promotes and preserve our cultural heritage.</p>
		<p>Mayoral Symposium with Matrons-24 May 2023 In relation to the ongoing promotion of good behavioral change and healthy lifestyle amongst teenage girls, this programme was held with an intention to prepare for Operation Siyaya EMhlangeni which is a build-up event towards UMkhosi WoMhlanga.</p>
6.	Sports Tournament	<p>Umlalazi Municipality held and supported the following sports tournaments during the 2022/23 financial year:</p> <p>SALGA Games local selections which was held at Eshowe High school on the 1st October 2022, 28 wards from uMlalazi Municipality participated in 12 sporting codes. The purpose for SALGA games is to identify talents from the athlete's age under 19.</p>
		<p>Umlalazi Municipality hosted and supported Comrades Marathon athletes by coordinating the send-off on the 27 August 2022 which is now an annual event to support local athletes participated in the Marathon.</p>
		<p>SALGA Games District Selections was on the 15 October 2022 at Umlhathuze Sports Complex, 300 athletes from uMlalazi participated in different sports codes.</p>
		<p>The uMlalazi hosted Sports confederation workshop was facilitated by the King Cetshwayo Sports Confederation and Sports and Recreation to provide training to the local Sports Committee members.</p>
7.		<p>Umlalazi Municipality supported the Derrick Spencer annual soccer tournament which was held on the 24 June 2023, 16 teams participated from different Municipalities and 8 teams were from uMlalazi Municipality.</p>
8.	Bursary Award Ceremony	<p>Mayoral Bursary Programme -28 February 2023</p> <p>The programme was a response to the mandate of the Municipality to promote access to institutions of Higher Education and Training. A total 70 registration bursaries were awarded to academically deserving students studying toward various fields.</p>
9.	Miss/Mr uMlalazi pageant	<p>Umlalazi Municipality held the 2nd Annual Miss/Mr uMlalazi pageant competition. The event was held at Eshowe Townhall on 23 June 2023, 12 females and 5 males competed. The winners all went to compete at a district level.</p>
10.	Back to School Programme	<p>Back to School Programme - 28 February 2023</p> <p>Due to high learner dropouts in the local schools, the Municipality took an initiative of helping learners from impoverished families. The intention was to eradicate learner dropouts and help improve the access and success in Basic Education. 280 school kids from 28 schools around uMlalazi benefitted from the programme.</p>

No.	SPECIAL PROGRAMME	DETAILS
11.	Matric Top Achievers	<p>Mayoral Matric Top Achievers Programme -28 February 2023</p> <p>The Mayor of uMlalazi held the event to recognize and award a top ten (10) matriculants with outstanding matric results as well as ten (10) best performing schools in uMlalazi.</p>

3.4.1.4 COMMUNITY HALLS

3.4.1.4.1 INTRODUCTION TO COMMUNITY HALLS

The Municipality has 7 community halls situated throughout the urban areas of uMlalazi Municipality and rural halls in Amakhosi areas, some are yet to be transferred to the Municipality from Ingonyama Trust.

The urban halls are rented out to the communities for different functions and events. The municipality's tariff policy makes provision for subsidised tariffs for certain organisations as well as certain community or social events and sport events.

3.5 COMPONENT E: HEALTH

Local Municipalities no longer provide health services such as clinics services, health inspection services and abattoirs. The uMlalazi Municipality can therefore not report on these services.

3.6 COMPONENT F: SAFETY

3.6.1 INTRODUCTION TO SECURITY AND SAFETY

The Directorate Community Services, Public Safety Unit of the Municipality is responsible for community safety, including traffic control, road safety, firefighting services, law enforcement services related to the control of public nuisances as well as the enforcement of by-laws, and disaster management. The latter service is rendered in conjunction with the King Cetshwayo District Municipality which operates a district disaster management centre.

3.6.2 COMMUNITY SAFETY

3.6.2.1 COMMUNITY POLICING FORUMS

The Public Safety Unit coordinates other stakeholders such as Community Policing Forums and other security agencies under the auspices of South African Police Services (SAPS) to ensure safety and security amongst the communities as guided by the SAPS Act.

The unit has the responsibility to enhance the safety of the community by means of ensuring that competent and responsible drivers make use of roadworthy vehicles on public roads. The Department also ensures that the public practice fire safety in business and public facilities including public gatherings through enforcement of Safety at Sports and recreation Event Act of 2010.

3.6.2.2 TRAFFIC LAW ENFORCEMENT

Traffic Law Enforcement ensures compliance with National Road Traffic Act 93 of 1996 by the following activities:

- Checking of roadworthiness of vehicles
- Issuing of Valid Driver's Licenses
- Vehicle registration and Licensing
- Installing and monitoring of speed calming measures
- By law enforcement
- Vehicle examination and issue Certificate of Roadworthiness (COR).
- School Safety & Education

School Patrols:

Ward No	Area of Patrol	Number of Patrons
4	Thembalesizwe Primary	2
28	Convent Traffic Circle	4
28	Main Street	2
28	Eshowe Junior School	2
11	Bulwer and Kangela	2
28	Baqaqe Primary	2
26	Maqhwakaza Primary	6
19	Mthunzini Primary	2
12	Kwazibonele Primary	4
19	Nsingweni Primary	2
26	Habeni Primary	2
04	Vulingqondo Primary	2
3	Dumazinkani Primary	2
3	Khangelani Primary	2

Ward No	Area of Patrol	Number of Patrons
3	Islambo Primary	2
3	Ntabankulu Primary	2
24	Ngqamzane Primary	2
25	Nqoleni Primary	2
25	Mathubu Primary	2
18	Gingindlovu Primary	2
14	Endlovini Primary	2
17	Endlovini Primary	2
12	Mondi Primary	2
17	Wombane Primary	2
12	Ncinyane Primary	2
11	Bonamuva Primary	2

Community Based Security Services

Ward No.	Facility Guarded by security	Number of Securities
4	Mavumengwane Sportfield	4
4	Ndayini Hall	4
10	Nkume Hall	3

10	Nkume Sportfield	3
23	Nteneshane Sportfield	3
15	Yabu Sportfield	3
16	Mvutshini Sportfield	3
20	Obanjeni Hall	4
18	Gingindlovu Sportfield	3
26	Bhekeshowe Hall	3
08	Vuma Hall	3
27	Basamlilo	4
03	Mzungezi Hall	3
21	Ezingwenya Hall	3
26	Kwabulawayo Sportfield	4
03	Nomaphindela Hall	3
25	Qhilika Hall	3
03	Nkulisa Hall	3
23	Oyemeni	1
02	Sonani	3
2	Butcher street offices	2

3.6.2.3 VEHICLE AND DRIVER LICENSING SERVICES

The Municipality provides vehicle registration, Vehicle examination and issues Certificate of Roadworthy (COR). Protection Services also issues Learners license and drivers licences in its area

of jurisdiction. Some of these services are rendered on behalf of Department of Transport on an agency basis.

No.	Activities	Statistics 2021/2022	Statistics 2022/23
1	Number of vehicles Drivers licenses issue & number failed	Passed:566 Failed: 264	Passed:495 Failed:257
2	Number of learners issued & number failed	Passed: 989 Failed: 954	Passed:903 Failed:900
3	Number of COR issued	858	1101
4	Amount received by the municipality – agency fees	R 2,367,445.50	R 4,273,116.32

3.6.2.4 COMMENT ON THE PERFORMANCE OF COMMUNITY SAFETY OVERALL

The biggest challenge facing traffic officers is to render an equal and quality service to all 27 wards within the uMlalazi area with the limited resources and personnel at the department's disposal.

3.6.3 FIRE

3.6.3.1 INTRODUCTION TO FIRE SERVICES

The Municipality operates fire and rescue services which provide firefighting and fire prevention. Fire and Rescue Services is a function within the Community Services Directorate and its purpose is to protect the community and the environment from fires and other emergencies.

The Constitution directs that municipalities must strive to promote a safe and healthy environment and provide services in a sustainable manner. However, there are other specific legislation that gives uMlalazi Fire and Rescue Services clear objectives such as:

Veld and Forest Act 101 of 1998

The Fire Brigade Services Act, Act 99 of 1987, directs that the Fire and Rescue Service must strive to:

Prevent the outbreak or spread of fire.

Fight or extinguish a fire.

Protect lives and property against fire or other threatening danger.

Rescue life or property from a fire or other danger.

The uMlalazi Fire and Rescue Service has focused its energy on a pro-active approach to mitigate the effects of fire by implementing strategies to reduce fires and the loss of life and property. This was achieved by means of:

Public education initiatives – visiting informal settlements and discussing safety tips with residents.

Fire and life safety education programmes at pre-schools, primary schools and high schools.

Public education at community events.

Fire load reduction strategies by implementing fire breaks on urban fringes to reduce the risk of fires within the informal settlements.

- Implementation of strategic fire breaks to minimize spread of fire from and onto municipal land.
- Fire and life safety inspections to industry.
- Training of Fire and Rescue Service staff to be better equipped to deal with incidents in a professional manner focusing on proactive and reactive strategies to enhance service delivery.
- Rescue operations
- Fire suppression

	Firefighting activities	2021/2022	2022/23
	Number of grass fire attended	94	91
	Number of structural fire attended	49	27
	Number of motor vehicle on fire attended	09	09
	Number of fire Inspections	28	33
	Number of certificates of registration issued	11	13
	Number of public awareness's	09	09

3.6.4 DISASTER MANAGEMENT

3.6.4.1 INTRODUCTION TO DISASTER MANAGEMENT

Disaster Management Act 57 of 2002 requires all municipalities to provide mitigation, prevention and disaster risk reduction measures.

Other Acts and Legislation relevant to the Fire and Rescue Service

National Water Act 36 of 1998

Hazardous Substances Act 15 of 1973

National Veld and Forest Fire Act 101 of 1998

Explosives Act of 15 2003

Occupational Health and Safety Act 85 of 1993

Civil Aviation Act 13 of 2009

Safety at Sporting and Recreational Event Act of 2 of 2010

National Road Traffic Safety Act 93 of 1996

Merchant Shipping Act 57 Of 1051

Nuclear Energy Act 46 of 1999

SANS 10090: Community Protection against Fire

The Municipality provided the following assistance:-

		2021/22		2022/23	
	TYPE OF INCIDENT	NUMBER OF HOUSEHOLD AFFECTED	DEATHS	NUMBER OF HOUSEHOLD AFFECTED	DEATHS
1.	Structural fire	56	2	84	3
2.	Strong wind	811	0	05	5
3.	Heavy Rainfall	567	6	37	0
4.	Hailstorm	0	0	208	0
5.	Lightning	5	1	1	0
6.	Drowning	7	7	2	2

3.7 COMPONENT G: SPORTS & RECREATION

3.7.1 INTRODUCTION TO SPORT AND RECREATION

Umlalazi Municipality promotes sports development through various sporting activities and events held in respective wards. This helps to facilitate and promote healthy lifestyles and active participation for all age groups. This also affords the youth an opportunity to showcase their talents and fight against drug abuse, crime, gender based violence and teenage pregnancy.

uMlalazi Municipality works hand in hand with the Sports Federations and local SAFA to promote/ develop the following sports codes:

- Male/Female soccer
- Male/Female Netball
- Male/Female Volleyball
- Male/Female Rugby
- Indigenous Games
- Table Tennis/Tennis
- Chess
- Karate
- Boxing

The following events were coordinated and held in uMlalazi Municipality

- Ward and Cluster
- Mayoral Cup Competition
- SALGA local eliminations Games

Other Games

- District and Provincial SALGA Games

The uMlalazi Municipality also provides sports facilities to the local community.

The uMlalazi Municipality also provides sports facilities to the local community.

3.8 COMPONENT H: CORPORATE POLICY OFFICES & OTHER SERVICES

3.8.1 INTRODUCTION TO CORPORATE POLICY OFFICES AND OTHER SERVICES

The functions in this category are distributed amongst different Directorates within the uMlalazi Municipality. Corporate policy issues are handled on a departmental basis depending on the responsibility for specific function. The Directorate Financial Services is responsible for the financial affairs of the Municipality. The Directorate Corporate Services is responsible for the Human Resources as well as Information Technology functions of the Municipality. The latter Directorate is also responsible for rendering general administrative services to the Municipality overall as well as administrative and support services to ensure the effective functioning of Council and its Committees. Specific support services are rendered to the Office of the Mayor, the Executive Committee and the Office of the Speaker.

3.8.2 FINANCIAL SERVICES

3.8.2.1 INTRODUCTION

The Directorate Financial Services is responsible for the delivery of all financial-related services to the Municipality. This includes the following:

- Strategic financial guidance.
- Budget, financial statements and related aspects.
- Expenditure management, which includes salaries and wages.
- Income and account services.
- Supply chain management services

The aim of this Directorate is to keep the financial position of the Municipality stable and to ensure that it will continue to being able to not only meeting its financial commitments but to ensure that economically viable services are rendered to the community on an effective and efficient basis. To maintain the present high standard of financial services the Municipality must adhere to many acts and other legal prescripts, policies , regulations, etcetera. Most important, however, is the Directorate's personnel, which are very competent and highly motivated.

3.8.3 HUMAN RESOURCE SERVICES

3.8.3.1 INTRODUCTION TO HUMAN RESOURCE SERVICES

The Directorate Corporate Services is responsible for the administration of all matters relating to the Municipality's personnel. In addition to this, the Directorate assists the Municipality in maintaining smooth human resources processes and procedures in compliance with the relevant legislations. This Directorate is responsible for the following

functions:

- Labour relations.
- Recruitment and selection.
- Skills development and training.
- Occupational Health and Safety.
- Leave and Fringe Benefit Administration.
- Employee Assistance and Wellness.

3.8.4 LEGAL SERVICES AND RISK MANAGEMENT

3.8.4.1 INTRODUCTION TO LEGAL SERVICES AND RISK MANAGEMENT

Legal Services reports directly to the Municipal Manager and is responsible for ensuring that all actions and decisions of Council's structures are in compliance with the legal framework of uMlalazi Municipality.

The main purpose is to provide professional legal advice and assistance to the Municipality to ensure the proper protection of its interests and compliance with its obligations.

The Municipal Manager has also been entrusted with the risk management function of the Municipality and it aims to support the objectives of the Municipality to enable the implementation and maintenance of effective systems to identify and mitigate the risks that threaten the attainment of service delivery and other objectives, and optimise opportunities that enhance institutional performance.

Risk management forms part of management's core responsibilities and is an integral part of the internal processes of an institution. It is a systematic process to identify, evaluate and address risks on a continuous basis before such risks can impact negatively on the institutions service delivery capacity.

3.9 COMPONENT I: ORGANISATIONAL PERFORMANCE

Annual Performance Report

1. INTRODUCTION AND PURPOSE

Performance Management is a strategic approach to management. It is a process which measures the implementation of the organisation's development and growth strategy. It equips leaders, managers, workers and stakeholders at different levels with a set of tools and techniques for regularly planning, continuously monitoring, and periodically measuring and reviewing the performance of the Municipality in terms of indicators and targets for efficiency, effectiveness and economy.

Performance Management is aimed at ensuring that the municipality monitor its Integrated Development Plan's (IDP) and continuously improve its operations and in terms of Section 19 of the Local Government: Municipal Structures Act No. 117 of 1998 that they annually review their overall performance in achieving their constitutional objectives.

It also forms the basis for aligning the Integrated Development Plan (IDP) with the operational business plans, performance areas and performance indicators of the various departments of the uMlalazi Municipality. Performance Management provides the vital link to determine whether the Municipality is delivering on its objectives and to alert managers to areas where corrective action is required.

The Performance Management and Development Policy describes and represents how the Municipality's cycle and processes of performance planning, monitoring, measuring, reviewing, reporting and improvement will be conducted, organised and managed.

uMlalazi Municipality has a Performance Management Development System Policy which seeks to:

- (a) provide a clear overview and description of the Performance Management and Development system;
- (b) clarify the role of the Performance Management and Development system within the Municipality;
- (c) guide the implementation and functioning of both the Organisational and Individual Performance Management and Development system;
- (d) assign responsibility to individuals with regards to Performance Management;
- (e) give effect to the legislative obligations of the Municipality in an transparent and focused manner;
- (f) incorporate the performance management processes applicable to Directors and how these relate to and link with the system in a holistic, institution wide, policy;

- (g) provide a firm foundation from which to steer the process of performance management through all phases of implementation and development; and
- (h) link the IDP, the Budget and a Performance Management and Development system in a cycle of prioritised, affordable and accountable municipal planning and effective service delivery involving all staff and the local community.

2022/23 DRAFT ANNUAL PERFORMANCE REPORT

2. LEGISLATIVE PROVISION

In terms of Local Government Municipal Systems Act (Act No. 32) of 2000, Section 46:-

- (1) *A municipality must prepare for each financial year a performance report reflecting-*
 - (a) *the performance of the municipality and of each external service provider during that financial year;*
 - (b) *a comparison of the performances referred to in paragraph (a) with targets set for and performances in the previous financial year; and*
 - (c) *measures taken to improve performance.*

The Annual Performance Report must form part the municipality's annual report in terms of the Municipal Finance Management Act (Act No. 56) 2003, Section 121 (3) (b). It is from this legal framework that the uMlalazi Municipality's Annual Performance Report for 2022/2023 financial year is compiled. The Annual Performance Report is structured according to six (6) National Key Performance Areas being Municipal Transformation and Institutional Development, Basic Service Delivery, Local Economic Development, Municipal Financial Viability and Management, Good Governance and Public Participation, and Cross Cutting Interventions.

The municipality must provide municipal services to communities in a fair and equitable manner and ensure access to basic services that are affordable to all, be responsive to the needs of the community and be developmental to achieve these objectives.

The Municipality has ended the 2022/2023 with all critical positions for sec 54/56 positions filled as follows:

- (a) Municipal Manager, 01 Dec 2022
- (b) Chief Financial Officer, filled June 2023
- (c) Director Planning and Development, filled 02 January 2023
- (d) Director Corporate Services, filled 01 May 2023
- (e) Director Community Services, filled 01 May 2023
- (f) Director Engineering, filled 01 May 2023

The overall performance of the municipality in year 2022/23 is 82.9% equating to 83%. During the year 2021/2022, the overall performance was 77%, therefore current performance improved by 6%.

The Municipality proved its continued commitment and willingness to help the poorest of the poor and to alleviate poverty across all communities through the adoption of the Indigent Policy. This policy directive is just another way in which the Municipality reaches out to the vulnerable and needy.

The Municipality also contributed to the fight against poverty and unemployment through the Expanded Public Works Programme (EPWP) and through the implementation of its capital programme, a total of 767 job opportunities were created.

The refuse removal service remains a project for job creation across most of the 28 wards.

The Municipality has managed expend its capital budget with a total expenditure of R 43 535 650 which constitutes 100% of the total capital budget.

3. ORGANISATIONAL PERFORMANCE SUMMARY

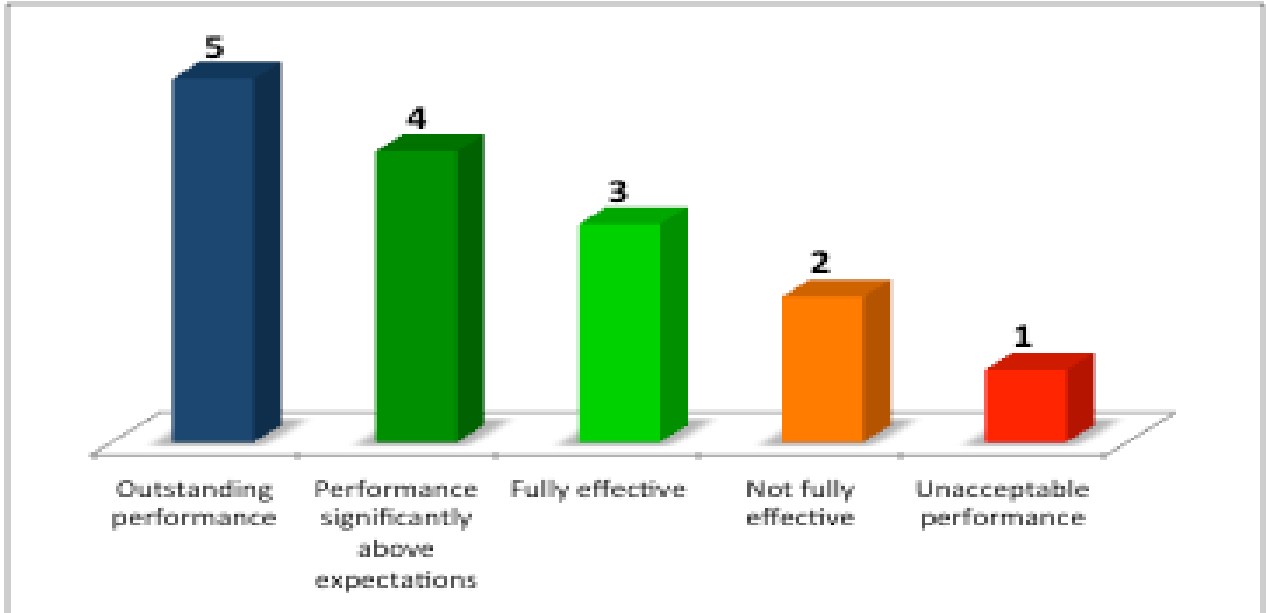
This report includes the highlights from the key performance measures included in the 2022/23 IDP. These priority measures constitute the Municipal Top Layer Service Delivery Budget Implementation Plan (SDBIP) / Organisational Scorecard for 2022/23.

The Municipality utilizes a web based Performance Management System which contains the Top Layer SDBIP and the Departmental SDBIP. The departmental SDBIP monitors the performances of staff reporting to the Municipal Manager and directorates. The Top Layer SDBIP also known as the Organizational scorecard monitors the high level performance of the organization and is reported to Council on a quarterly basis. The departmental SDBIP is monitored by the Portfolio Committees. The Performance Agreements of the Municipal Manager and Directorates are aligned to the SDBIP.

This report represents the year-end performance results for 2022/2023 and are assessed using the following rating scale: - .

Terminology	Description
Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.
Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.
Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.
Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.
Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that they employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring

	performance up to the level expected in the job despite management efforts to encourage improvement.
--	------------------------------------------------------------------------------------------------------



At the end of the 2022/23 year under review 82.9% giving 83% of the targets were achieved. Areas for improvement are shown in the Graph/table below. In areas where targets were not achieved, measures have been taken to improve such targets.

Performance Monitoring underpins the Municipality’s IDP in terms of reviewing progress regularly in achieving our priorities and delivering value for money. Early investigation of variances enables remedial action to be taken where appropriate.

A dashboard which summarises performance for the municipality’s scorecard is illustrated under the table and the graph below

OVERALL PERFORMANCE

ANNUAL PERFORMANCE COMPARISON OVER THE PAST 2 YEARS			
	2020/2021	2021/2022	2022/23
Annual Overall Performance	74%	77%	83%
Basic Service Delivery & Infrastructure Development	63%	70%	83%
Municipal Transformation & Institutional Development	100%	100%	80%
Financial Viability & Financial Management	100%	67%	50%
Local Economic Development and Social Development	100%	80%	100%
Good Governance & Public Participation	67%	83%	100%
Cross Cutting Issues	75%	100%	100%

Table 1: Comparative Target Achievement Information 2020/21 – 2022/23



Graph 1 Comparative Target Achievement Information 2020/21 – 2022/23

4. PERFORMANCE MANAGEMENT PROCESSES

Key performance indicators have been refined in support of the municipality's development priorities and objectives as set out in the revised IDP framework and will remain for the duration of the IDP period for consistency in measuring and reporting on long term strategies and projects. Measurable performance targets with regard to each of these development priorities and objectives were established. A process to ensure regular reporting is in place and is fed back to the Council via the Performance Audit Committee.

Individual performance agreements and performance plans are prepared in line with provisions prescribed in the Performance Regulations (Notice 805, published on 1 August 2006 in the official gazette) and signed by the Municipal Manager and Heads of Department. These agreements are fully implemented and aligned with the Service Delivery and Budget Implementation Plan as required in terms of the Municipal Finance Management Act.

Performance Evaluation Panels have also been established for the assessment of performance of the Municipal Manager as well as Managers directly accountable to the Municipal Manager. These panels meet on an annual basis to evaluate individual performance.

The following diagram illustrates a summary of the performance management framework for the uMlalazi Municipality on performance measurement and reporting, adhering to the guidelines suggested by KwaZulu-Natal Province, Department for Cooperative Governance and Traditional Affairs:

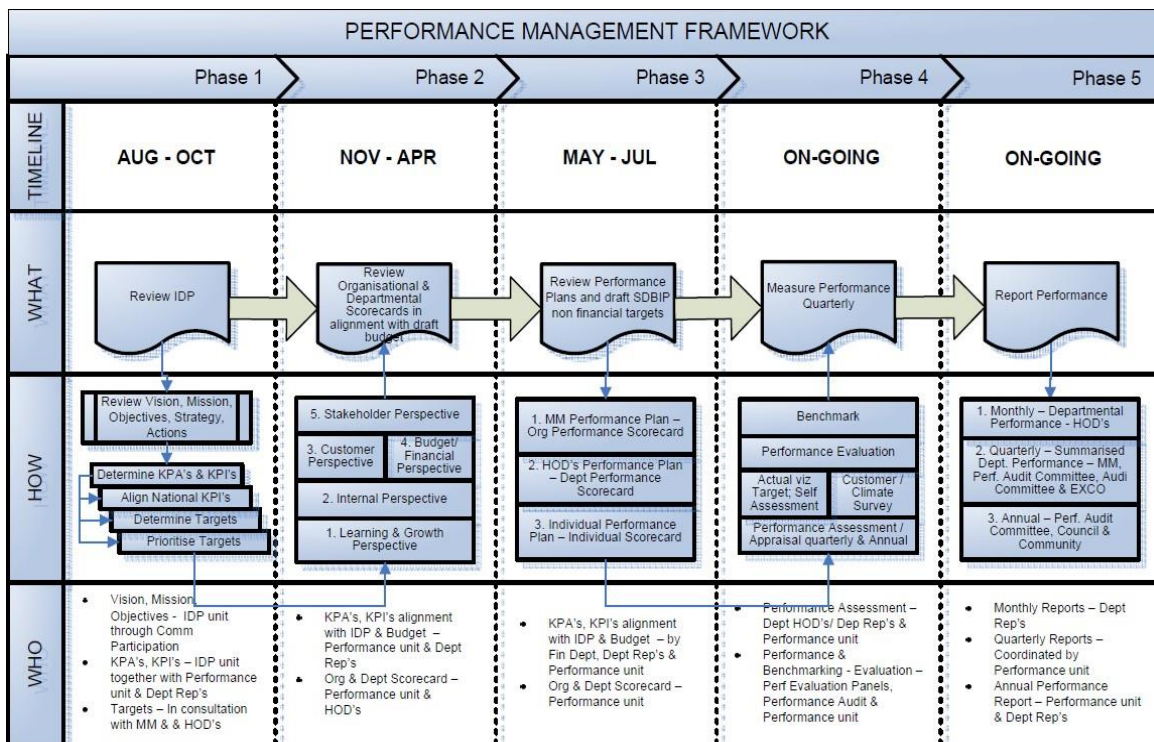


Figure 1 Performance Management Framework

In the 2022/2023 financial year, every attempt was made to ensure that the municipality complies with legislation concerning the development, operation and maintenance of a performance management system that is commensurate to the institutional service delivery objectives captured in the IDP.

The uMlalazi Municipality has continued to maintain the effective operation of the following mechanisms:

- The 2022/2023 IDP included strategic objectives, strategies and key performance indicators (KPIs) as required by the Municipal Systems Act, 32 of 2000;
- The budget for implementation of the IDP was approved within the prescribed timelines prescribed in the Municipal Finance Management Act, 56 of 2003;
- After approval of the budget, the SDBIP was developed to integrate the IDP and the budget and to ensure effective implementation of the institutional strategies;
- Performance agreements with performance plans were developed, signed and approved

as required by the Municipal Performance Regulations, 2006;

The Performance Audit Committee (PAC) functioned optimally in the year; in line with the committee's approved terms of reference.

The performance reports were objectively and independently audited by the Internal Audit unit to verify and to confirm performance information as reflected in the reports; the unit also confirmed the credibility of evidence that was submitted quarterly

4.1 APPROVAL OF SDBIP 2022/23

- The Mayor approved the SDBIP for the 2022/2023 financial year on the 28th of June 2022.
- The SDBIP is the Municipality's strategic implementation tool and shows the alignment between the Integrated Development Plan, the budget and Annual Performance Agreements of all Section 54/56 managers.
- As it is a legislative requirement the municipal key performance indicators were revised and aligned for the 2022/2023 financial year.
- The adjustment of Service Delivery Budget Implementation Plan (SDBIP) for 2022/2023 financial year was undertaken and approved by council on the 24th of February 2023 and was made public and published on the municipal website.

4.2 QUARTERLY REPORTING ON THE SDBIP FOR 2022/23

The Performance Management System serves as primary mechanism to monitor, review and improve the implementation of the municipality's IDP and eventually the budget. The municipal performance is evaluated and measured by means of the Top-Level Service Delivery Budget Implementation Plan (SDBIP) and also the Departmental Service Delivery Budget Implementation Plan (SDBIP) at directorate and departmental levels.

Submission of Top-Level SDBIP for 2022/2023 are submitted to Council on quarterly basis

The mid-year assessment report was also submitted to the Audit Committee for comments.

4.3 INDIVIDUAL PERFORMANCE MANAGEMENT

The performance of a Municipality is integrally linked to that of staff. It is therefore important to link organisational performance to individual performance and to manage both simultaneously.

The Municipal Manager (Section 54A) and all the Senior Managers (Section 56) signed Performance Agreements after their respective appointments.

As per the signed performance agreements and plans for the Section 54A/56 Employees for the financial year 2022/2023, the annual performance of the Municipal Manager and the managers reporting directly to the Municipal Manager will be evaluated in terms of the agreement within the required timeframes as set for the financial y

4.4 PERFORMANCE AND SUPPORTING INFORMATION

4.4.1 BACKGROUND TO MUNICIPAL SCORECARD

The IDP is supported by the Municipal Scorecard which sets out the Key Performance Areas, Key Performance Indicators and targets showing responsibilities on all activities to be undertaken by the Municipality during the particular period for 12 months in line with municipal financial year from July to June and this is developed basis.

The Scorecard also facilitates performance monitoring, thereby enabling the municipality to be able to easily detect any signal for underperformance as it provides for time-frames and responsibilities on implementation of planned performance. Reporting is also enabled and it is also for this purpose that the municipality provided how the planned KPIs and targets were implemented during the year under review (2022/23). Annexure A, Page 41 to page 53, of this report provide a detailed information as to how the planned KPI and targets were implemented and reason for variance/ corrective measure are provided where the set targets could not be realized as planned

The summary performance results for all priority measures included in the top layer SDBIP are as follows.

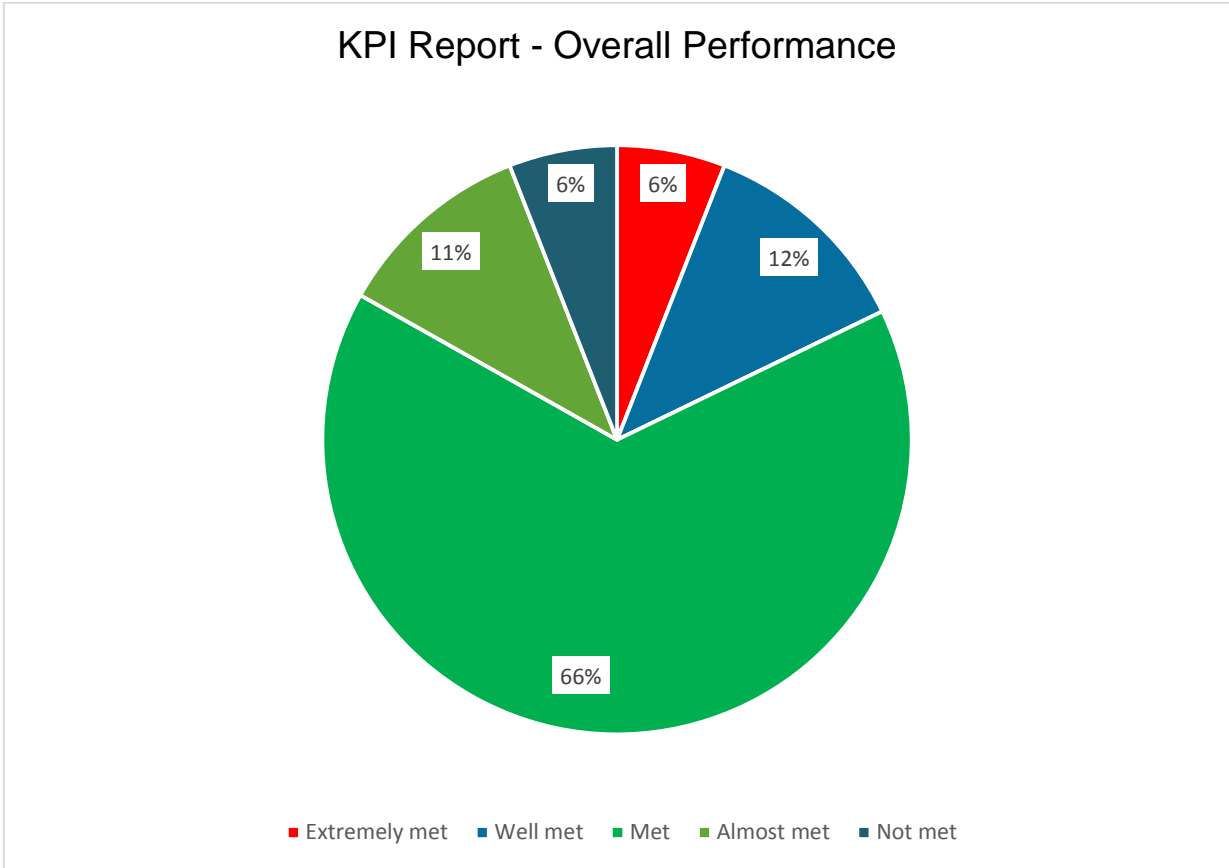
KPI REPORT – OVERALL PERFORMANCE

			Number	Percentage (%)
N/A		KPI Not Yet Applicable	0	
Extremely met	150.000% <= Actual/Target	KPI Extremely Well Met	3	6%
Well met	100.001% <= Actual/Target <= 149.999%	KPI Well Met	6	12%
Met	Actual meets Target (Actual/Target = 100%)	KPI Met	30	66%
Almost met	75.000% <= Actual/Target <= 99.999%	KPI Almost Met	5	11%

Not met	0% <= Actual/Target <= 74.999%	KPI Not Met	3	6%
Total			47	

Table 2 KPI Report – Overall Performance

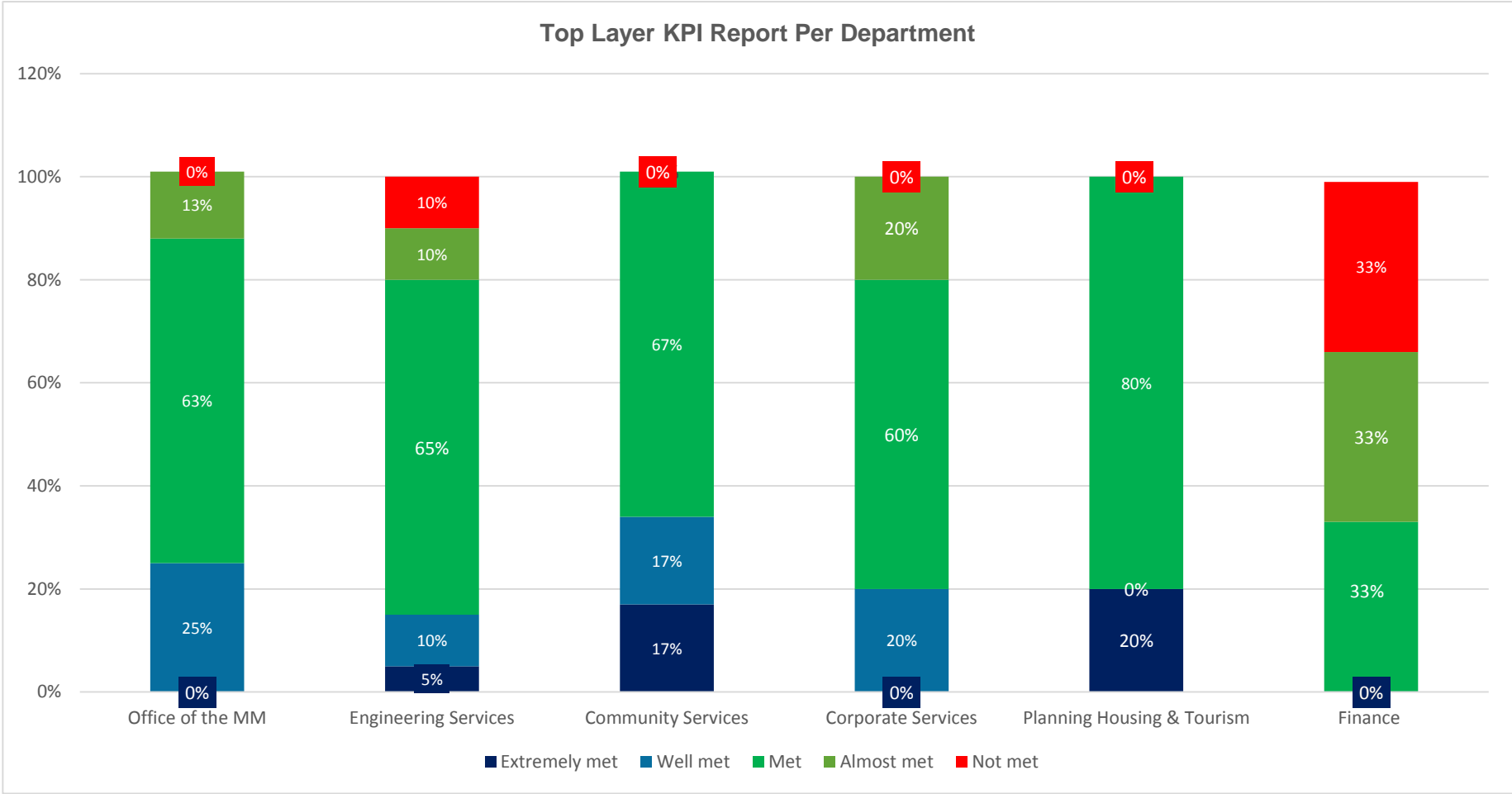
KPI REPORT – OVERALL PERFORMANCE



Graph 2 KPI Overall Performance

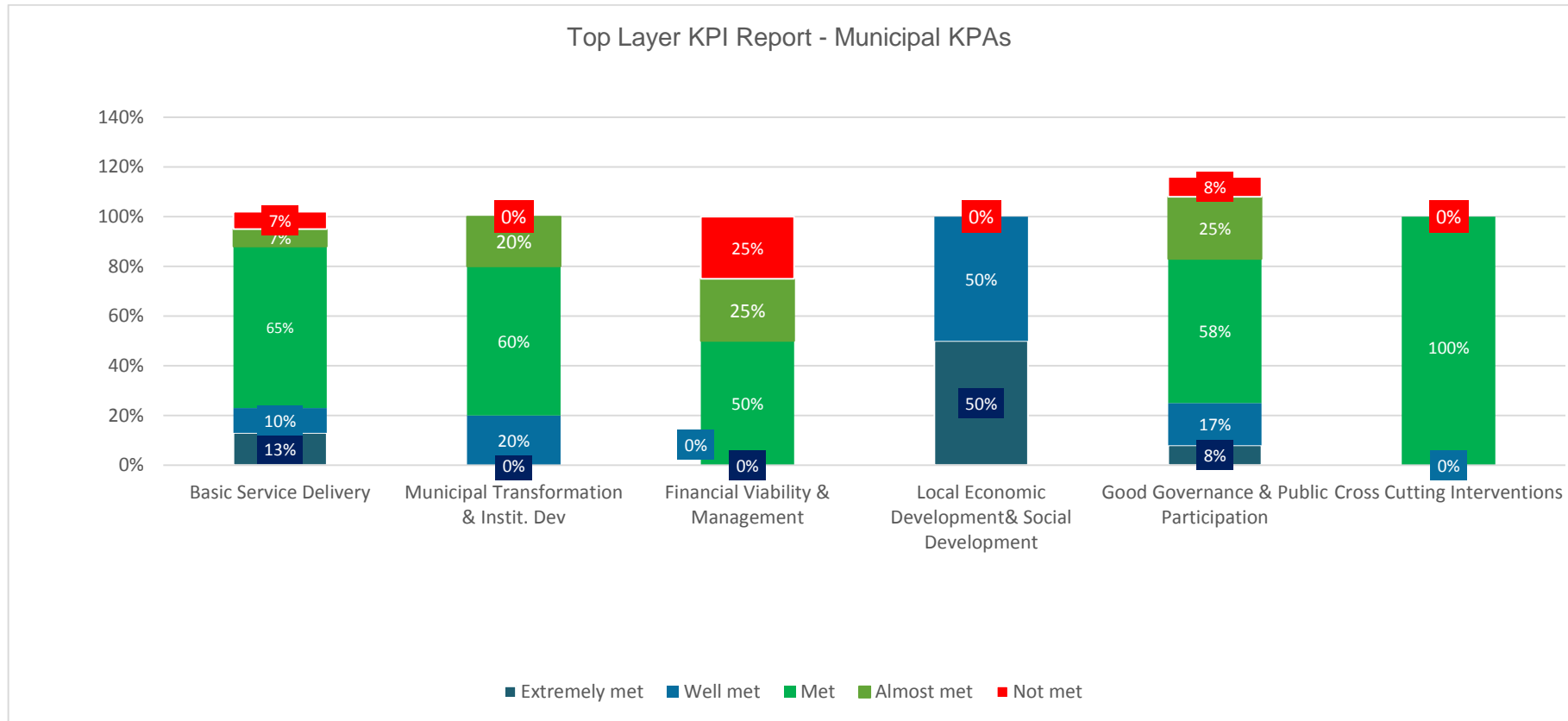


4.4.1.1 SUMMARY OF PERFORMANCE IN TERMS OF THE TOP LAYER SDBIP – PER DEPARTMENT



GRAPH 3 - TOP LAYER KPI REPORT PER DEPARTMENT - % PERFORMANCE

4.4.1.2 SUMMARY OF PERFORMANCE IN TERMS OF THE TOP LAYER SDBIP – PER KPA



Graph 4: Top Layer KPI Report - Municipal KPAs - % performance

5. SUB – STANDARD PERFORMANCE AREAS AND PLANNED MEASURES TAKEN FOR IMPROVEMENT

THE FOLLOWING ARE THE SUB-STANDARD PERFORMANCE AREAS AND PLANNED MEASURES TAKEN FOR IMPROVEMENT WHERE TARGETS WERE **NOT MET-**

Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measure
					Overall Performance for 01 July 2021 – 30 June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
TL204 (IDP Ref 15)	Director: Engineering Services	Basic Service Delivery	Reduce Electricity losses by 2% (from 18% to 16%) by 30 June 2023	18.64%	10%	18.64%	R	16%	18%	R	Losses attribute to numerous reasons i.e. faulty meters, electricity theft etc.	Meter audit was undertaken to ascertain possible interventions and reduce losses, furthermore service provider was appointed to assist, it is therefore possible that losses with decrease upon recommendations

Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measure
					Overall Performance for 01 July 2021 – 30 June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
												by the service provider.
TL207 (IDP Ref 19)			Complete 100% Rehabilitation of 2.1km of urban roads in terms of approved Road Maintenance plan based on budget available by 30 June 2023	0	100%	0	R	100%	30.70%	R	Contractor poorly Performed leading to project delays	Service Provider was terminated for failing to meet his contractual obligations. Appointment of another service provider to complete the remainder of the scope of works will be sourced from the panel of contractors that is currently on Tender Evaluation Stage. Revised completion date will be determined upon appointment of another contractor

Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measure
					Overall Performance for 01 July 2021 – 30 June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
TL231 (IDP Ref 52)		Financial Viability & Management	4 reports submitted to Portfolio by 30 June 2023 on updates made to the valuation roll	N/A	N/A	N/A		4	1R	1 Reports submitted to Portfolio by 30 June 2023 on updates made to the valuation roll on 03 May 2023	Once the 4th quarterly report from the Valuer is received, it will be submitted to the Finance Portfolio in August 2023.	

SUB – STANDARD PERFORMANCE AREAS AND PLANNED MEASURES TAKEN FOR IMPROVEMENT

THE FOLLOWING ARE THE UNDERPERFORMANCE AREAS AND PLANNED MEASURES TAKEN FOR IMPROVEMENT WHERE TARGETS WERE **ALMOST MET**

Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	2021/22			2022/23			Performance Comment/ Reason for variance	Corrective Measure
					Overall Performance for 01 July 2021 – 30 June 2022			Overall Performance 01 July 2022 – 30 June 2023				
TL211 - (IDP Ref 27(a))	Director Engineering Services	Basic Service Delivery & Infrastructure Development	Completed 100% construction of 4.5km of Eyetheni Road by 30 June 2023		N/A	N/A	N/A	100%	75%	○	Project completion was delayed due to inclement weather conditions	Project Progress is at 75% Complete and the revised completion date is 2023/08/21

Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	2021/22			2022/23			Performance Comment/ Reason for variance	Corrective Measure
					Overall Performance for 01 July 2021 – 30 June 2022			Overall Performance 01 July 2022 – 30 June 2023				
TL222 (IDP Ref 32 (c))			Complete 100% construction of King Dinuzulu sports park (Phase 1) in terms of budget allocated for the financial year by 30 June 2023	55%	100%	55%	R	100%	82%	O	Contractor poorly performed leading to project delays	Appointment of another construction service provider to complete the remainder of the scope of works will be sourced from the panel of contractors that is currently on Tender Evaluation Stage
TL230 (IDP Ref 51)	Chief Financial Officer	Municipal Financial Viability and Management	95% debtors collection rate by 30 June 2023	91.5%	95%	91.25%	O	95%	86%	O	Public works did not pay on time, engagements are Continuing. (June 2023)	The municipality have appointed a panel of attorneys. Outstanding Accounts will be handed over for collection

Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	2021/22		2022/23		Performance Comment/ Reason for variance	Corrective Measure	
					Overall Performance for 01 July 2021 – 30 June 2022		Overall Performance 01 July 2022 – 30 June 2023				
TL237 (IDP Ref 58)	Office of the MM	Good Governance and Public Participation	100% functionality of Ward Committees by 30 June 2023	100%	100%	100%		100%	86% O	Wards 3,5,14 &15 Were non-functional due to incomplete ward report, alteration of dates, no minutes for community and no minutes for Ward Committee meetings	Training was provided to ward committee secretariat on minute taking by COGTA, this will improve in Q1, further training will also be facilitated before end of 2 nd Quarter.
TL241 (IDP Ref 63)			4 Standing Rules and Orders Committee meetings facilitated by 30 June 2023	2	1	2	B	4	3	O	Standing Rules and Orders Committee scheduled for 22 Sep 2022 had no quorum Letters to non-attending councillors were issued for the meeting coordinated for 22 Sep 2022, where councillors did not attend. Attendance improved and 3(three) standing rules and orders committee

					2021/22			2022/23				
Internal Ref / Indicator Code	Responsible Directorate	Municipal KPA	KPI	Baseline	Overall Performance for 01 July 2021 – 30 June 2022			Overall Performance 01 July 2022 – 30 June 2023			Performance Comment/ Reason for variance	Corrective Measure
												meetings were held

6. LESSONS LEARNT AND WAY FORWARD

The following lessons are considered as key to an improved and progressive municipality to ensure that service delivery mandate in terms of objectives as set out into section 152 of RSA Constitution and objects of Local Government in terms of section 153 and all other applicable local legislative provisions

- a) The Municipality to ensure that it monitors all the multiyear projects and repeat non-achievements i.e. electricity losses which will assist in good performance in the coming years.
- b) Management Committee to monitor the Performance Management System (PMS) on monthly basis.
- c) Close monitoring of the newly implemented performance management system in terms chapter 4 of the Local Government Municipal Staff Regulation promulgated in September 2021, wherein according to these regulations all municipal staff have signed annual performance agreements in line with their departmental key performance areas, key performance indicators and targets set for 2023/24.

7. SERVICE PROVIDER PERFORMANCE SCHEDULE

ASSESSMENT OF THE PERFORMANCE OF EXTERNAL SERVICE PROVIDERS

The monitoring of the service provider performance is ensured through the signing of the Service Level Agreement. It is currently being done by user department levels. Service providers who fail to perform are reported and the necessary action is taken including the termination of the contract or cancellation of an order.

<i>Assessment Key</i>	
Good (G)	<i>The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract</i>
Satisfactory (S)	<i>The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract</i>
Poor (P)	<i>The service has been provided below acceptable standards</i>

N o.	CONTR ACT NUMBE R	BID/ QUOTA TION NUMBE R	APPOINTED BIDDER	DEPARTMEN T	DESCRIPTIO N OF GOODS/SER VICES/ PROJECTS	CONTR ACT VALUE AS PER CONTR ACT	CONTR ACT START DATE	CONTR ACT END DATE	CONTR ACT STATU S	2021/2022:	2022/2023:	2022/2023:	2022/2	MEASURE S TAKEN FOR IMPROVE MENT	2022/2	MEASURE S TAKEN FOR IMPROVE MENT
											QUARTER 1 (July - Sep 2022)	QUARTER 2 (Oct - Dec 2022)	QUAR TER 3 (Jan - March 2023)		QUAR TER 4 (April - June 2023)	
1	C57	KZN ULM 25- 13-14 MUN	DURBAN SNAX CC T/A UMLALAZI POUND	COMMUNITY SERVICES	THE OPERATION OF A POUND.	R 4 711 240,00	2014/12/ 01	MONTH -TO- MONTH	EXTEN DED	GOOD	GOOD	GOOD	GOOD		GOOD	
2	C70	KZN ULM 15- 14-15 IT SER	ONTEC SYSTEMS (PTY)LTD	FINANCE	ON-LINE WEB BASED HOSTED STS PREPAYMEN T ELECTRICITY MANAGEMENT & VENDING SOLUTIONS	R 9 196 801,80	2015/07/ 01	2023/06/ 30	EXTEN DED	GOOD	GOOD	GOOD	GOOD		GOOD	
3	C109	KZN ULM MAIN	METROFILE	CORPORATE SERVICES	MAINTENAN CE & SERVICING OF EQUIPMENT	R 806 956,03	2015/04/ 01	2023/03/ 31	EXTEN DED	GOOD	GOOD	GOOD	GOOD		GOOD	
4	C329	KZN ULM 31- 17-18 BAN FEE	FIRSTRAND BANK LIMITED	FINANCE	BANKING SERVICES FOR UMLALAZI MUNICIPALIT Y	R -	2019/01/ 01	2023/12/ 31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
5	C359	KZN ULM 04- 18-19 CON	PK FINANCIAL CONSULTAN TS	FINANCE	VALUE ADDED TAX RECOVERY / REVIEW	R 6 115 028,47	2019/07/ 01	2023/06/ 30	EXTEN DED	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTRACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUSES	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURES TAKEN FOR IMPROVEMENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURES TAKEN FOR IMPROVEMENT
6	C375	KZN ULM 19-19-20 MUN SERV	ZOTHILE PROJECTS	TECHNICAL & INFRASTRUCTURE SERVICES	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 4	R 642 411,00	2020/03/01	2023/06/30	EXTENDED	GOOD	SATISFACTORY	GOOD	GOOD		GOOD	
7	C376	KZN ULM 20-19-20 MUN SERV	SGQEMU TRADING PTY LTD	TECHNICAL & INFRASTRUCTURE SERVICES	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 5	R 626 819,16	2020/03/01	2023/06/30	EXTENDED	GOOD	SATISFACTORY	GOOD	GOOD		GOOD	
8	C377	KZN ULM 21-19-20 MUN SERV	KWAZIKHAT HAZE CONSTRUCTION CC	TECHNICAL & INFRASTRUCTURE SERVICES	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 6	R 679 547,64	2020/03/01	2023/06/30	EXTENDED	GOOD	SATISFACTORY	GOOD	GOOD		GOOD	
9	C412	KZN ULM 22-19-20 - IT SERV	ROCARM (PTY)LTD	CORPORATE SERVICES	MAINTENANCE AND SUPPORT SERVICES TO THE IT SYSTEMS FOR A PERIOD OF THREE YEARS	R 10 875 136,67	2020/05/18	2023/05/18	CURRENT	GOOD	GOOD	SATISFACTORY	POOR	The Service Provider performed poorly as they have not monitored the IT System which resulted in the Municipality not being proactive and the IT Systems were attacked.	Contract terminated in May 2023	

N o.	CONTR ACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMEN T	DESCRIPTIO N OF GOODS/SER VICES/ PROJECTS	CONTR ACT VALUE AS PER CONTR ACT	CONTR ACT START DATE	CONTR ACT END DATE	CONTR ACT STATU S	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURE S TAKEN FOR IMPROVE MENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURE S TAKEN FOR IMPROVE MENT
														Payments to the Service Provider was stopped.		
10	C417	KZN ULM 27-19-20 CON FEE	SL DEBT RECOVERY SA	FINANCE	DEBT COLLECTION SERVICES	R -	2020/10/13	2023/10/13	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
11	C429	KZN ULM 39-19-20 SEC	VELA-TECH SECURITY SERVICES	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 01	R 5 182 933,84	2020/10/31	2023/10/31	CURRE NT	SATISFAC TORY	GOOD	GOOD	GOOD		GOOD	
12	C430	KZN ULM 39-19-20 SEC	AROS PROTECTIO N SERVICES	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 02	R 12 587 125,04	2020/10/31	2023/10/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTR ACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMEN T	DESCRIPTIO N OF GOODS/SER VICES/ PROJECTS	CONTR ACT VALUE AS PER CONTR ACT	CONTR ACT START DATE	CONTR ACT END DATE	CONTR ACT STATU S	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUAR TER 3 (Jan - March 2023)	MEASURE S TAKEN FOR IMPROVE MENT	2022/2023: QUAR TER 4 (April - June 2023)	MEASURE S TAKEN FOR IMPROVE MENT
13	C431	KZN ULM 39-19-20 SEC	BACK AND FORTH SECURITY SERVICES	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 03	R 5 604 769,28	2020/10/31	2023/10/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
14	C432	KZN ULM 39-19-20 SEC	BEETEE'S CAB T/A MAKADEBONA VIP PROTECTION	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 04	R 6 664 204,08	2020/10/31	2023/10/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
15	C433	KZN ULM 39-19-20 SEC	ABADLULI SECURITY SERVICES	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 05	R 4 203 574,56	2020/10/31	2023/10/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
16	C434	KZN ULM 39-19-20 SEC	S6 SECURITY & CLEANING SERVICES JV FUZALUZALO TRADING	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI	R 7 404 671,20	2020/10/31	2023/10/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUS	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURES TAKEN FOR IMPROVEMENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURES TAKEN FOR IMPROVEMENT
			AND PROJECTS		MUNICIPAL PREMISES CLUSTER 06											
17	C435	KZN ULM 39-19-20 SEC	V1 SECURITY SERVICES (PTY) LTD	COMMUNITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 07	R 5 182 933,84	2020/10/31	2023/10/31	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	
18	C442	KZN ULM 04-20-21 MUN SERV	NOMAKLEZA (PTY)LTD	COMMUNITY SERVICES	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN MTUNZINI AND SURROUNDING AREAS	R 2 145 420,00	2020/12/01	2023/11/30	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	
19	C443	KZN ULM 05-20-21 MUN SERV	FIRST CHOICE ENTERPRISES (PTY)LTD	COMMUNITY SERVICES	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN GINGINDLOVU CLUSTER 01	R 871 171,32	2021/01/01	2023/12/31	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	
20	C444	KZN ULM 05-20-21 MUN SERV	AMADADE (PTY)LTD	COMMUNITY SERVICES	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN GINGINDLOVU	R 716 605,32	2021/01/01	2023/12/31	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTR ACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMEN T	DESCRIP TION OF GOODS/SER VICES/ PROJECTS	CONTR ACT VALUE AS PER CONTR ACT	CONTR ACT START DATE	CONTR ACT END DATE	CONTR ACT STATU S	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURE S TAKEN FOR IMPROVE MENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURE S TAKEN FOR IMPROVE MENT
					U CLUSTER 02											
21	C445	KZN ULM 05-20-21 MUN SERV	UMTHOMBO WAMAQWAB E (PTY)LTD	COMMUNITY SERVICES	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN GINGINDLOV U CLUSTER 03	R 833 051,52	2021/01/01	2023/12/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
22	C453	KZN ULM 19-20-21 MUN SERV	THEMBALIK AZULU CONSTRUC TION	TECHNICAL & INFRASTRU CTURE SERVICES	WASTE MANAGEME NT AND RECYCLING : EPWP PROJECTS CLUSTER 1	R 369 900,00	2021/01/01	2023/12/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
23	C454	KZN ULM 24-20-21 WAS	DOLPHIN COAST WASTE MANAGEME NT (PTY) LTD	TECHNICAL & INFRASTRU CTURE SERVICES	MANEGEME NT, TRANSPORT AND DISPOSAL OF WASTE FROM MTUNZINI TRANSFER STATION TO KING CETSHWAYO LANDFILL SITE	R 2 527 084,41	2021/04/01	2024/03/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
24	C455	KZN ULM 25-20-21 WAS	DOLPHIN COAST WASTE MANAGEME NT (PTY) LTD	TECHNICAL & INFRASTRU CTURE SERVICES	MANEGEME NT, TRANSPORT AND DISPOSAL OF WASTE FROM ESHOWE	R 3 621 344,90	2021/04/01	2024/03/31	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUS	2021/2022:	2022/2023:	2022/2023:	2022/2023:	MEASURES TAKEN FOR IMPROVEMENT	2022/2023:	MEASURES TAKEN FOR IMPROVEMENT
											QUARTER 1 (July - Sep 2022)	QUARTER 2 (Oct - Dec 2022)	QUARTER 3 (Jan - March 2023)		QUARTER 4 (April - June 2023)	
					TRANSFER STATION TO KING CETSHWAYO LANDFILL SITE											
25	C457	KZN ULM 12-20-21 OTH	BIG MAC PLANT AND CIVILS	TECHNICAL & INFRASTRUCTURE SERVICES	THREE YEAR PANEL OF SEPTIC TANK DESLUDGING AND STORM WATER CALVERT PIPE JETTING	R -	2020/11/16	2023/11/16	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	
26	C467	KZN ULM 28-20-21 LEA	NORTH COAST OFFICE EQUIPMENT (ZULULAND) T/A KONICA MINOLTA ZULULAND	CORPORATE SERVICES	APPOINTMENT OF A SERVICE PROVIDER FOR RENTAL INSTALLATION AND MAINTENANCE OF PRINTERS AND PHOTOCOPY MACHINES FOR A PERIOD OF 36 MONTHS	R 2 182 997,16	2021/05/01	2024/04/30	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	
27	C481	KZN ULM 42-20-21 OP LEA	TREK SCALE COMPANY (PTY) LTD	TECHNICAL & INFRASTRUCTURE	INSTALLATION AND LEASING OF WEIGHBRID	R 690 000,00	2021/08/01	2024/07/31	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUSES	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURES TAKEN FOR IMPROVEMENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURES TAKEN FOR IMPROVEMENT
				CTURE SERVICES	GES FOR MTUNZINI AND ESHOWE TRANSFER STATIONS.											
28	C484	KZN ULM 01-20-21 IT SERV	CCG SYSTEMS (PTY) LTD	FINANCE	SUPPLY AND COMMISSIONING OF HUMAN RESOURCES AND PAYROLL SYSTEM	R 3 054 845,52	2021/11/01	2024/10/31	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	
29	C491	KZN ULM 45-20-21 IT SERV	EMALANGENI TECHNOLOGIES (PTY)LTD	CORPORATE SERVICES	APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, INSTALL AND MAINTAIN TELEPHONE SYSTEM AND IP PHONES FOR THE PERIOD OF 36 MONTHS	R 2 793 235,97	2022/01/03	2025/01/03	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUSES	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURES TAKEN FOR IMPROVEMENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURES TAKEN FOR IMPROVEMENT
30	C495	KZN ULM 39-19-20 SEC	AROS PROTECTION SERVICES	COMMUNITY SERVICES	EXTENSION OF SCOPE TO PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL SERVICES CLUSTER 02 TO INCLUDE TWELVE VIP PROTECTORS FOR FOUR MUNICIPAL OFFICE BEARERS AND ONE CONCILLOR	R 5 916 750,00	2021/11/19	2023/10/31	CURRENT	GOOD	GOOD	GOOD			GOOD	
31	C516	KZN ULM 46-20-21 IT SERV	TMANSWORLD TECHNOLOGIES	CORPORATE SERVICES	APPOINTMENT OF A SERVICE PROVIDER FOR HOSTING, MAINTENANCE AND CONTENT MANAGEMENT OF THE EXISTING UMLALAZI MUNICIPALITY WEBSTE FOR A PERIOD OF 36 MONTHS	R 349 272,76	2022/07/01	2025/06/30	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTR ACT NUMBE R	BID/ QUOTA TION NUMBE R	APPOINTED BIDDER	DEPARTMEN T	DESCRIP TION OF GOODS/SER VICES/ PROJECTS	CONTR ACT VALUE AS PER CONTR ACT	CONTR ACT START DATE	CONTR ACT END DATE	CONTR ACT STATU S	2021/2022:	2022/2023:	2022/2023:	2022/2023:	MEASURE S TAKEN FOR IMPROVE MENT	2022/2023:	MEASURE S TAKEN FOR IMPROVE MENT
											QUARTER 1 (July - Sep 2022)	QUARTER 2 (Oct - Dec 2022)	QUAR TER 3 (Jan - March 2023)		QUAR TER 4 (April - June 2023)	
32	C519	KZN ULM 18- 21-22 UNI	CLEAN SPOT SOLUTIONS	FINANCE	SUPPLY, DELIVERY AND OFFLOADING OF PROTECTIVE WEAR AND EQUIPMENT AT UMLALAZI MUNICIPALIT Y	R 484 850,78	2022/07/ 01	2024/06/ 30	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
33	C520	KZN ULM 24- 21-22 - MUN SERV	ZOTHILE FUNERAL SERVICES	COMMUNITY SERVICES	DESTITUTE BURIAL SERVICES	R 184 000,00	2022/07/ 01	2025/06/ 30	CURRE NT	GOOD	NEW CONTRAC T - GOOD	GOOD	GOOD		CONTRA CT EXPIRED	NEW CONTRACT APPOINTED
34	C521	KZN ULM 23- 21-22 - MUN SERV	ISAKABULI (PTY) LTD	COMMUNITY SERVICES	MOWING OF VERGES, OPEN SPACES & CEMETERIES IN SPECIFIED AREAS OF ESHOWE	R 846 000,00	2022/07/ 01	2025/06/ 30	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
35	C522	KZN ULM - IT SERV	IGNITE ADVISORY SERVICES (PTY) LTD	OFFICE OF THE MUNICIPAL MANAGER	PROVIDING ASSISTANCE TO THE MUNICIPALIT Y WITH SUPPORT WITH THE IMPLEMENTA TION OF A PERFORMAN CE MANAGEME NT AND RELATED SYSTEMS	R 322 433,55	2022/07/ 01	2023/06/ 30	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	

N o.	CONTRACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUS	2021/2022:	2022/2023:	2022/2023:	2022/2023:	MEASURES TAKEN FOR IMPROVEMENT	2022/2023:	MEASURES TAKEN FOR IMPROVEMENT
											QUARTER 1 (July - Sep 2022)	QUARTER 2 (Oct - Dec 2022)	QUARTER 3 (Jan - March 2023)		QUARTER 4 (April - June 2023)	
36	C532	KZNU LUM 25-21-22 OTH	S KWANDA TRADING ENTERPRIS E (PTY) LTD	TECHNICAL & INFRASTRU CTURE SERVICES	SUPPLY AND DELIVERY OF REFUSE BAGS (CLEAR 40 MICRONS)	R -	2022/09/19	2025/09/19	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
37	C533	KZNU LUM - IT SERV	NEW DAWN TECHNOLOG IES	CORPORATE SERVICES	MIGRATION OF INFORMATIO N TECHNOLOG Y FROM ON-PREMISE TO CLOUD ENVIRONME NT	R 2 303 040,00	2022/09/19	2025/09/19	CURRE NT	GOOD	GOOD	GOOD	GOOD		GOOD	
38	C536	KZNU LUM 02-22-23 OPE LEA	SHAYSHE ENTERPRIS E (PTY)LTD	TECHNICAL & INFRASTRU CTURE SERVICES	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENAN CE OF GRAVEL/UNP AVED ROADS WITHIN UMLALAZI MUNICIPALIT Y JURISDICTIO N (ZONE 01)	R 10 553 486,45	2022/11/01	2025/10/31	CURRE NT	GOOD		GOOD	GOOD		GOOD	

N o.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUSES	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURES TAKEN FOR IMPROVEMENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURES TAKEN FOR IMPROVEMENT
39	C537	KZN ULM 02-22-23 OPE LEA	UMCEBO WEAFRICA TRADING & PROJECTS	TECHNICAL & INFRASTRUCTURE SERVICES	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN UMLALAZI MUNICIPALITY JURISDICTION (ZONE 02)	R 10 050 939,48	2022/11/01	2025/10/31	CURRENT	GOOD	GOOD	GOOD		GOOD		
40	C538	KZN ULM 02-22-23 OPE LEA	KHANYISA CIVILS & GENERAL	TECHNICAL & INFRASTRUCTURE SERVICES	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN UMLALAZI MUNICIPALITY JURISDICTION (ZONE 03)	R 12 243 871,73	2022/11/01	2025/10/31	CURRENT	GOOD	GOOD	GOOD		GOOD		
41	C539	KZN ULM 02-22-23 OPE LEA	MULTI SOLUTION TRADING (PTY) LTD	TECHNICAL & INFRASTRUCTURE SERVICES	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN	R 14 525 182,37	2022/11/01	2025/10/31	CURRENT	GOOD	GOOD	GOOD		GOOD		

N o.	CONTRACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUSES	2021/2022:	2022/2023: QUARTER 1 (July - Sep 2022)	2022/2023: QUARTER 2 (Oct - Dec 2022)	2022/2023: QUARTER 3 (Jan - March 2023)	MEASURES TAKEN FOR IMPROVEMENT	2022/2023: QUARTER 4 (April - June 2023)	MEASURES TAKEN FOR IMPROVEMENT
					UMLALAZI MUNICIPALITY JURISDICTION (ZONE 04)											
42	C540	KZN ULM 19-21-22 MAIROA	MVI CONSTRUCTION & MAINTENANCE	INFRASTRUCTURE & ECONOMIC DEVELOPMENT	REHABILITATION OF VARIOUS URBAN ROADS	R 8 122 827,35	2022/09/27	2023/05/02	CURRENT	GOOD	GOOD	GOOD	GOOD		POOR	Contract Terminated. Processes for appointing another service provider to complete the remainder of the scope is underway.
43	C542	KZN ULM 07-22-23 CON	MBOMVU DYNAMICS (PTY) LTD	INFRASTRUCTURE & ECONOMIC DEVELOPMENT	CONSTRUCTION OF EYETHENI ACCESS ROAD (PHASE 01)	R 4 578 974,26	2022/11/10	2023/04/27	CURRENT	GOOD		GOOD	GOOD		GOOD	
44	C543	KZN ULM 08-22-23 CON	MELA OKUHLE TRADING ENTERPRISE	INFRASTRUCTURE & ECONOMIC DEVELOPMENT	CONSTRUCTION OF EYETHENI ACCESS ROAD (PHASE 02)	R 4 899 315,91	2022/11/10	2023/04/27	CURRENT	GOOD		GOOD	GOOD		GOOD	
45	C545	KZN ULM 12-22-23 MAIROA	AMAHLE BUILDING & RENOVATIONS	INFRASTRUCTURE & ECONOMIC	UPGRADE OF EZISULULWINI 6 KM	R 8 089 099,43	2022/12/23	2023/06/30	CURRENT	GOOD		GOOD	GOOD		GOOD	

N o.	CONTR ACT NUMBER	BID/ QUOTA TION NUMBER	APPOINTED BIDDER	DEPARTMEN T	DESCRIP TION OF GOODS/SER VICES/ PROJECTS	CONTR ACT VALUE AS PER CONTR ACT	CONTR ACT START DATE	CONTR ACT END DATE	CONTR ACT STATU S	2021/2022:	2022/2023:	2022/2023:	2022/2023:	MEASURE S TAKEN FOR IMPROVE MENT	2022/2023:	MEASURE S TAKEN FOR IMPROVE MENT
											QUARTER 1 (July - Sep 2022)	QUARTER 2 (Oct - Dec 2022)	QUAR TER 3 (Jan - March 2023)	QUAR TER 4 (April - June 2023)		
				DEVELOPME NT	GRAVEL ROAD											
46	C546	KZN ULM 13-22-23 MAI ROA	EZINHLE SUPPLIES AND CONSTR	INFRASTRU CTURE & ECONOMIC DEVELOPME NT	CONSTRUCT ION OF NTOZA ACCESS ROAD (WARD 02)	R 4 623 230,92	2022/12/ 02	2023/04/ 03	CURRE NT	GOOD	GOOD	GOOD		GOOD		
47	C550	KZN ULM 10-22-23 MUN SERV	NJOMISA	COMMUNITY SERVICES	WASTE MANAGEME NT AND RECYCLING : EPWP PROJECTS CLUSTER 2	R 238 050,00	2023/02/ 01	2026/02/ 01	CURRE NT			GOOD		GOOD		
48	C551	KZN ULM 11-22-23 MUN SERV	S KWANDA TRADING ENTERPRIS E (PTY) LTD	COMMUNITY SERVICES	WASTE MANAGEME NT AND RECYCLING : EPWP PROJECTS CLUSTER 3	R 489 900,00	2023/02/ 01	2026/02/ 01	CURRE NT			GOOD		GOOD		
49	C557	KZN ULM 20-22-23 CON	NOMAKLEZA (PTY)LTD	INFRASTRU CTURE & ECONOMIC DEVELOPME NT	CONSTRUCT ION OF MPUMAZI HALL	R 4 299 495,22	2023/03/ 14	2023/11/ 14	CURRE NT			GOOD		GOOD		

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	APPOINTED BIDDER	DEPARTMENT	DESCRIPTION OF GOODS/SERVICES/ PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT STATUSES	2021/2022:	2022/2023:	2022/2023:	2022/2023:	MEASURES TAKEN FOR IMPROVEMENT	2022/2023:	MEASURES TAKEN FOR IMPROVEMENT
											QUARTER 1 (July - Sep 2022)	QUARTER 2 (Oct - Dec 2022)	QUARTER 3 (Jan - March 2023)		QUARTER 4 (April - June 2023)	
50	C559	KZNUML 39-19-20 SEC	AROS PROTECTION SERVICES	COMMUNITY SERVICES	EXTENSION OF SCOPE TO PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL SERVICES CLUSTER 02 TO INCLUDE SPORTS PARK IN KDS.	R -	2023/03/22	MONTH-TO-MONTH	CURRENT	GOOD	GOOD	GOOD	GOOD		GOOD	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL197 - (IDP Ref 3)	To develop the institution and to facilitate institutional transformation	4 Training programmes facilitated for Councillors in terms of skills audit by 30 June 2023	Facilitate training programmes for Councillors in terms of skills audit	Director: Corporate Services	8	Municipal Transformation and Institutional Development	4	8	B	4	4	G	Council trainings were facilitated as follows: 04- 05 Aug 2022 1. 08 - 09 Nov 2022 2. 19 June 2023 3. 21 June 2023	
TL198 - (IDP Ref 4)	To develop the institution and to facilitate institutional transformation	7 Interns appointed in support of internship, learnership and in-service training programmes by 31 December 2022	Implement and support internship, learner ship and in-service training programmes.	Director: Corporate Services	7	Municipal Transformation and Institutional Development	7	7	G	7	8	G	q	
TL199 - (IDP Ref 5)	To develop the institution and to facilitate institutional transformation	10 Training programmes facilitated for Staff in terms of skills audit by 30 June 2023	Facilitate training programmes for staff in terms of skills development plan	Director: Corporate Services	23	Municipal Transformation and Institutional Development	10	23	B	10	11	G2	Staff trainings facilitated as follows: 1. 02 -05 Aug 2022 2. 27 Feb 2023 -01 March 2023 3. 10 - 12 May 2023 - Report writing and Minute taking 4. 02 May 2023 - POPIA Implementation workshop 5. 27 - 30 March 2023 6. 31 Oct - 04 Nov 2022 7. 04 - 07 Oct 2022 8. 06 - 09 Dec 2022 9. 22-25 November 2022	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
												10. 15 - 17 March 2023 11. 24 - 25 Nov 2022		
TL201 (IDP Ref 12)	To ensure provision of basic services by all communities in a sustainable manner	96% households provided with electrification services by 30 June 2023	Reduce backlog of electrification services annually	Director: Engineering Services	96%	Basic Service Delivery	96.00%	96.00%	G	96%	96%	G	Households(Census 2016) 46 953 and Number of Consumers as 30 June 2023 were 45 074 giving (96%)	Director: Engineering Services: 4.55 % outstanding 95.45 % connected (46955 total houses) (June 2023)
TL202 (IDP Ref 13)	To ensure provision of basic services by all communities in a sustainable manner	100% consumers on the list provided by Eskom receive Free basic electricity services in terms of the Indigent Policy by 30 June 2023	Provide affordable Services to Indigent Community by the implementation of the Indigent Policy	Chief Financial Officer	6845	Basic Service Delivery	7 500	6 845	O	100%	100%	G	100% consumers on the list provided by Eskom receive free basic electricity services in terms of the Indigent Policy by 30 June 2023	Financial Officer: 100% consumers on the list provided by Eskom receive free basic electricity services in terms of the Indigent Policy by 30 June 2023 (June 2023)

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL203 (IDP Ref 14)	To ensure provision of basic services by all communities in a sustainable manner	4 Reports submitted to Engineering Services Portfolio Committee on the maintenance and improvement of existing electrical infrastructure in terms of the maintenance plan by 30 June 2023	To ensure maintenance and improvement of existing electrical infrastructure.	Director: Engineering Services	0	Basic Service Delivery	N/A	N/A	N/A	4	4	G		
TL204 (IDP Ref 15)	To ensure provision of basic services by all communities in a sustainable manner	Reduce Electricity losses by 2% (from 18% to 16%) by 30 June 2023	Ensure the reduction of Electricity losses	Director: Engineering Services	18.64%	Basic Service Delivery	10%	18.64%	R	16%	18%	R	Losses attribute to numerous reasons i.e. faulty meters, electricity theft etc.	Meter audit was undertaken to ascertain possible interventions and reduce losses, furthermore service provider was appointed to assist, it is therefore possible that losses with decrease upon recommendations by the service provider.
TL205 (IDP Ref 16)	To ensure provision of basic access to electricity by all communities in a sustainable manner	25 LED Streetlights to be installed in terms of Energy saving principles by 30 June 2023	To ensure that energy saving principles are adhered to in line with NERSA Guidelines	Director: Engineering Services	0	Basic Service Delivery	N/A	N/A	N/A	25	25	G		

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL206 (IDP Ref 17)	Strengthen stakeholders and IGR engagements.	4 stakeholder meetings with Eskom/DMRE on Electrification Projects in order to track progress by 30 June 2023	Strengthen the stakeholder engagement with Eskom Electrification Projects	Director: Engineering Services	7	Basic Service Delivery	4	7	B	4	8	B	Stakeholder meetings with Eskom/DMRE as follows: 1. 05 Oct 2022 2. 17 Nov 2022 3. 7 Dec 2022 4. 09 Feb 2023 5. 16 Feb 2023 6. 03 April 2023 7. 04 May 2023 8. 07 June 2023	
TL207 (IDP Ref 19)	To ensure provision and maintenance of municipal roads, access roads, causeways and storm water	Complete 100% Rehabilitation of 2.1km of urban roads in terms of approved Road Maintenance plan based on budget available by 30 June 2023	To ensure continuous maintenance of road infrastructure	Director: Engineering Services	0%	Basic Service Delivery	100%	0	R	100%	30.70%	R	Contractor poorly Performed leading to project delays and was terminated.	Service Provider was terminated for failing to meet his contractual obligations. Appointment of another service provider to complete the remainder of the scope of works will be sourced from the panel of contractors that is currently on Tender Evaluation Stage. Revised completion date will be determined upon appointment of another contractor

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL208 - (IDP Ref 24)	To ensure and monitor proper implementation of Municipal Infrastructure Projects	1 Training programme facilitated to train local SMME's through CIDB and SEDA support by 30 June 2023	Facilitate training programmes to train local SMME's through CIDB and SEDA support	Director: Community Services	2	Basic Service Delivery	1	2	B	1	4	B	Training programme facilitated as follows: 26 May 2023, 21 June 2023, 22 June 2023, 23 June 2023	
TL209 (IDP Ref 26(a))	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	Complete 1 detailed design of Slambo community hall by 30 June 2023	Construct community halls in terms of budget allocated for the financial year	Director: Engineering Services	0	Basic Service Delivery	N/A	N/A	N/A	1	1	G		
TL210 (IDP Ref 26 (b))	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	Complete 100% of budget allocated in construction Mpumazi community hall by 30 June 2023	Construct community halls in terms of budget allocated for the financial year	Director: Engineering Services	0%	Basic Service Delivery	N/A	N/A	N/A	100%	100%	G		

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL211 - (IDP Ref 27(a))	Ensure the provision and maintenance of municipal roads, access roads and causeways	Complete 100% construction of 4.5km of Eyetheni Road by 30 June 2023	Construct road in terms of MIG budget allocated for the financial year	Director: Engineering Services	0%	Basic Service Delivery	N/A	N/A	N/A	100%	75%	O	Project completion was delayed due to inclement weather conditions Project Progress is at 75% complete and the revised completion date is 2023/08/21	Extension of time was granted to the service provider and the project revised completion date is 2023/08/21
TL212 - (IDP Ref 27(c))	Ensure the provision and maintenance of municipal roads, access roads and causeways	Complete 100% construction of 3.26km of Esiphezi Road & Causeway by 30 June 2023	Construct road / causeways in terms of MIG budget allocated for the financial year	Director: Engineering Services	100%	Basic Service Delivery	3.26km	0km	N/A	100%	100%	G	Completion certificate is attached dated 20 June 2023	
TL213 (IDP Ref 27(b))	Ensure the provision and maintenance of municipal roads, access roads and causeways	Complete 100% construction of Ngqathu Causeway by 30 June 2023	Construct / rehabilitate road / causeways in terms of MIG budget allocated for the financial year	Director: Engineering Services	100%	Basic Service Delivery	95%	100%	G	100%	100%	G		
TL214 (IDP Ref 27(e))	Ensure the provision and maintenance of municipal roads, access roads and causeways	Complete 100% construction of 3km of KwaMfama Road & Causeway by 30 June 2023	Construct / rehabilitate road / causeways in terms of MIG budget allocated for the financial year	Director: Engineering Services	100%	Basic Service Delivery	3km	3km	G	100%	100%	G		

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL215 (IDP Ref 27 (g))	Ensure the provision and maintenance of municipal roads, access roads and causeways	Complete 100% construction of 3.5km of Ntoza Road by 30 June 2023	Construct / rehabilitate road / causeways in terms of MIG budget allocated for the financial year	Director: Engineering Services	100%	Basic Service Delivery	100%	100%	G	100%	100%	G		
TL216 (IDP Ref 27 (f))	Ensure the provision and maintenance of municipal roads, access roads and causeways	Complete 100% construction of 6km Ezisululwini road by 30 June 2023	Construct / rehabilitate road / causeways in terms of MIG budget allocated for the financial year	Director: Engineering Services	0%	Basic Service Delivery	N/A	N/A	N/A	100%	100%	G		
TL217 (IDP Ref 28)	Ensure the provision and maintenance of municipal roads, access roads and causeways	19 Speedhumps constructed in terms of budget allocated by 30 June 2023	Ensure speedhumps, sidewalk constructed in terms of budget allocated	Director: Engineering Services	0	Basic Service Delivery	N/A	N/A	N/A	19	25	G2	Director: Engineering Services: Target exceeded due to high demand of traffic culming measures.	
TL218 (IDP Ref 30)	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	12 Waste awareness programmes facilitated by 30 June 2023	Facilitate monthly waste awareness programmes	Director: Engineering Services	10	Basic Service Delivery	12	10	O	12	16	G2	Waste awareness programmes facilitated as follows: <ol style="list-style-type: none"> 1. 14 July 2022 2. 17 Aug 2022 3. 22 Aug 2022 4. 08 Sep 2022 5. 21 Sep 2022 6. 3 Dec 2022 7. 5 Dec 2022 8. 11 Dec 2022 9. 3 March 2023 10. 17 March 2023 	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL219 - (IDP Ref 31)	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	4 Disaster Forum meetings facilitated by 30 June 2023	Facilitate quarterly Disaster Forum meetings	Director: Community Services	4	Basic Service Delivery	4	4	G	4	4	G	Disaster Forum meetings facilitated as follows: 21 Sep 2022 08 Dec 2022 14 March 2023 21 June 2023	
TL220 (IDP Ref 32 (a))	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	Complete 100% of budget allocated in construction of Mashabase sports field by 30 June 2023	Construct sports fields / sports parks in terms of budget allocated for the financial year	Director: Engineering Services	0%	Basic Service Delivery	N/A	N/A	N/A	100	100%	G		

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL221 (IDP Ref 32 (b))	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	Complete 100% of the feasibility study for the upgrade of Gingindlovu sports field by 30 June 2023	Upgrade sports fields / sports parks in terms of budget allocated for the financial year	Director: Engineering Services	0%	Basic Service Delivery	N/A	N/A	N/A	100%	100%	G	Project Preliminary design Complete, Project Feasibility Study was completed in August 2022 hence the project preliminary designs has also been finalised	
TL222 (IDP Ref 32 (c))	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	Complete 100% construction of King Dinuzulu sports park (Phase 1) by 30 June 2023	Construct sports fields / sports parks in terms of budget allocated for the financial year	Director: Engineering Services	55%	Basic Service Delivery	100%	55%	R	100%	82%	O	Construction Service Provider was Terminated for not meeting contractactual obligations Construction Service Provider was Terminated for not meeting contractactual obligations	Appointment of another construction service provider to complete the remainder of the scope of works will be sourced from the panel of contractor that is currently on Tender Evaluation Stage
TL223 - (IDP Ref 33)	To provide and maintain infrastructure and services to all, with emphasis on rural communities, in a sustainable manner	4 reports submitted to Portfolio Committee on refuse removal services provided by 30 June 2023	Reduce backlog of refuse removal services annually	Director: Engineering Services	0	Basic Service Delivery	N/A	N/A	N/A	4	4	G	Reports submitted to Portfolio Committee on refuse removal services provided as follows: 08 July 2022 09 Feb 2023 14 April 2023 09 June 2023	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL226 - (IDP Ref 43)	To contribute towards the growth of the local economy and the reduction of unemployment.	650 Job opportunities created through EPWP, CWP and other poverty alleviation programmes by 30 June 2023	Promote creation of job opportunities through. EPWP, CWP and other poverty alleviation programmes	Director: Community Services	997	Local Economic and Social Development	650	997	B	650	767	G2		
TL228 - (IDP Ref 48)	Promote active ageing and healthy lifestyles	1 Programme facilitated the promotion of active ageing and healthy lifestyles for Senior Citizens in the Municipal area by 30 June 2023	Facilitate the promotion of active ageing and healthy lifestyles for Senior Citizens in the Municipal area	Director: Community Services	5	Local Economic and Social Development	1	5	B	1	1	G	1 Programme facilitated on 04 Aug 2022	
TL229 - (IDP Ref 49)	To ensure Revenue enhancement	4 reports submitted to Council by 30 June 2023 on the monitoring and Implementation of outdoor advertising bylaws	Ensure that the Municipality derives maximum value from Municipal Land through Outdoor advertisement	Director: Planning, Housing and Tourism	4	Municipal Financial Viability and Management	4	4	G	4	4	G	Reports submitted as follows: 13 Sep 2022 10 Nov 2022 17 Feb 2023 08 June 2023	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL230 (IDP Ref 51)	To ensure Revenue enhancement	95% debtors collection rate by 30 June 2023	Ensure effective processes for the collection of funds due to the municipality in terms of debt collection policy	Chief Financial Officer	91.25%	Municipal Financial Viability and Management	95%	91.25%	O	95%	86%	O	Public works did not pay on time, engagements are continuing. (June 2023)	Chief Financial Officer: The municipality have appointed a panel of attorneys. Outstanding Accounts will be handed over for collection. (June 2023)
TL231 (IDP Ref 52)	To ensure Revenue enhancement	4 reports submitted to Portfolio by 30 June 2023 on updates made to the valuation roll	Facilitate the review of the General Valuation Roll in line with the prescripts of legislation	Chief Financial Officer	0	Municipal Financial Viability and Management	N/A	N/A	N/A	4	1	R	1 Reports submitted to Portfolio by 30 June 2023 on updates made to the valuation roll on 03 May 2023	Chief Financial Officer: Once the 4th quarterly report from the Valuer is received, it will be submitted to the Finance Portfolio in August 2023.
TL235 (IDP Ref 56)	To ensure continued sound financial management	4 reports submitted to Council by 30 June 2023 on the Performance of Service Providers	Monitor the performance of Service Providers	Municipal Manager	4	Municipal Financial Viability and Management	4	4	G	4	4	G	Reports submitted to Council by 30 June 2023 as follows: 30 Sep 2022 21 Nov 2022 24 Jan 2023 29 June 2023	
TL236 (IDP Ref 57)	Mitigate the Impact of HIV/AIDS in the Municipality area	4 HIV/AIDS Council (LAC) meetings facilitated by 30 June 2023	Ensure quarterly HIV/AIDS Council (LAC) Meetings are facilitated	Municipal Manager	2	Good Governance & Public Participation	2	2	G	4	5	G2	HIV/AIDS Council (LAC) meetings facilitated as follows: 27 Oct 2022 25 Nov 2022 01 Dec 2022 28 March 2023 01 June 2023	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL237 (IDP Ref 58)	To promote a culture of participatory democracy and social cohesion	100% functionality of Ward Committees by 30 June 2023	Ensure that all Ward Committees are functional	Municipal Manager	100%	Good Governance & Public Participation	100%	100%	G	100%	86%	O	Wards 3,5,14 & 15 were non-functional due to incomplete ward report, alteration of dates, no minutes for community and no minutes for Ward Committee meetings. (June 2023) Minutes provided were not accepted CoGTA, capacity constraint was sighted.	Training provided by COGTA, this will improve in Q1. Engagements are currently on-going to address issues in ward 15. Training for ward committee secretaries minute taking will also be facilitated before end of 2 nd quarter.
TL238 (IDP Ref 59)	To promote a culture of participatory democracy and social cohesion	4 Batho Pele Forum meetings held by 30 June 2023	Ensure the continuous Implementation and monitoring of Batho Pele in the Municipality	Municipal Manager	4	Good Governance & Public Participation	4	4	G	4	4	G	Batho Pele forum meeting was held as follows: 24 Aug 2022 02 Dec 2022 17th of March 2023. 12 June 2023	
TL239 (IDP Ref 61)	To promote a culture of participatory democracy and social cohesion	100% of Complaints attended to within 3 working days of receipt by 30 June 2023	Ensure the continuous Implementation and monitoring of Batho Pele in the Municipality	Municipal Manager	100%	Good Governance & Public Participation	100%	100%	G	100%	100%	G		
TL240 (IDP Ref 62)	To promote a culture of participatory democracy and social cohesion	4 LTT meetings facilitated to address War Room Issues by 30 June 2023	Facilitate Local Task Team (LTT) meetings to address War Room Issues	Municipal Manager	4	Good Governance & Public Participation	2	4	B	4	4	G	Local Task Team meeting was held as follows: 29 July 2022 28 Oct 2022	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL241 (IDP Ref 63)	To ensure that a functional and effective Council exists	4 Standing Rules and Orders Committee meetings facilitated by 30 June 2023	Facilitate the sitting of the Standing Rules and Orders Committee meetings	Corporate Services	2	Good Governance & Public Participation	1	2	B	4	3	O	Standing Rules & Orders Committee took place as follows: 20 Oct 2022 17 March 2023 14 June 2023.	Letters to non-attending councillors were issued for the meeting coordinated for 22 Sep 2022, where councillors did not attend. Attendance improved and 3(three) were held
TL243 (IDP Ref 67)	To ensure effective land use management and coordinated Spatial Development Planning	4 Reports submitted to Portfolio Committee by 30 June 2023 on the Implementation of Spatial Planning and Land Use Management Act (SPLUMA) and SPLUMA By-law	Implement Spatial Planning and Land Use Management Act (SPLUMA) and SPLUMA By-law	Director: Planning, Housing and Tourism	3	Cross Cutting	2	3	B	4	4	G	Reports submitted to Portfolio Committee as follows: 13 Sep 2023 17 Feb 2023 10 Nov 2022 08 June 2023	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL244 (IDP Ref 75)	To ensure that strategically located land is made available for local economic development	4 reports submitted to Portfolio Committee by 30 June 2023 on land sale and land leases on Municipal property	Conduct a review of all Land Legal Arrangements to facilitate the release of land for economic development with a bias towards previously disadvantaged individuals to participate meaningfully in the local economy.	Director: Planning, Housing and Tourism	4	Cross Cutting	4	4	G	4	4	G	Reports submitted to Portfolio Committee as follows: 13 Sep 2022 30 Sep 2022 17 Feb 2023 08 June 2023	
TL245 (IDP Ref 76)	To develop a credible and implementable IDP	1 Strategic planning session held by 31 March 2023	Facilitate Strategic Planning session	Director: Planning, Housing and Tourism	1	Good Governance & Public Participation	1	1	G	1	1	G	Strategic Planning session facilitates on 17 - 20 Jan 2023	
TL246 (IDP Ref 76(a))	To develop a credible and implementable IDP	8 Clustered IDP roads shows held by 30 June 2023	Facilitate Clustered IDP Road shows	Director: Planning, Housing and Tourism	11	Good Governance & Public Participation	8	11	G2	8	17	B		
TL247 (IDP Ref 78)	To ensure that a functional and effective Council exists	4 reports submitted to EXCO by 30 June 2023 on the progress of legal matters at court.	Monitor the efficiency and effectiveness of legal matters at court.	Municipal Manager	0	Good Governance & Public Participation	N/A	N/A	N/A	4	5	G2	Reports submitted to EXCO by 30 June 2023 as follows: 07 Sep 2022 10 Nov 2022 31 Jan 2023 02 March 2023	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
												01 June 2023		
TL248 (IDP Ref 79)	To ensure that a functional and effective Council exists	2 reports submitted to Council by 30 June 2023 on IGR/DDM	Monitor the efficiency and effectiveness of Intergovernmental Relations within the Municipality.	Municipal Manager	3	Good Governance & Public Participation	4	3	O	2	2	G	IGR/DDM submitted to Council as follows: 13 Dec 2022 29 June 2023	
TL249 - (IDP Ref 80)	To ensure that a functional and effective Council exists	4 reports submitted to Council by 30 June 2023 on Traffic Management Services third party contracts in terms of cost effectiveness	Monitor the efficiency and effectiveness of third party services provided on behalf of the Municipality	Director: Community Services	4	Good Governance & Public Participation	4	4	G	4	4	G	Reports submitted to Council as follows: <i>1 report submitted, 30 Sep 2022,</i> <i>1 report submitted, 30 March 2023,</i> <i>2 (two) reports were submitted for 03 March 2023 and 16 March 2023 on 29 June 2023</i>	

2022/23 ORGANISATIONAL SCORECARD REPORT

Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL250 - (IDP Ref 80)	To ensure that a functional and effective Council exists	4 reports submitted to Council by 30 June 2023 on Animal Pound third party contracts in terms of cost effectiveness	Monitor the efficiency and effectiveness of third party services provided on behalf of the Municipality	Director: Community Services	0	Good Governance & Public Participation	N/A	N/A	N/A	4	4	G	<p>Reports submitted to Council as follows</p> <p><i>1 report submitted, 30 Sep 2022,</i></p> <p><i>1 report submitted, 30 March 2023,</i></p> <p><i>2 (two) reports were submitted for 03 March 2023 and 16 March 2023 on 29 June 2023</i></p>	

2022/23 ORGANISATIONAL SCORECARD REPORT

2022/23 ORGANISATIONAL SCORECARD REPORT														
Internal Ref / Indicator Code	Strategic Objective	KPI	Strategies/ Interventions	Responsible Owner	Baseline	Municipal KPA	2021/22			2022/23			Performance Comment/Reason for variance	Corrective Measures
							Overall Performance for 01 July 2021 - June 2022			Overall Performance for 01 July 2022 – 30 June 2023				
							Target	Actual	R	Target	Actual	R		
TL251 (IDP Ref 81)	To ensure accountability and transparency	4 Reports submitted to Portfolio Committee by 30 June 2023 on Communication unit activities	Monitor the effectiveness of communication in the Municipality	Director: Corporate Services	4	Municipal Transformation and Institutional Development	2	4	B	4	4	G	Reports submitted to Council as follows 1. 30 Sep 2022 2. 13 Dec 2022 3. 30 March 2023 4. 29 June 2023	



4

ORGANISATIONAL DEVELOPMENT PERFORMANCE

4.1 COMPONENT A: INTRODUCTION TO THE MUNICIPAL WORKFORCE

4.1 INTRODUCTION

The Directorate Corporate Services is responsible for the administration of all matters relating to the Municipality's personnel. In addition to this, the Directorate assists the Municipality in maintaining smooth human resources processes and procedures in compliance with the relevant legislations. This Directorate is responsible for the following functions:

- Labour relations
- Recruitment and selection
- Skills development and training
- Occupational Health and Safety
- Leave and Fringe Benefit Administration
- Employee Assistance and Wellness

There are two recognised trade unions at uMlalazi Municipality i.e. Independent Municipal and Allied Trade Union (IMATU) and South African Municipal Workers Union (SAMWU). The continuous engagement with organised labour is done at the level of the Local Labour Forum to ensure that there is labour stability and employees are consulted on matters of common interest.

The 2020/2021 financial year never experienced any industrial actions or work stoppage by labour. The Municipality is managed by the Accounting Officer (Municipal Manager) and 5 Managers directly accountable to the Municipal Manager.

4.2 EMPLOYEE TOTALS, TURNOVER AND VACANCIES

Like every other municipality, the uMlalazi municipality does acknowledge that there are critical positions that need to be filled in order to ensure smooth operations of the Municipality. The Municipality currently has a total number of 461 employees who are permanent as follows:-

DEPARTMENT	APPROVED POSTS	2022/23		
		EMPLOYEES	VACANCIES NO.	VACANCIES %
Office of the Municipal Manager	31	31	0	0%
Corporate Services	67	65	2	2.9%
Financial Services	43	43	0	0%
Community Services	152	146	6	4.8%
Engineering Services	136	126	10	7,3%
Planning and Economic Department	32	32	0	0%
TOTAL	461			

There were no critical funded post that remained vacant in the financial year under review.

4.3 COMPONENT B: MANAGING MUNICIPAL WORKFORCE

4.3.1 INTRODUCTION TO MUNICIPAL WORKFORCE MANAGEMENT

It is hardly possible to maintain a high level of service delivery and adhering to the duties imposed by the Constitution and Batho Pele Principles on public servants, if sound discipline in the workplace is not maintained. The uMlalazi Municipality takes pride in its commitment to ensure sound discipline in order to deliver the best quality of service to the community.

The staffing policy and process embodies various actions as part of a holistic process. Advertisements, recruitment, selection, promotions and transfers all form part of staffing. Management, Line Managers, Human Resources, Council and Trade Unions are involved in the entire process and the policy endeavors to enable such role-players to perform their allotted responsibilities as effective and efficient as possible

Managers are also regularly informed and advised of trends and equipped with knowledge to manage poor discipline.

Continuous action is taken to reduce the high level of sick leave. Regular incapacity investigations are held to detect possible sick leave abuse and/or to identify cases which qualify for medical boarding.

The procedure as prescribed in the Labour Relations Act and Employment Equity Act is followed to ensure compliance with said legislation.

4.3.2 POLICIES

During the period under review the municipality had the following HR Policies in place.

Name of Policy	Reviewed	Date adopted by Council or comment on failure to adopt
HR Strategy	Yes	29 June 2023
Change Management Guidelines	Yes	29 June 2023
Acting Allowance Policy	Yes	29 June 2023
Education Training and Development Policy	Yes	29 June 2023
Employment Equity Policy	Yes	29 June 2023
Exit Management Policy	Yes	29 June 2023
Induction & Onboarding Policy	Yes	29 June 2023

Name of Policy	Reviewed	Date adopted by Council or comment on failure to adopt
Job Evaluation Policy	Yes	29 June 2023
Performance Management Policy	Yes	29 June 2023
Probation Policy	Yes	29 June 2023
Recruitment Policy	Yes	29 June 2023
Scarce Skills & retention Policy	Yes	29 June 2023
Strategic Talent Management Framework	Yes	29 June 2023
Strategy Filing of Posts	Yes	29 June 2023
Leave of policy	Yes	29 June 2023
Placement Policy	Yes	29 June 2023

4.3.2.1 WORKFORCE POLICY DEVELOPMENT

The uMlalazi Municipality adheres to the South African labour laws that regulate administration of its workforce and is therefore committed to improvement and progress on the municipal workforce policies.

The Municipality continued to pursue good workforce management in the year under review and reviewed its policies based on its strategic objectives to annually improve its performance.

The Municipality is committed to maintaining and implementing effective workforce policies that promote and illustrate both clear procedural and substantial fairness.

4.3.3 INJURIES, SICKNESS AND SUSPENSIONS

There are incidents of injury on duty and when such incidents do occur, the employee is referred to the Doctor for attention at council's cost. The employees are entitled to eighty days sick leave in a three year leave cycle in terms of the SALGBC Main Collective Agreement.

Number and costs of Injuries on Duty		
Type of Injury	Injury Leave taken (days)	Total Estimated Cost
Whilst working, employee fell off from the fire tender/ vehicle and sustained injuries on her back	17	R10 285.00
The employee whilst cutting the trees the branch of the tree fell off on his right toe and sustain injuries	42	R20 160.00
The employee had the knee dislocation when he was using fire hoses	01	R480.32
The employee got injured on his back and on left wrist left him bruises on left hip	03	R450.00
The employee got cut on the left finger whilst cutting the trees	13	R6 244.59
The employee got cut on the left finger whilst cutting the trees	03	R450.00
Fatal	0	0
Total	79	R38 069.91

Implementation of Disciplinary Procedures and Code Collective Agreement

	EMPLPOYEE NO.	NATURE OF MISCONDUCT	MATTER FINALISE/NOT FINALISED	DATE FINALISED
1.	70100002	<ol style="list-style-type: none"> 1. Driving the Municipal Vehicle without Authority. 2. Misuse of Municipal Vehicle. 3. Driving Municipal Vehicle being under the influence of Alcohol. 4. Damage to Municipal Vehicle. 	Finalised	23 March 2023
2.	70100008	<ol style="list-style-type: none"> 1. Gross Misconduct. 2. Misuse of the Municipal Vehicle. 3. Driving Municipal Vehicle being under the influence of alcohol. 4. Damage to the Municipal Vehicle. 	Not Finalised.	Schedule to take place on 15 September 2023.
3.	70100003	<ol style="list-style-type: none"> 1. Failure to act in the best interest of the municipality and in such a way that the credibility of the municipality is not compromised. 2. Misuse of Municipal Vehicle. 3. Damage to Municipal Vehicle. 	Finalised	08 May 2023, however employee appealed.
4.	85150059	<ol style="list-style-type: none"> 1. Excessive Absenteeism. 	Finalised or Charges withdrawn hence employee resigned.	N/A
5.	85150067	<ol style="list-style-type: none"> 1. Excessive Absenteeism 	Finalised.	02 June 2023
6.	65250023	<ol style="list-style-type: none"> 1. Gross Misconduct- Absence without leave. 2. Failure to comply with a lawful instruction. 3. Gross Misconduct- operating a council vehicle under the influence of alcohol or intoxicating drugs. 	Finalised	12 April 2023
7.	85700006	<ol style="list-style-type: none"> 1. Gross Misconduct- Unauthorised use of council vehicle. 2. Gross Misconduct: driving a municipal vehicle under the influence of alcohol. 	Not Finalised.	N/A
8.	85700007	<ol style="list-style-type: none"> 1. Gross Misconduct 2. Gross Dishonesty 	Not Finalised.	N/A

4.4 COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE**4.4.1 INTRODUCTION TO WORKFORCE CAPACITY DEVELOPMENT**

The municipality develops its human resources by ensuring that there is sustainable capacity building. This is done in by identifying skills gaps through a skills audit process. In terms of section

uMLALAZI MUNICIPALITY: Annual Report

2(1) c of the Skills Development Act 97 of 1998 one of the purposes of the act is to encourage employers to use the workplace as an active learning environment and provide employees with the opportunities to acquire new skills.

Skills audit forms are handed out to employees for them to complete during Skills Audit Consultations sessions facilitated by Human Resources Section. The aim of skills audit process is to allow employees to indicate their training needs / Skills lack. These are the skills which, if acquired by the employees, the employees will be able to effectively and efficiently perform their functions. This information is then analysed and consolidated for the purpose of building a Workplace Skills Plan for the municipality. The Work Place Plan is then submitted to the Local Government Seta. When approved it is then submitted to the LGSETA as a guiding document in terms of which training will be conducted for the particular financial year.

The Workplace Skills Plan for the 2022/2023 and Annual training Report 2022/2023 financial year was submitted to the Local Government Seta by the required date being April 2022 which is a requirement for employers to get mandatory grant from the LGSETA.

Below is the Training Report for Councillors and officials for the 2022/2023 financial year:

4.4.1.1 STAFF TRAINING PROVIDED IN 2022/2023

No.	Training	Employee Trained	Date	Completed	Ongoing
1	Registry Management Course	<ul style="list-style-type: none"> • L Mabanga • S S Biyela • N W Zulu • N R Mgenge 	02 - 05/08/2022	√	N/A
2	Registry Management Course	<ul style="list-style-type: none"> • R Z Ncube • P Nenemba • L S Mbonambi • S Mzimela 	22 - 25/11/2022	√	N/A
3	Registry Management Course	<ul style="list-style-type: none"> • N N Mpungose • Z G Sibiyi • S Zulu 	06 - 09/12/2022	√	N/A
4	Peace Officers Training	<ul style="list-style-type: none"> • N N Shandu • S C Mkhwanazi • T E Mthethwa • X Blose • B Chetty • X Nxumalo • L Mnguni • S Mngadi • Z Mahaye • G Khomo • S Ndlela • W C Nxumalo • M Biyela • 5T Gumede • M B Mpanza 	08 - 12/05/2023	√	N/A

uMLALAZI MUNICIPALITY:

Annual Report

5	Report Writing & Minute Taking	<ul style="list-style-type: none"> • M Mbonambi • N Ntombela • S Gazu • N Govender • V Manqele • P Nenemba • S Mathula • B Mthethwa M Khanyile	10 - 12/05/2023	v	N/A
6	Online Training: Conditions Of Service Collective Agreement Training	<ul style="list-style-type: none"> • L Mabanga 	19/06/2023	v	N/A

4.4.1.2 COUNCILLOR TRAINING PROVIDED IN 2022/2023

No.	Training	Employee Trained	Date	Completed	Ongoing
1	Online Training: Conditions Of Service Collective Agreement Training	<ul style="list-style-type: none"> • K Ntanzi 	19/06/2023	v	N/A

The 2022/2023 WSP and the Annual training reports which were submitted to the LGSETA can reflect more details on the above description.

4.4.2 EMPLOYEE ASSISTANCE PROGRAMME AND WELLNESS REPORT FOR JULY 2019 TO 30 JUNE 2020

In order to ensure that the municipal workforce is committed to their functions; Employee Assistance Programmes was introduced within the Corporate Services Department. Subsequent to that Employee Assistance Programme and Wellness plan for the period under review was approved by the Municipal Manager in order to ensure that EAP initiatives are implemented and employee referrals to relevant institutions are accordingly facilitated. Amongst others things the EAP and Wellness plan comprised of information sessions, Employee Assurances Programmes and Wellness; and Work and Play Programmes.

Information Sessions were held on various dates as per table below and its objective was to capacitate employees with relevant information in relation to conditions of the Pension a and Group life which employees are the members.

Employee Assistance Programmes and Wellness events were also held in order to increase awareness in relation to particular illness and sickness that affect the society at large and to

encourage Employee/ Councillor participation in activities thus playing an important role to good life.

4.5 COMPONENT D: MANAGING THE WORKFORCE EXPENDITURE

4.5.1 EMPLOYEE EXPENDITURE

During the year 2020/2021, the salary bill of the Municipality was R 182 352 485. The workforce expenditure per category is as follows:-

Category	Total Employee Related Costs for 2020/2021
Employees	R 175 108 551
Councillors	R 23 223 213

The Municipality uses the VIP Payroll Systems. Employees, including Councillors, receive their printed payslips on a monthly basis.



FINANCIAL PERFORMANCE

5.1 COMPONENT A:

5.1.1 STATEMENT OF FINANCIAL PERFORMANCE

5.1.2 GRANTS

5.1.4 ASSET MANAGEMENT

5.3 COMPONENT B:

5.3.1 SPENDING AGAINST CAPITAL BUDGET

The Municipality has managed to successfully execute its capital programme with a total expenditure of R 53,684,666, which constitutes 73% of the total capital budget and 100% of the MIG budget has been spent.

5.4 COMPONENT C:

5.4.1. CASH FLOW MANGEMENT AND INVESTMENTS

5.4.2 ACTUAL BORROWINGS

5.4.3 PUBLIC PRIVATE PARTNERSHIPS

uMlalazi Municipality does not have any Public Private Partnerships

5 CHAPTER 6: AUDITOR GENERAL'S FINDINGS

uMLALAZI LOCAL MUNICIPALITY
AUDIT ACTION PLAN
2022/2023 EXTERNAL AUDIT FINDINGS

uMLALAZI MUNICIPALITY

AGSA Audit Action Plans: 2022 / 2023

Plan of Corrective Measures by the respective departments to address findings raised by the AGSA in the Final Management Report for the year ended 30 June 2023

A red square containing the number 6 in a bold, black, sans-serif font.

APPENDICES

APPENDIX A:

Councillors



Mayor
Councillor Q T Xulu



Deputy Mayor
Councillor M M Ngema



Speaker
Councillor J K Powell



Whip
Councillor M Dlodla



Councillor A N Sibiya
Ward 1



Councillor T N Shozi
Ward 2



Councillor M M M Ntuli
Ward 3



Councillor K Khumalo
Ward 4



Councillor S A Khuzwayo
Ward 5



Councillor B C Makathini
Ward 6



Councillor Z Biyela
Ward 7



Councillor Z M Mhlongo
Ward 8



Councillor M Dlodla
Ward 9



Councillor B X S Ntombela
Ward 10



Alderman S B Larkan
Ward 11



Councillor T H Biyela
Ward 12

uMLALAZI MUNICIPALITY:

Annual Report



Councillor W L Ngema
Ward 13



Councillor M D Dladla
Ward 14



Councillor N Vilakazi
Ward 15



Councillor S A Makathini
Ward 16



Councillor I Q Ngema
Ward 17



Councillor S B Dlamini
Ward 18



Councillor S W Yimba
Ward 19



Councillor P B Hlabisa
Ward 20



Councillor K Mthembu
Ward 21



Councillor S I Zibani
Ward 22



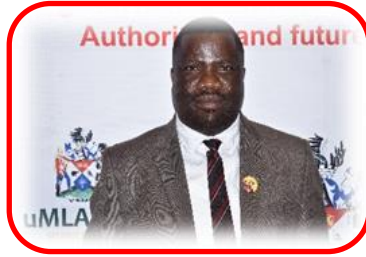
Councillor J M Ngema
Ward 23



Councillor M B Biyela (Inkosi)
Ward 24



Councillor M Ndlovu
Ward 25



Councillor T Mdlalose
Ward 26



Councillor M M Ngema
Ward 27



Councillor S M Gasa
Ward 28

APPENDIX B:

COMMITTEE, MEMBERSHIP AND COMMITTEE PURPOSE

Financial Management Committee	
MEMBERSHIP	PURPOSE
<p>Her Worship the Mayor Councillor Q T Xulu (Chairperson)</p>	<p>The Financial Services Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to advise the Executive Committee and ultimately the uMlalazi Council and to promote effective and efficient financial management within the uMlalazi Municipality.</p> <p><u>FUNCTIONS</u></p> <p>The Financial Services Committee is appointed to ensure the effective and efficient management of the Council’s financial resources with specific reference to assist with the compliance with the provisions of the Local Government: Municipal Finance Management Act 56 of 2003. In this respect the committee will amongst others consider and report on.</p> <ul style="list-style-type: none"> ▪ Monthly reporting on revenue and spending in respect of the Council’s Budget.
Alderman S B Larkan	
Councillor S W Yimba	
Councillor K Mthembu	
Councillor B C Makhathini	
Councillor M G Mzimela	
Councillor W L Ngema	
Councillor K S Mthabela	
Councillor N G Qwabe	

Councillor S D Khubisa	<ul style="list-style-type: none"> ▪ Quarterly reports on progress with the Capital Programme. ▪ Managers of Departments or their designee will attend meetings of the Committee at the request of the Municipal Manager. ▪ Applications for grants-in-aid (excluding sporting matters) <p>In considering matters referred to the Committee, cognizance is taken that the Municipal Manager may not in terms of the provisions of the Local Government: Municipal Finance Management Act 56 of 2003, delegate to any political structure or political bearer of the municipality any of the powers or duties assigned to the accounting officer in terms of the said Act.</p>
-------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Planning, Housing & Tourism Committee

MEMBERSHIP	PURPOSE
<p>Councillor S.A. Makhathini (Chairperson)</p> <p>Councillor A.N. Sibiya</p> <p>Councillor J.M. Ngema</p> <p>Councillor T. Mdlalose</p> <p>Councillor S.I. Zibane</p> <p>Councillor S.A. Khuzwayo</p> <p>Councillor T.L. Ntanzu</p> <p>Councillor B.L. Zungu</p> <p>Councillor T.H. Biyela</p> <p>Councillor S.D. Khubisa</p>	<p>The Planning, Housing and Tourism Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Corporate Services in the uMlalazi Municipal area.</p> <p>To oversee all matters pertaining to the Planning, Housing and Tourism Department which include Planning, Housing, Building and Integrated Development Plan.</p>

Corporate Services Committee

MEMBERSHIP	PURPOSE
------------	---------

uMLALAZI MUNICIPALITY:

Annual Report

<p>Councillor K Ntanzi (Chairperson)</p> <p>Councillor M Dludla (Whip of Council)</p> <p>Councillor S M Gasa</p> <p>Councillor M D Dladla</p> <p>Councillor T N Shozi</p> <p>Councillor P B Hlabisa</p> <p>Councillor M M Cebekhulu</p> <p>Councillor N Nombekela</p> <p>Councillor G Z Ncanana</p> <p>Councillor B Xulu</p>	<p>The Corporate Services Committee is established in terms of Section 80 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Corporate Services in the uMlalazi Municipal area.</p> <p>To advise the Executive Committee of all matters pertaining to the Corporate Services Department which include Human Resources, Administration of Committees, Library Services, Records Management, Urban hall bookings, Information Communication Services.</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Community Services Committee

PURPOSE

<p>Councillor K Khumalo Chairperson</p> <p>Councillor M Dludla (Whip of Council)</p> <p>Councillor Z Biyela</p> <p>Councillor V M Xulu</p> <p>Councillor Z M Mhlongo</p> <p>Councillor M Ndlovu</p> <p>Councillor E F Shange</p> <p>Councillor Z Mpungose</p> <p>Councillor N Vilakazi</p> <p>Councillor S Magwaza</p>	<p>The Community Services Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Community Services in the uMlalazi Municipal area.</p> <p>The Committee is designated to oversee matters related to health, education, youth, environment, social welfare, arts and culture, Local Economic Development and sport. The uMlalazi Community Services Committee shall advance and uphold the principles of the Environmental Policy of the uMlalazi Council.</p> <p>The Committee will consider all applications of sport bodies for grants-in-aid, and will consider requests/reports from ward committees relating to the terms of reference of the uMlalazi Community Services Committee</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Engineering Services Committee

MEMBERSHIP	PURPOSE
------------	---------

<p>Councillor M M Ngema- Deputy Mayor (Chairperson)</p> <p>Alderman S B Larkan</p> <p>Councillor B C Magwaza</p> <p>Councillor M M M Ntuli</p> <p>Councillor B X S Ntombela</p> <p>Councillor S B Dlamini</p> <p>Councillor M M Khanyile</p> <p>Councillor M S Xulu</p> <p>Councillor I Q Ngema</p> <p>Councillor N Z Mthembu</p>	<p>The Engineering Services Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Engineering Services in the uMlalazi Municipal area.</p> <p>To advise the Executive Committee and ultimately the uMlalazi Council on basic services needs as determined in the Council's Integrated Development plan; such as</p> <ul style="list-style-type: none"> • The identification of the water needs of the community in the uMlalazi Municipal area and the provision of same, always in consultation with King Cetshwayo District Municipality and having due regard to the Water Development Plan as set out in the Integrated Development Plan (District) • The provision of electricity to the consumers in the uMlalazi Municipal area through the assistance of the electricity provider – Eskom. • The determination of an electricity maintenance/upgrading plan where the uMlalazi Council is the electricity provider; such plan to be reviewed at the end of each financial year. • Progress reports on HV and LV upgrading will be submitted to the Committee at every scheduled meeting. • The improvement of roads within the rural area of uMlalazi through consultation with the Department of Transport KwaZulu-Natal. • The annual determination of the roads resurfacing/maintenance programme. • The determination and consideration of the roads causeway programme. • The determination of the resurfacing of sidewalks, road reserves within the urban areas of uMlalazi. • Waste Management Services
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Other committees of Council and their membership include: -

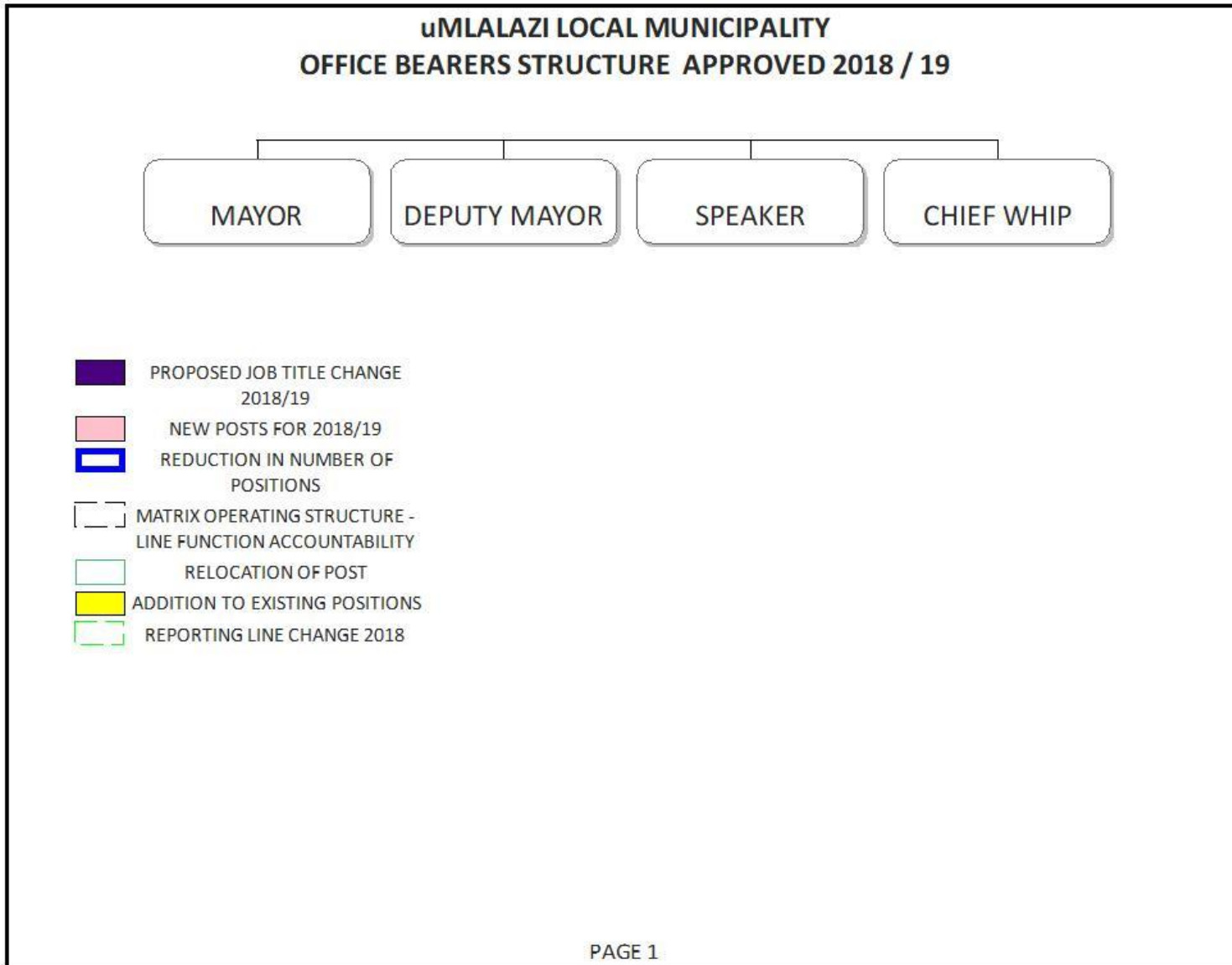
<p>Standing Rules and Orders Committee</p> <p>The Speaker Councillor J K Powell (Chairperson)</p> <p>Her Worship the Mayor Councillor Q T Xulu</p> <p>Deputy Mayor Councillor M M Ngema</p> <p>Whip of Council Councillor M Dlodla</p> <p>Alderman S B Larkan</p> <p>Councillor E F Shange</p> <p>Councillor M F Mdluli</p> <p>Councillor B M Nzuza</p> <p>Councillor S D Khubisa</p> <p>Councillor K R Khumalo</p>	<p>Municipal Public Account Committee (MPAC)</p> <p>Alderman S B Larkan (Chairperson)</p> <p>Councillor V M Xulu</p> <p>Councillor S W Yimba</p> <p>Councillor P T O Shange</p> <p>Councillor M E Dlamini</p>
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

SUPPORT COMMITTEES	
Support Committees	Councillor nomination
Local Labour Forum (LLF)	<ol style="list-style-type: none"> 1. Cllr B X S Ntombela 2. Cllr M M M Ntuli 3. Cllr S B Dlamini 4. Cllr W L Ngema 5. Cllr B Khanyile
Councillor Development and Skills Training Committee	<ol style="list-style-type: none"> 1. Cllr Q T Xulu - Mayor 2. Cllr A N Sibiyi 3. Cllr Z Biyela 4. Cllr M M Cebekhulu 5. Cllr M M Khanyile
Employment Equity Committee	<ol style="list-style-type: none"> 1. Cllr V M Xulu 2. Cllr K Ntanzi 3. Cllr P B Hlabisa 4. Cllr W L Ngema 5. Cllr M E Dlamini
Geographical Name Changing Committee	<ol style="list-style-type: none"> 1. Cllr B C Magwaza 2. Alderman S B Larkan 3. Cllr M M Ngema (Deputy Mayor) 4. Cllr K S Mthabela 5. Cllr P T O Shange
Co-Operative Relations Committee	<ol style="list-style-type: none"> 1. Cllr Q T Xulu- Mayor

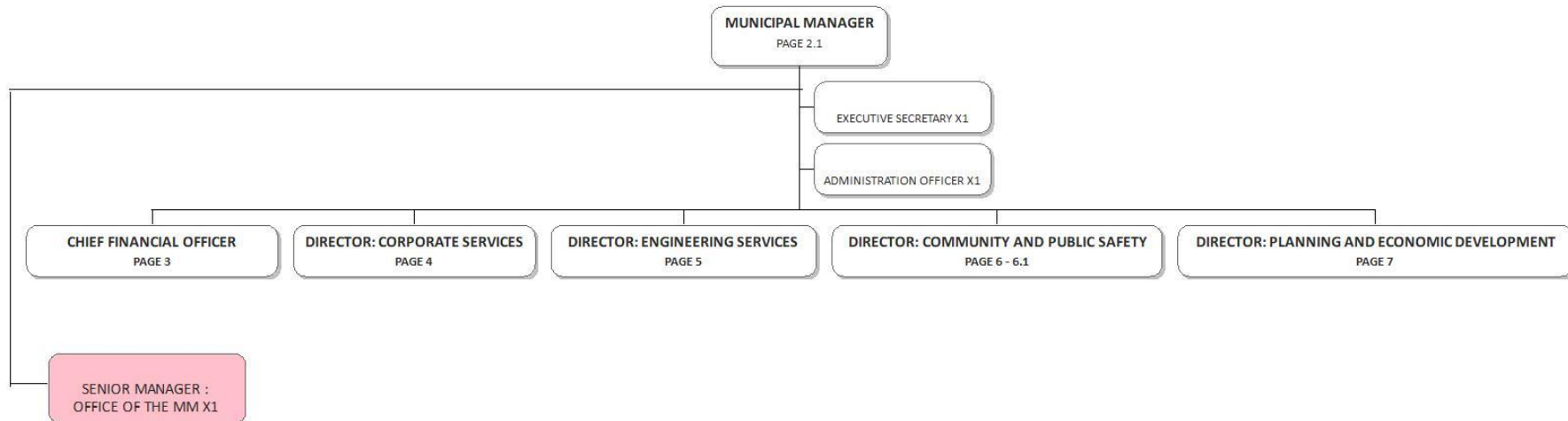
	2. Ald S B Larkan 3.Cllr M M Ngema – (Deputy Mayor)
--	--------------------------------------------------------

APPENDIX C:

ADMINISTRATIVE STRUCTURE



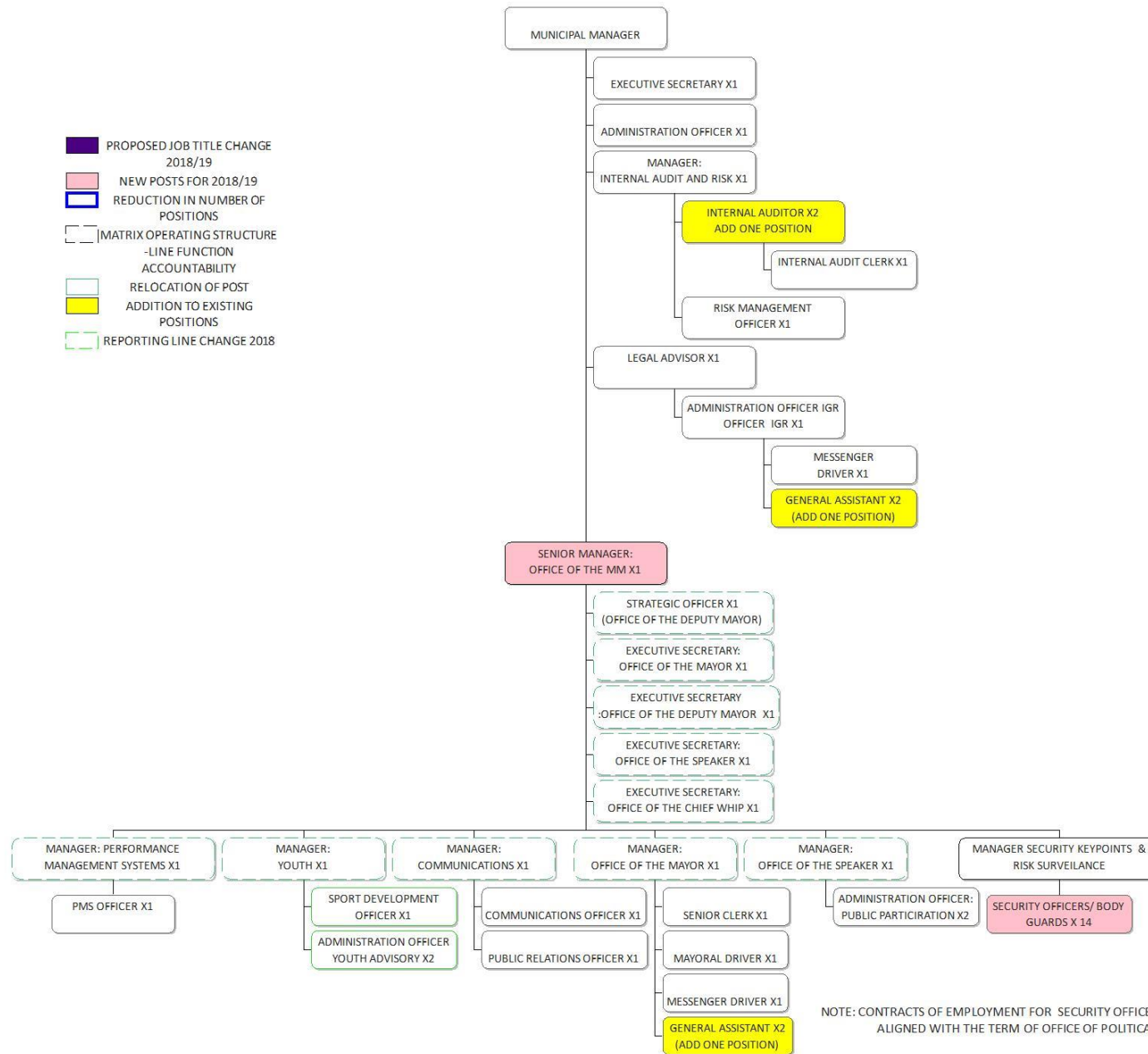
**uMLALAZI LOCAL MUNICIPALITY
MACRO STRUCTURE - APPROVED 2018 / 19**



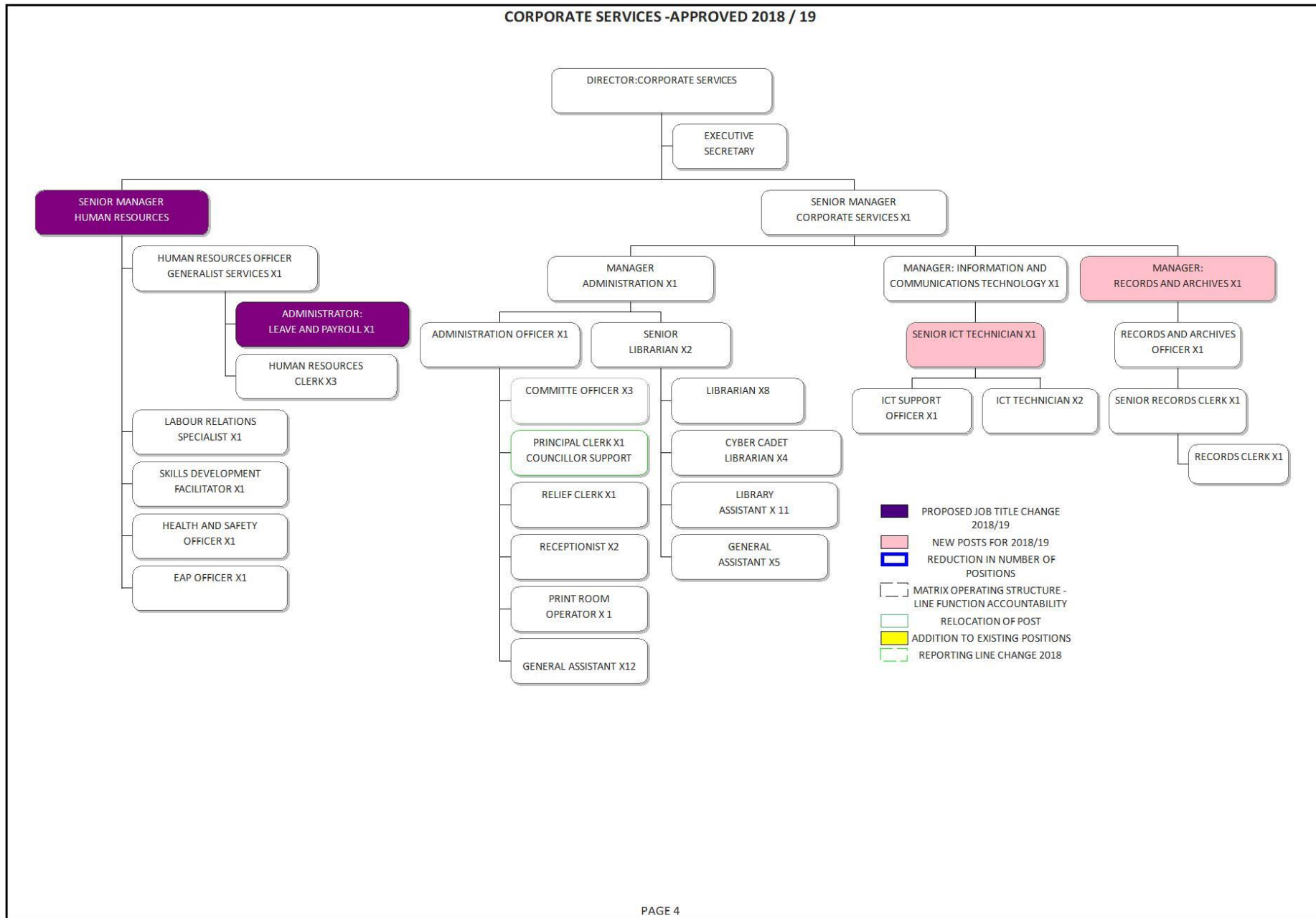
NOTE: THE EMPLOYMENT CONTRACT FOR THE POST SENIOR MANAGER IN THE OFFICE OF THE MUNICIPAL MANAGER SHALL BE LINKED WITH THE TERM OF OFFICE FOR THE MUNICIPAL MANAGER

- PROPOSED JOB TITLE CHANGE 2018/19
- NEW POSTS FOR 2018/19
- REDUCTION IN NUMBER OF POSITIONS
- MATRIX OPERATING STRUCTURE - LINE FUNCTION ACCOUNTABILITY
- RELOCATION OF POST
- ADDITION TO EXISTING POSITIONS
- REPORTING LINE CHANGE 2018

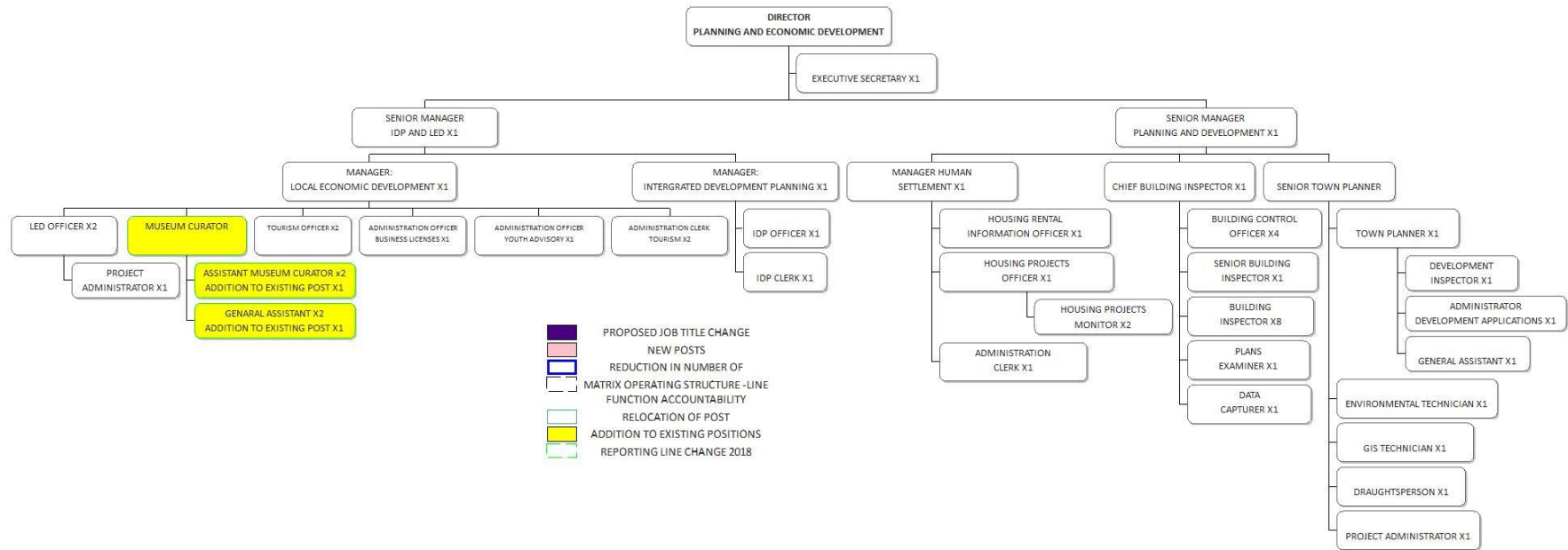
OFFICE OF THE MUNICIPAL MANAGER - APPROVED 2018 / 19



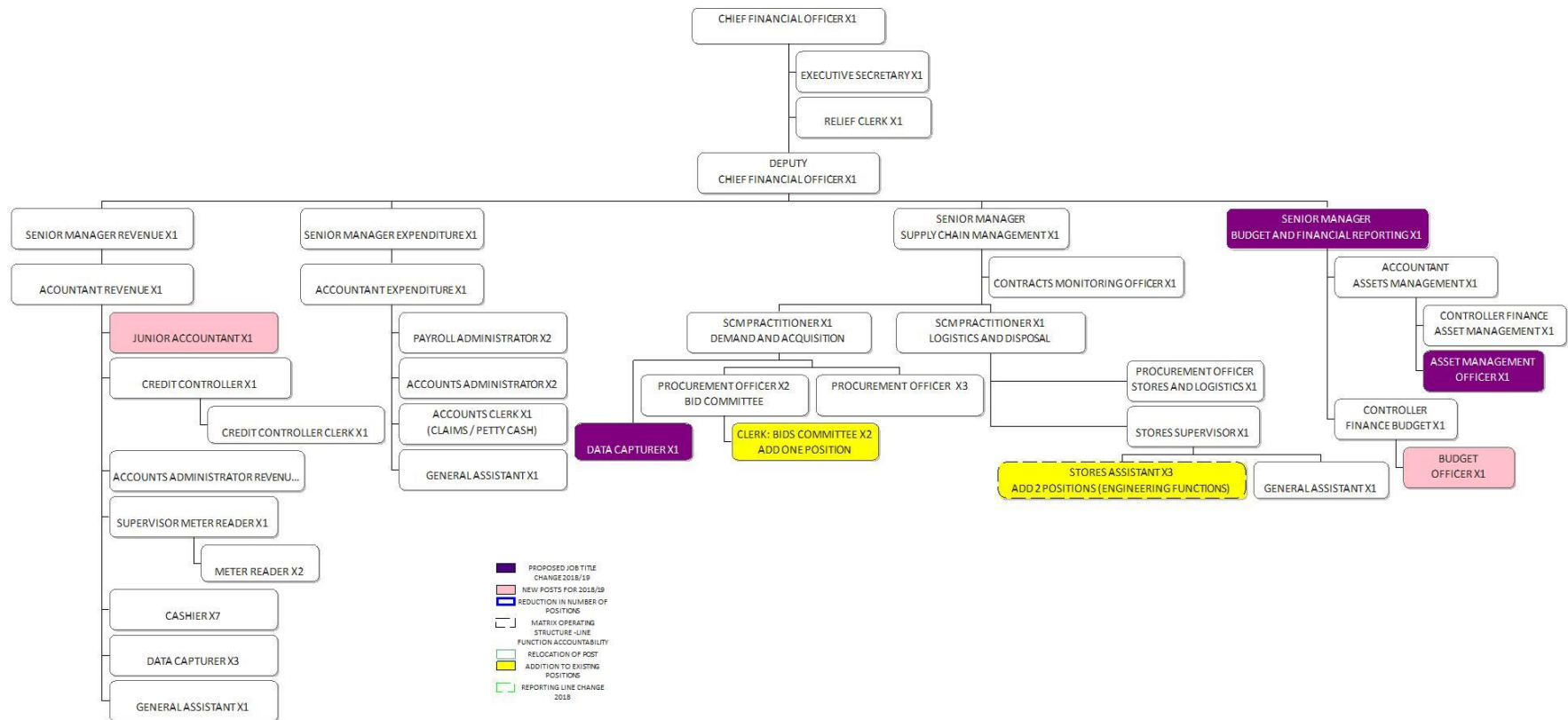
NOTE: CONTRACTS OF EMPLOYMENT FOR SECURITY OFFICERS / BODY GUARDS WILL BE ALIGNED WITH THE TERM OF OFFICE OF POLITICAL OFFICE BEARERS

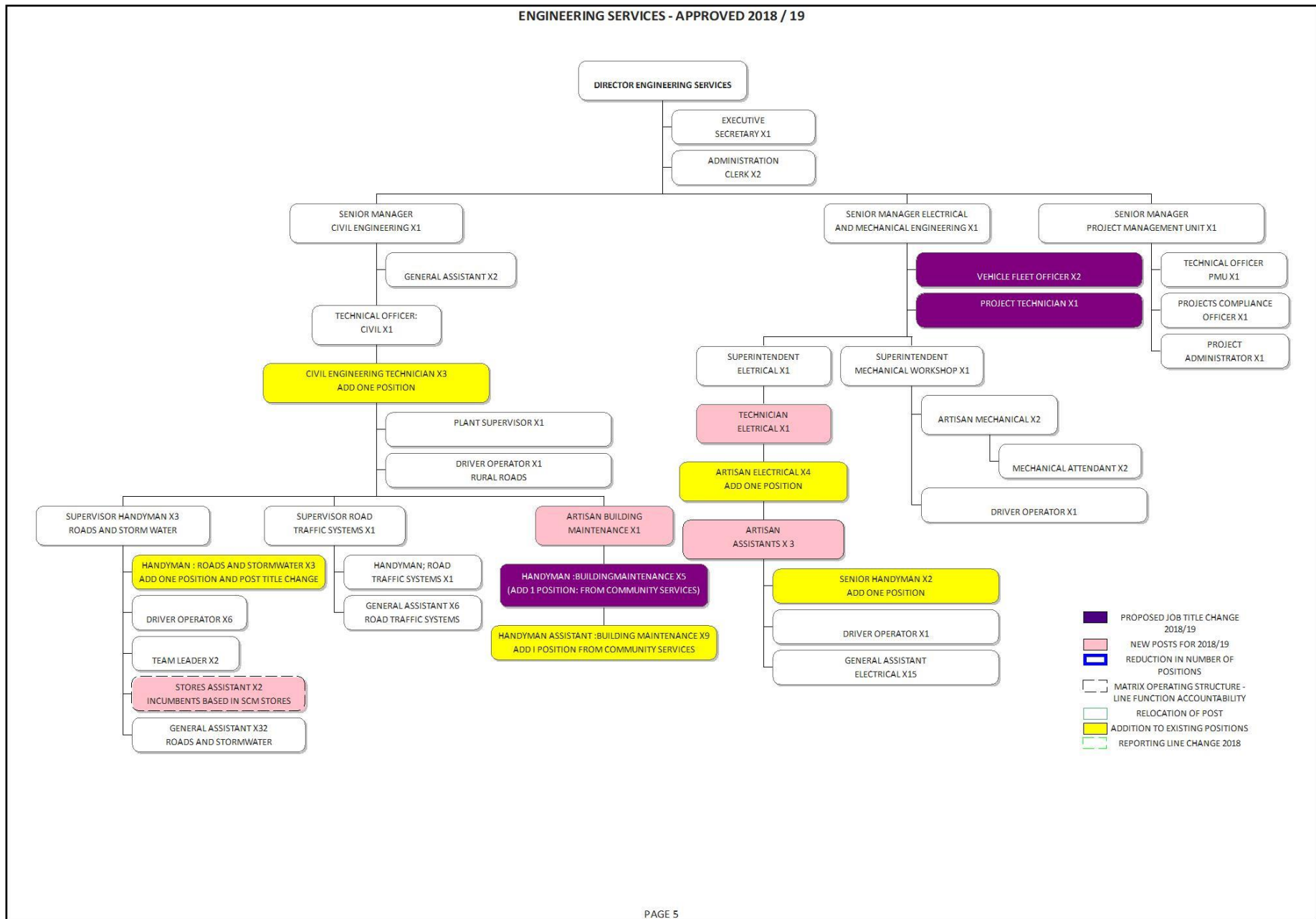


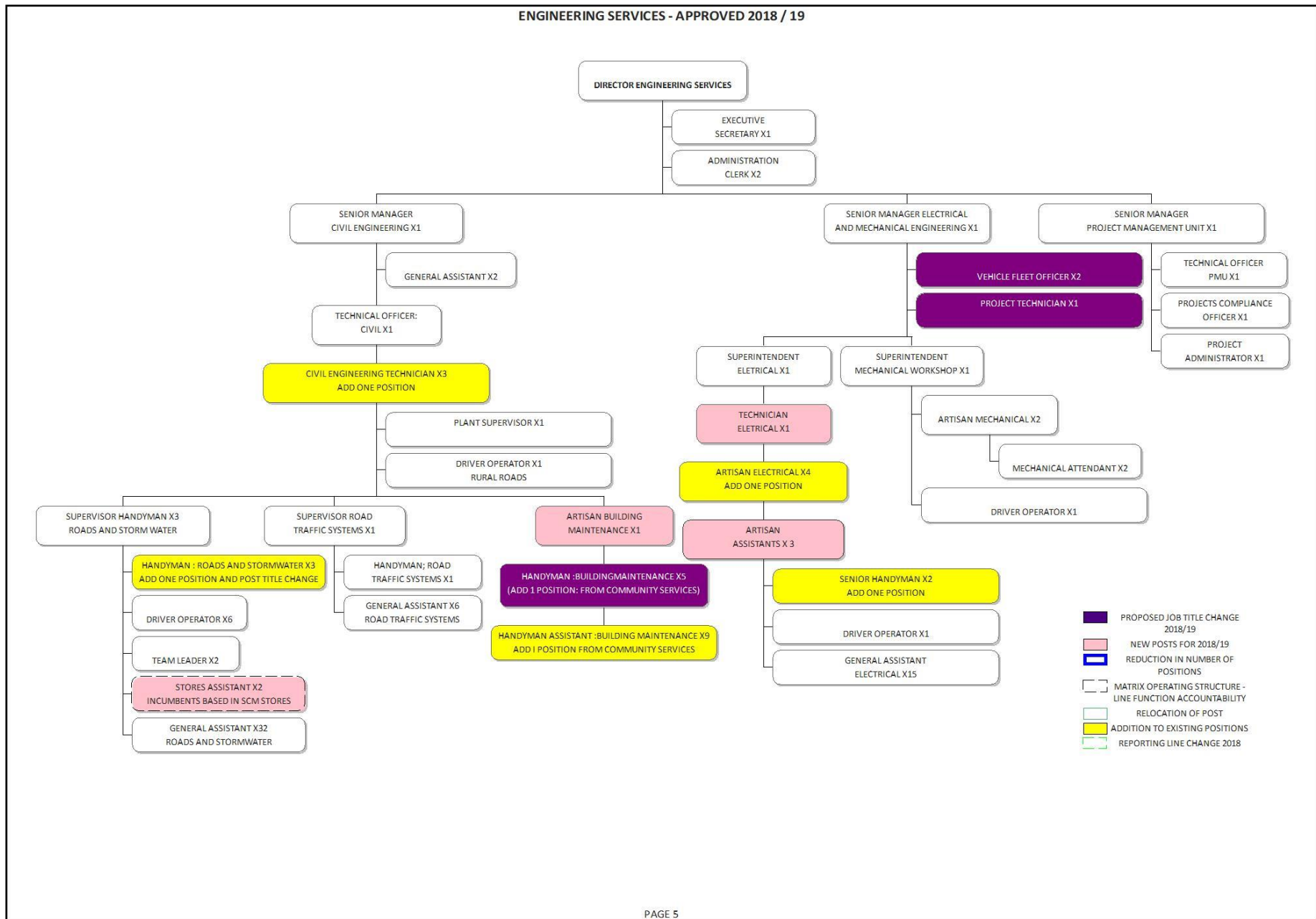
PLANNING AND ECONOMIC DEVELOPMENT - APPROVED 2019 / 20



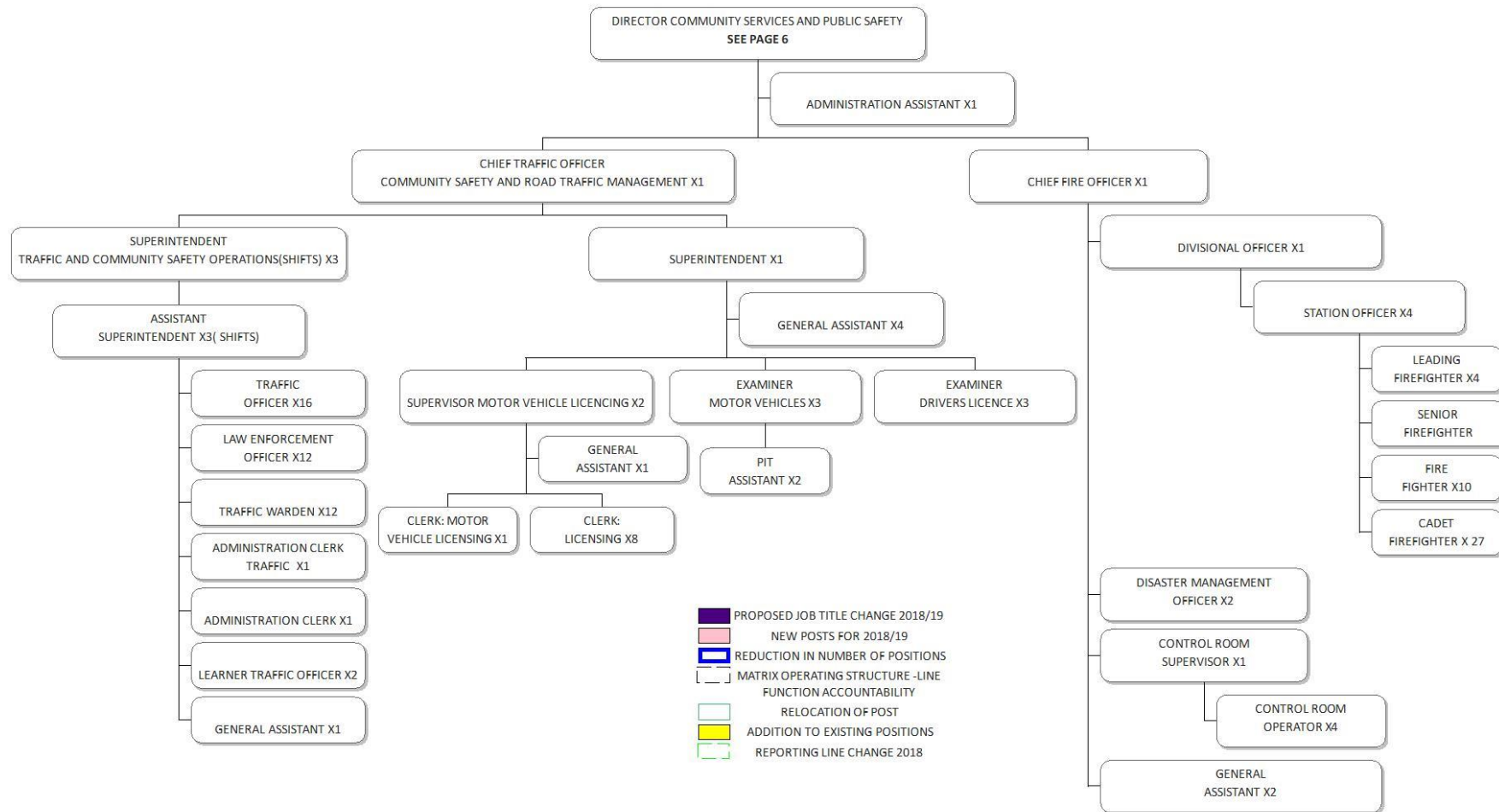
FINANCIAL SERVICES - APPROVED 2018 /19





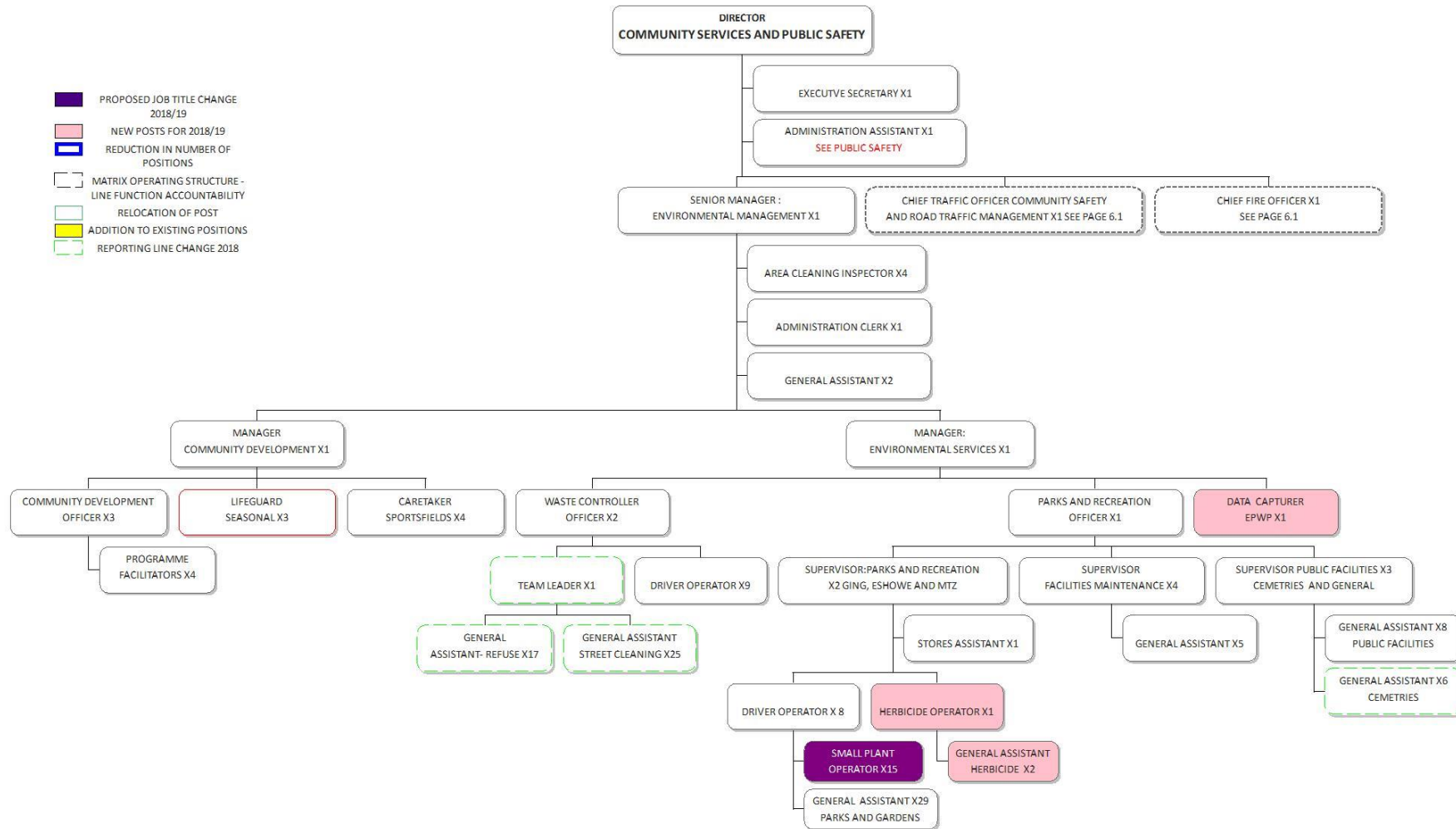


COMMUNITY SERVICES AND PUBLIC SAFETY - CONTINUED FROM PAGE 6 -APPROVED 2018 / 19



- PROPOSED JOB TITLE CHANGE 2018/19
- NEW POSTS FOR 2018/19
- REDUCTION IN NUMBER OF POSITIONS
- MATRIX OPERATING STRUCTURE -LINE FUNCTION ACCOUNTABILITY
- RELOCATION OF POST
- ADDITION TO EXISTING POSITIONS
- REPORTING LINE CHANGE 2018

COMMUNITY SERVICES AND PUBLIC SAFETY - APPROVED 2018 / 19



APPENDIX D:

FUNCTIONS OF MUNICIPALITY

The functions relevant to each Department in terms of the Local Government Municipal Staff Regulations are as follows:

Development and Town Planning	Technical Services	Community Services	Corporate Services	Finance
Local Economic Development	Transport	Health Services	Human Resources	Revenue
Social Development	Roads and Storm- water	Parks and Recreation	Legal Services	Treasury
Spatial Planning / Planning and Building Development / Urban Design	Water and Sanitation	Libraries	Information Systems & Technology	Budgets
Environmental Resource Management	Solid Waste	Strategic Assets	Forensics	Supply Chain Management
Human Settlements	Electricity / Energy	Community Facilities	Internal Audit	Expenditure
Geomatics and Spatial data management	Fleet Management	Traffic Services	Integrated Development Planning	Valuations
Property Management	Mechanical Workshops	Law Enforcement	Communication	
	Laboratories	Metro Police	Municipal Offices and Facilities Management	
	Science	Disaster (Risk) Management	Executive Support Services (incl. Committee services, Councillor support)	
		Fire and Rescue Services	Ombudsman	
		Public Emergency Communication Centres		
		Disaster (Risk) Management Centres		

APPENDIX E:

WARD COMMITTEE MEMBERSHIP

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
1	WC MEMBERS	SIBIYA	A N	M		Ward Councillor	725181732
		Ntanzi	Senamile	M	F	Youth	0792844775
		Zuma	Siphiwe	M	F	Education	0766717782
		Ntuli	David	M		Sports & recreation	0766888366
		Qwabe	Thandeka	M		Health	0820986086
		Shezi	Ndumiso	M		Transport	0827523956
		Mpanza	Bongani	M		Disability	0720431809
		Mkhize	Sabani		F	Women	0766177433
		Xulu	Sbongiseni	M		Faith based	0820799754
		Xulu	Frederick	M		Traditional	0737360875
		Dludla	Funokwakhe	M		Safety & security	0636698864
2	WC MEMBERS	SHOZI	T N	Male		Ward Councillor	0734474272
		Shangase	Siyabonga	M		Youth & sports	
		Ngonyama	Mphemba	M		Faith based	0713568033
		Ntuli	Nokuphila		F	Health	0793200950
		Mpanza	Michael	M		Senior citizens & disability	0824282553
		Nkwanyana	Sbongile		F	Education	0726849497
		Shozi	Emmanuel G	M		Transport	0784416576
		Magwaza	Thozozani	M		Safety & security	0825302982
		Ntuli	Sphile	M		Business	0730811315
		Nzuzza	Mqambeni	M		Traditional	0824892937
		Mahlashana	Mvelo	M		Tourism & environment	0630019968
3	WC MEMBERS	NTULI	MMM	Male		Ward Councillor	0764658393
		Mdlalose	Zandile Mosile		F	Housing	0724140956
		Mdletshe	Thembehle		F	Tourism & environment	0798903734
		Nkosi	Mzikayifani	M		Disability	0766304555
		Mbonambi	Gift M	M		Agriculture	0793485303
		Mkhize	Mamo		F	Water	0648770776
		Shandu	Sthembiso	M		Sports & youth	0673877628

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Khuzwayo	Nkosingiphile Jabhile		F	Electricity & sanitation	0711125339
		Mzobe	Mhlonishwa Z	M		Transport	0761169302
		Mpungose	Lydia		F	Health & Education	0762374336
		Mthimkhulu	Dudu		F	Traditional	790700557
4		KHUMALO	K	Male		Ward Councillor	0722687466
		Bhengu	Ntombizethu		F	Disability	0722542843
		Xulu	Ntombikayise Thabi		F	Women	0712129377
		Msomi	Nonhlahla		F	Education	0761235368
		Zungu	Siphiwe			Farm workers	0721867285
		Ntuli	Phindile		F	Traditional	0827114044
		Ndlovu	Mlenze	M		Sports	0724375042
		Buthelezi	Sanele		F	Youth	0766078465
		Ntetha	Kwenzekile		F	Faith based	0715705317
		Xulu	Xolani Khulekani	M		Transport	0734399231
	Ntuli	Nkululeko	M		Environmental & tourism	0661460615	
5		KHUZWAYO	SA	Male		Ward Councillor	0722996653
		Ntuli	Thandiwe Lungi		F	Health	0843465110
		Biyela	Philile Nombuso		F	Transports & Water	0636209958
		Ntuli	Mziwezazi Enock	M		Faith based & Education	0766269038
		Gcwensa	Thandeka Princess		F	Business	0647957770
		Magubane	Mandlakayise Sipho	M		Senior & Safety & Security	0828409448
		Mthethwa	Duduzile		F	Agriculture	0791016757
		Xulu	Sbusiso M	M		Youth & Sports	0660667164
		Khanyile	Nobuhle H		F	Women	0726615453
		Xulu	Nkosikhona	M		Youth & Sports	0768350255
	Cele	Thandeka		F	Traditional	0618024077	
6		MAKHATHINI	BC	Male		Ward Councillor	0725427922
		Sibiya	Pertunia N	M		Health & social development	0793934734
		Makhoba	Phumelele F		F	Business & education	0799716354
		Makhoba	Nonzuzo R	M		Women	0729108702

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Makhoba	Nkosingiphile N		F	Safety & security	0768315397
		Nzuza	Sibusiso G	M		Public transport	0760328823
		Manyoni	Mvumiseni A	M		Senior citizens	0715857153
		Ndwandwe	Sakhile	M		Youth & sports	0648004672
		Khoza	Thandeka L		F	Traditional	0764180847
		Gumede	Nompumelelo		F	Faith based	0760151707
		Biyela	Thembinkosi Z	M		Disability	0791422112
7		BIYELA	Z	FEMALE		Ward Councillor	0632474490
		Vilakazi	Bongakonke	M		Business & informal traders	0839872496
		Ntuli	Thandeka		F	Traditional	0725830545
		Ncanana	Sfiso	M		Safety & security	0793552343
		Mayise	Zibuyisile	M		Disability & women	0723410477
		Nxumalo	Nomusa	M		Faith based & senior citizens	0607783834
		Buthelezi	Ndumiso	M		Education & transport	0826340521
		Nala	Sethembile		F	Health	0761264880
		Ngema	Qaphelani	M		Youth & sports	0733245263
		Ntsibande	Mabongi		F	Farm workers	0715810002
		Solomon	Mervy	M		Rates payers & civic association	0766620322
8		MHLONGO	ZM	Male		Ward Councillor	0634910567
		Mhlongo	Fikile		F	Education	0717961264
		Xulu	Shongani		F	Women	0720445344
		Shange	Thulani	M		Youth	0737823216
		Ntetha	Zamile		F	Health	0634749847
		Ndlovu	Simo	M		Business	0781121015
		Vilakazi	Zibuyisile		F	Faith based	0833290155
		Mahaye	Buhle		F	Transport	0733530855
		Mhlongo	Simphiwe	M		Safety & security	0723206686
		Luthuli	Philisiwe		F	Traditional	0784529877
		Dlamini	Canaan	M		Disability	0796027183
9		Dludla	M	Male		Ward Councillor	082 963 2041
		Shezi	Msawenkosi	M		Education	0724378501
		Dlamini	Patricia N		F	Women	0834750717
		Cele	Khulekani	M		Safety & security	0710474340
		Mnguni	Mzamiseni R	M		Transport	0791382846

uMLALAZI MUNICIPALITY: Annual Report

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Khumalo	Nosipho s		F	Youth & sports	0823136147
		Ngobese	Mzikayifani C	M		Senior citizen & disability	0723757400
		Mahaye	Ntala	M		Agriculture	0715304266
		Mahaye	Lungile Sli		F	Health	0713732004
		Mdlalose	Mbongeni	M		Traditional	0824271164
		Majola	Mbali		F	Housing & faith based	0823488353
10		NTOMBELA	B.X.S	Male		Ward Councillor	660202772
		Msuku	Israel	M		Traditional	0799885331
		Magwaza	Bhekizwe	M		Health	0818889707
		Ngema	Mandlakapheli Ndoda	M		Safety & security	0790616594
		Buthelezi	Sipho N	M		Sports	0728595335
		Ntombela	Khayelihle		F	Transport	0793518120
		Xulu	Zakhele	M		Youth	0798331054
		Mahaye	Nothando T		F	Relegious	0647035833
		Ximba	Langelihle	M		Business	0671560624
		Mkhize	Eliackim Bhekuxolo	M		Education	0727259581
	Mahaye	Sphah	M		Disability	0829574059	
11		LARKAN	S.B	Male		Ward Councillor	082 877 7192
		Hlathi	Nana		F	Infromal traders	0826655554
		Gumede	Nomusa		F	Women & social development	0724854814
		Bond	Kyle	M		Youth	0744140036
		Mtshali	Thenjiwe		F	Education	0728119728
		Ndwandwe	Lancelot Langa	M		Rates payers & Business	0798533946
		Gantsa	Petros Zama	M		Disability	0829590621
		Ntombela	Nozipho		F	Traditional	0714323853
		Ngubane	Skhumbuzo W	M		Faith based	0721695102
		Ngema	Blessing G S	M		Safety & security	0829351823
	Madlala	Sifiso Siyabonga	M		Tourism & environment	082099026	
12		BIYELA	T.H	Male		Ward Councillor	0825323496
		Nsele	Mandlenkosi	M		Safety & security	0839951572
		Shange	Thalente	M		Disability	0735063971
		Shandu	Innocent	M		Transport	0820787807
		Ngema	Quinton	M		Rates payers	07918597392

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Mpanza	Magagamela	M		Senior citizens	0722910185
		Mhlongo	Thuthuka	M		Youth	0736214132
		Shongwe	Thamsanqa	M		Business	0782705551
		Luthuli	Zanele		F	Education	0716485720
		Kunene	Lungile		F	Social development	0793157220
		Nkwanyana	Malusi	M		Sports & recreation	0783348636
13		NGEMA	W,L	Male		Ward Councillor	72010072
		Nene	Vincent	M		Youth	0660938877
		Khumalo	Barnabas	M		Safety & security	0737629955
		Dludla	Zandile		F	Women	0827943124
		Shandu	Gamsile		F	Education	0723027185
		Ntanzi	Lindelani	M		Social development	0721706802
		Mhlongo	Dumisani	M		Faith based	0730265690
		Ngema	Sfiso	M		Road & unfrasturcture	0606566260
		Ntetha	Armstrong	M		Disability	0632001422
		Mhlongo	Sipho K	M		Traditional	0634729315
	Thusi	Xolani	M		Sports	0648100554	
14		DLADLA	M.D	Male		Ward Councillor	0664077182
		Nxumalo	Funani		F	Women & Agriculture	0825150039
		Nxumalo	Mlungisi	M		Safety & Security	0720141548
		Ngobese	Silwayiphi	M		Religion	0761738180
		Ntuli	Zithulele	M		Health & Social Development	0826335308
		Mthiyane	Makhiseni	M		Sports	0798333483
		Mzimela	Nontobeko		F	Housing	0791919293
		Mtshali	Sibongiseni	M		Water and Sanitation	0606646869
		Thusi	Xolile	M		Dissability and Tourism	0637668374
		Hlela	Thokozani	M		Transport and Education	0631510485
15		VILAKAZI	N	Male		Ward Councillor	0655534192
		Sibisi	Siphesihle	M		Disability	0660919696
		Nzuza	Siyabonga	M		Youth	0769186513
		Nxumalo	Phumelele		F	Senior citizens	0818295999
		Khumalo	Nonhlahla		F	Education	0732641388
		Mpanza	Slingene		F	Women	0723650501
		Khumalo	Mzokhanyayo	M		Safety & security	0663321128
		Mthembu	Sfiso	M		Social development	0738834454

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Mbonambi	Musa	M		Faith based	0782600822
		Shandu	Mbhekeni	M		Public transport	0792939586
		Khoza	Khohlwa	M		Traditional	0784186091
16		MAKHATHINI	S.A	Male		Ward Councillor	826167427
		Nene	Mhlonishwa		F	Disability	0734175016
		Myeza	Zibuyisile	M		Education	0788415889
		Zuma	Eunice		F	Faith based	0766911627
		Xulu	Scelo	M		Senior citizens	0832476700
		Shabane	Zandile		F	Women	0727291564
		Gwala	Linda	M		Safety & security	0764471866
		Dludla	Khaya	M		Transport	0723399468
		Zulu	Sizakele		F	Healtyh & social	0798003280
		Luthuli	Nkazimulo	M		Youth	0721803032
		Ngidi	Ziphathele	M		Traditional	0738255090
17		NGEMA	I.Q	Male		Ward Councillor	0798640000
		Ngubane	Sifiso	M		Disability	0767324048
		Mdluli	Khethelo	M		Business	0711249039
		Masinga	Lindani	M		Water & sanitation	0604000220
		Masuku	Christopher	M		Transport	0823989921
		Nzukula	Xolile	F		Women	0734501344
		Luthuli	Gugu	F		Human settlement & health	0798774355
		Sibiya	Sphamandla	M		Farming & agriculture	0818665889
		Mthimkhulu	Msawenkosi	M		Safety & security	0820869917
		Gune	Sanele	M		Youth	0763400521
						Vacant	
18		DLAMINI	S.B	Male		Ward Councillor	0717732970
		Mpunzana	Ruth		F	Health	0722436307
		Qwabe	Nhlahla Syathokoza	M		Transport	0653040583
		Zungu	Phumelele		F	Traditional	0762131537
		Zulu	Petros B	M		Safety & security	0734010333
		Hlabisa	Jabulisiwe		F	Women	0721550356
		Mpanza	Tyson	M		Tourism & environmental	0640456203
		Ntsele	Sipho s	M		Education	0767608895
		Govender	Moonsamy	M		Rates payers & faith based	0747166916
		Myaka	Thabani P	M		Youth	0658326575

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Moonsamy	Sydney	M		Disability	0638553243
19		YIMBA	S.W	Male		Ward Councillor	0711273858
		Mdlalose	Hlengiwe	M		Health	0724045247
		Cele	Zandile Cynthia	M		Transport	0721166800
		Forse	Wendy		F	Enviroment & Rates Payers	0827223333
		Makhathini	Musa Cyril	M		Bulk Services	0797334746
		Mtshali	Smangele Prudence		F	Youth	0610277380
		Zulu	Philile Primrose		F	Dissability	0797661262
		Nhlanzi	Mbhasobhi	M		Safety & Security	0766757437
		Mthethwa	Mzolula	M		Business	0822391771
		Nzuza	Nontobeko		F	Education	0646097226
		Mlambo	Xolani	M		Traditional	0726070609
20		HLABISA	P.B	Male		Ward Councillor	0646199953
		Khanyile	Thobile		F	Youth & sports	0769095476
		Mcineka	Sthembiso	M		Safety & security	0607560113
		Phakathi	Jacob	M		Disability	0728639471
		Mbambo	Bonginkosi	M		Faith based	0799059333
		Ngema	Zakheleni	M		Transport	0833609742
		Msane	Khulekani	M		Business	0662461304
		Mhlongo	Thulani	M		Education	0710259056
		Mtshali	Nkosiyazi	M		Informal traders & farm workers	0713471119
		Ncanana	Nontobeko		F	Women	082840628
		Mathaba	Sipho	M		Traditional	0729359553
21		MTHEMBU	K	Male		Ward Councillor	0618193302
		Mngomezulu	Mduduzi L	M		Faith based	0649383439
		Yimba	Siyabonga	M		Youth	0726045241
		Maphumulo	Mchayiseni	M		Health	0728636882
		Ndunakazi	Agrippa M N	M		Business	0824808862
		Ntuli	Lindani	M		Safety & security	0763217275
		Mlondo	Slindokuhle	M		Women	0818933694
		Gumede	Zamokwakhe		F	Tourism	0713669153
		Mdletshe	Zama P		F	Education	0623272594
		Zungu	Mdumiseni	M		Transport	0649443262
		Khuzwayo	Vusumuzi	M		Traditional	0714978789

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
22		ZIBANI	S.I	Male		Ward Councillor	0722780612
	WC MEMBERS	Biyela	Smangele		F	Women	0657310253
		Ngobese	Leo	M		Water, roads & transport	0736159166
		Cele	Thobile Z		F	Youth	0767266510
		Dlamini	Mvelo	M		Health & social	06087175848
		Biyela	Lindokuhle	M		Safety & security	0797544441
		Qinisile	Zibane		F	Business	0663611613
		Mhlongo	Bongekile		F	Women	0647858164
		Vundla	Nkosiyazi	M		Informal traders	0792244907
		Mthethwa	Ngcebo	M		Education	0827433839
Magwaza		Emmanuel	M		Traditional	0788373087	
23		NGEMA	J.M	Male		Ward Councillor	0825176546
	WC MEMBERS	Gumede	Thembinkosi	M		Transport	0792181456
		Khumalo	Bheki	M		Physically Challenged	0725862767
		Xulu	Mhlonipheni	M		Environment & Tourism	0796704078
		Nzuza	Phiwosami	M		Youth & Social Development	0720526074
		Dube	Thembokwakh e	M		Business Sector	0797532002
		Sthole	Siphelele	M		Informal Traders association	0720517847
		Mafuleka	Thanda	M		Traditional Seat	0767345484
		Cebekhulu	Sikhumbuzo	M		Safety and Security	0663350227
		Mhlongo	Saziso	M		Senior Citizen	0764338831
Mthembu		Lungile		F	Women & Disability	0720118127	
24		BIYELA	M.B	Male		Ward Councillor	0820665731
	WC MEMBERS	Luthuli	Nontokozo R	M		Women	0729770626
		Mhlongo	Sebenzile	M		Agriculture	0818715278
		Mhlongo	Sbusiso	M		Disability	0795423173
		Ndlovu	Zamile B		F	Faithy based	0712443931
		Mhlongo	Nokuthula s		F	Education	0733244292
		Masondo	Mduduzi A	M		Safety & security	0711081440
		Mthembu	Erick	M		Sports	0795476836
		Biyela	Sbusiso M	M		Transport	0792226427
Khubisa		Ntombencane		F	Health	0724117358	
25		NDLOVU	M	Male		Ward Councillor	0728122309
	WC MEMBERS	Biyela	Dumisile		F	Youth & Sports	0760868856

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Ngema	Nokuthula		F	Women	0606275046
		Dludla	Makhosazane		F	Education	0663649188
		Mkhwanazi	Thobile		F	Faith based	0797703878
		Mbatha	Portia		F	Health	0839823239
		Shandu	Smanga	M		Disability & Senior citizens	0608051991
		Mpanza	Siyabonga	M		Safety & Security	0651454322
		Cebekhulu	Enock K	M		Transport	0796489399
		Mchunu	Vusumuzi	M		Traditional	0836536575
		Hadebe	Tholy	M		Agriculture	0826870700
26		MDLALOSE	T	Male		Ward Councillor	0764533888
		Hlatshwayo	Zwelithini Lindokuhle	M		Safety & security	0713132723
		Mdlalose	Justice Samukelo	M		Transport	0711307772
		Shandu	Thulani Simosakhe	M		Agriculture	0763876141
		Masuku	Syabonga	M		Sports	0822242894
		Madondo	Bhekenkosini A	M		Disability	0727340272
		Nzuza	Precious Khethiwe		F	Health	0785459747
		Mhlongo	Zinhle		F	Youth	0763341393
		Ngwenya	Ubuhle Zinhle		F	Women	0720599176
		Buthelezi	Federek	M		Traditional	0713132723
		Khanyile	Thokozani	M		Faith based	0615570322
27		NGEMA	M.M	Male		Ward Councillor	082 541 4490
		Ngema	Lucky	M		Sports & Recraetion	0766616358
		Sithole	Gugu		F	Faith based	0825009874
		Mcineka	Lindo	M		Health & Social development	0780451014
		Sibisi	Khansela	M		Senior citizens	0783192918
		Gwala	Sfanele		F	Women	0720100680
		Nyuswa	Thobile		F	Education	0710635977
		Mpungose	Velemseni	M		Safety & Security	0724645910
		Ntuli	Nkule	M		Transport	0713779884
	Dube	Bathabile		F	Farm workers	0660695338	
28		GASA	S.M	Male		Ward Councillor	0835892533
		Mhlongo	Sabelo I	M		Rates payers	0736322063
		Smith	Wonderboy H	M		Business	0614494704

WARD NO.	MEMBERSHIP	SURNAME	FULL NAMES	GENDER		SECTOR REPRESENTED	CONTACT NO.
				M	F		
		Gcwensa	Thobisile H		F	Health & Welfare	0710091815
		Mhlongo	Basil L	M		Transport	0786778967
		Cele	Sboniso N	M		Sports	0840449777
		Mbatha	Nelisiwe F		F	Women & faith based	0782640412
		Nala	Mkhanyiseleni S	M		Safety & security	0835483371
		Mthiyane	Portia L		F	Education	0780807223
		Mtshali	Sphamandla	M		Disability	0796417756
		Gcabashe	Sibusiso	M		Traditional	0781359960

APPENDIX F:

WARD INFORMATION

WARD 1		
Year Completed	Details of the Project	Budget Spent
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2012/13-current	Rural Roads Grading Programme	
2014/2015	Mfomfolozi Road/causeway – 1km	1 905 802.21
2011/2012	Electricity connections - Izinsundu	16 900 000.00
2012/2013	Phase 1 Project completed 1286 connections	20 730 000.00
	Jobs created through EPWP & CWP	
2014/2015	Community Garden funding – Izimbidli Co-operative	124 300.00
2015	Mayor addressed the disgruntled community Mayor advised the Community to elect ten representatives to discuss the perceived problem and find the workable solution. The elected reps where not co-operative. electricity has now being installed, as there were already plans to Electrify Bongela and Mbileni.	
2015/2016	Electricity – Bongela/Mbileni (400 connections)	8 316 000.00
2016/2017	Simethembeni Co-operative – Poultry	
2016/2017	Intuthuko Co-operative – Poultry	
2016/2017	Mathulasi Co-operative – Garden Equipment	
2016/2017	Phumuzumlomo – Stove	
2016/2017	Ngovinjwa Ulwandle – Brush Cutter	
2018/2019	Mfomfolozi Road – 2.4km	4 968 596.59
WARD 2		
Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
2012/2013	Electricity - Dibhazi/ Mankumbu - 936 connections	14 000 000.00
2013/2014	Electricity – Nhlalidakiwe – 369 connections completed	8 000 000.00
2018/2019	Electricity - Dibhazi/Mankumbu – 24 connections	1 800 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
	Jobs created through EPWP & CWP	
2014/2015	Oyaya Housing project (580 houses built)	83 000 000.00

uMLALAZI MUNICIPALITY:

Annual Report

2018/2019	Dlani C-operative – Poultry	
2018/2019	Siyabangena C-operative – Poultry & Water tank	
2018/2019	Ndondondwane Co-operative - Fencing of Communal Gardens	

WARD 3

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Oyaya Housing project (580 houses built)	83 000 000.00
2018/2019	Electricity - Slambo – 81 connections done	10 081 103.00
2018/2019	Isigqugqumezelo Co-operative - cement	
2016/2017	Mtipela Road – 7.6km	7 216 341.00

WARD 4

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Ndongolwane road and causeway – 2.5km	4 090 617.00
2014/2015	Community Garden funding - Thintumkhaba Co-operative	132 550.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Oyaya Housing project (580 houses built)	83 000 000.00
2016/2017	Malinda Co-operative – Livestock	
2016/2017	Gcefeza Co-operative – Livestock	
2016/2017	Mnqandi Co-operative – Poultry	
2016/2017	Thathunyawo Co-operative – Poultry, cement & Garden Equipment	
2016/2017	Bajabulisiwe Co-operative – Poultry & Cement	
2016/2017	Manyosi Co-operative – Fencing	
2016/2017	Thenjwayo Co-operative - Garden equipment	
2016/2017	Philani Co-operative – Garden equipment & fencing	
2016/2017	Amangosha – Oven, bread pan, cake mixer	

WARD 5

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	

uMLALAZI MUNICIPALITY:

Annual Report

2011/2012	Simunye Creche	592 977.00
2012/2013	Electricity – Samungu (1382 connections)	20 730 000.00
2013/2014	Electricity – Mbongolwane (1560 connections)	20 900 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Oyaya Housing project (580 houses built)	83 000 000.00
2016/2017	Electricity – Hhayinyama (491 connections completed)	12 300 000.00
2016/2017	Mathunjana Co-operative - 2 sewing, overlock	
	Hlungwini road/causeway – 2.593km	5 383 854.65
2018/2019	Ngudwini Co-operative - Fencing of Communal Gardens	

WARD 6

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2012/2013	Hhayinyama Sportsfield	1 374 503.00
2010/2011	Electricity – Egcotsheni (418 connections)	15 000 000.00
2016/2017	Electricity – Hhayinyama (491 connections completed)	12 300 000.00
2014/2015	Community Garden funding - Asisebenze Co-operative	107 300.00
2012	<p>community</p> <p>Mayor advised the Community to elected ten representatives to discuss the concerns and find the workable solution.</p> <p>The meeting above was held in the Mayors board room with Eskom Executive managers in attendance in order to make community aware that the delay on electrification was on Eskom. The budget was available, once after all National operational investigations are over the project will commence.</p> <p>Nobody was allowed to demonstrate after this</p> <p>The Municipal Manager was also part of the team</p> <p>The sewer line has been removed and a three phase line installed.</p> <p>Electrification of Schools has taken place</p> <p>Household electrification will take place shortly.</p>	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2012/2013	Housing project – Mombeni (384 houses built)	83 000 000.00
2014/2015	Mombeni Community Centre – 12 permanent jobs created	7 000 000.00
2016/2017	Ngizwa Kushiwo Co-operative - Water Tanks & Water Pumps	

WARD 7

uMLALAZI MUNICIPALITY:

Annual Report

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Electricity – Saroni (539 connections)	6 300 000.00
2014/2015	Community Garden funding - Mkhwishimane Co-operative	108 075.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2016/2017	Walk & Turners Barbershop - Hairclippers, mirrors, towels	
2016/2017	Blocks for Africa Co-operative - Blocks, cement, 25lt sunlight dishwash, water tank	
2016/2017	Khans Tearoom (Pty) Ltd - Stove, gas cylinder, stove, 2 pots, 3 chafing dishes	

WARD 8

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2013/2014	Imbalenhle Creche	778 506.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	1 House built by Tronox	83 000.00
2014	<p>Electricity, Roads and water - Mayor addressed the disgruntled community</p> <p>Mayor advised the Community to elected ten representatives to discuss the perceived problem and find the workable solution.</p> <p>The meeting above was held in the Mayors board room with Eskom Executive managers in attendance in order to make community aware that the delay on electrification was on Eskom. The budget was available, one after all National operational investigations are over the project will commence.</p> <p>Nobody was allowed to demonstrate after this</p> <p>The municipal Manager was Also part of the team</p> <p>Household electrification will take place shortly.</p> <p>Internal roads have been rehabilitated</p> <p>Grader road maintenance for Local Roads commences in 2011 and progressed since then.</p> <p>uThungulu is progressive with water reticulation intervention programme</p>	
2016/2017	Guqabadele Co-operative - Water Tanks & Water Pumps	
2016/2017	Thembaletu Co-operative - Water Tanks & Water Pumps & Fencing	
2016/2017	Umsindisi Ufikile Co-operative – Poultry	
2016/2017	M Fish Co-operative – Chain saw & water tank	

uMLALAZI MUNICIPALITY:

Annual Report

2016/2017	Mbusowenkosi – Fruit scale	
2016/2017	Dlakadla & Sons – Brick machine	
2016/2017	Myakayaka (Pty) Ltd – Stove, 4 chafing dishes	
2016/2017	Slindokuhle Development – Sewing, overlock	

WARD 9

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2011/12	HlokoHloko Sportsfield	1 025 124.00
2013/2014	Thuntumkhaba Creche	355 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Community Garden funding - Siyathuthuka Co-operative	119 970.00
	Qala Qkkusha Co-operative – Fencing, cement, garden equipment	
	Lwasesino Media Solution – Printer	
	Bulelinkosi – Kitchen equipment	
	Novela Co-operative – water tank and 5 hoe	
	Dlakadla & Sons – Water tank	
	Imvuyiselo (Pty) Ltd – stove, gas cylinder, 4 chafing dishes, 3 pots	

WARD 10

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Esifubeni Access Road – 2.73km	1 704 498.00
2015/2016	Nkume Sportsfield	2 100 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Electricity Infills – Eziqwaqweni (230 connections)	3 450 000.00
2014/2015	Electricity Infills – uMhlathuzana (88 connections)	1 320 000.00
2014/2015	Community Garden funding - Impumalang Co-operative	114 900.00
2016/2017	Sivumile Co-operative – livestock, poultry	
2016/2017	Novela Co-operative – fencing	
2016/2017	Zweh Trading – music instrument	
2016/2017	Life goes On - High pressure, garden hose, wash & wax car shampoo	
2016/2017	Kwaneloethu Trading - Stove, gas cylinder, 4 chafing dishes	

WARD 11

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2010/11 & 2014/2015	KDS and Sunnysdale pedestrian Link Bridge	250 000.00 6 052 235.00
2013/2014	Tarring - Sunnysdale Suburb Internal Roads – 2.5km	5 071 898.00
2013/2014	Sidewalks: Mangosuthu Drive (eShowe) and Helly Hutchinson Str (Mtunzini)	265 000.00
2014/2015	Osborn Road rehabilitation – 700m	12 719 572.80
2012/2013	Rehabilitation of Urban Roads – 2.6km	2 970 023.00
2014/2015	Rehabilitation of Urban Roads – 3.1km	4 949 999.00
2013/2014	eShowe Landfill site capping and closure	7 054 546.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2011/2012	Sunnysdale Low Cost Housing – (403 houses built)	33 449 000.00
2012/2013	Eshowe Animal Pound	1 000 000.00
2014/2015	Eshowe Taxi Rank Trading facilities - 100 traders formalised. 41 Trading Units, comprising of 4 anchor shops and 37 normal size shops	12 700 000.00
2014/2015	Jet Mart Shopping Centre(Private Developer) – 47 permanent jobs created	9 000 000.00
2014/2015	Buildrite and Cash Build (Private Developer) – 96 permanent jobs created	5 500 000.00
2015/2016	eShowe Taxi Rank Shopping Centre Development – 175 permanent jobs	60 000 000.00
2016/2017	Mbomvu Project Management – Water tanks and water pumps	
2016/2017	Zikhonjwa Trading – Printer	
2016/2017	Kayla Projects – Chainsaw	
2016/2017	Siphiwosami Trading – Fridge	
2016/2017	Ezamanyuswa - water tank	
2016/2017	Gidisi (Pty) Ltd – Stove, 3 chafing dishes	
2016/2017	KZN 789 Trading Enterprise - Stove, 3 chafing dishes, oven, bread pan, scale	
2016/2017	Igalelolethu Co-operative - 2 sewing, overlock	
2016/2017	Mathungatheni (Pty) Ltd. - Sewing, overlock	
2016/2017	Amanonkononko - 2 brush cutters	
2016/2017	Cynthia 08 Enterprise – brush cutter, chain saw	
2016/2017	Quality Essence – Bush cutter	

uMLALAZI MUNICIPALITY:

Annual Report

2016/2017	Arcade Business Services – brush cutter	
2018/2019	Kangela Street – 1.5km	1 047 943.95
2018/2019	Rehabilitation of Urban Roads	1 813 371.00
2018/2019	CBD Link Road – 1.1km	8 533 226.00
2018/2019	Stormwater	138 200.00

WARD 12

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2010/11 & 2014/2015	KDS and Sunnysdale pedestrian Link Bridge	250 000.00 6 052 235.00
2011/2012	Tarring of King Dinuzulu Suburb Low cost Housing – 2.83km	8 513 839.95
2014/15	KDS Outdoor Gym	450 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2013/2014	Electricity – Mtakwende (85 connections)	280 000.00
2014/2015	Substation upgrading from 7,5 to 20MVA	15 000 000.00
2014/2015	Community Garden funding - Luzwano Co-operative	136 471.00
Awaiting land issues to be finalized	Siza Garage shopping Centre (private developer) - 250 jobs expected to be created during construction and 1500 permanent jobs expected to be created after construction	
2016/2017	M Fish Co-operative - Water Tanks & Water Pumps, fencing	
2016/2017	Isihayo (Pty) Ltd. – Cement, garden equipment, brush cutter	
2016/2017	Uyazi nje - cement	
2016/2017	Gumbi and Gubhela - Sink, 3 towels, hairdryer	
2016/2017	Greaterrich (Pty) Ltd - Water tank, Wash & Wax	
2016/2017	Eminence Printing – Sewing, overlock	
2016/2017	Sqemu Trading – Chainsaw	
2016/2017	Isihayo (Pty) Ltd. – brush cutter	
2018/2019	KDS Bus Route phase 2 – 0.490km	9 181 092.73
2016/2017	KDS Bus Route Phase 1 – 0.793km	11 280 577.00
2016/2017 – 2018/2019	KDS Hall Renovations	993 575.00

WARD 13

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	

uMLALAZI MUNICIPALITY:

Annual Report

2012/2013	Electricity – Ngeza (867)	14 900 000.00
2014/2015	1 House built by Bahlomile Dev	83 000.00
2016/2017	Qalekhaya Co-operative - Water Tanks & Water Pumps	
2016/2017	Savapie (Pty) Ltd. - Poultry	
2016/2017	Imisebe Yelanga Co-operative – Poultry, cement	
2016/2017	Qalekhaya Co-operative – fencing, cement	
2016/2017	Kwazamimpile Co-operative - Garden Equipment	
2016/2017	Thembigēja Co-operative - Garden Equipment	
2016/2017	Thangondise Barbeshop - Sink, hairdryer, towels, mirrors, chairs	
2016/2017	Inzulalwazi – chain saw	
2016/2017	ZGMB (Pty) Ltd – brush cutter	
2018/2019	Isbhekle Co-operative - Fencing of Communal Gardens	

WARD 14

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Ntenjane causeway and road – 3km	5 000 000.00
2012/2013	Electricity - Mhlathuzana (self built approach) – 660 connections	15 000 000.00
2012/2013	Electricity – Ngeza (867)	14 900 000.00
2014/2015	Electricity Infills – uMhlathuzana (88 connections)	1 320 000.00
2013/2014	1 House built by Siqu Group	83 000.00
2016/2017	Zethembe Co-operative – 2 sewing, overlock	
2018/2019	Mbangayiya Road/Causeway – 4.41km	6 433 202.69

WARD 15

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Nogobhoza Road – 4.5km	5 032 000.00
2015/2016	Kwayabu Sportsfield	2 900 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2012/2013	Electricity – Catherine Booth (979 connections)	21 000 000.00
2013/2014	Electricity – Mabhudle (114 connections)	1 700 000.00
2014/2015	1 House built by Improdev	83 000.00

uMHLALAZI MUNICIPALITY:

Annual Report

2013/2014	Community Garden funding - Ithubalethu Co-operative	112 641.00
2014/2015	Community Garden funding - Hlanganani Co-operative	85 606.00
2016/2017	Vukuzithathe Co-operative - Water Tanks & Water Pumps	
2016/2017	Woodlands Trading - Hairclippers, Towels, Mirror, Chairs	
2016/2017	Progressive Brothers – 5 Moulds	
2016/2017	Intobeko Yethamsanqa - Stove, 3 chafing dishes	
2016/2017	Hlala Udleni - 2 sewing, overlock	

WARD 16

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2012/13- 2013/14	Electricity – Makhilimba (315 connections)	6 500 000.00
2014/2015	1 House built by Linda Masinga & Associates	83 000.00
2014/2015	Community Garden funding - Vukuzakhe Co-operative	128 000.00
2016/2017	Moja and Doda (Pty) Ltd – 5 Moulds, compressor, water tank	

WARD 17

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Gciza Access Road – 3km	4 733 830.00
2011/2012	Vukayibambe Peace centre	800 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2013/2014	Community Garden funding – Sukuma Wenze Co-operative	93 562.00
2014	Water issues – KCDM intervene and resolved issue	

WARD 18

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Isandlwana/Naickerville intersection (connecting to R66) – 500m	5 877 424.00
2014/15 – 2015/16	Khangela Road (rehabilitation) (MULTI YEAR PROJECT – 1.2km)	12 481 520.00
2012/2013	Rehabilitation of Urban Roads – 2.6km	2 970 023.00

uMLALAZI MUNICIPALITY:

Annual Report

2014/2015	Rehabilitation of Urban Roads – 3.1km	4 949 999.00
2013/2014	Gingindlovu Creche	355 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2013/2014	Electricity – Gingindlovu (143 connections)	1 500 000.00
2012/2013	Ging Ext 5& 6 Housing project (143 houses built)	11 869 000.00
2014/2015	3 Houses built by Tronox & Improdev	249 000.00
2013/2014	Gingindlovu Shopping Centre (Private Developer) - 70 permanent jobs created and more than 90 temporary jobs during construction	45 000 000.00
2016/2017	Stormwater	196 650.00
2018/2019	Stormwater	123 800.00
2018/2019	Hlanganani Co-operative - Fencing of Communal Gardens	
2016/2017 – 2018/2019	Gingindlovu Town Hall Renovations	1 779 225.36

WARD 19

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2013/2014	Sidewalks: Mangosuthu Drive (eShowe) and Helly Hutchinson Str (Mtunzini)	265 000.00
2014/2015	Ngwadla Access Road – 1.2km	1 143 553.95
2012/2013	Rehabilitation of Urban Roads – 2.6km	2 970 023.00
2014/2015	Rehabilitation of Urban Roads – 3.1km	4 949 999.00
2011/2012	Sabeka peace centre	800 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2012/2013	Ogwagwini Skills Development Training Centre - Tronox	1 400 000.00
	Tronox Mining (Private Developer) – Phase 1 operational / Phases 2 & 3 awaiting finalization of legal matters	
2018/2019	Stormwater	140 000.00
2018/2019	Nkolongo Co-operative - Fencing of Communal Gardens	
2016/2017 – 2018/2019	Mthunzini Town hall renovations	873 160.20

WARD 20

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2012/13- 2013/14	Electricity – Makhilimba (315 connections)	6 500 000.00
2014/2015	Electricity Infills – Obanjani (50 connections)	750 000.00
2013/2014	Community Garden funding - Siyanqoba Co-operative	113 520.00
2014	<p>a) Alleged lack of effective communication between the youth and Inkosi Traditional Authority</p> <p>b) Tronox recruitment was allegedly void of sanity</p> <p>Mayor intervened by bringing together Youth Representatives, Ubukhosi, Sector Departments and SAPS in order to find a workable solution. There were series of meetings and strategy applied was effective.</p> <p>Mayor, Izinduna, Youth together found solutions to the problem. Parties agreed to hold regular meetings to evaluate the effectiveness of the agreed solutions.</p>	
2016/2017	Sizani Mazulu - Water Tanks & Water Pumps, cement	
2016/2017	Ogagwini Co-operative - Garden Equipment, Blocks machine, 3 boots, 5 cement	
2016/2017	Masters Co-operative - 2 sewing, overlock	
2016/2017	Thatusibeke Co-operative - 2 sewing, overlock	

WARD 21

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2017/18	Electricity – Ezingwenya phase 1-3 (580 connections)	12 200 000.00
2013/2014	Community Garden funding - Amakalishi Co-operative	114 500.00

WARD 22

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2012/2013	Ohhaheni access road – 2.5km	2 416 880.00

uMLALAZI MUNICIPALITY:

Annual Report

2012/2013	Mhlathuzana causeway – 40m	1 378 000.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2013/2014	Electricity – Sibhakuza (401 connections)	4 200 000.00
2015/2016	Electricity – Oyemeni Phase 1 (1870 connections in progress) & Oyemeni phase 2 560 connections expected after March 2016	12 700 000.00
2016/2017		
2014/2015	Electricity – Manzamnyama (203 connections)	6 100 000.00
2014/2015	1 House built by Tronox	83 000.00
2014/2015	Community Garden funding - Phaphamani Co-operative	121 407.00
2016/2017	Iskhuba Farming Co-operative - Poultry	
2016/2017	Isikhuba Co-operative - Garden Equipment	

WARD 23

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	1 House built by Tronox	83 000.00
2014/2015	Community Garden funding - Siyajabula Co-operative	120 367.00

WARD 24

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2014/2015	Lethukuthula Creche	1 239 575.66
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Electricity Infills - Bonisani/Dlangubo (60 connections)	1 200 000.00
2014/2015	1 House built by Tronox	83 000.00
2013/2014	Community Garden funding - Silwanendlala Co-operative	88 580.00
2012/2013	Ndayini & Dlangubo Bus and Taxi Shelter	100 000.00
2016/2017	Alsonmoosa (Pty) Ltd. - Stove, gas cylinder, stove, 2 pots, 3 chafing dishes	
2016/2017	Nhlafezibanzi (Pty) Ltd - Stove, gas cylinder, 5 chafing dishes, 2 pots	
2016/2017	Ubuhle Bemvelo Co-operative - 2 sewing, overlock	
2018/2019	Qhiko Road/Causeway – 4.5km	2 987 809.69

2016/2017	Bele Road – 6.8km	
2018/2019	Makhosazana and Brothers Co-operative - Installation of Irrigation System	

WARD 25

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
2014/2015	Electricity – Mpehlele (410 connections)	6 150 000.00
2013/2014	Bhekeshowe Rural housing (1000 houses built)	83 000 000.00
2013/2014	Community Garden funding - InqabaYesizwe Co-operative	78 918.00
2016/2017	Makhosazana Co-operative - Water Tanks & Water Pumps	
2016/2017	Indlangubo Co-operative - Water Tanks & Water Pumps	
2016/2017	Indlangubo Co-operative - poultry	
2016/2017	Inqola Building & Construction - cement	
2016/2017	Daludumo - Brush cutter, chainsaw	
2016/2017	Iziphso TSM Trading - Bricks machine	

WARD 26

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	
	Jobs created through EPWP & CWP	
2012/13	Nomyaca Sportsfield	1 900 000.00
2012/2013	Ngodini Creche	827 702.00
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
	Electricity Infills – Enqoleni (220 connections)	3 300 000.00
2013/2014	Bhekeshowe Rural housing (1000 houses built)	83 000 000.00
2013/2014	Community Garden funding - Zamukwazi Co-operative	87 271.00
2016/2017	Nyandayephahla - 2 water Purification & Brush cutter	
2016/2017	Kwabulawayo - Cleaning Equipment	

WARD 27

Year Completed	Details of the Project	Budget Spent
2012/13-current	Rural Roads Grading Programme	

uMLALAZI MUNICIPALITY:

Annual Report

	Jobs created through EPWP & CWP	
Weekly	Free Basic Electricity	
Weekly	Free Basic Refuse removal Service	
	Ifalethu Co-operative - Water Tanks & Water Pumps	

APPENDIX G: (I)

RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE

**REPORT OF THE AUDIT AND PERFORMANCE COMMITTEE FOR
UMLALAZI MUNICIPALITY
FOR THE PERIOD ENDED 30 JUNE 2023**

The uMlalazi Local Municipality's Audit and Performance Committee (AUDCOM) is pleased to present its report for the period ended 30 June 2023.

Mandate

The uMlalazi Municipality established an AUDCOM in terms of section 166 of the MFMA, section 14(2)(c) of the Local Government Municipal Planning and Performance Regulations, 2001 (Regulations) and MFMA Circular No. 65 issued by National Treasury in November 2012.

In accordance with the Municipal Finance Management Act No.56 of 2003 (MFMA), the AUDCOM of the municipality is tasked to advise and provide recommendations to the Municipal Manager, i.e., the Accounting Officer, Senior Management and Council relating to the adequacy, reliability and accuracy of the financial reporting and financial and non-financial information, in terms of planning, monitoring and reporting. This is to improve accountability and governance over the activities of the municipality.

Members and attendance at meetings

For the year under review, the committee comprised of four independent, external members which are Ms N Mchunu (Chairperson – Audit Committee), Prof T Nzimakwe, Mr JS Coetsee (Chairperson of the Performance Audit Committee & Member of the Umlalazi Disciplinary Board) and Ms K Sewnarain. The term of appointment for the Chairperson of the Audit Committee, Ms N Mchunu, lapsed on 31 December 2022. Committee member Ms Sewnarain was nominated by the Committee to act as Audit Chairperson from 29 March 2023 until the end of the financial year under review.

There were two vacant positions in terms of the Audit Committee, which were in the process for being advertised and filled as at 30 June 2023.

The AUDCOM is required to meet at least four (4) times per annum, in line with Section 166 of the MFMA. Members' attendance at the meetings is detailed below:

Name	No of Meetings Attended	<u>25/08/2022</u>	<u>22/11/2022</u>	<u>29/03/2023</u>	<u>30/06/2023</u>
		Ms. N Mchunu	2	✓	✓
Ms K Sewnarain	4	✓	✓	✓	✓
Prof. T I Nzimakwe	4	✓	✓	✓	✓
Mr. J S Coetsee	4	✓	✓	✓	✓

Further to the above, the following are standing invitees to the Audit Committee Meetings:

Representative from Office of the Auditor-General (AG)

Representatives from Provincial Treasury and COGTA

MPAC Chairperson

Internal Audit Manager

The Municipal Manager (MM)

The Chief Financial Officer (CFO)

Heads of Departments

PMS Manager

Risk Officer

It must be further noted that the CFO position was vacant for the year under review, and therefore the Acting CFO represented the Finance Department at the meetings.

Responsibility

The legal responsibilities of the AUDCOM are set out in terms of section 166 of the MFMA and operate within the terms of the Audit and Performance Committee Charter approved by the Council.

In the conduct of its duties, the AUDCOM has performed the following statutory duties relating to the 2022/23 financial year:

1. Reviewed internal financial control and internal audit

The internal audit function was operational throughout the financial period and has undertaken its required audits in accordance with the approved audit plan and internal audit charter. As at 30 June 2023, the asset management building and office equipment audit was still in progress, with the annual performance review and annual financial statement review process to be undertaken once these documents have been compiled for the 2022/23 financial year.

The AUDCOM has reviewed the work conducted by Internal Audit in line with the annual audit plan, and engaged with the internal audit team on challenges experienced and mechanisms to resolve these issues identified. The internal audit reports included recommendations to improve internal controls together with agreed management action plans to resolve the issues reported on.

It is further pleasing to note, that despite the Chief Financial Officer position being vacant, the municipality produced interim financial statements as at 31 December 2022, which enabled both the internal audit unit as well as the Audit Committee to review the financial statements and deliberate on identified risk areas that still required the attention of management in readiness for year end.

uMLALAZI MUNICIPALITY: Annual Report

Based on the internal audit findings, the internal controls in the municipality have improved, but however there is still further intervention required by the municipality in other areas, hence the residual risk exposure was assessed to range from MEDIUM to HIGH.

Fleet management, in particular, is of significant concern of the committee, and management must ensure that measures are implemented urgently to address the gaps identified. Management can further improve in supply chain management, in particular document management and procurement planning.

1.1 Auditor-General of South Africa (AGSA) Audit Report

The AUDCOM has noted the matters raised by the Auditor General in the audit report for the year ended 30 June 2022. Matters related to material impairment identified due to the increased provision for doubtful debt, material electricity losses as well as material adjustments being made to the annual financial statements during the audit process.

The Committee and Internal Audit has been monitoring the audit action plan closely in terms of addressing these issues, and acknowledges the efforts made by the municipality in addressing these issues. In particular, the efforts made by management in reducing government debt outstanding has resulted in a reduction in, however there is still significant effort required to address long outstanding debt.

However, due to procurement challenges, the electricity losses have not been fully addressed during the year under review, with management assuring the Committee that this will be prioritised in the 2023/24 financial year.

2. Risk Management

The AUDCOM is responsible for oversight of the internal and external auditors as well as financial reporting. Due to the assessment of internal controls over financial reporting being risk-based, the AUDCOM is responsible for overseeing management's risk framework and policies and discussing the Municipality's key risk exposures with management.

For the year under review, management has reported to the Committee that all risk action plans were implemented as planned. The municipality has undertaken a decision for the 2022/23 financial year, to outsource the Chairperson position for the risk committee. This decision is supported by the Audit Committee, as it is anticipated that this will strengthen the risk management processes within the municipality.

3. The credibility, reliability and accuracy of financial reporting and information as well as accounting policies

Based on the results of the internal audit reviews and information submitted to the AUDCOM, the Municipality's system of internal financial controls and reporting has significantly improved, however, management is still required to address matters that have been identified at a medium and high risk level.

Various deliberations were held with management during the committee meetings and the AUDCOM was assured that these matters are receiving attention from management, and will be addressed in a manner that will ensure sustainability in the future.

uMLALAZI MUNICIPALITY: Annual Report

It is further acknowledged that the AUDCOM also has the obligation to review the Municipality's annual financial statements and provide the Council with an authoritative and credible view of the Municipality's financial position, performance, and cash flow position.

The AUDCOM met to review the annual financial statements (AFS) for the year ended 30 June 2022, in a meeting held on 25 August 2022. The matters raised by the AUDCOM from the review of the AFS were to be addressed by management before submission to the AG. The financial statements were accordingly submitted to the Office of the AG by 31 August 2021, as per MFMA requirements.

The following key matters were noted from the review of the annual financial statements as at 30 June 2022 annual financial statements:

- GRAP compliance matters on disclosure in the annual financial statements needed to be addressed
- Discrepancies between the draft financial statements and the annual performance report
- Additional control measures to be implemented to reduce electricity losses, in addition to meter audits
- The municipality remains in a favourable financial position with current assets exceeding current liabilities as at year end, which implies that the municipality can fulfil its day to day financial obligation and continue to operate into the foreseeable future
- The reasons for certain targets not been achieved was not justifiable, and the municipality was requested to review the actions that could have been taken to address this.
- The lower collection rate of debtors was a concern, noting that this could impact the financial viability of the municipality.

The above indicates that although the municipality appears to be in a solvent position, this may negatively be impacted by the inability to collect all the revenue that is due to the municipality and the financial impact of electricity losses. As recommended previously by the Committee, the municipality needs to implement a realistic and measurable plan for the reduction in electricity losses. Additionally, improvements can be made by management in addressing debt collection strategies.

The interim financial statements for the period ended 31 December 2022 were prepared and presented to Internal Audit and the Audit Committee for review. A detailed technical review was performed by the Audit Committee with the objective of enabling the municipality to address any potential risk areas timeously in readiness for the year end. The internal audit review further enabled weaknesses identified to be addressed with the municipality.

The AUDCOM further acknowledges the municipality on achieving an unqualified opinion for the year ended 30 June 2022, and the committee remains committed to working with the municipality to improve the audit opinion.

4. Performance Management

The AUDCOM also serves as the Performance Audit Committee. Internal Audit has reviewed the Municipality's performance as per quarterly reports that were tabled at the meetings.

The members of the Committee take cognisance of that fact that effective financial performance will not impact our community where service delivery has not taken place and where the constituents of the municipality do not have access to the basic services they require. Hence, performance targets and the achievements are closely monitored, with detailed deliberations with management where achievements have not been appropriately recorded or have not been achieved.

Targets not achieved were to be prioritised by management in the 2023/24 financial year.

The AUDCOM would like to acknowledge the municipality for achieving a second audit opinion on performance management as unqualified with no material adjustments for the year ended 30 June 2022.

5. Effective Governance

The AUDCOM fulfils an oversight role regarding the Municipality's governance processes. It is responsible for ensuring that the internal audit function is independent and has the necessary resources, standing and authority to enable it to discharge its duties. Furthermore, it oversees cooperation between the internal and external auditors, and serves as a link between the Council and these functions.

The internal and external auditors have unlimited direct access to the AUDCOM, primarily through its chairperson.

The Mayor and the Chairperson of MPAC have a standing invitation to attend AUDCOM meetings.

The AUDCOM has accepted the nomination for representation on Umlalazi Disciplinary Board. Accordingly, the AUDCOM appointed one of its members to represent it on the board.

6. Compliance with Legislation

The status on compliance management is regularly reported by management to the audit committee. The municipality has improved in the level of non-compliance matters being identified; however, the audit committee is committed to working with the municipality to reduce the level of misstatements in the annual financial statements.

It must further be acknowledged that the municipality has done well to reduce the level of unauthorised, irregular and fruitless and wasteful expenditure, however, management must ensure that this can be sustained by strengthening processes for preventing the incurrence of UIFW expenditure in the municipality. Where such expenditure was incurred, decisive action must be taken to address it in line with the MFMA.

7. Key issues and recommendations

It is the recommendation of the Committee that the following key matters be addressed timeously by the municipality:

- Vigorous process to implement action plans to reduce electricity losses;
- Improved debt collection procedures to improve the collection rate of the municipality;
- Strengthening of the finance team capacity and ability to address technical matters and reduce the level of misstatements to the annual financial statements;
- Implement action plans and consequence management for non-adherence with internal controls and non-compliance with laws and regulations.

8. Conclusion

The implementation and maintenance of proper systems of internal controls, risk management, the prevention of fraud and errors, safeguarding of the assets of the municipality and compliance with relevant laws and regulations, are the responsibility of Council. The role of the audit committee is to monitor the efficiency of the procedures and mechanism which Council has put in place to ensure that its policies and procedures are adhered to.

As the Audit Committee, we are of the view, that subject to the matters raised in this report, actions are being implemented and controls are being strengthened, however, improvement is still required to enable optimum performance of the municipality.

_____ (Acting Chairperson)

Ms K Sewnarain

14 August 2023

On behalf of the Audit Committee

APPENDIX H:

LONG TERM CONTRACTS AND PUBLIC PRIVATE PARTNERSHIP

CONTRACTS AND SERVICE LEVEL AGREEMENT REGISTER

One of the Councils strategies in terms of the key performance area of institutional development, is to improve contract management.

In this regard a contract and service provider register has been developed which indicates all current contracts with Consultants and Contractors currently engaged in the service of the Council. It further details the commencement and conclusion of the contract to improve monitoring thereof.

In some cases such as the engineering contracts there is no expiry date as the contract period is dependent on a multitude of factors including climate, supply of material and contingency matters.

The intention of the Register is to ensure that no service is engaged without a signed contract or service level agreement to ensure that the Council has the monitoring tools for milestones and quality assurance. This will further ensure compliance with the Local Government Municipal Finance Management Act 56 of 2003 and the procurement plan in that proper planning can be ensured for those contracts nearing completion which will prevent unauthorized expenditure.

The following is the current Contract Register for the Council as at 30 June 2021: -

CONTRACTS REGISTER 30 JUNE 2023

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
57	C57	KZN ULM 25-13-14 MUN	SERVICE LEVEL AGREEMENT	DURBAN SNAX CC T/A UMLALAZI POUND	THE OPERATION OF A POUND.	R 4 771 040.00	2014/12/01	MONTH-TO-MONTH	MONTH-TO-MONTH	EXTENDED	ESHOWE
70	C70	KZN ULM 15-14-15 IT SER	SERVICE LEVEL AGREEMENT	ONTEC SYSTEMS (PTY)LTD	ON-LINE WEB BASED HOSTED STS PREPAYMENT ELECTRICITY MANAGEMENT & VENDING SOLUTIONS	R 9 196 801.80	2015/07/01	2023/09/30	99	EXTENDED	PLATTEKLOOF - CAPE TOWN
86	C86	KZN ULM 13-15-16 CON	SERVICE LEVEL AGREEMENT	IZINGALABEZI CONSULTING ENGINEERS	CONSULTANCY SERVICES - MAYORAL OFFICE STRUCTURAL DESIGN & PROJECT MANAGEMENT	R 427 500.00	2016/03/17	DEPENDENT	DEPENDENT	CURRENT	EMPANGENI
109	C109	KZN ULM MAIN	SERVICE LEVEL AGREEMENT	METROFILE	MAINTENANCE & SERVICING OF EQUIPMENT	R 806 956.03	2015/04/01	2023/03/31	96	EXTENDED	WESTMEAD - PINETOWN
150	C150	KZN ULM 39-15-16 CON	APPOINTMENT LETTER	MAKHAOTSE NARASIMULU AND ASSOCIATES PTY LTD	APPOINTMENT OF PROFESSIONAL CIVIL ENGINEERING CONSULTANTS TO UNDERTAKE DESIGNS AND PROJECT MANAGEMENT OF MITCHELL STREET EXTENSION	R 357 276.00	2016/11/14	DEPENDENT	DEPENDENT	CURRENT	WESTVILLE
172	C172	KZN ULM 19-14-15 OTH	APPOINTMENT LETTER	CHS DEVELOPMENTS	MZIMELA RURAL HOUSING PROJECT - 1000 UNITS	R -	2015/11/20	DEPENDENT	DEPENDENT	CURRENT	DURBAN
173	C173	KZN ULM 20-14-15 OTH	SERVICE LEVEL AGREEMENT	MABUNE CONSULTING CC	MAMBA RURAL HOUSING PROJECT - 1000 UNITS	R -	2015/11/20	DEPENDENT	DEPENDENT	CURRENT	DURBAN
174	C174	KZN ULM 21-14-15 OTH	APPOINTMENT LETTER	SIBGEM MANAGEMENT & CONSULTING ENGINEERS	OGAGWINI RURAL HOUSING PROJECT - 1000 UNITS	R -	2015/11/20	DEPENDENT	DEPENDENT	CURRENT	KLOOF
175	C175	KZN ULM 22-14-15 OTH	SERVICE LEVEL AGREEMENT	FMA ENGINEERS	MPUSHINI PARK HOUSING PROJECT - 3000 UNITS	R -	2015/11/20	DEPENDENT	DEPENDENT	CURRENT	DURBAN
176	C176	KZN ULM 39-14-15 - OTH	SERVICE LEVEL AGREEMENT	MKHOMBE DEVELOPMENTS PTY LTD	NZUZA RURAL HOUSING DEVELOPMENTS -1000 UNITS	R -	2015/11/20	DEPENDENT	DEPENDENT	CURRENT	DURBAN
229	C229	KZN ULM 07-08 CON	SERVICE LEVEL AGREEMENT	KAMAWEWE DEVELOPMENTS & CONSULTANTS	APPOINTMENT OF CONSULTANT : MUNICIPAL INFRASTRUCTURE GRANT PROJECT EMTILOMBO CAUSEWAY / ROAD (WARD 10)	R 850 000.00	2017/04/10	DEPENDENT	DEPENDENT	CURRENT	PIETERMARITZBURG

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
230	C230	KZN ULM 07-08 CON	SERVICE LEVEL AGREEMENT	KAMAWEWE DEVELOPMENTS & CONSULTANTS	APPOINTMENT OF CONSULTANT : MUNICIPAL INFRASTRUCTURE GRANT PROJECT MBABHA CAUSEWAY (WARD 2)	R 800 000.00	2017/04/10	DEPENDENT	DEPENDENT	CURRENT	PIETERMARITZBURG
296	C296	KZN ULZ 12-17-18 CON	SERVICE LEVEL AGREEMENT	ELEMENT 2030 PTY LTD	APPOINTMENT OF CIVIL ENGINEERING CONSULTANT FOR THE UPGRADE OF SUNNYDALE INTERSECTION	R 272 512.50	2018/08/31	DEPENDENT	DEPENDENT	CURRENT	WESTVILLE
311	C311	KZN ULM 34-17-18 SEC	SERVICE LEVEL AGREEMENT	FIDELITY CASH SOLUTIONS	APPOINTMENT OF A CASH-IN-TRANSIT SECURITY SERVICES PROVIDER	R 3 229 939.24	2018/09/03	MONTH-TO-MONTH	MONTH-TO-MONTH	EXTENDED	WESTGATE
329	C329	KZN ULM 31-17-18 BAN FEE	SERVICE LEVEL AGREEMENT	FIRSTRAND BANK LIMITED	BANKING SERVICES FOR UMLALAZI MUNICIPALITY	R -	2019/01/01	2023/12/31	60	CURRENT	UMHLANGA ROCKS
358	C358	KZN ULM - OTH	SERVICE LEVEL AGREEMENT	KANTEY & TEMPLER	APPOINTMENT AS IMPLEMENTATION AGENT :SUNNYDALE PHASE 02 HOUSING PROJECT	R 5 424 325.09	2018/05/22	DEPENDENT	DEPENDENT	CURRENT	HILTON
359	C359	KZN ULM 04-18-19 CON	SERVICE LEVEL AGREEMENT	PK FINANCIAL CONSULTANTS	VALUE ADDED TAX RECOVERY / REVIEW	R 6 115 028.47	2019/07/01	2023/06/30	48	EXTENDED	ALBERTON
375	C375	KZN ULM 19-19-20 MUN SERV	SERVICE LEVEL AGREEMENT	ZOTHILE PROJECTS	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 4	R 747 147.72	2020/03/01	2023/06/30	40	EXTENDED	ESHOWE
376	C376	KZN ULM 20-19-20 MUN SERV	SERVICE LEVEL AGREEMENT	SGQEMU TRADING PTY LTD	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 5	R 700 558.88	2020/03/01	2023/06/30	40	EXTENDED	ESHOWE
377	C377	KZN ULM 21-19-20 MUN SERV	SERVICE LEVEL AGREEMENT	KWAZIKHATHAZE CONSTRUCTION CC	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 6	R 757 443.48	2020/03/01	2023/06/30	40	EXTENDED	ESHOWE
387	C387	KZN ULM - OTH	MEMORANDUM OF AGREEMENT	BAHLOMILE	APPOINTMENT AS IMPLEMENTATION AGENT : MPUNGOSE RURAL HOUSING PROJECT	R 130 697 080.00	2018/11/21	DEPENDENT	DEPENDENT	CURRENT	PINETOWN
388	C388	KZN ULM - OTH	MEMORANDUM OF AGREEMENT	SIQU CIVILS	APPOINTMENT AS IMPLEMENTATION AGENT : UYAYA RURAL HOUSING PROJECT (1000 UNITS)	R -	2018/11/21	DEPENDENT	DEPENDENT	CURRENT	ULUNDI
409	C409	KZN ULM 09-19-20 - CON ENG	SERVICE LEVEL AGREEMENT	AFRICOAST JBFE PROJECT MANAGEMENT BALLITO	APPOINTMENT OF A PROFESSIONAL SERVICE PROVIDER FOR REGISTRATION, DESIGN AND CONSTRUCTION MONITORING OF IZINGWENYA ROAD (WARD 15)	6% OF TOTAL CONSULTATION FEE INCLUDING VAT	2020/12/06	DEPENDENT	DEPENDENT	CURRENT	EMPANGENI
410	C410	KZN ULM 12-19-20 - CON ENG	APPOINTMENT LETTER	MAP AFRICA CONSULTING	APPOINTMENT OF THE CONSULTANT FOR UPGRADING	8.33% OF TOTAL CONSTRUCTION VALUE &	TO BE ADVISED	TO BE ADVISED	TO BE ADVISED	CURRENT	RESEVOIR HILLS

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
					OF STORM WATER IN HAVELOCK STREET	0.0000042% DISBURSEMENT VALUE INCLUDING VAT					
416	C416	KZN ULM 24-18-19 CON FEE	APPOINTMENT LETTER	UMHLABA GEOMATICS INC.	GENERAL VALUATION AND PREPARATION OF A VALUATION ROLL FOR IMPLEMENTATION 01 JULY 2020 AND PREPARATION AND UPDATING OF THE VALUATION ROLL FOR THE PERIOD 01 JULY 2020 TO 30 JUNE 2025.	R 1 750 000.00	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	DUNDEE
417	C417	KZN ULM 27-19-20 CON FEE	APPOINTMENT LETTER	SL DEBT RECOVERY SA	DEBT COLLECTION SERVICES	R -	2020/10/13	2023/10/13	36	CURRENT	KEMPTON PARK
429	C429	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	VELA-TECH SECURITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 01	R 5 261 647.44	2020/10/31	2023/10/31	36	CURRENT	WESTVILLE
430	C430	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	AROS PROTECTION SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 02	R 12 778 286.64	2020/10/31	2023/10/31	36	CURRENT	ESHOWE
431	C431	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	BACK AND FORTH SECURITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 03	R 5 694 727.68	2020/10/31	2023/10/31	36	CURRENT	ESHOWE
432	C432	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	BEETEE'S CAB T/A MAKADEBONA VIP PROTECTION	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 04	R 6 765 407.28	2020/10/31	2023/10/31	36	CURRENT	ESIKHAWINI
433	C433	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	ABADLULI SECURITY SERVICES	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 05	R 4 271 013.60	2020/10/31	2023/10/31	36	CURRENT	RICHARDS BAY
434	C434	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	S6 SECURITY & CLEANING SERVICES JV FUZA UZALO TRADING AND PROJECTS	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 06	R 7 517 069.60	2020/10/31	2023/10/31	36	CURRENT	ESHOWE
435	C435	KZN ULM 39-19-20 SEC	SERVICE LEVEL AGREEMENT	V1 SECURITY SERVICES (PTY) LTD	PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL PREMISES CLUSTER 07	R 5 261 647.44	2020/10/31	2023/10/31	36	CURRENT	ESHOWE

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
437	C437	KZN ULM 16-20-21 CON	APPOINTMENT LETTER	MELA OKUHLE TRADING ENTERPRISE	CONSTRUCTION OF IZINGWENYA GRAVEL ROAD AND CAUSEWAY (WARD 15)	R 3 623 567.20	2020/12/14	2021/06/14	6	CURRENT	ESHOWE
438	C438	KZN ULM 12-20-21 OTH	SERVICE LEVEL AGREEMENT	ABANGANI PROJECTS	THREE YEAR PANEL OF SEPTIC TANK DESLUDGING AND STORM WATER CALVERT PIPE JETTING	R -	2020/11/16	2023/11/16	36	CURRENT	KWA-MASHU
439	C439	KZN ULM 12-20-21 OTH	SERVICE LEVEL AGREEMENT	HYDROSPEC (PTY)LTD	THREE YEAR PANEL OF SEPTIC TANK DESLUDGING AND STORM WATER CALVERT PIPE JETTING	R -	2020/11/16	2023/11/16	36	CURRENT	ESHOWE
440	C440	KZN ULM 12-20-21 OTH	SERVICE LEVEL AGREEMENT	INQOLOBANE CONSTRUCTION AND PROJECT	THREE YEAR PANEL OF SEPTIC TANK DESLUDGING AND STORM WATER CALVERT PIPE JETTING	R -	2020/11/16	2023/11/16	36	CURRENT	ESHOWE
441	C441	KZN ULM 12-20-21 OTH	SERVICE LEVEL AGREEMENT	PELEPELE INVESTMENTS (PTY)LTD	THREE YEAR PANEL OF SEPTIC TANK DESLUDGING AND STORM WATER CALVERT PIPE JETTING	R -	2020/11/16	2023/11/16	36	CURRENT	RICHARDS BAY
442	C442	KZN ULM 04-20-21 MUN SERV	SERVICE LEVEL AGREEMENT	NOMAKLEZA (PTY)LTD	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN MTUNZINI AND SURROUNDING AREAS	R 2 145 420.00	2020/12/01	2023/11/30	36	CURRENT	KWAMBONAMBI
443	C443	KZN ULM 05-20-21 MUN SERV	SERVICE LEVEL AGREEMENT	FIRST CHOICE ENTERPRISES (PTY)LTD	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN GINGINDLOVU CLUSTER 01	R 871 171.32	2021/01/01	2023/12/31	36	CURRENT	GINGINDLOVU
444	C444	KZN ULM 05-20-21 MUN SERV	SERVICE LEVEL AGREEMENT	AMADADE (PTY)LTD	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN GINGINDLOVU CLUSTER 02	R 716 605.32	2021/01/01	2023/12/31	36	CURRENT	GINGINDLOVU
445	C445	KZN ULM 05-20-21 MUN SERV	SERVICE LEVEL AGREEMENT	UMTHOMBO WAMAQWABE (PTY)LTD	MOWING OF VERGES, CEMETERIES AND OPEN SPACES IN GINGINDLOVU CLUSTER 03	R 833 051.52	2021/01/01	2023/12/31	36	CURRENT	GINGINDLOVU
453	C453	KZN ULM 19-20-21 MUN SERV	SERVICE LEVEL AGREEMENT	THEMBALIKAZULU CONSTRUCTION	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 1	R 572 903.04	2021/01/01	2023/12/31	36	CURRENT	ESHOWE
454	C454	KZN ULM 24-20-21 WAS	APPOINTMENT LETTER	DOLPHIN COAST WASTE MANAGEMENT (PTY) LTD	MANAGEMENT, TRANSPORT AND DISPOSAL OF WASTE FROM MTUNZINI TRANSFER STATION TO KING CETSHWAYO LANDFILL SITE	R 2 527 084.41	2021/04/01	2024/03/31	36	CURRENT	BALLITO
455	C455	KZN ULM 25-20-21 WAS	APPOINTMENT LETTER	DOLPHIN COAST WASTE MANAGEMENT (PTY) LTD	MANAGEMENT, TRANSPORT AND DISPOSAL OF WASTE FROM ESHOWE TRANSFER STATION TO KING CETSHWAYO LANDFILL SITE	R 3 621 344.90	2021/04/01	2024/03/31	36	CURRENT	BALLITO

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
457	C457	KZN ULM 12-20-21 OTH	SERVICE LEVEL AGREEMENT	BIG MAC PLANT AND CIVILS	THREE YEAR PANEL OF SEPTIC TANK DESLUDGING AND STORM WATER CALVERT PIPE JETTING	R -	2020/11/16	2023/11/16	36	CURRENT	RICHARDS BAY
461	C461	KZN ULM 14-20-21 CON&ENG SER	APPOINTMENT LETTER	NMI CONSULTING ENGINEERS	PROFESSIONAL SERVICE PROVIDER FOR THE REGISTRATION, DESIGN AND CONSTRUCTION OF ROADS AND CAUSEWAY MIG PROJECTS. (NDLONGOLWANE ROAD AND CAUSEWAY PHASE 2 IN WARD 40)	TOTAL CONSTRUCTION FEE OF 5% AND 0.75% DISBURSEMENTS	2020/12/01	DEPENDENT	DEPENDENT	CURRENT	MPANGENI RAIL
465	C465	KZN ULM 13-20-21 CON FEE	SERVICE LEVEL AGREEMENT	GIBB (PTY)LTD	APPOINTMENT OF CONSULTANTS FOR INEP PROJECTS (S1-RURAL AND URBAN HOUSEHOLD ELECTRIFICATION) IN UMLALAZI MUNICIPAL AREA. RURAL ELECTRIFICATION. > IZINSUNDU ELECTRIFICATION IN WARD 01 - 105 CONNECTIONS	TOTAL CONSTRUCTION FEE OF 6% AND 5.92% DISBURSEMENTS	2020/11/25	DEPENDENT	DEPENDENT	CURRENT	DURBAN
466	C466	KZN ULM 13-20-21 CON FEE	APPOINTMENT LETTER	HAMSA CONSULTING ENGINEERS	APPOINTMENT OF CONSULTANTS FOR INEP PROJECTS (S1-RURAL AND URBAN HOUSEHOLD ELECTRIFICATION) IN UMLALAZI MUNICIPAL AREA. SUNNYDALE DALE PHASE 03 LOW INCOME ELECTRIFICATION (WARD 11)	TOTAL CONSTRUCTION FEE OF 5.5% AND 3% DISBURSEMENTS	2020/12/02	DEPENDENT	DEPENDENT	CURRENT	UMHLANGA ROCKS - DURBAN
467	C467	KZN ULM 28-20-21 LEA	LEASE AGREEMENT	NORTH COAST OFFICE EQUIPMENT (ZULULAND) T/A KONICA MINOLTA ZULULAND	APPOINTMENT OF A SERVICE PROVIDER FOR RENTAL INSTALLATION AND MAINTENANCE OF PRINTERS AND PHOTOCOPY MACHINES FOR A PERIOD OF 36 MONTHS	R 2 182 997.16	2021/05/01	2024/04/30	36	CURRENT	RICHARDS BAY
474	C474	KZN ULM 39-20-21 REG.36 CON	GENERAL CONDITIONS OF CONTRACT	JABELU PLANT AND LOGISTICS	CONSTRUCTION OF NDLONGOLWANE GRAVEL ROAD AND CAUSEWAY PHASE 2	R 5 390 829.76	2021/06/02	2022/02/28	9	CURRENT	RICHARDS BAY
481	C481	KZN ULM 42-20-21 OP LEA	SERVICE LEVEL AGREEMENT	TREK SCALE COMPANY (PTY) LTD	INSTALLATION AND LEASING OF WEIGHBRIDGES FOR MTUNZINI AND ESHOWE TRANSFER STATIONS.	R 1 380 000.00	2021/08/01	2024/07/31	36	CURRENT	JOHANNESBURG
484	C484	KZN ULM 01-20-21 IT SERV	SERVICE LEVEL AGREEMENT	CCG SYSTEMS (PTY) LTD	SUPPLY AND COMMISSIONING OF HUMAN RESOURCES AND PAYROLL SYSTEM	R 3 054 845.52	2021/11/01	2024/10/31	36	CURRENT	MIDRAND

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
486	C486	KZN ULM 35-20-21 CON FEE	SERVICE LEVEL AGREEMENT	FMA ENGINEERS (PTY) LTD	CONSULTANCY SERVICE : REHABILITATION OF VARIOUS URBAN ROADS	R 696 625.00	2021/10/15	DEPENDENT	DEPENDENT	CURRENT	DURBAN
487	C487	KZN ULM 35-20-21 CON FEE	SERVICE LEVEL AGREEMENT	ECA CONSULTING (PTY)LTD	CONSULTANCY SERVICE : DESIGN A PLAN FOR MPUSHINI PARK NEW CEMETERY AND INCLUDE ALL SERVICES REQUIRED (CIVIL ENGINEERING SERVICES)	R 440 450.00	2021/12/01	DEPENDENT	DEPENDENT	CURRENT	VRYHEID
488	C488	KZN ULM 35-20-21 CON FEE	SERVICE LEVEL AGREEMENT	SIBAYA ENGINEERS (PTY)LTD	CONSULTANCY SERVICE : RENOVATION OF MUNICIPAL OFFICES AND CONVERSION OF EMERGENCY OPENINGS TO PUBLIC TOILETS IN THE TRADING FACILITY BUILDING	R 694 785.00	2021/12/02	DEPENDENT	DEPENDENT	CURRENT	DURBAN
491	C491	KZN ULM 45-20-21 IT SERV	SERVICE LEVEL AGREEMENT	EMALANGENI TECHNOLOGIES (PTY)LTD	APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, INSTALL AND MAINTAIN TELEPHONE SYSTEM AND IP PHONES FOR THE PERIOD OF 36 MONTHS	R 2 793 235.97	2022/01/03	2025/01/03	36	CURRENT	NELSPRUIT
495	C495	KZN ULM 39-19-20 SEC	OTHER	AROS PROTECTION SERVICES	EXTENSION OF SCOPE TO PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL SERVICES CLUSTER 02 TO INCLUDE TWELVE VIP PROTECTORS FOR FOUR MUNICIPAL OFFICE BEARERS AND ONE CONCILLOR	R 5 916 750.00	2021/11/19	2023/09/30	22	CURRENT	ESHOWE
497	C497	KZN ULM 12-21-22 ELE	GENERAL CONDITIONS OF CONTRACT	KHULE DKS TRADING ENTERPRISE	ALLOCATION OF PROJECT : IZINSUNDU ELECTRIFICATION	R 8 282 811.00	2021/12/08	2022/03/30	4	CURRENT	STEADVILLE
498	C498	KZN ULM 11-21-22 ELE	APPOINTMENT LETTER	REAL TIME TRADING AND PROJECTS	SUNNYDALE ELECTRIFICATION	R 5 108 080.12	2021/11/01	2022/06/01	7	CURRENT	WESTVILLE
504	C504	KZN ULM 23-2021 (REG. 36) CON	APPOINTMENT LETTER	SIPHO-GLAD CONSTRUCTION CC	COMPLETION OF MITCHELL STREET	R 2 571 469.00	TO BE ADVISED	TO BE ADVISED	TO BE ADVISED	CURRENT	ESHOWE
505	C505	KZN ULM 35-20-21 CON FEE	APPOINTMENT LETTER	GENDU CONSULTANTS	CONSULTANCY SERVICE : DRAFTING/DRAWING OF ESHOWE TRANSFER STATION WASTE RECYCLING STEEL SHELTER AND PROVISION OF PROFESSIONAL ADVICE ON SINKING WASTE OFF-LOADING ZONE	R 117 760.00	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	KWA-DLANGEZWA

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
506	C506	KZN ULM 35-20-21 CON FEE	SERVICE LEVEL AGREEMENT	DLV PROJEC MANAGERS & ENGINEERING (PTY)LTD	CONSULTANCY SERVICES : CONSTRUCTION OF NTOZA ACCESS ROAD (WARD 02)	R 493 018.80	2022/05/13	DEPENDENT	DEPENDENT	CURRENT	RICHARDS BAY
507	C507	KZN ULM 35-20-21 CON FEE	SERVICE LEVEL AGREEMENT	M & C CONSULTING ENGINEERS	CONSULTANCY SERVICES : CONSTRUCTION OF MPUMAZI COMMUNITY HALL (WARD 14)	R 600 875.00	2022/05/13	DEPENDENT	DEPENDENT	CURRENT	MTUBATUBA
508	C508	KZN ULM 35-20-21 CON ENG	APPOINTMENT LETTER	IMVELO CONSULTING & PROJECT MANAGERS	CONSULTANCY SERVICES : UPGRADE OF GINGINDLOVU SPORTSFIELD (WARD 18)	R 1 358 700.00	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	KINGSBURG
511	C511	KZN ULM 35-20-21 CON ENG	SERVICE LEVEL AGREEMENT	FMA ENGINEERS	CIVIL ENGINEERING CONSULTANCY SERVICES : CONSTRUCTION OF MASHABASE SPORTSFIELD (WARD 01)	R 1 510 870.00	2022/06/15	DEPENDENT	DEPENDENT	CURRENT	GILLITTS
512	C512	KZN ULM 35-20-21 CON ENG	SERVICE LEVEL AGREEMENT	LIKHANYILE CONSULTING ENGINEERS & PROJECT MANAGERS	CIVIL ENGINEERING CONSULTANCY SERVICES : CONSTRUCTION OF SLAMBO COMMUNITY HALL (WARD 03)	R 891 250.00	2022/06/15	DEPENDENT	DEPENDENT	CURRENT	PIETERMARITZBURG
513	C513	KZN ULM 35-20-21 CON ENG	SERVICE LEVEL AGREEMENT	MAKHAOTSE NARASIMULU AND ASSOCIATES PTY LTD	CIVIL ENGINEERING CONSULTANCY SERVICES : CONSTRUCTION OF EYETHENI GRAVEL ROAD (WARD 21)	R 1 167 365.00	2022/06/02	DEPENDENT	DEPENDENT	CURRENT	WESTWAY PARK
514	C514	KZN ULM 35-20-21 CON ENG	APPOINTMENT LETTER	IZINGA HOLDINGS	CIVIL ENGINEERING CONSULTANCY SERVICES : FEASIBILITY STUDY FOR MUNICIPAL RURAL ROADS MAINTENANCE PROGRAMME , IMPLEMENTATION AND CONSTRUCTION SUPERVISION	R 437 287.50	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	EMPANGENI
511	C515	KZN ULM 35-20-21 CON ENG	APPOINTMENT LETTER	BMK GROUP	CIVIL ENGINEERING CONSULTANCY SERVICES : CONSTRUCTION OF EZISULULWINI GRAVEL ROAD (WARD 04)	R 824 872.00	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	UMHLANGA
516	C516	KZN ULM 46-20-21 IT SERV	SERVICE LEVEL AGREEMENT	TMANSWORLD TECHNOLOGIES	APPOINTMENT OF A SERVICE PROVIDER FOR HOSTING, MAINTENANCE AND AND CONTENT MANAGEMENT OF THE EXISTING UMLALAZI MUNICIPALITY WEBSTE FOR A PERIOD OF 36 MONTHS	R 349 272.76	2022/07/01	2025/06/30	36	CURRENT	RICHARDS BAY
519	C519	KZN ULM 18-21-22 UNI	SERVICE LEVEL AGREEMENT	CLEAN SPOT SOLUTIONS	SUPPLY, DELIVERY AND OFFLOADING OF PROTECTIVE WEAR AND EQUIPMENT AT UMLALAZI MUNICIPALITY	R 484 850.78	2022/07/01	2024/06/30	24	CURRENT	DURBAN

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
520	C520	KZN ULM 24-21-22 - MUN SERV	SERVICE LEVEL AGREEMENT	ZOTHILE FUNERAL SERVICES	DESTITUTE BURIAL SERVICES	R 184 000.00	2022/07/01	2025/06/30	36	CURRENT	ESHOWE
521	C521	KZN ULM 23-21-22 - MUN SERV	SERVICE LEVEL AGREEMENT	ISAKABULI (PTY) LTD	MOWING OF VERGES, OPEN SPACES & CEMETERIES IN SPECIFIED AREAS OF ESHOWE	R 846 000.00	2022/07/01	2025/06/30	36	CURRENT	EMPANGENI
522	C522	KZN ULM - IT SERV	SERVICE LEVEL AGREEMENT	IGNITE ADVISORY SERVICES (PTY) LTD	PROVIDING ASSISTANCE TO THE MUNICIPALITY WITH SUPPORT WITH THE IMPLEMENTATION OF A PERFORMANCE MANAGEMENT AND RELATED SYSTEMS	R 322 433.55	2022/07/01	2023/06/30	12	CURRENT	BELVILE
523	C523	KZN ULM IT SERV	TRANSVERSAL CONTRACT	VESTA TECHNICAL SERVICES PTY LTD	ALIGNMENT OF CURRENT CHART TO mSCOA CHART	R 3 740 552.48	2022/07/01	2023/06/30	12	CURRENT	JOHANNESBURG
524	C524	KZN ULM IT SERV	SERVICE LEVEL AGREEMENT	COCRE8 TECHNOLOGY SOLUTIONS (PTY) LIMITED	SUPPORT SERVICES FOR THE ABAKUS FINANCIAL SYSTEM & CORVU REPORTING SUPPORT SERVICES - 2022-2023	R 101 488.65	2022/07/01	2023/06/30	12	CURRENT	RIVONIA - SANDTON
525	C525	KZN ULM 39-19-20 SEC	OTHER	BACK AND FORTH SECURITY SERVICES	EXTENSION OF SCOPE TO PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL SERVICES CLUSTER 03 TO INCLUDE TWO SECURITY GUARDS TO PROVIDE GUARDING SERVICES AT MPUSHINI PARK CREMATORIUM.	R 529 687.48	2022/09/01	2023/10/31	14	CURRENT	ESHOWE
526	C526	KZN ULM 02-21-22 OTH	SERVICE LEVEL AGREEMENT	KAYOSI TRADING	THREE YEAR CONTRACT : SUPPLY AND DELIVERY OF ASPHALT PRODUCTS (HOT MIX)	R 143 462.50	2022/08/18	2025/08/18	36	CURRENT	ZIMBALI
527	C527	KZN ULM 02-21-22 OTH	SERVICE LEVEL AGREEMENT	ONOMBUTHU (PTY) LTD	THREE YEAR CONTRACT : SUPPLY AND DELIVERY OF ASPHALT PRODUCTS (BITUMEN & COLD MIX)	R 1 102 390.00	2022/08/18	2025/08/18	36	CURRENT	ESHOWE
528	C528	KZN ULM 13-21-22 ACC & TRA	SERVICE LEVEL AGREEMENT	NATHIMISODILE TRADING CC	SERVICE OF A TRAVEL AGENCY	R 488 744.17	2022/08/16	2025/08/16	36	CURRENT	DURBAN CENTRAL
530	C530	KZN ULM 39-19-20 SEC	OTHER	ABADLULI SECURITY SERVICES	EXTENSION OF SCOPE TO PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL SERVICES CLUSTER 05 TO INCLUDE MTUNZINI WASTE TRANSFER STATION	R 929 233.76	2021/07/01	2023/10/30	28	CURRENT	RICHARDS BAY

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
531	C531	KZN ULM 25-21-22 OTH	SERVICE LEVEL AGREEMENT	SNOBHO (PTY)LTD T/A PJ PLASTICS	SUPPLY AND DELIVERY OF REFUSE BAGS (BLACK 40 MICRONS)	R -	2022/09/19	2025/09/19	36	CURRENT	STANGER
532	C532	KZN ULM 25-21-22 OTH	SERVICE LEVEL AGREEMENT	S KWANDA TRADING ENTERPRISE (PTY) LTD	SUPPLY AND DELIVERY OF REFUSE BAGS (CLEAR 40 MICRONS)	R -	2022/09/19	2025/09/19	36	CURRENT	ESHOWE
533	C533	KZN ULM - IT SERV	SERVICE LEVEL AGREEMENT	NEW DAWN TECHNOLOGIES	MIGRATION OF INFORMATION TECHNOLOGY FROM ON-PREMISE TO CLOUD ENVIRONMENT	R 2 303 040.00	2022/09/19	2025/09/19	36	CURRENT	GALLO MANOR
535	C535	KZN ULM 05-22-23 ADV	APPOINTMENT LETTER	AYANDA MBANGA COMMUNICATIONS PTY LTD	ADVERTISING AGENT SERVICES	R -	TO BE CONFIRMED	TO BE CONFIRMED	TO BE CONFIRMED	CURRENT	DURBAN
536	C536	KZN ULM 02-22-23 OPE LEA	SERVICE LEVEL AGREEMENT	SHAYSHE ENTERPRISE (PTY)LTD	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN UMLALAZI MUNICIPALITY JURISDICTION (ZONE 01)	R 10 553 486.45	2022/11/01	2025/10/31	36	CURRENT	EMPANGENI
537	C537	KZN ULM 02-22-23 OPE LEA	SERVICE LEVEL AGREEMENT	UMCEBO WEAFRICA TRADING & PROJECTS	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN UMLALAZI MUNICIPALITY JURISDICTION (ZONE 02) - MOTOR GRADER ONLY	R 10 050 939.48	2022/11/01	2025/10/31	36	CURRENT	EDUMBE
538	C538	KZN ULM 02-22-23 OPE LEA	SERVICE LEVEL AGREEMENT	KHANYISA CIVILS & GENERAL	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN UMLALAZI MUNICIPALITY JURISDICTION (ZONE 03)	R 12 243 871.73	2022/11/01	2025/10/31	36	CURRENT	PAULPIETERSBURG
539	C539	KZN ULM 02-22-23 OPE LEA	SERVICE LEVEL AGREEMENT	MULTI SOLUTION TRADING (PTY) LTD	HIRE OF MOTOR GRADERS, TLB AND DOZER FOR MAINTENANCE OF GRAVEL/UNPAVED ROADS WITHIN UMLALAZI MUNICIPALITY JURISDICTION (ZONE 04) - MOTOR GRADER ONLY	R 14 525 182.37	2022/11/01	2025/10/31	36	CURRENT	BISHOPSGATE
540	C540	KZN ULM 19-21-22 MAI ROA	APPOINTMENT LETTER	MVI CONSTRUCTION & MAINTENANCE	REHABILITATION OF VARIOUS URBAN ROADS	R 8 122 827.35	2022/09/27	2023/05/02	7	CURRENT	NEWCASTLE
541	C541	KZN ULM 21-21-22 MUN	APPOINTMENT LETTER	MAITRONIC DIRECT MARKETING	THREE YEAR CONTRACT :PRINTING AND DELIVERY OF MUNICIPAL ACCOUNTS AND NEWSLETTERS	R -	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	JOHANNESBURG

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
542	C542	KZN ULM 07-22-23 CON	APPOINTMENT LETTER	MBOMVU DYNAMICS (PTY) LTD	CONSTRUCTION OF EYETHENI ACCESS ROAD (PHASE 01)	R 4 578 974.26	2022/11/10	2023/04/27	6	CURRENT	NONGOMA
543	C543	KZN ULM 08-22-23 CON	APPOINTMENT LETTER	MELA OKUHLE TRADING ENTERPRISE	CONSTRUCTION OF EYETHENI ACCESS ROAD (PHASE 02)	R 4 899 315.91	2022/11/10	2023/04/27	6	CURRENT	ESHOWE
544	C544	KZN ULM 03-22-23 IT SERV	APPOINTMENT LETTER	MAVAMBO INTELLIGENT TRANSPORT SOLUTIONS (PTY)LTD	SUPPLY AND MANAGEMENT OF TRAFFIC CAMERA SYSTEMS IN SIX APPROVED SITES WITHIN UMLALAZI MUNICIPALITY	R -	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	ELDORADO PARK
545	C545	KZN ULM 12-22-23 MAI ROA	GENERAL CONDITIONS OF CONTRACT	AMAHLE BUILDING & RENOVATIONS	UPGRADE OF EZISULULWINI 6 KM GRAVEL ROAD	R 8 089 099.43	2022/12/23	2023/06/30	6	CURRENT	DURBAN
546	C546	KZN ULM 13-22-23 MAI ROA	GENERAL CONDITIONS OF CONTRACT	EZINHLE SUPPLIES AND CONSTR	CONSTRUCTION OF NTOZA ACCESS ROAD (WARD 02)	R 4 623 230.92	2022/12/02	2023/04/03	4	CURRENT	MTUBATUBA
548	C548	KZN ULM34-21-22 INS	APPOINTMENT LETTER	KUNENE MAKOPO RISK SOLUTIONS (PTY)LTD	PROVISION OF SHORT-TERM INSURANCE	R 2 319 960.19	2023/01/01	2025/12/31	36	CURRENT	BRAYANSTON
549	C549	KZN 33-21-22 MAI BUI	APPOINTMENT LETTER	ISIQALO PROJECTS	RENOVATION OF MUNICIPAL OFFICES PHASE 1 - THE MUNICIPAL MANAGER OFFICE BUILDING	R 1 791 010.00	2022/10/25	2023/03/20	5	CURRENT	DURBAN
550	C550	KZN ULM 10-22-23 MUN SERV	SERVICE LEVEL AGREEMENT	NJOMISA	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 2	R 238 050.00	2023/02/01	2026/02/01	36	CURRENT	ESHOWE
551	C551	KZN ULM 11-22-23 MUN SERV	SERVICE LEVEL AGREEMENT	S KWANDA TRADING ENTERPRISE (PTY) LTD	WASTE MANAGEMENT AND RECYCLING : EPWP PROJECTS CLUSTER 3	R 489 900.00	2023/02/01	2026/02/01	36	CURRENT	ESHOWE
557	C557	KZN ULM 20-22-23 CON	APPOINTMENT LETTER	NOMAKLEZA (PTY)LTD	CONSTRUCTION OF MPUMAZI HALL	R 4 299 495.22	2023/03/14	2023/11/14	8	CURRENT	KWA-MBONAMBI
558	C558	KZN ULM 22-22-23 CON	APPOINTMENT LETTER	SIPHO-GLAD CONSTRUCTION AND GENERAL TRADING CC	CONSTRUCTION OF MASHABASE SPORT FIELD (WARD 1)	R 7 894 094.35	2023/02/22	2023/10/12	8	CURRENT	ESHOWE

uMLALAZI MUNICIPALITY: Annual Report

No.	CONTRACT NUMBER	BID/ QUOTATION NUMBER	CONTRACT TYPE	APPOINTED BIDDER	DESCRIPTION OF GOODS/SERVICES/PROJECTS	CONTRACT VALUE AS PER CONTRACT	CONTRACT START DATE	CONTRACT END DATE	CONTRACT DURATION IN MONTHS	CONTRACT STATUS	LOCATION OF COMPANY (TOWN)
559	C559	KZN ULM 39-19-20 SEC	OTHER	AROS PROTECTION SERVICES	EXTENSION OF SCOPE TO PROVISION OF SECURITY SERVICES (GUARDING SERVICES) TO UMLALAZI MUNICIPAL SERVICES CLUSTER 02 TO INCLUDE SPORTS PARK IN KDS.	R 69 481.86	2023/03/22	MONTH-TO-MONTH	MONTH-TO-MONTH	CURRENT	ESHOWE
560	C560	KZN ULM 01-22-23 CON	APPOINTMENT LETTER	XOLI M PROJECTS	CONSTRUCTION OF MPUSHINI NEW CEMETERY	R 7 285 789.93	2023/03/17	2023/09/28	6	CURRENT	KWA-DLANGEZWA
563	C563	KZN ULM 27-22-23 - PRO	APPOINTMENT LETTER	DYNAMIC DASHING SOLUTIONS (PTY) LTD	COMPILATION OF A GRAP COMPLIANT FIXED ASSETS REGISTER AND PHYSICAL VERIFICATION OF FIXED ASSETS	R 2 842 990.00	AWAITING SLA	AWAITING SLA	AWAITING SLA	CURRENT	HAMMARSDALE
564	C564	KZN ULM 08-2023 - CON FEE	SERVICE LEVEL AGREEMENT	BLACK CUBANS CONSULTING (PTY)LTD	DEVELOPMENT OF SUNNYDALE EXTENSION PRECINCT PLAN	R 489 440.00	2023/03/08	2023/06/30	4	CURRENT	RICHARDS BAY
565	C565	KZN ULM 10-2023 PRO	SERVICE LEVEL AGREEMENT	SONHLAMVU TADING	CONSULTANCY SERVICES TO DEVELOP AN ELECTRICITY MASTER PLAN (EMP) AND A MANAGEMENT PLAN : DEVELOP INFRASTRUCTURE PLANS	R 2 364 278.00	2023/02/21	2023/10/21	8	CURRENT	RICHARDS BAY
566	C566	KZN ULM 34-2023 PRO	APPOINTMENT LETTER	SONHLAMVU TADING	ALLOCATION OF PROJECT : ELECTRIFICATION FOR RURAL HOUSEHOLD 72 CONNECTIONS IN HABENI (WARD 26)	R 4 175 000.00	TO BE ADVISED	TO BE ADVISED	TO BE ADVISED	CURRENT	RICHARDS BAY
567	C567	KZN ULM 23-2023 OTH	APPOINTMENT LETTER	FESHA FESHA TRADING	ALLOCATION OF A PROJECT: FENCING OF GINGINDLOVU DUMP SITE	R 535 035.00	TO BE ADVISED	TO BE ADVISED	TO BE ADVISED	CURRENT	ESHOWE

APPENDIX I:

ASSESSMENT OF THE PERFORMANCE OF EXTERNAL SERVICE PROVIDER

The monitoring of the service provider performance is ensured through the signing of the Service Level Agreement. It is currently being done by user department levels. Service providers who fail to perform are reported and the necessary action is taken including the termination of the contract or cancellation of an order.

<i>Assessment Key</i>	
<i>Good (G)</i>	<i>The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract</i>
<i>Satisfactory (S)</i>	<i>The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract</i>
<i>Poor (P)</i>	<i>The service has been provided below acceptable standards</i>

APPENDIX J:

DISCLOSURE OF FINANCIAL INTEREST

There were no financial disclosures reported for the year under review.

APPENDIX K:

REVENUE COLLECTION PERFORMANCE

APPENDIX K (I): REVENUE COLLECTION PERFORMANCE BY VOTE

Information will be available in the final document

APPENDIX K (II):

REVENUE COLLECTION PERFORMANCE BY SOURCE

Information will be available in the final document

APPENDIX L:

CONDITIONAL GRANTS RECEIVED

Information will be available in the final document

Appendix M:

CAPITAL EXPENDITURE – NEW & UPGRADE/ RENEWAL PROGRAMMES: INCLUDING MIG

Information will be available in the final document

APPENDIX N:

CAPITAL PROGRAMME BY PROJECT CURRENT YEAR

DESCRIPTION	Ward	Status	Adjustments Budget 2020/21	Budget Year 2021/2022	Budget Year 2022/2023	Budget Year 2023/2024
HALLS AND OFFICES						
BAYEDLE HALL	16	New			3 500 000	
EMANDAWAWE HALL	27	New				5 000 000
MACOTSHANENI COMMUNITY HALL	2	New			3 500 000	
MPUMAZI COMMUNITY HALL	14	New		100 000	3 900 000	
SLAMBO COMMUNITY HALL	3	New		100 000	3 900 000	
NTENESHANE COMMUNITY HALL (WARD 23)	8	New				5 000 000
ROADS AND CAUSEWAYS						
ENDAYENI TO NGEDLEZI ROAD	4	New			3 000 000	
ESIPHEZI ROAD & CAUSEWAY	9	New	100 000	3 077 300		
EHHASHI ROAD	1	New	3 200 000			1 000 000
EYETHENI ROAD	21	New			3 000 000	
EZISULULWINI ROAD	4	New		100 000	3 900 000	
REHABILITATION OF HURLEY HUTCHINSON	19	Ongoing	8 900 000			
NDLONGOLWANE ROAD AND CAUSEWAY	4	Ongoing	1 000 000	3 000 000		
MPUNDUMANE ROAD	4	New				1 000 000
KWAMFANA MAIN ROAD AND CAUSEWAY	13	New	100 000	3 400 000		

uMLALAZI MUNICIPALITY: Annual Report

DESCRIPTION	Ward	Status	Adjustments Budget 2020/21	Budget Year 2021/2022	Budget Year 2022/2023	Budget Year 2023/2024
MAKHEHLE ROAD	24	New	100 000	3 296 900		
MBHABHA CAUSEWAY	2	New			100 000	4 900 000
EDUKANENI ROAD	26	New				5 000 000
MAKHUMALO TO EDIPHINI ROAD	13	New				
NGQATHU CAUSEWAY	6	New	100 000	3 900 000		
OFASIMBA ROAD	25	New			3 000 000	
REHABILITATION OF OSBORN ROAD - PHASE 2	11	Ongoing	2 083 230	9 214 250		
VEKEZA ROAD	17	New			3 000 000	
EMVINI ROAD AND CAUSEWAY	26	New	230 000			
YIMBA PEDESTRIAN BRIDGE	19	New			100 000	4 900 000
SPORTS FIELDS						
KING DINIZULU SPORTS PARK - PHASE 1	12	Ongoing/ Upgrade	8 000 000	14 035 000		
KWANDLOVU SPORTSFIELD	2	New			1 000 000	6 000 000
MANZAMNYAMA SPORTFIELD	22	New			1 000 000	6 000 000
MASHABASE SPORTSFIELD	1	New		100 000	4 900 000	
NGUDWINI SPORTSFIELD	5	New				1 000 000
UPGRADE OF GINGINDLOVU SPORTS FIELD	18	Upgrade		100 000	4 900 000	
SKEBHENI SPORT FACILITY		New			835 650	4 200 000
Sub total			38 118 750	40 423 450	43 535 650	44 000 000
PMU ADMIN			2 006 250	2 127 550	2 291 350	2 389 050
TOTAL			40 125 000	42 551 000	45 827 000	46 389 050

APPENDIX O:

CAPITAL PROGRAMME BY PROJECT BY WARD CURRENT YEAR

Information will be available in the final document

APPENDIX P:

SERVICE CONNECTION BACKLOGS AT SCHOOLS AND CLINICS

Information will be available in the IDP

APPENDIX Q:

Service Backlogs Experienced by the Community where another Sphere of Government is Responsible for Service Provision - reported in the IDP.

APPENDIX R:

DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

Information will be available in the final document

APPENDIX S:

DECLARATION OF RETURNS NOT MADE IN DUE TIME UNDER MFMA S71

All s71 of the MFMA reports were submitted in the year under review.

APPENDIX T:

NATIONAL AND PROVINCIAL OUTCOME FOR LOCAL GOVERNMENT

Information will be available in the IDP

3. VOLUME II: ANNUAL FINANCIAL STATEMENTS