



Annual Report

— — — — 2023/2024

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ABBREVIATIONS

AG	-	Auditor-General
BEE	-	Black Economic Empowerment
CBD	-	Central Business District
CBP	-	Community Based Planning
CIF	-	Capital Investment Framework
COGTA	-	Cooperative Governance and Traditional Affairs
CRR	-	Cumulative Risk Rating
DOT	-	Department of Transport
EXCO	-	Executive Committee
GGP	-	Gross Geographical Product
GIS	-	Geographical Information System
HIV/AIDS	-	Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome
ICT	-	Information Communication Technology
IDP	-	Integrated Development Plan
IDP RF	-	Integrated Development Plan Representative Forum
IWMP	-	Integrated Waste Management Plan
KPI	-	Key Performance Indicator
KZN	-	KwaZulu-Natal
LED	-	Local Economic Development
LGBTIQ	-	Lesbian, Gay, Bisexual, Transgender, Intergender and Queer
LGTAS	-	Local Government Turn Around Strategies
LRAD	-	Land Redistribution for Agricultural Development
LUMS	-	Land Use Management System
MEC	-	Member of the Executive Council

MDB	-	Municipal Demarcation Board
MFMA	-	Municipal Finance Management Act
MIG	-	Municipal Infrastructure Grant
MPAC	-	Municipal Public Accounts Committee
MSCOA	-	Municipal Standard Chart of Accounts
MTCF	-	Medium-term Capital Framework
MTEF	-	Medium-Term Expenditure Framework
MTSF	-	Medium-Term Strategic Framework
NYDA	-	National Youth Development Agency
PMS	-	Performance Management System
PIMS	-	Planning, Implementation and Management System
PMU	-	Project Management Unit
RDP	-	Reconstruction and Development Programme
SADC	-	Southern Africa Development Community
SEA	-	Strategic Environmental Assessment
SDF	-	Spatial Development Framework
SDBIP	-	Service Delivery and Budget Implementation Plan
SDP	-	Site Development Plan
SMME	-	Small, Medium and Micro Enterprise
SPLUMA	-	Spatial Planning and Land Use Management Act
WSSA	-	Water and Sanitation South Africa

CHAPTER 1: EXECUTIVE SUMMARY



Mayor's Foreword

Cllr. Xolani Ngwezi

It brings me immense joy to present the Annual Report for the City of uMhlathuze, providing the general public and all our stakeholders with an overview of our performance in the 2023/24 financial year. In preparation for the 2023/24 financial year, Council of the City of uMhlathuze and the Administration engaged in intensive planning that commenced with the review of the Integrated Development Plan (IDP) as required by the Municipal Systems Act, 2000 (Act. No. 32 of 2000). The review process included the consultative meetings which were aimed at soliciting the needs of the community, thus ensuring proper planning and enforcing our determination to serve the people of uMhlathuze with distinction.

The mandate of the City of uMhlathuze is not unique to the broader command given to Local Government by the South African Constitution, chapter 7. Therefore, the current Annual Report outlines our successes and shortcomings in relation to our political mandate as provided in the key focus areas of Local Government, these can be summarised as follows:

- Building a Municipality that is efficient, effective and responsive
- Strengthen Accountability and promote clean City operations
- Accelerating Service Delivery and supporting the vulnerable
- Promoting Economic and Social development
- Fostering Development Partnerships, Social Cohesion and community

The Municipality has made significant progress in addressing community concerns relating to basic needs and infrastructure development, resulting to a remarkable impact in the lives of the people of uMhlathuze. The 2023/24 financial year saw several key achievements, including:

- Installation of a 40MVA Power Transformer at Cygnus Substation to stabilize electricity supply to Esikhaleni residential area.

- Installation of 40MVA Power Transformer and replacement of MV switchgear at Phoenix Substation to stabilize electricity supply to Aquadene and Brackenham residential areas.
- Replacement of 700 units of HPS Streetlights with LED's to reduce load consumption.
- Mkhwanazi North Phase 5: Reticulation Zone R (100% Complete) and KwaDube Water Improvement Project (96% Complete).
- Construction of 5ML Package Plant and 2 x 3ML Reservoirs (90% Complete)
- Construction of Pump Station at Cubhu (96% Complete)
- Upgrade of Ntambanana Water Supply: Construction of a 5 ML Reinforced Concrete Reservoir, Inlet and Outlet Pipework and Works: Hlaza, Ward 32 (96% Complete)
- Establishment of the Central Industrial Area (CIA) – Phase 1: A link road with bulk services
- Road Infrastructure Projects: Construction of Durnford Road Bridge, upgrade of Ngamla Road, Rehabilitation of Bullion Boulevard Road and Alumina Alee Road
- Grading and gravelling of more than 500 km's of rural roads.
- Construction of a public swimming pool facility at Vulindlela

These are just the few of numerous projects that the City of uMhlathuze has implemented with resounding success, prioritizing service delivery. One really appreciates the Traditional Leadership of uMhlathuze and key stakeholders for cooperation and support, the Council of the City of uMhlathuze for playing effective oversight role and the entire administration led by the City Manager for implementation of projects. Consequently, the City maintained the clean audit outcome emanating from good governance and sound financial management. It is our pledge to prioritize clean governance and further community development in the 2024/25 financial year in line with the Municipality's constitutional mandate.

COUNCILLOR XOLANI NGWEZI

MAYOR: CITY OF uMHLATHUZE



City Manager's Foreword

Mr. NG Zulu

The City of uMhlathuze presents to its stakeholders this Annual Report with performance information and audited financial statements of 2023/2024. The report is submitted in accordance to the Municipal Finance Management Act no 56 of 2003 section 121 and Municipal Systems Act 2000 section 46.

As a third sphere of government, the City derives its mandate from the Constitution of the Republic of South Africa as an apex law and other legal prescripts.

The Constitution stipulates the objects of local government; namely, to (a) provide a democratic and accountable government for local communities, (b) to ensure the provision of services to communities in a sustainable manner, (c) to promote social and economic development, (d) to promote a safe and healthy environment and (e) to encourage the involvement of communities and community organizations in the matters of local government.

It is worth noting that during the year under review 2023/2024, the whole country was under the immense pressure of weak economic growth due to a number of factors including widespread power cuts, operational and maintenance failures in freight rail and ports and high costs of living. These macro environmental factors directly affect the municipality in a number of ways, as a result of extended power cuts residents and businesses have migrated to alternative sources of energy, due to stagnant economic growth, grants allocation to municipalities have been cut and high rate of unemployment means reduced revenue collection and growth list of indigent families.

Notwithstanding these challenges, the City worked hard on delivering on its mandate. The City's unwavering commitment to uphold the highest standards of governance, service delivery, and financial management is underpinned by previous and current accolades. In the year preceded by the year under review, the City was the only Secondary City with funded budget, it was one of the 4 municipalities out of 54 in the Province who received clean audit, which was the 9th clean audit for the City. The City also received Sound Financial Management award presented by CoGTA, CIGFARO and National Treasury. For the Integrated Development Planning (IDP) category, the City secured number one (1) spot on IDP Provincial assessments, further, the City was ranked as top three best-performing municipalities, among the 19 Secondary City Local Municipalities in South Africa, and ranking 1 in the province (according to the 2024 Governance Performance Index (GPI) released by Good Governance Africa. All these achievements are due to functional oversight and combined assurance structures (Council, Executive Committee, Section 79/80 Committees, Municipal Public Accounts Committee, Audit Committee, Performance Audit Committee, and Enterprise Risk Management Committee), stable coalition governing structure quality and overly qualified Senior Management.

The City continued to ensure sustainable supply of services in the following manner:

- ✓ electricity infrastructure maintenance improved resulting in reduced power outages due to burst transformers;
- ✓ improvement of supply of water albeit non- revenue water in rural areas under TLB;
- ✓ Rolling out of water smart meters to reduce water losses
- ✓ Improvement in management of Municipal fleet
- ✓ Improved City development approval processes

The City continues to strengthen its relationship with the State Owned Entities (Industrial Development Zone, Transnet) for collaboration, planning and implementation of various catalytic and strategic projects/operations. Through these engagements and partnerships, the City released strategically located pockets of land for the development initiatives including the establishment of Nyanza light metals, Wilmar etc. The City is an active participant in the Kwa- Zulu Natal Provincial Steering Committee that looks at the implementation of Ports of Durban and Richards Bay expansion. The City has decisively dealt with illegal stock piling which was mushrooming all over the City and have clamped down on aptitude behaviour which deprives locals freedom and life longevity.

Understanding the importance and the effects of Regional economic growth, I have since established an internal committee that will work with internal and external stakeholders to augment processes to unlock and fast track development.

Overall performance achievements:

During the year under review, the following key achievements have been recorded in terms of basic service delivery outcomes:

- Percentage of households with access to water is at 96.96%
- Percentage of households with access to sanitation is at 80.94%.
- Percentage of households with access to electricity in areas serviced by the city is at 100% excluding in fills and Eskom supplied areas.
- Percentage of households with access to solid waste removal is at 73.85%
- Number of jobs created through EPWP in the 2023/2024 financial year was 1027.
- The City has managed to maintain 508,66km of gravel roads. The maintenance is both on re-gravelling and grading of the roads. As part of the Aquadene housing development programme, Phase 4 and apportion of Phase 1, 1,06km of new road was constructed.

Although we have experienced ups and downs, our approach is transparency and accountability. We appreciate your contribution towards the collection rate of 97% which is above the norm of 95%. Capital expenditure is at 97%. We continue to put all measures in place to ensure that the City is sustainable operationally and financially.

I thank you.

MR NG ZULU

CITY MANAGER: CITY OF uMHLATHUZE

CHAPTER 2: GOVERNANCE

Municipal Overview

The City of uMhlathuze Local Municipality is a Category B municipality situated within the King Cetshwayo District on the north-east coast of KwaZulu-Natal. It is the largest among the five municipalities that make up the district. It is comprised of 34 wards, having the largest number of wards in the district, and is the third economic hub in the province after eThekweni and Msunduzi Municipalities respectively.

The City of uMhlathuze is a strategically placed, aspirant metropole due to its rapid economic growth and ability to generate sustainable revenue. Richards Bay is considered to be the industrial and tourism hub, eMphangeni the commercial hub, eSikheleni the largest suburb, and Ntambanana is the home of safari tourism as it hosts the renowned Thula Thula Private Game Reserve. The City has large portion of rural areas under Traditional Councils namely, Dube, Mkhwanazi, Khoza (Bhejane), Zungu (Madlebe), Somopho (Mthembu), Obuka (Biyela) and Obizo (Cebekhulu) and has good relations with the local traditional councils.

The City of uMhlathuze is the best secondary city in KwaZulu-Natal and seventh in the country. It boasts the deepest water port, in Richards Bay, and is home to the Richards Bay Industrial Development Zone (RBIDZ), which drives the inwards investment of the City through foreign direct investments. It is the fastest-growing municipality in KwaZulu-Natal and has been touted as the best performing municipality in the province, with a good governance record of four consecutive Clean Audits and eleven consecutive credible Integrated Development Plan in the Province.

The John Ross Parkway (R43) is the major access road to the City from the inland provinces. This is the road which carries the economy of the City of uMhlathuze since it links the harbour with the N2 towards Mpumalanga Province, Swaziland and Mozambique on the north; Durban and Pietermaritzburg on the south; and Gauteng and other inland provinces on the western side. The road boasts the country's longest road bridge and has been designed to meet the growing transport needs of the City in line with the development plans for the CBD and harbour. Apart from being an industrial and economic hub, the City enjoys a diverse natural environment. Importantly, the City of uMhlathuze is a progressive municipality that appreciates the need to achieve a successful balance and synergy between industry, its rich environmental assets, and the community.

Demographic Profile of the City of uMhlathuze

The population of uMhlathuze increased from 334 459 000 in 2011 to more than 412 075 000 in 2022; a growth rate of 23,2% in the intercensal period. Females constituted 51,5% of the total population, while 48,5% were males. UMhlathuze has the highest population amongst the King Cetshwayo Family of municipalities. The number of households increased from 94010 in 2011 to 100 441 in 2022, an intercensal growth rate of 7%. The household size increased to 4.1 in 2022 from 3.9 in 2011, the municipality has the biggest household size but not greater when compared with other municipalities in the district. It is pleasing to note a decrease in the dependency ratio from 49,7 in 2011 to 44.1 in

2022. Black Africans remain the dominant population group at 88%, followed by the white population with a percentage increase of 7,5% in 2022 from 7,3% observed in 2011, the coloured population at 0,87%, while that for Indians/Asians also increased slightly from 3,8% in 2011 to 4% in 2022.

The median age increased to 32 years from 22 years in 2011, suggesting a consistent increase over time and an overall increase of ten years. There is noticeable decrease on the younger population group (0-4 yrs) in 2022 when compared to 2011, whereby 29.9% was recorded for 2011, and 25.9% recorded in 2022 suggesting effective health measures by the Department of Health. The working age population (15-64 yrs) remains the largest group with an increase 69,4% in 2022 from 66,4 in 2011. The distribution of household headship between females and males is nearly equal, with approximately a 50-50 share for each, with more than 51 596 being male headed households while 48 845 being female headed households. Internal migration results showed that two provinces still dominate internal migration in uMhlathuze. The population that has not declared their province of usual residence remained the dominant migration stream, with over 2014 number of people that moved to uMhlathuze, followed by people from Gauteng and Limpopo at 47 and 20 people respectively in 2022.

More than 18362 (4.4%) children (0–4 years) participated in Early Childhood Development (ECD). There is pleasing decline in the number of people with no schooling in uMhlathuze (20+ yrs) at 8.2 % in 2011 and 7,8% in 2022. An increase in the number people with higher education (20+ years) has been recorded at 14.6% in 2022 from 13,0% in 2011.

Although there was an increase in the proportion of households with piped water at 58,0% in 2022 from 46,7% in 2011, the rate of increase slowed over time. Almost a quarter of households reported experiencing water interruptions for two or more consecutive days; eSikhaleni and surrounding areas had the highest proportion reporting water interruptions, followed by Ntambanana with no water source for bulk supply. The least occurrence in water interruptions was recorded in the Suburban areas like eMpangeni and Richards Bay. About 99,2% of households have access to electricity for lighting, which is an improvement from the 93,5 recorded in 2011. Regarding the weekly refuse removal, a slight increase of 55,3% has been recorded in 2022, while in 2011 about 49,8%% was recorded.

On the Sanitation services about 62,5% households have flush toilets connected to sewage. The municipality does not have a bucket system. In 2011 access to sanitation was slightly above 50%. Households with access to the internet increased to 70.9% in 2022 from 35% in 2011.

Internet access via cell phone was the most common source of internet for most households. Formal dwellings are recorded at 97,0% in 2022 while 87,4% was recoded for 2011 suggesting an improvement in the type of dwellings over a period of ten years.

Economic Profile

UMhlathuze has many infrastructure assets that give its economy a comparative advantage. These include the Richards Bay deep-water port that has been instrumental in the spatial development of

the area. There is one regional airport and a couple of land strips in the municipal area. The Municipality is expanding on the Information and Technology connectivity, with fibre installation projects in key economic areas. The City's road network includes the N2 which is the main access into the municipal area from a north south direction, other significant roads includes MR431 (that provides a northerly entry into Richards Bay from the N2) as well as the Old Main Road that straddle the N2. Railway lines are prevalent providing commercial/industrial service only.

GDP, UNEMPLOYMENT, HDI the Richards Bay Port, is one of the major container port terminals in South Africa and serves a growing international import and export market on one of the world's busiest trade routes. uMhlathuze Municipality has the most developed economy of all the municipalities in the District and is the major contributor to the District GDP (it is the third largest local economy in KwaZulu-Natal) with 48% contribution towards the District GDP. Although it has the smallest surface area, it has the largest population of the municipalities in the District. It has the characteristics of a highly industrialized urban complex. Its most important industries are in Richards Bay: these are Richards Bay Minerals, BHP Billiton Aluminium, Mondi, and SAPPI etc. In terms of the Human Development Index, uMhlathuze has remained the same since 2015 to 2022, at 0.63, whilst the income inequality depicted by the Gini co-efficient has decreased from 0.63 in 2012 to 0,60 in 2022.

Main Economic Sectors: Manufacturing (45.9%), mining and quarrying (11.6%), financial, real estate and business (10.7%), community, social and personal services (10.4%), transport and communication (9.1%), trade (6.3%), agriculture, forestry and fishing (3.2%). Unemployment is at 46,0% in 2022 as per South African Regional explore. The picture is better if compared with other municipalities within the region; however, it is still relatively higher when compared with 31,4% of the province. Because of the economic position uMhlathuze is contributing more to the regional employment

Strategic Framework

The Vision:

"An aspirant metropolitan Port City focused on investing in quality infrastructure and service delivery in partnership with Traditional Councils, Communities and the Private Sector"

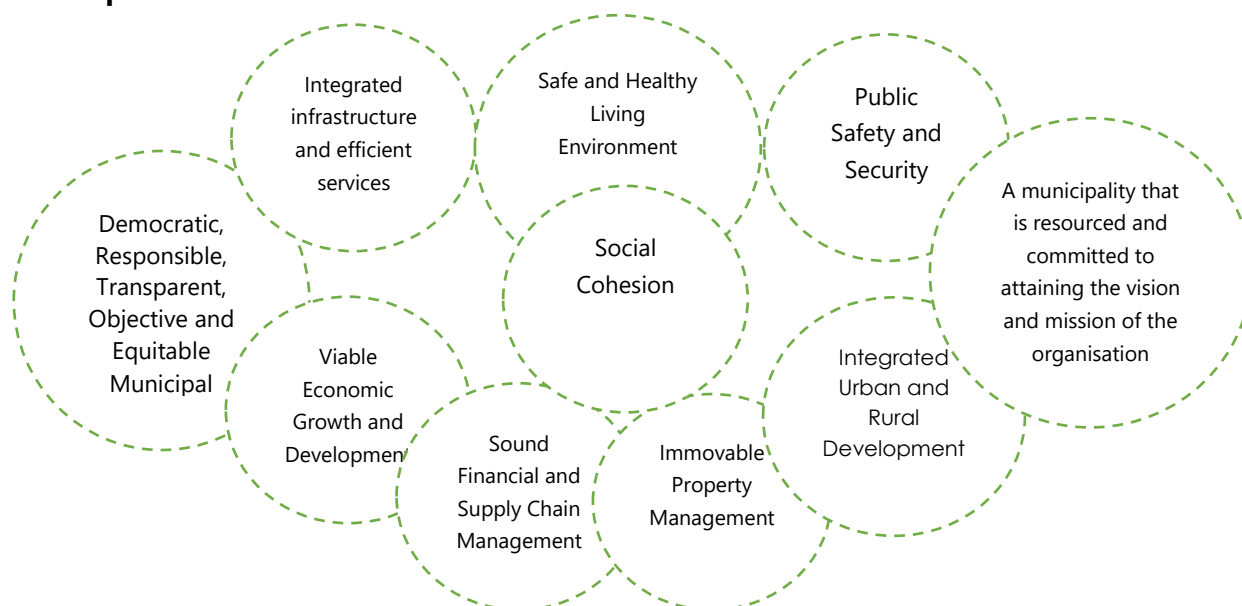
Mission Statement:

The City of uMhlathuze commits itself to:

- Job creation and inclusive economic growth through accelerated economic development and transformation;
- Enhancing industry based skills development and strategic support to education priority programmes;
- Community based initiatives to improve quality of citizens health and well-being;
- Creating safer city through integrated and community based public safety;

- Planned and accelerated rural development interventions;
- Promotion and maintenance of spatial equity and transformation;
- Optimal management of natural resources and commitment to sustainable environmental management;
- Use of Information, Communication and Technology Systems (ICT) to improve productivity and efficiencies in line with Smart City principles; and
- Good governance, capable and developmental municipality

Development Goals



Integrated Development Planning

The IDP entails processes through which a municipality, its constituencies, various sector departments, interested and affected parties come together to prepare clear objectives and strategies which serve to guide allocation and management of resources within the municipal area of jurisdiction. The Integrated Development Plan spans a five-year period which is directly linked to the term of its Council.

UMhlathuze Municipality implement its IDP to fulfil its role of “developmental local governance”. Central to this role are the objectives and strategies contained in the plan, which guides the municipality in the realm of: Municipal Budgeting, Institutional re-structuring in order to fulfil the strategic intent of the plan including integrating various sectors (housing, land use, etc.) with economic, social and environmental dimensions.

Integrated Development Planning Review 2023/2024

All municipalities are charged with the responsibility to develop, review and implement integrated development planning (IDP). In this regard municipalities are guided by the Local Government

Municipal System Act, Chapter 4 on community participation and chapter 5 on Integrated Development Planning amongst the host of regulations.

The Integrated Development Plan Review 2023/2024 was compiled in terms of a process plan developed and adopted by Council to ensure compliance with certain quality standards and also to ensure that proper coordination between and within the spheres of government is established.

The Integrated Development Plan Review for 2023/2024 adopted a concept of an outcome based approach which emphasises the following:

- That the municipality focuses on achieving the expected real improvements in the life of all its residents;
- That through the integrated development planning, municipality clarifies what the community expect to achieve, how they expect to achieve it and how will they know whether they are achieving it;
- That the municipality improve the lives of citizens rather than just carrying out its functions.

International, National and Provincial Planning Imperatives that guides the 2023/2024 IDP Review

Sustainable Development Goals (SDG's)

The South African government through its plans and targeted developmental programs seeks to ensure alignment to the SDG's and uses its capacity to contribute towards these goals. The developmental approach adopted by the South African government conceptualises development planning as a means of achieving national development priorities. Development planning, in this context, involves the South African government deciding on national priorities and creating a roadmap to achieve them.

National Development Plan (NDP) 2030

Achieving the NDP goals requires cooperation between, national, provincial and local government and with the private sector and civil society. The NDP drives 14 outcomes for delivery by 2030 as follows: education, health, safety and security, economic growth and employment, skills development, infrastructure, rural development, human settlements, local government, environment, international relations, effective public sector, social protection, and nation building.

Integrated Urban Development Framework (IUDF)

The Integrated Urban Development Framework (IUDF) is a policy initiative of the government of South Africa, coordinated by the Department of Cooperative Governance and Traditional Affairs (CPGTA). The IUDF seeks to foster a shared understanding across government and society about how best to manage urbanisation and achieve the goals of economic development, job creation and improved

living conditions for all South Africans. To achieve the IUDF's transformative vision, four overall strategic goals are introduced: Access, Growth, Governance and Spatial Transformation.

Provincial Growth and Development Strategy (PGDS), Vision 2035

In 2011 the KwaZulu Natal Provincial Government adopted its first Provincial Growth and Development Strategy to ensure that growth and development of the Province will at all times be guided and directed by a long term Vision and Strategy. The PGDS provides KwaZulu-Natal with a reasoned strategic framework for accelerating and sharing the benefits of an inclusive growth through deepened, meaningful, effective and sustainable catalytic and developmental interventions. This has to be achieved within a coherent equitable spatial development architecture, putting people first, particularly the poor and vulnerable and other groups currently marginalised, through building sustainable communities, livelihoods and living environments. Seven long-term goals have been identified to guide policy-making, programme prioritisation and resource allocation as follows: Inclusive Economic Growth, Human Resource Development, Human and Community Development, Infrastructure Development; Environmental sustainability, Governance and Policy and Spatial Equity.

District Development Model (DDM)

In 2019 the President during the state of the nation address, noted a lack of coherence in planning, implementation and making oversight and monitoring a challenge. The District Development Model which is an integrated planning model for Cooperative Governance seeks to address fragmentation through integrated district-based service delivery approach aimed at fast tracking service delivery and ensuring that municipalities are adequately supported and resourced to carry out their mandates.

Key issues addressed during the 2023/2024 Integrated Development Plan review includes but not limited to the following:

- Council New Priorities
- Annual Review of the Strategic Framework
- MEC Panel Comments on the Integrated Development Plan Review 2022/2023;
- Previous year Organisational Performance assessment outcomes;
- Ward Based Planning (WBP);
- Community priorities as an outcome of the Public Participation engagements;
- Municipal Integrated Sectoral Planning
- Government Priorities (SONA, SOPA, SOCA etc.);
- The Operation Sukuma Sakhe /War on Poverty and War Rooms.
- One Plan – District Development Model

Intergovernmental Alignment

From July 2022 to May 2023, the City engaged with its District and Provincial counterparts through district and provincial platforms established including the following:

- King Cetshwayo District IDP Planners Forum;
- COGTA KZN IDP Planners Forum; and
- SALGA Municipal IDP Support Forum.

The key strategic outcomes for these alignment sessions are the following:

- Improved co-operation and coordination between different spheres of government on IDP matters
- Strengthened relations with government departments and other stakeholders
- Vertical and Horizontal alignment
- Improved monitoring and support by provincial department

Community Outreach - IDP Roadshows

It is Council's commitment to constantly engage with all the people of the city. Hence the process plan makes provision for communities to participate throughout the development of the IDP. The Key Strategic Outcomes to the Public participation sessions are the following:

- Identification of the real needs of all communities in the uMhlathuze
- Prioritization of such needs and development challenges
- Collective development of appropriate solutions to address such needs
- Empowerment of the local communities to take ownership for their own development

The IDP Roadshows were held between September and November 2022 in clustered sessions, including a cluster with Traditional Councils, Ward Committees, Stakeholders and Communities at large. Over and above the physical meetings a Mayoral Address to the General Public and Stakeholders was rolled out through different media platform including both local and national radio stations.

Below is graphical representation of issues raised communities across the sessions held. It is evident from the figure below that there is an outcry on the provision of houses and the status of roads in the City.

Graphical Presentation of Priority Needs

Below is a summarised graphical presentation of priority issues raised during the IDP Consultations:

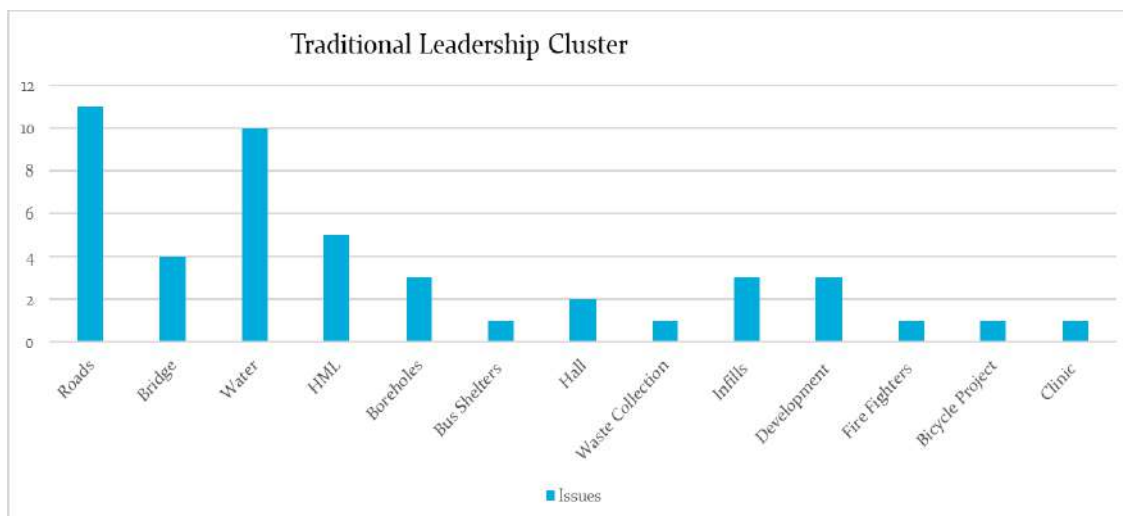


Figure 1. IDP Roadshows: Traditional Leadership Session, 8 September 2022

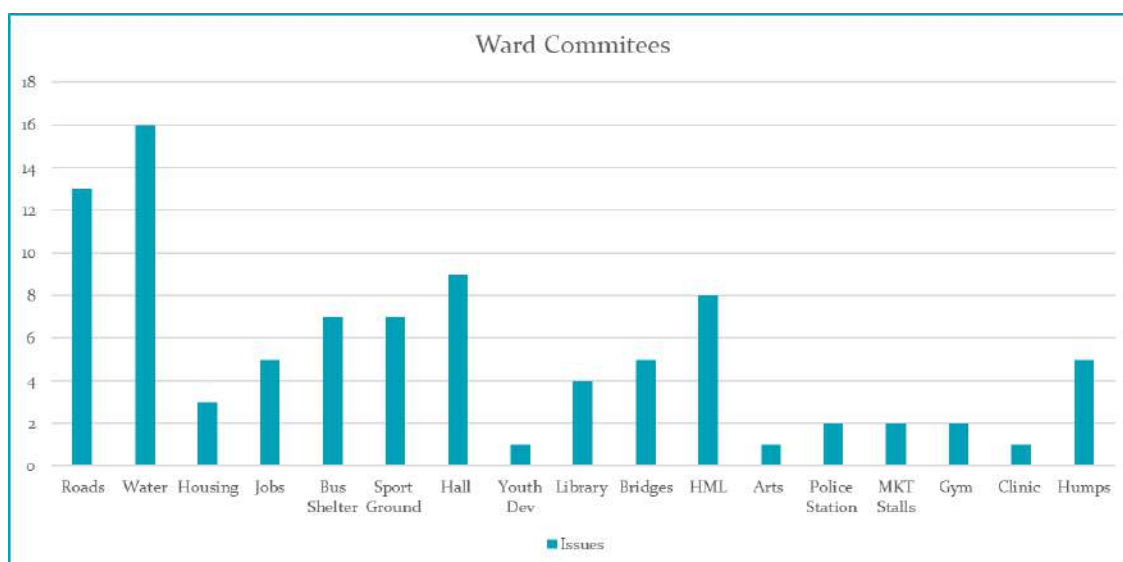


Figure 2. IDP Roadshows: Ward Committees, Empangeni Cluster: 08 September 2022

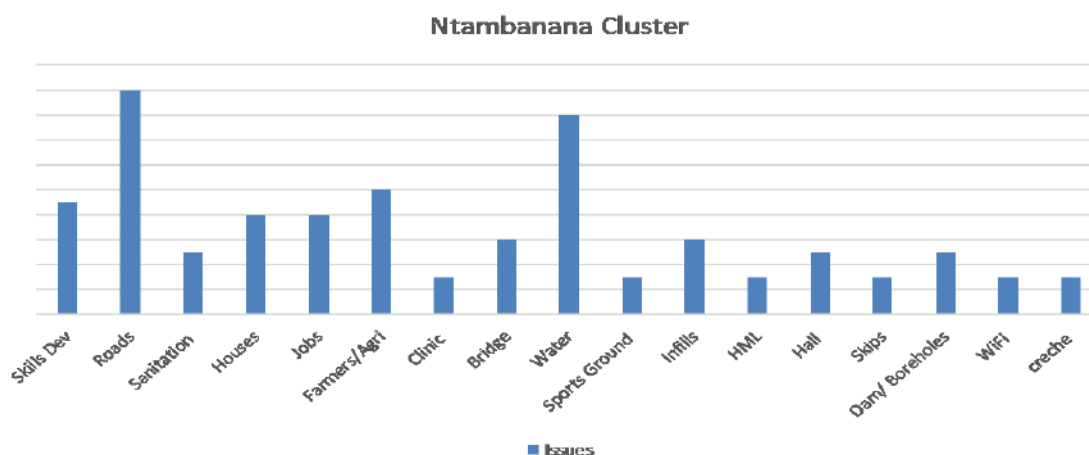


Figure 3. IDP Roadshows, Mquzankunzi Sportfiled: 25 September 2022

Empangeni Cluster

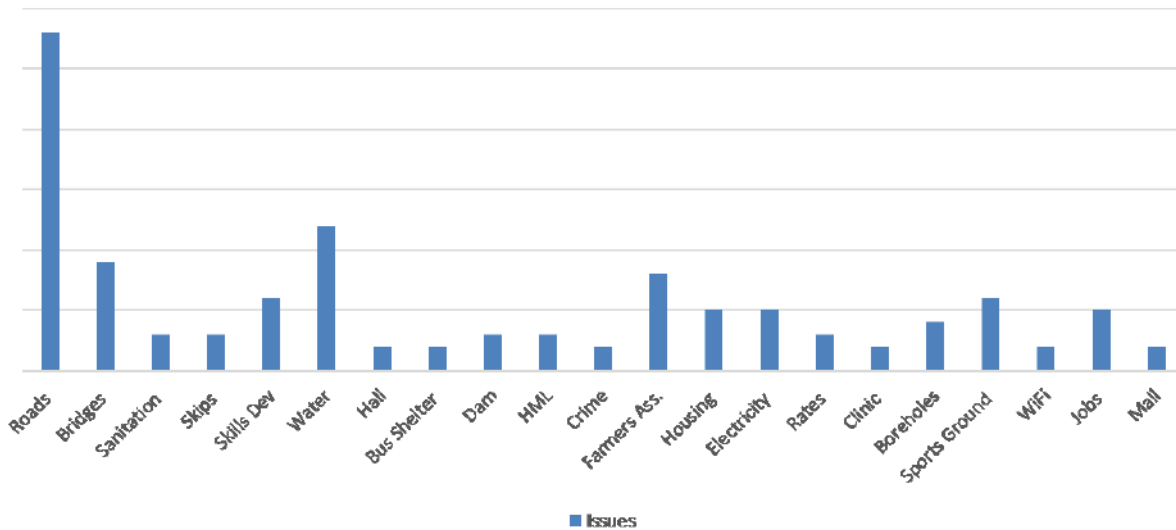


Figure 4: IDP Roadshows, Isigisi Sports Field, 27 October 2022

Richards Bay Cluster

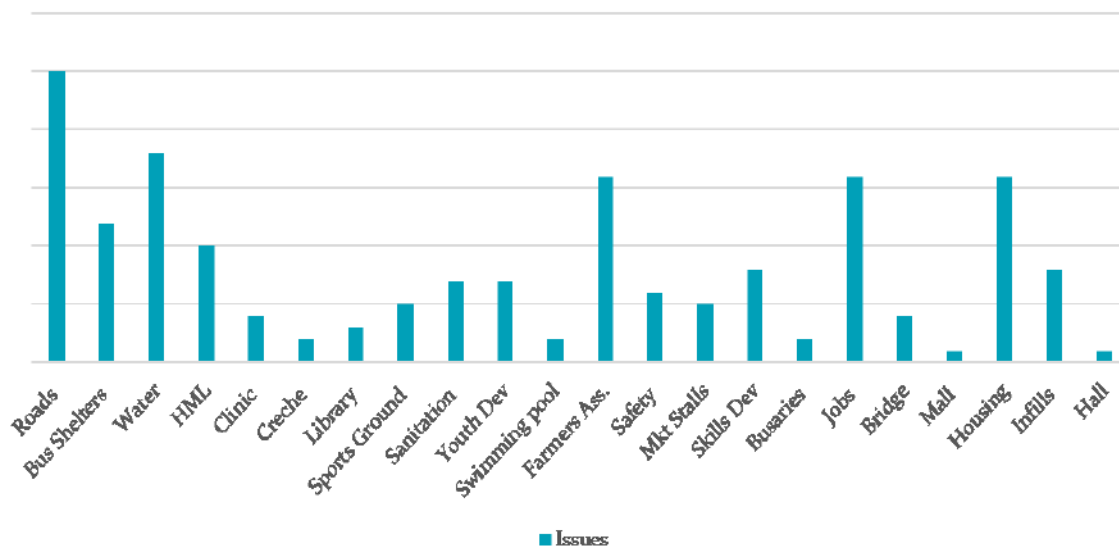


Figure 5: IDP Roadshows, Kwa Tsheka Sports field

Kwa-Dlangezwa Cluster

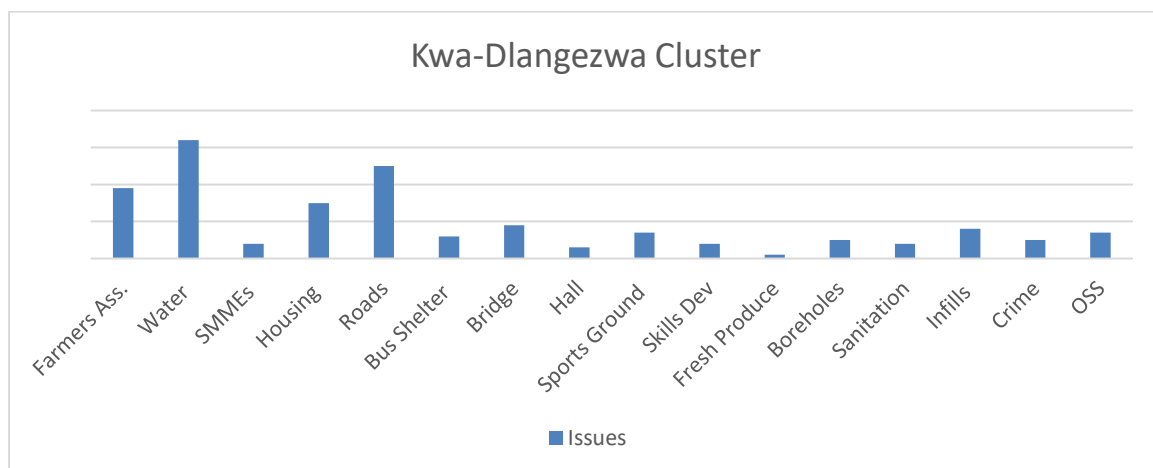


Figure 6: IDP Roadshows, Ntuzi Sports field, 14 October 2022

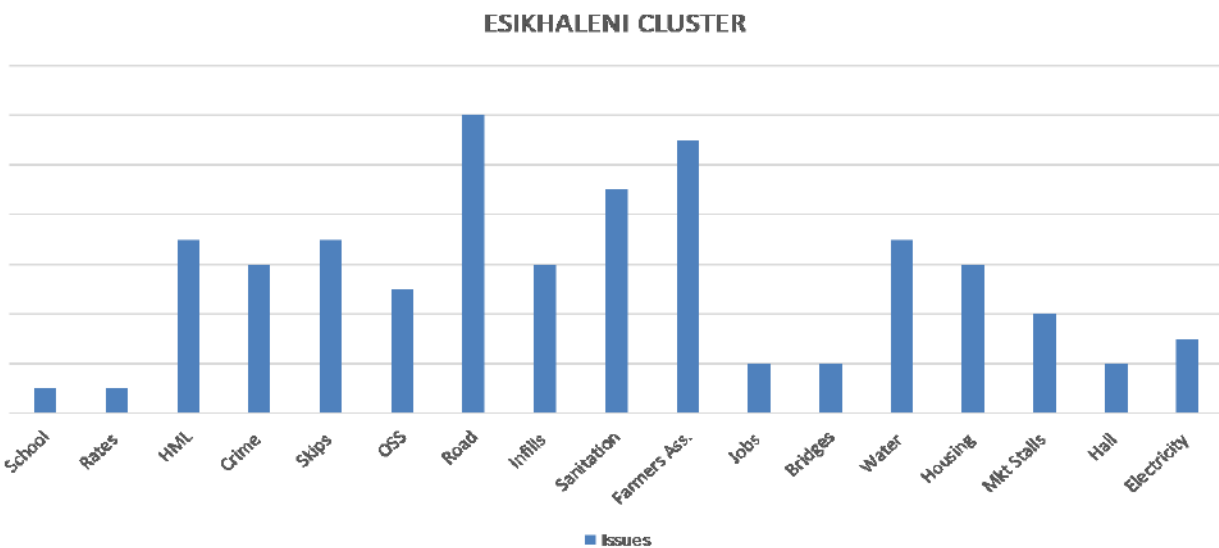


Figure 7: IDP Roadshows, Esikhaleni TVET College, 22 October 2022

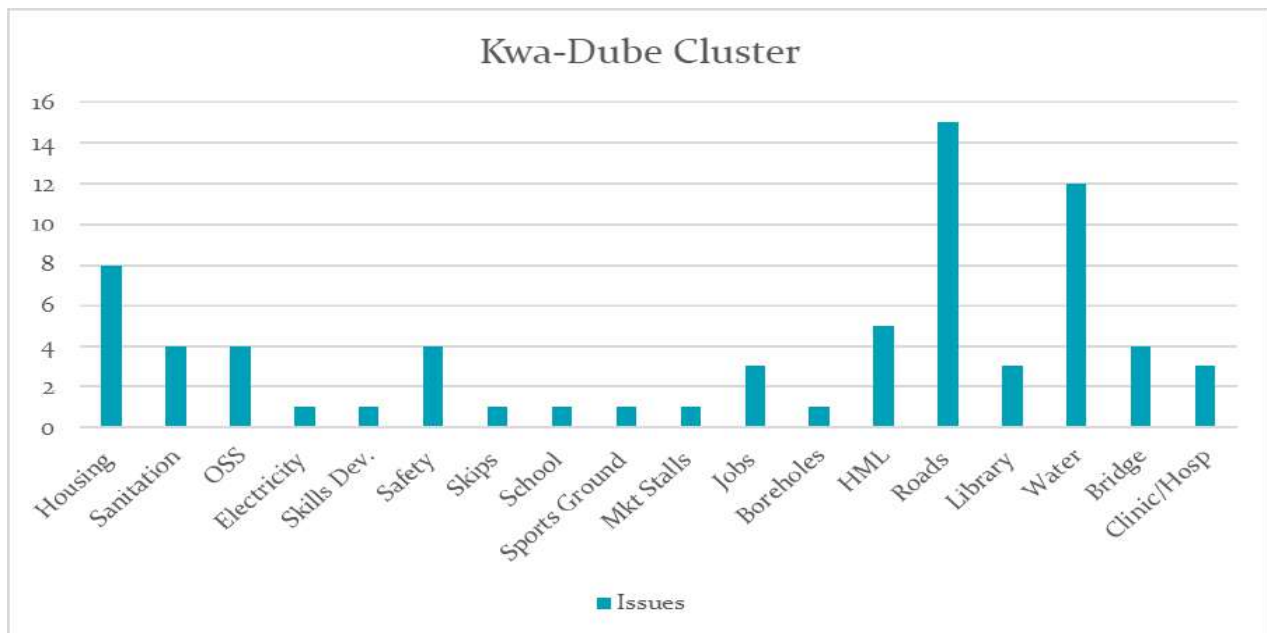


Figure 8: IDP Roadshow, eNdeshezi Sportground, 2 November 2022

Non-Core Issues raised by the Public during the IDP Roadshows

Department of Health	Ward	Department of Education	Ward	Department of Education/Department of Social Development	Ward	Department of Safety and Liaison Department	Wards	Department of Transport
Clinic	32	High school	33	Crèche	33	Police Station (Felix)	34	All District and Provincial Roads to be rehabilitated and maintained regularly
Clinic	31	High school	9	Crèche	22	Police Station	30	Storm Water Pipes
Clinic	33	High school	22	Crèche	7	Mobile Police Station	31	Quarry on District rural roads
Clinic	19	School	16	Crèche	34	Police Station	5	
Clinic	9	School	25	Crèche	21	Police Station	7	
Clinic	15	Mobile Home Affairs offices	5, 8 15	Crèche	34			
Clinic	1	Jobs, bursaries, skills development	All wards	Crèche	22			
Clinic	26			Crèche	15			
Clinic	5			Crèche	13			

Clinic	15			Crèche	10			
Clinic	12			Crèche	9			
Clinic	22			Crèche	27			
Clinic	24			Crèche	31			
Clinic	25			Crèche	11			
Clinic	23			Crèche	34			
Mobile clinic	30			Orphanage home	13			
Mobile clinic	11			Old age home	22			
Mobile clinic	16							
Mobile clinic	5							
Mobile clinic	8							
Mobile clinic	22							

Table 1: Issues raised during IDP Roadshows

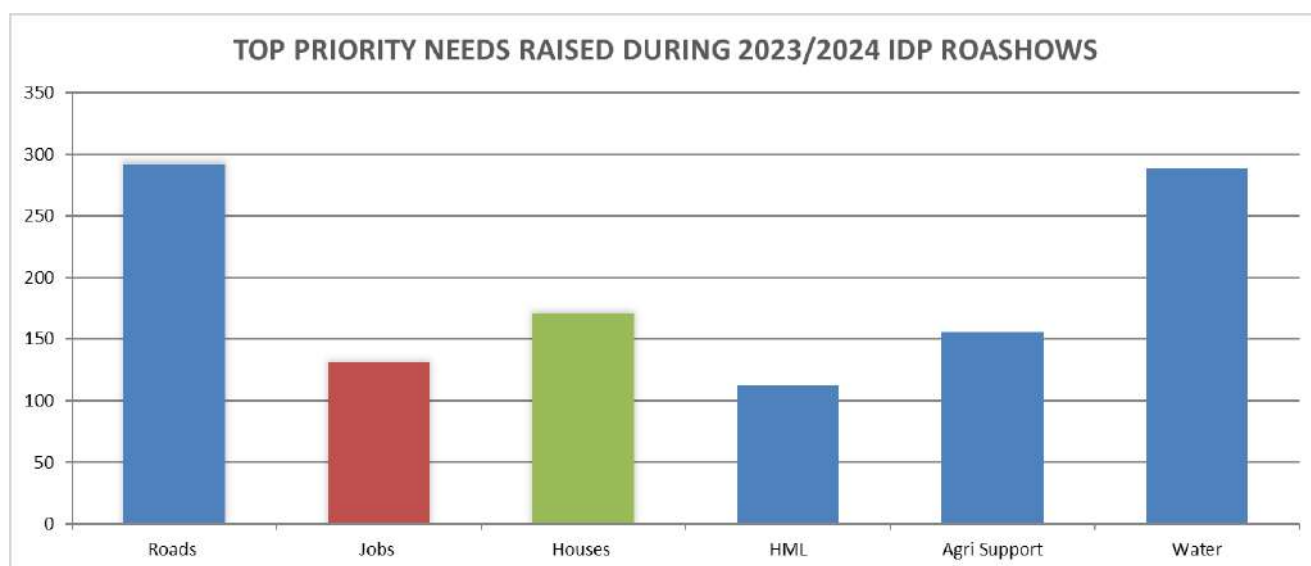


Figure 9: Overall Assessment of priorities

From the data and figures above, it is suggested based on the common issues raised by majority of community members across the clusters that the following are the very most major concerns of the communities as raised in 2023/2024 IDP Roadshows (which took place in 2022).

Needs as presented below are not in order of priority, but as per frequency of requests across clusters:

- Roads
- Water
- Houses
- Agri-Support
- Electricity (High mast lights)
- Jobs
- Sports Grounds
- Skills Development
- Bursaries
- Community Halls

Legislative Compliance

All legislative requirements and timeframes in respect of the IDP Process plan and in terms of the Municipal Systems Chapter 5 section 32 (review & adoption) were successfully complied with, and the Integrated Development Plan Review 2023/2024 was adopted on 30 May 2023, by UMhlathuze Council. Further in terms of Section 25 of the Municipal Systems Act, the Final Integrated Development Plan Review 2023/2024 was submitted on 9 June 2023 to the Department of Cooperative Governance and Traditional Affairs for assessment by the Member of the Executive Committee.

Credibility

UMhlathuze Municipality prides itself for consistently being recognised and awarded by the Department of Corporate Governance and Traditional Affairs for producing the most credible IDP in the Province. During the 2023/2024 Provincial assessments uMhlathuze's IDP attained an overall credibility rating of 96.14% and was ranked number one in the province. Further the City was awarded with a certificate for remaining in the top IDP Achievers in the Province for eleven Consecutive Years. This achievement is an indication of the ability and readiness of this organisation to deliver on its legislative and Constitutional mandates.

CHAPTER 3: SERVICE DELIVERY PERFORMANCE

Organisational Performance Management System

Overview

In line with the provision of Chapter 6, Section 38 of the Municipal Systems Act, 2000 (Act No. 32 of 2000), the City of uMhlathuze established the Performance Management System in the interest of promoting a culture performance management among its political structures, political office bearers, councillors and the administration; as well as to administer the affairs of the municipality in an economical, effective, efficient and accountable manner.

Performance Management is one of the core functions of the City Manager emanating from the legislative requirement in Section 55 of the Municipal Systems Act (MSA). This section stipulates that the Municipal Manager, as head of administration of a municipality is, subject to the policy directions of the municipal council, responsible and accountable for the implementation of the municipality's integrated development plan, and the monitoring of progress with implementation of the plan as well as operating in accordance with the municipality's performance management system as outlined in Chapter 6 of the MSA.

The Municipality has key documents that guides the effective implementation of Organizational Performance Management and reviewed on annual basis for adoption by Council, namely:

- Organizational Performance Management Framework and Policy
- Individual Performance Management and Development Policy
- Service Delivery and Budget Implementation Plan
- Standard Operating Procedures for the Collation, Collection, Verification and Storage of Performance Information
- Technical Indicator Descriptions

Legislative Mandate

Performance Management System is implemented in compliance with various pieces of legislation which include the following, among others:

- Municipal Systems Act, 2000 (Act No. 32 of 2000)
- Municipal Finance Management Act, 2003 (Act No. 56 of 2003)
- Local Government: Municipal Planning and Performance Regulations, 2001
- Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, 2006
- Local Government: Regulations on Appointment and Conditions of Employment for Senior Managers, 2014
- Local Government: Municipal Staff Regulations, 2021

Organisational Performance Management Process

The legislative framework as set out above provides for performance management at various levels in a municipality including organisational (sometimes also referred to as municipal, corporate or

strategic) level, operational (also referred to as services, departmental or section/team level) and lastly, at individual level as. These levels are however integrated and interdependent on each other.

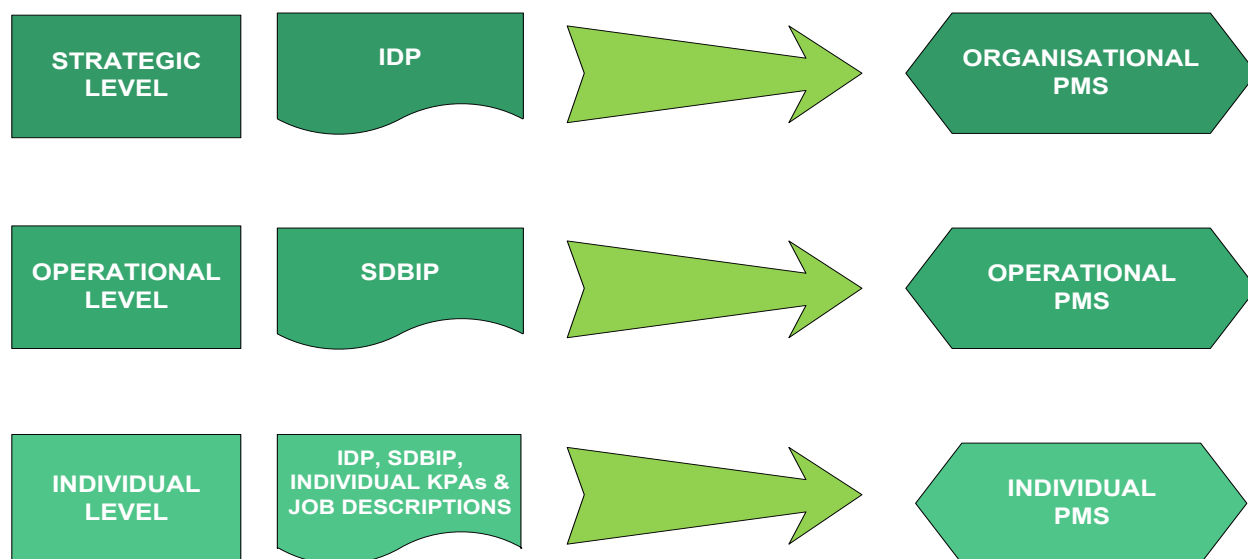


Figure 10: Organizational Performance Management Process

The process of managing performance at organizational level in the uMhlathuze Municipality involves the stages as set out in the following diagram:

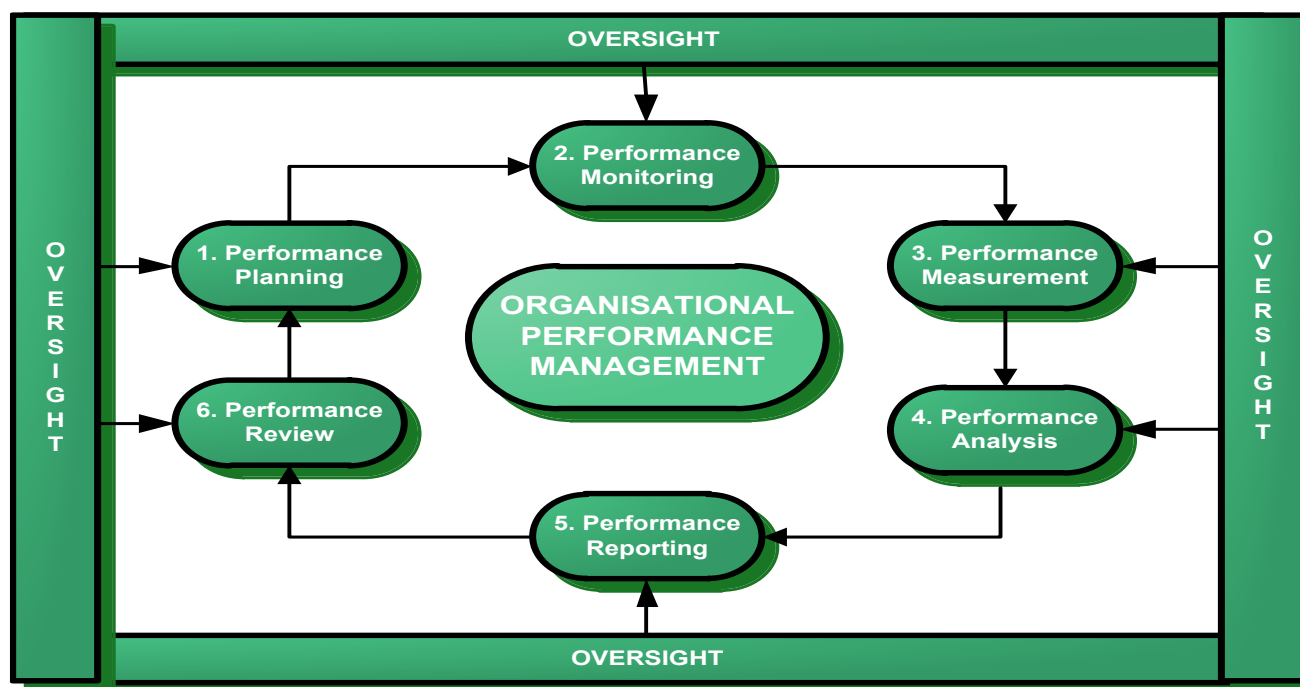


Figure 11: Stages of Managing Organizational Performance

Performance Planning

It is a requirement of Section 34 of the Municipal Systems Act that a Municipal Council must review its Integrated Development Plan annually in accordance with an assessment of its performance measurements in terms of section 4 (i); and the extent that changing circumstances so demand. The City of uMhlathuze adopted the reviewed IDP and the budget prior to the beginning of the 2023/24

financial year. These key documents informed the development of the annual operational plan called the Service Delivery and Budget Implementation Plan (SDBIP).

Subsequently, all Section 54/56 Managers appointed by Council of the City of uMhlathuze signed new Performance Agreements and Performance Plans by 31 July 2023 in line with the provision of the Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, 2006 stipulating that Senior Managers must conclude a performance agreement that replaces the previous agreement once a year, within one month after the commencement of the new financial year.

The conclusion of the new Performance Agreements necessitated a need for the amendment of the Top Layer Service Delivery and Budget Implementation Plan (TL SDBIP). The TL SDBIP was then amended and adopted by Council in line with the contents of the signed Performance Plans that also served as departmental scorecards.

Performance Monitoring

Section 40 of the Municipal Systems Act of 2000 and the Municipal Planning and Performance Management Regulations (2001), provides that the Municipality must establish mechanisms to monitor and review its Performance Management System (PMS) so as to measure, monitor, review, evaluate and improve performance at organizational, departmental and employee levels.

In the entire financial year, respective departments played an active role in monitoring the implementation of the SDBIP. This was done through monthly meetings at departmental level and weekly meetings of the Executive Management Committee (EMCO) in which Performance Management is a standing item.

Performance Reporting

- **Quarterly Reports**

On a quarterly basis, performance reports in the form of Departmental Reports and the TL SDBIP Report were consolidated and tabled without fail to the Executive Management Committee (EMCO), Performance Audit Committee (PAC) and Council for noting.

These quarterly reports included the analysis of performance at a departmental level as well as the organizational level. The overall organizational performance per quarter of the 2023/24 financial year was as follows:

Quarter	Q1 (Jul – Sept 2023)	Q2 (Oct – Dec 2023)	Q3 (Jan – Apr 2024)	Q4 (May – Jun 2024)
Overall Organizational Performance	79.3%	83.3%	66.7%	78.9%

Table 2: Quarterly Performance Achievements

- **Year-end Reports**

Section 46 (1) (a) of the Municipal Systems Act (Act 32 of 2000), stipulates that a municipality must prepare for each financial year an annual report consisting of a performance report reflecting the following, among other things;

- (i) the municipality's, and any service provider's, performance during that financial year, also in comparison with targets of and with performance in the previous financial year;
- (ii) the development and service delivery priorities and the performance targets set by the municipality for the following financial year;
- (iii) measures that were or are to be taken to improve performance

In the 2023/24 financial year, the municipality complied with all the legislative reporting requirements and submitted the reports to relevant structures within the municipality as well as to the Department of Cooperative Governance and Traditional Affairs and the Auditor General.

Annual Performance Report 2022/23

In August 2023, the Municipality prepared the Annual Performance Report (APR) of the previous financial year, that is 2022/23 and submitted it to Auditor-General on the 31st of August 2023 subsequent to the review by Internal Auditors and the Performance Audit Committee. It highlights the key performance measures included in the reviewed Integrated Development Plan (IDP) for the 2022/2023 financial year. These priority measures constitute the Organisational Performance Scorecard / Top Layer of the SDBIP on basic service delivery targets for 2022/2023 financial year.

Annual Report 2022/23

In a similar approach, the Draft Annual Report for the 2022/23 financial year was prepared and submitted to Auditor General subsequent to the recommendation by the Audit Committee. Upon the conclusion of the audit by Auditor General, the Draft Annual Report was consolidated with the audited Annual Financial Statements, the audited APR and the Audit Report after which the Annual Report was tabled to Council on 25 January 2024.

The 2022/23 Annual Report was then advertised in the quest to solicit public comments, after which it was tabled to the Municipal Public Accounts Committee (MPAC) which in turn produced the Oversight Report that was ultimately adopted by Council on 11 April 2024. While the electronic version of the Annual reported is available on the municipal website (www.umhlathuze.gov.za), the printed version is available in all the strategic areas of the municipality.

Performance Evaluation

The City of uMhlathuze, guided by Section 27 of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers (2006), established the Performance Evaluation Panels constituted as follows:

Evaluation Panel for the assessment of the Municipal Manager

Member	Designation
Clr X Ngwezi	Mayor (Chairperson of the Panel)
Mr R M J Baloyi	Chairperson of the Performance Audit Committee
Clr CM Botha	Member of the Executive Committee
Mr. PP Sibiyi	Municipal Manager of King Cetshwayo District Municipality
Mr. ZS Mthethwa	Municipal Manager of uMthonjaneni Municipality (Alternate)
Ms. Mandy Michaels	Ward Committee Member

Table 3: Evaluation Panel for City Manager's Assessment

Evaluation Panel for the assessment of Managers directly accountable to Municipal Manager

Member	Designation
Mr N G Zulu	City Manager (Chairperson of the Panel)
Mr R M J Biloxi	Chairperson of the Performance Audit Committee
Clr SH Zulu	Member of the Executive Committee
Mr. PP Sibiyi	Municipal Manager of King Cetshwayo District Municipality
Mr. ZS Mthethwa	Municipal Manager of uMthonjaneni Municipality (Alternate)

Table 4: Evaluation Panel for Deputy City Manager's Assessments

While informal assessments were conducted for quarter one and three, formal assessments were conducted for mid-year and annual. The Annual assessments in relation to the 2022/23 financial year were conducted on the following dates:

No.	Date	Type of Assessment
1.	04 December 2023	Assessment of Deputy City Managers
2.	13 December 2023	Assessment of Deputy City Managers (Continuation)
3.	23 January 2024	Assessment of the City Manager

Table 5: 2023/24 Annual Performance Assessments

Upon the conclusion of the performance assessments, the results were submitted to Internal Auditors for validation after which the report on the Performance Bonuses was tabled to the Performance Audit Committee on 25 March 2024 and then to Council, via the Executive Committee on 11 April 2024.

In light of the cost-containment measures that were in place, Council resolved not to pay the performance bonuses for the 2022/23 financial year.

Auditing of Performance Information

According to the Municipal Planning and Performance Management Regulations and the MFMA, the Municipal Council must form an audit committee with at least three members, the majority of whom must not be employees of the municipality. It is not permitted for a Councillor to be on an audit committee, and the chairperson may not be the employee of the municipality. Nonetheless, uMhlathuze Council decided to keep the Performance Audit Committee and the Audit Committee separate. This allows council members to serve on the Performance Audit Committee and offer their opinions on subjects pertaining to Performance Management.

In accordance with the Audit Committee Charter, the Audit Committee depends on the work completed by the Performance Audit Committee. It also receives and reviews reports and meeting minutes that the Performance Audit Committee submits to it at the appointed sessions.

In reviewing the municipality's Performance Management System, the Performance Audit Committee focuses on economy, efficiency, effectiveness and impact in so far as the key performance indicators and performance targets set by the municipality are concerned. It places major focus on areas outlined in the Integrated Development Plan (IDP) and the Service Delivery Budget Implementation Plan (SDBIP) and performs the following functions:

- Review and comment on compliance with statutory requirements and performance management best practices and standards.
- Review and comment on the alignment of the Integrated Development Plan, the Budget, Service Delivery and Budget Implementation Plan and performance agreements.
- Review and comment on relevance of indicators to ensure they are measureable and relate to services performed by the Municipality.
- Review compliance with in-year reporting requirements.
- Review the quarterly performance reports submitted by internal audit.
- Review and comment on the Municipality's annual reports within the stipulated timeframes. Review and comment on the Municipality's performance management system and make recommendations for its improvement at least twice a year.
- At least twice during a financial year submit an audit report to the municipal council concerned.

The Audit Committee interrogates reports that are submitted by Internal Audit Unit of the Municipality within the Office of the City Manager. In carrying out the duties, the Chief Audit Executive is assisted by a group of service providers designated for internal audit role. As part of quarterly reviews, the Performance Management System and Predetermined Objectives are audited and the results are reported using the internal audit plan that follows:

Audit Project	Focus Areas
Review of Performance Information - Quarter 1 – 4	• Consistency in reporting; • Measurability and reliability; • Performance reports reviews;
Review of Annual Performance Report	• Performance score verification (Municipal Manager and Deputy Municipal Managers); • Compliance with relevant laws and regulations.

Table 6: Quarterly Performance Audit Focus Areas

In addition to reviews conducted by internal audit, the Auditor General interrogates the Organizational Performance Management System Scorecard and Top layer of the Service Delivery and Budget Implementation Plan for relevance, accuracy, completeness, and correctness. The results are incorporated in the management letter and the Annual Report.

Performance Audit Committee

The Performance Audit Committee was established in terms of Section 14(2) (a) of the Local Government: Municipal Planning and Performance Management Regulations of 2001 and membership changed over time. The membership of the PAC as approved by Council as per Council resolution 15078, item RPT 172404 is as follows:

Mr R M J Baloyi	Chairperson (External Member)
Ms. S. Khanyile	External member
Clr X Ngwezi	Mayor of the Municipality

Table 7: Performance Audit Committee Members

The Performance Audit Committee is meeting on a quarterly basis during each financial year to ensure compliance with relevant legislation, procedures and to consider the quarterly performance achievements reported on the OPMS Scorecard/Top Layer SDBIP as well as the performance achievements reported in terms of the Departmental Service Delivery Budget Implementation Plans.

The Performance Audit Committee met quarterly during the 2023/2024 financial year as follows:

Period	Date	Reference to Agenda	Reference to Minutes
Quarter 1	30 August 2023	DMS 1621211	RPT 176605
	28 September 2023	DMS 1624932	RPT 176696
Quarter 2	05 December 2023	DMS 1640852	RPT 177326
Quarter 3	25 March 2024	DMS 1657825, 1657826 & 1660158	RPT 177849 & 177851
Quarter 4	20 June 2024	DMS 1676550 & 1676769	RPT 178480

Table 8: Performance Audit Committee Meetings

Quarterly reports on the functionality of the Performance Committee were submitted to Council via the Audit Committee.

Annual Organisational Performance Information for the 2023/24 Financial Year

Performance monitoring and reporting is conducted on regular basis to track progress towards achieving objectives set in the Integrated Development Plan. This enables the municipality to be cognisance of early warning signs and put in place the remedial actions.

The Top Layer Service Delivery and Budget Implementation Plan developed in compliance with section 41 of the Municipal Systems Act is included as an annexure in the 2023/24 Integrated Development Plan. It was reviewed at mid-year to accommodate movements that emanated from budget adjustment. It is reporting the achievements of the municipality on a strategic level which is

in line with strategic key performance areas directly aligned to the five national key performance areas.

The annual performance reporting on the 2023/24 financial year was completed and presented in the Top Layer of Service Delivery Targets set in the Service Delivery Budget Implementation Plan. It should be noted that Annual Performance Report is in line with the adjusted TL SDBIP following the revision that were effected at mid-year.

Analysis of reported achievements

In relation to the 2023/2024 year end performance results, the final results are analysed as follows:

- **78%** of targets have been achieved within 95% or exceed against the 2023/24 annual targets set, reflecting an increase when compared to the 2022/2023 financial year where **72%** of targets were achieved within 95%
- **22%** of 2023/2024 annual targets were not achieved, reflecting an improvement on performance when compared to the 2022/2023 financial year where **28%** of targets were not achieved.

The performance results for the organizational priorities can be summarized as follows:

Traffic Light Status	2023/24	2022/23	2021/22	2020/21	2019/20
Blue – Exceeded target	30%	28%	38%	32%	32%
Green – Met target	48%	39%	29%	28%	18%
Amber – Missed target by up to 5%	4%	5%	4%	9%	10%
Red – Missed Target by more than 5 %	18%	28%	29%	32%	40%

Table 9: Performance Results over the past 5 years

It is worth noting the impact of factors such as budget and staff retention whilst continuously increased demand for services putting pressure on achievement of challenging targets

The Performance Management System analysis has scored the achievement of individual key performance areas as follows:

ID	Key Performance Area	% of Targets achieved >95%
KPA 1	Good Governance and Public Participation	75%
KPA 2	Basic Service Delivery and Infrastructure Provision	72%
KPA 3	Local Economic Development & Cross Cutting	100%
KPA 4	Municipal Transformation and Institutional Development	100%
KPA 5	Financial Viability and Financial Management	80%

Table 10: Performance Achievements per KPA

1. Good Governance and Public Participation

Good governance is one of the priorities of the Municipality. It is achieved through effective compliance with all pieces of legislation that are applicable to municipalities. Among other crucial aspects, the municipality reviewed its Integrated Development Plan for the 2024/25 financial year.

This key document was adopted by Council on 23 May 2024 together with the budget as a legislated approach to planning for a new financial year. The ability of the municipality to pass budgets and conduct its affairs according to book has earned it a clean audit outcome for many consecutive years.

On the aspect of Public Participation, the City of uMhlathuze established 34 Ward Committees which are a vital link between the community and the municipality. These Committees participate in the public consultation forums during the IDP and Budget meetings, thus affording members of the community the opportunity to influence ward-level municipal planning.

According to the DCOG indication, ward committees are required to have at least six members. The municipality was able to comply with this requirement since a membership rate of 100% was maintained in every ward during the 2023/24 financial year.

Furthermore, Ward Councillors hold at least one meeting every three months as part of involving the community in governance. These meetings give council members a chance to update communities they represent on local projects and Council resolutions. In as much as the coordination of public meetings was a challenge in some of the wards, the intervention by the Speaker of Council is anticipated to make major improvement in the 2024/25 financial year.

2. Basic Service Delivery and Infrastructure Provision

The delivery of services to communities is the primary role of the municipality. The City of uMhlathuze is committed to ensure that households within its areas of jurisdiction have access to the various services that are essential for their livelihood which include, inter alia, provision of water and sanitation, provision of wastewater services, construction/rehabilitation of roads, refuse removal, implementation of human settlement projects. In the interest of ensuring effective development of infrastructure, the infrastructure master plan was developed and used as basis for projects implementation.

2.1 Access to Domestic Water Services

The municipality had set a target of 770 for new water connections meeting minimum standard, which was revised at mid-year to 1230. This was over-achieved since a total of 1755 new water connections were effected, contributing to an upgrade in water supply services. The achievement is based on applications received from members of the public and the connections by the appointed contractor.

2.2 Access to Domestic Sanitation Services

There was slight increase in the access to basic sanitation which is currently at 80.95% (89 454) since the target of 1100 new connections could not be achieved.

At mid-year, this target was revised to 30, in line with envisaged human settlement projects to be completed and provided with sanitation services. However, since the target is dependent on the human settlement projects, a slow progress with these projects emanating from financial challenges and delays in payments from Department of Human Settlements hampered the actual achievement. Follow-up with the department was initiated.

2.3 Water and Wastewater Services;

The quality of drinking water to comply with the South African national standards at latest SANS 241, >95% was achieved with an average reported level of 97%.

The quality of wastewater compliance of $\geq 90\%$ of cumulative risk ratings based on the standard by Department of Water Affairs was not achieved, since 56% on average throughout the financial year was recorded. It transpired that waste water treatment works require repairs and refurbishment to ensure that all the equipment and processes are operational. As part of the repairs and maintenance, 44 pumps for Water and Sanitation Services were replaced.

2.4 Access to Domestic Electricity Services

In the interest of eradicating electricity supply backlogs, the municipality targeted a number of dwellings to provide with connections to the main electricity supply. An actual achievement of 93 new connections was recorded against the set target of 80. This remains reliant on consumers applying for this service.

On the aspect of containing electricity losses within eight percent 8%, the municipality did well since 7% electricity losses were recorded as at 30 June 2024.

In terms of ensuring the restoration of general street-lighting faults within 72 hours (excluding cable faults or stolen equipment), 78% achievement was recorded against the target of 80% due to fleet challenges and limited stock on light fittings cable. Only one cherry-picker out of eight was available in the past 6 months. Interventions through the procurement of a new cherry-picker are in progress.

2.5 Access to Domestic Solid Waste Removal Services

The municipality is committed to ensuring 100% collection of waste against the approved schedule, that is, at least one refuse removal service per week, as per National Norms and Standards. This was achieved, without fail, for the entire 2023/24 financial year.

In a total collected waste, an average of 26% in each quarter of the 2023/24 financial year was recycled by the City of uMhlathuze

2.6 Public Transport Infrastructure Services

The municipality has a mandate to maintain roads through regravelling and grading. An actual achievement of 563, 04 km of roads were regravelled and graded against the target of 473.

In terms of upgrading some of the roads to surfaced road (new tar roads), the target could not be achieved. However, there was progress made since Ngamla Road and Acquadene Road were at 80% and 90% stage of completion respectively as at 30 June 2024.

On the target of 1.5 kilometres of paved municipal roads resurfaced and resealed, an achievement of 1.8 km was recorded.

The annual target of 80% of reported potholes fixed within standard Municipal response time was achieved, since 90% was achieved. This was based on the number of complaints relating to Potholes that were received and resolved.

2.7 Municipal Infrastructure

In the quest to improve reliability and service life of Municipal Infrastructure, facilities and assets, the annual performance target for the Construction of 5 Pedestrian Bridge was set, but unfortunately removed at mid-year after it transpired that the environmental studies will not be finalised by the end of the financial year. As soon as the EIA process is finalised, construction of bridged will commence.

In terms of the approved infrastructure plan, the municipality implemented 14 projects against the set target of 13.

2.8 Public transport facilities infrastructure

The municipality maintained 394, 68 kilometres of storm water open drains and 1072 storm water manholes in the 2023/24 financial year against the mid-year amended annual targets of 74 and 647 respectively.

2.9 Development of integrated human settlement

The IDP strategy to improve community standard of living through accelerated development of integrated human settlement was re-aligned from the Cross Cutting key Performance Area to Basic Service Delivery and Infrastructure Development.

The annual target for the construction of subsidised houses was adjusted to 75 at mid-year. However, only 20 houses were completed due to slow progress arising from financial challenges and delays in payments by Department of Human Settlements. In trying to resolve the matter, the Implementing Agent was engaged and requested to submit recovery plan and programme in respect of construction of housing units during 2024/2025 financial year in order to achieve delivery objectives in line with tripartite agreement and implementation protocol.

3. Local Economic Development and Cross Cutting

In terms of promoting economic growth by providing training opportunities for Women, Youth and People Living with Disabilities, the annual target of re-skilling 136 unemployed youth was over achieved since 237 unemployed youth benefitted in the 2023/2024 financial year.

On the target of creating 725 jobs through EPWP incentives/projects, an over-achievement was recorded since 803 jobs were created.

4. Municipal Transformation and Institutional Development

The annual targets set for the recruitment and retention of staff from designated employment equity groups was achieved, despite the challenges. In the process of recruitment, the municipality continued with the implementation of the Employment Equity Plan during the 2023/2024 financial year. Consequently, 25 females and 29 males were appointed in line with the mid-year amended annual target.

It is worth noting that the municipality invests in the training of employees. 1% of the operating budget was set aside for the implementation of Workplace Skills Plan. This budget was well spent since 78 training programmes were conducted in the 2023/24 financial year.

5. Financial Viability and Financial Management

The reported achievements on the Financial Viability and Financial Management Key Performance Indicator as reflecting in the Organisational performance Scorecard/Top Layer SDBIP were based on audited financial results as at 30 June 2024.

The financial results of the municipality for the year ended 30 June 2024 were as follows:

1. Debtors Collection rate: 107% (scorecard)
2. Collection rate in days: 49 days
3. Debt coverage ratio: 37% (scorecard)
4. Current ratio: 1.16:1
5. Cost coverage ratio: 1 (scorecard)
6. Employee related costs and Councilors remuneration % OPEX: 22% (scorecard)
7. Capital expenditure: 96%
8. Overall Grants Expenditure: 97% Capital
9. Overall Grants Expenditure: 100% Opex

Annual Organisational Performance Scorecard/ Top Layer Service Delivery Targets set in the Service Delivery Budget Implementation Plan

The table below reflects the organisational performance targets and achievements as reflected in the mid-year amended Integrated Development Plan, as well as the performance targets and achievements as reflected in the Top Layer Service Delivery and Budget Implementation 2023/2024 financial year. The information reflected in the table was validated during the Internal Auditing process and submitted to the Auditor General as part of the annual audit process subsequent to tabling in the Performance Audit Committee on 30 August 2024.

Customer Satisfaction

The municipality appointed a service provider to carry out the customer satisfaction survey whose purpose to solicit valuable insight from the community on how they perceive the services delivered by the municipality and then use the results as a basis for improvement. The service provider completed the survey and submitted the report to the Municipality whose outcome informed planning for the 2024/25 financial year.

2023/2024 TOP LAYER SERVICE DELIVERY TARGETS SET IN THE SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN

UMHLATHUZE TOP LAYER SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN 2023/2024														
Indicator Number	IDP Ref	Outcome 9	Objective	Strategies	Performance Indicator	Baseline	Backlog	Mid-Year Adjusted Target 2023/2024	Budget	Annual Actual	Reason for variance	Corrective action for target not met / remarks	% Achievement against Annual Target	
						Annual Actual Output 2022/2023								
KPA1: Good Governance and Public Participation														
T1.1	1.1.4.3	Deepen democracy through a refined Ward Committee model	To promote a municipal governance system that enhances and embraces the system of participatory Governance	Facilitation of Stakeholder and Community participation in policy making	Number of Consultative Sessions/ Stakeholder Engagements conducted on various issues including Smart City concept implementation	15	N/A	8		9	An additional special stakeholder engagement was conducted in Q3, hence the over-achievement	N/A	113%	
T1.2	1.1.4.4		To promote a municipal governance system that enhances and embraces the system of participatory Governance	Facilitation of Stakeholder and Community participation in policy making	Percentage of ward committees with 6 or more ward committee members (excluding the ward councillor)	99%	N/A	100%		100%	N/A	N/A	100%	
T1.3					Number of Councillor Convened Public Meetings	90%	N/A	136		105	Failure of submission by Ward Councillors which is concluded as failure to convene public meetings.	Currently engaging other like municipalities and CoGTA for benchmarking by end of Q2 on Councillors performance management system to improve functionality and enforce Councillors' accountability	77%	
T1.4	1.1.4.2			Development of an Integrated Development Plan within prescribed legislative guidelines	Date of adoption and submission of a reviewed Integrated Development Plan (IDP) in terms of the Municipal Systems Act	31-May	N/A	31-May		23-May-24	Council meeting was held earlier than the target date	N/A	100%	
KPA2: Basic Service Delivery and Infrastructure Development														
T2,1	2.1.1.1	Improving access to basic services	To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Eradicate water services backlogs through provision of basic water services	Percentage Households with access to basic water	97,67%	2,33%	98,74%	R14 000 000	99,21%	Actual output was reported as achieved on the basis that the difference is insignificant	N/A	100%	
T2,2					Total number of Households with access to basic water	107877	2626	109107			109632	Actual output was reported as achieved on the basis that the difference is insignificant	N/A	100%
T2,3						Number of new water connections meeting minimum standard	770	0	1230	R51 252 600	1755	Over-achievement resulted from the acceleration of water meter installations against illegal connections	N/A	143%
T2,4						Number of Households with access to free water service	27563		28493		28493	N/A	N/A	100%
T2,5						Total volume of water delivered by water trucks	37799		37799		133452	Higher demand of water tankers during pipes breakdown	N/A	353%
T2,6	2.1.2.2		To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Provision of environmental safe, effluent that meets the requirements of standards and prescripts	Percentage of total water losses	25%	3%	26%		29%	Water loss programme has not been implemented fully due to lack of Funding.	The city is receiving assistance from GIZ and the Business Plan was submitted to DWS on 26 June 2024 following the engagements that were held on 02 May 2024.	89%	
T2,7					Percentage of drinking water samples complying to SANS 241 minimum standard of 95%	>95%	N/A	≥95%			93%	The Municipality used Ecoli as a definite indicator for the quality of water	The indicator definition will be amended during the 2024/25 mid-year review	98%
T2,8	2.1.1.2	Improving access to basic services	To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Eradicate Sanitation services backlogs through provision of basic sanitation services	Percentage Households with access to sanitation	80,94%	19,06%	81,01%	R1 500 000	80,95%	Actual output was reported as achieved on the basis that the difference is insignificant	N/A	100%	
T2,9					Number of Household with access to Sanitation	89444	21059	89519			89454	Actual output was reported as achieved on the basis that the difference is insignificant	N/A	100%
T2,10					Number of new sewer connections meeting minimum standard	0	20579	75			10	This target is dependent on the Human settlement Project. A slow progress due to financial challenges and delays of payments from Department of Human Settlements is the reason for variance	The Technical meeting was held on 25 April 2024 where Empangeni Mega Housing Project, Phase 1C was discussed. The Implementing Agent presented the Recovery Plan which was discussed in the meeting and agreed on.	13%
T2,11						Number of Households with access to free sanitation service	61013		61032	R100 005 100	61033	N/A	N/A	100%

T2,12	2.1.2.2	Improving access to basic services	To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Provision of environmental safe, effluent that meets the requirements of standards and prescripts	Percentage of wastewater samples compliant to water use licence conditions	45%	N/A	≥90%		55%	Waste water treatment works require repairs and refurbishment to ensure that all the equipment and processes are operational.	Process Optimization Audits have been conducted by an external service provider as per contract (UMH968) on all wastewater treatment systems to investigate and recommend the required actions. Process Audit reports have been submitted as follows: - • Empangeni wwtw – 1640131 • Esikhaleni wwtw – 1634032 • Vulindlela wwtw – 1634030 • Ngwelezane wwtw – 1634028 • Nseleni wwtw – 168988 The department is in the process of implementing recommendations to improve wastewater quality compliance as per DMS 1689885	61%
T2,13	2.1.1.8			Strive to improve reliability and service life of Municipal infrastructure, facilities and assets	Number of Pumps replaced in Water and Sanitation Services New indicator			44	R20 292 800	28	The pumps that were installed could not be recognized in the FAR since there since there were not meeting the recognition criteria as at 30 June 2024.	The derecognition of old pumps and recognition of new pumps installed will be concluded in the AFR in Q1 of 2024/25 financial year	64%
T2,14	2.1.1.3			Eradicate electricity supply backlogs through provision of basic electricity supply services	Number of dwellings provided with connections to the mains Electricity supply by the Municipality	35794		35884		35889	N/A	N/A	100%
T2,15					Number of new households provided with connections to the main electricity supply by the Municipality	130	0	88		93	High number of new applications was received	N/A	106%
T2,16					Number of dwellings with access to free Electricity (Municipal supply area)	690		806	R49 481 800	875	Increase in indigent beneficiaries collecting tokens	N/A	109%
T2,17					Electricity losses kept within 8%.	8%	N/A	≤8%		7%	N/A	N/A	100%
T2,18	Improving access to basic services	To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Percentage of general street lighting faults restored within 72 hours (excluding cable faults or stolen equipment)	76%	N/A	80%	R4 218 400	81%	N/A	N/A	102%		
T2,19			Percentage of planned maintenance performed	88%	12%	90%	R23 920 100	100%	Availability of additional fleet assisted to do more	N/A	111%		
T2,20	2.1.1.4	Improving access to basic services	To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Eradicate refuse removal backlogs through provision of basic waste management services	Percentage Households with access to waste disposal	73,90%	26,10%	73,99%	R0	73,99%	N/A	N/A	100%
T2,21					Number of Households with access to waste disposal	81632	28871	81757		81757	N/A	N/A	100%
T2,22					Number of new Households with access to waste disposal	22	0	125		125	N/A	N/A	100%
T2,23					Collection of waste against the approved schedule (At least one refuse removal service per week, as per National Norms and Standards) New indicator	100%		100%		100%	N/A	N/A	100%
T2,24					Average % of total collected waste recycled against the waste collected by the City of uMhlathuze New indicator			24,00%		25%	Higher volume of waste tonnages	N/A	105%

T2,25					Number of Households with access to free waste disposal	35238		38254	R110 370 200	38385	N/A	N/A	100%
T2,26	3.2.2		Provision of Fire and Rescue Services	Develop and Implement a fire prevention strategy	Percentage compliance with the required attendance time (urban 15min – 20min and outside Urban 30min – 40min) for structural firefighting incidents New indicator			100%		100%	N/A	N/A	100%
T2,27	2.1.1.5		To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Provision and maintenance of access roads	Kilometres of gravel roads maintained(Both regravelling and grading)	506	0	473	R30 202 400	563,04	N/A	N/A	119%
T2,28					Kilometres of gravel roads upgraded to surfaced road (New tarred roads)	10	0	2,50	R34 745 100	1,9	The City's projects were delayed due to shortage of funds, which were diverted to address emergency road upgrade damages as declared disaster floods. Although the City had applied for a disaster grant to cope with the flood's impact, the allocated budget was insufficient, therefore forcing prioritization of flood damage upgrade over other projects, including the upgrade of gravel roads to surfaced roads	The project will be completed by the end of the quarter 1 of 2024/25 financial year	76%
T2,29					Kilometres of paved municipal road resurfaced and resealed	0	3	1,5	R5 850 500	1,8	Contractor was able to do extra metres with available funds	N/A	120%
T2,30	2.1.1.5		To expand and maintain infrastructure in order to improve access to basic services and promote local economic development	Provision and maintenance of access roads	Percentage of reported potholes fixed within standard Municipal response time	88%	N/A	80%	R8 268 800	89%	Fleet availability assisted to cover more areas	N/A	111%
T2,34	2.4.4.8			Strive to improve reliability and service life of Municipal Infrastructure, facilities and assets	Construction of Pedestrian Bridges Indicator removed	0	5	0		N/A	N/A	N/A	N/A
T2,32	2.1.1.7			Provision and Maintenance of storm water and coastal engineering infrastructure	Kilometres of Storm water side drains and verges open drains maintained	121	N/A	74	R2 636 100	394,68	The output includes the work done by the nine Storm water panel of Contractors Tender 8/2/1/UMH655 - 20/21 Pr 07 that started in February 2024.	N/A	533%
T2,33					Number of storm water manholes maintained (Incl kerb inlets)	1368	N/A	647	R5 616 600	1072		N/A	166%
T2,34				Strive to improve reliability and service life of Municipal infrastructure, facilities and assets	Number of projects completed as per approved project plan			13	R241 281 500	9	a) Package plant: there has been an insufficient budget to complete the project b) Stadium: Budgeted amount for 2023/2024 financial year was not enough to complete the project as planned c) Lake Cubu Fencing: approval of the health and safety file was delayed as the contractor did not have everything on file as requested by the Construction Regulations e) Water reticulation Area D: the contractor has been poorly performing on site and with no budget for the project that has delayed the completion of the project	a) Package plant: budget of R 62 210 700 has been allocated for 2024/2025 financial year to complete the project. This project is planned to be complete by June 2025 b) Stadium: budget of R 12 628 000 that we are owing the contractor from 2023/2024 financial year has been budgeted and that will assist in completing the project. This project is planned to be complete by June 2025. c) Lake Cubu Fencing: this project has been planned to be completed in Q1 of 2024/2025 financial year as the contractor is on site busy with construction d) Water reticulation Area D: the contractor has ceded work to a contractor that has a financial muscle and works is planned to be complete in Q2 of the financial year 2024/2025.	69%
T2,35	2.1.3.1		To promote the achievement of a non-racial, integrated society through the development of sustainable human settlement and quality housing	Improve community standard of living through accelerated development of Integrated Human settlement	Number of subsidised housing units completed	0	20	75	R46 665 744	10	Slow progress due to financial challenges and delays of payments from Department of Human Settlements.	The Technical meeting was held on 25 April 2024 where Empangeni Mega Housing Project, Phase 1C was discussed. The Implementing Agent presented the Recovery Plan which was discussed in the meeting and agreed on.	13%
T2,36					Number of Post 1994 Old Housing stock transferred Number of reports on missing beneficiaries for Post 1994 completed houses	34	20	2		0	The report to Council RPT177922 was prepared. However, it was not on time to serve before Council structures.	The report has served at the City Development Portfolio Committee, it will then serve at EXCO and Council in the first Quarter of the new financial year, and thereafter be submitted to the Department of Human Settlements.	0%
T2,37					Number of Pre 1994 Old Housing stock transferred Date of signing donation agreement with Public Works on properties to be transferred to rightful beneficiaries	0	38	30-Jun-24		Not signed	The Former Honourable Premier had requested to meet with the MEC for Human Settlements and Public Works Department but that meeting did not materialize. There were also Provincial and National elections.	The Municipality will follow up with the Department of Public Works as there is a New Premier and New MEC for the Department of Public Works.	0%

KPA 3: Local Economic Development													
T3.3	3.1.5.1	Actions supportive of the human settlement outcome	To implement and co-ordinate Expanded Public Works Programme (EPWP) in a manner that enhances skills development and optimizes decent employment and entrepreneurship	Promoting economic growth by providing training opportunities for Women, Youth and People Living with Disabilities.	Number of unemployed community members re-skilled	232	N/A	136	R300 000	237	Additional funding from external service providers	N/A	174%
T3.4	3.1.5.2			Promote economic growth by successful implementation of EPWP and CWP community based projects	Number of jobs created through EPWP and other related programmes (Infrastructure; Environment and Culture; Social and Non State Sectors)	1196	N/A	725	R3 089 000	803	N/A	N/A	111%
KPA 4: Municipal Transformation and Institutional Development													
T4.1	4.1.1.2	Implement differentiated approach to municipal financing, planning and support	To create an appropriate organisational climate that will attract and ensure retention of staff	Review and implement Employment Equity Policy	Number of women employed by the municipality (Number of new appointments)	44	N/A	25		25	N/A	N/A	100%
T4.2					Number of Youth employed by the municipality (Number of new appointments)	54	N/A	29		29	N/A	N/A	100%
T4.3					Disability related programmes (workshops/awareness campaigns)	4	N/A	6		6	N/A	N/A	100%
T4.4	4.1.1.1			Review and implement the attraction, recruitment and retention strategies.	Percentage of working days that section 56/57 positions are filled by permanent staff	96%	N/A	90%		100%	N/A	N/A	111%
T4.5	4.1.1.4			Develop an effective training and development strategy and programs	Number of training programmes provided as implementation of the Workplace Skills Plan	126	N/A	50		78	The target was exceeded as there was a greater amount of Programmes rolled - out from SALGA, CoGTA, DSAC and DOT during the financial year. These were in total 28 Training interventions. Further, there were more SAP Training sessions conducted due to the roll - out of CATS and ESS / MSS as well as more Compliance training was rolled - out for the Airport.	N/A	156%
T4.6	5.2.1.6			Apply adequate financial management methodologies	Percentage Budget Spent on Workplace Skills Plan (cumulative)	96%	N/A	95%		100%	N/A	N/A	105%
T4.7					Percentage Operating Budget spent on implementing Workplace Skills Plan	1%	N/A	1%		1%	N/A	N/A	100%

KPA 5: Financial Viability and Financial Management													
T5.1	5.1.1.4	Implement differentiated approach to municipal financing, planning and support	Compliance with financial legislation and policies	Compliance with all MFMA and related local government financial legislation	Ensure that the Gearing (Debt Coverage) Ratio is within the norm of 45%	33%	N/A	<45%		37%	N/A	N/A	100%
T5.2	5.1.1.5		Compliance with financial legislation and policies	Compliance with all MFMA and related local government financial legislation	Ensure that cost coverage ratio is within the norm of 1-3 (Excluding Unspent Conditional Grants) (DMS 1513248 for Formula: T5,2)	1.5	N/A	1 – 3		1	N/A	N/A	100%
T5,3	5.2.1.3		Sustainable Financial management (Expenditure and Revenue)	Accurate and timeous billing and receipting of revenue	Revenue collected as a percentage of billed amount. (Collection Rate) (DMS 1513248 for Formula: T5,3)	91%	N/A	90%		107%	N/A	N/A	119%
T5.4	5.2.1.6			Apply adequate financial management methodologies	Percentage Capital Budget spent on Capital project i.t.o. IDP (DMS 1513248 for Formula: T5,4)	93%	N/A	100%		96%	Late site establishments during commencement and unavoidable delays during Projects execution	Panel of Contractors will be utilised to avoid project delays in the new financial year.	96%
T5.5	5.2.1.2			Asset Accounting Management	Ensure that the remuneration as % of OPEX is within the norm of 25% - 40% (DMS 1513248 for Formula: T5,5)	23%	N/A	25% - 40%		22%	N/A	N/A	100%

COLOUR CODING DESCRIPTION ACHIEVEMENT AGAINST TARGET

CATEGORY	COLOUR	EXPLANATION
KPI's Not Met	18%	0% > Actual/Target < 94,9%
KPI's Met within 95%	04%	Actual/Target = > 95% - 99,9%
KPI's Met (100%)	48%	100% > Actual/Target < 101,9%
KPI's Over Achieved > 102%	30%	Actual/Target > 102%

Table 11: 2023/24 Top Layer SDBIP Achievements

CHAPTER 4: ORGANISATIONAL DEVELOPMENT PERFORMANCE



OFFICE OF THE CITY MANAGER

Ms, TP Khumalo-Sikhakhane
Chief Operations Officer

Overview

The Office of the City Manager comprises of Integrated Development Planning, Internal Audit, Enterprise Risk Management, Performance Management System, Marketing and Communications, and Public Participation, ensuring strategic goals development, operational efficiency, quality assurance, good governance, stakeholder engagement, and community participation. Among other things, adherence to legislative prescripts is prioritized and fostered through various structures that include Project Steering Committee, Internal Audit Committee, Enterprise Risk Management Committee, Performance Audit Committee, and Municipal Public Accounts Committee.

External relations and projects/ programmes

The City Manager strengthens relationships with strategic stakeholders, including multinationals, and partners with Richards Bay Industrial Development Zone and Transnet. Strategic programs are coordinated with these entities, attracting foreign direct investments and addressing socio-economic challenges. The Port of Richards Bay known to be the deepest harbour in the continent opens up vast opportunities including infrastructure development as a spin- off from Port of Richards Bay expansion master plan. The City engages with all industries within its boundaries through structures like the Multi Stakeholder Engagement Forum chaired by the Mayor.

Internationally, the City has revived its relationship with the United States of America's Consulate based in Durban. Through the Consulate, the City plans to engage with Sister Cities across the globe and participate on exchange programmes. Also, there are discussions with BRICS Skills Development Council on exploring opportunities for uMhlathuze citizens, particularly the youth.

Through these engagements, in the year under review, the City has established the Science, Technology, English, Engineering programme with different industries contributing equipment and materials to the

pilot school aimed at addressing low levels of skills in alignment to Strategic goals **(Sustainable Development Goal 4: Quality Education)**. Still part of STEEM, to enhance technology skills for learners from rural areas, CHIETA funded learners to be trained on coding and robotics through an Algo AtWork Academy. Further to that, the City received funding from Hulamin for salaries of Traffic Law Enforcement officers and vehicles in response to the principles of Safer City strategy that was adopted by Council in 2022.

Intergovernmental Relations

The City participated in a myriad of international programmes that include Moses Kotane and BRICS, International Visit Leadership Program: Transparency & Accountability in Governance and International Trade Consortium.

Smart Sustainable Cities

This concept is implemented in a multifaceted manner where both government institutions like the Department of Science and Innovation, Universities and international organisations are playing critical roles in enhancing different processes and introducing innovation in dealing and addressing service delivery matters e.g. water, waste collection, electricity, crime prevention, human settlements and climate change.

District Development Model

The City coordinates and chairs the Economic Sectors and Infrastructure Cluster. The structure's objective is coordination and integration of economic and infrastructure programmes between municipalities, sector departments and local industries to maximise impact.

Smart City

Department of Cooperative Governance (DCoG) developed the "South African Smart Cities Framework" (SCF). The City is using the Framework as a guide. The City has established the Smart City Steering Committee with terms of reference. The aim is to implement new and enhance already on – going initiatives that are customised to address the challenges and further enhance the performance of our infrastructure for economic growth and provision of basic services. The City has also engaged local partners for partnering on these initiatives, one of them is the University of Zululand, Department of Science and Innovation, CSIR and SANEDI. There are several programmes that we have partnered with the Department of Science and Innovation outlined in the table below.

The City of uMhlathuze Municipality submitted an expression of interest to participate in the Viability and Validation of Innovations for Service Delivery Programme (VVISDP), a programme funded by the DSI to encourage the use of technologies to improve basic services. The municipality was selected to participate in three technology demonstration projects of the VVISDP programme, as outlined in the table below:

VVISDP Project Name	Project Name	Implementing Agent Contact Person
Project 1: Innovative Technology Solutions for Basic Services (Energy)	Urban CCTV Camera Implementation	Dr. Neville Smith <NevilleS@sanedi.org.za>
Project 1: Innovative Technology Solutions for Basic Services (Waste Management)	Waste Water Treatment Works (Sludge Beneficiation)	Malakhiwe Jafta <malakhiwe.jafta@misa.gov.za>
Project 2: Decision Support Tools	Future Early Warning Systems (Disaster Management)	Shafraaz Abdoola <SAbdoola@csir.co.za>

Table 12: Viability and Validation of Innovations for Service Delivery Programme

In addition, the city of uMhlathuze had requested support for initiatives in basic education for the Amangwe High School and surrounding schools. The following projects have been approved to be implemented:

STEEM Initiatives	Project Name
Improve educational learning at home and schools through technology	DSM Systems – MKG Group:
ICT Communication platform for teachers, students and parents while taking into consideration issues that affect rural schools in SA	Sisanda App Universe – Sisanda Tech
STEEM Supporting solutions/ initiative to increase the performance in science, Mathematics, English and Engineering outcomes of Grade 12 learners	Nkathuto Edu Propeller

Table 13: School Support Initiatives

Knowledge Management

Knowledge Management, Exchange, Learning and Innovation initiatives are intended to promote knowledge sharing activities, effective and efficient use of resources, while laying a strong foundation on which to build a truly cross-cutting, City-wide learning and knowledge sharing capability. Knowledge Management focuses on how organisations create, capture, measure, share and make use of intangible assets is increasingly important in a fast-changing knowledge economy. Organisations have always managed knowledge, even if they did not use the term knowledge management.

During the 2023/2024 financial year, the City of uMhlathuze continued to strengthen partnerships with different partners like National School of Governance as part of organised masterclasses as a mechanism to promote learning and growth as well as knowledge exchange for management and staff in general including benchmarking exercises.

Masterclasses included M&E, Art of Facilitating Urban Strategic Planning etc., and enhanced strategic engagement between the City of uMhlathuze and the University of Zululand to promote knowledge exchange and innovation. Again, the city produced a concept document on the City of uMhlathuze's competitive advantage and critical success factor as part of knowledge management and preservation. Enhance strategic engagement between the City of uMhlathuze and the University of Zululand to promote knowledge exchange and innovation

- **Benchmarking with other municipalities and organisations:** City's performance generally has prompted other municipalities to reach out for information sharing sessions. The focus areas include but not limited to Internal Audit, Enterprise Risk Management, ICT/ SAP, Integrated Development Planning. However, as much as other municipalities are learning from the City, the City has not stopped advancing its knowledge by engaging other institutions e.g. benchmarking on the Development of Smart and Sustainable Cities with United for Smart Sustainable Cities Geneva

Below is the table of all benchmarking exercises that took place in the period under review:

ORGANISATION NAME	AREA OF FOCUS
National School of Governance	Knowledge Management Practices and Framework Development
Big 5 Hlabisa Municipality	Records Management
uMlalazi Municipality	Performance Management System

Table 14: Benchmarking Exercises

Agreements:

The following are agreements that the City has entered into, to ensure that services are delivered in an innovation and sustainable manner, address socio- economic ills and to strengthen its relationships with the stakeholders: AgloAtwork, Department of science and innovation and SANDA Skills Development.

Integrated Service Delivery through Area-Based Management Programme

Targeted area based integrated service delivery operations were rolled out in different areas within the City. Priority was given to the strategic focus areas where ratepayers have outlined issues with delayed service delivery. Focus of the operations included inter-alia: rural- urban management, response to service breakdowns/failure, stakeholder engagement, civic education, public environmental upgrade etc. The programme targeted one block per quota. Team Leaders from different service delivery departments planned and inspected the targeted Block in order for the confirmation of the state of preparedness for the operation. Continuous monitoring and evaluation throughout the operation was done by the relevant team leaders.

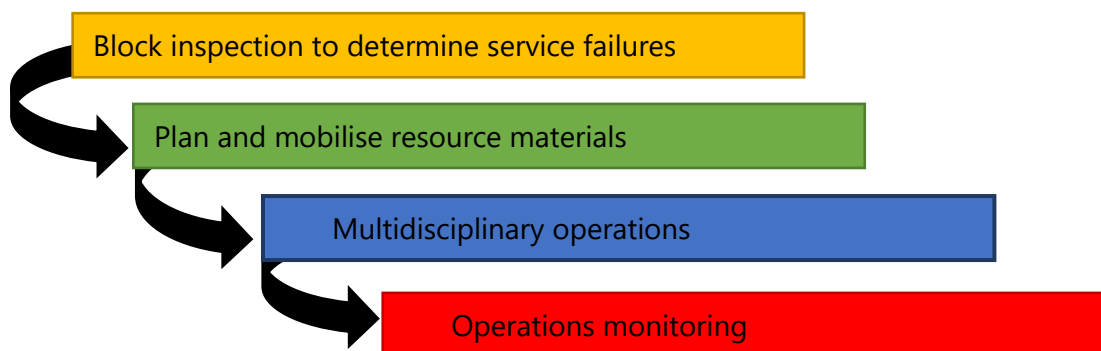


Figure 12: 2023/24 Process Flow to ABM approach quarterly per identified block

Areas targeted for area based management: 2023/2024

Outcomes of ABM through tackling of service delivery related challenges

- Reduction in service failures
- Clean environment by arresting systematic decay
- Multi-disciplinary response to urban management challenges
- Improve day to day maintenance of the urban environment and services
- Environment Upgrade (Aesthetic Guidelines) Currently CD and other areas are in progress
- Integrated Infrastructure Development (Area/Nodal Development) identification
- By Law enforcement acceleration
- Civic Education (Consumer education, save water, anti-littering, illegal connections) ongoing by relevant customer care units.

In the year under review, the city conducted inspections on issues requested through councilors, namely, **High level of crime, Street lights, Water, Waste skips, Sewer overflowing, Underground live cable, Maintenance of Roads and construction of new Bridges, Blocked Storm water drain, Walkway, High level of crime (Drug selling), and Overgrown grass and greenbelt.**

Subsequently, planned infrastructure interventions were carried out to deal with **Sewer blockage, Water Metering and connectivity of vandalized infrastructure, Re-graveling and maintenance of gravel roads, Stream cleaning – From Mangosuthu Highway, Storm water outlet (Ngwelezane Hospital), Pedestrian bridges, Pipe culverts Construction and Block drain at Thina Sobabili.**

Area	Description	Comments
Ezingadini	Re - graveling of 200m road	Roads Maintenance and re-graveling 23/10/2023 to 27/10/2023
Thina Sobabili	Blocked storm water Drain	Maintenance of storm water 23/10/2023 to 27/10/2023
A1275	Roads graveling and maintenance	Roads Maintenance and re-graveling 23/10/2023 to 27/10/2023

		Q1	Q2	Q3	Q4
Esikhaleni Cluster		X			
Ngwelezane Cluster			X		
EMpangeni Cluster Ward 23 & 9				X	
KwaDlangezwa					X
Jabulani	Graveling the bridge Mama Lamula	Roads Maintenance and re-graveling 23/10/2023 to 27/10/2023			
A1275	Stream Cleaning from Mangosuthu Highway	Excavator used for Ngwelezane stream cleaning			
Kuleka Rail Empangeni	Must cut grass and trees must be trimmed on overgrown grass and greenbelt	Parks Department			
Kuleka Rail Empangeni	Road heavily damaged To be fixed	Roads Department fixed the road by end of April 2024			
Kuleka Rail Empangeni	Illegal dumping site emerging	Waste Department			
Kuleka Rail Empangeni	Electricity pilots no longer in use to be removed.	Electricity Department			
Land between Boxer and President Swart	-Demolishing of shacks and clean up must be done to curb Prostitution and Drugs dealing -SAPS must patrol the area to prevent the return of the shack dwellers	Waste Department SAPS (Security Department)			

Table 15: Planned Infrastructure Interventions

Integrated Development Planning

Business Function

The IDP entails processes through which a municipality, its constituencies, various sector departments and interested and affected parties come together to prepare clear objectives and strategies which serve to guide allocation and management of resources within the municipal area of jurisdiction.

Key Deliverables

- Facilitating and coordinating the development of a credible Integrated Development Plan
- Facilitating and coordinating the development of the Corporate Plan
- Championing the Development of Sector Plans and Ward Profiles
- Ensuring alignment between the IDP and Budget and Performance Management Systems
- In producing a credible IDP, the unit works tirelessly to ensure proper planning and coordination. Various structures have been established to ensure proper co-ordination; this includes the IDP Steering Committee.
- The role is very important towards the growth of the city. If the IDP is not credible and poorly implemented, service delivery can be compromised.

Performance Management

Business Function

The unit is responsible for both the Organizational and the Individual Performance Management, and executes its functions in terms of various pieces of legislation that include Municipal Planning and Performance Regulations (2001), Municipal Performance Regulations for Municipal Managers and Managers accountable to Municipal Managers (2006), and Municipal Staff Regulations (2021), to mention the few.

Key Deliverables

- Organizational Performance Planning
- Performance Monitoring and Evaluation
- In-year and Year-end Performance Reporting
- Implementation of Individual Performance Management and Development System
- Advisory services to various departments of the Municipality

Internal Audit

Business Function

The Internal Audit Activity (IAA) of the municipality is regulated in terms of section 165 of the Municipal Finance Management Act No. 56 of 2003 (as amended) (MFMA) read together with the MFMA Circular no. 65 of 2012 which provides for the establishment of the IAA so as to regulate the function and to provide for matters incidental thereto.

Internal audit exists to provide independent objective assurance and consulting insights on the effectiveness, economy and efficiency of the City of uMhlathuze's governance, risk and controls in order to create and drive innovation, responsiveness and sustainability of the service delivery value chain.

Key Deliverables

- Three year rolling strategic and annual operational plans that is:
 - Aligned to strategic objectives of the organisation.
 - Covering the strategic risk areas facing the organisation
 - Risk based – addresses the key risks areas/concerns of management.
 - Prepared in consultation with management, the audit committee and external auditors and other stakeholders.
 - Matching assurance needs with available resources.
- Trusted advisors to management
- Promoting the sustenance of an effective internal audit function
- Promoting accountability
- Performing consulting activities in accordance to client needs
- Assisting management with the enhancement of the overall governance, risk and internal control environments
- Conducting performance audits to derive value for money on operations
- Maintaining a Quality Assurance and Improvement Programme: (that covers all aspects of the internal audit activity)
 - The programme includes an evaluation of the IAA's conformance with the definition of Internal Auditing and the Standards, and an evaluation of whether the internal auditors apply the Code of Ethics.
 - The programme also assesses the efficiency and effectiveness of the internal audit activity, and identifies opportunities for improvement.

Enterprise Risk Management

Business Function

The unit exists to manage threats to the achievement of objectives, and to identify and pursue opportunities that may accelerate the achievement of set objectives. Risk Management is driven by an idea of thinking ahead to ensure timeous delivery of services to the community.

Key Deliverables

- Enterprise Risk Management;
- Fraud Risk Management;
- Business Continuity Management; and
- Legal Compliance Risk Management
- Risk Assessments (Operational, Fraud, Strategic)
- Project risk assessment for projects over R10 million.

Enterprise Risk Management Committee (ERMC)

The Risk Management Committee, whose membership include an externally appointed and independent Chairperson, the City Manager, Deputy City Managers, Chief Operations Officer and Heads of Sections, functions under an approved Charter and meets every quarter to review the effectiveness of the Municipality's risk management systems, practices and procedures, and provide recommendations for improvement. The committee reviews the Strategic Risk Register quarterly to align risk treatment plans with organizational policy and strategy, ensuring mitigation to acceptable levels.

Risk Management Structure



Figure 13: CoU Risk Management Structure

Communications, Marketing and Outdoor Advertising

Business Function

The Communications and Marketing unit engages in various strategies to foster stakeholder involvement and build awareness of the municipality's programs, governed by the Municipal integrated communications strategy. The Brand uMhlathuze has now comfortably gained a lot of attraction in KwaZulu-Natal and Nationally. Among other things, communications initiatives in uMhlathuze saw rapid growth in social media use by citizens, the City was recognized at SALGA for effective communication in a coalition-led municipality, and its fight against illegal coal stockpiling was featured on Carte Blanche.

Key deliverables

- Communicating the City of uMhlathuze's programs and policies
- Promoting the municipality's work and protecting its brand identity
- Packaging all products, services, and Council programmes
- Ensuring effective public relations and media campaigns

Public Communications

This is the day-to-day implementation of the Strategic goals of the City of uMhlathuze to reach out to as many people as possible using simple and understandable language/s as per the demographics and audience segmentation. Various platforms, with a large following, have proved to be effective, and used as follows:

- **Website**

The uMhlathuze website is a key marketing and information hub for the city, featuring compliance data, tender notices, and service updates. It attracts millions of monthly visitors, including an international audience.

- **Newsletter**

uMhlathuze Wami is an external newspaper with City news in English and isiZulu that is tailor-made for stakeholder communication. It includes City projects, achievements, and Council decisions, distributed quarterly to communities for informative updates.

- **Bulk SMS Portal**

The segmentation per sector such as Councillor Group, Ward Group, Cluster Group, etc. makes this platform effective in instantly communicating service delivery messages and any other government

information via the SMS. The Municipality activated a transversal contract with Vodacom to guarantee continuous service.

- **Internal Communications (Vibe)**

This is an electronic internal communications platform only for employees. This platform is a strategic internal communication tool to engage employees and foster a culture of brand ambassadorship, the unit has opted for this function to go paperless, saving printing costs. This platform creates awareness and understanding on municipal programmes and policies among staff.

- **Mainstream Media**

Public Communications entails working with members of the media on a daily basis and on a variety of aspects from crafting and distribution of media statements, entertaining media queries, strengthening media relations, on behalf of the City of uMhlathuze and its Political Office Bearers.

- **Strategic Publications**

This entails the profiling the City and its achievements and sharing its vision. Strategic advertisements are placed in different print and online media platforms to achieve maximum targeted messaging. The partnership between the City, Transnet and the Richards Bay Industrial Development Zone (RBIDZ) also creates platforms for communication through their products such as newsletters, brochures, etc.

- **Social Media**

Social Media Platforms such as Facebook, Twitter and Instagram are instant and able to reach a number of community members at one go. In the reporting financial year, the City of uMhlathuze Social Media pages combined were sitting at more than **13 000 000**.

- **Media Monitoring**

The Communications unit sourced services of an external Service Provider to do the local, national and international media monitoring and generated reports on daily basis and monthly analysis. The facility also tracks social media mentions of the City and the Mayor. This assists in alerting the City on issues of public interests and where some responses are required.

- **Marketing and Branding**

The sub-section focuses on positioning uMhlathuze as an economic hub in KwaZulu-Natal, emphasizing its role in the GDP and as an investment and tourism destination. Programs aim to enhance the city's image through marketing strategies. UMhlathuze's reputation has grown due to good governance, leading to recognition by the National Treasury. Communication and marketing are crucial in promoting services, programs, and engaging with various audiences to foster partnerships, encourage public involvement, and empower communities with information.

Public Participation and Council Support

Business Function

Public Participation is charged with ensuring that there is an organised and structured manner in which the Municipality communicates and/or consults the community on their developmental needs, so that intervention programmes can target real community needs in line with Section 152 (1) of the Constitution stipulating that the object of Local Government is:

“(e) to encourage the involvement of communities and community organisations in the matters of local government and that (2) a municipality must strive, within its financial and administrative capacity, to achieve the objects set out in Subsection (1).”

Councillor Support focuses on the capacitation of Councillors through various trainings /seminars that equip Councillors to be effective in handling service delivery matters.

Key Deliverables

- Coordinating the administration and activities of Ward Committees that were elected in all the 34 wards.
- Facilitating the siting of Public Meetings on quarterly basis
- Facilitation of Council projects to encourage the community to look after and take ownership of such projects once completed.
- Coordinating Consultative sessions with traditional authorities, including communication of municipal projects
- Coordinating Consultative sessions with Community organizations on IDP, Budget, Performance issues, Policies and By-laws.
- Coordination of Special Programmes (Children, Senior Citizens, People living with disabilities, people living with HIV /AIDS, men and woman and promotion of religious sector and moral regeneration programmes).
- Coordinating youth programmes, including consultation with various stakeholders (Municipal Officials, Government Departments, Private Sector and Youth people regarding Youth development).
- Coordination of Operation Sukuma Sakhe Programmes in partnership with multiple stakeholders through a multi-sectoral and integrated service delivery model.

DEPARTMENT OF CORPORATE SERVICES



Mr. MB Sibiya
Deputy City Manager: Corporate Services

Overview

Corporate Services enhances municipal service delivery and employee welfare. As a municipality's nucleus, it provides administrative support to all departments and Council structures. Strategically located, it helps the municipality achieve its legislative mandates and ensures the welfare of employees.

The Department: Corporate Services consists of four (4) sections in the main, and these are:

- Diverse Administration;
- Human Resource Management;
- Legal Services, and;
- Information and Communication Technology

Diverse Administration

The Administration Section provides strategic administrative support to both Council and the administration of the municipality. The Section is made up of the following sub-sections, namely, Diverse Administration, Call-centre, Facilities Management, Secretariat, Records Management and the Airport.

Customer Care Service Desk

Primary functions:

- attending to walk-in customers;
- receiving applications for water and electricity connections;
- distributing tender documents once they have been paid for;
- registering new electricity meters;
- directing customers to relevant officials, and;
- attending to any general enquiries from the public.

The Call Centre

The Call Centre provides information to the public relating to any interruption of service delivery matters such as load shedding information, collection of waste, the location of Government Departments, contact numbers and any other general enquiries. The Call Centre attends to telephonic complaints using the toll free telephone system and operates twenty-four (24) hours, seven (7) days a week. In each month of the 2023/24 financial year, queries were recorded as follows and then followed up for closure

Months	July 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	March 2024	April 2024	May 2024	June 2024	Total for the year
New water connections	15	15	7	7	11	3	9	17	16	9	11	7	127
New electricity connections	7	5	2	8	10	6	13	17	22	25	13	13	141
Tender documents issued	134	43	26	132	1 143	619	23	22	42	100	71	85	2 440
Water faults	88	152	105	152	156	81	146	97	148	197	144	163	1 629
Electricity faults	96	69	92	56	48	29	80	49	78	80	115	85	877
General Queries Reports	311	414	279	339	246	104	337	311	343	303	386	580	3 953

Table 16: Customer Services Desk Achievement

Months	July 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	March 2024	April 2024	May 2024	June 2024	Total
Incoming Calls	47 704	54 637	36 008	40 604	47 483	30 818	38 932	42 048	35 846	44 159	38 649	34 684	491 572
Outgoing Calls	89 356	107 633	76 584	78 078	98 846	72 196	83 885	91 707	78 366	90 733	86 376	75 948	1 029 708

Table 17: Calls received and routed through switchboard

Months	July 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	March 2024	April 2024	May 2024	June 2024	Total
Incidents logged through Call Centre	2 202	2 388	2 299	2 760	2 500	2 017	2 390	2 302	2 096	2 039	2 259	1 800	27 052

Table 18: Call Centre Achievements

Secretariat Services

Functions of the Secretariat Services Unit

- Providing administrative and secretariat support for all Council Committees;
- Scheduling all meetings of Council and its Committees, proof reading and compilation of all agendas, co-ordination of all reports that are created and submitted to Council for final approval as well as minuting of all meetings;
- Conveying Council resolutions to User Departments to ensure that resolutions are actioned accordingly;
- Providing support to internal committees (EMCO, Information Communication Technology Steering Committee, Enterprise Risk Management Committee etc.;
- Booking and control of venues for meetings, use of the Auditorium and Restaurant venues is also controlled and managed by this section, and;
- Supervising the operational activities of the reprography function.

Key achievements for the 2023/2024 financial year

In the 2023/2024 Financial Year, 152 meetings were held including meetings of Council, the Executive Committee, Portfolio Committees, Section 79 Committees and ad-hoc meetings as depicted below. Two Thousand Two Hundred and Eight (2208) reports were considered and resolutions taken by Council.

	Council ordinary & special		EXCO ordinary and special		Portfolios		Other	Total
JUL 23 – SEP 23								
Meetings held	03	-	06	-	15	-	21	45
Agenda items	152	-	98		79	-	88	417
OCT 23 – DEC 23								
Meetings held	03	03	05	01	13	-	17	42
Agenda items	280	05	288	03	131	-	179	886
JAN 24 – MAR 24								
Meetings held	03	03	05	-	11	-	13	35
Agenda items	136	10	113	-	114	-	57	430
APR 24 – JUNE 24								
Meetings held	03	01	05	00	03	-	18	30
Agenda items	124	72	99	00	50	-	130	475
TOTAL 2023/2024								
Meetings held	12	07	21	01	42	-	69	152
Agenda items	692	87	598	03	374	-	454	2208

Table 19: Scheduled meetings for the 2023 / 2024 financial year

Records Management

The Records Management Unit ensures that municipal records are managed in line with the Records Management Principles outlined in the National Archives and Records Service Act 1996 and KwaZulu-Natal Archives and Records Service Act, No 8 of 2011.

Functions of the Records Management Unit

- Ensuring that the management of all the municipal records are in accordance with the records management principles contained in the KwaZulu-Natal Archives and Records Service Act, No 8 of 2011;
- Handling all incoming and outgoing mail and is responsible for ensuring that there is proper records management in place, and;
- Circulating mail to the Deputy City Manager: Corporate Services for allocation to various departments and circulated to the City Manager to noting.

The statistical data included below is for the period **01 July 2023 to 30 June 2024:**

Record	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Incoming mail, i.e. mail processed on DMS	509	797	803	713
Cheques Received	0	0	0	0
Outgoing mail- committed to post office	125	156	160	245
Faxes-received*	0	0	0	0
E-mail - received	9 048	9 091	9 229	8 962
Total items handled	9 682	10 044	10 192	9 920

Table 20: Records Statistics (Fax machine was non-operational)

Promotion of Access to Information Act 2 of 2000 (PAIA)

The City Manager is the Chief Information Officer of the Municipality in terms of In terms of Section 1 of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000). Requests for information are attended to by the Deputy Information Officer (Records Manager), in terms of section 17 (1) of the Act.

In the quest to promote access to information, the Municipality made the PAIA Manual available in at least three official languages and a copy of a PAIA Manual is freely available on the Municipal website.

The Section 32 report which details a number of applications received during the period 1 April 2023 to 31 March 2024 that was submitted to the Information Regulator as per legislative requirements is detailed below for ease of reference:

Reporting period: 1 April 2023 to 31 March 2024	Total Number	Comments
(a) Number of PAIA requests received	18	18 requests received
(b) Number of requests granted in full	15	15 applications granted in full
(c) Number of requests granted despite there being a ground for refusal	Nil	Nil
(d) Number of requests: (1) refused in full	2	2 requests refused in full
(2) Refused partially	1	1 request refused partially
(3) Number of times a provision of PAIA was relied on to refuse a request in full/partially	Nil	Nil
(4) Number of requests not granted due to their being no record	Nil	Nil
(e) Number of instances where the 30 day period to deal with a request was extended	Nil	Nil
(f) Number of internal appeals: (1) lodged with the relevant authority	Nil	Nil
(2) Number of cases where the requests were granted as a result of an internal appeal	Nil	Nil
(g) Number of internal appeals lodged on account of a deemed refusal	Nil	Nil
(h) Number of applications to court on the grounds that the internal appeal was dismissed by the relevant authority failing to give advice of its decision during the timeframes stated in section 77(3)	Nil	Nil
Comments including those relating to implementation, application, requests, or areas of the Act for which reforms are recommended	Nil	Nil

Table 21: Report in terms of Section 32

Protection of Personal Information Act, 2013 (POPIA)

The Protection of Personal Information Act No. 4 of 2013 took effect on 1 July 2021, and the City of uMhlathuze processes all personal information of the data in a responsible manner by ensuring that all the 8 conditions are complied with (Sections 8-25).

Airport Management

The City of uMhlathuze as the licensed Aerodrome Operator of the Richards Bay Airport has a responsibility to ensure that all activities undertaken at the Richards Bay Airport are carried out in accordance with the applicable requirements prescribed in CAR Subpart 2 of Part 139.

This includes:

- Holding at least one complete and current copy of the Aerodrome Manual referred to in CARS 139.02.11, at the aerodrome and ensure that all procedures detailed in the Aerodrome Manual are complied with;
- Making the Aerodrome Manual available to the personnel who are required to carry out duties as specified in the manual;
- Ensuring compliance to all requirements and procedures as documented in the Aerodrome Manual;
- Ensuring that the aerodrome is maintained in a serviceable condition through evidence of an aerodrome license;
- Ensuring that the aerodrome is kept free of unauthorized persons, vehicles, or animals not under proper control, in compliance with Aviation Legislation in South Africa, Aviation Act No. 74 of 1962, and the relevant regulations, and;
- Ensuring that the facilities offered to the public are available and in a serviceable condition.



The Honourable Mayor, Councillor X Ngwezi, Deputy Mayor Councillor CM Botha, Councillors and officials at the re – opening of the Richards Bay Airport on 5 December 2023

Facilities Management

Functions

- Enhancing the quality of the Physical Facilities and this is achieved through planning, designs, engineering, construction and maintenance in a responsive service oriented, effectiveness and environmental conscious manner;
- Reducing cost, controlling risk, increasing flexibility, changing culture, Marketing and Public Relations Centralizing planning and management;
- Increasing collaboration between Departments;
- Establishing an enterprise-wide strategy master planning process;
- Conducting an inventory and assessment of current buildings / space;
- Ensuring municipal facilities comply with the OHS act and Building regulations, and;
- Overseeing maintenance and construction of municipal facilities on awarded contracts.

Legal Services

Legal Services is a multi-discipline field, which deals with legal activities over a broad spectrum ranging from Family Law, Criminal Law, Civil Law, Law of Contract and Conveyancing, to mention but a few. It is structured around various areas of expertise to provide required support to Council.

Functions:

- Managing the provision of a comprehensive, efficient and effective legal service to the Municipality;
- Safeguarding the Municipality's interests in all legally related matters and to ensure that all the Municipality's operations are conducted within the parameters of the law;
- Strengthening the capacity of the Municipality to fulfil its mandate as stipulated in terms of Sections 152 and 153 of the Constitution of South Africa, 1996 and other applicable legislations;
- Providing a support and advisory role to the Municipality in order to fulfil its objectives;
- Enhancing organisational efficiency by promoting an environment that complies with corporate governance, which enables the Municipality to achieve its objectives, and;
- Executing responsibilities spread over Legal Agreements, Conveyancing, litigation and labour relations.

Divisions:

- Litigation and Legal Opinions;
- Contracts;
- Conveyancing, and;
- Labour Relations

Contracts and Conveyancing

This section ensures that the governance and legal compliances around all contracts entered into by the Municipality are done in terms of applicable legislation, thus ensuring that the Municipality is strengthened, when entering into these transactions with third parties.

Contracts (Drafting and Vetting)

The Law of Contracts supports social exchange between parties through formal written agreements. It governs obligations, enforcement, and remedies. The law supports daily business transactions by creating certainty, predictability, and enforceability. It ensures a system of governance and compliance in municipalities. Contracts typically involve negotiation, but in a municipal environment, the terms and conditions are initiated at tendering.

In the 2023/2024 financial year, the following contracts were finalised by the section.

Contracts / Templates Created	Signed Documents	Agreements Signed
152	217	346

Table 22: Contracts finalised

Conveyancing

Conveyancing is the transfer of immovable property from one seller to another, often through mortgage bonds. It involves transactions in municipal systems with potential buyers. Conveyancing also involves preparing deeds and documents for registration or filing in the Deeds Registry, including drafting, lodgement, and signing by authorized persons. Besides conventional transfers, the sub-section also deals with the following categories of transfers, namely:

- rectification transfers, for example where properties may erroneously have been transferred incorrectly to parties;
- relaying out of a portion of land which requires a property to be registered with the correct, new property description/s;
- exchange agreements, and;
- donations.

In the 2023/2024 financial year the following contracts for finalised by the section.

Rectification Transfers	Registrations / Relay out	Transfers	Donations
Nil	Nil	3	1

Table 23: Contracts finalised by conveyancing section

Legislation, Litigation and Legal Opinions

Council as a statutory body and in order to fulfil its mandate of service delivery to the community in its jurisdiction; has to ensure that there is compliance with Legislation. In addition, Council bears a mandate to litigate and defend litigation where necessary to ensure that its prescripts of good governance are carried forward in the courts.

Unnecessary legal action or action that is baseless in its defence causes Council to be exposed to reputational damage as well as unnecessary legal action, and hence legal opinions are sought by various Departments who wish to explore the legal route by way of an opinion before they make a decision on the way forward.

In the 2023/2024 financial year the following opinions were finalised by the section.

LEGAL OPINIONS AND ADVICE	62

Table 24: Legal opinions and advice

Bylaws, Rules and Policies

Bylaws, rules and policies govern the working environment as well as the City and its relationship with its citizens. They become the subject of constant change and adjustment in line with the needs of the organization, City and the rules of governance, especially when there are new judgements or legislative changes that influence the way in which we conduct ourselves.

The following was achieved in the 2023/2024 financial year:

POLICY REVIEWS	BY-LAW REVIEWS	STANDARD OPERATING PROCEDURES
Staff Succession	Outdoor Advertising Bylaw	Legal Services Operating Manual
Service Delivery Complaints Policy	Air Quality Bylaw	
Policy on the utilization of Council vehicles for certain gatherings	Small Scale Embedded Generation Bylaw	
ICT Governance Charter	Water Services Bylaw	
Cell phones for Officials Policy		
ICT Strategy Plan		
Privacy Policy		
POPIA		
Policy on the Election Procedure and Operations of a Ward Committee		
Personal Protective Equipment / Clothing Policy and Procedure		

CS ICT Governance Reviewed Computer Utilization Policy		
Private Work Policy		
Smoking Policy		
ICT Change Management		
ICT Computer Utilisation Policy		
ICT Disaster Recovery Plan		

Table 25: Reviews of By-laws, Rules and Policies

Labour Relations

This section is tasked with managing issues relating to labour relations by ensuring that decisions around labour relations is centred and governed by the Collective Agreement.

Interactions with labour is also then taken forward in a clear systematic way so as to ensure that the organisation places a value add on its most vital component that being its employees. The section boasts a functional Local labour forum, which is both active and interactive in its issues with the employer.

The unit is also tasked with the governance around policymaking, training as well as advancing the course of labour within a municipal environment. The unit also maintains organisational discipline and ensures that grievances are attended to in a fair and transparent manner.

In the 2023/2024 financial year the following was achieved in so far as labour matters are concerned.

Type of Misconduct	Number of Cases	Charges Withdrawn	Alternative Dispute Resolution (ADR)	Written/ Final Written Warning	Resigned / Retired	Plea Agreement	Dismissal	Pending
Absenteeism / Abscondment	7	Nil	Nil	3	Nil	Nil	2	2
Dishonesty	4	Nil	Nil	Nil	1	Nil	1	2
Insubordination	1	Nil	Nil	Nil	Nil	Nil	Nil	1
Sexual Harassment	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Bringing Municipality into disrepute	1	Nil	Nil	1	Nil	Nil	Nil	Nil
Dereliction of duties	5	Nil	Nil	2	Nil	Nil	1	2
Unbecoming behaviour	3	1	1	Nil	Nil	Nil	1	Nil
Gross misconduct	5	Nil	Nil	Nil	2	Nil	1	2
Fraud	2	Nil	Nil	Nil	1	Nil	Nil	1
Incapacity	1	Nil	1	Nil	Nil	Nil	Nil	Nil

Financial Misconduct	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Use Council Vehicle in an unauthorised manner	1	Nil	Nil	Nil	1	Nil	Nil	Nil
Misconduct	5	1	3	1	Nil	Nil	Nil	Nil

Table 26: Disciplinary hearings

Disputes referred to the Bargaining Council or CCMA

Nature Of Dispute	Number of Cases	Settled	Against EMPLOYER	Against EMPLOYEE	Inconclusive (off-roll /withdrawn)	Case Dismissed	Pending	Referred To Labour Court
Unfair Dismissal	4	Nil	Nil	Nil	Nil	Nil	4	Nil
Interpretation and application of a collective agreement concluded at: ▪ Central council level ▪ Division level ▪ LLF or Municipal Level	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Mutual interest	1	Nil	1	Nil	Nil	Nil	Nil	Nil
Unilateral changes to terms and conditions of employment	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Disputes by Essential services employees.	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Refusal to bargain	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Severance Pay S41BCEA	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Disputes about Freedom of Association	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Unfair Labour Practice	4	Nil	Nil	Nil	Nil	1	3	Nil
Section 198 (LRA)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Section 198A(Labour Broker)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Section 198B(Fixed Term Contract)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Section 198C(Part-time Employment)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Other	2	Nil	Nil	Nil	Nil	Nil	2	Nil

Table 27: Disputes referred to the Bargaining Council or CCMA

Disputes referred to the Labour Court matters

- Unfair Dismissal – One (1) in progress
- Unfair Labour Practice – Three (3) in progress
- Trade Union Organisational Rights – One (1) in progress

Disputes referred to the Constitutional Court matters

- Unfair Dismissal – One (1) finalised

Grievances

- Five (5) grievances were received. Four (4) were resolved and One (1) is still under investigation.

Employment trainings/workshops or exercise

Eleven (11) "Employer Component" & "Organised Labour" Engagements / Trainings / Team building sessions were held.

- **Two (2)** Employer Component: Engagements / Trainings / Team building sessions were held:
 - Supervisory Training was held on 12 December 2023.
 - Conflict Management Training for Managers was held on 26 June 2024.
- **Five (5)** Organised Labour: Engagements / Trainings / Team building sessions were held:
 - Organised Labour engagement was held on 22 December 2023 (Overtime meeting).
 - Organised Labour engagement was held on 22 January 2024 (Overtime payment meeting).
 - Organised Labour engagement was held on 29 January 2024 (Overtime payment for Employees earning above the threshold meeting).
 - Organised Labour engagement was held on 05 February 2024 (Overtime payment for Employees earning below the threshold meeting).
 - Organised Labour engagement (Employer / Employee engagement) was held on 06 March 2024.
- **Four (4)** Organised Labour: Engagements / Trainings / Team building sessions were held:
 - Human Resource Roadshow – Esikhaleni – 07 May 2024
 - Human Resource Roadshow – Ngwelezane – 08 May 2024
 - Human Resource Roadshow – Alton – 09 May 2024
 - Human Resource Roadshow – Richards Bay Civic Centre – 13 May 2024

Local Labour Forum (LLF) Meetings

The strategic objective of the LLF is to create an appropriate organisational climate that will attract and ensure retention of staff. In the 2023/24 financial year, LLF held its meetings in each quarter as follows:

Quarter	Number of Meetings held
Quarter 1: 1 July - 30 Sept 2023	2
Quarter 2: 1 Oct 2023 – 31 Dec 2023	5
Quarter 3: 1 Jan – 30 Mar 2024)	3
Quarter 4: 1 Apr – 30 Jun 2024)	1

Table 28: Number of LLF meetings per quarter

Human Resource Management

Human Resource Administration

Objectives

The main function of the Human Resources Administration unit is to ensure compliance with the Municipal Staff Regulations, Bargaining Council directives, Conditions of Service issues as well as the implementation of Council Resolutions and application of legislative imperatives in so far as recruitment, selection and handling employee affairs is concerned. This unit is further responsible for the maintenance of staff records on the Human Resource Information system.

Main functions and activities

- Provision of support to departments and employees;
- Implementation of legislative imperatives;
- Implementation of Collective Agreements on Conditions of Service;
- Implementation of an integrated recruitment and selection process;
- Development of policies, procedures and guidelines;
- Ensure Council's compliance with the Employment Equity Act (EEA);
- Creation of an enabling environment through various awareness programmes
- Development of a workplace strategy in order to mainstream issues relating to gender, youth and employees living with disabilities;
- Exit Management;
- Diversity Management, and;
- Statutory reporting

Roadshows and awareness campaigns

The Human Resources Administration unit held the following programmes during the 2023 / 2024 Financial Year:

Human Resources Roadshows

Human Resources Roadshows were conducted in May 2024 at various Municipal depots within the City. This was part of Council's change management process of taking Human Resources to the workers in their respective depots.

Depot	Date	No. of Attendees
Esikhaleni	07 May 2024	141
Ngwelezane	08 May 2024	135
Alton Service Centre	09 May 2024	152
Richards Bay Civic Centre	13 May 2024	96
Total Number of Attendees	524	

Table 29: Human resources roadshows (depots, dates and number of employees attending)



Human Resources Roadshow
Esikhaleni - 07 May 2024



Human Resources Roadshow:
Ngwelezane - 08 May 2024



Human Resources Roadshow:
Alton Service Centre - 09 May 2024



Human Resources
Roadshow: Richards Bay Civic Centre –
13 May 2024

Disability related awareness programmes

To better, grasp the challenges facing the employees with disabilities at the workplace, a “Meet and Greet” session was arranged with the employees with disabilities and the Deputy City Manager: Corporate Services and the Head of Section: Human Resources. The employees living with disabilities shared their experiences and challenges within the workplace with Senior Management in an effort to improve conditions where possible. During the session, discussions around the following matters concerning employees living with disabilities were held:

- Promotion Opportunities;
- Availability of Resources;
- Recruitment, and;
- Appropriate Workplace facilities.



Employees with disabilities - “meet and greet” session

Annual targets: recruitment and retention of employees

The Human Resources Administration sub-section/division met the annual targets set for the recruitment and retention of staff from designated employment equity groups despite the cost containment and cash flow recovery plan in force. The filling of all funded vacant positions was placed on hold, with no recruitment taking place from 01 January 2024 to 30 June 2024.

A target was set for the appointment of twenty (20) females and twenty (20) youth in the 2023/24 financial year. Despite the cost containment measures that were implemented, the Municipality was able to appoint twenty-five (25) females and twenty-nine (29). As at 30 June 2024, the Municipality had seven hundred and thirty-four (734) females and three hundred and twenty-seven (327) youth employed on a permanent basis.

In terms of ensuring top management stability measured by the percentage of days in a year that all S57 positions are filled by full-time, appointed staff not in an acting capacity), the recorded 99.9% as at 30 June 2024. This is due to the vacancy of the post of Deputy City Manager: Corporate Services, which was filled on 01 September 2023.

On 11 April 2024, Council approved the revised Employment Equity Plan for the period 01 July 2023 - 30 June 2028. The snapshot of permanent workforce and age profile as at 30 June 2024 is as follows:

Occupational Levels	Males				Females				Total
	A	C	I	W	A	C	I	W	
Top Management (23-26)	5	0	0	1	2	0	0	0	8
Senior Management (18-22)	22	1	1	3	7	0	1	3	38
Professionally qualified and experienced specialists and mid-management (15-17)	55	0	3	3	28	1	3	6	99
Skilled Technical and Academically Qualified Workers, Junior Management (9 - 14)	293	0	17	22	182	3	16	13	546
Semi-skilled and Discretionary decision making (4-8)	500	1	4	5	279	3	7	10	809
Unskilled and defined decision making (1-3)	319	0	0	2	236	0	1	0	558
TOTAL	1 194	2	25	36	734	7	28	32	2 058

Table 30: Snapshot of workforce as at 30 June 2024 (gender, ethnicity and job level)

AGE PROFILE	Males				Females				Total
	A	C	I	W	A	C	I	W	
Age Group A (61-65)	55	0	2	5	22	0	0	5	89
Age Group B (56-60)	113	0	2	7	49	0	1	4	176
Age Group C (51-55)	151	0	2	5	79	1	6	10	254
Age Group D (46-50)	230	1	6	5	130	1	7	2	382
Age Group E (41-45)	228	1	6	4	142	1	7	4	393
Age Group F (36-40)	241	0	2	10	177	3	3	1	437
Age Group G (31-35)	139	0	4	3	101	1	1	2	251
Age Group H (26-30)	34	0	2	0	32	0	2	1	71
Age Group I (18-25)	3	0	0	0	2	0	0	0	5
TOTAL	1 194	2	26	39	734	7	27	29	2 058

Table 31: Age profile as at 30 June 2024 (age groups, gender and ethnicity)

New appointments

During the 2023/2024 financial year, 58 permanent employees were appointed of which 54 were African, 1 was Indian and 3 were White.

Occupational Levels	Males				Females				Total
	A	C	I	W	A	C	I	W	
Top Management (23-26)	1	0	0	0	0	0	0	0	1
Senior Management (18-22)	1	0	0	0	1	0	0	0	2
Professionally qualified and experienced specialists and mid-management (15-17)	6	0	0	0	1	0	1	0	8
Skilled Technical and Academically Qualified Workers, Junior Management (9 - 14)	9	0	0	0	8	0	0	2	19
Semi-skilled and Discretionary decision making (4-8)	11	0	0	0	12	0	0	1	24
Unskilled and defined decision making (1-3)	3	0	0	0	1	0	0	0	4
TOTAL	31	0	0	0	23	0	1	3	58

Table 32: New appointments (gender, ethnicity and job level)

Promotions

During the 2023/2024 financial year, 23 permanent employees were promoted of which 19 were African and 4 were White.

Occupational Levels	Males				Females				Total
	A	C	I	W	A	C	I	W	
Top Management (23-26)	0	0	0	0	0	0	0	0	0
Senior Management (18-22)	0	0	0	1	0	0	0	0	1
Professionally qualified and experienced specialists and mid-management (15-17)	1	0	0	1	2	0	0	1	5
Skilled Technical and Academically Qualified Workers, Junior Management (9 - 14)	7	0	0	0	7	0	0	0	14
Semi-skilled and Discretionary decision making (4-8)	2	0	0	0	0	0	0	1	3
Unskilled and defined decision making (1-3)	0	0	0	0	0	0	0	0	0
TOTAL	10	0	0	2	9	0	0	2	23

Table 33: Promotions (gender, ethnicity and job level)

Terminations

During the 2023/2024 there were 102 terminations of employment, 92 were African; 4 were Indian and 6 were White. The table below is a breakdown of terminations in Council per job level:

Occupational Levels	Males				Females				Total
	A	C	I	W	A	C	I	W	
Top Management (23-26)	0	0	0	0	0	0	0	0	0
Senior Management (18-22)	5	0	0	0	1	0	0	0	6
Professionally qualified and experienced specialists and mid-management (15-17)	4	0	0	1	1	0	0	1	7
Skilled Technical and Academically Qualified Workers, Junior Management (9 - 14)	17	0	1	1	10	0	0	2	31
Semi-skilled and Discretionary decision making (4-8)	16	0	1	0	15	0	2	1	35
Unskilled and defined decision making (1-3)	16	0	0	0	7	0	0	0	23
TOTAL	58	0	2	2	34	0	2	4	102

Table 34: Terminations of employment (gender, ethnicity and job level)

Types of terminations

The 102 terminations that occurred during the 2023/2024 financial year are broken down into the following types:

Types of Terminations	Males				Females				Total
	A	C	I	W	A	C	I	W	
Resignations	21	0	1	0	15	0	1	2	40
Retirement	20	0	1	2	11	0	0	2	36
Death	11	0	0	0	6	0	1	0	18
Dismissal	6	0	0	0	2	0	0	0	8
End of Contract (Fixed term)	0	0	0	0	0	0	0	0	0
TOTAL PERMANENT	58	0	2	2	34	0	2	4	102

Table 35: Types of terminations (types, gender and ethnicity)

Training and Development

The vision of the Training and Development Unit is to ensure that Council has a skilled and capable workforce to support inclusive growth and development of skills within the City.

This is achieved through the co-ordination and provision of quality assured skills development interventions for Council employees to ensure that they function at an optimal level thus contributing to effective and efficient service delivery.

Developing the skills of Council employees, Interns and Councillors is achieved through relevant training interventions and sustainable development initiatives that cascade skills to all occupational categories on all levels within the organisation.

The Workplace Skills Plan (WSP) serves as the strategic document that gives direction to training and development within the Municipality. The WSP is aligned to the National Skills Development Strategy, the Skills Development Act No. 97 of 1998 as well as the Skills Levies Act No. 09 of 1999. The WSP and Annual Training Report (ATR) are submitted annually to the LGSETA. Submission of these reports ensures that the Municipality receives its Mandatory Grant from the LGSETA.

Council Bursary Scheme

Council has a Bursary Scheme which provides for bursaries for its employees and their children. In the 2023/2024 financial year, Council awarded **119** bursaries to its employees and **65** bursaries to employees' children for tertiary education.

Training Committee Meetings

Council has a functional Training Committee that is a permanent sub – committee of the Local Labour Forum (LLF). The Training Committee meetings for the 2023/2024 financial year were held on 29 September 2023 and 01 February 2024.

Training interventions for employees and interns

During the 2023/2024 financial year, Council employees and Interns were trained on the following interventions;

Training Interventions	Number of Sessions	Number of Employees
Induction for new Employees	9	113
GroupWise Computer Induction	12	134
Induction for Interns	10	282
Environmental Training (NQF Level 5)	1	6
Workplace Readiness Training for Interns	1	11
National School of Government Bid Committee Training (NQF Lev 5)	1	19

POPIA and PAIA Legislative Training	2	61
SALGA Disciplinary Collective Agreement Training	1	2
Health & Safety Representative Training (SHE Rep)	1	18
Refresher Training for Lifeguards	2	17
Department of Sport Arts and Culture POPIA Training	1	15
SALGA Conditions of Service Collective Agreement Training	1	3
SALGA Disciplinary Training for Senior Managers	1	3
Department of Sport Arts and Culture Registry Management Training	2	7
Department of Sport Arts and Culture Records Management Training	1	5
Human Resource Roadshows	4	524
Airport Control Room Watch Training	1	4
Municipal Finance Management Programme (MFMP) (NQF Level 5)	4	3
SALGA Municipal Land Governance Training	1	12
First Aid Level 1	2	26
First Aid Level 3	1	10
SALGA O and A Symposium	1	3
SALGA Waste Water Costing Workshop	1	1
Airport Runway Inspection Training	1	4
Managers and Supervisors Training on EAP Referral Procedures	1	28
Batho Pele Principles Workshop	3	59
Basic Switching Training for Electricians (MV)	1	8
Basic Airport Construction Course	1	5
Supervisor Training	1	8
PARTAC Airport Training (Initial and Refresher)	2	8
Airport Marshalling Training	1	14
Men's Health and Wellness Workshop	1	823
Management and Supervisor Training (NQF Level 04)	1	44

Customer Care Training (NQF Level 02)	1	50
CoGTA MSR Training for HR Functionaries	1	12
SALGA Talent Management Seminar	1	2
SALGA Municipal Leaders Media Stakeholder Engagement Training	1	1
Arc Welding Training (NQF Level 02)	2	6
Robbery / Hostage / Bomb Threat Awareness Training	4	24
SALGA Labour Relations Symposium	1	3
SALGA KZN Energy Summit	1	2
SALGA Annual Governance and Performance Management Training	1	2
Handling, Care and Use of Power Tools Training (NQF Level 02)	2	12
CoGTA Cybersecurity Training	1	27
Department of Public Transport Regulations Training	1	2
SALGA Job Evaluation Training	2	51
SALGA Secretariat and Administration Training	1	1
SAP HR Training	7	18
SAP ESS / MSS Training	21	205
SAP CATS Training	9	76
Truck Mounted Crane Training (NQF Level 03)	3	19
Working at Heights Training (NQF Level 01)	7	64
Operate a Cherry Picker Training (NQF Level 02)	2	11
SALGA Organic Waste and Zero Waste Strategy Workshop	1	1
SALGA EPC Training	1	1
SALGA STS TID Rollover Training	1	3
TOTAL NUMBER OF SESSIONS	146	
TOTAL NUMBER OF EMPLOYEES TRAINED IN ALL SESSIONS		2873

Table 36: Training interventions for employees and interns

Training interventions for Councillors

During the 2023/2024 financial year, Councillors were trained on the following interventions;

Training Interventions	Number of Sessions	Number of Councillors
POPIA and PAIA Legislative Training	1	1
Computer Induction	1	1
CoGTA Municipal Staff Regulations Training for Councillors	1	3
CoGTA Environmental Health Training for Councillors	1	7
SALGA Disciplinary Training for Senior Managers	1	1
SALGA Talent Management Seminar	1	1
SALGA Multi – Stream Governance Training	1	1
SALGA Job Evaluation Training	1	4
SALGA ICIP Training for Councillors (NQF Level 03)	1	6
SALGA ICIP Training for Councillors (NQF Level 05)	1	4
Councillors Workshop (Rules for Councillors and its Committees)	1	50
TOTAL NUMBER OF SESSIONS	11	
TOTAL NUMBER OF COUNCILLORS TRAINED IN ALL SESSIONS		79

Table 37: Training interventions for Councillors

Work Integrated Learning (WIL) (in-service training / internships)

During the 2023/2024 financial year, the number of learners that were placed on the WIL Programme at Council for each quarter is contained in the table below:

Quarter	Number of Males	Number of Females
1) July 2023 – September 2023	23	49
2) October 2023 – December 2023	28	38
3) January 2024 – March 2024	38	57
4) April 2024 – June 2024	107	197

Table 38: Learners placed in the Work Integrated Learning (WIL) programme

Further achievements on training and development

- Council submitted its Workplace Skills Plan and Annual Training Report to the LGSETA and these were approved by the LGSETA.
- Council duly received its Mandatory Grant from the LGSETA.

Training and Development Policies

All of Council's Training and Development Policies were reviewed and are aligned to the Municipal Staff Regulations.

Employees attending training interventions



PHOTO ###: EMPLOYEES ATTENDING –
“OPERATE A CHERRY PICKER TRAINING”



PHOTO ###: EMPLOYEES ATTENDING -
“LIFEGUARD REFRESHER TRAINING”



PHOTO ###: EMPLOYEES RECEIVING COMPETENCY CERTIFICATES FOR –
“HANDLE, CARE AND USE OF POWER TOOLS TRAINING”



PHOTO ###: EMPLOYEES ATTENDING -
“WORKING AT HEIGHTS TRAINING”



**PHOTO ###: EMPLOYEES ATTENDING –
“SAP CATS TRAINING”**



**PHOTO ###: EMPLOYEES ATTENDING -
“OPERATE A TRUCK MOUNTED CRANE TRAINING”**

Employee Assistance Programme (EAP)

The EAP section’s core function is to promote and enhance employees’ health and wellbeing of all employees in the organisation. The main aim is to help improve employees work performance and service delivery.

The following table illustrates programmes conducted by the EAP section during year 2023/2024 financial year:

NO.	NAME OF THE PROGRAMME	Q1	Q2	Q3	Q4	ANNUAL TARGET
1.	Managers and Supervisors Training on EAP Referral procedure	1 Programme 1 session				Target Met for all quarters
2.	Employee Wellness Day Event		1 Programme 1 session			
3.	Awareness on Gender Based Violence Workshop (16 Days of Activism)		1 Programme 1 session			
4.	Financial Management and Consumer Rights Awareness workshop			1 Programme 6 sessions		
8.	Awareness on Alcohol and Drug Abuse Campaign				1 Programme 2 sessions	

Table 39: EAP Programmes held during the 2023 / 2024 financial year

Managers and supervisors training on EAP referral processes

In the 1st quarter, the EAP section arranged the above mentioned programme in order to equip Managers and Supervisors on EAP referral processes and to create an emotional awareness of themselves and of those employees reporting to them. This intervention intended to equip management with the required knowledge and skills to deal with the deterioration in work performance and thus, add to the sustainable competitive advantage of the organisation.

Awareness Workshop on Gender-Based Violence (GBV)

The Awareness Workshop on Gender Based Violence (16 Days of Activism) was aimed at educating employees about GBV. The GBV is explained as violence that is perpetrated against an individual based on their socially prescribed gender roles, expectations and norms. The EAP Section arranged the GBV awareness session on 1 December 2023.

Employee Wellness Day Event

The Employee Wellness day event has proven to boost employees' morale and encourage them to live a healthy life. The Employee Wellness Day Programme was conducted on 14 December 2023 at the Richards Bay Sports Complex.



Employee wellness day event

Financial Management and Consumer Rights Workshop

The EAP section aligns its programmes with the National Health calendar programmes, hence the Consumer Rights Awareness was paired with the financial management programmes and was conducted in March 2024. The EAP section, Consumer Protection Office and Financial Service Provider conducted these programmes jointly.

Conducting financial management and consumer rights workshops for Council employees was of paramount importance because financial problems are commonly related to stress and anxiety that may manifest in physical symptoms such as lack of sleep, increased blood pressure and heart problems as well as possible work performance.



Financial Management Consumer Rights Workshop

Awareness on alcohol and drug abuse campaign

The EAP section conducted the Alcohol and Drug Awareness campaign jointly with the Occupational Health and Safety section, Social Development Department and SAPS. These talks aimed at creating an awareness around substance abuse and unpacking the organisation's Intoxication policy framework to employees. All sessions were informative and well received by attendees.



Alcohol and Drug Abuse Awareness Campaign

Occupational Health and Safety (OHS)

Vision

To support Council in the attainment of its Occupational Health and Safety plan, by striving to have zero incidents impacting on the safety, health and work environment.

Mission

To assist the City of uMhlathuze employees, employee's representatives, Supervisors and Management to manage the occupational risk exposure, as effectively as possible.

Strategic Priorities / Aims

The strategy for the Occupational Health and Safety (OHS) section is the following:

- Identification of Occupational Risk exposures;
- Develop a management system that is ISO 45001 compliant to manage the occupational risks;
- Communicate the system and standards to all Council Stakeholders, and;
- Evaluate the effectiveness of the Occupational Health and Safety management system.

ISO 45001 IMPLEMENTATION STATUS

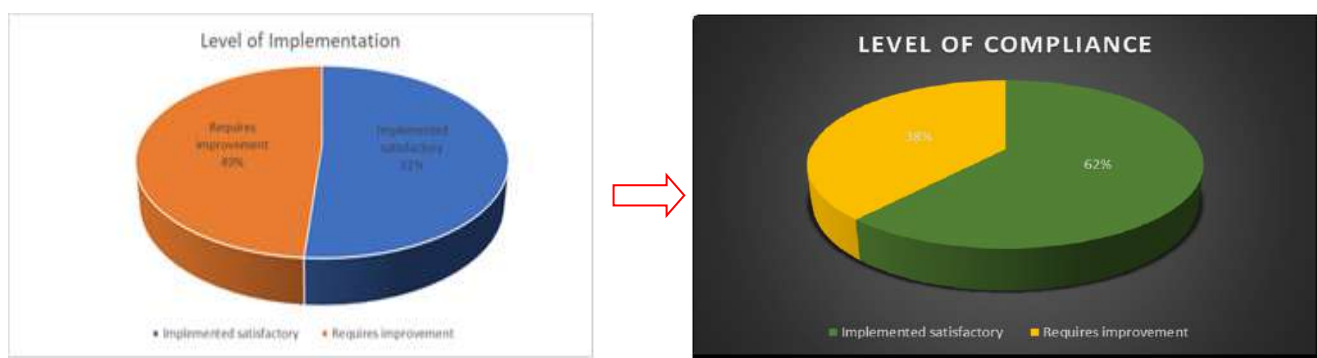


Figure 14: ISO 45001 Implementation Progress

11% (51% to 62%) Improvement from the 2022/2023 to the 2023/2024 financial year

Total standards and sub-standards	Not applicable	Applicable to the City of uMhlathuze	Implemented satisfactory	To be confirmed on completion of the ISO 45001:2018 implementation
264	56	208	128	80

Table 40: total standards and sub-standards level of compliance for ISO 45001 implementation

In - house safety inductions, workshops / during the 2023/2024 financial year

In - house safety induction	Number of sessions	Number of attendees
Contractors Safety Inductions	64	312
OHS Safety Inductions for Permanent employee, Temporary employee, Interns, EPWP	16	97
TOTAL	80	409
In- house safety workshops or training	Number of sessions	Number of employees
SAP – EHS (Incident Management System)	1	1
IOD Procedure – SHE Rep Nomination	6	79
Safe Work Procedures	1	40
Random Alcohol Testing Procedures	2	74
Risk Assessment Review	1	3
Incident Management	1	4
Random Alcohol Testing	2	227
Discussion of Risk Assessment	1	12
SHE Rep monthly Inspection	3	8
Emergency Evacuation Procedure	2	46
First Aid Training	3	27
Risk Assessment Sessions	2	11
SHE Rep Training	1	18
SOP Training	2	63
Wellness Day – Injury on duty Procedure / Intoxication Policy	1	804
IOD Management	1	16

HR Roadshows	4	524
Incident Investigation Training for Safety Officers	1	4
TOTAL	35	1961

Table 27: In-house safety inductions and workshops

OHS compliance training during the 2023/2024 financial year

SAFETY TRAINING	NUMBER OF SESSIONS	NUMBER OF EMPLOYEES
First Aid Training	3	27
SHE Rep Training	1	18
Incident Investigation Training for Safety Officers	1	4
TOTAL	5	49

Table 41: OHS compliance training

OHS ACTIVITIES FOR THE 2023/2024 FINANCIAL YEAR



OHS Compliance inspections during the 2023/2024 financial year

OHS COMPLIANCE INSPECTIONS	NUMBER OF INSPECTIONS
Municipal Buildings / Workplaces	21
Contractors	11
TOTAL INSPECTIONS	32

Table 42: OHS compliance inspections

SHE Committee meetings held during the 2023/2024 financial year

DEPARTMENT AND SECTIONS	NUMBER OF MEETINGS HELD
OHS Management Review	1
City Development	4
Corporate Services	4
Community Services – Waste Management	4
Community Services – Fire and Rescue	4
Community Services – Horticulture and Cemeteries	4
Community Services – Sports and Recreation	4
Community Services - Arts and Culture	4
Community Services - Public Safety and Security	4
Financial Services	4
Infrastructure Services - Transport, Roads and Storm water	4
Infrastructure Services - Engineering Support Services	4
Infrastructure Services - Water and Sanitation	4
Electrical and Energy Services	4
TOTAL (INCLUDES MANAGEMENT REVIEW)	53
EMPLOYER COMPLIANCE WITH SECTION 19 OF OHS ACT	100%

Table 43: Departmental she committee meetings

Occupational hygiene surveys conducted in the 2023/2024 financial year

NO	NAME OF OCCUPATIONAL HYGIENE SURVEY	OHS ACT REF
1.	Occupational Hygiene Surveys Richards Bay Airport	Environmental Regulations for Workplaces Hazardous Chemical Substance Ergonomics Regulations Hazardous Chemical Substances Noise Induced Hearing Loss Regulations

Table 44: occupational hygiene surveys conducted

Organisational Development and Change Management

Review of the municipal organogram

In terms of the Key Performance Area of the Organisational Development and Change Management unit, as contained in the Performance Plan of the Deputy City Manager: Corporate Services, the Organisational structure must be reviewed annually in order to maintain an organisational structure that is in line with organisational objectives and optimises service delivery.

During the reporting period, the City of uMhlathuze reviewed its organogram with a view to aligning it to its Integrated Development Plan (IDP), budget and services delivery programs.

This process was internally-driven in the main wherein all the Deputy City Managers reviewed their Departmental Organograms.

Job evaluation committee meetings

Job Evaluation Committee meetings for the reporting period took place on the following dates, as contained in the Table below;

Job Evaluation Meeting Dates - Month	Dates	
July 2023	06 / 07 July 13 / 14 July	20 / 21 July 27 / 28 July
August 2023	03 / 04 August 10 / 11 August 16 / 17 August	23 / 24 August 30 / 31 August
September 2023	06 / 07 September 13 / 14 September	20 / 21 September 27 / 28 September
October 2023	04 / 05 October 11 / 12 October	18 / 19 October
November 2023	01 / 02 November 08 / 09 November	15 / 16 November
December 2023	06 / 07 December	
January 2024	24 / 25 January	
February 2024	01 / 02 February 07 / 08 February 14 / 15 February	21 / 22 February 28 / 29 February
March 2024	06 / 07 March 13 / 14 March	27 / 28 March
April 2024	26 April	
May 2024	02 May 09 May	23 May
June 2024	13 June	27 June

Table 45: Job Evaluation Meetings

The Municipality had almost all its positions evaluated during the 2021/2022 Financial Year, and implemented the process outcomes in November 2021. The Municipal representative has also attended the Provincial Audit Committee meetings during the financial year.

Change management interventions

The table below provides information on change management interventions that took place at the Municipality during the reporting period:

Number	Change Management Interventions	Date / No. of sessions
1	Batho Pele Principles Workshops for the Department Financial Services (SCM and Revenue Sections)	24 January 2024 06 March 2024 07 March 2024
2	Human Resource Roadshows – One of the main focus areas was the Implementation of the Municipal Staff Regulations and the impact thereof on the employee including its impact on Council's Human Resource Policies (Roadshows took place at the following Depots - Esikhaleni, Ngwelezane, Alton, Richards Bay Civic Centre)	07 May 2024 08 May 2024 09 May 2024 13 May 2024
3	SAP ESS and MSS Training – This training took place during the Financial year wherein employees shall now be applying for leave electronically as compared to previously applying for leave manually.	21 Sessions were held during the Financial year
4	SAP CATS Training – This training took place during the Financial year wherein employees shall be now completing timesheets electronically as compared to previously completing them manually.	09 Sessions were held during the Financial year
5	SALGA STS TID Rollover	27 June 2024
6	SALGA Job Evaluation Training for Management	29 February 2024
7	SALGA Job Evaluation Training for the Local Labour Forum (LLF)	01 March 2024

Table 46: Change Management Interventions

SALGA Final outcomes reports on job evaluation for the financial year

Only one (1) report was received from SALGA for the 2023 / 2024 Financial Year, that is, Final Outcomes Report dated 01 September 2023. It was duly implemented by Council.

Human Resource Strategy and Human Resource Plan

Council has an approved Human Resource Strategy and Human Resource Plan for the period 2023 - 2028.

Human Resource Policies

Various Council's Human Resource policies were reviewed and developed during the reporting period. These policies are aligned to the Municipal Staff regulations and other Collective Agreements.

Occupational Health Clinic

The total head count for the Employees that utilised the Occupational Clinic for the financial year is 7735. The Occupational Health Service rendered by Council to its employees is executed in accordance with the provisions of the Occupational Health and Safety Act, 1993 (Act 85 of 1993) and Council Resolution 768 of 27 November 2001.

The Occupational Clinic situated at the Alton Service Centre is responsible for the health and safety of employees working for uMhlathuze Municipality. Occupational Health Nurse Practitioners and a Part-Time Medical Officer of Health are responsible for this Clinic.

MUNICIPAL EMPLOYEES	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Head Count	1814	1636	1938	2347	7735
Municipal Employees seen by Medical Officer	81	64	87	71	303
Municipal Employees booked off sick	147	125	171	220	663

Table 47: Total Number of employees who attended Clinic Services

The Occupational Clinic attended to 7735 employees during this financial year. The Occupational Doctor attended to 303 employees.

SURVEILLANCE MANAGEMENT	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Pre-employment medicals conducted	22	19	1	0	42
Pre-employment for temporary workers	88	95	11	3	197
Periodical medical exam	510	296	650	777	2233
Exit medical examination	22	10	27	16	75
Executive Medicals	4	2	0	6	12
Drivers medicals	196	147	208	151	702
Assessment for Alternative Protection wear	3	2	0	0	5
Hepatitis B Given	40	189	211	132	572
Health evaluation following medicals	19	4	21	44	88
Health evaluation following sick leave	64	43	77	56	240
Health evaluation others	11	1	11	2	25
Employees receiving alternative PPE	1	20	11	3	35
Assessment for alternative job placement	3	1	1	0	5
Light duties	6	2	4	4	16

Table 48: Surveillance Management

240 employees who were off sick for an extended period visited the Clinic and were reviewed by the Occupational Health Practitioner before returning to work. This is to prevent accidents and incidents which may be due to their early return to work. Employees are monitored on the recovery process.

Employees who are exposed to body fluids are immunised against Hepatitis B. Each employee initially receives three injections one month apart, thereafter a booster, every five years. 572 Hepatitis B injections were administered during the financial year.

HEALTH AND SAFETY	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Injuries on Duty attended in Clinic	27	28	32	29	116
Seen by Doctor / follow up	5	1	4	4	14
Injury on Duty follow up	7	17	33	24	81
First Aid Boxes inspected	74	27	29	12	142

Table 49: Health and Safety

All Injuries on Duty are monitored by the Clinic. Those who were attended to by outside agents are also monitored by the Clinic to ensure they are fit to return for duty. 142 First Aid boxes were inspected by the Health Nurse Practitioners during the financial year.

PHC	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Minor ailments	618	630	602	752	2602
New TB Cases	1	1	1	5	8
TB Visits	6	6	1	16	29
Outreach TB screening done	63	41	18	41	163

Table 50: Primary Health Care

Tuberculosis (TB): 8 employees were diagnosed with TB during the financial year.

Chronic	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hypertension Repeat visits	116	117	136	156	525
Epileptic visits	2	3	1	1	7
Diabetic visits	119	109	176	140	544
Asthmatic visits	0	0	3	0	3

Table 51: Chronic Conditions

The Clinic monitors employees with chronic conditions, those with uncontrolled chronic conditions are monitored regularly. Employees with uncontrolled chronic conditions are stopped from working, to prevent injuries to them and others and to enhance ongoing treatment.

Chronic	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Pap smears	43	25	14	45	127
Prostate Cancer testing	14	14	35	63	126

Table 52: Health Screening

The Clinic includes the benefit of health screening into the medical surveillance. All male employees above 45 years can do Prostate cancer testing. All females can do pap smears.

Information and Communication Technology

The Information and Communication Technology (ICT) section is central to municipal operations as it cuts across various functions and processes and is therefore an important strategic partner. As a business enabler, it is paramount that the ICT evolves with the times and industry trends to ensure continuous support of business objectives in the new era of the Fourth Industrial Revolution (4IR) and beyond.

In line with the industry developments, the need to improve decision making processes and compliance with legislative requirements from the upper spheres of government, the municipality is in the final stages of implementing a SAP Enterprise Resource Planning Solution (ERP) earmarked to replace legacy and fragmented systems.

The ICT Section of uMhlathuze Municipality is divided into four sub-sections, namely;

- ICT Governance;
- ICT Service Delivery;
- ICT Infrastructure, and;
- ICT Application Systems.

ICT Governance

ICT Governance is responsible for supporting the Head of ICT in providing strategic direction to the ICT Section, to ensure that ICT goals are aligned with business objectives, compliance with legislation, risks are managed appropriately and the ICT resources are used appropriately. It also ensures proper planning and management of all ICT related projects for the City of uMhlathuze.

As part of good governance, the ICT section is required to develop and implement sound security policies to ensure adequate protection of Municipal information assets, including the systems and data.

ICT Service delivery

The ICT Service Delivery sub-section is responsible for the establishment, management and maintenance of a functional and efficient ICT Service Desk and desktop environment and the provision of ICT support services to the end-users. Planning, installation, upgrade and relocation of end-user equipment including office automation fall within the scope of this sub-section. It is also responsible for the preparation and maintenance of the ICT Asset Register.

ICT Infrastructure

There are two focus areas of the ICT Infrastructure sub-section:

- **Network Connectivity Infrastructure** entails planning, installation, configuration, support, maintenance and management of all voice and data network devices including access control and CCTV cameras. This sub-section is also responsible for cabling, including fibre and wireless radio network infrastructure.
- **Server Infrastructure** including planning, installation, configuration, support, maintenance and management of all servers within the City of uMhlathuze, including backup, DRP (Disaster Recovery Plan) and ICT Service Continuity planning, implementation, testing, and maintenance.

ICT Application Systems

The ICT Application Systems is a newly established component of the ICT Section that is responsible for the analysis, design, development, implementation, the support and maintenance of the business systems, mainly the SAP ERP and other Financial Management Information Systems.

This sub-section provides day-to-day support of the financial systems processes, thereby indirectly positively contributing to efficient delivery of public services.

ICT Performance and Achievements

The ICT Section performance is continuously assessed on a weekly, monthly, quarterly and yearly basis by various oversight structures, which are;

- **ICT Section Weekly Meetings:** The ICT Section meets on a weekly basis (Monday) to assess the achievements and progress made during the previous week. The areas requiring intervention are also identified and the tasks for the new week are established.
- **ICT Steering Committee:** This committee meets on a monthly basis to assess the performance of the ICT Section and considers the submitted reports. In line with the approved committee terms of reference and best practice, the members of the committee are the City Manager, Deputy City Managers and the Head of ICT. Officials representing various Departments with ICT interests attend the Committee meetings as and when required.
- **Corporate Services Portfolio:** The ICT Section also submits performance and progress reports to the Corporate Services Portfolio Committee.
- **Enterprise Risk Management Committee:** The ICT Risk Register and related reports are submitted to this committee for consideration, thereby enabling appropriate oversight on ICT risk related matters.
- **Internal Audit Services:** The ICT Section is audited on a regular basis, and submits performance reports to the Internal Audit Services as and when required.
- **Audit Committee:** On a quarterly basis, the ICT Section submits progress reports to the Audit Committee with specific focus on the progress in addressing the critical issues listed in the ICT Risk register.
- **Auditor General:** The ICT Section is audited annually by the Auditor General to ensure compliance with relevant legislation, frameworks, best practice and performance targets thereof.

As part of ICT performance monitoring and reporting on achievements, a comprehensive report is tabled on a monthly basis at relevant Council Committees. The following graph shows the number of requests logged with the ICT Service Desk for the reporting period:

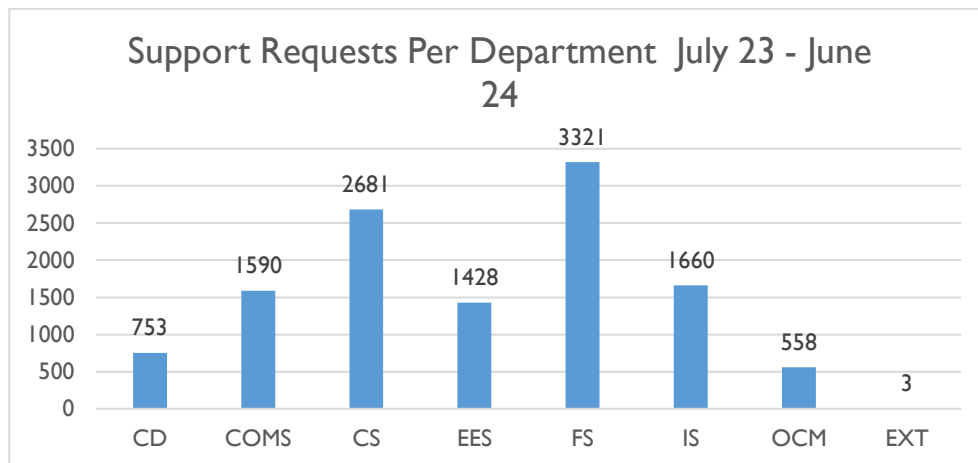


Figure 15: ICT Support requests per Department

Key ICT Projects in the 2023/2024 financial year

- Appointment of Telkom SA SOC Ltd to provide 10GB Fibre Backup Link between Richards Bay Civic Centre and Empangeni Civic 2 through Section 110(2) of MFMA for a period of Sixty months (5 years).
- Supply and delivery of Veeam Availability Suite – 12-month renewal license with 12-month production 24/7 support to the City of uMhlathuze.
- Richards Bay and Empangeni internet links: supply, installation and commission for a period of 3 years.
- Support and maintenance of municipal Public Wi-Fi for a period of 3 years (36 months).
- Supply, installation and commissioning of Cisco network infrastructure devices.
- Supply, installation, support, maintenance, replacements and repairs of Uninterrupted Power Supply (UPS) within uMhlathuze Municipality for a period of 36 months (3 years).

DEPARTMENT OF COMMUNITY SERVICES



Mr. PN Mhlongo

Deputy City Manager: Community Services

Overview

Community Services Department is one of the major service delivery orientated Departments with a staff complement of more than 2000 employees. Service delivery focus points for Community Services are concentrated in the following sections:

- **Public Health and Emergency Services** (Waste, Fire and Rescue, Disaster and Environmental Nuisance)
- **Environmental and Recreational Services** (Horticulture and Cemetery Management, Sports and Recreation and Arts and Culture)
- **Public Safety and Security** (Traffic and Licensing Services and Security)

The mandate of the Department feeds directly into the Vision of the Municipality in terms of improving the quality of citizen's health and well-being, creating a safer city through integrated and community based public safety as well as rural development interventions.

Some critical achievements towards the above are reflected in the following;

- **Waste Management:** City of uMhlathuze supports Go Green initiatives. First Runner up in Cleanest Municipality 2023/2024 in Urban Category for 2023/2024 in KwaZulu-Natal. Waste Management collaborated with PETCO and other 2 big plastic companies with an aim to uplift recyclers from City of uMhlathuze community. Internal review of Integrated Waste Management Plan, as part of strategic plan and Sector plan for the City of uMhlathuze. Review and implementation of revised refuse removal schedule for refuse removal in order to improve service delivery and communication. Diversion of 24 % of total waste generated within the City of uMhlathuze away from landfill site through recycling program.
- **Fire and Rescue Section:** City of uMhlathuze experienced fire that broke out at the NCT Forestry Wood Chip Mill. The Fire and rescue team responded to an incident involving two freight trucks that were ablaze on the N2 at Canefields no personnel were harmed. The City of uMhlathuze through LGSETA, SAESI and the Department of Labour prides itself in offering the highest NFPA, IFSTA and IFSAC Fire and Rescue Training, both locally and on international standards. Internal review of Disaster Management Plan, as part of strategic plan and Sector plan for the City of uMhlathuze.
- **Disaster Management:** The City of UMhlathuze experienced severe thunderstorms, accompanied by heavy rainfall and wind. This subsequently affected different wards, causing structural damages, family displacement as results of houses that are damaged. Co-ordinated response to all reported

disaster related incidents experienced and collaboration with other Sector Departments, such as Human Settlements and Social Development, King Cetshwayo District Municipality.

- **Environment Nuisance:** The Department sustained a program for indigent and pauper burials, offering support to those in need in compliance with the Health Act stipulations, through the Municipal resources.
- **Horticulture Services:** In the fiscal year 2023–2024 there are 1610 trees donated to the Municipality. The program to manage alien invasive plants was successfully implemented with funding and support from the Department of Forestry, Fisheries, and Environment and different industries such as Richards bay Minerals, KZN Wildlife, Scribante and Mondi. This was done in order to assist children with food security, the fruit trees were planted at a number of schools inside the boundaries of the City of UMhlatuze. The Richards Bay and eSikhaleni Municipal Cemeteries were able to handle 681 funerals in total between July 1, 2023, and June 30, 2024 (379 burials at Esikhaleni and an additional 302 at the Richards Bay Cemetery). Swift response and clean-up of plant debris during a severe storm experienced from time to time.
- **Sport and Recreation (Sport, Beach and Swimming Pools):** The City of uMhlatuze under Sport and Recreation hosted thousands of South African Defence Force members who conducted many activities and exhibitions for community members at Central Sport Complex in preparation for the Armed Forces Day which was attended by the Honourable President Cyril Ramaphosa. In December 2023 Central Sport Complex hosted the KZN SALGA Games where District Municipalities and one Metro competed in 16 sport codes at.
- **Art and Culture (Art, Culture, Libraries and Halls):** The City of uMhlatuze hosted in the region of few programmes during the 2023/2024 financial year, (Choral Christmas Carols, New Year's Eve Gumba Fest, Local Reed Dance (Operation Siyaya eMhlangeni). The Arts and Culture Unit is in partnership with various Government Departments and has hosted a successful Halls and Thusong Integrated Services Programme. City of uMhlatuze Libraries in partnership with the Department of Sport, Arts and Culture: Library Services, hosted level one Reading and Spelling B competitions in different libraries in April and May 2024. The One Library One Garden program the program is aimed at providing community members who are interested in gardening their organic vegetables with secure space for their gardening activities. The programme was held on 17 August 2023 at eSikhaleni Ward 13, Kwa-Dube Traditional Court.
- **Traffic :** On or about 28 July 2023, the Traffic Services Unit received a donation in kind of six (6) Traffic Vehicles from South 32. This donation comes through the existing partnership between South 32 and the City of uMhlatuze Municipality. These vehicles which were fully branded and fitted with all the relevant accessories fitted are assisting with the execution of Law Enforcement and intensifying high visibility patrols by Council's Traffic Law Enforcement. National Joint Operations and Intelligence Structures (**Nat JOINTS**) in order to assist and support the Independent Electoral Commission (IEC) to hold peaceful and successful national elections locally. Coordinated control of influx of coal trucks in and pursue alternative control system mechanism, in collaboration with Transnet.

- **Licensing:** New KZN Number Plates According to Government Gazette no. 49786 of November 29, 2023, the KwaZulu-Natal Department of Transport began issuing new licence plates to drivers on 1 December 2023. Essentially, these new plates will bear the generic "ZN" rather than the town-specific ones that are currently in use. The reason for this change was that new numbers could not be generated and the only option was to utilise the "ZN" plates. Motorists will be given 48 months from the day of inception to migrate from the current number plate system.
- **Security:** Security guards and VIP protectors were used extensively during ward committee meetings and the National Elections in May 2024. Some security personnel protected areas where sensitive election material was stored. In June 2024 the *"Squatter and Vagrant Control team"* in collaboration with SAPS and Traffic attended to illegal occupation of Land at Richards Bay, Meerensee. A number of illegally erected poles were mowed down and some illegal structures broken down.

Public Health and Emergency

Waste Management

"Go Green – Preserving a Healthy Environment"

Waste Management Services is divided into the following two sub-divisions:

- Waste Management: Operations; and
- Waste Management: Administration and Compliance.

Key Deliverables

The main responsibilities of these sub-divisions include:

- Collection and disposal of waste
- Waste minimization re-use and recycling of waste;
- Skips management and eradication of illegal dumping and;
- Street Cleaning and Management of Ablution facilities
- Community education and awareness campaigns.

Waste Management Services activities are governed by the following pieces of legislation:

- Constitution of South Africa, 1996 (Act 108 of 1996) - Bill of Rights: Section 24 of Chapter 2;
- National Environmental Management Act, 1998 (Act No. 107 of 1998);
- Municipal Systems Act, 2000 (Act No. 32 of 2000);
- National Environmental Management: Waste Act, 2008 (Act No. 59 of 2008);
- National Domestic Waste Collection Standards (2011); and
- National Waste Management Strategy (NWMS) 2011.

Strategic Goals

The eight strategic goals stated below are goals the City of uMhlathuze Integrated Waste Management Plan has adopted, in line with the National Waste Management Strategy (2011). These goals are structured as follows:

- *Goal 1: Promote waste minimisation, re-use, recycling and recovery of waste.*
- *Goal 2: Ensure the effective and efficient delivery of waste services.*

- Goal 3: Grow the contribution of the waste sector to the green economy
- Goal 4: Ensure that people are aware of the impact of waste on their health, well-being and the environment.
- Goal 5: Achieve integrated waste management planning.
- Goal 6: Ensure sound budgeting and financial management for waste services.
- Goal 7: Provide measures to remediate contaminated land.
- Goal 8: Establish effective compliance with and enforcement of the Waste Act.

In terms of the Waste Management Services unit the following has been achieved, in line with these strategic goals:

Goal 1: Promote waste minimisation, Re-use, Recycling and Recovery of Waste

According to the National Waste Management Strategy (2011), efforts should be made to channel waste towards recycling. The Basic Waste Management Hierarchy shown below, clearly indicates how waste should be handled. The current recycling programmes within the City responds to the implementation of the waste management hierarchy and the promotion of Goal 1, where taking waste to the landfill site is aimed to be the last resort. This is achieved through the separation of waste at source; establishment of Material Recovery Facilities; and increasing the recycling rate through individuals and buyback centres.

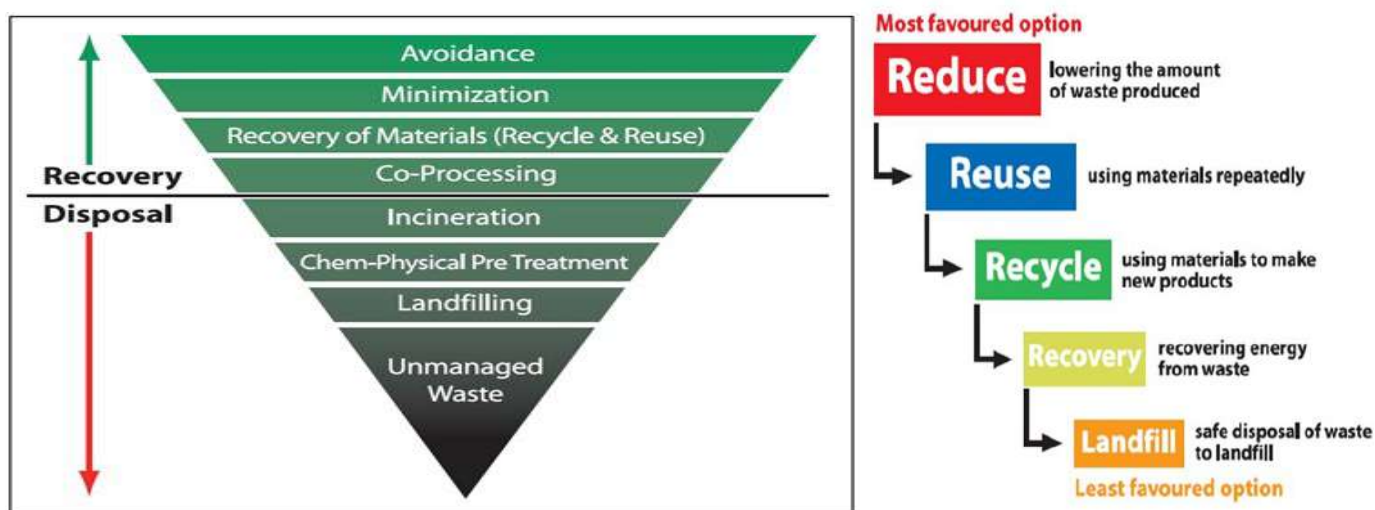


Figure 16: Diagrams depicting the Basic Waste Management Hierarchy
Recycling Rate

The following table reflects the amount of waste that was diverted from the landfill site as a result of extraction from different waste streams for recycling purposes in the City in the past year; achieving an average recycling rate of 25 % against the annual target of 24%.

QUARTER	RECYCLABLES IN TONS	% WASTE MINIMIZATION
Q1 Jul – Sept	3 197 270	24%
Q2 Oct – Dec	3 225 392	24%
Q3 Jan – Mar	3 142 100	27%
Q4 Apr – June	3 082 561	26%
Total	12 647 323	25%

Table 53: Breakdown of waste diverted from the landfill through recycling this year

Separation of Waste at Source (Kerb Recycling)

There are currently seven areas where separation of waste at source is taking place; these areas include Meerensee, Birdswood, Grantham Park, Nyala Park, Felixton, eSikhaleni J1 Section, and eNseleni. In these areas each household is given a yellow plastic bag for recyclables over and above the trolley bin service. Recyclables from Meerensee and Birdswood are collected by a municipal bush truck to different Material Recovery Facilities on the day of waste removal for further sorting. Recyclables from Felixton and Esikhaleni J1 Section are collected by separate waste-preneurs with their own transport, on the day of waste removal and sorted at their recycling sites.

A waste recycling truck has been delivered this financial year that will ensure the expansion of kerb recycling to other areas, especially at Empangeni. This expansion will in turn allow an increase in the recycling rate and enable waste-preneurs to obtain cleaner recyclables.

Establishment of Material Recovery Facilities (MRF)

Material Recovery Facilities, also known as Recycling Centres, within the City are currently operating and contributing to the community directly. These include Mzingazi Material Recovery Facility, eNseleni Material Recovery Facility, Alton Material Recovery Facility and Ntambanana Material Recovery Facility.

Each MRF accommodates local waste-preneurs that previously recycled from their own backyards to sort different recyclables for their own financial benefit. Facilities in Alton, Mzingazi and eNseleni are provided with recyclable waste by the Municipality from the kerb recycling programme in addition to recyclables waste-preneurs collect on their own. Waste-preneurs situated in Ntambanana, on the other hand, obtain their recyclables from incoming communal skips that they sort prior to landfill disposal.

Alton MRF and Ntambanana MRF also operate as transfer stations, where Alton allows residents to dump green waste and Ntambanana accumulates domestic waste from communal skips and surrounding community members. Operations in Alton Transfer Station were, however, interrupted a number of times this year as the site had to close due to unavailability of fleet which resulted in accumulation of green waste. During the closure a special arrangement were made with the King Cetshwayo Landfill for residents to dispose the waste. The facility is, however, currently operating fully without any interruptions.

Goal 2: Ensure the effective and efficient Delivery of Waste Services

In terms of the Constitution the responsibility for waste management functions is to be devolved to the lowest level of government. It is therefore clear that the City is responsible for Waste Management Services within its area of jurisdiction and has to ensure proper handling of waste thus promoting a healthy environment.

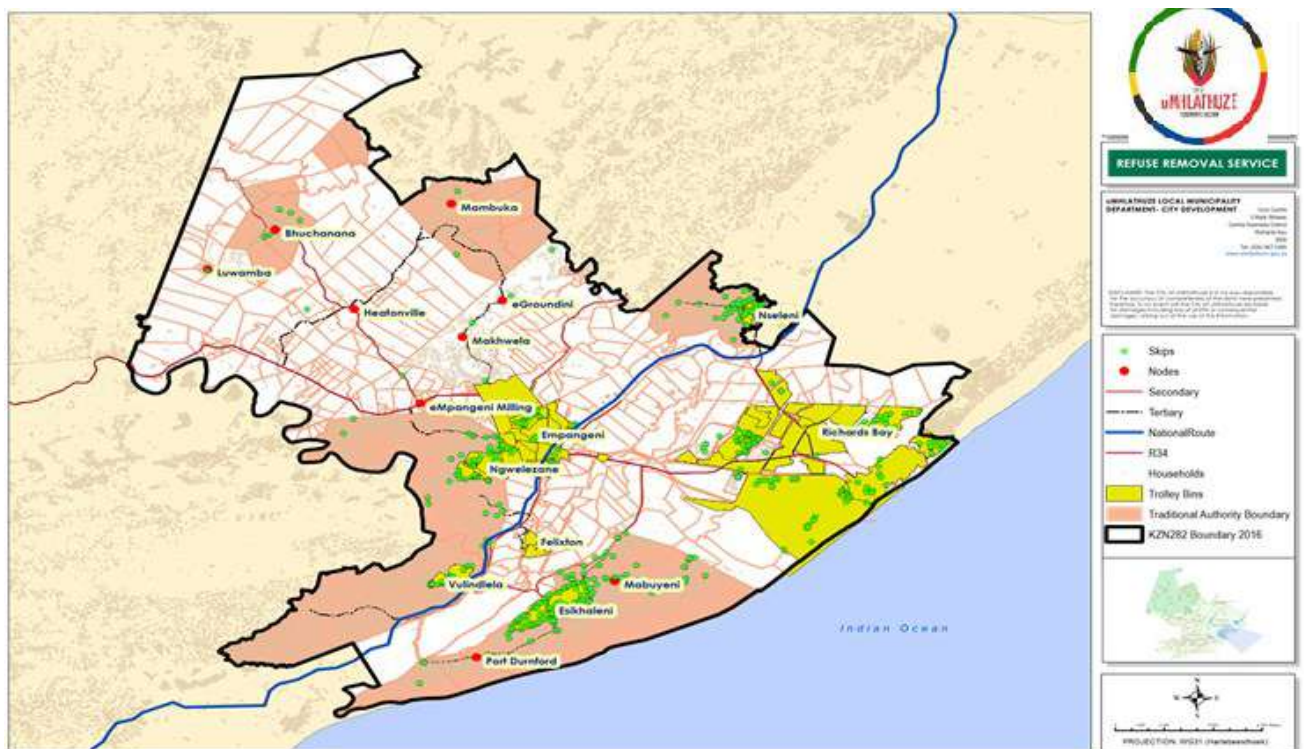


Figure 17: Map depicting the area of operation for waste removal services within the City

Daily operations activities that achieving this Goal 2 include the following:

- Weekly waste collection from all 34 wards, both rural and urban, and dispose thereof at King Cetshwayo Regional Landfill site;
- Street cleaning, litter picking and public ablution facilities cleaning in public convenience areas daily;
- Managing carcass
- Emptying and cleaning around community and business skips; and
- Regular clearing of illegal dumping hotspots.

All the operational services stated above were achieved this year, including the extension of services to rural areas through the distribution of skips. As a result, the City stands at 76.98 % of households that have access to basic weekly solid waste removal service at the end of June 2024.

Solid Waste Collection and Street Cleaning

Solid Waste Collection

Refuse removal was successfully provided in all residential areas, commercial and industrial areas as per the weekly schedule, although sometimes waste had to be collected the following day and over the weekend in some areas due to fleet challenges. This includes communal skips, which are strategically placed in semi-urban and rural areas. Businesses, on the other hand, such as shopping malls and industrial skips were serviced as per contract that varies from business to business.

TYPE OF WASTE GENERATED PER MONTH						
MONTH	BUILDERS RUBBLE	DOMESTIC WASTE	GREEN WASTE	SEWER SLUDGE	ARBOUTOR	TOTAL MONTHLY KG'S WASTE
July 2023	0	3 608667	214940	0	0	3 824 000
August 2023	48 240	3 540 600	211710	0	0	3 801 000
September 2023	6020	2 980 319	133460	0	0	3 120 000
October 2023	0	3 580 940	93100	0	0	3 674 000
November 2023	10 060	3 564 166	208300	5 560	0	3 788 000
December 2023	0	3 298 158	279880	0	0	3 578 000
January 2024	0	3 000 680	186980	0	0	3 187 660
February 2024	0	3 045 780	184380	0	0	3 230 160
March 2024	12 080	3 349 600	216 220	0	2560	3 580 460
April 2024	0	3 164 640	177 100	5 500	0	3 347 440
May 2024	0	3 302 560	128 960	15 500	0	3 447 040
June 2024	14 280	2 478 960	75 020	6 540	0	2 575 020
TOTALS	90 680	36 215 070	2 110 050	33 100	2 560	38 451 460

Table 54: Volume of the waste generated for the City of uMhlathuze Municipality by 01 July 2023 to 30 June 2024.

Above table: show volume of the waste generated and separated by waste type per Month

All domestic waste collected within the boundaries of the City of uMhlathuze in 2023/2024 financial year, was disposed at the King Cetshwayo Regional Landfill Site.

Street Cleaning

Street cleaning is mainly litter picking especially in busy streets such as John Ross Highway from Empangeni to Meerensee, which were cleaned twice a week, as well as all other busy streets in the CBDs of Empangeni and Richards Bay, which were cleaned daily.

Shopping centres such as Ngwelezane, eNseleni and Vulindlela including Taxi and Bus Terminals situated in those areas were also cleaned on a regular basis. All bus and taxi ranks were cleaned daily, including those in villages, such as Mandlazini and Mzingazi. Litter picking done by municipal employees and also Community Work Programme (CWP) employees in various areas including Dumisani Makhaye Village, Macekane Reserve, Ntambanana, Aquadene, Esikhaleni, Ngwelezane, Madlankala, Mpembeni, Port Dunford, Gobandlovu, Mevamhlophe, uBizo, eMatshani, Enhlanginyuke Dondolo, etc.

Cleansing and Washing of Public Ablution Facilities

Public conveniences including all public ablution facilities at bus and taxi ranks and busy streets were serviced successfully throughout the year by the dedicated Cleansing team.

Goal 3: Grow the contribution of the Waste Sector to the Green Economy

Goal 1 promotes a recycling program that directly benefits a number of individuals in the green economy, who are referred to as "Waste-preneurs".

Continuous public awareness's further encourages individuals to consider "*Waste as a Resource out of Place*" hence there is a positive increase in the number of recyclers within the City. These recycling program beneficiaries range from well-known recycling buy back centres to recycling SMMs, informal waste collectors (also known as trolley pushers) and home-based recyclers; who would not have had any form of income without this program.

Goal 4: Ensure that people are aware of the impact of waste on their health, well-being and the environment.

In order to achieve this goal waste management information was spread among communities through environmental awareness, door to door and clean-up campaigns through:

- The development of local awareness campaigns on the importance of proper waste management practices;
- The promotion of waste minimisation and recycling through education system; and
- Through the participating in the Greenest Municipality Competition.

From July 2023 to June 2024, **33** awareness campaigns that were conducted in the last financial year. The following were the main highlights:



Ingweni Combined Primary School
At Ngwelezane (Ward 27)



Injabulo yeSizwe Primary School -
Esikhaleni (Ward 18)



Learners at Injabulo Yesizwe Primary School received promotional material during presentations questions and answers



Khombindlela Secondary School - Ngwelezane (Ward 27)

The City of uMhlathuze Municipality – Waste Management, Air Quality together with **MIET**Africa visited Khombindlela Secondary School to conduct awareness and education on environmental and social issues.



Ndabayakhe Primary School (Ward: 27)

The City of uMhlathuze Municipality – Waste Management visited Ndabayakhe Primary School to conduct awareness and education on environmental issues.

City of uMhlathuze Municipality collaborated with PETCO and other 2 big plastic companies with an aim to uplift recyclers from City of uMhlathuze community. The workshop took three days and training was accredited.



CAMPAIGN/AWARENESS: Recyclers Workshop and Training



Beach clean-up campaign



City of uMhlathuze Municipality conducted clean-up campaign on the route to King Cetshwayo Historic stone site located at the indigenous forest along the Port-Dunford beach.

Municipal Waste Signboard

To further increase educational awareness and environment protection, Waste Management Services has a number of educational signboards. These signboards further educate and encourage communities on keeping the City Clean, Go green, recycling and reporting of illegal dumping actions.



Educational Signboard



Signboards placed in different areas



Educational Signboard in Zulu

Goal 5: Achieve integrated waste management planning.

In terms of the Waste Act all spheres of government are required to develop an Integrated Waste Management Plan, hence it is a legal requirement for the City to have one. It has undergone the 7th review in 2024/2025 financial year, in line with the Integrated Development Plan and updated legislation. According to the Waste Act, the IWMP must be reviewed every five (5) years, however, the City pro-actively reviews annually. Continuous review of the IWMP ensures that changes in developments and implementation of the plan are achieved and well accounted for.

Goal 6: Ensure sound budgeting and financial management for waste services

Within the set budget the section has managed to expand service to rural areas, where service was never provided before. This is putting more pressure to the budget due to limited sources of revenue.

The section has stabilized expenditure on overtime, and currently the section only has planned and approved overtime, but still looking at other avenues so as to ensure that more is done with limited funding.

Goal 7: Provide measures to remediate contaminated land

The Waste Management Service Section has an approved Comprehensive Illegal Dumping Eradication Plan which clearly outlines the role of each stakeholder within the municipality's jurisdiction in combatting the illegal act. The stakeholders range from community members, Ward Councilors, businesses, contractors, garden services, law enforcement and even media to deal with illegal dumping and land pollution. Illegal dumping is a thorn in the side of the City of uMhlathuze. The hard reality is that of all illegal dumping: 70% is building rubble, 22% is green waste, 7% is household waste and the 1% is other forms of waste which includes tyres etc.

In terms of equipment, the section can however only handle and eradicate less than 40% of the illegal dumps. Illegal dumping teams are proactively clearing hotspots and waste dumped around communal skips. These teams are proactively clearing these sites during selected weekdays and weekends.

Goal 8: Establish effective compliance with and enforcement of the waste act.

In terms of Waste Act, all handlers of waste should be registered with Waste Management Officer. Currently there are more than 200 waste handlers who have registered with the unit, which assists in proper profiling of waste handlers within the City.

In addition to this, all our Material Recovery Facilities have been registered in terms of Section 4 of National Norms and Standards for Sorting, Shredding, Grinding, Crushing, Screening or Bailing of General Waste 2017.



City of uMhlathuze supports Go Green initiatives

Fire and Rescue Services

Fire & Rescue Services is a mission-oriented Emergency Service, focused on the safety and well-being of the community of the City of uMhlathuze.

Fire and Rescue personnel deliver services through an integrated approach that encompasses emergency response for fire, rescue, and life safety, along with community risk reduction through public safety programs such as, risk-based inspections, fire investigations, targeted public education, as well as planning & reviewing safety measures at certain sites.

Guiding Principles

The City of uMhlathuze Fire and Rescue Services believe in the following principles:

- The safety of our members and the citizens we serve is paramount,
- Provide the highest quality of service to all who call upon us,
- Believe in service, professionalism, discipline, integrity, accountability and pride.
- Recognize and respect the rights of all we serve,
- Committed to the preservation of life and property of our citizens,
- Believe that the professional development of our members will lead to improved quality of service,
- Promote a positive environment that inspires teamwork.

Legislation

The Fire and Rescue Services operates in terms of the following Legislative Framework:

- The Constitution of the Republic of South Africa, 1996 (Act No.108 of 1996);
- Fire Brigade Services Act, 1987 (Act No. 99 of 1987);
- National Building Regulations and Standards Act, 1977 (Act No. 103 of 1977) as amended (SANS 0400);
- Occupational Health and Safety Act, 1993 (Act No. 85 of 1993);
- South African National Standard:
 - ✓ SANS10400
 - ✓ SANS1087
 - ✓ SANS1089
 - ✓ SANS10090
- Hazardous Substance Act, 1973, (Act No.15 of 1973);
- Municipal Finance Management Act, 2003 (Act No. 56 of 2003);
- Municipal Structures Act, 1998 (Act No. 117 of 1998);
- National Veld and Forest Fires Act, 1998 (Act No. 101 of 1998) and
- Disaster Management Act, 2002 (Act No. 57 of 2002)

Strategic Goals

The strategic goals around which the City of uMhlathuze Fire and Rescue Services (F&RS), in line with National Fire Prevention Association (NFPA), are structured as follows:

- Goal 1 To ensure the Provision of fire fighting
- Goal 2 To ensure fire prevention inspections take place timeously and in accordance with the relevant standards
- Goal 3 To provide intense specialized rescue
- Goal 4 To implement life safety awareness
- Goal 5 To forge partnerships with stake-holders
- Goal 6 To ensure sound budgeting and financial management for Fire Service
- Goal 7 To provide external, as well as in house training and education programs
Encompassing the specialized educational needs of the fire fighter

Goal 1: To ensure the Provision of Fire Fighting

Fire and Rescue Services attended 1093 incidents in 2024, a marginal increase from the previous year's 1090, with 298 rubbish/grass/bush fire incidents which decrease compared to previous year's 355, largely due to improved awareness and prevention strategies, despite high fire volume.

The volume of rubbish/grass/bush fires are still a major concern for Fire & Rescue, as the numbers are still quite high, resulting to a significant amount of resources spent on these types of fires alone.

Major accident of the year

The City of uMhlathuze Fire and Rescue Services Call Centre received an urgent call at 13:17 PM on 30 September 2023 whereby the fire broke out at the NCT Forestry Wood Chip Mill.

Call No: F2303/0163	Date & times
Date	2023/03/28
Time Received	09h:42 AM
Time Dispatched	09h:44 AM
Time Arrived On Scene	09h:50 AM

Table 55: Accident call details

Response action

Upon arrival, the Fire and Rescue Services official's found that three (3) stock piles where extensively covered by flames which originated at the upper sections of the said piles. The conveyor belts in the vicinity were also alight.

Due to the sudden change of the wind direction and unexpected wind speeds, the following was undertaken:

- Forcing all attending units to be removed from the site.

- Plant staff were evacuated as visibility was drastically reduced combined with high volumes of smoke from the burning wood piles that were being blown directly onto vehicles and personnel.
- Fire Services regrouped outside the plant and Officers carried out a search and rescue to ensure all persons were evacuated safely.

Fortunately, no lives were lost nor injuries reported as all the occupants managed to evacuate the vicinity before the fire could affect them. The entire wood piles & its contents were involved, 200 000 tons of woodchips were destroyed.



NCT: Extent of the fire damage

Additional firefighting resources from all over started arriving during the day including from the City of uMhlathuze, Transnet, Mondi, South32 and Sappi to assist the now exhausted NCT fire fighters. Fixed wing firefighting aircraft from the Zululand FPA and the KZN FPA based in Howick as well as helicopters from Working on Fire and specialised units from ADT joined the fray.

Incident involving two freight trucks

The City of uMhlathuze Fire and rescue services responded to an incident involving two freight trucks that were ablaze on the N2 at Canefields, situated between eNseleni and eMpangeni. Fortunately, all drivers were able to escape unharmed. The South African Police Service (SAPS) handled the situation and two trucks from NIDA and ZINGARO companies were totally burnt. Three trucks were set alight as they were on a queue along the N2 freeway.



Fire prevention inspection

Goal 2: To ensure fire prevention inspections take place timeously and in accordance with the relevant standards.

Fire inspection is the assessment of fire safety hazards in a building by Fire Departments, Fire Prevention Officers, or other qualified professionals. Fire inspection can vary in type and frequency depending on the location, laws, regulations, and fire protection systems or equipment of the building. Fire inspection can help detect and correct fire hazards, maintain fire safety measures, and comply

with fire codes. Fire inspection can involve visual examination, testing, lubrication, cleaning, adjustment, and replacement of the components of fire protection systems or equipment

Fire Prevention sub-section continues to Inspect Buildings and Business, Institutions of Higher Learning (Exam Centres, FET Colleges and Universities), Industries and Occupancies to ensure compliance to the SANS codes, in particular South African National Standard SANS10400. Fire prevention Officers Also Inspect Flammable Liquids Installation Facilities (MHI) to maintain a safe Environment for Occupants.

The table below indicates the classifications of Inspections performed in the 2023/24 financial year:

QUARTER 1 JULY – SEP 2023		QUARTER 2 OCT – DEC 2023		QUARTER 3 JAN – MARCH 2024		QUARTER 4 APRIL – JUNE 2024	
TYPE OF INSPECTION	SUB-TOTAL	TYPE OF INSPECTION	SUB-TOTAL	TYPE OF INSPECTION	SUB-TOTAL	TYPE OF INSPECTION	SUB-TOTAL
Flammable Liquids	112	Flammable Liquids	83	Flammable Liquids	153	Flammable Liquids	61
Fixed Fire Protection	1	Fixed Fire Protection	1	Fixed Fire Protection	1	Fixed Fire Protection	2
Miscellaneous	32	Miscellaneous	31	Miscellaneous	14	Miscellaneous	21
A1-Entertainment /Assembly	24	A1-Entertainment /Assembly	31	A1-Entertainment /Assembly	19	A1-Entertainment /Assembly	40
A2-Theatrical & Indoor Sport	1	A2-Theatrical & Indoor Sport	1	A2-Theatrical & Indoor Sport	0	A2-Theatrical & Indoor Sport	2
A3-Places of Instruction	7	A3-Places of Instruction	0	A3-Places of Instruction	1	A3-Places of Instruction	0
A4-Places of Worship	2	A4- Places of Worship	0	A4- Places of Worship	0	A4- Places of Worship	1
B1-High risk commercial (Petrol stations)	6	B1-High risk commercial (Petrol stations)	4	B1-High risk commercial (Petrol stations)	12	B1-High risk commercial (Petrol stations)	13
B2- Moderate risk commercial (Vehicle workshops)	19	B2- Moderate risk commercial (Vehicle workshops)	12	B2- Moderate risk commercial (Vehicle workshops)	16	B2- Moderate risk commercial (Vehicle workshops)	42
B3- low risk commercial (Fitment centre)	19	B3- low risk commercial (Fitment centre)	20	B3- low risk commercial (Fitment centre)	21	B3- low risk commercial (Fitment centre)	21
C1- Exhibition Hall	0	C1- Exhibition Hall	1	C1- Exhibition Hall	0	C1- Exhibition Hall	0
C2- Museum	0	C2- Museum	2	C2- Museum	0	C2- Museum	0
D1-High risk industrial	4	D1-High risk industrial	4	D1-High risk industrial	7	D1-High risk industrial	7
D2-Moderate risk industrial	11	D2-Moderate risk industrial	7	D2-Moderate risk industrial	5	D2-Moderate risk industrial	21
D3-Low risk industrial	4	D3-Low risk industrial	1	D3-Low risk industrial	3	D3-Low risk industrial	2
D4- Plant room	0	D4- Plant room	0	D4- Plant room	0	D4- Plant room	1
E1- Place of Detention	0	E1- Place of Detention	0	E1- Place of Detention	0	E1- Place of Detention	0
E2-(medical hospitals) - Hospitals	0	E2-(medical hospitals) – Hospitals	1	E2-(medical hospitals) – Hospitals	1	E2-(medical hospitals) - Hospitals	2
E3- Residential Institution	0	E3- Residential Institution	0	E3- Residential Institution	0	E3- Residential Institution	0

F1 – Large Shop	61	F1 – Large Shop	96	F1 – Large Shop	38	F1 – Large Shop	81
F2 – Small Shop	130	F2 – Small Shop	155	F2 – Small Shop	117	F2 – Small Shop	145
F3 - Wholesaler	1	F3 – Wholesaler	0	F3 - Wholesaler	1	F3 - Wholesaler	0
G1- Office(Doctors Office)	67	G1- Office(Doctors Office)	37	G1- Office(Doctors Office)	75	G1- Office(Doctors Office)	35
H1- Hotel	0	H1- Hotel	2	H1- Hotel	8	H1- Hotel	3
H2- Dormitory	0	H2- Dormitory	0	H2- Dormitory	1	H2- Dormitory	0

Table 56: Classifications of Inspections performed in the 2023/24 financial year

Intense specialized rescue

Goal 3: To provide intense specialized rescue

Fire and Rescue responds to complex and challenging rescue incidents including high angle incidents occurring at high-rise buildings, confined space rescues occurring in tanks, sewers, trench collapse events related to excavations or construction site accidents; industrial or transportation accidents; and swift water incidents occurring on dams, rivers, oceans & flooded streams within the Area of the City's Jurisdiction.



Baby/Young Cat or Kitten and Light delivery vehicle that caught fire in Empangeni, City of uMhlathuze Fire and Rescue sprang into action

Life Safety Awareness

Goal 4: To Implement life safety awareness

2023/2024

Fire and Rescue Services delivered Fire and Life Safety Education to some of the schools.



The learners were given career guidance and safety messages about fires, floods and thunderstorms as well as road safety were shared with the learner

Partnerships with stakeholders

Goal 5: To forge partnerships with stake-holders

THEME: Fire is Everyone's Fight

Collective action can only be accomplished with cooperative efforts from various sectors such as Fire and Rescue Services, Disaster Management, Environmental Management, Department of Health, Department of Education, SAPS, Zululand Fire Protection Association, Volunteers and NGO's.

Everyone has a responsibility to ensure the implementation and conformance to Fire Safety measures to prevent fires, hence the drive to strengthen the relationship with other agencies, as well as define the expanded role that the Fire and Rescue Services has in the community.

Budgeting and financial management for fire services

Goal 6: To ensure sound budgeting and financial management for Fire Services

Sound budgeting and financial management are crucial for sustainable Fire and Rescue services in the City. Prioritizing these services is essential for fair community service. Addressing issues like ageing fire trucks, insufficient personnel, and lack of PPE is essential.

Training and education programmes

Goal 7: To provide external, as well as in house training and education programmes encompassing the specialized educational needs for the fire fighters.

The City of uMhlathuze through LGSETA, SAESI and the Department of Labour prides itself in offering the highest NFPA, IFSTA and IFSAC Fire and Rescue Training, both locally and on international standards.

Efficient training of fire-fighting personnel is essential to the effective performance of the fire brigade as a whole.

The table below outlines the training programmes conducted:

Date	Training	Number of Students
24th to 28th July 2023	First Aid Levels I, II & III	15 - Students
21st to 25th August 2023	First Aid Levels I, II & III	11 - Students
28th to 27th July 2023	Industrial Fire Fighting	15 - Students

Professional excellence

The City of uMhlathuze Fire and Rescue Services supports continuous training, mentoring, and professional development to ensure the best possible service delivery for our community.

Fire and Rescue Services Management are committed to maintaining the Accreditation status through the South African Emergency Services Institute (SAESI), The Local Government Sector Education and Training Authority (LGSETA) and the Department of Labour.

Fire and Rescue Training centre is also responsible for providing education and re-certification for all career fire fighters.

TYPE OF INCIDENT	NUMBER OF INCIDENTS
Motor Vehicle Accidents	299
Confined Space Rescue	0
Pedestrian Accidents/Medical Emergencies	3
High Angle/Rope Rescue	0
Disaster Emergencies : Floods/Bomb Scare	4
Special Services : Fuel Spillages/Roadways Blocked/Incident	63
Swift Water Rescues	1
Hazardous Material	3
Industrial Fires/Conveyor Belt Fires	8
Rubbish/Grass/Plantation/Bush Fires	298
Structural Fires	112
Fire Involving Electricity	29
Vehicle Fires	30
Miscellaneous	3
False Fire Calls Responded To	125
GRAND TOTAL:	978

Table 57: Statistics on all categories of incidents

Disaster Management

Overview

The City of uMhlathuze Disaster Management Services are executed in terms of the Disaster Management Act, 2000 (Act No. 57 of 2002) as amended, the Disaster Management Amendment Act, 2015 (Act 16 of 2015), National Disaster Management Framework (Notice 654 of 2005) and the Fire Brigade Service Act 1987 (Act 99 of 1987), among other pieces of legislation. Prevention or reduction of the risk of disasters, mitigating the severity of disasters, emergency preparedness, providing rapid and effective response to disasters, and post-disaster recovery, are priority issues aimed to make the City a disaster-resilient, sustainable community in light of an increasing frequency of severe, and destructive disasters and emergencies annually.

In the year under review, The City of uMhlathuze Disaster Management Centre met legislative compliance targets, including compiling the annual Winter Contingency Plan and reviewing the DMP.

Key operational objectives

- Saving lives and preventing injury, ill health or death as a result of emergencies and disasters
- Preventing damage to property and infrastructure emanating from emergencies and disasters
- Coordinating post-disaster relief, recovery and rehabilitation

Disaster management activities during the 2023/24 financial year

Four (4) Key Performance Indicators described by The National Disaster Management Framework:

- A. KPA 1: Institutional capacity**
- B. KPA 2: Risk assessment**
- C. KPA 3: Disaster risk reduction**
- D. KPA 4: Response & recovery**

KPA 1: Building institutional capacity

According to Section 43 (3) of the Disaster Management Amended Act 57 of 2002, a local municipality must establish capacity for the development and co-ordination of a Disaster Management Plan and the implementation of a disaster management function for the municipality.

Consequently, The City of uMhlathuze established the Advisory Forum, comprising public and private sector stakeholders, with an aim to integrate and coordinate disaster management activities, and promote cooperative governance. The forum provides advice on identified disaster risks and their impact on sustainable development and maintaining a safe environment for citizens.

In the year under review (2023/24) The City of uMhlathuze Disaster Management Advisory Forum held its meetings on 17 August 2023, 06 December 2023, 06 March 2024, and 22 May 2024.

KPA 2: Risk Assessment

A disaster risk assessment is crucial for planning effective risk reduction programs, examining the likelihood and outcomes of expected disaster events, identifying hazards and vulnerability conditions.

Disaster risk assessment determines the level of risk through the following:

- Identification and analysis of potential hazards and/or threats
- Determination of the level of risk for different situations and conditions
- Assessment of the conditions of vulnerability that increase the chance of loss for particular elements at risk (that is, environmental, human, infrastructural, agricultural, economic and other elements that are exposed to a hazard and are at risk of loss)

Progress with the preparation of Disaster Management Plans

The Disaster Management Plan outlines the city's current measures for handling potential disasters affecting services, infrastructure, property, lives, and livelihoods. The following table indicates the ten (10) priority risks in the City of uMhlathuze:

No	Prevalent Hazards and Threats	Type of Risk
1	Veld/Forest Fires	Very High
2	Severe Storms (Heavy Rains Leading To Floods)	Very High
3	Fires involving structures	High Risk
4	Road Accidents	High Risk
5	Extremely High Temperatures	High Risk
6	Rail Accidents	Low
7	Outbreaks : Disease: Human & Animals	Medium
8	Strong winds	Medium
9	Lightning	Medium
10	Drought	Low

Table 58: Priority risks in the City of uMhlathuze

Contingency plans

The Disaster Management Plan was updated for the winter, summer, and flooding seasons in the 2023/24 review year.

KPA 3: Disaster Risk Reduction

Disaster risk reduction involves developing integrated plans and programs for all stakeholders, including long-term and short-term mitigation strategies, and preparedness strategies, to mitigate the impact of disasters on communities.

Mitigation strategies

Awareness campaigns were conducted throughout the city to promote a culture of risk avoidance and establish good relations with communities. These include fire awareness campaign, climate change education awareness, Safety messages regarding floods & thunderstorms were shared with the educators and Climate Change clean-up campaign.



Awareness sessions held at schools and in communities

Date	Type of awareness campaign	Target group	Venue	Ward	Outcome/Achievement
Tuesday, April 23, 2024	Fire Awareness Campaigns	Learners	Bay Primary School 55 Fishtail Road, Brackenham	26	Safety tips about fires.
Friday, December 8, 2023	Flood awareness	Communities	Methodist Church - Turnbull Street Entrance	3	Safety messages about fires, floods and Thunderstorms were shared with the educators. They were also taught emergency numbers. The campaign was successful
Thursday, April 25, 2024	Climate Change Education awareness	Learners & Communities	KHOMBINDLELA SECONDARY SCHOOL: NGWELEZANE	27	Safety messages about fires, floods and Thunderstorms were shared with the educators. They were also taught emergency numbers. The campaign was successful
Tuesday, April 23, 2024	Winter awareness Campaigns	Learners	Ndabayakhe Primary School	29	Safety messages about fires, floods and Thunderstorms were shared with the educators. They were also taught emergency numbers. The campaign was successful
Friday, May 10, 2024	Fire Awareness Campaigns	Learners	Ting-A-Ling Special Needs School	1	Safety tips about fires.
Tuesday, May 28, 2024	Fire Awareness Campaigns	Learners	Pinocchio Primary School		Safety messages about fires, floods and Thunderstorms were shared with the educators. They were also taught emergency numbers. The campaign was successful
Friday, July 12, 2024	Fire Awareness Campaigns	Learners	Ting-A-Ling Pre-Primary School	3	Safety tips about fires, with learners.
Thursday, May 9, 2024	Career day	Learners	Qhakaza High School Vulindlela next to the hall	10	The learners were given career guidance.
Tuesday, May 7, 2024	Career day	Learners	Ingweni combined Primary School next to Ngwelezane swimming pool	28	The learners were given career guidance.

Table 59: Disaster awareness campaigns

KPA 4: Response & Recovery

The City of uMhlatuze prioritizes disaster response, recovery, and rehabilitation, adhering to the Disaster Management Act's requirements for an integrated policy. This ensures rapid and effective disaster response and post-disaster recovery.

In 2023/24 financial year, uMhlatuze experienced no declared disasters, but 60 local incidents emanating from structural fires, house fires and floods were reported, prompting disaster management to respond and provide relief, including blankets, mattresses, and food parcels.

Heavy rain disaster

"14 April 2024"

The City of uMhlatuze experienced severe thunderstorms, accompanied by heavy rainfall and wind. This subsequently affected different wards, causing structural damages, family displacement as results of houses that are damaged in Ward 18 and 24.

Extent of damage



Strong winds

"03 JUNE 2024"

The SA Weather Service (SAWS) issued a level 1 warning for damaging winds along the KZN coastline. The City of uMhlatuze was amongst the affected areas and has endured a number of extreme weather events in recent years, along with strong winds that caused much devastation in across different wards. The extent of the damage ranges from roofs, exterior walls and windows.

The statistics below show the number of families that were affected by the strong winds

Wards	Area	Extent of Damage
12	Madlankala reserve	10 Households in the ward. 9 structures sustained partial damage whilst 1 sustained complete damage. In total, 35 members of the community were affected.
4	Madlanzini reserve site 121	1 Household with 3 members, and another was partially damaged.
15	Esikhaleni Mkhobose reserve	1 household with 3 people. There are also 2 structures in the homestead that were effected, sustaining partial damaged
18	Port Dunford	10 households were affected. 7 sustained partial damage while 3 were damaged completely. This incident affected 43 people in total.
25	Mevamhlophe next to Qubandaba school	7 households were affected, with 3 sustaining partial damage and 4 were destroyed completely. This incident affected 23 people in total.
19	Esikhaleni	1 household that housed 6 members was partially damaged.
10	Nkonjane and next to Mvuzemvuze primary school	7 households in total. Whilst 5 sustained only partial damage, 2 were completely destroyed. This incident affected 35 people in total.
33	Ntambanana/ Bhucanana reserve	57 households were assessed. (information pending)

Table 60: Number of families that were affected by the strong winds

Reliefs

In the year under review, the City of uMhlathuze Disaster Management Centre issued disaster relief material as follows:

ITEM	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
Q's	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Blankets	0	16	07	0	0	0	01	0	02	43	04	15
Mattress	0	10	05	09	11	8	7	04	09	0	0	7
Plastic Sheeting	0	0	0	0	0	03	01	03	0	10	9	0
Food Parcel	12	10	11	29	10	30	10	00	0	0	0	0

Table 60: Disaster relief material issued

Disaster Management Centre and the City of uMhlathuze IDP

The following high-impact projects are planned for the 2024/25 financial year in line with the disaster risk management outcomes contained in the IDP and aimed at ensuring emergency preparedness planning, risk reduction and risk mitigation of emerging risks:

- Construction of a new Fire and Emergency Centre
- Upgrading of existing fire training yard
- Economic Development and Spatial Planning (Sector Support and Analysis):
- Promotion of sustainability and resilience of infrastructure through the investigation of backup non-cable alternatives for critical operations and rolling out replacement programmes with updated equipment.

Environmental Nuisance

Environmental Nuisance in the City of uMhlathuze Municipality operates with two offices in Empangeni and Richards's Bay, focusing on consultations and inspections within the jurisdiction, guided by Section 32 of the Forensic Pathology Service of the National Health Act, 2003 (Act No. 61 of 2003); National Health Act, 1977 (Act No. 63 of 1977); Regulations relating to the Management of Human Remains (Govt. Notice No. 363 of 2013); and Council's Indigent Burial Assistance Policy reviewed, Resolution 16168 of 23 March 2023, among other legislative prescripts. Additionally, the City of uMhlathuze has Nuisance Bylaws and the Environmental Health Bylaws.

Functions:

- Indigent burial assistance
- Pauper burial
- Environment nuisance

Key Operational Objectives

- Assisting families who are faced with the loss of their loved ones and are without any means to pay for their funerals.
- Clearing all vacant overgrown sites pose a threat to the public health and safety of the surrounding community as they attract pests, such as rodents, snakes and illegal dumping.
- Assessing slaughtering of animals for cultural and religious purposes within the municipality requires an application, with conditions, to ensure the avoidance of any health and environmental nuisance.
- Assisting with Pauper burial According to Section 32 of Forensic Pathology Service of the National Health Act: 2003 (Act No 61 of 2003), the mandate regarding the rendering of the burial of Paupers lies with the Local Authority which is the City of uMhlathuze.
- Assessing stagnant swimming pools

Indigent and Pauper Burials

In the 2023/24 financial year, the City of uMhlathuze continued to provide assistance for indigent and pauper burials, in line with national legislation. The cost of burials is a challenge for the poor, and therefore assistance is appreciated by families and communities, as it ensures dignified burials through the services of registered funeral undertaker service providers.

Below is a table of activities performed as from 1 July 2023 to 30 June 2024

QUARTER 1 : JULY – SEP 2023		QUARTER 2 : OCT – DEC 2023		QUARTER 3 : JAN – MARCH 2024		QUARTER 4 : APRIL – JUNE 2024	
TYPE OF ASSISTANCE	SUB- TOTAL	TYPE OF ASSISTANCE	SUB- TOTAL	TYPE OF ASSISTANCE	SUB- TOTAL	TYPE OF ASSISTANCE	SUB- TOTAL
Indigent burials	92	Indigent burials	89	Indigent burials	67	Indigent burials	72
Pauper Burials	14	Pauper Burials	12	Pauper Burials	0	Pauper Burials	0

Table 61: Indigent relief

A total number of three hundred and twenty (320) indigent families were assisted within the period of 1 July 2023 to 30 June 2024; with twenty six (26) pauper burials application received.

Environmental Nuisance

Environmental Nuisance is responsible for inspecting all privately owned sites and complaints that were received by the City of uMhlathuze Public Health and Emergency Services section in the period 1 July 2023 to 30 June 2024:

Overgrown privately-owned properties

Overgrown properties were cleared after inspections and notices were issued to property owners following the complaints. The vacant overgrown sites pose a threat to public health and safety to the surrounding community as they attract pests, such as rodents, snakes and illegal dumping.

Pest Control

Removal of bees within the City, in the interest of public health, is usually conducted from complaints regarding high infestation of bees on Council sites. All sites that required bee infestation removal were serviced.

Slaughtering Assessment

Slaughtering of animals for cultural and religious purposes within the municipality requires an application, with conditions, to ensure the avoidance of any health and environmental

nuisance. To prevent this nuisance, inspections are conducted within the applicant's property to assess a potential health risk and possible offence to sensitive neighbours. Part of the conditions include ensuring that the slaughtering takes place in a screened off from public view area and proper handling of the carcass in a hygienic matter.

Below is a table of activities performed as from 1 July 2023 to 30 June 2024

QUARTER 1 : JULY – SEP 2023		QUARTER 2 : OCT – DEC 2023		QUARTER 3 : JAN – MARCH 2024		QUARTER 4 : APRIL – JUNE 2024	
TYPE OF INSPECTION	SUB-TOTAL	TYPE OF INSPECTION	SUB-TOTAL	TYPE OF INSPECTION	SUB-TOTAL	TYPE OF INSPECTION	SUB-TOTAL
Privately owned properties	15	Privately owned properties	141	Privately owned properties	110	Privately owned properties	106
Stagnant swimming pools	0	Stagnant swimming pools	0	Stagnant swimming pools	0	Stagnant swimming pools	0
Pest Control(bees)	2	Pest Control (bees)	0	Pest Control(bees)	2	Pest Control (bees)	2
Ritual Slaughters	10	Ritual Slaughters	7	Ritual Slaughters	7	Ritual Slaughters	15

Table 62: Inspections conducted on properties

A total number of thirty nine (39) ritual slaughter applications were processed and granted for the period of July 2023 to June 2024. For privately owned properties three hundred and seventy-two (372) were inspected and issued notices to private owners for period of July 2023 to June 2024.

All sites that required bee infestation removal were serviced total number were six (06) for the period of July 2023 to June 2024. None complaint was received for stagnant swimming pools and no notices were issued to private owners for the period of July 2023 to June 2024.

Education and Clean-up Campaign

Environmental Nuisance attended various Educational Awareness and clean Up Campaign in collaboration with various external and internal stakeholders in order to keep the City of uMhlathuze clean. Sub section also attend Public meetings as an when required to present the procedures steps, documents required and benefits during the application Indigent Burial Assistance.

Educational awareness and clean-up campaign play crucial role with the followings:

- Help to teach residents and learners about recycling and about activities that will reduce the neighborhood's carbon footprint.
- Builds up a healthy environment that facilitates physical and mental well-being and growth.
- Creating and maintaining a healthy, safe and aesthetically appealing environment.
- Ensure that public community Understanding the procedures steps for Indigent Burial Assistance

Last financial year as from July 2023 to June 2024, 33 educational awareness and clean up were conducted. Summary information were as follows:



DATE : 30 NOV. 2023

PLACE : PORT-DUNFORD BEACH

WARD : 19 PORTDUNFORD BEACH

TOPIC : Environmental Awareness and Clean-up campaign with collaboration of City of uMhlathuze, EDTEA, TRONOX, WILDTRUST, MONDI/SIYAQHUBEKA FORESTRIES, RBIDZ and KZN-WILDLIFE

DATE : 05 DECEMBER 2023

Place : MONDI CLEAN-UP CAMPAIGN

Ward : 02 MONDI FOREST

TOPIC : Environmental Awareness and Clean-up campaign with collaboration of City of uMhlathuze , EDTEA, TRONOX, WILDTRUST, MONDI/SIYAQHUBEKA FORESTRIES, RBIDZ KZN-WILDLIFE, DFFE-FLOOD MOPPING AND DFFE-MUNICIPAL CLEANING and GREENING

Recreation and Environmental Services

Sport and recreation development /programmes

Short and long term objectives of this section are:

- To proactively address the promotion of sport in the rural areas through the establishment of sport and recreation structures and presentation of programmes and activities to these communities
- To establish closer links with district sport federations by means of co-operative governance, including reinforcing the existing relationship with government structures as well as federations at all levels.
- To restructure several local community-based structures to ensure efficiency and streamlining
- To address the promotion of recreation to all uMhlathuze citizens including children, women, senior citizens and people with disabilities
- To ensure the existence of skills development, education and training of sport administrator's, technical officials and coaches by presenting courses and workshops through SETA-accredited service providers

During the 2022/2023 financial year, emphasis was put on the SALGA Games which started at Ward Level where different sport codes were played in the 34 wards of uMhlathuze. Best performing athletes were selected to represent their respective wards at Cluster Level. A total of 7 Cluster Elimination Games were held at Richards Bay, eNseleni, Vulindlela, Ngwelezane, eSikhaleni, Port Dunford and Ntambanana.

Apart from the Salga Games, other programmes and events such as uMhlathuze Challenge, Mgabhi Soccer Tournament, KZN Athletics Track and Field League, Netball Tournament, Aerobics Tournament etc. were presented.

Mayoral Sport Day

The 2023 SALGA Games commenced at Cluster Level whereby athletes from seven clusters namely, Richards Bay eNseleni, Ngwelezane, Vulindlela, eSikhaleni, Port Dunford and Ntambanana competed in 16 sport codes. Best performing athletes were selected to represent their respective cluster on the Mayoral Sport Day held on the 29th September 2023 at Central Sport Complex and other nearby sport facilities. The event was a resounding success with top political and administrative leadership in attendance. Excelling athletes were selected to represent uMhlathuze at the King Cetshwayo District Games after which a team to represent King Cetshwayo at the KZN SALGA Games was formed.



Athletics (Long Jump)



Basketball



Chess



Golf



Indigenous Games



Swimming

This programme presented in partnership with the Department Sport, Arts and Culture is aimed at encouraging active ageing among senior citizens. Activities played include Athletics, Netball, Football, Ring the Stick, Duck Walk, Dress Up, Juskei and many more. Senior Citizens start participating at cluster level and those doing well get selected to participate at the next level up to the National Golden Games. In the year 20223/2024 more than 10 uMhlathuze Senior Citizens participated at National Level



Team uMhlathuze



Induku



Khokho



Ingqathu

Disability Games

Disability Games are aimed at inculcating healthy and positive life style in people with disabilities. Participation starts with uMhlathuze Games up to KZN Disability Games. The 2023/2024 programme showed tremendous growth based on the number of participants and the number of sport codes played



Table Tennis



Chess



Wheelchair Basketball



Goalball

Karate Tournament

Karate is one of the fastest growing sport codes within uMhlathuze. Every year a number of athletes are selected to participate at an International tournament in Japan. This goes a long way in motivating other athletes as well as promoting the City. The tournament held at eSikhaleni TVET College was aimed at unearthing talent as well as select athletes to participate at the Mayoral Sport Day.



The Karate winners



One of the main bouts



Karate award ceremony



Shihan addressing karate athletes

Sports Facilities

The City prides itself with having some of the best facilities in the Province and this attract many federations and organizations to host their events in uMhlathuze. In the year 2023/2024 Sport and Recreation maintained sport facilities in all wards thus enabling all communities to participate in their sport codes of choice. Maintenance entails, grass cutting, turf marking, goal posts installation, turf rehabilitation, cleaning of ablution facilities, litter picking etc. A total of 13 Netball, Volleyball and Basketball Courts were upgraded at Central Sport Complex.

The City hosted thousands of South African Defence Force members who conducted many activities and exhibitions for community members at Central Sport Complex in preparation for the Armed Forces Day which was attended by the Honourable President Cyril Ramaphosa. In December 2023 Central Sport Complex hosted the KZN SALGA Games where District Municipalities and one Metro competed in 16 sport codes at.



A neatly marked soccer field



Grass cutting with tractor-drawn slasher



Grass cutting with a tractor



Newly upgraded Netball Court



Salga Games at Sport Complex



SANDF at Central Sport Complex

Amenities

Swimming Pools

The swimming pools opened on the 1st September 2023 for the new season and closed on 30 April 2024. The hot conditions during this season attracted large number of visitors. Lifeguards at the swimming pools kept themselves busy by assisting schools with the Learn to Swim Program.

Council also promotes the utilization of swimming pools for competitive swimming where by different swimming clubs present swimming galas. Swimming clubs are also encouraged to conduct learn to swim programmes at the Municipal swimming pools



Swimming Gala



Learning to swim coaches training

Beaches

The astonishing atmospheric conditions, efficient beach attendants and low drowning statistics attracted multitudes of people to uMhlathuze Beaches throughout the year. The absence of sardine runs results in Shark nets being installed throughout the year which creates a safe bathing environment.

The shutdown of Durban Beaches due to High levels of E-Coli made significant impact to tourism, with many holiday makers making uMhlathuze beaches their bathing facilities of choice. The absence of sardine runs results in Shark nets being installed through the year which create safe bathing environment.

Alkantstrand is the official bathing Beach with emergency responders present from 08:00 to 17:00, 365 days a year. Newark, Palm and Bayhall were also well managed and rapid decline in drownings was noticed. Alkantstrand Beach has 24 hours Security services to ensure safety to all patrons. During the festive season, a flexible festive plan with SAPS, Traffic, Security Guards, Waste, Risk, Fire, NSRI, and Aquatic Safety was implemented. This assisted in ensuring that all incidents were responded to and managed accordingly.

The festive season had an average of 25 000 visitors per day and about 50 000 patrons visited the Beach on New Year's Day.



Bathers during the festive season



Ambulance on standby for any emergency

Horticulture and Cemeteries

Parks Services in the City of uMhlathuze performs grass cutting, tree planting, public open spaces development/ maintenance, burials, and cemetery maintenance. The Parks section is a custodian of environmental greening policy mandated by the National Environmental Management Acts and other Bylaws pertaining to the management of cemeteries and public open spaces.

With Parks Services concentrating on the maintenance of public open spaces, the environmental Greening Policy seeks to standardize practices for tree planting, upkeep, and conservation of the environment within the City of uMhlathuze.

Primary Focus Areas:

- Controlling the utilization of cemeteries in the City of uMhlathuze
- Promoting the creation of a safe environment for the benefit of citizens living within the municipality's authority.
- Keeping the City of uMhlathuze safe and aesthetically pleasing by trimming trees and cutting grass
- Using both soft and hard landscaping, including floral arrangements and decorations, to enhance the appearance of municipal buildings during events.
- Creating parks and recreational areas so that people can enjoy themselves outside and interact with nature.
- Planting trees to help cool the City, enhance air quality, cut down on urban heat, and slow the flow of greenhouse gasses like ozone and carbon dioxide
- Maintaining the area by trimming trees and cutting the grass

Grass Cutting

Parks Services handles grass cutting and tree pruning in all areas within the jurisdiction of the City of uMhlathuze in order to keep the area clean and safe for the public. The turnaround time for grass-cutting is four to six weeks. The following areas were regularly maintained in the fiscal year 2023–2024: parks (open public open spaces), street verges, municipal buildings, vacant municipal land, and green spaces behind properties located. The following areas form part of our daily maintenance responsibility: Brackenham, Birdswood, Enseleni, Mandanzini Village, Mzingazi Village, Felixton, Arboretum, Mereensee, Aquadene, Esikheni, Vulindlela, Empangeni, Dumsani Makhaye Village, Hillview, Ngwelezane, Ntambanana, and all community halls within uMhlathuze.

Due to the great danger involved in maintaining major routes/corridors, contractors are hired to maintain a portion of the main roads and corridors in uMhlathuze. During the slow growth season, the contractor mowing the grass twice a month, and during the fast growth season, three times. The ultimate goal is to make sure that all of our main thoroughfares appeal to the visitors and investors that frequently come to the city.

Alien Invader/Plan Control

Parks is also in charge of controlling alien vegetation in the different greenbelts that make up uMhlathuze. Over the years we have developed an alien plant management plan to ensure that alien plants are controlled incrementally. Over 100 hectares were cleared of alien vegetation in the 2023/24

financial year. The Municipality is in the process of reinstating the partnership programme with various stakeholders that were funding the clearing of these noxious weeds

Trees planted during 2023/2024

In the 2023/24 financial year, 1655 trees were planted during, of which 1610 were provided by the Department of Forestry, Fisheries, and Environment as well as other businesses. Fruit trees were planted at several schools within the City of UMhlatuze in an effort to help youngsters with food security.



Greening and donation of trees



Arbour day celebration



Greening of new contracted road

Cemeteries

The City of uMhlatuze currently has two functioning cemeteries: eSikhaleni and Richards Bay. There are cemeteries at Empangeni, Nseleni, and Vulindlela, that are non-operational because they have reached capacity. All of the aforementioned cemeteries had general maintenance plans such as grass-cutting completed during the year under review. The Richards Bay and eSikhaleni Municipal Cemeteries were able to handle 681 funerals in total between July 1, 2023, and June 30, 2024 (379 burials at Esikhaleni and an additional 302 at the Richards Bay Cemetery). Despite Empangeni Cemetery reaching capacity, the reserved graves are still available to the owners.

Arts and Culture

Arts and Culture Unit is responsible for:

- Arts and Culture,
- Museum,
- Libraries and
- Community Halls and Thusong Centres.

Heritage, Arts and Culture Programmes

The Heritage, Arts and Culture activities focus on hosting events and programs, and attracting visitors to the Museum in Empangeni in line with the IDP as the municipality's framework strategy guiding

policies and budget priorities. The Council's Heritage, Arts and Culture strategy aims to foster a socially cohesive environment in uMhlathuze by promoting artistic and cultural expression, offering world-class services, and developing creative ways.

The City of uMhlathuze hosted 12 Programmes in the 2023/2024 financial year:

Choral Christmas Carols

The City of uMhlathuze successfully hosted the Choral Christmas Carols Event.



Christmas carols events

New Year's Eve Gumba Fest

Municipal Heritage, Arts and Culture in collaboration with Afrotainment hosted the Gumba New Year's Eve Festival on 31 December 2023.



Gumba Fest New Year's Eve

City of uMhlathuze Local Reed Dance (Operation Siyaya eMhlangeni)

The Annual Local Reed Dance (Operation Siyaya eMhlangeni) Programme was held on 20 August 2023 at Ndesheni Sports Ground, eSikhaleni Ward 13 in line with the commemoration of youth around the City and to preserve the African Zulu Culture. The event aimed to boost maidens' morale and educate them on social issues affecting young women, including gender-based violence, with 2,500 maidens and 300 community members participating.



Operation Siyaya Emhlangeni

Thusong service centres integrated services programme

The City in partnership with various government departments successfully hosted the Halls and Thusong Integrated Services Programme in Ward 13 and 18, aiming to provide services closer to communities struggling to reach town offices. There was a participation of more than 300 community members.

Government departments and private institutions that joined in the programme include Department of Health, Department of Correctional Services, Department of Labour, SARS, SASSA, Nedbank, Standard Bank, Tyme Bank, Easy Pay, Social Development, IEC, South African Police Services, Economic Development, GCIS, Legal Aid South Africa, Para Legal, Life Line Zululand, Eskom, Ilungelo youth development, Phumelela NPO and Silethukuthula Foundation



IEC voter's education | Health services by provincial department Health | SARS assisting the community



City of uMhlathuze addressing the community and interacting with the community



Public receiving services from Department of Home Affairs

Libraries

The City of uMhlathuze has nine (9) libraries that offer the following services to the community:

- Circulation of Books
- Provision of a safe environment to enable studying, internet access, photocopying etc.
- Creation of library services awareness through displays, outreach programmes and library orientation.

Number of books that circulated in all libraries

A total number of 40220 books were circulated by the Municipal libraries during the 2023/24 financial year. Tables below indicate circulation numbers at each of the 9 Libraries, membership, and the number of computer users, number of visitors, and the number of group activity room bookings:

LIBRARY	NUMBER OF BOOKS CIRCULATED
Acquadene Library	1012
Brackenhams Library	3583
Empangeni Library	11738
Enseleni Library	1630
Esikhaleni Library	3393
Felixton Library	2997
Ngwelezane Library	1135
Ntambanana Library	482
Richards Bay Library	14250
TOTAL NUMBER OF BOOKS CIRCULATED	40 220

Table 63: Circulation of books in libraries

LIBRARY	NUMBER OF LIBRARY MEMBERS
Aquadene Library	909
Brackenhams Library	1735
Empangeni Library	10898
Enseleni Library	5691
Esikhaleni Library	8441
Felixton Library	735

Ngwelezane Library	2290
Ntambanana Library	711
Richards Bay Library	12121
TOTAL NUMBER OF LIBRARY MEMBERS	43531

Table 63: Library membership

LIBRARY	NUMBER OF LIBRARY MEMBERS
Aquadene Library	1889
Brackenhams Library	N/A
Empangeni Library	20083
Enseleni Library	4005
Esikhaleni Library	8079
Felixton Library	876
Ngwelezane Library	16299
Ntambanana Library	5827
Richards Bay Library	10507
TOTAL	67565

Table 64: Number of computer /internet café users

Total visits of all Libraries (Jul –Sept 2023)	Total visits of all Libraries (Oct –Dec 2023)	Total visits of all Libraries (Jan–Mar 2024)	Total visits of all Libraries (Apr–Jun 2024)	Annual Total visits of all Libraries
135010	65912	41937	151706	394565

Table 65: Number of library visitors

LIBRARY	NUMBER OF BOOKINGS
Aquadene Library	134
Brackenhams Library	N/A
Empangeni Library	215
Enseleni Library	106
Esikhaleni Library	127
Felixton Library	N/A
Ngwelezane Library	106
Ntambanana Library	N/A
Richards Bay Library	272
TOTAL NUMBER OF GROUP ACTIVITY BOOKINGS	960

Table 66: Number of group activity room visitors.

Computer literacy classes

Libraries with Internet Cafes and Cyber Cadets assist to enhance computer literacy in communities and provide information aligned with technological trends, assist users with CV typing, online job applications, presentations, and email creation, and identify those lacking computer literacy.

Cyber cadets developed a training manual for standardised computer literacy modules, covering MS Word Basics, Excel, PowerPoint Fundamentals, and Google, Gmail, and GDrive. Training classes began in January 2024 in all libraries, using 7 computers for public use. The training is unaccredited and provides certificates of attendance, with joint awards every six months.

Library promotion and outreach programs

Month	Topic
July	Khuluma Ndoda : Break the silence: Men's Health
August	Women's Health
September	Literacy Month Celebration / My Heritage My Pride
October	Breast Cancer Awareness
November	16 Days of activism against GBVF awareness
December	Aids Awareness Month
January	Education is the key to success
February	Fall in Love with books
March	Libraries Foster Social Cohesion-South African library week :18-24 March 2024
April	30 Years of Democracy
May	Be a Lifelong Reader
June	South African Youth Doing Strides

Table 67: Library displays

Library promotion / outreach programs

One Library One Garden program

The program provides secure space for community members to grow organic vegetables and improve entrepreneurial skills. Libraries in Esikhaleni, Enseleni, Ntambanana, and Felixton have ample space for implementation. Planning meetings were conducted with the community and engagements with the Department of Agriculture are underway regarding the provision of equipment and crops. While Esikhaleni and Enseleni libraries led the implementation in quarter 2 and 3, Aquadene was fully implemented in quarter 4.

Literacy Month Celebration held at eNseleni Library: 12 October 2023

September is National Literacy Month in South Africa, celebrated by the Library and Information services sector. CoU Libraries held a reading competition in October due to school unavailability during September holidays. Grade 4 learners read a book, summarized it, and answered two questions.

IsiZulu Category Winners

1st prize: Uminathi Nxumalo (Wood and Raw Primary)

2nd prize: Silumukile Krazukile (Sinaye Primary)

3rd prize: Luthando Shandu (Malandela Primary)

English Category Winners

1st prize: Thandolwethu Khumalo (Gobandlovu Primary)

2nd prize: Lindelwa Khoza (Nguluzane Primary)

3rd prize: Amogelo Ntimbane (Sinaye Primary)

The winners competed in the District competition held by the DSAC-Library Services on 19 October 2023 at Mzingazi library. Wood and Raw and Sinaye received 2nd and 3rd prize in the IsiZulu category. Sinaye received 3rd prize in the English category.

Esikhaleni Library Holiday Program: 12 January 2024

Esikhaleni Library and KZN Provincial Library Services launched their first-ever holiday program on January 12, 2024, aimed at keeping children safe and busy during school holidays. The program provides safe recreational activities, teaching lifelong skills, and promoting library use for educational and recreational purposes.

The event involved children in various activities like painting, craft work, water bottle challenges, chess, snake and ladder, book hunt, story reading, and storytelling. The goal was to increase library usage and encourage early reading habits, with plans to improve further this year.

CoU Libraries Level One Reading Competition

The 2016 Progress in International Reading Literacy Study revealed that 78% of South African Grade 4 learners do not meet international reading comprehension benchmarks. The state President called for a massive reading campaign to ensure every 10 year old can read for meaning.

The City of uMhlathuze Libraries in partnership with the Department of Sport, Arts and Culture hosted Reading and Spelling B competitions in April and May 2024, promoting independent reading, confidence, and leisure reading.

Primary schools from various libraries participated in competitions, with 20 learners per library. Ten learners participated in IsiZulu and English categories. Participants re-told stories and spelled words using spellbound cards. A Level 2 reading and spelling B competition will be held in August, with winners moving to District level. Competitions were conducted in the following sequence:

Venue	Date
Aquadene	15 April 2024
ENseleni	02 May 2024
Esikhaleni	08 May 2024
Richards Bay	09 May 2024
Ngwelezane	14 May 2024
Ntambanana	15 May 2024
Empangeni	16 May 2024

Table 68: Library reading competition

Esikhaleni Library World Play Day: Celebrated 17 May 2024

World Play Day, celebrated annually on May 28, commemorates the 1987 International Toy Library Association's first proposal. Play helps children develop communication, friendship, exercise, and basic education skills like concentration and imagination. Esikhaleni Library celebrated with Inkanyezi Crèche on May 17, 2024, ahead of National elections in the quest emphasize the importance of play in our lives, particularly in the lives of children. Inkanyezi crèche children enjoyed toys, storytelling, jumping games, and singing rhymes, impressing educators.

Outreach Programs

Ngwelezane Library

On February 7th, 2024, Ngwelezane library and Wood and Raw Primary School celebrated World Read Aloud Day, encouraging native language reading. Learners read Nalibali in English and IsiZulu, promoting literacy.

On 12 March 2024, Ngwelezane library partnered with Ingweni Primary School to inaugurate school library monitors (Media Centre), encouraging learners to use the media centre for school projects and leisure reading.

Esikhaleni Library

On 19 March 2024, Esikhaleni Library celebrated Library Week with Grade 1 of Injabuloyesizwe Primary School in Port Dunford. The school organized a classroom presentation, encouraging students to use the library for information and leisure. Learners received library bags filled with sweets and chips.

Enseleni Library

Enseleni library visited Nsezi primary school to promote library services and encourage learners to visit libraries, promoting the "if they can't come, we should go to them" principle.

Museum

Memorial Mnguni retrospective display:

Memorial, a renowned Kwazulu-Natal female sculpture artist, showcased her ceramic sculptures from December 2024 to January 2024, while local artist Mr P Sangweni's wooden sculptures, made from recycled wood, were added from January to March.



Local Artist Display: Mrs. Senekal

Acrylic on Canvas

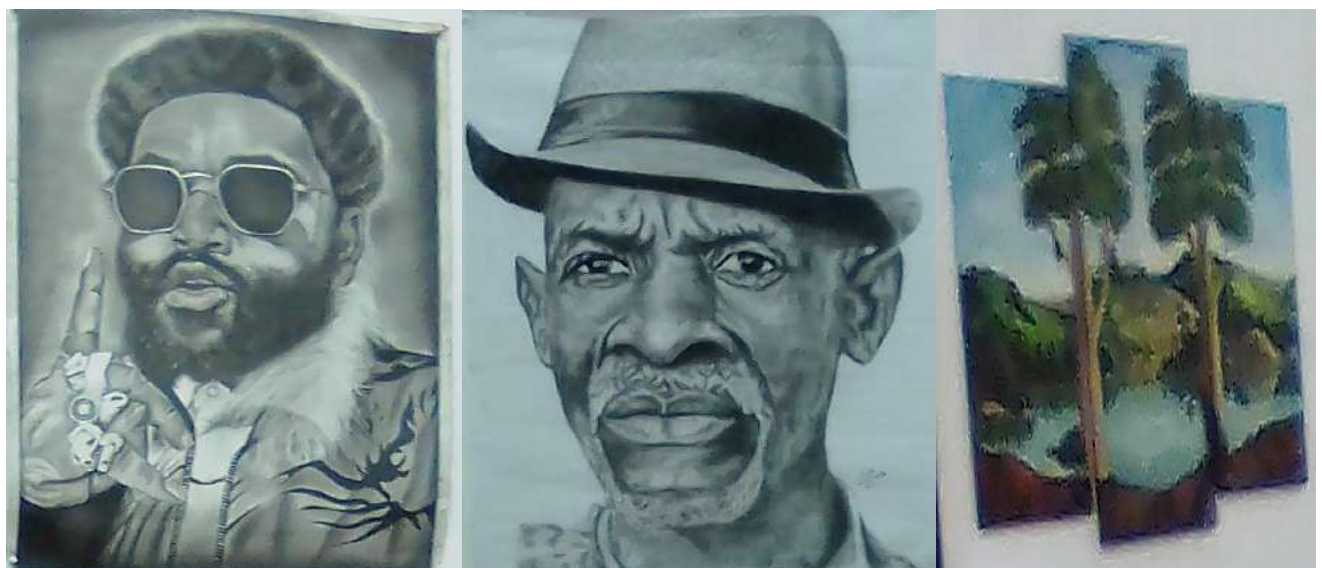


Fashion and craft show of artist in Zululand area

The Department of Arts and Culture – Ulundi organized a day for the artists and crafters that create beadwork and traditional and adapted / new attire with a strong ethnic background and to model/showcase this to the public. The day's activities included a local band's music presentation, a fashion show featuring local work, and traditional dancing.



The Empangeni Museum showcased local art from July to August 2023, featuring works from community members, including some with no formal training but immense talent.



Public Safety and Security

Public Safety Section aims to ensure the safety of all citizens in uMhlathuze through law enforcement and crime prevention programs.

The following Traffic Services programmes were implemented in the 2023/24 financial year:

By-law clean-up blitz Programme

A joint planning forum successfully implemented a multi-disciplinary operation involving SAPS, traffic officers, law enforcement, immigration officers, Security, LED officials, and Second-hand Goods Officers. While violators were served abatement notices admonishing them to cease their operations within 24 hours, illegal traders, mechanics, and immigrants were detained.

National Elections Support Programme

Security planning meetings were held in preparation for and to operationalize plans from the National Joint Operations and Intelligence Structures (**Nat JOINTS**) in order to assist and support the Independent Electoral Commission (IEC) to hold peaceful and successful national elections of 29 May 2024. The elections were a success, thanks to the joint efforts of security services, including the escorting of ballot boxes and other election materials.

Road Safety Education

Traffic wardens, who also serve as Road Safety Officers, in the City of uMhlathuze are implementing road safety activities to prevent pedestrian-related accidents. Public education and public values are crucial in crime prevention. The Child-in-traffic programme educates the local community about road safety risks, targeting vulnerable users, especially school children. It educates them on safe usage, alertness, and pedestrian visibility. Scholar patrols are organized to help learners navigate busy roadways and potential red zones.

	1st Quarter	2nd Quarter	3rd Quarter	4 th Quarter
Number: Primary Schools Attended	0	0	1	8
Number: Scholars Attended	0	0	1 001	6 040

Table 69: Road Safety Education Programmes



Child in Traffic Campaign at Brackenhams Primary School

Road Accidents

Road traffic crashes sadly claimed the lives of twenty-one (21) persons and critically injured thirty-six (36) more. 206 persons were wounded, but sustained minor injuries.

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	TOTALS
Fatalities	9	8	0	4	21
Serious Injuries	18	13	2	3	36
Slight/Minor Injuries	75	33	43	55	206

Table 70: Number of Road Accidents per Quarter

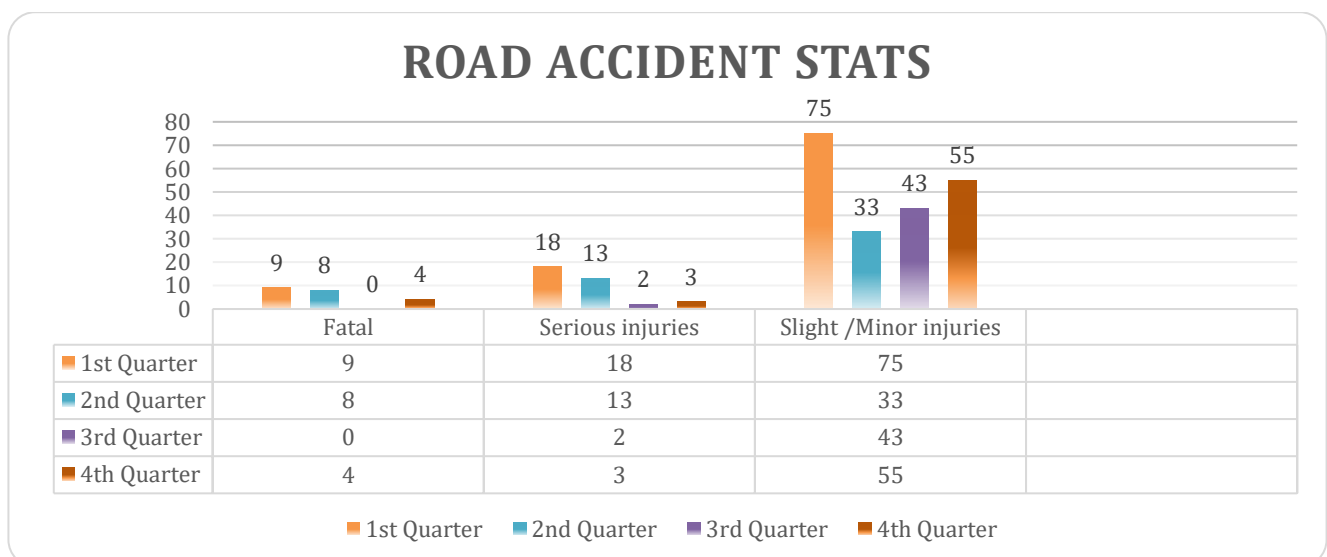


Figure 18: Statistics for Road Accidents

Revenue collected/generated

The following tables reflect revenue collected/generated by the Traffic Section during the 2023/2024 financial year as well as relevant statistics.

Notices Issued

NOTICES ("Tickets")	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Sec 56 (In Hand)	664	466	1 838	1 333
Payments	R0	R15 000	R39 300	R25 800
Sec 341 (On Vehicle/Windscreen)	101	144	378	310
Payments	R0	R1 750	R1 550	R800
TOTAL REVENUE FROM TRAFFIC FINES (S.56 & 341)	R 84 200			

Table 71: Revenue Generated from Notices Issued by Law Enforcement Personnel

Abnormal Load Escorts

TARRIF	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
@ R 676,52 Per Vehicle Per Officer and Per Hour excl. VAT	63	53	66	96
	R103 213,00	R96 405,67	R110 295,00	R157 681,00
TOTAL FOR YEAR	Escorts @ R 467 594,67			

Table 72: Revenue Generated from Escort of Abnormal Loads

ESCORT OF ABNORMAL LOADS NUMBER OF ESCORTS

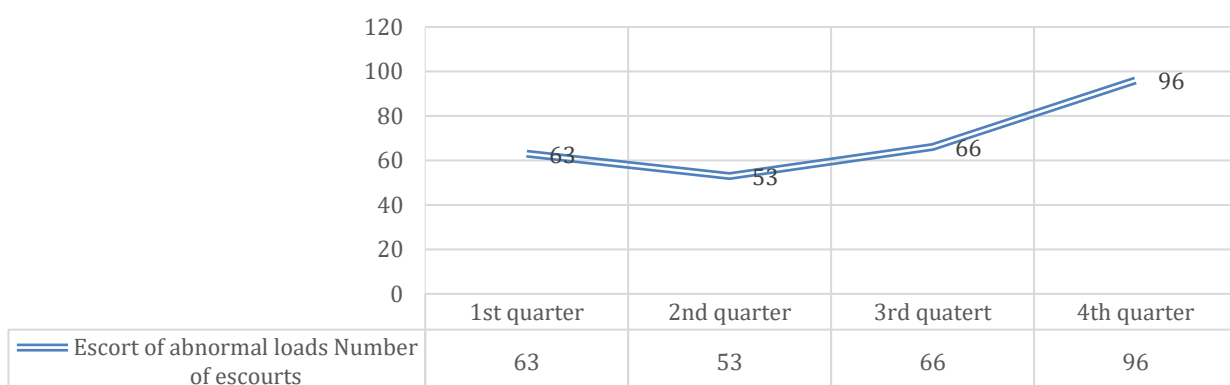


Figure 19: Number of Escort of Abnormal Loads

Crimes and Arrests by Officers

Peace Officers arrested offenders for various criminal conduct during patrols and vehicle checkpoints, as well as during by-law blitzes.

NATURE OF OFFENCE	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Sub Total
Driving Whilst under the Influence of intoxicating liquor/Drug having a narcotic effect	1	5	4	5	15
Public Drinking	16	21	36	0	73
TOTAL NUMBER OF OFFENCES : 88					

Table 73: Crimes Arising from Driving whilst under the Influence of Alcohol/Drugs or drinking in public



Public Drinking Operation in Richards Bay CBD

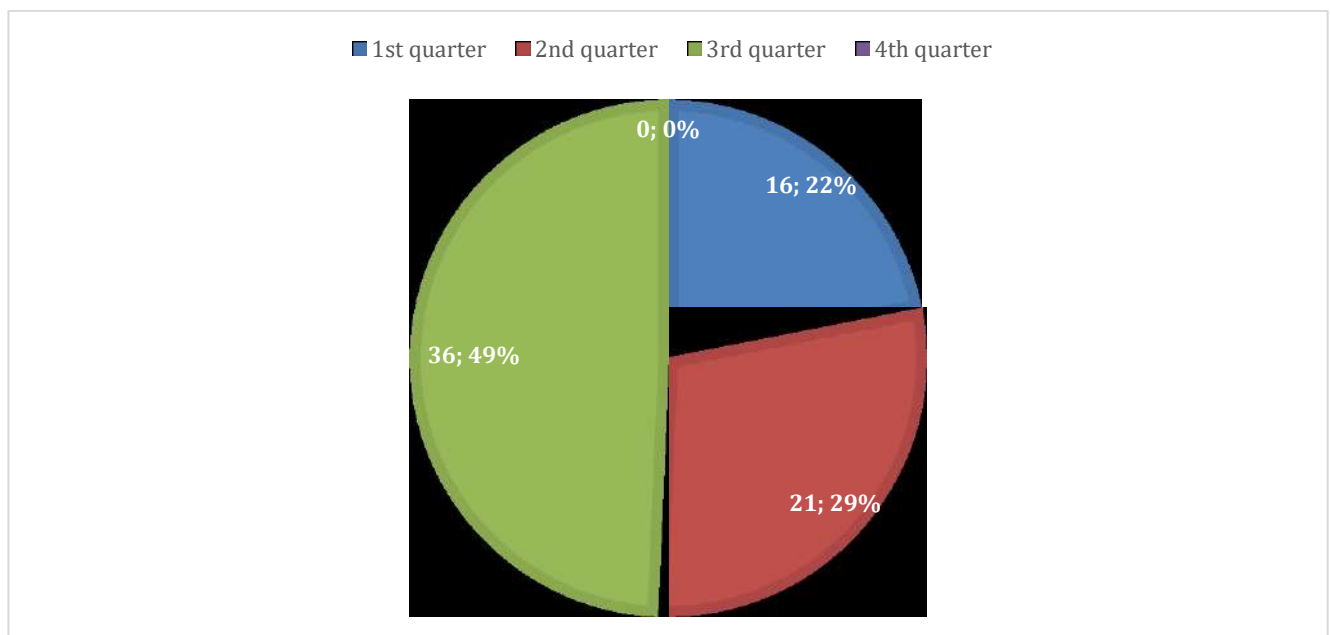


Figure 20: Statistics on Driving whilst under the Influence of Alcohol/Drugs

Details	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Sub Total
Informal Trade ("Hawker") Inspections	94	422	580	242	1 338
Compliance (Abatement) notices issued	58	97	40	101	296
TOTAL NUMBER OF COMPLIANCE INSPECTIONS EXECUTED : 1 634					

Table 73: Compliance Inspections

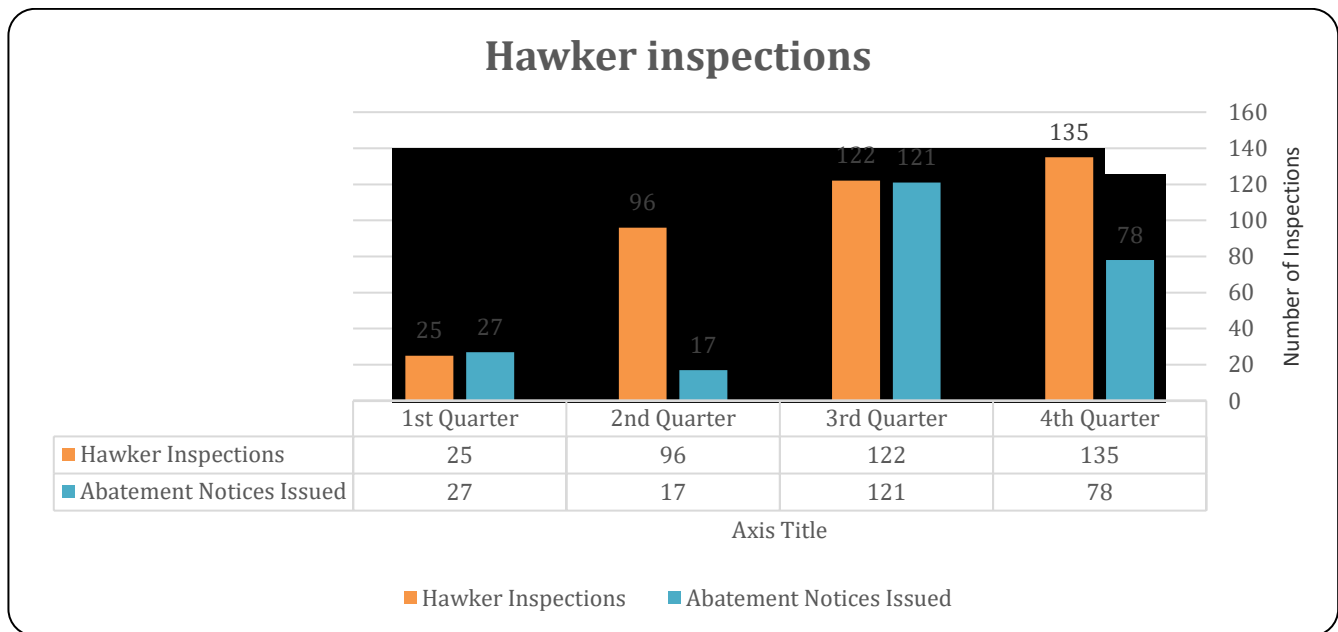


Figure 21: Compliance Inspections

By law enforcement complaint investigations

Many complaints about violation of by-laws were reported to the Section and law enforcement officers and traffic officers investigated these complaints. In their most number, the violations relate to nuisances and informal trading. The reported complaints were all investigated.

Nature of Complaint	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Sub Total
Illegal Dumping Complaints	1	5	9	7	22
Total No. of Complaints received and investigated	71	39	40	32	182

Table 74: Investigated complaints

By-law enforcement operations

Multi-disciplinary operations were conducted with external stakeholders. A number of offences were addressed ranging from possession of illicit drugs to drinking liquor in public.



Bylaw Operation on illegal traders in Richards Bay CBD

Number of patrols Conducted: 680	Number of roadblocks Conducted: 61
• Ngwelezane Township • Hillview • Empangeni CBD • Richards bay CBD • eNseleni • Vulindlela • Port Durnford • Esikhaleni • N2	• N2 Chicken Station • R102 Canefields • KwaDlangezwa Traffic Circle • Empangeni Rail • John Ross Highway • Bhuchanana • Esikhaleni • Ngwelezane • Richards bay • Empangeni • Nseleni • N2

Table 75: Traffic Operations and Roadblocks



Roadblock activity in Richards bay CBD and Bayview Boulevard

Easter launch

Council Easter Road Safety Campaign was launched on 26 March 2024. It was well attended by external stakeholders, the Honourable Deputy Mayor, the Honourable Speaker, the City's Senior Executives and Leaders of the interfaith.



Animal Impoundment

The Municipality provides animal pound services. Stray animals **(such as cattle, goats, pigs, etc.)** are seized and taken to the authorized pound.

	Total No. of Impoundments	Traffic Section OB Number
2nd Quarter	6	OB 285/10 and OB 287/10

Table 75: Impoundment statistics

Speed Operations

Speed timing operations were revived and carried out following the acquisition of financing for the Prolaser equipment's calibration.



	Total number of speed Law Enforcement
3 rd Quarter	26
4th Quarter	63

Table 76: Speed Law Enforcement

Donation of traffic vehicles by South 32

South 32 donated six traffic vehicles to the Traffic Services Unit on 28 July 2023, enhancing visibility patrols and assisting with law enforcement operations in the City of uMhlathuze Municipality. These vehicles were received by His Worship the Mayor, Cllr. Ngwezi, who expressed a word of gratitude in light of escalating law infringement within the City.



Statutory compliance: firearm shooting exercise

Annual shooting exercise

Public Safety and Security is continuously training and developing its members, including conducting annual shooting exercises facilitated by SAPS Training Instructors.



Annual Shooting exercise at shooting range

Motor vehicle licensing

Motor Licensing and Registration under Traffic Services operates in the following areas:

- Empangeni Motor Licensing Bureau
- Richards Bay Licensing Bureau
- Drivers' license Testing Centre
- Esikhaleni Licensing Bureau

The Motor Vehicle Licensing Bureau (MLB) is responsible for, inter alia;

- Issuing motor vehicle licence disks,
- Renewal of - and registering motor vehicles,
- Attending to motor vehicle enquiries,
- The Driver's License Testing Centre;
- Booking and testing of learners licensing,
- Processing of driver's license renewals,
- Processing of PDP applications and renewals,
- Conducting learners' classes.

The following statistics reflect the activities executed in the Traffic Licensing section during the 2023/2024 financial year:

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Vehicle Registration	5 199	5 207	5 760	5 502
Vehicles Licensed	27 981	29 818	29 737	20 863
Other License transactions	97 711	101 424	94 640	74 275
TOTAL NO OF LICENSING TRANSACTIONS :				

Table 77: Licensing transactions effected

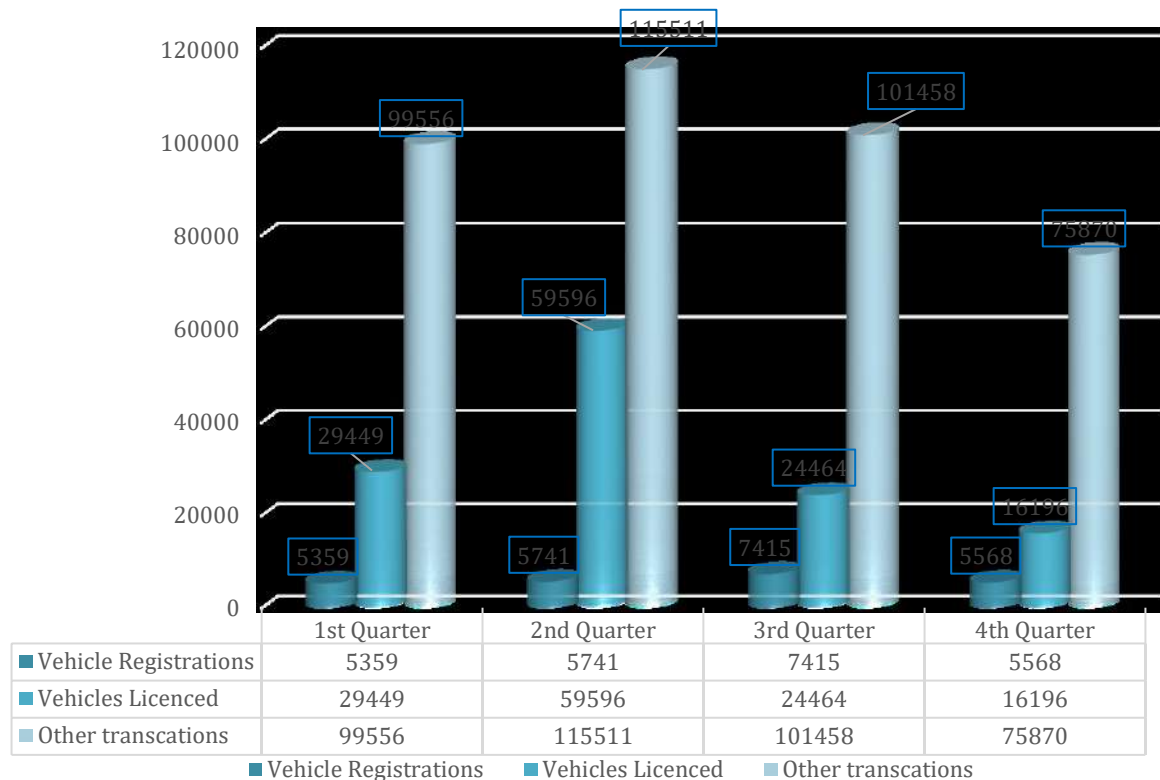


Figure 21: Motor licensing Transactions

	1st Quarter	2ndQuarter	3rdQuarter	4thQuarter	Sub Totals
Total no Applications	1 736	1 313	2 072	1 819	6 940
Test passed	963	761	827	905	3 456
Test Failed	760	616	726	911	3 013
Failed to attend	83	61	93	141	378
Drivers License Renewals	2 651	2 553	2 925	2 647	10 776
Dup Learners License	28	27	21	26	102
PRDP Applications	728	711	899	685	3 023
PRDP issue	711	673	781	714	2 879
TOTAL NUMBER OF DRIVER AND LEARNER LICENCES PROCESSED: 30 567					

Table 78: Number of Driver and Learner Licenses Processed

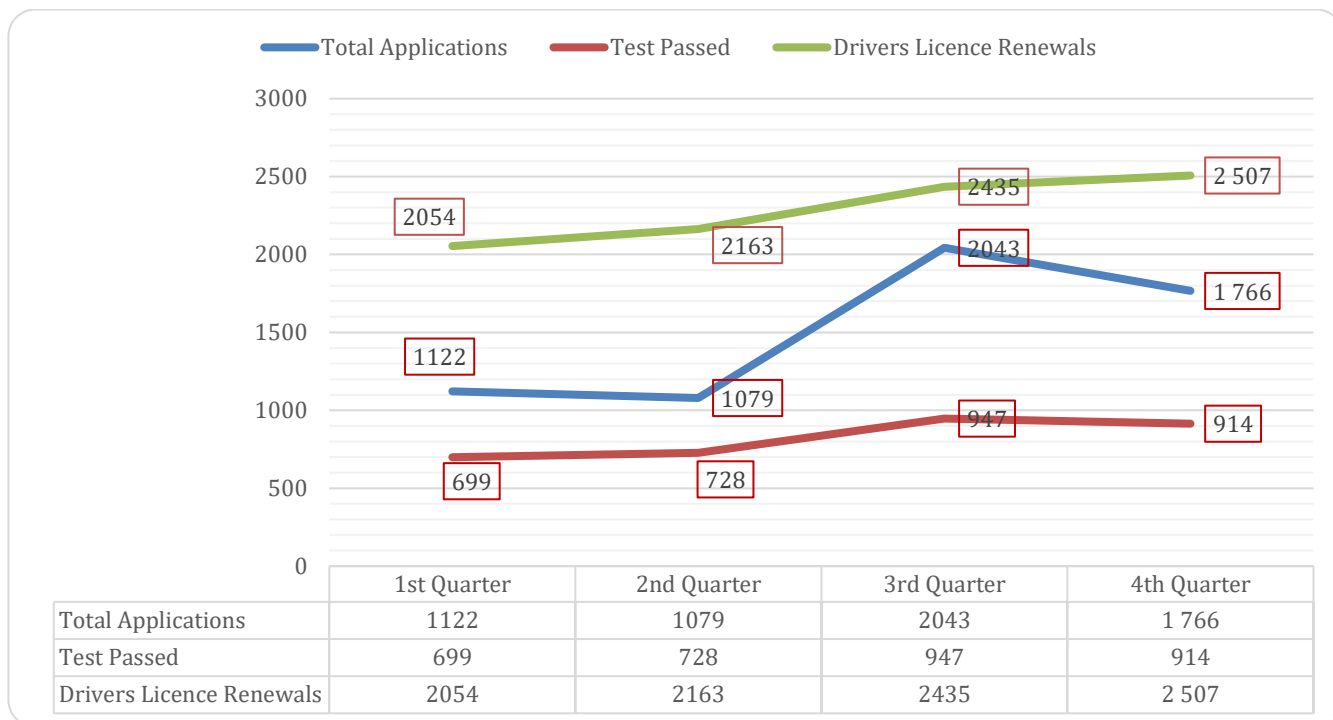


Figure 22: Drivers License Applications, Tests and Renewals

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Sub Total
Enquiries	47 436	47 315	51 729	45 308	191 788
TMS SCANS to PMB	734	1 013	1 262	1 095	4 104
TOTAL NUMBER OF TRAFFIC AND LICENSING PAYMENT AND ENQUIRIES:					

Table 79: Number of Traffic and Licensing Payments and Enquiries attended

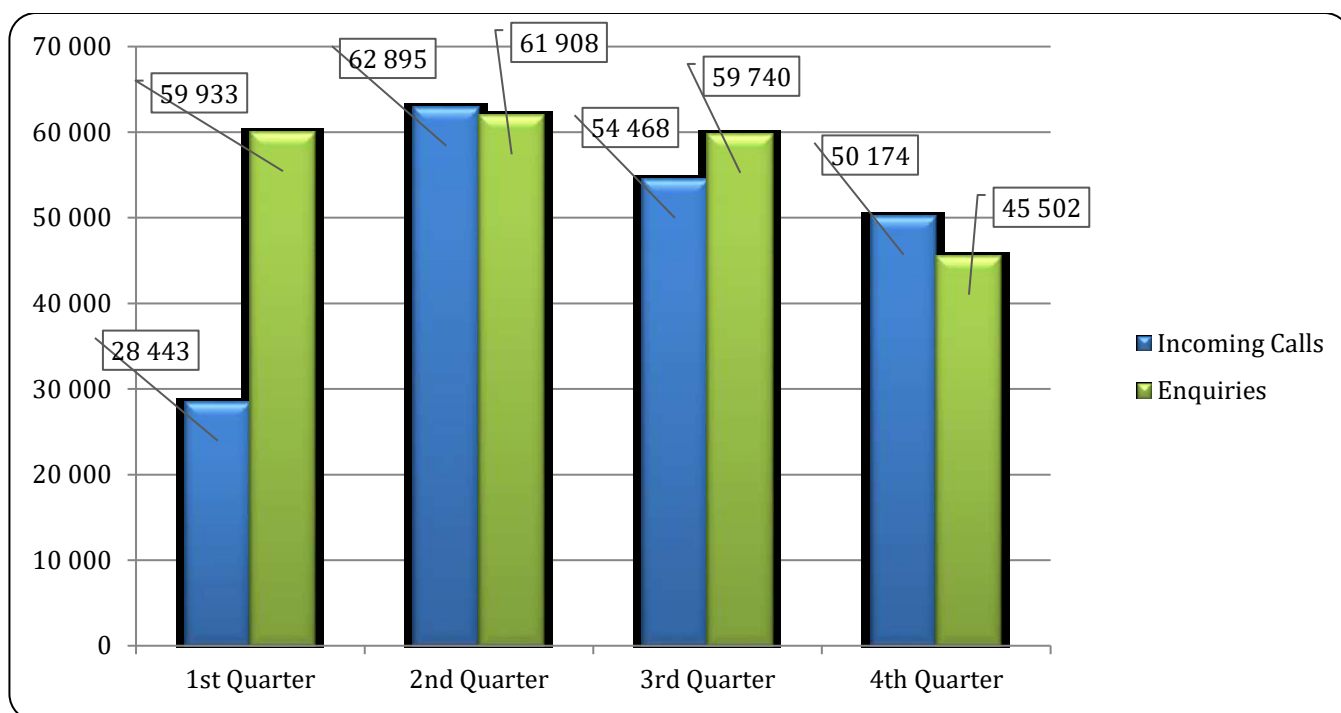


Figure 23: Graph reflecting Number of Traffic and Licensing Payments and Enquiries attended

New KZN Number Plates

KwaZulu-Natal Department of Transport issued new license plates on 1 December 2023, bearing generic "ZN" instead of town-specific ones, due to inability to generate new numbers. Motorists have 48 months from the day of inception to migrate from the current number plate system.

The Department chose a phased approach as follows:

Phase 1:

Handling of new motor vehicle registrations, reregistration of stolen vehicles, and relicensed government vehicles from December 1st, 2023 to February 28th, 2024

Phase 2:

Transitioning to a new system from 01 March 2024, with 21 months for voluntary migration, followed by mandatory implementation.

New number plates in KwaZulu-Natal use a continuous system with two letters, numbers, and the KwaZulu-Natal coat of arms and ZN suffix. Motorists will still be able to purchase personalised plates with up to seven characters followed by the ZN suffix. The numbers for the general public will be blue on white, while public transport vehicles will be black on white and government vehicles will be red on white.

Prior to installation, the Road Traffic Management Corporation assisted the Provincial Department of Transportation in testing the eNaTIS System to ensure that it could effectively activate the new numbering system.

TYPE OF PLATE	SAMPLE OF PLATE
General Vehicle	
Public Transport Vehicle	
Personalised Licence Number	
Personalised Licence Number Plates for Public Transport Vehicle	
Government Vehicle	

Additional Transactions

The Esikhaleni Registering Authority (Licensing Offices) office refers numerous customers to Richards Bay and Empangeni RAs, since it offered only the offering functions:

- renewal of motor vehicle licenses,
- Notice of change of ownership and
- Police Clearance (RPC) service.

However on 18 June 2024, a Special Resolution was passed to allow offices carrying out the renewal function to access the following transactions until November 30, 2025:

- Licensing 144, (Licensing of motor vehicle)
- Person admin query 583, (checking for admin mark on ID)
- Vehicle admin mark 1A5, (Checking for admin mark on vehicle)
- Pay NOF C6, and (receiving payments)
- Display all open AOFs C7 (receiving payments)

Staff Capacitation

An agreement with the Department of Transport was reached to capacitate the licensing employees, to receive training as Grade F Driving Licence Examiners within the DLTC section. We are working together with the Department to make every employee as capable as possible to deliver outstanding service to the community.

Security

Security Management Services safeguard Council assets, employees, and political office bearers, adhering to PSIRA Act 56 OF 2001, MISS document 1996, and Criminal procedure act 51 of 1977. Legally compliant security service providers were appointed to provide various security services ranging from control of illegal occupation, assistance with by-law enforcement operations, and deployment of guards at vulnerable sites.

Functions

- Controlling illegal occupation of municipality land and carrying out of demolitions
- Securing municipal infrastructure
- Preventing attempts by any demonstrators or protesters who try to gain access to municipal sites or buildings without authorization.
- Securing the Richards Bay Airport.
- Providing protection services in public meetings and special events
- Driving away and loading stray animals for impoundment
- Securing public swimming pools for the public's recreational experience
- Protection of Political Office Bearers, Councillors and Municipal Officials.

Security Activities executed in the 2023/24 Financial Year:

Crime Raid on Illegal Occupations at Meerensee Five (5) and Squatting

In June 2024, the Squatter and Vagrant Control team, SAPS, and Traffic attended to illegal occupation of land at Meerensee Five. Numerous arrests relating to drugs, illegal immigrants, and criminal activities were made and the illegal structures were broken down.



Squatting and vagrant control team



Illegal structures and drugs discovered during Crime Prevention raids with SAPS

Securing of the Beach and Beach-goers

The security team is also responsible for beach protection and additional security is provided in this regard over the Festive season. uMhlathuze area is a popular destination during the festive season and receive a large number of visitors and tourists who utilise our beaches. Select Security assists SAPS during this time to successfully curb crime.



Municipal Security at Alkantstrand Beach during Festive Season

Stray cattle Impound and control

Traffic as well as Security Officers were re-trained in the setting up of the trailer to impound cattle, load them on a trailer and successfully transport them to the Animal Pound situated in uMlalazi area.



Municipal Security driving cattle away from Birdwood Suburb

DEPARTMENT OF INFRASTRUCTURE SERVICES



Mr. ES Ngcobo
Deputy City Manager Infrastructure Services

Overview

The Department of Infrastructure Services is responsible for providing, developing, extending, and maintaining infrastructural networks and bulk supplies, in line with the Constitutional mandate for sustainable community services.

SERVICES

- Water and Sanitation Services
- Engineering Support Services
- Transport, Roads, Storm water and Coastal Management Services
- Customer Support Services

Water and Sanitation Services

This sections deals with the following:

- Infrastructure Maintenance
- Water and Waste Water Treatment Plants (Operations)
- Scientific Services
- Water Demand Management

Strategic objectives

The City of uMhlathuze in its capacity as the Water Services Authority and juristic entity is compelled to provide for ***the rights of access to basic water supply and basic sanitation by:***

- Recognising the rights of access to basic water supply and basic sanitation necessary to ensure sufficient water and an environment not harmful to health or well-being,
- Recognising that in striving to provide water supply services and sanitation services, all spheres of Government must observe and adhere to the principles of co-operative government,
- Recognising that the provision of water supply services and sanitation services, although an activity distinct from the overall management of water resources, must be undertaken in a manner consistent with the broader goals of water resource management;
- Ensuring that the quality of the city's water resources, portable water and wastewater Systems are continually monitored in an endeavour to maintain quality and evaluate against set Standards / specifications / guidelines.

Achievements in the 2023/24 financial year

- Upgrading of Matshane Pumpstation for adequate water supply to Ward 25 and 27: Reservoir 12 – Dondolo Area, Primary Reservoir 1 – Matshana and Mankwayaneni, Primary Reservoir 2 – Nkosazana, Mtshengu, Bongoma, Mevamhlophe, Manqomfini, Macekeni, Sigisi

- Upgrading of Pumpstations to improve efficiency and increase redundancy (MS9, Fiddlewood Pumpstation, Reservoir U Pumpstation)
- Installation and commission of Standby Generators to ensure continuous and seamless operation of critical water and sanitation facilities during load shedding and unplanned power outages. Standby Generators were installed in the following facilities: Esikhawini WTW, Ngwelezane Reservoirs, Pearce Crescent - Maguzulu Pump Station, Matshana Pump Station, Nseleni - Khoza Pump Station, Nseleni - Tower Pump Station, Mandlazini Pump Station, Brackenhams Pump Station (Sewer), MS2 Pump Station, and V1 Pump Station.
- Upgrade of Ntambanana Water Supply: Construction of a 5 ml Reinforced Concrete Reservoir, Inlet and Outlet Pipework and Works: Hlaza, Ward 32 (96% Complete)
- Valve Replacement at eSikhaleni Water WTP to improve water purification process.
- Green drop critical risk rating improvement
- Implementation of Alton North and South Pipe Replacement Projects – 70% Complete
- KwaDube Water Improvements Project (96% Complete)
- eSikhaleni Water Interventions Projects (Mkhwanazi North and South) – Metering and Reticulation – Completed
- Upgrading of filters at eSikhaleni Water Treatment Works.
- Construction of Package Plant – 90% Complete

Infrastructure Maintenance

The Infrastructure Maintenance Section oversees the operation and maintenance of water and wastewater delivery infrastructure, including stakeholder management, and manages in-house capital-funded programs.

Sub-sections:

- Northern (Richards bay and surroundings)
- Southern (Esikhaleini, Dlangezwa and surroundings)
- Western (eMpangeni, Ngwelezane and surroundings)
- Waste water and water plant operations

Key Performance Areas:

- a) Operations and Maintenance - Potable Water Infrastructure Network.
- b) Operations and Maintenance - Sanitation Infrastructure Network.

Operations and Maintenance – Water and Sanitation Infrastructure Network

Water reticulation network

Asbestos Cement (AC) pipes installed from the early 1970s at the City of uMhlathuze's water network are used to reticulate water to the community. AC pipes were installed mainly because they were affordable, non-corroding alternative to metallic pipes in areas prone to corrosion.

These pipes deteriorate due to factors like working environment, operational conditions, and stress. The deterioration depth of the inner and outer walls compromises the pipe's overall strength, leading to breakages if differential pressures between water and soil bearing are not balanced. Vibrations can also cause stress on the deteriorated pipes.

Pipe degradation depths are correlated with pipe residual strengths, microstructure characteristics, pipe age, water quality, and flow dynamics due to unevenly eroded internal surface of the pipe and soil properties.

Listed below is the range of internal degradation with respect to AC pipes:

- Water with low aggressiveness index.
- Soft water or water with low alkalinity
- Soil movement especially to small diameter pipes as AC pipes are extremely brittle when considering the mechanical property.

Furthermore, constructed structures on pipe servitudes or grounds compromise the integrity of the AC pipe. Therefore, re-routing of pipes is required.

Sanitation reticulation network

There are two causes of blockages and collapse or failure of an Asbestos Cement (AC) pipes in a sewer system:

- Introduction of foreign unsolicited objects into the sewer system, such as through open manholes covers.
- Corrosion due to hydrogen sulphide.

Open manholes in sewer systems are caused by theft, vandalism, and hydrogen sulphide effects on concrete covers. These manholes weaken the structure, causing bricks to fall into the system. Procurement of polymer plastic covers is ongoing to curb factors that result in open manholes.

Water access backlogs

The Municipality receives 70% water funding through the Municipal Infrastructure Grant, but this is insufficient to address sanitation backlogs. As of December 2016, 96.75% households had basic water supply service, with communal supply less than 200 meters away. This percentage changed in 2017/18 due to the municipality inheriting three Wards from former Ntambanana Municipality.

Water

At the commencement of the financial year, a total of **97, 49%** households had access to the basic RDP level of water supply service, with a communal supply of less than 200 metres from a household. The approved target for households to be upgraded to yard-taps in the 2023/2024 financial year was set at **500**.

Service Level	Baseline (2022/2023) (Audited)	2023/2024 Target	Stats Ending June 2024
Total households = 110 503 (2011 Stats SA) Revised Stats	Households with access to water	Targets	Household with access to water
ACCESS TO WATER	107 732	108 232	109 233
House connections	47 511	47 511	47 511
Yard Connections	58 221	58 721	59 722
Communal Supply < 200 m (Backlog)	2 000	2 000	2 000
Communal Supply > 200 m (Backlog)	3 396	2 896	100
New Installations reducing Backlogs (Target)	630	500	Actual Q1 = 673 (148 +1) = 822 Actual Q2 = 258 Actual Q3 = 598 Actual Q4 = 230

Table 80: Households with access to water

Access to water as at 30 June 2024 was **98, 85%** and water backlog was **1, 15%**. The annual target of 500 was exceeded since 1759 connections were carried out in the 2023/24 financial year. The increment of meters installed resulted from the implementation of reticulation Projects for Mkhwanazi South.

Water Projects

DESCRIPTION	START AND END DATE	STATUS
EMPEMBENI BULK WATER SUPPLY Laying of a 6km Rising Main and 1ml elevated tank	Revised Completion Date November 2024	84% Complete.
EMPEMBENI BULK WATER SUPPLY Construction of Pump Station at Cubhu	Revised Completion Date November 2024	96% complete
NTAMBANANA WATER IMPROVEMENTS Construction of Bulk pipeline from Hillview to Macekane	Revised Completion Date 31 October 2024	80% complete
NTAMBANANA WATER IMPROVEMENTS Construction of 5ML Reservoir	Start: February 2021 Planned completion revised to September 2024	96% complete
RICHARDS BAY WATER IMPROVEMENT Alton North Water Pipe Replacement	Start: May 2023 Planned completion 31 October 2024	60% complete
RICHARDS BAY WATER IMPROVEMENT Alton South Water Pipe Replacement	Start: May 2023 Planned completion 31 October 2024	58% complete

Table 81: Water Projects

Infrastructure maintenance – Northern Areas

Operations and Maintenance - Potable Water Infrastructure Network

Ward	Pipe burst	Valve maintained	Air Valve maintained	Meter maintained	Meter replaced	New Water Meter connections		Fire hydrant maintained/ Others
						Domestic	Business / Commercial	
1	9	5	2	116	10	3	0	1
2	19	17	2	222	49	3	0	74
3	19	32	1	272	47	0	0	100
4	67	38	5	698	142	47	0	192
5	47	3	4	144	38	9	0	4
6	28	2	2	108	35	11	0	5

7	7	1	1	73	22	11	0	2
8	7	0	2	112	42	2	0	6
26	4	3	2	254	59	3	0	34
TOTAL	207	101	21	1999	444	89	0	396

Table 82: Operations and Maintenance on potable water infrastructure as of 01 June 2023 to 30 June 2024

Ward 4 experienced the highest number of burst pipe

Ward 4 & 26 experienced the highest number of replaced meters.

Operations and Maintenance - Sanitation Infrastructure Network

Ward	Sewer blockages / overflows	Sewer pipe jetting	Manhole repaired	Sewer connections repaired	New Sewer connection
1	42	50	7	0	0
2	0	0	1	0	0
3	54	82	9	4	0
4	57	73	4	7	1
5	3	0	0	0	0
6	2	0	0	0	0
7	3	0	0	0	0
8	99	90	0	0	0
26	61	60	6	2	0
TOTAL	321	355	27	13	1

Table 83: Operations and Maintenance on sanitation network infrastructure from 01 July 2023 to 30 June 2024

Ward 8 experienced the highest number of sewer blockages / sewer overflows.

Wards 3, 4 and 8 had the most sewer pipe jetting.

Infrastructure Maintenance – Southern Areas

Operations and Maintenance- Potable Water Infrastructure Network

Ward	Pipe burst	Water leaks / Mainline Maintenance	Main line maintenance	Valve Maintenance	Building Maintenance	Meter maintained	Meter replaced	New Water Meter connections	Fire hydrant maintained
10	5	1001	0	0	0	0	04	0	0
11	0	234	0	0	0	0	0	0	0
12	2	247	0	44	0	0	36	0	0
13	4	603	0	130	0	0	28	0	0
14	1	183	0	51	0	0	50	0	0
15	0	118	0	0	0	0	0	0	0
16	0	206	0	57	0	0	109	0	0
17	1	176	0	61	0	0	42	0	0

18	1	176	0	04	0	0	02	0	0
19	0	151	0	72	0	0	24	0	0
20	5	96	0	26	0	0	14	0	0
21	0	109	0	46	0	0	24	0	0
22	1	99	0	0	0	0	0	0	0
30	4	50	0	0	0	0	0	0	0
34	1	150	0	0	0	0	0	0	0
TOTAL	25	3599	0	491	0	0	333	0	0

Table 84: Operations and Maintenance on potable water infrastructure as of 01 June 2023 to 30 June 2024

Ward 5 and 20 experienced the highest number of burst pipe
Ward 16 experienced the highest number of replaced meters.

Operations and Maintenance - Sanitation Infrastructure Network

Ward	Sewer blockages / overflows	Sewer pipe jetting	Sewer mainline maintenance	Manhole Inspection	Manhole repaired	Sewer connections repaired	New Sewer Connections	Sewer Mainline Inspection
10	18	0	0	0	0	0	0	36
11	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
13	0	0	0	0	0	0	0	0
14	5	6	0	0	0	0	0	0
15	29	10	0	0	0	0	0	0
16	132	119	0	0	0	0	0	0
17	207	76	0	0	0	0	0	114
18	36	0	0	0	0	0	0	04
19	148	36	0	0	0	0	0	02
20	120	89	0	0	0	0	0	12
21	122	22	0	0	0	0	0	50
22	07	0	0	0	0	0	0	06
30	38	53	0	0	0	0	0	10
34	31	02	0	0	0	0	0	28
TOTAL	893	405	0	0	0	0	0	262

Table 85: Operations and Maintenance on sanitation network infrastructure from 1 June 2023 to 30 June 2024

Wards 16, 17, 19, 20 and 21 experienced highest number of sewer blockages/sewer overflowing
Ward 16, 17 and 20 experienced highest sewer pipe jetting.

Infrastructure Maintenance – Western Areas

Operations and maintenance- Potable Water Infrastructure Network

Ward	Pipe Burst	Water leak/installation of pipes	Valve and air valve maintenance	Meter maintained	Meter Replaced	New water meter connection	Jojo Tanks.	Fire Hydrant maintenance
9	23	354	4	212	184	0	0	5
23	24	364	6	205	189	0	0	6
24	28	351	4	203	177	0	0	2
25	20	223	0	82	96	0	0	0
27	15	188	1	105	132	0	0	0
28	12	205	1	166	114	0	0	1
29	6	184	0	85	56	0	0	0
30	3	14	0	1	3	0	0	0
31	0	18	0	0	0	0	65	0
32	7	69	4	0	0	0	92	0
33	0	15	0	0	0	0	59	0
Total	138	1985	20	1059	951	0	216	14

Table 86: Operations and Maintenance on potable water infrastructure as of 01 July 2023 to 30 June 2024

Wards 24 had the most Burst pipes (28 pipes bursts);

Ward 23 had the most water leaks at (364 leaks).

Ward 9 had the most number of meters maintained at (212 water meters)

Ward 23 also had (189 meters) replaced.

Operations and Maintenance - Sanitation Infrastructure Network

Ward	Sewer blockages / overflows	Sewer pipe jetting	Manhole repaired	Sewer connections repaired	New Sewer connection
9	48	167	16	0	0
23	283	171	0	0	0
24	225	160	0	0	0
25	0	0	0	0	0
27	97	40	0	10	0
28	217	162	2	33	0
Total	870	700	18	43	0

Table 87: Operations and Maintenance on sanitation network infrastructure from 1 June 2023 to 30 June 2024.

Wards 23 experienced the highest number of sewer blockages/sewer overflowing which were 283 and the highest sewer pipe jetting (171 pipes jetted).

Sewer spills were primarily caused by foreign elements and broken pipelines during excavation. Illegal connections, construction of structures on top of the existing pipes and connection of roof down pipes in the system contributed to overflows and blockages. Communities should be educated about dumping foreign objects, as sewer overspills pose health and environmental risks.

Mechanical Section

Operations and Maintenance of Water and Sewer Pump stations

The City of uMhlathuze is mandated to provide services in terms of Section 9 of the Water Services Act [Act No. 108 of 1997]: Norms & Standards for Quality Water Service applicable to water and sanitation operations.

Maintenance and Operational challenges experienced on site led to service delivery obstructions, safety and environmental incidents. While a total of 14 overflows occurred at Western region i.e. Ngwelezane & Empangeni (Low Cost1 LCH1) pump-station, 25 blockages and 24 overflows occurred at Northern Region i.e. Aquadene (Aquadene1) due to debris and electrical supply incoming faults.

The pump stations listed below, table 2.1 indicate the challenges that affected the operation and supply of services to the community, in some instances leading to environmental issues where raw sewerage was discharged into the environment.

Operations and Maintenance- 69 Water and Sewerage Pump Stations

PUMP STATION	BLOCKAGES	OVERFLOWS	ELECTRICAL/TELEMETRY/LEVEL CONTROL FAULTS	PUMPS,MOTORS FITTED/REPLACED	PUMPS/MOTORS IN FOR REPAIRS/SERVICE	SCHEDULED/EMERGENCY CLEANING OF PUMPSTATIONS/SHUTS	THEFT/BURGLARY
NORTHERN REGION							
ALTON							
ALTON 1	0	0	3	0	1	0	0
ALTON 2	0	2	2	0	0	2	0
ALTON 3	0	4	4	0	0	2	0
ALTON 4	0	0	7	2	0	1	0
ALTON 6 (Stinkgat)	0	0	0	0	0	0	0
ALTON 7	0	4	4	4	0	3	0
ALTON 8	0	0	1	0	0	0	0
ALTON 10	0	0	1	0	0	0	0
ALTON MACERTOR	0	0	5	0	0	0	0
I.O.F 1	0	2	2	0	0	0	0
I.O.F 2	0	3	2	1	0	0	0
POLARIS	0	0	0	0	0	0	0
V1 (INDUSTRIAL)	0	1	1	0	0	1	0
V2 (INDUSTRIAL)	0	0	0	0	0	1	0
TOTAL	0	16	32	7	1	10	0
AQUADENE							
AQUADENE 1	25	24	5	0	1	4	0
AQUADENE 2	2	1	2	0	0	1	0
TOTAL	27	25	7	0	1	5	0

ARBORETUM							
ARBORETUM 1	4	7	8	0	0	0	0
ARBORETUM 2	0	4	4	1	0	4	1
ARBORETUM 3	0	3	1	2	2	1	0
ARBORETUM 4	0	1	0	0	0	0	1
ARBORETUM MACERATOR	1	1	4	0	0	0	0
ARBORETUM MAIN	1	7	2	1	1	0	0
TOTAL	6	23	19	4	3	5	2
BIRDSWOOD							
AIRPORT	5	0	0	0	0	4	0
BIRDSWOOD	2	1	1	0	0	0	0
TOTAL	7	1	1	0	0	4	0
BRACKENHAM							
BRACKENHAM	1	1	1	0	0	4	0
TOTAL	1	1	1	0	0	4	0
CBD							
C.B.D	0	4	3	2	2	1	0
CIVIC CENTRE	0	0	0	0	0	0	0
TOTAL	0	4	3	2	2	1	0
MEERENSEE							
ALKANSTRAND 1	0	0	0	0	0	2	0
ALKANSTRAND 2	1	0	0	0	0	3	0
ALKANSTRAND 3	0	0	0	0	0	2	0
ALKANSTRAND 4	1	0	0	0	0	2	0
CARAVAN PARK 1	0	0	0	0	0	1	0
MEERENSEE 1	3	2	1	1	0	0	0
MEERENSEE 2	3	6	3	0	0	0	0
MEERENSEE 3	1	1	0	0	0	1	0
MEERENSEE 4	0	0	0	0	0	0	0
MEERENSEE 5	0	0	0	0	0	0	0
MEERENSEE 6	0	1	1	1	0	1	0
MEERENSEE 7	1	2	1	2	0	2	0
MEERENSEE 8	0	0	0	0	0	1	0
MEERENSEE 9	0	2	0	2	2	0	0
MEERENSEE 10	2	1	0	1	1	2	0
MEERENSEE MAIN	0	1	2	0	0	0	0
SMALL CRAFT 2	0	1	0	1	0	1	0
SMALL CRAFT 3	0	0	0	0	0	1	0
V1 (MEERENSEE)	0	4	4	0	0	2	0
V2 (MEERENSEE)	0	2	2	0	0	2	0
MZINGAZI SEWER	1	1	0	0	0	0	0
TOTAL	13	24	14	8	3	23	0

VELD EN VLEI							
VELD EN VLEI MAIN	0	1	2	0	0	3	0
TOTAL	0	1	2	0	0	3	0
WESTERN REGION							
FELIXTON							
FELIXTON 1	0	1	1	0	0	0	0
FELIXTON 2	2	6	1	2	3	1	0
FELIXTON 3	2	2	0	0	0	0	0
TOTAL	4	9	2	2	3	1	0
EMPANGENI							
HILLVIEW FRESH WATER	0	0	0	0	0	0	0
HILLVIEW SEWER	0	1	1	0	0	0	1
KULEKA	0	4	3	2	0	0	1
KRITZINGER	3	1	0	0	0	2	0
NORTH ROAD	1	2	1	0	1	0	0
PEARCE CRESENT	0	0	0	0	0	0	0
TICOR	2	2	0	0	0	0	0
WILTON PARK	1	2	2	0	0	1	0
FIDDLEWOOD	1	1	0	0	0	0	0
JOHN ROSS FRESH WATER	0	0	0	0	0	0	0
JOHN ROSS MACERTOR	5	7	3	0	0	0	0
JOHN ROSS PUMPSTATION	0	5	1	1	1	4	0
TOTAL	13	25	11	3	2	7	2
NGWELEZANE							
UMHLATUZE VILLAGE 1	6	14	10	1	0	1	0
UMHLATUZE VILLAGE 2	8	7	2	0	0	1	0
UMHLATUZE VILLAGE 3	1	1	0	1	0	1	0
MAGAZULU RESERVOIR	0	0	0	0	0	0	0
TOTAL	15	22	12	2	0	3	0
SOUTHERN REGION							
ESIKHALENI							
ESIKALENI PUMP F	0	1	1	0	0	0	0
TOTAL	15	1	1	0	0	0	0
TOTAL FOR THE YEAR	101	152	105	28	15	66	4

Table 88: Operations, Planned and Unplanned Maintenance

Foreign objects in sewer systems cause blockages, damaging pumps, limiting volume, and reducing efficiency. Electrical faults, load shedding, and power outages also contribute to overflows, affecting electrical phasing and motors, and causing power outages.

Blockages and overflows at DMV area, Aquadine 1 pump station, and other pump stations were caused by foreign object ingress, unplanned power outages, loadshedding, and power failures.

Challenges	Effects
Vehicle breakdowns	This causes delays in responding to the reported breakdowns.
Electrical Supply Cuts	Causes sewer overflows in the pump stations once the pumps stop pumping.
Theft	The theft of manhole lids results in open sewer which makes it easy for people to throw object in the manholes. And the theft of electric cables in the pump stations also causes unnecessary sewer overflows.
Insufficient pumps in pump station	Causes pumps to run continuously without being serviced which contribute to frequent pump failures.
Ageing infrastructure/ Insufficient Capacity	Causes overflows due to growth in the City and infrastructure not meeting with demand. Thus causing overflows at peak hours and when we have heavy rain.
Shortage of staff	Causes delays in responding to the complaints and causes failure in achieving the targeted planned maintenance.

Table 89: Infrastructure Maintenance Challenges

Waste water and water plants operations

Water treatment plants and associated bulk infrastructure

(a) Esikhaleni WTW

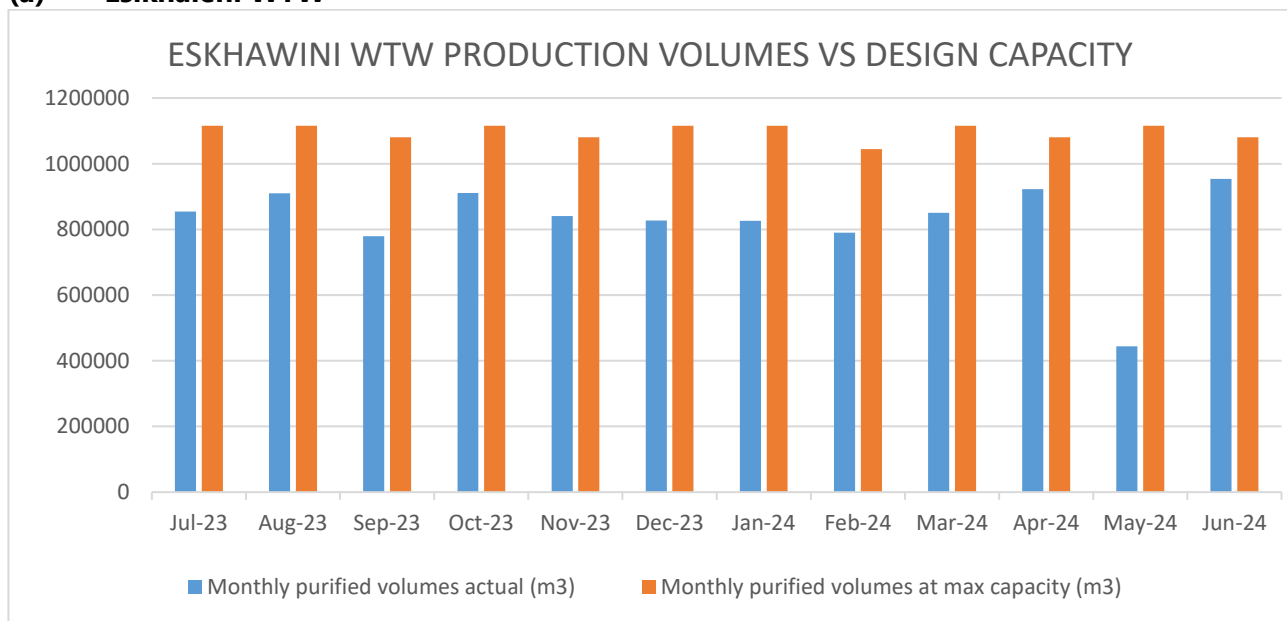


Figure 24: Esikhaleni WTW Production Volume

Plant Production:

VOLUME (m ³)	JULY 2023 -JUNE 2024
Purified Water pumped	9938303
Average per day	27154
Plant Utilization (%)	75,4%

Table 90: Esikhaleni WTW Plant Production

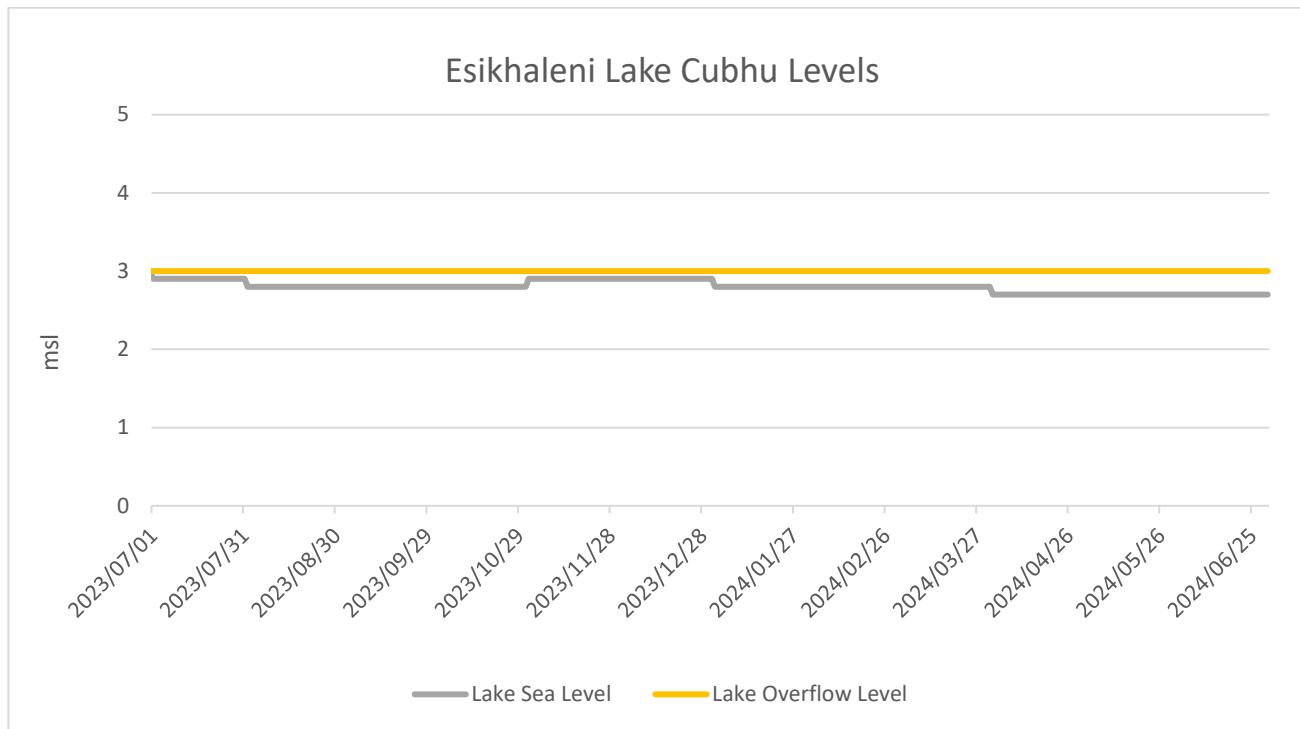


Figure 25: Lake Cubhu level

The lake level remained below the overflow level of 3MSL for the period under review , the minimum operating level still remains at 0,7MSL..

Esikhaleni WTW major challenges:

- On the 28th of September 2023, Esikhaleni WTW's shut down commenced at 06:00am and the proposed start up time was scheduled for 18:00pm, Water supply was un-interrupted for the entire Southern Area, Repairs included the replacement of 6 x Filter drain valves, Draining of 4 x Clarifiers, Replacement of NRV no 1, HLP no 1 Replacement and the raw water meter installation, Normal operations proceeded at 3:30am on the 29th of September 2023.
- Eskom power supply cable which crosses from pole to pole above the access road towards the facility was snapped by a vehicle which was headed to the plant on the 28th of September 2023, Striking action by the community was witnessed until the Honourable Speaker and HOS from the Security services department engaged with the residents, Fault was logged with Eskom together with the City of uMhlathuze's Electrical Department since power supply was affected, Eskom appointed a service provider that assisted with the repairs.
- Umgeni/Thukela reported a possible contamination within the uMhlathuze River on the 19th of October 2023, Augment water supply to Esikhaleni WTW'S was isolated, The facility remained unaffected during this period.

- Esikhaleni WTW's operated on 2 x 800KVA generators from the 6th of November 2023 when a Zycon signal broke and fell on top of a main Eskom line that feeds the whole of Esikhaleni Township and surrounding areas. Power was restored after 24 Hours and normal operations resumed.
- Filter Backwashing system was non operational at Eskhawini WTW's from the 17th of December 2023, Service providers went to site to assist however certain critical valves were faulty, Scope of work was developed for valves replacement. Backwashing pump no 1 was replaced, Non Return Valves were also included in the scope of work, Forest Res Levels were affected due to low clear water production volumes. Temporal backwashing system is being utilized until the backwashing system has been rehabalized completely.
- On the 18th of February 2024 the NRV of HLP no 3 manifold failed in a closed position at 20h00pm which this resulted in the VJ coupling being dismantled and pump room floor being flooded, the Ops & Maintenance teams assisted in the isolation of leak, 2 HLPs were operated until repairs were officially completed on the 19th of February 2024.
- Planned Shutdown resumed at Esikhaleni WTW's on the 26th of February 2024 for the replacement of the entire filter media gallery valves, 600mm tie in at the package plant site and DN 600mm valve installation on the rising main towards Forest reservoirs, the facility was offline for a duration of 24 hours.
- Planned maintenance shutdown commenced at Esikhaleni WTW'S on the 14th of May 2024 for the desludging of Clarifiers, 600mm rising main repairs and 110mm reticulation line leak repair, the shutdown was for a duration of 12 hours commencing at 00:00am, Water supply to Ward 13 was affected during this period and provision of water tankers was facilitated.

Esikhaleni bulk

- Vulindlela Rural Reservoir water supply rooster has been consolidated and submitted for feasibility confirmations, once approved the rooster will be implemented to ensure that potable water is distributed frequently to the communities.
- 450mm Isolation valve replacement at Maholoholo was initiated and completed on the 30th of August 2023. Line testing confirmed that the installation had been successful as there were no leakages
- Mpembeni Line restrictions were put on hold at the end of July 2023, the isolation valve was reduced to being at 30% open during restrictions, and Water supply was allowed to flow through the pipeline to ensure sufficient water supply coverage at Critical points such as Gubhethuka.
- 2 x Lake Pumps were removed from Cubhu Lake on the 5th of October 2023 after a trip fault was witnessed, the pumps were removed for assessments to be done after it was discovered that terminal box had traces of water ingress, a spare pump was brought onto site by a service provider for installation. Umgeni/UThukela was requested to augment the facility with raw water supply during this period.
- Res U pumps at Vulindlela pump station were upsized from 32 m3/hr to 64 m3/hr on the 12th of January 2024 following meeting resolutions from the community meeting which was attended to by the Water & Sanitation team together with the Honourable Speakers office as a form of mitigation to address the concerns raised by the community

(b) Mzingazi WTW

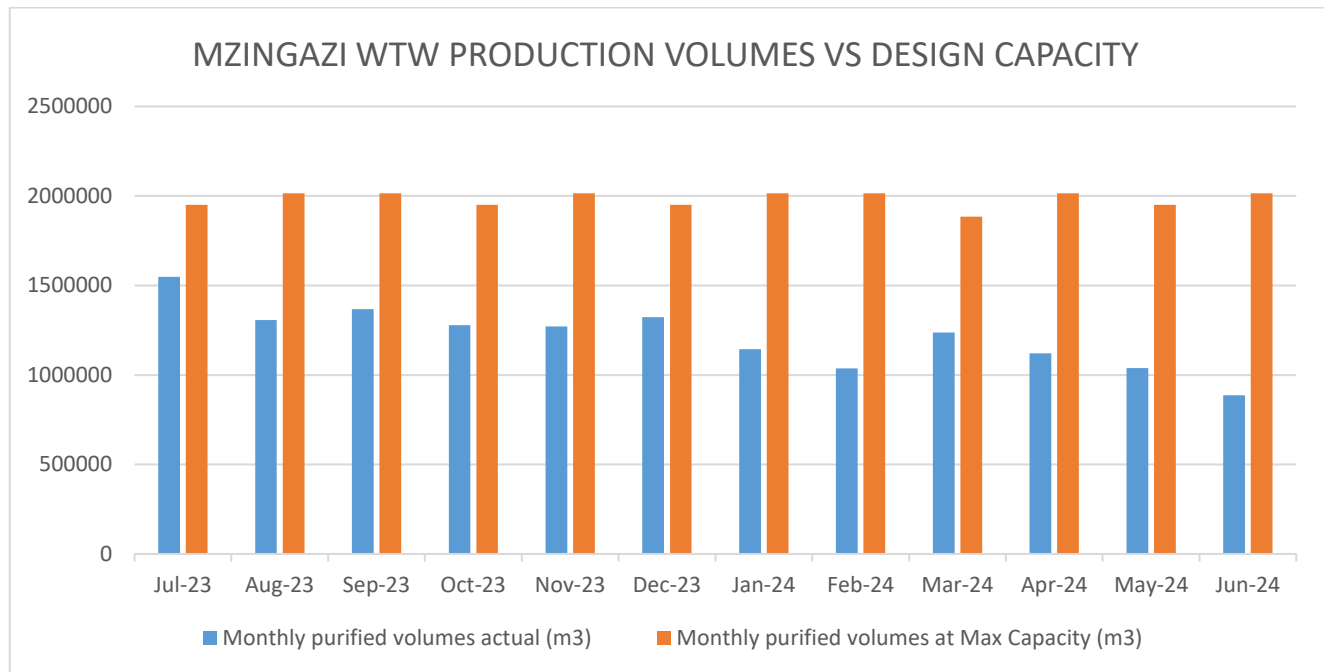


Figure 26: Mzingazi WTW Production Volume

Plant Production:

VOLUME (m³)	JULY 2023 -JUNE 2024
Purified Water pumped	14560199
Average per day	39782

Table 91: Esikhaleni WTW Plant Production

Mzingazi WTW major challenges

- Mzingazi WTW has been operating at capacity for the period under review, Eskom Load shedding implementations have affected the plant production between the months of July and September 2023. Memorandum to the Electrical Dept. was drafted and submitted for the request of the facility to be exempted from load shedding implementations.
- Supply, Installation and Commissioning of New Filter Media and Nozzles tender has been cancelled due to the non-responsiveness of bidders, A new specification has been developed and the project will be executed through 8/2/1/UMH982-21/22 tender in the financial year of 24/25.
- Northern Reticulation Department assisted with the installation of a new Loading Point at Mzingazi WTW'S on the 3rd Of October 2023 to assist with putting out a fire which had emerged along John Ross highway at Woodchip Mill.
- Nsezi WTW is still requested to augment the system on an as and when required basis when repairs on the bulk lines are in progress or Eskom load shedding is being implemented.
- Planned maintenance shutdown at Mzingazi WTW's resumed on the 7th of March 2024 for the replacement of filter media valves on four filter beds, Nsezi WTW's was requested to augment the Mandlancini & Meernsee bulk reservoirs during this period. The shutdown was completed at 19h30pm and was for a duration of 19 hours, A contingency plan of water tankers was made available for the communities which were affected.

- Mandlanzini HLP no 5 had a fault on the 7th of May 2024 during the Umgeni/UThukela water board 48 hours planned maintenance shutdown, Electomechanical Department was informed and attended to the breakdown. Service provider was appointed after the discovery of Motor failure.

Richards Bay bulk

- Water restrictions were maintained in eNseleni with all reservoir outlet valves restricted at night in order to maintain reservoir levels.
- Planned Shut down was scheduled for Mandlanzini Pumpstation on the 15th of November 2023 from 9am to 5pm, the shut down would be for the installation of pump no 3 pipework and valves, Main power supply cable repairs and commissioning of the new pumpset.
- 300mm pumping line leak was discovered behind the Richards Bay Airport on the 9th of January 2024, Service Provider was appointed to execute the works, the repairs were for a duration of +/- 5 Hours and the affected areas during this period were Birdswood & Mandlanzini.
- Water interruption communique was sent through to the community of Nseleni T/ship and surrounding areas on the 5th of April 2024 which specified that the Khoza pumping line had a burst, affected areas were as follows:- Ezikhaleni, Mazimazane, Mampolwane, Lubane, Mayini, Hluma, Mkhamango & Ezikhonkwaneni. The repairs were completed after 6 hours and water supply restored.
- Mondi requested 4 hours of planned maintenance time to commence work on the 600mm pumping line on the 23rd of April 2024, ringfield supply from Mandlanzini was utilized during this period, nobody was affected.
- Meerensee 300mm pumping line near the Lake Mzingazi Dam wall had a leak on the 28th of April 2024, the 400mm supply line which runs along John Ross highway was utilized to supplement the reservoirs.

(c) Ngwelezane WTW

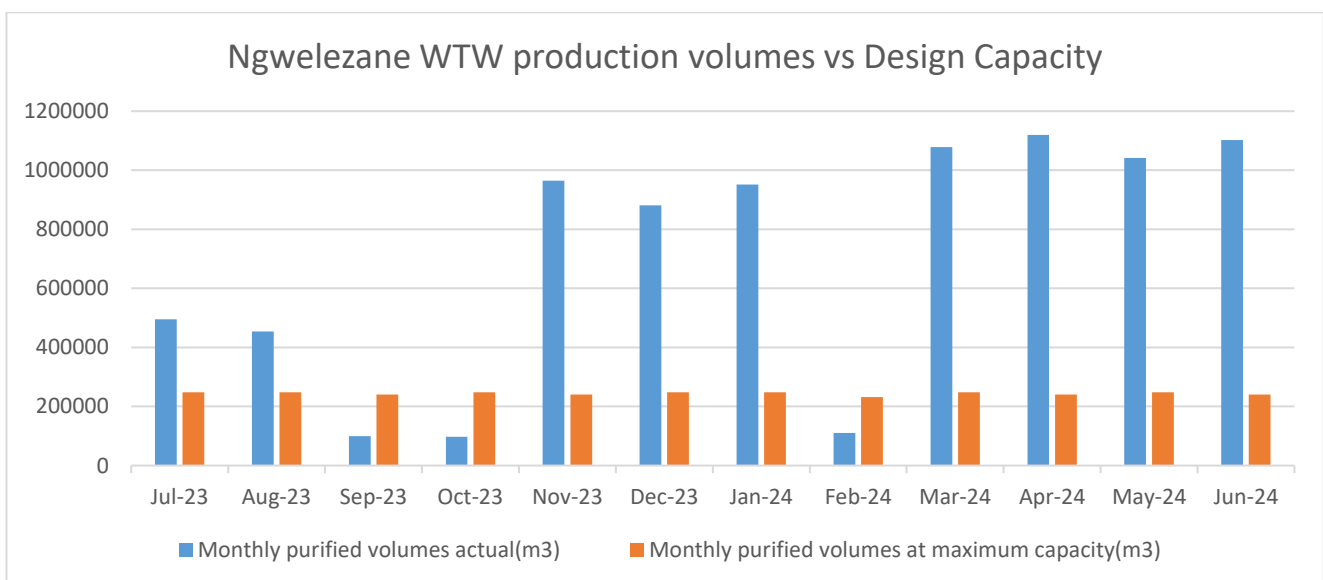


Figure 27: Ngwelezane WTW Production Volume

Plant Production:

VOLUME (m³)	JULY 2023 - JUNE 2024
Purified Water pumped	2597383
Average per day	7097
Plant Utilization (%)	88,7%

Table 92: Ngwelezane WTW Plant Production**Ngwelezane WTW major challenges**

- The facility was operating at maximum capacity for the period under review, Eskom power outages have affected the facility during load shedding implementations, and electromechanical maintenance will facilitate the procurement of a standby generator which will ensure unaffected operations during no supply faults.
- Dredging near the abstraction point is still performed on an as and when required basis and is necessary to ensure that the mechanical equipment within the facility is protected from any damages.
- Ngwelezane WTW'S was offline on the 14th Of October 2023 when a service provider by the name of BEE M SOKHULU CONSTRUCTION CC had damaged a phase on the facilities electrical supply line @ 9:55am, Call was logged to the Electrical Department through the call centre (INCIDENT REF 8000030667), Affected areas were Ward 27 & 29, Ngwelezane WTW'S was back online when power was restored @ 11:34am.
- Umgeni/UTHUKELA commenced with a planned shutdown at Nsezi Water Treatment Works which was scheduled for 32 Hours, Supply to Pearce Crescent and Mandlanzini Reservoirs was interrupted.
- Ngwelezane Water Treatment Works abstraction pump experienced a fault on the 24th of January 2024, A pump was hired by a service provider which only supplied an average inflow rate of 52 l/s instead of the required inflow rate of 95 l/s, the service provider was then requested to upsize the pump. Pump repairs were completed and the inflow rate was now at 106 l/s after the installation & commissioning process had been finalized.

Ngwelezane bulk

- Matshana pump station (Ward 24) was upgraded on the 25th of July 2023, this was initiated so as to ensure that the Madlebe Rural reservoirs receive sufficient water supply from the pump station, the shut went on for a duration of 36 hours, Areas which were affected (Matshana, Odondolo, Isigisi, Macekeni and Mevamhlophe).
- Electromechanical Department handed over a Genset to the OPS dept at Matshana Pumpstation on the 17th of August 2023, the generator will ensure unaffected water supply to Wards 24, 25, 27 & 29.
- Magazulu interlink was utilized to augment the Ngwelezane bulk distribution system during pumping line leakages on both 225 and 250mm pumping mains from Ngwelezane WTW's.
- Magazulu Reservoir levels were affected due to repairs which were ongoing on the 630mm AC line on the 2nd of November 2023, Empangeni CBD and Madlebe Residents water supply was interrupted, Repairs were completed after 12 Hours and water supply restored.
- Umgeni/UTHUKELA water board experienced a breakdown which was for a duration of 16 hours on the 28th of January 2024, Pearce Crescent Reservoirs received no inflow during this period, Affected Areas were Empangeni CBD, Madlebe Tribal Authority, Empangeni rail & parts of Ngwelezane Township, Inflow was received in the early hours of morning of the 29th of January 2024, Water tankers were made available to the community during this period. DN 800mm

pumping line repairs & valve replacement resumed on the 30th of January 2024 and were completed by next morning.

- **UMhlathuze:** Residents were informed of a water interruption at Empangeni and surrounding areas due to planned maintenance at Umgeni/UTHukela water board, the shut would be for a duration of 48 hours from the 7th of May 2024, water tankers were available for distribution around the affected areas which were:- Empangeni CBD and Madlebe Tribal Authority.

Waste water treatment plants

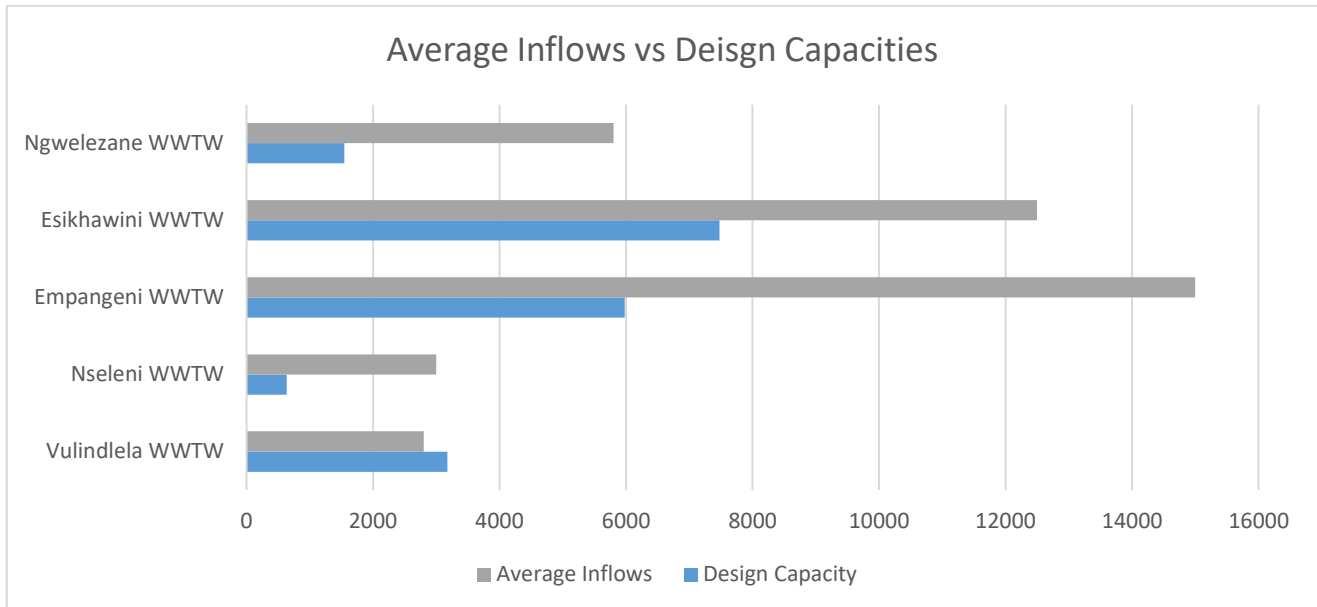


Figure 28: WWTW Average inflows vs Design Capacities

SITE (Waste Water Treatment Works)	Inflow (m³/day)	Plant Capacity (m³/day)
Vulindlela WWTW	3177	2800
Ngwelezane WWTW	1548	5800
Empangeni WWTW	5979	15 000
Esikhaleni WWTW	7478	12 500
Nseleni WWTW	634	3 000

Table 93: WWTW Average inflows vs Design Capacities

Waste water treatment works major challenges

a) Vulindlela WWTW

The facility was operational for the period under review, The Anoxic Zone Mixer is still out for repairs, and Aerators are functioning at 50% capacity since the motor was taken out by a service provider for repairs. RAS pump no 1 is non-functional. Standby chlorine dosing system was assessed and a scope of works has been consolidated for the repairs to be initiated. The disinfection process by Chlorine gas at the facility still remains mandatory.

b) Empangeni WWTW

Vortex grit chamber at the Head of works was refurbished and is fully functional, Primary and Secondary Clarifier wheel bridge gearboxes were installed and commissioned, the facility now has 33,3% secondary clarifiers and 100% of primary clarifiers online. The pearce pump was returned back to site and is available for operation for when the sludge within the primary settlers is being wasted into the

drying beds. RAS submersible pumping system was commissioned and is now functional. Chlorination system was resuscitated and is now fully operational dosing at contact tank is occurring for the disinfection process.

c) Esikhaleni WWTW

The Aeration ditch is currently operating with 4 of 8 rotors for the oxidation & dissolved oxygen process. RAS pumping system has been refurbished but requires priming before it is utilized, 1 of 3 pumps is available for usage. The facilities sedimentation process unit is currently operating at 100% Capacity, Re-Cycling system has been installed at the facilities contact tank which allows for the Chlorination system to be functional while the water supply restoration plan gets implemented. Water tankers are still requested on an as and when required basis to deliver water while a permanent solution for potable water supply at the facility is being finalized. The potable water supply line for the facility has been repaired, water conservation and storage is encouraged during supply times through the usages of Jojo tanks, There was an issue of cable theft at Esikhaleni WWTW in the month of June 2024, Electromechanical department together with the Electricity department assisted in cable supply and power restoration, the matter was reported at Esikhaleni SAPS (CAS 316/6/2024).

d) Ngwelezane WWTW

Five (5) Aerators are currently operational and 1 is out for servicing, Contractor will be appointed to assist with the refurbishment of the Chlorination standby system, HTH is currently being utilized for disinfection. Sedimentation tanks are back online following the works that was carried out by a service provider. Garden maintenance is still mandatory to ensure that the aesthetics of the WWTW'S remain well conditioned. Bioactivator will be implemented across all facilities to ensure sludge reduction and odour control throughout the treatment processes.

e) Nseleni WWTW

Aeration basin is currently operating at 100% of the design capacity as 4 of 4 rotors are currently online for the oxidation process. The clarifier wheel bridge inside the sedimentation tank has been repaired and is now functional, RAS pumps are fully functional and are available for the treatment of the effluent, Chlorination system is active and the disinfection process within the final contact tank is efficient. Chlorine scales will be repaired in the month of July 2024. A service provider has been appointed through the maintenance tender to perform repairs on the emergency pond walls, the project currently stands at 90% completion, works will resume & be completed in the 24/25 financial year.

Sanitation backlogs

Access to Sanitation as at 30 June 2023 was **80.94%** and the Sanitation backlog was **19.06%**. The Department had two sewer projects planned for Mandlazini Agri-Village and Mzingazi to upgrade from VIP to waterborne sewage. The target of 280 new connections was based on the success of the two projects being implemented:

Service Level	2021/2022 Baseline (Audited)	2022/2023 Target	Stats Ending June 2023
Total households = 110 503 (2016 Stats SA)	Households with access to sanitation	Targets	Households with access to sanitation
ACCESS TO SANITATION	89 444	89 924	89 444
Waterborne Sewerage	43 068	43 348	43 068
VIP Toilets	46 376	46 376	46 376
Backlogs	21 059	20 579	21 059
New Installations (VIP)	0	280	Actual Q1 = 0 Actual Q2 = 0 Actual Q 3 = 0 Actual Q 4 = 0

Table 94: Households with access to sanitation

Sewer Projects

Description	Start and end date	Status
Mandlazini Sewer	Start Date: February 2022 Construction commencement: May 2022 Completion: November 2023 Implementation: 20 months	Contractor Terminated (DMS 1677327).
Mzingazi Sewer Upgrade – Phase 2	Sod-Turning: TBC Construction commencement: TBC Completion: TBC Implementation: 12 months	Project on Design stage
Rural Sanitation Supply And Installation Of 4500 Pit Latrines In The Traditional Authority Area Of Ntambanana: Wards 31, 32 And 33	Sod-Turning: June 2023 Construction commencement: TBC Completion: June 2025 Implementation: 24 months	The previous tender 8/2/1/UMH607-19/20 was cancelled and the cancellation was advertised on the media. Tender documentation is being revised as per recently update tender document template provided by SCM. BID specification will be resubmitted to SCM. Once it is approved the project will then be advertised. All funds for the project have been re-directed to other projects for the current financial year.
Rural Sanitation Supply And Installation Of 2000 Pit Latrines In Infill Area 1 And Infill Area 2 Of The Traditional Authority Areas Of Madlebe, Mkhwanazi South, Mkhwanazi North And Khoza	Sod-Turning: June 2023 Construction commencement: June 2023 Completion: June 2025 Implementation: 24 months	The previous tender 8/2/1/UMH607-19/20 was cancelled and the cancellation was advertised on the media. Tender documentation is being revised as per recently update tender document template provided by SCM. BID specification will be resubmitted to SCM. Once it is approved the project will then be advertised. All funds for the project have been re-directed to other projects for the current financial year.

Table 95: Sewer Projects

Scientific Services

Overview

The City of uMhlathuze, as the Water Services Authority, is responsible for monitoring the quality of its water resources, portable water, and wastewater systems. The Scientific Services section manages this function, involving the Laboratory and Water Quality Management sections. These departments work together to combat water pollution and maintain quality standards, ensuring the City's water resources meet acceptable standards.

Laboratory testing services (Chemistry & Microbiology)

The South African National Accreditation System (SANAS) provides formal recognition to laboratories that are competent in specific tasks and tests, although it was traditionally reserved for large metropolitan areas.

Department of Water and Sanitation (DWS) with sector partners developed the strategy to ensure institutions use laboratories deemed competent & produce credible results to manage and report on their drinking and wastewater quality. Strategy denotes process whereby DWS shall approve the use of laboratories competent to analyse drinking- and wastewater samples.

The laboratory is currently undergoing method development and validation as well as phased implementation of ISO 17025. It is also participating in Proficiency Testing schemes for Chemistry and Microbiology in order to continually improve accuracy and precision.

Laboratory testing

The laboratory comprises two sections namely Chemistry and Microbiology. These sections analyse samples on various water types:

Chemistry	
Sample type	Total number of analysis
Lakes (Cubhu & Mzingazi)	8785
Surface Water	12488
Waste Water	701
Drinking Water (Adhoc)	299
Ground Water	2734
Grand Total of analysis per sample type	31089

Table 96: Number of Tests per Sample Type from July 2023 to June 2024

Microbiology	
Sample type	Total number of analysis
Lakes (Cubhu & Mzingazi)	380
Surface Water	650
Drinking Water (Adhoc)	147
Ground Water	88
Grand Total of analysis per sample type	1265

Table 97: Number of Tests per Sample Type from July 2023 to June 2024 Laboratory achievements

- Both Chemistry and Microbiology achieved good z-scores in Proficiency Testing
- Procurement of various laboratory equipment

Major challenges

- Laboratory space – shortage of working and storage space in the laboratories.
- Procurement – challenges when purchasing chemicals and consumables due to delays in issuing of purchase orders.
- DB board – damaged laboratory equipment due to overload.

Future plans for the laboratory include:

- Introduction of new methodology
- Installation of biometrics system
- Accreditation to ISO17025
- Procurement of a generator
- SACNASP registration

Water quality management

Water quality functions

- Water & wastewater quality monitoring as per the Water Quality Monitoring Program (WQMP)
- Drinking Water Quality Management (including consumer complaint management)
- Industrial Effluent Permit Management
- Industrial Pollution Management
- Industrial Inspections
- Stakeholder Engagements and Forums
- Water pollution incident investigations
- Storm water Inspection and Pollution Management

Sample management

Samples from various sources are collected for analysis of key parameters to determine water quality.

SOURCE	SAMPLES
Surface Water (Industrial)	156
Surface Water (Pump stations)	252
Surface Water (Urban/Rural Suburbs)	65
Surface Water (Canals)	55
Industrial Effluent	360
Surface Water (Lakes)	300
Alton Landfill (Boreholes)	84
External Service Provider (MW)	234
TOTAL	1506

Table 98: Total samples from July 2023 to June 2024

Month 2023/24	Microbiological % Compliance
Jul-23	99,9
Aug-23	99,9
Sep-23	96,4
Oct-23	99,9
Nov-23	96,4
Dec-23	96,4
Jan-24	94,6
Feb-24	99,9
Mar-24	93,3
Apr-24	97,3
May-24	97,2
June-24	99,1
Average	98

Table 99: Drinking Water Compliance (July 2023 - June 2024)

Drinking water and wastewater systems

An extensive water quality-monitoring program for drinking water and wastewater quality was implemented to ensure that Council carries its responsibility for the water and wastewater purification and distribution function. The monitoring program contains the following:

a) Water Treatment Works

- Esikhaleni Water Treatment Works
- Mzingazi Water Treatment Works
- Ngwelazane Water Treatment Works

b) Drinking Water Reticulation monitoring

There are a number of sample points along the water networks that serve to ensure that the quality of potable water (to the consumer) complies with national standards (SANS 241:2015). There are 56 samples tested per week/month by uMhlathuze Water.

c) Waste Water Treatment Works includes:

- Alton Macerator Station
- Arboretum Macerator Station
- John Ross Highway Macerator Station
- Nseleni Wastewater Treatment Works
- Esikhaleni Wastewater Treatment Works
- Empangeni Wastewater Treatment Works
- Ngwelazane Wastewater Treatment Works
- Vulindela Wastewater Treatment Works

d) Wastewater Treatment Monitoring

There are 7 sample points at the wastewater treatment works and macerator stations, which ensure that the final effluent quality complies with Licence conditions before discharge. Additional monitoring from the councils own laboratory adds credibility to the monitoring program.

Water pollution management

The **Water Quality Monitoring Program (WQMP)** was developed and implemented for the City to meet the statutory requirements and for the sustainability of water resources within its area of

jurisdiction. WQMP is a monitoring program developed to meet statutory requirements and ensure water resource sustainability. It includes standards, guidelines, and regulations for monitoring city water sources. Trend analysis helps detect water quality status early and implements mitigation measures. The WQMP serves as a reference data database and decision-making tool.

The following areas are monitored for possible pollution:

SAMPLE TYPE	DESCRIPTION
Surface Water	Lakes (Cubhu & Mzingazi) Rural/Urban Suburbs (storm water steams) Rivers/Streams/ Canals Industrial (storm water streams) Pump-stations (streams close to pump stations)
Groundwater	Landfill Site
Sewage	Industrial Effluent (sewage network)

Table 100: Sample types being monitored by the WQMP

Water pollution control

Water pollution control includes monitoring of Waste Water Treatment Works, streams and rivers, water bodies and borehole monitoring. These all are influenced by industrial waste, pump station- and sewer overflows and non-compliances of industry and WSP's to national effluent standards. The following are some of the elements indicative of pollution:

- pH
- Conductivity
- Suspended solids
- Turbidity
- Total dissolved solids
- Turbidity
- Sulphate/chloride ratio
- Ammonia
- Faecal coliforms
- *E.coli*
- Heavy metals and other inorganic constituents

Various pollution incidents that occur are mentioned, as well as compliance notices issued in terms of contravening specific sections of Water Services Bylaw. Also permit issued in terms of Water Services Bylaw.

ASPECT	AMOUNT	DESCRIPTION
Industrial inspection	24	Inspection of industries for their compliance to Water Services Bylaw requirements
Permits issued	27	Permits issued to companies as per section 88 and 86 of Water Services Bylaw to discharge via municipal sewer system.
Water Complaints	10	Consumer complaints on drinking water quality.
Pollution incidents	03	Incidents that resulted in pollution of open water source or open ground areas.
Forums attended	28	Meetings with industry in presenting their environmental performance to relevant stakeholders.
Internal Non conformances	223	Non-conformances generated from laboratory results, which are out of the specified range according to WQMP.

Table 101: Compliance Activity of the Water Quality Section (July 2023 to June 2024)

Month	Microbiological % Compliance	Chemical % Compliance	Physical % Compliance
Jul-23	5	52	71
Aug-23	8	45	70
Sep-23	5	58	69
Oct-23	5	30	83
Nov-23	12	24	76
Dec-23	10	27	81
Jan-24	5	25	78
Feb-24	4	28	85
Mar-24	15	35	90
Apr-24	20	40	90
May-24	16	40	90
June-24	15	45	90
AVERAGE	10	37	81

Table 102: Wastewater compliance (July 2023 to June 2024)

Blue & green drop incentive based programmes

The Minister of Water and Sanitation introduced the concept of Incentive-based Regulation on 11 September 2008 to the water sector at the National Municipal Indaba held in Johannesburg. The concept was defined by two programmes: The Blue Drop Certification Programme for Drinking Water Quality Management Regulation and the Green Drop Certification Programme for Wastewater Quality Management Regulation.

Blue drop incentive based program

The Blue Drop process measures and compares the results of the performance of Water Service Authorities and their providers, and subsequently rewards (or penalizes) the municipality upon evidence of their excellence (or failures) according to the minimum standards or requirements that have been defined. Awareness of this performance is obtained by pressure through the customers, the media, political classes and Non-Government Organizations. The strategy revolves around the identification of mediocre performing municipalities who consequently correct the identified shortcomings, as well as the introduction of competitiveness amongst the municipalities and utilizing benchmarking in a market where competition is difficult to implement.

The Blue Drop incentive based regulation programme endeavors to facilitate and drive this continuous improvement process, seeking sustainable improvement in service delivery, progressive improvement in drinking water quality and steadfast coverage of unserved areas. This form of incentive and risk-based regulation holds the intent to synergize with the current goodwill exhibited by municipalities and existing Government support programmes to give the focus, commitment and planning needed. Regulation is important to ensure effective and efficient delivery of sustainable water services.

Criteria to be complied with in order to be awarded a blue drop status

The Department of Water and Sanitation last released both the criteria and status results in 2023 hence the below tables reflect 2023 status.

The Water Services Authority responsible for the provision of water is required to ensure that the following criteria is met for each drinking water treatment works:

Blue drop criteria

Key Performance Area	Weight	Esikhaleni WTW 	Mzingazi WTW 	Ngwelezane WTW 	Nsezi WTW (Mhlathuze Water) 
Bulk/WSP		-	-	-	Mhlathuze Water
Capacity Management	15%	90.00%	90.00%	90.00%	95.20%
DWQ Risk Management	20%	92.00%	92.00%	87.00%	92.00%
Financial Management	10%	62.25%	67.50%	67.50%	92.80%
Technical Management	20%	83.00%	74.00%	83.00%	95.00%
DWQ Compliance	35%	89.00%	50.00%	90.00%	89.40%
Bonus	10%	27.50%	27.50%	27.50%	39.00%
Penalties	10%	0.00%	0.00%	0.00%	0.00%
Disqualifiers		None	None	None	None
Blue Drop Score 2023	%	87.25%	73.01%	87.13%	93.23%
Blue Drop Score 2014	%	91.85%	85.45%	95.02%	95.38%
Blue Drop Score 2012	%	92.35%	89.91%	96.37%	98.39%
Blue Drop Score 2011	%	90.07%	89.28%	91.35%	88.90%
System Design Capacity	kL/d	36 000	65 000	8 000	205 000
System Available Capacity	kL/d	36 000	65 000	8 000	205 000
System Input Value	kL/d	28 199	52 030	6 361	45 546
Capacity Utilisation	%	78.33%	80.05%	79.51%	70.24%
Average Daily Consumption	l/p/d	219	203	58	607
Resource Abstracted From		Lake Cubhu	Lake Mzingazi	uMhlathuze River	Mhlathuze River
Microbiological Compliance	%	99.65%	92.82%	99.99%	99.99%
Chemical Health Compliance	%	99.99%	99.88%	99.99%	99.80%
Risk Defined Compliance	%	95.50%	90.11%	99.53%	99.55%
VROOM	Rand	-	-	-	R6 150 000
BDRR 2023	%	34.62%	41.27%	23.41%	26.81%
BDRR 2022	%	30.80%	28.50%	28.20%	42.00%

Table 102: Blue drop criteria

Municipal Blue Drop Score	
Blue Drop Score 2023	83.70%
Blue Drop Score 2014	89.60
Blue Drop Score 2012	92.94%
Blue Drop 2011	89.26%

Table 103: Blue Drop Comparative Status

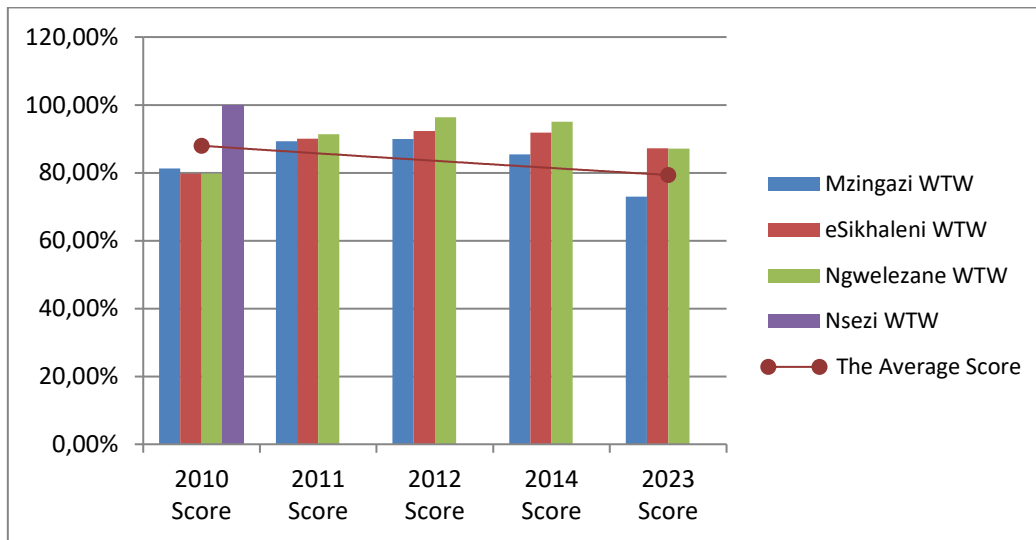


Figure 26: Blue Drop Status

Provincial performance profiles are the summation of the respective municipal performances. Each Province has different dynamics with municipal participants that perform exceptionally well, on average, unsatisfactory or very poorly.

Cumulative Risk Rating (CRR)

DWS risk development has taken place in 3 consecutive stages – each stage providing an improved- and more representative risk status of municipal wastewater services in SA. The same process of continuous development will be used to broaden risk determination until it also includes wastewater collection systems and eventually the full context of Integrated Asset Management regarding wastewater services. The CRR for the municipal systems are as follows:

Blue Drop Systems	2013 CRR Score	2014 CRR Score	2021 CRR Score
Mzingazi WTW	39.10%	47.70%	28.5%
eSikhaleni WTW	39.10%	39.60%	30.8%
Ngwelezane WTW	64.95%	31.80%	28.2%
The Weighted Average Score	36.19%	42.00%	32.4%

Table 104: Blue Drop CRR Scores 2021

Green drop incentive based program

The Green Drop process measures and compares the results of the performance of Water Service Authorities and their Providers, and subsequently rewards (or penalises) the municipality upon evidence of their excellence (or failures) according to the minimum standards or requirements that have been defined. Awareness of this performance is obtained by pressure through the customers, the media, political classes and Non-Government Organisations. The strategy revolves around the identification of mediocre performing municipalities who consequently correct the identified shortcomings, as well as the introduction of competitiveness amongst the municipalities and using benchmarking in a market where competition is difficult to implement.

Criteria to be complied with in order to be awarded a green drop status

The Department of Water and Sanitation last released both the criteria and status results in 2023 hence the below tables reflect 2023 CRR status.

Risk Assessment Areas	Weight	Empangeni	Esikhawini	Ngwelezana	Nseleni
Class of Works		D : Approved	C : Incomplete E : Incomplete	D : Approved	D : Approved
Treatment Technology		Activated Sludge	Activated Sludge; None	Oxidation ponds	Activated Sludge
A: Total Design Capacity	kl/d	15000	12500	5800	3000
B: Operational Capacity (% inflow/design)	%	46.7%	0.0%	39.9%	58.9%
C: Effluent Quality Non-compliance	#	7	14	6	7
% Microbiological Compliance	%	0.0%	0.0%	0.0%	0.0%
% Physical Compliance	%	37.7%	59.1%	62.8%	32.2%
% Chemical Compliance	%	11.3%	9.8%	45.0%	24.4%
D: Technical Skills Compliance	%	55.6%	55.6%	55.6%	88.9%
Process Controller Compliance	%	0%	0%	0%	100%
Supervisor Compliance	%	100.0%	100.0%	100.0%	100.0%
Maintenance Team Compliance	%	66.7%	66.7%	66.7%	66.7%
CRR 2023 (%CRR/CRRmax)	%	66.7%	72.9%	65.0%	81.3%
CRR 2022	%	50.0%	63.6%	45.5%	52.9%
CRR 2013	%	54.5%	50.0%	40.0%	29.4%
CRR 2011	%	50.0%	50.0%	36.0%	35.3%
W2RAP Status: 2022 Green Drop Report		In planning stage	In planning stage	In planning stage	In planning stage
W2RAP Status: 2023 Green Drop PAT		In planning stage	In planning stage	In planning stage	In planning stage
Capital & Refurbishment Projects (Rand in millions)		7 000 000	4 500 000	2 000 000	1 000 000
Description of Capital & Refurbishment Projects		Installation of Perimeter Fence/ Primary Clarifiers - Replacement of Center Bearings & Scrapers/ Primary Clarifiers - Bridge Wheel Motor-Gearbox Assembly/ Installation of Supernatant Pump and Control.	Refurbishment of Rotors No. 2, 7 & 8/ Replacement of Mechanical Screens at Head of Works/ Replacement of Screw pumps and control panel at Clarifier No.1/ Replacement of Clarifier 2 Main Isolation valve.	Replacement of Hubber Screen/ Replacement of Mechanical Screens at Head of Works/ Replacement of Splitter box valves/ Upgrade of Chlorine dosing storage tank capacity/ Installation of New tank stand.	Replacement of Rotors 1, 2 & 4/ Replacement of Clarifier 2 Bridge Wheel Motor-Gearbox Assembly/ Replacement of Mechanical Screens at Head of Works/ Inflow & Outflow Meter Calibration/ Improve Lighting.
2022 GD Score	%	57.0%	55.0%	66.0%	58.0%
GD Improvement Plan (GDIP)	Y/N	No	No	No	No
Corrective Action Plan (CAP)	Y/N	No	No	No	No

Table 105: 2023 CCR Status

Risk Assessment Areas		Weight	Vulindlela
Class of Works			C : Approved
Treatment Technology			Activated Sludge
A: Total Design Capacity	kl/d		2800
B: Operational Capacity (% inflow/design)	%		0.0%
C: Effluent Quality Non-compliance	#		6
% Microbiological Compliance	%		0.0%
% Physical Compliance	%		44.6%
% Chemical Compliance	%		43.6%
D: Technical Skills Compliance	%		55.6%
Process Controller Compliance	%		100%
Supervisor Compliance	%		0.0%
Maintenance Team Compliance	%		66.7%
CRR 2023 (%CRR/CRRmax)	%		93.3%
CRR 2022	%		58.8%
CRR 2013	%		29.4%
CRR 2011	%		35.3%
W2RAP Status: 2022 Green Drop Report			In planning stage
W2RAP Status: 2023 Green Drop PAT			In planning stage
Capital & Refurbishment Projects (Rand in millions)			1 500 000
Description of Capital & Refurbishment Projects			Replacement of Hubber Screen/ Replacement of Mixer No1 & 2/ Replacement of Mechanical Screens at Head of Works/ Replacement of Aerator No2 VSD/ Replacement of Inlet Flow meter bracket/ Supply of RAS S
2022 GD Score	%		52.0%
GD Improvement Plan (GDIP)	Y/N		No
Corrective Action Plan (CAP)	Y/N		No

Table 107: 2023 CCR Status (Additional)

Green drop criteria

Green Drop Certification seeks to improve Municipal Wastewater Services through the effective and efficient management of wastewater treatment and effluent discharge while promoting transparency and subsequent accountability. The national position on Wastewater Service Performance is a variation from excellent to very poor. The one accomplishment that can be attributed to municipalities in South Africa is the marked increase in submission of evidence for Green Drop Assessment, and the

subsequent 100% coverage of all systems. A marked improvement in the overall scores for the Green Drop Systems within the City can be noted in the table below:

Green Drop Systems	2009 Score	2011 Score	2013 Score	2021 Score
Empangeni WWTW	72%	84.30%	77.20%	57%
eSikhaleni WWTW	72%	82.60%	86.73%	55%
Ngwelezane WWTW	72%	83.20%	91.18%	66%
eNseleni WWTW	72%	83.20%	95.99%	58%
Vulindlela WWTW	72%	86.10%	90.74%	52%
The Average Score*	72%	83.3%	84.94%	58%

Table 108: Green Drop Score for City of uMhlathuze

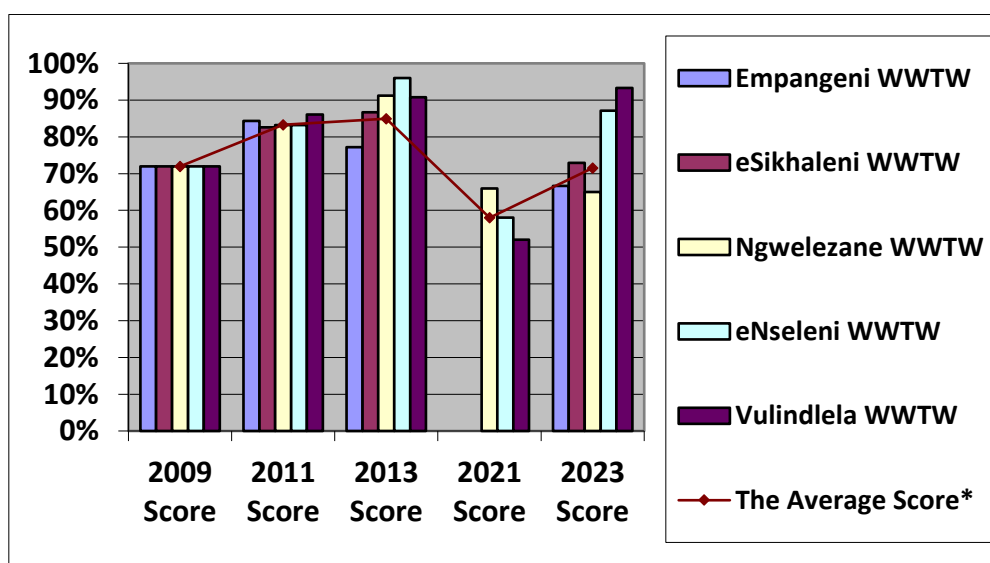


Figure 27: Green Drop Status

Cumulative Risk Rating (CRR)

DWS risk development has taken place in 3 consecutive stages – each stage providing an improved and more representative risk status of municipal wastewater services in SA. The same process of continuous development will be used to broaden risk determination until it also includes wastewater collection systems and eventually the full context of Integrated Asset Management regarding wastewater services. The CRR for the municipal systems are as follows:

Green Drop Systems	2011 CRR Score	2012 CRR Score	2013 CRR Score	2014 CRR Score	2021 CRR Score	2023 CRR Score
Empangeni WWTW	35%	50%	54.55%	54.50%	50%	66.7%
eSikhaleni WWTW	52%	50%	50.00%	54.50%	63.6%	72.9%
Ngwelezane WWTW	48%	36%	40.91%	31.80%	45.5%	65.0%
eNseleni WWTW	33%	35%	29.41%	29.40%	52.9%	87.13%
Vulindlela WWTW	22%	35%	41.18%	23.50%	58.8%	93.3%
The Average Score	38.1%	41.4%	43.21%	38.70%	54.16%	71.5%

Table 108: Green drop CRR score

Future plans for water quality

- Complete Lake Cubhu management plans.
- Improved efficiency of permit management system by initiating an online application process
- Development of Document Control Management system as per ISO 9001.

Major challenges

- Inadequate staff to ensure compliance with the Municipal Water Services by-laws regarding authorisation of industrial effluent discharges including incentive based programs (Blue and Green Drop).
- Illegal discharge of sewage and industrial effluent into sewer manholes.

Major projects

Laboratory ISO 17025 accreditation

The Scientific Services laboratory is in the process of ISO/IEC 17025 accreditation. ISO/IEC 17025 is a standard for general requirements for the competence of testing and calibration laboratories. Accreditation is the procedure by which an authoritative body gives formal recognition that a body is competent to carry out specific tasks.

Tender 8/2/1/UMH429-18/19 - Provision of Consulting Services for Implementation of ISO 17025 Accreditation was awarded. It is to be noted that the project has commenced and is at 90% completion.

The laboratory aims to accredit the following tests methods:

- **Chemistry:** Ammonia, Chloride, Nitrates, Nitrites, Sulphates, COD, Ortho-Phosphates, TDS, Turbidity, pH, Conductivity and TSS.
- **Microbiology:** *E.coli*, Total Coliforms, Faecal Coliforms, Faecal streptococcus, Heterotrophic Plate Count.

Water demand section

Overview

This section focuses on the management of water demand, specifically the provision of equal water supply to all citizens within the jurisdiction of uMhlathuze.

The quantity of water lost is an important indicator of the positive or negative evolution of water distribution efficiency, both in individual years, and as a trend over a period of years. A leak-free network is not a realizable, technical nor economic objective, and a low level of water loss cannot be avoided, even in the best operated and maintained systems, where water suppliers pay a great deal of attention to water loss control. Reductions in Non-Revenue Water (NRW) are an attractive and economically viable means of increasing the headroom between supply and demand. NRW comprises the following categories: unbilled metered, unbilled un-metered, illegal connections, inaccurate meters, mains leaks, reservoir overflows and service connection leaks

Water losses in the City of uMhlathuze

The Water Loss report is based on the IWA standard of reporting as it is a requirement from the Department of Water and Sanitation for Municipalities to report their Water Losses in the required format. The Department of Water and Sanitation (DWS) has introduced the new format of reporting water losses and they have given each Water Services Authority (WSA) a new template that the WSA must report on. In the WCWDM Forum for all 14 WSA's in KZN it was agreed that the WSA must start reporting in this new format which has been compulsory since 1 July 2017.

The Water Demand Management (WDM) Section is currently looking at procuring the services of a GIS Specialist who will assist with billing data analysis to report the losses per zone. This will assist the Council in planning as well as prioritising the areas that need special attention based on the result of each zone. The reduction of non-revenue contract created a number of discrete zones, whereby the area is divided into small discrete zones with its water meter and a pressure reducing valve. This has led to a total of forty-eight (48) Pressure Reducing Valves being installed in the urban and rural areas of the City of uMhlathuze. Following the recommendation by the Portfolio Committee: Infrastructure, the report has been adjusted to provide concise information while staying true to what is happening on the ground.

Water losses definition

Water losses as per the Water balance is defined as the sum of the real losses and apparent losses. It could also be defined as sum of the Billed Authorised Consumption and the Unbilled Authorised Consumption subtracted from the System Input Volume.

Basic Terminology

Figure 1 represents the standard IWA Water Balance reporting format used for Municipal Networks. Standard definitions for components have been included below for ease of reference and understanding:

- **System Input Volume (SIV)** is the volume of water input to a distribution system;
- **Authorised Consumption** is the volume of metered and/or unmetered water taken by registered consumers, the water supplier or others who are authorised to do so, for domestic, commercial and industrial purposes (authorised consumption includes items such as firefighting and training, flushing of mains and sewers, street cleaning, watering of municipal gardens, public fountains and building water. These may be billed or unbilled, metered or unmetered according to local practice);

Water Losses of a system are calculated as:

- Water losses = SIV – Authorised Consumption; and
- Water losses can be considered as the total volume for the whole system, or for partial systems such as bulk or reticulation. In each case the components of the calculation would be adjusted accordingly. Water losses consist of Real and Apparent losses.
- **Real Losses** are physical water losses from the distribution system, up to the point of consumer metering. The volume lost through all types of leaks, bursts and overflow depends on frequencies, flow rates and average durations of individual leaks;
- **Apparent Losses** consist of unauthorised consumption (theft or illegal use) and all types of inaccuracies associated with bulk and consumer metering. For example, under-registration of bulk meters and over-registration of consumer meters leads to under-estimation of losses. Conversely, over-registration of bulk meters and under-registration of consumer meters leads to over-estimation of real losses;
- **Unauthorised Consumption** is generally associated with the misuse of fire hydrants and fire service connections, and illegal connections; and

- **Non-Revenue Water (NRW)** is the difference between the SIV and Billed Authorised Consumption (BAC).

System Input volume m ³ /year (± x%)	Authorised Consumption m ³ /year (±x%)	Billed Authorised Consumption m ³ /year (±x%)	Billed Metered Consumption	Potential Revenue water m ³ /year (±x%)	Free Basic
			Billed Unmetered Consumption		Revenue
	Water Losses m ³ /year (±x%)	Unbilled Authorised consumption m ³ /year (±x %)	Unbilled, Metered Consumption	Non-Revenue Water m ³ /year (±x%)	
			Unbilled Unmetered Consumption		
		Apparent Losses m ³ /year (±x %)	Illegal Connections		
			Metering Inaccuracies		
		Real Losses m ³ /year (±x %)	Mains Leaks		
			Reservoir Overflows		
			Service Connection Leaks		

Figure 28: Components of a Standard IWA Water Balance used for Municipal network

Monthly Water Balance

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Component	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month	kl/Month
Own Sources	2 943 706	3 127 669	2 501 439	2 286 099	3 679 329	3 342 681	3 258 083	2 772 408	3 532 178	3 449 596	3 322 592	3 254 897
Other Sources	1 436 753	1 317 602	1 661 067	1 993 984	1 385 215	1 671 779	1 760 675	1 622 858	1 877 310	1 597 667	1 526 494	1 579 376
System Input Volume	4 380 459	4 445 271	4 162 506	4 280 083	5 064 544	5 014 460	5 018 758	4 395 266	5 409 488	5 047 263	4 849 086	4 834 273
Billed Metered Consumption-Domestic	605 718	566 388	558 103	627 966	540 934	559 057	561 998	608 043	592 947	557 326	560 971	560 165
Billed Metered Consumption-Non-Domesti	901 632	864 397	1 038 799	957 388	883 842	975 511	885 163	923 399	974 228	922 350	873 073	1 076 078
Free Basic Water Standpipes												
Water Exported	470 005	308 966	613 440	247 892	367 855	287 668	299 955	314 305	269 258	253 290	236 792	357 903
Billed Unmetered												
Billed Authorised Consumption	1 977 355	1 739 750	2 210 342	1 833 246	1 792 631	1 822 236	1 747 115	1 845 747	1 836 433	1 732 966	1 670 836	1 994 146
Unbilled Metered Consumption	718 041	1 121 018	392 619	917 338	1 321 537	1 262 047	1 028 270	1 057 539	1 095 620	1 070 812	1 027 398	777 337
Unbilled Unmetered Consumption	301 598	312 622	382 420	526 807	557 392	457 428	484 998	479 515	511 618	557 326	560 971	560 165
Unbilled Authorised Consumption	1 019 639	1 433 640	775 039	1 444 145	1 878 929	1 719 475	1 513 268	1 537 054	1 607 238	1 628 138	1 588 369	1 337 502
Unauthorised Consumption	69 173	63 594	58 856	50 135	69 649	73 637	87 919	50 623	98 291	84 308	79 494	75 131
Metering Inaccuracies	124 512	114 469	105 941	90 242	125 369	132 547	158 254	91 122	176 924	151 754	143 089	135 236
Apparent Losses	193 685	178 063	164 798	140 377	195 018	206 185	246 172	141 745	275 214	236 062	222 583	210 368
Mains and Distribution Leaks	339 087	311 738	288 514	245 760	341 421	360 971	430 978	248 155	481 822	413 278	389 680	368 293
Reservoir Overflows	59 489	54 691	50 616	43 116	59 898	63 328	75 610	43 536	84 530	72 505	68 365	64 613
Service Connection Leaks	791 203	727 389	673 199	573 439	796 648	842 266	1 005 615	579 028	1 124 251	964 314	909 253	859 351
Real Losses	1 189 779	1 093 818	1 012 328	862 315	1 197 967	1 266 565	1 512 202	870 719	1 690 603	1 450 097	1 367 298	1 292 258
Water Losses	1 383 464	1 271 881	1 177 126	1 002 692	1 392 985	1 472 749	1 758 375	1 012 464	1 965 817	1 686 159	1 589 882	1 502 625
Non-Revenue Water	2 403 104	2 705 521	1 952 164	2 446 837	3 271 913	3 192 224	3 271 643	2 549 519	3 573 055	3 314 297	3 178 251	2 840 127
Real Losses %	27%	25%	24%	20%	24%	25%	30%	20%	31%	29%	28%	27%
Water Losses %	32%	29%	28%	23%	28%	29%	35%	23%	36%	33%	33%	31%
Non-Revenue Water %	55%	61%	47%	57%	65%	64%	65%	58%	66%	66%	66%	59%

Table 109: City of uMhlathuze Monthly Water Balance Tracking July 2023 to June 2024

Current Quarter Statistics

FY 2023-2024Third Quarter							
System Input Volume 156 077 kl/day 95% Confidence Level ± 3,0%	Authorised Consumption 114 029 kl/day 95% Confidence Level ± 7,7%	Billed Authorised Consumption 95 933 kl/day 95% Confidence Level ± 9,0%	Exported Water 9 820 kl/day 95% Confidence Level ± 10,0%	Potential Revenue Water 95 933 kl/day 95% Confidence Level ± 9,0%	Main system characteristics		
			Billed Metered Consumption 86 113 kl/day 95% Confidence Level ± 10,0%		Nc (no. of services connections):	59 283	
					Free Basic Water (Standpipes) - kl/day 95% Confidence Level ± 6,0%	AZP [m]:	52
		Unbilled Authorised Consumption 18 096 kl/day 95% Confidence Level ± 9,3%	Unbilled Metered Consumption 1 339 kl/day 95% Confidence Level ± 5,0%			Lm (Length of mains) [km]:	2 420
					Unbilled Unmetered Consumption 16 757 kl/day 95% Confidence Level ± 10,0%	Lp (total length of private pipe, property line to customer meter) [km]	-
						Water Losses 42 048 kl/day 95% Confidence Level ± 3,3%	Apparent Losses 5 887 kl/day 95% Confidence Level ± 7,5%
	Real Losses 36 161 kl/day 95% Confidence Level ± 3,6%	est. served population:	342 239				
		Meters Inaccuracies 3 784 kl/day 95% Confidence Level ± 3,5%					
			Non-Revenue Water 60 144 kl/day 95% Confidence Level ± 3,6%	Mains and Distribution Leaks 10 306 kl/day 95% Confidence Level ± 5,0%	Main KPIs		
	Reservoir Overflows 1 808 kl/day 95% Confidence Level ± 1,0%				ILI:		7,64
		Service Connection Leaks 24 047 kl/day 95% Confidence Level ± 5,0%			Non-Revenue water (NRW/SIV) [%]:		42,0%
							Inefficiency of Use (RL/SIV) [%]:
	CARL (Real Losses) [kl/day]:						36 161,36
	UARL (kl/day): ((18xLm+0.8xNc+25xLp)xP)/1000	4 731					
				Water losses / SIV	27%		
				Apparent losses/Water Losses	14%		
illegal connections (estimation)				-			
			person/property	3,3			
			quota or average consumption (litres/person/day)	25			
			SIV per connection kl/day	-			
			Time system Pressurised	100,00%			

Table 110: Current Month's Water Balance in International Water Association Format

Water Loss tracking as per the Water Balance

	2023-2024 FY			2023-2024 FY			2023-2024 FY			2023-2024 FY		
	Water Losses Quarter 1			Water Losses Quarter 2			Water Losses Quarter 3			Water Losses Quarter 4		
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
SIV	4 380 459	4 445 271	4 162 506	4 280 083	5 064 544	5 014 460	5 018 758	4 395 266	5 409 488	5 047 263	4 849 086	4 834 273
WL	1 383 464	1 271 881	1 177 126	1 002 692	1 392 985	1 472 749	1 758 375	1 012 464	1 965 817	1 686 159	1 589 882	1 502 625
NRW	2 403 104	2 705 521	1 952 164	2 446 837	3 271 913	3 192 224	3 271 643	2 549 519	3 573 055	3 314 297	3 178 251	2 840 127
WL%	32%	29%	28%	23%	28%	29%	35%	23%	36%	33%	33%	31%
NRW%	55%	61%	47%	57%	65%	64%	65%	58%	66%	66%	66%	59%

Table 111: Water Loss Tracking

Engineering Support Services

Sub-sections:

- **Project Management Services**
- **Building & Structures Section**
- **Infrastructure Asset Management**

Project Management Unit

The section executes capital projects, prepares tender specifications, and manages the Integrated Urban Development Grant (IUDG). It contributes to job creation and feed into the Municipality's Expanded Public Works Program. The IUDG aims to promote spatially aligned public infrastructure in urban local municipalities, resulting in functional and efficient urban spaces.

Key challenges since onset of programme and current challenges:

- a. Increasing number of households since the City is considered as a centre of attraction to services. This increases the need for individual households' connection which is done to ensure proper billing system;
- b. The provision of sanitary facilities in areas around townships under the Ingonyama Trust/ Amakhosi due to households that are allocated land in wet areas within flood lines and under electricity pylons;
- c. Upgrade of water supply pipe lines as a result of inadequate capacity and the aging infrastructure such as the AC pipes, thus requiring replacement;
- d. The issue of cross boundary type of schemes calls for the Municipality to compromise its projects in order to address the bulk Infrastructure.

Implementation of the approved business plan –

The City of uMhlathuze registered a rural sanitation business plan worth R493 million with the former MIG, aiming to eliminate backlogs in rural areas. The plan provides VIP sanitation to areas with inaccessible waterborne sewer reticulation. The city has covered 35,958 backlogs out of 46 873 backlogs. Additionally, a R244 million water reticulation business plan was registered to wipe off the water backlogs in all rural areas

A waterborne sewer reticulation business plan amounting to R 200 million was also registered with the former MIG and this program is a continuous set up, which targets to provide waterborne sewer to semi-rural areas in two areas in the municipality (Mandlazini Agri-village and Mzingazi).

Moreover, a rural road upgrade business plan amounting to R 90 million was registered with the former MIG and this program is a continuous set up, which targets to upgrade the gravel roads within the municipality to asphalt surfacing.

The council's provision of basic services leads to increased population in certain areas, resulting in more infill households being covered than initially planned.

Monitoring

IUDG Projects under PMU

Tender No	Project Description	Progress
8/2/1/UMH745-20/21	MKHWANAZI NORTH PHASE 5: RETICULATION ZONE R	Practically Complete
8/2/1/UMH605-19/20	THE ESTABLISHMENT OF THE CENTRAL INDUSTRIAL AREA (CIA) – PHASE 1: THE CONSTRUCTION OF A LINK ROAD WITH BULK SERVICES IN THE CITY OF UMHLATHUZE	Project Complete
8/2/1/UMH574-19/20	MANDLAZINI AGRI-VILLAGE SEWER NETWORK INSTALLATION PHASE 2B	Contractor Terminated
8/2/1/UMH1177-22/23	RICHARDS BAY TAXI RANK - PHASE 2	Construction
8/2/1/UMH1177-22/23	UPGRADE ALTON TRANSFER STATION (PHASE 1 & 2)	Commencement of designs
8/2/1/UMH1177-22/23	CONSTRUCTION OF 5ML PACKAGE PLANT AND 2 X 3ML RESERVOIRS	Construction

Table 112: Status of Infrastructure Projects

Projects completed

The establishment of the Central Industrial Area (CIA) – Phase 1: The construction of a link road with bulk services in the City of uMhlathuze



Construction of a public swimming pool facility at Vulindlela

The design comprises of a double storey building with a basement floor, built out of concrete frame, plastered block work and face-brick walls. It forms an L-Shape when viewing in plain view, with grass landscape around pool side and with timber and thatch roofed Lapa shelters which form a feature around the pool area.

Furthermore on the opposite wing of the pool area it has an audience concrete terrace seating area, which blends with the main pool. An indoor viewing area on the ground floor, with a glass facade overlooking the pool area, whereby people can sit enjoy all events happening in the pool area whilst having their refreshments and relaxing at the same time. There is a car parking space provided within the facility which include staff parking, ambulance and public parking which continues on the east side of the property behind the boundary wall.

Employment Benefits:

- EPWP - 30
- CLO - 1
- Students - 6
- Youth Leader - 1
- Skilled labours – 9

Before:



After:



Mkhwanazi North Phase 5: Reticulation Zone R

The photos below indicate the Completed Zone R Project:



Building and Structures

This section manages building maintenance, servicing small works on behalf of other departments, budgeting for these works based on their demands and needs, with maintenance budgeting handled by sub-sections.

Subdivisions:

- Buildings Maintenance
- Mini Buildings Projects (Maintenance Contractors)

Achievements

List of mini projects completed

NO	SC/PO NO.	PROJECT DESCRIPTION	STATUS
1	10074235	Construction of a storage facility at Empangeni Depot for Water and Sanitation	Completed
2	10074238	Construction of a storage facility at eSikhaleni Depot for Water and Sanitation	Completed
3	10074838	Sewer connections and water for Park Homes for Rural Roads at eNseleni, Vulindlela, eSikhaleni and Ngwelezana	Completed
4	10074241	Construction of a Guard House at Hydra Substation	Completed
5	10074974	Structural Maintenance at Mahogay Substation	Completed
6	10074974	Structural Maintenance at Crawford Substation	Completed
7	10074191	Construction of Brickwork fence at Electrical Workshop	Completed
8	10073971	Supply, Delivery and Installation of carpentry machines	Completed
9	PO 4510016293	Alterations at Ngwelezane Standby quarters	Completed

10	10074730	Structural Maintenance for Alton Roads Canteen and Ablutions	Completed
11	10074730	Structural Maintenance for Female Ablutions at Northern Services Water and Sanitation Ablutions	Completed
12	10075748	Extension of Carport and Roof repair at Northern Services Depot Signage	Completed
13	10074979	Construction of a Guard House at Phoenix Substation	Completed
14	10074629	Refurbishment of yard at Scorpio HV Substation	Completed
15	10075391	Revamp of Security Fence at Taurus Substation	Completed
16	10075390	Structural Maintenance at Esikhaleni Cemetery	Completed
17	10075390	Western Signage Depot Fence and Workshop	Completed
18	10075214	Structural Maintenance for office at Civic Centre	Completed
19	4510016475	Supply and installation of Hot Deep Galvanised Roller shutter doors and M190 blocks wall to make provision for Storage facility	Completed
20	10074232	Structural Maintenance for PD WWTP and ablution	Completed
21	PO 4510016360	Repairs to Perimeter fence at Polaris substation	Completed
22	PO 4510016594	Extract and install new fence at Vulindlela Standby quarter.	Completed
23	10074238	Structural maintenance for Empangeni Depot	Completed
24	10076710	Structural maintenance for display entrance for Sport Complex Richards Bay	Completed
25	10076947	Structural maintenance for Parks Office at Northern Services Depot	Completed
26	10076948	Renovations at Richards Bay Cemetery	Completed
27	10074240	Structural maintenance for fitter's office at northern services	Completed
28	10074240	Structural maintenance for female Ablution at Northern Service	Completed
29	10074240	Construction of boundary wall and Extension of carport at Western Depot	Completed
30	10074240	Converting Carport to a Workshop and Extension of carport at Western Depot	Completed
31	10074240	Structural maintenance for Mzingazi Water Treatment Plant	Completed
31	10076371	Maintenance of Buildings and Structures Workshop and canteen	Completed
32	PO 4510015989	Structural Maintenance of eNseleni Rates Hall	Completed
33	10074247	Construction of guard house at Phoenix HV Substation	Completed
34	10074974	Revamp to damaged fence at Scorpio sub-station	Completed
35	10075386	Revamp at Empangeni Main HV- Substation	Completed
36	10074235	Construction of water meter storage facility at Southern Services	Completed
37	10074983	Structural maintenance for water and Sanitation Water Storage –western depot	Completed
38	10075569	Renovations at HOS and DCM office	Completed
39	10076947	Structural maintenance for Parks Office at Northern Services Depot	Completed
40	10074240	Structural maintenance for female Ablution at Northern Service	Completed
41	10076044	Supply and installation of an extractor fan for Building and Structures	Completed
42	10074240	Structural maintenance for TPS at eSikhaleni	Completed
43	PO : 4510017476	Maintenance of machine timber mini sub	Completed

44	PO: 4510017476	Maintenance of Dunford Mini substation	Completed
45	PO: 4510017476	Maintenance of Western Substation	Completed
46	PO: 451007782	Supply and installation of floor tiles and office blinds	Completed
47	PO: 4510017476	Maintenance of machine timber mini sub	Completed
48	PO: 4510017447	Structural maintenance at Esikhaleni cemetery	Completed
49	PO: 4510017476	Maintenance of Dunford Mini sub	Completed
50	PO: 4510017476	Maintenance of Western Substation	Completed
51	PO:4510017476	Maintenance of various substations	Completed
52	PO: 4510017782	Supply and installation of floor tiles and office blinds	Completed
53	PO: 4510017099	Plumbing and maintenance form male ablution facilities	Completed
54	PO: 4510015989	Structural Maintenance at eNseleni Rates Hall	Completed
55	PO: 4510016613	Maintenance of Buildings & Structures Workshop and Canteen	Completed
56	PO: 4510016728	Maintenance at Esikhaleni Transfer Pump Station	Completed

Table 113: Mini projects completed

Infrastructure Asset Management

The Asset Management Section supports service delivery departments by managing municipal infrastructure asset networks and facilities, addressing asset life-cycle, service delivery needs, and compliance requirements, and providing accurate information for planning, decision making, and reporting.

Basic Functions:

- Adequately managing and maintaining existing municipal infrastructure assets;
- Addressing infrastructure service delivery backlogs;
- Enabling an environment for the facilitation of strategic infrastructure assets planning and decision making;
- Attaining Asset Management Compliance.

Sub-sections:

- GIS section;
- Infrastructure Asset Management Unit

GIS Section

GIS is crucial for maintaining accurate spatial representation of municipal infrastructure networks for planning, renewal, and asset maintenance, ensuring reliable recording and maintenance of constructed, rehabilitated, upgraded, and maintained facilities.

Key Performance Areas:

- Review of the as-built management system inclusive of business processes and procedures;
- Review of the CAD and Civil Designer management system;
- Development of Strategy and Roadmap to enable an effective GIS function in the Municipality;
- Development and implementation of GIS and Asset Management Alignment Strategy.

The Infrastructure Asset Management Unit has achieved the following key milestones that incorporate all asset networks related to Water and Sanitation, Roads Storm water and Coastal, Electricity and Energy, Municipal buildings and facilities, Land and Buildings infrastructure:

- Implementation of Infrastructure Assets Management Framework;
- Implementation of an integrated Infrastructure Asset Management System;
- Implementation of system integration of Infrastructure Asset Management System to the Municipality's ERP related to infrastructure projects, maintenance management, asset management to ensure assets life-cycle planning, resource decision making and reporting to internal and external stakeholders;
- Technical Asset Register (TAR) – system that maintains infrastructure assets detail for use by engineers, GIS specialists, asset managers, maintenance departments, infrastructure planning departments, accountants, external stakeholders for example National and Provincial entities, Investors, etc.;
- Compliance outcomes iro multiple and consecutive Clean audits;
- Alignment of Technical Asset Register and Financial Asset Register;
- Implementation of a Maintenance Management system from the Technical Asset Register;
- Designed and implemented planned assets maintenance plans and forecasts at component level on infrastructure assets/components;
- Implementation of Sectorial Asset Management Plans;
- Implementation of an Infrastructure Assets Capital Replacement Cost (CRC) model;
- Implementation of Asset renewal and preventative maintenance strategy;
- Implementation of zero based infrastructure budgeting model and forecasts;
- 20% Infrastructure assets verified and condition assessed during the reporting date;
- Implementation of an organization-wide integrated Timesheet solution to maintenance management, human resources, cost recovery and payroll.

Below is a high level illustration of the key concept applied in various asset management processes:

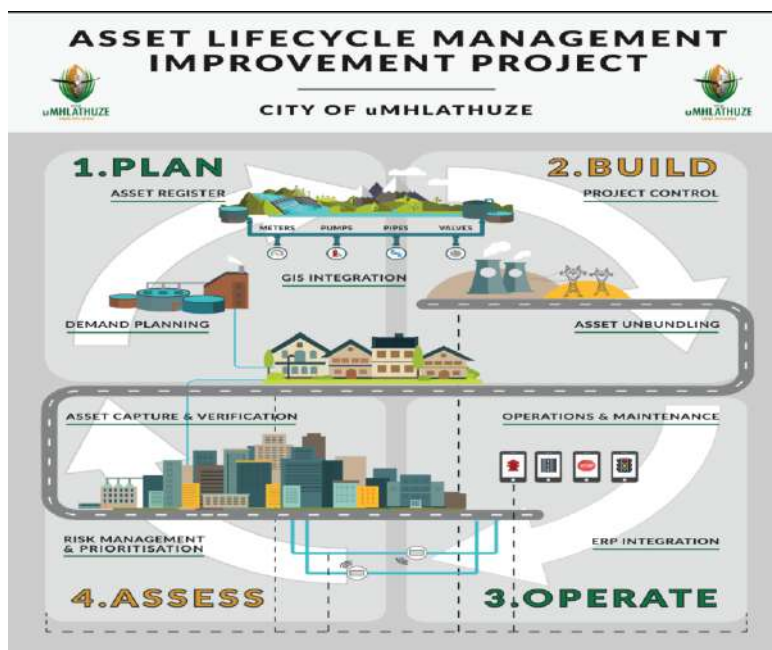


Figure 29: Asset Lifecycle Management

Informational systems are designed to address lifecycle needs, focusing on asset failure mode outcomes, enabling informed decision-making and reporting for infrastructure planning, maintenance, and renewal strategies.

Engineering Systems: Water and Sanitation Engineering Systems

Water Demand Management

The system provides visibility of the consumption of water from source to customer. The module is designed to inform responses to the loss of revenue water by enabling the determination of water consumption at stand level, across bulk meter zones, etc. The Department of Water and Sanitation is in an informed position to initiate Demand Management initiatives, tighten Demand Management controls and inform Capital investment programs and plans accurately.

Figure 2 and 3 below illustrates (on the right-hand side) some of the detailed attribute data available on stands, providing a further level of detail to inform responses.

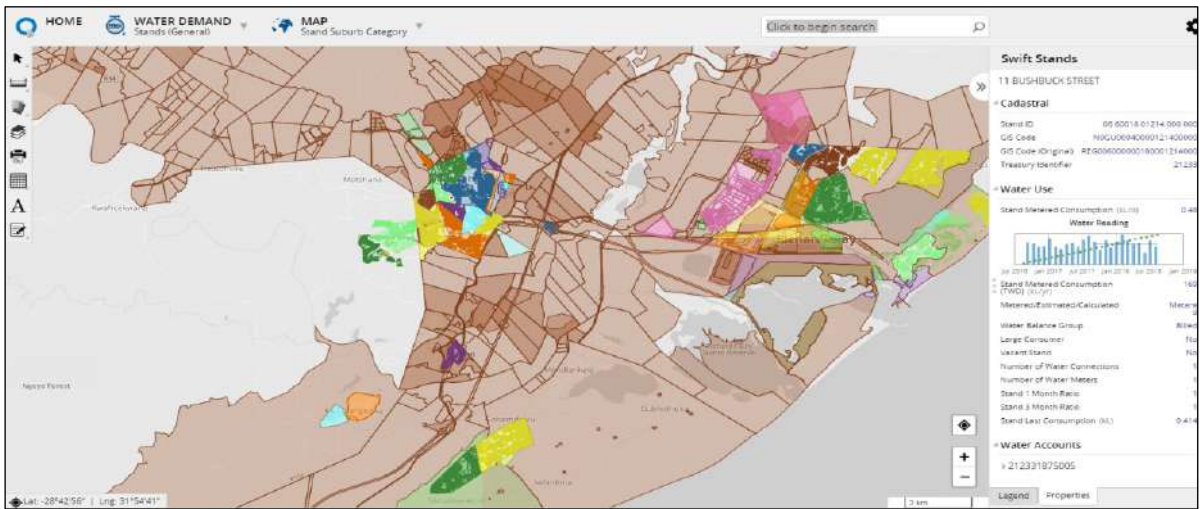


Figure 30: Example - Water Demand Management System Report on Stands (General)

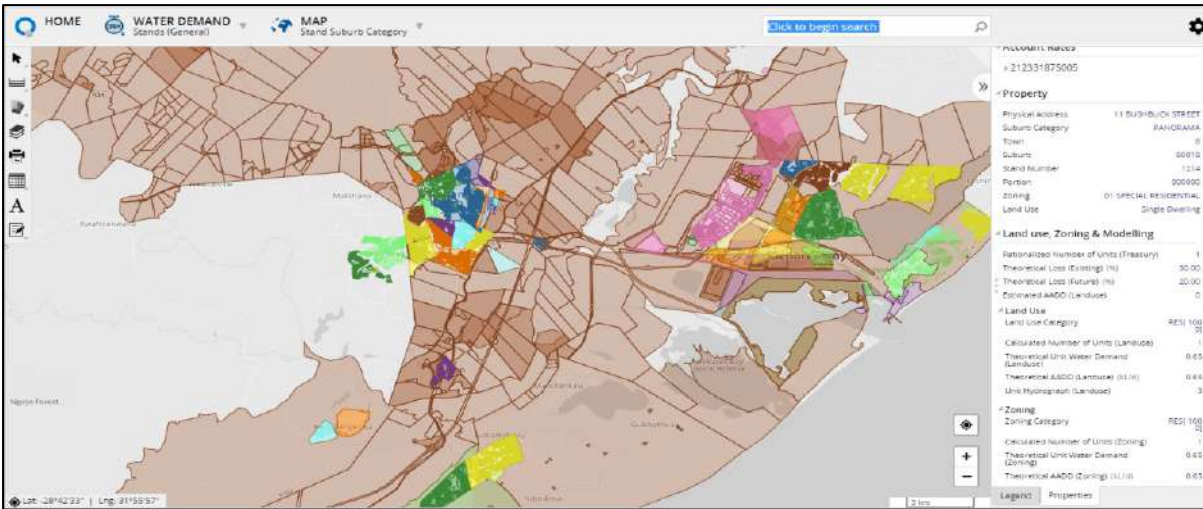


Figure 31: Water Demand Management System on Stands (General) (Continuation of Attribute Table)

Figure 4 illustrates spatial reporting and information available on the system indicating Demand Management Areas (DMAs) and the location of bulk meters.

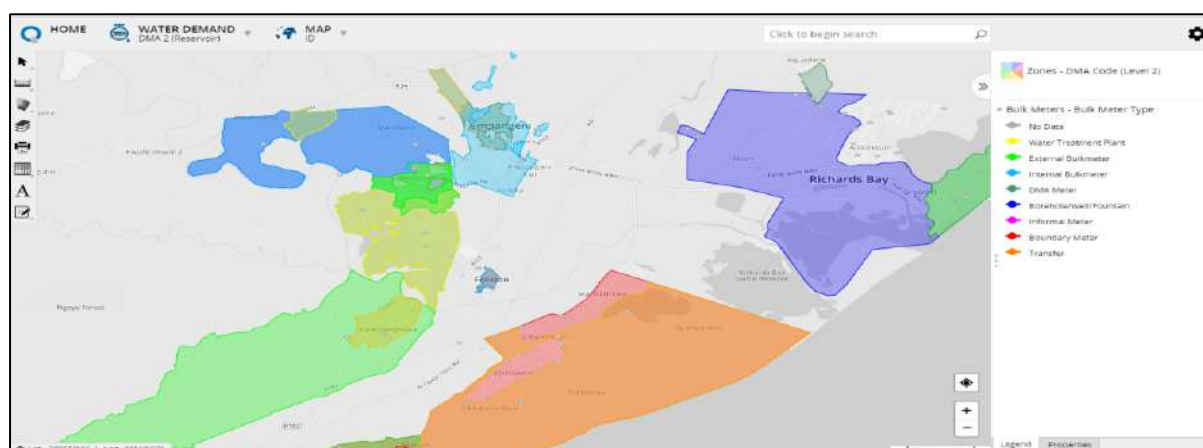


Figure 32: Water Demand Management System on DMA 2 Reservoirs

Water pipe prioritisation replacement

In order to render reliable service delivery, the Department of Water & Sanitation is in a position to identify the water pipes in the system that contain the highest risk of potential failure. The high risk pipes are flagged as a priority for replacement and handled via the Department's replacement strategy in order to direct Capital investment programs and plans.

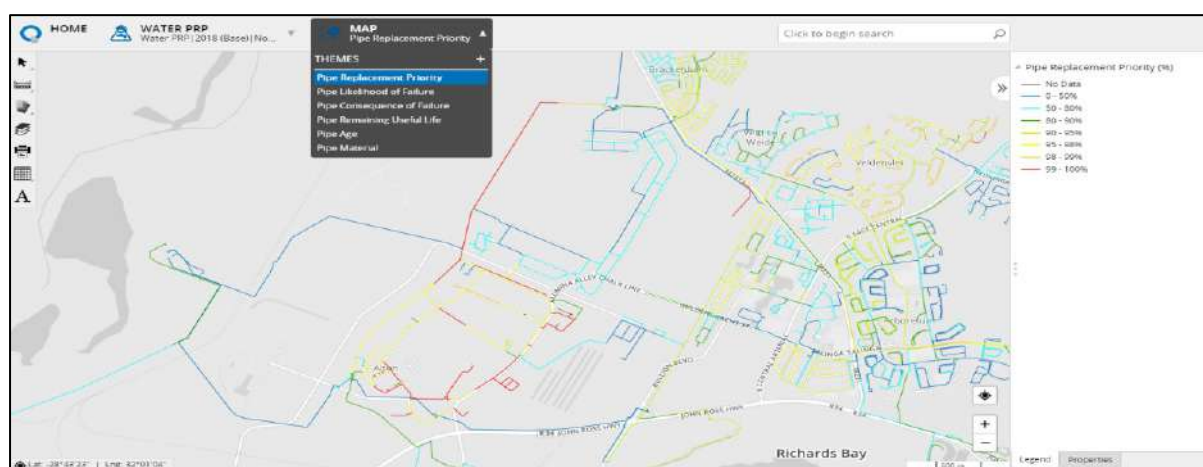


Figure 33: Example Water Pipe Replacement Priority

Water network system

The Water Network System module provides visibility of the spatial distribution of the water network and displays attribute data in selected layers. The module includes outputs from specialist hydraulic analyses. The module will support and direct the business needs of the Department of Water & Sanitation in response to capital development (such as network development or enhancement), operational planning and reporting, maintenance activities (with data on the location of pipes, meters and isolation valves), etc.

Similar to the Sanitation module, data includes failure mode outcomes i.e.: performance, utilization, condition; asset criticality and capital replacement value (CRC). In addition, the module contains technical information such as pipe location, layout, connectivity, length, material and diameter, etc. in order to improve maintenance response times and the efficiency of the repair activities.

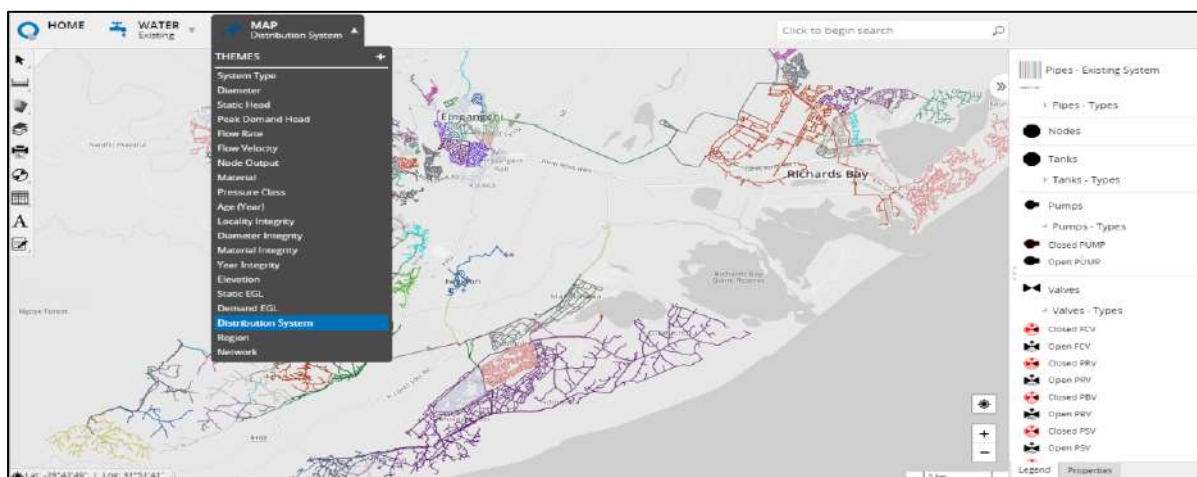


Figure 34: Water Network System Report indicating the Distribution Systems

Sanitation pipe replacement prioritisation

In order to render reliable service delivery, the Department of Water & Sanitation is in an informed position to identify the sewer pipes in the systems that contain the highest risk of potential failure. High risk pipes are flagged as a priority for replacement and handled via the Department's replacement strategy in order to direct capital investment programmes and plans.

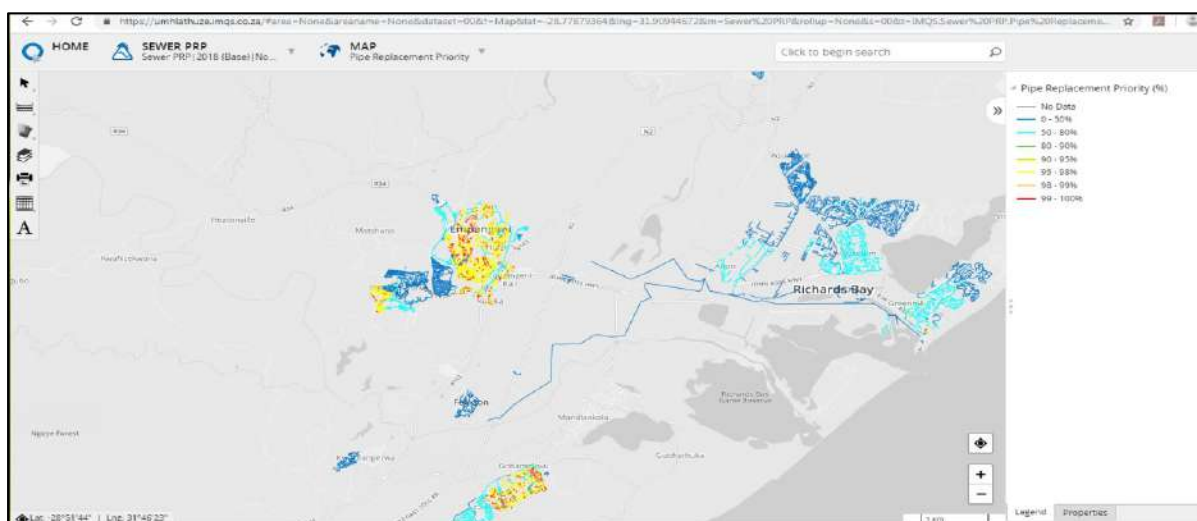


Figure 35: Sewer Pipe Replacement Priority

Sanitation network system

The Sewer Network System module provides visibility of the spatial distribution of the sewer network and displays attribute data in selected layers. The module includes outputs from specialist hydraulic analyses. The module will support and direct the business needs of the Department of Water & Sanitation in response to capital development (such as network development or enhancement), operational planning and reporting, maintenance activities (with data on the location of pipes, meters and isolation valves), etc.

Similar to the water module, data includes failure mode outcomes i.e.: performance, utilization, condition; asset criticality and capital replacement value (CRC). In addition, the module

contains technical information such as pipe location, layout, connectivity, length, material and diameter, etc. in order improve maintenance response times and the efficiency of the repair activities.

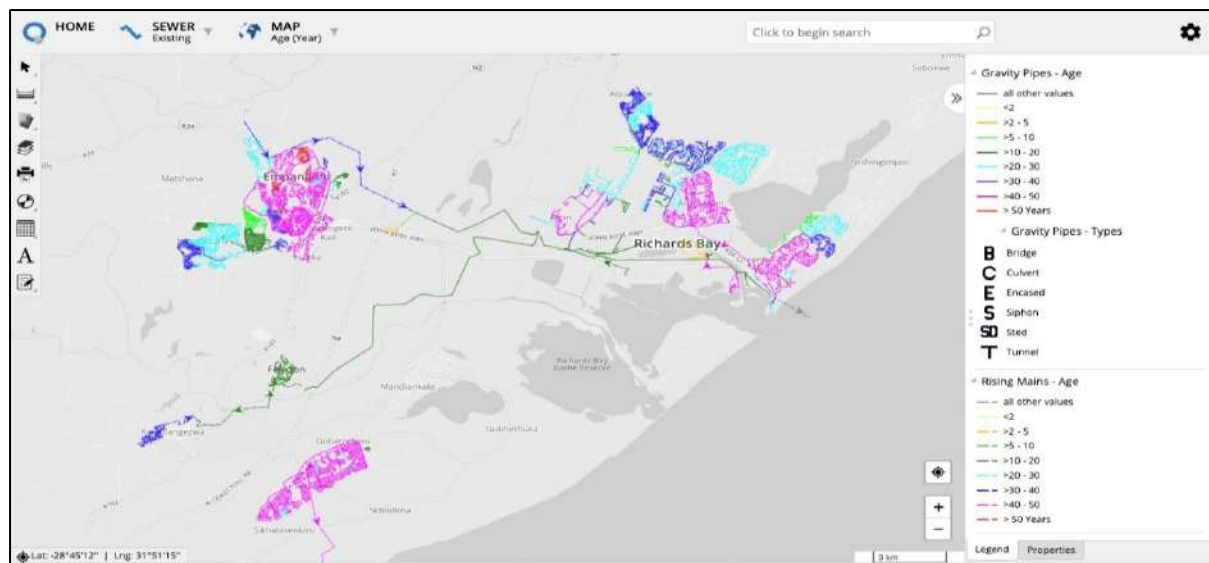


Figure 36: Sanitation Network System illustrating pipe Age (Years)

Electricity Engineering Systems: Electricity Demand Module

The Electricity Demand module enables the Department of Electricity & Energy to geographically view key attributes of the electricity infrastructure network, current electricity consumption and forecast future demand scenarios. The free basic electricity consumption is overlaid on the electricity network to guide the Department in crafting appropriate demand management tactics, demand management controls, direct improvement in the operations and maintenance efficiencies, inform capital investment programs, etc.

Figure 9 illustrates a spatial report in the electricity demand module characterizing demand in various areas.

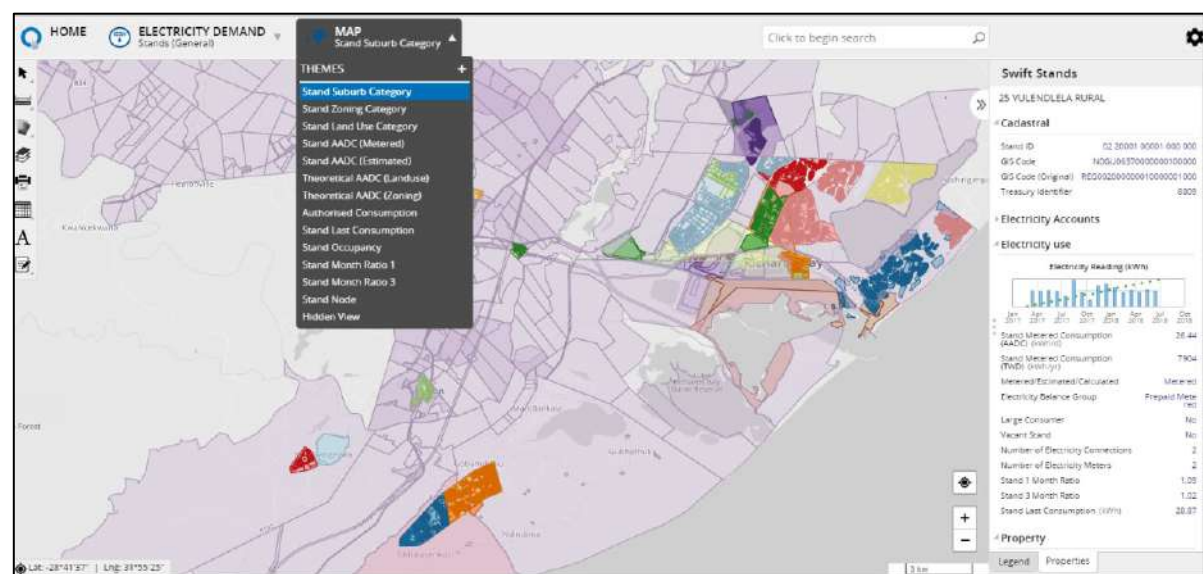


Figure 37: Electricity Demand System - Stand Suburb Category (General)

Electricity network module

The module provides the Department of Electricity & Energy with key attribute data in terms of the nature, layout and extent of the City's electrical infrastructure that informs and links to the asset register data. The module will support and direct the business needs of the Department of Electricity & Energy in response to capital development (such as network development or enhancement), operational planning and reporting, maintenance activities, etc.

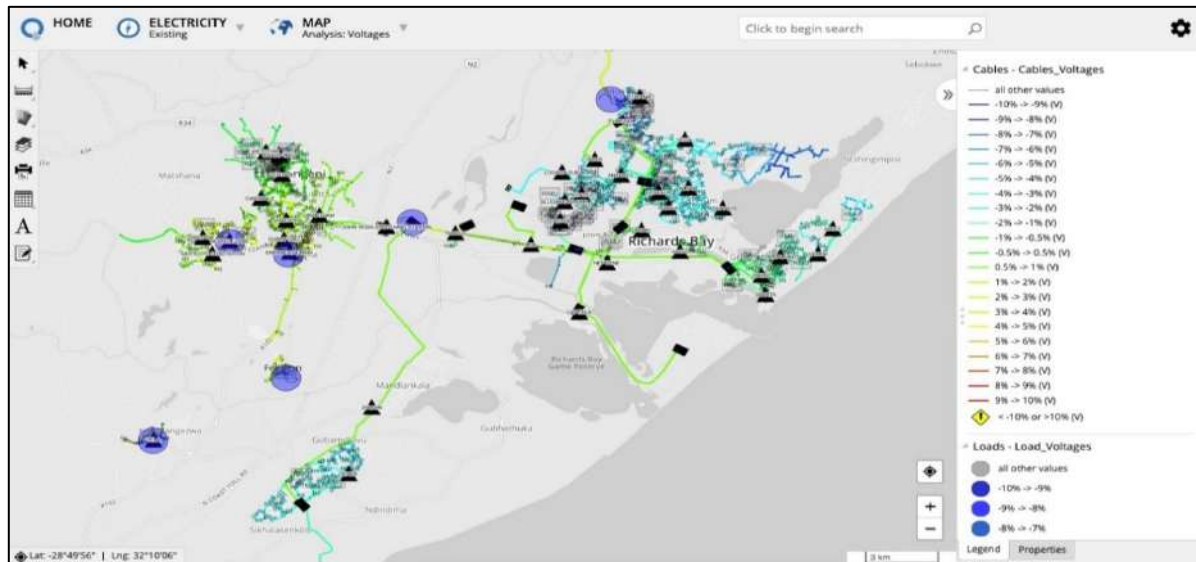


Figure 38: Electricity Network Module – Voltage Analysis

Roads and storm water engineering modules - roads network module

The Roads Network module provides detail to the nature, extent and condition of the road network infrastructure and the outcomes of detailed pavement analysis and renewal work optimization. The system supports the Department of Roads & Storm water in implementing a programme of structured maintenance, renewal activities and updating the status for effective monitoring and reporting. Similarly, to other sectors, the system informs the modelling and preparation of the AM Plans for the sector.

Figure 11 illustrates a high level overview of the layout and nature of the roads network of the City's jurisdiction.



Figure 39: Roads Network module indicating distribution of the different surface types

Storm water network module

The Storm water network module provides spatial visibility of the storm water infrastructure network and contains visibility of key data attributes. The module aims to support and direct the business needs of the Department of Roads & Storm water in response to capital development (such as network development or enhancement), operational planning and reporting, maintenance activities, etc. In addition, includes data pertaining to failure mode outcomes i.e.: performance, utilization, condition; asset criticality and capital replacement value (CRC). In addition, the module contains technical information such as pipe location, layout, connectivity, length, material and diameter, etc. in order to improve maintenance response times and the efficiency of the repair activities.

Illustration of the Storm water network is provided in Figure 12 below:



Figure 40: Storm water Network Module Illustrating the Layout

Life cycle management systems

Project management

To enable a fully functional systems environment, project management related to infrastructure capital projects are supported by SAP Project systems (PS) and IMQS Project control systems (PCS). The SAP PS module supports the Financial Management of Infrastructure projects enabling the pay to procure processes. IMQS Project Control system (PCS) enables the institution to project plan, project delivery and tracking of Infrastructure projects in the organization.

Project Managers and Project administration are in a position to systematically create, track, monitor and report on project activity in a transparent and accountable manner. The implementation of Project Management systems aims to ensure effective use of allocated budgets, delivery of improved access to services and service performance.

Below is an illustration from the Project Control system (PCS):

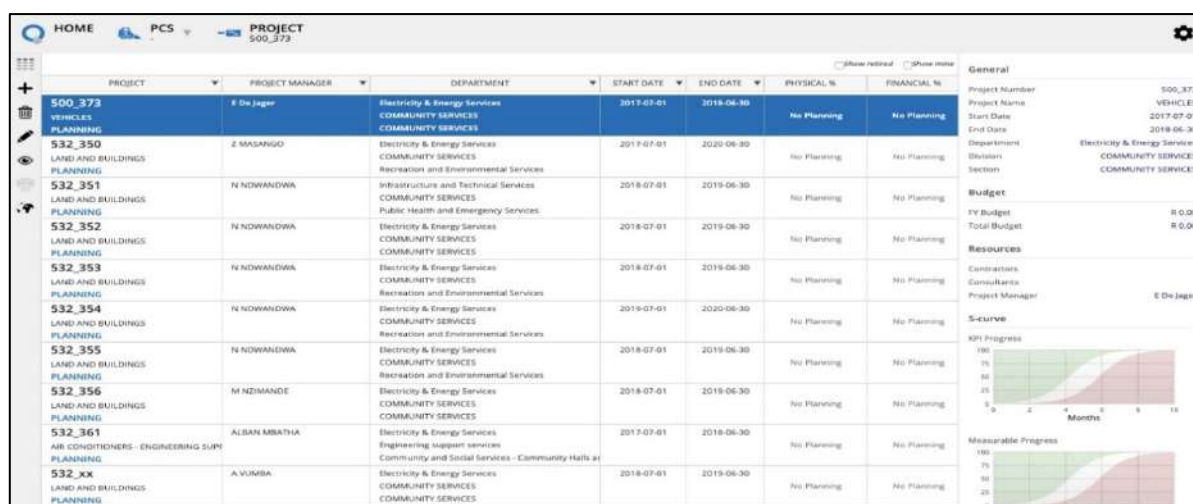


Figure 41: Project Control System Project List View

Operations & Maintenance

The Department has implemented a centralised maintenance management system. The system has been designed to address reactive maintenance (emergencies and breakdowns) and preventative maintenance (corrective and planned maintenance) aligned to a single asset data hierarchy that is contained in the infrastructure asset register. The single asset data hierarchy is in line with CIDMIS standards, ISO 55000 1&2 standards, Grap standards, mSCOA classification, in accordance to the Municipality's Fixed Asset Management Policy.

Maintenance plans in line with respective assets/component were designed following a maintenance optimisation exercise. These plans have been created and activated in the maintenance system automating work orders as and when respective services and inspections become due. Maintenance plans for all sectors have been implemented namely Water & Sanitation, Roads and Storm water, Electricity & Energy, Municipal buildings and facilities, etc.

The maintenance plans are designed at a component level to incorporate life cycle strategies (frequencies and intervals), resource planning (labour, transport, material, services, etc.), operations (list of operations, task lists), etc. The system contains a map widget functionality, i.e. a map viewer of municipal above and below ground networks. This functionality will speed up the search capability on the asset component hierarchy when raising a maintenance order. In addition, enable end-users to select the correct asset/components when raising maintenance costs. Maintenance costs from closed work orders are replicated to the asset/components contained in the infrastructure asset register. This will assist departments during infrastructure planning and asset renewal strategies.

The mobility solution is in work in progress status and has therefore not yet been adopted. Maintenance departments now have the capability of creating and designing maintenance plans as and when they become a need.

Below is an indication of the approach in design to the functionality and capabilities discussed above:

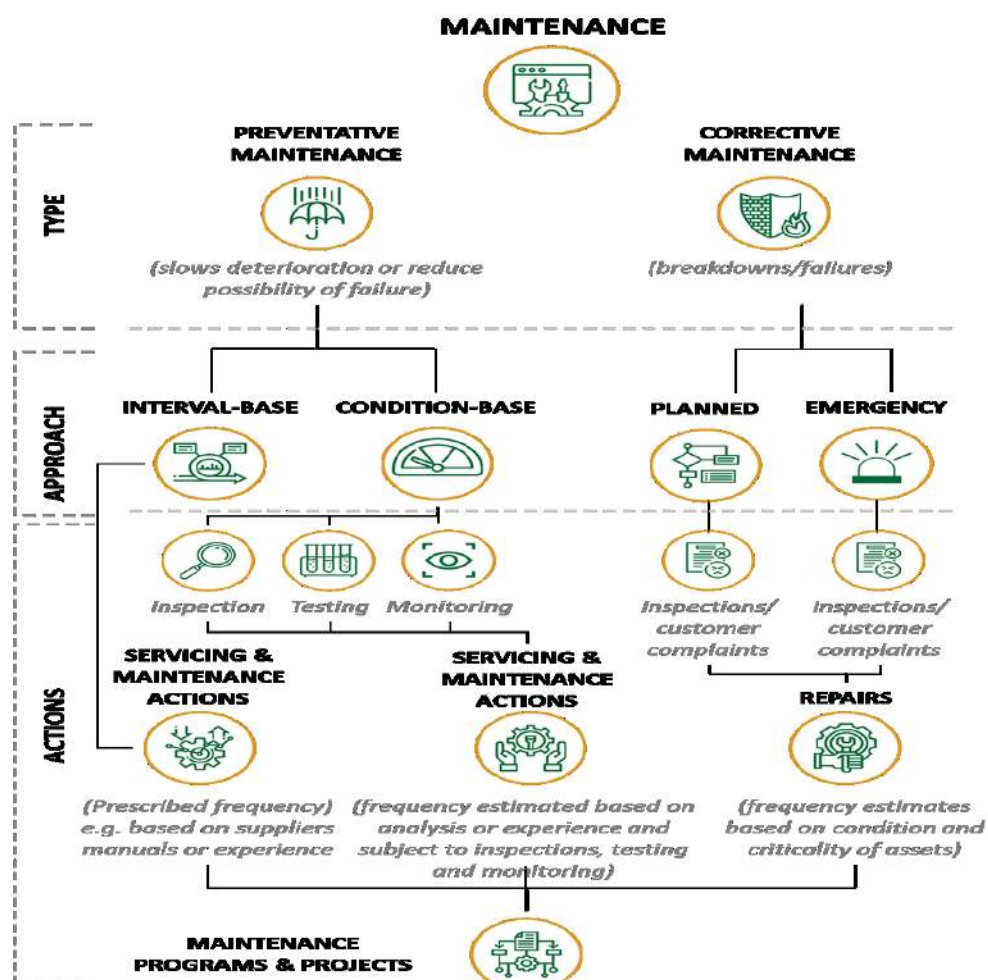


Figure 42: System build approach undertaken for Maintenance management

The following is an indication of maintenance plans per sector that have been activated in the maintenance management system. Works orders are automated as and when a plan becomes due.

Section	Mnt Plan	No of Orders	Frequency
Water	Valve Inspection 6M and Service 1Y	90	6M/1Y
Sanitation	Valve Inspection 6M and Service 1Y	66	6M/1Y
Water	Motor Monthly Service	21	Monthly
Sanitation	Motor Monthly Service	14	Monthly
Water	Pump - water Monthly Service	9	Monthly
Sanitation	Pump - sewer 3 Monthly Service M1	23	3 Mon
Sanitation	Pump - submersible 6M Service	58	6 Mon
Sewer	Pipe - sewer 6 Monthly Insp	44	6 Mon
Sewer	Pipe - sewer 6 Monthly Serv	44	6 Mon
Water	Pipe - water Line 3 Yearly Service	91	3Y
Water	Pipe - water Ending 3 Yearly Service	91	3Y
Scheduled orders		551	
% Scheduled		46,42%	

Figure 43: Water & sanitation maintenance plans:

Section	Mnt Plan	No of Orders	Frequency
Roads	Urban	33	Yearly
	Rural	40	Yearly
Road Furniture	Urban	33	Yearly
Open Drains	Urban	29	Monthly
	Rural	7	Monthly
Open Drains	Urban	29	3 Monthly
	Rural	7	3 Monthly
Culverts	Rural	8	Monthly
Culverts	Urban	52	3 Monthly
	Rural	8	3 Monthly
Kerb	Urban	59	3 Monthly
Kerb Inlet	Urban	31	Monthly
	Urban	31	3 Monthly
Road Markings	Urban	27	Yearly
	Scheduled o	394	
	% Scheduled	90,16%	

Figure 44: Roads & storm water maintenance plans:

Section	Mnt Plan	No of Orders	Frequency
Buildings & Structures	Lifts 3 Monthly Inspection	2	3 Mon
	Lifts 6 Monthly Mechanism Service	2	6 Mon
	Lifts 6 Monthly Lighting Service	2	6 Mon
	Electrical inst. Yearly Insp & Rep	216	1 Year
	Civic centre yearly inspection	3	1 Year
	Housing 2 yearly inspections	23	2 Yearly
	Carports 3 Yearly Service	40	3 Yearly
	Operational building 3 yearly insp	12	3 Yearly
	Scheduled orders	300	
	% Scheduled	14,56%	

Figure 45: Buildings & structures maintenance plans:

Section	Mnt Plan	No of Orders	Frequency
Electrical	HV Substation 1M inspections	12	Monthly
	MV Substation 1M inspections	32	Monthly
	Subst Protection 3Yr Maint Plan	49	3 Yearly
	Scheduled orders	93	
	% Scheduled	27,76%	
Street Lights	Photocell 1Y Insp	40	Yearly
	Lum 1Y Serv	40	Yearly
	Pole 1Y Insp	40	Yearly
	High Masts		Yearly
	Scheduled orders	120	
	% Scheduled	91,60%	

Figure 46: Electricity & energy maintenance plans:

Section	Mnt Plan	No of Orders	Frequency
Parks	Grass cutting internal 3 Monthly	32	3 Mon
	Tree pruning 3M	97	3 Mon
	Clearing green belt 6 Monthly Serv	102	6 Mon
	Fertilizing Landscaping Yearly Serv	97	1 Yearly
	Scheduled orders	328	
	% Scheduled	91,11%	

Figure 47: Parks maintenance plans

Asset register systems

The Municipality's asset register is supported by an integrated solution comprising of the infrastructure asset register module, infrastructure work in progress register module and SAP Fi. The role of the infrastructure asset registers are to handle the complexities and infrastructure detail represented by the immovable category. SAP Fi is the financial asset register for the Municipality.

Data from key asset related activities are replicated from the infrastructure asset register to the financial asset register, SAP Fi for financial and auditing purposes. Simultaneously key maintenance related data is replicated to SAP PM for maintenance purposes as and when there are movements identified in asset renewal and decommission.

The infrastructure asset register is interfaced to the engineering and life-cycle modules where key engineering data are replicated from these systems to the infrastructure asset register updating the failure mode and criticality outcomes, i.e. condition, utilisation, performance, etc.

The module provides asset information to engineers, financial officials, planners, etc. in order for them to easily query, interrogate and analyse infrastructure information for infrastructure planning, decision-making, maintenance and renewal strategies. Asset intensive departments are able to optimize and manage business resources such as time, money, strategies, plans to direct resources to improve service delivery, improve customer satisfaction, and attain clean audits.

Below is an illustration of the Infrastructure Asset Register:



Figure 48: Assets Register Data on Remaining Useful Life

ERP and GIS Integration

The Department implemented an integration system landscape between significant systems in the overall solution in order to speed up business processes, implement controls and eliminate manual interventions, on key municipal processes.

The following integration environments have been established:

- GIS AMS Integration – integration between GIS and infrastructure asset register that enables the replication of spatial data from GIS to be replicated and linked to asset and components contained in the infrastructure asset register in response to constructed municipal infrastructure. This enables spatial representation of municipal assets are maintained and relevant for infrastructure planning and decision making, etc.;
- ERP AMS Integration – integration between the infrastructure asset register and ERP at specific points related to key systems in the solution in terms of key asset related activities. The design of the Integration is aligned to the main life-cycle activities and processes namely infrastructure projects, asset register and maintenance management.

Below is an illustration of the Integration environment built for the Municipality's significant systems:

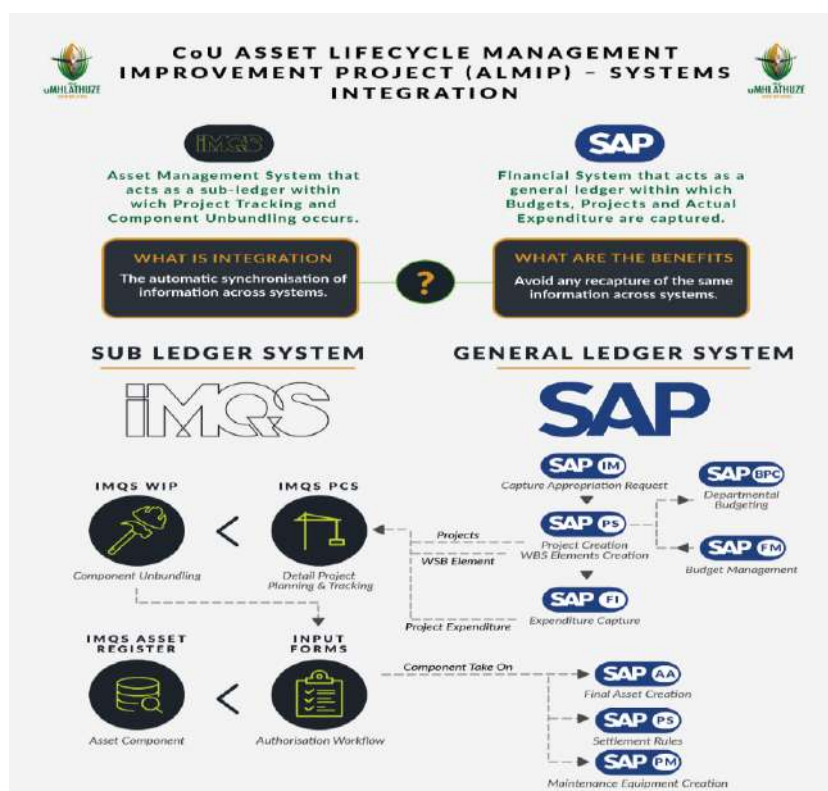


Figure 49: Asset systems integration

Development of Initial Asset Management Plans

The Asset Management system (AMS) produced the first set of Asset Management Plans (AMP), Capital and Maintenance renewal strategy per sector. The Asset Management Plan is a strategic document that puts forward the strategy the sector must undertake in order to improve in achieving the organization's asset management objectives. In addition, the plan provides a long term forecast of asset renewal needs per facility. The sector is in an informed

position to strategically make provision of financial resources and budgets in the MTREF processes in order to ensure funds are directed to infrastructure need that will reach its end of useful life.

Alignment of Technical and Financial Asset Registers

The Municipality has achieved a “big win” by aligning and synchronizing the Financial Asset Register (FAR) and Technical Asset Register (TAR). Through a centralised master database containing structured and scalable models, Asset intensive Departments moving forward are in a position to inform high level strategic, tactical and operational decision making with integrated financial, technical, engineering and spatial information.

Transportation and Coastal Management Services

Provision and maintenance of Roads, Storm water, Coastal management including Rail Infrastructure. The Section comprises of the following units:

- Transportation Planning and Strategy
- Urban Roads & Railway Sidings
- Storm water and Coastal Management System
- Rural Roads Operations

The Section strives to expand and maintain road infrastructure in order to improve access and promote Local Economic Development including infrastructure in rural areas and the maintenance of storm water facilities.

Transportation Planning and Strategy

The section must ensure that the City of uMhlathuze remains up-to-date with development and to provide efficient and sufficient, modern and futuristic infrastructure as required, by attending to Signalised intersections, Roads upgrade and improvements, New developments and storm water related contracts and quotations, Transportation planning to improve public transport and projects to improve pedestrian movement and safety.

Service delivery projects achieved

Various quotations were completed during this Financial Year and is summarised in the table below:

NO	PROJECT DESCRIPTION
1	Environmental Consultant for a WULA Application at the Mzingazi Bridge.
2	Tree Planting Contractor at eSikhaleni Area (12 months).
3	Installation of Totem Poles.
4	Supply and Install two Traffic Signal Controllers
5	Environmental Consultant, eSikhaleni Tree Planting.
6	Construct walkways in Empangeni
7	Construct Speedhumps in Birdswood and Mandlazini.

Table 114: Transportation and Coastal Management Projects

Information on some of the projects can be seen below:

Tree planning at Esikhaleni Intersection Project according to environmental requirements:

- The contractor Velangesihle Enterprise, were appointed on a 12 months period to plant and maintain the trees to the Department of Forestry and Fisheries's (DFF) approval requirements
- 400 trees were planted and maintained for the period.

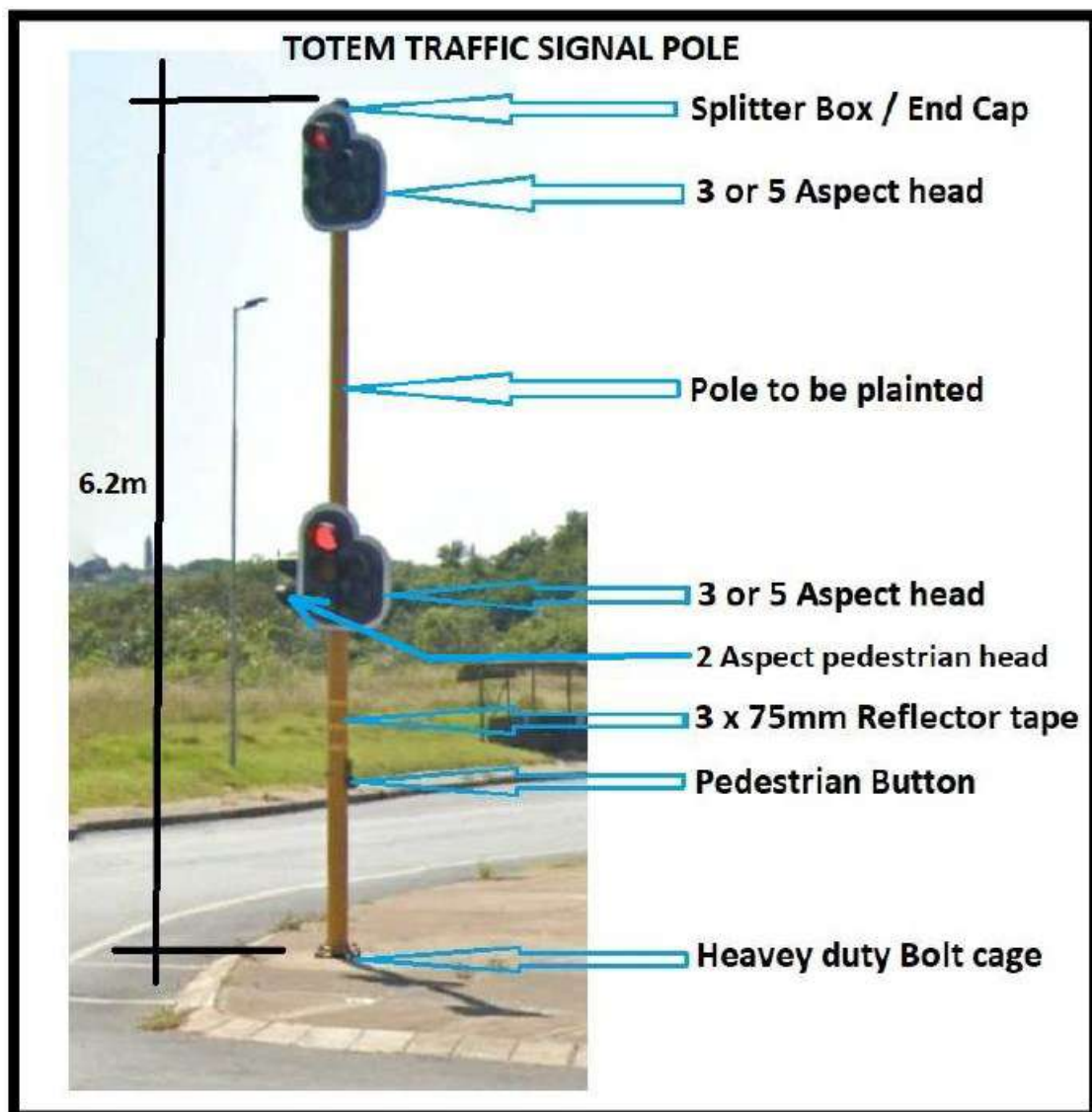


Trees Planted along Culvert Project – Up-stream



Trees Planted along Culvert Project - Downstream

Totem Poles were supplied and installed as per the city's requirements.



5 Poles were fully dressed with traffic heads and installed on site.



Main Road / Frankbull | John Ross / Foskor | North Central Arterial / Alumina Allee



John Ross / Mpala Road | John Ross / Western Arterial

Construction of walkways in Empangeni:

- Construction 120 m of walkway in Wards 9 and 23.



Walkway Construction next to Remedial school Empangeni



Walkway Construction next along Main Rd Empangeni

Construct Speed humps in Birdswood and Mandlazini.

- Bhadaza Construction Services CC were appointed to construct Speed humps in Birdswood and Mandlazini in Richards Bay.
- Work done can be seen in the photos below:



Speed humps Constructed in Mandlazini Airport Road



Speed humps Constructed in Birdswood – Drongo Domain Road

Transportation Planning

This section addresses Public Transport Projects affecting roads and transportation systems, focusing on traffic model planning and Traffic Impact Assessments (TIA). It reviews new development applications and subdivisions for TIAs or Site Traffic Assessment (STA), ensuring effective traffic flow and infrastructure adaptation to changing traffic conditions.

Month	Applications								
	Development Applications	TIA and STA	Sub Division	Consolidation	Consent	Lease	Rezoning	Restrictive Conditions	Building plans
July 2023	8	4	2	4	2	4	3	4	8
Aug	10	2	1	0	4	2	4	4	7
Sept	6	1	1	1	2	10	2	5	4
Oct	9	3	2	2	1	7	3	5	7
Nov	5	0	1	0	2	9	2	4	3
Dec	0	0	0	0	1	4	0	0	2
Jan 2024	3	4	3	1	0	0	3	2	6
Feb	5	4	6	1	0	6	4	1	1
Mar	0	0	1	0	0	1	0	0	0
April	4	1	3	0	1	3	2	3	8
May	6	5	5	0	2	5	3	4	10
June	4	3	1	0	2	4	3	4	5
TOTAL	60	27	26	9	17	55	29	36	61

Table 115: Traffic Impact Assessments

MONTH	EIA	Aesthetics
July	2	3
August	4	2
September	3	3
Jan	2	1
Feb	1	2
Mar	3	3
April	1	2
May	2	2
June	5	2
TOTAL	23	20

Table 116: Summary of Environmental applications and Aesthetics submissions

Housing Developments and Services

This section inspects municipal and private housing projects, taking completed services over as municipal assets, with two housing development projects in uMhlathuze constructing new services.

Progress are indicated below:

- Aquadene Housing
- Empangeni Mega Housing and Waterstone development
- Access Intersection on the MR231 - Intersection construction and the internal bus road commenced in July 2023. The project is at 98% at the end of this quarter and progress is visible in the photos below:



Construction of Access intersection to Aquadene housing development



Construction of Access intersection - Storm water canal and walkways



Construction of Access intersection - Grassing of banks

Transnet Storm water Outfall Canal - The project commenced with construction in January 2024. Progress is at 27% by the end of this quarter.



Construction of Outfall Storm water pipe and canal – Open Cut for pipes



Construction of Outfall Storm water pipe and canal – Pipe Jacking Pit



Construction of Outfall Storm water pipe and canal – Open Canal

Empangeni Housing Project done by Department of Human Settlement consist of two sections, Phase 2 - the Mega housing project and Phase 3 - the Watersone project.

Empangeni Mega Housing - the construction of Phase 2 that includes the main Bus route commenced and is about 96% complete. Progress can be seen in the photos below:



Mega housing Project – Progress on road infrastructure and circles



Mega housing Project – Progress on road infrastructure and walkways

Phase 3 is known as Waterstone Development. This phase includes all services and the Main road through the development. The project is 96% complete and progress can be seen in the photos below:



Waterstone development project main road layout plan



Waterstone development: Progress on road and streetlights



Waterstone development: Progress on walkways and road markings



Waterstone development: Progress on walkways and islands

Urban roads & railway sidings

Urban Roads Sub-Section is responsible for the expansion and maintenance of the road network that improves capacity of traffic flow. A safe and efficient road network is an essential enabler for sustainable development in urban areas. Improve road safety, Pavement management system; Maintenance of surfaced roads i.e. Road Rehabilitation, Pothole patching, roads markings & road studs, Construction & Maintenance of walkways, roads sign installations and repairs, speed-humps & rumble strips, Installation and repairs of kerb & channellings, construction of gabions protection & retaining walls, Guardrails Installations, stone pitched drainage & Maintenance of railways lines.

The Urban Roads Sub-section service the total urban areas from three main Depots and the main Civic Centre in Richards Bay. The City is divided into the following three areas:

- Western Area: Empangeni, Ngwelezane and Wards 9, 23 to 29.
- Southern Area: eSikhaleni, Vulindlela and Wards 10 to 22 and 30.
- Northern Area: Richards Bay, eNseleni and Wards 1 to 8.

A total of 603.14 km of Urban roads are maintained within the City. The description of work performed as per Works Orders are reflected in the table below:

NB: NORTH =	Richards Bay, Mzingazi, Mandlazini and eNseleni
SOUTH =	eSikhaleni & Vulindlela
WEST =	Empangeni, Ngwelezane, Dumisane Makhaye Village and Felixton.

Road maintenance

ROADS AND STORMWATER OPERATIONS AND MAINTENANCE	UNIT OF MEASURE	ANNUAL REPORT 2023/2024		
ANNUAL REPORT	Unit	North	South	West
Walkways – Cleaned (Contractors)	m	1220	673,80	346
Walkways - Replaced (Internal Teams)	m ²	2940,40	9929,60	-
Kerbing – Repaired/Replaced (Internal Teams)	m	49	34	223
	Area	North	South	West
ANNUAL REPORT 2023/2024				
	Unit	Total	Total	Total
Pothole Repairs	m ²	165,18	123,58	2421
Pothole Patching	m ²	8827,27	4611,18	8761
Pothole Preparations	m ²	3129,57	3476,29	4906
New Bollards	No	5	29	2
Speed Humps	No	42	10	51
Driveways Repaired	m ²	68,87	7,61	1895
Public parking repaired	m ²	-	10402,64	117
(1) Total number of potholes complaints responded to within Municipal standard / (2) Total number of pothole complaints received *(100) DMS 1198289 = 288/325 (88,62%)	No.	115/116	79/80	94/129
	%	99,13%	98,75%	72,87%

Table 117: Road Maintenance Works carried out on the 2023/2024 Financial Year



Empangeni: Pothole Patching - Rex Henderson Street in ward 23.

Municipal railway sidings

The Municipality owns 17 kilometres of rail sidings of which 4,13 km for Empangeni is not currently in use due to lack of demand from the surrounding businesses and only 12,87 km that is operational in Richards Bay. The application for a Rail Safety Permit is done on an annual basis and the operator has to compile quarterly reports that will be sent to the Rail Safety Regulator, which is the statutory body responsible for the safe operation of the railway lines nationwide.

The Safety Rail Regulator (RSR) has approved the application and granted a new permit which expires on 31 December 2026. All the funds required to maintain the sidings are paid by the respective industrial and commercial landowners whose properties are adjacent to the rail tracks. These businesses are levied once a year based on the previous year's maintenance expenses incurred by Council on a pro-rata basis depending on the size of their respective properties.

In order to comply with the Rail Safety Permit conditions, monthly inspections and maintenance of railways lines must be ongoing on a daily basis. The latest maintenance schedule for this quarter resulting from the inspections done on site.

The maintenance work is overseen by uMhlathuze Municipality and the contractor is responsible for all daily inspections and attend to the railway maintenance matters. Once a month the risk assessment inspections are conducted with the representative from Transnet, Contractor and uMhlathuze Municipality. The maintenance is mainly on the 12,87 km railway tracks, 32 sets of turnouts, ballasts screening & temping, sleepers, rail signage, rail welding & replacement, rail uplifting, points lubrication, replacement of rail bolts & washers, switch replacement and vegetation control.



Railway line repairs and maintenance (Siding No. PS 651613 & 647322) in Alton

Road markings and signage

DESCRIPTION	UNIT	QUANTITY
Yellow arrows	Number	110
White arrows	Number	135
White solid line	kilometre	3,85
White broken line	Kilometre	835
Pedestrian cross	Metre	435
Yield	Number	398
Stop	Number	443
Speed hump	Number	398
Island	Metre	344
Parking lots	Number	1511
Yellow solid line	Kilometre	14
Zig zag	Metre	491
White kerbs	Metre	293
Stop line	Metre	319
Yellow box	Metre	329
Yellow kerbs	Metre	293
Loading zone	Metre	126
Zig zag	Metre	345
Informal Trader Stands	Number	152
Red solid line	kilometre	32
Yellow box	Metre	38
Pre-mark disable parking	Metre	10
Pre-mark white solid line	Metre	15
Pre-mark parking lots	Number	77
Disable parking	Number	10
Bus parking	Metre	12
Taxi parking	Metre	50

Table 118: Road Marking and Signage executed in the 2023-24 financial year.

Description	Quantity
Stop	114
Street name	183
Speed hump	86
Pedestrian cross	11
No stopping	50
Yield	183
No left turn	3
Children cross	4
Chevron	24
Information board	1
Stop ahead	1
No entry	14

Animal ahead	1
One way	1
sharp curve	1
Bus stop	2
Yield to the left	2
20km/h	4
One way	7
No right turn ahead	2
Number three for 3 way stop	2
Number 4 for four way street	3
Tow away zone	62
No left turn	2
Cul-de-sac	2
Delineator	150
Left side junction	1
Keep left	6
Pedestrian priority	7
Winding	1
Traffic light ahead	3
T-junction chevron	1
Traffic circle	1
Right side junction	1
Sharp curve to the right	1
Cross rd ahead	1
Circle ahead	1
U-turn	1
Disable sign	1
TOTAL	941

Table 119: Sign erected: all urban areas combined for 2023/24 financial year

DESCRIPTION	UNIT	QUANTITY
White 100mm	M	126598
White 150mm	M	19100,5
White 200mm	M	13962
White 3000mm	M	69,5
Yellow 100mm	M	61461,9
Yellow 150mm	M	1343,8
Yellow 200mm	M	989,1
Pre-marking	M	19067,2
White handwork	M ²	11246,23
Yellow handwork	M ²	8879720,44

Table 120: Description of road markings and signage



Richards Bay – East Central Arterial & East Central Arterial Street

Road signs installation



Ceramic Curve road in Alton



Hillview Empangeni Ithendele Street

Road infrastructure upgrades

Progress in the construction of Durnford Road bridge project

Contractor established on the 11th January 2024 completed project on the 30th April 2024 at the duration of 4 Months.

Before:



After:



Upgrade of Ngamla Road

The contractor established on site on the site 02st of April 2024 upgrade of gravel road tarred road. The project planned for six months' duration, the road is about 5,5m width at 680m length.



Road rehabilitation

The contractor established on site on the site 01st of March 2024 milling 120mm replace with 80mm Bitumen Treated Base (BTB) and wearing course asphalts of 40mm on **Bullion Boulevard Road** at the length of 1,2km. Project was completed on the 5th of April 2024.



The contractor established on site on the site 01st of March 2024 milling 120mm replace with 80mm Bitumen Treated Base (BTB) and wearing course asphalts of 40mm on **Alumina Alee Road** at the length of 600m. Project completed on the 2nd of May 2024.



Storm water and Coastal Management System

The Storm-Water and Coastal Management is a Sub-section of the Transport, Roads, Storm-Water and Coastal Management Section within the Department Infrastructure Services.

Functions

- Overall storm-water management and operations functions throughout the City;
- Coastal Management functions such as beach rehabilitation and maintenance through the cooperation of various stakeholders such as King Cetshwayo District Municipality, Transnet National Ports Authority and KZN Wildlife Authority that are involved in all activities and functions along the City's coastline.

Storm-water systems operations and maintenance

This section oversees storm water system operations and maintenance, both in-house and outsourced. It reports on all operations and capital projects undertaken by the Section from July 2023 to June 2024, addressing infrastructure development, planning, design, and research initiatives.

Urban Roads Section operates under three (3) different areas or zones within the City of uMhlathuze, namely:

NORTH	=	Richards Bay, Mzingazi, Mandlazini and eNseleni
SOUTH	=	eSikhaleni and Vulindlela
WEST	=	Empangeni, Ngwelezane, Dumisane Makhaye Village, Hillview and Felixton

The **Planned Storm-Water Maintenance** activities undertaken in-house under the Urban Roads Section for the period 1 July 2023 to 30 June 2024 are as follows:

STORMWATER OPERATIONS AND MAINTENANCE -	Year	2023 / 2024				
	Quarter	1	2	3	4	
PLANNED MAINTENANCE	Unit					Total
Storm-water Kerb Inlet / Junction Box / Wingwall - Repaired	No	0	5	14	13	32
Storm-water Kerb Inlet / Junction Box / Wingwall -Cover Replaced	No	17	6	2	42	67
Storm-water Kerb Inlet / Junction Box / Wingwall -Cleaned	No	189	128	305	349	971
Storm-water Pipes – Repair / replace	m	16.8	9	0	48	73.8
Storm-water Pipes – Cleaning / High Pressure Jetting	m	1656.5	172	6	405	2239.5
Storm-water Subsoil Drains - Cleaning	m	0	-	-	0	0
Open Storm-water Earth/ Concrete Drain Cleaning	m	80	607	822	1621	3130
Open Storm-water earth/ Concrete drain Repair / Replaced	m	15997.3	17311.30	12520.1	2452	48280.7
Street Cleaning	m	75847.7	68844.6	53632	64696	263020.3

Table 121: Planned Storm Water Maintenance

The records show planned storm water maintenance work in-house, not including outsourced work. The Annual Storm Water Maintenance Program began in February 2024, with nine contractors appointed in December 2023. The spreadsheet shows contractor, covered areas, work performed, and achieved outputs.

NO	SUPPLIER	PROJECT DESCRIPTION	METERS (FEB 24)	METERS (MAR 24)	METERS (APR 24)	METERS (MAY 24)	METERS (JUNE 24)
1	BBNM Trading (PTY) LTD	Cleaning of Storm water Servitudes and Roads in Area B Veldnvej, Birdswoods and Mandlanzini	4140,40	6712,50	9 446,80	5 619,30	5619,9
2	Lifetime Construction Projects & Trading	Cleaning of Storm water Servitudes and Roads in Area C Wildenweide and Breckenham	5184,00	3452,00	3 033,00	3 480,00	2998
3	Zithunzuzo Trading Enterprise	Cleaning of Storm water Servitudes and Road sin Area D Richards bay CBD	5690,00	3208,00	7 111,00	9 374,00	18696,3
4	Siluleme trading	Cleaning of Storm water Servitudes and Roads in Area E Alton North	11566,65	30179,00	31 193,30	22 939,30	2793
5	Big P Security	Cleaning of Storm water Servitudes and Roads in Area F Alton south	9042,00	6313,00	6 063,00	7 859,00	4227
6	Ujwejwe projects	Cleaning of Storm water Servitudes and Roads in Area G Enseleni Aquadene and Aquadene extension	5286,08	5462,99	12 224,73	7 522,10	5869,12
7	KB level construction	Cleaning of Storm water Servitudes and Roads in Area H Ngwelezane and Mbali Village	11535,80	2729,50	2 562,40	8 674,40	7114,5
8	Helinex Construction & Projects CC	Cleaning of Storm water Servitudes and Roads in Area I Dumisani Makhaye village and Hillview	3488,00	5862,20	8 819,91	9 541,52	9345
9	SA Ngcamu trading enterprise	Cleaning of Storm water Servitudes and Roads in Area A, Arboretum, Meerensee and Mzingazi	2600,00	3153,00	2 348,00	1 508,00	1552
			58532,93	67072,19	82 802,14	76 517,62	58214,82
			58,53km	67,07km	82,80km	76,52km	58,21km

Table 122: Planned Storm Water Maintenance (Additional)



Empangeni: Cleaning of Storm-water drainage – R34 Empangeni CBD

Coastal engineering section

The City's coastal areas ranges within the following geographical scope:

- Mzingazi Canal
- Pelican Island and Pelican Bay
- Alkantstrand and Northern Beaches

Sand reclamation through dredging

Sand reclamation on the Alkantstrand beach was suspended from February to March 2024 due to lack of dredging. Transnet completed the first phase of the rehabilitate project, but faced challenges with other ports, postponing the project to August 2024. An emergency guard house protection project was initiated by Transnet. Site breasting was held in June 2024 and the project was planned to start in July 2024 with the main items being the re-instating of the sand bags and dump rock in front of the sand bags to break the wave action which will reduce the pressure on sand bags and also reduce the risk of the guard house getting flooded.

Rural roads operations

Rural Roads Operations, including rural and access roads, in uMhlathuze provides unpaved road services in four areas: KwaDube, KwaMkhwanazi, KwaMadlebe, KwaKhoza, Ntambanana, and Richards Bay, focusing on planned maintenance and emergencies.

In the 2023/2024 Financial Year, the City graded 436.6 km's of roads and gravelled 68.65 km's. The City also cleaned Congested Pipe Culverts on a continuous basis thereby assisting hundreds of residents residing in the Rural Areas.

The table below represent the total work executed in the 2023/2024 Financial Year: 1 July 2023 to 30 June 2024

DATE	Roads Graded		Roads Gravelled	
	Km's Graded	Work in Wards	Km's Gravelled	Work in Wards
Jul-23	45,00	22,13,15,6,5,4,11,10,27,25,31,32,24,29	3,57	22,13,15,5,10,34,10
Aug-23	31,07	13,6,5,10,30,11,31,24,27,25,32,28	3,93	13,19,11,34
Sep-23	60,71	13,18,6,5,4,10,28,29,31,25,32,24,27	3,19	13,34,10
Oct-23	42,93	4,1,10,19,20,34,18,11,30,34,29,28,31,27,29,24	2,38	13,12
Nov-23	55,66	13,14,15,4,6,5,10,30,11,25,24,28,32	14,90	14,2,30,10,19,30,11,18,25,3,28,32
Dec-23	25,19	13,6,5,4,10,11,30,24,25,27	4,87	14,15,4,11,30,28,27
Jan-24	56,60	22,13,14,4,5,11,18,10,34,30,24,33,25,32,28,29,31,27	0,67	2
Feb-24	62,60	15,22,6,5,7,4,8,30,11,10,18,19,24,29,28,32,31	0,03	11
Mar-24	32,43	22,14,13,12,4,5,1,6,25,31,24	0,00	
Apr-24	28,47	14,12,13,6,5,20,18,11,10,34,25,31	0,00	
May-24	53,60	1,4,5,6,8,10,18,30,34,11,32,31,24,25,27,28,29	0,00	
Jun-24	34,48	4,6,5,11,10,31,29,33	0,80	11
	528,74		34,34	

Table 123: Roads graded and regavelled

Various Earth Moving Plant are used by the Section to carry out their function and Council has already invested in its own Plant in order to best execute its mandate. It is worth mentioning that more resources are still required to best equip the section with the necessities for it to perform at its level best and archive its set goals.

The 4 different areas set out to cater for the whole of uMhlathuze Municipality each have their own Plant namely:

- TLB
- Grader
- Roller
- Water tanker
- Tipper truck

Grading and re-graveling programme and other information

A Total of 563.04 kilometres of Grading and re-graveling was done in all Wards for the financial year 2023/2024 and the work was carried out throughout the 12 months.

Pipe culvert bridges

Various Pipe Culvert bridges are installed around the rural area in assisting with crossing in high demanding areas. The section identifies areas that require the bridges urgently on an annual bases assisted by the ward Councillors.

This is all the Grading, Graveling and Pipe Culvert that has been carried out in 2023/2024.

TOTALS	KM'S GRADED	KM'S GRAVELLED	PIPE CULVERT
2023/2024	528.70 km	34.34 km	0 Sites

Table 124: Total grading and regraveling work executed

Ward 04 road damaged by heavy rains

Before:



After:

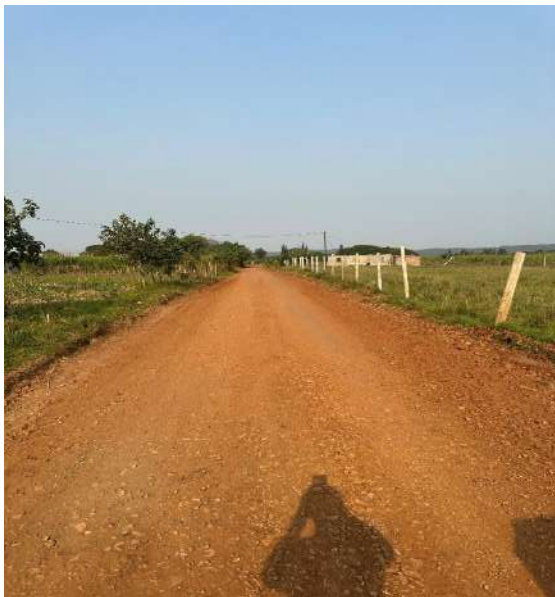


Ward 13 road damaged by heavy rains

Before:



After:



Customer Services, Marketing and Retail

Overview

The customer services, retail, and marketing management section manages stakeholders and promptly addresses infrastructure incidents related to roads, storm water, and water and sanitation services.

Stakeholder engagement

- Community meeting was held at Empangeni Town Hall, Ward 23 on 3 July 2023.
- Madlebe community meeting was held at Ngwelezane Hall on 6 July 2023.
- Alumina Allee site meeting was held at 22 Alumina Allee, Alton on 31 July 2023.
- Community meeting was held at Gobandlovu Hall, Ward 12 on 19 August 2023.
- Community meeting was held at Dube Village Church, Ward 14 on 19 August 2023.
- Ward Committees IDP roadshow was held at Empangeni Town Hall on 31 August 2023.
- Amakhosi IDP Roadshow was held at Richards Bay Council Chamber on 31 August 2023.
- IDP meeting was held at Endesheni Sports ground, Ward 13 on 10 September 2023.
- Community meeting was held at Entabeni Primary School, Ward 16 on 23 September 2023.
- Community meeting was held at an Open Space of the local church in Ward 16 on 24 September 2023.
- Community meeting was held at Ingalangala Primary School, Ward 15 on 24 September 2023.
- Community meeting was held in Aquadene Sports field, Ward 26 on 26 September 2023.
- Protest response on water supply meeting was held in Ward 11 on 11 October 2023.
- Site visit (water issues) meeting was held in Ward 33 on 13 October 2023.
- CMS projects, PMU meeting was held at Reservoir U on 23 October 2023.
- Dlangezwa IDP was held at Mvuzemvuze Primary School in Ward 10 on 4 November 2023.
- Richards Bay Cluster IDP was held at Mzingazi Sports Ground in Ward 4 on 16 November 2023.
- eSikhaleni Cluster IDP was held at eSikhaleni TVET College in Ward 15 on 24 November 2023.
- Public meeting was held at Dube Village Church in Ward 14 on 25 November 2023.
- Public meeting was held at Phembokuhle Primary School in Ward 11 on 26 November 2023.
- Public meeting was held at Siyabonga Primary School in Ward 11 on 26 November 2023.
- Public meeting was held at Mncwango Church in Ward 14 on 9 December 2023.
- Public meeting was held at Gobandlovu Hall in Ward 14 on 9 December 2023.
- Ward meeting was held at Ephayindani in Ward 22 on 6 December 2023.
- Ward meeting was held at Emandosi in Ward 22 on 7 December 2023.
- Ward meeting was held at Swimming Pool area in Ward 27 on 8 December 2023.
- Ward meeting was held at Esikhalenisenkosi High School in Ward 18 on 12 December 2023.
- Ward meeting was held at eMhlathuze in Ward 30 on 13 December 2023.

- Ward meeting was held at eNiwe in Ward 30 on 18 December 2023.
- Ward meeting was held at Aquadene Sports Ground in Ward 26 on 19 December 2023.
- Ward meeting was held at Brackenhall Hall in Ward 26 on 20 December 2023.
- Public meeting (War Room) was held at Bhekizwe Hall, Ward 15 on 15 January 2024.
- Public meeting was held at eSikhaleni New Hall, Ward 17 on 9 February 2024.
- Public meeting was held at Nhlangenyuke, Ward 11 on 16 February 2023.
- Public meeting was held at Gobandlovu Hall, Ward 14 on 13 February 2024.
- Public meeting was held at Bomvini Sports ground, Ward 28 on 2 March 2024.
- Public meeting was held at Thanduyise High School, Ward 28 on 2 March 2024.
- Public meeting was held at Phindokuhle Primary School, Ward 11 on 6 March 2004.
- Public meeting was held at Nsiwa Primary School, Ward 11 on 4 March 2024.
- Public meeting was held at St Luango Church, Ward 24 on 10 March 2024.
- Public meeting was held at Hluma Primary School grounds tent, Ward 6 on 16 March 2024.
- Public meeting was held at Madlankala Community Hall, Ward 12 on 17 March 2024.
- Public meeting was held at Amazing Grace Church grounds tent, Ward 29 on 16 March 2024.
- Public meeting was held at Brackenhall grounds tent, Ward 26 on 27 March 2024.
- Public meeting was held at Aquadene Sports field tent, Ward 26 on 2 April 2024.
- Public meeting was held at Wood and Raw, Ward 9 on 12 April 2024
- Public meeting was held at Phindokuhle PS Sihuzu, Ward 11 on 24 June 2024
- Public meeting was held at Siyabonga High School, Ward 11 on 24 June 2024
- Public meeting was held at eNcombe Primary School, Ward 15 on 24 June 2024
- Public meeting was held at Bhekizwe Hall, Ward 15 on 24 June 2024
- Public meeting was held at Madlankala Hall, Ward 12 on 24 June 2024
- Public meeting was held at Ningizimu Sports Ground, Ward 32 on 24 June 2024

Awareness campaigns

Clear river campaign

The Clear River campaign was held on 28 March 2023 at the Umhlathuze River which is located at Mevamhlophe. The Officials of uMhlathuze Municipality together with the Officials from eThekweni Department of Water and Sanitation in the clearance of litter within the Umhlathuze River. The aim of this programme was to educate the Mevamhlophe community about the importance of keeping rivers clean as they also contribute to one's way of life.



World toilet week (20 -24 November 2023)

The following schools were visited where promotional items such as pens, all-in-one-rulers, plastic cups, face towels, USB's, aprons and pencil cases were distributed to all scholars:

20 November 2023:

- Niwe Primary School (Ward 30)
- Niwe High School (Ward 30)

21 November 2023:

- Thembelihle Primary School (Ward 28)
- Thanduyise High School (Ward 28)

22 November 2023:

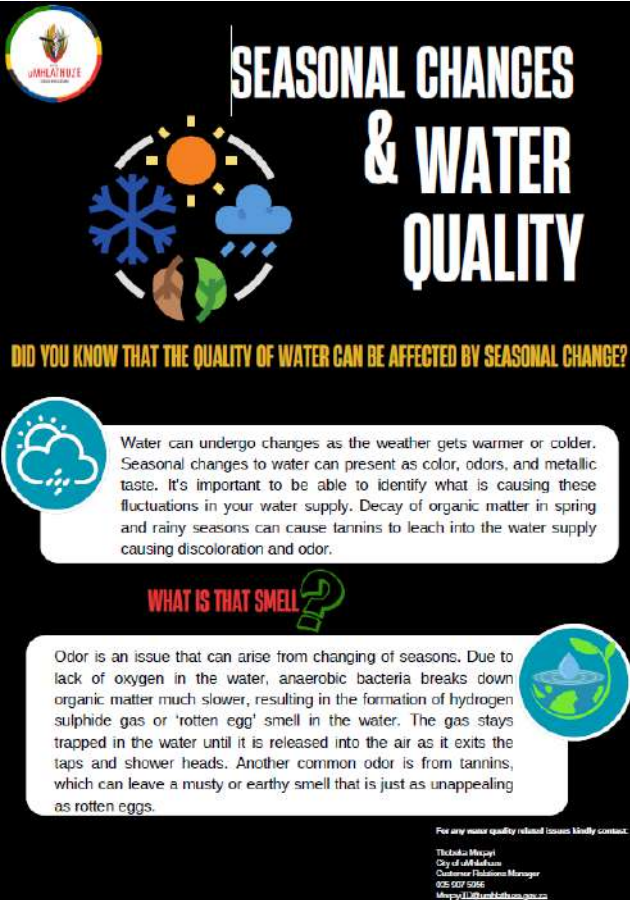
- Phesheya Primary School (Ward 27)
- Khombindlela High School (Ward 28)

23 November 2024:

- Ngweni Primary School (Ward 27)
- Isgisi Primary School (Ward 27)

24 November 2023:

- Ngwelezane High School (Ward 27)
- Wood and Raw Primary School (Ward 5)



SEASONAL CHANGES & WATER QUALITY

DID YOU KNOW THAT THE QUALITY OF WATER CAN BE AFFECTED BY SEASONAL CHANGE?

Water can undergo changes as the weather gets warmer or colder. Seasonal changes to water can present as color, odors, and metallic taste. It's important to be able to identify what is causing these fluctuations in your water supply. Decay of organic matter in spring and rainy seasons can cause tannins to leach into the water supply causing discoloration and odor.

WHAT IS THAT SMELL?

Odor is an issue that can arise from changing of seasons. Due to lack of oxygen in the water, anaerobic bacteria breaks down organic matter much slower, resulting in the formation of hydrogen sulphide gas or 'rotten egg' smell in the water. The gas stays trapped in the water until it is released into the air as it exits the taps and shower heads. Another common odor is from tannins, which can leave a musty or earthy smell that is just as unappealing as rotten eggs.

For any water quality related issues kindly contact:

Thabeka Mepisi
City of uMhlatuze
Customer Relations Manager
035 927 5266
mepisi.t@umhlatuze.gov.za



NATIONAL water WEEK
20 - 26 MARCH 2024

The aim of National Water Week is to focus attention on the importance of freshwater and advocate for the sustainable management of freshwater resources.

PREPAID WATER METERS

The City of uMhlatuze has introduced prepaid water meters to the region. The new system is aimed at improving water management and reducing water losses. A prepaid water meter allows the resident to purchase water in the same way as prepaid electricity from any electricity vendor. This means that you can buy water in advance and only pay what you pay for. This will help you manage your water usage and budget effectively. The cost of water will be the same as before, in line with the approved annual tariffs set by the City of uMhlatuze.

The new prepaid meters will be installed randomly and not in any specific order over the next few financial years. There are no costs involved for the installation of a prepaid water meter.

Prepaid water meters are not affected by tampering, which means that you will have water, even during local shutoffs.

ILLEGAL WATER CONNECTIONS

Illegal connections, water theft and vandalism of essential water infrastructure have dire consequences. Not only does it cost the municipality millions in lost revenues, but it also hinders adequate services, causing water supply interruptions that harm whole communities without notice. With every illegal water connection, there is an increased risk of leakage, severe water loss and water contamination.

NO E.COLI

The water in uMhlatuze is safe to drink. Water undergoes continuous testing at the waterworks, alongside additional samples taken throughout the system to ensure its safety and quality. We can confidently assure you that there is no E.coli in our water.

WHY IS OUR WATER SOMETIMES MILKY?

Milky water may sound unsettling, but it is completely harmless and safe to drink and use. Milky water is the result of water aeration. The aeration process is a byproduct of pressure in the pipelines, often as a result of pipe too regular. When pressure builds up, some air is released. When water is trapped in the pipes and exposed to air, there is a high likelihood of water becoming milky or dirty.

Milky water normally clears within two to three days once the water settles.

STRANGE COLOURS AND ODOURS

As the seasons change and the weather gets warmer or colder, water also undergoes changes in terms of color, taste and odor. Decay of organic matter in spring and rainy seasons can cause tannins to leach into the water supply, which can leave a musty or earthy smell and cause discoloration.

Due to lack of oxygen in the water, anaerobic bacteria breaks down organic matter much slower, resulting in the formation of hydrogen sulphide gas or 'rotten egg' smell in the water. The gas stays trapped in the water until it is released into the air as it exits the taps and shower heads.

WATER RESTRICTIONS
ESIKHATHENI CLUSTER

TIME	STATUS OF WATER SUPPLY
06:00 TO 08:00	FULLY OPEN
08:00 TO 16:00	RESTRICTED
16:00 TO 20:00	FULLY OPEN
20:00 TO 06:00	RESTRICTED

City Mayor Cllr. Kolani Mgwad

24 HR CALL CENTRE : 0800 222 827 | TEL: 035 907 5000
 reg@umhlatuze.gov.za / tsik2us@umhlatuze.gov.za
 www.umhlatuze.gov.za

Water & Sanitation
Department
Water and Sanitation
REPUBLIC OF SOUTH AFRICA

UmhlatuzeM Umhlatuze Municipality Umhlatuze.municipality

Figure 50: Water quality seasonal change awareness and national water week awareness

Water month activation

On 13 March 2024 Water Month Activation was held at Vondlo Primary School Nseleni



NATIONAL SANITATION WEEK

Schools Visited During The National Sanitation Week /Month 2024:



Masakhane High School and Thembelihle Primary School (20/05/2024)



Maqhama Primary School and Ndesheni High School (21/05/2024)



Dlamvuzo High School and Macekane Primary School (22 and 23/05/2024)



Sitholinhlanhla Primary and Vondlo Primary School (23 and 24/05/2024)



STORMWATER

AWARENESS

WHAT IS STORMWATER?

Rainwater does not soak into the soil and grass, Rainwater that runs off our streets, parking lots, concrete, etc.



WHERE DOES IT GO?

- Runoff flows to ditches and gutters
- Into storm drains and underground pipes
- Directly into our creeks and rivers



WHY IS IT BAD?

- Unfiltered stormwater can have contaminants and bacteria such as: (Oil & gasoline, fertilizers, pesticides, soil, grass and clippings, trash, pet waste and cigarette butts)

HOW CAN I HELP?

- Report illegal dumping.
- Don't throw items or dump chemicals down storm drains
- If you see someone doing it, report it immediately



WHAT CAN I DO?

- Respect and protect our river
- Don't litter (trash may end up in storm drains and in rivers)
- Recycle your cans & water bottles.
- Encourage others to do the same.





DO YOUR PART

- Volunteer
- Be involved in cleanup campaigns
- Do habitat conservation plan (tree planting along river banks)
- Be educational, spread the word.





For all Storm Water Enquiries: Contact Sandile Makhanya
 Manager: Storm Water
 Tel: 0359075217 - Email: Makhanyasa@umhlathuze.gov.za

Figure 51: Storm Water Awareness

DEPARTMENT OF CITY DEVELOPMENT



Ms. N Ndonga
Deputy City Manager- City Development

Overview

The long term vision of the uMhlathuze Municipality is as follows:

***"An aspirant metropolitan Port City
focused on investing in quality
infrastructure and service delivery in
partnership with Traditional Councils,
Communities and the Private Sector"***

The City Development Department plays an integral role in planning for and facilitating the achievement of this vision.

The City Development Department directly addresses the following National Key Performance Areas (KPA's):

- Basic Services and Infrastructure Provision
- Local Economic Development
- A number of relevant cross cutting KPA's are also addressed relating to urban and rural development as well as property management

The City Development Department also commits itself to the following Municipal Missions:

- Job creation and inclusive economic growth through accelerated economic development and transformation;
- Enhancing industry based skills development and strategic support to education priority programmes;
- Creating safer city through integrated and community based public safety;
- Planned and accelerated rural development interventions;
- Promotion and maintenance of spatial equity and transformation;
- Optimal management of natural resources and commitment to sustainable environmental management; and
- Good governance, capable and developmental municipality

In context of the above KPA's, the City Development Department is divided into two sections, namely: Urban and Rural Planning, Economic Development Facilitation and Public Transport Facilities and Operations Coordination.

The respective Units under each of these sections are indicated hereunder:

Urban and Rural Planning	Economic Development Facilitation And Public Transport
▪ Land Use Management ▪ Development Administration ▪ Spatial and Environmental Planning ▪ Human Settlements Programmes ▪ Air Quality Management	▪ Business Support, Markets and Tourism ▪ Community Development ▪ Property Administration ▪ Public Transport Management and Operations

Table 124: City Development Sections

An overview is provided for each of the listed units and a thread drawn with the corresponding Municipality's IDP Goals, Objectives and Strategies.

Urban and Rural Planning

The Urban and Rural Planning Section is divided into four distinct units, namely:

- Land Use Management;
- Development Administration;
- Spatial and Environmental Planning; and
- Human Settlement Programmes.

Land use Management

The Land Use Management Business Unit is divided into three sub-units, namely:

- Development Control;
- Building Control; and
- Outdoor Advertising

Land Use Management Unit daily activities involve site inspections, processing of planning application and approval of building plans. These daily activities are undertaken in line with organizational Integrated Development Plan Strategic Objectives, National and Provincial Policy Framework and the City Development Department Key Performance Indicators

Development Control

The main responsibility of Development Control sub-unit is to promote orderly development through enforcement and management of land use within the municipal jurisdiction using the Municipal Land Use Scheme and the Spatial Planning and Land Use Management Bylaw. As such, the unit is responsible for processing the following planning applications:

- Consent Applications;
- Building Line Relaxation Applications; and
- Parking and Loading Bay Relaxation Applications

The relevant and applicable policy and legislative framework applicable are:

- uMhlathuze Spatial Planning and Land Use Management Bylaw, 2017, as amended;

- uMhlathuze Land Use Scheme, 2019, as amended;
- Spatial Planning and Land Use Management Act, 2013 (Act No. 16 of 2013); and
- National Building Regulations and Building Standards Act, 1977, as amended (Act No. 107 of 1977).
- Municipal Building Control Bylaw, 2021
- Building Aesthetics Bylaw, 2018
- Outdoor Advertising Signs Bylaw, 2020

The table below illustrates the number of development control (Town Planning) applications dealt with during 2023/2024 financial year.

Application Type	No.	%
Building Line Relaxation	246	92
Consent	14	5
Parking and Loading Bay Relaxation	8	3
Total	268	100

Table 125: Land Use Management Applications Assessed during 2023/2024 Financial Year

The planning applications outlined in the above table are assessed and evaluated in terms of Section 27 (1) (b) of the Municipal Spatial Planning and Land Use Management Bylaw, 2017, as amended, Municipal Land Use Scheme, the Standard Operating Procedures and in line with Department's Key Performance Indicator, which requires that 100% of all applications received per quarter must be processed in that quarter.

The total percentage of relaxation applications in the 2023/2024 financial year is 92%, this is an increase from the previous 2022/2023 Financial year of 87%. The increase is due to plan submissions on Housing Projects within City of uMhlathuze, whereby the property size necessitates relaxation applications in order to develop the property.

Building Control

Building control is the backbone of the municipality in terms of promoting structural integrity of all buildings erected within the municipal jurisdiction. Citizens, Architects/Draughts persons and developers are always advised to submit building plans for municipal scrutiny and approval before commencement of alterations or additions to existing dwellings or constructing new buildings. For the year under review, hereunder is the progress made on the set targets.

The Municipal Building Control Bylaw was adopted by Council on 24 March 2021 and gazetted on 10 June 2021. The objectives of the Bylaw are:

- to provide a regulatory framework for the construction of buildings in formal areas and traditional settlement areas within the municipal jurisdiction.
- to promote uniformity in formal areas and traditional settlement areas in terms of building structures that are sustainable, structurally sound and comply with energy efficiency requirements.
- to bridge a gap between the stringent National Building Regulations and Standards Act No. 103 of 1977 and the unregulated traditional settlement areas.
- to establish a building standard and regulate the construction of structures.

- to provide guidelines for property owners regarding problematic buildings within the municipality.

The Bylaw is used in conjunction with the National Building Regulations and Building Standards Act No. 103 of 1977, the Municipal Land Use Scheme and Municipal Aesthetic Bylaw to ensure safety, aesthetically appealing buildings and sustainable development within the municipality.

The submission and assessment of building plans are based on the following relevant policy and legislation framework:

- National Building Regulations and Building Standards Act No.107 of 1997 as amended.
- uMhlathuze Spatial Planning and Land Use Management Bylaw, 2017, as amended.
- Spatial Planning and Land Use Management Act No. 16 of 2013.
- uMhlathuze Land Use Scheme, 2021.
- Building Aesthetics Bylaw, 2018.
- Building Control Bylaw, 2020
- SANS 10400

The table below illustrates the number of building plans submitted over four subsequent financial years and estimated building cost of proposed buildings and structures at the end of each financial year.

Financial Year	Total Number of Building Plans Submitted	Total Estimated Building Cost of Proposed Buildings and Structures (R)
2018/2019	450	123 399 000
2019/2020	265	133 997 000
2020/2021	257	163 023 000
2021/2022	345	121 181 000
2022/2023	311	970 001 860
2023/2024	323	552 362 800

Table 126: Building Plans Submission trends

The table above indicates decline in construction industry between 2022/2023 and 2023/2024 financial years. This is due to the economic related challenges. Building Plans outlined in the above table were assessed and evaluated in terms of the National Building Regulations and Building Standards Act No.107 of 1997, Municipal Building Control Bylaw, SANS 10400, and the Standard Operating Procedure and in line with Department's Key Performance Indicator, which requires that 100% of building plans applications received per quarter must be processed and finalized.

In terms of the Standard Operating Procedure, building plans for residential development are approved within 30 days, while building plans for commercial and industrial development are approved within 60 days.

Outdoor Advertising

The Outdoor Advertising sub-unit handles site inspections, enforcement, planning application processing, and public queries. It contracts one service provider appointed on a 5-year contract for street pole and litter bin advertising, and ten service providers for outdoor street furniture advertising, including *Litter bins, Composite signs, Taxi Rank Branding, Illuminated Street Name Signs, Illuminated Billboards, Static Billboards, Street Light Poles, LED Screens*

For the year under review, the municipality yielded the following: 31 Static billboards, 62 illuminated billboards, 200 street pole advertising, 20 composite signs, 300 litter bin signs and 1 bulk branding.

Development Administration

In line with the IDP objective of the Urban and Rural Planning section, the following has been achieved as per the SDBIP for the year under review.

Land Development Applications

The Development Administration Unit handles various land-related applications such as rezoning, township establishment, land subdivision, phasing, layout plans amendments, land restrictions, and road closures.

In terms of timeframes, the Spatial Planning and Land Use Management Regulations detail that the "Administration Phase" must be finalised within a period of 12 months. The Regulations define the "Administration Phase" as commencing after an application is considered complete and ready for public participation.

During this phase, all public participation notices must be published and responded to, parties must be informed, public participation processes finalised, intergovernmental participation processes finalises and the application referred to the Municipality Planning Tribunal or Authorised Official for consideration and decision-making.

The Municipality performs exceptionally well in this regard, and generally finalise applications within the following timeframes:

Decision-making Authority	Average timeframe to submit application for decision-making (after application is considered complete)
Decision by the Authorised Official (no public participation necessary)	14-21 days
Decision by the Authorised Official (incl. mandatory 30 day public participation process)	8 weeks
Decision by the JMPT (incl. mandatory 30 day public participation process)	3-4 months

Table 127: Average timeframe to finalize land development applications

Quarters	Pre-applications Received and Processed	Formal Applications Received and Processed
Q1	14	9
Q2	5	6
Q3	5	3
Q4	13	20
Total	37	38

Table 128: Planning Application attended in the 2023/24 financial year

The formal applications are categorised in the table below. This table illustrates the nature of development/application (a combined application could fall into more than one category)

Nature of Development	No
Applications for amendment of approved conditions	2
Removal of restrictive conditions as set out in a property's title deed	10
Applications for minor subdivision or consolidation of land (including farms)	8
Mixed use, office, filling station or commercial developments	6
Institutional or social developments such as hospitals, schools, crèches, arts and culture, worship, etc.	4
Industrial developments	9
Planning applications for key Municipal Projects	3
Residential Establishments such as Bed-and Breakfast, Medium or High Density Development, Rental Units, etc.	4
Applications cancelled	0
Total	48

Table 129: Nature of Development Applications

Planning Applications Drafted on behalf of Council

During the reporting year, the unit attended to 4 key Council projects, namely:

- ***the subdivision of the Vulindlela Parent Property to give effect to a donation agreement;***
- ***Approved Surveyor General Diagrams for the Empangeni A-Rank development; and***
- ***Approved application for the Transnet Port Expansion Area as part of the City and Port Land Exchange Agreement.***
- ***Facilitation of Mzingazi Village Formalisation Project. All supporting specialist studies and authorisations have been received for the project***

Further work will be done in the following financial year to wrap up the Vulindlela formalisation after the Vulindlela Parent Property subdivision has been registered; through a township establishment process. The municipality is also committed to a project to address various planning, cadastral and ownership issues identified in former R293 towns namely eSikhaleni, Nseleni, Ngwelezane, and others.

Functionality of Decision-making Authorities

The Spatial Planning and Land Use Management Act and the uMhlathuze Spatial Planning and Land Use Management Bylaw make provision for two decision-making authorities responsible for considering and approving planning applications:

(i) The Municipal Planning Tribunal

The King Cetshwayo North Joint Municipal Planning Tribunal consists of five (5) external members and officials from the uMhlathuze and uMfolozi Local Municipalities and King Cetshwayo District Municipality. The JMPT is in its second 5-year term for the period 28 October 2021 to 28 September 2026. The Tribunal considers applications as categorised in terms of Schedule 3 Item 7 of the uMhlathuze Spatial Planning and Land Use Management Bylaw, which include higher impact activities such as applications for township establishment, rezoning, permanent closure of public places, applications where objections were received during the public participation process and the like.

The Tribunal considered 19 reports during 8 meetings held between 1 July 2022 and 30 June 2023, compared to 24 reports during 8 meetings held between 1 July 2021 and 30 June 2022. In terms of timeframes for decision-making, the Tribunal generally must decide on an application within 60 days after the public participation process, or receipt of a reply to objections received. **The Tribunal performs exceptionally well in this regard. On average, the King Cetshwayo North Joint Municipal Planning Tribunal finalises a decision within the prescribed 60 days after the public participation process, or receipt of a reply to objections received, thereby improving service delivery.**

(ii) The Municipal Authorised Official

There are two Municipal Authorized Officials appointed by Council:

- Deputy City Manager: City Development; and
- Head of Section: Urban and Rural Planning (City Development).

The Municipal Authorized Official considers applications as categorized in terms of Schedule 3 Item 8 of the uMhlathuze Spatial Planning and Land Use Management Bylaw, which include lower impact activities such as applications for minor subdivisions, consolidations, applications in traditional settlement areas, removal of restrictions and the like.

The Authorized Officials considered 14 planning application reports processed by the Development Administration Section during the 2022/2023 financial year, compared to 9 planning application reports processed during the 2021/2022 financial year.

In terms of timeframes for decision-making, the Authorized Official generally must decide on an application within 60 days after the public participation process. There were instances where no public participation process was necessary.

The Authorized Official performs exceptionally well in this regard, and often a decision is taken within 14-21 days after the closing date for public participation, or in cases where no public participation is required, after the application is considered complete.

Appeals Received

Section 51 of the Spatial Planning and Land Use Management Act and Chapter 5 of the uMhlathuze Spatial Planning and Land Use Management Bylaw deal with the establishment and functioning of a Municipal Appeals Tribunal.

The Municipality has elected its Executive Committee as its Appeals Tribunal.

Number of appeals finalised in the reporting period were three (3).

Spatial and Environmental Planning

Spatial Planning

As its primary function, Spatial Planning is responsible for forward planning which largely focuses on the review and implementation of the Municipal Spatial Development Framework (SDF). Inherent in the implementation process is an array of spatial interventions, notably the development of Master plans, conceptual/precinct plans, framework plans for rural and urban areas as well as catalytic project coordination.

Spatial Development Framework

The Spatial Development Framework (SDF) of the Municipality is a visual presentation of the municipality's development vision and strategies; as a result it reflects the current reality, but also the logical future development trajectory. It represents the municipal response to the structural impediments and challenges and toward attaining spatial transformation. Amongst others, the municipal SDF provides guidance to development/investment interventions by way of, amongst others:

- The identification of Nodes and Corridors;
- Restructuring Zones (Human Settlement Intervention) and Priority Human Settlements and Housing Development Areas (PHSHDA);
- Spatial Intervention Areas, including areas of basic and social services intervention;
- Catalytic and Strategic Projects; and
- The compilation/review of a Capital Expenditure Framework which is a consolidated, high-level view of infrastructure investment needs in the municipality over the long-term (10 years) that considers not only infrastructure needs but also how these needs can be financed and what impact the required investment in infrastructure will have on the financial viability of the municipality going forward.

In recent years, there has been steady progress toward the development of an SDF that is compliant with all the provisions of the Spatial Planning and Land Use Management Act, 2013 (SPLUMA). Furthermore, updates to various municipal sector plans is undertaken and updated sectoral information is included into the SDF as it becomes available. The Second Review of the Fifth Generation uMhlathuze SDF (2021/2022 - 2026/2027) was adopted on 23 May 2024 by the Municipal Council.

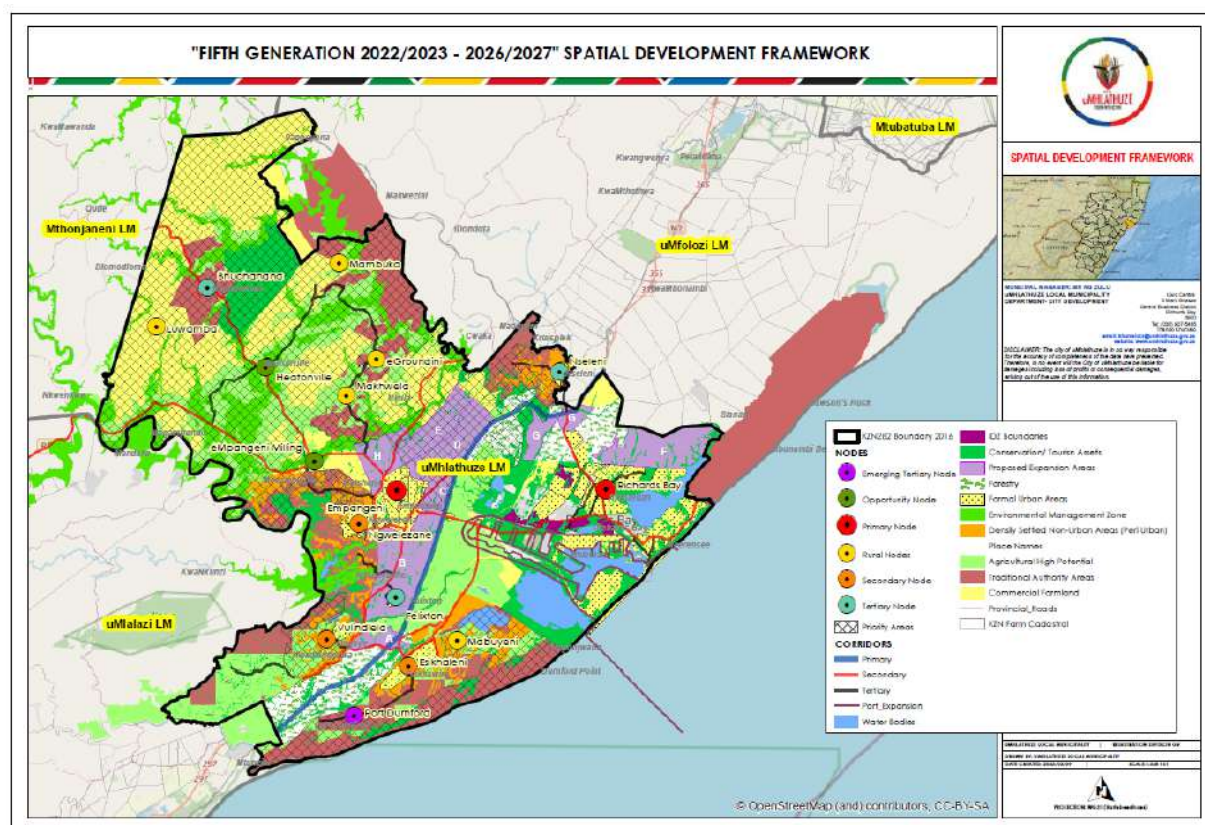


Figure 52: uMhlathuze Spatial Development Framework

Catalytic Projects

Quarterly reporting is undertaken on the implementation of Catalytic and Strategic Projects in the Municipality. A catalytic/strategic project promotes cross-cutting sustainability outcomes that mirror the goals and targets of promoting the overall sustainability of the Municipality. The uMhlathuze Municipality is pursuing a number of catalytic projects/interventions as listed hereunder.

1. Airport Relocation and Redevelopment
2. Waterfront Development
3. The Ridge Development
4. Green Hills Park
5. Richards Bay Multi-Modal Facility Precinct
6. Expression of Interest for the Remainder of Erf 2627
7. Hydra-Capella 132 kV Cables
8. Steel Bridge (Mzingazi Bridge)
9. Implementation of the Comprehensive Integrated Transport Plan (CITP)
10. Empangeni CBD Revitalisation
11. Empangeni Mega Housing

12. Waste Water Re-use
13. eSikhaleni Fitness Centre
14. Desalination Plant

The Hydra-Capella 132 kV cables project (#7) has been completed during the reporting year and the Comprehensive Integrated Transport Plan (#10) has also been completed and the implementation of the latter is of importance.

A map has been inserted hereunder providing the locality (where relevant) of the above listed projects in relation to significant investment being proposed by, amongst others, the Richards Bay Industrial Development Zone (RBIDZ).

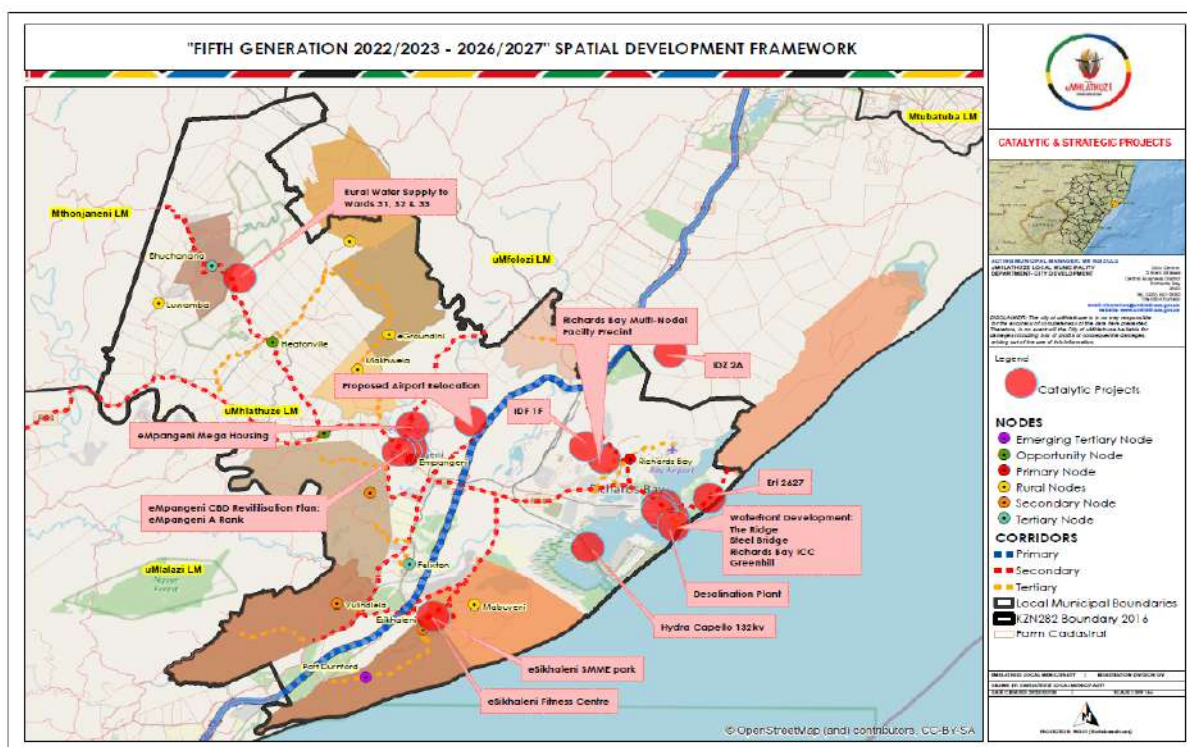


Figure 53: Catalytic and Strategic Projects

The City Department is responsible for the current **Feasibility Study for the proposed relocation and redevelopment of the Richards Bay Airport project**. To this end, a Transaction Advisor was appointed during 2020 and the project has progressed with the finalisation of the Feasibility Reporting (Phase 1) during the reporting period. The statutory required public participation process was observed during March and April 2024.

Phase 2 of the process is Procurement and entails, amongst others, bid preparation and administration of the bidding process for the airport development.

The report for consideration by Council of the Feasibility Report has been submitted. A resolution is needed from Council to indicate whether Phase 2: Procurement will be proceeded with or not.

During the reporting period, the following applications for technical/financial support have been submitted:

- Registration of the project with Infrastructure South Africa on 23 April 2024.
- Submission to the BFI (Budget Facility for Infrastructure) was submitted on 16 May 2024.

The site for the proposed redevelopment of the Richards Bay Airport in relation to the existing airport site is shown in the following map:

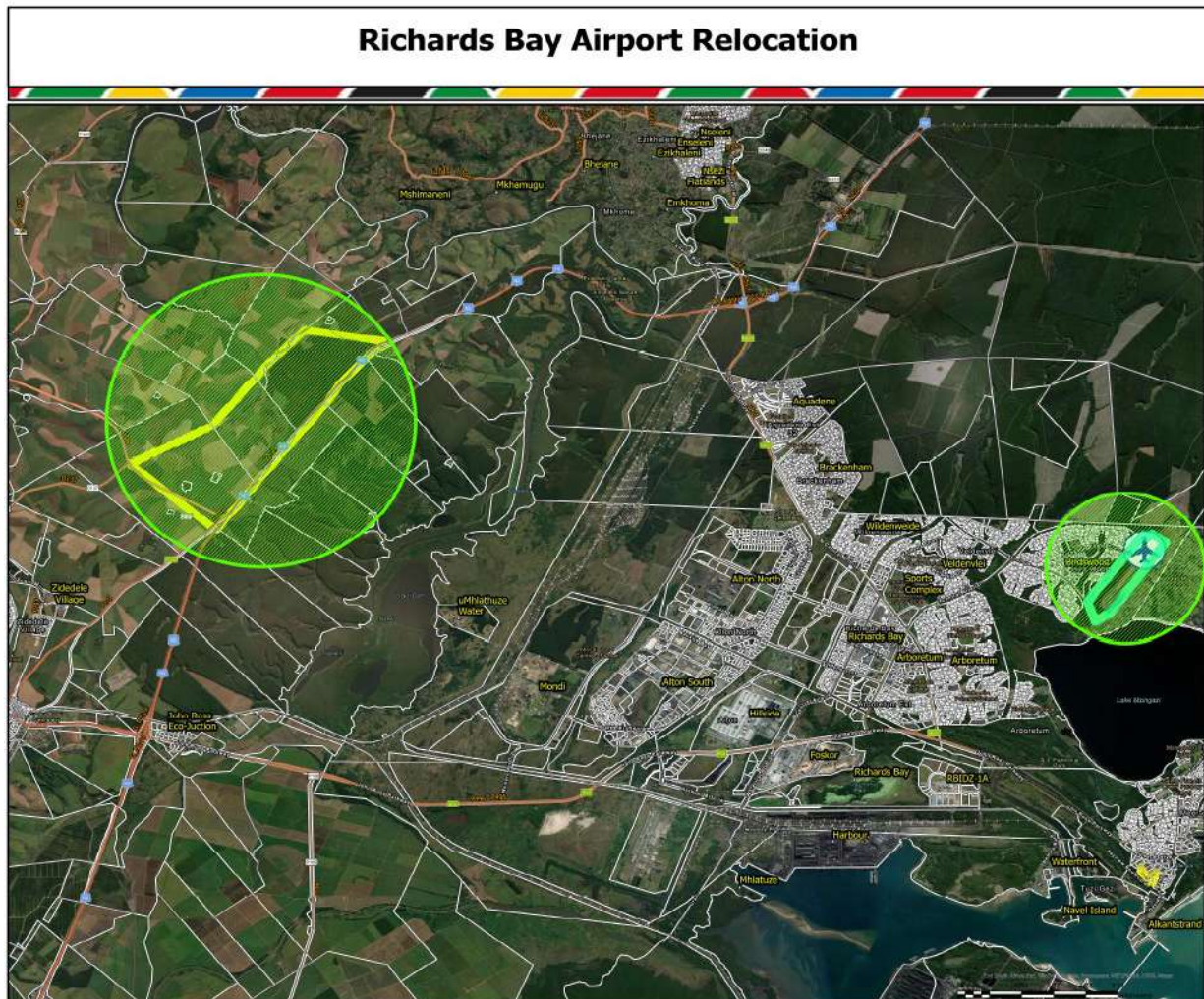


Figure 54: Richards Bay Proposed Airport Relocation

Capital Expenditure Framework Review

An update of the Capital Expenditure Framework (CEF) was completed during the reporting period. A CEF is a consolidated, high-level view of infrastructure investment needs in a municipality over the long-term (10 years) that considers not only infrastructure needs but also how these needs can be financed and what impact the required investment in infrastructure will have on the financial viability of the municipality going forward. The

preparation of the CEF is a legislative requirement in terms of the Spatial Planning and Land Use Management Act (SPLUMA) and also an outcome of the implementation of the Integrated Urban Development Framework (IUDF) that seeks responses to the myriad of development challenges in municipalities, including segregated city structure, long commuting patterns, aging infrastructure etc.

The City adopted its first CEF during 2019 and the review thereof during 2023. An update of the CEF was completed during May 2024 and further updates to the CEF are proposed for the subsequent financial years. It is noteworthy that more than 30% of the projects that were included in the 2019 CEF implementation programme now features in the 2024/2025 MTREF.

The listed outputs of the CEF include details on planned capital expenditure per type (new, upgrading or renewal) of expenditure as well as per Department. Details are contained in the table and figure hereunder.

Action	New	Existing	
Sub Action		Upgrading	Renewal
Number of Projects	820	524	178
2024/2025	R1,019,570,146	R900,091,200	R778,334,000
2025/2026	R1,182,852,371	R971,011,200	R826,814,000
2026/2027	R859,936,297	R443,637,900	R190,652,900
2027/2028	R384,293,145	R181,116,700	R126,247,000
2028/2029	R96,515,665	R287,620,900	R87,371,000
2029/2030	R194,836,061	R200,169,800	R82,263,000
2030/2031	R215,328,794	R108,377,000	R54,097,000
2031/2032	R112,759,072	R186,869,000	R110,379,000
2032/2033	R356,082,482	R78,187,600	R69,887,000
2033/2034	R22,490,000	R58,113,400	R53,289,000
Sum of Total	R4,422,174,853	R3,357,081,824	R2,326,045,078
Total %	44%	33%	23%

Table 130: Planned Capital Expenditure per Type

The municipal infrastructure needs exceed financial resources which emphasizes the need for a prioritization model and consideration of the municipal affordability envelope.

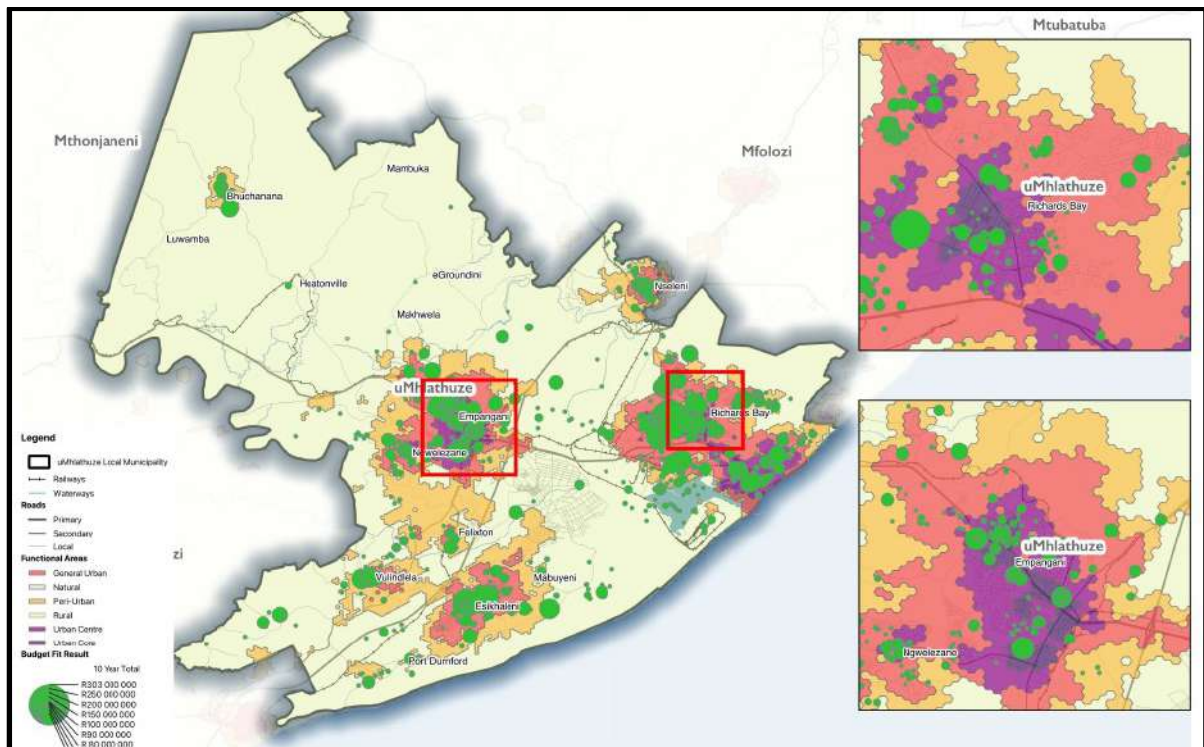


Figure 55: Spatial Distribution of the 10 year Budget

With reference to the above it is noted that many projects are located within the urban areas. The investment intent has the focus on upgrading and renewal of existing infrastructure to maintain specific level of service and enhance attractiveness of areas with spatial economic agglomeration.

Integrated Urban Development Framework (IUDF) implementation

The IUDF is a policy framework guiding the reorganization of the urban system of South Africa so that cities and towns can become inclusive, resource efficient and adequate places to live, as per the vision outlined in the National Development Plan (NDP). This new focus for South Africa steers urban growth towards a sustainable growth model of compact, connected and coordinated cities and towns. The IUDF implementation plan identifies various proposals to achieve spatial transformation.

The overall objective of the IUDF is to create efficient urban spaces by:

- Reducing travel costs and distances
- Aligning land use, transport planning and housing
- Preventing development of housing in marginal areas
- Increasing urban densities and reducing sprawl
- Shifting jobs and investment towards dense peripheral townships
- Improving public transport and the coordination between transport modes

The IUDF further has a number of cross cutting priorities, i.e. rural-urban linkages, urban safety and urban resilience as indicated hereunder:

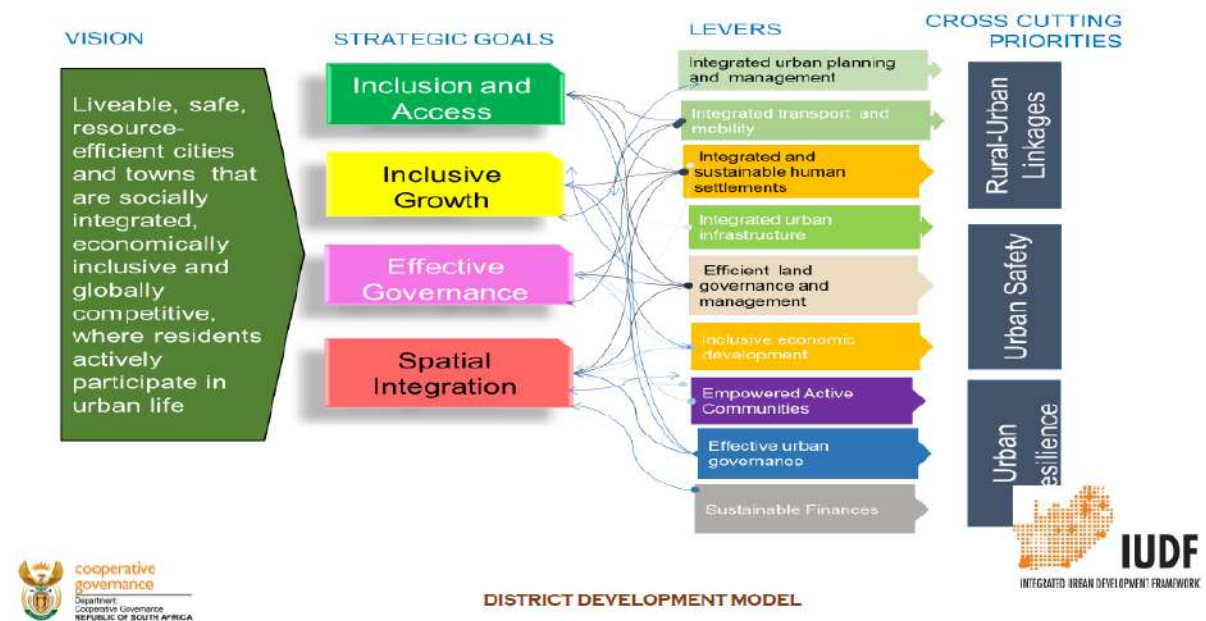


Figure 56: IUDF Vision, Strategic Goals, Levers and Cross Cutting Priorities

The Municipality have been an active participant in IUDF related processes since 2017/2018 and the most recent process being championed by the Municipality is "Dialogues for Urban Change (D4UC)" which has as its focus on **livable neighborhoods and quality spaces with special regard to equity, social cohesion and citizen safety, specifically for the most vulnerable**. The D4UC is aligning with the IUDF cross cutting issue of urban safety.

The Municipality is part of a learning network that includes the South African municipalities/cities of Nelson Mandela Bay, Stellenbosch, KwaDukuza and as well as the German cities of Karlsruhe, Ludwigsburg and Nurnburg. A demonstration projects has been identified for each of the listed municipalities/cities and the project for uMhlathuze is the Empangeni Central Business District (CBD) and Public Transport Facility Revitalization.

The learning network visited uMhlathuze from 21 to 23 February 2024 and the visit included a bus tour of the municipal area (including a visit to some IUDG funded projects); a walk through the Empangeni CBD; and a network meeting at the Nseleni Nature Reserve where the Honourable Mayor of uMhlathuze, Councillor X Ngwezi, opened the proceedings. The main focus of the visit was getting to know the uMhlathuze municipal area, understanding the demonstration project and collegial advice on the project.



D4UC learning network visit to uMhlathuze

Regarding the Empangeni CBD Revitalization project, involving local stakeholders in the planning and implementation process and improving connectivity of the A-Rank to the CBD are seen as opportunities. A contractor has been appointed for the provision of informal traders' stalls, ablution facilities as well storage areas in the precinct from the Empangeni Civic Centre and Library toward Lot 93 and the implementation of the project has commenced as per the images hereunder:



Figure 57: Construction commenced on the Empangeni Demonstration Project

Localisation of Sustainable Development Goals (SDGs) Through Voluntary Local Reviews (VLR)

The Sustainable Development Goals (SDGs) aim to transform our world and are a call to action to end poverty and inequality, protect the planet, and ensure that all people enjoy health, justice and prosperity. Agenda 2030 sets out the framework of the 17 transformational Sustainable Development Goals (SDGs) to tackle the world's social, economic and environmental challenges by 2030. Ratified by all United Nation member states in 2015, all countries and spheres of government; business; and civil society are responsible for the attainment of the SDGs. Every indicator has targets and corresponding indicators for measurement purposes. The Municipality responded during August 2023 to SALGA and was selected to take part in the "Localizing the SDGs through Voluntary Local Review (VLR) process". The programme was facilitated by SALGA who partnered with the United Nations Development Programme (UNDP) to provide technical support to municipalities to develop VLRs.

Given the above, Council resolved during December 2023 to report on the following SDGs as part of our first VLR:



- SDG 6 Clean Water and Sanitation
- SDG 7 Affordable and Clean Energy
- SDG 11 Sustainable Cities and Communities
- SDG 16 Peace, Justice and Strong Institutions

The process included a range of capacity building workshops presented by SALGA to nominees (SDG champions) from participating municipalities. In turn, the SDG champions undertook to internalize the SDGs and associated reporting in their respective municipalities. The following provides a summary of stakeholder engagement and the internalization process that has been undertaken to date:

- Internal meeting with municipal colleagues for data collection and report preparation.
- Presentation of SDGs to schools in Esikhaleni and Nseleni at World Sustainable Energy Day (WSED) celebrations during March 2024.
- Presentation to IDP Forum meeting during March 2024.
- External stakeholder consultation during April 2024.

- Presentation to the internal workshop on the Municipal IDP Strategic Framework Review during May 2024.

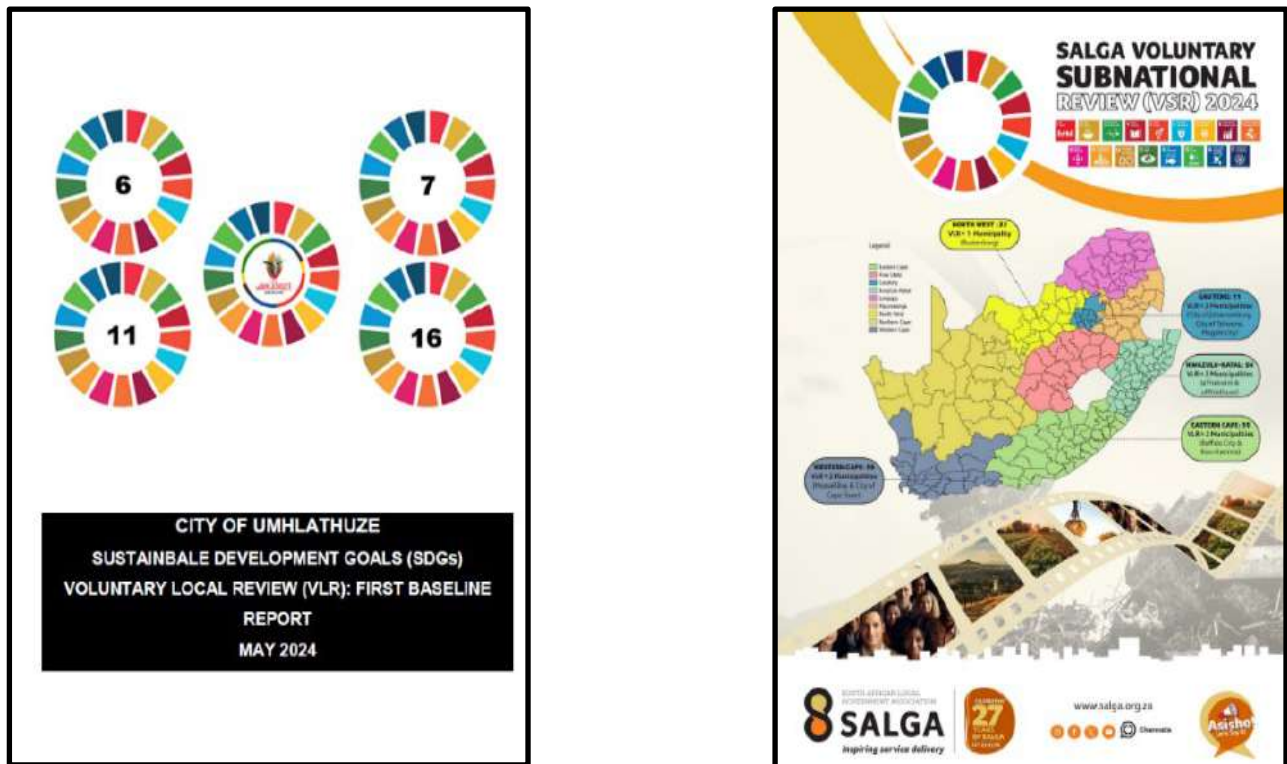


Figure 58: uMhlathuze's First Baseline VLR Report and SALGA's Voluntary Subnational Review

The uMhlathuze First Baseline Report was submitted and approved by Council during May 2024. Subsequently, uMhlathuze's contribution to the Voluntary Subnational Review (VSR) has also been acknowledged one of 10 Municipalities in the country that have embarked on the process of VLR compilation.

Master Planning: Richards Bay Waterfront

The Richards Bay Waterfront is an important focus area for tourism and recreation and furthermore serves the surrounding region. The Municipality completed a process to prepare a Master Plan for Richards Bay Waterfront area that advanced the following objectives:

- A waterfront that can accommodate and unlock further economic development;
- A waterfront that provides in all the needs of local people, visitors and tourists; and
- A waterfront that will advance the spatial transformation agenda of the uMhlathuze Municipality.

Subsequently, the Municipality finalised the detailed town planning processes and preliminary engineering designs in order to package developable properties within the Richards Bay Waterfront, inclusive of the Alkantstrand and Newark Beach area.

The final development layout for the Waterfront area is provided hereunder:

Environmental Planning

The Municipality has identified Climate Change as a strategic risk, which could, and has, adversely impacted the lives of communities and compromised service delivery. There has been a compelling resurgence to scale up on climate change responses so that localised impacts of climate risks can be adequately and also proactively responded to. The City Development Department is tasked with coordinating climate change actions interdepartmentally and also recording and reporting accordingly.

- The IDP (Integrated Development Plan), SDF (Spatial Development Framework) and emerging policy frameworks such as the IUDF (Integrated Urban Development Framework) for which the Municipality is a pilot institution;
- Climate Change programmes and policy mechanisms initiated by Province and National Government;

- Reporting to global affiliations such as the Global Compact of Mayors on Climate and Energy; and
- The City Development Department facilitates quarterly meetings of the Green Team to take stock of various interventions documented in the Climate Change Action Plan. The Green Team is an interdepartmental structure that has the mandate to ensure that the municipal Climate Change Strategy and Action Plan are implemented. The following figure is a schematic of its composition

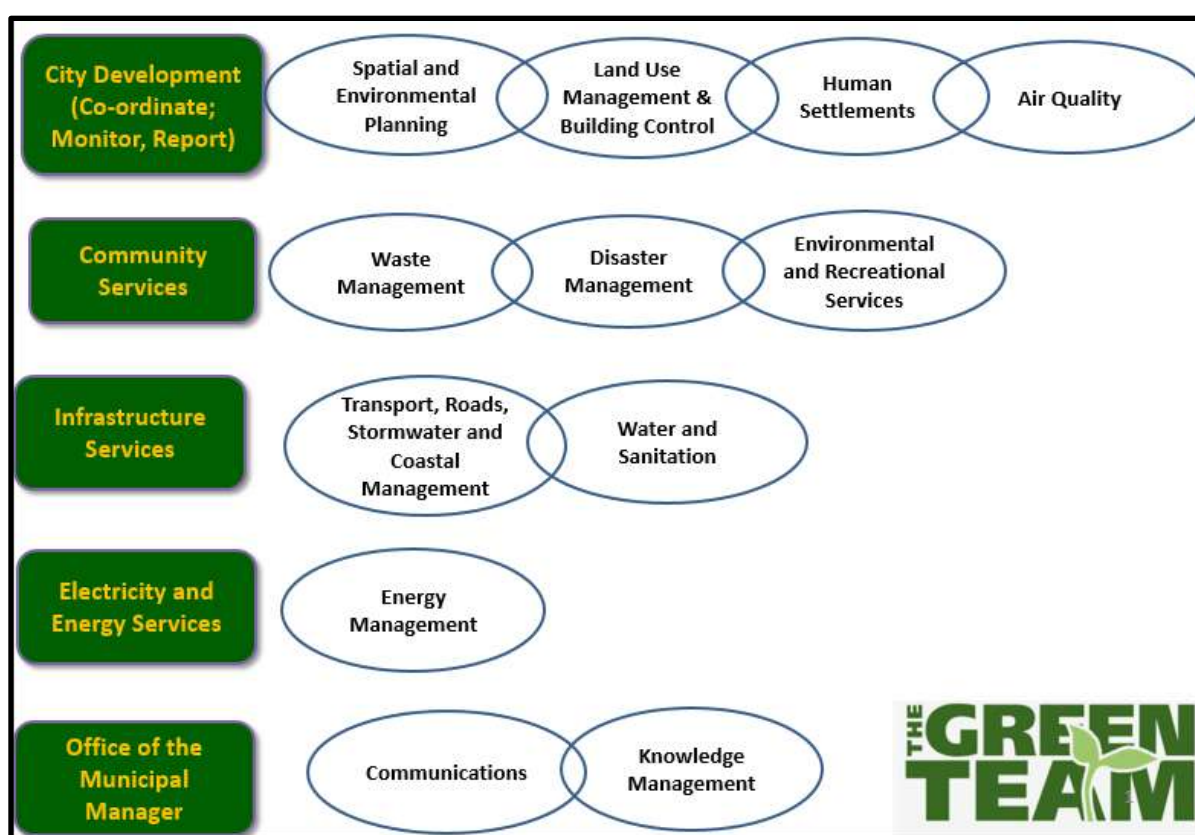


Figure 60: Composition of the Green Team

Over the reporting period Green Team meetings took place on the following dates:

- Quarter 1: 13 and 26 September 2023
- Quarter 2: 5 December 2023
- Quarter 3: 18 March 2024
- Quarter 4: 19 June 2024

Strategic partnerships and associated programmes

As part of the Climate Change Action Plan, the uMhlathuze Municipality has recognized that strategic partnerships are imperative for profiling, networks and access to other programs and climate finance. The Municipality has embarked on programmes with various partners in efforts to scale up responses to climate threats as elaborated below:

ICLEI and the Covenant of Mayors

The City of uMhlathuze remains a member in good standing with ICLEI and through their programmes signed a compact with the Covenant of Mayors. Being part of the compact requires the Municipality to declare their climate action on the Carbon Disclosure Project (CDP) on an annual basis. This is a universal online platform that streamlines climate reporting. The CDP seeks to address the followings sectors:

- Governance and leadership
- Energy
- Waste
- Transport
- Climate Hazards and adaptation responses
- Resilience

Cities-Adapt Programme

The Cities Adapt project is a partnership between the South African National Department of Forestry, Fisheries and the Environment (DFFE) and the South African National Department of Cooperative Governance and Traditional Affairs (CoGTA) with support from GIZ (Deutsche Gesellschaft für Internationale Zusammenarbeit). The project is funded by the International Climate Initiative (IKI) of the Government of Germany.

The purpose of this project is to build the resilience to climate change impacts in selected cities and disadvantaged urban neighbourhoods in South Africa and Mexico and the project is planned to run until August 2025. During August 2022, the City received a favorable response to their application for selection as a partner city. The project location motivated by the Municipality was Esikhaleni/uMzingwenya.

More specifically, the objective of the project is to:

- Mainstream climate change adaptation measures into urban development strategies and capacity building of key stakeholders.
- Support the planning and implementation of a concrete demonstration project for adaption in a public space.

It is important that the above demonstration project has to be scalable and easily replicable to other areas in the province and country. The demonstration project has to be innovative and should have a sustainable impact that can be continued by the Community and/or the Municipality after the end of the Cities Adapt project.

A kick-off workshop was held with members of the Green Team, GIZ, DFFE and DCoG during January 2023 and the first network meeting with Mexican partners took place virtually on 29 March 2023. Following engagements with Ward Councillors where the project was introduced

to lay the foundation for further community engagement, an introduction was made to Traditional Council structures during August 2023.

A community workshop was hosted on 15 November 2023 within eSikhaleni. Attendees included Traditional Authority, Ward councillors, Ward Committee members and members of the community. At the workshop, the project concept was presented to the community.

The Cities-Adapt team participated in World Sustainable Energy Day awareness campaign in eSikhaleni and Nseleni during March 2024. The main focus of the day was Neighbourhood resilience and climate change adaptation. The event included presentations by local schools regarding the above mentioned topics.



Participating learners from Nseleni and eSikhaleni Schools during World Sustainable Energy Day celebrations

Following from the GIZ partnership on the Cities-Adapt programme, the City of uMhlathuze was invited to attend a learning and exchange conference entitled “Learning Process on Flood Management for Risk-Informed Urban Development (RIUD)” in Botswana. The exchange conference offered an opportunity to engage with and learn from other cities, government organisations and private entities. The session endeavoured to present potential bankable projects in relation to flood management and showcase how cities can prepare project proposals through expert and peer review enhancements.

The selected pilot area for our CitiesAdapt project is Esikhaleni. Challenges related to flooding due to design and urban management related matters are prevalent in our pilot area. As such, the participation in this conference provided valuable insights into suitable local government responses to the challenge in the pilot area. The conference provided the opportunity for networking with other local governments and the sharing of experiences on how to deal with flood risk at various stages of the process.

Environmental Authorization Applications

In addition to advising on Development/Land Use as well as lease applications, the Municipality is required to comment as an organ of state on relevant Environmental Authorization applications. The following applications were processed and commented on during the 2023/2024 financial year:

No	Date Application Received	Project Description	Co-ordinates; Location	Finalized Within Timeframe	
				Y	N
1	07 June 2023	Draft Basic Assessment Report for the Proposed Upgrade of the Existing Approach Roads and proposed new infrastructure located, at the Richards Bay Waterfront within the City of uMhlathuze Local Municipality.	28° 47' 12.92" S; 32° 05' 00.29" E & 28° 47' 13.66" S; 32° 04' 47.31"E	✓	
2	13 June 2023	Draft Scoping Report for the proposed construction of a promenade with a viewing deck, staircase and communal beach, Richards Bay within City of uMhlathuze Local Municipality (ward 2).	S28°48'6.13"; E32° 5'44.32"	✓	
3	26 June 2023	Draft Scoping Report for the proposed Expansion of Grindrod Navitrade 11.6ha Portion 95 by additional 25ha of Portion 94 Erf 5333 to Increase Coal Handling and Storage Capacity at Navitrade Facility, Richards Bay, KwaZulu-Natal.	28°46'27.47"S, 32° 1'17.59"E	✓	
4	29 June 2023	EMPR Amendment Application - The proposed replacement of critical pipe sections within the Port of Richards Bay, Kwazulu-Natal.	Port of Richards Bay	✓	
5	12 July 2023	Draft Scoping Report for the Proposed Development of Eyamakhosi Resources Phase 2 Coal Storage Facility (EP2CSF) Alton South, Richards Bay	28°46'25.78"S, 32° 1'4.68"E	✓	
6	02 August 2023	Draft Environmental Impact Assessment for Part 2 Amendment of environmental authorisations and water use licence application for Phase 1F	28° 45'8.77"S, 32° 00'46.85"E	✓	

No	Date Application Received	Project Description	Co-ordinates; Location	Finalized Within Timeframe	
				Y	N
		of the Richards Bay Industrial Development Zone, King Cetshwayo District Municipality.			
7	24 July 2023	Environmental Impact Assessment for the proposed Jindal Melmoth Iron Ore project, Mthonjaneni Municipality.	The Jindal MIOP site is located 25 km southeast of Melmoth, within the Mthonjaneni LM in the Kwazulu-Natal (KZN) Province of South Africa	✓	
8	04 August 2023	Draft Basic Assessment Report for the proposed prospecting project of coal on portion of the remaining extent of farm Mambuka 16919, portion of the remaining extent of farm Lot 308 Empangeni 13742 and portion remaining extent of farm Lot 307 Empangeni 13746, situated in the Magisterial District of King Cetshwayo in Kwa-Zulu Natal Province.	Approximately 19.05 km North of Empangeni and 1 km from Magwetshana and Mningi communities. It is also 20km away from Richards Bay port.	✓	
9	21 August 2023	DC28/0007/2023 Proposed Construction of Inkosi Phalane Shopping Centre on Portion 1 of Erf 11497, Farm Ruth No. 16833, near Esikhaleni, within uMhlathuze Local Municipality, KwaZulu – Natal.	28° 51'37.91"S, 31° 53'36.41"E	✓	
10	05 September 2023	Draft Environmental Impact Assessment for the proposed Nseleni Independent Floating Power Plant within the Port of Richards Bay, KwaZulu-Natal.	Remainder Farm 16230; Portion 1 of Farm 16230; Portion 45 of Erf 5333;	✓	

No	Date Application Received	Project Description	Co-ordinates; Location	Finalized Within Timeframe	
				Y	N
			Portion 21 of Erf 5333; Erf 6363		
11	20 September 2023	Draft Basic Assessment Report for the proposed for the Second Bank Remediation at Felixton Sugar Mill, City of uMhlathuze Local Municipality, King Cetshwayo District Municipality, KZN	Remainder of Farm Felixton No.17401, within Ward 34	✓	
12	16 October 2023	Draft Basic Assessment Report for the proposed upgrade of security fence, Transnet National Ports 13 Authority, Richards Bay, uMhlathuze Local Municipality, KwaZulu-Natal.	28°47'53.14"S; 32° 2'2.59"E	✓	
13	26 October 2023	Draft Basic Assessment Report for the proposed Railway Re-alignment for Richards Bay Industrial Development Zone, Phase 1F, Alton North, Richards Bay, KwaZulu-Natal.	28° 45'8.77"S, 32° 00'46.85"E	✓	
14	06 November 2023	DC28/0005/2023 Draft Environmental Impact Report: The Proposed Expansion of Grindrod Navitrade Portion 94 Erf 5333 Coal Storage Facility in Richards Bay	28°46'27.47"S, 32° 1'17.59"E	✓	
15	09 November 2023	Draft Basic Assessment for the Construction of The KwaDube Multipurpose Centre, City of uMhlathuze Municipality	Portion 3 of Reserve No. 10, Farm 15830	✓	
16	24 November 2023	DC28/0019/2023 Draft Basic Assessment Report- The Proposed Development of Richards Bay Truck Staging Area on a Portion of the Remainder of Erf 5333	28°46'34.53"S, 31°58'8.90"E	✓	

No	Date Application Received	Project Description	Co-ordinates; Location	Finalized Within Timeframe	
				Y	N
17	11 December 2023	Draft Environmental Impact Report- the Proposed Development of Eyamakhosi Resources Phase 2 Coal Storage Facility (EP2CSF) within Portion 88, 89, 90, 91, 159 ERF 5333 Alton South, Richards Bay, KZN	28°46'25.78"S, 32°1'4.68"E	✓	
18	16 October 2023	Final Basic Assessment on the Prospecting Right and Environmental Authorization Application on a Portion of the Remaining Extent of the Farm Mambuka 16919 with DMRE Ref: KZN 30/5/1/1/2/11413 Pr.	Approximately 19.05 km North of Empangeni and 1 km from Magwetshana and Mningi communities. It is also 20km away from Richards Bay port.	✓	
19	08 March 2024	Draft Scoping Report for the proposed Installation of a 22MW Dual Fuel Generator for the Transnet National Port Authority.	28°47'8.42"S; 32°1'54.45"E	✓	
20	04 April 2024	Draft Basic Assessment report for the proposed construction of the 400kv Invubu-Mbewu (Theta) transmission power line within the King Cetshwayo District Municipality, KwaZulu-Natal province	Wards 5, 24, 31 and 32 of the City of uMhlathuze Local Municipality.	✓	
21	22 April 2024	Draft Environmental Scoping Report for the Proposed Bayside Aluminium Recycling	28°47'22.42"S; 31°00'52.20"E	✓	
22	08 May 2024	Draft Scoping Report for the proposed Pictor Thermal Power Plant on portion 1 of Erf 15665 and associated infrastructure on various properties in Richards Bay, KwaZulu-Natal.	28°44'50.00"S; 31°55'44.00"E	✓	

No	Date Application Received	Project Description	Co-ordinates; Location	Finalized Within Timeframe	
				Y	N
23	23 May 2024	The Draft Basic Assessment Report for the prospecting right application on Farm Reserve No.7B 15827 GU in uMhlathuze Local Municipality, KwaZulu-Natal.	Wards 24, 25, 27, 28, 29 & 30 of the City of uMhlathuze Local Municipality.	✓	

Table 131: Environmental Impact Assessments processed

No of Environmental Applications Received: 23

Number Finalized within prescribed timeframe: 23

100% Compliance

Air Quality Management

Background

The role of the Air Quality Management Unit (AQMU) is to ensure that the environment is protected by providing reasonable measures for the prevention and enhancement of air quality for the sake of the Citizens within the City of uMhlathuze. The objectives of Air Quality Management are as follows:

- To comply with the Constitution, National Environmental Management: Air Quality Act (NEM: AQA) 2004 and other related pieces of legislation
- To be in line with the National Framework for Air Quality Management in attaining compliance with ambient air quality standards, and give effect to the Republic's obligations in terms of international agreements
- To effectively communicate air quality status information to all levels of the society, from experts in the field to primary school children and the ordinary citizen on the street.
- To improve information sharing with other spheres of government and relevant institutions dealing with air quality.

The City of uMhlathuze has an obligation/mandate to ensure adherence that Section 24 of Chapter 2 of The Constitution of the Republic of South Africa (1996) stating that **"Everyone**

has the right an environment that is not harmful to their health or well-being".

Furthermore, the organization has a mandate to adhere to various pieces of legislation such as National Environmental Management Air Quality Act of 2004.

The City of uMhlathuze manages and operates three Ambient Air Monitoring Stations which include meteorological stations. The Ambient Air Quality Monitoring Stations are located at the eSikhaleni Library, Arboretum Mzingazi Water Treatment Plant and Brackenham Cemetery (refer to Figure 1 and Figure 2). The pollutants measured by these stations include sulphur dioxide (SO₂), nitrogen dioxide (NO₂), particulate matter with an aerodynamic diameter less than 10 microns (PM₁₀), particulate matter less than 2.5 microns (PM_{2.5}) and ozone (O₃). The stations also monitor meteorological data, including Wind Direction (WD), Wind Speed (WS), Temperature (T), Relative Humidity (RH) and Rainfall (RF).

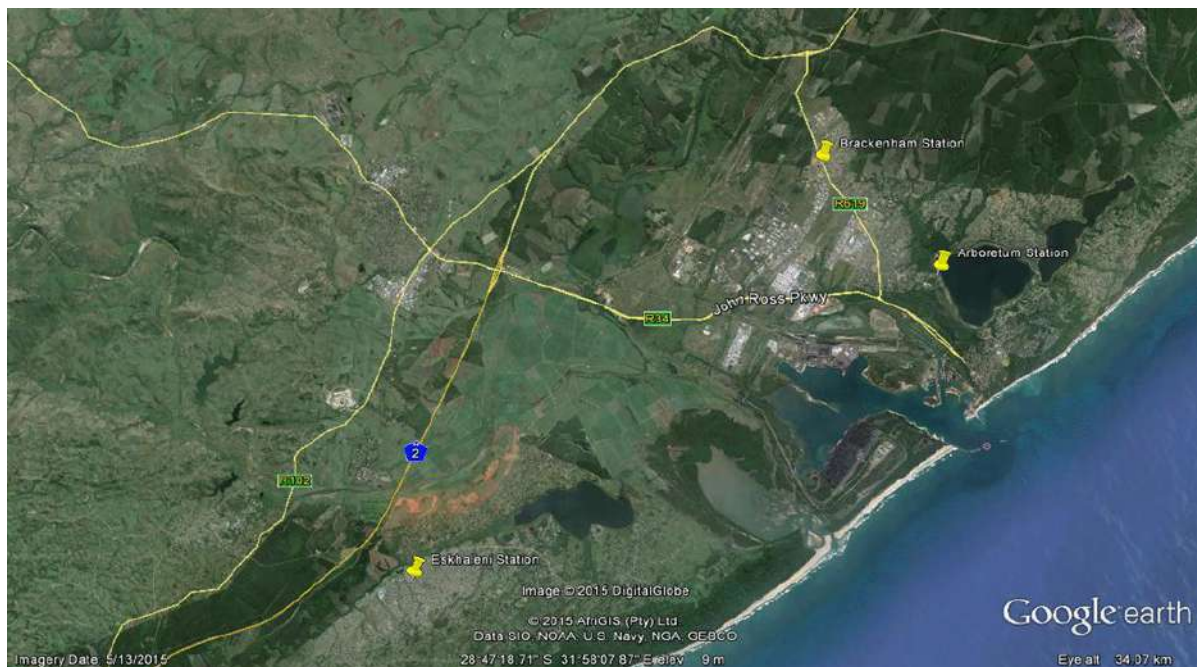


Figure 61: Map Indicating Ambient Air Quality Monitoring Stations depicted in yellow pins



Ambient Air Monitoring Station

Objectives of Monitoring Ambient Air

- To fulfil the legal obligation in terms of the National Environmental Management: Air Quality Act No 39 of 2004 for the local authority to monitor ambient air.
- To determine the impacts of the air pollutants on the environment, as well as human health.
- To track progress on the implementation of pollution control measures.
- To monitor compliance with National Ambient Air Quality Standards.
- To analyse and verify complaints.

Pollutants Monitored by Each Monitoring Station

Station Name	SO ₂	NO _x	PM ₁₀	PM _{2.5}	O ₃
Arboretum	√	√	*	*	*
Brackenham	The station was not operational during the period in review				
eSikhaleni	√	√	*	*	*

Table 132: Reflects pollutants measured in each monitoring station

√ Denotes pollutants measured at each station

Station Name	Int Temp	WD	WS	RH	SR	BP	RF
Arboretum	√	√	√	√	√	√	√
Brackenham	The station was not operational during the period in review						
eSikhaleni	√	√	√	√	√	√	√

Table 133: Reflects meteorological station and parameters that are monitored

√ Denotes meteorological data measured at each station

National Ambient Air Quality Standards (NAAQS)

National Ambient Air Quality Standards refer to the level of pollutants prescribed by National Environmental Management: Air Quality Act (NEM: AQA) to provide public health protection, including protecting the health of sensitive populations such as asthmatics, children and the elderly. Standards also provide public welfare protection, including protection against decreased visibility and damage to crops, vegetation and buildings. The averaging period and

the limit values are based on the vulnerable group. This means that an exposure to 10-min SO₂ average period of a vulnerable human being will have negative impact on the well-being. For example, an asthmatic person is more susceptible compared to healthy person.

In Table x below shows the most recent National Ambient Air Quality Standards (NAAQS) for criteria pollutants monitored at the City of uMhlathuze Air Quality Monitoring Stations, as contained in SANS 1929:2009.

Parameter	Averaging Period	Limit Value / Concentration	Frequency of Exceedance Per Year	Comments
SO ₂	10-min	500 µg/m ³ (191 ppb)	526	NAAQS
	1-hour	350 µg/m ³ (134 ppb)	88	NAAQS
	24-hour	125 µg/m ³ (48 ppb)	4	NAAQS
	1-year	50 µg/m ³ (19 ppb)	0	NAAQS
NO ₂	1-hour	200 µg/m ³ (106 ppb)	88	NAAQS
	1-year	40 µg/m ³ (21ppb)	0	NAAQS
PM ₁₀	24-hour	75 µg/m ³	4	NAAQS
	1-year	40 µg/m ³	0	NAAQS
PM _{2.5}	24-hour	40 µg/m ³	4	NAAQS
	1-year	20 µg/m ³	0	NAAQS

Table 134: National Ambient Air Quality Standards for criteria pollutants

Air Quality Index

The Air Quality Index (AQI) is a nationally defined yardstick that informs the community on how clean or polluted the air is on the scale of one (1- clean air) to ten (10 - polluted air). It also provides the health effects that might be of concern, where the higher the AQI the greater the level of air pollution hence the greater the health concerns from exposure to poor air quality. The South African Air Quality Information Systems (SAAQIS) receives air quality data from the monitoring stations and sends message to the public on the state of air quality.

1 ↔ 4	4 ↔ 6	6 ↔ 8	8 ↔ 10	10	No current data	Index i
Good	Moderate	Unhealthy	Very Unhealthy	Hazardous		

Table 135: National Air Quality Index

Air Quality Index in SAAQIS

AQI for South Africa based on NO2, SO2, O3, PM10, PM2.5 and CO														
			NO2		SO2		Ozone		PM10		PM2.5		CO	
		NAAQS	106 (1hr)	106 (1hr)	134(1hr)	134 (1hr)	80 (1hr)	80 (1hr)	190(1hr)	190(1hr)	103 (1hr)	103 (1hr)		
			ppb	ppb	ppb	ppb	ppb	ppb	ug/m3	ug/m3	ug/m3	ug/m3	ppm	ppm
Air Quality Status	Summary Message	AQI Bands	NO2 Bands	NO2 (ppb)	SO2 Bands	SO2 (ppb)	Ozone Band	O3 (ppb)	PM10 Band	PM10 (ug/m3)	PM2.5 Band	PM2.5 (ug/m3)	CO (ppm)	CO Bands
Low	Good	1	0-36	0	0-44	0	0-26	0	0-65	0	0-33	0	0	0-10
		2	37-71	36	45-89	44	27-53	27	66-128	65	34-68	33	10	10.1-20
		3	72-106	71	90-134	89	54-80	54	129-190	128	69-103	68	20	20.1-30
Moderate	Moderate	4	107-143	107	135-153	134	81-107	81	191-215	190	104-128	103	30	30.1-35
		5	144-178	143	154-172	153	108-134	108	216-240	215	129-153	128	35	35.1-40
		6	179-213	178	173-191	172	135-160	135	241-265	240	154-178	153	40	40.1-45
High	Unhealthy	7	214-249	213	192-210	191	161-187	161	266-290	265	179-203	178	45	45.1-50
		8	250-285	249	211-230	210	188-213	188	291-315	290	204-228	203	50	50.1-55
		9	286-320	285	231-249	230	214-240	214	316-340	315	229-253	228	55	55.0-60
Very High	Unhealthy													
Hazardous														
s	s	10	>321	320	>250	249	>241	241	>341	340	>254	253	60	>60

Table 136: Air Quality Index

Air Quality Index Information		
When the AQI is...	At-risk individuals such as children, the elderly and persons with health concerns should...	The general population should...
Low (Green)	Enjoy your usual outdoor activities.	Enjoy your usual outdoor activities
Moderate (Yellow)	Adults and children with lung problems, and adults with heart problems, who experience symptoms , should consider reducing strenuous physical activity, particularly outdoors.	Enjoy your usual outdoor activities
High (Orange)	Adults and children with lung problems, and adults with heart problems, should reduce strenuous physical exertion, particularly outdoors, and particularly if they experience symptoms. People with asthma may find they need to use their reliever inhaler more often. Older people should also reduce physical exertion	Anyone experiencing discomfort such as sore eyes, cough or sore throat should consider reducing activity, particularly outdoors
Very High (Red)	Adults and children with lung problems, adults with heart problems, and older people, should avoid strenuous physical activity. People with asthma may find they need to use their reliever inhaler more often	Reduce physical exertion, particularly outdoors, especially if you experience symptoms such as cough or sore throat
Hazardous (Purple)	Adults and children with lung problems, adults with heart problems, and older people, should avoid strenuous physical activity. People with asthma may find they need to use their reliever inhaler more often	Reduce physical exertion, particularly outdoors, especially if you experience symptoms such as cough or sore throat

Table 137: Health messages associated with Air Quality Index

The Air Quality Index for the City of uMhlathuze can be viewed on the SAAQIS website; select Air Quality Index and zoom in to Richards Bay, alternatively by downloading the SAAQIS APP on a smart phone.

The stations data availability was 86.34% which is below the national standard requirement of 90% for the period 1 July 2023 to 30 June 2024. This can be mainly attributed to equipment failures due to lead shedding challenges and actions have been taken to prevent such failures going forward. There were no exceedances for 10 minutes, hourly and daily SO₂ national standard for the period in review at all stations.

Met Data Interpretation

The following figure shows wind roses for eSikhaleni and Arboretum Stations as derived from meteorological data.

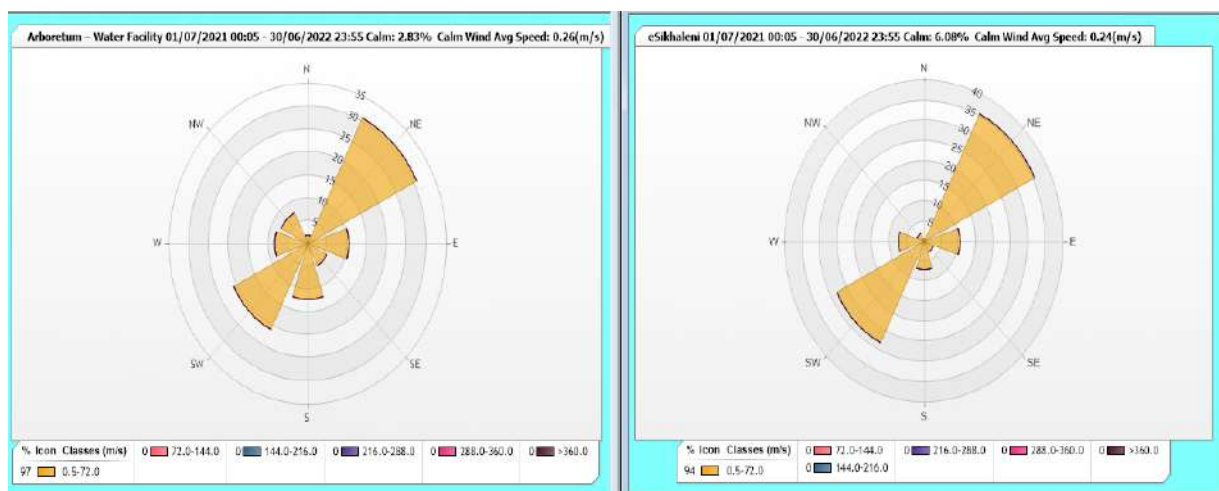


Figure 62: 5 Minute wind roses for eSikhaleni and Arboretum Stations

2023/24 Milestones

Inspections

There were eighty seven (87) inspections conducted. These inspections include various types of industries such as smelters, pulp and paper mills, chemicals, harbour, iron steel, fertiliser, coal exporters, mineral mining, forests, blasting and sugarcane.

Complaints

There were twenty four (24) air quality related complaints received and attended to. These complaints include spillages, odour, burning, industry stack emissions and other incidents having negative impact to the environment especially air quality.

Awareness Programs

The awareness programs are based on bringing awareness to various stakeholders including schools, clinics, ward meeting and informal industries. The awareness focuses on:

- Sources of air pollution
- Effects of air pollution on the environment and human health
- Strategies to embark on to minimize air pollution

There were twelve (12) community awareness campaigns conducted during the period of 1 July 2023 to 30 June 2024. These were done in various libraries within the jurisdiction of the City.



Awareness Campaigns

Scheduled Trade Permits

All facilities / industries conducting activities that pose a threat or are likely to cause harm to public health and the environment are required to have a Scheduled Trade Permit (STP) as stipulated in terms of the Council's Environmental Health Bylaws. There twenty eight (28) applications received including renewals and new applications. Ten (10) Scheduled Trade Permits were issued and eighteen (18) were in progress by the end of reporting period.

Notices

There were no compliance notices issued in various industries during the period of July 2023 to June 2024.

Human Settlements

Human Settlements Section falls within the Urban and Rural Planning Section. The Primary objectives of the section in line with its strategic objective as documented in the IDP are as follows:

- Pursuing all available options for the release of suitable, well located state owned land for sustainable human settlements;
- Promoting a variety of Housing Typologies and Densities to provide for all Demand Categories;
- Improving the living environment of households in the informal settlements through incremental access to basic services and structured in situ upgrading (where suitable);
- Creating other forms of tenure through Social Housing/Rental and building new Community Residential Units whilst upgrading the existing hostel blocks;
- Enabling opportunities in the GAP market for households earning between R3501-R22 000 per month; and
- Provision of security of tenure through issuing of title deeds.

Human Settlements Unit Key Achievements for the Financial Year

- Review of Human Settlements Plan
- Council adopted the Human Settlements Plan Review for 2023/24 in May 2024.
- Municipal Accreditation (Human Settlements)

The Implementation Protocol has been renewed for another three years starting from 2023 to 2026 and the Municipality remains accredited at level 2.

Improving Community Standard of Living through Accelerated Development of Integrated Human Settlements

Dumisani Makhaye Village Phase 6 & 8 Housing Project

Dumisani Makhaye Village Phase 8 (BNG) houses:



Dumisani Makhaye Village Phase 8 BNG Houses construction

BNG/Low Income Houses: About 110 beneficiaries have been approved on Housing Subsidy System (HSS) and 102 title deeds have been done for beneficiaries prior to construction to avoid title deed backlog. Sixty-Eight (67) slabs have been completed to date, with a total of twenty-five (25) retaining walls have been completed to date. The total number twenty (20) housing units have been completed and ten (10) of them are ready for handover to the beneficiaries.

Dumisani Makhaye Village Phase 6 Finance Linked Individual Subsidy Programme (FLISP) Houses:

Seventy-six (76) sites are available for the Finance Linked Individual Subsidy Programme (FLISP). Seventy-five (75) of these applications have been approved. The Implementing Agent has completed fifty-four (54) houses, nine (9) houses are waiting for electricity connection and Seven (7) are waiting for plans approval.

EMPANGENI MEGA HOUSING PHASE 1, PHASE 2 AND PHASE 3 (CATALYTIC PROJECT)

Phase 1: Construction of BNG Houses

This phase has been completed in-terms of installation of services and it ready for construction. It has Phase 1A (Serviced sites), Phase 1B (FLIPS) and Phase 1C (RDP and Social Housing).

For Phase 1C (RDP) funding for stage 3 which is top structures/construction of BNG houses has been approved by the Department of Human Settlements. Hundred and twenty-seven (127) applicants have been captured on the Housing Subidy System (HSS) and hundred and twelve (112) approved. Ninity nine (99) transfers have been done prior to construction of houses and construction has commenced with twenty-four (24) slabs completed, nine (9) wall plates completed.

Phase 2: Installation of internal bulk services



Empangeni Mega Housing Phase 2 Internal Bulk Construction

This phase is **100%** complete and comprised of roads, water line, stormwater pipe and sewer. The project duration was 12 months and the practical completion was achieved on the 27 June 2024.

Phase 3: Installation of internal bulk services



Empangeni Mega Housing Phase 3 Internal Bulk Construction

This phase is **100%** completed and comprises of roads, water line, storm water pipe and sewer also electricity. The duration of the project was 12 months and the practical completion was achieved on the 27 June 2024.

Human Settlement Intervention on Operation Sukuma Sakhe (OSS) Programme and Emergency Houses (Temporal Houses)

The project funding was approved by the Department of Human Settlements for two hundred and thirty five (235) beneficiaries. About one hundred and ninety four (194) applicants/beneficiaries have been captured on the HSS and one hundred and eighty-one (181) approved. Construction has commenced on site with 79 sites pegged, 65 platforms cut and 46 slabs completed.

Temporal Shelter



Temporal structures constructed

Thirty-five (35) temporal structures were constructed in different wards especially those that were affected by 2022 April Floods and 2023 heavy rains.

Buchanana Rural Housing Project

The municipality has managed to secure the funding from the Department of Human Settlements for the first phase of 300 housing units. The municipality has commenced with stakeholders consultation where Obuka Traditional Authority has been consulted about the project as well as the Project Steering Committee (PSC) and the next stakeholder to be consulted will be the community members. Thereafter the beneficiary identification process as well as the beneficiary registration process will follow which will then be followed by the construction of houses.

Progra mme	Back log	2015 /16	2016 /17	2017 /18	2018 /19	2019 /20	2020 /21	2021 /22	2022 /23	2023 /24	Total Delive red
Pre- 1994 (EEDBS)	405	105	92	87	21	19	-	34	-	-	358
Post- 1994	555	-	65	159	108	86	39	33	43	10	543

Table 137: Eradication of title deed backlog

The municipality manage to transfer 10 properties in the previous financial year to beneficiaries at Dumisani Makhaye Village (Post-1994).

Housing Consumer Education

Housing Consumer Education (HCE) is a programme that educates communities on their rights and obligations on government subsidies and to provide them with information to make informed decisions. The municipality was able to conduct 16 housing consumer education awareness programmes as well as 5 social media posts on FaceBook.

National Housing Needs Register (NHNR)

The purpose of the NHNR is to create a single integrated database of potential human settlement beneficiaries. It is a tool to support a fair, equitable, transparent, and inclusive selection and approval process for all housing development projects undertaken through the Integrated Residential Development Programme.

The Service Provider Mabuna Consulting has been appointed by the Department of Human Settlements to assist the Municipality with the implementation of the programme. The programme started with the training of field workers from each ward and has also commenced with the collection of information and capturing of respondents questionnaires on the NHNR. More 45 000 beneficiaries have been captured so far on the system.

Job opportunities created through human settlements projects

More than 70 job opportunities through general workers were created through Empangeni Mega Housing project.

Economic Development Facilitation and Public Transport

The Economic Development Facilitation Section is divided into three distinct units, namely:

- Business Support, Markets and Tourism
- Community Development Section; and
- Property Administration.
- Public Transport Facilities & Operations Coordination

The achievements of these units are outlined below.

Business Support, Markets and Tourism

In line with the IDP Objectives, the following are the targets that have been achieved as per the SDBIP for the year under review.

Tourism

The following tourism projects were successfully implemented during the year under review:

Media Tour

The Media channels are the most effective for destination marketing, they play a significant role in many aspects of tourism especially in information sharing, the decision-making process, destination promotion and in focusing on best practices for interacting with tourists. The media have a crucial role to play in promoting emerging destinations and it is used as a main source of information by the visitors.

The Tourism Month Media Tour was a joint initiative between uMhlathuze Communications, Tourism and the uMhlathuze Community Tourism Organisation (uCTO). Journalists and radio presenters from various media houses were identified and invited to be part of the tour. The value exchange in this programme is the profiling and articles the journalists write up about the destination and products visited. The journalists present were as follows:

Table 1: Journalist for the Media Tour

Day 1: On the first day, City Mayor, X Ngwezi to give a welcome speech to the media practitioners. The City Mayor in his welcome speech explained about the Zulu history and mentioned a number of the City's best attractions that need to be marketed. The Mayor also emphasised that the tourism industry is the sector that employs a great number of people in South Africa.

Day 2: On the second day, the media contingent was taken to the City of uMhlathuze sports grounds where the Mayor informed regarding the progress of the City's stadium upgrade. At Somopho Hills, activities enjoyed were hiking, quad biking and paint ball games. The day ended with a Sundowner Boat Cruise at the Tuzi Gazi Waterfont.

Day 3: A 2-hour game drive at Thula Thula Private Game Reserve. Thula Thula boasts 4 of the Big 5 animals. The Media Tour ended shortly thereafter.

After the media tour one of the articles was on Isolezwe newspaper (Tourism pages) and it was published on the weekend edition of 23 September 2023.



Figure 63: Isolezwe uMhlathuze Municipality Media Tour Article

Media Tour 2023



Provincial Tourism Month Celebrations

The month of September in South Africa celebrated both Heritage and Tourism. This month gives opportunity to people to embrace their heritage and gives destinations an opportunity to market themselves, highlight their tourism attractions as well as advertise packages on offer.



Figure 64: Tourism Month Celebration Invitation 2023

The Department of Economic Development, Tourism and Environmental Affairs (EDTEA) in partnership with Tourism KwaZulu-Natal selected Somopho Hills Adventure Park in Ward 31 under the City of uMhlathuze as the venue where Tourism Month was commemorated.

The speech on behalf of the MEC emphasised that the department is committed to advocate and support rural tourism initiatives. Tourism activities and rural tourism in particular is viewed as the vehicle for economic development and a solution to the scourge of youth unemployment.

The Department of Economic Development and Environmental Affairs unveiled an investment of R1.2 million worth of quad bikes handed over to Somopho Hills Adventure Park. The handover of the quad bikes will assist the park greatly in executing the most loved activity of riding quad bikes around the park. Somopho Hills and the Inkosi of BaThembu expressed gratitude to the department and other government institutions for the assistance and support given, they also mentioned that the park has since hired fifteen (15) youth who were unemployed around the area of eMacekane.

The Tourism month event was a success, and it was covered on various media platform which include E-TV, Igagasi FM, SABC, Isolezwe newspaper and other local media platforms. This in turn gave the Somopho Hills marketing exposure and the opportunity to capitalise on these platforms.

Crafters Exhibition at Inkwazi Boardwalk Mall

As part of the projects to celebrate heritage and assist crafters with a market, King Cetshwayo District Municipality (KCDM) in partnership with Boardwalk Inkwazi Mall organised a crafters exhibition from Thursday, 21 to Sunday, 24 September 2023. Fourteen (14) crafters took part in the exhibition, five being from uMhlathuze. The crafters were divided into two groups, the sculptures were placed in front of Woolworths and the Beadwork were in front of Shoprite:

Figure 7 – 8 Crafter Exhibition



The purpose of the advertorials is to market the uMhlathuze area as well as the activities taking place around uMhlathuze. It also assists in promoting members and products of the Community Tourism Organisation (uCTO). The strategy is and has been to advertise in publications that are well received in the tourism space and reach a wide audience through distribution at tourism shows, airports and tourism offices around the country.

HERRLICHES UMHLATHUZE!



BETRACHTEN SIE DIE STADT UMHLATHUZE ALS DEN SPIELPLATZ FÜR IHREN NÄCHSTEN URLAUB

Die Stadt Umhlathuze liegt an der wunderschönen Nordküste von KwaZulu-Natal im Betsos von Tloko. Sie ist eine der besten von OR Tambo International Airport, der nur eine 15-minütige Fahrt entfernt ist. Wir verfügen über Einrichtungen und Dienstleistungen von höchster Qualität, einschließlich Restaurants, von Sportmöglichkeiten bis hin zu privaten, lokalen, Wasserpark, Ausflügen und vielen anderen Einrichtungen auf Veranstaltungsorten in Landesteilen helfen Sie die Zeit der Wahl. Wir sind mit einem wunderschönen Klima gesegnet. Unsere Sonnen und Strand leben und unsere Wasser und sind natürlich eines der besten "Hotels" im Vergleich zu anderen Bädern. Auch unsere Meeresküste ist ein sehr schönes Erlebnis. Unsere wunderschönen Strände, Bäder und Bäder sind für alle geeignet. Jeder der Zugang zu den schönsten Meeresküsten und Bädern hat. Hier sind wir die besten. Aber wir haben auch viel mehr zu bieten als Sonne, Sand, Wasser und Bäder. Wir sind stolz auf die Kultur der Menschen, die hier leben. Wir sind stolz auf die Kultur der Menschen, die hier leben. Wir sind stolz auf die Kultur der Menschen, die hier leben.

Auf der wunderschönen Küste, die Sie besuchen können, können Sie die schönsten Meeresküsten und Bäder besuchen. Hier sind wir die besten. Aber wir haben auch viel mehr zu bieten als Sonne, Sand, Wasser und Bäder. Wir sind stolz auf die Kultur der Menschen, die hier leben. Wir sind stolz auf die Kultur der Menschen, die hier leben. Wir sind stolz auf die Kultur der Menschen, die hier leben.



Willkommen in der Stadt umhlathuze



Wir freuen uns darauf, Ihren Besuch zu einem unvergesslichen Erlebnis zu machen.

KONTAKTINFORMATIONEN
 Adresse: 5 Mkhosi Street, Civil Centre Richards Bay 3900
 Tel: 035 907 5414/035 907 5018
 Email: Linda.Madame@umhlathuze.gov.za / Tourism@umhlathuze.gov.za

Sanibonani and welcome to uMhlathuze!



Enjoy the great outdoors

Beaches and ocean attractions: In uMhlathuze, the ocean is warm, which makes our beaches a popular attraction among locals and tourists.

The water is ideal for swimming, or to enjoy water sports, boating and angling. Richards Bay is a sought-after destination for deep sea anglers and sailors. The city has several clubs catering to these needs, including the Zululand Yacht Club, Meerensee Boat Club and Richards Bay Ski Boat Club.

Pack a cooler bag and spend a relaxing day at one of the area's numerous picnic sites. Dolphins, birds and wildlife.

Visit the dolphin viewing platform at the end of the north breakwater pier at Alkantstrand for an opportunity to spot one of Richards Bay's endemic creatures, the rare and endangered humpback dolphin. Learn all about these mammals from the plaque at the end of the pier. Between June and December, you could also be lucky enough to spot a whale or two as they meander along our coastline on their annual migration.

If you're interested in bird watching, you've come to the right place! We have a rich bird life, with over 350 species that make uMhlathuze their home.

Be on the lookout for the occasional hippo or even crocodile wandering around the Alkantstrand and Small Craft Harbour areas – a treat for any nature lover!





Tel: 033 205 0235
www.psntravel.co.za



Tel: 072 798 2170 / 089 440 8350
Agn-village, Ward 4,
Madianzi, Richards Bay
nina.co.za1982@gmail.com |
bookings@hamishtravel.co.za
www.hamishtravel.co.za

There is so much to do in uMhlathuze



Cell: 084 672 4207
monica.naidoo@gmail.com
@ Radiance
@radiance108

Here it's summer all year round That's why we call it Sizzle City!

Go on an adventure!



Whether you're a thrill seeker, or prefer just a mild adrenalin rush, there's adventure here for everyone!

Water sport: Our ocean is warm and inviting for all sorts of water sports: surfing, kayaking, sailing, jet-skiing, kitesurfing and anything in between.

Boating: Enjoy a leisurely harbour cruise, or bring your fishing gear and go on a deep sea angling trip. Whether you enjoy sailing on a yacht, or paddling on a surf-ski, here you'll find whatever floats your boat.

Quad biking, dirt biking and off-road cycling: There are many trails for those who want to venture off the beaten path.

Playtime with paintballing – an exciting and fast-paced combat sport.

Game reserves and hiking

For a true wildlife experience, visit one of uMhlathuze's many game and nature reserves, including Enseloni Nature Reserve, where hiking is highly recommended.



Share the culture

uMhlathuze is deeply embedded in the heart of Zululand, the traditional home of the Zulu kingdom. We are proud of our Zulu culture and heritage, and our region offers tailor-made cultural tours, as well as exhilarating township tours. And don't forget to visit the museum in Empangeni.





Have a safe and blessed festive season

This is a special time of the year, filled with joy, celebration and optimism.

It is a time when families reunite, gifts are shared and those fortunate enough can enjoy a relaxing holiday.

Our city and district are blessed with beautiful beaches and other places of recreation, and it is within a short drive of game reserves and other coastal venues.

You will have noticed that our teams have given special attention to access to Alkantstrand, our main beach, trimming trees along the road, clearing areas and cutting grass.

We are also putting the finishing touches to the beach ablation and lifeguard facilities, with the safety and comfort of residents and visitors among our priorities.

It is the season of goodwill and of giving, and this is the greatest gift we can give to our people within our limited resources and budget: a safe, functional and beautiful city.

You will have noticed our emphasis on overcoming the many electrical and water challenges we inherited when we came into office a year ago.

We also, through our IDP process, gave you a voice in our decision-making and we continue to have open lines of communication through online and other platforms.



City Mayor Cllr Xolani Ngwezi



Welcome to the City of uMhlathuze



We are eagerly waiting to make your visit an unforgettable experience.

CONTACT DETAILS
 Address: 5 Mkhosi Strasse, Civil Centre Richards Bay 3900
 Tel: 035 907 5614/035 907 5019
 Email: Lerato.Mondwa@umhlathuze.gov.za/Tourism@umhlathuze.gov.za

Figure 65: Tourism Adverts as they appeared in different publications

Attendance of Tourism Shows

uMhlathuze Municipality attended two (2) tourism shows for the year under review:

Attendance of Meetings Africa 2024 (MA24)

The 17th edition of Meetings Africa took place from Monday, 26 to Wednesday, 28 February 2024 and it kicked off with Business Opportunity Networking Day at the Sandton Convention Centre in Johannesburg.

The event has become a focal point for the business events industry, and hosting insightful panel discussions from industry leaders. The 2024 edition has drawn an impressive array of exhibitors from 21 African countries, including new products from different countries around the world.

MA24 aimed to create a market access platform for African Business Events Products by facilitating quality connections, empower businesses with the latest global business event developments and to encourage robust conversation towards innovative solutions in planning and executing events. uMhlathuze exhibited under the KwaZulu-Natal Convention Bureau Pavilion.



uMhlathuze Municipality represented at Meetings Africa 2024

The Attendance of Africa's Travel Indaba 2024

The Africa's Travel INDABA took place from 13 -16 May 2024 at the iNkosi Albert Luthuli International Convention Centre (ICC), and Council was represented by an official profiling the City under the King Cetshwayo banner.

The district invited ten (10) product owners from all the local municipalities to send representation of tourism businesses and the following were forwarded to the district in partnership with the uCTO:

- Solo Travel Tours & Car Hire
- Under African Skies
- Thonga Travel Tours & Car Hire
- Mesda Bed & Breakfast
- Kallito Tours
- 1TKZN TV

The trade show provided the ideal platform for tourism exhibitors to showcase their offerings to international and local buyers, destination marketing companies and leisure tourism services partners. Moreover, with this year's sold out floor space, INDABA 2024 welcomed 1 261 exhibitors, with 25 African countries represented and over 1 000 buyers from 55 countries.



Representation at Africa's Travel Indaba 2024

Tourism Training Initiatives

Obuka Community Based Tourism Programme

Following the request from Obuka Development Committee regarding the support for the implementation of tourism enhancement initiatives for the identified unemployed tourism graduate within the community, an educational tour was planned.

The tour was sponsored by Thula Thula Private Game Reserve and it took place on 11 December 2023 at the Reserve. The aim was to develop the capacity of the youth in heritage management, sustainability and promotion of authentic tourist experiences.

The fifteen (15) unemployed graduates from Ntambanana area were taken on an educational tour to enhance knowledge on tourism opportunities, on how to preserve and enhance the community's natural and cultural heritage. The educational tour also included the visit to the proposed tourism projects sites and heritage sites located at Obuka Traditional Authority.

The City of uMhlathuze will be engaging other stakeholders to explore collaborative opportunities to implement the programme going forward as well as other proposed tourism projects within Obuka Traditional Authority.



Obuka Tourism Educational Tour

Assistance to the uMhlathuze Community Tourism Organisation (uCTO)

uMhlathuze Municipality has assisted the uCTO with a free office at the One Stop Shop in Empangeni; this to ensure that the organisation can focus the available funds to marketing the area and capacitating its members.

Over and above, the municipality received an application for grant funding from the uCTO, and the application served at the Grant – In – Aid portfolio committee. The amount of R300 000.00 was approved for the uCTO for the 2023/2024 financial year.

Small, Micro and Medium Enterprises (SMME) Support

Sanral Pre-Tender Training

The Municipality has partnered with SANRAL to provide pre-tender training for companies in construction with CIDB Gradings 1 to 4. The twenty-two-day accredited training commenced at the eSikhaleni Construction Incubator. The training for the first group ended on 21 September 2023. To-date Council and Sanral has held six (6) classes and two interim certificate handovers for groups 1 – 4.



Sanral Pre-Tender Training and Certificate Handover

Local Economic Development Handover

The uMhlathuze Local Municipality, in collaboration with the King Cetshwayo District Municipality, hosted a handover event to distribute items to the identified Agricultural Co-operatives. The event took place on 22 September 2023, and the objective was to equip these enterprises with the necessary resources to enhance their operations. The small businesses that benefitted were as follows:

No.	Name and Surname	Project Name	Ward	Items Received
1.	Betty Mthembu	Small business - Salon	13	Hair dryer, straightener
2.	Nontobeko Cele	Small business - Salon	13	Hair dryer, straightener
3.	Bhekisisa Lembede	Small business - Construction	13	Block making machine
4.	Hlengiwe Gumede	Small business - Construction	13	Block making machine
5.	Fezeka Sihlangu	Small business - Construction	13	Block making machine
6.	Ntando Hlophe	Small business - Construction	13	Block making machine
7.	Senamile Khuzwayo	Small business - Construction	13	Block making machine
8.	Zinhle Ntuli	Small business - Construction	13	Block making machine
9.	George Mthembu	Small business - Barber	13	Clippers (Hair trimming)
10.	Amoss Gumede	Small business - Barber	13	Clippers (Hair trimming)
11.	Khethumusa Msindiso	Small business - Barber	13	Clippers (Hair trimming)
12.	Lungani Hlophe	Small business - Barber	13	Clippers (Hair trimming)
13.	Thobani Shandu	Small business - Barber	13	Clippers (Hair trimming)
14.	Makhosazana Ndunakazi	Small business - Fashion	13	Sewing machine
15.	Silindile Cele	Small business - Fashion	13	Sewing machine
16.	Makhosazana Shozi	Small business - Fashion	13	Sewing machine
17.	Slindokuhle Mdluli	Small business - Fashion	13	Sewing machine
18.	Jabulisiwe Shozi	Small business - Fashion	13	Sewing machine
19.	Silindile Nyembe	Small business - Fashion	13	Sewing machine
20.	Sizile Ndaba	Small business - Fashion	13	Sewing machine
21.	Nomthandazo Dlamini	Small business - Fashion	13	Sewing machine
22.	Thokozile Mnqayi	Small business - Fashion	13	Sewing machine

23.	Nokuthula Magwaza	Small business - Fashion	13	Sewing machine
24.	Nokuthula Ndunakazi	Small business - Fashion	13	Sewing machine
25.	Tholakele Vilakazi	Small business - Fashion	13	Sewing machine
26.	Doris Mthethwa	Small business - Fashion	13	Sewing machine
27.	Lungile Zikhali	Small business - Fashion	13	Sewing machine
28.	Nokuthula Ndlovu	Small business - Fashion	13	Sewing machine
29.	Lethiwe Ndunakazi	Small business - Fashion	13	Sewing machine
30.	Manuka Tembe	Small business - Fashion	13	Sewing machine
31.	Nomthandazo Biyela	Small business - Fashion	13	Sewing machine
32.	Londiwe Mthembu	Small business - Fashion	13	Sewing machine
33.	Ntsheleni Gumede	Small business - Fast food	13	Gas cylinder
34.	Nonhlanhla Mkhize	Small business - Fast food	13	Gas cylinder
35.	Gugu Khoza	Small business - Fast food	13	Gas cylinder
36.	Zakhe Zungu	Small business - Fast food	13	Gas cylinder
37.	Hapiness Nxumalo	Small business - Fast food	13	Gas cylinder
38.	Fikile Nxumalo	Small business - Fast food	13	Gas cylinder
39.	Margaret Thwala	Small business - Fast food	13	Gas cylinder
40.	Zodwa Khumalo	Small business - Fast food	13	Gas cylinder

Table 138: LED Beneficiaries

Access to Funding and Business Development Support Workshop

During uMhlathuze Municipality Business Expo 2023, small businesses cited access to funding as the major hindrance in the sustainability of their businesses.

The Municipality partnered with public and private business development and funding institutions in hosting a workshop that dealt with various issues faced by small businesses in accessing funding. The workshop was attended by thirty seven (37) small businesses from various sectors all with a common goal of getting solutions on funding and sustaining their businesses. The stakeholders present were: iThala, SEFA, SEDA and STANDARD BANK. There were also four small manufacturing businesses exhibiting their locally produced products.



Local Small Business Owners attending Access to Funding Workshop

Informal Trading Support

Informal Trading By-law Awareness Campaign

The department is obligated to educate the Informal Traders on the approved By-Law in order to ensure that all Informal Traders understand it completely. The workshops are in line with the Informal Trading By-Law, which requires that Informal Traders who want to trade in foodstuff must undergo a One-day Environmental Health education where all details of food handling for public consumption are dealt with.



A sample of Informal Traders attending Bylaw Awareness Campaigns

Informal Mechanics Graduation Program

This program aims to empower informal mechanics by providing them with the necessary support, resources, and training to formalise their operations, improve their business acumen, and thrive in the competitive marketplace.

The Programme will be delivered in phases, and the first phase of the Programme, was a One-day information sharing session which was held on 7 May 2024 at the Richards Bay Library activity hall. The session covered a range of topics related to business compliance including the following:

- Unemployment Insurance Benefits,
- Compensation for Occupational Diseases and Injuries Benefits,
- Access to financial assistance, and
- Business management skills.

The One-day information sharing session was in partnership with the following stakeholders:

- SARS
- FILPRO
- SEDA
- ABSA

Agricultural Support

Council has been supporting small-scale farmers for the past years as per the approved Agricultural Support Plan.

Handover Session and Beneficiaries – 22 September 2023

The uMhlathuze Local Municipality, in collaboration with the King Cetshwayo District Municipality, hosted a handover event to distribute items to the identified agricultural Co-operatives. The event took place on 22 September 2023, the objective was to equip these enterprises with the necessary resources to enhance their operations.

The handover session was a significant step towards fostering sustainable growth in the local economy by directly addressing the needs of the agricultural Co-operatives and small businesses in Ward 13. Below is a list of beneficiaries that benefitted from the handover and items that were received.

No.	Name and Surname	Project Name	Items Received
1.	Themba Mbatha	eMthantathweni Co- operative	Agricultural inputs
2.	Bernard Thusi	uMhlathuze Co- operative	Agricultural inputs
3.	Khanyi Mbokazi	Thembalamazulu Co- operative	Agricultural inputs
4.	Bonisiwe Mkhwanazi	Sizakala Co- operative	Agricultural inputs
5.	Makhosi Gwala	Gwala Garden Project	Agricultural inputs
6.	Muzikawakhelwana Ngwenya	Individual farmer	Agricultural inputs
7.	Mpume Garden	Siyazama Co- operative	Agricultural inputs
8.	Sibongiseni Ntuli	Simtholile Co-operative	Agricultural inputs
9.	Zandile Chili	Sobusasonke Co-operative	Seedlings

Table 139: Agricultural Co-operatives: Registered and Unregistered

	Name	Surname	Commodity
1.	Alex	Ndlovu	Poultry/ Broilers
2.	Cebile	Mpanza	Poultry/ Broilers and Layers
3.	Mhlabunzima	Shozi	Poultry/ Broilers
4.	Sandile	Ncube	Poultry/ Broilers
5.	Siza	Ngwane	Poultry/ Broilers
6.	Sizakele	Sibiya	Poultry/ Broilers
7.	Nomfundo	Ndunakazi	Poultry/ Broilers
8.	Nompilo	Mathonsi	Poultry/ Broilers
9.	Nkosinathi	Radebe	Poultry/ Broilers
10.	Velile	Mtshali	Poultry/ Broilers
11.	Ivy	Gumede	Poultry/ Broilers
12.	Simangele	Tembe	Poultry/ Broilers
13.	Nomathemba/Jabu	Zondi	Poultry/ Broilers
14.	Nomvula	Ntuli	Poultry/ Broilers
15.	Thandi	Ngwenya	Poultry/ Broilers
16.	Mbuso	Dube	Poultry/ Broilers
17.	Mr	Masinga	Poultry/ Broilers
18.	Mr	Khoza	Poultry/ Broilers
19.	Zodwa	Khumalo	Poultry/ Broilers
20.	Thabisile	Kweyama	Poultry/ Broilers
21.	Mr	Khumalo	Poultry/ Broilers
22.	Sphindile	Nyawo	Poultry/ Broilers
23.	Ntando	Zibani	Poultry/ Broilers
24.	Mrs	Mthombeni	Poultry/ Broiler

Table 140: Handed Over Items to Farmers.

Asihlangane Ediphini

On Saturday, 10 February 2024, the City of uMhlathuze coordinated the Asihlangane Ediphini programme in collaboration with TWK Company. This initiative was to promote agricultural support for small-scale farmers at Ndondwane (Ward 32) by vaccinating their cattle against the outbreak of the anthrax disease and inject with vitamins for maintenance. More than 2 000 cattle were treated.

Isithangami Sabalimi Nabafuyi 2024

On 26 April 2024 the City of uMhlathuze held Isithangami Sabalimi Nabafuyi, where various stakeholders engaged with emerging farmers from different sectors of Agriculture including Goats breeders, Hemp producers, Lipia Agribusiness, Moringa, Poultry farming, Crop producers etc.

The City of uMhlathuze in its aim to increase agricultural output among small-scale farms has identified the programme Isithangami Sabalimi Nabafuyi as one of its inventions. On the day, farmers brought their agricultural products; and interacted with other farmers (commercial and small-scale level), specialists, and officials.

Small-scale and commercial farmers donated with food utilized during the event. Approximately 500 farmers attended. A sponsored lucky draw was held where one of the farmer won a live cow, and one of the farmer won R10 000 cash to start a farming business. Twenty-one (21) Cooperatives received seedlings to promote crop production.



Isithangami Sabalimi nabafuyi

Community Development

The National Development Plan serves as an action plan for securing the future of South Africans as charted in the Constitution of the Republic. The NDP aims to ensure the achievement of a decent standard of living for all South Africans by 2030. A decent standard of living core element includes amongst others quality education and skills development and

employment. For Financial Year 2023/2024, Community Development Unit implemented the following activities to achieve Councils Strategic Goals:

- Community Skills Development.
- Job Creation.
- Expanded Public Works Programme.
- Corporate Social Investment.

In line with the above IDP Objectives, the following are the targets that have been achieved as per the SDBIP for the year under review:

Community Skills Development

The Strategic Road Map for Economic Development Transformation and Job Creation adopted by Council highlights the main concerns raised by businesses and the youth as a lack of access to economic infrastructure, lack of financial support, skills development, access to information and insufficient enterprise development initiatives.

During the year under review, the unit focused largely on creating an enabling environment where effective trade and skills development could take place, in order to address the concerns raised by the youth, small businesses, and the informal sector. The Section also reviewed the Community Skills Audit, focusing on the level of qualification youth has as well as looking into the skills required by the Corporates as well as upskilling the CWP and EPWP Participants for the participants to exit the programme by either be entrepreneurs alternatively seek permanent employment.

Program	Activity	Beneficiaries	Outcome
Upskilling of Unemployed Youth	• Training of 25 unemployed community members on Aquaculture farming Skill	25 from different wards	Equipping of small scale farmers in Aquaculture farming skill to enable them to be commercial farmers
	• Training of 12 unemployed community members on Bricklaying Skill NQF Level 2	12 from different wards	Training of Community members in developing and enhancing entrepreneurship spirit.
	• Training of 8 unemployed community members on Plumbing Skill NQF Level 4	8 from different wards	Training of Community members in developing and enhancing entrepreneurship spirit.
	• Training of 47 unemployed youth in	47 from different wards	Training of youth in order for them to be employable or

Program	Activity	Beneficiaries	Outcome
	Horticulture learnership NQF Level 2 Training of 48 unemployed youth in Construction Roadwork learnership NQF Level 3	48 from different wards	establish their own businesses Training of youth in order for them to be employable or establish their own businesses
Total			140

Table 141: Training offered to unemployed community members



Training on Aquaculture Farming NQF Level 2



Bricklaying NQF Level 2: Ngwelezane & eSikhaleni Cluster Groups



Bricklaying NQF Level 2: eSikhaleni Cluster Group



Plumbing Skill NQF Level 4



Horticulture Learnership NQF Level 2 and Construction Roadwork NQF Level 3

Job Creation Statistics

The table below shows the total number of job opportunities created by different funders per quarter for a 12 months period.

Quarter	Funder	Number of Job Opportunities Created
First	Expanded Public Works Programme (EPWP): Infrastructure	307
	Department of Public Works : IG Grant	89
	KZN Department of Human Settlements	52
Quarter	Funder	Number of Job Opportunities Created
Second	Expanded Public Works Programme (EPWP): Infrastructure	124
	Department of Public Works : IG Grant	10
Quarter	Funder	Number of Job Opportunities Created
Third	Expanded Public Works Programme (EPWP): Infrastructure	192
Quarter	Funder	Number of Job Opportunities Created

Fourth	Expanded Public Works Programme (EPWP): Infrastructure	11
	Service Seta	10
Total Number of Job Opportunities Created in the 2023/2024 Financial Year		795

Table 142: Job Creation Statistics (cumulative)

Property Administration

The City of uMhlathuze manages its fixed assets through the Property Administration Business Unit, which falls under City Development Department. The Property Administration Unit, which is responsible for the management of lease agreements and alienation of municipal land, has three divisions, i.e. property valuation, property alienation and property leasing

Property Valuation

The Municipal Valuation Division is responsible for the valuation of immovable properties for rating purposes. The valuation of these properties is in line with the requirements as set out in the Municipal Property Rates Act No. 6 of 2006 (MPRA), as amended.

The MPRA is a national law that regulates the power of a municipality to value and rate immovable properties (that is building and land) located within the boundaries of a municipality. In a nutshell, it standardizes the valuation of properties across the board.

General Valuation Roll

The Municipality is currently on the third cycle of the General Valuation which was implemented effectively from 1 July 2020 till 30 June 2025.

Supplementary Valuation Roll

The Third Certified Supplementary Valuation Roll (SV 03) was received on 31 March 2023, which constitutes Freehold and Sectional Title properties. The roll was published as follows:

Advertisement Platform	Date
Eyethu Bay Watch	10 April 2024 and 17 April 2024
Provincial gazette	18 April 2024

Table 143: Publish of Supplementary Valuation Roll

Property Leasing

Section	Public open space leases	Adopt-a-spot leases	Agricultural leases	Advertising leases	Diverse leases for commercial	Diverse leases for social	Leased hostels
Total number of registered leases	248	5	5	16	19	25	214
Projected Income derived from leased properties during the 2021/22 financial year:						R 16 569 169.82	

Table 144: Leases administered by the Municipal Leasing Division and Revenue derived

Leases Approved for Execution

Properties released through Council Resolution

- **RPT 173682:** Request for permission to lease a Portion of Erf 7464 Meerensee, Richards Bay.
- **RPT 175578:** Request for permission to lease Erf 5580 Arboretum, Richards Bay.
- **RPT 173687:** Request for permission to lease Portion of Erf H1603 eSikhaleni.
- **RPT 176390:** Request for permission to lease Erf H4238 eSikhaleni.
- **RPT 176388:** Request for permission to lease a Portion of Erf 7480 Alton, Richards Bay.
- **RPT 175584:** Request for permission to lease a Portion of Erf 5454 Arboretum, Richards Bay.
- **RPT 177713:** Request for permission for the transfer of various leases agreements from old property owners to the new property owners.
- **RPT 178217:** Request for Permission to lease Council property for commercial purposes; Erf A176, Mkhulu Road, Ngwelezane.
- **RPT 177541:** Request for permission to lease Council land on Erf 9048 Ferrogang, Alton North for parking purposes.
- **RPT 175572:** Request for permission to lease a Portion of Council property, a rail infrastructure for parking purposes on Erf 16670, Alton.
- **RPT 176389:** Request for permission to lease Council land for gardening purposes, a Passive Open Space on Erf 1849, Thokozani Street, eSikhaleni.
- **RPT 175575:** Request for permission to lease a Municipal structure for purposes of establishing a Social Relief Project (feeding the needy community) in an abandoned office building adjacent to Buchanana Municipal offices in Ntambanana.

Land made available for long term lease through Tender Process

- Tender 8/2/1/UMH1431-23/24: Long Term Lease and Development of Portion 86 of ERF 5333, Harbour Arterial, Alton South for stockpiling purposes has been advertised on 29 March 2024. The advertisement is on **DMS 1662160**.
- Tender 8/2/1/UMH1430-23/24: Long Term Lease and Development of Portion 86 of ERF 5333, Harbour Arterial, Alton South for stockpiling purposes has been advertised on 29 March 2024. The advertisement is on **DMS 1662160**.
- Tender 8/2/1/UMH1361 -23/24: Expression of interest for the development of Portion 57 of Erf 5333 Richards Bay on a Long Term Lease for stockpiling purposes has been advertised on 29 March 2024. The advertisement is on **DMS 1662160**.

Property Alienation

Land transfers administered by the Property Alienation Division

Although Council placed a moratorium on land sales in 2015, transfer of land, which was approved prior to the moratorium, is being facilitated by the Division. In some cases, Council approved the uplifting of the moratorium on a case to case basis. The following are the properties that have been released by Council:

Land made available for sale through Tender process

- Tender 8/2/1/UMH1422 – 23/24: Alienation of various council owned residential sites in Richards Bay by public tender.

Land made available for sale through Council Resolution

- **RPT 176448:** Alienation of Remainder of Erf A171, Tholimpilo Road in Ngwelezana.
- **RPT 177139:** Disposal of various properties in Meerensee and Alton Richards to the South African Navy
- **RPT 177122:** Alienation of Erven 17467 to 17473 Richards Bay.
- **RPT 176847:** Alienation of a portion of the Remainder of Erf 1898 Richards Bay.
- **RPT 177863:** Disposal of Erf 11633, Richards Bay to African Seed.

Council's Land transfers 2023-2024

ERF No	PURCHASER	PURCHASE PRICE	REGISTRATION DATE
Ptn of Reserve 4 farm 15823	Dept. of Agriculture, rural development and land reform	R310 000.00	17 February 2023
Erf 1994 Richards Bay	Mr T. B & Mr N. V Khoza	R904 797.00	27 March 2024
Erf 15410 Richards Bay	Dept. of Agriculture, rural development and land reform.	R24 120 000.00	09 January 2023
Erf 16821 Richards Bay	Mr C.N and Mrs P.S Mthiyane	74 000.00	26 January 2024
Ptn 1,2,3 and 4 of Erf 11376	Richards Bay Industrial Development Zone company SOC LTD (IDZ)	R90 000 000.00	11 March 2024
Ptn. of Erf 45 Kuleka	Genesis Trust	R460 000.00	3 July 2024
Boardwalk Parking	Resilient Properties	R3 500 000.00	Conversion of parking into Commercial space
Total Revenue derived from Land Sales (Zero rated VAT) is R119 368 797			

Table 145: Total revenue from sales

Public transport facilities and operations coordination

Roles and responsibilities

- Development and review of public transport related policies;
- Concluding subsidised service contracts, commercial service contracts and negotiated contracts with operators for services within their areas;
- Development and management of public transport / intermodal facilities;
- Liaison with public transport stakeholders and role-players;
- Operator regularisation;
- Coordinate Council's routine and periodical maintenance programmes; and
- Promotion of Transportation Committees.

Highlighted herewith below, are activities executed by City Development: Public Transport Section during the period as from 01 July 2023 until 30 June 2024:

Operator regularization

The National Land Transport Act 5 of 2009 designates Local Government as the planning authority. During the regularization or processing of authority applications by respective operators or aspiring operators, the planning authority heeds the principle of ensuring that public transport services and operator regularization is demand driven. This therefore requires for careful consideration of applications to determine whether the intended services will not exacerbate the already saturated transport industry. The table below illustrates the number of response letters issued;

Application category	July – Sept. 2023	Oct. to Dec. 2023	Jan. to Marc. 2024	Apr. to Jun. 2024	SUB- TOTAL
New operating license from source	19	23	80	179	301
Phase 3 new applicants	7	17	6	6	36
Renewal of operating license	56	17	63	80	216
Late renewal of an operating license	0	0	0	0	0
Renewal and change of vehicle	6	59	22	1	88
Renewal of Bus Transport Licenses	0	0	0	32	32
Conversion of Bus Permits	0	0	0	0	0
Tourism Services license	0	0	0	0	0
Conversion of Permits to Operating licenses	0	12	0	0	12
New application of Metered taxi license	14	0	0	0	14
Application for staff transport	0	0	0	0	0

Application category	July – Sept. 2023	Oct. to Dec. 2023	Jan. to Marc. 2024	Apr. to Jun. 2024	SUB- TOTAL
Change of vehicle (Amendment)	42	0	108	47	197
Change of vehicle and capacity	1	0	2	0	3
Transfer of an operating license	3	1	1	0	5
Deceased Transfer of an Operating License	4	4	3	7	18
Reciprocal operating agreement	0	0	4	1	5
New Operating License (External)	37	0	92	47	176
Additional authority (Local ass)	1	5	0	0	6
Additional authority (External ass)	2	0	100	30	132
Duplicate operating license	5	0	13	6	24
Scholar Transport license	1	22	0	0	23
Total	192	164	500	437	1293

Table 146: The number of response letters issued

Public Transport Liaison

The main task involves improving inter-modal facilities within the city and coordinating conflict resolution meetings between taxi associations operating within the city.

Rank Improvement Programmes

Richards Bay Rank Phase II Upgrade (Bus Terminals)

After reporting the delays for the start of the project in our last annual report and hindrances solved, the Contractor, Zamisanani Project started doing construction work The work is continuing to improve the facility: Phase 2 of Richards Bay Bus Terminal Reconstruction Upgrade.

Progress

- Currently the contractor is still busy with bulk earthworks excavations preparing bus terminals platforms. There are however delays and the work is behind schedule and the remedial action is they even was take to work on weekends.
- The overall progress is at 40% according to the revised programme. The underground water seepage and geo-tech remedies cause some of the delays being experienced.
- **Figure : Richards Bay Bus Terminal Construction in progress**



Earthworks continues, ground preparing and compacting in progress Richards Bay bus terminals refurbishment

ELECTRICAL AND ENERGY SERVICES



Mr. RM Marais
Deputy City Manager: Electrical and Energy Services

Overview

The Department of Electrical and Energy Services (EES) ensures a secure, reliable, and cost-effective energy supply for residents and industry. They apply established planning principles, align with Council's Asset Management strategy, and the GRAP17 Capital Investment Process, ensuring effective capital expenditure and compliance with NERSA regulations and industry best practices.

The City of uMhlathuze receives electricity from eight Eskom Supply Points and distributes it to over 39,000 customers, with eight key customers being large industries like Richards Bay Alloys, Mondi Group, Transnet Freight Rail, and Transnet National Ports Authority which are all supplied at 132kV. The remaining four (4) key customers are supplied at 11kV and they are Richards Bay Coal Terminal (RBCT), Bid Tank Terminals (BTT), Foskor and Transnet National Ports Authority (TNPA2). There are 1 800 Complex (Small Business) customers and 35 437 Resflex (Residential) customers, adding up to a total of 37 237 pre-paid metered customers.

Sections

- Customer Services, Marketing and Retail;
- Operations and Maintenance;
- Infrastructure Planning and Asset Creation;
- Process Control and Public Lighting; and
- Fleet and Transportation

The City has 43 Substations (12 x 132 kV and 31 x 11 kV) as well as the following electrical infrastructure:

- 88.087 km of HV Over headlines.
- 87,244 km of MV Over headlines
- 142.244 km of LV Over headlines
- 19 194 km of HV underground cable.
- 362.115km of MV underground cable
- 789.969km of LV underground cable
- 941 Mini-substations.
- 53 Ring Main Units.
- 205 Pole-mounted transformers.
- 7 280 customer distribution kiosks
- 17 583 Streetlight Poles
- 91 Traffic Signals Intersections and
- 78 High Masts

The total notified maximum demand (NMD) is as follows:

- Richards Bay 151MVA Maximum (126MVA)
- Empangeni Main 20MVA: Maximum (19MVA)
- Empangeni Western 20MVA: Maximum (18MVA)
- Felixton 0.7MVA: Maximum (0.5MVA)
- Vulindlela 1MVA: Maximum (0.86MVA)
- Esikhaleni 16MVA: Maximum (19MVA of which 11MVA is Eskom load)
- Nseleni 2.7MVA: Maximum (2.65MVA)
- Ngwelezane 7MVA: Maximum (7.5MVA)

Key achievements

- Installation of a 40MVA Power Transformer at Cygnus Substation to stabilize the electricity supply to Esikhaleni residential area.
- Installation of 40MVA Power Transformer and replacement of MV switchgear at Phoenix Substation to stabilize electricity supply to Aquadene and Brackenhams residential areas.
- Replacement of 700 units of HPS Streetlights with LED's to reduce load consumption and carbon footprint.

Customer Services, Marketing and Retail

In the period under review, 928 GWh was purchased from Eskom which is a decrease of 28 GWh from the 956 GWhs purchased in the 2022/2023 financial year. A total of 886 GWhs was consumed, which is a decrease of 71 GWh recorded in the 2021/2022 financial year. The Municipality suffered an average loss of 8% over the financial year, including both technical and non-technical losses.

Maximum Demand vs Actual Load

Town	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Rbay NMD	151	151	151	151	151	151	151	151	151	151	151	151
Rbay NDC	110	114	118	123	124	128	115	119	114	121	111	126
Vulindlela NMD	1	1	1	1	1	1	1	1	1	1	1	1
Vulindlela NDC	0.7	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8
Nseleni NMD	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7
Nseleni NDC	2.7	2.2	2.7	2.7	2.4	2.7	2.7	2.4	2.2	2.4	2.7	2.7
Esikhaleni NMD	16	16	16	16	16	16	16	16	16	16	16	16
Esikhaleni NDC	9	8	10	7	8	7	7	9	9	7	7	6
Empangeni Main NMD	20	20	20	20	20	20	20	20	20	20	20	20
Rbay NMD	151	151	151	151	151	151	151	151	151	151	151	151
Rbay NDC	110	114	118	123	124	128	115	119	114	121	111	126

Vulindlela NMD	1	1	1	1	1	1	1	1	1	1	1	1
Vulindlela NDC	0.7	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8	0.8
Nseleni NMD	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.7
Nseleni NDC	2.7	2.2	2.7	2.7	2.4	2.7	2.7	2.4	2.2	2.4	2.7	2.7

Table 147: Notified Maximum Demand (NMD) vs Actual load (NDC)

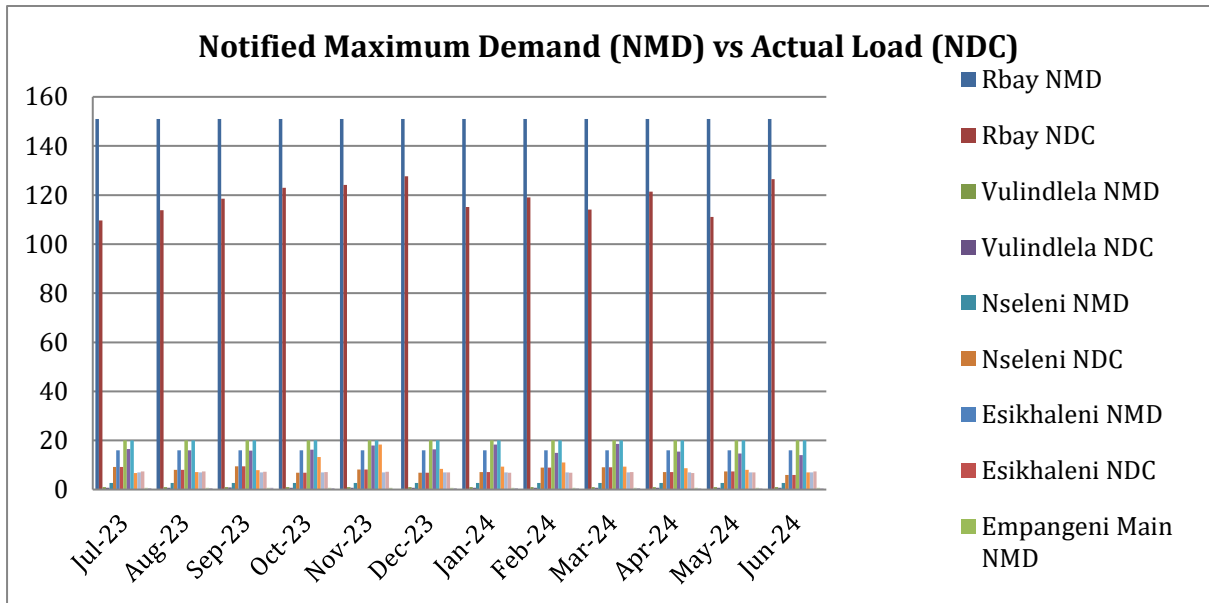


Figure 66: Graphical network load performance

Electricity losses over the last 5 years

The City of uMhlathuze recorded an average electricity loss of 8%, which is below the national average of 10%.

Town	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024
Richards Bay	3%	3%	5%	4%	3%
eSikhaleni	11%	11%	18%	20%	22%
eNseleni	4%	3%	18%	18%	14%
Vulindlela	9%	11%	12%	12%	15%
Empangeni	9%	10%	6%	10%	10%
Ngwelezane	13%	13%	22%	20%	23%

Figure 67: Energy losses for the last 5 years

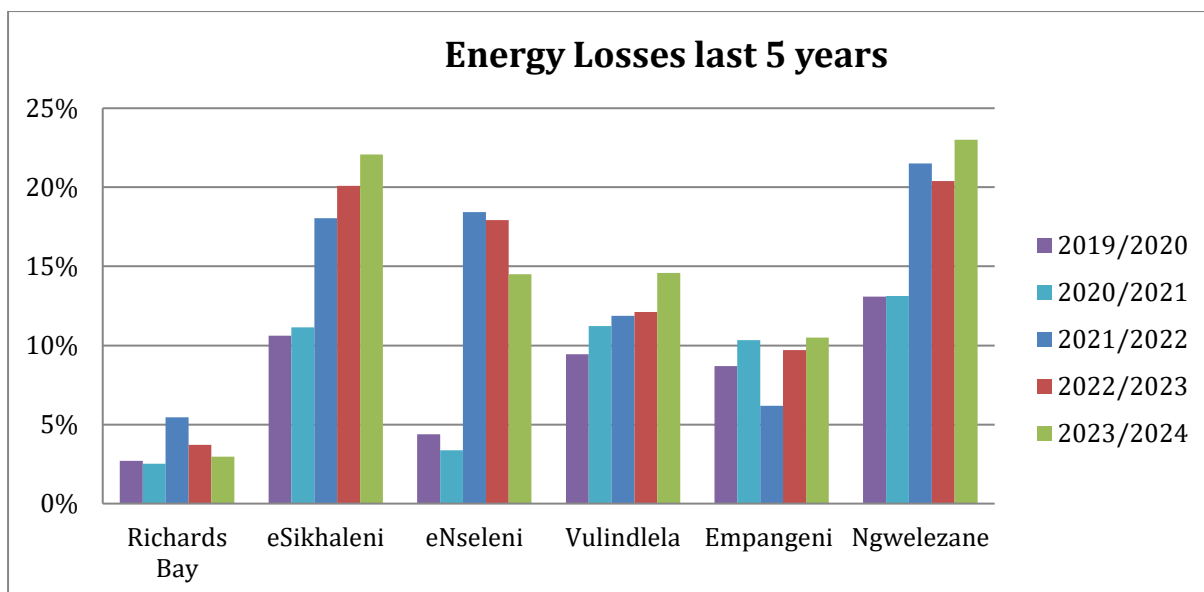


Figure 68: Energy losses for the last 5 years

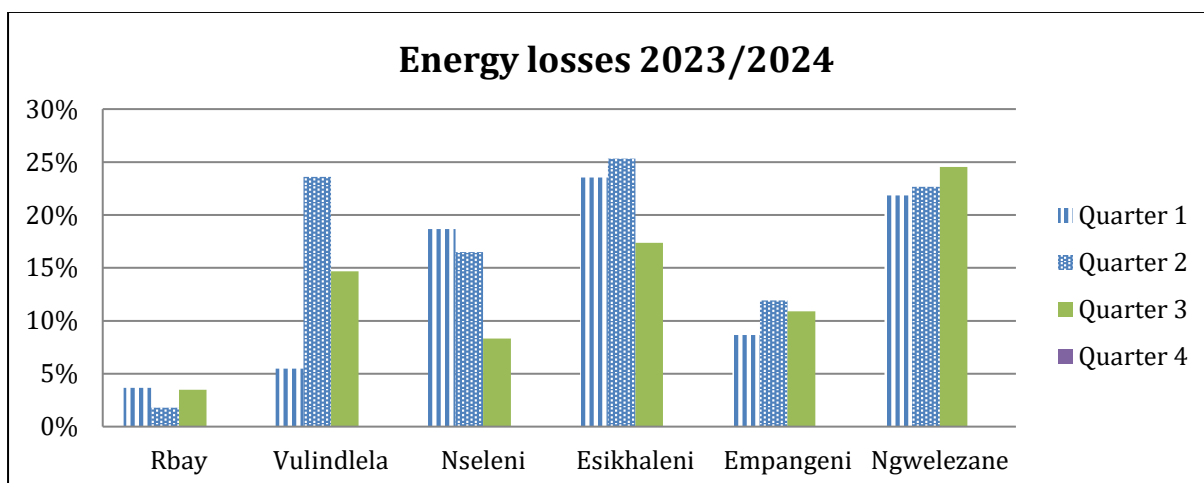


Figure 69: Energy losses in the 2023/24 financial year

Revenue Protection

In the quest for revenue protection, the Municipality conducts house audits. The tables below indicate audited houses as well as clearances issued:

Prepayment Meter Audits: All Areas	Annual Total
Prepayment Meter Audits: All Areas	Annual Total
Houses Visited (General Audits EES)	202
Number of Customer billed for Tampering	79
Number of Customer billed for Faulty Meters	14
Number of Customer billed for Illegal Connections	0
Clearance Certificate Audit Requests from Finance	763
Tampers billed from Clearance Certificate Audits	31
	1089

Table 148: Meter audits

Town	Tamper Fee	Amount consumed	Damaged Meter Charge	Faulty meter amount	Illegal Connection Fee	kWh Consumed
Richards Bay	R 232 704.92	R 1 507 288.18	R 27 440.04	R 248 497.82	R 883.43	834 328
Mandlazini	R 12 544.34	R 49 994.57	R 2 566.96	R 0.00	R 0.00	29 782
Mzingazi	R 5 299.13	R 0.00	R 4 337.40	R 0.00	R 0.00	0
Empangeni & Felixton	R 115 584.71	R 501 217.48	R 2 168.70	R 167 359.01	R 0.00	375 344
Ngwelezane	R 40 013.03	R 172 333.88	R 6 904.36	R 1 293.76	R 0.00	126 686
Dumisani						
Makaye Village	R 87 485.18	R 87 731.53	R 12 436.54	R 15 792.78	R 3 639.09	69 252
eSikhaleni H	R 94 310.28	R 89 283.60	R 2 168.70	R 1 979.56	R 0.00	37 577
eSikhaleni J	R 27 642.60	R 18 077.75	R 13 808.72	R 28 533.25	R 0.00	25 854
eNseleni	R 6 272.17	R 3 632.98	R 0.00	R 0.00	R 0.00	2 207
Vulindlela	R 6 272.17	R 14 545.43	R 2 566.96	R 3 144.60	R 0.00	7 547
Totals	R 628 128.53	R 2 444 105.40	R 74 398.38	R 466 600.78	R 4 522.52	1 508 577
			Year Total	R 3 617 755.61		

Table 149: The total Revenue billed out IRO tampered / illegal connections or faulty meters during 2023/2024

Free Basic Electricity (FBE)

In the 2023/2024 financial year, customers increased from 929 to 1 135. Customers who claimed their free 50kWh increased from 573 to 717.

Operations and Maintenance (Substation, HV & MV Operations)

Operations and maintenance business unit is responsible for the maintenance of the electrical network to ensure network stability and reliable performance. The strategies used is both time base pro-active and condition based maintenance. The risk-based approach was introduced in the 2021/22 financial year in order to move away from the firefighting mode to a pro-active maintenance principle.

Activities performed to implement maintenance strategies are as follows:

- Visual inspections on substations, transformers, overhead lines, mini substations and kiosks.
- Infrared scanning on electrical equipment to check for hot connections as well as 132kV Substations.
- Replacement of terminations
- Replacement of 132kV Equipment
- Annual oil sampling and purification procedures (transformer & switchgear)
- Attend to all emergency/ unplanned outages

The Operations and Maintenance has worked together with Asset Management unit to implement SAP-Planned Maintenance (PM) for maintenance planning. The implementation of SAP PM Maintenance Scheduling started in 2022/23 financial year and is ongoing.

Sub-units

- Distribution
- Protection
- West section
- North section
- South section

Key achievements for the financial year (2022/2023)

Replacement of aged equipment was a priority for 2023/24 and below are activities conducted to address replacements and installations:

Distribution Section

Scorpio Substation

- Decommissioned and installed new 132kV blade isolators (Neptune/ Scorpio Breaker)
- Installed new 132kV breaker Scorpio /Polaris bay
- Replacement of 132KV Surge Arrestor Scorpio/Neptune feeder
- Replacement of 132KV Surge Arrestor Scorpio/Polaris feeder
- Installation of New 132KV breaker at Scorpio-Hercules
- Installation of New 132KV breaker at Scorpio-Hercules 2
- Install New 132KV Radial Isolator at Scorpio Trfr 1 BB2
- Transformer 2 - installation in progress

Polaris Substation

- Decommissioned, Installation and Commission of 132kv new blade isolators Impala 1 at Polaris
- Repaired the SF6 Leaks and do service Scorpio breaker at Polaris
- Replaced 132KV Surge Arrestor Scorpio/Polaris feeder
- Installation New 132KV breaker Polaris/Impala 1
- Install New 132KV breaker Polaris/Capella 1
- Install New 132KV breaker Polaris/Capella 2
- Replaced three(3) set of 132KV Current Transformers Polaris/Impala 1
- Replaced three(3) set of 132KV Current Transformers Polaris/Impala 2
- Replaced 132KV Surge Arrestor Polaris/ Impala 2
- Replaced 132KV Surge Arrestor Polaris/ Impala 1

Hercules Substation

- Replaced 132KV Surge Arrestor Hercules/Scorpio 1
- Replaced 132KV Surge Arrestor Hercules/Scorpio 2
- Installation of New 132KV breaker Trfr 2

Leo Substation

- Installation of New 132KV breaker Mondi 1
- Installation of 132KV breaker Mondi 2
- DC Batteries Maintenance and Replacement of 110V batteries

Neptune Substation

- Decommission, Installation and Commission outdoor termination Neptune/Scorpio bay
- Decommission, Installation and Commission outdoor termination Neptune/Carina 1

Neptune Take-off Substation

- Decommission, Installation and Commission outdoor termination Neptune T-off/Carina 2
- Decommission, Installation and Commission outdoor termination Neptune T-off/Carina 1
- Decommission, Installation and Commission outdoor termination Neptune T-off/Scorpio bay
- Decommission, Installation and Commission outdoor termination Neptune T-off/Polaris bay

Hydra Substation

- Hydra Trfr 1 main tank and NEC oil Purification

Reticulation West Sub-Section

- Cable replacement at Empangeni various areas such as Crawford, Ngwelezane Eskom feeder, Western sub act
- Mini Sub replacement at ZFP, Higgs Mini
- RMU replacement at Queen Nandi hospital
- Replacement of cubicles Empangeni
- Monthly inspections
- Replacement of poles at Ngwelezane
- Overhead line maintenance at Ngwelezane
- Grass cutting on sub stations
- Cable replacement at Nyala to Reed buck
- Cable replacement Blesblok to Steenbok
- Substations renovations Empangeni main, Dunford, Grantham, etc.
- Number of cable faults as results of breakdown
- Terminations and cable joints at various areas such as Rioopompstasie, ZMS, Nyala, Mongoose, DMV, Gazzeelle, Blue Bluck Oryx, waterworks ect.

Reticulation South Sub-Section

- Aries Substation structural maintenances
- Carina breaker maintenances
- Monthly inspections
- Cubicle maintenance and replacement
- Pole box maintenance and replacements
- Pole replacement and maintenance at Mzingazi
- Replacement of Cubicles at Meerensee
- Grass cutting at substations
- 11kV Cable faults repairs (terminations and joints)
- Mini Sub replacement at Small Craft harbour
- Vulindlela RMU replacement
- Vela substation structural repairs and painting

Reticulation North Sub- Section

- Polaris Pegasus cable insert replaced and energised
- Various cable faults and terminations
- Haakdoring Pump station cable replacement and termination
- Replacement of cubicles
- Grass cutting at substations
- Replacement of poles at Mandlanzini
- Phoenix to Tucana cable repairs and terminations
- Replacement of pole boxes at Brackenheim
- 11kV breaker maintenance and replacement at Vega, Hercules and Phoenix
- Replacement of pole mounted transformers

Protection

- Retrofit of relays
- Factory acceptance test for transformers and new panels
- Maintenance on 11kV and 132kV Substations as per schedule. This includes injection and breaker tests
- DC Maintenance and battery replacement
- Fault findings
- Testing of underground cables

Submission of graphs

Planned Maintenance and Inspections

The figure below depicts the inspections and maintenance that were achieved by Operations and Maintenance section from the 1st of July 2023 to 30th of June 2024. The planned maintenance target was achieved with an average of 99%. This relates to inspections and maintenances conducted at four sub-sections (Protection, Distribution, South, North, and West).

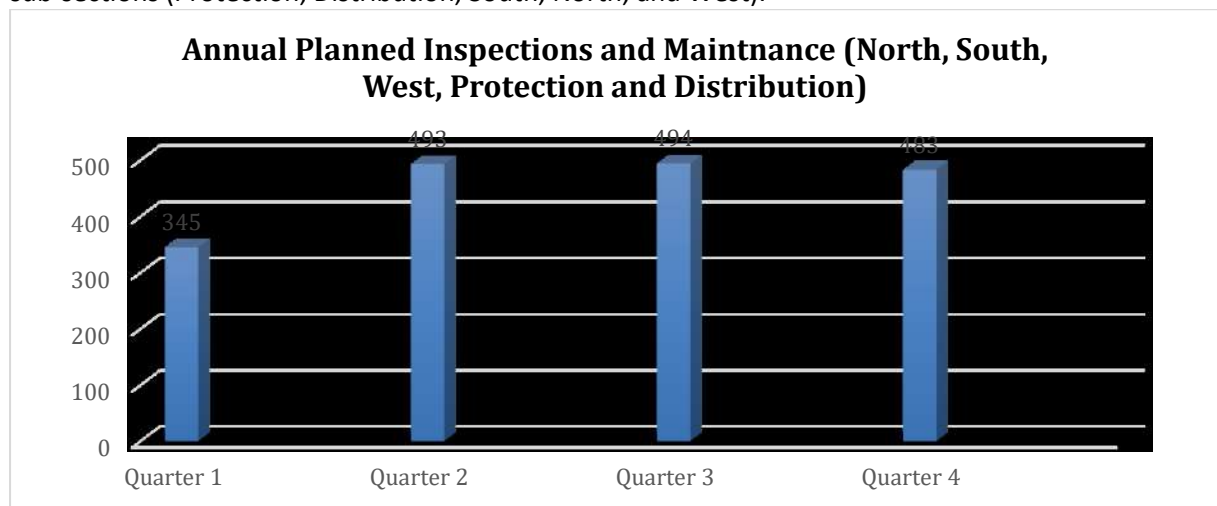


Figure 70: Annual Planned Inspections and Maintenance

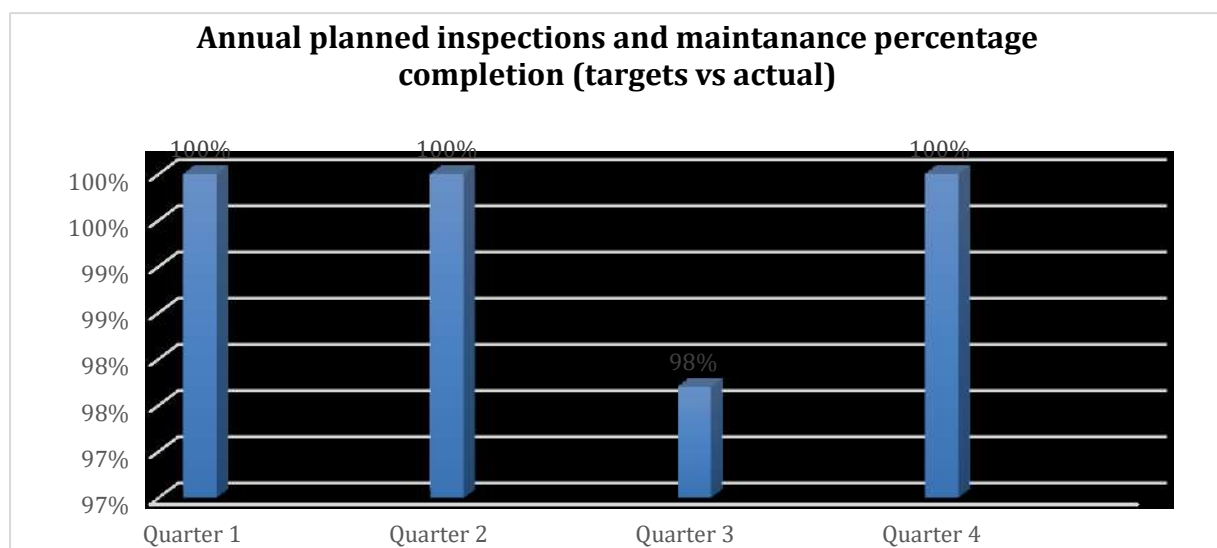


Figure 71: Annual Planned Inspections and Maintenance in percentage (North, South, West and Distribution)

Annual Unplanned Electrical Breakdowns for the HV Network (Eskom& CoU)

Unplanned outages had occurred for various reasons such as bad weather conditions, aged infrastructure, guard wire failure, equipment failures such as CTs, Insulators, and terminations at Neptune Substation.

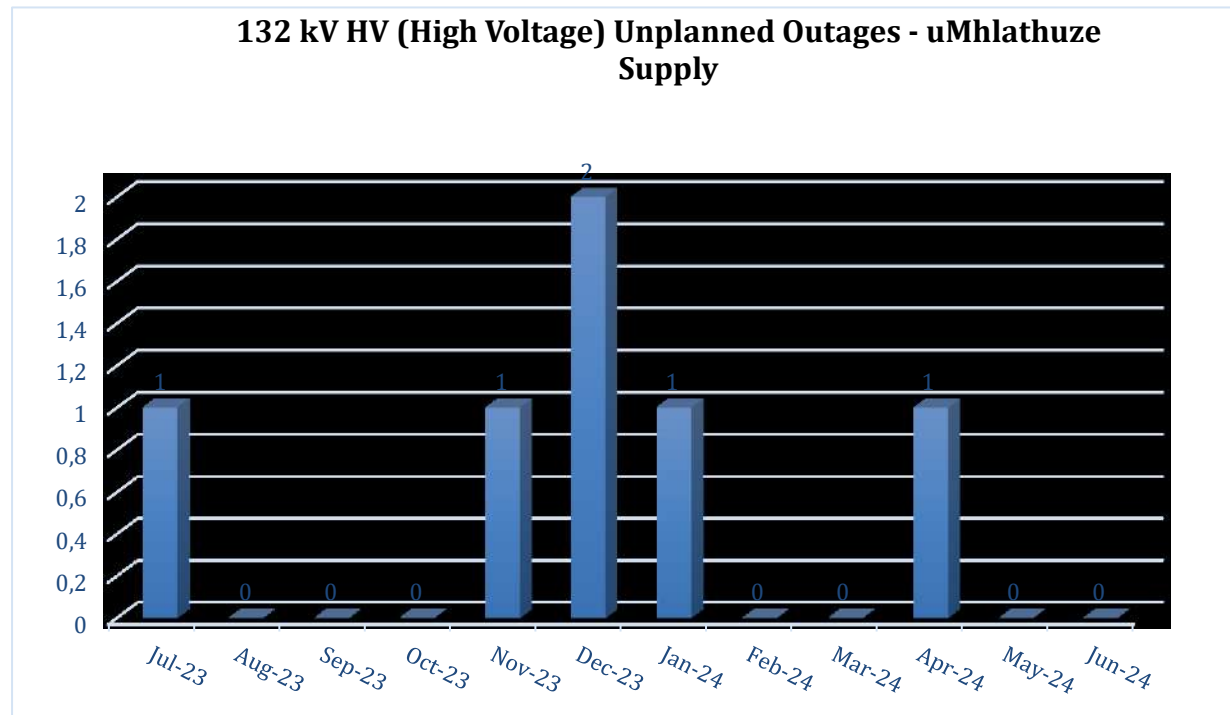


Figure 72: Annual Unplanned Electrical Breakdowns for the HV Network (Eskom Supply)

The second part of unplanned electrical breakdowns emanates externally from Eskom supply such as faults on their network or tripping of lines due to cane burning. The graph below covers supply to Cygnus, Taurus, Leo and Impala Substations.

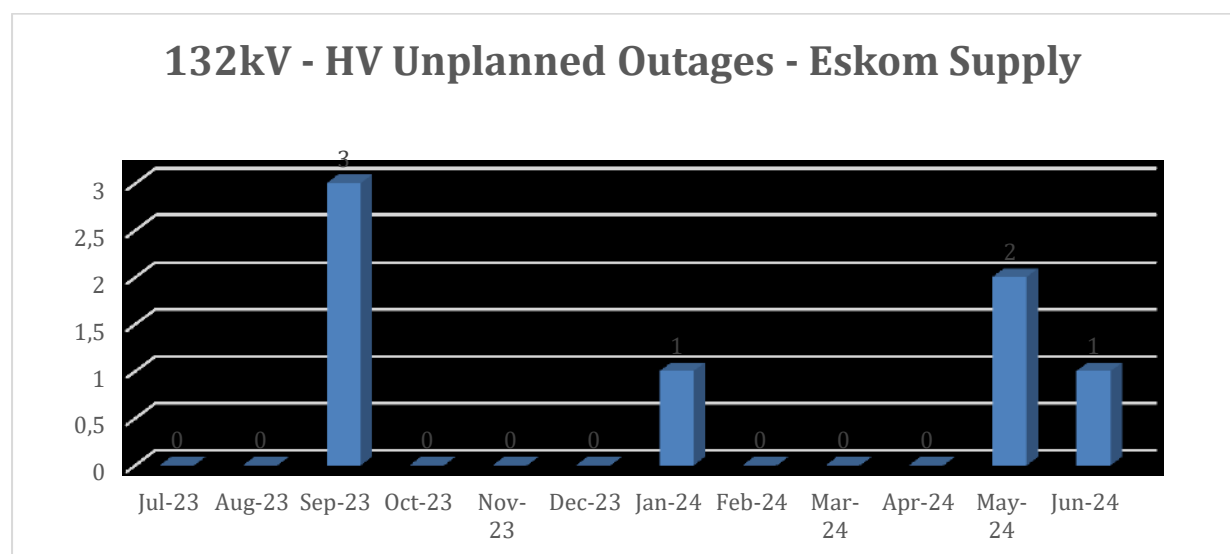


Figure 73: Unplanned electrical breakdowns emanates externally from Eskom supply

This figure compares the HV network performance for nine consecutive financial years from 2015/2016 to 2023/24. It shows that there has been a decrease in number of faults from 2020/2021. A number of replacements have been made on aged equipment to improve network stability. A strategy to reduce these faults has been put in place and projects are ongoing to improve network stability. For the 2024/25 financial year focus will be on the substation primary plant, which includes transformers, circuit breakers and isolators.

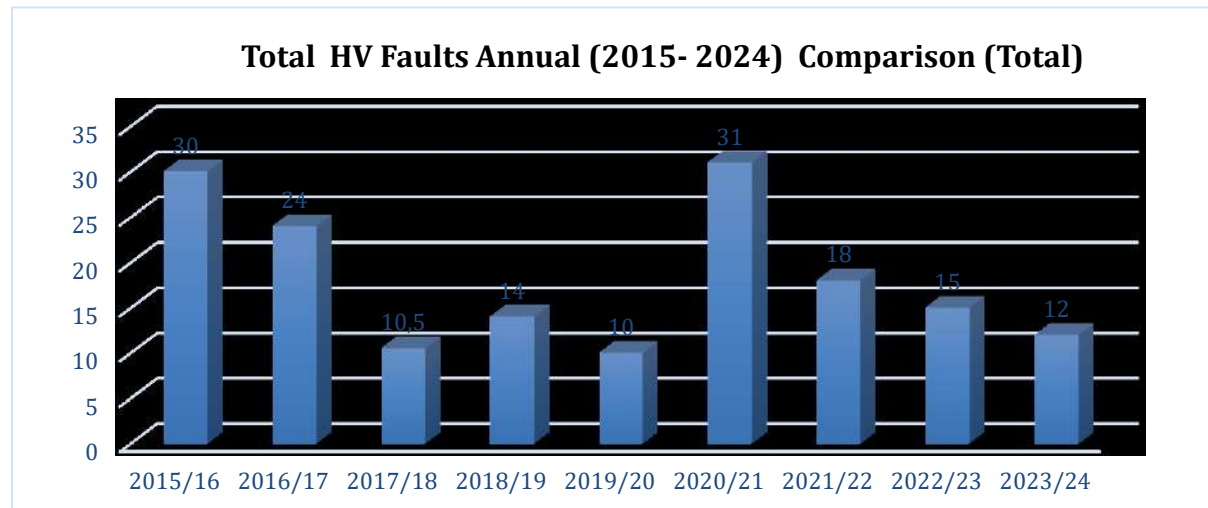


Figure 74: Performance of the HV Network for Financial Years (2015/2016 – 2023/2024)

2.3 Annual Unplanned Electrical Breakdowns for the MV Network (Eskom& CoU)

Figure: Annual Unplanned Electrical Breakdowns for the MV Network (uMhlathuze Municipality)**

The municipal network has been negatively affecting by load shedding, especially on aged cables and pole transformers. Vandalism has also been a contributing factor, especially cable theft. This includes Minisubs, underground cables, overhead line and ring main units.

Figure 3 (a): Annual Unplanned Electrical Breakdowns for the MV Network (uMhlathuze Municipality)

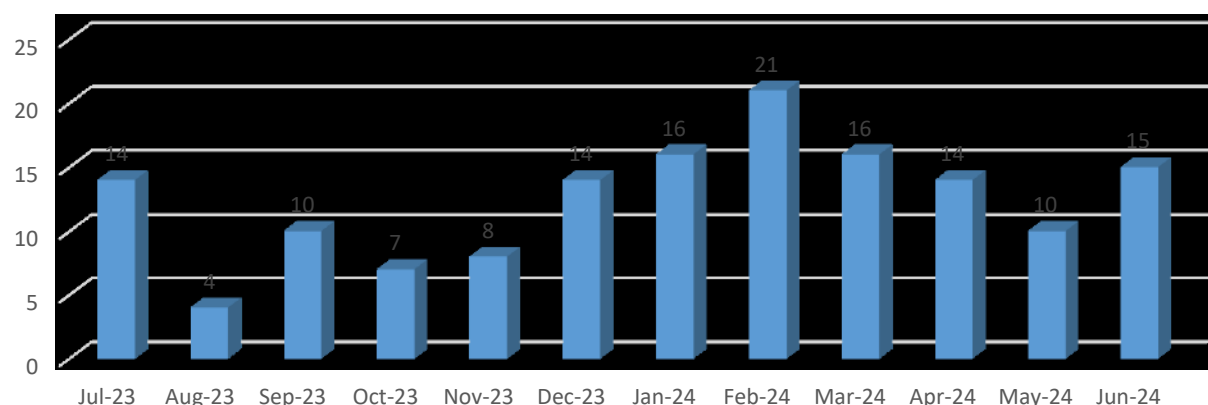


Figure 75: Annual Unplanned Electrical Breakdowns for the MV Network (Eskom Supply)

These are external faults where by trips occurred from Eskom side leading to outages on PODs

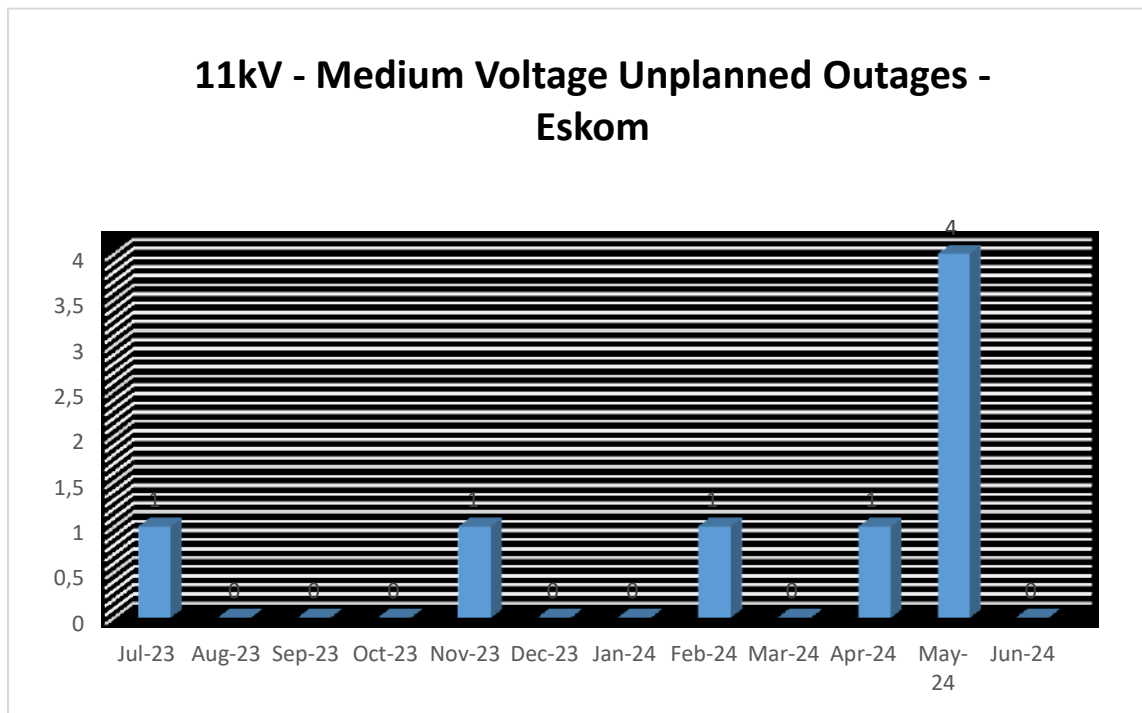


Figure 76: Annual Unplanned Electrical Breakdowns for the MV Network (Eskom& CoU)

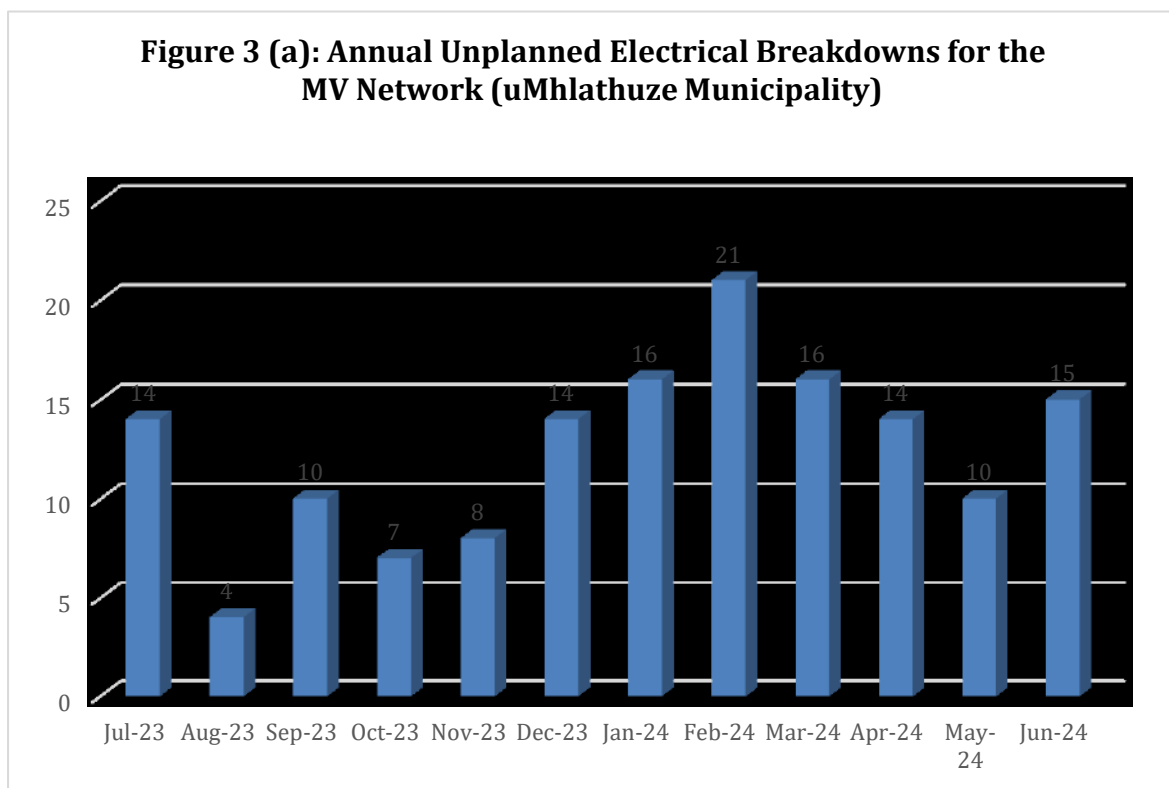


Figure 77: Performance of both HV and MV network.

Submission of tables

These are external faults where by trips occurred from Eskom side leading to outages on PODs

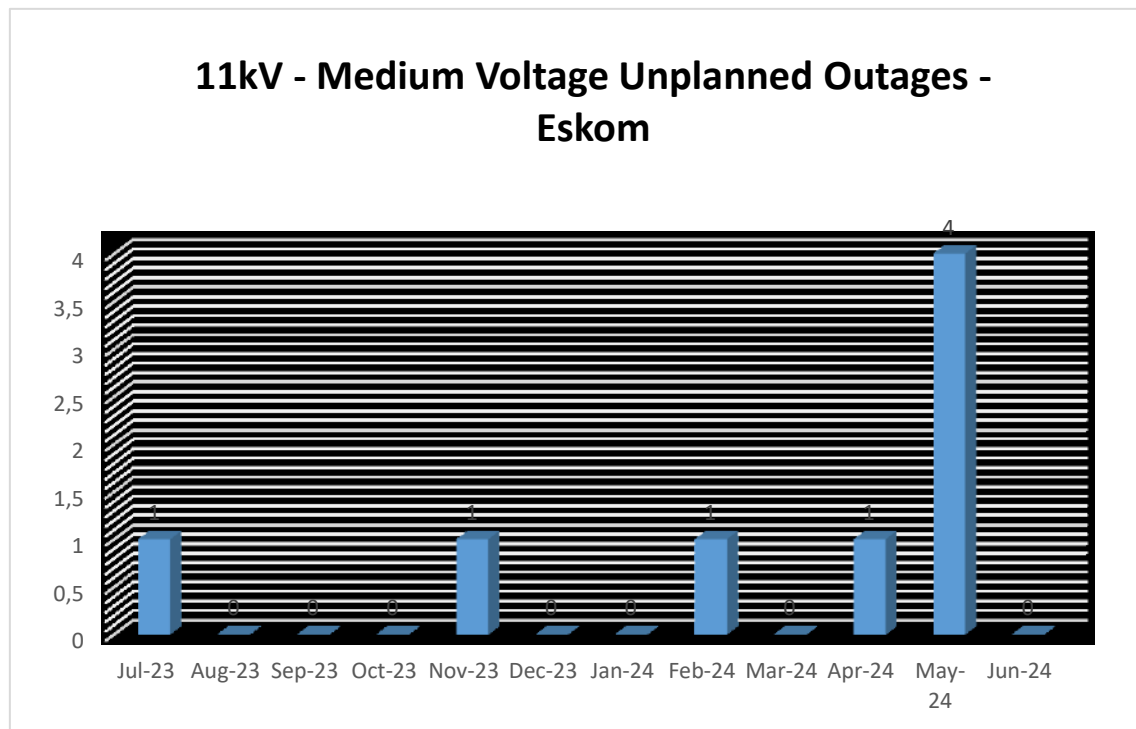


Figure 78: Annual Unplanned Electrical Breakdowns for the MV Network (Eskom Supply)

This figure compares the MV network performance for financial years, from 2015/2016 to 2023/2024. It shows that MV faults are slowly reducing as measures are being implemented to mitigate the effect of load shedding on equipment. We have experienced three Minisub failures, a number of trips at MV Substations due to cables and equipment, overload trips at Ngwelezane Area as well as Richards bay residential areas. Service providers have also damaged cables in a number of cases, resulting in unplanned outages.

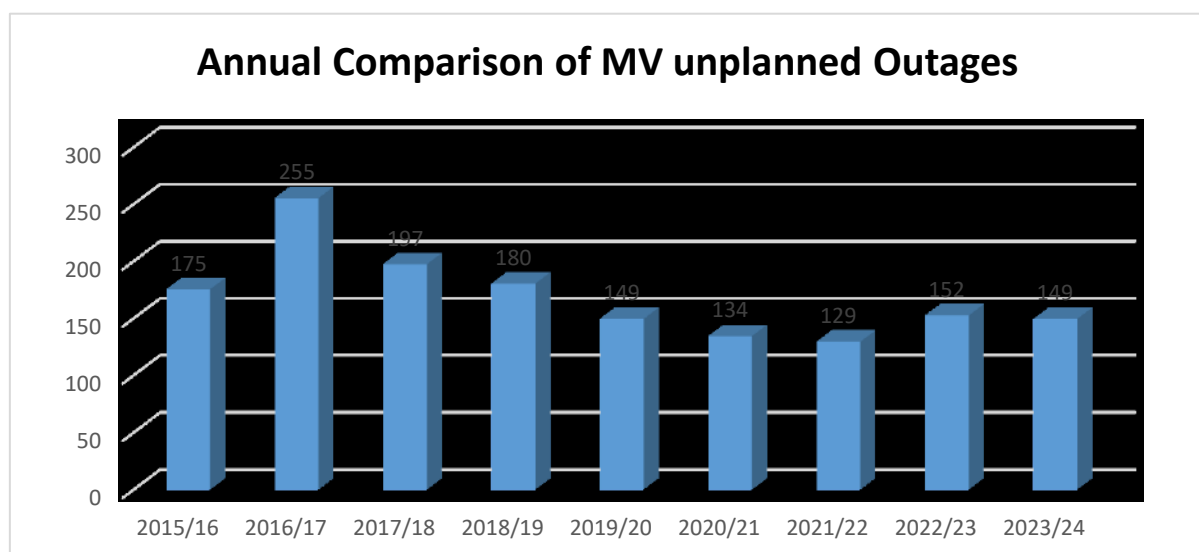


Figure 79: Performance of the MV Network for Financial Years (2015/201 – 2023/2024)

Electricity Planning and Asset Creation

Electricity Planning and Asset Creation section is responsibility for ensuring that there is sufficient electricity capacity within City of uMhlathuze Municipality's license area. This is achieved through planning, design and development to accommodate new developments and make provision for basic electricity supply services to communities as well as improving the reliability and service life of municipal electricity infrastructure. All planning, design and development is undertaken in accordance with the National Regulator of South Africa Standard NRS 034-1:2007 for Sub-transmission (132kV substations and Switching Stations as well as 132kV Feeders) and Distribution Network (11kV, 400V and 220V networks). Planning Criteria and Guidelines also supports climate change as per South African's National Climate Change Response White Paper (NCCRWP) (DEA, 2011).

Electricity Planning and Asset Creation develop projects under following categories in order to achieve the smooth running and operating of the electricity network as well as provision of basic services to the communities within City of uMhlathuze Municipality jurisdiction:

- Network Refurbishment/Renewal projects
- Network Strengthening projects
- Network Reliability projects
- Electrification projects
- Private Development projects
- Public Lighting projects
- Energy Efficient Demand Side Management and Renewable Energy project

The section comprises of the following sub-sections:

- Network Planning and Design
- Draughting
- Project Execution and
- Energy Management

All sub-sections are involved in electricity infrastructure asset creation projects value chain.

Project Name	Project Description	Category	Comment
Mandlazini/Vega MV network normalization	Installation of 11KV feeder from Vega Switching Station to Mandlazini. Replacement of MV switchgears at Vega	New	Project is 98% complete
Cygnus Substation transformer installation	Supply, Delivery and Off-Loading and Installation of 132/11kv 30MVA Power Transformers and Associated Transformer Bay Equipment at Cygnus Substation	Renewal	Project is 100% complete
Phoenix Substation transformer installation	Supply, Delivery, Off-Loading and Installation of 132/11KV 30MVA Power Transformer and Associated Transformer Bay Equipment at Phoenix Substation	New	Project is 100% complete
Ward 18 and Ward 22 Electrification	Electrification of 120 households in ward 22 and 145 in ward 18, establishment of MV switching station in DMV – Eskom Schedule 5B	New	Project is 90% complete, the contractor is waiting for meters

Table 150: Network Planning Projects and their categories

Project Name	Project Description	Comment
Energy Efficiency Demand Side Management (EEDSM)	Removal of 220 high consumption streetlights luminaires (HPS) and replacing with energy efficient streetlights luminaires (LED) at Aquadene Suburb	Project completed
Energy Efficiency Demand Side Management (EEDSM)	removal of 75 high consumption streetlights luminaires (HPS) and replacing with energy efficient streetlights luminaires (LED) at Essenwood	Project completed
Energy Efficiency Demand Side Management (EEDSM)	removal of 75 high consumption streetlights luminaires (HPS) and replacing with energy efficient streetlights luminaires (LED) at Via Richadia street	Project completed
Energy Efficiency Demand Side Management (EEDSM)	removal of 75 high consumption streetlights luminaires (HPS) and replacing with energy efficient streetlights luminaires (LED) at Grantham high way	Project completed
Energy Efficiency Demand Side Management (EEDSM)	retrofitting of 105 high mast fittings from 1000 w HPS to 412W LED	Project completed
Energy Efficiency Demand Side Management (EEDSM)	removal of 150 high consumption streetlights luminaires (HPS) and replacing with energy efficient streetlights luminaires (LED) at Veldenvlei Suburb	Project completed

Table 151: Energy Management Projects

Photos of projects and their locations:



Cygnus Substation 132/11kV 40MVA transformer installation: Ward 22; Co-ordinates: 28°53'09.0"S 31°54'02.5"E



Phoenix Substation 132/11kV 40MVA transformer installation: Ward 26; Co-ordinates: 28°43'27.1"S 32°02'04.0"E



Integrated National Electrification Program Project: Ward 18 and Ward 22; Co-ordinates: 28°53'51.0"S 31°54'26.7"E



Replacement of HPS light fittings with LED's: Ward 3; Ward 9 and Ward 26 ; Co-ordinates: 28°46'41.6"S 32°00'57.4"E

Process Control Systems

The department is responsible for overseeing the monitoring and control of various systems, including water reservoirs, sewer and water pump stations, traffic lights, streetlights, and fleet management systems. It consists of two primary sub-sections: Process Control Systems and Traffic Signals.

- **Process Control Systems:** This sub-section is dedicated to the maintenance and management of water reservoirs, sewer, and water pump stations. It ensures these systems' optimal performance through continuous monitoring, control, and corrective actions.
- **Traffic Signals:** This sub-section manages the maintenance and operation of traffic lights, streetlights, and fleet management systems. Its primary objectives are to ensure efficient traffic flow, enhance road safety, and manage the city's transportation infrastructure.
- **Corrective Maintenance:** Addresses defects or issues in equipment daily, aiming to minimize downtime and restore optimal functionality.
- **Preventive Maintenance:** Regularly performs tasks like equipment calibration and inspections to prevent potential issues and ensure reliability.
- **Predictive Maintenance:** Continuously monitors and reports the status and operational capacity of systems to predict potential failures or performance degradation for timely interventions.

Process Control System

The Technical Operations Centre is responsible for monitoring the behaviour of all pump stations and reservoirs under the Council's jurisdiction. This involves tracking the water levels in each reservoir and the status of each pump station. Real-time readings are recorded and averaged over specific intervals. The mimic below displays event logs for analogue signals, expressed as percentages, showing the monthly average for each reservoir. These logs serve as a report to the Council, assuring them that all instruments installed in the specific reservoirs are operational and functioning as intended. The real-time readings are accessible at any given time, providing up-to-date information.

1. Theft and Vandalism

Cable theft and vandalism at intersections, where criminals steal copper cables and electrical equipment for easy money, had a significant impact on traffic light functionality.

Water Distribution Network SCADA Images

The images below depict our water monitoring system across various locations within the City of uMhlathuze's jurisdiction, including Empangeni, Esikhawini, and Mzingazi, as illustrated in Figures 1 to 4.

ADROIT SMART UI SCADA

Adroit:

- **Meaning:** Adroit Technologies is a South African-based company that specializes in the development of SCADA (Supervisory Control and Data Acquisition) systems and industrial automation software.
- **Details:** Adroit Technologies provides advanced software solutions to enhance the management and operation of industrial processes. Their SCADA systems are known for flexibility, scalability, and robust features, supporting a wide range of industrial applications.

SMART UI:

- **Meaning:** SMART UI stands for Smart User Interface.
- **Details:** The Smart UI in Adroit's SCADA system is designed to be intuitive, user-friendly, and highly customizable. It offers operators a clear and comprehensive view of system status and performance, enabling efficient monitoring and control of industrial processes. The Smart UI is known for its ease of use, responsive design, and ability to display complex data accessibly and understandably.

SCADA:

- **Meaning:** Supervisory Control and Data Acquisition.
- **Details:** SCADA is a system of software and hardware that allows industrial organizations to:
 - Control industrial processes locally or remotely.
 - Monitor, gather, and process real-time data.
 - Interact directly with devices such as sensors, valves, pumps, motors, and more through human-machine interface (HMI) software.
 - Record events into a log file.

SCADA systems are crucial for managing and automating and monitoring complex industrial operations. They provide real-time insights into equipment and process status, facilitate timely decision-making, and help maintain operational efficiency and safety.

Key Features of ADROIT SMART UI SCADA

1. **Real-Time Monitoring and Control:**
 - Provides operators with real-time data and control capabilities for various industrial processes.
 - Enables immediate response to operational anomalies or emergencies.
2. **Advanced Data Visualization:**
 - Uses graphical displays, trends, and charts to present data in an easily interpretable format.
 - Customizable dashboards allow users to tailor the interface to their specific needs.
3. **Alarm Management:**
 - Includes robust alarm systems to notify operators of critical issues or deviations from normal operating conditions.
 - Allows for configuring alarm thresholds and logging alarm events.
4. **Data Logging and Reporting:**
 - Continuously records data from various sensors and devices, enabling historical data analysis.
 - Generates detailed reports to support operational and maintenance decisions.
5. **Scalability:**
 - Designed to grow with the organization's needs, from small installations to large, complex systems.
 - Supports a wide range of industries including water treatment, manufacturing, energy, and more.
6. **Integration and Interoperability:**
 - Capable of integrating with other industrial systems and protocols, ensuring seamless communication across different platforms and devices.
 - Supports standard communication protocols like OPC, Modbus, and others.
7. **Security:**
 1. Incorporates robust security features to protect the system from unauthorized access and cyber threats.
 2. Implements user authentication, role-based access control, and secure communication channels.

Benefits of Using ADROIT SMART UI SCADA

- **Increased Efficiency:** Real-time monitoring and control capabilities lead to operations that are more efficient and quicker response times.
- **Improved Decision-Making:** Access to real-time and historical data supports informed decision-making and strategic planning.
- **Cost Savings:** Enhanced process control and automation result in significant cost savings through reduced downtime and optimized resource use.
- **Enhanced Safety:** Comprehensive monitoring and alarm management improve operational safety by promptly addressing potential hazards.
- **User-Friendly Interface:** The Smart UI design ensures that operators can easily interact with the system, reducing the learning curve and improving productivity.

Adroit Smart UI SCADA is a powerful tool for industrial automation and process control, offering a comprehensive suite of features designed to enhance operational efficiency, safety, and decision-making capabilities for the City of uMhlathuze.

Technical Operations Centre

The Technical Operations Centre constantly tracks the status of all reservoirs, offering real-time data on their levels. Daily readings are recorded and averaged over specific intervals. The accompanying bar chart displays the monthly average levels for each reservoir based on analogue signal logs. This report assures the council that all reservoir instruments are functioning properly. Real-time data is accessible at any time.

Water Distribution Network Images

The images below depict our water monitoring system across various locations within the City of uMhlathuze's jurisdiction, including Empangeni, Esikhawini, and Mzingazi, as illustrated in Figures 1 to 4.

The following images show our water monitoring system for various places under the City of uMhlathuze jurisdiction, such as Empangeni, Esikhawini and Mzingazi as seen in figures 1 – 4.

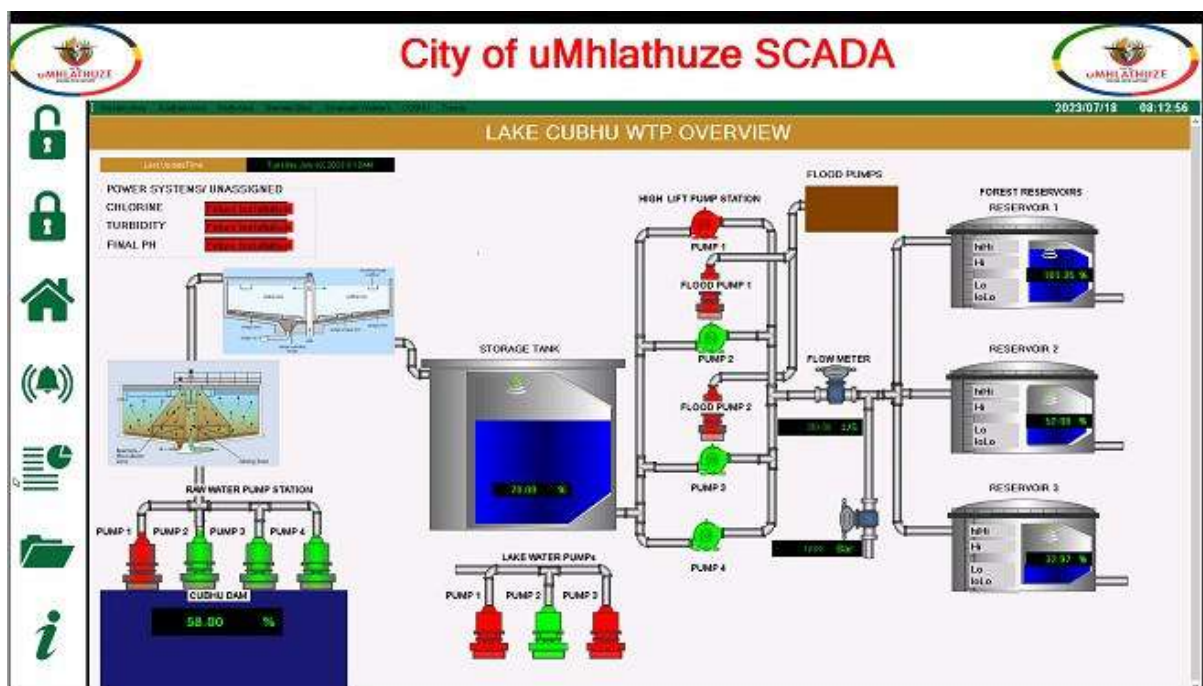


Figure 80: Esikhawini Water Overview

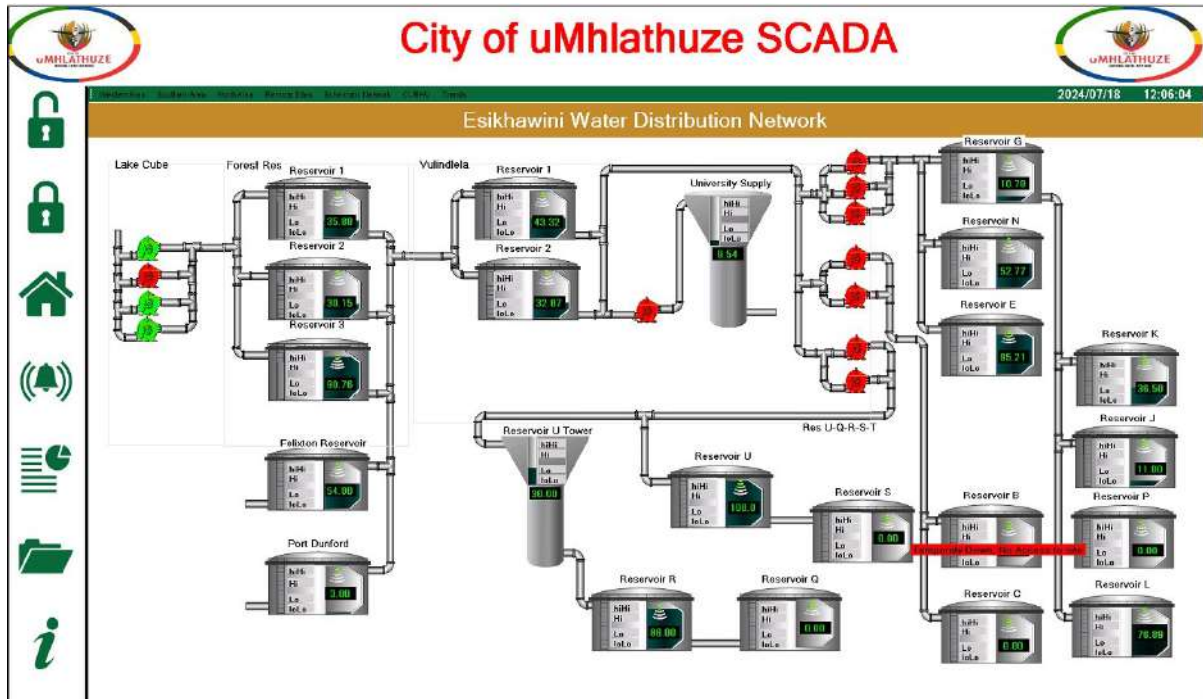


Figure 81: Esikhaleni Water Overview

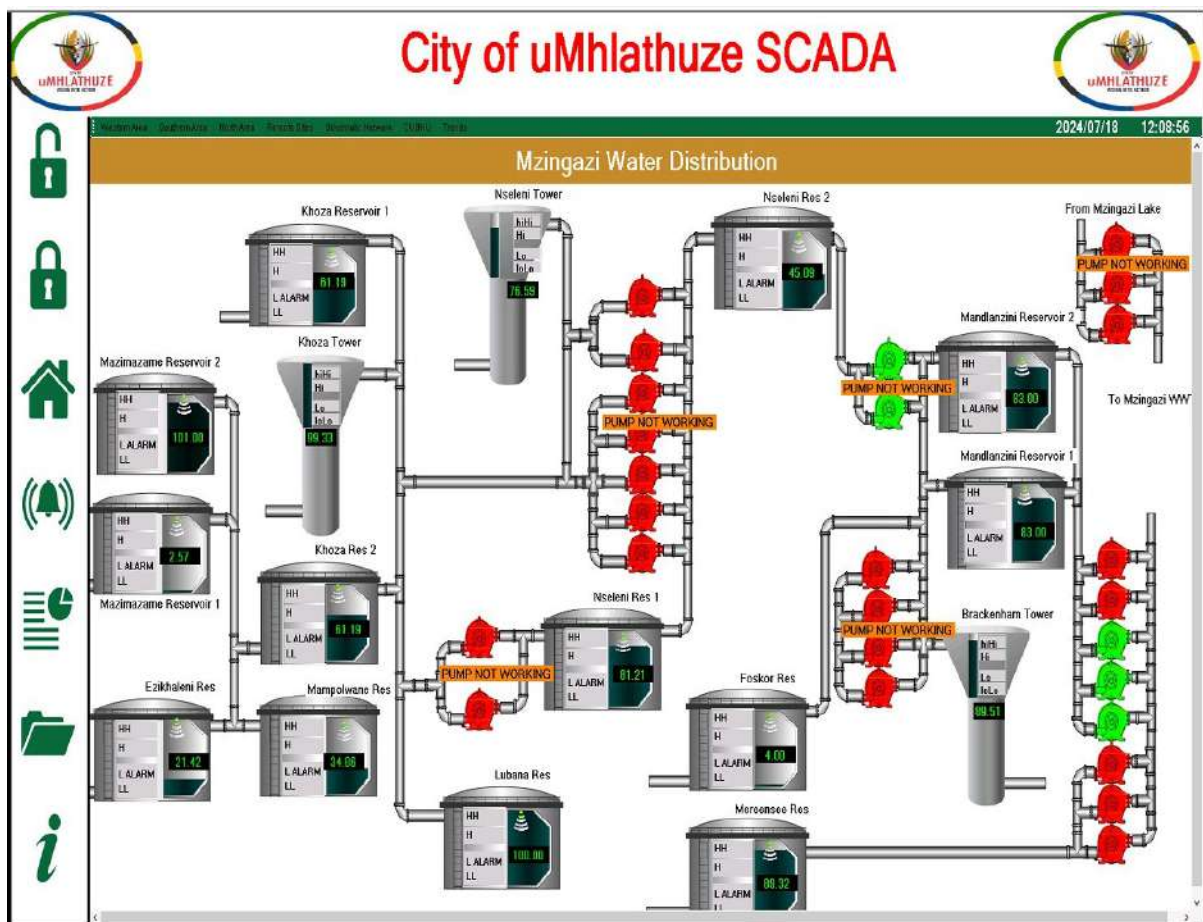


Figure 83: Mzingazi Water Distribution Network

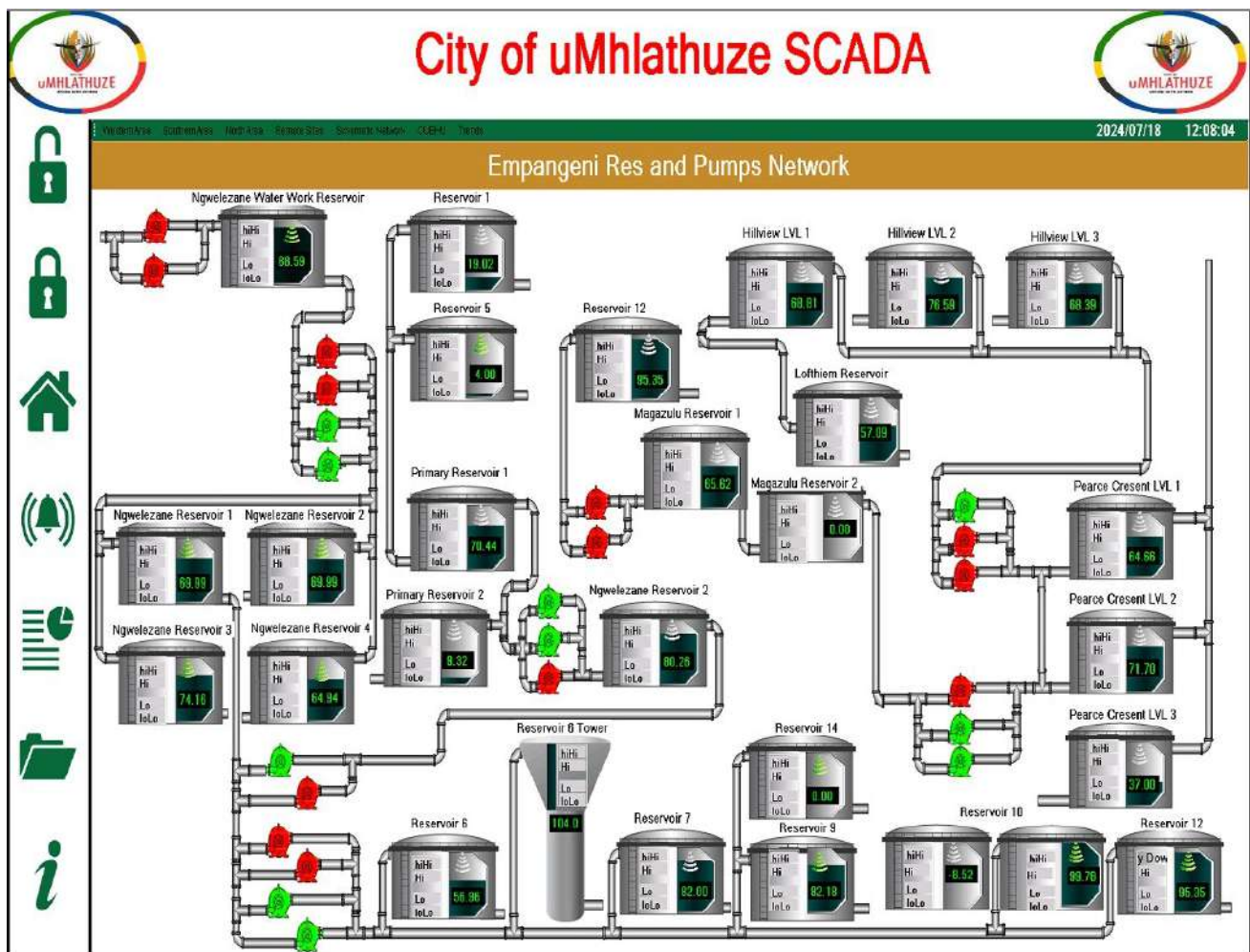


Figure 84: Empangeni Water Distribution Network

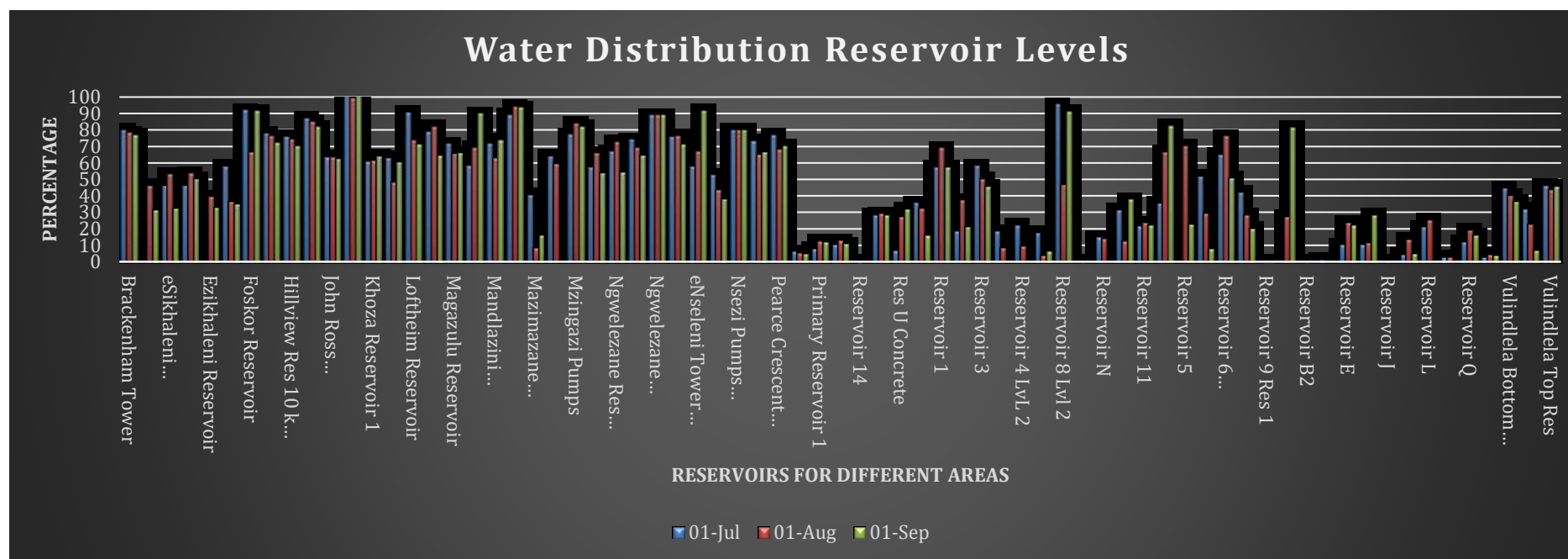


Figure 85: Water distribution reservoir levels (01 July – 01 Sept)

Visualization

The bar chart visualizes the water distribution reservoir levels across different areas for the months of July, August, and September. This helps in comparing the levels visually and identifying any significant changes over time.

Conclusion

This analysis provides a comprehensive view of the water levels in various reservoirs over three months. The summary statistics and regression analyses offer valuable insights into the trends and significant changes in water distribution, which can be crucial for water management and planning.

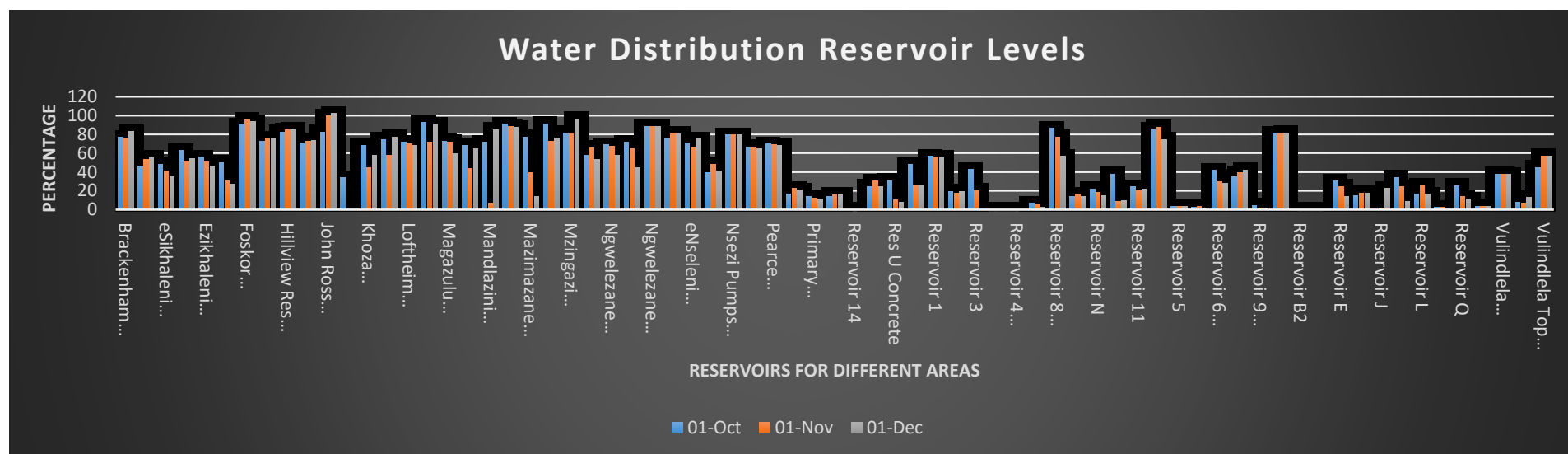


Figure 86: Water distribution reservoir levels (01 Oct – 01 Dec)

Visualization

The bar chart visualizes the water distribution reservoir levels across different areas for the months of October, November, and December. This helps in comparing the levels visually and identifying any significant changes over time.

Conclusion

This analysis provides a comprehensive view of the water levels in various reservoirs over three months. The summary statistics and regression analyses offer valuable insights into the trends and significant changes in water distribution, which can be crucial for water management and planning.

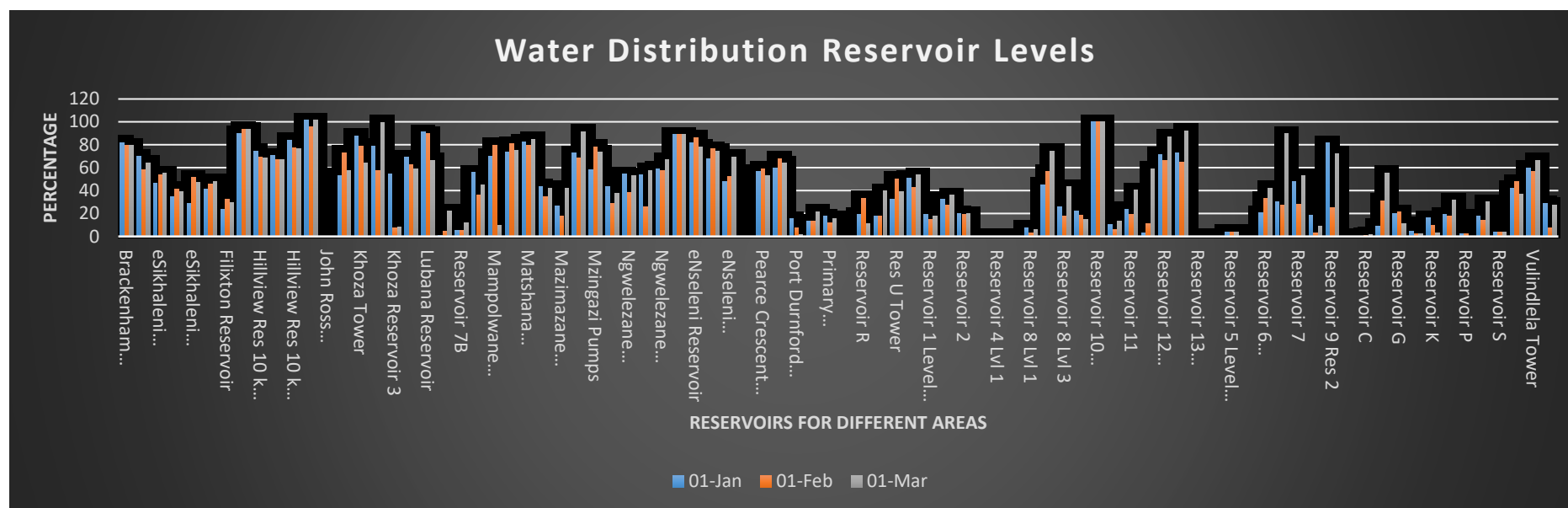


Figure 87: Water distribution reservoir levels (01 Jan – 01 Mar)

Visualization

The bar chart visualizes the water distribution reservoir levels across different areas for the months of January, February, and March. This helps in comparing the levels visually and identifying any significant changes over time.

Conclusion

This analysis provides a comprehensive view of the water levels in various reservoirs over three months. The summary statistics and regression analyses offer valuable insights into the trends and significant changes in water distribution, which can be crucial for water management and planning.

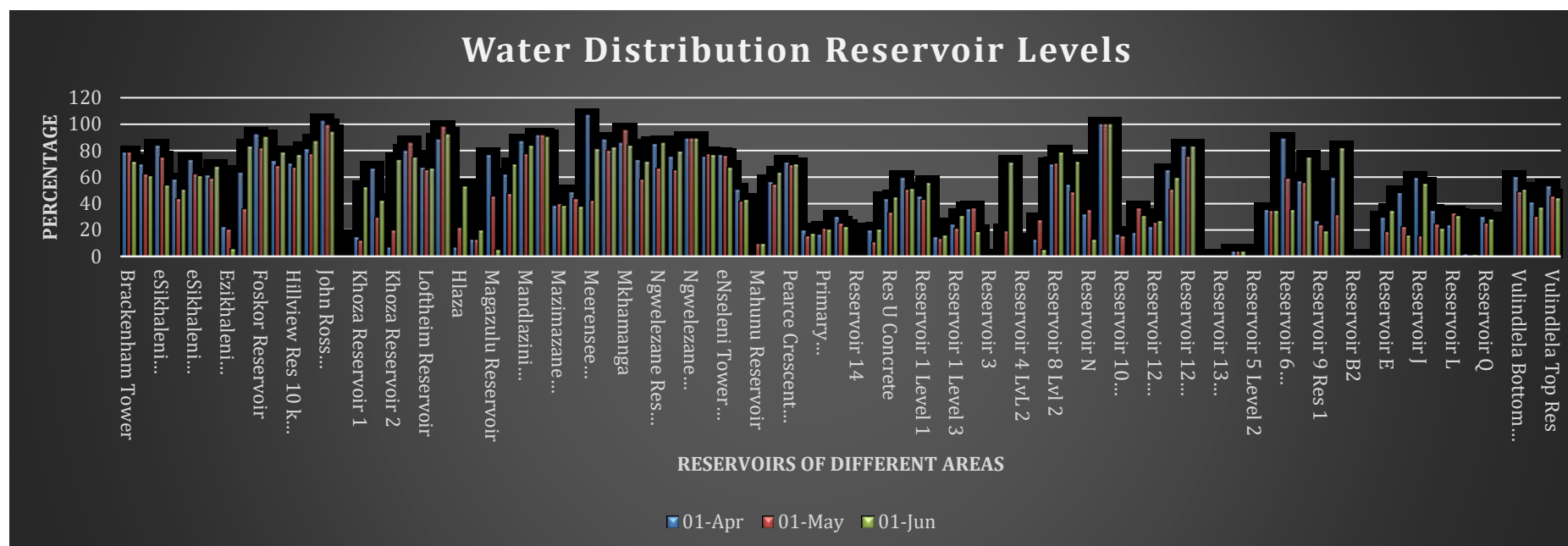


Figure 88: Water distribution reservoir levels (01 Apr – 01 Jun)

Visualization

The bar chart visualizes the water distribution reservoir levels across different areas for the months of April, May, and June. This helps in comparing the levels visually and identifying any significant changes over time.

Conclusion

This analysis provides a comprehensive view of the water levels in various reservoirs over three months. The summary statistics and regression analyses offer valuable insights into the trends and significant changes in water distribution, which can be crucial for water management and planning.

The Technical Operations Centre continuously monitors the status of all our reservoirs, providing real-time data on their levels. These readings are logged daily and averaged over specific intervals. The bar chart above presents the event logs for analogue signals, showing the monthly average levels for each reservoir. This report confirms to the council that all installed instruments in the reservoirs are operational. Real-time readings are available at any time.

Public lighting

Total no of Public Lighting is 17 583. The street lighting section, receiving complaints via the call centre has processed a total of 676 works orders, of which 436 were streetlight fitting failures, 168 cable failures, 72 cable thefts and 191 knocked down poles. On routine maintenance 719 streetlight works orders were created for repairs, 146 streetlight poles replaced, 241 photocells replaced and 144 streetlight cable faults repaired. Total number of works orders created and processed is 2 031. The total number of lamps replaced amounted to 2156 while 135 LED fittings were replaced. The call centre is operational 24 hours a day on 0800222827, also allowing complainants to log calls either via the website at www.umhlathuze.gov.za, or via e-mail to streetlights@umhlathuze.gov.za

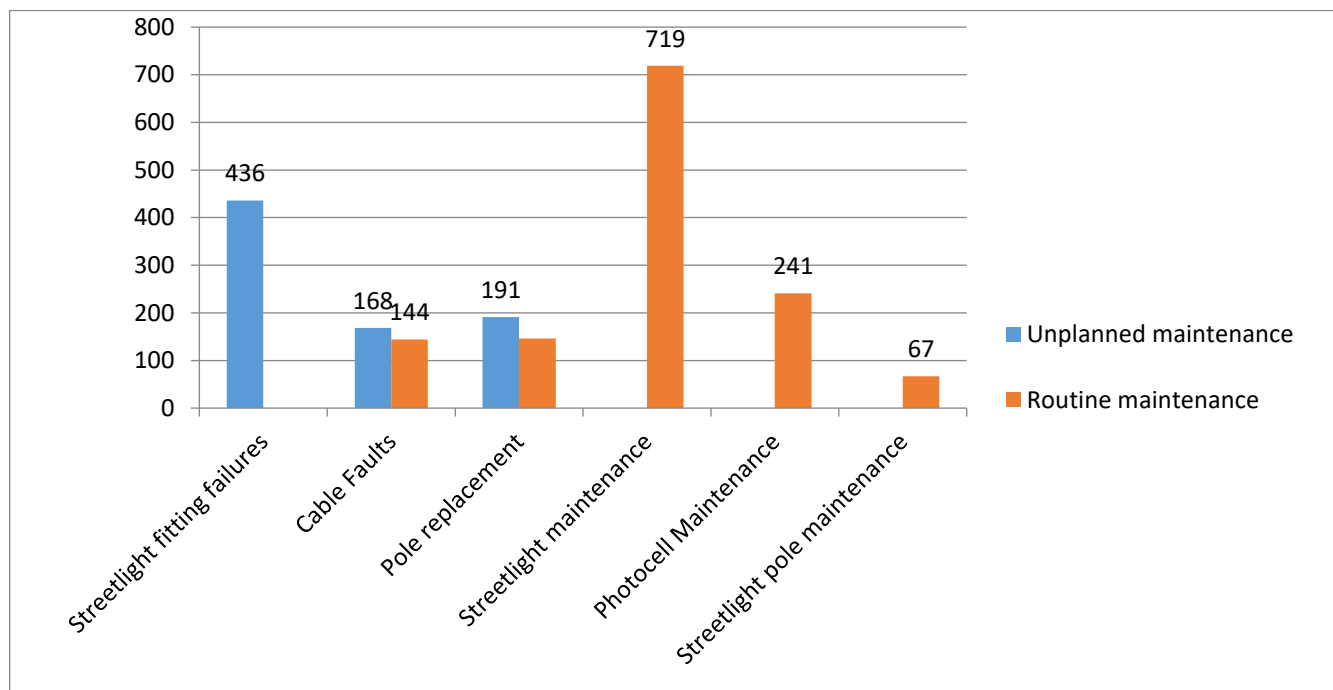


Figure 89: Unplanned maintenance vs routine maintenance

	Unplanned maintenance	Planned Maintenance
	Unplanned maintenance	Planned Maintenance
Streetlight fitting failures	436	719
Cable faults	168	144
Pole replacement	191 (Knocked down poles)	146
Photocell Maintenance	241	
Streetlight poles maintenance		67

Table 152: Unplanned and Planned Maintenance

Fleet and transportation

The Fleet and Transportation Section is a support unit for the maintenance/ servicing and repair of the entire municipal fleet.

The fleet consists of trailers, passenger sedans, light commercial vehicles, minibuses, heavy goods vehicles and “yellow plant”

The section is responsible for utilising the Capital budget requirements for the replacement of existing fleet as well as new procurement as per end-user requirements on an annual basis (financial year).

End-User Departments are responsible for the daily operation, management and control of their respective vehicles that were allocated to them. The Departments book in all vehicles requiring repairs and maintenance to the Mechanical Workshop in Alton.

Where possible all new vehicles are procured inclusive of a Maintenance Plan of 160 000km or 7 years. This also applies to specialized load bodies and equipment as per build specification.

These maintenance plans are included and paid to the supplier at the time the vehicles or plant are procured, this is to ensure that they are maintained by the respective Original Equipment Manufacturer (OEM) for the period of between 5 and 7 years.

Certain vehicle manufacturers do not offer a 160 000 km/7 years’ maintenance plan, in such cases the maximum plan available for every 5 years/120 000 km maintenance plan will be procured.

Special controls are required to ensure that Maintenance Plans and Warranties are not forfeited and therefore the Control of Services of Vehicles on Maintenance Plan has been monitored throughout the year jointly with the user departments who are beneficiaries in this case.

The Fleet Policy was reviewed and amended and now places the responsibility of vehicles on the User-Department for the allocated fleet. This includes daily inspections, tyre management, services and COF management as well as incident investigations. Responsibilities between Fleet management and User Departments were not always clear in the past.

Operational Challenges:

- The lack of sufficient capital funding to replace fleet remains a challenge.
- Older fleet break down frequently and as such the maintenance budget requirements escalates annually.

Achievements

1. Fleet Policy reviewed

2. Tracking System

3. Enhanced Operational Efficiency:

- **Route Optimization:** The system has enabled the optimization of routes, reducing travel time and fuel consumption.
- **Reduced Idle Time:** Monitoring and managing idle times have led to increased productivity and reduced unnecessary fuel use.

4. Improved Fleet Management:

- **Real-Time Monitoring:** The ability to track vehicles in real-time has improved fleet visibility and management.
- **Better Utilization:** Ensuring vehicles are used optimally, avoiding under-utilization or over-utilization.

5. Cost Savings:

- **Fuel Savings:** Optimized routes and reduced idling have led to significant fuel cost savings.
- **Maintenance Costs:** Proactive maintenance scheduling has reduced repair costs and extended the lifespan of the vehicles.

6. Enhanced Driver Safety:

- **Behaviour Monitoring:** Monitoring driver behaviour, such as speeding and harsh braking, has promoted safer driving practices.
- **Training and Feedback:** Data-driven feedback and training programs have improved driver performance and safety.

7. Theft Prevention and Recovery:

- **Real-Time Tracking:** Immediate location tracking has deterred theft and enabled quick recovery of stolen vehicles.
- **Geofencing:** Setting up geofences has provided alerts when vehicles move out of designated areas, enhancing security.

8. Environmental Benefits:

- **Reduced Emissions:** Optimized routes and reduced idling have contributed to lower vehicle emissions, supporting environmental sustainability.
- **Compliance:** Monitoring and managing emissions to comply with environmental regulations.

9. Enhanced Accountability and Transparency:

- **Data Transparency:** Detailed tracking and reporting have increased accountability among drivers and fleet managers.
- **Audit Trails:** Comprehensive data logs provide a clear audit trail for vehicle usage and incidents.

10. Better Decision Making:

- **Data-Driven Insights:** Access to detailed data and analytics has supported informed decision-making for fleet management.
- **Strategic Planning:** Long-term planning and strategy development have been enhanced by the insights provided by the tracking system.

11. Improved Customer Service:

- **Timely Deliveries:** Ensuring timely and efficient service delivery to residents by optimizing fleet operations.
- **Reliability:** Increased reliability and predictability of service vehicles, leading to better service satisfaction.

12. Regulatory Compliance:

- **Compliance Management:** Ensuring compliance with transportation and environmental regulations through detailed monitoring and reporting.
- **Safety Standards:** Maintaining high safety standards for drivers and vehicles in line with regulatory requirements.

13. Operational Insights and Reporting:

- **Comprehensive Reports:** Generating detailed reports on vehicle usage, driver performance, and maintenance activities for better management.

By implementing the vehicle tracking system, the City of uMhlathuze Electrical Energy Services has realized these significant benefits, leading to more efficient, safe, and cost-effective fleet operations.

CHAPTER 5: FINANCIAL PERFORMANCE

DEPARTMENT OF FINANCIAL SERVICES



M KUNENE
CHIEF FINANCIAL OFFICER

OVERVIEW

In line with the Municipal Finance Management Act, 2003 (Act No. 56 of 2003), the City of uMhlathuze prepared a set of Annual Financial Statements for the 2023/24 financial year and submitted to Auditor General.

Below is the summary of the audited Annual Financial Statements as at 30 June 2024:

STATEMENT OF FINANCIAL POSITION – SUMMARY

RAND THOUSANDS (R'000)

	2024	2023
ASSETS		
Current assets	1 142 472	1 344 806
Non- current assets	7 832 608	7 472 188
TOTAL ASSETS	8 975 079	8 816 994
LIABILITIES		
Current liabilities	936 612	1 034 378
Non –current liabilities	1 754 558	1 508 257
TOTAL LIABILITIES	2 691 170	2 542 635
NET ASSETS		
Total net assets	6 283 909	6 274 359
Total net assets and liabilities	8 975 079	8 816 994

STATEMENT OF FINANCIAL PERFORMANCE - SUMMARY

RAND THOUSANDS (R' 000)

	2024	2023
REVENUE		
Exchange revenue	2 977 455	2 936 612
Non – exchange revenue	2 062 198	1 967 358
TOTAL REVENUE	5 039 653	4 903 970
EXPENDITURE		
TOTAL EXPENDITURE	5 030 102	4 811 372
NET SURPLUS	9 550	92 598

CASHFLOW STATEMENT - SUMMARY

AS AT 30 JUNE 2024

RAND THOUSANDS (R'000)

	2024	2023
CASHFLOW FROM OPERATING ACTIVITIES		
NET CASHFLOW FROM OPERATING ACTIVITIES	184 879	273 741
CASHFLOW FROM INVESTING ACTIVITIES		
NET CASHFLOW FROM INVESTING ACTIVITIES	(664 937)	(953 472)
CASHFLOW FROM FINANCING ACTIVITIES		
NET CASHFLOW FROM FINANCING ACTIVITIES	257 417	490 077
NET (DECREASE) IN CASH AND CASH EQUIVALENT	(222 642)	(189 655)

CHAPTER 6: AUDITOR GENERAL'S FINDINGS



AUDIT REPORT

uMhlathuze Municipality

2023-24

Report of the auditor-general to KwaZulu Natal Provincial Legislature and the council on City of uMhlathuze Municipality

Report on the audit of the financial statements

Opinion

1. I have audited the financial statements of the City of uMhlathuze Municipality set out on pages xx to xx, which comprise the statement of financial position as at 30 June 2024, statement of financial performance, statement of changes in net assets, cash flow statement and statement of comparison of budget and actual information amounts for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.
2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the City of uMhlathuze Municipality as at 30 June 2024 and its financial performance and cash flows for the year then ended in accordance with the Standards of Generally Recognised Accounting Practice (GRAP) and the requirements of the Municipal Finance Management Act 56 of 2003 (MFMA).

Basis for opinion

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the financial statements section of my report.
4. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' *International code of ethics for professional accountants (including International Independence Standards)* (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matters

6. I draw attention to the matters below. My opinion is not modified in respect of these matters.

Material impairments – Receivables from exchange transactions

7. As disclosed in note 4 to the financial statements, an allowance for impairment of R119,3 million (2022-23: R120 million) on receivables from exchange transactions was raised as the recoverability of these amounts were doubtful.

Material losses - Bad debts written off

8. As disclosed in note 33 to the financial statements, R60,68 million (2022-23: R245,95 million) was written off as bad debts from exchange and non-exchange transactions.

Material impairments – Property, plant and equipment

9. As disclosed in notes 8 and 37 to the financial statements, an impairment of R50,33 million (2022-23: R10,12 million) was processed on items of property plant and equipment, of which R48,5 million was on land that was no longer expected to be used by the municipality for the initial purposes intended.

Material losses – Water (bulk purchases)

10. As disclosed in note 34 to the financial statements, water distribution losses of R402,29 million (2022-23: R434,10 million) was incurred, which represented 55% (2022-23: 57%) of total water purchased. These losses were largely due to illegal connections, metering losses and leakages.

Other matter

11. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited disclosure notes (MFMA125)

12. In terms of section 125(2)(e) of the MFMA, the particulars of non-compliance with the MFMA should be disclosed in the financial statements. This disclosure requirement did not form part of the audit of the financial statements and, accordingly, I do not express an opinion on it.

Responsibilities of the accounting officer for the financial statements

13. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with GRAP and the requirements of the MFMA; and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.
14. In preparing the financial statements, the accounting officer is responsible for assessing the municipality's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the municipality or to cease operations, or has no realistic alternative but to do so.

Responsibilities of the auditor-general for the audit of the financial statements

15. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are

considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

16. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor's report. This description, which is located at page XX, forms part of our auditor's report.

Report on the audit of the annual performance report

17. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance against predetermined objectives for the selected key performance area presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.

18. I selected the following key performance area presented in the annual performance report for the year ended 30 June 2024 for auditing. I selected a key performance area that measures the municipality's performance on its primary mandated functions and that are of significant national, community or public interest.

Key performance area	Page numbers	Purpose
Basic service delivery and infrastructure development	XX	Integrated infrastructure and efficient services

19. I evaluated the reported performance information for the selected key performance area against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery on its mandate and objectives.

20. I performed procedures to test whether:

- the indicators used for planning and reporting on performance can be linked directly to the municipality's mandate and the achievement of its planned objectives
- all the indicators relevant for measuring the municipality's performance against its primary mandated and prioritised functions and planned objectives are included
- the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements
- the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated

- the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
- the reported performance information is presented in the annual performance report in the prescribed manner and is comparable and understandable.
- there is adequate supporting evidence for the achievements reported and for the measures taken to improve performance.

21. I performed the procedures for the purpose of reporting material findings only; and not to express an assurance opinion or conclusion.

22. I did not identify any material findings on the reported performance information for the selected key performance area.

Other matter

23. I draw attention to the matter below.

Achievement of planned targets

24. The annual performance report includes information on reported achievements against planned targets and provides measures taken to improve performance. This information should be considered in the context of the material findings on the reported performance information.

The table that follows provides information on the achievement of planned targets and lists the key service delivery indicators that were not achieved as reported in the annual performance report. The measures taken to improve performance are included in the annual performance report on pages xx to xx.

Basic service delivery and infrastructure development

<i>Targets achieved: 75%</i> <i>Budget spent: 97%</i>		
Key service delivery indicator not achieved	Planned target	Reported achievement
Percentage of total water losses	<=26%	29%
Number of new sewer connections meeting minimum standard	75	10
Percentage of wastewater samples compliant to water use licence conditions	>=90%	55%
Number of Pumps replaced in Water and Sanitation Services	44	28
Kilometres of gravel roads upgraded to surfaced road (New tarred roads)	2,50	1,9
Number of projects completed as per approved project plan	13	9

Key service delivery indicator not achieved	Planned target	Reported achievement
Number of subsidised housing units completed	75	10
Number of reports on missing beneficiaries for Post 1994 completed houses	2	0
Date of signing donation agreement with Public Works on properties to be transferred to rightful beneficiaries	30 June 2024	Not signed

Report on compliance with legislation

25. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the municipality's compliance with legislation.
26. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.
27. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the [type of auditee], clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor's report.
28. I did not identify any material non-compliance with the selected legislative requirements.

Other information in the annual report

29. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the financial statements, the auditor's report and those selected key performance areas presented in the annual performance report that have been specifically reported on in this auditor's report.
30. My opinion on the financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.
31. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected key performance area presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

32. If, based on the work I have performed, I conclude that there is a material misstatement in this other information, I am required to report that fact.

33. I have nothing to report in this regard.

Internal control deficiencies

34. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.

35. I did not identify any significant deficiencies in internal control.

Material irregularities

36. In accordance with the PAA and the Material Irregularity Regulations, I have a responsibility to report on material irregularities identified during the audit and on the status of material irregularities as previously reported in the auditor's report.

Status of previously reported material irregularities

Overpayment for sports fitness centre

37. I identified non-compliance with section 78(1) (c) of the MFMA, which requires that each senior manager and each official exercising financial management responsibilities must take all reasonable steps within their respective areas of responsibility to ensure that any unauthorised, irregular, or fruitless and wasteful expenditure and any other losses are prevented. In this regard, contracts for the development and construction of a fitness centre in Esikheleni, Richards Bay, KwaZulu-Natal were awarded, and payments were made for goods and services not delivered. The overpayment was disclosed as irregular expenditure under assessment in note 48 to the 2022-23 financial statements. The overpayment is likely to result in a material financial loss if not recovered. The accounting officer was notified of the material irregularity on 29 March 2023.

38. The following actions were taken by the accounting officer:

- Disciplinary action against the officials that did not discharge their duties with due care as required by the MFMA and their agreed conditions of employment. These officials were suspended and their services later terminated in February 2023.
- The project management consultant and contractor's contracts have since been terminated on 10 May 2022 and 12 April 2022 respectively, and the process of financial recovery for the overpayment is underway through a legal process.
- Criminal cases against the suppliers have been lodged with the South African Police Service and the Directorate for Priority Crime Investigations in August 2022.

39. The current progress is that the criminal and civil recovery cases are ongoing.

40. Based on my evaluation of the information and evidence provided in the accounting officers's written submission and actions taken, this matter will not be pursued further as an MI and is therefore closed.

Auditor-General

Pietermaritzburg

29 November 2024



AUDITOR-GENERAL
SOUTH AFRICA

Auditing to build public confidence

Annexure to the auditor's report

The annexure includes the following:

- The auditor-general's responsibility for the audit
- The selected legislative requirements for compliance testing

Auditor-general's responsibility for the audit

Professional judgement and professional scepticism

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for the selected key performance area and on the municipality's compliance with selected requirements in key legislation.

Financial statements

In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the municipality's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the municipality to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a municipality to cease operating as a going concern
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Communication with those charged with governance

I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the accounting officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.

Compliance with legislation – selected legislative requirements

The selected legislative requirements are as follows:

Legislation	Sections or regulations
Municipal Finance Management Act 56 of 2003	Section 1 - paragraph (a), (b) & (d) of the definition: irregular expenditure Section 1 - definition: service delivery and budget implementation plan Sections 11 (1), 13(2), 14(1), 14(2) (a), 14(2) (b), 15, 24(2) (c) (iv), 29(1). Sections 29(2) (b), 32(2), 32(2) (a), 32(2) (a) (i), 32(2) (a) (ii), 32(2) (b), 32(6) (a), Sections 32(7), 53(1) (c) (ii), 54(1) (c), 62(1)(d), 62(1) (f)(i), 62(1) (f)(ii), Sections 62(1) (f) (iii), 63(1) (a), 63(2) (a), 63(2)(c), 64(2) (b), 64(2) (c), 64(2) (e). Sections 64(2) (f), 64(2) (g), 65(2) (a), 65(2) (b), 65(2) (e), 72(1) (a) (ii), 112(1) (j), Sections 116(2) (b), 116(2) (c) (ii), 117, 122(1), 122(2), 126(1) (a), 126(1)(b), Sections 127(2), 127(5) (a) (i), 127(5) (a) (ii), 129(1), 129(3), 133(1)(a), Sections 133(1) (c) (i), 133(1) (c) (ii), 170, 171(4)(a), 171(4)(b)
MFMA: Municipal Budget and Reporting Regulations, 2009	Regulation 71 (1), 71 (2), 72
MFMA: Municipal Investment Regulations, 2005	Regulations 3(1) (a), 3(3), 6, 7, 12(2), 12(3)
MFMA: Municipal Regulations on Financial Misconduct Procedures and Criminal Proceedings, 2014	Regulations 5(4), 6(8) (a), 6(8) (b), 10(1)
MFMA: Municipal Supply Chain Management Regulations, 2017	Regulations 5, 12(1) (c), 12(3), 13(b), 13(c), 13(c) (i), 16(a), 17(1)(a), 17(1)(b), Regulations 17(1) (c), 19(a), 21 (b), 22(1) (b) (i), 22(2), 27(2) (a), 27(2) (e) Regulations 28(1) (a) (i), 28(1) (a) (ii), 29(1) (a) and (b), 29(5) (a) (ii), 29(5) (b) (ii), Regulations 32, 36(1), 36(1)(a), 38(1) (c), 38(1) (d) (ii), 38(1) (e), 38(1) (g) (i), Regulations 38(1)(g) (ii), 38(1)(g) (iii), 43, 44, 46(2)(e), 46(2) (f)
MSA: Disciplinary Regulations for Senior Managers, 2011	Regulations 5(2), 5(3), 5(6), 8(4)
Annual Division of Revenue Act	Sections 11(6) (b), 12(5), 16(1); 16(3)

Legislation	Sections or regulations
Construction Industry Development Board Act 38 of 2000	Section 18(1)
Construction Industry Development Board Regulations, 2004	Regulations 17, 25(7A)
Municipal Property Rates Act 6 of 2004	Section 3(1)
Preferential Procurement Policy Framework Act 5 of 2000	Sections 2(1) (a), 2(1) (f)
Preferential Procurement Regulations, 2017	Regulations 4(1), 4(2), 5(1), 5(3), 5(6), 5(7), 6(1), 6(2), 6(3), 6(6), 6(8), 7(1), Regulations 7(2), 7(3), 7(6), 7 (8), 8(2), 8(5), 9(1), 10(1), 10(2), 11 (1), 11(2)
Preferential Procurement Regulations, 2022	Regulations 4(1), 4(2), 4(3), 4(4), 5(1), 5(2), 5(3), 5(4)
Prevention and Combating of Corrupt Activities Act 12 of 2004	Section 34(1)
Municipal Systems Act 32 of 2000	Sections 25(1), 26(a), 26(c), 26(h), 26(i), 27(1), 29(1) (b) (ii), 29(2) (a), Sections 29(2) (c), 34(a), 34(b), 38(a), 41 (1) (a), 41(1) (b), 41 (1)(c) (ii), 42, Sections 43(2), 56(a), 57(2) (a), 57(4B), 57(6) (a), 66(1)(a), 66(1) (b). Sections 67(1) (d), 74(1), 93J(1), 96(b)
MSA: Municipal Planning and Performance Management Regulations, 2001	Regulations 2(1) (e), 2(3) (a), 3(3), 3(4) (b), 3(5)(a), 7(1), 8, 9(1) (a), 10(a), Regulations 12(1), 15(1) (a) (i), 15(1) (a) (ii)
MSA: Municipal Performance Regulations for Municipal Managers and Managers directly Accountable to Municipal Managers, 2006	Regulations 2(3) (a), 4(4) (b), 8(1), 8(2), 8(3)

APPENDICES:

APPENDIX A: COUNCILLORS, COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

NAME	M /F	PARTY	WARD NO	ADDRESS	DESIG-NATION	CELL PHONE	WORK	HOME	FAX	e-mail
BLOSE Nokubonga Nomthandazo	F	ANC	17	H2 3161 Idada Street eSikhawini	WARD	083 783 2371				BloseNN@umhlathuze.gov.za
BOTHA Christo Marius DEPUTY MAYOR Wef 10/08/2023 CR 16506	M	DA	2	6 Fish Eagle, Golf Estate Meerensee	EXCO WARD	082 839 5816				BothaCM@umhlathuze.gov.za Christo@cmbbotha.co.za
CEBEKHULU Langelihle Goodman	M	ANC	1	Site 15171 (Makheleni Tavern) Mzingazi Village	WARD	078 225 9347				CebekhuluLG@umhlathuze.gov.za
CELE Vano Themba	M	IFP	PR	Kwa-Dlangezwa Reserve	PR	066 542 9538				CeleVT@umhlathuze.gov.za
CHILI David Velenkosini Wef 17/03/2022	M	IFP	PR	Mandlanzini	PR	060 364 7228				ChiliDV@umhlathuze.gov.za
DE LANGE Barend Jacobus	M	DA	23	7 Hoopoe Street Empangeni	WARD	083 3217 844				DelangeBJ@umhlathuze.gov.za
DE WET Henning Petrus Cornelius	M	DA	3	Kashmir Gardens, 109 Via Cassiandra, Arboretum, Richards Bay	WARD	081 433 6643				DeWetHPC@umhlathuze.gov.za
DLAMINI Kwazikwenkosi Selby	M	ANC	18	Port Durnford Reserve eSikhawini	WARD	083 623 6238				DlaminiKS@umhlathuze.gov.za
DLAMINI Mduduzi Sylvester	M	ANC	10	Ngunjini Reserve Kwa-Dlangezwa Reserve	WARD	073 087 3752				DlaminiMS@umhlathuze.gov.za
DLUDLA Vincent Sgu	M	IFP	12	Madlankala Reserve, Esikhawini	WARD	076 828 5929				Vincentsgu4@gmail.com
DONDA Nkonzoyakhe Godshero WHIP OF COUNCIL wef 10.12.2021	M	IFP	16	H3036 Mshekisane Street eSikahwini	WHIP OF COUNCIL EXCO WARD	083 718 3477				DondaNG@umhlathuze.gov.za
DUBE Thobile Cynthia	F	ANC	15	Mkhobosa Reserve eSikhawini	WARD	082 535 9906				DubeTC@umhlathuze.gov.za
GCABASHE Siphamandla Wesley	M	ANC	31	Macekane Reserve	WARD	082 481 7127				GcabasheSW@umhlathuze.gov.za
GOVENDER Jeevaruthnam	M	IFP	26	8 Cibotium Cescent Brackenham	WARD	083 330 4825				GovenderJ@umhlathuze.gov.za
GROBBELAAR Zonita	F	IFP	PR	72 Armstrong Ave Empangeni	EXCO PR	078 102 9615				GrobelaarZ@umhlathuze.gov.za
GUMEDE Simphiwe Sizile Jeanne	F	ANC	PR	232 Impofu Street eNseleni PARTY REPRESENTATIVE	PR	072 082 9211				beeznathi@gmail.com GumedeSSJ@umhlathuze.gov.za
GUMEDE Tobias Seze SPEAKER wef 23.11.2021	M	IFP	PR	Mhlanga Area Ngwelezane	SPEAKER PR	076 356 6148				GumedeTS@umhlathuze.gov.za tobiasgumede9@gmail.com
GUMEDE Siphelele Mzuvele	M	ANC	28	A316 Nkanyezi Road Ngwelezane	WARD	073 324 2453				GumedeSM1@umhlathuze.gov.za
KEARNS Rynie Frederika	F	DA	4	18 Prinia Park Birdswood	WARD	083 441 3752				KearnsRF@umhlathuze.gov.za
KHUZWAYO Petunia Happy	F	EFF	PR	Macekane Reserve, Somopho Empangeni	PR	060 560 2946/ 076 432 5110				khuzwayoph@umhlathuze.gov.za / khuzwayo.happy@gmail.com
LANGE Anneke	F	VVP	PR	19 Via Verbena Veld en Vlei	PR KCDM	078 772 1202				anneke.digital2020@gmail.com LangeA@umhlathuze.gov.za

MABASO Bongekile Prudence	F	ANC	PR	6 Thendele Street Hillview, Empangeni	PR	082 938 1515				MabasoBP@umhlathuze.gov.za
MADIDA Nompumelelo Makhosi	F	EFF	PR	Odondolo Reserve Emapngeni	PR KCDM	078 785 4607				MadidaNM@umhlathuze.gov.za
MAKHANYA Ntuthuko Fanelesibonge	M	ANC	34	Khandisa Reserve, Kwa-Dlangezwa	WARD	083 356 6613				MakhanyaNF@umhlathuze.gov.za
MASONDO Sibongiseni	M	ANC	21	H1801 Iwabayi Street eSikhawini	WARD	081 547 6939				MasondoS@umhlathuze.gov.za
MATHABA Fisokwakhe Bhekinkosi	M	IFP	P R	Kwa-Khoza Mazimazane Reserve eNseleni	PR	072 806 8911				MathabaFB@umhlathuze.gov.za
MAVIMBELA Clement Philani	M	NF P	P R	Mazimazane Area eNseleni	PR	082 362 8194				MavimbelaCP@umhlathuze.gov.za
MAYISELA Msawakhe Fortune	M	EEF	P R	Phase 7 Mandlazini, Richards Bay	PR	060 448 1650				MayiselaMF@umhlathuze.gov.za
MBUYAZI Lwazi Mandisa	M	EFF	P R	Nsimbini Reservve, Esikhawini 3887	PR	076 575 2435				
MDAKA Mandla	M	AN C	9	10570 DMV Empangeni	WARD	072 270 8708				MdakaM@umhlathuze.gov.za
MDHLETSHI Nkosingphile Cyril	M	IFP	8	eZikhaleni Reserve eNseleni	WARD	067 725 1096 076 669 2425				MdletsheNC@umhlathuze.gov.za
MHLONGO Phiweyinkosi Lordsgift	M	AN C	P R	40 Grate Wing, Meerensee	PR	082 0401 516				MhlongoPL@umhlathuze.gov.za
MKHIZE Zodwa Harriet	F	IFP	P R	Obizo Reserve Empangeni	EXCO PR	066 048 7941				MkhizeZH@umhlathuze.gov.za
MKHWANAZI Kingdom Mbuso	M	IFP	P R	Ndabayakhe Reserve	PR	065 534 0545				MkhwanaziKM@umhlathuze.gov.za
MKHWANAZI Siphehile Happiness	F	IFP	P R	Port Dunford Reserve	PR KCDM	067 284 3826				MkhwanaziSH@umhlathuze.gov.za
MLAMBO Ngcebo Treasure	F	AN C	3 0	Iniwe Reserve	WARD	073 447 9583				MlamboNT@umhlathuze.gov.za
MNCWANGO Sandile Simo	M	IFP	P R	eNseleni Reserve	PR	082 671 3538				MncwangoSS@umhlathuze.gov.za
MNGOMEZULU Nkosinathi Simiso	M	IFP	2 9	Ndabayakhe Reserve Felixton	WARD	073 331 6111 079 246 9440				MngomezuluNS@umhlathuze.gov.za
MNTSHALI Mziwakhiwe	M	DA	P R	Ward 11 KwaDlangezwa Ntuze Reserve PARTY REPRESENTATIVE	PR KCDM	083 470 3000				MntshaliM@umhlathuze.gov.za
MSIMANGO Muziwokuthula Mdlinzeleni	M	IFP	3 3	Bhukhanana Reserve Empangeni	WARD KCDM	072 689 2250				MsimangoMM@umhlathuze.gov.za
MTHALANE Trueman Sibonelo Wiseman	M	AN C	24	Odondolo Reserve Empangeni	WARD	082 383 6779 061 506 7452				MthalaneTS@umhlathuze.gov.za
MTHEMBU Babhekile Constance	F	AN C	PR	J1 1874 Limpompo Street eSikheleni	EXCO PR	072 256 6660				MthembuBC@umhlathuze.gov.za
MTHEMBU Zitha Kenas	M	AN C	22	Ensimbini Reserve eSikhawini	WARD	082 368 1285				MthembuZK@umhlathuze.gov.za
MTHETHWA Aubrey Mondli	M	AN C	14	Dube Village Reserve eSikhawini	WARD	072 716 8259 063 477 9577				MthethwaAM@umhlathuze.gov.za
MTHETHWA Msawakhe Anthony	M	IFP	6	Kwakhoza Mazimazane Reserve eNseleni	WARD	071 043 9626				MthethwaMA@umhlathuze.gov.za
MTHIYANE Thamsanqa Prince	M	AN C	19	J869 Inxala Street eSikhawini	WARD	076 614 9761				MthiyaneTP@umhlathuze.gov.za
MTSHALI Khululiwe Constance	F	EFF	PR	Mazmazane Reserve ENseleni PARTY REPRESENTATIVE	PR	078 799 8343				MtshaliKC@umhlathuze.gov.za

MTSHALI Mthobisi Sensosenkosi	M	AN C	27	Nougweleza Area Empangeni	WARD	071 082 5186				MtshaliMS@umhlathuze.gov.za
NAICKER Karanagie	F	DA	PR	56 Asplenium Grove, Brackenham	PR	079 889 0411				NaidooK@umhlathuze.gov.za
NDIMANDE Dumisani Joseph	M	AN C	PR	Mazimazane Area, Nseleni	PR	073 479 8776				NdimandeDJ@umhlathuze.gov.za
NAIDU V Vathanaigie	F	IFP	PR	26 Euphorbia Street, Arboretum	PR	084 791 7200				NaidooV@umhlathuze.gov.za
NDUNAKAZI S Sibusiso	M	IFP	13		WARD	078 262 7163				
NGWEZI Xolani MAYOR wef 10.12.2021	M	IFP	PR	11 Schweitzer, Noorsig	MAYOR EXCO PR	076 975 5555				NgweziX@umhlathuze.gov.za
NTSHABA Zakhele	M	IFP	32	Maqedipuleti	WARD	076 740 7172				NtshabaZ@umhlathuze.gov.za
NTSHANGASE Siboniso Basil	M	AN C	20	J 1846D Mvulani Street eSikhawini	WARD	076 700 5657 079 270 3942				NtshangaseSB@umhlathuze.gov.za
NTSHANGASE Sthabelo Nkozenhle	M	DA	PR	Kwa-Dlangezwa	PR KCDM	068 133 8211				NtshangaseSN@umhlathuze.gov.za
NYAWO Philile Princess	F	EFF	PR	Macekane Reserve Empangeni	PR	072 888 1050				NyawoPP@umhlathuze.gov.za
NZUZA Jabulani Livingston	M	IFP	PR	J1169 Block B Unit 11 eSikhawini PARTY REPRESENTATIVE	PR KCDM	PARTY WHIP 083 525 8767 066 437 0066 063 616 0746				NzuzaJL@umhlathuze.gov.za
SABELA Lucas Sphakanyiswa	M	IFP	PR	Gobandlovu Reserve	PR	073 025 0102				SabelaLS@umhlathuze.gov.za
SIBISI Sandile Collin	M	AN C	25	Mevamhlophe Area Empangeni	WARD	072 597 2474				SibisiSC@umhlathuze.gov.za
SIBIYA Khonzeleni Duduzile	F	AN C	PR	Macekane Reserve, Empangeni	EXCO PR	078 244 7526 0735271315				SibiyaKD@umhlathuze.gov.za
STRUWIG Amica Martinique	F	DA	PR	17 Kanna kronkel, Velde en Velde, R/Bay	PR	0748034063				StruwigAM@umhlathuze.gov.za
THWALA Siboniso Steven	M	AC DP	PR	973 Nhliziyonkulu Street, eNseleni	PR	0833870299				
ZIBANI Thembinkosi	M	IFP	11	Ntuze Reserve Area Mtunzini (Ward 11)	WARD	083 711 8907				ZibaniT@umhlathuze.gov.za
ZULU Shadrack Hlalecabanga	M	IFP	5	Mkhamango Reserve eNseleni	EXCO WARD	073 656 7216 066 294 7196				ZuluSH@umhlathuze.gov.za
ZWANE Isaac Ntokozo	M	IFP	7	1408 Umviyo Street eNseleni	WARD KCDM	073 641 7652				ZwaneIN@umhlathuze.gov.za

MAYOR and DEPUTY MAYOR

NAME	M/ F	PART Y	WA RD NO	ADDRESS	DESIGNA TION	CELL PHONE	WORK	HOME	FAX	e-mail
NGWEZI Xolani MAYOR wef 10.12.2021	M	IFP	PR	11 Schweitzer, Noorsig	MAYOR EXCO PR	076 975 5555				NgweziX@umhlathuze.gov.za
BOTHA Christo Marius Deputy Mayor Wef 10/08/2023 CR 16506	M	DA	2	6 Fish Eagle, Golf Estate Meerensee	EXCO WARD	082 839 5816				BothaCM@umhlathuze.gov.za Christo@cmbottha.co.za

SPEAKER

NAME	M/ F	PART Y	WA RD NO	ADDRESS	DESIGNATI ON	CELL PHONE	WORK	HOME	FAX	e-mail
GUMEDE Tobias Seze SPEAKER wef 23.11.2021	M	IFP	PR	Mhlanga Area Ngwelezane	PR	076 356 6148				GumedeTS@umhlathuze.gov.za tobiasgumede9@gmail.com

WHIP OF COUNCIL

NAME	M/ F	PART Y	WA RD NO	ADDRESS	DESIGNATI ON	CELL PHONE	WORK	HOME	FAX	e-mail
DONDA Nkonzoyakhe Godshero	M	IFP	16	H3036 Mshekisane Street eSikahwini	CHIEF WHIP WARD	083 718 3477				DondaNG@umhlathuze.gov.za

CHAIRPERSON: MUNICIPAL PUBLIC ACCOUNTS COMMITTEE

NAME	M/ F	PART Y	WA RD NO	ADDRESS	DESIGNATI ON	CELL PHONE	WORK	HOME	FAX	e-mail
DE LANGE Barend Jacobus	M	DA	23	7 Hoopoe Street Empangeni	MPAC WARD	083 3217 844				DelangeBJ@umhlathuze.gov.za

EXECUTIVE COMMITTEE MEMBERS

NAME	M/ F	PARTY	WARD NO	ADDRESS	DESIG- NATION	CELL PHONE	WORK	HOME	FAX	e-mail
NGWEZI Xolani MAYOR wef 10.12.2021	M	IFP	PR	11 Schweitzer, Noorsig	MAYOR EXCO PR	076 975 5555				NgweziX@umhlathuze.gov.za
BOTHA Christo Marius	M	DA	2	6 Fish Eagle, Golf Estate Meerensee	WARD EXCO	082 839 5816				BothaCM@umhlathuze.gov.za Christo@cmbbotha.co.za
ZULU Shadrack Hlalecabanga	M	IFP	5	Mkhamango Reserve eNseleni	WARD EXCO	073 656 7216				ZuluSH@umhlathuze.gov.za

AMAKHOSI

NAME	ADDRESS	CELL PHONE	e-mail
N B Khoza	Kwabhejane Traditional Authority	074 602 2870 Nokuthula khumalo 073 217 1980	nolwazi.is.smooth56@gmail.com
B Mthembu	Somopho Traditional Authority	072 256 8113 Sihle Sithole 079602 1409	shilomthembu@gmail.com

KING CETSHWAYO DISTRICT MUNICIPALITY REPRESENTATIVES W.E.F. 23 NOVEMBER 2021

NAME	M/ F	PART Y	WAR D NO	ADDRESS	DESIG- NATION	CELL PHONE	e-mail
LANGE Anneke	F	VVP	PR	19 Via Verbena Veld en Vlei	PR KCDM	078 772 1202	anneke.digital2020@gmail.com LangeA@umhlathuze.gov.za
NAIDOO Ivan Jagannatham	M	IFP	PR	13 Suikerbos Sirkel Veld en Vlei	PR KCDM	082 451 1179	ijnaidoo@thealife.org NaidoolJ@umhlathuze.gov.za
NZUZA Jabulani Livingston	M	IFP	PR	J1169 Block B Unit 11 eSikhawini	PR KCDM	067 385 1328 063 616 0746	NzuzaJL@umhlathuze.gov.za
ZWANE Isaac Ntokozo	M	IPF	7	1408 Umviyo Street eNseleni	WARD KCDM	073 641 7652	ZwaneIN@umhlathuze.gov.za
MKHWANAZI Siphesihle Happiness	F	IFP	PR	Port Dunford Reserve	PR KCDM	067 284 3826	MkhwanaziSH@umhlathuze.gov.za

MSIMANGO Muziwokuthula Mdlinzeleni	M	IFP	33	Bhukhanana Reserve Empangeni	WARD KCDM	072 689 2250	MsimangoMM@umhlathuze.gov.za
MNTSHALI Mziwakhiwe	M	DA	PR	Ward 11 KwaDlangezwa Ntuze Reserve	PR KCDM	083 470 3000	MntshaliM@umhlathuze.gov.za
NTSHANGASE Sthabelo Nkozenhle	M	DA	PR	Esikhawini Area	PR KCDM	068 133 8211	NtshangaseSN@umhlathuze.gov.za
MADIDA Nompumelelo Makhosi	F	EFF	PR	Odondolo Reserve Emapngeni	PR KCDM	078 785 4607	MadidaNM@umhlathuze.gov.za
NGUBANE Nkululeko Nkonzo DEPUTY MAYOR wef 23.11.2021 <i>(Resigned)</i>	M	EFF	PR	H2-2131 Umthungulu Street, eSikhaleni	PR KCDM	073 024 9807	NgubaneNN@umhlathuze.gov.za

RESIGNED OR DECEASED COUNCILLORS							
MAFULEKA Nontando Nobukhanya	F	IFP	PR	Macekane Reserve Empangeni	PR	076 989 0281	MafulekaNN@umhlathuze.gov.za
MABUYAKHULU Jeon Zakhe (DD – 12/2/2022)	M	IFP	PR				
MTHEMBU Nkosingiphile Abraham (DD- 22/8/2022)	M	EFF	PR	2 Farewell Road Empangeni	PR	071 409 9600	MthembuNA@umhlathuze.gov.za
NSELE Thembelani Siphamandla	M	ANC	12	Madlankhala Reserve Empangeni	WARD	078 421 0651	NseleTS@umhlathuze.gov.za
NGUBANE Nkululeko Nkonzo DEPUTY MAYOR wef 23.11.2021	M	EFF	PR	H2-2131 Umthungulu Street, eSikhaleni	DEPUTY MAYOR EXCO PR KCDM PARTY WHIP	073 024 9807	NgubaneNN@umhlathuze.gov.za
MHLONGO Mduduzi Gift	M	ANC	PR	9 Raasbraarlagte Arboretum	EXCO PR	082 522 9895 079 234 3103	MhlongoMG@umhlathuze.gov.za
MBUYAZI Lwazi Mandisa <i>(Resigned and returned on 25/01/24)</i>	M	EFF	PR	Nsimbini Reservve, Esikhawini 3887	PR	076 575 2435	Lwazimbuyazi08@gmail.com
MABUYAKHULU Fortunate Nelisiwe (Resigned)	F	ANC	PR	A1120 Thinasobabili Ngwelezane	PR	082 704 8484	nellymabuyakhulu4@gmail.com MabuyakhuluFN@umhlathuze.gov.za
RAMKUAR Anton Ethan Raphael (Resigned)	M	DA	PR	13 Bears foot, Brackenhams	PR	0813880017	RamkuarAE@umhlathuze.gov.za
MYAKA John Funa (DD 27/06/2023)	M	ACDP	PR	1163 Amansana Street eNseleni	PR	073 508 8697	MyakaJF@umhlathuze.gov.za
NDLOVU Raymond Sanele Lindokuhle (Resigned)	M	ANC	13	Mabuyeni Reserve eSikhawini	WARD	078 302 9362	NdlovuRS@umhlathuze.gov.za
NAIDOO Ivan Jagannatham (Resigned)	M	IFP	PR	13 Suikerbos Sirkel Veld en Vlei	PR KCDM	082 451 1179	ijnaidoo@thealife.org NaidoolJ@umhlathuze.gov.za
ZIKHALI Raphael Mduduzi (Resigned on 23/11/23)	M	ANC	PR	Site 11891 Mzingazi Village	EXCO PR	073 058 8380 079 951 6162	ZikhaliRM@umhlathuze.gov.za
BIYELA Sifiso Wens (Resigned on 25/01/24)	M	EFF	PR	Okhalweni Area Empangeni	PR	083 541 1754	BiyelaSW@umhlathuze.gov.za

COUNCILLORS ATTENDANCE

Jul-23															
COUNCILLORS	EXCO	INFR	CORS	PPC	COMS	BYLAWS	CD	CD (SP)	EES	BYLAWS	COMS	MPAC	FS	EXCO	COUNCIL
	06-Jul	11-Jul	12-Jul	18-Jul	18-Jul	19-Jul	20-Jul	24-Jul	25-Jul	26-Jul	26-Jul	26-Jul	28-Jul	27-Jul	27-Jul
BIYELA S W					NO MEETING - NO QUORUM	NO MEETING - NO QUORUM			NO MEETING - NO QUORUM		NO MEETING - NO QUORUM	MEETING CANCELLED		MEETING CANCELLED	MEETING CANCELLED
BLOSE N N								P (OBS)							
BOTHA C M	P		OBS				P	P							
CEBEKHULU L G															
CELE V T															
D V CHILI										P					
DE LANGE B J															
DE WET H P C		P						P (OBS)		P					
DLAMINI K S															
DLAMINI M S															
DLUDLA V S				OBS											
DONDA N G	OBS			P											
DUBE T C															
GCABASHE S W															
GOVENDER J				OBS			P	NA							
GROBBELAAR Z			P												
GUMEDE S S J															
GUMEDE S M															
GUMEDE T S				P											
KEARNS R K		P (OBS)	OBS	P			P (OBS)	P (OBS)							
KHUZWAYO P H															
LANGE A			P												
MABASO B P															
MADIDA N M															
MAKHANYA N F															
MASONDO S															
MATHABA F B															
MAVIMBELA C P															
MAYISELA M F															
MDAKA M															
MDHLETSHI N C			P	OBS											
MHLONGO P L															
MKHIZE Z H															
MKHWANAZI K M		P													
MKHWANAZI S H															
MLAMBO N T															

MNCWANGO S S														
MNGOMEZULU N S		P (OBS)	OBS											
MNTSHALI M														
MSIMANGO M M														
MTHALANE T S W														
MTHEMBU B C														
MTHEMBU Z K							P (OBS)							
MTHETHWA M A														
MTHETHWA A M							P (OBS)							
MTHIYANE T P														
MTSHALI K C														
MTSHALI M S														
NAIDOO I J												P		
NAICKER K														
NDLOVU R S L														
NDIMANDE D J														
NGUBANE N N														
NGWEZI X	P					P						P		
NSELE T S														
NTSHABA Z														
NTSHANGASE S B														
NTSHANGASE S N												P		
NYAWO P P														
NZUZA J L			OBS											
SABELA L S									P					
SIBISI S C														
SIBIYA K D														
STRUWIG A M														
ZIBANI T														
ZIKHALI R M														
ZULU S H	P	P												
ZWANE I N														
TRADITIONAL LEADERS														
MTHEMBU B														
KHOZA N B														
DE WET H P C						P								
D V CHILI						NA								
SABELA L S						NA								

Aug-23															
COUNCILLORS	PPC	EES	CIVIC FUNERAL	EXCO	COUNCIL	INFR	CORS	SPC CLR	Umptlc	COMS	COUNCIL	EES	MPAC	PERF AUDIT	AUDIT
	08-Aug	01-Aug	08-Aug	10-Aug	10-Aug	15-Aug	16-Aug	17-Aug	22-Aug	22-Aug	24-Aug	29-Aug	30-Aug	30-Aug	30-Aug
BIYELA S W					P			P			P	NO MEETING - NO QUORUM	MEETING CANCELLED		
BLOSE N N					P			P			P				
BOTHA C M		P		P	P			P			A				
CEBEKHULU L G					P			P			P				
CELE V T			P		P			P			P				
D V CHILI					P	OBS		P			P				
DE LANGE B J				OBS	P	OBS	OBS	P			P				P
DE WET H P C					P	P		P			P				
DLAMINI K S					P			NA			A				
DLAMINI M S					P			NA			P				
DLUDLA V S			OBS		P			P			P				
DONDA N G	P				P			P			P				
DUBE T C					P			P			P				
GCABASHE S W					P			NA			P				
GOVENDER J					P	OBS		P			P				
GROBBELAAR Z					P		P	P		OBS	P				
GUMEDE S S J					P			P			P				
GUMEDE S M					P			P			P				
GUMEDE T S	P				P			P			P				
KEARNS R K	P	OBS			P	OBS	OBS	P		OBS	P				
KHUZWAYO P H					P			P			P				
LANGE A					P		P	P			P				
MABASO B P					P			A			P				
MADIDA N M					P			P			P				
MAKHANYA N F					P			NA			NA				
MASONDO S					P			P			P				
MATHABA F B		P			P			P			P				
MAVIMBELA C P					P			P			A				
MAYISELA M F					P			P			P				
MDAKA M					P			P			P				
MDHLETSHI N C					P		P	P			P				
MHLONGO P L					P			NA			NA				
MKHIZE Z H			OBS		P			P		P	P				
MKHWANAZI K M			P		P	P		P			P				
MKHWANAZI S H					P			P			P				

MLAMBO N T					P			NA			P				
MNCWANGO S S					P			P			P				
MNGOMEZULU N S					P	OBS	OBS	P			P				
MNTSHALI M					P			P			P				
MSIMANGO M M					P			P			P				
MTHALANE T S W					A			P			P				
MTHEMBU B C					P			NA			A				
MTHEMBU Z K					P			P			A				
MTHETHWA M A					P			P		OBS	P				
MTHETHWA A M					P			P			P				
MTHIYANE T P					P			P			P				
MTSHALI K C					P			P			P				
MTSHALI M S					P			NA			NA				
NAIDOO I J					P			P			P				
NAICKER K					P			P		P	P				
NDIMANDE D J					P			P			P				
NGUBANE N N					P			P			P				
NGWEZI X				P	P			P	OBS		P			NA	
NSELE T S					P			P			P				
NTSHABA Z			OBS		P			P			P				
NTSHANGASE S B					P			P			P				
NTSHANGASE S N					P			P	P		P				
NYAWO P P					P			P			P				
NZUZA J L	OBS				P		OBS	P	P		P				
SABELA L S					P			P			P				
SIBISI S C					P			P			P				
SIBIYA K D					P			P			P				
STRUWIG A M					P			P			P				
THWALA S S					P			P	P	OBS	P				
ZIBANI T		P			P			P			P				
ZIKHALI R M					P			P			P				
ZULU S H				P	P	P		P		P	P				
ZWANE I N					P			P			P				
TRADITIONAL LEADERS															
MTHEMBU B					A			P			P				
KHOZA N B					NA			NA			A				

Sep-23									
COUNCILLORS		CD	COMS			EES	MPAC	PERF AUDIT	AUDIT
		15-Sep	19-Sep			26-Sep	27-Sep	28-Sep	28-Sep
BIYELA S W		MEETING CANCELLED	MEETING CANCELLED			MEETING CANCELLED	MEETING CANCELLED		
BLOSE N N									
BOTHA C M									
CEBEKHULU L G									
CELE V T									
D V CHILI									
DE LANGE B J									P
DE WET H P C									
DLAMINI K S									
DLAMINI M S									
DLUDLA V S									
DONDA N G									
DUBE T C									
GCABASHE S W									
GOVENDER J									
GROBBELAAR Z									
GUMEDE S S J									
GUMEDE S M									
GUMEDE T S									
KEARNS R K									
KHUZWAYO P H									
LANGE A									
MABASO B P									
MADIDA N M									
MAKHANYA N F									
MASONDO S									
MATHABA F B									
MAVIMBELA C P									
MAYISELA M F									
MDAKA M									
MDHLETSHI N C									
MHLONGO P L									
MKHIZE Z H									
MKHWANAZI K M									
MKHWANAZI S H									
MLAMBO N T									
MNCWANGO S S									
MNGOMEZULU N S									
MNTSHALI M									
MSIMANGO M M									

MTHALANE T S W									
MTHEMBU B C									
MTHEMBU Z K									
MTHETHWA M A									
MTHETHWA A M									
MTHIYANE T P									
MTSHALI K C									
MTSHALI M S									
NAIDOO I J									
NAICKER K									
NDLOVU R S L									
NDIMANDE D J									
NGUBANE N N									
NGWEZI X								NA	
NSELE T S									
NTSHABA Z									
NTSHANGASE S B									
NTSHANGASE S N									
NYAWO P P									
NZUZA J L									
SABELA L S									
SIBISI S C									
SIBIYA K D									
STRUWIG A M									
ZIBANI T									
ZIKHALI R M									
ZULU S H									
ZWANE I N									
ZIKHALI R M									
MTHEMBU B									
KHOZA N B									
TRADITIONAL LEADERS									

Oct-23														
COUNCILLORS	EXCO	CORPS	SPCOUNCIL	UMPTLC	COMS	MPAC	EES	GIA	CD	FS	EXCO	COUNCIL	INFR	EES
	05-Oct	11-Oct	16-Oct	17-Oct	17-Oct	18-Oct	24-Oct	24-Oct	25-Oct	25-Oct	26-Oct	26-Oct	27-Oct	27-Oct
BIYELA S W			P				MEETING CANCELLED. NO QUORUM	MEETING CANCELLED. NO QUORUM				P		
BLOSE N N			P									P		
BOTHA C M	P		P						P	OBS	P	A		P
CEBEKHULU L G			P									A		
CELE V T			P									P		
D V CHILI			P									NA		
DE LANGE B J		OBS (A)	P			P				OBS	OBS	P		OBS
DE WET H P C			P									P	P	
DLAMINI K S			P									NA		
DLAMINI M S			P									P		
DLUDLA V S			P									P		
DONDA N G	OBS		P						OBS			P		OBS
DUBE T C			P									NA		
GCABASHE S W			P									P		
GOVENDER J			P			P			P			P	OBS	
GROBBELAAR Z		P	P		OBS							P		
GUMEDE S S J			P									P		
GUMEDE S M			P									P		
GUMEDE T S	OBS		P									P		
KEARNS R K		OBS	P		OBS				OBS			P		OBS
KHUZWAYO P H			P									P		
LANGE A		P	P									P		
MABASO B P			P									P		
MADIDA N M			P									P		
MAKHANYA N F			P									P		
MASONDO S			P									P		
MATHABA F B			P									P		P
MAVIMBELA C P			A									A		
MAYISELA M F			NA									P		
MDAKA M			A									P		
MDHLETSHI N C		P	P									P		
MHLONGO P L			P									P		
MKHIZE Z H			P		P							P		
MKHWANAZI K M			P									P	P	
MKHWANAZI S H			P			P						P		
MLAMBO N T			P									P		
MNCWANGO S S			P									P		

MNGOMEZULU N S		OBS	P									P		
MNTSHALI M			P									P		
MSIMANGO M M			P									P		
MTHALANE T S W			P									P		
MTHEMBU B C			A									A		
MTHEMBU Z K			P									P		
MTHETHWA M A			P			OBS						P		
MTHETHWA A M			P									P		
MTHIYANE T P			P									P		
MTSHALI K C			P									P		
MTSHALI M S			NA									NA		
NAIDU V			P				OBS					A		
NAICKER K			P			P						P		
NDUNAKAZI S			P									P		
NDIMANDE D J			P									NA		
NGUBANE N N			P									P		
NGWEZI X	P		P									P		
NSELE T S			P									P		
NTSHABA Z			P									P		
NTSHANGASE S B			P									P		
NTSHANGASE S N			P		P							P		
NYAWO P P			P									P		
NZUZA J L			P		P							P	OBS	
SABELA L S			P									P		
SIBISI S C			P									P		
SIBIYA K D			P									P		
STRUWIG A M		OBS	P			OBS						P		
THWALA S S					P									
ZIBANI T			P									P		P
ZIKHALI R M	P		P									NA		
ZULU S H			A			P						P	P	
ZWANE I N			P									P		
TRADITIONAL LEADERS														
MTHEMBU B			NA									NA		
KHOZA N B			NA									NA		

23-Nov																	
COUNCILLORS	PPC	RRC	EXCO	INFR	CORS	SP EXCO	SP CL	GIA	COMS	GIA	FSPC	EXCO	COUNCIL	CD	EES	INFR	MPAC
	07-Nov	07-Nov	09-Nov	14-Nov	15-Nov	16-Nov	16-Nov	17-Nov	21-Nov	22-Nov	22-Nov	23-Nov	23-Nov	28-Nov	29-Nov	29-Nov	30-Nov
BIYELA S W							P						P	NO MEETING - NO QUORUM			
BLOSE N N							P						P				
BOTHA C M			P			P	P					P	P		P		
CEBEKHULU L G							P						P				
CELE V T							P						P				
D V CHILI							P						P		OBS		
DE LANGE B J		OBS	OBS			OBS	P				OBS	OBS	P			P	
DE WET H P C				P			P						P				P
DLAMINI K S							P						P				
DLAMINI M S							P						P				
DLUDLA V S							P						P				
DONDA N G	P						P					OBS	P				
DUBE T C							P						P				
GCABASHE S W							P						P				
GOVENDER J							P						P		OBS	OBS	P
GROBBELAAR Z					P		P		OBS				P				
GUMEDE S S J							P						P				
GUMEDE S M							P						P				
GUMEDE T S	P	P					P	OBS				OBS	P				
KEARNS R K	P			OBS	OBS		P		OBS				P		OBS	OBS	
KHUZWAYO P H							P						P				
LANGE A					P		P						P				
MABASO B P							P						P				
MADIDA N M							P						NA				
MAKHANYA N F							P						NA				
MASONDO S							P						P				
MATHABA F B							P						P		P		
MAVIMBELA C P							P						A				
MAYISELA M F							P						NA				
MDAKA M							P						P				
MDHLETSHI N C					P		P						P				
MHLONGO P L							P						A				
MKHIZE Z H							P	P	P	P			P				
MKHWANAZI K M				P			P						P		OBS	P	
MKHWANAZI S H							P						P				P
MLAMBO N T							P						P				

MNCWANGO S S						P						P				
MNGOMEZULU N S				OBS	OBS	P						P				
MNTSHALI M						P	P		P			P				
MSIMANGO M M						P						P				
MTHALANE T S W						NA						P				
MTHEMBU B C						P						A				
MTHEMBU Z K						P						P				
MTHETHWA M A						P						P				
MTHETHWA A M						P						P				
MTHIYANE T P						P						P				
MTSHALI K C						P						P				
MTSHALI M S						NA						P				
NAIDU V						P			OBS			P				
NAICKER K						P		P				P				
NDIMANDE D J						P						A				
NDUNAKAZI S						P	P		P			P				
NGWEZI X			P		P	P				P	P	P				
NTSHABA Z						P						P				
NTSHANGASE S B						P						P				
NTSHANGASE S N						P				P		P				
NYAWO P P						P						P				
NZUZA J L				OBS	OBS	P						P				
SABELA L S						P						P				
SIBISI S C						P						P				
SIBIYA K D						P						P				
STRUWIG A M						P						P				
THWALA S S						P		OBS				P				
ZIBANI T						P						P				
ZULU S H			P	P	P	P		P			P	P				
ZWANE I N						P				P		P				
MTHEMBU B																
KHOZA N B																
TRADITIONAL LEADERS																

01-Dec							
COUNCILLORS	WC	CD	PERF AUDIT	EXCO	COU	AUDIT	CIR
	01-Dec	04-Dec	05-Dec	07-Dec	07-Dec	09-Dec	22-Dec
BIYELA S W	MEETING CANCELLED - SPEAKER NOT AVAILABLE				P		
BLOSE N N					P		
BOTHA C M		P		P	P		A
CEBEKHULU L G					P		
CELE V T					P		
D V CHILI					P		
DE LANGE B J			OBS		P	NA	P (OBS)
DE WET H P C					P		
DLAMINI K S					P		
DLAMINI M S					P		
DLUDLA V S					P		
DONDA N G					P		P
DUBE T C					P		
GCABASHE S W					P		
GOVENDER J		P			P		
GROBBELAAR Z					P		
GUMEDE S S J					P		P
GUMEDE S M					P		
GUMEDE T S					P		A
KEARNS R K		OBS			P		P (OBS)
KHUZWAYO P H					P		P (OBS)
LANGE A					P		P
MABASO B P					P		
MADIDA N M					P		
MAKHANYA N F					P		
MASONDO S					P		
MASUKU S Z					P		
MATHABA F B					P		
MAVIMBELA C P					NA		NA
MAYISELA M F					P		
MDAKA M					P		
MDHLETSHI N C					NA		
MHLONGO P L					P		
MKHIZE Z H					P		
MKHWANAZI K M					NA		
MKHWANAZI S H					P		
MLAMBO N T					P		

MNCWANGO S S					P		
MNGOMEZULU N S					P		
MNTSHALI M					P		
MSIMANGO M M					P		
MTHALANE T S W					P		
MTHEMBU B C					P		
MTHEMBU Z K					P		
MTHETHWA M A					P		
MTHETHWA A M					P		
MTHIYANE T P					P		
MTSHALI K C					P		NA
MTSHALI M S					P		
NAIDU V					P		
NAICKER K					P		P (OBS)
NCANANA S							P (OBS)
NDUNANKULU S					P		
NDIMANDE D J					P		
NGWEZI X		P	A	P	P		P
NTSHABA Z					P		
NTSHANGASE S B					P		P (OBS)
NTSHANGASE S N					P		
NYAWO P P					P		P (OBS)
NZUZA J L		OBS			P		P
SABELA L S					P		
SIBISI S C					P		
SIBIYA K D					P		
STRUWIG A M					P		
THWALA S S					P		NA
ZIBANI T					P		
ZULU S H				P	P		
ZWANE I N					P		
TRADITIONAL LEADERS							
MTHEMBU B							
KHOZA N B							

JAN 24				
COUNCILLORS	RRC	FS	EXCO	COUNCIL
	12-Jan	24-Jan	25-Jan	25-Jan
BIYELA S W				
BLOSE N N				
BOTHA C M			P	
CEBEKHULU L G				
CELE V T				
D V CHILI				
DE LANGE B J		OBS	P(OBS)	
DE WET H P C				
DLAMINI K S				
DLAMINI M S				
DLUDLA V S				
DONDA N G				
DUBE T C				
GCABASHE S W				
GOVENDER J				
GROBBELAAR Z				
GUMEDE S S J				
GUMEDE S M				
GUMEDE T S	P	OBS		
KEARNS R K				
KHUZWAYO P H				
LANGE A				
MABASO B P				
MADIDA N M				
MAKHANYA N F				
MASONDO S				
MATHABA F B				
MAVIMBELA C P				
MAYISELA M F				
MBUYAZI L M				
MDAKA M				
MDHLETSHI N C				
MHLONGO P L				
MKHIZE Z H				
MKHWANAZI K M				
MKHWANAZI S H				
MLAMBO N T				
MNCWANGO S S				
MNGOMEZULU N S				
MNTSHALI M				
MSIMANGO M M				
MTHALANE T S W				

MTHEMBU B C				
MTHEMBU Z K				
MTHETHWA M A				
MTHETHWA A M				
MTHIYANE T P				
MTSHALI K C				
MTSHALI M S				
NAIDOO I J				
NAICKER K				
NDLOVU R S L				
NDIMANDE D J				
NGWEZI X		P	P	
NTSHABA Z				
NTSHANGASE S B				
NTSHANGASE S N		P		
NYAWO P P				
NZUZA J L				
SABELA L S				
SIBISI S C				
SIBIYA K D				
STRUWIG A M				
ZIBANI T				
ZULU S H			P	
ZWANE I N		P		
TRADITIONAL LEADERS				
MTHEMBU B				
KHOZA N B				

FEB 24															
COUNCILLORS	SPECIAL CLR	PPC	EXCO	INFR	CORS	SPECIAL CLR	FS	EXCO	COUNCIL	EES	MPAC	COMS	UMPTLC	BYLAWS	
	01-Feb	06-Feb	08-Feb	13-Feb	14-Feb	15-Feb	19-Feb	22-Feb	22-Feb	27-Feb	28-Feb	29-Feb	29-Feb	29-Feb	
BLOSE N N	P					P			P					NO MEETING - NO QUORUM	
BOTHA C M	P		P			P		P	P	P					
CEBEKHULU L G	P					P			P						
CELE V T	P					P			P						
D V CHILI	P	OBS				P			P	P			P		
DE LANGE B J	P		OBS			P			A		P				
DE WET H P C	P			P		P			A						
DLAMINI K S	P					P			P						
DLAMINI M S	P					A			A						
DLUDLA V S	A					P			P				P(OBS)		
DONDA N G	P	OBS				A		OBS	P						
DUBE T C	A	P				P			P						
GCABASHE S W	P					NA			P						
GOVENDER J	NA			P(OBS)		P			P		OBS				
GROBBELAAR Z	P					P			P			OBS			
GUMEDE S S J	P				P	P			P						
GUMEDE S M	P					P			P						
GUMEDE T S	P					P			P						
KEARNS R K	P	P		P(OBS)		A			P			OBS			
KHUZWAYO P H	A	P			P	NA			P						
LANGE A	NA					P			NA						
MABASO B P	P				P	NA			P						
MADIDA N M	NA					P			P						
MAKHANYA N F	P					NA			P						
MASONDO S	NA					P			P						
MASUKU S Z	P					P			P						
MATHABA F B	P					P			P						
MAVIMBELA C P	P					P			NA						
MBUYAZI L M	NA					P			P						
MAYISELA M F	A					NA			P						
MDAKA M	P	OBS				A			P						
MDHLETSHI N C	P			P(OBS)		P			P						
MHLONGO P L	P					P			P						
MKHIZE Z H	P					P			P			P			
MKHWANAZI K M	P			P		P			P						
MKHWANAZI S H	P					P			P						
MLAMBO N T	P					P			P						
MNCWANGO S S	P				OBS	P			P						
MNGOMEZULU N S	P					P			P		P				

MNTSHALI M	P					P			P						
MSIMANGO M M	P					P			P	P					
MTHALANE T S W	P					P			P						
MTHEMBU B C	P					P			P						
MTHEMBU Z K	P					P			P						
MTHETHWA M A	P					P			P						
MTHETHWA A M	P					P			P						
MTHIYANE T P	P					P			P						
MTSHALI K C	A					P			P						
MTSHALI M S	P					A			NA						
NAIDU V	P					P			P						
NAICKER K	P					P			P			P			
NDIMANDE D J	P					P			P						
NDUNAKASI S	P					P			P					P(OBS)	
NGWEZI X	P		P			P	P	P	P						
NTSHABA Z	P					P			P						
NTSHANGASE S B	P					P	P		P						
NTSHANGASE S N	P					P			P						
NYAWO P P	P					P	P		P						
NZUZA J L	P		OBS	P(OBS)		P			P		OBS	OBS	P		
SABELA L S	NA					P			P		P		P		
SIBISI S C	P					NA			P						
SIBIYA K D	P					P			P						
STRUWIG A M	P					P			P						
THWALA S S	P		OBS			P			P			OBS			
ZIBANI T	P					P			P						
ZULU S H	P		P	P		P		P	P			P			
ZWANE I N	P					P			P						
TRADITIONAL LEADERS															
MTHEMBU B	NA								NA						
KHOZA N B	NA								P						

MAR 24												
INFR	UMPTLC	CORS	BSC	COMS	BSC	PA	EES	MPAC	FS	CD	EXCO	COUNCIL
12-Mar	13-Mar	13-Mar	15-Mar	19-Mar	20-Mar	25-Mar	26-Mar	27-Mar	27-Mar	27-Mar	27-Mar	29-Mar
				MEETING CANCELLED			MEETING POSTPONED TO 2 APRIL 2024	MEETING POSTPONED TO 3 APRIL 2024				A
					OBS				OBS	P	P	NA
												P
												P
	P											P
P									OBS	P(OBS)	OBS	P
												P
												A
												A
	P(OBS)											P
					OBS				OBS			P
												A
												P
P(OBS)										P(OBS)		P
		P										P
												NA
												NA
			OBS		OBS				OBS			P
P(OBS)		P								P(OBS)		P
												P
		P										P
												NA
												NA
												NA
												NA
												NA
												P
												P
												A
												NA
												A
P(OBS)												P
												NA
												P
P												P
												P
												NA
P(OBS)		OBS										P
												P
												P
												NA
												A

												P
												P
												NA
												NA
												P
												NA
									OBS	P		P
												P
												NA
	P(OBS)											P
			P		P				P	P	P	P
												P
												NA
									P			P
	P	OBS							P			P
	P									P(OBS)		P
												P
												NA
												NA
		OBS										P
												P
												P
P											P	P
												P
												NA
												NA

* PPC = PUBLIC PARTICIPATION														
* EES = ELECTRICAL AND ENERGY SERVICES PORTFOLIO														
* SCLR = SPECIAL COUNCIL														
* UMPTLC - uMHLATHUZE MUNICIPALITY PUBLIC TRANSPORT AND LIAISON COMMITTEE														
* SEC = SPECIAL EXECUTIVE COMMITTEE														
APRIL														
COUNCILLORS	PPC	MPAC	BYLWAS	EES	SCLR	INFR	CS	MPAC	UMPTLC	FS	CD	COMS	INFR	EES
	09-Apr	03-Apr	10-Apr	02-Apr	11-Apr	16-Apr	19-Apr	16-Apr	23-Apr	24-Apr	25-Apr	26-Apr	29-Apr	30-Apr
BLOSE N N		NO MEETING - POSTPONED			P	NO MEETING - NO QUORUM			NO MEETING - POSTPONED		NO MEETING - POSTPONED	MEETING CANCELLED	NO MEETING - NO QUORUM	NO MEETING - NO QUORUM
BOTHA C M				P	P									
CEBEKHULU L G					P									
CELE V T					P									
D V CHILI			P	P	P									
DE LANGE B J				OBS	P			P						
DE WET H P C					P									
DLAMINI K S					A									
DLAMINI M S					NA									
DLUDLA V S					P									
DONDA N G	P				P									
DUBE T C					P									
GCABASHE S W					P									
GOVENDER J					P			OBS						
GROBBELAAR Z					P		P							
GUMEDE S S J					P									
GUMEDE S M					P									
GUMEDE T S	P				P									
KEARNS R F	P		P	OBS	P		P							
KHUZWAYO P H					P									
LANGE A					P		P							
MABASO B P					P									
MADIDA N M					NA									
MAKHANYA N F					P									
MASONDO S					P									
MASUKU S Z					P									
MATHABA F B					P									
MAVIMBELA C P					P									

MBUYAKAZI L M				A										
MAYISELA M F				P										
MDAKA M				P										
MDHLETSHEN C				P			OBS							
MHLONGO P L				P										
MKHIZE Z H				P										
MKHWANAZI K M				P										
MKHWANAZI S H				P										
MLAMBO N T				P										
MNCWANGOS S				P										
MNGOMEZULUN S				P				P						
MNTSHALI M				P										
MSIMANGOM M			P	P						CANCELLED				
MTHALANE T S W				P										
MTHEMBU B C				P										
MTHEMBU Z K				P										
MTHETHWA M A				P										
MTHETHWA A M				P										
MTHIYANE T P				P										
MTSHALI K C				P										
MTSHALI M S				P										
NAIDU V				P										
NAICKER K				P										
NDIMANDE D J				P										
NDUNAKASI S				P										
NGWEZI X				P										
NTSHABA Z				P										
NTSHANGASE S B				P										
NTSHANGASE S N				P										
NYAWO P P				P										
NZUZA J L				P										
SABELA L S		P		P				P						
SIBISI S C				P										

SIBIYA K D					P								
STRUWIG A M					P								
THWALA S S					P								
ZIBANI T					P								
ZULU S H					P								
ZWANE I N					P								
TRADITIONAL LEADERS													
MTHEMBU B					NA								
KHOZA N B					NA								

MAY 24												
COUNCILLORS	PPC	GIA	RRT	INFR	CD	COMS	FS	EES	MPAC	GIA	SP EXCO	COUNCIL
	07-May	07-May	07-May	14-May	29-May	02-May	22-May	28-May	29-May	21-May	23-May	23-May
BLOSE N N				NO MEETING - NO QUORUM	NO MEETING - PUBLIC HOLIDAY	MEETING CANCELLED		NO MEETING - POSTPONED	NO MEETING - POSTPONED			A
BOTHA C M											P	P
CEBEKHULU L G												A
CELE V T												P
D V CHILI												P
DE LANGE B J											OBS	P
DE WET H P C												P
DLAMINI K S												A
DLAMINI M S												A
DLUDLA V S												P
DONDA N G	P		OBS									P
DUBE T C												A
GCABASHE S W												A
GOVENDER J												P
GROBBELAAR Z												P
GUMEDE S S J												A
GUMEDE S M												A
GUMEDE T S	P	OBS	P								OBS	P
KEARNS R F	P	OBS	OBS									P
KHUZWAYO P H												P
LANGE A												P
MABASO B P												A
MADIDA N M												P
MAKHANYA N F												A
MASONDO S												A
MASUKU S Z												A
MATHABA F B												P
MAVIMBELA C P												P
MBUYAZI L M												A

MAYISELA M F												P
MDAKA M												A
MDHLETSHÉ N C												P
MHLONGO P L												A
MKHIZE Z H		P								P		P
MKHWANAZI K M												P
MKHWANAZI S H												P
MLAMBO N T												A
MNCWANGO S S												P
MNGOMEZULU N S												P
MNTSHALI M		P					CANC ELLED			P		P
MSIMANGO M M												P
MTHALANE T S W												A
MTHEMBU B C												A
MTHEMBU Z K												A
MTHETHWA M A												P
MTHETHWA A M												A
MTHIYANE T P												A
MTSHALI K C												P
MTSHALI M S												A
NAIDU V												P
NAICKER K												P
NDIMANDE D J												A
NDUNAKASI S		P								P		P
NGWEZI X											P	P
NTSHABA Z												P
NTSHANGASE S B												A
NTSHANGASE S N												P
NYAWO P P												P
NZUZA J L												P
SABELA L S												P
SIBISI S C												A
SIBIYA K D												A
STRUWIG A M												P
THWALA S S												P
ZIBANI T												P
ZULU S H											P	P
ZWANE I N												P
TRADITIONAL LEADERS												
MTHEMBU B												NA
KHOZA N B												P

COUNCILLORS & COMMITTEE ALLOCATION

SECTION 79 - COUNCIL AND OFFICIAL REPRESENTATION ON COMMITTEES FOR THE 2021 TO 2026 TERM OF OFFICE

COMMITTEE	CHAIR	ANC -	IFP -	DA -	VF PLUS/ACDP/NFP	EFF -	OBSERVERS
Bylaws	H P C de Wet		L S Sabela D Chili				J L Nzuza K M Mkhwanazi C M Botha
Rules and Disciplinary Committee	T S Gumede		J L Nzuza	M Mntshali			N G Donda I N Zwane
uMhlathuze Public Transport Liaison Committee (UPTLC)	J L Nzuza			S Ntshangase	S S Thwala		V S Dludla F B Mathaba S Ndunakazi
Public Participation Committee under convenorship of the Speaker	T S Gumede		N G Donda	R F Kearns			All Ward Councillors invited to attend N C N C Mdletshe V S Dludla V T Cele A M Struwig
uMhlathuze Municipality Geographical Naming Committee Resolution 10430 of 3 November 2015	A Lange		V S Dludla	K Naicker			S H Zulu V T Cele L S Sabela
Batho Pele Forum Resolution 11187 of 22 November 2016	J Govender		V T Cele	S Ntshangase			L S Sabela V Naidu Z Ntshaba
Grants in Aid Committee Resolution 14720 of 23 June 2021	Z H Mkhize		S Ndunakazi	M Mtshali			A Lange T S Gumede V Naidu

Women's Caucus Resolution 13353 of 28 August 2019	K Naicker	N N Blose T C Dube S S J Gumede B P Mabaso N F Mabuyakhulu F Mlambo B C Mthembu K D Sibya	Z Grobbelaar Z H Mkhize SH Mkhwanazi V Naidu	R F Kearns A M Struwig	A Lange	P H Khuzwayo N M Madida K C Mtshali P P Nyawo	All female Councillors together with 2 representatives from each department.
Municipal Public Accounts Committee (MPAC) Resolution 7577 of 8 November 2011	B J de Lange		L S Sabela N S Mngomezulu				C M Botha J L Nzuzi V T Cele S Ndunakazi S H Mkhwanazi J Govender
Community Safety Forum Resolution 14866 of 29 September 2021	X Ngwezi		S S Mncwango	C M Botha			Z H Mkhize H P C de Wet V T Cele V S Dladla
Corporate Services	Z Grobbelaar			R F Kearns	A Lange		N S Mngomezulu C M Botha A M Struwig C N Mdletshe J L Nzuzi

SECTION 80 - COUNCIL AND OFFICIAL REPRESENTATION ON COMMITTEES FOR THE 2021 TO 2026 TERM OF OFFICE

COMMITTEE	CHAIR	ANC	DA	IFP	VF PLUS/ACDP/NFP	EFF	OBSERVERS
Community Services (COMS)	S H Zulu		K Naicker	Z H Mkhize			M A Mthethwa S H Mkhwanazi Z Grobbelaar K M Mkhwanazi R F Kearns A M Struwig C M Botha S S Thwala S Ndunakazi
Financial Services (FS)	X Ngwezi		S Ntshangase	J L Nzuza			V Naidu S H Mkhwanazi C M Botha B J de Lange I N Zwane
City Development (CD)	X Ngwezi		C M Botha	V Naidu			J L Nzuza S S Mncwango R F Kearns M M Msimango J Govender
Infrastructure Services (INFRA)	S H Zulu		H P C de Wet	K M Mkhwanazi			J Govender L S Sabela J L Nzuza C M Botha R F Kearns B J de Lange N C Mdletshe

Energy and Electrical Services (EES)	C M Botha			D V Chili M M Msimango			D V Chili N G Donda A M Sruwig R G Keans B J de Lange H P C de Wet T Zibani F B Mathaba
COMMITTEE	CHAIR	ANC	DA	IFP	VF PLUS/ACDP/NFP	EFF	OBSERVERS
SPLUMA APPEALS TRIBUNAL (Exco appointed as Appeals Tribunal)	X Ngwezi		C M Botha	S H Zulu			Z H Mkhize Z Grobbelaar

SECTION 62 ESTABLISHED IN TERMS OF THE LOCAL GOVERNMENT MUNICIPAL SYSTEMS ACT, 32 OF 2000

COMMITTEE	CHAIR	ANC	DA	IFP	VF PLUS/ACDP/NFP	EFF	OBSERVERS
Section 62 Appeals Committee <u>To be handled by the relevant Department and Committee Officer based on portfolio of origin</u>	X Ngwezi		R F Kearns	L S Sabela			J L Nzuzi S H Zulu

ADHOC COMMITTEE : CIVIC FUNERAL

COMMITTEE	CHAIR	ANC	IFP	DA	VF PLUS/ACDP/NFP	EFF	OBSERVERS
Civic Funerals	K M Mkhwanazi		V T Cele	S Ntshangase			Z H Mkhize Z Ntshaba

Local Labour Forum	CHAIRPERSON N NDLOVU	DEPUTY CHAIRPERSON Cllr Z Grobbelaar	<u>Employer Component</u> M B Sibiya (ADCMCS) Mr. T Kubheka Mr Z Masango Mr S Mbatha Ms F Zulu 3 COUNCILLORS FROM THE CS PORTFOLIO) Z Grobbelaar R F Kearns A Lange P Dlamini – HR – Coordinator/Technical Advisor	<u>Employee Component</u> 12 x Organised labour <u>SAMWU (8)</u> D P Mthiyane (Chair) P C Nxumalo V M Khoza B L Gumede S C Dlamini P S Ndlovu H M Mthethwa Z Gumede <u>IMATU (4)</u> E Zondi K G Buthelezi L Made Z B Myeza	NO OBSERVERS AS PER RESOLUTION OF LLF ON 21 MAY 2007 the Local Labour Forum agendas and minutes only be made available to the 12 employer representatives and the 12 employee representatives in future Deals with all issues related to Labour matters in terms of the ORA

AUDIT COMMITTEE, PERFORMANCE AUDIT, PERFORMANCE EVALUATION PANELS

Audit Committee	<u>Members</u> Mr A Gonzalves Mr R M J Baloyi Mr K Mpungose Mr H G S Mpungose Mrs N Shabalala <u>Office of the AG</u> Senior Manager (auditor general's office) Mr S Suvenarain (Auditor General's Office) Mr N Mohamed (Auditor General's Office) <u>On Invitation</u> B J de Lange (Chairperson of MPAC)	<u>Senior management</u> Mr N G Zulu (CM) Ms T Khumalo (COO) Mr M Kunene (CFO) Mr M B Sibiya (DCM: CS) Ms N Ndonga (DCM: CD) Mr P N Mhlongo (DCM: COMS) Mr R.M Marais (DCM: EES)	<u>Officials</u> Mr L B Mhlungu (OMM) Ms B Mkhwanazi (OMM) Mrs S Adonis (OMM) Ms L Mvundla (OMM) Mrs N Mbatha (OMM) Mr T Kubheka (CS) Mrs F Zungu (CS) Mr S Khumalo (FS)

Performance Audit Committee	<u>EXTERNAL MEMBERS</u> MR R M J BALOYI (CHAIRPERSON) MS S KHANYILE <u>INTERNAL MEMBERS</u> CLLR X NGWEZI CLLR C M BOTHA (alternate) <u>B J de Lange MPAC CHAIRMAN (Observer)</u>	<u>OFFICIALS</u> CITY MANAGER CHIEF OPERATIONS OFFICER CHIEF FINANCIAL OFFICER DEPUTY CITY MANAGER: CITY DEVELOPMENT DEPUTY CITY MANAGER: COMMUNITY SERVICES DEPUTY CITY MANAGER: CORPORATE SERVICES DEPUTY CITY MANAGER: INFRASTRUCTURE SERVICES DEPUTY CITY MANAGER: ELECTRICAL AND ENERGY SERVICES	<u>OFFICIALS</u> HEADS OF SECTIONS – ALL DEPARTMENTS MR D MYBURGH (OMM) MR B M DLADLA (OMM) MRS Z MDLULI (OMM) MRS B MKHWANAZI (OMM) MR M MOYIKWA (OMM) MS N MBATHA (OMM)
Performance Evaluation Panel – Heads of Departments (Section 57 Employees)	Municipal Manager – uMhlathuze Municipality Chairman of Performance Audit Committee Municipal Manager Umfolozi Member of Executive Committee	X Ngwezi C M Botha	L Mhlungu B M Dladla
Performance Evaluation Panel (Municipal Manager)	Mayor - uMhlathuze Municipality Member of Executive Committee Chairman of Performance Audit Committee Municipal Mayor – Umfolozi Member of a Ward Committee Alternate Exco member	X Ngwezi C M Botha Mr Baloyi X M Bhengu E S Luthuli	L Mhlungu B M Dladla

BOARD OF TRUSTEES

COMMITTEE	EMPLOYER REPRESENTATIVES – 4 Councillors	EMPLOYEE REPRESENTATIVES	
Board of Trustees	B J de Lange N G Donda S Biyela 1 X Vacant		

RAPID RESPONSE TEAM

COMMITTEE	SPEAKER/OFFICIALS	DESIGNATION	
Rapid Response Team	1. Speaker – Cllr T S Gumede 2. Mr N G Zulu 3. Ms T Khumalo 4. Mr M Kunene 5. Mr M B Sibiyi 6. Ms N Ndonga 7. Mr P N Mhlongo 8. Mr E Ngcobo 9. Mr R M Marais PLUS ALL WARD COUNCILLORS	1. Speaker, Cllr T S Gumede (Convenor) 2. City Manager 3. Chief Operations Officer 4. Chief Financial Services 5. Deputy City Manager: Corporate Services 6. Deputy City Manager: City Development 7. Deputy City Manager: Community Services 8. Deputy City Manager: Infrastructure Services 9. Deputy City Manager: Electricity & Energy Services	1 – 7 = CR 10408 of 3 November 2015 8 = CR 11150 of 22 November 2016 CR 15306 of 30 March 2022

ADHOC MUNICIPAL DEMARCATION COMMITTEE

COMMITTEE	MEMBERS	OFFICIALS	
Municipal Demarcation Committee (Adhoc)		1. Municipal Manager 2. Chief Operations Officer 3. Chief Financial Services 4. Deputy City Manager: Corporate Services 5. Deputy City Manager: City Development 6. Deputy City Manager: Community Services 7. Deputy City Manager: Infrastructure Services	CR OF 27 JANUARY 2022 15076 MUNICIPAL OUTER BOUNDARY CHANGE/RE-DETERMINATION PROCESS RESOLVED THAT: 1. Council notes the Municipal Demarcation Board Circular on Municipal Outer Boundary Change/Re-determination Process (DMS 1509822); and 2. an Ad hoc Committee be established in terms of the system of proportionality as approved by Council on 23 November 2021 to assess the current Municipal Outer Boundary and advise whether to make changes or redetermination on the Municipal Outer Boundary and submit the proposal to the Municipal Demarcation Board by 31 March 2022, and be under the convenorship of the Municipal Chief Whip.

INTERNAL/MANAGEMENT COMMITTEES

INFORMATION AND COMMUNICATION TECHNOLOGY STEERING COMMITTEE		ENTERPRISE RISK MANAGEMENT COMMITTEE	
<u>COMMITTEE OFFICER</u> Established in terms of Resolution 6894 of 24 August 2010	<u>MEMBERS</u> MUNICIPAL MANAGER CHIEF OPERATIONS OFFICER CHIEF FINANCIAL OFFICER DEPUTY CITY MANAGER: CORPORATE SERVICES	<u>COMMITTEE OFFICER</u> The ERM Charter as revised by CR COUNCIL RESOLUTION 11020 ITEM 25: REVIEW OF ERM POLICY, STRATEGY AND COMMITTEE CHARTER, dated 13.07.2016 (DMS 779570)	<u>MEMBERS</u> Dr J Ndlovu - CHAIRPERSON CITY MANAGER CHIEF FINANCIAL OFFICER CHIEF OPERATIONS OFFICER

COO ADDED RESOLUTION 10401 3 NOVEMBER 2015	DEPUTY CITY MANAGER: CITY DEVELOPMENT DEPUTY CITY MANAGER: COMMUNITY SERVICES DEPUTY CITY MANAGER: INFRASTRUCTURE DEPUTY CITY MANAGER: ELECTRICAL & ENERGY SERVICES HEAD OF SECTION : INFORMATION COMMUNICATION AND TECHNOLOGY	Stipulates the following under Section 7: <u>Administrative duties</u> A dedicated officer of the Committee Section of the Municipality shall be the secretary of the Committee. The secretary shall forward the notice of each meeting of the Committee to all members no later than ten working days prior to the date of the meeting. The notice shall confirm the venue, time, date and agenda and include the documents for discussion. The minutes of the meetings shall be completed by the secretary and sent to all relevant officials for comment within seven working days after the meeting. The minutes shall be approved and signed by the Chairperson at the immediately following meeting, whereupon the approved minutes will be circulated to all attendees within three working days .	DEPUTY CITY MANAGER: CORPORATE SERVICES DEPUTY CITY MANAGER: CITY DEVELOPMENT DEPUTY CITY MANAGER: COMMUNITY SERVICES DEPUTY CITY MANAGER: INFRASTRUCTURE DEPUTY CITY MANAGER: ELECTRICAL & ENERGY SERVICES Co-opted members: All Heads of Sections and Managers reporting directly to DCM's OHS Deputy Manager Facilities Deputy Manager Chief Audit Executive

Authorised Party Representatives as outlined in the Local Government: Municipal Structures Act, No. 3 of 2021 were requested to provide two (2) names of the Executive Committee members, Section 79, and 80 Committees to the Whip of Council. Currently the IFP and DA provided the name list and the representation and ANC Authorised Party Representatives are yet to provide names of two (2) members.

APPENDIX B: COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

SECTION 79 - COUNCIL AND OFFICIAL REPRESENTATION ON COMMITTEES

Section 79 Committees are Committees of Council and are not restricted in terms of numbers of Committees.

STANDING ORDERS AND DISCIPLINARY COMMITTEE

The Committee comprises of Five (5) Councillors inclusive of the Chairperson. The objective of the Committee is to make recommendations to Council regarding the Standing Rules of Order and assist the Speaker in disciplinary matters involving councillors.

The Committee is responsible for the following functions:

- Overseeing and reporting to Council on any matter regarding the Standing Rules of Order;
- Performing any duties and exercising any powers delegated to it by Council in terms of Section 32 of the Local Government Municipal Structures Act;
- Reporting to Council in accordance with the directions of Council;
- Appointing an ad - hoc committee with powers to co-opt such other members as it may deem fit to consider and report on any matter falling within the terms of reference of the Committee;
- Referring to Council for decision with or without a recommendation any matter in which the Committee is entitled to exercise any power;
- Making recommendations to Council on the revision of the Standing Rules of Order;
- Assisting the Speaker with disciplinary issues, and;
- Considering all matters of a policy nature incidental to the above.

BYLAWS COMMITTEE

The objective of the Bylaws Committee is to continually review the existing Bylaws, consider new Bylaws and to make recommendations to Council.

The Committee comprises of Five (5) Councillors inclusive of the Chairperson. The Committee has the following functions:

- Oversee and report to the Council on;
- Any matters not otherwise delegated in terms of existing or future Delegated Powers;
- Review of all bylaws and recommend amendments, if any required thereto, for application in the Council's area of jurisdiction, and;
- Areas of responsibilities which require the adoption of bylaws where no such bylaws exist and thereafter to attend to all the processes necessary to enable the Council to adopt the bylaws required.

uMHLATHUZE PUBLIC TRANSPORT LIAISON COMMITTEE (UMPTLC)

The Committee comprises of five (5) Councilors inclusive of the Chairperson. The Department City Development reports to the uMhlathuze Public Transport and Liaison Committee with the following functions:

The UMPTLC oversees and reports to the relevant departmental portfolio committees as well as the Executive Committee on any matters not otherwise delegated in terms of existing or future Delegated Powers:

- On the Development of Transport Infrastructure;
- The establishment of a Transportation Forum;
- On the possible Development of a Transportation Plan;
- On the measures and mechanisms necessary to improve public transport services and promote peace and stability in the sector, and;
- On that which it considers to be the viable transportation / mobility solutions enhancing service delivery to the maximum benefit of the community

PUBLIC PARTICIPATION COMMITTEE

The Committee comprises of five (5) Councillors inclusive of the Chairperson. The Department Office of the City Manager reports to the Public Participation Committee with its main function being community facilitation and oversees the following:

- Administering of Ward Committee system and assisting Councillors during public ward meetings,
- Liaising with Traditional Authorities and other community organisations;
- Development of a Public Participation and Communication strategy and ensuring community participations;
- Implementing Special Programmes and Operation Sukhuma Sakhe in the communities, and
- Renders facilitation and advisory support to the Departments.

RAPID RESPONSE TEAM

The Committee comprises of the Speaker as the Convenor/ Chairperson, the Chairperson: Municipal Public Accounts Committee and the Executive Management Committee of uMhlathuze Municipality. The Roles and Duties of the Committee are as follows:

- The Speaker is the responsible person for community engagement;
- Gather intelligence information on protests and make every attempt to pre-empt issues of concerns by means of local engagement, prior to the service delivery protest in order to prevent a march;
- Inform KZN CoGTA of any impending service delivery protest. However, in cases where protest action has taken place without KZN CoGTA being made aware, the Municipality must inform the Department and include the protestor's memorandum as well as the City Manager's response;

- The issues raised in every petition or at any march or demonstration must be communicated. In the first instance, to the Rapid Response Team and then to the Executive Committee and Council. Comments and planned actions on each issue must be submitted to the KZN CoGTA within seven (7) days of receiving the petition;
- Designate a senior official or the City Manager as the Municipal Rapid Response Coordinator to co-ordinate resources and actions to deal with service delivery protests;
- Mayors must establish a municipal complaints channel as well as, through public participation, make the community aware thereof; and
- Improve communication with the community at large.

WOMEN'S CAUCUS

The Committee comprises of all women / female Councillors irrespective of political affiliation together with two female representatives from each of the seven departments.

The uMhlathuze Municipality Women's Caucus oversees, acts on and reports to the Council on the following:

- Lobbying the municipality to develop, promote and implement gender policies and thereafter monitor and evaluate the impact of these policies;
- Overseeing that the IDP and budget are gender sensitive and that there is optimal women participation in these processes;
- Advising and lobbying for municipal interventions to enhance economic growth of women;
- Monitoring that the municipality reaches its employment equity targets at all levels of decision making;
- Creating public awareness about government policies and programmes aimed at the advancement of women and children rights and the rights of the aged, and;
- Advocating and commissioning research on the impact of gender policies on women and girl children.

GRANTS IN AID COMMITTEE

The Committee comprising of five (5) Councillors together with one (2) inclusive of the Observer. The objective of the Committee is to make recommendations to Council regarding the allocation of Grants in Aid based on applications submitted in terms of the Policy as approved by Council.

The Committee is responsible for the following functions:

- Meets formally at least once a month;
- Considers Grants in Aid and sponsorships applications;
- Implements the Grants in Aid and Sponsorships Policy as approved by the Council;
- Co-opts expert input from non-members as may be necessary,
- Reports to Council on a quarterly basis,
- Responds to Audit queries, and
- Ensures prudence in the handling and allocation of Grants in Aid and Sponsorships.

uMHLATHUZE GEOGRAPHICAL NAMING COMMITTEE

The Committee comprises of five (5) Councillors inclusive of the Chairperson. The Department: Community Services reports to the Committee on the following function, namely; the naming of certain areas (the naming of streets, municipal buildings, squares, parks and cemeteries located within the area of jurisdiction of the City of uMhlathuze).

uMHLATHUZE BATHO PELE COMMITTEE

The uMhlathuze Batho Pele Committee comprises of five (5) Councillors nominated in terms of the system of proportionality together with officials as nominated by the City Manager.

The uMhlathuze Batho Pele Committee oversees and reports to the relevant Departmental Portfolio Committees as well as the Executive Committee and Council on any matters not otherwise delegated in terms of existing or future Delegated Powers regarding the Institutionalization of the Batho Pele Principles.

CORPORATE SERVICES

The Committee comprises of five (5) Councillors inclusive of the Chairperson. The Department: Corporate Services reports to the Portfolio Committee on the following functions:

SECTION: HUMAN RESOURCES

HUMAN RESOURCES ADMINISTRATION

This section's responsibilities are to:

- Develop policies, processes and procedure guidelines regarding the employee benefits, recruitment and selection functions;
- Perform Employee Records Management, Leave Management and Employment Equity and ensure the correct implementation thereof;
- Ensuring compliance with the Bargaining Council directives, Conditions of Service issues and the implementation of Council Resolutions and application of legislative imperatives, and;
- Facilitating, directing and maintaining the organisational recruitment and appointment of employees.

TRAINING AND DEVELOPMENT

- Provision of Training and Development which includes administering a bursary scheme, induction on boarding service for all levels of employees in Council's employ;
- Implementing Council's Work Integrated Learning Programme, and;
- Implementing Training for Officials, Councillors and interns.

ORGANIZATIONAL DEVELOPMENT AND CHANGE MANAGEMENT

This unit aims at improving the overall effectiveness of the organisation through planned, comprehensive and systematic processes. It involves intervening in the processes, structure and culture of the organisation and includes the following functions:

- Organisational Development - aligning the structure of the organisation with its objectives;
- Change Management – managing change and related transitions in the organization;
- Conducting productivity and continuous improvement processes - Efficiency studies, Utilisation studies and Feasibility studies;
- Conducting Business process re-engineering - Cause and effect studies; Process analysis and Process improvement and workflow analysis, and;
- Conduct job evaluation and descriptions function.

OCCUPATIONAL HEALTH AND SAFETY (OHS) MANAGEMENT

The section's main responsibility are to:

- Attain the organizational Occupational Health and Safety plan;
- Assist City of uMhlathuze employees, employee representatives, supervisors and management to manage the occupational risk exposure, effectively ;
These responsibilities include:
- Identification of Occupational Risk exposures;
- Develop a management system that is OHSAS 45001 compliant to manage the occupational risks;
- Communicate the system and standards to all, and;
- Evaluate the effectiveness of the Occupational Health and Safety management system.

SECTION: LEGAL SERVICES SECTION

This section is responsible for:

- Managing the provision of a comprehensive, efficient and effective legal service to the Municipality;
- Safeguarding Municipality's interests in all legally related matters and to ensure that all the Municipality's operations are conducted within the parameters of the law;
- Strengthening the capacity of the Municipality to fulfil its mandate as stipulated in terms of Sections 152 and 153 of the Constitution of South Africa, 1996 and other applicable legislations;
- Providing a supportive and advisory role to the Municipality in order to fulfill its objectives;
- Enhancing organisational efficiency by promoting an environment that complies with corporate governance which enables the Municipality to achieve its objectives, and;
- Responsibilities spread over Legal Agreements, Conveyancing, Business Licenses, ICT functioning.
- Labour Relations activities/Interventions

SECTION: ADMINISTRATION

The Section consists of four (5) Components, i.e. Call Centre and Customer Service Desk, Facilities Management, Secretariat Services, Airport and Records Management.

CUSTOMER SERVICES DESK

Functions include:

- Applications of water and electricity connections;
- Upgrading and downgrading of electricity phases and water metres;
- Directing the customers to relevant officials;
- Issue tender documents once they have been paid for;
- Attend to walk in customers, and;
- Register all the service delivery complaints.

SWITCHBOARD

The switchboard operates the main line 035 907 5000, screening and transferring calls to the relevant officials.

FACILITIES MANAGEMENT

The overall function of this section is to:

- Enhance the quality of Physical Facilities. This is achieved through planning, designs, engineering, construction and maintenance in a responsive service oriented, effectiveness and environmental conscious manner;
- Reducing cost, controlling risk, increasing flexibility, changing culture, marketing and Public Relations Centralizing planning and management;
- Increase collaboration between Departments;
- Establish an enterprise-wide strategy master planning process, and;
- Conduct an inventory and assessment of current buildings/space

SECRETARIAT SERVICES

- Provides administrative and secretariat support in respect of Council Committees;
- Schedules all meetings of Council and its Committees, proof reading and compilation of all agendas; coordination of all reports that are created and ultimately submitted to Council for final approval as well as minuting of all meetings;
- Conveys Council resolutions to User Departments to ensure that resolutions are actioned accordingly;
- Provides support to a number of internal committees (MANCO, Management Team, Information Communication Technology and Steering Committee, Enterprise Risk Management Committee etc., and;
- Booking and control of venues for meetings, use of the Auditorium and Restaurant venues is also controlled and managed by this section.

RECORDS MANAGEMENT

The purpose of Records Management is to:

- Ensure that the management of all the municipal records are in accordance with the records management principles contained in the National Archives and Records Service Act 196;
- Handle all incoming and outgoing mail and is responsible for ensuring that there is proper records management in place; and
- Circulate mail to the Deputy City Manager: Corporate Services for allocation to various Departments and circulated to the City Manager to noting.

MUNICIPAL PUBLIC ACCOUNTS COMMITTEE (MPAC)

The Committee comprises of 5 Councillors inclusive of the Chairperson. The main purpose of MPAC is to exercise oversight over the executive functionaries of Council and to ensure good governance in the municipality.

The following responsibilities are delegated to the MPAC in terms of the provisions of section 59 of the Systems Act:

- The authority to interrogate the following documents and to make recommendations to the Municipal Council in accordance with the terms of reference of the committee;
- Unforeseen and unavoidable expenditure;
- Unauthorised, irregular or fruitless and wasteful expenditure;
- SDBIP;
- Monthly budget statements;
- Mid-year budget and performance assessment;
- Mid-year budget and performance assessment of municipal entities;
- Disclosures concerning councillors, directors and officials;
- Annual financial statements;
- Annual report;
- Issues raised by the AG in the audit reports;
- The appointment of the audit committee;
- Disciplinary steps instituted in terms of the MFMA;
- The review of the IDP post elections;
- The annual review of the IDP;
- Performance management plan;
- The draft annual budget with reference to the approved IDP, and;
- Declaration of interest forms submitted by councillors.

BOARD OF TRUSTEES

The Board consists of five persons called Board Members who hold office for a period of three years. The members of the Scheme must elect four members to represent them and the Principal Employer must elect four Councillors.

The duties and responsibilities of Trustees are governed by statutory law, common law and the Rules of the uMhlathuze Pension Fund. Trustees have a fiduciary relationship with the Fund which, above all, requires them to act with extra care and in the utmost good faith.

- All fiduciary duties, such as avoiding conflict of interest, acting impartially and acting in the best interest of the members and the Fund, stem from these two common law principals;
- Trustees have a duty to know, either in broad outline or specific details, depending on their particular responsibilities, the relevant legislation contained in the Pension Funds Act, the Financial Institutions Act and the Rules of the Fund as well as a number of other statutes that governs their role as Trustees; and
- Trustees have a duty to administer the Fund in the manner prescribed by the Rules of the Fund and relevant legislative requirements.

LOCAL LABOUR FORUM

The Committee comprises of 5 Councillors, 9 Senior Managers and 12 Organised Labour members inclusive of the Chair and Deputy Chairpersons. The Forum has the following functions:

The purpose and objectives of the Local Labour Forum as set out in the Organisational Rights Agreement are:

- To provide for and regulate organisational rights for trade unions in the local government sector;
- Creation of an environment conducive to the establishment of sound industrial relations in the local government sector;
- Encourage orderly collective bargaining in the SALGBC;
- Encourage greater levels of worker participation in the workplace;
- Encourage the parties to seek reasonable and satisfactory solutions to disputes that may arise;
- Encourage parties to actively follow agreed upon procedures in order to avoid and resolve disputes; and
- Set the standards for organisational rights to be applied by employers in the local government sector.

AUDIT COMMITTEE

The Committee comprises of 4 External members inclusive of the Chairperson. The Internal Audit from the City Manager's Office reports to the Audit Committee as per the Audit Committee Charter (DMS 1292894).

PERFORMANCE AUDIT COMMITTEE

The Performance Audit Committee consists of three members. The majority of this committee must not be involved with the municipality as a Councillor or as an employee. The Regulations state that a municipality must annually appoint a Performance Audit Committee.

The Performance Audit Committee is responsible for the following activities:

- Review quarterly, six monthly and annual performance reports;
- Reviews the municipality's Performance Management System and make recommendations to Council;
- Submit an audit report to Council at least twice during a financial year;
- The committee must focus on economy, efficiency, effectiveness and impact as far as the key performance indicators and performance targets are concerned, and;
- The Performance Audit Committee works in close co-operation with the Internal Audit component of a municipality.

INFORMATION AND COMMUNICATION TECHNOLOGY STEERING COMMITTEE

The overall objective of the ICT (Information and Communication Technology) Steering Committee is to act as a "clearing house" for ICT requests and requirements in order to manage and control ICT Section performance, initiatives, risks, compliance and the related expenditure accordingly. The objectives can further be broken down as follows:

- To recommend to Council the strategic information technology plans for the Municipality;
- To assess the need for ICT projects in terms of the projects business case and the related risks;
- To recommend to Council project commitments;
- To approve procedures for the implementation and enforcement of ICT policies;
- To ensure that a well-defined and understood ICT framework and project methodology is followed;
- To monitor and report to Council when necessary on the performance of the ICT Section, project planning and implementation;
- To monitor and report to Council when necessary, on the performance of ICT projects in the context of the envisaged business case and the related risk of such project;
- To ensure that project plans clearly define the involvement of or resulting impact on other projects or phases of projects. This is to ensure that all stakeholders understand the full extent of projects before approving such.

ENTERPRISE RISK MANAGEMENT COMMITTEE

The primary objective of the ERMCM is to assist the City Manager and Council in discharging his/ its accountability for risk management by reviewing the effectiveness of the Municipality's risk management systems, practices and procedures, and providing recommendations for improvement.

SECTION 80 PORTFOLIO COMMITTEES

Section 80 Committees are Committees of the Executive Committee that are chaired by the members of the Executive Committee and are limited to the number of Exco Councillors (currently five (5) Exco members but five (5) Portfolio Committees).

FINANCIAL SERVICES COMMITTEE

The Committee comprises of five (5) Councilors inclusive of the Chairperson. The Department: Financial Services reports to the Portfolio Committee on the following functions:

SECTION: INCOME

- Tariffs, Meter Reading; Billing and Reporting;
- Credit Control and Indigent Support;
- Customer Relations, and;
- Revenue Enhancement.

SECTION: EXPENDITURE

- Financial Planning, Support and Statutory Reporting;
- Annual Financial Statement, Assets Accounting;
- Payroll;
- Creditors, Long Term Debt Administration, Cash Management and Investments, and;
- Insurance Administration.

SECTION: SUPPLY CHAIN MANAGEMENT

- Demand Management;
- Acquisition Management;
- Inventory Management, and;
- Contract Administration.

CITY DEVELOPMENT COMMITTEE

The Committee comprises of five (5) Councillors inclusive of the Chairperson. The Department: City Development reports to the Portfolio Committee on the following functions:

SECTION: PROPERTY ADMINISTRATION

PROPERTY ALIENATION

- Alienation of Council owned properties;
- Maintenance of and updating of Fixed Asset Register;
- Responsible of rectification transfers;
- Responsible for the disposal of Assets through alienation of Council Owned properties;
- Granting of Servitude rights, and;
- Responsible for the acquisition of properties.

PROPERTY LEASING

- Monitor illegal use of Council owned properties;
- Responsible for leasing of Council owned properties;
- management of Council owned houses, and;
- Processing of Ingonyama Trust application.

PROPERTY VALUATION

- Issuing of Valuation Certificates;
- Responsible for the production of Valuation Roll and maintenance;
- Inspection of properties for amendments i.e. consolidation, subdivisions, omissions, new properties, improvements etc. and;
- Publishing of Section 49 letters (as per MPRA) and reviews.

SECTION: HUMAN SETTLEMENTS

This section is responsible for:

Housing Consumer Education whereby all uMhlathuze residents is educated or made aware about all issues that concern them. These could include education on water savings, issues of waste management etc.,

- Tenant Awareness Programmes - This program focuses on hostel tenants in the main and also involves educating tenants on a variety of issues that concern them;
- Handling the issues pertaining to housing subsidies. This will include assisting tenants who want RDP houses, people who want to buy houses through financial institutions, applications related to acquiring a house and so forth;
- National Housing Needs Register – Managing the National register for the City of uMhlathuze, a register recording details of people who require RDP houses;
- Rental Housing Tribunal – This section assists in the issues of tenant landlord relationship, extending to resolving issues between the mentioned parties. The issues could extend to matters of payments/non-payments, ill-treatment of the other party and so forth, and;
- Managing the Enhanced Extended Discount Benefit Scheme.

SECTION: PUBLIC TRANSPORT

The Section is entrusted amongst others with the following responsibilities:

- Development and review of public transport related policies;
- Development and management of public transport / intermodal facilities;
- Liaison with public transport operators and other role-players;
- Administering and processing of operating licenses applications;
- Coordinate Council's routine and periodical maintenance programmes, and;
- Promotion of Transportation Committees.

SECTION: LAND USE MANAGEMENT SECTION

Land Use Management Section is responsible for Development Control and Building Management and control.

DEVELOPMENT CONTROL

- Handling and processing of Special Consent Applications;
- Handling and processing of Formal Authority Applications;
- Handling and processing of relaxation Building Line; Side and Rear Spaces Applications, and;
- Maintenance and Review of uMhlathuze Land Use Scheme.

BUILDING MANAGEMENT AND CONTROL

- building Plans Approvals
- excavation Inspections
- damp proof course inspections
- drainage inspection and
- issuing of Occupation Certification

COMMUNITY SERVICES COMMITTEE

The Committee comprises of five (5) Councillors inclusive of the Chairperson. The Department: Community Services reports to the Portfolio Committee on the following functions:

SECTION: ENVIRONMENTAL MANAGEMENT

- Invader plant control;
- Rehabilitation of degraded areas;
- Horticulture;
- Landscaping;
- Grass cutting;
- Cemeteries - burials, reservations, administration;
- Arboriculture;
- Development of Public Open Space, and;
- Overgrown municipal properties.

SECTION: SPORT AND RECREATION

- Development sport and recreation facilities;
- Maintenance of sports facilities;
- Beaches;
- Pools;
- Sports Clubs;
- Sport Development Programmes, and;
- Playground Equipment.

SECTION: ARTS AND CULTURE

- Halls and Thusong Centres - bookings, cleaning, etc.;
- Museums – displays;
- Craft Centres;
- Arts and Musical Festivals, and;
- Libraries.

SECTION: PUBLIC HEALTH AND SAFETY

- Waste Management;
- Clinic Services;
- Public Health and Pollution Control;
- Traffic, and;
- Fire and Disaster Management.

INFRASTRUCTURE SERVICES PORTFOLIO COMMITTEE

The Committee comprises of five (5) Councillors inclusive of the Chair and Deputy Chairpersons. The Department: Infrastructure reports to the Portfolio Committee on the following functions:

SECTION: ENGINEERING SUPPORT SERVICES

- Project Management and Implementation Services;
- Building and Structures, and;
- Quantity Surveying.

SECTION: TRANSPORT, ROADS AND STORM WATER

- Urban Roads and Rail Services;
- Rural Roads Operations, and;
- Transport Infrastructure Planning.

SECTION: WATER AND SANITATION SERVICES

- Water Demand Management Planning and Strategy;
- Scientific Services;
- Infrastructure Maintenance, and;
- Plant Production and Operations.

ELECTRICAL AND ENERGY SERVICES PORTFOLIO COMMITTEE

The Committee comprises of five (5) Councillors inclusive of the Chairperson. The Department: City Development reports to the Portfolio Committee on the following functions:

SECTION: INFRASTRUCTURE PLANNING AND ASSET CREATION

This section is responsible for:

- Gas and Electricity Planning and Design;
- Energy Management, and;
- Gas and Electricity Project Management.

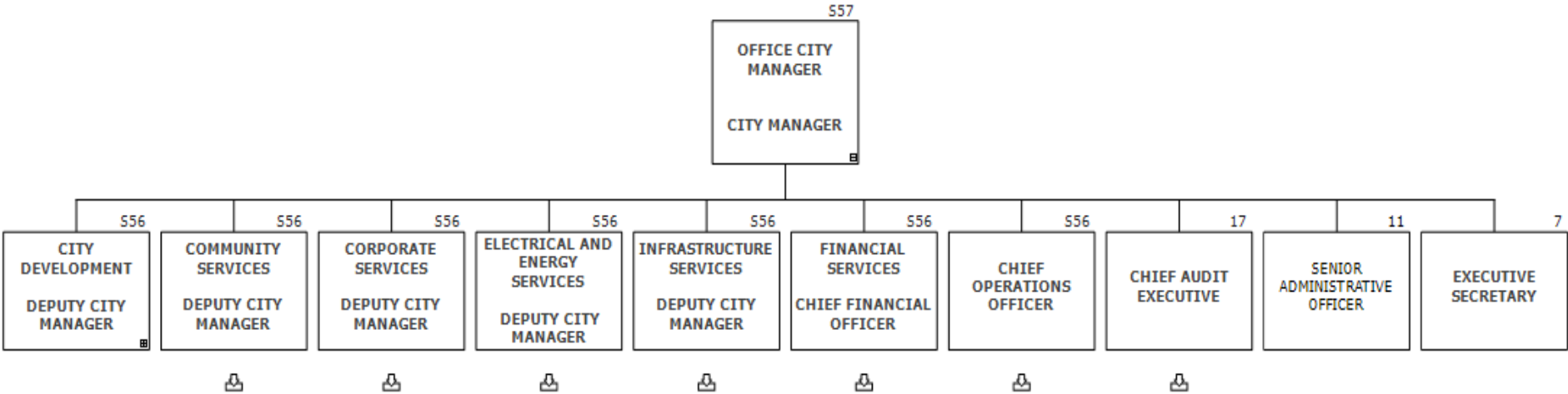
SECTION: OPERATIONS AND MAINTENANCE

This section is responsible for:

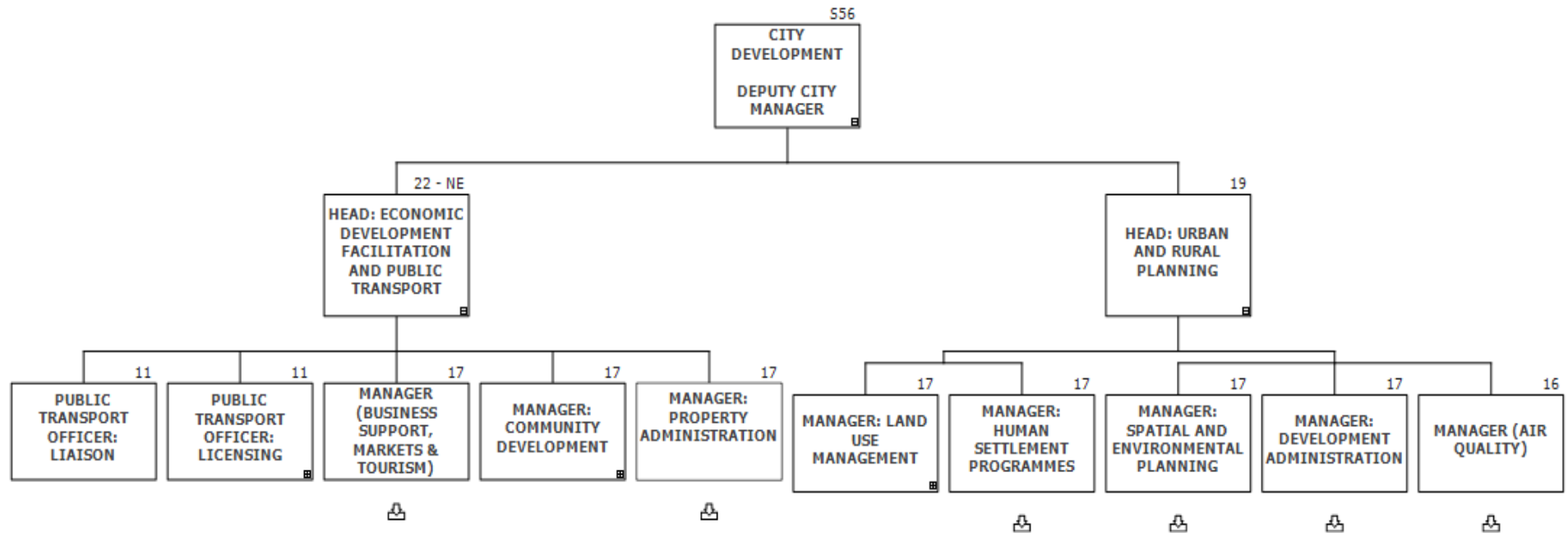
- Customer Services, Retail and Marketing;
- Operations and Maintenance Division;
- Process Control Systems;
- Fleet Transport Services, and;
- Streetlights, Operations and Low Voltage Network

APPENDIX C: THIRD TIER ADMINISTRATIVE STRUCTURE

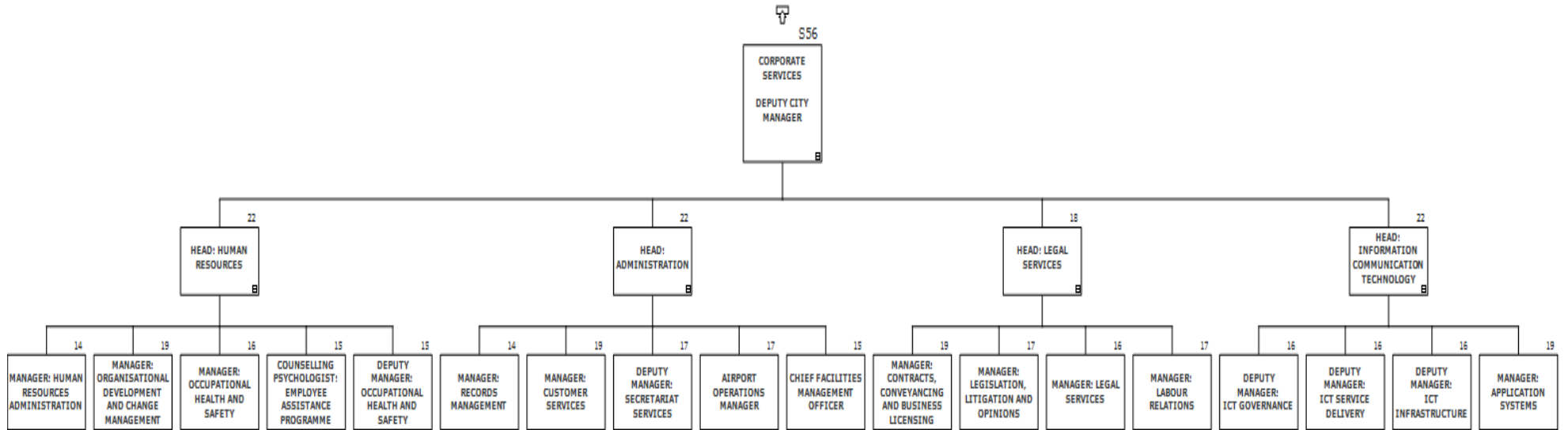
EXECUTIVE MANAGEMENT STRUCTURE



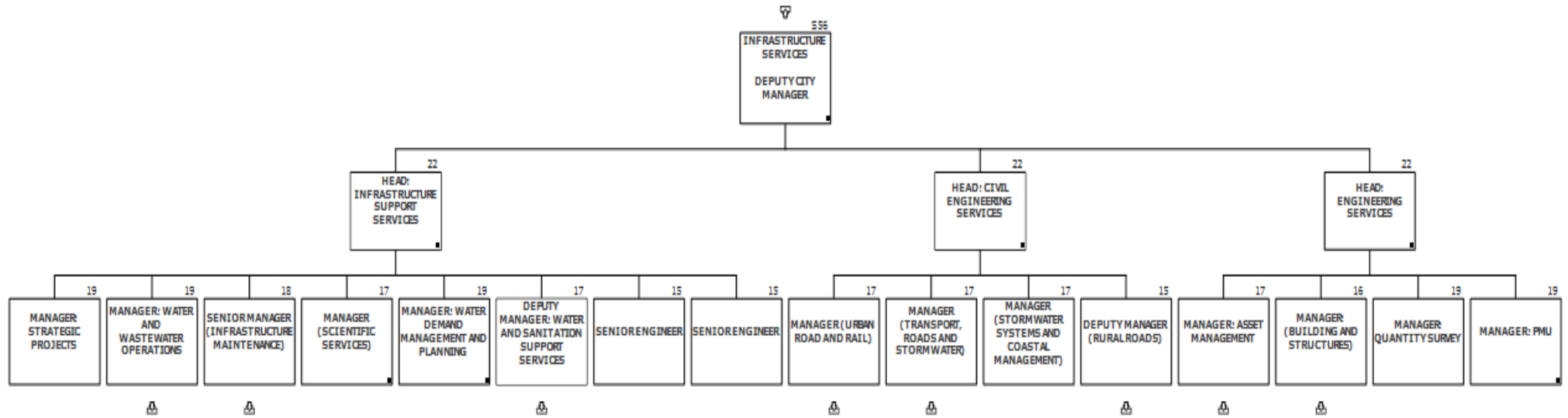
DEPARTMENT: CITY DEVELOPMENT



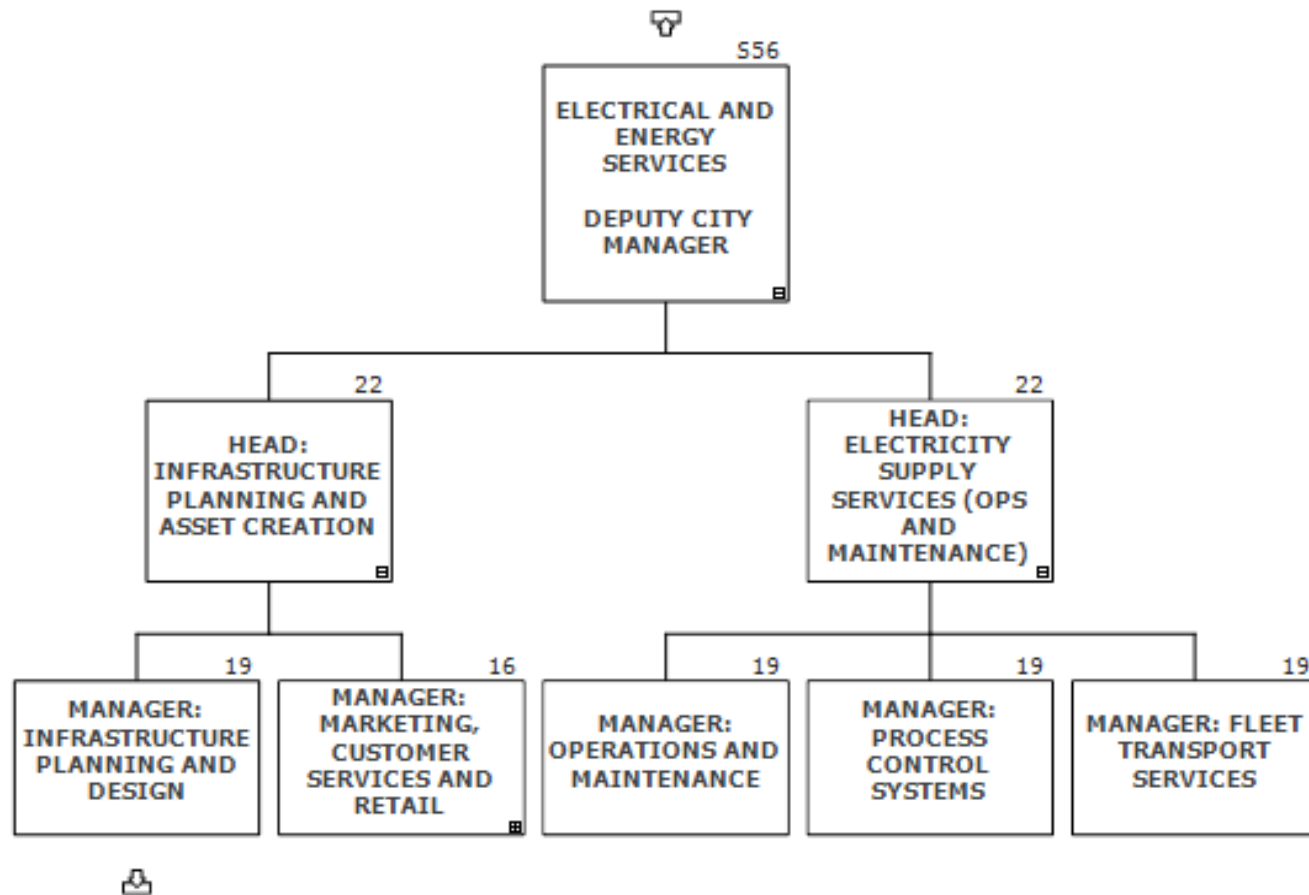
DEPARTMENT: CORPORATE SERVICES



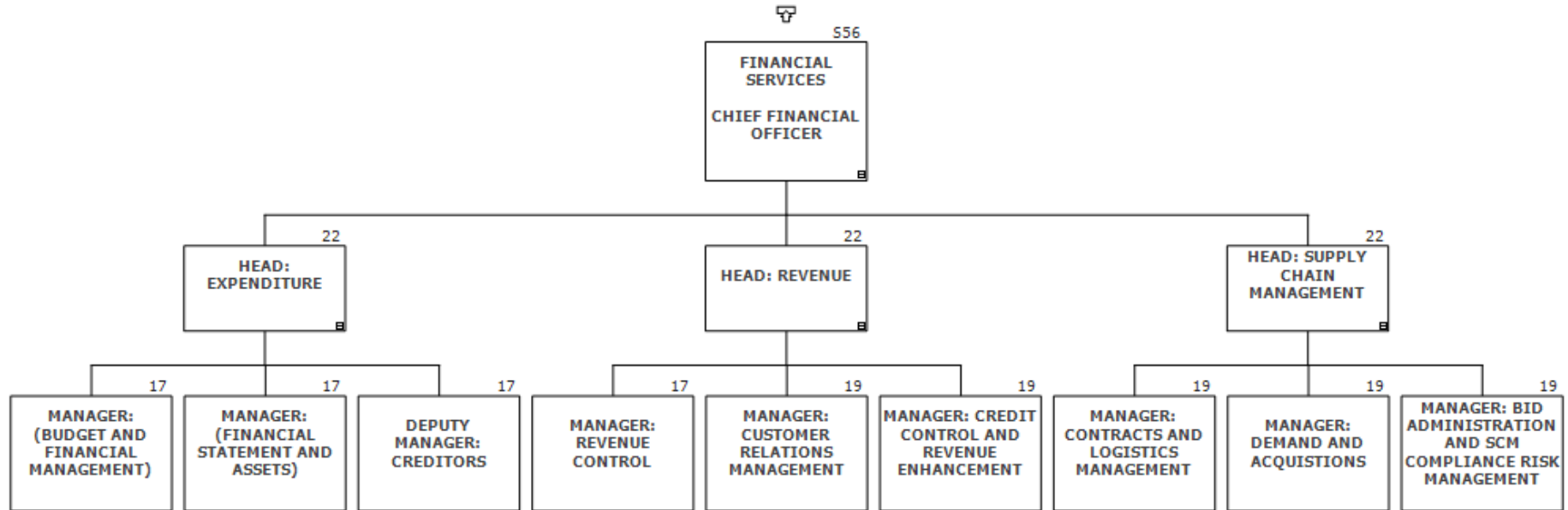
DEPARTMENT: INFRASTRUCTURE SERVICES



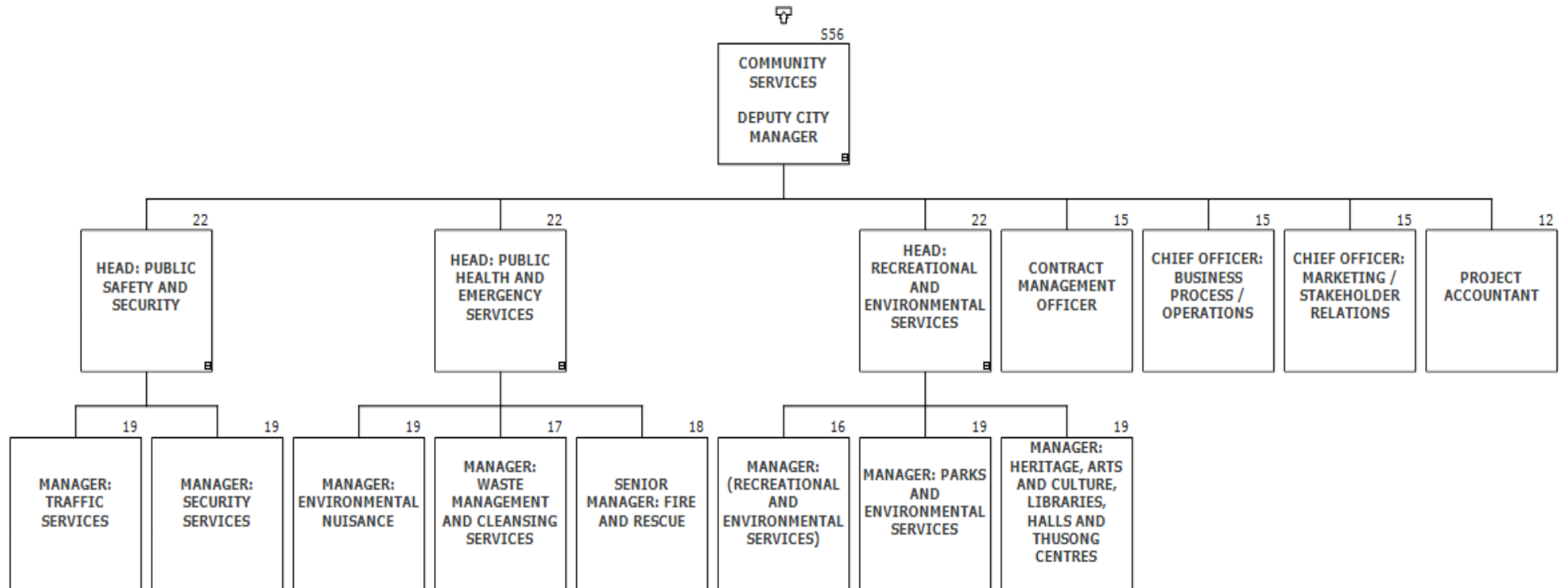
DEPARTMENT: ELECTRICAL AND ENERGY SERVICES



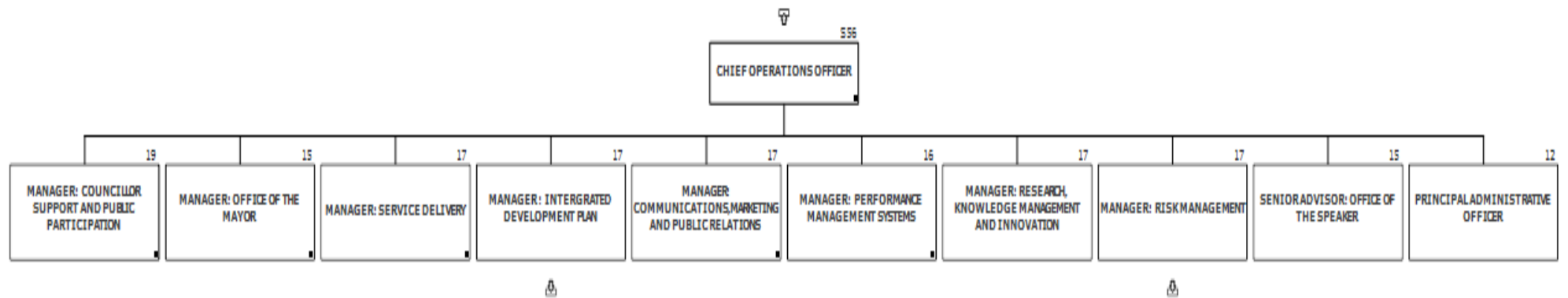
DEPARTMENT: FINANCIAL SERVICES



DEPARTMENT: COMMUNITY SERVICES



OFFICE OF THE CITY MANAGER: CHIEF OPERATIONS OFFICER



APPENDIX D: FUNCTIONS OF THE MUNICIPALITY

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
Office of the City Manager	Internal Audit	Municipal Public Accounts
	Risk Management	Manage Risk Management Framework
	Integrated Development Planning (IDP)	Strategic Planning, Business Planning, City Development Strategies
	Performance Management	Organisational Performance Individual Performance Community Satisfaction
	Public Communications	Public Relations Media Liaison Website Administration
Corporate Services	Diverse Administration Services	Secretariat Services, Customer Care Service Desk, Call Centre
	Legal Services	Contracts, Conveyancing, Legislation, Litigation and Legal Opinions, Labour Relations
	Records Management	Central Registry
	Facilities Management	Oversee satellite offices
	Airport Management	
Councillors	Councillor Support and Public Participation Services	Office of the Mayor Office of the Speaker Special Programmes
Public Safety and Security Services	Fire and Rescue Services	Fire Prevention Fire Training Fire and Rescue Operations Fire and Rescue Administration
	Traffic Services	Crime Prevention Licensing (Vehicles) Traffic Operations and Administration Traffic Control Room
	Security Services	Security

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
	Disaster Management	Disaster Management Services
Water and Sanitation	Plant Production and Operations	Plant Availability (Water and Wastewater Treatment Plants)
		Plant Availability (Pumpstations)
		Wastewater Final Effluent Quality Compliance (General Authorization March 2004 and General Standard 9225 May 1984)
		Water Treatment Final Portable Water Compliance (SANS241-2011)
	Infrastructure Maintenance	Water and Wastewater Network Reliability Program
		Planned Maintenance Program for all Pumpstations
		Planned Maintenance Program for all Network Pipelines
		Planned Maintenance Program for all Water Meters
	Scientific Services	Blue and Green Incentive Based Program
		Surface Water Monitoring Program (DWA Guidelines 1996)
		Wastewater Quality Monitoring Program (General Authorization 18 March 2004 / General Standard 9225 18 May 1984)
		Water Services Bylaw Compliance Program
		Online Water Quality Monitoring Program
	Water Demand Management and Strategy	Water Loss Management Program
		Water and Wastewater Demand Management Program
		Water Services Development Plan Annual review
		Water Services Bylaws Annual review
		Water Safety and Risk Abatement Annual Review
		Bulk Water and Wastewater Master Plan Development and Review
		Wastewater Effluent Re-Use Program
	Customer Services	
	Streetlights, Operations and LV Networks	Electrical Planned Maintenance

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
Electricity Supply Services		Reticulation, Operations and Maintenance
	Operations and Maintenance	Electrical Protection
		Electrical Cable Faults
		Electrical Network Switching
		Electrical Light Current
	Electricity Retail, Marketing and Customer Services	Electricity Retail and Auditing
		Electricity Marketing and Customer Services
	Electrical Planning and Strategy Services	Electrical Planning
		System Reinforcement
		Electricity Contracts
	Process Control Systems	Planned Maintenance Program (Telemetry and Scada Systems)
		Planned Maintenance Program (Instrumentation)
		Planned Maintenance Program (Radio Engineering)
		Master Plan Development and/or Review (Process Control Systems)
	Energy Management	
Transport, Roads and Stormwater	Rural Roads Operations	Planned Rural Road Maintenance Program for Kwa Madlebe
		Planned Rural Road Maintenance Program for Kwa Dube
		Planned Rural Road Maintenance Program for Kwa Mkhwanazi
		Planned Rural Road Maintenance Program for Kwa Khoza
		Planned Maintenance Program for all Pedestrian Bridges
		Construction of New Culverts and Bridges
		Management and Monitoring Program for all Rural Road Mining Operations
	Urban Roads and Railway Services	Planned Urban Road Maintenance Program (North)

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
		Planned Urban Road Maintenance Program (South)
		Planned Urban Road Maintenance Program (West)
		Planned Rail Maintenance Program for all Urban Areas
		Planned Urban Road Maintenance Resealing Program for all Urban Areas
		Planned Urban Road Marking and Signage Program (All Areas)
	Transport Infrastructure Planning and Strategy	Transport Infrastructure Plan Development and/or Annual Review
		Traffic Management Studies Program (All Areas)
		Transport Master Plan (Urban, Rural and Rail)
	Storm Water Systems , Catchment and Coastal Management	Stormwater Management Bylaw Annual Review
		Stormwater Drains Planned Maintenance Program
		Catchment Management Program
		Coastal Management Program
	Public Transport Operations	Road Side Furniture Development Program
		Public Transport Integration Program
		Public Transport Master Plan Program
Health and Cleansing	Solid Waste Management	Waste Management Inland
		Waste Management Coastal
		Waste Management Administration
	Pollution Control	Air Pollution Control and Environmental Impact
Engineering Support Services	Engineering Projects Management and Implementation	Electrical Projects Implementation Program
		Civil Engineering Projects Implementation Program
		Mechanical Projects Implementation Program
		Capital Project Funding Program
	Fleet Management Services	Fleet Planned Maintenance Program

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
		Equipment and Small Plant Planned Maintenance Program
		Vehicle Utilization and Optimization Program
		Vehicle Replacement Program
	Municipal Infrastructure Asset Management	Asset Management
		GIS Management Program
		Integrated Infrastructure Plan Program (Development and Review)
		Maintenance Plans Program Management
		Technical Operations Centre Management Program
		Engineering Document Management Program
	Municipal Buildings and Structures	Planned Building Maintenance Program (Civils)
		Planned Building Maintenance Program (Electrical)
		Planned Building Maintenance Program (Mechanical)
		Building Construction and New Works Program
		Planned Structures Maintenance
Recreation and Environmental Services	Horticultural Management	Biodiversity (Cemeteries) and Conservation
		Operations management
	Sport & Recreation	Recreational Facilities Management
		Sport and Recreation Development
	Arts and Culture	Public Libraries
		Museum
		Community Halls and Thusong Centres
	Recreational Projects Management	
	Horticultural Contracts Management	
Local Economic Development	Community Capacity Building and Training	
	Business Support	Business Licensing

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
	Development and Support of markets	
	Economic Facilitation	
	Marketing and Tourism Development	
Urban and Rural Planning	Land Use Management (LUMS)	Building Management and Control
		Planning and Development Evaluation
		Development Control, Appeals and Consent use
		Surveys, Analysis, Data, Research and GIS information
	Spatial and Environmental Planning	
	Development Administration	
	Human Settlement Programmes	
Economic Development Facilitation	Property Administration	
	Property Evaluations	
	Business Support, Markets and Tourism	Tourism
		Business Support and Markets
		Investment Promotion
Public Transport Facilities and Operations Coordination		
Human Resources	Human Resources Administration Services	Human Resource Administration
		Recruitment, Selection and Placement, Leave Management
		Employment Equity
	Personnel Maintenance and Development	Occupational Health and Safety Compliance, Aviation Safety and Quality
		Training and Development
		Employee Wellness (Employee Assistance Programme)

SERVICE DELIVERY UNIT	PROGRAMME	FUNCTIONS
	Occupational Health Care	Occupational Clinic
	Organisation Development and Change Management	Organisational Structure, Job Descriptions, Change Management
Information, Communications and Technology Services	ICT Governance	
	ICT Service Delivery	
	ICT Infrastructure	
	ICT Application Systems	
Expenditure	Budget and Financial Management	Budget and Financial Control
		Annual Financial Statements, Assets, Reporting and Loans
	Expenditure and Cash Management	Creditors Management
		Payroll and Policy Management
Revenue	Revenue Control, Billing, Rates and Tariffs	Rates, Non-Metered Services, Cash Control
		Revenue Control, Tariff Design, Budget and Reporting
		Billing, Metered Services, System Tariff Administration and Reporting
	Revenue Enhancement	Metered Services
		Sundry Services
	Revenue Customer Relations, Credit Management and Indigent Support	Branch Management and Community Liaison
		Customer Relations and Indigent Support
Supply Chain Management	Demand and Acquisitions	
	Stores Control	
	Logistics and Supply Chain Management Risk	

APPENDIX E: WARD REPORTING AND THE FUNCTIONS OF WARD COMMITTEES

The Constitution of the Republic of South Africa in section 152 lists the objects of local government, among them is to provide democratic and accountable government for local communities and to encourage the involvement of communities and community organisations in the matters of local government.

Pursuant to these noble objectives, as set out in the Constitution, Council has taken a deliberate decision to strengthen and intensify its public participation drive. The Corporate Services Department has a unit called Councillor Support and Public Participation. It is charged with ensuring that there is an organised and structured manner in which the municipality communicates and/or consults the community on their developmental needs, so that intervention programmes can target real community needs.

Ward Committees

As it is embedded in the Constitution for the democratic government, public participation is central in deepening democracy. Public participation is described as an open, accountable process through which individuals and groups within selected communities can exchange views and influence decision-making. It is a process of engaging people, deciding, planning and playing an active role in the development and operation of services that affect their lives. Public participation narrows the social gap between the communities and the elected representative. Communities are defined as wards and each ward has to elect a Ward Committee which is a central representative structure that links the community with Council and ensures that communities take part in the decisions in the affairs that affect their lives. To fulfil the abovementioned objective, Council has undergone a programme of electing Ward Committee members in all thirty-four (34) wards.

As part of Council's commitment to motivate ward committee members, Council has a budget of R4million for ward committee out-of-pocket expenses; ward committees received a stipend on R1 274.00 per month with an increase of 7% every financial year.

APPENDIX F: WARD INFORMATION

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 1

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Cebekhulu Langelihle	Male	Chairperson	0782259347
1	Nyawo Muzi Knowlegde	Male	Safety and Security	0736689548
2	Garson Dennis	Male	Business	0832296544
3	Khoza Vincent Melusi	Male	Disability	0735740467
4	Mthembu Mduzuzi Phiwaankosi	Male	Transport	0799440366
5	Cele Nomfundo Siphiwe	Female	Youth	0797429884
6	Ndlela Phiwayinkosi	Male	Infrastructure	0822206345
7	Ngema Lindiwe	Female	Community Services	0782742841
8	Mbatha Nomusa	Female	Education	0738550737
9	Mthiyane Prince Nkosingiphile	Male	Sports and Recreation	0732313812
10	Ximba Rebecca	Female	Health	0788137378

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 2

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	Botha Cristo Marius	Male	Chairperson	0782259347
1	Manie Lourens	Male	Veldenvlei	0836375374
2	Meyiwa Margaret	Female	Meerensee	0832289471
3	Mdluli Lindokuhle	Male	City	0631544927
4	Simmadhri Shannette	Female	Wildenweide	0837087878
5	Alida Sonderson	Female	Meerensee	0847055171
6	Smit Jacqueline	Female	Meerensee	0797712710
7	Vannessa le Roux	Female	Tourism	0664207918
8	Rob Sedice	Male	Velden vlei	0834615764
9	Sandra Lourens	Female	Secretary	0731505471
10	Jon Ferreira	Male	Meerensee	0833844673

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 3

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	De Wet Henning	Male	Chairperson	0814336643
1	Meirring Vincent	Male	Veldenvlei	0718935770
2	Marran Terrence	Male	Community Safety	0828790693
3	Preashen Govender	Male	Education	0810397961
4	Van Der Linde Martin	Male	Business	0832731137
5	Naidu Gloria	Female	Religious	0764747667
6	Mans Annelize	Female	Arboretum	071427704
7	Carl Modise	Male	OSS	0847055171
8	Andrew Prakeshim	Male	Disability	0844900012
9	Malherbe Monique	Female	Youth	0720940541
10	Andrew Shantum	Male	Disability	0832351597

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 4

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	Keans Rynie Frederika	Female	Chairperson	0834413752
1	Msane Thamsanqa	Male	Infrastructure	0710800566
2	Gumede Nhlakanipho	Male	Traditional	0672606935
3	Nxumalo Sandiso	Male	Crime	0835705671
4	Mthethwa Ntokozo	Male	Sports	0724991811
5	Mpanza Freedom	Male	Youth	0710911038
6	Bukhosini Mthandeni	Male	Transport	0839294738
7	Biyela Khumbulani	Male	Agriculture	0789489853
8	Mthiyane Sibongiseni	Male	Education	0786583268
9	Cele Thabile	Female	Birdswood	0723127824
10	Nqondo Msane	Male	Disability	0634452578

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 5

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Zulu Shadrack Hlalecabanga	Male	Chairperson	0736567216
1	Madide Mphathi	Male	Traditional Affairs	0833587456
2	Mthethwa Thelebona Vezi	Male	Education	0736861970
3	Ntuli Sanele Siphamandla	Male	Safety and Security	0733769417
4	Myeni Vincent Mduduzi	Male	Environment & Tourism	0789660662
5	Mthembu Bongiwe Siphelele	Female	Business	0640332116
6	Mhlongo James Senyana	Male	Agriculture & Farming	0732048620
7	Dlamini Muziwakhe	Male	Youth and Sports	0782275974
8	Cebekhulu Beauty Ziningi	Female	Health and Social Development	0739817832
9	Gumede Bethual	Male	Road and Transport	0825473420
10	Ngema Zanele	Female	Disability and Women	0793284571

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 6

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	Mthethwa Msawenkosi Antony	Male	Chairperson	0710439626
1	Mthembu Sindisiwe Purity	Female	Disability	0722186148
2	Mkhwanazi Lindani Innocent	Male	Sports and Recreation	0788402712
3	Phindile Dube	Female	Waste Removal	0732947350
4	Mbatha Lindiwe	Female	Traditional Affairs and Senior Citizens	0824858239
5	Ngcobo Bongumusa	Male	Transport and Roads	0714369982
6	Ngubane Sibusiso Panuel	Male	Education	0725389930
7	Madida Silindile	Female	Health and Social Development	0761084165/065719951
8	Ndiyaza Nkosingiphile Nunu	Female	Disaster	0732947350/0833612079
9	Nkwanyana Bongani	Male	Business and Farm workers	0736927334
10	Ngubani Fana Mbhekiseni	Male	Water and Sanitation	0718285570

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 7

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Zwane Isaac Ntokozo	Male	Chairperson	0736417652
1	Ndwandwe Metta	Female	Traditional	0734294467
2	Nxumalo Musawenkosi	Male	Transport	0723644470
3	Ncube Mthokozisi	Male	Youth and Disability	0604808709
4	Nxumalo Milton	Male	Safety and Security	0823644792
5	Shongwe Fikile	Female	Senior Citizen	0727008342
6	Mhlongo Mzamo	Male	Electricity	0671605744
7	Ndwandwe Sithembiso	Male	Informal Traders	0722281259
8	Manhica Rosemary	Female	Women	0716213340
9	Zulu Thembekile	Female	Sports and Recreation	0638290488
10	Gasa Melusi	Male	Business	0797351375

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 8

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	Mdletshe Nkosingiphile Cyril	Male	Chairperson	0766692425
1	Masuku Sipho	Male	Disability and Religion	0734308863
2	Mbonambi Elda	Female	Solid waste	0715909398
3	Mpanza Winnie	Female	Secretary	0632969219
4	Msomi Maureen	Female	Electricity	0837963008
5	Buthelezi Samkelisiwe	Female	Health	0719009574
6	Dlamini Dumisani	Male	water	0732694213
7	Mthimkhulu Sandile	Male	Youth and Sports	0839674587
8	Mthethwa Vusi	Male	Parks	0733579809
9	Ndlangamandla Zamokwakhe	Male	Housing	0843720369
10	Myeni Sibongile	Female	Traditional Affairs and Security	0799097792

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 9

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mdaka Mandla	Male	Chairperson	0722708708
1	Zungu Eric Muziwandile	Male	Education, Health and Social Development	0632206019
2	Ximba Errol	Male	Safety and Security	0794067019
3	Aslett John	Male	Disability	0832266487
4	Mthethwa Sithembile	Female	Women	0764067938
5	Myeni Mzamo	Male	Sports and Recreation	0814578470
6	Mchunu Seluleko	Male	Business and Tourism	0730983792
7	Magwaza Muziwandile	Male	Transport, Roads and storm water	0728408086
8	Mngomezulu Tholinhlanhla	Male	Electricity, Water and Sanitation	0826811919
9	Ntuli Zandile	Female	Human Settlement	0739030743
10	Myeni Abigail Zinhle	Female	Senior Citizens	0731573462

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 10

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	Dlamini Mduduzi Sylvester	Male	Chairperson	0730873752
1	Sikhakhane Velenkosini	Male	Disability	0728607568
2	Nsele Silindokuhle	Male	Business Sector	0786078498
3	Ndlovu Thamsanqa	Male	Religious Sector	0780900692
4	Zungu Philani	Male	Safety and Security	0636595330
5	Nkwanyana Nonhlanhla	Female	Youth, Sport and	0837650425
6	Mnqayi Vusumuzi Eric	Male	Education	0790749174
7	Dube Emmanuel Joel	Male	Traditional Affairs	0717236456
8	Cele Bongani	Male	Transport Sector	0673166130
9	Madida Sifiso	Make	Agriculture Sector	0822121514
10	Mthethwa Nozipho	Female	Health Sector	0793506770

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 11

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Zibane Thembinkosi	Male	Chairperson	0837118907
1	Lushozi Wonderboy	Male	Sports and Recreation	0725228338
2	Gumbi Sizakele	Female	Religious Sector	0799687437
3	Mhlongo Ntokozo	Male	Education	0604594114
4	Biyela Mzikhona	Male	Disability	0783124139
5	Zibani Siphesihle	Female	Traditional Affairs	0793611076
6	Msibi Dumisile	Female	Health	0726319140
7	Mbuyazi Nomusa	Female	Water and Sanitation	0790405475
8	Mbutu Nongcebo	Female	Agriculture	0791916562
9	Mhlongo Mduduzi	Male	Infrastructure	0791758517
10	Shabangu Sibongiseni	Male	Safety and Security	0847882559

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 12

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Dludla Vincent	Male	Chairperson	0768285929
1	Mdletshe Ayanda Trueman	Male	Religious	0728295033
2	Khoza Bonginhlanhla	Male	Secretary Education	0731266961 0710831410
3	Shabalala Siphon Sonnyboy	Male	Safety and Security	0738372825
4	Shosha Bheki Zamokwakhe	Male	Infrastructure	0789080387
5	Makhanya Siphon Nandi	Male	Disability	0685576111
6	Nxele Simphiwe Bongiwe	Female	Sport and Recreation	0788369258/0766794320
7	Mbonambi Sphiwe	Female	Youth	0724044302
8	Mthembu Mabongi Princess	Female	Health	0790129126
9	Mhlongo Celimpilo Alex	Male	Transport	0739024803
10	Mkhwanazi Nhlanhla Thabani	Male	Traditional	0710516941

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 13

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Ndlovu Raymond Sanele Lindokuhle	Male	Chairperson	0783029362
1	Zulu Cebelihle	Male	Water and Sanitation	0822108204
2	Ngwenya Sibonakaliso Jeffrey	Male	Transport	0762820497
3	Hlongwane Sydwell Mabanga	Male	Disability	0781641158
4	Khumalo Zodwa	Female	Education	0737211770
5	Ntuli Bongani	Male	Religious	0715341139
6	Nxumalo Happiness	Female	Traditional	0837564127
7	Manzini Nelisiwe	Female	Safety and Security	0732210283
8	Buthelezi Lindiwe	Female	Health	0720527833
9	Mgenge Akhona	Female	Social Development	0732441904
10	Ndaba Mbukiseni	Male	Youth	0737473022

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 14

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mthethwa Aubrey Mondli	Male	Chairperson	0727168259/0634779577
1	Mjadu Siduduzo Seluleko	Male	Secretary and Housing	0827306242
2	Mthembu Sifiso	Male	Youth and Education	0636673363
3	Mnqayi Makhosi	Female	Agriculture and Informal Trading	0729769541
4	Mthembu Sibongile Ellen	Female	Water and Sanitation	0826434706
5	Gumede Makhosi	Female	Transport	0839433505
6	Mnguni Sqniseko	Female	Sports and Recreation	0679085466
7	Gumede Thandiwe Agrineth	Female	Health	0767178894
8	Mbuyazi Sifiso Sonnyboy	Male	Safety and Security	0714890461
9	Ntomela Sithembiso	Male	Senior Citizen and Disability	0715557412
10	Thokozani Sikhakhane	Male	Traditional and Religious	0795520022

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 15

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Dube Thobile Cynthia	Female	Chairperson	0825359906
1	Zulu Goodman Khayaletu	Male	Transport	0738291462
2	Buthelezi Xolani Charles	Male	Education	0765315289
3	Khomo Hlanganai	Male	Safety and Security	0784955094
4	Sibiya Zethu Joyce	Female	Youth development	0764270119
5	Mkhize Nomthandazo Precious	Female	Secretary Social Development	0634300219
6	Nzuza Nonhlanhla	Female	Religious	0832102329
7	Myeza Mthokozisi Jabulani	Male	Business Sector	0649238634
8	Phungula Micar Mondli	Male	Disability	0682450895
9	Dube Thamsanqa Wiseman	Male	Sports and Recreation	0726216706 0780715986.
10	Dube Wonderboy	Male	Traditional Affairs	0685946203

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 16

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Donda Nkonzoyakhe Godshero	Male	Chairperson	0837183477
1	Hadebe Eric Mbuyiselwa	Male	Sports and Recreation	0720194100
2	Ntuli Primrose Ntombizodwa	Female	OVC Foster Care	0722442669
3	Ngema Siyabnga Gift	Male	Secretary/Education	0832405652
4	Mthethwa Mbongeni Master	Male	Safety and Security	0637354370
5	Gumede Nonhlanhla	Female	Waste Management	0721742010
6	Mtshali Thulisiwe Manunu Thulasizwe	Female	Electricity	0768633244
7	Ntuli Thabiso Neville	Male	Water	0732975803
8	Khuzwayo Nonhlanhla	Female	Social Development	0604575722
9	Madonsela Nkosinathi	Male	Housing Settlement	0839546936
10	Duma Tholani		Disability	0731646549

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 17

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Blose Nokubonga	Female	Chairperson	0837832371
1	Msane Jabulani	Male	Traditional Affairs	0827391958
2	Hlophe Ntombifuthi	Female	Religious	0795607160
3	Shangase Sthembiso Hazel	Female	Social Welfare / Women and Children	0647455512
4	Gumede Xolani	Male	Sports and Recreation	0815705229
5	Khumalo Michael Dumisani	Male	Business Sector	0824835878
6	Methula Handsome Nhlakanipho	Male	Safety and Security	0730469063
7	Yimba Robert Bongani	Male	Transport	078 6677 240
8	Gumede Trueman Lindokuhle	Male	Secretary/ Health	0784775208
9	Mbatha Ntandoyenkosi Zamashandu	Female	Youth Development	0715192851
10	Mthethwa Sikhumbuzo	Male	Disability and Education	0799617920

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 18

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Dlamini Kwazinkenkosi Selby	Male	Chairperson	0836236238
1	Mahlambi Michael Velenkosi	Male	Transport	0692296550
2	Mathaba Mbali	Female	Social Development	0761680027
3	Nkosi Zandile	Female	Education	0844171307
4	Dube Ntombifuthi	Female	Traditional	0647021005
5	Mjadu Velani Funuyise	Male	Disability	0844491706
6	Mkhwanazi Velemseni	Male	Agriculture	0760949547
7	Dube Ntombifuthi Penelope	Female	Health	0711415555
8	Sithole Thokozani Cyril	Male	Sports	0606365050
9	Zikalala Muziwandile	Male	Electricity	0761340317
10	Mnqayi Sboniso Wiseman	Male	Secretary	0814215700

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 19

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mthiyane Thamsanqa Prince	Male	Chairperson	0766149761
1	Dube Thuleleni Promise	Female	Education	0725124589
2	Ngema Prudence	Female	Social Development	0640271622
3	Gcwensa Mbuso Thami	Male	Infrastructure	0723425236
4	Mhlongo Sibusiso Welile	Male	Safety and Security	0780421801
5	Mathenjwa Bongukuphila	Female	Religious	0737628909
6	Xulu Smangaliso Siyathokoza	Male	Secretary	0620661512
7	Fihlela Jabulisiwe Patricia	Female	Women and Children	0630843948
8	Thusi Michael Sthembela	Male	Sports and Recreation	0780534006
9	Cele Sanele	Male	Health	0691487834
10	Chili Thulani	Male	Disability	0814137585

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 20

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Ntshangase Siboniso Basil	Male	Chairperson	0767005657
1	Ndwandwe Phumlani	Male	Health	0721963560
2	Blaai Sandile	Male	Disability	0672926462
3	Gina Thamsanqa	Male	Youth	0730793134
4	Dube Bongiwe	Female	Women and Children	0739094515
5	Buthelezi Siphon	Male	Education	0720107379
6	Mabanga Andries	Male	Transport and Sport	0790454849
7	Ndlovu Velaphi	Male	Traditional	07998667709
8	Mdletshe Ntando	Female	Agriculture	0761881728
9	Gumede Snenhlanhla	Female	Infrastructure	0729110147
10	Dladla Nomvula	Female	Secretary/Media & Welfare	0658695220

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 21

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Masondo Sibongiseni	Male	Chairperson	0764839617
1	Mchunu Siyabonga Bekezela	Male	Safety and Security	0738448568/0812493020
2	Majola Sphamandla Innocent	Male	Education	0761921508
3	Makhathini Ntokozo Pressure	Male	Youth Development	0731774386
4	Mkuzo Siyabulela Blessing	Male	Disability	0835285208
5	Mngomezulu Nombulelo Senamile	Female	Traditional and Religious	0733782762
6	Makhathini Blessing Sibusiso	Male	Sport and Recreation	0799623001
7	Khumalo Ndumiso Mcebiso	Male	Transport	0726254503
8	Mzila Nomvula Siphumelele	Female	Health	0738434927
9	Nyawo Lungisani	Male	Agricultural Affairs	0825027297
10	Xulu Thandeka	Female	Secretary/Welfare and Social Services	0730006370

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 22

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mthembu Zitha Kenas	Male	Chairperson	0823681285
1	Miya Samukelisiwe	Female	Secretary Youth and Education	0606588207
2	Gumede Ntombifuthi	Female	Disability	0720579915
3	Mchunu Sizwesihle Russmass	Male	Sports and Recreation	0718125755
4	Dlamini Dingeni	Female	Health	0661441561
5	Mhlongo Desmond Musa	Male	Business Sector	0798648846
6	Mlaba Naledi	Female	Agriculture and Informal Trading	0726894062
7	Mhlongo Sibusiso	Male	Roads	0712114600
8	Mbuyazi Nonhlanhla	Female	Traditional Affairs	0818579026
9	Makhathini Phumlani	Male	Housing	0824356987
10	Sikhakhane Sandile	Male	Water and Sanitation	0834864252

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 23

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Barend Jacobus De Lange	Male	Chairperson	0833217844
1	Patterson Michael	Male	Panorama	0833954000
2	Ngwenya Alpheus Mthunzi	Male	Zidedele Vilalge	0822136749
3	Makhwasa Manqoba	Male	Nyala Park	0798527136
4	Fakude Thamsanqa Cyril	Male	Disability	0783170100
5	Dlamini Nkosingiphile Mavis	Female	Zidedele Village	0768032400
6	Hlabisa Lindokuhle Siboniso	Male	CBD Area	0768203628
7	Mkhwanazi Mjabhiseni Senzo	Male	Fairview	0833779374
8	Tlou Sipho	Male	Nyala Park Area	0728085854
9	Dlamini Philasande	Male	Zidedele Village	0794352438

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 24

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mthalande Trueman Sibonelo Wiseman	Male	Chairperson	0823836779/0615067452
1	Manqele Thokozani Justice	Male	Safety and Security	0606318173
2	Ngwenya Vusi Vincent	Male	Business sector	0723365945
3	Zulu Beauty	Female	Women	0728092563
4	Buthlezi Ntombikhona Nunu	Female	Secretary/ Education	0734869827
5	Xulu Thembi Balungile	Female	Health and Social	0834166168
6	Gwala Mbali	Female	Traditional	0789428504
7	Khumalo Vusumuzi Bhekani	Male	Public Transport	0720173310
8	Shozi David Praise	Male	Rate Payers	0730495950
9	Nene Buyisiwe I	Female	Disability	0737557112
10	Myeza Sibusisiwe	Female	Youth	0679036664

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 25

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Sibisi Sandile Collin	Male	Chairperson	0725972474
1	Kunene Zibuse	Male	Traditional	0727553061
2	Sithole Sibusiso	Male	Safety and Security	0829370244
3	Zungu Wiseman	Male	Education and Religious	0781147099
4	Dlamini Philani Khulekani	Male	Youth Development	0714570035
5	Zondo Gugulethu	Female	Social Services	0728935427
6	Mbili Sindisiwe	Female	Women and Agriculture	0733665439
7	Makhathini Thembinkosi	Male	Transport	0833429694
8	Manqeke Mbongeni	Male	Secretary/Health	0794519963
9	Magwaza Thembinkosi	Male	Infrastructure and Water	0733925511
10	David Zwane	Male	Sports and Recreation	0792968948

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 26

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Govender Jeevaruthnam	Male	Chairperson	083304825
1	Msiza Marilyn Nonjabulo	Female	Education/Parking Obstructions/Scholar Patrols and Library	0633361291
2	Buthelezi Zakhona Pasca	Female	Parks&Gardens,Tree Felling,Green Belt	0730776274
3	Khomo Mthokozisi Msindisi	Male	Water &Sanitation/Water Tankers/Pumb Houses	0737256112
4	Michael Mandy	Female	Civic Association , Halls and Vendor Permit	0711099351
5	Moses Colin	Male	Health, Social Development, Senoir Citizen and food hampers	0786810700
6	Moodley Prenisha	Female	Disability , Abused Women and Children , Religious Organizations Committee Secretary	0659437433
7	Adams Selwyn	Male	Youth , Sports Grounds and Swimming pools	0829553273
8	Pillay Vernon	Male	Safety and Security Roads	0836212189
9	Haribans Rivash	Male	Bins Skips, illegal dumping bus shelters	0713898538
10	Krish Pillay	Male	Electricity. Lamps Illegal fires and disaster management	0840908433

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 27

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mtshali Mthobisi Senzosenkosi	Male	Chairperson	0710825186
1	Biyela Nomthandazo	Female	Health	0763808210
2	Khuzwayo Busisiwe	Female	Education	0712884207
3	Zungu Anthony Sifiso	Male	Traditional	0663726049
4	Nkwanyana Phumlani	Male	Agriculture	0685242730
5	Dlamini Lindiwe Zodwa	Female	Disability	0837177738
6	Majozi Mpilo	Male	Sports	0727924787
7	Dlodlo Ntobeko	Female	Construction	0761179547
8	Nkwanyana Nelly	Female	Housing	0782936410
9	Mtshali Arthur	Male	Roads	0735143699
10	Molefe Cynthia Nokwazi	Female	Secretary	0780698204

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 28

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Gumede Sphelele Mzuvele	Male	Chairperson	0733242453
1	Mzobe Siboniso	Male	Transport	0822927299
2	Mthembu December	Male	Agriculture	0822174069
3	Xulu Gcwalisiwe Nokwethemba	Female	Education	0728555413
4	Gumede Samukelisiwe Nokuthula	Female	Health	0735653396
5	Zulu Khanyisile Promise	Female	Youth	0739732426
6	Myeni Busisiwe Happiness	Female	Traditional	0762765423
7	Madida Henry Mandla	Male	Safety and Security	060 3390 976
8	Khoza Goodman Sibusiso	Male	Religious	082 9778 856
9	Zikhali Nhlonipho Nelisa	Male	Sports and Recreation	078 1506 504
10	Mnyandu Doctor	Male	Disability	0632432552

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 29

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mngomezulu Nkosinathi Simiso	Male	Chairperson	0733316111/0729909168
1	Ngubane Lethuxolo Zipho	Male	Infrastructure	0728471932
2	Gumede Lindokuhle	Male	Transport	0739563863/0684491675
3	Mhlongo Dumisani Nhlanhla	Male	Safety and Security	0833557622/0794394747
4	Mbhamali Sindisiwe	Female	Education	0712170335
5	Mlondo Thandeka	Female	Secretary	0637403200
6	Cele Cebile	Female	Health and Social Development	0799386547
7	Mthiyane Bonani	Female	Agriculture	0762839942
8	Mbokazi Prudence	Female	Senior Citizen	0769988723
9	Mzimela Vincent	Male	Business Sector	0714111327
10	Qwabe Mboniseni	Male	Youth/Sport and Traditional Institution	0760815269

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 30

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Mlambo Ngcebo Treasure	Male	Chairperson	0734479583
1	Nene Phakami Richard	Male	Religious	0606115887
2	Mnqayi Sizeni	Female	Agriculture and Social Welfare	0814912580
3	Ndlamlenze Nondumiso Sindisiwe	Female	Secretary/Woman and Children	0731398316
4	Mthembu Sipho Brain	Male	Crime and Stability	0822994645
5	Khoza Jenny	Female	Disability	0794223318
6	Mhlongo Precious Zanele	Female	Traditional	0612958654
7	Makhathini Philangenkosi Simangaliso	Male	Sport and Transport	0639888212
8	Mthembu Sibusiso	Male	Infrastructure	0713137313
9	Xulu Zama	Female	Health	0680504602
10	Ngcamu Nonkululeko	Female	Education	0760848698

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 31

	Name	Gender	Portfolio /Sector	Contact Number
Cllr	Gcabashe Sphamandla Wesley	Male	Chairperson	0824812127
1	Ngema Dumisani Praisegod	Male	Agriculture	0763546130
2	Sithole Phillip	Male	Disability	0720759522
3	Ngobese Simangaliso	Male	Water and Sanitation	0609543885
4	Manqeke Bongani Nomduya	Male	Safety and Security	0790397432
5	Goqo Thembinkosi	Male	Housing	0767480262
6	Mathenjwa Nokwazi	Female	Education	0739578554
7	Mdlalose Wonderboy	Male	Youth and Sport	0727795300
8	Zilibele Xolile	Female	Roads and Transport	0834308996
9	Shozi Sphesihle	Female	Health	0609519408
10	Manyoni Musawenkosi Jabulani	Male	Traditional Affairs	0826430725

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 32

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Ntshaba Zakhele	Male	Chairperson	0767407172
1	Msimango Goddwill Emmanuel	Male	Public Transport	0784189123
2	Cele Kahle Patrick	Male	Health	0785992342
3	Msweli Ndleleni Nkosinomusa	Male	Safety and Security	0765733078
4	Mdletshe Bheki Thokozani	Male	Education	0647323502
5	Xulu Nkinsela Mbhekiseni	Male	Youth	0631733068
6	Khoza Jetro Sbonelo	Male	Sports	0793589979
7	Bhengu Winnie	Female	Disability	0766959779
8	Mndaba Mzomuhle Alex	Male	Farm Workers	0822977361
9	Ngubane Sikhumbuzo	Male	Health	078465522
10	Mthethwa Bheki	Male	Secretary/Traditional affairs and Roads	0763320162

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 33

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Msimango Muziwokuthula Mdlinzeleni	Male	Chairperson	0726892250
1	Mkthimkhulu Mvuseni Bhekizitha	Male	Tourism	0723401047
2	Shongwe Sibusiso	Male	Sport	0713515392
3	Ngema Kwazikwenkosi	Male	Religious	0764412376
4	Ziqubu Norman Thulubheke	Male	Transport	079 6808 866
5	Biyela Mandlenkosi Bhamu	Male	Water	0792844950
6	Ntombela Mkhombeni	Male	Traditional Affairs	0720553315/0835399909
7	Mpungose Mercy Thembelihle	Female	Safety and Security	0760812542
8	Hlekwayo Zanele Nomfundo	Female	Health	0733984905/0798904353
9	Ngema Hlobisile Primrose	Female	Business	07164444207
10	Biyela Fezile Jabu	Female	Secretary/Education	0794747667

CITY OF UMHLATHUZE WARD COMMITTEE MEMBERS - WARD 34

	Name	Gender	Portfolio /Sector	Contact Number
CIlr	Makhanya Ntuthuko Fanelesibonge	Male	Chairperson	083 3566 613
1	Mbatha Siphesihle	Female	Education	0724451049
2	Mthembu Brenda	Female	Safety and Security	0734576610
3	Masinga Londiwe	Female	Secretary/Transport	0789203022
4	Mjadu Siphamandla	Male	Sport and Recreation	0731896910
5	Mthembu Lindokuhle	Male	Disability	0724984381
6	Manqele Thokozani	Male	Traditional	0793825511
7	Nxumalo Lungile	Female	Housing	0725967850
8	Gcaba Nkululeko	Male	Youth Desk	0729119224
9	Ramsamy Appah	Male	Agriculture	0837911687
10	Gumede Nqobile	Female	Health	0734576610

APPENDIX G: AUDIT COMMITTEE REPORT

City of UMhlatuze

Audit Committee Report for the year ended 30 June 2024

The Audit Committee ("the Committee") presents its report for the year ended 30th of June 2024.

Audit Committee Responsibility

The Committee reports that it has complied with its responsibilities arising from section 166 of the MFMA. Furthermore, it has adopted formal terms of reference as its Audit Committee charter, has regulated its affairs in compliance with this charter, and discharged all its responsibilities as contained therein during the year.

Audit Committee Members and Attendance

The Committee consisting of the following five (5) members listed hereunder has met at least four (4) times per annum as per its approved terms of reference. Five (5) meetings were held during the fiscal year.

Name of member	Number of meetings attended
Mr. AD Gonzalves (Chairperson)	5/5
Mr. RMJ Baloyi	5/5
Mr. HGS Mpungose	4/5
Ms. N Shabalala	5/5
Mr. K Mpungose	3/5

All members are external and therefore independent with no conflicts of interests being reported throughout the year. Mr. RMJ Baloyi is the Chairperson of the Performance Audit Committee.

Audit Committee Meetings

The Committee held its meetings as follows:

Meeting	Date	Type of meeting
1.	30 August 2023	Special
2.	28 September 2023	Ordinary
3.	08 December 2023	Ordinary
4.	04 April 2024	Ordinary
5.	28 June 2024	Ordinary

The Committee held meetings with the Accounting Officer, senior Management of the municipality, Internal Audit and the Auditor-General of South Africa (AGSA) collectively and individually, on matters related to governance, internal control, and risk in the municipality, throughout the reporting period. The Chairperson of the MPAC is a standard invitee to our meeting and is encourage and has also attended our meetings. Representatives from the AGSA, and CoGTA and PT attended some of the meetings.

The Effectiveness of Internal Controls

An assessment of the findings identified by Internal Audit as well as the audit and management reports presented to the Committee by the Auditor-General of South Africa (AGSA), reveals that the internal control environment, risk management, and governance processes are partially adequate and partially effective, with room for improvement. As a result, the Committee identified that the control environment and control activities in the following key areas of concern should be addressed:

- Airport Management;
- Business licensing;
- Cash Management;
- Fire and Disaster Management;
- Fleet Management;
- Grant Management;
- Information Technology General Controls;
- Risk Management,
- Roads and Storm Water Management
- Water Loss Management; and
- Year End Inventory Management.

The Committee is satisfied that Internal Audit provided assurance in terms of governance, risk management, and control as per the approved risk-based audit plan. At the end of the financial year, due to budget and resource constraints, the following internal audit engagements had to be rolled over into the following financial year:

- Asset Management;
- City Development – Planning and Development Administration;
- Insurance Management;
- Business Continuity and Disaster Recovery Management;
- Human Resources Management – Leave Processes,
- Information, Communication and Technology – SAP and IMQS, and
- Revenue Management.

In-Year Management and Monthly/Quarterly Reports

The municipality has reported quarterly to the National Treasury and the Council as required by the MFMA. The committee as well as assurance providers provided management with recommendations to improve the quality of financial and non-financial information reporting (performance information, information communication technology, risk management, human resource management, legal, and compliance) during the year under review.

Evaluation of Annual Financial Statements and Performance Report

The Committee has reviewed:

- The unaudited annual financial statements, with due consideration of the independent assurance provided by Internal Audit as well as the assurance provided by Management;
- Changes in accounting policies and practices;
- Compliance with legal and regulatory provisions;
- The basis for the going concern assumption, including any financial sustainability risks and issues;
- The unaudited annual performance information on predetermined objectives with due consideration of the independent assurance provided by the internal audit function as well as the assurance provided by Management;
- The AGSA audit and management reports, with due consideration of the responses provided by Management; and
- The audited financial statements as well as the information on predetermined objectives to be included in the annual report for any significant adjustments resulting from the audit and reported to the Accounting Officer.

Auditor-General of South Africa (AGSA) Report

The Committee concurs with the conclusions of the AGSA on the annual financial statements and is of the opinion that the audited annual financial statements may be read together with the audit report of the AGSA.

Conclusion

The Committee expresses its appreciation to Council, the Accounting Officer, the Chief Audit Executive for their leadership and support as well as all other assurance providers. Furthermore, it commends all-affected role players for sustaining the clean audit outcome and recommends that Management address the aforementioned concerns raised by the Committee as well as the audit findings identified by Internal Audit and the AGSA by addressing the root causes of control deficiencies in pursuit of maintaining its clean audit outcome.



Chairman: Audit Committee
A.D Gonzalves
03 December 2024

APPENDIX H: LONG TERM CONTRACTS AND PUBLIC PRIVATE PARTNERSHIP

The City does not have long term contracts and Public Private Partnerships to report on at this point. TBC.

APPENDIX I: MUNICIPAL ENTITY/SERVICE PROVIDER PERFORMANCE SCHEDULE

The City does not have a Municipal owned entity at this stage.

APPENDIX J: THE MUNICIPAL AUDIT COMMITTEE

The following are the members of the Audit Committee

External Members	Internal Members (Councillors)
Mr A Gonzalves	
Mr R M J Baloyi	
Mr K Mpungose	MPAC Chairperson – CLR Delange (Observer)
Mr H G S Mpungose	
Mrs N Shabalala	

APPENDIX K

ASSESSMENT BY THE MUNICIPALITY'S ACCOUNTING OFFICER OF THE MUNICIPALITY'S PERFORMANCE FOR REVENUE COLLECTION FROM EACH REVENUE SOURCE AND FOR EACH VOTE OF THE MUNICIPALITY

The Rates income of the City has increased by R 43 million which is 7.8 percent year on year comparison. Electricity continues to be our biggest contributor in terms of revenue with R1,4 billion from Energy Sources vote. The total grants and public contributions revenue of R679 million only represents only 18.9 percent of the Municipality's total revenue.

APPENDIX K (I): REVENUE COLLECTION PERFORMANCE BY SOURCE

ASSESSMENT BY THE MUNICIPALITY'S ACCOUNTING OFFICER OF THE MUNICIPALITY'S PERFORMANCE FOR REVENUE COLLECTION FROM EACH REVENUE SOURCE AND FOR EACH VOTE OF THE MUNICIPALITY

The Rates income of the City has increased by R 60,1 million which is 9.7 percent year on year comparison. This increase indicates that the City has not been able to increase its rates base that is a stable source of income as the increase of 9.7 percent is marginally above the average annual tariff increase of 9 percent on rates. Electricity continues to be our biggest contributor in terms of revenue with R2.1 billion from Energy Sources vote. The total grants and public contributions revenue of R813 million only represents only 16.1 percent of the Municipality's total revenue.

Revenue performance by source

Source	Actual 2023/2024	Adjusted Budget 2023/2024	Actual / Budget
	R'000	R'000	%
Property rates	677 253	713 966	94.8
Service Charges	2 732 396	3 110 755	87.8
Rental of facilities and equipment	19 192	16 968	113.1
Interest earned – external investments	33 924	40 899	82.9
Surcharges and Taxes	10 041	6 332	158.6
Fines	4 179	12 283	34.0
Licences and Permits	3 740	3 631	103.0
Income for agency fees	8 948	8 364	106.9
Government grants and subsidies	813 034	787 503	103.2
Inventory water gain	557 688	534 540	104.3
Other operational income	179 251	105 911	169.2
TOTAL REVENUE	5 039 652	5 341 157	94.3

APPENDIXK (II) : REVENUE COLLECTION PERFORMANCE BY VOTE

Vote	Actual 2023/2024	Adjusted Budget 2023/2024	Actual / Budget
	R'000	R'000	%
Community and Social Services	17 440	17 807	97.9
Energy Sources	2 112 825	2 374 552	88.9
Environmental Protection	100	89	112.3
Executive and Council	1 399	895	156.3
Finance and Administration	726 187	991 043	73.2
Housing	135 482	89 737	150.9
Health	349	28	1246.3
Internal Audit	98	74	132.4
Other	5 679	3 682	154.2
Planning and Development	110 105	20 369	540.5
Public Safety	14 770	16 109	91.6
Road Transport	78 577	89 921	87.3
Sport and Recreation	26 852	18 901	142.0
Waste Management	224 844	223440	100.6
Waste Water Management	271 260	254 312	106.6
Water Management	1 313 685	1 240 199	105.9
TOTAL REVENUE	5 039 652	5 341 157	94.3

APPENDIX K (III): ASSESSMENT BY THE MUNICIPALITY'S ACCOUNTING OFFICER OF ANY ARREARS ON MUNICIPAL TAXES AND SERVICE CHARGES

Outstanding gross consumer debtors as at 30 June 2024 were R 614,25 million. (2023: R 614,42 million).

The amounts included in the consumer debtor balances considered doubtful are covered by a provision for impairment of R147,9 million, which represents 17% of the total outstanding consumer debtors.

The overall payment rate for the past nine years is illustrated below:

Year	Payment Rate
2013/2014	100.93%
2014/2015	99.08%
2015/2016	96.86%
2016/2017	100.88%
2017/2018	94.34%
2018/2019	99.71%
2019/2020	93.08%
2020/2021	100.33%
2021/2022	94.67%
2022/2023	104.32%
2023/2024	102.98%

The debt collection ratio is for the 12-month period preceding 30 June 2023.

Debtors Turnover Ratio

The debtor's turnover ratio for consumer debtors at end June 2024 was at 21.15%

The debtor's turnover rate represents the outstanding debtors' amount expressed as a percentage of the last 12 months billed revenue.

Nett Debtors – in Days

The nett debtor's ratio – in days as at the end of June 2024 was at 50.05 days.

This ratio reflects the collection period. Nett Debtor Days refers to the average number of days required for a Municipality to receive payment from its Consumers for bills/invoices issued to them for services.

SUMMARY OF DEBTORS BY CUSTOMER CLASSIFICATION

DEBTORS AGE ANALYSIS BY CATEGORY	0-30 DAYS	31-60 DAYS	61-90 DAYS	OVER 90 DAYS	TOTAL
Organs of State	167 472 970	8 062 840	3 798 157	82 616 352	261 950 319
Business	179 260 761	8 490 480	9 293 073	104 080 534	301 124 848
Households	53 883 175	5 310 801	8 117 416	164 386 157	231 697 549
Other	1 311 812	170 254	807 790	10 022 797	12 312 653
Total	401 928 718	22 034 375	22 016 436	361 105 839	807 085 369
%	49,80%	2,73%	2,73%	44,74%	

APPENDIX L: CONDITIONAL GRANTS RECEIVED: EXCLUDING UIDG

DETAIL OF GRANT	BUDGET	ADJUSTMENT BUDGET	ACTUAL	VARIANCE		MAJOR CONDITIONS APPLIED BY DONOR
				BUDGET	ADJUSTMENT BUDGET	
Finance Management	2 500 000	2 500 000	2 500 000	-	-	This grant is used to promote and support reforms in financial management by building capacity in municipalities to implement the Municipal Finance Management Act (MFMA).
Energy Efficiency and Demand Side Management Grant	5 000 000	5 000 000	5 000 000	-	-	The purpose of the grant is to provide subsidies to municipalities to implement energy efficiency and demand side management (EEDSM) initiatives within municipal infrastructure in order to reduce electricity consumption and improve energy efficiency.
Integrated National Electrical Program Grant (INEP)	13 840 000	13 840 000	13 840 000	-	-	To implement the Integrated National Electrification Programme (INEP) by providing capital subsidies to municipalities to increase access to electricity, existing and planned residential dwellings (including informal settlements, farm dwellers, new and existing dwellings) and the installation of relevant bulk infrastructure.
Water Services Infrastructure Grant	52 001 000	52 001 000	52 001 000	-	-	The purpose of this grant is to facilitate the planning and implementation of various water and sanitation projects to accelerate backlog reduction and enhance the sustainability of services especially in rural municipalities; provide basic and intermittent water and sanitation supply that ensures provision of services to identified and prioritised communities.

Expanded Public Works Programme Integrated	2 916 000	2 916 000	2 916 000	-	-	This grant is used to incentivise municipalities to expand work creation efforts through the use of labour intensive delivery methods in compliance with EPWP Guidelines.
Library Subsidy - Public Internet Access	2 032 800	2 032 800	2 032 800	-	-	This grant is used to appoint library computer assistants at various libraries.
Library Subsidy	9 593 000	9 593 000	9 593 000	-	-	This subsidy is used towards the current staffing and operational costs of the libraries.
Museum Subsidy	249 000	249 000	249 000	-	-	This subsidy is used in the daily running of the Empangeni museum.

APPENDIX M (I): CAPITAL EXPENDITURE – NEW ASSETS PROGRAMME

Appendix M(i)Capital Expenditure: New Assets Program		
Community and Social Services	LIBRARIES - DIGITAL CAMERA	9 250,00
	LIBRARIES ; FURNITURE AND EQUIPMENT	9 750,00
	ALL LIBRARIES - CASH REGISTERS	29 625,00
	ENSELENI LIBRARY ISSUE DESK	46 860,00
	AQUADENE LIBRARY - FIT EMERGENCY EXIT DO	62 175,00
	ALL LIBRARIES STAFF CHAIRS	86 609,00
	AIR CONDITIONERS: SCIENTIFIC SERVICES LB	86 940,00
	LIGHTN PROTECT-HALLS & THUSONG CENTRES	248 319,00
	CONSTR HALL IN WARD 11 NHLANGENYUKE AREA	288 303,20
	LIGHTNING PROTECTION - ALL LIBRARIES	315 960,68
	NEW AIRCONDS EXPEND SECTION (CRED & SAL)	445 610,00
	Municipal Building: Rural Roads Offices	985 084,26
	ICT EQUIPMENT FOR COUNCIL CHAMBERS	1 727 986,00
	Design/Cons of SMME R Parks (Esikh) -Ph1	27 061 715,76
		31 404 187,90
Energy Sources	NEW FURNITURE & OFFICE EQUIPMENT	3 650,00
	TOOLS FOR CUSTOMER SERV AND PLANNING	7 935,00
	NEW CAMERA FOR COUNCIL ACTIVITIES	15 802,49
	High Mast Lighting Install (Traditional	29 043,41
	EMPEMBENI: INSTALL ELECT CONNECTION	67 480,00
	Tools for Electrical Department	92 870,00
	EQUIPMENT FOR CYGNUS SCADA	285 032,12
	DMV PHASE 6 & 8 DEVELOPMENT	2 294 989,30
	Electrf of Empangeni Mega Housing - Ph 1	3 807 392,36
	IYATHI 11 KV SWITCHING STATION ESTAB	4 105 787,00
	132/11KV PHOENIX SUBSTATION REFURB	6 895 302,83
	WARD 18 AND 22 ELECTRIFICATION	8 824 963,59
		26 430 248,10
Environmental Protection	INSTALL OF AIR QUALITY MONITORING EQUIP	3 249 464,50
	PURCH & INSTALL OF AIR QAULITY MON EQ	109 315,50
	AIR QUALITY FENCING	55 000,00
		3 413 780,00
Executive and Council		
	Cost Furnture and Equipment	59 133,53
		59 133,53
Finance and Administration	OFFICE FURNITURE: HUMAN RESOURCES	9 500,00
	NEW MACHINERY & EQUIPMENT	15 649,04
	ESS Fire System Phasell	55 800,00
	TOOLS FOR FLEET MANAGEMENT	90 120,50
	Office Furniture for Occupational Clinic	97 627,00
	ICT VULNERABILITY SCANS	107 000,00

	Computer Equipm for Water and Sanitation	132 409,01
	ICT RELATED EQUIPM FOR WWTW FACILITIES	133 633,99
	ICT RELATED EQUIPMENT FOR WTW FACILITIES	136 011,75
	ROADS&STORMW: NEW/REPLACEMENT OF IT EQUIP	149 343,00
	IT: COMPUTERS FINANCE DEPARTMENT	202 128,50
	AUDIO VISUAL SYSTEMS AND EQUIPMENT	381 805,80
	New & Replace of It Related Equip	1 251 446,37
	REPLACEMENT PERSONNEL CARRIERS	1 708 764,30
	Network Infrastructure Upgrd	2 013 033,77
	VEHICLES FOR TRAFFIC SERVICES HULAMIN	2 193 606,18
		8 677 879,21
Other	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	6 141 885,51
	AIRPORT GRASS CUTTING MACHINERY	147 969,57
	AED 3 FULLY AUTO DEFIBRILLATOR	55 308,00
		6 345 163,08
Planning and Development	EMPANGENI CBD MARKET STALLS	8 369 359,59
	DESIGNS AND PLANS FOR WATERFRONT AREA	399 570,00
	Furniture City Development	91 349,70
	E-DEV: IMPLEMENTS FOR TRACTORS SMMES	107 000,00
		8 967 279,29
Public Safety	FURNITURE FOR TRAFFIC SECTION	54 013,00
	Fire Fighting Equip	729 985,00
	FURNITURE: TRAFFIC ADMIN	13 104,00
	Equip for Traffic	14 085,40
		811 187,40
Road Transport	AQUADENE HOUSING ACCESS ROADS	14 835 742,39
	Bus Shelters & Laybys - all Areas	79 500,00
	Coastal Erosion Protection	310 716,00
	Constr Pedestr Bridge:Empangeni Dumisani	2 999 898,74
	Constr Pedestrian Bridge: Ward9 eNseleni	3 999 956,21
	DESG&CONSTR: CENTRAL INDUST AREA LINK RD	43 872 357,02
	FURNITURE FOR TRAFFIC LICENCING	25 600,00
	PEDESTRIAN BRIDGES	59 213,00
	Roads: Machinery & Equipment: Borrowings	136 000,00
	Traffic Calming	195 689,00
	URBAN ROADS FURNITURE	31 400,00
	URBAN ROADS: AQUADENE HOUSING ACCESS RDS	4 171 799,88
	Walkways (Replace project I/CNBDA1.184)	454 700,00
		71 172 572,24
Sport and Recreation	POOLS: OFFICE FURNITURE & EQUIPMENT	15 783,00
	BEACHES: OFFICE FURNITURE & EQUIPMENT	35 956,00
	FURNITURE & OFFICE EQUIPM: PARKS SECTION	59 065,00
	BEACHES: MACHINERY AD EQUIPMENT	63 315,00
	Replacement : Slashers	65 000,00
	POOLS: MACHINERY AND EQUIPMENT	67 134,00

	RIDE ON MOWERS	160 000,00
	SOCCER GOAL POSTS WITH NETS	165 000,00
	Replace of Slashers	439 421,78
	NEW ASTROTURF SOCCER FIELD (NTAMBANA)	818 139,08
	KWADLANGEZWA: SWIMMING POOL	3 320 826,91
	UMHLATHUZE STADIUM MASTER PLAN	27 814 297,85
		33 023 938,62
Waste Management	EST EMPANGENI MATERIAL RECOVERY FACIL	1 936 067,74
	HEAVY DUTY PRESSURE WASHER	222 993,96
		2 159 061,70
	UPGRADE OF NKONINGA PUMPSTATION	2 469 750,00
	BULK STORMWATER INFRASTR (AQUADENE)	3 999 895,52
	WT-TREATMENT: PUMPSTATION - GENERATORS	11 398 094,18
	Mandlanzini Agri Village Sewer	24 946 198,59
		43 882 082,48
Water Management	Tools for Water and Sanitation	118 959,52
	WATER RETIC SYSTEM FOR WARD 18 & 22	120 143,75
	LAB EQUIPMENT FOR VARIOUS WWTW AND WTW	122 652,50
	Water Quality Equipment	322 225,81
	200 Static Tanks	370 182,94
	INSTALLATION OF PREPAID WATER METERS	8 319 244,50
	EMPEMBENI KWADUBE WATER UPGRADE	9 898 808,83
	GENERATORS FOR WATER TREATMENT FACIL	10 106 683,50
	MKHWANAZI NORTH: ZONE R	16 730 392,12
	NTAMBANANA WATER RETICULATION	23 999 995,92
	5ML PACKAGE PLANT AND 2 X 3ML RESERVOIRS	48 241 655,07
	CONSTRUCTION OF PACKAGE PLANT	41 824 890,49
		160 175 834,95
TOTAL		396 522 348,50

APPENDIX M (II): CAPITAL EXPENDITURE – UPGRADE/RENEWAL PROGRAMME

Appendix M(ii): Capital Expenditure - Upgrade/Renewal/Replacement		
FUNCTION	DESCRIPTION	AMOUNT
Community and Social Services	AIRCONDITIONERS FOR PUBLIC SAFETY (TRAFFIC)	16 700,00
	DESIGN OF HLANGANANI HALL	371 250,00
	NEW CEMETERY DEVELOPMENT- EXTENSION OF RICHARDS BAY AND ESIKHALENI CEMETERY	2 668 486,00
	NSELENI HALL UPGRADE	730 083,42
	REFURBISHMENT OF BRACKENHAM HALL	363 745,44
	RENOVATE AND UPGRADE OFFICES FOR ALL DEPOTS:NORTH,SOUTH, WEST, MECHANICAL	627 194,20
	RENOVATION OF ESIKHALENI FINANCE SATELLITE OFFICE (H2)	638 813,30
	RENOVATIONS TO COUNCILLOR OFFICES	149 584,41
	RENOVATIONS TO RICHARDS BAY CIVIC CENTRE	2 541 957,45
	SCM SECOND FLOOR (INCL FURNITURE AND IT EQUIPMENT)	7 558 246,09
	UPGRADE OF UBIZO MULTI PURPOSE CENTRE	2 980 238,04
		18 646 298,35
Energy Sources	11kV FORMALHAULT SWITCHING SWITCHGEAR REPLACEMENT	4 625 701,47
	132 kV STATION REFURBISHMENT	784 294,00
	132KV OIL FILLED CABLES IN THE SOUTH DUNES BETWEEN HYDRA AND CAPELLA SUBSTATIONS	8 963 777,53
	132KV OVERHEAD LINE REFURBISHMENT	457 988,00
	AQUADENE DEVELOPMENT	8 691 072,39
	MV ELECTRICAL NETWORK REFUBISHMENT	2 279 064,39
		25 801 897,78
Environmental Protection	DETAIL DESIGN OF ALKANTSTRAND STAIRCASE	440 020,29
		440 020,29
Finance and Administration	NETWORK INFRASTRUCTURE UPGRADE	1 265 358,00
		1 265 358,00
Road Transport	ANNUAL KERB REPLACEMENT CONTRACT	13 143,80
	ANNUAL WALKWAY REHABILITATION	586 262,26
	UPGRADE & SIGNALISE OF INTERSECTION WITHIN THE CITY OF UMHLATHUZE KNORHAAN BAAI AND ANGLERS ROD	4 819 444,98
	DESIGN AND CONSTRUCTION OF CENTRAL INDUSTRIAL AREA LINK ROAD	3 656 554,00
		9 075 405,04

Waste Water Management	UPGRADE - VULINDLELA SEWER PIPELINE	224 678,00
	NSELENI UPGRADE OF WASTE WATER WORKS IN ELECTRICAL INFRASTRUCTURE	669 060,00
	REPLACEMENT OF PUMPS	740 645,00
	ARBORETUM UPGRADE OF WASTE WATER WORKS IN ELECTRICAL INFRASTRUCTURE	2 458 136,12
		4 092 519,12
Water Management	UPGRADING OF VALVES IN BIRDSWOOD	521,74
	BULK MASTER PLAN - SEWER	180 000,00
	REPLACEMENT OF WATER PIPE RETICULATION IN MEERENSEE	296 688,90
	MZINGAZI UPGRADE OF WATER WORKS IN ELECTRICAL INFRASTRUCTURE	529 990,06
	UPGRADING OF VALVES IN ESIKHALENI	944 939,69
	UPGRADING OF VALVES IN RICHARDS BAY	999 591,18
	MANDLANZINI UPGRADE OF WATER WORKS IN ELECTRICAL INFRASTRUCTURE	1 256 970,69
	NSELENI PIPE REPLACEMENT (WSIG) (PHASE II)	2 750 837,12
		6 959 539,38
TOTAL		66 281 037,96
Community and Social Services	AIR CONDITIONER PUBLIC PARTICIPATION	26 086,96
	COMPACTION OF RICHARDSBAY AND ESIKHALENI	51 000,00
	UPGRD AND RENOV TO ROADS AND S WATER DEP	59 700,00
	AIRCON REPLACEMENT: ELECTRICAL W/SHOP	75 000,00
	AIRCON REPL: NORTH SERV ELECT S/BY QUART	81 500,00
	AIR CONDITIONER FIRE STATION	163 389,94
	UPGRADE & RENOV TO ROADS & STORMW DEPOTS	205 950,00
	R/BAY CIVIC: REPLACEMENT OF LIFTS	266 350,00
	ESIKH STH: SER DEPOT ROOF COV & STR REP	379 882,90
	REFURB POUND/STORAGE FACILITY (ALTON)	507 000,00
	EMPANGENI WEST: SER DEPOT ROOF COVER	1 274 416,10
	CONSTR VULINDLELA CUSTOMER CARE CENTRE	1 355 395,13
	RENOVATIONS & REFURB OF OTHER FACILITIES	4 048 139,00
	R/BAY CIVIC: RENOVATIONS TO CIVIC CENTRE	3 188 999,46
	RENOVATIONS - FS EXPENDITURE SECTION	4 090 568,00
		15 773 377,49
Energy Sources	132/11KV POLARIS SUBSTATION REFURB	153 554,70
	ARIES SW/STATION MV SWITCHGEARS RETROFIT	252 000,00
	REPLACEMENT OF STREETLIGHTS - DMV	305 963,00
	132/11KV PHOENIX SUBSTATION REFURB	800 259,00
	SCADA DEPLOYMENT FOR 132KV SUBSTATIONS	2 016 054,78
	SIRIUS MV SWITCHGEARS REFURBISHMENT	2 337 426,00
	MANDLAZINI/VEGA MV NETWORK REFURBISHMENT	2 506 000,00
	132KV OVERH LINE REFUR-IMPALA TO SCORPIO	3 440 439,26
	EL-DT: REP CYGNUS TRANSFORMER INSURANCE	3 917 300,00

	VELDENVLEI: REPLACEMENT OF STREETLIGHTS	4 212 882,63
	132/11KV HERCULES SUBSTATION REFURB	6 196 883,00
	132KV OVERH LINE REFUR-IMPALA TO SCORPIO	7 015 350,58
	MANDLAZINI/VEGA MV NETWORK REFURBISH	8 436 500,00
	132/11KV SCORPIO SUBSTATION REFURB	12 623 115,77
	132/11KV 30MVA CYGNUS TRANSFORMER INST	15 331 560,40
		69 545 289,12
Executive and Council	FURNITURE - OFFICE OF MUNICIPAL MANAGER	23 158,93
Finance and Administration	Refuse Trucks	10 636 333,55
	REPLACEMENT OF OFFICE EQUIPMENT	22 400,00
	Replace Equip all Fs Sections	32 585,00
	Occupational Health Clinic Equip	70 942,80
		10 762 261,35
Other	R/BAY AIRPORT: PARKHOME OFFICES	60 000,00
	R/BAY AIRPORT: BACKUP WATER TANKS	136 290,00
	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	589 172,00
	R/BAY AIRPORT: BACKUP SYSTEM	802 099,95
	RICHARDS BAY AIRPORT REFURBISHMENT	876 759,17
	R/BAY Airport Air Side Pavements	1 928 100,00
	R/BAY Airport Fencing	3 015 909,81
		7 408 330,93
Public Safety	UPGRADING OF TRAINING YARD	186 650,00
		186 650,00
Road Transport	Construction of Steel bridge	58 875,00
	NORTH CENTRAL ARTERIAL DOUBLING	82 318,43
	Upgrd & Signalise of 1 Intersection With	170 000,00
	Annual Kerb Replace Contr (Replace I/CNB	190 100,00
	DUNFORD ROAD CULVERT REHABILITATION	918 879,00
	"EMPANGENI ""A"" TAXI RANK"	1 592 988,93
	SUST RURAL ROADS (NGAMLA ROAD - eNIWE)	2 402 684,55
	EMPANGENI B TAXI RANK	2 714 992,99
	RICHARDS BAY TAXI RANK - PHASE 2	5 066 865,64
	Rehab Urban Roads: Alumina & Bullion	5 645 715,10
	ROADS RESEALING (MONDI ROAD - ALTON)	5 967 582,41
	ROADS RESEALING (DUNE ROUTE - MEERENSEE)	14 999 873,35
		39 810 875,40
Sport and Recreation	ENSELENI OUTDOOR GYM	3 000,00
	AQUADENE: RENOVATION OF POOL	300 000,00
	UMHLATHUZE: FENCING FOR STADIUM	980 000,00
	SWIM POOLS: IMPROVE/RENOV EMPANGENI POOL	1 179 548,00
	RESURF: 4 X VOLLEYBALL COURT - CENT CMPL	3 794 743,51
	ESIKHALENI: CONSTRUCTION FITNESS CENTRE	3 999 999,60
	Improv / Renovs to Empangeni Pool	4 155 549,38

	SWIMMING POOL - VULINDLELA	7 272 616,37
	Construction Of Esikhaleni Fitness Centr	7 551 827,67
	REFURBISHMENT OF STADIUM	11 984 599,19
		41 221 883,72
Waste Water Management	W/Water Treatm Works Vulindlela (WULA)	187 889,93
	KHOZA: REPLACEMENT PUMPSTATION	567 030,00
	UPGRADE OF WASTE WATER PUMP AT NSELEN WW	571 133,00
	UPGR W/WATER PUMP ALTON MACERATOR	975 000,00
	Mzingazi Sewer Reticulation	1 260 349,35
	ENSELENI: SEWER UPGRADE	1 545 316,69
	UPGRADE OF WASTE WATER PUMP AT ESIKHALEN	1 669 666,00
	NGWELEZANE: REPLACEMENT WTW PUMPS	1 818 200,00
	Replacement Of Pumps	1 873 297,00
	WASTE WATER TREATMENT PLANTS AUTOMATION	1 999 304,00
	EMPANGENI UPGR WASTE WATER TREATM PLANT	4 560 850,00
	DUNFORD ROAD CULVERT REHABILITATION	7 165 608,10
	Replace of Pumps	27 437 932,72
		51 631 576,79
Water Management	REPLACEMENT BULK WATER METERS	320 350,00
	Alkandstrand Staircse,Viewing Deck,Ramp	626 460,18
	WATER TREATMENT PLANTS AUTOMATION	719 640,00
	KWADUBE: WATER IMPROVEMENT RETICULATION	720 000,00
	REFURBISHMENT OF WATER TREATMENT WORKS	822 083,48
	REPLACEMENT OF OUTLET VALVE AT PEARCE CR	2 069 574,00
	WATER TREATMENT PLANTS AUTOMATION	2 214 500,00
	NGWELEZANE: 250MM AC PIPE: WTW TO RESERV	2 371 811,00
	WATER RETICULATION SYSTEM: WARD 18 & 22	3 934 964,83
	Upgrading of Valves In Esikhaleni	3 935 206,74
	PIPE REPLACEMENT FOR VARIOUS AREAS	5 449 399,50
	P/CRESCENT: UPGR WATER PUMPSTN ELEC INFR	5 625 657,00
	REPLACEMENT OF 600MM AC PIPE WITH HDPE	6 864 834,00
	EMPANGENI WATER PIPE REPLACEMENT	7 014 298,00
	REPLACE 600MM PIPE/630M HDPE PIPE MZINGW	7 483 676,00
	REFURBISHMENT OF WATER TREATMENT WORKS	13 845 480,78
	PIPE REPLACEMENT FOR VARIOUS AREAS	48 960 625,02
	ALTON NORTH AND SOUTH WATER PIPE REPLACE	52 001 000,00
		164 979 560,53
TOTAL		401 342 964,26

APPENDIX N: CAPITAL PROGRAMME BY PROJECT CURRENT YEAR

Appendix N: Capital Program by Project - Current year		
FUNCTION	DESCRIPTION	AMOUNT
Community and Social Services	LIBRARIES - DIGITAL CAMERA	9 250,00
	LIBRARIES ; FURNITURE AND EQUIPMENT	9 750,00
	AIR CONDITIONER PUBLIC PARTICIPATION	26 086,96
	ALL LIBRARIES - CASH REGISTERS	29 625,00
	ENSELENI LIBRARY ISSUE DESK	46 860,00
	COMPACTION OF RICHARDSBAY AND ESIKHALENI	51 000,00
	UPGRD AND RENOV TO ROADS AND S WATER DEP	59 700,00
	AQUADENE LIBRARY - FIT EMERGENCY EXIT DO	62 175,00
	AIRCON REPLACEMENT: ELECTRICAL W/SHOP	75 000,00
	AIRCON REPL: NORTH SERV ELECT S/BY QUART	81 500,00
	ALL LIBRARIES STAFF CHAIRS	86 609,00
	AIR CONDITIONERS: SCIENTIFIC SERVICES LB	86 940,00
	AIR CONDITIONER FIRE STATION	163 389,94
	UPGRADE & RENOV TO ROADS & STORMW DEPOTS	205 950,00
	LIGHTN PROTECT-HALLS & THUSONG CENTRES	248 319,00
	R/BAY CIVIC: REPLACEMENT OF LIFTS	266 350,00
	CONSTR HALL IN WARD 11 NHLANGENYUKE AREA	288 303,20
	LIGHTNING PROTECTION - ALL LIBRARIES	315 960,68
	ESIKH STH: SER DEPOT ROOF COV & STR REP	379 882,90
	NEW AIRCONDS EXPEND SECTION (CRED & SAL)	445 610,00
	REFURB POUND/STORAGE FACILITY (ALTON)	507 000,00
	Municipal Building: Rural Roads Offices	985 084,26
	EMPANGENI WEST: SER DEPOT ROOF COVER	1 274 416,10
	CONSTR VULINDLELA CUSTOMER CARE CENTRE	1 355 395,13
	RENOVATIONS & REFURB OF OTHER FACILITIES	1 517 395,00
	ICT EQUIPMENT FOR COUNCIL CHAMBERS	1 727 986,00
	RENOVATIONS & REFURB OF OTHER FACILITIES	2 530 744,00
	Desgn/ Cons of SMME R Parks (Esikh) -Ph1	2 800 000,00
	R/BAY CIVIC: RENOVATIONS TO CIVIC CENTRE	3 188 999,46
	RENOVATIONS - FS EXPENDITURE SECTION	4 090 568,00
	Design/Cons of SMME R Parks (Esikh) -Ph1	24 261 715,76
		47 177 565,39
Energy Sources	NEW FURNITURE & OFFICE EQUIPMENT	3 650,00
	TOOLS FOR CUSTOMER SERV AND PLANNING	7 935,00
	NEW CAMERA FOR COUNCIL ACTIVITIES	15 802,49
	High Mast Lighting Install (Traditional	29 043,41
	EMPEMBENI: INSTALL ELECT CONNECTION	67 480,00
	Tools for Electrical Department	92 870,00
	132/11KV POLARIS SUBSTATION REFURB	153 554,70
	ARIES SW/STATION MV SWITCHGEARS RETROFIT	252 000,00
	EQUIPMENT FOR CYGNUS SCADA	285 032,12
	REPLACEMENT OF STREETLIGHTS - DMV	305 963,00
	132/11KV PHOENIX SUBSTATION REFURB	800 259,00

	SCADA DEPLOYMENT FOR 132KV SUBSTATIONS	2 016 054,78
	DMV PHASE 6 & 8 DEVELOPMENT	2 294 989,30
	SIRIUS MV SWITCHGEARS REFURBISHMENT	2 337 426,00
	MANDLAZINI/VEGA MV NETWORK REFURBISHMENT	2 506 000,00
	132KV OVERH LINE REFUR-IMPALA TO SCORPIO	3 440 439,26
	Electrf of Empangeni Mega Housing - Ph 1	3 807 392,36
	EL-DT: REP CYGNUS TRANSFORMER INSURANCE	3 917 300,00
	IYATHI 11 KV SWITCHING STATION ESTAB	4 105 787,00
	VELDENVLEI: REPLACEMENT OF STREETLIGHTS	4 212 882,63
	132/11KV HERCULES SUBSTATION REFURB	6 196 883,00
	132/11KV PHOENIX SUBSTATION REFURB	6 895 302,83
	132KV OVERH LINE REFUR-IMPALA TO SCORPIO	7 015 350,58
	MANDLAZINI/VEGA MV NETWORK REFURBISH	8 436 500,00
	WARD 18 AND 22 ELECTRIFICATION	8 824 963,59
	132/11KV SCORPIO SUBSTATION REFURB	12 623 115,77
	132/11KV 30MVA CYGNUS TRANSFORMER INST	15 331 560,40
		95 975 537,22
Environmental Protection	INSTALL OF AIR QUALITY MONITORING EQUIP	3 249 464,50
	PURCH & INSTALL OF AIR QAULITY MON EQ	109 315,50
	AIR QUALITY FENCING	55 000,00
		3 413 780,00
Executive and Council	Cost Furnture and Equipment	59 133,53
	FURNITURE - OFFICE OF MUNICIPAL MANAGER	23 158,93
		82 292,46
Finance and Administration	OFFICE FURNITURE: HUMAN RESOURCES	9 500,00
	NEW MACHINERY & EQUIPMENT	15 649,00
	REPLACEMENT OF OFFICE EQUIPMENT	22 400,00
	Replace Equip all Fs Sections	32 585,00
	ESS Fire System Phasell	55 800,00
	Occupational Health Clinic Equip	70 942,80
	TOOLS FOR FLEET MANAGEMENT	90 120,50
	Office Furniture for Occupational Clinic	97 627,00
	ICT VULNERABILITY SCANS	107 000,00
	Computer Equipm for Water and Sanitation	132 409,01
	ICT RELATED EQUIPM FOR WWTW FACILITIES	133 633,99
	ICT RELATED EQUIPMENT FOR WTW FACILITIES	136 011,75
	ROADS&STORMW: NEW/REPLACEMENT OF IT EQUIP	149 343,00
	IT: COMPUTERS FINANCE DEPARTMENT	202 128,50
	AUDIO VISUAL SYSTEMS AND EQUIPMENT	381 805,80
	New & Replace of It Related Equip	1 251 446,33
	REPLACEMENT PERSONNEL CARRIERS	1 708 764,30
	Network Infrastructure Upgrd	2 013 033,77
	VEHICLES FOR TRAFFIC SERVICES HULAMIN	2 193 606,18
	Refuse Trucks	10 636 333,55
		19 440 140,48

Other	AED 3 FULLY AUTO DEFIBRILLATOR	55 308,00
	R/BAY AIRPORT: PARKHOME OFFICES	60 000,00
	R/BAY AIRPORT: BACKUP WATER TANKS	136 290,00
	AIRPORT GRASS CUTTING MACHINERY	147 969,57
	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	589 172,00
	R/BAY AIRPORT: BACKUP SYSTEM	802 099,95
	RICHARDS BAY AIRPORT REFURBISHMENT	876 760,07
	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	1 700 000,00
	R/BAY Airport Air Side Pavements	1 928 100,00
	R/BAY Airport Fencing	3 015 909,81
	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	4 441 885,51
		13 753 494,91
Planning and Development	Furniture City Development	91 349,70
	E-DEV: IMPLEMENTS FOR TRACTORS SMMES	107 000,00
	DESIGNS AND PLANS FOR WATERFRONT AREA	399 570,00
	EMPANGENI CBD MARKET STALLS	8 369 359,59
		8 967 279,29
Public Safety	FURNITURE: TRAFFIC ADMIN	13 104,00
	Equip for Traffic	14 085,40
	FURNITURE FOR TRAFFIC SECTION	54 013,00
	UPGRADING OF TRAINING YARD	186 650,00
	Fire Fighting Equip	729 985,00
		997 837,40
Road Transport	FURNITURE FOR TRAFFIC LICENCING	25 600,00
	URBAN ROADS FURNITURE	31 400,00
	Construction of Steel bridge	58 875,00
	PEDESTRIAN BRIDGES	59 213,00
	Bus Shelters & Laybys - all Areas	79 500,00
	NORTH CENTRAL ARTERIAL DOUBLING	82 318,43
	Roads: Machinery & Equipment: Borrowings	136 000,00
	Upgrd & Signalise of 1 Intersection With	170 000,00
	Annual Kerb Replace Contr (Replace I/CNB	190 100,00
	Traffic Calming	195 689,00
	Coastal Erosion Protection	310 716,00
	Walkways (Replace project I/CNBDA1.184)	454 700,00
	DUNFORD ROAD CULVERT REHABILITATION	918 879,00
	"EMPANGENI ""A"" TAXI RANK"	1 592 988,93
	SUST RURAL ROADS (NGAMLA ROAD - eNIWE)	2 402 684,55
	EMPANGENI B TAXI RANK	2 714 992,99
	Constr Pedestr Bridge:Empangeni Dumisani	2 999 898,74
	DESIGN&CONSTR; CENTR INDUST AREA LINK RD	3 046 089,73
	Constr Pedestrian Bridge: Ward9 eNseleni	3 999 956,21
	URBAN ROADS: AQUADENE HOUSING ACCESS RDS	4 171 799,88
	RICHARDS BAY TAXI RANK - PHASE 2	5 066 865,64
	Rehab Urban Roads: Alumina & Bullion	5 645 715,10
	ROADS RESEALING (MONDI ROAD - ALTON)	5 967 582,41
	DESG&CONSTR: CENTRAL INDUST AREA LINK RD	13 271 564,07

	AQUADENE HOUSING ACCESS ROADS	14 835 742,39
	ROADS RESEALING (DUNE ROUTE - MEERENSEE)	14 999 873,35
	DESIGN&CONSTR: CENTR INDUST AREA LINK RD	27 554 703,22
		110 983 447,64
Sport and Recreation	ENSELENI OUTDOOR GYM	3 000,00
	POOLS: OFFICE FURNITURE & EQUIPMENT	15 783,00
	BEACHES: OFFICE FURNITURE & EQUIPMENT	35 956,00
	FURNITURE & OFFICE EQUIPM: PARKS SECTION	59 065,00
	BEACHES: MACHINERY AD EQUIPMENT	63 315,00
	Replacement : Slashers	65 000,00
	POOLS: MACHINERY AND EQUIPMENT	67 134,00
	RIDE ON MOWERS	160 000,00
	SOCCER GOAL POSTS WITH NETS	165 000,00
	AQUADENE: RENOVATION OF POOL	300 000,00
	Replace of Slashers	439 421,78
	NEW ASTROTURF SOCCER FIELD (NTAMBANA)	818 139,08
	UMHLATHUZE: FENCING FOR STADIUM	980 000,00
	SWIM POOLS: IMPROVE/RENOV EMPANGENI POOL	1 179 548,00
	KWADLANGEZWA SWIMMING POOL	3 320 826,91
	RESURF: 4 X VOLLEYBALL COURT - CENT CMPL	3 794 743,51
	ESIKHALENI: CONSTRUCTION FITNESS CENTRE	3 999 999,60
	Improv / Renovs to Empangeni Pool	4 155 549,38
	SWIMMING POOL - VULINDLELA	7 272 616,37
	Construction Of Esikhaleni Fitness Centr	7 551 827,67
	REFURBISHMENT OF STADIUM	11 984 599,19
	UMHLATHUZE STADIUM MASTER PLAN	27 814 297,85
		74 245 822,34
Waste Management	EST EMPANGENI MATERIAL RECOVERY FACIL	1 936 067,74
	HEAVY DUTY PRESSURE WASHER	222 993,96
		2 159 061,70
Waste Water Management	W/Water Treatm Works Vulindlela (WULA)	187 889,93
	KHOZA: REPLACEMENT PUMPSTATION	567 030,00
	UPGRADE OF WASTE WATER PUMP AT NSELEN WW	571 133,00
	UPGR W/WATER PUMP ALTON MACERATOR	975 000,00
	Rural Sanitation	1 068 144,19
	Mzingazi Sewer Reticulation	1 260 349,35
	ENSELENI: SEWER UPGRADE	1 545 317,17
	UPGRADE OF WASTE WATER PUMP AT ESIKHALEN	1 669 665,52
	NGWELEZANE: REPLACEMENT WTW PUMPS	1 818 200,00
	Replacement Of Pumps	1 873 297,00
	WASTE WATER TREATMENT PLANTS AUTOMATION	1 999 304,00
	UPGRADE OF NKONINGA PUMPSTATION	2 469 750,00
	BULK STORMWATER INFRASTR (AQUADENE)	3 999 895,52
	EMPANGENI UPGR WASTE WATER TREATM PLANT	4 560 850,00
	DUNFORD ROAD CULVERT REHABILITATION	7 165 608,10
	WT-TREATMENT: PUMPSTATION - GENERATORS	11 398 094,18
	Replace of Pumps	27 437 932,72

	Mandlanzini Agri Village Sewer	24 946 198,59
		95 513 659,27
Water Management	Tools for Water and Sanitation	118 959,52
	WATER RETIC SYSTEM FOR WARD 18 & 22	120 143,75
	LAB EQUIPMENT FOR VARIOUS WWTW AND WTW	122 652,50
	REPLACEMENT BULK WATER METERS	320 350,00
	Water Quality Equipment	322 225,81
	200 Static Tanks	370 182,94
	Alkandstrand Staircse,Viewing Deck,Ramp	626 460,18
	WATER TREATMENT PLANTS AUTOMATION	719 640,00
	KWADUBE: WATER IMPROVEMENT RETICULATION	720 000,00
	REFURBISHMENT OF WATER TREATMENT WORKS	822 083,48
	REPLACEMENT OF OUTLET VALVE AT PEARCE CR	2 069 574,00
	WATER TREATMENT PLANTS AUTOMATION	2 214 500,00
	NGWELEZANE: 250MM AC PIPE: WTW TO RESERV	2 371 811,00
	WATER RETICULATION SYSTEM: WARD 18 & 22	3 934 964,83
	Upgrading of Valves In Esikhaleni	3 935 206,74
	PIPE REPLACEMENT FOR VARIOUS AREAS	5 449 399,50
	P/CRESCENT: UPGR WATER PUMPSTN ELEC INFR	5 625 657,00
	REPLACEMENT OF 600MM AC PIPE WITH HDPE	6 864 834,00
	EMPANGENI WATER PIPE REPLACEMENT	7 014 298,00
	REPLACE 600MM PIPE/630M HDPE PIPE MZINGW	7 483 676,00
	INSTALLATION OF PREPAID WATER METERS	8 319 244,50
	EMPEMBENI KWADUBE WATER UPGRADE	9 898 808,83
	GENERATORS FOR WATER TREATMENT FACIL	10 106 683,50
	REFURBISHMENT OF WATER TREATMENT WORKS	13 845 480,78
	MKHWANAZI NORTH: ZONE R	16 730 392,12
	NTAMBANANA WATER RETICULATION	23 999 995,92
	5ML PACKAGE PLANT AND 2 X 3ML RESERVOIRS	48 241 655,07
	CONSTRUCTION OF PACKAGE PLANT	41 824 890,49
	PIPE REPLACEMENT FOR VARIOUS AREAS	48 960 625,02
	ALTON NORTH AND SOUTH WATER PIPE REPLACE	52 001 000,00
		325 155 395,48
TOTAL		797 865 313,58

APPENDIX O: CAPITAL PROGRAMME BY PROJECT FOR ALL WARDS CURRENT YEAR

WARD BENEFITTING	DESCRIPTION	AMOUNT
01	ROADS RESEALING (DUNE ROUTE - MEERENSEE)	14 999 873,35
01	Upgrd & Signalise of 1 Intersection	170 000,00
TOTAL		15 169 873,35
02	Construction of Steel bridge	58 875,00
02	200 Static Tanks	370 182,94
02	Replacement Of Pumps	1 873 297,00
02	ROADS RESEALING (MONDI ROAD - ALTON)	5 967 582,41
02	Refuse Trucks	10 636 333,55
02	Replace of Pumps	27 437 932,72
02	UMHLATHUZE STADIUM MASTER PLAN	27 814 297,85
02	ALTON NORTH AND SOUTH WATER PIPE REPLACE	52 001 000,00
TOTAL		126 159 501,47
03	VELDENVLEI: REPLACEMENT OF STREETLIGHTS	4 212 882,63
TOTAL		4 212 882,63
05	"EMPANGENI ""A"" TAXI RANK"	1 592 988,93
TOTAL		1 592 988,93
06	ENSELENI: SEWER UPGRADE	1 545 317,17
TOTAL		1 545 317,17
09	REPLACEMENT OF STREETLIGHTS - DMV	305 963,00
TOTAL		305 963,00
13	EMPEMBENI: INSTALL ELECT CONNECTION	67 480,00
13	EMPEMBENI KWADUBE WATER UPGRADE	9 898 808,83
TOTAL		9 966 288,83
21	Design/Cons of SMME R Parks (Esikh) -Ph1	24 261 715,76
21	Desgn/ Cons of SMME R Parks (Esikh) -Ph1	2 800 000,00
TOTAL		27 061 715,76
23	EMPANGENI CBD MARKET STALLS	8 369 359,59
TOTAL		8 369 359,59
26	Replacement : Slashers	65 000,00
TOTAL		65 000,00
30	SUST RURAL ROADS (NGAMLA ROAD - eNIWE)	2 402 684,55
TOTAL		2 402 684,55

32	NEW ASTROTURF SOCCER FIELD (NTAMBANA)	818 139,08
TOTAL		818 139,08
WHOLE OF MUNICIPALITY	ENSELENI OUTDOOR GYM	3 000,00
WHOLE OF MUNICIPALITY	NEW FURNITURE & OFFICE EQUIPMENT	3 650,00
WHOLE OF MUNICIPALITY	Tools for Water and Sanitation	6 835,30
WHOLE OF MUNICIPALITY	TOOLS FOR CUSTOMER SERV AND PLANNING	7 935,00
WHOLE OF MUNICIPALITY	LIBRARIES - DIGITAL CAMERA	9 250,00
WHOLE OF MUNICIPALITY	OFFICE FURNITURE: HUMAN RESOURCES	9 500,00
WHOLE OF MUNICIPALITY	LIBRARIES ; FURNITURE AND EQUIPMENT	9 750,00
WHOLE OF MUNICIPALITY	FURNITURE: TRAFFIC ADMIN	13 104,00
WHOLE OF MUNICIPALITY	Equip for Traffic	14 085,40
WHOLE OF MUNICIPALITY	NEW MACHINERY & EQUIPMENT	15 649,00
WHOLE OF MUNICIPALITY	POOLS: OFFICE FURNITURE & EQUIPMENT	15 783,00
WHOLE OF MUNICIPALITY	NEW CAMERA FOR COUNCIL ACTIVITIES	15 802,49
WHOLE OF MUNICIPALITY	REPLACEMENT OF OFFICE EQUIPMENT	22 400,00
WHOLE OF MUNICIPALITY	FURNITURE - OFFICE OF MUNICIPAL MANAGER	23 158,93
WHOLE OF MUNICIPALITY	FURNITURE FOR TRAFFIC LICENCING	25 600,00
WHOLE OF MUNICIPALITY	AIR CONDITIONER PUBLIC PARTICIPATION	26 086,96
WHOLE OF MUNICIPALITY	High Mast Lighting Install (Traditional	29 043,41
WHOLE OF MUNICIPALITY	ALL LIBRARIES - CASH REGISTERS	29 625,00
WHOLE OF MUNICIPALITY	URBAN ROADS FURNITURE	31 400,00
WHOLE OF MUNICIPALITY	Replace Equip all Fs Sections	32 585,00
WHOLE OF MUNICIPALITY	BEACHES: OFFICE FURNITURE & EQUIPMENT	35 956,00
WHOLE OF MUNICIPALITY	ENSELENI LIBRARY ISSUE DESK	46 860,00
WHOLE OF MUNICIPALITY	COMPACTION OF RICHARDSBAY AND ESIKHALENI	51 000,00
WHOLE OF MUNICIPALITY	FURNITURE FOR TRAFFIC SECTION	54 013,00
WHOLE OF MUNICIPALITY	AIR QUALITY FENCING	55 000,00
WHOLE OF MUNICIPALITY	AED 3 FULLY AUTO DEFIBRILLATOR	55 308,00
WHOLE OF MUNICIPALITY	ESS Fire System PhaseII	55 800,00
WHOLE OF MUNICIPALITY	FURNITURE & OFFICE EQUIPM: PARKS SECTION	59 065,00
WHOLE OF MUNICIPALITY	Cost Furnture and Equipment	59 133,53
WHOLE OF MUNICIPALITY	PEDESTRIAN BRIDGES	59 213,00
WHOLE OF MUNICIPALITY	UPGRD AND RENOV TO ROADS AND S WATER DEP	59 700,00
WHOLE OF MUNICIPALITY	R/BAY AIRPORT: PARKHOME OFFICES	60 000,00
WHOLE OF MUNICIPALITY	AQUADENE LIBRARY - FIT EMERGENCY EXIT DO	62 175,00
WHOLE OF MUNICIPALITY	BEACHES: MACHINERY AD EQUIPMENT	63 315,00
WHOLE OF MUNICIPALITY	POOLS: MACHINERY AND EQUIPMENT	67 134,00
WHOLE OF MUNICIPALITY	Occupational Health Clinic Equip	70 942,80
WHOLE OF MUNICIPALITY	AIRCON REPLACEMENT: ELECTRICAL W/SHOP	75 000,00
WHOLE OF MUNICIPALITY	Bus Shelters & Laybyes - all Areas	79 500,00
WHOLE OF MUNICIPALITY	AIRCON REPL: NORTH SERV ELECT S/BY QUART	81 500,00
WHOLE OF MUNICIPALITY	NORTH CENTRAL ARTERIAL DOUBLING	82 318,43
WHOLE OF MUNICIPALITY	ALL LIBRARIES STAFF CHAIRS	86 609,00
WHOLE OF MUNICIPALITY	AIR CONDITIONERS: SCIENTIFIC SERVICES LB	86 940,00

WHOLE OF MUNICIPALITY	TOOLS FOR FLEET MANAGEMENT	90 120,50
WHOLE OF MUNICIPALITY	Furniture City Development	91 349,70
WHOLE OF MUNICIPALITY	Tools for Electrical Department	92 870,00
WHOLE OF MUNICIPALITY	Office Furniture for Occupational Clinic	97 627,00
WHOLE OF MUNICIPALITY	ICT VULNERABILITY SCANS	107 000,00
WHOLE OF MUNICIPALITY	E-DEV: IMPLEMENTS FOR TRACTORS SMMES	107 000,00
WHOLE OF MUNICIPALITY	PURCH & INSTALL OF AIR QAULITY MON EQ	109 315,50
WHOLE OF MUNICIPALITY	Tools for Water and Sanitation	112 124,22
WHOLE OF MUNICIPALITY	WATER RETIC SYSTEM FOR WARD 18 & 22	120 143,75
WHOLE OF MUNICIPALITY	LAB EQUIPMENT FOR VARIOUS WWTW AND WTW	122 652,50
WHOLE OF MUNICIPALITY	Computer Equipm for Water and Sanitation	132 409,01
WHOLE OF MUNICIPALITY	ICT RELATED EQUIPM FOR WWTW FACILITIES	133 633,99
WHOLE OF MUNICIPALITY	Roads: Machinery & Equipment: Borrowings	136 000,00
WHOLE OF MUNICIPALITY	ICT RELATED EQUIPMENT FOR WTW FACILITIES	136 011,75
WHOLE OF MUNICIPALITY	R/BAY AIRPORT: BACKUP WATER TANKS	136 290,00
WHOLE OF MUNICIPALITY	AIRPORT GRASS CUTTING MACHINERY	147 969,57
WHOLE OF MUNICIPALITY	ROADS&STORMW: NEW/REPLACEMENT OF IT EQU	149 343,00
WHOLE OF MUNICIPALITY	132/11KV POLARIS SUBSTATION REFURB	153 554,70
WHOLE OF MUNICIPALITY	RIDE ON MOWERS	160 000,00
WHOLE OF MUNICIPALITY	AIR CONDITIONER FIRE STATION	163 389,94
WHOLE OF MUNICIPALITY	SOCCER GOAL POSTS WITH NETS	165 000,00
WHOLE OF MUNICIPALITY	UPGRADING OF TRAINING YARD	186 650,00
WHOLE OF MUNICIPALITY	W/Water Treatm Works Vulindlela (WULA)	187 889,93
WHOLE OF MUNICIPALITY	Annual Kerb Replace Contr (Replace I/CNB	190 100,00
WHOLE OF MUNICIPALITY	Traffic Calming	195 689,00
WHOLE OF MUNICIPALITY	IT: COMPUTERS FINANCE DEPARTMENT	202 128,50
WHOLE OF MUNICIPALITY	UPGRADE & RENOV TO ROADS & STORMW DEPOTS	205 950,00
WHOLE OF MUNICIPALITY	HEAVY DUTY PRESSURE WASHER	222 993,96
WHOLE OF MUNICIPALITY	LIGHTN PROTECT-HALLS & THUSONG CENTRES	248 319,00
WHOLE OF MUNICIPALITY	ARIES SW/STATION MV SWITCHGEARS RETROFIT	252 000,00
WHOLE OF MUNICIPALITY	R/BAY CIVIC: REPLACEMENT OF LIFTS	266 350,00
WHOLE OF MUNICIPALITY	EQUIPMENT FOR CYGNUS SCADA	285 032,12
WHOLE OF MUNICIPALITY	CONSTR HALL IN WARD 11 NHLANGENYUKE AREA	288 303,20
WHOLE OF MUNICIPALITY	AQUADENE: RENOVATION OF POOL	300 000,00
WHOLE OF MUNICIPALITY	Coastal Erosion Protection	310 716,00
WHOLE OF MUNICIPALITY	LIGHTNING PROTECTION - ALL LIBRARIES	315 960,68
WHOLE OF MUNICIPALITY	REPLACEMENT BULK WATER METERS	320 350,00
WHOLE OF MUNICIPALITY	Water Quality Equipment	322 225,81
WHOLE OF MUNICIPALITY	ESIKH STH: SER DEPOT ROOF COV & STR REP	379 882,90
WHOLE OF MUNICIPALITY	AUDIO VISUAL SYSTEMS AND EQUIPMENT	381 805,80
WHOLE OF MUNICIPALITY	DESIGNS AND PLANS FOR WATERFRONT AREA	399 570,00
WHOLE OF MUNICIPALITY	Replace of Slashers	439 421,78
WHOLE OF MUNICIPALITY	NEW AIRCONDS EXPEND SECTION (CRED & SAL)	445 610,00
WHOLE OF MUNICIPALITY	Walkways (Replace project I/CNBDA1.184)	454 700,00

WHOLE OF MUNICIPALITY	REFURB POUND/STORAGE FACILITY (ALTON)	507 000,00
WHOLE OF MUNICIPALITY	KHOZA: REPLACEMENT PUMPSTATION	567 030,00
WHOLE OF MUNICIPALITY	UPGRADE OF WASTE WATER PUMP AT NSELEN WW	571 133,00
WHOLE OF MUNICIPALITY	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	589 172,00
WHOLE OF MUNICIPALITY	Alkandstrand Staircase,Viewing Deck,Ramp	626 460,18
WHOLE OF MUNICIPALITY	WATER TREATMENT PLANTS AUTOMATION	719 640,00
WHOLE OF MUNICIPALITY	KWADUBE: WATER IMPROVEMENT RETICULATION	720 000,00
WHOLE OF MUNICIPALITY	Fire Fighting Equip	729 985,00
WHOLE OF MUNICIPALITY	132/11KV PHOENIX SUBSTATION REFURB	800 259,00
WHOLE OF MUNICIPALITY	R/BAY AIRPORT: BACKUP SYSTEM	802 099,95
WHOLE OF MUNICIPALITY	REFURBISHMENT OF WATER TREATMENT WORKS	822 083,48
WHOLE OF MUNICIPALITY	RICHARDS BAY AIRPORT REFURBISHMENT	876 760,07
WHOLE OF MUNICIPALITY	DUNFORD ROAD CULVERT REHABILITATION	918 879,00
WHOLE OF MUNICIPALITY	UPGR W/WATER PUMP ALTON MACERATOR	975 000,00
WHOLE OF MUNICIPALITY	UMHLATHUZE: FENCING FOR STADIUM	980 000,00
WHOLE OF MUNICIPALITY	Municipal Building: Rural Roads Offices	985 084,26
WHOLE OF MUNICIPALITY	Rural Sanitation	1 068 144,19
WHOLE OF MUNICIPALITY	SWIM POOLS: IMPROVE/RENOV EMPANGENI POOL	1 179 548,00
WHOLE OF MUNICIPALITY	New & Replace of It Related Equip	1 251 446,33
WHOLE OF MUNICIPALITY	Mzingazi Sewer Reticulation	1 260 349,35
WHOLE OF MUNICIPALITY	EMPANGENI WEST: SER DEPOT ROOF COVER	1 274 416,10
WHOLE OF MUNICIPALITY	CONSTR VULINDLELA CUSTOMER CARE CENTRE	1 355 395,13
WHOLE OF MUNICIPALITY	KWADLANGEZWA: SWIMMING POOL	1 437 321,75
WHOLE OF MUNICIPALITY	RENOVATIONS & REFURB OF OTHER FACILITIES	1 517 395,00
WHOLE OF MUNICIPALITY	UPGRADE OF WASTE WATER PUMP AT ESIKHALEN	1 669 665,52
WHOLE OF MUNICIPALITY	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	1 700 000,00
WHOLE OF MUNICIPALITY	REPLACEMENT PERSONNEL CARRIERS	1 708 764,30
WHOLE OF MUNICIPALITY	ICT EQUIPMENT FOR COUNCIL CHAMBERS	1 727 986,00
WHOLE OF MUNICIPALITY	NGWELEZANE: REPLACEMENT WTW PUMPS	1 818 200,00
WHOLE OF MUNICIPALITY	KWADLANGEZWA SWIMMING POOL	1 883 505,16
WHOLE OF MUNICIPALITY	R/BAY Airport Air Side Pavements	1 928 100,00
WHOLE OF MUNICIPALITY	EST EMPANGENI MATERIAL RECOVERY FACIL	1 936 067,74
WHOLE OF MUNICIPALITY	WASTE WATER TREATMENT PLANTS AUTOMATION	1 999 304,00
WHOLE OF MUNICIPALITY	Network Infrastructure Upgrd	2 013 033,77
WHOLE OF MUNICIPALITY	SCADA DEPLOYMENT FOR 132KV SUBSTATIONS	2 016 054,78
WHOLE OF MUNICIPALITY	REPLACEMENT OF OUTLET VALVE AT PEARCE CR	2 069 574,00
WHOLE OF MUNICIPALITY	VEHICLES FOR TRAFFIC SERVICES HULAMIN	2 193 606,18
WHOLE OF MUNICIPALITY	WATER TREATMENT PLANTS AUTOMATION	2 214 500,00
WHOLE OF MUNICIPALITY	DMV PHASE 6 & 8 DEVELOPMENT	2 294 989,30
WHOLE OF MUNICIPALITY	SIRIUS MV SWITCHGEARS REFURBISHMENT	2 337 426,00
WHOLE OF MUNICIPALITY	NGWELEZANE: 250MM AC PIPE: WTW TO RESERV	2 371 811,00
WHOLE OF MUNICIPALITY	UPGRADE OF NKONINGA PUMPSTATION	2 469 750,00
WHOLE OF MUNICIPALITY	MANDLAZINI/VEGA MV NETWORK REFURBISHMENT	2 506 000,00

WHOLE OF MUNICIPALITY	RENOVATIONS & REFURB OF OTHER FACILITIES	2 530 744,00
WHOLE OF MUNICIPALITY	EMPANGENI B TAXI RANK	2 714 992,99
WHOLE OF MUNICIPALITY	Constr Pedestr Bridge:Empangeni Dumisani	2 999 898,74
WHOLE OF MUNICIPALITY	R/BAY Airport Fencing	3 015 909,81
WHOLE OF MUNICIPALITY	DESIGN&CONSTR; CENTR INDUST AREA LINK RD	3 046 089,73
WHOLE OF MUNICIPALITY	R/BAY CIVIC: RENOVATIONS TO CIVIC CENTRE	3 188 999,46
WHOLE OF MUNICIPALITY	INSTALL OF AIR QUALITY MONITORING EQUIP	3 249 464,50
WHOLE OF MUNICIPALITY	132KV OVERH LINE REFUR-IMPALA TO SCORPIO	3 440 439,70
WHOLE OF MUNICIPALITY	RESURF: 4 X VOLLEYBALL COURT - CENT CMPL	3 794 743,51
WHOLE OF MUNICIPALITY	Electrf of Empangeni Mega Housing - Ph 1	3 807 392,36
WHOLE OF MUNICIPALITY	EL-DT: REP CYGNUS TRANSFORMER INSURANCE	3 917 300,00
WHOLE OF MUNICIPALITY	WATER RETICULATION SYSTEM: WARD 18 & 22	3 934 964,83
WHOLE OF MUNICIPALITY	Upgrading of Valves In Esikhaleni	3 935 206,74
WHOLE OF MUNICIPALITY	BULK STORMWATER INFRASTR (AQUADENE)	3 999 895,52
WHOLE OF MUNICIPALITY	Constr Pedestrian Bridge: Ward9 eNseleni	3 999 956,21
WHOLE OF MUNICIPALITY	ESIKHALENI: CONSTRUCTION FITNESS CENTRE	3 999 999,60
WHOLE OF MUNICIPALITY	RENOVATIONS - FS EXPENDITURE SECTION	4 090 568,00
WHOLE OF MUNICIPALITY	IYATHI 11 KV SWITCHING STATION ESTAB	4 105 787,00
WHOLE OF MUNICIPALITY	Improv / Renovs to Empangeni Pool	4 155 549,38
WHOLE OF MUNICIPALITY	URBAN ROADS: AQUADENE HOUSING ACCESS RDS	4 171 799,88
WHOLE OF MUNICIPALITY	R/BAY AIRPORT: AIRFIELD GROUND LIGHTING	4 441 885,51
WHOLE OF MUNICIPALITY	EMPANGENI UPGR WASTE WATER TREATM PLANT	4 560 850,00
WHOLE OF MUNICIPALITY	RICHARDS BAY TAXI RANK - PHASE 2	5 066 865,64
WHOLE OF MUNICIPALITY	PIPE REPLACEMENT FOR VARIOUS AREAS	5 449 399,50
WHOLE OF MUNICIPALITY	P/CRESCENT: UPGR WATER PUMPSTN ELEC INFR	5 625 657,00
WHOLE OF MUNICIPALITY	Rehab Urban Roads: Alumina & Bullion	5 645 715,10
WHOLE OF MUNICIPALITY	132/11KV HERCULES SUBSTATION REFURB	6 196 883,00
WHOLE OF MUNICIPALITY	REPLACEMENT OF 600MM AC PIPE WITH HDPE	6 864 834,00
WHOLE OF MUNICIPALITY	132/11KV PHOENIX SUBSTATION REFURB	6 895 302,83
WHOLE OF MUNICIPALITY	EMPANGENI WATER PIPE REPLACEMENT	7 014 298,00
WHOLE OF MUNICIPALITY	132KV OVERH LINE REFUR-IMPALA TO SCORPIO	7 015 350,58
WHOLE OF MUNICIPALITY	DUNFORD ROAD CULVERT REHABILITATION	7 165 608,10
WHOLE OF MUNICIPALITY	SWIMMING POOL - VULINDLELA	7 272 616,37
WHOLE OF MUNICIPALITY	REPLACE 600MM PIPE/630M HDPE PIPE MZINGW	7 483 676,00
WHOLE OF MUNICIPALITY	Construction Of Esikhaleni Fitness Centr	7 551 827,67
WHOLE OF MUNICIPALITY	INSTALLATION OF PREPAID WATER METERS	8 319 244,50
WHOLE OF MUNICIPALITY	MANDLAZINI/VEGA MV NETWORK REFURBISH	8 436 500,00
WHOLE OF MUNICIPALITY	WARD 18 AND 22 ELECTRIFICATION	8 824 963,59
WHOLE OF MUNICIPALITY	GENERATORS FOR WATER TREATMENT FACIL	10 106 683,50
WHOLE OF MUNICIPALITY	WT-TREATMENT: PUMPSTATION - GENERATORS	11 398 094,18
WHOLE OF MUNICIPALITY	REFURBISHMENT OF STADIUM	11 984 599,19
WHOLE OF MUNICIPALITY	132/11KV SCORPIO SUBSTATION REFURB	12 623 115,33
WHOLE OF MUNICIPALITY	DESG&CONSTR: CENTRAL INDUST AREA LINK RD	13 271 564,07
WHOLE OF MUNICIPALITY	REFURBISHMENT OF WATER TREATMENT WORKS	13 845 480,78
WHOLE OF MUNICIPALITY	AQUADENE HOUSING ACCESS ROADS	14 835 742,39

WHOLE OF MUNICIPALITY	5ML PACKAGE PLANT AND 2 X 3ML RESERVOIRS	14 853 705,87
WHOLE OF MUNICIPALITY	132/11KV 30MVA CYGNUS TRANSFORMER INST	15 331 560,40
WHOLE OF MUNICIPALITY	MKHWANAZI NORTH: ZONE R	16 730 392,12
WHOLE OF MUNICIPALITY	NTAMBANANA WATER RETICULATION	23 999 995,92
WHOLE OF MUNICIPALITY	Mandlanzini Agri Village Sewer	24 946 198,59
WHOLE OF MUNICIPALITY	DESIGN&CONSTR: CENTR INDUST AREA LINK RD	27 554 703,22
WHOLE OF MUNICIPALITY	CONSTR 5ML PACKAGE PLANT & 2 X 3ML RES	33 387 949,20
WHOLE OF MUNICIPALITY	CONSTRUCTION OF PACKAGE PLANT	41 824 890,49
WHOLE OF MUNICIPALITY	PIPE REPLACEMENT FOR VARIOUS AREAS	48 960 625,02
TOTAL		600 195 599,22
GRAN TOTAL		797 865 313,58

APPENDIX P: SERVICE CONNECTION BACKLOGS AT SCHOOLS AND CLINICS.

None

APPENDIX Q: SERVICE BACKLOGS EXPERIENCED BY THE COMMUNITY WHERE ANOTHER SPHERE OF GOVERNMENT IS RESPONSIBLE FOR SERVICE PROVISION.

Not availalbe

APPENDIX R: DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

Declaration of Loans and Grants made by the Municipality			
All organisations or Persons in receipt of Grants provided by the Municipality	Nature of Project	Conditions attached to funding	Value
SPCA	Grant- in - aid	None	465 800
Bursaries Employee's Children	Grant- in - aid	None	467 038
Funeral Councillors	Grant- in - aid	None	96 950
University Registrations	Grant- in - aid	None	516 000
Disaster Management Awareness Campaigns	Grant- in - aid	None	480 822
Mandela Day Celebration	Grant- in - aid	None	404 980
uMhlathuze Community Tourism Association	Grant- in - aid	None	300 000
Dolosfees Festival	Grant- in - aid	None	100 000
Mhlongo ME	Grant- in - aid	None	100 000
Boys to Men	Grant- in - aid	None	94 500
Girls to Women	Grant- in - aid	None	87 000
Youth Development: Community Youth Month Celebration	Grant- in - aid	None	1 257 490
Agricultural Projects	Grant- in - aid	None	134 000
Cheita Funding Training and Development	Grant- in - aid	None	25 000
Christmas Party for Senior Citizens	Grant- in - aid	None	749 758
State of the City	Grant- in - aid	None	434 782
Richards Bay Diwali and Culture Committee	Grant- in - aid	None	100 000
Ingezo Yamabhinca NPC	Grant- in - aid	None	215 000
Mpanza KK	Grant- in - aid	None	177 500
Indabuko Yethu Art Foundation	Grant- in - aid	None	100 000
Manzini Empire Caterers Pty Ltd	Grant- in - aid	None	400 000
Jabulani Shandu Ematshane Production	Grant- in - aid	None	50 000
Employment Incentive Initiative	Grant- in - aid	None	1 786 416
Skills Transfer - Bricklaying	Grant- in - aid	None	126 720
Skills Transfer - Plumbing	Grant- in - aid	None	149 600
Economic Development Assistance - Poultry	Grant- in - aid	None	108 080
			8 927 436

APPENDIX S: DECLARATION OF RETURNS NOT MADE IN DUE TIME UNDER MFMA S71

None

All returns submitted on time as required in terms of MFMA Section 71

APPENDIX T: NATIONAL AND PROVINCIAL OUTCOME FOR LOCAL GOVERNMENT

The National Government adopted 12 strategic outcomes for 2014 to 2019 term of office. Out of 12 outcomes, only 6 outcomes directly affect local government. The progress made in respect of the City of uMhlathuze is outlined below and can be used by the National and Provincial spheres to monitor and evaluate service delivery performance

APPENDIX U: TOP RATED RISKS 2023/2024

Risk ranking	Risk reference and name			Residual Risk Rating
1	COU 01: Non-compliance with Supply Chain Management legislative prescripts (Value Chain)			25
	POSSIBLE CAUSES	POSSIBLE IMPACTS	MITIGATIONS	
	1. Lack of business planning 2. Unclear scope and specifications 3. Lack of capacity- SCM 4. Failure to monitor/enforce compliance to work standards- User Department Project Managers 5. Use of generic SLA's 6. Historically problematic agreements 7. Lack of management review over requisitions/ Delegation of Authority 8. Insufficient segregation of duties 9. Commencement of work without signed SLA's in place 10. Unethical Conduct by officials 11. Conflict of interest	1. Unauthorised, Irregular, Wasteful and/ Fruitless expenditure 2. Service delivery protests 3. Customer dissatisfaction 4. Adverse audit opinion 5. Fraud and corruption 6. High total cost of ownership 7. Litigation 8. Withdrawal of Grant Funding 9. Reputational damage	Existing controls: CM1. SCM Policy CM2. Contract Management Policy CM3. Procedure manuals CM4. Ongoing training on SCM legislation CM5. SAP SCM module (ICT system) CM6. Contracts register- reviewed monthly CM7. Contracts monitoring report-quarterly CM8. ECSA (Engineering Council of South Africa) Guidelines CM9. Human Settlement Guideline: Red Book Standards for engineering CM10. Certifying of work conducted, due dilligence and verification of specifications including BOQ CM11. Procurement Plans aligned to SDBIP	

	12. Deliberate leaking of confidential information to outside parties 13. Abuse of deviations and emergency procurement processes 14. Inadequate contract management 15. Lack of quality monitoring of work on the ground, (service delivery risks)		CM12. Bid Committee procedure on processing of reports with maximum timeframes CM13. Bid Committee checklist CM14. Various category SLA's for organisational use CM15. Annual auditing on SCM CM16. Formalized Capex Project Steering Committee (to improve expenditure) CM17. Improved capacitation of SCM CM18. Annual personal Interest declarations and delcaration of interest at meetings Continuous controls: CC1. Training of Management on SCM Best Practice- Bid Committees CC2. Regular meetings of Bid Committees with Accounting officer CC3. Workshopping of departments on SCM Policy (management teams) CC4. Bi-annual report on Contract Management to Management (via Portfolio Committees) CC5. Application of amendments to related legislation- legal opinion to be obtained in such cases (PPFFA)

			CC6. Policy / procedure review CC7. Quarterly submission of progress with implementation of procurement plans to EMCO CC8. Standing item on Management agendas Further action plans: FAP1. Training of Bid Committees NEW FAPS: FAP2. Review of panel of LR Attorneys FAP3. Training of all level 15 and above on Labour Relations- quarterly progress reports from Dec 23
2	COU 02: Failure to achieve unqualified audit		25
	POSSIBLE CAUSES	POSSIBLE IMPACTS	MITIGATIONS
	1. Lack of/ non-adherence/ inadequate internal controls 2. Poor adherence to legislation and policies 3. Poor oversight 4. Corruption and maladministration	1. Reputational damage 2. Poor governance 3. Instability in the administration 4. Non adherence to PAA (amended)	Existing controls: CM1. Independent IA and Risk Activity CM2. Functional Audit Committee CM3. Functional Bid Committees CM4. Improved resolution of AG Findings CM5. Efficient use of automated systems CM6. NT Circular no 111

			CM7. EMCO dedicated meetings focussing on Audit matters CM8. IA Platform with management- to discuss internal and external audit activities CM9. Irregular Expenditure Reduction Strategy- 3 year plan. (Draft strategy is available, currently there's no irregular expenditure as the strategy is aimed at resolving challenges. Irregular expenditure has been written off.) Continuous controls: CC1. AG Action Plan implementation- obtain quarterly updates from FS on progress CC2. Performance Reporting SOP: DMS 1610010 CC3. Performance week engagements with departments Further action plans: FAP1. BI-MONTHLY (once every 2 months) Extended EMCO meetings - to improve compliance and performance Alignment of standard agenda to IDP Framework - quarterly reporting
3	COU 03: UIFW Expenditure (Unauthorised, Irregular, Fruitless and Wasteful)		25
	POSSIBLE CAUSES	POSSIBLE IMPACTS	MITIGATIONS
	1. Lack of/ non-adherence/ inadequate internal controls	1. Non-compliance with SCM prescripts 2. Failure to maintain unqualified audit	Existing controls: CM1. SCM Policy

	2. Poor adherence to legislation and policies 3. Poor oversight 4. Corruption and maladministration 5. Lack of consequence management 6. Extension of scope without following SCM processes 7. Scoping and control of maintenance projects	3. Reputational damage 4. Poor governance 5. Non adherence to PAA (amended)	CM2. Contract Management Policy CM3. Procedure manuals CM4. Ongoing training on SCM legislation CM5. SAP SCM module (ICT system) CM6. Contracts register- reviewed monthly CM7. Contracts monitoring report-quarterly CM8. ECSA (Engineering Council of South Africa) Guidelines CM9. Human Settlement Guideline: Red Book Standards for engineering CM10. Certifying of work conducted, due diligence and verification of specifications including BOQ CM11. Procurement Plans included in SDBIP CM12. Bid Committee checklist Continuous controls: CC1. Training of Management on SCM Best Practice- Bid Committees CC2. Regular meetings of Bid Committees with Accounting officer CC3. Workshop departments on SCM Policy (management teams)

		CC4. Bi-annual report on Contract Management to Management to Portfolio Committees from SCM CC5. Application of amendments to related legislation- legal opinion to be obtained in such cases (PPFA) CC6. Policy / procedure review CC7. Quarterly submission of progress with implementation of procurement plans to EMCO CC8. Collective Agreement monitored and reported upon quarterly by LR. Case register included as part of this reporting. Further action plans: FAP1. Collective Agreement workshops (Consequence Management) with management FAP2: Implementation of MFMA Circular 121 November 2022: DMS 1567920/21 FAP3. Standard agenda and minutes on contracts monitoring / planning by departments FAP4. SOP- confirmation template by PMU, as well as standard Contractor Monthly evaluation FAP5. Emergency work: SOP: assuring value for money FAP6. The use of internal capacity- over-reliance on contractors: Plan (mid to long term) to justify the need for outsourcing. (IS, EES, COMS)

			FAP7. Bid Committee timeframes for processing of reports
4	COU 04: Lack of security/assurance of supply: electricity		25
	POSSIBLE CAUSES	POSSIBLE IMPACTS	MITIGATIONS
	1. Inadequate infrastructure security (cable theft, equipment damage, and vandalism. etc) 2. Inadequate infrastructure reliability (continuity of supply to customers) 3. Outdated telecommunications technology 4. ESKOM as a sole supplier 5. Historically poor design 6. Ageing infrastructure 7. Overloading due to illegal connections 8. Lack of redundancy of electricity supply 9. Vandalism	1. Loss of revenue 2. Service delivery protests 3. Reputational damage 4. Loss of investor confidence 5. Frequent and/or extended power outages 6. Possible revoking of regulatory license due to failure to meet minimum operational standards	Existing controls: CM1. Substation security (physical) CM2. Electrical Infrastructure Maintenance plan (operational)-SAP CM3. Electrical Infrastructure Refurbishment plan (strategic)-ALMIP CM4. NERSA Electrical Distributor License with minimum standards CM5. Reviewed electrical asset management plan - ALMIP CM6. Electricity Bulk Masterplan CM7. Total of 12 electronic surveillance cameras are installed at High Voltage substations CM8. Budget available for electronic surveillance and security at medium voltage substations. CM9. Completed project (replacement of underground cables in Esikhaleni and Brackenham) CM10. Refurbishment of third line Neptune to Scorpio

			CM11. Investigation into further solutions with business-security technology. Detailed in the Safer City strategy (DMS 1569911) and (DMS 1570956) CM12. Electronic surveillance and security upgrade at medium voltage substations: 5 out of 12 completed CM13. Refurbishment contract- 11KV - Scorpio & Polaris switch gear replacement CM14. 132kv Oil Filled Cables in The South Dunes between Hydra and Capella Substations CM15. Installation of 2x 132/11kv 40MVA Transformers at Hercules Substation CM16. Installation of 1x 132/11kv 40MVA Transformers at Polaris Substation Continuous controls: CC1. Execution of Energy Masterplan refurbishment plan CC2. Exploring alternative energy sources in line with the Electricity Masterplan CC3. Daily operational maintenance plan CC4. Aerial and Infrared monitoring over high voltage lines CC5. Improved monitoring of substations: increased frequency of inspections and allocation of guards to the 5 substations currently -ongoing

			Further action plans: FAP1. Installation of 1x 132/11kv 40MVA Transformers at Scorio Substation FAP2. Installation of 1x 132/11kv 40MVA Transformers at Cygnus Substation FAP3. Phoenix Transformer Installation FAP4. Refurbishment contract- 11KV - Phoenix switch gear replacement FAP5. Electronic surveillance and security upgrade at medium voltage substations FAP6. Establishment of second 132KVsupply at Cygnus substation (design, study and Eskom Application)- Completion date 30 June 2024
5	COU 05: Lack of assurance of supply: water		25
	POSSIBLE CAUSES	POSSIBLE IMPACTS	MITIGATIONS
	1. Water scarcity 2. Ageing infrastructure 3. Demand in excess of supply 4. Disjuncture in bulk vs reticulation infrastructure planning- affecting reliability	1. Industry shut down 2. Business interruptions 3. Health care- inability to deliver essential services 4. Inability to fight fires 5. Community unrest	Existing controls: CM1. Bulk Water Master Plan CM2. Addition of 7 x water tankers to fleet CM3.Control and allocation of suppliers from panels for emergency work

	5. Illegal water connections 6. Fleet availability- downtime for repairs 7. SCM and Stores delays 8. Imbalance between staff numbers and operational needs for new infrastructure 9. Vandalism of infrastructure 10. Electricity outages 11. Water losses 12. Scoping and control of maintenance projects 13. Bulk water metering- lack of due diligence 14. Non-adherence to SCM procedures	6. Disruption of Education 7. Disruption of Civil services 8. Escalation of crime 9. Financial loss 10. Litigation 11. Loss of life 12. Environmental pollution 13. Disease outbreak 14. Damage to municipal infrastructure (pipelines, sports fields) 15. Decreased investor confidence 16. Roll over effect on job creation, industrial development and economic growth	CM4. Input into HR strategy on staffing for water services (Organisational Restructuring project) Continuous controls: CC1. Bulk Water Master Plan- quarterly monitoring of implementation CC2. Meeting with Councillors for water awareness- as and when CC3. Meeting with Industries- quarterly CC4. New metre connections, water monitors used to identify illegal water connections. CC5. Water Tanker SOPs (to be formalized once fleet stability is achieved) CC6. Risk & threat assessment on municipal sites and infrastructure conducted quarterly; findings are followed up and resolved; further action plans are discussed with the relevant department. Latest risk & threat assessment completed Further action plans: FAP1. Development of Stormwater Drainage Master Plan (Appointment of a service provider) FAP2. Review of Bulk Water Master Plan FAP3. Purchase of generators to address outages

			FAP4. Emergency work: SOP: assuring value for money FAP5. The use of internal capacity- over-reliance on contractors: Plan (mid to long term) to justify the need for outsourcing FAP6. Approval of Water Tanker SOP- with clause irt fleet availability and demand issues

Risk Continuum: Residual Risk Rating (RRR)			
Risk Index	Risk Magnitude	Risk Acceptability	Proposed Actions
20-25	Maximum risk (red)	Unacceptable	Take action to reduce risk as highest priority. Municipal Management imperative.
15-19	High risk (red)	Unacceptable	
8-14	Medium risk (amber)	Unacceptable	Take action to reduce risk. Inform Municipal Management.
5-7	Low risk (green)	Acceptable	No risk reduction- control, monitor.
1-4	Minimum risk (green)	Acceptable	Inform Municipal Management.

VOLUME II: ANNUAL FINANCIAL STATEMENTS



City of uMhlathuze
Annual Financial Statements
for the year ended 30 June 2024

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

General Information

Nature of business and principal activities

Local government that provides basic services to communities in a sustainable manner, to promote social and economic development.

Executive Committee

Cllr X Ngwezi (Mayor)
Cllr CM Botha(EXCO)
Cllr SH Zulu (EXCO)

Chief Finance Officer

Mr M Kunene

Accounting Officer

Mr NG Zulu

Registered Office

5 Mark Strasse
Central Business District
Richards Bay
3900

Bankers

First National Bank

Auditors

Auditor-General South Africa

City of uMhlathuze
Annual Financial Statements for the year ended 30 June 2024

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 Abbreviations used:	
COID	Compensation for Occupational Injuries and Diseases
DBSA	Development Bank of South Africa
GRAP	Generally Recognised Accounting Practice
HDF	Housing Development Fund
IAS	International Accounting Standards
IPSAS	International Public Sector Accounting Standards
MFMA	Municipal Finance Management Act
mSCOA	Municipal Standard Chart of Accounts

City of uMhlatuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Officer's Responsibilities and Approval

The City of uMhlatuze, situated at 5 Mark Strasse, Richards Bay, is a category B municipality, established in terms of Section 12 (1) of the Municipal Structures Act, 1998 (Act No. 117 of 1998) and published in terms of the Provincial Government Notice 346 on 19 September 2000. The Local Government operations of the Municipality are assigned by section 156 and 229 of the Constitution of the Republic of South Africa, 1996 (Act No. 108 of 1996) and are defined specifically in terms of Section 83 of the Municipal Structures Act 1998 (Act No. 117 of 1998).

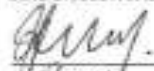
The annual financial statements have been prepared in accordance with Standards of Generally Recognised Accounting Practice (GRAP) including any interpretations, guidelines and directives issued by the Accounting Standards Board.

The annual financial statements are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The annual financial statements set out on page 4 to 79, which have been prepared on the going concern basis by the accounting officer in terms of section 126 (1) of the Municipal Finance Management Act, 2003 (Act No. 56 of 2003) and were signed off by the accounting officer on 31 August 2024.

I certify that the Salaries, allowances and benefits of Councillors and payments made to Councillors as disclosed in note 29 of these annual financial statements are within the upper limits of the framework envisaged in Section 215 of the Constitution, read with the Remuneration of Public Officer Bearers Act, 1998 (Act No. 20 of 1998) and the Minister of Provincial and Local Government's determination in accordance with this Act.

As required by Section 45 of the Municipal Systems Act, 2000 (Act No. 32 of 2000) and Section 121 (4)(a) and (b) of the Municipal Finance Management Act, 2003 (Act No. 56 of 2003) and Gazette number 43582 the Annual Financial Statements were submitted to the Auditor-General South Africa (AGSA) on 31 August 2024.



Mphahlele Zulu
City Manager

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Financial Position as at 30 June 2024

		2024	2023 Restated*
	Note(s)		
Assets			
Current Assets			
Inventory	2	104 118 079	134 270 063
Statutory receivables	3	160 816 197	135 151 431
VAT receivable		2 329 453	15 881 482
Receivables from exchange transactions	4	568 390 117	522 574 879
Other receivables	5	34 351 519	41 819 186
Cash and cash equivalents	6	272 466 861	495 109 011
		<u>1 142 472 226</u>	<u>1 344 806 052</u>
Non-Current Assets			
Investment property	7	83 164 150	108 933 194
Property, plant and equipment	8	7 583 998 126	7 158 937 295
Intangible assets	9	162 980 861	201 853 396
Heritage assets	10	2 464 611	2 464 611
		<u>7 832 607 748</u>	<u>7 472 188 496</u>
Total Assets		<u>8 975 079 974</u>	<u>8 816 994 548</u>
Liabilities			
Current Liabilities			
Financial liabilities	11	177 074 886	167 192 011
Payables from exchange transactions	12	646 716 439	724 378 782
Consumer deposits	13	55 359 079	57 155 018
Employee benefit obligation	16	18 409 000	20 380 000
Unspent conditional grants and receipts	14	15 147 390	38 593 781
Provisions	15	23 905 402	26 678 881
		<u>936 612 196</u>	<u>1 034 378 473</u>
Non-Current Liabilities			
Financial liabilities	11	1 486 622 133	1 244 834 580
Employee benefit obligation	16	267 936 000	263 422 000
		<u>1 754 558 133</u>	<u>1 508 256 580</u>
Total Liabilities		<u>2 691 170 329</u>	<u>2 542 635 053</u>
Net Assets		<u>6 283 909 645</u>	<u>6 274 359 495</u>
Accumulated surplus	17	6 283 909 645	6 274 359 495
Total Net Assets		<u>6 283 909 645</u>	<u>6 274 359 495</u>

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Financial Position as at 30 June 2024

		2024	2023 Restated*
	Note(s)		
Assets			
Current Assets			
Inventory	2	104 118 079	134 270 063
Statutory receivables	3	160 816 197	135 151 431
VAT receivable		2 329 453	15 881 482
Receivables from exchange transactions	4	568 390 117	522 574 879
Other receivables	5	34 351 519	41 819 186
Cash and cash equivalents	6	272 466 861	495 109 011
		<u>1 142 472 226</u>	<u>1 344 806 052</u>
Non-Current Assets			
Investment property	7	83 164 150	108 933 194
Property, plant and equipment	8	7 583 998 126	7 158 937 295
Intangible assets	9	162 980 861	201 853 396
Heritage assets	10	2 464 611	2 464 611
		<u>7 832 607 748</u>	<u>7 472 188 496</u>
Total Assets		<u>8 975 079 974</u>	<u>8 816 994 548</u>
Liabilities			
Current Liabilities			
Financial liabilities	11	177 074 886	167 192 011
Payables from exchange transactions	12	646 716 439	724 378 782
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Provisions	15	23 905 402	26 678 881
		<u>936 612 196</u>	<u>1 034 378 473</u>
Non-Current Liabilities			
Financial liabilities	11	1 486 622 133	1 244 834 580
Employee benefit obligation	16	267 936 000	263 422 000
		<u>1 754 558 133</u>	<u>1 508 256 580</u>
Total Liabilities		<u>2 691 170 329</u>	<u>2 542 635 053</u>
Net Assets		<u>6 283 909 645</u>	<u>6 274 359 495</u>
Accumulated surplus	17	6 283 909 645	6 274 359 495
Total Net Assets		<u>6 283 909 645</u>	<u>6 274 359 495</u>

* See Note 47

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Financial Performance for the year ended 30 June 2024

		2024	2023 Restated*
	Note(s)		
Revenue			
Revenue from exchange transactions			
Service charges	18	2 732 396 420	2 514 859 784
Construction contracts	19	128 188 034	125 288 898
Rental of facilities and equipment		19 192 790	11 244 526
Agency services	24	8 948 306	6 538 756
Licences and permits		3 740 895	3 492 315
Debt Impairment Reversal	20	-	204 116 989
Operational revenue	21	35 756 236	44 224 485
Interest received	22	33 924 989	26 846 335
Gain on disposal of assets and liabilities	42	15 307 260	-
Total revenue from exchange transactions		2 977 454 930	2 936 612 088
Revenue from non-exchange transactions			
Taxation revenue			
Property rates	23	675 918 336	615 807 639
Interest revenue - property rates	23	1 335 393	901 673
Surcharges and Taxes		10 041 597	7 667 511
Inventory water gains	2	557 688 723	581 557 584
Transfer revenue			
Transfers and subsidies	25	808 039 045	752 760 049
Public contributions and donations	26	4 995 120	1 386 692
Fines, Penalties and Forfeits	27	4 179 420	7 276 876
Total revenue from non-exchange transactions		2 062 197 634	1 967 358 024
Total revenue		5 039 652 564	4 903 970 112
Expenditure			
Employee related costs	28	1 104 903 774	1 064 048 199
Remuneration of councillors	29	30 596 809	32 723 590
Inventory Consumed	30	454 959 207	443 351 013
Depreciation and amortisation	31	323 476 536	301 929 662
Impairment loss	8&37	50 333 590	10 121 864
Finance costs	32	158 839 238	89 003 489
Debt Impairment	20	9 339 996	-
Bad debts written off	33	60 676 047	245 948 597
Bulk purchases	34	1 528 384 697	1 250 740 202
Contracted services	35	603 452 379	580 509 509
Transfers and Subsidies	36	8 927 436	8 772 298
Loss on disposal of assets and liabilities	42	-	44 346 166
Water losses	34	402 292 315	434 101 278
Operating expenses	38	293 920 392	305 776 075
Total expenditure		5 030 102 416	4 811 371 942
Surplus for the year		9 550 148	92 598 170

* See Note 47

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Changes in Net Assets for the year ended 30 June 2024

	Accumulated surplus / deficit	Total net assets
Opening balance as previously reported - 30 June 2022	6 043 185 611	6 043 185 611
Adjustments:		
Prior year adjustments - see note 47	138 575 714	138 575 714
Restated* Balance at 01 July 2022	6 181 761 325	6 181 761 325
Changes in net assets		
Surplus for the year	92 598 170	92 598 170
Total changes	92 598 170	92 598 170
Restated* Balance at 01 July 2023	6 274 359 497	6 274 359 497
Changes in net assets		
Surplus for the year	9 550 148	9 550 148
Total changes	9 550 148	9 550 148
Balance at 30 June 2024	6 283 909 645	6 283 909 645

* See Note 47

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Cash Flow Statement for the year ended 30 June 2024

		2024	2023 Restated*
	Note(s)		
Cash flows from operating activities			
Receipts			
Property rates		639 882 391	598 117 233
Sale of goods and services		2 629 260 990	2 299 907 049
Transfers and subsidies		786 237 695	781 337 884
Interest income		35 610 980	33 424 811
Other receipts		87 485 543	75 536 363
Construction contract		128 188 034	125 288 898
		<u>4 306 665 633</u>	<u>3 913 612 238</u>
Payments			
Employee related costs		(1 105 711 389)	(1 076 639 472)
Suppliers		(2 811 051 076)	(2 438 597 610)
Finance costs		(164 419 098)	(83 138 800)
Remuneration of councillors		(31 677 956)	(32 723 590)
Transfers and subsidies		(8 927 437)	(8 772 298)
		<u>(4 121 786 956)</u>	<u>(3 639 871 770)</u>
Net cash flows from operating activities	41	<u>184 878 677</u>	<u>273 740 468</u>
Cash flows from investing activities			
Purchase of property, plant and equipment	8	(747 902 360)	(950 662 963)
Proceeds from sale of assets	8	98 645 000	55 710 000
Purchase of investment property	7	(13 557 053)	(10 775 899)
Purchase of other intangible assets	9	(2 123 055)	(47 743 281)
Net cash flows from investing activities		<u>(664 937 468)</u>	<u>(953 472 143)</u>
Cash flows from financing activities			
Proceeds from financial liabilities		410 000 000	600 000 000
Repayment of financial liabilities		(152 583 359)	(109 923 077)
Net cash flows from financing activities		<u>257 416 641</u>	<u>490 076 923</u>
Net increase/(decrease) in cash and cash equivalents		<u>(222 642 150)</u>	<u>(189 654 752)</u>
Cash and cash equivalents at the beginning of the year		495 109 011	684 763 763
Cash and cash equivalents at the end of the year	6	<u>272 466 861</u>	<u>495 109 011</u>

* See Note 47

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison Budget and Actual Amounts for the year ended 30 June 2024

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Variance as % of final budget
Statement of Financial Performance						
Revenue						
Revenue from exchange transactions						
Service charges	2 973 769 100	136 986 600	3 110 755 700	2 732 396 420	(378 359 280)	12,16 %
Rental from fixed assets	16 923 400	45 000	16 968 400	19 192 790	2 224 390	(13,11)%
Agency services	6 364 800	2 000 000	8 364 800	8 948 306	583 506	(6,98)%
Operational revenue	20 990 400	84 921 000	105 911 400	179 251 530	73 340 130	(69,25)%
Interest	64 529 400	(23 630 000)	40 899 400	33 924 989	(6 974 411)	17,05 %
Total revenue from exchange transactions	3 082 577 100	200 322 600	3 282 899 700	2 973 714 035	(309 185 665)	9
Revenue from non-exchange transactions						
Taxation revenue						
Property rates	736 829 200	(22 862 400)	713 966 800	677 253 729	(36 713 071)	5,14 %
Licences and Permits	3 631 700	-	3 631 700	3 740 895	109 195	(3,01)%
Surcharges and Taxes	6 332 000	-	6 332 000	10 041 597	3 709 597	(58,58)%
Other gains	534 500 400	40 000	534 540 400	557 688 723	23 148 323	(4,33)%
Transfer revenue						
Transfers & subsidies	770 663 000	16 840 000	787 503 000	813 034 165	25 531 165	(3,24)%
Fines, Penalties and Forfeits	15 753 500	(3 470 000)	12 283 500	4 179 420	(8 104 080)	65,98 %
Total revenue from non-exchange transactions	2 067 709 800	(9 452 400)	2 058 257 400	2 065 938 529	7 681 129	0,4%
Total revenue	5 150 286 900	190 870 200	5 341 157 100	5 039 652 564	(301 504 536)	5,6%
Expenditure						
Employee related costs	(1 212 559 100)	25 867 400	(1 186 691 700)	(1 104 903 774)	81 787 926	6,89 %
Remuneration of councillors	(35 509 700)	-	(35 509 700)	(30 596 809)	4 912 891	13,84 %
Inventory consumed	(460 979 000)	(33 738 400)	(494 717 400)	(454 959 207)	39 758 193	8,04 %
Depreciation and amortisation	(320 159 500)	-	(320 159 500)	(323 476 536)	(3 317 036)	(1,04)%
Impairment loss	-	-	-	(50 333 590)	(50 333 590)	- %
Interest	(130 490 500)	(28 187 500)	(158 678 000)	(158 839 238)	(161 238)	(0,10)%
Debt Impairment	(173 882 500)	(64 714 100)	(238 596 600)	(9 339 996)	229 256 604	96,09 %
Bad debts written off	-	-	-	(60 676 047)	(60 676 047)	- %
Bulk purchases	(1 492 128 200)	(135 506 000)	(1 627 634 200)	(1 528 384 697)	99 249 503	6,09 %
Contracted Services	(409 217 200)	(83 840 100)	(493 057 300)	(603 452 379)	(110 395 079)	(22,39)%
Transfers and Subsidies	(14 758 700)	4 799 400	(9 959 300)	(8 927 436)	1 031 864	10,36 %
Other losses	(343 609 600)	(54 600)	(343 664 200)	(402 292 315)	(58 628 115)	(17,06)%
Operational costs	(343 729 600)	(33 629 700)	(377 359 300)	(293 920 392)	83 438 908	22,11 %
Total expenditure	(4 937 023 600)	(349 003 600)	(5 286 027 200)	(5 030 102 416)	255 924 784	4,83
Surplus before taxation	213 263 300	(158 133 400)	55 129 900	9 550 148	(45 579 752)	-
Surplus for the year	213 263 300	(158 133 400)	55 129 900	9 550 148	(45 579 752)	-

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison Budget and Actual Amounts for the year ended 30 June 2024

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Variance as % of final budget
Statement of Financial Position						
Assets						
Current Assets						
Inventory	130 987 721	3 267 742	134 255 463	104 118 079	(30 137 384)	22,45 %
Receivables from non-exchange VAT	143 358 598	47 268 748	190 627 346	160 816 197	(29 811 149)	15,64 %
Trade and other receivables	574 792 951	329 637 296	904 430 247	568 390 117	(336 040 130)	37,15 %
Other receivables	30 749 982	19 459 012	50 208 994	34 351 519	(15 857 475)	26,94 %
Cash and cash equivalents	656 966 980	(346 818 610)	310 148 370	272 466 861	(37 681 509)	12,15 %
	1 536 856 232	52 814 188	1 589 670 420	1 142 472 226	(447 198 194)	- %
Non-Current Assets						
Investment property	117 768 382	4 092 013	121 860 395	83 164 150	(38 696 245)	31,75 %
Property, plant and equipment	7 519 125 188	(94 914 971)	7 424 210 217	7 583 998 126	159 787 909	(2,15) %
Intangible assets	159 650 905	13 405 591	173 056 496	162 980 861	(10 075 635)	5,82 %
Heritage assets	2 464 611	-	2 464 611	2 464 611	-	- %
	7 799 009 086	(77 417 367)	7 721 591 719	7 832 607 748	111 016 029	- %
Total Assets	9 335 865 318	(24 603 179)	9 311 262 139	8 975 079 974	(336 182 165)	- %
Liabilities						
Current Liabilities						
Financial liabilities	211 206 929	(4 234 518)	206 972 411	177 074 884	(29 897 527)	14,45 %
Payables from exchange transactions	778 116 655	2 055 400	780 172 055	646 716 441	(133 455 614)	17,09 %
Consumer deposits	60 941 965	(3 941 683)	57 000 282	55 359 079	(1 641 203)	2,88 %
Employee benefit obligation	-	-	-	18 409 000	18 409 000	- %
Unspent conditional grants and receipts	11 800 091	28 534 629	40 334 720	15 147 390	(25 187 330)	62,45 %
Provisions	25 205 994	12 719 886	37 925 880	23 905 402	(14 020 478)	36,97 %
	1 087 271 634	35 133 714	1 122 405 348	936 612 196	(185 793 152)	16,54 %
Non-Current Liabilities						
Financial liabilities	1 429 321 645	28 048 134	1 457 369 779	1 486 622 133	29 252 354	(2,0) %
Employee benefit obligation	269 577 900	(6 156 000)	263 421 900	267 936 000	4 514 100	(1,7) %
	1 698 899 545	21 892 134	1 720 791 679	1 754 558 133	33 766 454,0	(2,0) %
Total Liabilities	2 786 171 179	57 025 848	2 843 197 027	2 691 170 329	(152 026 698)	5,34 %
Net Assets	6 549 694 139	(81 629 027)	6 468 065 112	6 283 909 645	(184 155 467)	2,85 %
Net Assets						
Reserves						
Capital replacement reserve	190 890 773	(2 345 479)	188 545 294	-	(188 545 294)	- %
Accumulated surplus	6 358 803 366	(79 283 548)	6 279 519 818	6 283 909 645	4 389 827	(0,07) %
Total Net Assets	6 549 694 139	(81 629 027)	6 468 065 112	6 283 909 645	(184 155 467)	2,85 %

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison Budget and Actual Amounts for the year ended 30 June 2024

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Variance as % of final budget
Cash Flow Statement						
Cash flows from operating activities						
Receipts						
Property rates	705 891 172	(14 762 511)	691 128 661	639 882 391	(51 246 270)	9,05 %
Sale of goods and services	3 265 019 120	72 666 208	3 337 685 328	2 629 260 990	(708 424 338)	22,78 %
Transfers and subsidies	770 663 000	16 840 000	787 503 000	786 237 695	(1 265 305)	0,18 %
Interest income	64 514 700	(24 487 270)	40 027 430	35 610 980	(4 416 450)	17,57 %
Other receipts	91 560 985	(26 351 320)	65 209 665	87 485 543	22 275 878	(8,73)%
Construction contract	-	-	-	128 188 034	128 188 034	- %
	4 897 648 977	23 905 107	4 921 554 084	4 306 665 633	(614 888 451)	14,17 %
Payments						
Employee related costs	(2 753 244 420)	(317 067 131)	(3 070 311 551)	(1 137 389 345)	1 932 922 206	64,19 %
Suppliers	(1 212 559 100)	25 867 400	(1 186 691 700)	(2 811 051 076)	(1 624 359 376)	(127,64)%
Finance costs	(130 490 500)	(28 187 500)	(158 678 000)	(164 419 099)	(5 741 099)	(3,62)%
Transfers and subsidies	(14 758 700)	4 799 400	(9 959 300)	(8 927 437)	1 031 863	10,36 %
	(4 111 052 720)	(314 587 831)	(4 425 640 551)	(4 121 786 957)	303 853 594	9,51 %
Net cash flows from operating activities	786 596 257	(290 682 724)	495 913 533	184 878 676	(311 034 857)	
Cash flows from investing activities						
Purchase of property, plant and equipment	(923 382 265)	(16 635 210)	(940 017 475)	(747 902 360)	192 115 115	16,79 %
Proceeds from sale of property, plant and equipment	-	-	-	98 645 000	98 645 000	- %
Purchase of investment property	-	-	-	(13 557 053)	(13 557 053)	- %
Purchase of other intangible assets	-	-	-	(2 123 055)	(2 123 055)	- %
Net cash flows from investing activities	(923 382 265)	(16 635 210)	(940 017 475)	(664 937 468)	275 080 007	25,62 %
Cash flows from financing activities						
Repayment of financial liabilities	(148 932 500)	(1 924 200)	(150 856 700)	(152 583 358)	(1 726 658)	
Proceeds from financial liabilities	406 569 000	3 431 000	410 000 000	410 000 000	-	
Net cash flows from financing activities	257 636 500	1 506 800	259 143 300	257 416 642	(1 726 658)	
Net increase/(decrease) in cash and cash equivalents	120 850 492	(305 811 134)	(184 960 642)	(222 642 150)	(37 681 508)	(20,37)%
Cash and cash equivalents at the beginning of the year	536 116 587	(41 007 576)	495 109 011	495 109 011	-	- %
Cash and cash equivalents at the end of the year	656 967 079	(346 818 710)	310 148 369	272 466 861	(37 681 508)	12,15 %

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison Budget and Actual Amounts for the year ended 30 June 2024

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Variance as % of final budget
Capital expenditure						
Finance and Administration	68 652 500	(40 970 100)	27 682 400	19 440 141	(8 242 259)	29,77 %
Community and Social Services	71 073 500	(23 130 900)	47 942 600	47 177 565	(765 035)	1,60 %
Energy Sources	125 955 000	(29 033 600)	96 921 400	95 975 537	(945 863)	0,98 %
Executive and Council	118 000	(21 100)	96 900	82 292	(14 608)	15,08 %
Environmental protection	117 000	3 304 500	3 421 500	3 413 780	(7 720)	0,23 %
Planning and Development	22 127 000	(13 040 000)	9 087 000	8 967 279	(119 721)	1,32 %
Public Safety	1 785 000	(537 200)	1 247 800	997 837	(249 963)	20,03 %
Sport and Recreation	34 619 900	40 902 000	75 521 900	74 245 822	(1 276 078)	1,69 %
Waste Management	12 230 000	(10 070 900)	2 159 100	2 159 062	(38)	- %
Waste Water Management	125 265 800	(29 625 700)	95 640 100	95 513 659	(126 441)	0,13 %
Water	203 613 400	142 795 100	346 408 500	325 155 395	(15 275 148)	6,14 %
Road Transport	131 940 000	(20 148 400)	111 791 600	110 983 448	(9 740 952)	0,72 %
Other	5 444 000	10 100 000	15 544 000	13 753 495	(1 790 505)	11,52 %
Total expenditure	802 941 100	30 523 700	833 464 800	797 865 312	35 599 488	4,3%

Explanation of variances above 20% is provided on note 54.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

2024

2023

1. Presentation of Annual Financial Statements

These annual financial statements have been prepared on an accrual basis of accounting and in accordance with historical cost convention as the basis of measurement, unless specified otherwise.

A summary of the significant accounting policies, which have been consistently applied in the preparation of these annual financial statements, are disclosed below.

These annual financial statements have been prepared in accordance with Generally Recognised Accounting Practise (GRAP), issued by the Accounting Standard Board (ASB) in accordance with Section 122 (3) of the Municipal Finance Management Act, (Act No 56 of 2003).

The principal accounting policies adopted in the preparation of these annual financial statements are set out below:

- GRAP 1 Presentation of Financial Statement
- GRAP 2 Cash Flow Statements
- GRAP 3 Accounting Policies, Changes in Accounting Estimates and Error
- GRAP 5 Borrowing Costs
- GRAP 9 Revenue from Exchange Transactions
- GRAP 11 Construction Contracts
- GRAP 12 Inventories
- GRAP 13 Leases
- GRAP 14 Events after the Reporting Date
- GRAP 16 Investment property
- GRAP 17 Property, Plant and Equipment
- GRAP 18 Segment Reporting
- GRAP 19 Provisions, Contingent Liabilities and Contingent Asset
- GRAP 20 Related Party
- GRAP 21 Impairment of non-cash generating asset
- GRAP 23 Revenue from Non-exchange transactions
- GRAP 24 Presentation of budget information
- GRAP 25 Employee benefits
- GRAP 31 Intangible Assets
- GRAP 103 Heritage Assets
- GRAP 104 Financial Instruments
- GRAP 108 Statutory Receivables
- GRAP 109 Accounting by Principals and Agents

The following Amendment to GRAP standards have been issued but not yet effective and have not been adopted by the Municipality:

- GRAP 104 Financial Instruments - effective on 1 April 2025

GRAP 104 has revised the way in which financial instruments are classified, how amortised cost is determined and how and when financial assets are assessed for impairment. Management has considered the abovementioned amendment to GRAP standard and anticipates the possible main impact to be on the impairment of financial assets on the assessment of change in credit risk if 30 days past due as opposed to the current practice of assessing change in credit risk if 90 days past due.

The following GRAP standards have been issued and effective but are not applicable to the Municipality

- GRAP 4 The effect of changes in foreign exchange rates
- GRAP 6 Consolidated and separate financial statements
- GRAP 7 Investments in associate
- GRAP 8 Interest in joint venture
- GRAP 10 Financial reporting in hyperinflationary economics
- GRAP 27 Agriculture
- GRAP 32 Standards of GRAP on service concession arrangements: grantor
- GRAP 34 Separate financial statements
- GRAP 35 Consolidated financial statements
- GRAP 36 Investments in associates and joint ventures

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

- GRAP 37 Joint arrangements
- GRAP 38 Disclosures of interests in other entities
- GRAP 105 Transfers of functions between entities under common control
- GRAP 106 Transfers of functions between entities not under common control
- GRAP 107 Mergers

1.1 Presentation currency

These annual financial statements are presented in South African Rand. The figures are rounded off to the nearest rand.

1.2 Going concern assumption

These annual financial statements have been prepared based on the expectation that the municipality will continue to operate as a going concern for at least the next 12 months.

Management considers key financial metrics and approved medium-term budgets, MFMA Section 71 reports together with the municipality's dependency on grants from national and provincial government, to conclude that the going concern assumption used in the compiling of its annual financial statements, is appropriate.

1.3 Materiality

Material omissions or misstatements of items are material if they could, individually or collectively, influence the decisions or assessments of users made on the basis of the financial statements. Materiality depends on the nature or size of the omission or misstatement judged in the surrounding circumstances. The nature or size of the information item, or a combination of both, could be the determining factor.

Materiality has been considered in determining whether information is required to be recognised, measured, presented and disclosed in accordance with the requirements in the Standards of GRAP as well as assessing the effect of omissions, misstatements and errors on the financial statements.

Budget information

Variances between budget and actual amounts are regarded as material when there is a variance of:

-20% or greater in the statement of financial position, the statement of financial performance and the cash flow statement. Budget information accounting policy is detailed on policy note 1.23

1.4 Offsetting

Assets, liabilities, revenue and expenses have not been offset except when offsetting is required or permitted by a Standard of GRAP.

1.5 Significant judgements and sources of estimation uncertainty

The preparation of the Municipality's financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, at the reporting date. However, uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of the asset or liability affected in future periods.

Judgements

In the process of applying the Municipality's accounting policies, management has made the following judgements, which have the most significant effect on the amounts recognised in the financial statements.

Operating lease – Municipality as lessor

The Municipality has entered into commercial property leases on its investment property portfolio. The Municipality has determined, based on an evaluation of the terms and conditions of the arrangements, that it retains all the significant risks and rewards of ownership of these properties and accounts for the contracts as operating leases.

Estimates and assumptions

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, which have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are as follows:

Accounting Policies for the year ended 30 June 2024

1.5 Significant judgements and sources of estimation uncertainty (continued)

Depreciation and impairment

The Municipality depreciates its assets over their estimated useful lives taking into account residual values, where appropriate. The appropriateness of its assets' estimated useful lives, residual values and their depreciation methods are re-assessed on an annual basis. The actual lives of these assets and their respective residual values may vary depending on a variety of factors. In re-assessing asset lives, factors such as technological innovation, product life cycles and maintenance programmes are taken into account.

Management used their judgement in applying the internal and external impairment indicators to its assets.

Consumer receivables

At year-end management makes an estimate of the amount of total outstanding customer debt that it expects to hand over to external debt collectors and the total subsequent receipts it expects to receive after year end. In addition, management estimates the amounts that it expects to recover from outstanding balances handed over based upon the age profile of debts handed over and based on prior experience and trends. A provision for impairment is raised based on these estimates.

Provisions

Provisions were raised and management determined an estimate based on the information available. Additional disclosure of these estimates of provisions are included in note 15 - Provisions.

Post retirement benefits

The present value of the post retirement obligation depends on a number of factors that are determined on an actuarial basis using a number of assumptions. The assumptions used in determining the net cost (income) include the discount rate. Any changes in these assumptions will impact on the carrying amount of post retirement obligations.

The municipality determines the appropriate discount rate every year. This is the interest rate that should be used to determine the present value of estimated future cash outflows expected to be required to settle the pension obligations. In determining the appropriate discount rate, the municipality considers the interest rates of high-quality corporate bonds that are denominated in the currency in which the benefits will be paid, and that have terms to maturity approximating the terms of the related pension liability.

Other key assumptions for pension obligations are based on current market conditions. Additional information is disclosed in Note 16.

1.6 Comparative figures

Prior year Comparative

Where necessary, comparative figures have been restated or reclassified to conform to changes in presentation in the current year.

When the presentation or classification of items in the Annual Financial Statements is amended, prior period comparative amounts are restated. The nature and reason for the reclassification is disclosed. Where accounting errors have been identified in the current year, the correction is made retrospectively as far as is practicable, and the prior year comparatives are restated accordingly. Where there has been a change in accounting policy in the current year, the adjustment is made retrospectively as far as is practicable, and the prior year comparatives are restated accordingly.

Current year Comparative

Budgeted amounts have been included in the annual financial statements for the current financial year only.

1.7 Property, plant and equipment

Initially recognition

Property, plant and equipment are tangible non-current assets (including infrastructure assets) that are held for use in the production or supply of goods or services, rental to others, or for administrative purposes, and are expected to be used during more than one year.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.7 Property, plant and equipment (continued)

Infrastructure assets in particular are those that are part of a system or network, specialised in nature and do not have alternative uses, immovable and maybe subject to constraints on disposal.

The cost of an item of property, plant and equipment is recognised as an asset if, and only if it is probable that future economic benefits or service potential associated with the item will flow to the municipality, and if the cost or fair value of the item can be measured reliably.

Property, plant and equipment are initially recognised at cost on its acquisition date or in the case of assets acquired by grant or donation, deemed cost, being the fair value of the asset on initial recognition. The cost of an item of property, plant and equipment is the purchase price and other costs attributable to bring the asset to the location and condition necessary for it to be capable of operating in the manner intended by the municipality.

Trade discounts and rebates are deducted in arriving at the cost. The cost also includes the necessary costs of dismantling and removing the asset and restoring the site on which it is located.

When significant components of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

The cost of an item of property, plant and equipment acquired in exchange for a non-monetary asset is measured at its fair value. If the acquired item could not be measured at its fair value, its cost was measured at the carrying amount of the asset given up.

Subsequent measurement

Subsequent expenditure relating to property, plant and equipment is capitalised if it is probable that future economic benefits or potential service delivery associated with the subsequent expenditure will flow to the entity and the cost or fair value of the subsequent expenditure can be reliably measured.

Subsequent expenditure incurred on an asset is only capitalised when it increases the capacity or future economic benefits associated with the asset. Where the municipality replaces parts of an asset, it de-recognises the part of the asset being replaced and capitalises the new component.

Subsequently all property plant and equipment, are measured at cost (or deemed cost), less accumulated depreciation and accumulated impairment losses. Compensation from third parties for items of property, plant and equipment that were impaired, lost or given up is included in surplus or deficit when the compensation becomes receivable.

Depreciation

Land is not depreciated as it is regarded as having an indefinite life. Depreciation on assets other than land is calculated on cost, using the straight-line method, to allocate their cost to their residual values over the estimated useful lives of the assets. The depreciation method used reflects the pattern in which the asset's future economic benefits or service potential are expected to be consumed by the municipality on each asset.

Components of assets that are significant in relation to the whole asset and that have different useful lives are depreciated separately. The depreciation rates are based on the estimated useful lives of items of property, plant and equipment.

The Municipality assesses at each reporting date whether there is any indication that the entity's expectations about the residual value and useful life of an asset have changed since the preceding reporting date. If any such indication exists, the municipality revises the expected useful life and/or residual value. The change(s) are accounted for in accordance with the Standard of GRAP on Accounting Policies, Changes in Accounting Estimates and Errors.

Depreciation only commences when the asset is available for use.

The depreciable amount of an asset is allocated on a systematic basis over its useful life.

Each part of an item of property, plant and equipment with a cost that is significant in relation to the total cost of the item is depreciated separately.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.7 Property, plant and equipment (continued)

The depreciation method applied to an asset is reviewed at least at each reporting date and, if there has been a significant change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset, the method is changed to reflect the changed pattern. Such a change is accounted for as a change in an accounting estimate.

The municipality assesses at each reporting date whether there is any indication that the municipality expectations about the residual value and the useful life of an asset have changed since the preceding reporting date. If any such indication exists, the municipality revises the expected useful life and/or residual value accordingly. The change is accounted for as a change in an accounting estimate.

The depreciation charge for each period is recognised in surplus or deficit unless it is included in the carrying amount of another asset.

Items of property, plant and equipment are derecognised when the asset is disposed of or when there are no further economic benefits or service potential expected from the use of the asset.

The gain or loss arising from the derecognition of an item of property, plant and equipment is included in surplus or deficit when the item is derecognised. The gain or loss arising from the derecognition of an item of property, plant and equipment is determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item.

Assets which the municipality holds for rentals to others and subsequently routinely sell as part of the ordinary course of activities, are transferred to inventories when the rentals end and the assets are available-for-sale. Proceeds from sales of these assets are recognised as revenue. All cash flows on these assets are included in cash flows from operating activities in the cash flow statement for the year ended 30 June 2024.

The municipality separately discloses expenditure to repair and maintain property, plant and equipment in the notes to the financial statements (see note 8).

The municipality discloses relevant information relating to assets that are work in progress, in the notes to the financial statements (see note 8).

The table below shows the depreciation methods and average useful lives.

Buildings	Straight line	30 years
Roads and paving	Straight line	15-65 years
Watercraft	Straight line	15 years
Furniture and fixtures	Straight line	7 years
Motor vehicles	Straight line	3-7 years
Computer equipment	Straight line	3-5 years
Computer software, applications and rights	Straight line	3-7 years
Pedestrian bridges	Straight line	30 years
Electricity infrastructure	Straight line	20-30 years
Community	Straight line	5-30 years
Water infrastructure	Straight line	15-65 years
Sewerage infrastructure	Straight line	15-30 years
Housing	Straight line	30 years
Specialised plant and equipment	Straight line	10-15 years
Bins and containers	Straight line	5-10 years
Other property, plant and equipment	Straight line	2-5 years
Specialised vehicles	Straight line	10 years

Derecognition

Items of property, plant and equipment are derecognised when the asset is disposed of or when there are no further economic benefits or service potential expected from the use of the asset. The gain or loss arising on the disposal or retirement of an item of property, plant and equipment is determined as the difference between the sales proceeds and the carrying value and is recognised in the Statement of Financial Performance.

1.8 Leases

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership. A lease is classified as an operating lease if it does not transfer substantially all the risks and rewards incidental to ownership.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.9 Impairment of non-cash-generating assets (continued)

Recognition and measurement

If the recoverable service amount of a non-cash-generating asset is less than its carrying amount, the carrying amount of the asset is reduced to its recoverable service amount. This reduction is an impairment loss.

An impairment loss is recognised immediately in surplus or deficit.

Any impairment loss of a revalued non-cash-generating asset is treated as a revaluation decrease.

When the amount estimated for an impairment loss is greater than the carrying amount of the non-cash-generating asset to which it relates, the municipality recognises a liability only to the extent that is a requirement in the Standards of GRAP.

After the recognition of an impairment loss, the depreciation (amortisation) charge for the non-cash-generating asset is adjusted in future periods to allocate the non-cash-generating asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life.

Reversal of an impairment loss

The municipality assess at each reporting date whether there is any indication that an impairment loss recognised in prior periods for a non-cash-generating asset may no longer exist or may have decreased. If any such indication exists, the municipality estimates the recoverable service amount of that asset.

An impairment loss recognised in prior periods for a non-cash-generating asset is reversed if there has been a change in the estimates used to determine the asset's recoverable service amount since the last impairment loss was recognised. The carrying amount of the asset is increased to its recoverable service amount. The increase is a reversal of an impairment loss. The increased carrying amount of an asset attributable to a reversal of an impairment loss does not exceed the carrying amount that would have been determined (net of depreciation or amortisation) had no impairment loss been recognised for the asset in prior periods.

A reversal of an impairment loss for a non-cash-generating asset is recognised immediately in surplus or deficit.

After a reversal of an impairment loss is recognised, the depreciation (amortisation) charge for the non-cash-generating asset is adjusted in future periods to allocate the non-cash-generating asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life.

In assessing whether there is any indication that an asset may be impaired, the following have been considered:

External sources of information

- Cessation or near cessation, of the demand or need for services provided by the asset;
- Significant long-term changes with an adverse effect on the entity that have taken place during the period or will take place in the near future, in the technological, legal or government policy environment in which the municipality operates.

Internal sources of information

- Evidence of physical damage of an asset;
- Increased expenditure on repairs and maintenance on the asset.

Assets that are subject to depreciation or amortisation are reviewed for impairment whenever events or circumstances indicate that the serviceable amount may not be recoverable.

An impairment loss is recognised for the amount by which the carrying amount exceeds the recoverable service amount.

The recoverable service amount is the higher of the assets fair value less cost to sell, or its value in use.

The value in use is the present value of the asset's remaining service potential expected to be derived from the continuing use of an asset and from its disposal at the end of its useful life.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.10 Intangible assets

An intangible asset is an identifiable non-monetary asset without physical substance. Examples include computer software, licences and development costs.

An asset is identifiable when it:

- is capable of being separated or divided from an entity and sold, transferred, licensed, rented or exchanged, either individually or together with a related contract, assets or liability, or
- arises from contractual rights or other legal rights, regardless whether those rights are transferable or separate from the Municipality or from other rights and obligations.

Initial recognition

The municipality recognises an intangible asset in its Statement of Financial Position only when it is probable that the expected future economic benefits or the service potential that are attributable to the asset will flow to the municipality and the cost or fair value of the asset can be measured reliably.

Internally generated intangible assets are subject to strict recognition criteria before they are capitalised. Research expenditure is never capitalised, while development expenditure is only capitalised to the extent that:

- the Municipality intends to complete the intangible asset for use or sale,
- the Municipality has the ability to use or sell the asset,
- the Municipality can reliably measure expenditure during development,
- it is technically feasible to complete the intangible asset,
- the Municipality has the resources to complete the project, and,
- it is probable that the Municipality will receive future economic benefits or service potential.

Acquired computer software licences are capitalised on the basis of the costs incurred to acquire and bring to use the specific software. Internally generated intangible assets are subject to strict recognition criteria before they are capitalised.

Intangible assets are initially recognised at cost. Where an intangible asset is acquired by the municipality for no or nominal consideration (i.e. a non-exchange transaction), the cost is deemed to be equal to the fair value of that asset on the date acquired.

Amortisation and impairment

The cost of an intangible asset is amortised over the useful life of 3 - 7 years.

The amortisation period and the amortisation method for an intangible asset with a finite useful life are reviewed at each reporting date and any changes are recognised as a change in accounting estimate in the Statement of Financial Performance.

An intangible asset with an indefinite useful life is not amortised.

Subsequent measurement

Intangible assets are carried at its cost less any accumulated amortisation and any accumulated impairment losses.

Derecognition

An intangible asset is derecognised when it is permanently withdrawn from use and no future economic benefit or service potential is derived from it. The gain or loss arising from the disposal of an intangible asset is determined as the difference between the net disposal proceeds, if any, and the carrying amount of the asset. It is recognised in surplus or deficit when the intangible asset is derecognised.

Assets Under Construction

The municipality discloses relevant information relating to assets under construction or development, in the notes to the financial statements (see note 9).

1.11 Investment property

Investment property is property (land or a building - or part of a building - or both) held to earn rentals or for capital appreciation or both, rather than for:

Accounting Policies for the year ended 30 June 2024

1.11 Investment property (continued)

- use in the production or supply of goods or services or for
- administrative purposes, or
- sale in the ordinary course of operations.

Investment property is recognised as an asset when, it is probable that the future economic benefits or service potential that are associated with the investment property will flow to the municipality, and the cost or fair value of the investment property can be measured reliably.

Investment property is initially recognised at cost. Transaction costs are included in the initial measurement.

Where investment property is acquired through a non-exchange transaction, its cost is its fair value as at the date of acquisition.

Costs include costs incurred initially and costs incurred subsequently to add to, or to replace a part of, or service a property. If a replacement part is recognised in the carrying amount of the investment property, the carrying amount of the replaced part is derecognised.

Initial recognition

Investment property is recognised as an asset, only where:

- It is probable that the future economic benefits or service potential that are associated with the investment property will flow to the entity; and
- The cost or fair value of the investment property can be measured reliably.

Investment properties have been initially measured at cost (Transaction costs shall be included in this initial measurement). Transaction costs are costs which are directly attributable to the expenditure, for example professional fees for legal services, conveyancing fees, property transfer taxes and other transaction costs shall be included in this initial measurement.

If payment for investment property is deferred, its cost is the cash price equivalent.

The difference between this amount and the total payments is recognised as interest expense over the period of credit.

Subsequent measures

Subsequently investment properties are stated at cost less accumulated depreciation and accumulated impairment losses.

Depreciation is calculated on cost, using the straight-line method over the useful life of the property. Buildings held under Investment property are depreciated on an average useful life of 30 years. Vacant land held under investment properties is not depreciated.

Derecognition

An investment property is derecognised upon disposal, or when it is permanently withdrawn from use and no future economic benefits or service potential are expected from its disposal. Any gain or loss arising from the retirement or disposal of investment property is included in surplus or deficit in the period of the retirement or disposal.

1.12 Inventory

Consumables are used by the municipality and not sold. Thus, the consumables are subsequently measured at lower of cost and current replacement cost, not at net realisable value.

Water for distribution is measured using weighted average method. Additions to water for distribution is accounted in two ways, namely bulk purchases and own production. Bulk purchases are capitalized in inventory based on actual costs from the service provider. Own productions are capitalised based on all the costs associated with producing water. Capitalised production costs are accounted for as inventory water gains in the Statement of Financial Performance and inventory water in the Statement of Financial Position.

In general, the basis of determining cost is not the first-in, first-out method. The FIFO is only used for consumables.

Land is initially recognised at cost, which is the fair value at recognition date.

Redundant and slow-moving inventories are not all written down to current replacement cost. Only consumables can be. Water and land must be written down to net realisable value.

Accounting Policies for the year ended 30 June 2024

1.13 Revenue from exchange transactions

Revenue is the gross inflow of economic benefits or service potential during the reporting period when those inflows result in an increase in net assets, other than increases relating to contributions from owners.

An exchange transaction is one in which the municipality receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of goods, services or use of assets) to the other party in exchange.

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

Measurement

Revenue is measured at the fair value of the consideration received or receivable, net of trade discounts and volume rebates.

Interest, royalties and dividends

Revenue arising from the use by others of entity assets yielding interest or similar distributions is recognised when:

- It is probable that the economic benefits or service potential associated with the transaction will flow to the municipality, and
- The amount of the revenue can be measured reliably.

Interest is recognised, in surplus or deficit, using the effective interest rate method.

Service fees included in the price of the product are recognised as revenue over the period during which the service is performed.

Service charges relating to electricity and water are based on consumption. Meters are read on a monthly basis and are recognised as revenue in the period of consumption. Where meters cannot be read during a particular month, they are provisionally billed with the necessary adjustments made in the month in which they were read. Revenue from the sale of electricity prepaid meter cards is deferred and recognised as revenue on the consumption basis, commencing on date of purchase.

Service charges relating to refuse removal are recognised on a monthly basis in arrears by applying the approved tariff to each property that has improvements. Tariffs are determined per category of property usage, and are levied monthly based on the number of refuse containers on each property, regardless of whether or not all containers are emptied.

Service charges from sewerage are based on the water consumption on each developed property using the tariffs approved from Council and are levied monthly.

Interest and rentals are recognised on a time apportionment basis.

Revenue arising from the application of the approved tariff of charges is recognised when the relevant service is rendered by applying the relevant gazetted tariffs. This includes the issuing of licences and permits.

Income for agency services is recognised on a monthly basis once the income collected on behalf of agents has been quantified. The income recognised is in terms of the agency agreement.

Revenue from the sale of goods is recognised when the risks and rewards of ownership of the goods is passed to the consumer.

Revenue from exchange transactions is measured at the fair value of the consideration received or receivable taking into account the amount of any trade discounts allowed by the Municipality.

1.14 Revenue from non-exchange transactions

Revenue from non-exchange transactions refers to transactions where the municipality may receive revenue from another entity without directly giving approximately equal value in exchange. Revenue from non-exchange transactions is generally recognised to the extent that the related receipt or receivable qualifies for recognition as an asset and there is no liability to repay the amount.

Revenue from property rates is recognised when the legal entitlement to this revenue arises. Collection charges are recognised when such amounts are legally enforceable. Penalty interest on unpaid rates is recognised on a time proportion basis.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.14 Revenue from non-exchange transactions (continued)

Fines constitute both spot fines and summons. Revenue from spot fines and summons is recognised when it is accrued. Spot fines are usually not given directly to the offender. Further legal processes have to be undertaken before the spot fine is enforceable. In respect to summons, the Public Prosecutor can decide whether to waive the fine, reduce it or prosecute for non-payment by the offender.

Donations are recognised on a cash receipt basis or where the donation is in the form of property, plant and equipment, when such items of property, plant and equipment are brought into use. Furthermore revenue from public contributions and donations is recognised when all conditions associated with the contribution have been met or where the contribution is to finance property, plant and equipment, when such items of property, plant and equipment qualifies for recognition and first becomes available for use by the municipality.

Where public contributions have been received by the municipality has not met the related conditions, a deferred income (liability) is recognised.

Revenue from the recovery of unauthorised, irregular and wasteful expenditure is based on legislated procedures, including those set out in the Municipal Finance Management Act (Act No. 56 of 2003) and is recognised when the recovery thereof from the responsible councillors or officials is virtually certain.

The liability is transferred to revenue as and when the conditions attached to the grant are met. Grants without any conditions attached are recognised as revenue when the asset is recognised.

1.15 Provisions and contingencies

Provisions are recognised when the Municipality has a present or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the provision can be made. Provisions are reviewed at reporting date and adjusted to reflect the current best estimate. Contingent Liabilities and Assets are not recognised but disclosed.

A contingent liability is disclosed unless the possibility of an outflow of resources embodying economic benefits is remote. A contingent asset is disclosed where an inflow of economic benefits is probable.

Future events that may affect the amount required to settle an obligation are reflected in the amount of a provision where there is sufficient objective evidence that they will occur. Gains from the expected disposal of assets are not taken into account in measuring a provision. Provisions are not recognised for future operating losses. The present obligation under an onerous contract is recognised and measured as a provision.

1.16 Housing development fund

Housing selling schemes both complete and in progress at 1 April 1998, were also transferred to the Housing Development Fund. All proceeds from housing developments, which include rental income and sales of houses, is paid into the Housing Development Fund. Monies standing to the credit of the Housing Development Fund are used to finance housing developments within the municipal area. Any transfers to and from the fund are recognized in the statement of changes in net assets. Interest received on housing development funds is transferred to the fund.

1.17 Retirement benefits

The Municipality provides post-retirement medical aid benefits to retired employees. The entitlement to these benefits is usually conditional on the employee remaining in employment up to retirement age.

An actuarial valuation involves making various assumptions. These include the determination of the discount rate, future salary increases, mortality rates and future pension increases. Due to the complexity of the valuation, the underlying assumptions and its long-term nature, a defined benefit obligation is highly sensitive to changes in these assumptions.

The Expected costs of these benefits are accrued of the period of employment. Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are recognised immediately in the statement of financial performance for the reporting period. The defined benefit obligations are valued every year by independent qualified actuaries.

Accounting Policies for the year ended 30 June 2024

1.18 Borrowing costs

Borrowing costs incurred are recognised as an expense in the Statement of Financial Performance in the period in which they are incurred in accordance with GRAP 5.

1.19 Financial instruments

Classification

The Municipality has types of financial instruments and these can be broadly categorised as either Financial Assets or Financial Liabilities.

Subsequent measurement of financial assets and financial liabilities

Financial assets are categorised according to their nature as financial assets at amortised costs and financial liabilities are categorised as financial liabilities carried at amortised cost in accordance with GRAP 104.

Financial assets

The classification of financial assets depends on their nature and purpose, and is determined at the time of initial recognition.

Receivables from exchange transactions and other receivables

Trade and other receivables are categorised as financial assets: loans and receivables are initially recognised at fair value and subsequently carried at amortised cost. Amortised cost refers to the initial carrying amount, plus interest, less repayments and impairments. An estimate is made for doubtful receivables based on a review of all outstanding amounts at year end. The fair value of Debtors is estimated as the present value of future cash flows, discounted at the effective interest rate at the reporting date.

Significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy or financial reorganisation, and default or delinquency in payments (90 days and above) are considered indicators that the trade receivable is impaired. Impairments are determined by discounting expected future cash flows to their present value. Amounts that are receivable within 12 months from the reporting date are classified as current.

An impairment of trade receivables is accounted for by reducing the carrying amount of trade receivables through the use of an allowance account, and the amount of the loss is recognised in the Statement of Financial Performance within operating expenses. When a trade receivable is uncollectible, it is written off.

Subsequent recoveries of amounts previously written off are credited against operating expenses in the Statement of Financial Performance.

Cash and cash equivalents

Cash includes cash on hand (including petty cash) and cash with banks (including call deposits). Cash equivalents are short-term highly liquid investments, readily convertible into known amounts of cash that are held with registered banking institutions with maturities of three months or less and are subject to an insignificant risk of change in value.

For the purposes of the Cash Flow Statement, cash and cash equivalents comprise cash on hand, deposits held on call with banks, net of bank overdrafts. The Municipality categorises cash and cash equivalents as financial assets: loans and receivables. The closing balance on the bank account is representative of its fair value of the monies held.

Financial liabilities

Payables from exchange transactions and Consumer deposits

Financial liabilities consist of trade payables and borrowings. They are categorised as financial liabilities held at amortised cost, are initially recognised at fair value and subsequently measured at amortised cost which is the initial carrying amount, less repayments, plus interest. The fair value of creditors is estimated as the present value of future cash flows, discounted at the market rate of interest at the reporting date.

Other financial liabilities

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.19 Financial instruments (continued)

Borrowings are recognised initially at fair value, net transaction costs incurred. Long-term borrowings are non-derivative financial loans and the Municipality does not hold financial loans for trading purposes. Long-term borrowings are utilised. Other financial liabilities are carried at amortised cost.

The interbank rate or prime lending rate is not the risk-free interest rate, however it has been used as a benchmark for determining the market related rate of interest which is not significantly different to the current rates on long-term loans, hence the fair value of these loans equates their amortised cost.

1.20 Heritage assets

A heritage asset is defined as an asset that has a cultural, environmental, historical, natural, scientific, technological or artistic significance and is held and preserved indefinitely for the benefit of present and future generations. A heritage asset shall be recognised as an asset if, and only if,

- (a) It is probable that the economic benefit or service potential will flow to the Municipality,
- (b) The cost or the fair value will be measured reliably.

Initial measurement

A heritage asset that qualifies for recognition as an asset shall be measured at its cost (Cash price equivalent at the recognition date). Where a heritage asset is acquired through a non-exchange transaction, its cost is deemed to be its fair value as at the date of acquisition.

Subsequent measurement

Heritage assets are not depreciated, since their long economic life and high residual value mean that any depreciation would be immaterial.

After recognition as an asset, heritage assets shall be carried at its cost less any accumulated impairment losses. The Municipality assesses at each reporting date whether there are any indicators of impairment of Heritage assets.

Where there is an indication of impairment the assets are recorded at their recoverable amount or their recoverable service amount.

Derecognition

A Heritage asset is de-recognised when it is disposed or where there is no future economic benefits or service potential are expected from its use or disposal. The gain or loss arising from de-recognition, is determined as the difference between the net disposal proceeds, if any, and the carrying amount of the heritage asset. Such difference is recognised in surplus or deficit when the heritage asset is derecognized.

1.21 Short term benefits

The cost of short-term employee benefits, (those payable within 12 months after the service is rendered, such as paid vacation leave and sick leave, bonuses, and non-monetary benefits such as medical care), are recognised in the period in which the service is rendered and are not discounted.

The expected cost of compensated absences is recognised as an expense as the employees render services that increase their entitlement or, in the case of non-accumulating absences, when the absence occurs. The expected cost of bonus payments is recognised as an expense when there is a legal or constructive obligation to make such payments as a result of past performance.

1.22 Grants in aid

The Municipality donates money, goods or services to individuals, organisations and other sectors of government from time to time. When making these donations, the Municipality does not:

- Receive any goods or services directly in return as would be expected in a purchase or sale transaction;
- Expect to be repaid in future; or
- Expect a financial return, as would be expected from an investment.

These transfers are recognized in the statement of financial performance as expenses in the period during which events giving rise to the transfer occurred.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.23 Budget information

The approved budget covers the fiscal period from 2023/07/01 to 2024/06/30.

The budget is prepared on an accrual basis. The budget amounts are scheduled as a separate additional financial statement called the statement of comparison of budget and actual amounts.

Explanatory comments are provided in the notes to the annual financial statements, first stating reasons for changes from approved to final budget and secondly reasons for overspending or underspending on line items.

1.24 Unauthorised expenditure

Unauthorised expenditure is expenditure that has not been budgeted for, expenditure that is not in terms of the conditions of an allocation received from another sphere of government, municipality or organ of state and expenditure in the form of a grant that is not permitted in terms of the Municipal Finance Management Act (Act No. 56 of 2003)

1.25 Irregular expenditure

Irregular expenditure is expenditure that is contrary to the Municipal Finance Management Act (Act No.56 of 2003), the Municipal Systems Act (Act No.32 of 2000), and the Public Office Bearers Act (Act No. 20 of 1998) or is in contravention of the economic entity's supply chain management policy.

Irregular expenditure is accounted for in line with all relating requirements, including, but not limited to, ruling Legislation, Regulations, Frameworks, Circulars, Instruction Notes, Practice Notes, Guidelines etc (as applicable).

1.26 Fruitless and wasteful expenditure

Fruitless and wasteful expenditure is expenditure that was made in vain and would have been avoided had reasonable care been exercised. Fruitless and wasteful expenditure is accounted for as an expense in the Statement of Financial Performance and when covered, it is subsequently accounted for as revenue in the Statement of Financial Performance.

1.27 Value-added Tax

VAT

The Municipality accounts for Value Added Tax on payments basis. This means that VAT is declared to the South African Revenue Service as input VAT or output VAT only when payments are made to suppliers or payments are received for goods or services. The net output VAT on debtors where money has not been received or creditors where payment has not been made is disclosed separately in the Statement of Financial Position in terms of GRAP 1. Output VAT that relates to debt that has been impaired is accounted for as VAT impairment and disclosed under Other receivables.

1.28 Statutory receivables

Identification

Statutory receivables are receivables that arise from legislation, supporting regulations, or similar means, and require settlement by another entity in cash or another financial asset. The municipality currently has property rates and fines classified in this category.

Carrying amount is the amount at which an asset is recognised in the .

The cost method is the method used to account for statutory receivables that requires such receivables to be measured at their transaction amount, plus any accrued interest or other charges (where applicable) and, less any accumulated impairment losses and any amounts derecognised.

Nominal interest rate is the interest rate and/or basis specified in legislation, supporting regulations or similar means.

The transaction amount (for purposes of this Standard) for a statutory receivable means the amount specified in, or calculated, levied or charged in accordance with, legislation, supporting regulations, or similar means.

Recognition

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.28 Statutory receivables (continued)

The municipality recognises statutory receivables as follows:

- if the transaction is an exchange transaction, using the policy on Revenue from exchange transactions;
- if the transaction is a non-exchange transaction, using the policy on Revenue from non-exchange transactions (Taxes and transfers); or
- if the transaction is not within the scope of the policies listed in the above or another Standard of GRAP, the receivable is recognised when the definition of an asset is met and, when it is probable that the future economic benefits or service potential associated with the asset will flow to the entity and the transaction amount can be measured reliably.

Initial measurement

The municipality initially measures statutory receivables at their transaction amount.

Subsequent measurement

The municipality measures statutory receivables after initial recognition using the cost method. Under the cost method, the initial measurement of the receivable is changed subsequent to initial recognition to reflect any:

- interest or other charges that may have accrued on the receivable (where applicable);
- impairment losses; and
- amounts derecognised.

Accrued interest

Where the municipality levies interest on the outstanding balance of statutory receivables, it adjusts the transaction amount after initial recognition to reflect any accrued interest. Accrued interest is calculated using the nominal interest rate.

Interest on statutory receivables is recognised as revenue in accordance with the policy on Revenue from exchange transactions or the policy on Revenue from non-exchange transactions (Taxes and transfers), whichever is applicable.

Impairment losses

The municipality assesses at each reporting date whether there is any indication that a statutory receivable, or a group of statutory receivables, may be impaired.

In assessing whether there is any indication that a statutory receivable, or group of statutory receivables, may be impaired, the municipality considers, as a minimum, the following indicators:

- Significant financial difficulty of the debtor, which may be evidenced by an application for debt counselling, business rescue or an equivalent.
- It is probable that the debtor will enter sequestration, liquidation or other financial re-organisation.
- A breach of the terms of the transaction, such as default or delinquency in principal or interest payments (where levied).
- Adverse changes in international, national or local economic conditions, such as a decline in growth, an increase in debt levels and unemployment, or changes in migration rates and patterns.

If there is an indication that a statutory receivable, or a group of statutory receivables, may be impaired, the municipality measures the impairment loss as the difference between the estimated future cash flows and the carrying amount. Where the carrying amount is higher than the estimated future cash flows, the carrying amount of the statutory receivable, or group of statutory receivables, is reduced, either directly or through the use of an allowance account. The amount of the losses are recognised in surplus or deficit.

In estimating the future cash flows, a municipality considers both the amount and timing of the cash flows that it will receive in future. Consequently, where the effect of the time value of money is material, the entity discounts the estimated future cash flows using a rate that reflects the current risk free rate and, if applicable, any risks specific to the statutory receivable, or group of statutory receivables, for which the future cash flow estimates have not been adjusted.

An impairment loss recognised in prior periods for a statutory receivable is revised if there has been a change in the estimates used since the last impairment loss was recognised, or to reflect the effect of discounting the estimated cash flows.

City of uMhlathuze

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Accounting Policies for the year ended 30 June 2024

1.28 Statutory receivables (continued)

Any previously recognised impairment loss is adjusted either directly or by adjusting the allowance account. The adjustment does not result in the carrying amount of the statutory receivable or group of statutory receivables exceeding what the carrying amount of the receivable(s) would have been had the impairment loss not been recognised at the date the impairment is revised. The amount of any adjustment is recognised in surplus or deficit.

Derecognition

The municipality derecognises a statutory receivable, or a part thereof, when:

- the rights to the cash flows from the receivable are settled, expire or are waived;
- the municipality transfers to another party substantially all of the risks and rewards of ownership of the receivable; or
- the municipality, despite having retained some significant risks and rewards of ownership of the receivable, has transferred control of the receivable to another party and the other party has the practical ability to sell the receivable in its entirety to an unrelated third party, and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer. In this case, the entity:
 - derecognise the receivable; and
 - recognise separately any rights and obligations created or retained in the transfer.

The carrying amounts of any statutory receivables transferred are allocated between the rights or obligations retained and those transferred on the basis of their relative fair values at the transfer date. The entity considers whether any newly created rights and obligations are within the scope of the Standard of GRAP on Financial Instruments or another Standard of GRAP. Any difference between the consideration received and the amounts derecognised and, those amounts recognised, are recognised in surplus or deficit in the period of the transfer.

1.29 Construction contracts and receivables

The Municipality has a level two accreditation in terms of its participation on the National Housing Programme. It is a project developer in terms of the arrangement to construct and transfer houses to the beneficiaries of the Programme.

Funds received to implement the National Housing Programme are recognised as contract revenue.

Contract revenue comprises:

- (a) the initial amount of revenue agreed in the contract; and
- (b) variations in contract work, claims and incentive payment to the extent that:
 - (i) it is probable that they will result in revenue; and
 - (ii) they are capable of being reliably measured.

Contract revenue is measured at the fair value of the consideration received or receivable.

When the outcome of a construction contract can be estimated reliably, contract revenue is recognised as revenue by reference to the stage of completion of the contract activity at the reporting date.

Cost incurred to implement the National Housing Programme are expensed as contract cost.

Contract costs comprise:

- (a) costs that relate directly to the specific contract;
- (b) costs that are attributable to contract activity in general and can be allocated to the on a systematic and rational basis; and
- (c) other costs are specifically chargeable to the customer under the terms of the contract.

Contract costs include the costs attributable to a contract for the period from the date of securing the contract to the final completion of the contract. Costs that cannot be attributed to contract activity or cannot be allocated to a contract are excluded from the costs of a construction contract.

Accounting Policies for the year ended 30 June 2024

1.29 Construction contracts and receivables (continued)

Any unused funds advanced to the municipality is recognised as a liability.

1.30 Commitments

Items are classified as commitments when an entity has committed itself to future transactions that will normally result in the outflow of cash.

Disclosures are made in respect of capital commitments for all contracts that are ongoing and not yet completed.

- Contracts should be non-cancellable or only cancellable at significant cost (for example, contracts for computer or building maintenance services); and
- Contracts should relate to something other than the routine, steady, state business of the entity – therefore salary commitments relating to employment contracts or social security benefit commitments are excluded.

1.31 Accounting by principals and agents

Identification

An agent is an entity that has been directed by another entity (a principal), through a binding arrangement, to undertake transactions with third parties on behalf of the principal and for the benefit of the principal.

A principal is an entity that directs another entity (an agent), through a binding arrangement, to undertake transactions with third parties on its behalf and for its own benefit.

A principal-agent arrangement results from a binding arrangement in which one entity (an agent), undertakes transactions with third parties on behalf, and for the benefit of, another entity (the principal).

The municipality acts on behalf of the Department of Transport to issue licences to, and collect money from motorists, i.e. there are three parties to the arrangement, Principal (Department of Transport), Agent (uMhlathuze Municipality) and Third party (The Motorist)

Identifying whether an entity is a principal or an agent

When the municipality is party to a principal-agent arrangement, it assesses whether it is the principal or the agent in accounting for revenue, expenses, assets and/or liabilities that result from transactions with third parties undertaken in terms of the arrangement.

The assessment of whether an municipality is a principal or an agent requires the municipality to assess whether the transactions it undertakes with third parties are for the benefit of another entity or for its own benefit.

Recognition

The municipality, as an agent, recognises only that portion of the revenue and expenses it receives or incurs in executing the transactions on behalf of the principal in accordance with the requirements of the relevant Standards of GRAP.

The municipality recognises assets and liabilities arising from principal-agent arrangements in accordance with the requirements of the relevant Standards of GRAP.

City of uMhlathuze

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Accounting Policies for the year ended 30 June 2024

1.32 Internal reserves

Capital replacement reserve (CRR)

This reserve is ring-fenced through the accumulated surplus. In order to finance the provision of infrastructure and other items of property, plant and equipment from internal sources, amounts are transferred from the accumulated surplus/(deficit) to the CRR. A corresponding amount is transferred to a designated CRR bank or investment account. The cash in the designated CRR bank account can only be utilised to finance items of property, plant and equipment. The CRR is reduced and the accumulated surplus/(deficit) is credited by a corresponding amount when the amounts in the CRR are utilised.

The following guidelines are set for the creation and utilisation of the CRR:

- 1) The cash funds that back up the CRR are invested until utilized.
- 2) The CRR may only be utilized for purchasing items of property, plant and equipment, and not their maintenance, unless otherwise directed by Council.
- 3) Whenever an asset is purchased out of the CRR, an amount equal to the cost price of the asset is transferred from CRR and accumulated surplus is credited by a corresponding amount.

Self insurance reserve

The municipality has a Self-Insurance Reserve to set aside amounts to offset potential losses or claims that arises from municipal fleet that is not insured externally. The balance of the Self-Insurance Reserve is determined based on the insurance risk carried by the municipality and past claims history. The balance of the self-insurance fund is invested in short-term cash investments.

Claims are settled by transferring a corresponding amount from the self-insurance reserve to the accumulated surplus.

This reserve is ring-fenced through the accumulated surplus.

1.33 Segment information

A segment is an activity of an entity:

- that generates economic benefits or service potential (including economic benefits or service potential relating to transactions between activities of the same entity);
- whose results are regularly reviewed by management to make decisions about resources to be allocated to that activity and in assessing its performance; and
- for which separate financial information is available.

Reportable segments are the actual segments which are reported on in the segment report. They are the segments identified above or alternatively an aggregation of two or more of those segments where the aggregation criteria are met.

Measurement

The amount of each segment item reported is the measure reported to management for the purposes of making decisions about allocating resources to the segment and assessing its performance. Adjustments and eliminations made in preparing the entity's financial statements and allocations of revenues and expenses are included in determining reported segment surplus or deficit only if they are included in the measure of the segment's surplus or deficit that is used by management. Similarly, only those assets and liabilities that are included in the measures of the segment's assets and segment's liabilities that are used by management are reported for that segment. If amounts are allocated to reported segment surplus or deficit, assets or liabilities, those amounts are allocated on a reasonable basis.

If management uses only one measure of a segment's surplus or deficit, the segment's assets or the segment's liabilities in assessing segment performance and deciding how to allocate resources, segment surplus or deficit, assets and liabilities are reported in terms of that measure. If management uses more than one measure of a segment's surplus or deficit, the segment's assets or the segment's liabilities, the reported measures are those that management believes are determined in accordance with the measurement principles most consistent with those used in measuring the corresponding amounts in the entity's financial statements.

The municipality report on segments in terms of the main revenue generating streams. These segments also represent the funding sources that fund the municipal operations as per mSCOA. Management also uses these segments for determining strategic objectives particularly on the financial viability of each service.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Accounting Policies for the year ended 30 June 2024

1.34 Related parties

A related party is a person or an entity with the ability to control or jointly control the other party, or exercise significant influence over the other party, or vice versa, or an entity that is subject to common control, or joint control.

Control is the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

Joint control is the agreed sharing of control over an activity by a binding arrangement, and exists only when the strategic financial and operating decisions relating to the activity require the unanimous consent of the parties sharing control (the venturers).

Related party transaction is a transfer of resources, services or obligations between the reporting entity and a related party, regardless of whether a price is charged.

Significant influence is the power to participate in the financial and operating policy decisions of an entity, but is not control over those policies.

Management are those persons responsible for planning, directing and controlling the activities of the municipality, including those charged with the governance of the municipality in accordance with legislation, in instances where they are required to perform such functions.

Close members of the family of a person are considered to be those family members who may be expected to influence, or be influenced by, that management in their dealings with the municipality.

The municipality is exempt from disclosure requirements in relation to related party transactions if that transaction occurs within normal supplier and/or client/recipient relationships on terms and conditions no more or less favourable than those which it is reasonable to expect the municipality to have adopted if dealing with that individual entity or person in the same circumstances and terms and conditions are within the normal operating parameters established by that reporting entity's legal mandate.

Where the municipality is exempt from the disclosures in accordance with the above, the municipality discloses narrative information about the nature of the transactions and the related outstanding balances, to enable users of the entity's financial statements to understand the effect of related party transactions on its annual financial statements.

1.35 Events after reporting date

Events after reporting date are those events, both favourable and unfavourable, that occur between the reporting date and the date when the financial statements are authorised for issue. Two types of events can be identified:

- those that provide evidence of conditions that existed at the reporting date (adjusting events after the reporting date); and
- those that are indicative of conditions that arose after the reporting date (non-adjusting events after the reporting date).

The municipality will adjust the amount recognised in the financial statements to reflect adjusting events after the reporting date once the event occurred.

The municipality will disclose the nature of the event and an estimate of its financial effect or a statement that such estimate cannot be made in respect of all material non-adjusting events, where non-disclosure could influence the economic decisions of users taken on the basis of the financial statements.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
2. Inventory		
Consumable stores	28 004 190	36 179 513
Water for distribution	2 516 471	4 783 747
Land	73 597 418	93 306 801
	104 118 079	134 270 063
Inventory pledged as security		
During the year no Inventory was pledged as security.		
Water for distribution		
Opening balance	4 783 747	3 382 594
Bulk purchases	173 500 723	162 362 936
Own production (Inventory gain)	557 688 723	581 557 585
Water losses/ Non revenue water	34 (402 292 315)	(434 101 278)
Inventory consumed (Authorised consumption)	(331 164 407)	(308 418 090)
Closing balance	2 516 471	4 783 747

City of uMhlatuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
3. Statutory receivables		
Fines	43 067 120	41 036 340
Property rates	159 123 149	127 340 998
Impairment - Rates	(28 600 000)	(22 600 000)
Impairment - Fines	(14 776 072)	(10 823 907)
	<u>160 816 197</u>	<u>135 151 431</u>

Statutory receivables general information

Transaction(s) arising from statute

Property Rates

Property rates are levied in terms of the Local Government: Municipal Property Rates Act No 6 of 2004, hence this is therefore recognised as a Statutory receivable. The receivable is calculated by the Council Approved rates randages against the valuation of the individual properties within the Municipality's jurisdiction. Council Approved rebates and exemptions are further applied to reduce the receivables.

Fines

Traffic fines are issued to offenders in terms of the Criminal Procedures Act, hence this is therefore recognised as a Statutory receivable. The receivable is calculated by determining the value of the fine to be paid on initial recognition, and accounting for subsequent measurement by taking into account reductions and discounts made to the value of the fine payable in terms of the court of law.

Interest or other charges levied/charged

The Municipality charges interest on all outstanding debtor balances older than 30 days in respect of the property rates account using the nominal rate.

Basis used to assess and test whether a statutory receivable is impaired

The municipality assesses at each reporting date whether there is any indication that a statutory receivable, or a group of statutory receivables, may be impaired.

If there is an indication that a statutory receivable or a group of Statutory receivables may be impaired, the Municipality measures the impairment loss as the difference between the estimated future cash flows and the carrying amount. When the carrying amount is higher than the estimated future cash flows, the carrying amount of the statutory receivable is reduced. The amount of loss is recognised in the surplus or deficit.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

2024

2023

3. Statutory receivables (continued)

Statutory receivables past due but not impaired

Statutory receivables which are less than 3 months past due are not considered to be impaired. At 30 June 2024, 11 354 132 (2023: 7 872 549) were past due but not impaired.

The ageing of amounts past due but not impaired is as follows:

1 month past due	6 299 420	3 404 487
2 months past due	5 054 712	4 468 062
Rates		
Current (0-30 days)	62 890 338	59 490 364
31-60 days	6 135 280	3 827 737
61-90 days	4 639 062	3 380 412
91-120 days	8 002 152	2 356 392
121-365 days	27 066 049	23 645 554
>365 days	50 392 268	34 640 540
	159 125 149	127 540 999

Fines		
Current (0-30 days)	64 250	19 050
31-60 days	164 140	(423 250)
61-90 days	415 650	887 650
91-120 days	521 950	1 352 950
121-365 days	2 864 790	4 322 450
>365 days	41 036 340	34 877 490
	45 067 120	41 036 340

Reconciliation of provision for impairment for statutory receivables

Opening balance	(33 425 906)	(81 332 422)
Contribution	(9 950 166)	47 906 516
	(43 376 072)	(33 425 906)

4. Receivables from exchange transactions

Gross balances		
Electricity	239 697 307	168 790 940
Water	320 142 970	301 175 457
Sewerage	30 059 929	31 833 181
Refuse	24 120 834	22 443 645
Sundry Debtors	34 891 027	89 192 430
Housing rental	38 778 050	29 139 226
	687 690 117	642 574 879

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
4. Receivables from exchange transactions (continued)		
Less: Allowance for impairment		
Electricity	(41 700 000)	(31 600 000)
Water	(55 600 000)	(58 400 000)
Sewerage	(5 200 000)	(3 900 000)
Refuse	(4 200 000)	(5 800 000)
Sundry Debtors	(5 500 000)	(15 600 000)
Housing rental	(7 100 000)	(4 700 000)
	(119 300 000)	(120 000 000)
Net balance		
Electricity	197 997 307	137 190 940
Water	264 542 970	242 775 457
Sewerage	24 859 929	27 933 181
Refuse	19 920 834	16 643 645
Sundry Debtors	29 391 027	73 592 430
Housing rental	31 678 050	24 439 226
	568 390 117	522 574 879
Electricity		
Current (0 -30 days)	221 721 204	221 319 661
31 - 60 days	3 094 039	555 527
61 - 90 days	3 407 062	(3 687 198)
91 - 120 days	2 111 248	(49 478 189)
121 - 365 days	7 838 745	(3 828 885)
> 365 days	1 525 009	3 910 024
Less: Allowance for impairment	(41 700 000)	(31 600 000)
	197 997 307	137 190 940
Water		
Current (0 -30 days)	125 972 761	52 354 166
31 - 60 days	9 988 432	10 413 963
61 - 90 days	6 397 067	14 762 581
91 - 120 days	5 715 459	19 169 139
121 - 365 days	50 246 206	97 643 610
> 365 days	121 823 045	106 831 998
Less: Allowance for impairment	(55 600 000)	(58 400 000)
	264 542 970	242 775 457
Sewerage		
Current (0 -30 days)	12 336 895	16 515 821
31 - 60 days	912 965	691 465
61 - 90 days	1 365 351	970 330
91 - 120 days	928 303	834 635
121 - 365 days	5 815 532	5 230 694
> 365 days	8 700 883	7 590 236
Less: Allowance for impairment	(5 200 000)	(3 900 000)
	24 859 929	27 933 181

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
4. Receivables from exchange transactions (continued)		
Refuse		
Current (0 - 30 days)	11 379 236	10 574 007
31 - 60 days	649 117	623 807
61 - 90 days	1 422 208	836 679
91 - 120 days	651 671	856 814
121 - 365 days	4 058 992	4 254 325
> 365 days	5 959 610	5 298 013
Less: Allowance for impairment	(4 200 000)	(5 800 000)
	19 920 834	16 643 645
Sundry debtors		
Current (0 - 30 days)	3 235 101	61 481 462
31 - 60 days	459 783	247 419
61 - 90 days	1 373 862	507 298
91 - 120 days	265 340	192 365
121 - 365 days	3 343 805	1 219 107
> 365 days	26 213 136	25 544 779
Less: Allowance for impairment	(5 300 000)	(15 600 000)
	29 391 027	73 592 430
Housing rental		
Current (0 - 30 days)	4 121 431	3 289 567
31 - 60 days	794 760	1 523 085
61 - 90 days	3 411 824	901 474
91 - 120 days	871 309	1 088 929
121 - 365 days	7 693 565	6 437 046
> 365 days	21 885 161	15 899 125
Less: Allowance for impairment	(7 100 000)	(4 700 000)
	31 678 050	24 439 226

City of uMhlatuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
4. Receivables from exchange transactions (continued)		
Summary of debtors by customer classification		
Residential		
Current (0 - 30 days)	37 009 766	24 162 579
31 - 60 days	3 634 593	2 192 330
61 - 90 days	6 415 728	4 511 612
91 - 120 days	6 170 414	5 472 723
121 - 365 days	40 464 913	36 258 469
> 365 days	93 577 510	109 020 267
	<u>187 292 924</u>	<u>181 617 980</u>
Less: Allowance for impairment	(34 248 567)	(36 004 366)
	<u>153 044 357</u>	<u>145 613 614</u>
Industrial/ commercial		
Current (0 - 30 days)	179 621 279	201 934 836
31 - 60 days	4 988 295	3 461 463
61 - 90 days	7 230 679	(1 740 587)
91 - 120 days	2 864 212	(48 122 818)
121 - 365 days	14 346 716	13 950 659
> 365 days	62 670 976	51 291 092
	<u>271 722 157</u>	<u>220 774 645</u>
Less: Allowance for impairment	(44 511 022)	(38 777 002)
	<u>227 211 135</u>	<u>181 997 643</u>
National and provincial government		
Current (0 - 30 days)	162 135 583	139 436 108
31 - 60 days	7 256 207	8 401 474
61 - 90 days	3 730 968	11 520 140
91 - 120 days	1 508 705	15 313 785
121 - 365 days	24 185 214	60 746 769
> 365 days	29 858 359	4 763 979
	<u>228 675 036</u>	<u>240 182 255</u>
Less: Allowance for impairment	(40 540 411)	(45 218 633)
	<u>188 134 625</u>	<u>194 963 622</u>
Total		
Current (0 - 30 days)	378 766 629	365 534 685
31 - 60 days	15 899 094	14 055 267
61 - 90 days	17 377 374	14 291 165
91 - 120 days	10 543 330	(27 336 310)
121 - 365 days	78 996 844	110 955 898
> 365 days	186 106 846	165 074 174
	<u>687 690 117</u>	<u>642 574 879</u>
Less: Allowance for impairment	(119 300 000)	(120 000 000)
	<u>568 390 117</u>	<u>522 574 879</u>
Less: Allowance for impairment		
> 365 days	(119 300 000)	(120 000 000)

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

2024 2023

4. Receivables from exchange transactions (continued)

Reconciliation of allowance for impairment

Balance at beginning of the year	(120 000 000)	(276 210 000)
Contributions to allowance	700 000	156 210 000
	<u>(119 300 000)</u>	<u>(120 000 000)</u>

Receivables from exchange transactions past due but not impaired

Receivables from exchange transactions which are less than 3 months past due are not considered to be impaired. At 30 June 2024, R 33 276 469 (2023: R 28 346 432) were past due but not impaired.

The ageing of amounts past due but not impaired is as follows:

1 month past due	15 899 095	14 055 267
2 months past due	17 377 374	14 291 165

5. Other receivables

Accrued Interest	3 082 312	4 768 303
Prepayment and advances	13 617 449	16 690 143
VAT Output : Impairment	15 560 869	15 652 174
Other	2 090 889	4 708 566
	<u>34 351 519</u>	<u>41 819 186</u>

6. Cash and cash equivalents

Cash and cash equivalents consist of:

Cash on hand	19 943	41 432
Cash book balances	152 446 918	135 067 579
Short-term deposits	120 000 000	360 000 000
	<u>272 466 861</u>	<u>495 109 011</u>

Short-term deposits

As at the end of the financial year, the Municipality had the following call and fixed deposits:

Standard bank (Fixed deposit)	-	90 000 000
Nedbank (Fixed deposit)	-	180 000 000
ABSA (Fixed deposit)	90 000 000	90 000 000
ABSA (Call)	30 000 000	-
	<u>120 000 000</u>	<u>360 000 000</u>

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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2023

6. Cash and cash equivalents (continued)

The municipality had the following bank accounts

Account number / description	Bank statement balances			Cash book balances		
	30 June 2024	30 June 2023	30 June 2022	30 June 2024	30 June 2023	30 June 2022
Absa Bank - Cheque - 2150000028	283 472	269 483	17 373 255	(174 488 727)	281 088	18 217 065
FNB - Cheque - 63039446051	31 265 156	-	-	207 280 203	-	-
Absa Bank - Deposit - 2150000095	2 191 856	7 683 668	11 370 383	2 155 341	12 181 961	14 412 144
FNB - Deposit - 63039446043	52 841 371	-	-	57 836 146	-	-
Absa - Deposit - 9123615121	-	520 016	491 939	50	520 016	491 969
FNB - Deposit - 63059571464	126 258	-	-	126 258	-	-
Absa - Cheque - 9171373496	-	3 025 217	2 861 878	50	3 025 217	2 861 908
FNB - Cheque - 63059568627	110 832	-	-	110 832	-	-
Absa - Deposit - 9092247889	-	7 294 650	6 911 286	-	7 294 650	6 919 811
FNB - Deposit - 63059569112	7 928 446	-	-	7 928 446	-	-
Absa - Deposit - 9171373917	-	6 215 643	5 880 045	50	6 215 643	5 880 074
FNB - Deposit - 63059572719	47 005 050	-	-	47 005 050	-	-
Absa - Deposit - 9233674990	-	755 491	30 634 614	50	755 491	30 517 770
FNB - Deposit - 6305959667	1 122 076	-	-	1 122 076	-	-
Absa - Deposit - 9272068005	-	1 838 071	1 739 493	-	1 838 071	1 751 732
FNB - Deposit - 63059570333	2 054 546	-	-	2 054 546	-	-
Absa - Deposit - 4079286548	166 034	50 192	56 495	-	-	3 710
Absa - Deposit - 9283221999	-	1 652 174	1 565 059	50	1 652 174	1 722 358
FNB - Deposit - 63059570060	84 259	-	-	84 259	-	-
Absa - Deposit - 9082916767	-	1 077 502	1 063 378	50	1 077 502	1 161 139
FNB - Deposit - 63059570937	1 111 728	-	-	1 111 728	-	-
Absa - Deposit - 63059642611	120 459	100 225 766	50 371 266	120 459	100 225 766	50 371 266
Total	146 411 543	130 607 873	130 321 291	152 446 917	135 067 579	134 310 946

City of uMhlathuze
Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

Figures in Rand

7. Investment property

	2024			2023		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Investment property	92 218 749	(9 054 599)	83 164 150	117 594 757	(8 461 563)	108 933 194

Reconciliation of investment property - 2024

	Opening balance	Additions	Disposals	Reclassification	Work in Progress	Depreciation	Total
Investment property	108 933 194	9 619 405	(56 037 078)	17 308 678	3 937 647	(592 697)	83 164 150

Reconciliation of investment property - 2023

	Opening balance	Work in Progress	Depreciation	Total
Investment property	96 620 081	10 775 899	(462 786)	108 933 194

Pledged as security

During the year there was no Investment Property pledged as security.

Reconciliation of Work-in-Progress

Opening balance	10 775 899	-
Additions	9 619 405	10 775 899
Transferred to completed	(14 296 873)	-
	<u>6 098 431</u>	<u>10 775 899</u>

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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7. Investment property (continued)

Maintenance of investment property

The following maintenance costs were incurred:

Preventative Maintenance incurred on

Revenue generating investment property

241 643

244 396

City of uMhlathuze
Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

Figures in Rand

8. Property, plant and equipment

	2024			2023		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Land	1 182 770 394	(48 446 134)	1 134 324 260	1 187 561 577	-	1 187 561 577
Operational Buildings	374 022 199	(201 973 922)	172 048 277	363 156 459	(193 616 336)	169 540 123
Plant and machinery	451 665 309	(251 075 145)	200 590 064	448 337 597	(237 458 780)	210 878 817
Transport assets	117 463 325	(83 886 608)	33 596 717	120 438 806	(81 815 671)	38 623 135
Infrastructure	13 467 954 550	(8 165 716 825)	5 302 237 725	12 887 708 948	(7 992 045 014)	4 895 663 934
Community	922 438 376	(309 767 330)	612 671 046	804 050 727	(287 423 753)	516 626 994
Other property, plant and equipment	56 764 895	(68 641 791)	18 123 104	84 324 650	(64 479 782)	19 844 868
Housing	380 241 729	(69 834 796)	310 406 933	182 886 221	(62 688 374)	120 197 847
Total	16 783 320 777	(9 199 322 651)	7 583 998 126	16 078 404 985	(8 919 527 690)	7 158 937 295

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

Figures in Rand

8. Property, plant and equipment (continued)

Reconciliation of property, plant and equipment - 2024

	Opening balance	Additions	Work-In-Progress	Disposals	Reclassification	Depreciation	Impairment loss	Total
Land	1 187 561 577	-	-	(8 176 888)	5 385 705	-	(48 446 134)	1 134 324 260
Operational Buildings	169 540 123	7 450 013	10 031 652	(665 573)	(3 898 085)	(10 334 146)	(75 707)	172 048 277
Plant and machinery	210 878 817	19 626 576	-	(4 500 896)	-	(25 414 433)	-	200 590 064
Transport Assets	38 623 135	3 902 370	-	(907 947)	-	(8 020 841)	-	33 596 717
Infrastructure	4 895 663 934	214 223 978	405 199 703	(10 588 678)	3 133 869	(208 814 051)	(1 581 050)	5 302 237 725
Community	516 626 994	21 358 667	97 588 164	(137 276)	(215 787)	(22 319 017)	(230 696)	612 671 046
Other property, plant and equipment	19 844 868	2 804 088	-	(72 539)	-	(4 453 313)	-	18 123 104
Housing	120 197 847	-	-	(2 258 446)	-	(7 532 468)	-	110 406 933
	7 158 937 295	269 365 692	512 819 519	(27 308 243)	2 405 702	(281 888 249)	(50 333 590)	7 583 998 126

City of uMhlathuze
Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

Figures in Rand

8. Property, plant and equipment (continued)

Reconciliation of property, plant and equipment - 2023

	Opening balance	Additions	Work-in-Progress	Disposals	Reclassification	Restatement	Depreciation	Impairment loss	Total
Land	1 052 714 969	-	-	(1 959 892)	-	136 787 000	-	-	1 187 561 577
Operational Buildings	149 105 287	7 155 768	24 008 138	(440 557)	-	-	(10 268 513)	-	169 540 123
Plant and machinery	187 046 425	52 693 056	-	(1 778 940)	51 234	(1 035)	(27 110 923)	-	210 878 817
Transport Assets	41 256 423	11 912 937	-	(8 829 848)	188 710	395	(10 915 482)	-	38 623 135
Infrastructure	4 406 005 751	184 649 184	482 515 414	(93 080 433)	-	111 057 411	(185 385 758)	(10 097 615)	4 895 665 934
Community	353 041 549	2 928 979	181 373 677	(26 107)	-	-	(20 667 256)	(24 248)	516 626 994
Other property, plant and equipment	20 068 406	4 685 811	-	(199 389)	(219 944)	-	(4 490 016)	-	19 844 868
Housing	128 308 785	-	-	-	-	-	(8 110 938)	-	120 197 847
	6 337 557 475	264 005 735	687 897 229	(101 296 166)	-	247 843 771	(266 948 886)	(10 121 863)	7 158 937 295

Pledged as security

No assets were pledged as security.

Compensation received for losses on property, plant and equipment – included in operating surplus.

Infrastructure	3 917 577	-
Community	166 008	-
	4 083 585	-

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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8. Property, plant and equipment (continued)

Property, plant and equipment in the process of being constructed or developed

Carrying value of property, plant and equipment that is taking a significantly longer period of time to complete than expected

Other Assets	-	173 684
At a design stage		
Infrastructure	4 659 626	3 695 317
Roads: Project are still at planning phase and has not yet commenced due to limited budget.		
Water: Delays due to portion of land not yet transferred for PPE wastewater re-use project.		

4 659 626 3 869 001

Reconciliation of Work-in-Progress 2024

	Included within Infrastructure	Included within Community	Included within Operational Buildings	Total
Opening balance	961 845 949	250 933 449	40 319 791	1 253 099 189
Additions/capital expenditure	405 199 703	97 588 164	10 031 652	512 819 519
Transferred to completed items	(329 116 132)	(63 718 523)	(37 815 279)	(430 649 934)
	<u>1 037 929 520</u>	<u>284 803 090</u>	<u>12 536 164</u>	<u>1 335 268 774</u>

Reconciliation of Work-in-Progress 2023

	Included within Infrastructure	Included within Community	Included within Operational Buildings	Total
Opening balance	561 596 430	69 583 272	16 311 653	647 491 355
Additions/capital expenditure	482 515 414	181 373 677	24 008 138	687 897 229
Prior year error	(1 773 383)	-	-	(1 773 383)
Transferred to completed items	(80 492 512)	(23 500)	-	(80 516 012)
	<u>961 845 949</u>	<u>250 933 449</u>	<u>40 319 791</u>	<u>1 253 099 189</u>

Expenditure incurred to repair and maintain property, plant and equipment

Employee related costs	95 054 228	239 690 783
Contracted services	121 941 582	141 959 780
Material	89 855 316	98 722 639
Transport	6 608 722	12 130 523
	<u>313 459 848</u>	<u>492 503 725</u>

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

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Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

Figures in Rand

9. Intangible assets

	2024			2023		
	Cost / Valuation	Accumulated amortisation and impairment	Carrying value	Cost / Valuation	Accumulated amortisation and impairment	Carrying value
Patents, trademarks and other rights	9 576 953	(570 681)	9 006 272	9 576 953	(331 258)	9 245 695
Computer software, other	280 231 595	(129 609 464)	150 622 131	278 108 541	(89 053 298)	189 055 243
Servitudes	3 552 458	-	3 552 458	3 552 458	-	3 552 458
Total	293 361 006	(130 380 145)	162 980 861	291 237 952	(89 384 556)	201 853 396

Reconciliation of intangible assets - 2024

	Opening balance	Additions	Amortisation	Total
Patents, trademarks and other rights	9 245 695	-	(239 423)	9 006 272
Computer software, other	189 055 243	2 123 055	(40 756 167)	150 422 131
Servitudes	3 552 458	-	-	3 552 458
	201 853 396	2 123 055	(40 995 590)	162 980 861

Reconciliation of intangible assets - 2023

	Opening balance	Work in Progress	Amortisation	Total
Patents, trademarks and other rights	9 485 119	-	(239 424)	9 245 695
Computer software, other	175 590 528	47 743 281	(34 278 566)	189 055 243
Servitudes	3 552 458	-	-	3 552 458
	188 628 105	47 743 281	(34 517 990)	201 853 396

Pledged as security

There are no Intangible assets pledged as security.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
9. Intangible assets (continued)		
Reconciliation of Work-In-Progress		
Opening balance	54 061 204	6 317 923
Additions	-	47 743 281
Transferred to completed	(54 061 204)	-
	<u>-</u>	<u>54 061 204</u>
A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.		
Other information		
Intangible assets with indefinite lives:		
Servitudes	3 552 458	3 552 458
The useful life of servitudes is considered indefinite as it relates to land and is not bound by any expiry period .		

City of uMhlathuze
Annual Financial Statements for the year ended 30 June 2024

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Figures in Rand

10. Heritage assets

	2024			2023		
	Cost / Valuation	Accumulated impairment losses	Carrying value	Cost / Valuation	Accumulated impairment losses	Carrying value
Art Collections, antiquities and exhibits	524 313	-	524 313	524 313	-	524 313
Historical buildings	1 940 298	-	1 940 298	1 940 298	-	1 940 298
Total	2 464 611	-	2 464 611	2 464 611	-	2 464 611

Reconciliation of heritage assets 2024

Art Collections, antiquities and exhibits	Opening balance	Total
Historical buildings	524 313	524 313
	1 940 298	1 940 298
	2 464 611	2 464 611

Reconciliation of heritage assets 2023

Art Collections, antiquities and exhibits	Opening balance	Total
Historical buildings	524 313	524 313
	1 940 298	1 940 298
	2 464 611	2 464 611

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
11. Other financial liabilities		
At amortised cost		
DBSA loan	363 990 278	398 432 332
Nedbank loan	400 333 806	436 709 739
First National Bank	203 773 203	-
Standard Bank loan	493 577 732	576 864 280
	1 663 697 019	1 412 026 591
Total other financial liabilities	1 663 697 019	1 412 026 591
Refer to Appendix A for interest rates per loan and the full redemption dates.		
Non-current liabilities		
At amortised cost	1 486 622 133	1 244 834 380
Current liabilities		
At amortised cost	177 074 886	167 192 011
12. Payables from exchange transactions		
Trade payables	268 393 201	247 478 001
Payments received in advanced	84 063 424	69 137 363
Retentions	108 826 228	76 736 983
Other payables	60 688 376	48 429 863
Accrued leave pay	23 214 611	23 890 391
Accrued VAT	46 423 087	32 840 723
Accruals	33 860 777	118 080 809
Housing Contracts	1 242 333	87 764 643
	646 716 439	724 378 782
13. Consumer deposits		
Electricity	48 460 801	49 618 184
Water	6 709 119	7 277 311
Regional services levies	189 139	239 323
	55 359 079	57 155 018

Bank Guarantees in favour of the Municipality for consumer deposits amounts R 58 863 442 (2024) and R 59 055 410 (2023)

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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14. Unspent conditional grants and receipts

Unspent conditional grants and receipts comprises of:

Unspent conditional grants and receipts

Provincial Housing Grant	1 182 315	2 729 676
Provincial Local Government Grants	6 101 433	8 452 959
Provincial Libraries Grant	761 704	651 436
King Cetshwayo District Municipality	169 372	169 372
Municipal Disaster Relief Grant	6 932 566	26 590 338
	15 147 390	38 593 781

The nature and extent of government grants recognised in the annual financial statements and an indication of other forms of government assistance from which the municipality has directly benefited; and unfulfilled conditions and other contingencies attaching to government assistance that has been recognised.

See note 25 for reconciliation of grants from National/Provincial Government.

These amounts are invested in a ring-fenced investment until utilised.

15. Provisions

Reconciliation of provisions - 2024

	Opening Balance	Reduction	Total
Pro rata bonus	26 678 881	(2 773 479)	23 905 402

Reconciliation of provisions - 2023

	Opening Balance	Additions	Total
Pro rata bonus	25 205 994	1 472 887	26 678 881

The bonus accrues on an annual basis based on their anniversary month. The provision is an estimate of the amount payable to staff for the following year on a pro-rata basis. The timing of the amount is uncertain with regards to payment of pro-rata bonus when staff members resign.

16. Employee benefit obligations

Post-employment medical benefits

The Municipality operates on 5 accredited medical aid schemes, namely: Bonitas, Hosmed, Keyhealth, LA Health and Samwumed. Pensioners continue on the option they belonged to on the day of their retirement. The independent valuers, ARCH Actuarial Consulting, carried out a statutory valuation for the year ended 30 June 2024 with projected liabilities for year ending 2025 and 2026. The present value of the obligation is R210 309 000 (2023 - R211 651 000). There are no plan assets.

Long-service awards

The municipal employees are entitled to long service awards which can be encashed as per the Bargaining Council agreement. This benefit accrues to employees after 5 years of completed service. The independent valuers, ARCH Actuarial Consulting, carried out a statutory valuation for the year ended 30 June 2024 with projected liabilities for year ending 2025 and 2026. The present value of the obligation is R76 036 000 (2023 - R72 151 000).

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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16. Employee benefit obligations (continued)

The amounts recognised in the are as follows:

Carrying value		
Present value of the defined benefit obligation-wholly unfunded	(283 802 000)	(269 578 000)
Service costs	(14 407 000)	(14 026 000)
Net interest expense	(33 773 000)	(30 497 000)
Remeasurements	45 637 000	30 299 000
	<u>(286 345 000)</u>	<u>(283 802 000)</u>
Non-current liabilities	(267 936 000)	(263 422 000)
Current liabilities	(18 409 000)	(20 380 000)
	<u>(286 345 000)</u>	<u>(283 802 000)</u>

Changes in the present value of the defined benefit obligation are as follows:

Opening balance	283 802 000	269 578 000
Net amount recognised in the statement of financial performance	2 543 000	14 224 000
	<u>286 345 000</u>	<u>283 802 000</u>

Net amount recognised in the statement of financial performance

Service costs	14 407 000	14 026 000
Net interest expense	33 773 000	30 497 000
Remeasurements - Actuarial (gains) losses	(24 811 000)	(12 591 273)
Remeasurements - Benefits Paid	(20 826 000)	(17 707 727)
	<u>2 543 000</u>	<u>14 224 000</u>

Key assumptions used

Key assumptions used	Medical Aid	Long service leave
Discount rate	12,28%	11,36
Average Retirement Age	62 years	62 years
CPI inflation rate	6,26	5,48
Medical aid contribution inflation rate	7,76	
Net discount rate	6,48	4,58
Maximum subsidy inflation rate	5,82	

17. Accumulated surplus

Ring-fenced internal funds and reserves within accumulated surplus - 2024

	Capital replacement reserve	Accumulated Surplus	Insurance reserve	Housing development fund	Total
Opening balance	180 000 000	6 083 814 203	5 000 000	3 545 290	6 274 359 493
Transfer from capital replacement reserve	(165 000 000)	165 000 000	-	-	-
Transfer from housing reserve	-	3 434 438	-	(3 434 438)	-
Surplus for the year	-	9 550 148	-	-	9 550 148
	<u>15 000 000</u>	<u>6 263 798 811</u>	<u>5 000 000</u>	<u>110 832</u>	<u>6 283 909 643</u>

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

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17. Accumulated surplus (continued)

Ring-fenced internal funds and reserves within accumulated surplus - 2023

	Capital replacement reserve	Accumulated Surplus	Insurance reserve	Housing development fund	Total
Opening balance	303 744 526	5 869 751 628	5 000 000	3 265 173	6 181 761 327
Transfer from capital replacement reserve	(123 744 526)	123 744 526	-	-	-
Surplus for the year	-	92 598 170	-	-	92 598 170
Transfer from housing reserve	-	(280 120)	-	280 120	-
	180 000 000	6 085 814 204	5 000 000	3 545 293	6 274 359 497

18. Service charges

Sale of electricity	1 933 188 421	1 754 012 208
Sale of water	560 372 735	545 863 434
Sewerage and sanitation charges	121 497 290	107 728 401
Refuse removal	117 337 974	107 255 741
	2 732 396 420	2 514 859 784

An amount of (2024: R 14 413 684.27) (2023: R 12 791 172.44) received in respect of prepaid electricity sales has been deferred and transferred to amounts received in advance.

An amount of R 363 374.16 for 2024 received in respect of prepaid water sales has been deferred and transferred to amounts received in advance.

19. Construction Contracts

Revenue	128 188 034	125 288 898
Expenditure - Included under Contracted Services	(128 188 034)	(125 288 898)
	-	-

The construction contracts relate to the agreements entered into between the Municipality and the KwaZulu-Natal Department of Housing in respect of housing projects where the Municipality is a project developer in this arrangement. This arrangement is accounted for in line with the accounting policy for Construction Contract - Housing Projects.

The construction contracts expenses consist mainly of contracted services wherein the Municipality procures the services of building contractors and other consultants in the construction of the houses on its behalf.

The construction contracts revenue is recognised on a stage of completion based on the costs incurred. There are no contracts accounted for as work in progress in line with the agreement.

The amounts received in advance for work to be done is recognised as a liability and disclosed on Note 12: Payables from exchange transactions.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
20. Debt impairment /(reversal)		
Contributions to debt impairment provision	9 339 996	(204 116 989)
Debt impairment/ (reversal) is broken down into services as follows:		
Debt Impairment / Reversal		
Electricity	8 782 609	(34 150 000)
Fines	3 950 164	(30 826 516)
Housing rentals	2 086 957	(1 890 000)
Rates	6 000 000	(17 080 000)
Sundry debtors	(8 784 082)	1 570 000
Refuse	(1 391 304)	(1 650 000)
Sewerage	1 130 435	(4 500 000)
Water	(2 434 783)	(115 590 473)
	9 339 996	(204 116 989)
21. Operational Revenue		
Building Plans	270 547	433 984
Extension Fees	-	2 253 879
Forfeited Deposits	4 197 691	8 160 357
Insurance claims refund	4 096 371	1 524 515
Sundries	8 815 970	20 896 054
Advertisement	2 646 802	2 450 827
Discount Received	575 197	644 900
Collection charges	6 351 976	4 869 342
Legal fees recovered	998 478	1 023 499
Fire services	1 660 729	38 366
Skills development levy	1 535 821	843 601
Airport landing fees	3 449 906	288 847
Entrance fees	1 156 748	796 314
	35 756 236	44 224 485
22. Investment received		
Interest revenue		
Bank	33 924 989	26 846 335

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
23. Property rates		
Rates received		
Residential	230 639 024	211 871 782
Commercial	196 944 349	176 208 991
State	9 789 057	9 048 956
Municipal	40 983 133	38 673 315
Small holdings and farms	333 875	295 145
Industrial	171 763 926	155 302 306
Mining	939 692	863 794
Public service infrastructure	39 106 972	36 314 667
Less: Income forgone	(14 381 692)	(12 771 317)
	<u>673 818 336</u>	<u>615 807 639</u>
Property rates - penalties imposed	1 335 393	901 673
	<u>677 253 729</u>	<u>616 709 312</u>
Valuations		
Residential	22 297 010 500	22 251 506 000
Commercial	9 945 487 500	8 664 047 000
State	2 668 722 000	3 706 040 000
Vacant land	3 189 217 000	3 281 475 000
Public benefit organisation	63 496 000	116 108 000
Agriculture	1 130 254 000	1 134 519 000
Industrial	6 933 383 000	6 939 317 000
Mining	36 142 000	36 142 000
Public service infrastructure	205 382 000	209 880 000
	<u>46 469 294 000</u>	<u>46 339 034 000</u>

The first valuation in terms of the Property Rates Act No.6 of 2004 came into effect on 01 July 2008. Valuations were performed on land and buildings together. Valuations on land and buildings are performed every four years. The last valuation came into effect on 1 July 2020. One supplementary valuation roll and objection roll in terms of the new Act were processed during the financial year. The following rate randage and ratio to residential tariff were applied:

	Rates Randage	Ratio to Residential Tariff
Residential	0,0113	1 : 1,00
Business/Commercial	0,0237	1 : 2,10
Industrial	0,0249	1 : 2,20
Agricultural	0,0028	1 : 0,25
Public Service Purposes (State owned)	0,0130	1 : 1,10
Public Services Infrastructure	0,0028	1 : 0,25
PBO's	0,0028	1 : 0,25
Mining	0,0260	1 : 2,30
Vacant Land	0,0237	1 : 2,10

Subject to the provisions contained in the Rates Policy and upon application, the following rebates were applied:

Agricultural Properties - 5%

Non-profit Organisations - 20%

Pensioners - R250 000 Valuation Reduction on primary developed property

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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23. Property rates (continued)

In addition to the statutory R15 000 reduction in the valuation on residential properties, a further reduction of R145 000 of the valuation on all developed residential properties with >R480 000 was made.

Rates are levied on a monthly basis but upon request can be levied annually. The final date for payment of rates that are levied on an annual basis is 30 September of each year, and 30 June for monthly ratepayers. Interest of prime plus 1% is levied on outstanding rates.

24. Agency services

Vehicle Registrations	8 948 306	6 338 756

25. Transfers and subsidies

Operating grants

Equitable share	520 860 000	471 939 000
Finance Management Grant	2 500 000	2 500 000
Expanded Public Works Integrated Grant	2 916 000	3 213 000
Energy Efficiency and demand side management grant	481 154	133 775
Provincial Housing Grant	4 855 015	4 662 506
Provincial Libraries/Museums Grant	12 411 251	11 529 331
Municipal Disaster Relief Grant	5 230 365	7 426 195
Provincial local government grant	2 351 527	1 109 994
Integrated Urban Development Grant	326 400	-
	551 931 712	502 513 801

Capital grants

Integrated Urban Development Grant	171 252 600	209 302 000
Integrated National Electrical Program Grant (INEP)	13 840 000	-
Water Service Infrastructure Grant	52 001 000	37 000 000
Municipal Disaster Relief Grant	14 427 407	949 467
Provincial Libraries/Museums Grant	67 480	1 128 556
Energy Efficiency and demand side management grant	4 518 846	1 866 225
	256 107 333	250 246 248
	808 039 045	752 760 049

Equitable Share

Equitable Share

Current-year receipts	520 860 000	471 939 000
Conditions met - transferred to revenue	(520 860 000)	(471 939 000)
	-	-

In terms of the Constitution, this grant is used to subsidise the provision of basic services to indigent community members

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
25. Transfers and subsidies (continued)		
Water services infrastructure grant		
Current-year receipts	52 001 000	37 000 000
Conditions met - transferred to revenue	(52 001 000)	(37 000 000)
	<u>-</u>	<u>-</u>
National Conditional Grants are allocated in terms of the Division of Revenue Act. The purpose of this grant is to facilitate the planning and implementation of various water and sanitation projects to accelerate backlog reduction and enhance the sustainability of services especially in rural municipalities; provide basic and intermittent water and sanitation supply that ensures provision of services to identified and prioritised communities; support municipalities in implementing water conservation and water demand management projects; support drought relief projects in affected municipalities.		
Provincial Housing Grant		
Balance unspent at beginning of year	2 729 676	2 584 298
Current-year receipts	4 788 080	4 662 506
Conditions met - transferred to revenue	(4 854 964)	(4 662 506)
Interest received	164 564	145 378
Grant withheld	(1 645 041)	-
Conditions still to be met - remain liabilities (see note 14)	<u>1 182 315</u>	<u>2 729 676</u>
Provincial Housing grants were allocated to assist in the refurbishment of various hostels. The grants are spent in accordance with a business plan approved by the Provincial Government. Funds were provided for the housing operating account. Funds were also provided for the Municipality to implement the Enhanced Extended Discount Benefit Scheme.		
Financial management grant		
Current-year receipts	2 500 000	2 500 000
Conditions met - transferred to revenue	(2 500 000)	(2 500 000)
	<u>-</u>	<u>-</u>
National Conditional Grants are allocated in terms of the Division of Revenue Act. The Financial Management Grant is used to promote and support reforms in financial management by building capacity in municipalities to implement the Municipal Finance Management Act (MFMA). No funds have been withheld.		
Integrated National Electrical Program Grant		
Current-year receipts	13 840 000	-
Conditions met - transferred to revenue	(13 840 000)	-
	<u>-</u>	<u>-</u>
National Conditional Grants are allocated in terms of the Division of Revenue Act. To implement the Integrated National Electrification Programme (INEP) by providing capital subsidies to municipalities to increase access to electricity, existing and planned residential dwellings (including informal settlements, farm dwellers, new and existing dwellings) and the installation of relevant bulk infrastructure.		

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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25. Transfers and subsidies (continued)

Provincial Local Government Grant

Balance unspent at beginning of year	8 452 959	5 812 954
Current-year receipts	-	3 750 000
Conditions met - transferred to revenue	(2 351 526)	(1 109 995)
Conditions still to be met - remain liabilities (see note 14)	<u>6 101 433</u>	<u>8 452 959</u>

Provincial Local Government grants are used to implement administrative and financial framework and to provide a municipal infrastructure framework. The grants are spent in accordance with a business plan approved by the Provincial Government. No funds have been withheld.

Provincial Libraries/Museums

Balance unspent at beginning of year	651 436	1 449 322
Current-year receipts	12 589 000	11 860 000
Conditions met - transferred to revenue	(12 478 732)	(12 637 886)
Conditions still to be met - remain liabilities (see note 14)	<u>761 704</u>	<u>651 436</u>

Funding was received for the installation of computer hardware and software for public internet access, the cost of the internet connectivity, furniture to house these computers and salaries for the employment of "cyber-cadets". The subsidies are spent in accordance with a business plan approved by the Provincial Government. A subsidy was also received for the operations of the museums. Certain assets were also donated for the libraries. Funding received as a contribution towards the new Mpembeni Modular Library. No funds have been withheld.

Expanded Public Works Integrated grant

Current-year receipts	2 916 000	3 213 000
Conditions met - transferred to revenue	(2 916 000)	(3 213 000)
	<u>-</u>	<u>-</u>

National Conditional Grants are allocated in terms of the Division of Revenue Act. The grant is to incentivise municipalities to expand work creation efforts through the use of labour intensive delivery methods in compliance with EPWP Guidelines. No funds have been withheld.

Energy Efficiency and Demand Side Management grant

Current-year receipts	5 000 000	2 000 000
Conditions met - transferred to revenue	(5 000 000)	(2 000 000)
	<u>-</u>	<u>-</u>

National Conditional Grants are allocated in terms of the Division of Revenue Act. The purpose of the grant is to provide subsidies to municipalities to implement energy efficiency and demand side management (EEDSM) initiatives within municipal infrastructure in order to reduce electricity consumption and improve energy efficiency.

King Cetshwayo District Municipality

Balance unspent at beginning of year	<u>169 372</u>	<u>169 372</u>

King Cetshwayo allocated funds for the beach protection project at Alkandstrand beach Richards Bay.

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
25. Transfers and subsidies (continued)		
Integrated Urban Development Grant (IUDG)		
Current-year receipts	171 579 000	209 302 000
Conditions met - transferred to revenue	(171 579 000)	(209 302 000)
	<u>-</u>	<u>-</u>
National Conditional Grant are allocated in terms of the Division of Revenue Act. The purpose of the grant is to provide funding for public investment in infrastructure for the poor and to promote increased access to municipal own sources of capital finance in order to increase funding for public investment in economic infrastructure; to ensure that public investments are spatially aligned and to promote the sound management of the assets delivered. No funds have been withheld.		
Municipal Disaster Recovery Grant		
Balance unspent at beginning of year	26 590 338	-
Current-year receipts	-	34 966 000
Conditions met - transferred to revenue	(19 657 772)	(8 375 662)
	<u>6 932 566</u>	<u>26 590 338</u>
National Conditional Grants are allocated in terms of the Division of Revenue Act. The purpose of the grant is to rehabilitate and reconstruct municipal infrastructure damaged by a disaster.		
26. Public contributions and donations		
Other public contributions and donations	<u>4 995 120</u>	<u>1 386 692</u>
Public contributions and donations were received from various organisations for skills development.		
27. Fines, Penalties and Forfeits		
Law Enforcement Fines	4 170 007	7 275 111
Overdue Books Fines	9 413	1 765
	<u>4 179 420</u>	<u>7 276 876</u>
28. Employee related costs		
Basic	632 525 236	595 612 058
Bonus	49 152 946	48 493 256
Medical aid - company contributions	53 982 014	49 887 038
UIF	4 582 580	4 546 987
Leave pay provision charge	27 581 579	27 337 814
Standby and night shift allowance	29 712 737	26 891 165
Medical aid - pensioners	9 578 623	8 686 727
Travel, motor car, accommodation, subsistence and other allowances	67 778 933	62 008 479
Overtime payments	89 129 830	98 244 724
Long-service awards	510 909	575 941
Housing benefits and allowances	3 279 037	3 454 497
Cell phone allowance	5 681 776	5 245 586
Pension and group life	118 864 572	118 839 927
Employee benefit obligation	2 543 000	14 224 000
	<u>1 104 903 774</u>	<u>1 064 048 199</u>

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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28. Employee related costs (continued)

2024 : Remuneration of Senior Managers & Managers	City Manager	Chief Operations Officer	Dep City Manager: Infra & Technical Services	Dep City manager: Elect and Energy Services	
Annual Remuneration	2 025 557	1 304 287	1 575 886	1 305 499	
Annual Bonus	-	106 304	128 816	105 385	
Contribution to UIF, Medical & Pension Fund	41 801	272 646	41 801	347 048	
Travel Allowance	142 553	322 575	259 188	246 983	
	2 209 911	2 005 812	2 005 691	2 004 915	
2023 : Remuneration of Senior Managers and Managers	City Manager	Chief Operations Officer	Dep City Manager: Infra & Technical Services	Dep City manager: Elect and Energy Services	
Annual Remuneration	1 957 830	1 260 945	1 605 823	1 324 985	
Annual Bonus	1 783	104 319	124 760	111 492	
Contribution to UIF, Medical & Pension Fund	147 158	309 965	72 000	678 431	
Travel Allowance	138 620	313 080	252 485	161 782	
	2 245 391	1 988 309	2 055 068	2 276 690	
2024 : Remuneration of Senior Managers and Managers	Dep City Manager: City Development	Dep City Manager: Community Services	Chief Financial officer	Dep Manager: Corporate Services	Head: Engineering Services
Annual Remuneration	1 568 889	1 397 720	1 626 275	994 877	985 644
Annual Bonus	124 678	-	129 329	-	-
Contribution to UIF, Medical & Pension Fund	146 629	342 358	41 801	266 187	-
Travel Allowance	162 070	261 647	204 600	332 302	397 250
Acting Allowance	-	-	-	50 295	249 700
	2 002 266	2 001 725	2 002 005	1 643 661	1 632 594

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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28. Employee related costs (continued)

2023 : Remuneration of Senior Managers and Managers	Dep City Manager: City Development	Dep City Manager: Community Services	Chief Financial officer	Dep Manager: Corporate Services	Head: Engineering Services
Annual Remuneration	1 519 972	1 398 261	1 572 078	3 325 458	521 844
Annual Bonus	121 506	119 237	125 772	6 598	-
Performance Bonus	91 296	107 936	398 735	-	-
Travel Allowance	161 498	254 866	204 600	225 021	213 504
Contribution to UIF, Medical & Pension Fund	180 321	336 823	80 633	227 479	281 372
Housing Subsidy	-	-	-	-	7 082
	2 074 593	2 217 123	2 381 818	3 784 556	1 023 802
2024 : Remuneration of Senior Managers and Managers		Head: Financial Service Exp	Head: Financial Service Revenue	Head Transport & Roads	Head: Management Services
Annual Remuneration		942 897	942 897	942 897	942 897
Annual Bonus		78 575	78 575	78 575	78 575
Housing Subsidy		12 797	12 797	-	-
Travel Allowance		384 061	384 061	384 061	384 061
Contribution to UIF, Medical & Pension Fund		436 035	360 301	243 727	224 878
		1 854 365	1 778 631	1 649 260	1 630 411
2023 : Remuneration of Senior Managers and Managers	Head: Financial Service Exp	Head: Financial Service Revenue	Head Transport & Roads	Head: Water and Sanitation	Head: Management Services
Annual Remuneration	894 589	298 196	894 589	525 436	429 331
Annual Bonus	74 549	-	74 549	74 753	-
Housing Subsidy	12 141	4 047	-	-	4 047
Travel Allowance	365 582	386 144	365 582	214 965	196 208
Contribution to UIF, Medical & Pension Fund	301 835	102 112	234 949	302 443	120 234
Acting Allowance	-	-	-	-	64 841
	1 648 696	790 499	1 569 669	1 117 597	814 661

City of uMhlathuze

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Notes to the Annual Financial Statements for the year ended 30 June 2024

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28. Employee related costs (continued)

2024 : Remuneration of Senior Managers and Managers	Head: Public Health & Emergency Services	Head: Electrical Services	Head: Transport Facilities and Operations	Head: Corporate Services	Head: SCM
Annual Remuneration	942 897	942 897	942 987	707 173	942 897
Annual Bonus	78 575	78 575	78 575	-	78 575
Housing Subsidy	12 797	-	-	-	-
Travel Allowance	384 061	384 061	384 061	292 886	384 061
Contribution to UIF, Medical & Pension Fund	283 880	277 788	327 641	212 888	225 014
Acting Allowance	-	-	-	14 956	-
	1 702 210	1 683 321	1 733 264	1 228 003	1 630 547
2023 : Remuneration of Senior Managers and Managers	Head: Public Health & Emergency Services	Head: Electrical Services	Head: Transport Facilities and Operations	Head: Corporate Services	Head: SCM
Annual Remuneration	894 389	447 294	894 389	670 942	727 327
Annual Bonus	74 349	30 841	74 349	74 349	74 349
Housing Subsidy	12 141	4 047	-	3 035	8 094
Travel Allowance	365 382	182 324	365 382	274 878	297 364
Contribution to UIF, Medical & Pension Fund	269 408	136 261	250 683	404 255	270 900
	1 616 269	800 767	1 585 403	1 427 659	1 378 434

29. Remuneration of councillors

Mayor	1 168 994	1 167 263
Deputy Mayor	881 257	549 212
Executive Committee Members	823 895	5 372 583
Speaker	945 114	929 483
Councillors	25 064 922	22 955 630
Chief Whip	848 106	886 939
Section 79 committee chairperson	864 321	862 478
	30 596 809	32 723 590

In-kind benefits

The Mayor, Deputy Mayor, Speaker, Chief Whip and Executive Committee Members are full-time. Each is provided with an office and secretarial support at the cost of the Council.

The Mayor, Speaker, the Deputy Mayor and Chief Whip each have the use of separate Council owned vehicles for official duties.

30. Inventory Consumed

Inventory Consumed	434 959 207	443 351 013

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
30. Inventory Consumed (continued)		
Inventory Consumed		
Consumables	1 860 255	881 948
Finished Goods	445 704	682 313
Materials and Supplies	121 488 841	133 363 554
Water Inventory	331 164 407	308 418 090
	454 959 207	443 345 905
31. Depreciation and amortisation		
Property, plant and equipment	281 888 249	266 948 886
Investment property	592 697	462 786
Intangible assets	40 995 590	34 517 990
	323 476 536	301 929 662
32. Finance costs		
Other financial liabilities	158 672 883	89 003 489
Interest on overdue accounts	166 335	-
	158 839 238	89 003 489
33. Bad debt written off		
Electricity	1 867 927	448 998
Fines	-	36 800 600
Sewerage	2 176 369	1 952 016
Rates	4 451 794	6 999 904
Refuse	1 497 615	1 575 718
Water	48 154 627	198 171 361
Sundry	2 527 715	-
	60 676 047	245 948 597
34. Bulk purchases		
Electricity	1 528 384 697	1 250 740 202

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
34. Bulk purchases (continued)		
Electricity losses		
Units purchased (KW)	927 720 041	963 039 240
Units sold (KW)	(857 873 632)	(887 263 972)
Total loss	69 846 389	77 775 268
Unit cost / KW	1,65	1,30
Percentage Loss	7,3 %	8 %
Electricity losses are attributable to the following reasons:		
Non-Technical reasons: Theft .		
Technical reasons: Electricity resistivity in the network. Ageing of network without sufficient replacement, refurbishment and maintenance. Incorrect meter calibration and monitoring.		
Water losses/Non-Revenue water		
Apparent losses: Unauthorised consumption	20 276 851	19 731 708
Apparent losses: Customer meter inaccuracies	36 539 801	39 069 113
Real losses: Leakage on transmission and distribution mains	215 000 557	234 549 017
Real losses: Leakage and overflows at storage tanks/ reservoirs	16 444 062	17 364 051
Real losses: Leakage on service connections up to the point of customer meter	93 731 155	99 932 845
Real losses: During repairs and maintenance	20 299 889	23 454 542
Total losses (Rand value)	402 292 315	434 101 278
Units purchased and produced (KL)	60 111 529	61 038 748
Authorised consumption (KL)	(27 286 473)	(26 493 403)
Total loss (units)	32 825 056	34 545 345
Percentage Loss	55 %	57 %
In accordance with the Water Inventory Balance model Water Losses are attributed to two primary categories of Apparent Losses and Real Losses. Apparent Losses are further broken down into two subcategories - Unauthorized Consumption (Theft, illegal connections) and Meter Inaccuracies. Real Losses are the losses that occur in the inefficiencies of the water transmission and distribution and storage systems		

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
35. Contracted services		
Outsourced Services		
Other Contractors	29 366 393	30 663 247
Project Management: ICT	162 917 060	129 122 173
Internal Audit	7 963 280	12 151 954
Legal Services	4 961 647	6 946 694
Credit Control Services	9 648 574	5 983 633
Cleaning Services	8 901 689	7 966 663
Meter Management	20 120 256	10 897 731
Security Services	79 670 716	84 063 094
Sewerage Services	25 019 695	16 280 911
Social Housing Contractors	128 188 034	125 288 898
Maintenance Contractors	126 695 035	151 144 511
	603 452 379	580 509 509
36. Transfer and subsidies		
Other subsidies		
Subsidies Paid	8 927 436	8 772 298

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

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36. Transfer and subsidies (continued)

Details of Grants and Subsidies paid

SPCA	465 800	465 800
Bursaries Employees Children	467 038	456 430
Funeral Councillors - In Kind	-	41 000
Funeral Councillors	96 950	254 610
University Registrations	516 000	570 000
Disaster Management Awareness Campaigns and Relief Assist	480 822	512 565
Richards Bay Football Club	-	1 060 000
Mandela Day Celebration	404 980	168 429
uMhlathuze Community Tourism Association	300 000	300 000
Youth Manager - Strategic Partnership	-	137 052
Dolofees	100 000	200 000
uMhlathuze International Jazz Festival	-	200 000
uMhlathuze Hindu Development Community	-	50 000
Zwide 24 Entertainment - King Cetshwayo Festival	-	200 000
uMhlathuze Rise Youth Festival	-	100 000
Isigqi Lifestyle and Development Foundation: Artists Talent	-	100 000
NYE Abajabule Abantu - Afrotainment	-	500 000
Winzaar - Ubuntombi Bami	-	477 500
God's Power Gospel Celebration	-	150 000
BF Entertainment - The Social Experiment	-	100 000
Downstream Aluminium Centre for Technology	-	220 000
SAFA King Cetshwayo Football Association	-	60 000
Sundries	-	138 584
NRB Harriers: uMhlathuze 32km Challenge	-	200 000
Primere Skool Arboretum	-	80 000
Mhlongo ME	100 000	200 000
Boys to men	94 500	122 860
Girl to Woman	87 000	122 860
Youth Development: Community Youth Month Celebration	1 257 490	370 194
Executive Mayor Campaigns	-	782 065
Ingoma Festival	-	121 888
Agricultural Projects	134 000	263 941
Chieta Funding Training and Development	25 000	46 500
Christmas Party for Senior Citizens	749 758	-
State of the City	434 782	-
Richards Bay Diwali and Culture Committee	100 000	-
Ingezo Yamabhinca NPC	215 000	-
Mpanza KK	177 500	-
Indabuko Yethu Arts Foundation	100 000	-
Manzini Empire Caterers pty ltd	400 000	-
Jabulani Shandu Ematshane Production	50 000	-
Employment Incentive Initiative	1 786 416	-
Skills Transfer - Bricklaying	126 720	-
Skills Transfer - Plumbing	149 600	-
Economic Development Assistance - Poultry	108 080	-
	8 927 436	8 772 298

City of uMhlathuze

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Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
37. Impairment loss		
Impairments		
Property, plant and equipment	30 333 390	10 121 864
Included under impairment loss is a material amount of R48 446 134 which relates to impairment of land owned by the Municipality that is invaded by illegal occupants. This has rendered the land not to be used for its intended purpose by the Municipality. There are still processes in place including legal actions to attend to the matter. The recoverable amount of the asset was based on its value in use. The value in use is the depreciated replacement cost of the asset. The land assets are included under the reportable segment "Other" in the segment report note.		
38. Operating expenses		
Personnel recruitment fees	-	1 713 393
Advertising	3 054 800	3 583 967
Auditors' remuneration	7 042 591	6 113 190
Bank charges	6 917 829	9 813 387
Cleaning	60 573	43 951
Commission paid	4 720 431	6 948 481
Entertainment	188 393	220 431
Insurance	17 474 218	13 930 403
Community development and training	8 540 414	7 579 296
Conferences and seminars	336 241	488 199
Employee awards	160 326	59 101
Human settlements refund	3 524 809	-
Skills development levies	9 174 354	8 774 180
Motor vehicle expenses	3 017 472	1 699 866
Packaging	393 307	308 971
Fuel and oil	54 746 940	63 939 146
Postage and courier	1 908 727	1 754 721
Printing and stationery	88 786	120 121
Workmen's Compensation Fund	3 612 586	3 061 203
Software expenses	32 519 046	35 273 088
Subscriptions and membership fees	13 142 646	11 973 988
Telephone and fax	8 736 084	8 064 224
Refuse site fees	3 688 129	14 433 173
Municipal Electricity services	21 247 370	13 817 702
Uniforms	10 436 772	6 343 568
Bursaries	566 833	516 497
Electricity Consumption - Indigent Support	3 630	19 106
Licences	4 503 898	4 087 241
Travel and Subsidies	2 583 293	3 244 331
Rental of Property, Plant and Equipment	18 231 505	24 954 436
Signage	416 944	518 506
Water abstraction levies	47 111 769	44 580 569
Inventory Loss	1 743 632	1 787 635
	293 920 392	305 776 075
39. Auditors' remuneration - fees		
Fees	7 042 591	6 113 190

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

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2024 2023

40. Operating lease

The municipality as a lessee.

At the reporting date, the municipality has an outstanding commitment under operating leases which fall due as follows:

IT Equipment		
Within 1 year	4 584 386	2 838 255
In the second to the fifth year inclusive	6 891 162	3 518 250
	<u>11 475 548</u>	<u>6 356 505</u>

Operating lease payment represents rental of printers and the telephone system.

41. Net cash flows from operating activities

Surplus	9 550 148	92 598 170
Adjustments for:		
Depreciation and amortisation	323 476 536	301 929 662
(Gain)/loss on sale of assets and liabilities	(15 307 260)	44 346 166
Interest income	(33 924 989)	(26 846 335)
Finance costs	158 839 238	89 003 489
Impairment loss	50 333 590	10 121 864
Debt impairment	9 339 996	(204 116 989)
Bad debts written off	60 676 047	243 948 597
Non-cash item - employee benefit obligations	3 864 074	14 224 000
Inventory water gains	(557 688 723)	(581 557 584)
Water losses	402 292 315	434 101 278
Inventory loss	1 338 333	1 787 635
Changes in working capital:		
Inventory	30 151 984	157 421 572
Receivables from exchange transactions	(101 339 491)	(221 013 492)
Statutory receivables	(40 066 725)	(25 849 255)
Other receivables	7 558 972	(2 074 762)
Payables from exchange transactions	(112 525 067)	(70 991 323)
VAT	13 552 029	(9 844 328)
Unspent conditional grants and receipts	(23 446 391)	28 577 835
Consumer deposits	(1 795 939)	(4 025 732)
	<u>184 878 677</u>	<u>273 740 468</u>

42. Gain/(Loss) on disposal of assets and liabilities

The Municipality disposed the following assets due to scrapping of replaced components and sale of land.

	2024	2023
Proceeds on disposal	98 643 000	55 710 000
Carrying value of property, plant and equipment	(27 300 662)	(100 056 166)
Carrying value of investment property	(56 037 078)	-
	<u>15 305 260</u>	<u>(44 346 166)</u>

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

	2024	2023
43. Commitments		
Authorised capital expenditure		
Already contracted for but not provided for		
• Property, plant and equipment	336 271 362	716 707 402
Total capital commitments		
Already contracted for but not provided for	336 271 362	716 707 402

This committed expenditure relates to plant and equipment and will be financed by available bank facilities, retained surpluses, existing cash resources, funds internally generated, etc.

44. Contingencies

Contingent Liability

Panda Petroleums: Tender 8/2/1/983 was awarded to Panda Petroleums CC. There is a term letter that was addressed to the lessee on 30 June 2017 advising them of the various breaches committed in terms of the agreement and urged him to remedy the breaches within a specific time frame, which was not adhered to. A termination letter was subsequently sent to Panda. The meeting held between that was held between the two parties was unable to bring forth a consensus and therefore the matter was taken to court. The judgement was handed down and the applicant's application was dismissed with cost on an attorney and client scale. The fees incurred by council to date are R 451 232.34.

African national Congress: Council was served with an urgent Notice of Motion by the ANC on 12 January 2022. The court ruled against the applicant and a cost order was awarded in Council's favour on a party and party scale. The fees incurred by council to date are R 435 306.48.

Electoral Commission: A notice of Motion was served on Council by the electoral Commission of South Africa and Chief Electoral Officer in terms of which it is alleged that during the election on 23 November 2021, the appointments of the 8th, 9th and 10th respondents as members of the King Cetshwayo District Municipal Council was unlawful, unconstitutional and invalid. Judgement was handed down in favour of the Electoral Commission of South Africa and Chief Electoral Officer. Council filed its Notice to appeal. The fees incurred by council to date are R 2 401 711.03.

Nompumelelo Hadebe Incorporated: The plaintiff has served the municipality with summons which started the action process of suing the municipality for money for work allegedly done. The fees incurred by council to date are R 65 667.30.

Security Matters: The Municipality received summons from various security companies regarding services rendered that were not paid for. The fees incurred by council to date are R 351 056.35.

Kershan Moodley: Summons was served in November 2021 in which an amount of R 9 430 is claimed for tire damages as a result of a pothole. The fees has been incurred by council to date.

DMV Consultants: A letter from attorneys representing DMV consultants have been received by the municipality claiming consultancy fees owed to them for various water and sanitation projects. The municipality is disputing the claim and the matter will be legally challenged. The fees incurred by Council are R 27 516.78

Contingent assets

uMhlathuze Municipality/ Niphile Consulting Engineers and Amagwaba Construction CC: The service providers in this matter were appointed to construct the eSikhaleni Fitness Centre and they failed to deliver on time as progress was very slow on site. A draft Summons is in progress. Fees incurred by council to date are R 11 770.30

uMhlathuze Municipality/ MTV Property: The Attorneys were instructed to obtain a court order prohibiting the illegal truckstop. The matter went to court and was adjourned for the opponents to file their answering affidavit. Fees incurred by council to date are R 36 143.21.

uMhlathuze Municipality / Various Contravenors: The matter is relating to companies relating illegal stockpiling. Fees incurred by council to date are R 2 309 934.94

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45. Related parties

Key management information

**Remuneration of management
2024**

Name	Basic salary	Cellphone/Data Allowance	Travel Allowance	Medical Aid	Pension	Total
Ngwenzi X - Mayor	878 131	49 608	-	109 536	131 720	1 168 995
Both CM - Deputy Mayor	593 831	41 950	50 553	63 149	91 496	840 979
Ngubane N - Deputy Mayor (Previous year)	-	1 512	-	-	-	1 512
Gumede TS- Speaker	749 280	49 608	-	35 834	112 382	945 114
Donda NG - Chief Whip	694 346	49 608	-	41 041	104 152	889 147
Both CM - Executive Committee (01/07/23-09/08/23)	56 055	7 658	30 252	5 527	6 123	105 615
Zulu SH - Executive Committee (01/07/23-30/06/23)	730 034	49 608	-	-	109 505	889 147
	3 701 677	249 552	80 805	253 087	555 388	4 840 509

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45. Related parties (continued)

2023

Name	Basic salary	Cellphone/Data Allowance	Travel Allowance	Medical Aid	Pension	Back pay	Total
Ngweni X - Mayor	848 241	46 413	-	102 930	127 136	40 979	1 165 799
Donda NG - Mayor	-	1 200	-	-	-	-	1 200
Ngweni X - Mayor	-	264	-	-	-	-	264
Ngubane NN - Deputy Mayor	435 295	28 041	-	-	65 642	19 034	548 012
Sibiya KD - Deputy Mayor	-	1 200	-	-	-	-	1 200
Gumede TS - Speaker	708 617	46 580	-	31 944	108 365	32 781	928 285
Mkhize G - Speaker	-	1 200	-	-	-	-	1 200
Donda NG - Chief Whip	703 308	46 200	-	-	105 496	30 735	885 739
Lourens M - Chief Whip	-	1 200	-	-	-	-	1 200
Both CM - Executive Committee	471 963	47 780	202 201	64 536	70 704	30 735	887 319
Mthembu BC - Executive Committee	312 335	33 123	136 431	50 842	46 117	20 738	599 586
Zikhali RM - Executive Committee	327 120	33 123	136 431	33 840	48 334	20 738	599 586
Mkhize ZH - Executive Committee	452 529	32 138	-	26 296	66 901	20 738	598 602
Grobelaar Z - Executive Committee	457 130	32 138	-	21 004	67 591	20 738	588 601
Zulu SH - Executive Committee	703 308	46 580	-	-	105 496	30 735	886 119
Mhlongo MG - Executive Committee	439 134	31 923	-	41 700	64 892	20 738	588 387
Sibiya KD - Executive Committee	327 120	31 923	136 431	33 840	48 334	20 738	588 386
Gumede TS - Executive Committee (Back-pay after termination)	-	1 200	-	-	-	-	1 200
Mthethwa KN - Executive Committee (Back-pay after termination)	-	1 200	-	-	-	-	1 200
Sookroo M - Executive Committee (Back-pay after termination)	-	1 200	-	-	-	-	1 200
Ndimande DJ - Executive Committee (Back-pay after termination)	-	1 200	-	-	-	-	1 200
Phahla TM - Executive Committee (Back-pay after termination)	-	1 200	-	-	-	-	1 200
	6 185 500	467 026	611 494	406 932	925 106	309 427	8 905 485

Management class: Councillors

2024

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45. Related parties (continued)

	Basic salary	Cellphone/Data Allowance	Travel Allowance	Medical Aid	Pension	Total
Name						
Executive committee members	3 701 677	249 552	80 805	253 087	555 388	4 840 509
Other Councillors	17 627 283	2 973 375	1 267 833	596 550	2 426 789	24 891 780
Section 79 Chairperson	531 465	49 608	203 728	-	79 719	864 520
	21 860 375	3 272 535	1 552 366	849 637	3 061 896	30 596 809

2023

	Basic salary	Cellphone/Data Allowance	Travel Allowance	Medical Aid	Pension	Back pay	Total
Name							
Executive committee members	6 185 500	467 026	611 494	406 932	925 106	309 427	8 905 485
Other Councillors	16 087 884	2 676 126	868 853	377 600	2 203 279	741 887	22 955 629
Section 79	512 009	47 565	196 270	-	76 801	29 831	862 476
	22 785 393	3 190 717	1 676 617	784 532	3 205 186	1 081 145	32 723 590

46. Change in estimate

Property, plant and equipment

The municipality in the current financial year changed the estimate useful lives of certain Property, Plant and Equipment that were reaching their initial estimated useful lives. The effect of this revision has reduced the depreciation charges for the current and future periods by R11 136 068.

Investment property

The municipality in the current financial year changed the estimate useful lives of certain Intangible assets that were reaching their initial estimated useful lives. The effect of this revision has reduced the amortisation charges for the current and future periods by R258 603.

Intangible assets

The municipality in the current financial year changed the estimate useful lives of certain intangible assets that were reaching their initial estimated useful lives. The effect of this revision has reduced the amortisation charges for the current and future periods by R428 425.

City of uMhlathuze

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47. Prior-year adjustments

The Municipality restated prior year receivables from exchange and non exchange transactions due to previous year-end accruals that were not reversed. There were also billing transactions that were adjusted in the prior year.

Internal and link services assets constructed in terms of Empangeni Housing Development agreement were recognised in the prior year.

Housing construction payable was restated to correct an error in the prior year opening balance identified during reconciliations with Human Settlements.

The Municipality brought in land that was not recognised in the prior years which however appears in the valuation roll and Deeds Office as belonging to the Municipality.

An output VAT amount that relates to receivables from exchange transactions which are impaired was recognised in the prior year. The municipality was previously not recognising the implication on debt impairment.

An amount relating to actuarial gains that was previously disclosed separately in the statement of financial performance has been reclassified to employee related costs.

An amount relating to municipal electricity services was incorrectly classified as internal billing under service charges. This amount has been reclassified to operating expenses. There was also an internal billing amount that was incorrectly classified as operating expenses that has been correctly classified to service charges.

Statement of financial position

2023

	Note	As previously reported	Restatement	Restated
Statutory receivables	3	207 117 880	(71 966 449)	135 151 431
Receivables from exchange transactions	4	847 490 379	(324 915 500)	522 574 879
Payables from exchange transactions	12	719 189 072	5 189 710	724 378 782
Other receivables	5	26 167 012	15 652 174	41 819 186
Property, Plant and Equipment	8	6 911 093 524	247 843 770	7 158 937 295
Accumulated Surplus	17	6 412 935 211	(138 575 714)	6 274 359 497
		<u>15 123 993 078</u>	<u>(266 772 009)</u>	<u>14 857 221 070</u>

Statement of financial performance

2023

	Note	As previously reported	Re-classification	Restated
Employee related costs	28	1 076 639 472	(12 591 273)	1 064 048 199
Actuarial gains		(12 591 273)	12 591 273	-
Service charges	18	2 520 919 377	6 059 593	2 514 859 784
Operating expenses	38	311 835 669	(6 059 593)	305 776 075
		<u>3 896 803 245</u>	<u>-</u>	<u>3 884 684 058</u>

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

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2024

2023

48. Risk management

Liquidity risk

Liquidity risk is the risk that the municipality will not be able to meet its obligations as they fall due. The municipality's approach is to ensure that sufficient liquidity is available to meet its liabilities when due. The municipality uses cash flow forecasts to ensure that sufficient cash is available to meet expected operating expenses.

The municipality's risk to liquidity is a result of the funds available to cover future commitments. The municipality manages liquidity risk through an ongoing review of future commitments and credit facilities.

Cash flow forecasts are prepared and adequate utilised borrowing facilities are monitored.

The table below analyses the municipality's financial liabilities and net-settled derivative financial liabilities into relevant maturity groupings based on the remaining period at the to the contractual maturity date. The amounts disclosed in the table are the contractual undiscounted cash flows. Balances due within 12 months equal their carrying balances as the impact of discounting is not significant.

At 30 June 2024	Less than 1 year	Between 1 and 2 years	Between 2 and 5 years	Over 5 years
Borrowings	177 881 868	193 420 458	485 379 403	807 015 289
Trade and other payables	646 716 439	-	-	-
Consumer deposits	55 359 079	-	-	-
At 30 June 2023	Less than 1 year	Between 1 and 2 years	Between 2 and 5 years	Over 5 years
Borrowings	142 122 147	151 758 070	419 840 640	698 305 734
Trade and other payables	724 378 782	-	-	-
Consumer deposits	57 155 018	-	-	-

Credit risk

Credit risk consists mainly of cash deposits, cash equivalents, derivative financial instruments and trade debtors. The municipality only deposits cash with major banks with high quality credit standing and limits exposure to any one counterparty.

Trade receivables comprise a widespread customer base. Management evaluated credit risk relating to customers on an ongoing basis. If customers are independently rated, these ratings are used. Otherwise, if there is no independent rating, risk control assesses the credit quality of the customer, taking into account its financial position, past experience and other factors. Individual risk limits are set based on internal or external ratings in accordance with limits set by the board. The utilisation of credit limits is regularly monitored. Sales to retail customers are settled in cash or using major credit cards.

Financial assets exposed to credit risk at year end were as follows:

Financial instrument	2024	2023
Investments	120 000 000	360 000 000
Cash and cash equivalents	152 466 861	135 109 011
Receivables from exchange transactions	568 390 117	522 574 879
Other receivables	34 351 519	41 819 186

City of uMhlathuze
Annual Financial Statements for the year ended 30 June 2024

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2024 2023

48. Risk management (continued)

Market risk

Interest rate risk

As the municipality has no significant interest-bearing assets, the municipality's income and operating cash flows are substantially independent of changes in market interest rates.

The municipality's interest rate risk arises from long-term borrowings. Borrowings issued at variable rates expose the municipality to cash flow interest rate risk. Borrowings issued at fixed rates expose the municipality to fair value interest rate risk.

49. Going concern

We draw attention to the fact that at 30 June 2024, the municipality had an accumulated surplus of R 6 283 909 645 and that the municipality's total assets exceed its liabilities by R 6 283 909 645.

The statement of financial performance shows a surplus of R9 550 148 for the year ending 30 June 2024 however when capital revenue is excluded the result is an operating deficit of R 282 126 989. The cash and cash equivalents have reduced which indicate that the municipality will have to improve its working capital management particularly collection of receivables as most cash is locked up in that line item. However, the annual financial statements have been prepared on the basis of accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of assets and settlement of liabilities, contingent obligations and commitments will occur in the ordinary course of business.

The ability of the municipality to continue as a going concern is dependent on a number of factors. The most significant of these is that the accounting officer continue to monitor closely the cash flow position and the expenditure patterns for the ongoing operations of the municipality.

50. Events after the reporting date

There were no events that took place after the reporting date.

51. Irregular expenditure

Opening balance as previously reported	4 761 038	4 335 981
Add: Irregular expenditure - current	-	405 057
Closing balance	<u>4 761 038</u>	<u>4 761 038</u>

52. Additional disclosure in terms of Municipal Finance Management Act

Contributions to organised local government

Current year subscription / fee	<u>13 142 646</u>	<u>11 973 988</u>

Audit fees

Current year subscription / fee	<u>7 042 591</u>	<u>6 115 190</u>

PAYE and UIF

Current year subscription / fee	188 896 187	182 516 333
Amount paid - current year	<u>(188 896 187)</u>	<u>(182 516 333)</u>
	-	-

City of uMhlathuze

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2024

2023

52. Additional disclosure in terms of Municipal Finance Management Act (continued)

Pension and Medical Aid Deductions

Opening balance	(15 066)	(31 547)
Current year subscription / fee	261 152 089	241 770 403
Amount paid - current year	(261 171 678)	(241 733 922)
Amount paid - previous years	34 633	13 066
	<u>-</u>	<u>-</u>

VAT

VAT receivable/(Payable)	<u>2 329 453</u>	<u>15 881 482</u>

All VAT returns have been submitted by the due date throughout the year.

Councillors' arrear consumer accounts

The following Councillors had arrear accounts outstanding for more than 90 days at 30 June 2024:

30 June 2024	Outstanding less than 90 days	Outstanding more than 90 days	Total
Zibani T	177	9 799	9 976
Zulu SH	-	8 481	8 481
Sabela LS	-	1 949	1 949
Zwane IN	-	926	926
Mathaba FB	-	223	223
	<u>177</u>	<u>21 378</u>	<u>21 555</u>

30 June 2023	Outstanding less than 90 days	Outstanding more than 90 days	Total
Zulu SH	-	8 401	8 401
Zibani T	7	8 669	8 676
Sabela LS	348	3 249	3 597
Mtshali KC	-	299	299
Mathaba FB	-	440	440
Zwane IN	124	296	420
Khuzwayo PH	637	-	637
Nzuza JL	497	-	497
	<u>1 613</u>	<u>21 354</u>	<u>22 967</u>

City of uMhlathuze

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Notes to the Annual Financial Statements for the year ended 30 June 2024

2024 2023

52. Additional disclosure in terms of Municipal Finance Management Act (continued)

Supply chain management regulations

In terms of section 36 of the Municipal Supply Chain Management Regulations any deviation from the Supply Chain Management Policy needs to be approved/condoned by the City Manager and noted by Council. The expenses incurred as listed hereunder have been condoned.

Incident		
Emergency	10 903 169	26 290 754
Sole provider	6 346 634	1 199 220
Exceptional case where it is impossible to follow the SCM process	28 489 184	4 319 878
	45 738 987	31 809 852

53. Segment information

General information

Identification of segments

The segments were organised around the type of services delivered by the municipality which are also the main revenue generating streams. These segments also represent the funding sources that fund the municipal operations as per mSCOA. Management uses the same segments for determining strategic objectives particularly on the financial viability of each service. Different services funded by rates and general were aggregated to the other segment for reporting purposes.

Information reported about these segments is used by management as a basis for evaluating the segments' performances and for making decisions about the allocation of resources. The disclosure of information about these segments is also considered appropriate for external reporting purposes.

The reporting of information per geographical area is currently impractical.

Types of goods and/or services by segment

These reportable segments as well as the goods and/or services for each segment are set out below:

Reportable segment	Goods and/or services
Electricity Management	Energy Services
Waste Management	Refuse Services
Wastewater Management	Sewerage Services
Water Management	Water Services
Other	Community Services, Sports and Recreation, Roads, Public Safety, Finance and Admin, Housing and etc.

City of uMhlathuze

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53. Segment information (continued)

Segment surplus or deficit, assets and liabilities

2024

	Electricity Management	Waste Management Services	Wastewater management	Water Management	Other	Total
Revenue						
External revenue from non-exchange transactions	78 855 588	101 336 881	146 370 216	746 464 171	989 170 768	2 062 197 634
External revenue from exchange transactions	1 883 574 107	112 262 493	114 510 971	526 988 114	214 275 715	2 851 611 400
Inter-segment revenue	70 386 704	2 539 276	2 664 178	16 328 383	-	91 918 541
Interest revenue	-	-	-	-	33 924 989	33 924 989
Total segment revenue	2 032 816 409	216 138 650	263 545 365	1 289 780 668	1 237 371 472	5 039 652 564
Entity's revenue						5 039 652 564
Expenditure						
Salaries and wages	92 106 595	100 712 929	71 623 614	101 827 133	758 633 503	1 104 903 774
Interest	50 702 198	286 577	7 083 646	72 128 016	28 639 801	158 839 238
Depreciation	25 211 097	1 518 846	59 246 882	61 096 586	176 403 125	323 476 536
Other Expenditure	1 689 743 081	81 176 569	181 387 385	1 011 972 757	478 603 062	3 442 882 868
Total segment expenditure	1 857 762 981	183 694 921	310 341 531	1 247 024 492	1 422 278 491	5 030 102 416
Total segmental surplus/(deficit)						9 550 148
Assets						
Segment assets	4 113 424 520	542 897 609	1 202 764 061	2 247 690 093	868 303 688	8 975 079 971
Total assets as per Statement of financial Position						8 975 079 971
Liabilities						
Segment liabilities	998 433 583	79 396 803	261 161 762	560 584 784	791 593 397	2 691 170 329
Total liabilities as per Statement of financial Position						2 691 170 329

City of uMhlathuze

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53. Segment information (continued)

2023

	Electricity	Waste Management Services	Wastewater management	Water	Other	Total
Revenue						
Revenue from non-exchange transactions	30 636 771	96 354 038	240 706 123	884 901 888	714 759 204	1 967 358 024
Revenue from exchange transactions	1 736 914 595	104 980 844	108 218 607	459 383 885	420 728 336	2 880 226 267
Inter-segment revenue	75 487 579	2 627 615	3 131 502	16 943 657	-	98 190 353
Interest income	-	-	-	-	26 846 335	26 846 335
Total segment revenue	1 843 038 945	203 962 497	352 056 232	1 361 229 430	1 162 333 875	4 922 620 979
Entity's revenue						4 922 620 979
Expenditure						
Salaries and wages	120 356 139	132 944 758	99 902 472	122 163 043	601 373 058	1 076 639 470
Interest	27 188 695	159 929	3 953 005	37 445 666	20 256 133	89 003 488
Depreciation	29 950 526	1 627 419	52 083 004	56 479 801	165 788 913	301 929 663
Other Expenditure	1 565 801 531	68 500 691	150 264 448	1 279 950 252	297 933 266	3 362 450 188
Total segment expenditure	1 737 296 891	203 132 797	306 202 929	1 498 038 762	1 085 351 430	4 830 022 809
Total segmental surplus/(deficit)						92 598 170
Assets						
Segment assets	4 015 747 985	400 781 988	1 549 317 369	2 555 651 321	166 352 552	8 687 851 215
Total assets as per Statement of financial Position						8 687 851 215
Liabilities						
Segment liabilities	328 263 588	53 519 246	180 864 111	334 094 494	1 645 803 614	2 542 635 053
Total liabilities as per Statement of financial Position						2 542 635 053

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

2024

2023

54. Budget differences

Explanation of variances between approved and final budget amounts

The variance between approved and final budget is as a result of an adjustment budget that was approved by Council on 22 February 2024 (RPT177381)

Explanation of variances greater than 20% between the final budget and actual amounts

Statement of financial performance:

Revenue

Service charges

The variance is due to electricity revenue as a result of a drop in commercial and industrial consumption due to the transition taken by large manufacturers and commercial businesses to alternative sources of energy.

Operational income

The variance is mainly due to higher revenue received on airport landing fees and collection charges than anticipated at budget stage.

Surcharges and taxes

The variance is due to accelerated volumes that are billed surcharges which were higher than budgeted.

Fines and penalties

The variance is due expiry of the traffic fines management contract and therefore less revenue is generated by the Traffic Department. The variance is mainly due to the delay in the operation of the airport therefore rental revenue could not be realised.

Expenditure

Debt impairment

The variance is due to bad debts written off during the year which had reduced the balance of accounts that are considered to be impaired.

Contracted services

The variance is due to housing contract expenditure and also SAP project management.

Statement of financial position

Receivables from exchange transactions

The variance is mainly due to prior year adjustment of debtors which not anticipated at budget stage.

Other receivables

The variance is mainly due to providing for vat output impairment which is linked to receivables that have been impaired.

Investment property

The variance is due disposals of certain assets under investment property during the year.

Unspent conditional grants

The variance is due to increased spending of grants received in the current year and also balances from previous years.

VAT receivable

The variance is due to less input vat claimed during the year as a result of not spending the full budget on capital projects.

Cash Flow Statement

Net cash from investing activities

The variance is due to proceeds from sale of property, plant and equipment which were not included at budget stage. Receivables from exchange

City of uMhlathuze

Annual Financial Statements for the year ended 30 June 2024

Notes to the Annual Financial Statements for the year ended 30 June 2024

2024

2023

54. Budget differences (continued)

Receivables from exchange transactions

The variance is mainly due to prior year adjustment of debtors which not anticipated at budget stage.

Other receivables

The variance is mainly due to providing for vat output impairment which is linked to receivables that have been impaired.

Investment property

The variance is due disposals of certain assets under investment property during the year.

Unspent conditional grants

The variance is due to increased spending of grants received in the current year and also balances from previous years.

55. Accounting by principals and agents

The municipality is a party to a principal-agent arrangement(s).

Details of the arrangement is as follows:

Department of Transport

The municipality acts on behalf of the Department of Transport to issue licences to, and collect money from motorists, i.e. there are three parties to the arrangement, Principal (Department of Transport), Agent (uMhlathuze Municipality) and Third party (The Motorist)

As the Department of Transport is responsible for issuing the licence, the transaction is however between the Department of Transport and the motorist, i.e. the municipality is not a party to the transaction with the third parties. The municipality facilitates the issuing of these licences and the collection of the prescribed fees.

The municipality receives a fee of 8.55% of the transaction amount and there were no changes that occurred during the reporting period.

Entity as agent

Revenue recognised

The aggregate amount of revenue that the entity recognised as compensation for the transactions carried out on behalf of the principal is R 8 948 306 (2023: R6 538 756).

56. Operating surplus reconciliation

Included in operating surplus reflected in the Statement of Financial Performance are capital revenue items, namely capital grants revenue and land sales revenue. The net operating surplus/(deficit) excluding capital revenue is reconciled below:

Surplus for the year	9 550 148	92 598 170
Less: Capital grant revenue	(256 107 333)	(250 741 248)
Less: Gain on disposal of land	(35 569 804)	(55 710 000)
Operating surplus/(deficit) for the year	<u>(282 126 989)</u>	<u>(213 853 078)</u>

Schedule of external loans as at 30 June 2023

Loan Number	Redeemable	Balance at Friday, 30 June 2023	Received during the period	Redeemed written off during the period / interest accrued	Balance at Sunday, 30 June 2024	Carrying Value of Property, Plant & Equip	Other Costs in accordance with the MFMA
		Rand	Rand	Rand	Rand	Rand	Rand
Development Bank of South Africa							
DBSA (9,70%)	61007677	2029/06/29	218 334 610	-	28 472 904	189 861 706	-
DBSA (11,96%)		2043/06/30	180 117 942	-	2 558 480	177 559 462	-
DBSA (11,34%)			-	200 000 000	3 430 891	196 569 109	-
			398 452 552	200 000 000	34 462 275	563 990 277	-
Other loans							
First National Bank		2036/12/31	-	210 000 000	6 226 797	203 773 203	-
Standard Bank (5,82%)	665381	2030/06/30	75 884 613	-	7 670 082	68 214 531	-
Nedbank (10,23%)	1003878/3	2022/06/17	426 709 759	-	26 353 952	400 355 807	-
Nedbank (10,13%)	1003878/4	2024/06/28	10 000 000	-	10 000 000	-	-
Standard Bank (10,24%)	407554	2026/06/30	152 139 195	-	45 730 659	106 408 536	-
Standard Bank (7,81%)	727054	2032/06/30	348 840 475	-	27 885 810	320 954 665	-
			013 574 042	210 000 000	123 867 300	099 706 742	-
Total external loans							
Development Bank of South Africa			398 452 552	200 000 000	34 462 275	563 990 277	-
Other loans			013 574 042	210 000 000	123 867 300	099 706 742	-
			412 026 594	410 000 000	158 329 575	663 697 019	-

App
Jun 2024

Cost/Revaluation

Land and buildings

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June 2024

Cost/Revaluation

Heritage assets

Buildings

Other

Specialized vehicles

Specialized
Other as sold

Transport Assets

Plant & equipment

Computer Equipment

Furniture & Fittings
Other buildings

Housing

Appendix B (Unaudited)
June 2024

Analysis of property, plant and equipment as at 30 June 2024
Cost/Revaluation Accumulated depreciation

	Opening Balance Rand	Acc Depr Rand	Disposals Rand	Transfers Rand	Revaluations Rand	Other changes, movements Rand	Closing Balance Rand	Acquisitions Rand	Disposals Rand	Rectification on Rand	Depreciation Rand	Impairment loss Rand	Closing Balance Rand	Carrying value Rand
Total property plant and equipment														
Land and buildings	1 187 501 577	-	-	-	-	-	1 187 501 577	-	(8 176 888)	3 385 705	-	(48 440 134)	(53 237 317)	1 134 324 260
Infrastructure	4 885 853 934	-	-	-	-	-	4 885 853 934	819 423 852	(19 589 673)	3 133 896	(202 014 031)	(1 581 650)	406 573 791	5 202 237 725
Community Assets	519 026 995	-	-	-	-	-	518 804 995	118 940 329	(187 275)	(215 793)	(22 919 017)	(200 690)	38 044 054	612 871 049
Heritage assets	2 454 611	-	-	-	-	-	2 454 611	-	-	-	-	-	-	2 454 611
Other assets	559 354 782	-	-	-	-	-	559 064 782	43 614 527	(9 408 491)	(3 899 005)	(55 785 190)	(76 737)	(24 219 894)	534 755 595
	7 161 801 998	-	-	-	-	-	7 161 801 998	792 185 208	(27 308 243)	2 683 705	(281 888 246)	(50 333 580)	425 069 836	7 388 882 748
Agricultural/Biological assets														
Intangible assets														
Computers - software & programming	169 055 242	-	-	-	-	-	169 055 242	2 123 055	-	-	(40 756 100)	-	(38 633 111)	150 422 131
Water Rights	9 245 695	-	-	-	-	-	9 245 695	-	-	-	(209 424)	-	(209 424)	9 036 271
Services	3 552 458	-	-	-	-	-	3 552 458	-	-	-	-	-	-	3 552 458
	281 853 395	-	-	-	-	-	281 853 395	2 123 055	-	-	(40 965 524)	-	(38 872 535)	162 986 869
Investment properties														
Investment property	109 833 194	-	-	-	-	-	109 833 194	13 557 053	(58 037 078)	17 303 678	(562 697)	-	(25 769 846)	83 154 150
	109 833 194	-	-	-	-	-	109 833 194	13 557 053	(58 037 078)	17 303 678	(562 697)	-	(25 769 846)	83 154 150
Total														
Land and buildings	1 187 501 577	-	-	-	-	-	1 187 501 577	-	(8 176 888)	3 385 705	-	(48 440 134)	(53 237 317)	1 134 324 260
Infrastructure	4 885 853 934	-	-	-	-	-	4 885 853 934	819 423 852	(19 589 673)	3 133 896	(202 014 031)	(1 581 650)	406 573 791	5 202 237 725
Community Assets	519 026 995	-	-	-	-	-	518 804 995	118 940 329	(187 275)	(215 793)	(22 919 017)	(200 690)	38 044 054	612 871 049
Heritage assets	2 454 611	-	-	-	-	-	2 454 611	-	-	-	-	-	-	2 454 611
Other assets	559 354 782	-	-	-	-	-	559 064 782	43 614 527	(9 408 491)	(3 899 005)	(55 785 190)	(76 737)	(24 219 894)	534 755 595
Intangible assets	281 853 395	-	-	-	-	-	281 853 395	2 123 055	-	-	(40 965 524)	-	(38 872 535)	162 986 869
Investment properties	109 833 194	-	-	-	-	-	109 833 194	13 557 053	(58 037 078)	17 303 678	(562 697)	-	(25 769 846)	83 154 150
	7 472 186 435	-	-	-	-	-	7 472 186 435	797 685 316	(83 345 321)	15 789 383	(325 476 533)	(50 333 580)	306 419 255	7 852 607 758

Appendix F (Unaudited)
Disclosures of Grants and Subsidies in terms of Section 123 MFMA, 56 of 2003
June 2024

Name of Grants	Name of organ of state or municipal entity	Quarterly Receipts				Quarterly Expenditure				Grants and Subsidies de	
		Sep	Dec	Mar	Jun	Sep	Dec	Mar	Jun	Sep	Dec
Eskhewini Hostel Refurbishment	KZN - Dept of Housing	37 964	15 277	20 248	3 637	-	-	-	-	-	1 645 041
Museum Subsidy	KZN - Dept of Edu & Culture	-	249 000	-	-	1 010 442	962 279	982 657	1 133 681	-	-
Housing operational acc	KZN - Dept of Housing	4 231 346	497 328	69 407	-	5 488 267	5 640 136	5 417 992	5 513 312	-	-
IUDG	National Treasury	62 000 000	30 000 000	79 579 000	-	59 145 784	54 091 629	30 064 996	28 276 392	-	-
Financial Management Grant	National Treasury	2 500 000	-	-	-	405 936	339 581	201 259	1 553 225	-	-
Equitable share	National Treasury	217 025 000	173 620 000	130 215 000	-	-	-	-	-	-	-
EPWP	National Treasury	772 000	1 390 000	754 000	-	825 311	695 468	799 570	595 651	-	-
Energy efficient and demand mgmt	National Treasury	-	-	-	-	-	-	-	-	-	-
Memorials	KZN- Dept of Library Services	-	714 200	-	-	-	45 357	70 278	141 949	-	-
Water services infrastructure	National Treasury	22 000 000	-	30 001 000	-	13 845 327	9 589 652	13 079 111	15 486 910	-	-
Recycling project	KZN- Agriculture	-	-	-	-	-	-	-	6 064	-	-
eSikhawini hotel refurbishment	KZN - Dept of Housing	-	-	-	-	-	-	-	-	-	-

INEP	National treasury	2 000 000	2 000 000	1 000 000	-	335 770	104 649	2 038 141	2 520 440	-	-
Beach Protection	KCDM	-	-	-	-	-	-	-	-	-	-
Implementation of the enhanced extended discount benefit scheme	KZN - Dept of Housing	21 818	21 840	21 689	22 091	66 934	-	-	-	-	-
Libraries - Internet Access	KZN - Dept of library services	-	2 032 800	-	-	699 498	770 714	562 588	-	-	-
Library Subsidy	KZN - Dept of library services	-	9 593 000	-	-	9 308 089	10 146 260	8 775 306	10 677 963	30 292 572	8 615 045
Career Expo	Dept of public works	-	-	-	-	-	-	-	-	-	-
Municipal Excellence Awards	KZN - COGTA	-	-	-	-	-	-	-	5 000	-	-
Municipal Employment Initiative	KZN - COGTA	-	-	-	-	-	-	-	1 786 416	-	-
Airport Feasibility	KZN - Economic Development & Tourism	-	-	-	-	-	-	418 108	-	-	-
Arbor Month	KZN - Dept of forestry, Fisheries and Environment	-	-	-	-	-	-	-	-	-	-
Donated land	Department of human settlement	-	-	-	-	-	-	-	-	-	-
Tourism Development	KZN - COGTA	-	-	-	-	-	-	-	-	-	-
Municipal Disaster Recovery	National Treasury	-	-	-	-	6 436 725	5 996 843	2 134 841	5 089 363	-	-
Implementation of the enhanced discount benefit	KZN - Housing	-	-	-	-	-	-	-	-	-	-
Comm Dev Programme	KZN - COGTA	-	-	-	-	-	-	-	-	-	-
GIS	KZN - COGTA	-	-	-	-	-	-	-	-	-	-
Sport & Rec Cleanest town	Dept of Sport Water Affairs	-	-	-	-	-	-	-	81 360	-	-
Integrated urban development grant	National Treasury	4 000 000	-	9 840 000	-	-	1 678 006	4 986 467	7 175 526	-	-
		3 14 588 128	220 133 445	251 490 344	25 728	97 569 083	90 060 774	69 531 314	80 043 254	30 292 572	10 260 086

Note: A municipality should provide additional information on how a grant was spent per Vote. This excludes allocations from the Equalisation Share.