2024-2025 DRAFT ANNUAL REPORT

uMFOLOZI

MUNICIPALITY

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INTRODUCTION

The Municipal Annual Report is one of the three (3) important documents that the Municipality must develop and table before Council in every financial year. The other two (2) documents are the Integrated Development Plan (IDP), which is a 5-Year long Council Strategic Planning Document, and the Municipal Annual Budget, which make provision for the collection of municipal revenue and the allocation of financial resources towards the implementation of the capital as well as the operational programmes of Council.

The Integrated Development Plan and the Annual Budget are both forward-looking documents in that they are prepared and adopted ahead of the commencement of the relevant financial year, setting out the pre-determined objectives with regard to what the municipality intends doing and how. The annual report, which is the document we are concerned with here, is backward-looking, reporting on the actual performance at the end of financial year on how the Municipality has implemented the Integrated Development Plan and Budget through the Service Delivery & Budget Implementation Plan.

In terms of section 121 of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), the Municipality must for each and every financial year, prepare the annual report for submission and consideration by Council of a municipality within a period of nine (9) months from the end of a financial. The purpose of the annual report is to:

- *To provide a record of the activities of the municipality during the financial year to which the annual report relates, both financial (budget implementation) as well as non-financial (service delivery performance) information to provide feed-back to the community and all other key stakeholders.*
- *To provide a report on the performance against the budget of the municipality for that financial year.*
- *To promote accountability to the local community for the decisions the Municipality made throughout the financial year.*

Section 46 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) provides that the Municipality must prepare for each financial year a performance report consisting of the following:

- *Performance of the Municipality and of each service provider during the financial year.*
- *Comparison of the performance of the financial year of reporting with the performance of the previous financial year.*

- *Measures taken to correct and improve the performance, where it was not satisfactory.*

The annual performance report must form part of the Municipality's annual report prepared and handled
in terms of Chapter 12 of the Local Government: Municipal Finance Management Act, 2003.

The MFMA Circular 63: Annual Report Update dated 26 September 2012, provides for the submission of the draft annual report within a period of two (2) months from the end of the financial year in lieu of the annual performance report in terms of section 46 of the Local Government: Municipal System Act, 2000. This draft annual report is prepared with due consideration of the legislator and policy framework mentioned above.

CHAPTER 1: EXECUTIVE SUMMARY

COMPONENT A: MAYOR'S FOREWORD

It is with great pride that I present the uMfolozi Municipality's Annual Report for the past financial year. This document isn't just a collection of facts and figures; it's our community's story, a testament to our shared journey and the progress we've made together.

Our commitment to serving you begins with listening. The projects we have successfully completed this past year—from new roads to community halls—are a direct result of the priorities you raised with us during the 2023/2024 financial year's IDP roadshows. We heard your voices, and we responded.

This is a cycle of progress that we are committed to. We recently embarked on a new round of IDP roadshows to guide our future work, and the incredible participation from all 18 wards once again shows the power of our community working together. We are confident that this feedback will lead to another year of meaningful change, just as it has in the past.

We have a number of accomplishments to be proud of. We completed the construction of six new gravel roads, stretching a total of 13.05 kilometres, making it easier for our residents to travel. We also built and finished two new community halls and completed one of our two planned sports fields, creating new spaces for our community to gather and play.

Beyond infrastructure, we've worked to improve daily life for our families. We now provide free weekly waste removal to 10 wards, and we've ensured that 1,669 households receive the free basic services they deserve. Our local economy is growing, too, thanks to Mayoral LED support in all 18 wards and successful programmes for our local farmers.

While we've made significant strides, we know there is still much to do. The needs you shared with us for better roads, water, electricity, and housing will continue to be our top priority. I want to extend my heartfelt thanks to every community member, our dedicated municipal staff, and my fellow councillors for your unwavering commitment. Together, we are building a stronger, more vibrant uMfolozi for everyone

Sethembe, we work for you.

His Worship, The Mayor
Cllr. XM Bhengu

COMPONENT B: EXECUTIVE SUMMARY

1.1. MUNICIPAL MANAGER'S OVERVIEW

It's with a great sense of purpose and accountability that I provide this overview of the uMfolozi Municipality's performance for the 2024/2025 financial year. This report reflects our commitment to sound governance, fiscal discipline, and sustainable service delivery

Our dedication to financial integrity remains the bedrock of our operations. I'm pleased to report that the municipality has achieved its fifth consecutive unqualified audit opinion from the Auditor-General. This consistent clean audit record is a testament to our robust financial controls. A particularly significant achievement this year is the improvement of our Audit of Predetermined Objectives from a qualified opinion to an unqualified one, demonstrating our enhanced ability to measure and report on our performance accurately and transparently.

The 2024/2025 financial year was marked by a period of interim leadership, but our institution demonstrated remarkable stability and resilience. I want to acknowledge the contributions of the Acting Municipal Manager, who served for 10 months, as well as the acting senior managers for Community and Corporate Services (7 months) and Technical Services (4 months). A key strategic decision by the Council was the resolution to combine the Community and Corporate Services positions, a move aimed at enhancing efficiency. By June 30, 2025, our institutional stability was strong, with all but one senior position filled.

Our operational excellence was externally recognized this year. We were honored to receive a Certificate of Recognition for being the most functional Community Service Centre. We were also acknowledged for the Best 4th Industrial Revolution Initiative, a testament to our forward-thinking approach and the hard work of our staff. A highlight of our community initiatives was the three-week digital skills training programme we hosted in partnership with the Moses Kotane Research Institute. Held at the uMfolozi Thusong Centre, this initiative embodies our commitment to empowering our youth with valuable skills.

In closing, the 2024/2025 financial year was a period of notable achievement. We demonstrated our ability to maintain stability and achieve success, all while remaining accountable to the community we serve. My sincere thanks go to the Council and to His Worship, the Mayor, for their trust and for the opportunity to lead the administration. I also extend my gratitude to the entire municipal staff for their unwavering dedication and to the community for their continued partnership.

The Municipal Manger
Mr. F.S Mazibuko

1.2 MUNICIPAL FUNCTIONS, POPULATION AND ENVIRONMENTAL OVERVIEW

Demographic Profile of uMfolozi

The municipality is named after uMfolozi River, and forms part of the King Cetshwayo District Municipality. UMfolozi local municipality is ideally placed for both industrial and residential development, as well as the expansion of its existing timber industry.

According to the Stats- SA (2011), the total projected population of the municipality is 159 668. This shows an increase of 21,0% from the 2011 statistics, which was 132 344. UMfolozi municipality is highly black dominated since out of 159 668, 146 842 are black africans. There are 28 517 within the municipality. Out of these households, 25 288 of them are formal dwellings. Educationally, 12 866 of the population is without schooling, 39 667of the population has completed Grade- 12, and 4408 of the population is living with tertiay education (STATS- SA (2022).

UMfolozi Municipal Wards Distribution and Traditional Authorities

UMfolozi Municipality is situated within the King Cetshwayo District Municipality, which is 8 213km², Within this square meter coverage. UMfolozi alone is approximately 1 300km² in size.

The municipality is predominantly rural, with the population spread amongst the 18 Municipal Wards under five Traditional Councils;

- Mhlana Traditional Authority;
- Mbuyazi Tradition Authority;
- Sokhulu Traditional Authority;
- Mthiyane Traditional Authority; and
- Somopho Traditional Authority.

Administrative and Traditional Authorities Locations

Traditional Authority	Wards
Mbonambi Traditional Authority	3, 5, 6, 14, 16
Sokhulu Traditional Authority	1, 4
Mhlana Traditional Authority	2, 7, 8, 9, 10, 11, 12, 13, 15,18
Mambuka Traditional Authority	17
Somopho Traditional Authority	17

Demographic Analysis

UMfolozi Municipality is one of the poor municipalities in the province, with more than 90 % of the population being dependent on subsistence farming for survival. As such, in order to understand the challenges that affect effect richness of the municipal environment; effective basic services delivery and facilitation process; and the resources' lifespan, it remains critical to acknowledge that these are highly dependent on the population size and settlement pattern. Global economic recession and high food prices have led to a bigger portion of the uMfolozi growing population to suffer from diverse chronic diseases and social ills which result from the growing level of unaffordability.

The population statistics that are presented on this section allows both government and non-governmental institutions to strategize on how to efficiently implement and facilitate service delivery within the jurisdiction of uMfolozi in an integrated manner.

According to the Stats- SA (2011), the total projected population of the municipality is 159 668. This shows an increase of 21,0% from the 2011 statistics, which was 132 344. UMfolozi municipality is highly black dominated since out of 159 668, 146 842 are black africans. There are 28 517 households within the municipality. Out of these households, 25 288 of them are formal dwellings. Educationally, 12 866 of the population is without schooling, 39 667of the population has completed Grade- 12, and 4408 of the population is living with tertiay education (STATS- SA (2022).

Demographic Indicators Population Size

a) Total Population

The population has increased from **132 344** to **144 363** between 2011 and 2016, with further noticeable growth from 2016 and 2022 (five years variance) as the population grew from **144 363** to **159 668.**

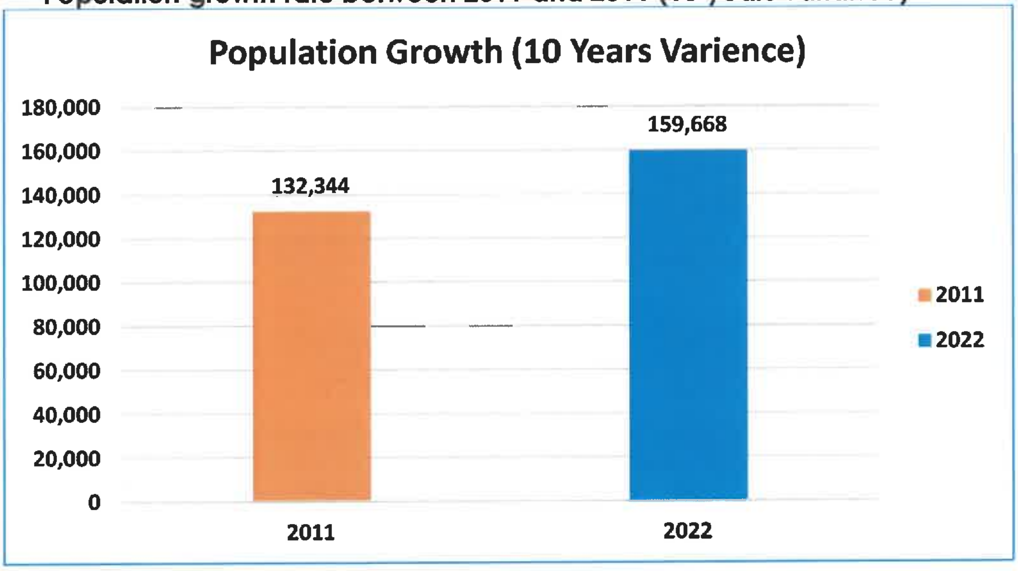
The common case with rural municipalities remains the fact that, most of its residents would move towards the urbanized area of the municipality to benefit from both, better economic and social opportunities. However, with uMfolozi Municipality that is not the case since there are about +/- 5 355 people living in ward 2, where Kwa Mbonambi town is located.

With the above being said, Mbonambi town is hugely unlike other towns because of it being deprived from valuable economic and social land uses. This becomes the root cause for the people of uMfolozi to become infrequently dispersed all over the municipal borders. Furthermore, the town is in the center of sugar and timber plantations which provides minimum allowance for residential settlements to be accommodated.

b) Population growth rate

This rate expresses ratio of the annual increase of the population size and its annual total for uMfolozi municipality.

Figure 14: **Population growth rate between 2011 and 2011 (10 years variance)**



Stats- SA (2022)

The above illustrations indicate that, uMfolozi population growth rate between 2011 to 2022 is **21.0%.** This prerents a ten-year sequence of the formal census process.

Table 25: Population Growth Rate (5- Years Variance)

Total Population (2001)	Total Population (2011)	Total Population (2016)	Total Population (2022)	Current Population Growth Rate	Overall Projected 5-Year Population Growth Rate (2027)
106942	132 344	144 363	159 668	10.6%	12.2%

Statistics South Africa (2022)

Considering the overall population growth rate as projected above, the five years projections of the population growth rate is tabled as follows:

Five Year Population Growth Projections (2023 – 2027)

Year	Population Projections
2023	163 497 (13,4%)
2024	167 421 (15,5%)
2025	171 439 (17,9%)
2026	175 554 (20,3%)
2027	179 467 (22,8%)

The above projections inform the municipal five 5-year plan towards delivering the basic services around uMfolozi area. These projections are based on an overall 12,2% of the projected 5- year population growth rate, which has been broken down to 2,4% each year.

Population Distribution

This section covers the distribution of uMfolozi population characteristic among its residents of all population groups (Population density and the dwellings).

a) Distribution of Population by Household Density

The current (2022) ward-based statistics is still not yet accessible from STATS- SA.

Distribution of Population by Household Density

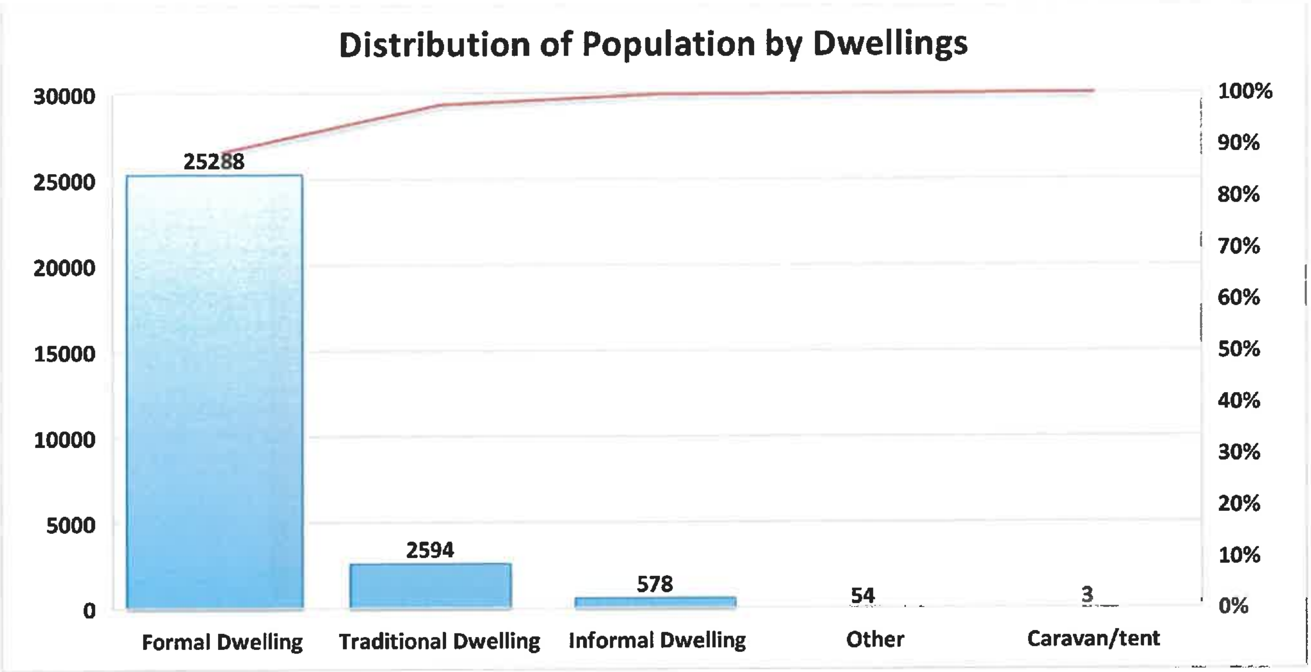
Ward No	Number of Households (HH)	Extent (Ha)	Density (HH/Ha)
1	1015	8486.01	0.12
2	1434	17159.48	0.08
3	1321	9357.24	0.14
4	2146	32136.97	0.07
5	836	1785.83	0.47
6	340	255.61	1.33
7	1395	4352.21	0.32
8	1526	2723.93	0.56
9	2231	6975.49	0.32
10	1469	6939.6	0.21
11	1082	3665.37	0.30
12	1484	8215.01	0.18
13	1563	9441.38	0.17
14	342	659.76	0.52
15	1698	8160.53	0.21
16	338	714.45	0.47
17	1870	8988.05	0.21
18		5	0

It indicates that ward 9 is the ward with the biggest number of households compared t o all other wards within uMfolozi municipality. Ward 6 has the biggest surface area with only few settlements located within it, while on the other hand ward 4 appears to be the smallest ward with a large number of households within the ward and number of settlements covering over half of the entire ward. This implies that service delivery planning process should be more focused on ward 4 so as to ensure that the available infrastructure and services that are provided to ward 4 residents, does not get over-utilized so as to enhance it sustainability.

The average household size for uMfolozi is calculated by subdividing population with the number of households recorded.

The average household size for uMfolozi Municipality is 5 persons per household.

b) Distribution of Population by Dwellings

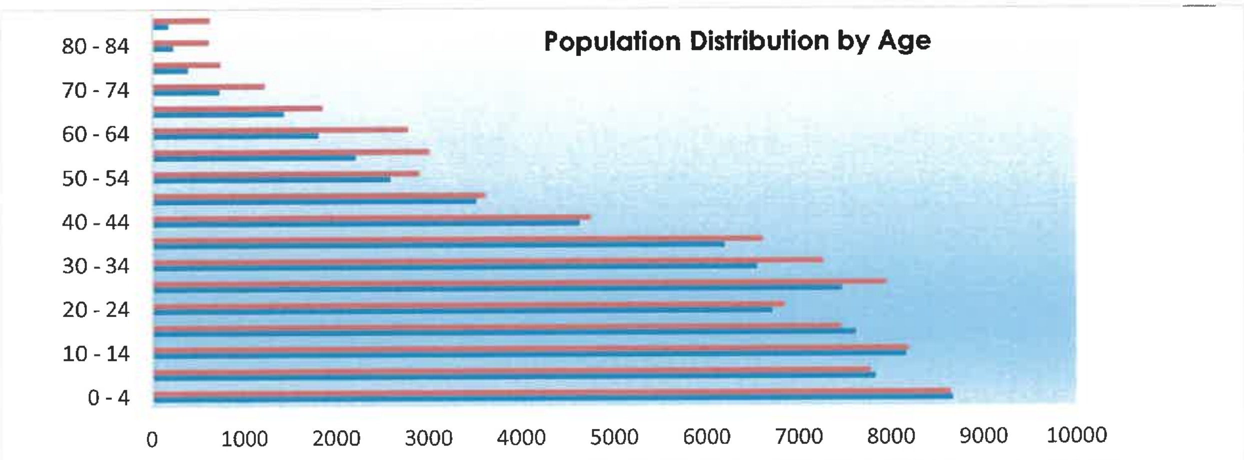


This distribution shows that above 80% of uMfolozi residents are living in formal dwellings, which are concrete structures. This shows a huge role and positive influence of the Department of Human Settlements performance.

Population Composition

This section describes the uMfolozi population according to its age and gender characteristics.

Population Distribution by Age (2022)

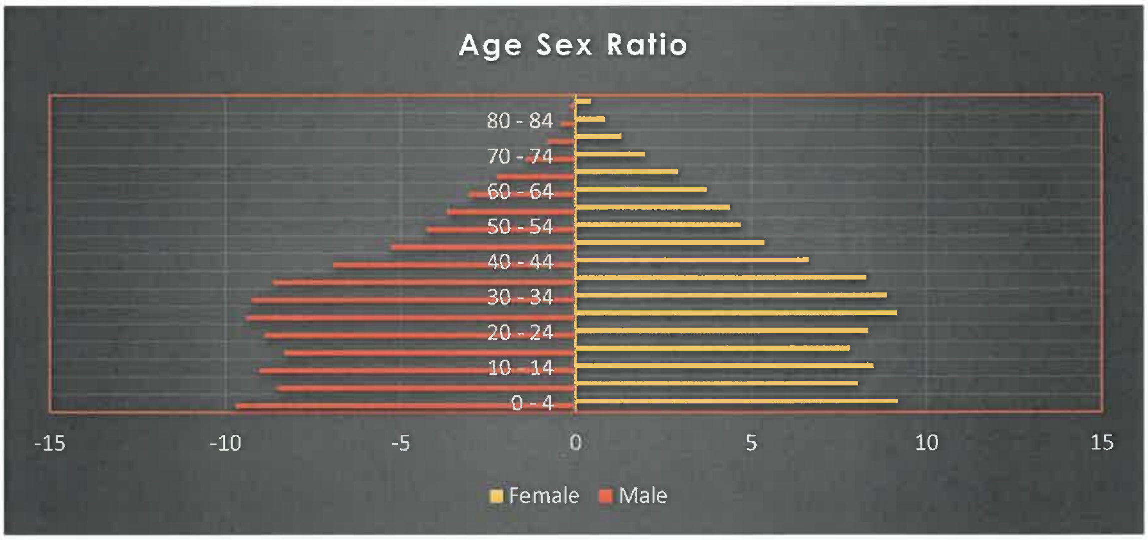


	0 - 4	5 - 9	10 - 14	15 - 19	20 - 24	25 - 29	30 - 34	35 - 39	40 - 44	45 - 49	50 - 54	55 - 59	60 - 64	65 - 69	70 - 74	75 - 79	80 - 84	85 +
Female	8643	7775	8186	7450	6848	7945	7265	6607	4746	3609	2896	3001	2771	1849	1222	737	610	622
Male	8664	7830	8164	7613	6714	7462	6548	6199	4628	3513	2579	2212	1808	1431	727	391	227	176

Stats- SA (2022)

The results of CS 2022 show that the population of uMfolozi municipality is largely concentrated between the age groups (0-4), (5–9), and (10–14) years. The value of female pensioners is higher than the male ones. This means that women have a longer life expectancy as compared to men.

Age Distribution by Gender (Age Sex Ratio)



Stats- SA (2022)

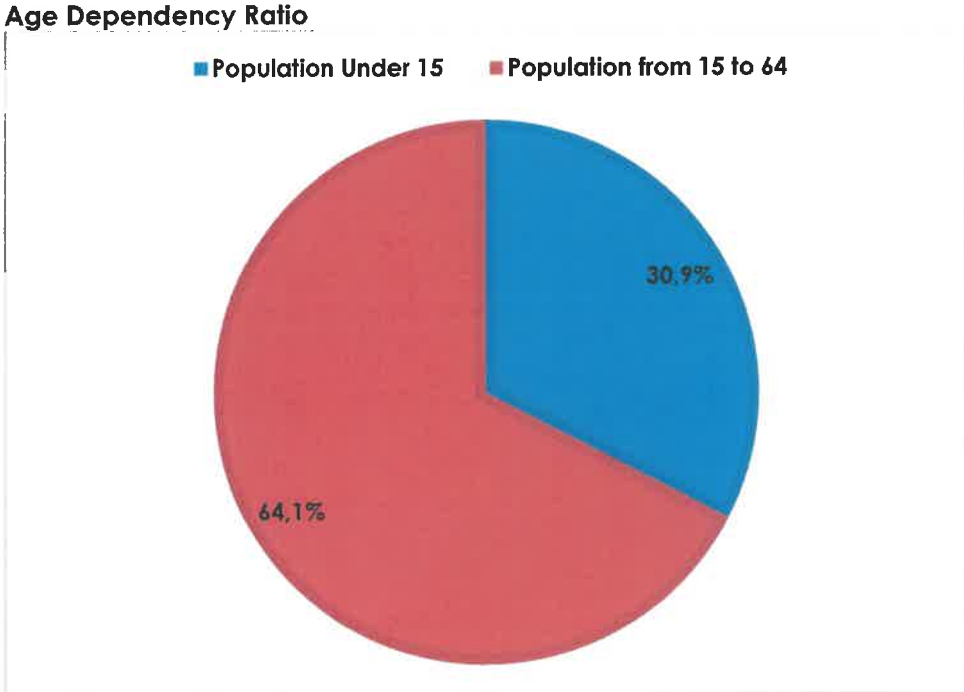
Population Distribution by Gender (Gender Ratio)

Stats- SA (2022)

This indicates that there are more females than males within the municipal jurisdiction. Commonly, most women within uMfolozi spend most of their time in reproductive and household work; caring for children; and the sick. Men are the heads of their families. Their role is to provide security, safety and financial stability for their households. Therefore, most men migrate to major cities in search of better job opportunities and those left; they become exposed to over extreme heavy outdoor chores while also providing safety to their families.

This implies that both the municipal planning and operational tools need to accommodate both, the youth and female groups by ensuring that they're well catered for through empowering them. This requires provision of capacity building methods to provide adequate skills to stimulate their knowledge precisely prior to the investment level.

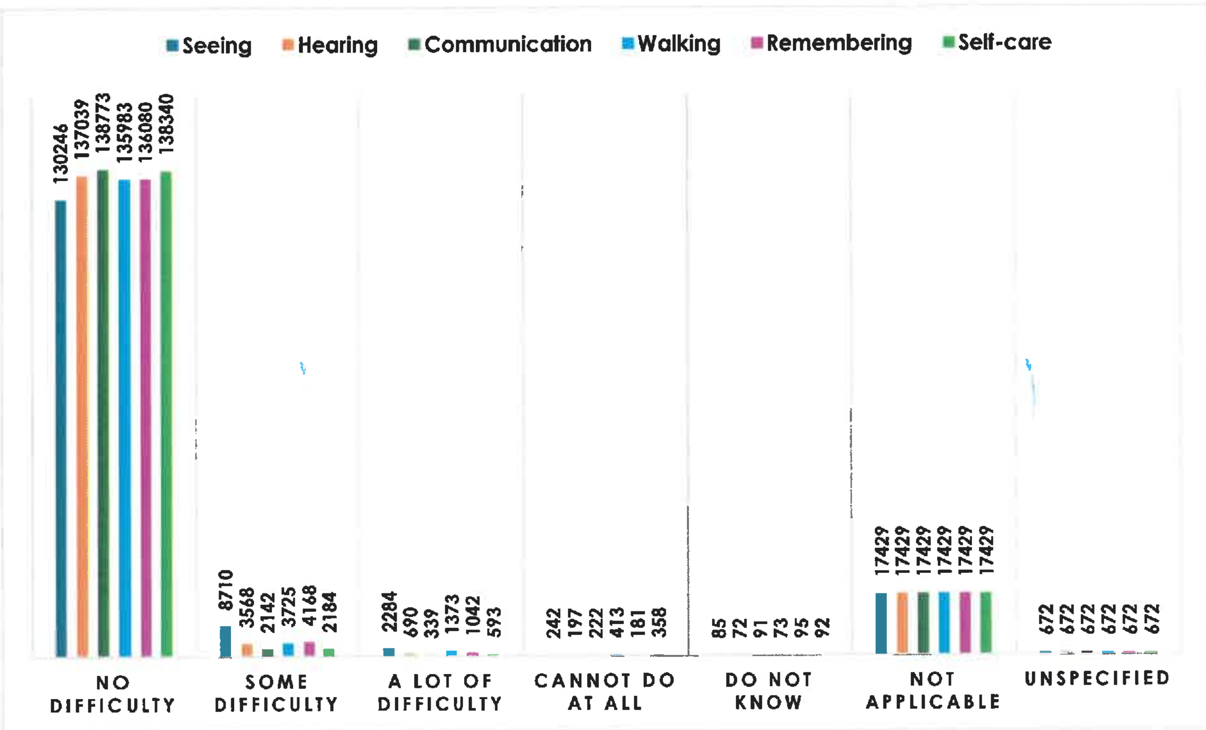
Age Dependency Ratio



(Stats- SA, 2022)

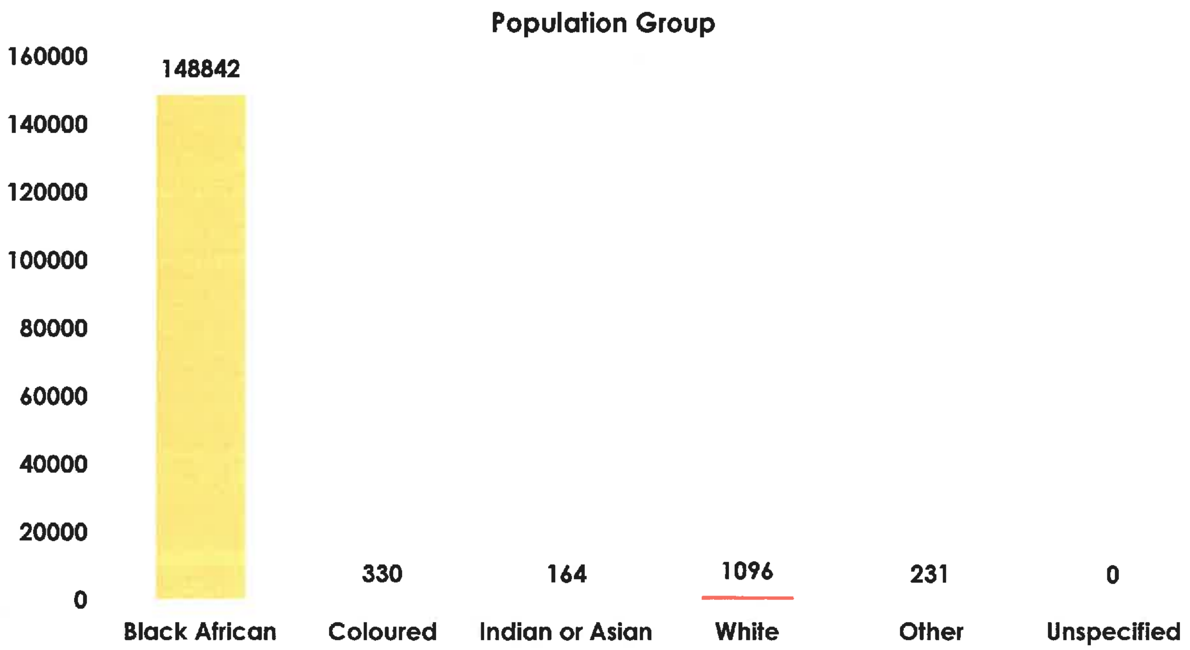
This ratio indicates that the highest number (64,1%) of people within uMfolozi municipality are no longer dependant in terms of age. This implies that the municipality, through its local economic development strategy, still needs to create strategies that will increase employment opportunities and sustained business opportunities as a supporting initiative towards supporting this high dependency ratio in the area.

Disability



This indicates that there is a disability living component by some of uMfolozi residents since there are values representing difficulties that they experience mostly through communication, hearing, remembering, and sight.

Population Group



This implies that uMfolozi municipality is black african dominant.

Socio- Economic Indicators

Average Household Size

No.	Household Size	2011	2016	2022
1.	Average Households Size	5.0	4.7	5.6

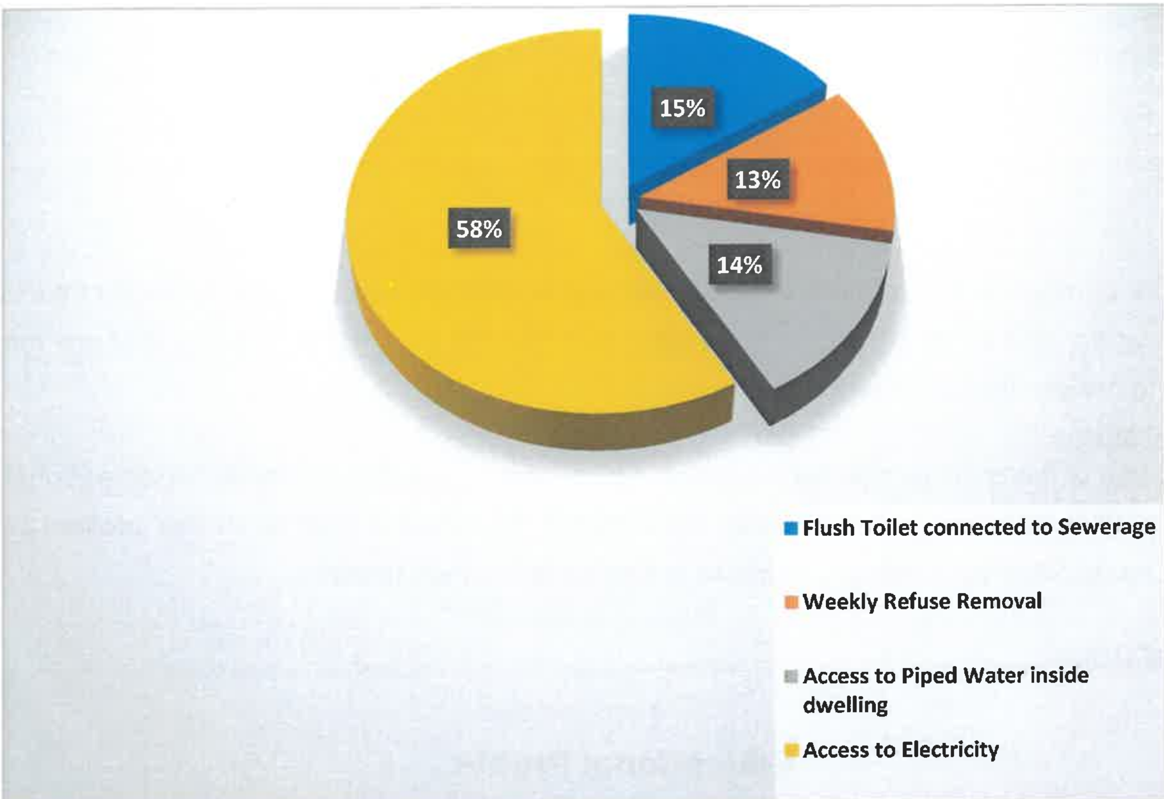
Stats- SA (2022)

This stipulates that the average household size increase is around one per household

Female Headed Households

The total number of female headed households is **28517.** This implies that there are households within uMfolozi where adult females are the sole or main income producers and decision-makers.

Access to Basic Services



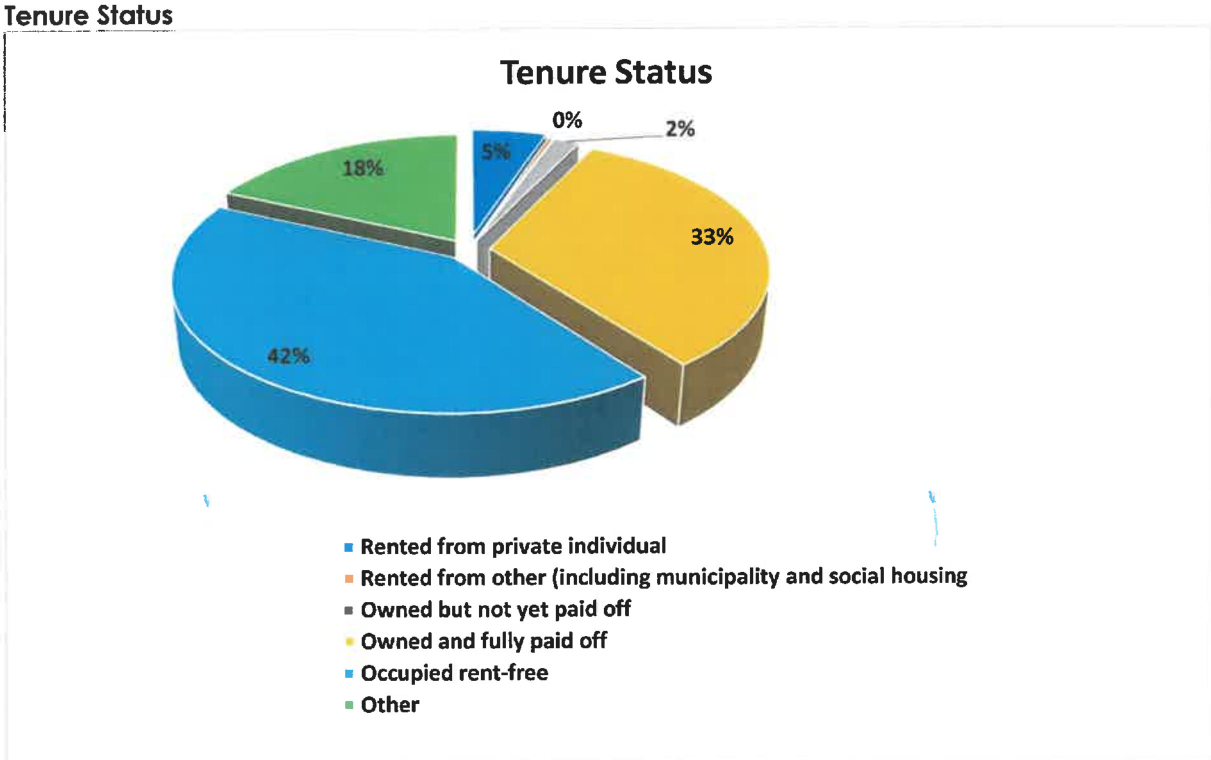
Stats- SA (2022)
This indicates that amongst all basic services, electricity remains the most accessible service. The flushing toilets are still less accessible due to lack of water provision by the district.

Average Household Size

No.	Access to Electricity	2022	2016	2011
1.	Electricity for Lightning	98.1	95.9	83.7

Stats- SA (2022)
This indicates constant increased level of electricity accessibility within uMfolozi municipality.

Tenure Status



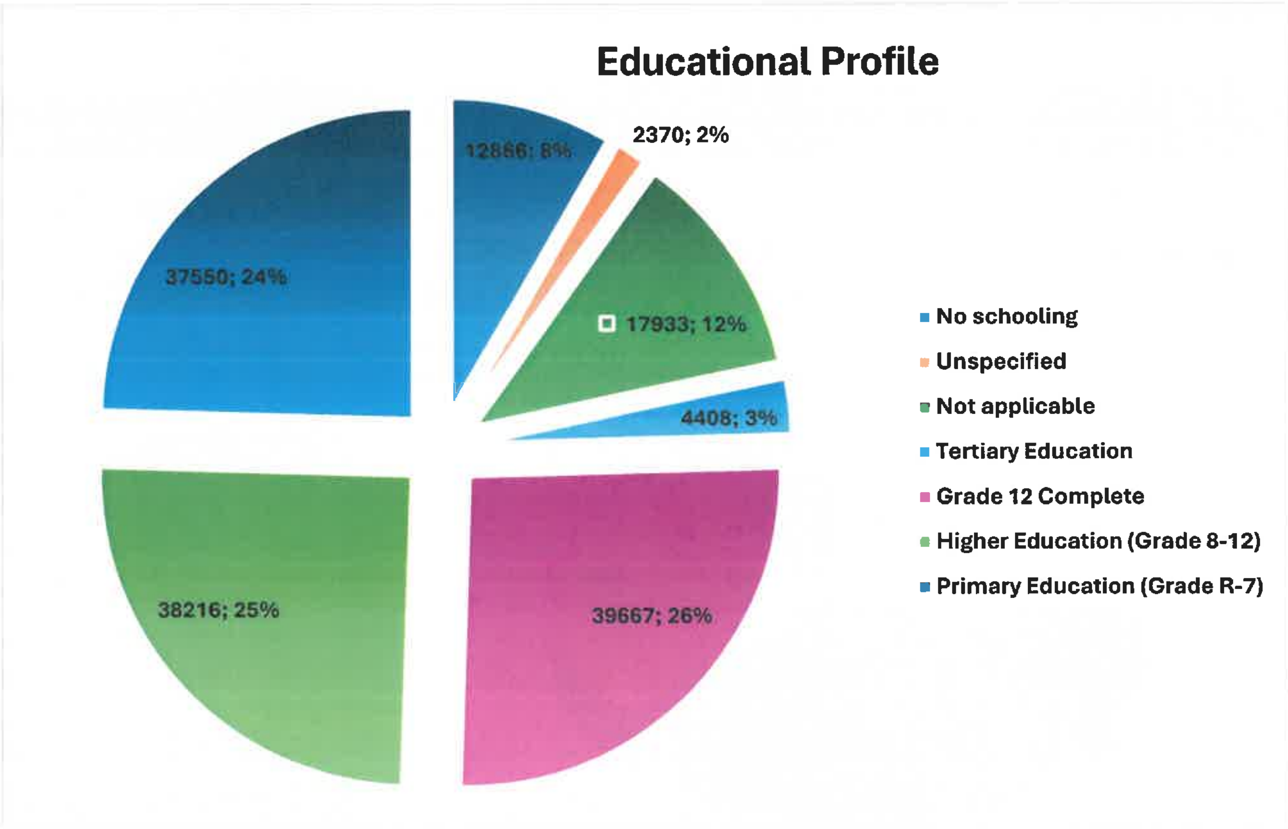
Stats- SA (2022)

This shows that as much as the area of uMfolozi is rural and traditionally owned, formally, most of the land is privately owned and is fully paid off. This implies that Capital investments opportunities are mostly dependant to the private owners of land.

Educational Status

Education is one of the basic human rights in South Africa, and among the fundamental socioeconomic indicators for development. In this chapter, educational attendance and levels are profiled using Community Survey 2016 data, with comparisons to Census 2011 where possible.

Educational Status

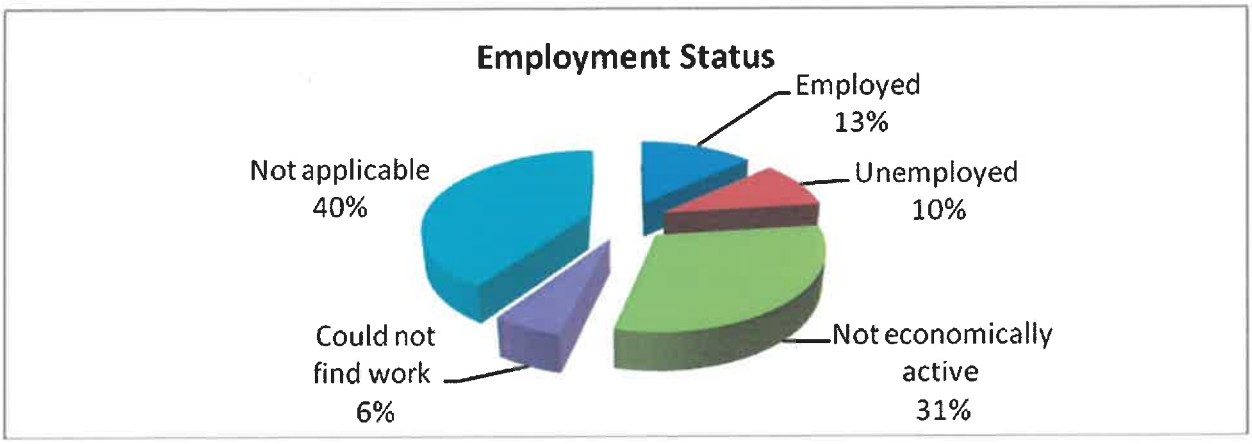


Stats- SA (2022)

Most of the population of uMfolozi (26%) are matriculants, with only 3% that has obtained tertiary education. This implies that more plans towards educational programmes with accredited qualifications are needed.

These levels of education impacts drastically on the type of work opportunities one can create for the populace. Unskilled & semi-skilled labour can be used for labour intensive projects such as infrastructure implementation, but in order for the communities to benefit from opportunities such as tourism, or other opportunities presented by the unique locality of the area, it might be possible or needed that some training be presented to the communities to empower them to utilize these opportunities.

Employment Profile



The official unemployment rate in the Municipality is 42%. Youth unemployment is about 50.4%. Although the rate of unemployment has decreased from the situation in 2001, unemployment is still rife and is a major concern for the Municipality. As indicated on the Figure above, there is a large number of people who fall within a working age cohort, but who are not economically active. Even more worrisome are those who could not find jobs and those who are unemployed. Dependency ratio is relatively high at 68.2.

Early Childhood Development

Early childhood development (ECD) is one of the priority areas of the South African government and remains a critical policy issue that the Department of Education aims to address. Early years are critical for acquisition of perceptual-motor skills required for reading, writing and numeracy in later years. It is for this reason that resources are geared towards promoting access to ECD. Despite expanded expenditure on this priority area, gaps in access still exist. Commitment towards ECD is visible in financial expenditure, which shows an upward trend in billions of rands (an increase from 1,4% in 2010/11 to 4,3% in the 2016/17 financial year5) being directed towards achieving ECD programmes. As a result, enrolment in grade R has increased, and South Africa is 6 close to reaching the target of universal access to education for five-year-olds.

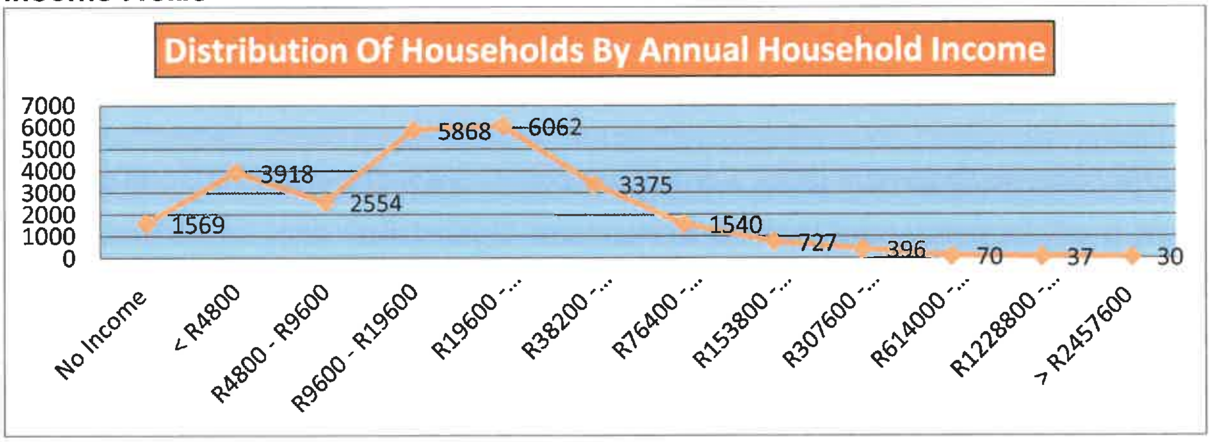
The educational attendance patterns of children aged 0–5 years in KwaZulu- Natal. At provincial level, about two-thirds (66,8%) of children attend an educational institution. District differentials revealed that uMgungundlovu has the highest proportion (71,1%), followed by uMkhanyakude (70,4%), while and the lowest proportion was recorded in Sisonke District Municipality (61,0%). At local municipality level, the highest proportion (which is also above the provincial average of 66,8%) was observed in uMngeni Local Municipality (77,9%), while the lowest proportion was evident in Nkandla Local Municipality (50,8%).

Income Profile

The graph below depicts the annual household income for uMfolozi Municipality. It appears the majority of the households is earning between the R9600-R19600 bracket. The graph depreciates after R19600 to indicate that only a few households earn anything above the aforementioned price. Furthermore, a large number of the households is either earning less than R9600 or has no income at all. The overall income of the households is very low which causes major constraints for the municipality to build a proper tax base which can be utilized for provision & maintenance of services.

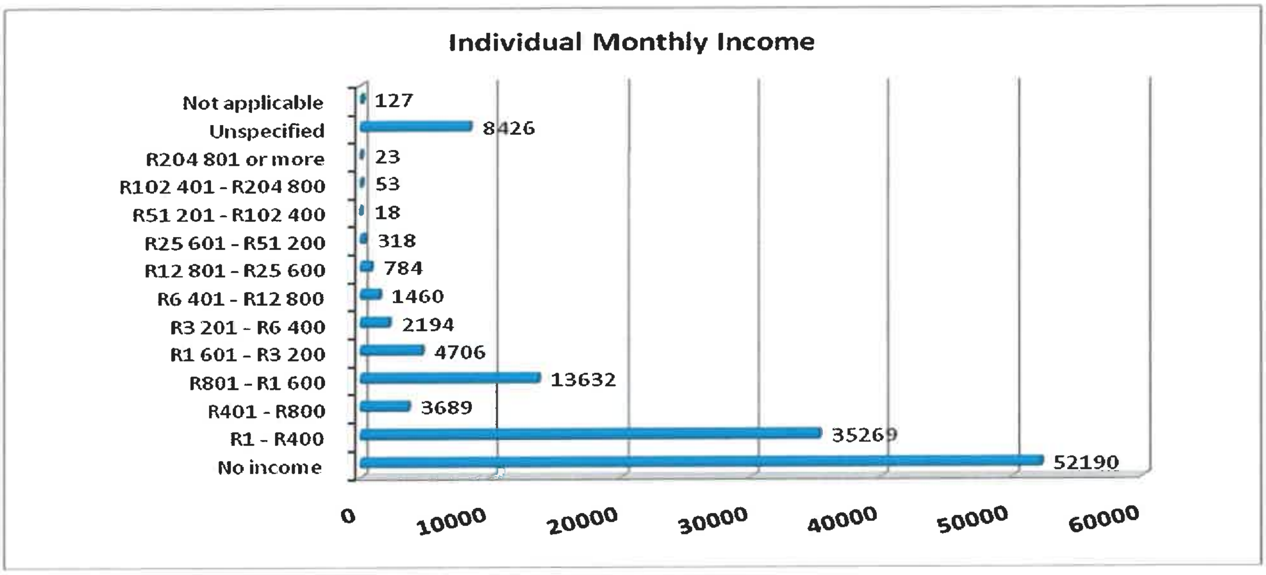
Without outside funding, the municipality will not be able to implement nor maintain any new services. It is therefore essential that the municipality implement initiatives to grow its tax base, by implementing successful economic development initiatives.

Income Profile



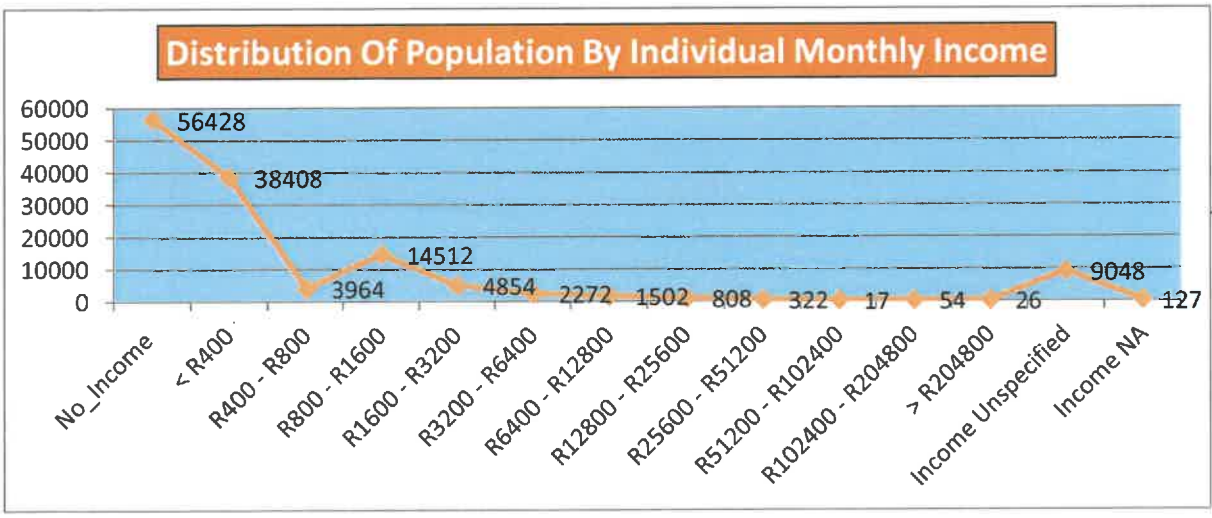
The above graph indicates that most of uMfolozi municipal households earn between **R4 800, 00 and R9 600, 00.** Given a raise on the tax percentage, this remains a meager income level.

Individual Monthly Income



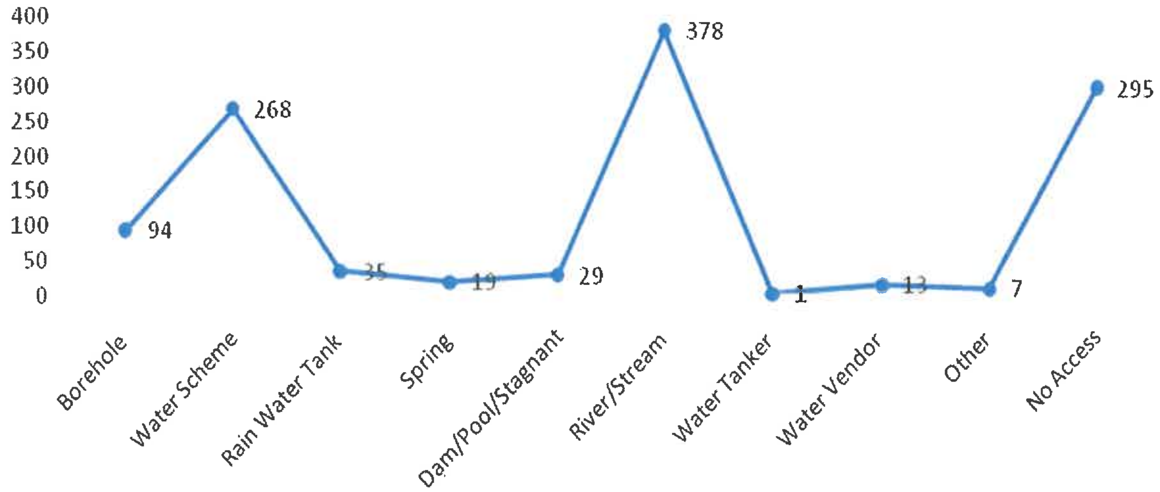
The graph below provides a more precise structure of income levels within the municipality, through analyzing individual monthly income. The graph below indicates a more alarming situation which proves that more than 56000 people have no income. The graph takes a drastic dip to indicate that only a few individuals earn salaries that can stimulate the municipal tax base. Only a small portion of the population qualifies for payment of taxes. This leaves a huge burden on the current taxpayers, who basically carry the municipality financially.

Distribution of Population by Individual Monthly Income



Boreholes and water schemes are the major sources of water as they provide water to about 368 households. A substantially larger number of households (378) still use rivers/streams as source of water. Water from these rivers is not purified and thus exposes the community to a range of water borne diseases.

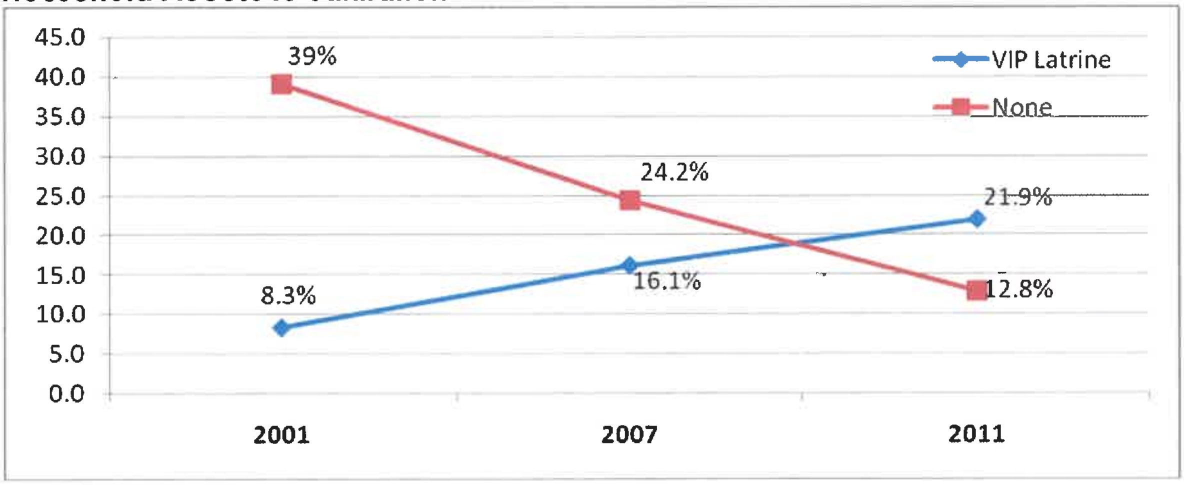
Access to Water Sources



Sanitation

Pit latrines are the most common form of sanitation in uMfolozi Municipality 276 households use pit latrines with ventilation while 316 households use pit latrines without ventilation. The latter are self-built and varies in quality and safety. Low representation of households who makes use of septic tanks and water borne sewer confirms the rural character of the Municipality. 147 households do not have sanitation facilities at all.

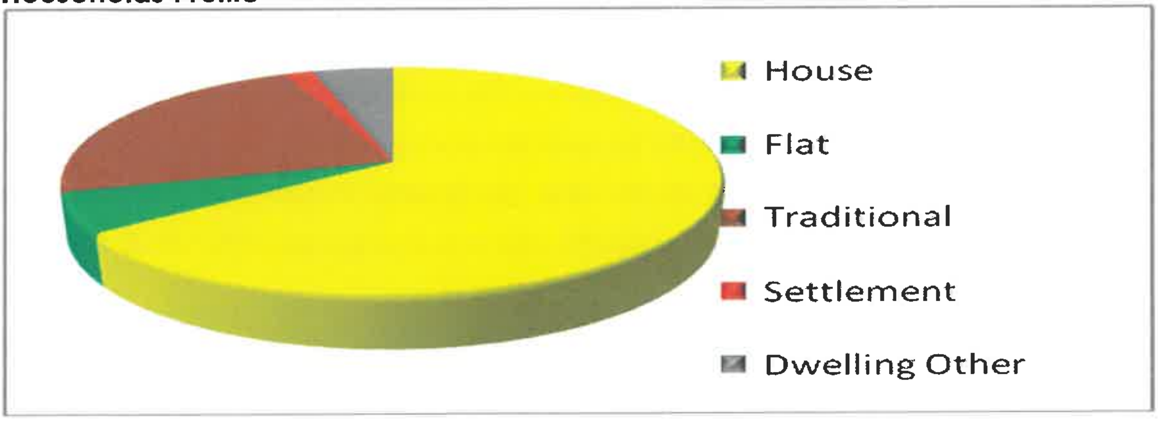
Household Access to Sanitation



As indicated on the figure above, although the situation has improved, the rate of improvement in sanitation is very slow. The population that has access to VIP sanitation increased by 13.6%, while the population that have no access to any sanitation facility decreased by 26.2% during this period (refer to the Figure below).

The refuse removal service is provided in Mbonambi Town only. Again, this signals the general rural character of the area 80% of households use their own dumps.

Households Profile



Distribution of households by type of main dwelling and municipality

DWELLING TYPE	
Formal dwelling	20 197
Traditional dwelling	8 395
Informal dwelling	1 823
Other	56
Total	**30 471**

The number of households in the Municipality increased by 20% between the year 2001 and 2011. This marks an increase from 19143 households in 2001 to 25882 households in 2011. At least 46.4% of these households are headed by women suggesting a need for the future housing projects to be gender sensitive and prioritizes the housing issues facing women. As indicated on the Figure above, households are becoming smaller in size with the majority having less than 5 members. It is also noted than the representation of relatively larger households with more than six members socio-economic increased during this period.

HIV/ AIDS

The incidence of HIV/Aids in the Municipality has reached its highest level in 2004, thereafter a decrease is observed. This could be the result of the positive impact that the distribution of anti-retroviral medication had in the Municipal Area and HIV/Aids awareness campaign. Global Fund remains the main sponsor for facilitating the HIV/ AIDS care-giving programme.

The impact of HIV/Aids is very serious issue and should be incorporated into whatever strategies or developments are undertaken in an area. Typical impacts of AIDS include decreased productivity of workers, increased absenteeism, and additional costs of training of new workers. It also represents a greater demand and pressure on health facilities and as the statistics gathered from antenatal clinics indicate a very real problem of AIDS orphans and child (minor) headed households. These factors must be taken cognizance of when devising local economic development strategies. The concerns about the impact of HIV on King Cetshwayo need to be reiterated as KwaZulu-Natal has the highest HIV prevalence rate of all the provinces.

Mortality Rate

This chapter provides analysis on the distribution of 2017 registered deaths that reached Statistics South Africa (Stats SA) during the 2018/2019 processing phase. The section mainly focuses on absolute numbers and percentage distributions of 2017 deaths by selected background characteristics of the deceased such as age, sex, place/institution of death and geographic information (province and district municipalities). Levels and trends of registered deaths over a 19-year period (1997–2016) are also included.

The population settlement trend is that people are generally settled in Traditional Authority areas. The incidence of Absentee Household members (according to the KCDM QOLS 2009) in uMfolozi is 22, 26% which is higher than the King Cetshwayo District average of 17%. This is indicative of people temporarily leaving the uMfolozi Municipal area for employment purposes.

UMfolozi has a youthful population, accounting for 48.4% or 58,671 persons. This has an implication in terms of types of services that might be needed to cater for this age group which impacts on the Municipal budgeting thereof.

There has been a significant increase in the number of pensioners headed households since 2007 from 32.43% to 46.84%. Some reasons for this trend could be:

(1) Parents working elsewhere,

(2) Deceased parents

(3) The traditional culture of extended families; as well as the

(4) Effects of migrant labour.

MUNICIPAL FUNCTIONS	
DEPARTMENT PORTFOLIO	**CORE FUNCTIONS**
Office of the Municipal Manager	Special Programs, IDP, LED, Communications, Internal Audit, Risk Management, and PMS
Budget and Treasury Office	Revenue; Expenditure and Supply Chain Management; Budget and Reporting
Corporate Services	Human Resource Management, Administration; Records, Fleets Management and ICT
Technical Services	Project Management Unit, Town Planning, Maintenance &Operations
Community Services	Waste and Environmental Management, Traffic Management, Thusong Centre, Facilities and Disaster Management (Library and Fire Services)

1.3 SERVICE DELIVERY OVERVIEW

Basic service delivery remains a cornerstone of government responsibility, aimed at improving the quality of life for all citizens. Over recent years, notable progress has been made in expanding access to essential services such as water, sanitation, electricity, healthcare, housing, and education. Many municipalities have successfully implemented infrastructure projects and social programs, contributing to better livingconditions, especially in previously underserved areas.

However, challenges persist. Service delivery is often hampered by inadequate infrastructure maintenance, limited financial and human resources, governance inefficiencies, and poor accountability mechanisms. These issues can result in inconsistent or poor-quality services, particularly in rural and marginalized communities.

A critical concern within the delivery service landscape is the provision for indigent households that cannot afford to pay for basic services. While many municipalities have adopted indigent support policies offering free or subsidized basic services (such as Free Basic Water and Electricity), the effective identification and consistent support of indigent households remain a challenge. Issues such as outdated indigent registers, lack of public awareness, and administrative inefficiencies limit the reach and impact of these programs

Addressing these challenges requires a focused commitment to improving governance, enhancing capacity at the local level, and ensuring inclusive, equitable access to services for especially the most vulnerable

Despite efforts to improve operations, significant shortfalls in service delivery continue to hinder progress and impact on the overall experience of those relying on these services. One of the most glaring issues is the inconsistency in response time. Customers often face long delays, with no clear communication or timeline provided. This lack of timely service not only breeds frustration but also erodes trust in the system.

Another major shortfall lies in the quality of service. In many instances, the services provided fall short of expectations due to inadequate resources, poor planning, or undertrained personnel. Instead of proactive problem-solving, there is often a reactive approach, where issues are only addressed after repeated complaints. This contributes to a cycle of inefficiency that becomes difficult to break.

Communication breakdowns further deepen the gap between service providers and recipients. There is often little to no feedback loop, making it hard for users to voice concerns or suggest improvements. Without proper communication channels, service gaps go unaddressed and unresolved.

Moreover, a lack of accountability within the system leads to minimal follow-through on promises or reported issues. Service users are left feeling overlooked, as there are few mechanisms in place to hold those responsible accountable for underperformance.

In summary, the shortfalls in service delivery stem from delays, poor quality, communication gaps, and a lack of accountability. These issues collectively result in dissatisfaction, inefficiency, and a weakened relationship between service providers and the communities they serve.

1.4 FINANCIAL HEALTH OVERVIEW

As at 30 June 2025, it has been declared in the Draft Annual Financial Statements that the Municipality would continue to operate as a going concern and that has been substantiated by the positive bank balance as reflected in the cash and cash equivalent amounting to R 45 687 572. The municipality it financially stables enough to meet its obligations and continue its operations for the foreseeable future, this then represented the Municipality's ability to pay its current liabilities for a fair period of a couple of months. Section 71 returns were successfully submitted to National Treasury and no invoking of section 38 of DoRA was experienced during the year.

Financial Overview: 2024/2025 R'000			
Details	**Original budget**	**Adjustment Budget**	**Actual**
Income:			
Grants	**231 919**	**236 219**	**235 492**
Taxes, Levies and tariffs	**43 679**	**43 679**	**44 435**
Other	**8 497**	**8 608**	**15 766**
Sub Total	**284 095**	**288 506**	**295 695**
Less: Expenditure	**245 802**	**261 057**	**239 854**
Net Total*	**38 293**	**27 449**	**55 839**

Operating Ratios	
Detail	**%**
Employee Cost	**43%**
Repairs and Maintenance	**5.83%**
Finance Charges & Impairment	**0.09%**

Employee cost is sitting at 43% above the expected 30% of the total operating cost

Salary increases for the financial year 2024/25.

Overtime for emergency services employees.

Salary Threshold exceed the norm range of 25% to 40%as per Circular No.71.

Repairs and Maintenance is 5.8% of the property plant and equipment, this is below the norm of 8%, and Finance & Impairment also below the norm by 0.09%.

Total Capital Expenditure: 2022/2023 – 2024/2025 R'000			
Details	**2022/2023**	**2023/2024**	**2024/2025**
Original Budget	**32 463**	**40 311**	**42 895**
Adjustment Budget	**41 331**	**41 443**	**45 995**
Actual	**41 444**	**42 976**	**38 209**

1.5 ORGANISATIONAL DEVELOPMENT OVERVIEW

The Organizational Development (OD) function within uMfolozi Municipality plays a critical role in aligning institutional systems, structures, and human resource capacity with the strategic objectives outlined in the Integrated Development Plan (IDP). During the reporting period, notable progress and challenges were recorded under the following key performance areas:

1. Institutional Planning and Organogram Management

The reviewed 2024/2025 organogram was adopted and implemented to ensure alignment with service delivery demands and budget constraints. Critical vacancies, particularly in technical and corporate services departments, were identified for prioritised filling within the financial year. Job descriptions were developed and aligned with the approved structure, supporting compliance with the Municipal Staff Regulations (2021).

2. Human Resource Development

A Workplace Skills Plan (WSP) and Annual Training Report (ATR) were submitted to LGSETA within the prescribed timeframe. Over 30 employees benefited from internal and external training interventions aligned to their personal development plans (PDPs). The municipality successfully implemented mandatory training programmes, including ethics, performance management and records management.

3. Employee Wellness and Support

The Employee Assistance Programme (EAP) continued to offer psychosocial support, trauma debriefing and referrals for specialised services. Health and wellness campaigns were conducted in partnership with external stakeholders, targeting both physical and mental wellbeing.

4. Labour Relations

The Local Labour Forum (LLF) convened regularly but not sitting due to quorum. Disciplinary matters were handled in line with the Disciplinary Code and Procedure, with a reduction in the number of unresolved cases compared to the previous year. Grievances were resolved within regulated timeframes, contributing to improved workplace stability.

5. Performance Management

Performance agreements were concluded for all Section 56 Managers and monitored quarterly. The annual performance assessments were conducted and submitted to the Audit and Performance Committee and the Municipal Council. Cascading performance management to levels below Section 56 remains a priority area for phased implementation.

6. Policy Development and Compliance

The OD Unit led the review and development of key HR policies to ensure alignment with the 2021 Municipal Staff Regulations, SALGA guides, and applicable legislation. Policies reviewed and/or adopted included Recruitment and Selection, Training and Development, and Acting Allowance Policies.

7. Challenges and Areas for Improvement

Delays in recruitment processes due to budget constraints and compliance requirements impacted timely service delivery in some departments. Limited ICT integration in HR systems remains a constraint in achieving full automation and data-driven decision-making. Increased focus is needed on succession planning and leadership development to address future capacity gaps.

1.6 AUDITOR GENERAL REPORT

AUDITOR GENERAL REPORT: YEAR 0 (CURRENT YEAR)
Delete Directive note once comment is completed – State the type of opinion given (disclaimer; adverse opinion; qualified opinion; unqualified opinion with 'other matters'; and an unqualified opinion) and briefly explain the issues leading to that opinion. In terms of a disclaimer you must state that 'the accounts of this

municipality were too deficient in essential detail for the Auditor General to form an opinion as the financial viability or rectitude of this municipality'. If opinion is unqualified, briefly explain the key steps taken to accomplish and maintain (where appropriate) this important achievement. Note that the full audit report should be contained in chapter 6 of the Annual Report.

1.7 STATUTORY ANNUAL REPORT PROCESS

The most important documents tabled for any municipality or entity are its Integrated Development Plan (IDP), budget and annual report. The IDP and budget are forward-looking; they set out what the municipality intends to do and the funds it will raise and spend. The annual report, on the other hand, is backward-looking as it reports on actual performance at the end of the financial year, reporting on how the IDP and budget were implemented.

The annual report requires the collection and consolidation of a range of financial and non-financial information about the municipality. It provides an authorities record of the activities and performance of the municipality for each financial year. Annual reports must be aligned with the planning documents and municipal budget for the year reported on. This means that the IDP, budget, service delivery and budget implementation plan (SDBIP), in-year reports and annual report should have similar and consistent structures to facilitate understanding and to enable the linkage between plans and actual performance.

The Annual Report of a municipality and every municipal entity must be tabled in the municipal council on or before 31 January each year (MFMA S127). To enhance oversight functions of Councils, this must be interpreted as an outer deadline; hence municipalities must submit the Annual Reports as soon as possible after year end, namely, August. The entire process is concluded in the first or second week of December for all municipalities, the same year in which the financial year ends and not a year later. The activities, implications, process/role-player and timeframes are described below for ease of reference and implementation.

Activity	Legislation and Guidance	Process Owner Role Player	Timeframe
Consideration of next financial year's Budget and IDP process plan. In year reporting formats should ensure that reporting and monitoring feeds seamlessly into the Annual Report process at the beginning of the Budget / IDP implementation period.	MSA S41(1)(e)	MM Assisted by other s56 managers & the CFO	**August**
Implementation and monitoring of approved Budget and IDP through he approved SDBIP commences (In-year financial reporting and quarterly performance reports).	MSA S41(1)(e)	MM Assisted by other s56 managers & the CFO	**July**

Activity	Legislation and Guidance	Process Owner Role Player	Timeframe
Submit Annual Report including annual financial statements and Annual Performance Report to be Combined Audit/Performance Committee.	Joint Committee assessing both financial and non-financial performance advances accountability and expedites corrective measures	MM & CFO	August
Combined Audit/Performance committee considers unaudited Annual Report of municipality and entities (where relevant).		Audit and Performance Audit Committee	August
Mayor tables the unaudited Annual Report in Council.	The Annual Report submitted complies with the requirements of Section 121(3) (a-k). Information on pre-determined objectives to be included. Note that it is unaudited and will not include any of the Auditor-Generals reports as the auditing thereof will still be in progress. (Municipalities with Municipal entities to submit a consolidated Unaudited Annual Report by September)	Mayor	August
Municipality submits Annual Report including final annual financial statements and annual performance report to Auditor- General for auditing purposes – due 31 August.		CFO	August
Commencement of IDP analysis of institutional, services and infrastructure provision, backlogs and priorities. Unaudited Annual Report as submitted to Auditor General to be used as input into the IDP strategic phase process and community verification & input by MPAC on reported performance. Such information includes that of various entities incorporated into the information of the parent entity.	If the above process is followed, the unaudited Annual Report can add value to the IDP/Budget planning process for the next year as well as oversight by MPAC on the reported deliverables by communities and achievements targets reached.	Council	August

Activity	Legislation and Guidance	Process Owner Role Player	Timeframe
Auditor-General audits the unaudited Annual Report and submit an audit report to the accounting officer for the municipality / municipal entity.	Section 126(3) (b) require the Auditor- General to submit an audit report within three months after receipt of statements from the municipality.	Auditor-General	November for municipalities without entities & December for municipalities with entities
Annual Report and oversight report process for adoption to be used as input into public participating meetings for the IDP review process.	Section 127,128,129 and 130	Council	February-May
Mayor tables audited Annual Report and financial statements to Council		Mayor	January
Audited Annual Report is made public, e.g. posted on municipality's website		Manager ICT/ Accounting Officer	January
Council to submit unaudited tabled annual report to MPAC for vetting and verification of councils' directive on service delivery			January
Oversight committee finalizes assessment on Annual Report.		Oversight Committee	March
The Performance evaluation committee to evaluate senior managers' performance against performance agreements entered into.			February/ March
Council adopts Oversight report.	The entire process, including oversight reporting and submission to provincial legislators is completed in December and not in March the following year.	Council	March
Oversight report is made public.		MM	March
Oversight report is submitted to Legislators, Treasuries and DCoG		Mayor	March

uMfolozi Local Municipality adheres with the legislative provisions in that the Draft Annual Report will be submitted to Auditor General and COGTA on the 31st of August 2025. The draft 2024/2025 Annual Report will be then tabled to Council on the 27th of August 2025 in response to Section 127 (2) of the MFMA before it is submitted to AG.

The annual report will be made public on the Municipal website for public comments. Thereafter it will be tabled to Council for approval together with the Oversight no later than two months after the AR was submitted to council as per Section 129 (1).

CHAPTER 2: GOVERNANCE

INTRODUCTION TO GOVERNANCE

Political leaders and Senior Managers of administration have leadership responsibility and are accountable for ensuring good governance in the municipality. Some of the good governance that the municipality should demonstrate compliance with are: Accountability, Transparency, Rule of Law, Responsiveness, Participation, Effective and Efficiency.

The MFMA, section 52 (a) states that the mayor must provide general political guidance over the fiscal and financial affairs of the municipality. Adequate provision is made in the system of delegations and sub delegations to ensure the effective, efficient and accountable functioning of Council, the Political Executive of Council, and the Municipal Manager as Chief Accounting Officer as well as the General Managers as executors of policy and service delivery. The office of the Speaker

COMPONENT A: POLITICAL AND ADMINISTRATIVE GOVERNANCE

uMfolozi Local Municipality has five departments namely: Executive Department, Corporate Services Department, Community Services Department, Financial Services Department and Technical Services Department.

Each department is led by a Section 56 manager reporting directly to the Municipal Manager.

The Municipal Manager reports directly to Executive Committee via the Mayor who is the chairperson of the Executive Committee.

The Municipal Manager is assisted by the Senior Managers, Internal Auditors and the Audit Committee in meeting his accountability requirements in terms of the Municipal Finance Management Act and other pieces of legislation.

2.1 INTRODUCTION TO POLITICAL GOVERNANCE

uMfolozi Local Municipality consists of 35 Councillors which form part of the Municipal Council. The Executive Committee (ExCo) in the municipality reports directly to Council. In terms of Section 12 of the Local Government: Municipal Systems Act, four (4) Portfolio Committees have been established reporting directly to the Executive Committee. The chairperson for each Portfolio Committee is nominated by Council. Each Portfolio Committee has its own Terms of Reference; which includes oversight functions and recommending decisions to Executive Committee. None have delegated authority. The Portfolio Committees deliberate issues and make recommendations to the Executive Committee to take decisions, if Executive Committee is delegated to take decisions, and/or to consider when recommending to Council to take decisions. The Council meets on quarter basis and the Executive Committee meets on monthly.

The following Portfolio Committees have been established: Financial Services Portfolio Committee, Corporate Services Portfolio Committee, Community Services Portfolio Committee and Technical Services Portfolio Committee. In terms of section 166 of the MFMA, the Audit Committee exists within the Council. MPAC performs the responsibilities of the Oversight Committee by reviewing Auditor General's reports, annual reports, internal audit reports and on own initiative on instruction by Council, investigates and advises Council on unauthorised, irregular, fruitless and/or wasteful expenditure in terms of section 32(2) of the MFMA. The Audit Committee and MPAC are working closely and they both report to Council at least quarterly.

The Oversight Report is published separately in accordance with MFMA guidelines**(PLEASE ADD PHOTOS)**

POLITICAL STRUCTURE	
POLITICAL LEADERSHIP	**EXECUTIVE COMMITTEE**
HIS WORSHIP MAYOR (Cllr X.M. Bhengu)	HIS WORSHIP MAYOR (Cllr X.M. Bhengu)
DEPUTY MAYOR Cllr T.M. Biyela	DEPUTY MAYOR Cllr T.M. Biyela
SPEAKER (Cllr MM MTHIYANE)	EXCO Members Cllr N.S Ngubane
WHIP OF COUNCIL (Cllr C. Makhunga)	Cllr B. T. Ntombela Cllr S.P. Mpanza

COUNCILLORS

uMfolozi Municipal Council comprises 35 Councillors (18 IFP, 13 ANC, 3 EFF & 1 NFP), 18 Ward Councillors and 17 are PR Councillors. The Municipal Council also have Whip of Council

Councillors, Committees Allocated and Council Attendance			
Council Members	Full Time / Part Time FT/PT	Committees Allocated	*Ward and/ or Party Represented
Cllr M.M. Mthiyane	FT	Speaker of Council / Rules and Orders Committee	PR- IFP
Cllr X.M. Bhengu	FT	His Worship the Mayor / Finance/ Technical Portfolio	Ward 12- IFP
Cllr T.M. Biyela	PT	Deputy Mayor	Ward 8-IFP
Cllr G.M. Khumalo	PT	Community Services Portfolio Committee Member	Ward 1-IFP
Cllr A.M. Mtshali	PT	Corporate Services Portfolio Committee Member	Ward 2- IFP
Cllr E.S. Mthethwa	PT	Municipal Public Accounts Committee Member	Ward 3- IFP
Cllr T.Z. Mdletshe	PT	Municipal Public Accounts Committee Member	Ward 4- IFP
Cllr M.N. Mnxumalo	PT	Local Labour Forum Member	Ward 5- ANC
Cllr C Makhunga	PT	Corporate Service Portfolio / Whip of Council / / Rules and Orders Committee	Ward 6- IFP
Cllr B.T. Ntombela	PT	EXCO Member/ Finance Services Portfolio Committee Member	Ward 7- ANC

Cllr S.G. Mthethwa	PT	Municipal Public Accounts Committee Member	Ward 9-IFP
Cllr S.Z. Mtetwa	PT	Chairperson Municipal Public Accounts Committee Member	Ward 10-IFP
Cllr P.M Gumbi	PT	Technical Services Portfolio Committee Member	Ward 11-ANC
Cllr T Ndimande	PT	Technical Services Portfolio Committee Member	Ward 13- IFP
Cllr N.S. Ngubane	PT	EXCO Member/ Community Services Portfolio Member	Ward 14-IFP
Cllr N Conco	PT	Technical Services Portfolio Committee Member / / Rules and Orders Committee	Ward 15-IFP
Cllr B.P Sithole	PT	Municipal Public Accounts Committee Member	Ward 16-ANC
Cllr S.E. Sibiya	PT	Municipal Public Accounts Committee Member	Ward 17- IFP
Cllr M.E. Shobede	PT	Financial Services Portfolio Committee Member	Ward 18-IFP
Cllr S.M. Shabangu	PT	Community Services Portfolio Committee Member	PR- IFP
Cllr M.B. Makhaza	PT	Municipal Public Accounts Committee Member	PR- IFP
Cllr K Mlambo	PT	Municipal Public Accounts Committee Member	PR- IFP
Cllr S.P. Mpanza	PT	EXCO Committee / Community Services Portfolio Member	PR- ANC
Cllr R.L.R. Keyser	PT	Financial Services Portfolio Committee Member	PR-AN
Cllr S.S. Gazu	PT	Community Services Portfolio Committee Member	PR-ANC
Cllr S.R. Thabethe	PT	Technical Services Portfolio Committee Member / Rules and Orders Committee	PR-ANC
Cllr B.S. Bhengu	PT	Corporate Service Portfolio Committee Member	PR-ANC
Cllr H.B. Hadebe	PT	Municipal Public Accounts Committee Member	PR-ANC
Cllr K.S.C Msweli	PT	Municipal Public Accounts Committee Member	PR-ANC
Cllr S.A. Ngema	PT	Municipal Public Accounts Committee Member	PR- ANC
Cllr T.N Msweli	PT	Municipal Public Accounts Committee Member	PR- ANC
Cllr M Shabalala	PT	Rules and Orders Committee	PR EFF
Cllr T.S.W. Ndawonde	PT	NONE	PR-EFF
Cllr B.V. Mhlongo		Municipal Public Accounts Committee Member/ Rules and Orders Committee	PR-NFP

COUNCIL AND ITS COMMITTEE FUNCTION:

GENERAL POWERS OF THE COUNCIL

- Approves by-laws;
- Assigns the administration of by-laws to the Municipal Manager and the respective Heads of Department;
- Determines overall strategic policy applicable to the municipality as a whole which gives macro direction to its executive and which guides the formulation of all other policies;
- Approves the Integrated Development Plan;

- Elects members of the Executive Committee, the Mayor, Deputy Mayor and Speaker;
- Delegates appropriate decision making powers in terms of section 59(1) (a) of the Systems Act;
- May remove the Speaker, Mayor and/or Deputy Mayor and one or more of the members of the Executive Committee from office in terms of applicable legislative prescripts;
- Establishes committees in terms of section 79 and section 80 of the Structures Act;
- Grants leave to Councillors from meetings of the council;
- Approves Rules of Order of Council;
- Determines political structures of council;
- Bestows civic honours, and the naming of public places and municipal buildings after persons;
- Establishes a performance management system and annually appoints a Performance Management Audit Committee;
- Establishes a multi-jurisdictional municipal service district;
- Approves the movement of funds between main segments into which the budget of the municipality is divided for the different departments, by means of the adjustments budget, in terms of the requirements of the MFMA;
- Receives, deliberates and decides on audit reports;
- Appoints a municipal manager;
- Appoints an acting municipal manager or acting Head of Department;
- Appoints, after consultation with the municipal manager, managers or acting managers directly accountable to the municipal manager and determines their conditions of service;
- Determines a policy framework for the staff establishment;
- Disposes of immovable property in terms of section 14 and 111 of the MFMA;
- Determines councillor remuneration within the applicable legislative framework;
- Designates full-time councillor positions and authorises applications to the MEC for Local
- Government for determination of full time positions;
- Appoints or nominates councillors and/or officials to attend international meetings/ conferences/ seminars, etc;
- Appoints councillors to portfolio committees;

STATUTORY FUNCTIONS OF THE EXECUTIVE COMMITTEE

The Executive Committee reports to, and is accountable to Council –

- Reviews the performance of the municipality in order to improve:

(a) the economy, efficiency and effectiveness of the municipality;
(b) the efficiency of credit control and revenue and debt collection services; and
(c) the implementation of the municipality's by-laws;

- Monitors the management of the municipality's administration in accordance with the policy directions of the municipal council (output monitoring);

- Oversees the provision of services to communities in the municipality in a sustainable manner;
- Annually reports on the involvement of communities and community organizations in the affairs of the municipality;
- Considers recommendations on the alignment of the IDP and the budget received from the relevant councillors;
- Ensures that regard is given to public views and reports on the effect of consultation on the decisions of the council;

- Makes recommendations to council regarding:-

(a) the adoption of the estimates of revenue and expenditure, as well as capital budgets and the imposition of rates and other taxes, levies and duties;
(b) the passing of by-laws; and
(c) the raising of loans.
(d) approval or amendment of the IDP
(e) appointment and conditions of service of Municipal Manager and heads of departments

- Deals with any other matters referred to it by the council and submits a recommendation thereon for consideration by the council;
- Attends to and deals with all matters delegated to it by council in terms of the Municipal Systems Act;
- Recommends appointment of chairperson/s from the members of the Executive Committee, for any committee established by council in terms of section 80 of the Structures Act to assist the Executive Committee;
- Delegates any powers and duties of the Executive Committee to any Section 80 committee;
- Varies or revokes any decisions taken by a section 80 committee, subject to vested rights;
- Develops strategies, programmes and services to address priority needs of the municipality through the IDP and estimates of revenue and expenditure, taking into account any applicable national and provincial plans and submits a report to, and recommendations thereon, to the council;
- Subject to applicable legislation, recommends or determines the best methods, including partnerships and other approaches to deliver services, programmes and projects to the maximum benefit of the community;
- Identifies and develops criteria in terms of which progress in the implementation of services, programmes and objectives to address the priority needs of the municipality can be evaluated, which includes key performance indicators which are specific to the municipality and common to local government in general;
- Manages the development of the performance management system, assigns responsibilities in this regard to the municipal manager and submits the proposed performance management system to council for consideration;
- Monitors progress against the said key performance indicators;
- Receives and considers reports from committees in accordance with the directives as stipulated by the Executive Committee;

- Elects a chairperson to preside at meetings if both the mayor and deputy mayor are absent from a meeting in the event of there being a quorum present at such a meeting, if the Mayor failed to designate a member of ExCo in writing to act as Mayor;
- Considers appeals from a person whose rights are affected by a decision of the municipal manager in terms of delegated powers, provided that the decision reached by this committee may not retract any rights that may have accrued as a result of the original decision.
- Reports, in writing, to the municipal council on all decisions taken by ExCo at the next ordinary council meeting;
- Recommends to council after consultation with the relevant Portfolio Committee, policies where council had reserved the power to make policies itself;
- Recommends after consultation with the relevant Sect 79 Committee, rules of order of council meetings and approves rules of order for meetings of itself and any other committee;
- Makes recommendations to council on proposed political structures of council;
- Makes recommendations to council in respect of council's legislative powers;
- Determines strategic approaches, guidelines and growth parameters for the draft budget including tariff structures;

Functional areas of the Corporate Services Portfolio Committee

The functional areas in which the Corporate Services Portfolio Committee operates are:-

- Municipal Administration
- Secretariat
- Legal Services
- Council Support
- Policies and Procedures
- Facilities Management (Municipal Building)
- Skills Development and Training (both internally and externally)
- Human Resources Management
- Performance Management (staff below Section 56)
- Information Services and Archives
- Information Communication Technology (ICT)
- Recruitment and Staff Appointment
- Staff Benefits and Conditions of Service
- Upliftment Programmes
- Safety and Security
- Labour Relations
- Occupational Health and Safety
- Employee Wellness

- Auxiliary Services

Functional Areas of the Technical Services Portfolio Committee

The functional areas in which the Technical Services Portfolio Committee operates are:

- Water
- Electricity
- Sanitations
- Solid waste sites
- Regional Municipal airports
- Public works
- Business planning
- Project Management
- Contract Management
- Local Economic Development
- Tourism Development
- Agriculture and Craft
- Municipal Roads
- Town Development
- Municipal By-laws
- Coordination of Housing Development

Functional areas of the Finance Portfolio Committee

The functional areas of in which the Finance Portfolio Committee will operate are:

- Budget preparation and implementation;
- Revenue and expenditure management;
- Mid-year budget and performance assessment;
- Revenue generation;
- Debt collection, credit control and loans;
- Supply chain management / procurement;
- Capital expenditure control;
- Investments;
- Asset and liability management;
- Internal audit and audit committee;
- Financial reporting and auditing;
- Contracts Management
- Compliance with Municipal Finance Management Act

Functional Areas of the Community Services Portfolio Committee

The functional areas in which the Community Services Portfolio Committee will operate are:

- Environmental Health
- Disaster management
- Emergency Services and Fire Fighting
- Protection Services
- Traffic and Law Enforcement
- Public Transport
- Pounds
- Parks and Recreation
- Nature Conservation
- Sports and Recreation
- Public Works
- Public Amenities
- Refuse Removal
- Street Trading
- Noise Pollution
- Licensing and control of undertakings to sell liquor to the public
- Facilities for the accommodation, care and burial of animals
- Fresh produce markets
- Noise Pollution
- Solid Waste Management

The primary functions of the Municipal Public Accounts Committee are as follows:

- To consider and evaluate the content of the annual report and to make recommendations to Council when adopting an Oversight Report on the annual report;
- In order to assist with the conclusion of matters that may not be finalized, information relating to past recommendations made on the Annual Report, must also be reviewed. This relates to current in-year reports, including the quarterly, mid-year and annual reports;
- To examine the financial statements and audit reports of the municipality and the municipal entity, and in doing so, the committee must consider improvements from previous statements and reports and must evaluate the extent to which the Audit Committee and the Auditor General's recommendations have been implemented;
- To promote good governance, transparency and accountability in the use of municipal resources;
- To recommend or undertake any investigation in its area of responsibility, after reviewing any investigation report already undertaken by the Municipality or the Audit Committee; and
- To perform any other functions assigned to it through a resolution of council within its area of responsibility.

FUNCTIONS OF THE RULES AND ORDERS COMMITTEE

The Rules and Orders Committee formulate recommendations for consideration by the Council in relation to the following policies and procedures:

- Procedure on declaration of financial interests by councillors and development of the register of the financial interests of councillors , taking into consideration that some interests that must be made public and other must be kept confidential;
- Procedures to enforce code of conduct and disciplinary procedure for councillors in the breach of the code;
- Business plan for training and capacitation for councillors;
- Business plan for tools of trade of councillors;
- Contribute to the development of a policy on subsidised education scheme for councilor's further education in recognised institutions on local government related courses or programmes.

The committee considers and decides on the following matters upon referral to it.

- Reports on attendance of councillors in council and committees to which they are assigned;
- Declaration of confidential and public register of financial interests of councillors for each financial year;
- Reports from the Office of the Speaker on implementation of the policies and procedures in 4.1 above.

The committee submits reports and recommendations to the council on its findings on investigations and disciplinary processes against councillors who are in breach of the Code of Conduct of Councillors and the Standing Rules and Orders.

The Committee reviews the Standing Rules and Orders, whenever this is necessary an after being requested by the municipal council to do so and submits its recommendations to Council.

POLITICAL DECISION-TAKING

Political decision-making is guided by the governance model consisting of:

Section 79 committees recommend matters directly to Council for approval: and 42

Section 80 committees, which are advisory committees to the mayor, who has been delegated certain decision-making powers. The mayor can either note matters or report such to council or to recommend matters to council for approval. Council is the highest decision-making body in the municipality.

2.2 ADMINISTRATIVE GOVERNANCE

INTRODUCTION TO ADMINISTRATIVE GOVERNANCE

Municipal Manager heads the Municipal administration in terms of the Local Government: Municipal System, 2000 (Act 32 of 2000). As the accounting officer, exercises the fiduciary responsibility in terms of the Local Government: Municipal Finance Management Act, 2003 (Act 53 of 2003). Council and political office bearers provide political direction and legal framework within which the Municipal Manager executes official functions, including overseeing senior managers (managers directly accountable to the municipal manager), who are heads of Department.

The Municipal Manager, assisted by Senior Managers, also provides an administrative and advisory support to Council and its functionaries. They also interface with political office bearers and political structures for administrative and logistical support to ensure that effective political oversight over administration is exercised within the positive climate to promote good governance and accountability.

TOP ADMINISTRATIVE STRUCTURE (SENIOR MANAGEMENT)

Photo	**TOP ADMINISTRATIVE STRUCTURE**	**FUNCTION**
	**Municipal Manager** Mr. FS Mazibuko	• Manages the day-to-day operations of the municipality. • Oversees all municipal staff and departments. • Ensures that administration is efficient, accountable, and performance driven. • Responsible for all financial management and reporting. • Ensures proper financial controls and compliance with the Municipal Finance Management Act (MFMA). • Authorizes expenditure, manages budgets, and oversees procurement processes.
	**Senior Manager: Corporate & Community Services** Mr. KH Zulu	• Lead and manage the Corporate & Community Services Directorate. • Align departmental plans with the Municipality's IDP, SDBIP, and strategic goals. • Provide high-level advice to the Municipal Manager and Council on corporate and community-related matters. • Oversee Human Resources Management (recruitment, labour relations, skills development)

		• Manage Information and Communication Technology (ICT) • Ensure proper Records Management and registry services. • Oversee Legal Services and compliance. • Manage administrative support and council secretarial.
Photo	**Senior Manager: Technical Services** Mr. N Qwabe	• Provide strategic direction to the Technical Services Directorate. • Align all infrastructure-related plans with the IDP, SDBIP, and budget. • Advise the Municipal Manager and Council on infrastructure development and service delivery matters. • Plan, manage and oversee all capital projects (e.g. roads, water, sanitation, electricity, stormwater) • Develop and implement infrastructure master plans. • Ensure technical compliance with applicable engineering standards and regulations.
	**Chie Financial Officer:** Mr. MT Nkosi	• Develop and implement the municipality's financial strategy. • Align budgeting and financial planning with the Integrated Development Plan (IDP) and Service Delivery and Budget Implementation Plan (SDBIP). • Advise the Municipal Manager and Council on financial sustainability. • Coordinate the preparation of the annual budget (operating and capital). • Ensure public participation in budget processes. • Monitor budget implementation and prepare adjustment budgets when necessary

Component B: Intergovernmental Relations

Inter-Governmental Relations (IGR)

The Intergovernmental Relations Framework Act of 2005 envisages the establishment of a District Intergovernmental Forum for every district, giving effect to the goals and principles of intergovernmental relations and cooperative government as contained in Chapter 3 of the Constitution.

In response to the above-mentioned legislation, uMfolozi municipality has established its local forums, through which different governmental departments work in cooperation to address diverse issues of service delivery within uMgolozi Municipality.

2.2 Intergovernmental Relations

NATIONAL INTERGOVERNMENTAL STRUCTURES

Explain the participation of your municipality in National Forums and the benefit derived from these forums.

UMfolozi IGR Response Progress on Strategic Pronouncements by the National and Provincial Structures

No.	National Pronouncement Description	Provincial Pronouncement Description	Programme/ Project Description	State of the Initiative	Actual Progress Report	Champion
1.	Job creation (Decent work and Economic growth)	▪ Inclusive Economic Growth	▪ Expanded Public Works Programme (EPWP)	▪ Ongoing	▪ A total number of 655 job opportunities have been created through EPWP	▪ Public Works ▪ EDTEA ▪ DoT ▪ uMfolozi LM
			▪ Mbonambi Market Stalls	▪ Completed and Operational	▪ Mbonambi Market Stalls have been constructed and handed over to the SMME's	▪ EDTEA ▪ uMfolozi LM
2.	Education	▪ Human Resource Development	▪ Skills Development	▪ Ongoing	▪ A total number of **43** students have employed have been employed through the National Skills Fund ▪ A total number of **39** Youth Community members have been trained and capacitated with different skills (carpentry, bricklaying, and Plumbing)	▪ National Skills Fund

3.	Health	▪ Human and Community Development	▪ Sokhulu Clinic (Nsel Chc)- New borehole	▪ On Progress	▪ Construction of a new borehole at Sokhulu Clinic is on progress	▪ **Public Works** ▪ **Department of Health**
4.	Rural development, food security and land reform	▪ Human and Community Development	▪ Community Service Services (CSC)	▪ Completed and Operational	▪ The municipality has constructed a Community Service Centre (CSC), where social development services get provided to the community, including the grants application process.	▪ **Public Works (MIG)** ▪ **uMfolozi LM**
			▪ Housing	▪ Completed and Handed- Over	▪ 192 OSS- Special Houses have been constructed and handed over to the community members with special needs	▪ **Human Settlements** ▪ **uMfolozi LM**
		▪ Strategic Infrastructure	▪ Electricity Power Upgrade	▪ Completed and Operational	▪ Construction of Mabhodla NB 75 interconnector and conductor upgrade	▪ **Dept. of Energy (INEP)** ▪ **uMfolozi**
			▪ Water Distribution Management Strategy Implementation	▪ On Progress	▪ Mhlana Somopho Phase-3C Distribution has been budgeted for implementation in 2025/ 26 Financial year ▪ Mbonambi Phase-2 Distribution has been allocated a budget for its implementation in 2025/ 56 financial year ▪ Replacement of Liester Engines in 2025/ 26	▪ **KCDM**

					▪ The Tanker Reduction Strategy has been budgeted for its development in 2025/ 26 financial year	
		▪ Spatial Equity	▪ Local Integrated Transport Plan	▪ Completed	▪ The Local Integrated Transport Plan was adopted by Council in June 2024	▪ **KCDM** ▪ **uMfolozi LM**
			▪ Capital Investment Plan, Spatial Development Framework and Plan	▪ Completed	▪ These three plans were adopted by Council in August 2023	▪ **uMfolozi LM**
		▪ Environmental Sustainability	▪ Integrated Waste Management Plan (IWMP)	▪ Completed	▪ The IWMP was adopted by the Council in 2024 and still under its implementation and review.	▪ **uMfolozi LM**
5.	**Nation-building and good governance**	▪ Governance and Policy	▪ Good Governance and Public Participations	▪ Ongoing	▪ Tradional Authorities, Different groups of community representatives, and stakeholders (government, non-governmental, and private sectors) have been consulted during the review process of the 2025/ 26 Integrated Development Plan ▪ Corporate and Fianacial policies exists to guide financial management and viability, and the municipal transformation &	▪ **uMfolozi LM** ▪ **KCDM** ▪ **Diverse stakeholders relevant to a particular basic community service**

					institutional development ▪ Different Council structures and Oversight Committes are in place and functional	
6.	Fighting crime and corruption	▪ Human and Community Development	▪ Re-instatement of Mambuka SAPS Satelite station	▪ **Under Discussion** Request for Re-instatement of Mambuka SAPS Satellite Station was submitted to the provincial Department of Community Safety and Liaison on the 29th of February 2024 (Receipt was confirmed). ▪	▪ Mambuka had a satellite station that was operating since its opening on the 13th of September 2015. Due to resources and capacity inefficiency that was negatively impacting the station's operations, it became unfunctional and closed- off. Currently, Mambuka area is served by Buchanan SAPS, which is 28 kilometers away.	▪ **Community Safety and Liaisor**
			▪ Allocation of a new Dondotha SAPS Satelite office	▪ **Under Discussion** Request for allocation of a new Dondotha SAPS Satelite office was submitted to the provincial Department of Community Safety and Liaison on the 29th of February 2024 (Receipt was confirmed). ▪	▪ The area is experiencing increased hijacking incidents of the state-owned vehicles, and break-ins to Dondotha Clinic to rob personnel and the management team residing within the clinic site. This has led to compromised service delivery services to the community due to unsafety of both government assets and human resource.	▪ **Community Safety and Liaisor** ▪ **uMfolozi LN (has offered tc provide the office space that is already well-built and in gooc condition). SAPS is expected tc make it meet the operational requirements**

PROVINCIAL INTERGOVERNMENTAL STRUCTURE

Describe meetings attended by your municipality to progress issues of mutual interest with neighbouring municipalities, provincial government and national government to address policy and practice matters. Explain the value obtained from these activities in year 0.

Participatory status by government departments to uMfolozi Municipal IGR/DDM Structures.

No.	Department	Participation Status	IGR/ DDM Structures
1.	Department of CoGTA	Active	Operation Sukuma Sakhe (OSSS) Structures.
		Active	IDP Representative Forum
		Active	District Development Model (DDM) Socia Cluster
		Active	Ministries, and Traditional Healers Forums
2.	Department of Health	Active	Operation Sukuma Sakhe (OSSS) Structures
		Active	District Development Model (DDM) Socia Cluster
		Active	Men, Childrens, Women, Widows, Senio Citizens, Disability, and Youth, and Traditiona Healers Forums
3.	Department of Social Development	Active	Operation Sukuma Sakhe (OSSS) Structures
		Active	IDP Representative Forum
		Active	District Development Model (DDM) Socia Cluster
		Active	Disaster Forum
		Active	Men, Childrens, Women, Widows, Senio Citizens, Disability, and Youth Forums
4.	Department of Home Affairs	Active	Operation Sukuma Sakhe (OSSS) Structures
		Active	District Development Model (DDM) Socia Cluster
5.	Department of Economic Development, Tourism, and Environmental Affairs (EDTEA)	Active	IDP Representative Forum
		Active	LED & Tourism Forum
6.	Department of Human Settlements	Active	Operation Sukuma Sakhe (OSSS) Structures
		Poor	District Development Model (DDM) Socia Cluster
		Active	Housing Forum
		Poor	District Development Model (DDM) Socia Cluster
7.	Department of Education	Moderate	IDP Representative Forum; and
		Moderate	District Development Model (DDM) Socia Cluster

8.	Department of Agriculture and Rural Development	Active	Operation Sukuma Sakhe (OSSS) Structures
		Active	IDP Representative Forum; and
		Active	LED & Tourism Forum
9.	Department of Transport	Poor	Attendance is poor to all municipal IGR Structures
10.	Department of Energy/ Electricity through the Integrated National Electrification Programme (INEP) and Eskom	Poor	Attendance is poor to all municipal IGR Structures, but the municipality forms part of the INEP beneficiaries.
11.	Department of Public Works through MIG	Poor	Attendance is poor to all municipal IGR Structures, but the municipality forms part of the MIG beneficiaries.
12.	Department of Sports, Arts, and Culture	Moderate	Operation Sukuma Sakhe (OSSS) Structures
		Moderate	District Development Model (DDM) Social Cluster
13.	Department of Community Safety and Liaison	Active	Operation Sukuma Sakhe (OSSS) Structures
		Moderate	IDP Representative Forum; and
		Active	Rapid Response Forum
		Poor	District Development Model (DDM) Social Cluster
14.	South African Police Services	Active	Operation Sukuma Sakhe (OSSS) Structures
		Active	IDP Representative Forum
		Active	District Development Model (DDM) Social Cluster
		Active	Rapid Response Forum
15.	Department of Labour	Active	Local Labour Forum
		Active	Occupational Health & Safety Forum
16.	KCDM and Family Municipalities	Active	District IDP & Planners Forum
		Active	OSS- District Task Team
		Active	DDM Clusters, Technical, and Political Hubs

The strategic pronouncements from the provincial structures are constantly included on the local municipal forums for discussions. On a quarterly basis, a consolidated IGR report is submitted to the Council for consideration.

In addition to the above structures, the following avenues for participation in planning and development processes are also used:

- Local media is used to distribute information to communities and to notify them of meetings or workshops. Media includes radio, newspapers, posters and leaflets;
- Special meetings with Traditional Councils;
- Special meetings with all farmers;
- Special meetings with co-operatives; and
- Special meetings with the formal business sector, e.g. Formalized MOU with RBM – Community Development.

RELATIONSHIPS WITH MUNICIPAL ENTITITIES

Explain how your municipal entities take decisions at the top and how they are held accountable to your municipality and your citizens for the quantity, quality and value for money of the services they deliver. Refer to policy development, coordination and monitoring arrangements used to support your entities. A complete list of entities and delegated functions should be set out in Appendix D.

No.	Department	Participation Status	IGR/ DDM Structures
		Active	District IDP and Planners Forum
1.	KCDM and Family Municipalities	Active	District IDP & Planners Forum
		Active	OSS- District Task Team
		Active	DDM Clusters, Technical, and Political Hubs
		Active	District Disaster Forum
		Active	District Communications Forum

DISTRICT INTERGOVERNMENTAL STRUCTURES

Explain the mechanisms by which relationships between municipalities within your Municipal District are conducted and specifically how your municipality benefits from these arrangements – for district and local municipalities.

UMfolozi LM-IGR/DDM Structures and their Operational Functionality

NO.	LOCAL STRUCTURAL DESCRIPTION	DDM- ONE PLAN STRATEGIC OBJECTIVE	FUNCTIONALITY STATUS	MEETING SCHEDULE	COUNCIL REPORTS
1.	Rapid Response Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
2.	Men's Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
3.	Children's Forum	Strategic Goal 3: Human and	Functional	Once per Quarter	Once per Quarter

NO.	LOCAL STRUCTURAL DESCRIPTION	DDM- ONE PLAN STRATEGIC OBJECTIVE	FUNCTIONALITY STATUS	MEETING SCHEDULE	COUNCIL REPORTS
		Community Development			
4.	Ministries Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
5.	Women's Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
6.	Widows Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
7.	Traditional Healers Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
8.	Senior Citizens Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
9.	Disability Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
10.	Youth Forum	Strategic Goal 3: Human and Community Development	Functional	Once per Quarter	Once per Quarter
11.	OSS- War Rooms	Strategic Goal 3: Human and Community Development	Functional	Once per month	Once per Quarter
12.	OSS-Local Task Team (LTT)	Strategic Goal 3: Human and Community Development	Functional	Two times per Quarter	Once per Quarter
13.	OSS- Local Aids Council (LAC)	Strategic Goal 3: Human and Community Development	Functional	Twice per Quarter	Once per Quarter

NO.	LOCAL STRUCTURAL DESCRIPTION	DDM- ONE PLAN STRATEGIC OBJECTIVE	FUNCTIONALITY STATUS	MEETING SCHEDULE	COUNCIL REPORTS
14.	IDP Representative Forum	Strategic Goal 1: Inclusive Economic Growth	Functional	Once per Quarter	Once per Quarter
		Goal 4: Strategic Infrastructure			
		Strategic Goal 5: Environmental Sustainability			
		Strategic Goal 7: Spatial Equity			
15.	Local Economic Development (LED) Forum	Strategic Goal 1: Inclusive Economic Growth	Functional	Once per Quarter	Once per Quarter
		Goal 4: Strategic Infrastructure			
		Strategic Goal 5: Environmental Sustainability			
		Strategic Goal 7: Spatial Equity			
16.	Local Labour Forum	Strategic Goal 2: Human resource Development	Functional	Once per Quarter	Once per Quarter
		Strategic Goal 6: Governance & Policy			
17.	Disaster Forum	Strategic Goal 3: Human and Community Development	Partially Functional	Once per Quarter	Once per Quarter
		Goal 4: Strategic Infrastructure			

WARD COMMITTEES

Set out the key purposes of ward committees, the major issues that the ward committee system has dealt with during the year. Refer to Appendix E which contains further details on ward committee governance and to Appendix F that contains performance data on a ward basis.

State of Ward Committees

The municipal ward committees' election process was successfully conducted by the Office of the Hon. Speaker of Council. All of the eighteen (18) ward committees have been adopted and are fully functional. Each ward committee represents the ten (10) key development sectors:

- Transport
- Youth and Sports
- Safety and Security
- Health
- Women
- infrastructure
- Social Development
- water & electricity
- Disability; and
- Traditional

The sector reports are submitted monthly to DCoGTA. This forms part of the requirements for the ward committees' monthly compensation. The municipality is in the process of replacing the following ward committees:

- Deceased ward committee at ward eleven (11); and
- Four (4) resignations at ward fourteen (14).

COMPONENT C: CORPORATE GOVERNANCE

2.4 Public Meetings

The municipality has conducted development consultations with traditional authorities within its jurisdiction, ward committees; and the community at large. The Honorable Mayor presented progress on the implementation of the current Integrated Development Plan (IDP) to provide allowance for the inputs; comments; complaints; and compliments from the targeted audience. The table below presents details of the consultation dates:

Public Meetings						
Nature and Purpose of meeting	Date of event	No. of Participating Municipal Councillors	No. of Participating Municipal Administrators	Number of Community members attended	Issue Addressed (Yes/No)	Date & Manner of feedback given to community
Consultation with Mhlana TC (2025/ 26 Draft IDP)	17/09/2024	11	13	59	Yes, but some are on Progress	✓ Service Delivery Ward Committee / Residents Meetings ✓ Project's Hand- Over
Consultation with Sokhulu TC (2025/ 26 Draft IDP	19/09/2024	19	05	25	Yes, but some are on Progress	✓ Service Delivery Ward Committee / Residents Meetings ✓ Project's Hand- Over
Consultation with Mbonambi TC (2025/ 26 Draft IDP)	01/10/2024	14	10	45	Yes, but some are on Progress	✓ Service Delivery Ward Committee / Residents Meetings ✓ Project's Hand- Over
Consultation with all Coastal Wards (2025/ 26 Draft IDP)	11/10/2024	18	12	920	Yes, but some are on Progress	✓ Service Delivery Ward Committee / Residents Meetings ✓ Project's Hand- Over
Consultation with all Inland Wards (2025/ 26 Draft IDP)	24/10/2024	21	21	1021	Yes, but some are on Progress. While some are still under the funding process.	✓ Service Delivery Ward Committee / Residents Meetings ✓ Project's Hand- Over
Coastal Wards Public Roadshow	22/04/2025	28	19	931	Yes, but some are on Progress	✓ Service Delivery Ward

(2025/ 26 IDP & Budget)						Committee / Residents Meetings ✓ Project's Hand- Over
Inland Wards Public Roadshow (2025/ 26 IDP & Budget)	09/05/2025	31	26	1112	Yes, but some are on Progress. While some are still under the funding process.	✓ Service Delivery Ward Committee / Residents Meetings ✓ Project's Hand- Over

2.5 IDP Participation and Alignment

IDP Participation and Alignment Criteria*	Yes/No
Does the municipality have impact, outcome, input, output indicators?	Yes
Does the IDP have priorities, objectives, KPIs, development strategies?	Yes
Does the IDP have multi-year targets?	Yes
Are the above aligned and can they calculate into a score?	Yes
Does the budget align directly to the KPIs in the strategic plan?	Yes
Do the IDP KPIs align to the Section 56 Managers	Yes
Do the IDP KPIs lead to functional area KPIs as per the SDBIP?	Yes
Do the IDP KPIs align with the provincial KPIs on the 12 Outcomes	Yes
Were the indicators communicated to the public?	Yes
Were the four quarter aligned reports submitted within stipulated time frames?	Yes
** Section 26 Municipal Systems Act 2000*	*T 2.5.1*

During the 2023/24 financial year, the municipality adopted the 2024/25 Integrated Development Plan Review (IDP) in terms of the adopted 2024/25 IDP Review Process Plan. The 2024/25 IDP Review was adopted and approved by Council on the 29 May 2024.

COMPONENT D: CORPORATE GOVERNANCE

OVERVIEW TO CORPORATE GOVERNANCE

The municipality has established structures to support good governance, amongst those being the Risk Management Committee, Audit Committee, and MPAC as an Oversight Committee.

2.6 OVERVIEW RISK MANAGEMENT

The Municipality does not have risk management unit however, the functions of Risk Management are currently under compliance section which reports functional to the Risk Management Committee and administratively to the Municipal Manager.

Risk Assessment was conducted on 06th of July 2024 with the assistance of SALGA .The municipality is currently having an Operational Risk Register for 2024/2025 which was adopted by council on the 26 September 2024, Risk Management Chairperson was appointed on the 01ST of July 2024. Risk Management Framework and Policy was adopted by council by 27 June 2024.

2.7 ANTI-CORRUPTION AND FRAUD

2.8 SUPPLY CHAIN MANAGEMENT

The Supply Chain Management Units operates under the direct supervision of the Chief Financial Officer and is led by the Manager: Supply Chain Management

SCM MANAGER	**Mr L.S Buthelezi**
SCM ACCOUNTANT	**Mr MC Mthethwa**
PROCUREMENT OFFICER	**Mr T Mzulwini**
SCM ADMINISTRATOR	**Mr S Dladla**

The council must maintain oversight over the implementation of the supply chain management policy and for such oversight the accounting officer must within 30 days of the end of each financial year, submit a report on the implementation of the supply chain management policy to the council of the municipality in terms of paragraph 6(2) of the policy.

Amendment of the Supply Chain Management Policy
In terms of SCM Regulation 3(1)(b), the Accounting Officer must when, considered necessary, submit proposals for the amendment of the Supply Chain Management Policy

The amended, Supply Chain Management Policy was submitted to council for consideration and approval, on March 2024. Upon review of the budget-related policies, no further changes were made to the SCM Policy.

Competency Levels of Supply Chin Management Unit: the Municipal Regulations on minimum Competency Levels requires certain general competency levels for officials involved in the implementation of the Supply Chain Management Policy.

Database administration ,In terms of paragraph 14(1)(a) of the Supply Chain Management Policy, the Accounting Officer is required to keep a list of accredited prospective providers of goods and services(supplier database). In terms of the municipality's legislative requirement, interested suppliers were requested to register on the database. Current Suppliers are requested on a yearly basis to upadate their registration information.

Suppliers are also requested to register on the Central Supplier Database (CSD) before the municipality are allowed to do business with them.

Awards to person in service of the state

Awards to person in service remain a challenge as long as municipalities do not have direct access to the PERSAL system and other public institutions. Provincial Treasury has included the ID numbers of officials and councillors in their system. HR information are submitted monthly to Provincial Treasury to do the necessary verifications in terms of related parties.

The Central supplier Database is still utilized to perform verifications of persons in service of the state before an award is made. Suppliers also submit Declarations of interest with their quotes or tenders to verify persons in service of the state as well as related parties.

Vendor Performance

Formal vendor performance forms are distributed annually to evaluate the suppliers. annual reports are submitted to council.

Conclusion

The performance of the Supply Chain Management Unit has developed into a well functional unit despite the challenges that were faced since its existence. Ongoing training as still necessary for all officials who deals with supply chain management issues. The officials are committed to better their performance in the coming year from lessons learned during this financial year especially during the pandemic.

Bid Committees are functioning well. Documents have been developed in respect of SCM processes for compliance in terms of the SCM policy for procurement of goods and services.

Monthly and Quarterly reports have been submitted in respect of procurement of goods and services in terms of each required regulation of the Supply Chain Management Policy of the Council.

The SCM policy has been reviewed and formal performance evaluation on service providers were done on a annual basis.

The SCMU continuously strives to not only ensure compliance to legislative frameworks, but also to improve administrative and procedural efficiency, thereby giving effect to its Constitutional mandate in terms of Section 152 of the Constitution.

2.9 BY-LAWS

MUNICIPAL BY-LAW/POLICY DEVELOPMENT PROGRAMME

MUNICIPAL BY-LAWS / POLICIES / PLANS / STRATEGIES			
#	NAME	STATUS	
		REVIEW	ADOPTION DATE
1	Final IDP Integrated Development Plan Review (2025- 2026)	Approved	29 May 2025
2	Risk Management framework and Policy	Approved	26 June 2025
3	PMS Framework & Procedure Manual	Approved	
4	Recruitment, Selection and Appointment of Staff Policy.	Approved	
5	Induction and On-boarding Policy.	Approved	
6	Staff and Skills Retention Policy.	Approved	
7	Task Job Evaluation Policy.	Approved	
8	Study Aid Scheme Policy	Approved	
9	Acting Policy – Previously called Acting Allowance Policy	Approved	
10			
11			

2.10 WEBSITE

Municipal Website: Content and Currency of Material		
Documents Published on the Municipality's Website	**Yes/No**	**Publishing Date**
Current annual and adjustment budgets and all budget-related documents		
All current budget-related policies		
The previous annual report (2023/2024)	Yes	29 July 2024
The annual report (2023/2024) published/to be published	Yes	03 February 2025
All performance agreements required in terms of section 57 (1)(b) of the Municipal Systems Act (2024/25) and resulting scorecards	Yes	4 July 2024
All service delivery agreements (2024/2025)		
All long-term borrowing contracts (2024/2025)		
All supply chain management contracts above a prescribed value for 2024/2025		

An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during 2024/2025		
Contracts agreed in 2024/2025 to which subsection (1) of section 33 apply, subject to subsection (3) of that section		
Public-private partnership agreements referred to in section 120 made in 2024/2025		
All quarterly reports tabled in the Council in terms of section 52 (d) during 2024/2025		
T 2.10.1		

2.11 PUBLIC SATISFICATION ON MUNICIPAL SERVICES

Introduction

The Communications Unit was established to enhance the image and visibility of uMfolozi Local Municipality both internally and externally. Its primary objectives include:

- Promoting active public participation in municipal affairs.
- Providing effective communication platforms between the municipality and its residents.
- Communicating progress and the impact of municipal programmes and initiatives.
- Strengthening relationships with media stakeholders to ensure accurate and timely reporting.
- Facilitating the consistent flow of information within the organisation.

This report outlines the key communication activities, achievements, and challenges of the 2024/25 financial year. The unit's mission remains ensuring clear, transparent, and timely communication with all stakeholders including residents, media, government bodies, and community organisation.

Communication Strategy and Implementation

The Communications Unit continued to operate under the 2023/24 communication strategy, as adopted by Council.

Proactive Media Communication

The department maintained strong engagement with local and regional media through press releases, interviews, and issue-based briefings. Over 30 media statements and public notices were issued, covering topics such as budget announcements, infrastructure rollouts, and emergency updates.

Strengthening Digital Platforms

Digital communication grew significantly, with improvements in user experience, interactivity, and content quality. Key milestones include:

- Increased social media followers (Facebook and Instagram).
- Launch of a TikTok account to enhance engagement and feedback.
- Redesigned municipal website offering real-time service updates.
- Introduction of a suggestion and complaints management platform.

Promoting Community Participation

Twelve monthly communication campaigns were conducted around key themes such as clean-up drives, road safety, and gender-based violence awareness. Community meetings and izimbizo were held throughout the year with notable public participation.

To improve communication with underserved communities, a municipal newsletter was distributed in Quarter 4, reaching areas with limited social media access.

Enhancing Internal Communication

WhatsApp groups for MANCO and all staff facilitated timely internal communication, complemented by formal email communiqués. Notice boards placed in strategic locations across municipal buildings ensured accessible information sharing with staff.

Media and Public Relations

Although the municipal newsletter was intended to be quarterly, it was published once in Quarter 4 and distributed during IDP/Budget izimbizo, project handovers, and placed in libraries.

Other official documents such as the IDP and Annual Report were uploaded to the municipal website within five days of adoption by Council.

The municipality received positive media coverage from various platforms including local and national newspapers, online outlets, and radio and TV stations such as 1KZN TV. Coverage focused on youth and community development, social issues, and sports.

Crisis Communication Highlight:

The unit successfully responded to media inquiries regarding vehicles purchased for the Mayor and Speaker. An official statement was issued, and responses were provided to the media.

Radio Appearances by the Mayor:

Quarter 3: Slot to announce the Matric Excellence Awards on uKhozi Fm

Quarter 3 : iGagasi FM (with other Mayors from King Cetshwayo District)

Quarter 4: Vuma FM and Ikhwezi FM

Residents given access

Social Media and Digital Platforms

uMfolozi's social media platforms demonstrated steady growth in both reach and engagement.

- **Facebook:** Increased from 82,000 to 83,000 followers
  - Top Post: Gazebo handover in Ward 2 – 136,000 views and 32,923 engagements

TikTok:

- Launched in Quarter 4
- 2,304 new followers, 7,000+ likes
- Top Post: Murder in Ward 3 – 15,000 views, 1,107 likes

Instagram:

- Increased from 200 to 277 followers
- Top Post: Handover of Britannia Hall

Community Engagement

The department coordinated 20 outreach events, including Mayoral izimbizo, clean-up campaigns, and youth dialogues. Feedback from these platforms was used to inform planning and service delivery decisions.

Achievements

- **TikTok Launch:** Grew to 2,304 followers and over 7,000 likes in its first quarter.
- **Branding Procurement:** Addressed shortages, improving municipal visibility at events.
- **Website Updates:** Kept municipal documents and visual content current in collaboration with ICT.
- **Website Performance:**

- 3,400 visitors
- 8,440 page views
- Top countries: South Africa (3,200), USA (85), Ireland (2

Conclusion

The 2024/25 Financial Year reflected significant progress in communication efforts, despite resource constraints. The Communications Unit strengthened transparency, community engagement, and access to information.

To improve performance further, the department recommends:

- Procuring a professional camera.
- Hiring additional permanent staff, even if only one Communications Officer.

CHAPTER 3: SERVICE DELIVERY PERFORMANCE

INTRODUCTION TO SERVICE DELIVERY PERFORMANCE

The Technical Services Department comprises of the following sections:

1. Project Management Unit Section which renders the following services;

- Building Infrastructure Services

-Implementation of Electrification Projects

-Construction of Roads

2. Operation and Maintenance Sections which renders the following services;

-Transport, Roads and Stormwater Services

-Streetlight Maintenance

-Operations and general building maintenance

The municipality implements or maintain its infrastructure through government grants such as Municipal Infrastructure Grant, Small Town Rehabilitation Programme and Integrated National Electrification Programme. In other instances, maintenance of roads and stormwater services is also implemented through repairs and maintenance budget using municipal equipment.

COMPONENT A: BASIC SERVICES

Introduction

This component includes water; wastewater (sanitation); wastewater (storm water); electricity; waste management; housing services; Indigent support and a summary of free basic services. The municipality implements or maintain its infrastructure through government grants such as Municipal Infrastructure Grant, Small Town Rehabilitation Programme and Integrated National Electrification Programme. In other instances, maintenance of roads and storm water services is also implemented through repairs and maintenance budget using municipal equipment

3.1 Water Provision

Note: Recent legislation includes the Water Services Act 1997 and the General Enabling Act 2005
The Municipality does not provide water and sanitation services however all backlogs information is collected by the Municipality through war rooms, IDP road shows and community meetings and sent to the district for implementation. Water and sanitation provision is a competency of the King Cetshwayo District Municipality. Below is the presentation of water accessibility rate and the sources through which the uMfolozi citizens access water.

Water Source Accessibility

Water Source	Household	Percentage
Regional/Water scheme (operated by Municipality or other water services provided)	16549	64.7%
Borehole	3127	12.2%
Spring	298	1.2%
Rainwater tank	472	1.8%
Dam	880	3.4%
River/ Stream	1607	6.3%
Water Vendor	276	1.1%
Water Tanker	1807	7.1%
Other	567	2.2%
Total	25583	100%

The Municipality does work towards efficient implementation and facilitation of the basic services delivery. Water access is facilitated through the King Cetshwayo District Municipality. King Cetshwayo implemented Mbonambi Water Supply Phase 2 which covers ward 2 and 3 and Mhlana Somopho Phase 3c which covers Ward 7, 8 & 11 during 2016/17 financial year to address backlogs under uMfolozi Local Municipality.

Project Name	Ward	Status Quo	Expenditure	Budget	Allocation
Mbonambi Water Supply Phase 2	Partial 2, 3 and 4	Completed	55 240 404.00	20 000 000	
Mhlana Somopho Phase 3c	Ward 8, Partial 2, 7,9 and 15	Completed	71 203 003.00	10	00 0 00

3.2 Waste Water (Sanitation) Provision

The Municipality does not provide water and sanitation services however all backlogs information is collected by the Municipality through war rooms, IDP road shows and community meetings and sent to the district for implementation. The sanitation has been covered fully. The District Technical Services Department is busy with the planning for quantifying of the in-fills.

3.3 Electricity

Note: Recent legislation includes the Electricity Amendment Acts 1989; 1994; 1995; and the Electricity Regulation Act 2006.

The municipality received an Integrated National Electricity Programme NEP funding of R8 500 000 in 2023/2024 financial year.

The objectives of the evaluation are to determine whether the DMRE grant objectives were met. These

DMRE objectives are to:

Focus on infrastructure required for a basic level of service.
Efficient use of funds
Targeting the poor
Maximising economic benefits
Fully subsidise the capital costs of providing basic services to poor households
Distribute funding for municipal infrastructure in an equitable, transparent, and efficient manner.
Assist in enhancing the developmental capacity of municipalities.
Provide a mechanism for the co-ordinated pursuit of national policy priorities regarding basic municipal

The uMfolozi municipality resolved to use part of its infrastructure budget for the 2023/2024 financial years for the upgrade and refurbishment of the electricity MV network at an estimated total cost of R8, 500 000.00 including VAT. Through its Supply Chain Management, the Municipality has appointed Bi Infrastructure Consultants (Pty) Ltd to assist the Municipality with Project Planning, Design, Preparation of Contract Documentation, Construction, Contract Administration and Site Supervision. The scope of work for construction shall consist of:

Upgrade of Mabhodla NB75 MV network infrastructure to cater for increased network capacity and planned future growth in the uMfolozi municipal area.
Build ~800m Chickadee conductor from Mabhodla substation to EAM44. Upgrade ~1.2km Fox to Chickadee conductor from EAM44 to S16. Include section breaker at S16. Create N/O between T4523L1 and S16.

This is a schedule 5B infrastructure project within the jurisdiction of uMfolozi Local municipality. This infrastructure project is due for implementation in this financial year 2023/24 and 2024/25

Mabhodla NB75 is an 11kV overhead network under the Richards Bay TSC in the Empangeni area office.

Mabhodla NB75 is a constrained network with voltage dipping below 90% of the nominal voltage. So to connect a total of 198 customers in Nzalabantu, Mzingazi, Nhlanzini, Ekuvukeni and Mkhayideni was impossible. The voltages in the NPR attest to this.

The installed 10MVA transformer is currently carrying a peak load of nearly 9,5MVA. That means the transformer is nearing if full capacity.

Mabhodla substation 33/11kV is fed through a 33kV line from Richards Bay Minerals (RBM).

The feeder passes the substation going towards the corner of RMB Road and Anglers Road where it terminates with no load.

This section of line 410m has been handed over to Eskom. Hence the interconnector to be built from the end of this line to transformer at Nzalazabantu Primary School, transformer number EAM44.

From the school the line is constructed with fox conductor on single pole delta structures to S16 and beyond

The amounts allocated for the past four years are shown in the table below.

	2021/22	2022/23	2023/24
Approved budget amount	R 0.00	R 3 000 000.00	R 8 500 000.00
Spent budget amount	R 0 .00	R 3 000 000.00	R 5 421 429.00
Reduction	R 0 .00	R 0 .00	R 1 000 000.00
Difference	R 0 .00	R 0.00	R 3 078 571.00

Electricity Services Performance Overall:

The start date for Mabhodla NB75 Interconnector and conductor upgrade was the 29 April 2024, and the project is still in progress.

The project is at 57% of Electrification Line Upgrade by 30 June 2024 due to the below delays:

- The project changed from an electrification project into a network strengthening project. This resulted in Eskom processes having to be restarted again to obtain all the necessary approvals. A detailed breakdown has been attached as an annexure.

- Procurement of long lead materials has also taken longer than anticipated i.e. Section Breaker and 185mm² cable.

- The conductor to be used for the project i.e. Chickadee is unavailable on the market and the anticipated delivery time is about 3 months from the placement of the order. The order was placed in June 2024 and the material delivered on site in August 2024.

3.4 Waste Management

INTRODUCTION TO WASTE MANAGEMENT

uMfolozi Local Municipality has a constitutional responsibility, in terms of Section 152 of the Constitution of the Republic of South Africa (Act 108 of 1996), to ensure the provision of a safe, healthy, and sustainable environment for its residents. Waste management is a critical component of this responsibility, as it directly affects public health, environmental quality, and the overall image of the municipality.

The municipality faces diverse challenges in waste management, including limited resources, aging fleet capacity, population growth, and increasing demand for efficient service delivery. Currently, waste collection services are provided through municipal trucks within designated wards, while certain rural and peri-urban areas continue to experience backlogs due to logistical and operational constraints. In addition, illegal dumping and poor community awareness of waste disposal practices have worsened the situation, creating environmental and health risks.

To address these challenges, the municipality has adopted a developmental approach to waste management. This includes:

- Strengthening collection and disposal services across all wards.
- Promoting community education and awareness on proper waste disposal.
- Encouraging recycling and waste minimisation as part of the circular economy.
- Ensuring compliance with the National Environmental Management: Waste Act (Act 59 of 2008) and other relevant environmental legislation.
- Exploring partnerships with private sector stakeholders and community-based organisations to improve capacity.

The vision is to create a clean, healthy, and sustainable uMfolozi where waste is managed responsibly and where communities are empowered to take part in maintaining their environment. Waste management is therefore not only an operational function but also a strategic driver of service delivery, environmental sustainability, and local economic development

General Performance

Waste management services remain a critical municipal function aimed at ensuring cleanliness, environmental health, and sustainable communities.

Overall performance has been uneven, with progress in some areas but recurring challenges in others, particularly in rural and semi-urban wards.

Service Delivery Strengths

Regular waste collection is maintained in central business districts and high-density residential areas.

Awareness campaigns, clean-up drives, and stakeholder engagement efforts have helped in reducing illegal dumping hotspots.

The municipality has invested in community services teams to respond to urgent waste-related complaints.

Service Delivery Gaps

Fleet Challenges: Municipal refuse trucks frequently experience mechanical breakdowns, leading to delays and service backlogs.

Coverage Limitations: Peripheral wards do not always receive consistent collection due to distance, road conditions, and logistical constraints.

Temporary Arrangements: Reliance on ad-hoc hiring of waste trucks has not been sustainable and often results in missed schedules.

Illegal Dumping: Despite campaigns, uncollected waste often leads to re-emergence of illegal dumping, especially in Wards 2, 5, 6, 14, and 16.

Environmental Risks: Poor waste disposal practices continue to threaten water streams and pose public health risks.

Operational and Institutional Issues

Shortage of dedicated waste management staff and limited overtime budgets constrain service delivery.
Inadequate funding for preventative maintenance of vehicles leads to repeated breakdowns.
Insufficient monitoring and reporting systems make it difficult to track efficiency and service coverage accurately.

Community Perceptions

Residents generally acknowledge the efforts of the municipality but express dissatisfaction with inconsistent collection.
Complaints highlight environmental hazards, foul odours, and visual pollution caused by waste accumulation.
Community trust is at risk when commitments (e.g., availability of hired trucks) are not met.

Improvement Plans

Expedite repairs and procurement of new waste management trucks to stabilise collection schedules.
Introduce a dedicated waste management maintenance fund to ensure vehicle reliability.
Strengthen community-based waste monitoring structures to improve reporting and accountability.
Explore public-private partnerships for additional resources in waste collection and recycling initiatives.
Implement ward-based waste collection schedules communicated widely to residents for predictability.
Enhance enforcement of by-laws against illegal dumping, coupled with community education.

3.5 HOUSING

The Operations and Maintenance are housed within the Technical Services Department. The following services were rendered by the Technical Services to the people:

- Human Settlement Projects: 44 Units were built in Operation Sukuma Sakhe Programme.

Secondly Installation of Bulk Services at Slovas Slum Clearence Phase 2 Housing project such as Construction of Bulk Road, Bulk Platform – Cut and Fill, Construction Storm water, Construction of Water Main/Reticulation, Construction of Sewer line and Sewer Treatment Plant, Construction of Reservoir, Construction of Palisade Fencing Along N2. The contract period was for the period of 36 months.

- Electrical Projects: The Mabhodla Electrical Line was upgraded to increase capacity of the electrical system along the coast to prevent blackout during pick hours.
- Street lights: a total of 47 street lights in town were upgraded and migrated to solar in order to mitigate challenges with loadshedding. The Municipality added 3 more high mast lights from the 10 previously installed in the rural areas.

- Roads: A total of 922.80km was maintained through Municipal Plant (3 graders and 1 TLB).

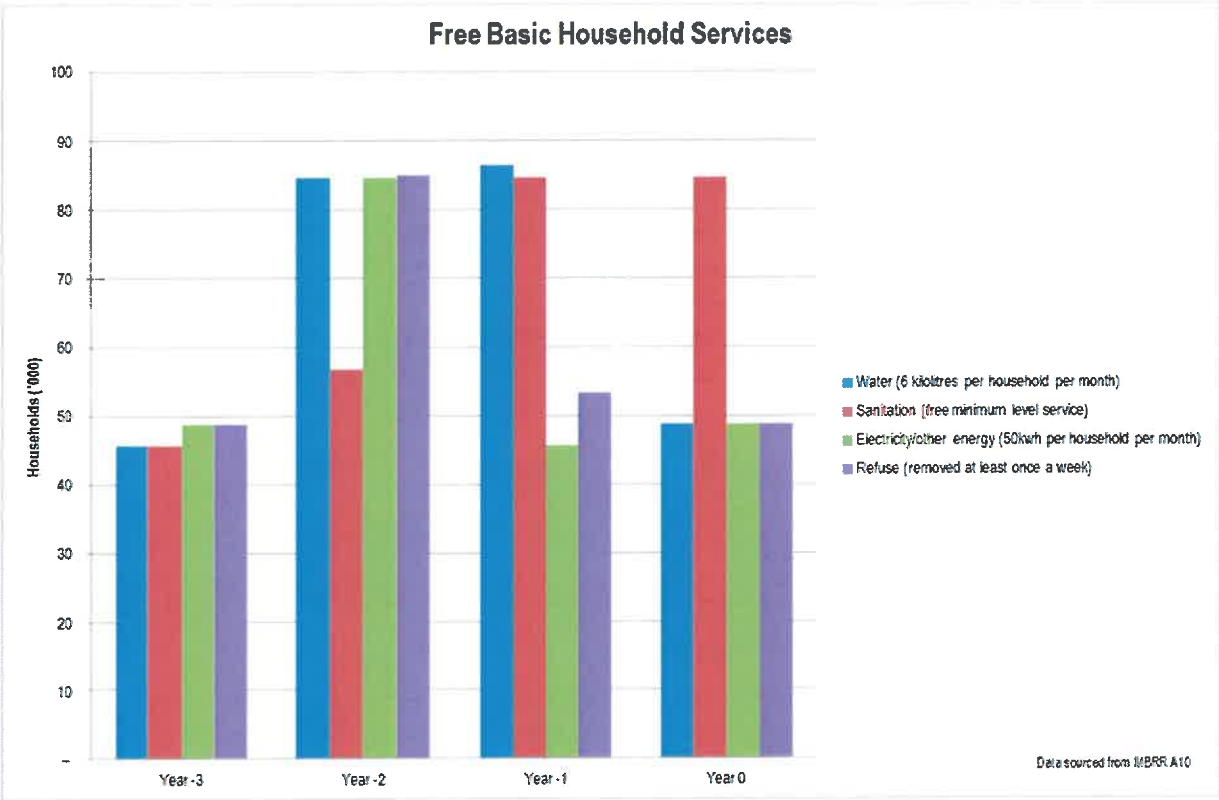
The Department experienced unforeseen hinderances which lowered the pace of service delivery. These -disruptions were caused by inclement weather.

The budget cuts from the National Government also had an impact on service delivery, some projects couldn't be started and or completed with the given budget and some were moved to the next financial year.

3.6 FREE BASIC SERVICES AND INDIGENT SUPPORT

INTRODUCTION TO FREE BASIC SERVICES AND INDIGENT SUPPORT

Delete Directive note once comment is complete – Provide brief introductory comments on the progress being made to achieve Free Basic Services and summarise your municipality's policies towards indigent support.



Free Basic Services to Low Income Households

Year	Number of households									
	Total	Households earning less than R1,100 per month								
			Free Basic Water		Free Basic Sanitation		Free Basic Electricity		Free Basic Refuse	
		Total	Access	%	Access	%	Access	%	Access	%
2022/23		N/A	N/A	N/A	N/A	N/A	1158	100%		
2023/24		N/A	N/A	N/A	N/A	N/A	1499	100%		
2024/25		N/A	N/A	N/A	N/A	N/A	1414	100%		

Financial Performance: Cost to Municipality of Free Basic Service Delivered

Services Delivered	2023/2024	2024/25			
	Actual	Budget	Adjustment Budget	Actual	Variance to Budget
Water	N/A	N/A	N/A	N/A	N/A
Waste Water (Sanitation)	N/A	N/A	N/A	N/A	N/A
Electricity	1,440,088,77	1,040,750.00	1,200,000.00	1,333,891.47	**133,891.47**

FREE BASIC ENERGY 2023-2024

Date	Code	Debit	Credit	Description	Reference	Reference 2	Note
BUDGET			R 1,200,000.00				
2023/07/11	AP-INVO	R 117,731.48	R 1,082,268.52	BILL ACC NO 7198792108	7191533371044	APBR01001	
2023/10/12	GL-JB-JNLS	R 125,698.86	R 956,569.66	FREE BASIC ENERGY 719572174241	EFT68636	GL-JNLBR01627	
2023/10/12	GL-JB-JNLS	R 131,297.60	R 825,272.06	FBE	EFT69840	GL-JNLBR01629	
2023/10/12	AP-INVO	R 124,646.34	R 700,625.72	FBE BILLING FOR MUNICIPALITIES	719244352116	APBR01052	

FREE BASIC ENERGY 2023-2024

Date	Code	Debit	Credit	Description	Reference	Reference 2	Note
2023/11/09	AP-INVO	R 129,483.62	R 571,142.10	ELECTRICITY BILL	719480218244	APBR01062	
2023/12/12	AP-INVO	R 122,141.30	R 449,000.80	ELECTRICITY BILL	7198792108 - 2023/11/12	APBR01083	
2024/01/11	AP-INVO	R 123,868.92	R 325,131.88	ELECTRICITY BILL FOR JANUARY	719756779701	APBR01087	
2024/02/12	AP-INVO	R 119,636.30	R 205,495.58	ELECTRICITY BILL	719902530479	APBR01096	
2024/03/11	AP-INVO	R 118,340.57	R 87,155.01	ELECTRICITY BILL ACC NO 7198792108 (FB)	719602321930	APBR01106	
2024/04/10	AP-INVO	R 115,230.96	-R 28,075.95	ELECTRICITY BILL ACC NO 7198792108	719970652614	APBR01122	
2024/06/11	AP-INVO	R 105,815.52	-R 133,891.47	ELECTRICITY BILL FOR JUNE	719417855005	APBR01149	
			-R 133,891.47				
			-R 133,891.47				

FREE BASIC ENERGY 2023-2024

Date	Code	Debit	Credit	Description	Reference	Reference 2	Note
		R 1,333,891.47	-R 133,891.47				

3.1. Finance

Debt Recovery

R'000

Details of the type of accounts raised and recovered	2021/22			2022/23		2023/24	
	Actual for accounts billed in year	Proportion of accounts value billed that were collected in the year (%)	Billed in year	Actual for accounts billed in year	Proportion of accounts value billed that were collected in the year (%)	Estimated outturn for accounts billed in year	Estimated Proportion of accounts billed that were collected in the year (%)
Property Rates	25 635	99.71%		27 099	97.60%	43 586	47.00%
Electricity – Basic	-	-	-	-	-	-	-
Electricity – Consumption	-	-	-	-	-	-	-
Water – Basic	-	-	-	-	-	-	-
Water – Consumption	-	-	-	-	-	-	-
Sanitation	-	-	-	-	-	-	-
Refuse	666			669		698	
Other							

Employees for 2024/2025: Finance Services					
Job Level	2023/2024	2024/2025			
	No. of Employees	No. of Posts	No. of Employees	No. of Vacancies	Vacancy rate (%)
0-3	0	0	0	0	0%
4-6	1	2	1	1	50%
7-9	1	2	2	0	0%
10-12	11	13	12	1	8%
13-15	1	2	2	0	0%
16-18	1	1	1	0	0%
19-20	0	0	0	0	0%
Total	15	20	18	2	10%

Financial Performance for 2024/2025: Finance Services					
Details	2023/2024	2024/2025			
	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget (%)
Total Operational Revenue	240 876	247 188	247 299	254 366	2%
Expenditure:					
Employees	85 135	98 608	92 586	88 493	-4%
Repairs & Maintenance	17 961	13 996	13 564	13 991	3%
Other	156 247	133 198	154 907	137 369	-11%
Total Operational Expenditure	259 343	245 802	261 057	239 854	-8%
Net Operational Expenditure	(18 467)	1 386	(13 758)	14 512	

Indigent Support

In terms of the South African Constitution all consumers should have access to basic services. Currently, the free basic services provided to the domestic consumers within the uMfolozi Municipality area are as follows: -

Free minimum water (6 kiloliters per month) for all household consumers – this service is provided by the King Cetshwayo District Municipality

Free distribution of electricity to Indigent households – Eskom. There were 4142 households that benefitted from the free basic services in the year under review. Eskom depends on the Municipality to submit the list of Indigent consumers for them to receive the free basic electricity.

Refuse removal Services to households in rural areas and indigent households in urban areas.

COMPONENT B: ROAD TRANSPORT

Introduction

The Municipality has developed a road and Infrastructure maintenance plan using a backlog study done in the 2023/24 financial year and was adopted by Council to be implemented in the 2024/25 financial year going forward. The maintenance plan is focusing on rural roads, which involves grading of access roads under uMfolozi Local Municipality rural areas.

3.7 ROADS

The Municipality own a total of 625km of gravel road.

Gravel Road Infrastructure				
	Total gravel roads	New gravel roads constructed	Gravel roads upgraded to tar	Gravel roads graded/maintained
2022/23	20.2km	20.2km	Nil	20.2km
2023/24	25.6km	25.6km	Nil	25.6km
2024/25	11.75km	11.75km	Nil	11.75km
				T3.7.2

Tarred Road Infrastructure					
	Total tarred roads	New tar roads	Existing tar roads re-tarred	Existing tar roads re-sheeted	Tar roads maintained
2022/23	0km	Nil	Nil	Nil	Nil
2023/24	0km	Nil	Nil	Nil	Nil
2024/25	0km	Nil	Nil	Nil	Nil

Capital Expenditure2024-2025: Road Services					
					R'000
Details	2024/25				
	Budget	Adjustment Budget	Actual Expenditure	Variance from original	Vacancies to Budget %
Total All				%	
Nzalabantu Sports Field	R 10 991 478.43	R 10 991 478.43	R 10 991 478.43	0%	R 10 991 478.43
Nkiyankiya Access Road (3.1km)	R 5 231 689.42	R 5 231 689.42	R 5 231 689.42	0%	R 5 231 689.42
Nsikeni Access Road (2.3 km)	R 4 621 303.05	R 4 621 303.05	R 4 621 303.05	0%	R 4 621 303.05
Sodaka Access Road (1.0 km)	R 2 502 164.95	R 2 502 164.95	R 2 502 164.95	0	R 2 502 164.95
Ezinyosini Access Road (2.8 km)	R 4 306 744.99	R 4 306 744.99	R 4 306 744.99	0	R 4 306 744.99
New York Access Road (1.9 km)	R 3 605 137.07	R 3 605 137.07	R 3 605 137.07		R 3 605 137.07
Mathunjwa & Mshengu Access Road (0.65 km)	R 1 753 317.95	R 1 753 317.95	R 1 753 317.95		R 1 753 317.95
Total project value represents the estimated cost of the project on approval by council (including past and future expenditure as appropriate. T3.7.9					

COMMENT ON THE PERFORMANCE OF ROADS OVERALL:

For the 2024-2025 financial year the Municipal implemented the following capital projects:

1. Nzalabantu Sport field	16	90% progress on site	1	R12 313 004.61	R 10 991 478.43
2. Nkiyankiya Access Road	15	Complete	3.1 km	R 5 515 375.37	R 5 231 689.42
3. Nsikeni Access Road	01	Complete	2.3 km	R 4 841 311.78	R 4 621 303.05
4. Sodaka Access Road	05	Complete	1.0 km	R 2 794 836.67	R 2 502 164.95
5. Ezinyosini Access Road	17	Complete	2.8 km	R 4 532 123.84	R 4 306 744.99
6. New York Access Road	14	Complete	1.9 km	R 3 605 137.07	R 3 605 137.07
7. Mathunjwa & Mshengu	14	Complete	0.65 km	R 1 826 411.13	R 1 753 317.95

Access road					

As a Municipality with 18 yards and three graders, one TLB, Tipper truck it is not sufficient to carry out the maintenance of rural access road. Financial assistance is required to procure road maintenance equipment to carry out sufficient road maintenance.

3.9 Waste Water (Storm water Drainage)

INTRODUCTION TO STORMWATER DRAINAGE

Municipality did not have any planned project/activities under storm water drainage for 2024/2025 Financial Year .

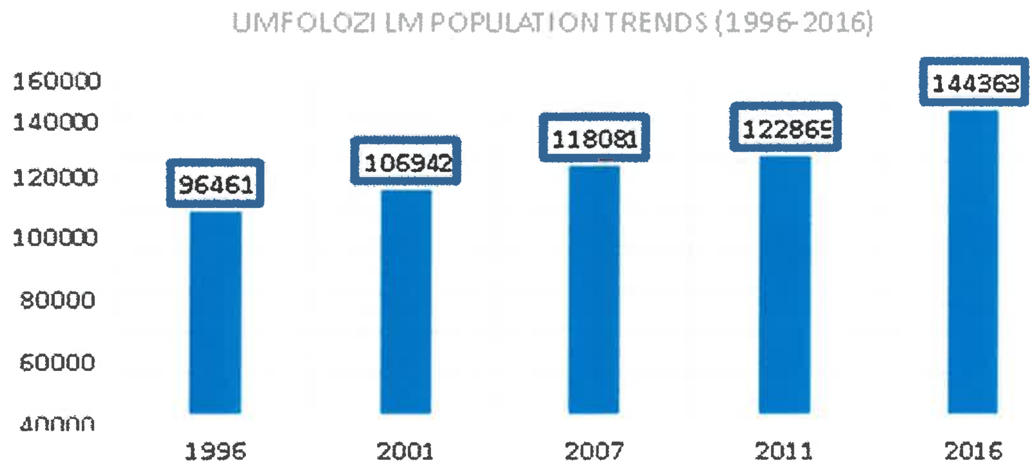
Storm Water Infrastructure				
	Total Storm Water measures	**New Storm Water measures**	**Storm Water measures upgraded**	**Storm Water measures maintained**
2016/17	8km	Nil	Nil	Nil
2017/18	8km	Nil	Nil	Nil
2018/19	8km	Nil	Nil	Nil
				T3.9.2

Cost of Construction/Maintenance R'000			
	Storm water Measures		
	New	**Upgraded**	**Maintained**
2016/17	Nil	Nil	Nil
2017/18	Nil	Nil	Nil
2018/19	Nil	Nil	Nil

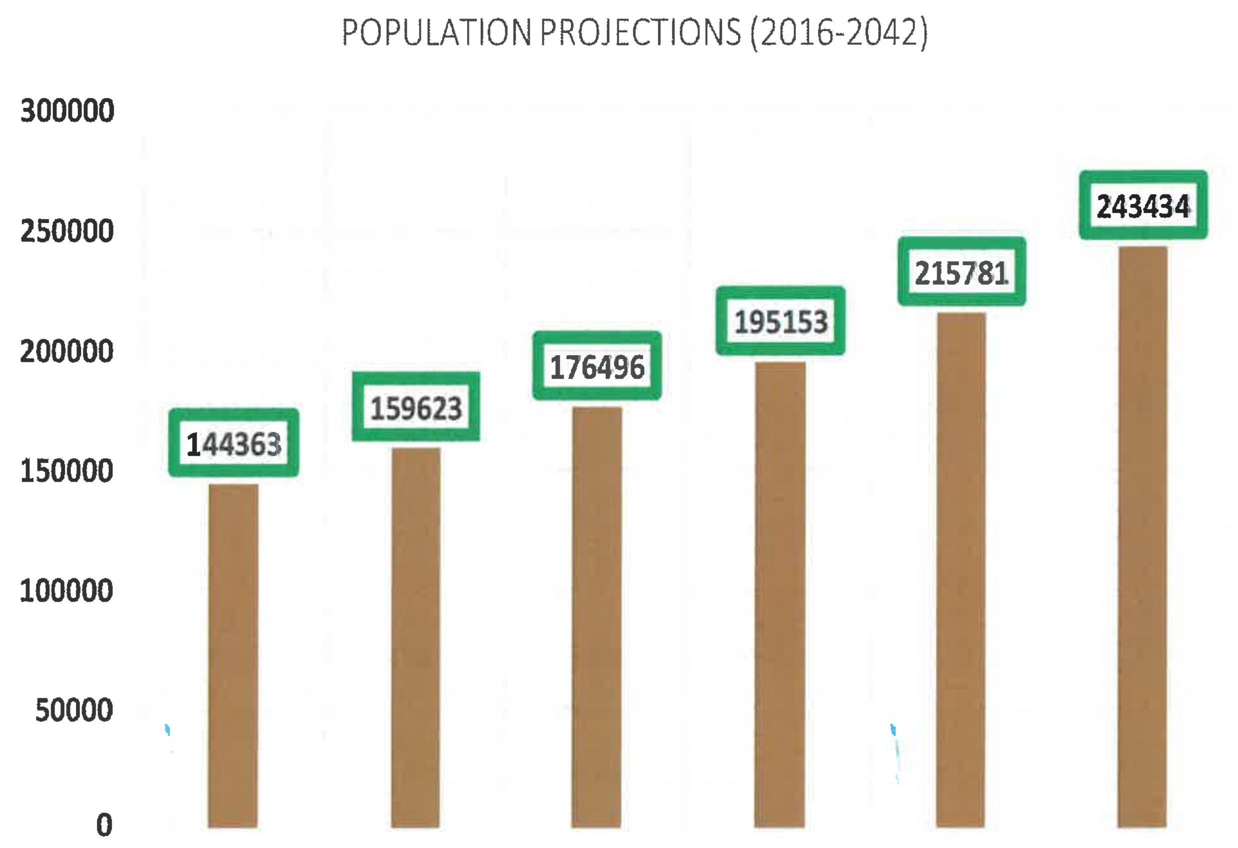
COMPONENT C: PLANNING AND DEVELOPMENT

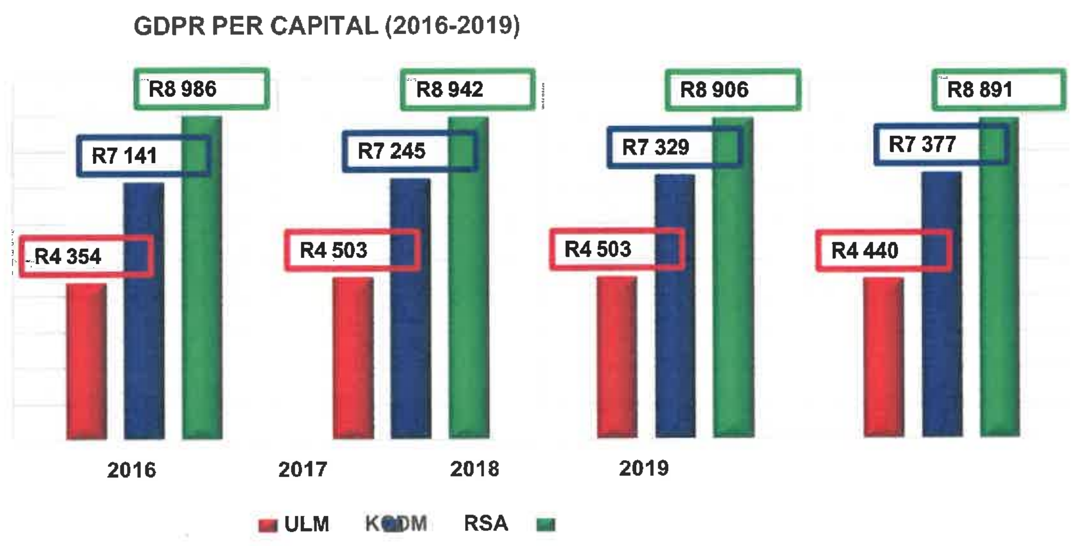
INTRODUCTION TO PLANNING AND DEVELOPMENT

Settlements in uMfolozi LM are mostly located on traditional authority land, as most of the land within wards 2,3,4 is forest land which has to be preserved for economic development within the municipality and province as a whole.
uMfolozi is different from most municipalities because the settlements are not located along the roads; they are dispersed as clusters throughout the municipality. When settlements are scattered as opposed to being orderly situated it raises concerns with regards to providing services because it's more expensive.
The spatial separation of economic activity areas from settlements means long travel times and even unemployment. This remains the significant influence to the current high level of poverty and dependency in the region. It must be further highlighted that the fact that the current nature of settlements calls for an integrated system of land use management, particularly to limit settlement growth from unsuitable land and also to protect land suitable for agricultural purposes.
This area is accessed primarily from the N2 national freeway which links the municipality to strategic node in the north, in the form of uPhongolo and Jozini, as well as Richards Bay and Durban to the south. It is located in the King Cetshwayo District Municipality. This provides opportunities in sectors requiring accessibility and visibility along a national level logistics infrastructure, this would include the logistics sector or bulk retail sector.
The graph below shows the population trends for ULM over a 20-year period (1996 to 2016). Evident from the graph is that the between the years of 1996 to 2007, the municipality experience steady growth, with an 18.315 average annual growth rate between 1996 and 2007. This growth rate has continued over the years until 2016. From the information presented above, the average annual growth rate can be determined using the Compound Annual Growth Rate (CAGR) method. According to the CAGR, the municipality has experienced a 2.03% growth rate. Increases in population could be due to immigration as well as natural births.



A population projection gives a picture of what the future population may look like, based on knowledge of the past and taking, for the future, hypotheses based on fertility, mortality and migrations. Population projection, in the field of demography, is an estimate of a future population.





Employment Status

The ULM has an unemployment rate of 39.71 % which is greater than that of the district. Furthermore, 43.74 % of working-age people are economically active and 26.22 % of working-age people are employed.

	UNEMPLOYMENT RATE	LABOUR FORCE PARTICIPATION RATE	LABOUR FORCE ABSOPRTION RATE
ULM	39.71%	43.74%	26.22%
RSA	32.44%	46.69%	31.68%

HOUSEHOLD INCOME

Indicated in the table below is the average monthly income (in current prices) of the households within the ULM as well as the average monthly income in the KCDM and that of South Africa. The table further shows the annual household income growth between 2016 and 2019.

Table 10: Average Monthly Household Income

	AVERAGE HOUSEHOLDINCOME (2019)	AVERAGE HOUSEHOLDINCOME GROWTH (2016-2019)
ULM	R206.00	2.09%
KCDM	R2 134.00	1.81%
RSA	R166 641.00	1.83%

Source: Municipal Socioeconomic Profile (MSEP), 2021

Households in the ULM earned more than the district average. The average disposable monthly household income increased by an average annual rateof 2.1 % between 2016 and 2019. The average monthly household income growth in the ULM, was higher than the average household growth in SouthAfrica over the period 2016 to 2019.

3.10 Planning

The Planning and Development unit, through the office of the Senior Town Planner, has a mandate from the Accounting Officer to be responsible for the following:

a) Developing and Aligning planning outputs for the attainment of municipal outcomes, these relate to infrastructure development, economic and environmental impacts, management systems for identifying needs and research aligned to the amendment planning tools (policies and legislation) to respond adequately to municipal needs;
b) Development Planning, to support detailed physical planning, facilitating community and stakeholder engagement as well as capacity building;
c) Processing of Development Applications, this includes the assessing of compliance with municipal regulations, on-site verification and investigation of land uses and interaction with appeals authorities of the municipality.
The transition of spatial planning legislation has moved slowly in terms of full implementation and compliance within municipalities with specifically rural

compositions, of which uMfolozi is one. The primary objectives for municipal planning for the financial year remain ensuring wall-to-wall spatial planning coverage for the municipality's area of jurisdiction. This governance is firstly driven by the Spatial Development Framework, which has guided the potential areas of investment for the municipality both in planning interventions and the implementation of projects on the ground.

The continued review and updating of the SDF remains a constant priority for the municipality, this may be through the collection of spatial data necessary for future reviews of this strategic planning document. Various data sets have been created internally for the municipality and the preparation of sector plans, such as the Cemeteries and Crematoria Feasibility Study, to enable to additional informants to be integrated into the spatial development framework.

The enforcement of legislation for the retention of amenity within the municipality's primary node and other significant areas of urban development is critical for the growth and development of the municipality. Failures in enforcement and legislating appropriate controls for development will inevitably result in the decay of existing urban development within the municipality. To this end, the municipality has adopted new by-laws to manage public nuisance and problem buildings, challenges have however been faced with the gazetting of these adopted by-laws, a process that is still being finalised.

Service Delivery Priorities

The preparation of the Cemeteries and Crematoria Feasibility study was a priority in terms of the strategic spatial planning of the municipality, this being due to the population growth patterns and development pressures experienced within the municipality. The influx of migrants, primarily internally, has resulted in changing burial patterns and the need to plan for the foreseeable need for spaces for burials.

The need for investment attraction within the municipality is governed to a large degree by investor confidence in the spaces we have identified for development. The beautification of the main town of KwaMbonambi is a big priority that is being incrementally implemented, this will continue to have smaller projects required to improve the face of the municipality.

The process of enforcement within the municipality has become a key priority, this incudes land use management and building control. The growth of the spaza shops and informal traders within the municipality has also seen a growth in the need of regulation and monitoring of these activities within the municipality. To this end, the municipality has embarked on the capturing of data points for spazas and informal trade as well as building and town planning related issues.

Performance Improvements

The reporting regimen, through the Performance Management Systems office has incrementally improved outputs and expectations of reporting regarding the activities of the Planning and Development Unit, these have guided the operations of the office and ensured effective delivery of anticipated outputs.

3.11 Local Economic Development

INTRODUCTION TO ECONOMIC DEVLOPMENT

The uMfolozi Local Municipality's economic development strategy is grounded in its reviewed and adopted Local Economic Development (LED) Strategy, approved during the 2022/23 financial year. This strategy forms a vital framework for identifying economic opportunities, directing investment initiatives, and fostering sustainable development. Anchored in detailed research of the local economic landscape, it aligns strategically with national and provincial frameworks such as the National LED Framework (2018–2022), the KZN Provincial Growth and Development Strategy (2021), the uMfolozi Integrated Development Plan (IDP), and the Spatial Development Framework (SDF).

The LED Strategy plays a critical role in addressing economic constraints, with a focus on pragmatic, adaptive, and inclusive approaches that prioritize the unemployed, especially youth, and seek to unlock new opportunities for emerging local economic players. It also promotes integration with wider developmental efforts through collaboration with entities such as Trade and Investment KZN, particularly via their Business Retention and Expansion (BRE) programme.

Top 3 Service Delivery Priorities in Year 2024/25 and Their Impact

Support to SMMEs and LED Projects

The Municipality, through its LED Unit, continued to provide advisory services, market linkages, and informal trader support by supporting local SMMEs, Comparatives and Informal Traders with working material and tools of trade to help reduce business closures and increase business sustainability.

Agricultural Support

Following the compilation of the Municipal Agricultural Plan (January 2023), targeted agricultural support programs were rolled out. This included farmer training, cooperative formation, and market access facilitation, contributing to food security and local income generation.

Skills Development and Youth Employment

Collaborations with external stakeholders led to youth training and work placement programs. The LED Unit has prioritized funding applications and partnerships to increase opportunities for the unemployed, especially in rural wards.

Performance Improvement Measures and Efficiencies Achieved

Centralized Coordination: Improved internal alignment between the LED Unit and other municipal departments such as Special Programmes to reduce duplication and fast-track project implementation.

Research Investment: A budget allocation of R180,000 was dedicated in 2024/25 for an LED feasibility study, aimed at improving evidence-based planning and attracting future investment. However the funds were redirected to other service delivery demands due to Municipal budget constraints.

Support to Communities Living in Poverty

The Municipality has actively supported vulnerable and impoverished communities through: Public employment programmes such as the Expanded Public Works Programme (EPWP), which provided temporary jobs and skill-building opportunities. Support to agricultural cooperatives and home-based food gardens, aimed at enhancing food security in deeply rural areas. Targeted enterprise development for women, youth, and people with disabilities, ensuring inclusive economic participation.

Municipal Entities Responsible for Housing Services

There are no stand-alone municipal entities currently operating within uMfolozi Local Municipality exclusively responsible for housing services. However, Housing Services are rendered directly through the municipality's Human Settlements Division, in collaboration with the KwaZulu-Natal Department of Human Settlements and the King Cetshwayo District Municipality, focusing on:

The uMfolozi Municipality remains committed to driving inclusive and integrated local economic development. The implementation of the reviewed LED strategy, combined with strong intergovernmental collaboration and targeted investments in agricultural and youth development, continues to improve livelihoods and create opportunities for the most marginalized sectors of the community.

Economic Activity by Sector			**R'000**
Sector	**2022/2023**	**2023/2024**	**2024/2025**
Agric, forestry and fishing			
Mining and quarrying			
Manufacturing			
Wholesale and retail trade			
Finance, property, etc.			
Govt, community and social services			
Infrastructure services			
Total			
			T 3.11.2

Economic Employment by Sector			R'000
Sector	2022/2023	2023/2024	2024/2025
Agric, forestry and fishing	0	20	10
Mining and quarrying	0	0	0
Manufacturing	0	15	24
Wholesale and retail trade	0	0	0
Finance, property, etc.	0	0	0

Govt, community and social services	0	0	0
Infrastructure services			
Total	0	35	34
			T 3.11.3

COMMENT ON LOCAL JOB OPPORTUNITIES:

Delete Directive note once comment is completed - Comment briefly on the short and longer term prospects for economic growth and development referring to the above. Include in this section references to Tourism and Market Places (including street traders)

Jobs created during 2024/2025 by LED Initiatives (excl EPWP Project) R'000				
Total Jobs created / Top 3 initiates	**Jobs created**	**Jobs lost/ displayed by other initiatives No.**	**Net total jobs created in year No.**	**Method of validating jobs created/lost**
Total (all initiatives)		Nill	Nill	
2022/23	23	Nill	Nill	
2023/24	18	Nill	Nill	
2024/25	45	Nill	Nill	
			Nill	
Initiative A 2024/2025	18	Nill	Nill	Number of SMMEs supported
Initiative B 2024/2025	15	Nill	Nill	Number of Informal Traders Supported
Initiative C 2024/2025	12	Nill	Nill	Number of members and cooperatives supported
				T3.11.5

Job creation through EPWP* Projects		
Details	EPWP Projects NO.	Jobs created through EPWP Projects NO.
2022/2023	uMfolozi maintenance project 2020 (KZN281202021)	162
2023/2024	uMfolozi maintenance project 2020 (KZN281202021)	169
2024/2025	uMfolozi maintenance project 2020 (KZN281202021)	168
*-Extended Public Works Programme T3.11.6		

COMPONENT D: COMMUNITY AND SOCIAL SERVICES

3.12 LIBRARIES, ARCHIEVES, MUSEUM, GALLERIES, COMMUNITY FACILITIES, OTHER (THEATRES ZOOS, ETC)

INTRODUCTION TO LIBRARIES; ARCHIEVES; MUSEUMS; GALLERIES; COMMUNITY FACILITIES

The uMfolozi Municipality recognises the importance of accessible cultural, educational and recreational facilities in fostering community development, social cohesion, and lifelong learning. Our libraries, archives, museums, galleries and community facilities continue to serve as vital spaces that preserve heritage, promote knowledge, and create opportunities for engagement across all sectors of society.

Libraries provide residents with access to books, digital resources, research materials, and literacy programmes that support education and skills development. They remain important centres for youth study programmes, adult education, and community information services.

Archives safeguard the Municipality's historical records and administrative memory, ensuring transparency, accountability and the preservation of valuable documents for future generations.

Museums contribute to the protection and promotion of the area's cultural heritage, showcasing local history, traditions and artefacts that strengthen community identity and pride.

Galleries offer a platform for creative expression and the celebration of local artists, promoting cultural appreciation while creating avenues for economic opportunities within the arts sector.

Community facilities such as halls, multi-purpose centres, and recreational spaces provide venues for social gatherings, educational programmes, cultural events, and municipal outreach activities, thereby strengthening community participation and inclusivity.

Through the continued investment and maintenance of these facilities, uMfolozi Municipality remains committed to promoting education, preserving cultural heritage, supporting creativity, and enhancing the overall quality of life for all residents.

SERVICE STATISTICS FOR LIBRARIES; ARCHIVES; MUSEUMS; GALLERIES; COMMUNITY FACILITIES; OTHER (THEATRES, ZOOS, ETC)

Service Statistics

1. Libraries

Number of functional public libraries: 3 (KwaMbonambi Library, Mzingazi Library and KwaMthethwa Library)

Registered library users: 2,350

New memberships issued in the year: 180

Books issued and returned: 12,480

Library programmes conducted (reading sessions, literacy campaigns, school visits): 15

ICT and internet access usage (public computers, Wi-Fi sessions): 1,120

2. Archives

Number of municipal records archived: 4,250

Requests for archived information processed: 320

Digitisation of records completed: 1,050 records

Archival training and awareness sessions: 2

3. Museums

Number of museums supported by the municipality: 1 (KwaMthethwa Heritage Museum – supported through partnerships)

Visitors recorded during the year: 1,420

School tours and educational programmes hosted: 6

Exhibitions curated: 2

4. Galleries

Community art exhibitions hosted: 4

Number of participating local artists: 36

Visitors to gallery exhibitions: 1,280

Youth and cultural development workshops held: 3

5. Community Facilities

Number of community halls maintained: 8

Community events and programmes hosted in municipal facilities: 65

Estimated attendance at events: 12,000

Upgrades and renovations completed: 2 (KwaMbonambi Hall, Nzalabantu Community Hall)

Bookings processed for community use: 210

3.13 CEMETORIES AND CREMATORIUMS

3.14 CHILD CARE, AGED CARE, SOCIAL PROGRAMMES

The SPU was established in 2007. It has been realized that the psychological well-being of the rate payers is imperative, hence target groups' participation is of value. This is about the acknowledgement that every individual is different; whether in terms of age, gender or otherwise. The SPU utilizes the Biopsychosocial Model which holistically addresses the issues specifically relating to an individual. Consequently, cognitive empowerment allows individuals to be their own resources. The Special Programme is under Executive Department.

Policy Mandate

A range of policies inform equality, empowerment, human rights and human dignity processes. These include, among others, the following:
Municipal Systems Act

- Municipal Finance Management Act
- Municipal Structures Act
- White Paper on Affirmative Action in the Public Service, 1997
- White Paper on Integrated National Disability Strategy, 1997
- South African National Policy Framework for Women's Empowerment and Gender Equality, 2000
- Technical Assistance Guidelines on the Employment of People with Disabilities, 2007
- South African International Relations and Cooperation Framework
- Employment Equity Act (Act 55 of 1996)
- Promotion of Equality and Prevention of Unfair Discrimination Act (Act 39 of 1996)
- Basic Conditions of Employment Act (Act 75 of 1997)
- Domestic Violence Act (Act 116 of 1998)
- Maintenance Act (Act 4 of 1998)
- Skills Development Act (Act 97 of 1998)
- Broad Based Black Economic Empowerment Act (Act 53 of 2003)
- Children's Act (Act 38 of 2005

The Special Programme Unit have 1 Manager and 4 Officers who are responsible to deliver the mandate.

Special Programmes Manager: Vacant

Sports, Arts and Culture Officer: Mr. GK Nkosi

Special Programme Officer: Mr. VP Mgenge

Youth Development Officer: Mr. LB Zikhali

HIV/AIDs Officer: Mrs. ZP Mthethwa

Political Oversight: Sports Committee

- Cllr Chonco – Chair
- Cllr Msweli
- Cllr Shabangu

- Cllr Thabethe
- Cllr Bhengu
-

SPORTS PROGRAMMES 2024/2025

- Sports office play a pivotal role in sports development and talent identification under uMfolozi Local Municipality. It helps by promoting inclusion and reducing crime through youth engagement.

No.	Programmes	Month	Budget
1.	Local, District and Provincial Indigenous Games	July/August 2025	R 400 000.00
2.	Local, District and Provincial SALGA Games	August/September 2025	R1 200 000.00
3.	uMfolozi Mayoral Cup Games	June/July 2025	R1 000 000.00
TOTAL			R 4 480 000.00

ARTS AND CULTURE

The Arts and Culture Office under the uMfolozi Local Municipality operates within the Executive Department, which is responsible for enhancing the quality of life for residents through accessible and sustainable services.

Promoting Local Heritage and Identity

- Organizing cultural festivals, heritage days, and traditional celebrations.
- Supporting initiatives that preserve indigenous knowledge and local history.

Supporting Creative Expression

- Facilitating workshops and programs in music, dance, visual arts, and drama.
- Providing platforms for local artists to showcase their work.

Youth and Community Engagement

- Running arts-based outreach programs to engage youth and marginalized groups.
- Collaborating with schools and community centers to promote cultural education.

Economic Development through Culture

- Encouraging cultural tourism by promoting local crafts and performances.
- Supporting creative industries as part of local economic development.

No.	Programmes	Month	Budget Estimate
1.	uMkhosi kaNoMkhubulwano	June 2024	R 50 000.00
2.	Operation Siyaya eMhlangeni	August	R 150 000.00
3.	uMkhosi woMhlanga	September 2025	R 800 000.00
4.	uMkhosi weLembe	September 2025	R 40 000.00
5.	Ndoni Saliwa Maskandi Festival	October 2025	R 0.00
6.	uMkhosi waseSandlwana	January 2026	R 40 000.00
TOTAL			R 1 200 000.00

2024/2025 YOUTH PROGRAMMES

The Youth Development Office under the uMfolozi Local Municipality operates as part of the Executive Department which focuses on improving the well-being of residents through accessible and sustainable services.

Skills Development & Empowerment

- Organizing workshops and training sessions for unemployed youth.
- Partnering with institutions like the NYDA (National Youth Development Agency) to provide career guidance, entrepreneurship support, and bursary information.

Youth Awareness Campaigns

- Hosting events that educate young people on social issues, health, and personal development.
- Promoting civic engagement and leadership among youth in local wards.

Economic Opportunities

- Facilitating access to funding and resources for youth-led businesses.
- Supporting job placement and internship programs in collaboration with local industries.

No.	Programmes	Month	Budget
1.	Miss and Mr uMfolozi 2025	July 2024	R 700 000.00
2.	Drivers License Training	September – March	R 300 000.00
3.	Back to School Campaign Programme	February 2025	R 100 000.00
TOTAL			R 1 100 000.00

WOMEN, MEN AND CHILDREN PROGRAMMES

The HIV/AIDS Coordinator at uMfolozi Local Municipality plays a vital role in implementing and monitoring HIV/AIDS-related programs and awareness campaigns within the community. Coordinating Forums

No.	Programmes	Month	Budget Estimate
1.	Women Empowerment Programmes	July - June 2026	R 300 000.00
2.	16 Days Of Activism	November 2025	R 50 000.00
3.	Men Empowerment Programmes	July – June 2026	R 200 000.00
4.	Child Protection Week Programme	June 2026	R 100 000.00
5.	ECD Programme	November 2025	R 100 000.00
TOTAL			R 750 000.00

HIV/AIDS AND SENIOR CITIZENS PROGRAMMES

No.	Programmes	Month	Budget Estimate
1.	Local Task Team	July - June 2026	R 200 000.00
2.	Senior Citizens Christmas Function	December 2025	R 200 000.00
3.	Golden Games	July/October 2025	R 200 000.00

TOTAL	R 600 000.00

THPs, Ministers and Disability Programmes

No.	Programmes	Month	Budget Estimate
1.	Traditional Healers Imbizo	August 2025	R 200 000.00
2.	DISSA Games	Sept-Nov 2025	R 200 000.00
			R 400 000.00

Challenges

11 Local Task Team (LTT) meetings held by 30 June 2025: Only 10 LTT meetings were held by 30 June 2025. 1 LTT Meeting for the month of February did not sit because the forum was not met.

COMPONENT E: ENVIROMNENTAL PROTECTION

INTRODUCTION TO ENVIRONMENTAL PROTECTION

Environmental protection is a critical responsibility of uMfolozi Municipality in ensuring sustainable development and improved quality of life for all residents. The municipality recognizes that the natural environment its land, water, air, forests, and biodiversity forms the foundation of community health, economic growth, and social well-being.

In line with the Constitution of the Republic of South Africa, 1996 (Section 24), every person has the right to an environment that is not harmful to their health and well-being. This constitutional mandate places a duty on municipalities, as the closest sphere of government to communities, to safeguard and manage natural resources responsibly.

uMfolozi Municipality therefore is committed to:
Protecting and conserving biodiversity and natural habitats within its jurisdiction.
Preventing and controlling pollution, waste, and environmental degradation.
Promoting awareness and education on environmental management among residents.
Integrating environmental considerations into planning, service delivery, and development projects.

Collaborating with government departments, civil society and private partners to strengthen environmental governance.
Through these efforts, the municipality seeks to balance human needs with ecological integrity, ensuring that natural resources are preserved for present and future generations. Environmental protection is not only a compliance requirement but also a cornerstone of sustainable development and community resilience.

3.15 POLLUTION CONTROL

INTRODUCTION TO POLLUTION CONTROL

Pollution control is an essential part of protecting the health, safety, and well-being of the communities within uMfolozi Local Municipality. As the municipality continues to grow, there is increased pressure on the environment from human activities such as waste generation, industrial development, transport, and agricultural practices. These activities, if not properly managed, contribute to air, water, land, and noise pollution that threaten the natural environment and public health.

uMfolozi Municipality recognizes its constitutional and legislative mandate to ensure a clean and healthy environment, as outlined in the National Environmental Management Act (NEMA), 1998 (Act 107 of 1998), and other applicable legislation. Pollution control forms a critical part of integrated environmental management, focusing on prevention, reduction, and mitigation of pollution at the source.

The municipality aims to achieve this through:

Promoting sustainable development practices.

Strengthening monitoring and enforcement of environmental laws.

Raising awareness among communities about the impacts of pollution.

Supporting partnerships with government departments, industries, and communities to reduce pollution levels.

By prioritizing pollution control, uMfolozi Municipality seeks to protect natural resources, improve the quality of life for residents, and ensure that future generations inherit an environment that is safe, resilient, and sustainable.

SERVICE STATISTICS FOR POLLUTION CONTROL

1. Air Quality Monitoring

Number of monitoring stations: 3
Frequency of monitoring: Monthly sampling and quarterly reporting
Recorded air quality exceedances: 5 instances (industrial emissions, vehicle exhaust)
Compliance with national standards: 85% compliance rate

2. Water Quality Control

Rivers and streams monitored: 6
Frequency of sampling: Bi-monthly
Incidents of water pollution reported: 12
Percentage of compliance with DWS standards: 78%
Corrective measures taken: Issuing of non-compliance notices, joint clean-up with stakeholders

3. Waste and Land Pollution Control

Illegal dumping sites identified: 14

Clean-up campaigns conducted: 8
By-law enforcement notices issued: 2
Community complaints received: 3
Prosecution cases initiated: 1

4. Industrial and Business Compliance

Industries inspected: 18
Non-compliance findings: 6
Corrective action plans issued: 5
Repeat offenders: 2

5. Public Awareness and Education

Awareness campaigns held: 10
Schools engaged: 7
Community members reached: 1,200+
Training workshops for businesses: 1

6. Enforcement and Response

Environmental compliance inspections: 30
Emergency pollution response incidents attended: 9
Collaborations with provincial and national departments: 4 joint operations

The Municipality has made some progress in strengthening pollution control initiatives, but overall performance remains inconsistent and requires further attention.

Strengths:

Environmental awareness campaigns have been conducted in schools and communities.
Monitoring of air and water pollution sources has improved, especially in identified hotspots.
Collaboration with provincial environmental authorities has increased compliance inspections.

Challenges:

Limited human and financial resources have slowed down enforcement capacity.

Illegal dumping and uncontrolled burning remain recurring issues in certain wards.

Insufficient equipment and monitoring tools affect the ability to gather reliable data.

Delays in responding to community pollution complaints undermine public confidence.

Overall Comment:

While the Municipality is showing commitment to pollution control, the pace of improvement is not yet at the level required to ensure sustainable environmental management. Stronger enforcement, better resourcing, and consistent community involvement will be necessary to achieve meaningful results.

3.16 BIO-DIVERSITY, LANDSCAPE, AND OTHER.

INTRODUCTION BIO-DIVERSITY AND LANDSCAPE

The uMfolozi Local Municipality is situated within a unique natural environment that is rich in biodiversity and diverse landscapes. The area forms part of the Zululand region of KwaZulu-Natal, an ecological zone known for its variety of flora and fauna, wetlands, rivers, forests, and grasslands.

The municipality's landscape is characterized by:

Coastal Plains and Wetlands: These areas support rich birdlife, aquatic species, and serve as important ecological buffers that regulate water flow and protect against flooding.

Forests and Woodlands: Indigenous forests and thickets provide habitats for numerous plant and animal species, while also playing a critical role in soil stability and carbon storage.

Grasslands and Savannahs: These open landscapes support livestock farming, agriculture, and diverse wildlife populations.

Rivers and Estuaries: The uMfolozi and other river systems are vital ecological corridors that sustain aquatic life, supply communities with water, and link terrestrial ecosystems to the coast.

Conservation Areas: The municipality borders or lies close to major conservation and protected areas, enhancing its ecological importance and offering opportunities for eco-tourism and sustainable development.

Biodiversity within uMfolozi Municipality is not only an environmental asset but also a foundation for socio-economic development. It sustains agriculture, tourism, cultural heritage, and community livelihoods. The municipality recognizes the importance of safeguarding its natural resources and landscapes to ensure long-term resilience, ecological balance, and improved quality of life for present and future generations.

SERVICE STATISTICS FOR BIO-DIVERSITY AND LANDSCAPE

1. Protected Areas and Nature Reserves
Number of protected areas within municipal jurisdiction: 3
Total land area under biodiversity protection: 7,850 hectares
Community-managed conservation sites: 2

2. Indigenous Flora and Fauna
Indigenous plant species identified: 450+
Endangered plant species recorded: 12
Indigenous animal species recorded: 180
Red-listed (threatened/endangered) species: 7

3. Landscape Rehabilitation and Greening
Hectares rehabilitated through alien plant clearing: 230 hectares (2024/2025)
Number of trees planted in urban greening programme: 1,200
Kilometres of riverbank restored: 15 km

4. Community Involvement and Education
Environmental awareness campaigns conducted: 10
Schools participating in biodiversity education: 8
Community clean-up and greening events: 6

5. Challenges Noted
Illegal logging and poaching incidents recorded: 18 cases
Invasive alien species spread: Moderate to high in wetlands and riverbanks
Insufficient resources for ecological monitoring

6. Partnerships and Support

Collaboration with Ezemvelo KZN Wildlife and Department of Environmental Affairs
Joint biodiversity monitoring projects: 3 active initiatives

Performance of Biodiversity, Landscape and Other Environmental Services

The Municipality has made notable progress in promoting biodiversity conservation, landscape management, and community involvement. The protection of natural habitats and rehabilitation of degraded areas demonstrates commitment to preserving ecological balance. Efforts such as tree planting, alien plant clearing, and environmental education campaigns have strengthened local resilience and created awareness among communities.

However, performance remains constrained by several challenges. Limited financial and human resources restrict consistent ecological monitoring and enforcement of environmental by-laws. Invasive alien plants, illegal logging, and poaching continue to threaten biodiversity despite collaborative interventions with provincial and national entities. Landscape rehabilitation projects have shown positive results, but progress is slower than required to fully address environmental degradation in sensitive ecosystems such as wetlands and riverbanks.

Overall, the Municipality is performing at a moderate level, with visible initiatives in conservation and greening, but more structured planning, stronger enforcement, and sustained funding are required to scale up achievements. Improved partnerships with private stakeholders, civil society, and educational institutions could further enhance biodiversity management, landscape restoration, and environmental protection.

COMPONENT F: HEALTH

3.17 CLINIC

3.18 AMBULANCE SERVICES

3.19 HEALTH INSPECTION, FOOD AND ABBATOIR LICENSING AND INSPECTION ETC.

COMPONENT G: SECURITY AND SAFETY

INTRODUCTION TO SECURITY & SAFETY

The Traffic Department remains committed to delivering essential services that promote road safety, legal compliance, and equitable access to licensing services. During the year, we focused on strengthening our impact in communities, particularly those facing poverty and limited-service access, through strategic planning and operational efficiencies.

3.20 POLICE

Top 3 Service Delivery Priorities

- **Learner's Licence Applications**

Impact: The department increased the number of successful applications and reduced backlog by streamlining booking and testing processes.
Measures Taken: Introduced an appointment system, extended operating hours.
Efficiency Achieved: Waiting time reduced from 4 weeks to 2 weeks; improved access for disadvantaged applicants.

- **Vehicles Stopped and Checked**

Impact: Over 12,000 vehicles were stopped and inspected, resulting in the detection of unroadworthy vehicles, expired licences, and non-compliance with traffic regulations.

Measures Taken: Used targeted, data-informed enforcement operations and collaborated with SAPS and other stakeholders.
Efficiency Achieved: Maximized existing personnel and equipment; increased visibility and deterrence with fewer resources.

❖ **Road Safety Awareness**

Impact: Reached thousands of learners, pedestrians, and drivers through campaigns focused on speeding, drunk driving, pedestrian safety, and school zone awareness.
Measures Taken: Held roadshows in communities, partnered with schools and NGOs, and distributed educational materials.
Efficiency Achieved: Improved community engagement with minimal cost by integrating awareness into existing operations and local events.

Support to Communities in Poverty

The department prioritized underserved communities by conducting safety awareness sessions at local schools, community centres in poor wards and ensuring fair access to services without compromising enforcement.

Organogram of the Traffic Department

Chief Traffic Officer *(Head of Unit)*

├── **Superintendent: Licensing**

│ ├── Licensing Officer

│ ├── Examiner

│ ├── 2 × Cashiers

│

├── **Superintendent: Law Enforcement** *(Vacant)*

Administrator Traffic

Senior Clerk Traffic

├— 12 × Traffic Officers

├— 3 × Traffic Warden

This year's achievements reflect the department's commitment to delivering services effectively, innovatively, and with a strong focus on community impact. We remain focused on improving service access and promoting safer roads for all.

3.21 FIRE

INTRODUCTION TO FIRE SERVICES

The Fire Services function within uMfolozi Municipality plays a critical role in safeguarding lives, property, and the environment from the risk of fire, hazardous incidents, and related emergencies. The service operates as part of the municipality's broader Disaster Risk Management and Public Safety mandate, ensuring readiness to respond swiftly to emergencies while also prioritizing prevention, education, and community resilience.

The unit is responsible for:

Emergency Response: Attending to fire outbreaks, accidents, and hazardous material incidents across the municipal area.

Fire Prevention and Safety Education: Conducting awareness campaigns, school outreach programmes, and inspections to promote compliance with fire safety regulations.

Disaster Support: Assisting with disaster preparedness and response in collaboration with provincial and district disaster management centres.

Infrastructure Protection: Ensuring the safety of public facilities, business premises, and community spaces through risk assessments and compliance monitoring.

Through its dedicated personnel and available resources, the Fire Services department works to maintain a high level of community safety, reduce vulnerabilities, and build strong partnerships with stakeholders including neighbouring municipalities, SAPS, emergency medical services, and community-based organizations. The unit also continues to focus on capacity building, training of fire personnel, and investment in equipment to improve operational effectiveness and service delivery.

The performance of Fire Services within uMfolozi Municipality has been steady, with notable achievements and ongoing challenges:

Service Delivery: The unit has responded to fire incidents, road accidents, and emergency calls timeously, ensuring protection of lives and property. Community fire safety awareness campaigns and school visits have contributed positively to prevention and education.

Infrastructure & Resources: While the existing fleet and equipment have enabled basic service provision, ageing vehicles, limited modern firefighting tools, and constrained budget allocations have affected efficiency and coverage in some rural areas.

Capacity & Staffing: Fire personnel have demonstrated commitment, professionalism, and resilience in handling emergencies. However, the shortage of adequately trained firefighters and the need for continuous skills development remain key gaps that need to be addressed.

Intergovernmental Support: Collaboration with the District Municipality, neighbouring municipalities, SAPS, and disaster management units has strengthened response capacity during large-scale incidents.

Community Impact: Residents continue to benefit from awareness drives, training on fire safety, and emergency response interventions, although service turnaround time in remote areas still poses a challenge.

Overall Assessment:

The Fire Services of uMfolozi Municipality performed reasonably well during the reporting period, ensuring critical emergency response and prevention initiatives were carried out. However, improvements are necessary in fleet renewal, equipment upgrades, and personnel development to strengthen the department's ability to meet growing community needs and align with best practice standards.

3.22 OTHER (DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL, CONTROL OF PUBLIC NUISANCES AND OTHER)

The uMfolozi Municipality recognises the importance of protecting lives, property, and the environment from natural and human-induced hazards. Disaster Management within the municipality is guided by the Disaster Management Act, 2002 (Act No. 57 of 2002) and aims to build resilience in communities through prevention, preparedness, response, and recovery interventions. The municipality works closely with the King Cetshwayo District Disaster Management Centre, sector departments, traditional leadership, and community structures to strengthen risk reduction initiatives and ensure effective emergency response. Key focus areas include community awareness programmes, early warning systems, emergency response coordination, and post-disaster recovery support.

Animal licensing and control is an essential municipal function to safeguard public health, safety, and environmental wellbeing. The uMfolozi Municipality enforces by-laws that regulate the keeping of domestic animals, including dogs and livestock, to prevent uncontrolled breeding, disease outbreaks, and stray animal problems. Licensing ensures responsible ownership and assists in the management of animal-related complaints within communities. The municipality further promotes humane treatment of animals and collaborates with law enforcement and veterinary services in addressing incidents of neglect, cruelty, or threats to public safety.

The municipality is committed to maintaining clean, safe, and orderly communities by regulating and managing public nuisances. Public nuisance control involves addressing issues such as excessive noise, unsanitary conditions, illegal dumping, and behaviour that negatively affects the quality of life of residents. Through the enforcement of municipal by-laws, awareness campaigns, and partnerships with community policing forums, the municipality ensures that public spaces remain conducive to healthy living, social cohesion, and sustainable development.

SERVICE STATISTICS FOR DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL, CONTROL OF PUBLIC NUISANCES

Disaster Management Awareness

Campaigns Conducted: 8 community awareness sessions held across wards focusing on floods, fires, and storm preparedness.

Disaster Risk Assessments: 5 high-risk areas profiled and updated in line with District Disaster Management Centre guidelines.

Emergency Responses: 12 incidents attended (including floods, fires, and accidents) in partnership with Fire and Rescue Services.

Training and Capacity Building: 3 training workshops for ward committees and volunteers on disaster risk reduction.

Early Warning Alerts: 20 weather and disaster alerts issued to communities via SMS, loud hailing and social media.

Animal Licensing and Control

Animal Licenses Issued: No dog and livestock licenses issued in the 2024/25 financial year. Impoundments: No stray animals impounded and safely handled at designated facilities.

Awareness Campaigns: 4 community outreach sessions conducted to educate residents on responsible animal ownership and licensing requirements.

Adoptions/Releases: 15 animals released back to owners after compliance with licensing and control measures.

Partnerships: Ongoing collaboration with SAPS and local animal welfare organisations for enforcement.

Control of Public Nuisances

Complaints Attended: 102 complaints received and addressed (noise, illegal dumping, informal trading, and disturbances).

By-law Enforcement Actions: 35 compliance notices issued in terms of municipal by-laws.Clean-Up Operations: 6 coordinated clean-up campaigns conducted with community participation.

Court Referrals: No cases escalated for legal enforcement due to repeated contraventions. Community Engagement: 7 educational campaigns conducted to encourage voluntary compliance with public nuisance by-laws.

THE PERFORMANCE OF DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL OF PUBLIC NUISANCES, ETC OVERALL

Disaster Management

The Municipality continued to strengthen its disaster management capacity during the year under review. Awareness campaigns and community training sessions were conducted in vulnerable areas to improve preparedness and resilience. The Disaster Management Unit worked closely with ward committees and traditional leaders to ensure early warning systems and contingency plans were in place. While the unit responded effectively to incidents such as floods and veld fires, limited resources and inadequate equipment remain a challenge.

Greater investment is still required to improve response times and coordination with other disaster response agencies.

Animal Licensing and Control

Progress was made in enforcing animal licensing regulations and reducing stray animals in communities. Campaigns were conducted to encourage residents to license their animals, and municipal law enforcement undertook patrols to manage compliance. Despite these efforts, challenges persist with low levels of compliance in rural areas and insufficient facilities for impounded animals. Partnerships with local stakeholders, including NGOs and veterinary services, are being explored to strengthen animal control and improve public safety.

Control of Public Nuisances

The Municipality made steady progress in managing public nuisances such as illegal dumping, noise disturbances, and informal trading in undesignated areas. Law enforcement interventions were supported by awareness programmes to encourage community responsibility. However, enforcement capacity remains limited, and public compliance requires continuous education. Strengthening collaboration with community policing forums and enhancing monitoring mechanisms will be critical in sustaining improvements in this area.

Overall Assessment

While notable strides were made in disaster risk reduction, animal control, and public nuisance management, the performance of these services was constrained by limited human and financial resources. The Municipality will continue to prioritize capacity building, community partnerships, and enforcement measures to improve safety, public health, and environmental management within uMfolozi.

COMPONENT H: SPORT AND RECREATION

3.23 SPORT AND RECREATION

COMPONENT I: CORPORATE POLICY OFFICES AND OTHER SERVICES

INTRODUCTION TO CORPORATE POLICY OFFICES

The Corporate Policy Offices of uMfolozi Municipality play a central role in guiding the institution's governance, compliance and strategic alignment. These offices serve as the backbone for the development, coordination, implementation and monitoring of internal policies that affect how the municipality operates and delivers services.

Their work ensures that municipal departments operate within an approved framework of rules, values, and ethical standards. This strengthens transparency, consistency and accountability across all municipal functions from administration and human resources to finance, supply chain and community services.

The Policy Offices are also responsible for:

Ensuring that all policies are aligned with national and provincial legislation, including the Municipal Systems Act, MFMA and Labour Relations Act. Supporting departments in drafting, reviewing and updating policies as needed. Facilitating training and communication to promote policy awareness and compliance. Tracking policy implementation and recommending revisions based on performance, audit outcomes, and changing legislative requirements.

As uMfolozi grows and adapts to new challenges including digital transformation, climate resilience, and improved community engagement the Corporate Policy Offices remain key in driving a well-governed, future-focused municipality.

3.24 EXECUTIVE AND COUNCIL

3.25 FINANCIAL SERVICES

Debt Recovery R'000							
Details of the type of accounts raised and recovered	2022/2023		2023/2024			2024/2025	
	Actual for accounts billed in year	Proportion of accounts value billed that were collected in the year (%)	Billed in year	Actual for accounts billed in year	Proportion of accounts value billed that were collected in the year (%)	Estimated outturn for accounts billed in year	Estimated Proportion of accounts billed that were collected in the year (%)
Property Rates	27 099 047	132%		43 264 924	92%	44 435 371	95%
Electricity – Basic							
Electricity – Consumption							
Water – Basic							
Water – Consumption							
Sanitation							

Refuse	668 998			698 029		756 867	
Other							

The proportion of account value billed is calculated by taking the total value of the year's revenues collected against the bills raised in the year by the year's billed revenues.

3.26 HUMAN RESOURCE SERVICES

INTRODUCTION TO HUMAN RESOURCE SERVICES

The Human Resources (HR) function remains a critical enabler of organisational performance and service delivery. During the year under review, HR focused on aligning its strategic interventions with the operational needs of the municipality, while ensuring compliance with relevant legislation and policies.

1.Key Priorities and Impact

1.1 Implementation of the Municipal Staff Regulations (2021)

1.2 Rolled out awareness sessions and change management initiatives

1.3 Updated HR policies and procedures to align with the Regulations

1.4 Ensured readiness for full implementation by 1 July 2025

2. Attraction, Retention and Skills Development

2.1 Filled critical vacancies in line with the approved organogram

2.2 Strengthened internal bursary and training programmes

2.3 Prioritised scarce and critical skills, particularly in technical departments

3. Performance Management and Institutional Accountability

3.1 Monitored and supported the performance appraisal process for Section 56 managers and staff

3.2 Addressed poor performance through coaching, support, and structured performance improvement plans

4. Employee Wellness and Labour Relations Stability

4.1 Rolled out wellness campaigns focusing on mental health, substance abuse, and chronic illness management

4.2 Resolved labour disputes effectively, maintaining a stable labour environment

5. Measures to Improve Performance

5.1 Digitisation and Process Automation

5.2 Introduced online leave management and e-recruitment tools to reduce administrative bottlenecks.

5.3 Capacity Building for Line Managers

5.4 Delivered targeted HR support and training to empower managers in handling discipline, leave management, and performance issues.

6. Improved HR Data Management

6.2 Enhanced employee records and reporting systems to support planning, compliance, and decision-making.

6.3 Major Efficiencies Achieved

6.3 Reduced average recruitment turnaround time from 90 to 45 days

6.4 Decreased staff absenteeism by 12% through better monitoring and wellness support

6.5 Achieved 100% compliance with Workplace Skills Plan (WSP) and Annual Training Report (ATR) submissions

7. Resolved 95% of disciplinary cases within 60 days

HR remains committed to driving a high-performance culture, supporting service excellence, and building a capable, motivated workforce.

SERVICE STATISTICS FOR HUMAN RESOURCE SERVICES

Reporting Period: 1 July 2024 – 30 June 2025

1. Establishment and Staffing

Approved Posts (Organogram): The municipality's approved organogram provides for a total of 184 posts across all departments.

- Filled Posts: As at 30 June 2025, a total of 2 posts were filled.

- Vacant Posts: There were nine vacant posts, within the Municipality.

- Vacancy Rate: The vacancy rate stands at [e.g. 22.5%], which reflects ongoing challenges in recruitment and funding constraints.

2. Recruitment and Selection

Advertised Positions: A total of 11 posts were advertised during the period, including key strategic roles in Finance, Engineering and Corporate Services.

- Interviews Conducted: The HR unit facilitated eleven interview sessions.

- Appointments Made: ten candidates were successfully appointed following due process.

- Internal Promotions: six employees were promoted internally, supporting career progression and retention of institutional knowledge.

3. Labour Relations

Disciplinary Hearings Held: Three (03) formal disciplinary hearings were conducted for offences including absenteeism, fraud and insubordination.

- Finalised Disciplinary Cases: Out of these, two (02) cases were concluded within prescribed timeframes.

- Grievances Received: The municipality recorded no formal grievances submitted by staff.

- Grievances Resolved: no grievances were resolved amicably through internal consultation and mediation processes.

4. Employee Wellness and Support

- Wellness Sessions Conducted: HR coordinated one wellness campaigns focusing on mental health, hypertension and financial literacy.

- Counselling Referrals: Three (03) employees were referred for psychological and social support through the Employee Assistance Programme (EAP).

- HIV/AIDS Awareness Sessions: No sessions were facilitated in partnership with the Department of Health.

- Absenteeism Cases Monitored: two employees with high absenteeism rates were placed on monitoring, with some referred to occupational health.

5. Training and Development

- Training Interventions Conducted: HR facilitated 52 internal and external training sessions on SCM regulations, firefighting customer care and supervisory skills.

- Employees Trained: A total of 13 employees benefited from capacity-building initiatives.

- External Bursaries Awarded: 66 bursaries were awarded to employees pursuing further studies in fields aligned to the municipality's skills needs.

- Internships and Work-Integrated Learning: 68 interns and experiential learners were placed in various departments through partnerships with TVET colleges and universities.

6. Performance Management

- Performance Agreements Signed: All Section 56 Managers signed their performance agreements in compliance with the Municipal Systems Act.

- Performance Reviews Conducted: review cycles were completed for senior managers and for officials.

- Poor Performance Cases Managed: No case of poor performance were formally addressed through performance improvement plans.

Conclusion

Despite constraints such as funding gaps and limited training budgets, the Human Resource Services unit made significant progress in strengthening HR processes, ensuring legislative compliance, and supporting employee wellbeing and development. Key focus areas for the next period include:

- Accelerating recruitment for critical vacancies

- Enhancing performance management compliance

- Intensifying employee wellness interventions

- Finalising the reviewed HR Strategy and Workforce Plan

THE PERFORMANCE OF HUMAN RESOURCE SERVICES OVERALL

During the reporting period, the Human Resource Services unit at uMfolozi Municipality maintained a stable level of service delivery, despite a few persistent constraints such as funding limitations, high vacancy rates and compliance gaps in certain functional areas.

Key strengths observed:
- Recruitment and selection processes were generally efficient, with priority positions filled and notable progress in internal promotions.
- Labour relations were well-managed, with most disciplinary and grievance matters handled within reasonable timeframes.
- Employee wellness initiatives showed improvement, with increased uptake of EAP services and wellness campaigns.
- Training and development efforts were commendable, particularly the number of staff trained and the placement of interns and learners.

However, challenges remain:
- The vacancy rate remains higher than ideal, pointing to the need for targeted recruitment strategies and possible organogram review.
- Leave management data reflects above-normal usage in certain categories, which should be monitored closely for operational impacts.

- Performance management below the senior management level still requires tighter controls and broader implementation.

Conclusion:

Overall, the HR unit demonstrated solid operational capacity and made visible strides in institutional support, compliance, and staff development. Going forward, efforts should focus on:

- Accelerating recruitment for critical and scarce-skill posts
- Expanding training reach, especially in ICT and compliance areas
- Embedding a culture of performance and accountability across all staff levels

With these adjustments, the unit is well-positioned to strengthen its contribution to the municipality's strategic and service delivery goals.

3.27 INFORMATION AND COMMUNICATION TECHNOLOGY(ICT)SERVICES

INTRODUCTION TO INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) SERVICES

Information and Communication Technology (ICT) provides IT infrastructure and systems to help uMfolozi municipality in achieving its goals and objectives by aligning IT services with the Integrated Development Plan (IDP). The Key Performance Areas include the ICT infrastructure and governance.

The ICT Unit is comprised of an ICT Manager, an ICT Administrator, and two contracted service providers. One service provider is responsible for delivering ICT infrastructure and governance support, while the other manages the Municipality's telecommunication services.

ICT Policy Framework Implementation Status-Quo Report (Governance)

The ICT projects are implemented as per the ICT strategy plan which was adopted by the Council on the 27th of March 2025. The ICT risk register has been developed and regularly updated and managed to mitigate risks. Four ICT Steering Committee meetings were held quarterly to discuss ICT related issues. Security Awareness was done quarterly to all Departments to ensure that all employees are kept abreast of the changes within the ICT environment.

2024/25 Disaster Recovery Plan (DRP) was adopted on the 27th of June 2025. The 2024/25 ICT policies and procedures were adopted by council on the 27th of June 2024.

The key priorities of the 2024/2025 financial year included the following:

1. Strengthening data protection and compliance protocols

2. Providing a centralized platform for managing user accounts, permissions, and security policies, simplifying IT administration.
3. Improving the system uptime through proactive monitoring and rapid incident response.
4. Providing a system redundance environment to reduce downtime

To improve performance, uMfolozi has:

1. Conducted cybersecurity awareness to uMfolozi users both physically and via emails
2. Implemented the Active Directory monitoring tool to manage users accounts and generate audit reports.
3. Set the help desk system as a key performance indicator to ensure all user calls are resolved within a turnaround time.
4. Implemented a secondary server room as an internal disaster recovery (in progress)

Major Efficiencies achieved:

1. Cyber-security awareness has lowered security incident rates and minimized downtime
2. The implementation of the Active directory monitoring tool assisted in generating reports as per Auditor General request
3. Help desk reporting supports the timely resolution of logged calls by tracking turnaround times.

Employees for 2024/2025: ICT Services					
Job Level	2023/2024	2024/2025			
	No. of Employees	No. of Posts	No. of Employees	No. of Vacancies	Vacancy rate (%)
0-3				0	
4-6					
7-9					
10-12	1	1			
13-15					
16-18	1	1			
19-20					
Total	1	2	2	0	

Financial Performance for 2024/2025: ICT Services					
Details	2023/2024	2024/2025			
	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget (%)
Total Operational Revenue	0	0	0	0	
Expenditure:					
Employees	R1,304,751	1,420,000.00	1,289,000.00	1,254,000.00	97.28%
Repairs & Maintenance	R109,690.00	R 80 000.00	R 80 000.00	R 882,166.00	1,102.71%
Other	R7,00640.00	R 7,400,00.00	R 8,428,000.00	8,412,911.00	99.82%
Total Operational Expenditure	R8,421,081	8,900,00.00	R9,797,000.00	R10,549,077.00	107.68%
Net Operational Expenditure	-R8,421,081	- R8,900,000.00	R9,797,000.00	- R10,549,077.00	

Capital Expenditure for 2024/2025 ICT Services R'000					
Capital Projects	**2024/2025**				
	Budget	**Adjustment Budget**	**Actual Expenditure**	**Variance from Original Budget**	**Total Project Value**
Total					
Computer Equipment	R350,000.00	350,000.00	245.000.00		

No capital projects were undertaken within the ICT division during the 2024/25 financial year. However, the allocated ICT budget was effectively utilized to support and sustain ongoing operational activities. Key initiatives included:

1. Acquisition and implementation of an Active Directory Monitoring System to enhance audit reporting capabilities.
2. Procurement and installation of wireless Access Points to improve network connectivity for municipal staff.
3. Annual renewal of essential ICT software licenses, including Microsoft Office, antivirus solutions, and help desk platforms.
4. Execution of repairs and routine maintenance on ICT equipment to ensure operational efficiency.
5. Procurement of desktop and laptop computers to support staff operations across uMfolozi Municipality.
6. Ongoing maintenance and support of telephone and internet services to ensure uninterrupted communication infrastructure.

3.28 PROPERTY, LEGAL, RISK MANAGEMENT AND PROCUMENT SERVICES

INTRODUCTION TO PROPERTY, LEGAL, RISK MANAGEMNT AND PROCUMENT SERVICES

COMPONENT J: MISCELLANEOUS

INTRODUCTION TO MISCELLANEOUS.

COMPONENT K: ORGANISATIONALPERFORMANCE SCORECARDS

2024-2025 ANNUAL PERFORMANCE REPORT

uMFOLOZI

MUNICIPALITY

Table of Contents

1. INTRODUCTION

Integrated Development Planning (IDP) and **Performance Management** are central to fulfilling the developmental mandate of local government. The IDP serves as the municipality's strategic blueprint, providing a coherent framework for informed decision-making, while performance management ensures that the planned objectives, strategies, and projects are effectively implemented and deliver the intended results. This alignment safeguards the strategic direction of the municipality and ensures that resources are utilised optimally to achieve sustainable service delivery outcomes.

Performance management is a proactive and strategic approach that equips leaders, managers, employees, and stakeholders at every level with the necessary tools and methodologies to:

- Plan initiatives systematically and regularly.
- Monitor progress on an ongoing basis.
- Measure performance periodically against agreed indicators and targets; and
- Review and refine strategies to enhance efficiency, effectiveness, and impact.

The **Performance Management System (PMS)** provides a comprehensive framework detailing how the municipality will conduct, organise, and manage its processes for performance planning, monitoring, measurement, review, reporting, and continuous improvement. It clearly defines the roles and responsibilities of all stakeholders and ensures seamless integration of the IDP with the operational **Service Delivery and Budget Implementation Plans (SDBIPs)**, departmental performance areas, and performance indicators.

This report presents a consolidated overview of the uMfolozi Local Municipality's key service delivery achievements for the **2024/2025 financial year**, assessing performance against the strategic objectives and measurable targets set out in the IDP. It reflects the municipality's commitment to responsive governance, accountability, and sustainable development in line with its long-term vision.

2. LEGISLATIVE REQUIREMENT

1. Municipal Systems Act, 2000 (Act No. 32 of 2000)

Section 40 – Monitoring and Review of the PMS

Section 40 of the Municipal Systems Act (MSA) requires municipalities to establish mechanisms for **monitoring and reviewing their Performance Management System (PMS)**. This ensures that performance at **organizational**, **departmental**, and **employee levels** is measured, monitored, reviewed, evaluated, and continuously improved. These mechanisms are essential to ensuring accountability, transparency, and alignment with strategic objectives.

Section 34 – Annual Review of the IDP

Section 34 stipulates that the **Integrated Development Plan (IDP)** must be reviewed annually. During this review process:

- **Key Performance Areas (KPAs), Key Performance Indicators (KPIs),** and **Performance Targets** must be reassessed; and
- The review forms the basis for updating the **Organizational Performance Management System** and the **Performance Agreements of Senior Managers.**

This ensures that the municipality's strategic direction remains relevant, responsive, and aligned with changing needs and priorities.

Section 46 – Annual Reporting Requirements

Section 46 of the MSA requires every municipality to prepare an **Annual Report** for each financial year, which must include:

i. A **Performance Report** showing:

   a. The municipality's and any service provider's performance during the year, compared with set targets and previous year performance.

ii. The **development and service delivery priorities** and **performance targets** for the upcoming financial year.

iii. **Measures taken or to be taken** to improve performance going forward.

2. Municipal Planning and Performance Management Regulations, 2001

Chapter 3, Section 7 – Framework for the PMS

According to the Municipal Planning and Performance Management Regulations (2001), every municipality's PMS must include a **comprehensive framework** that outlines:

- How the **cycle and processes** of performance planning, monitoring, measurement, review, reporting, and improvement will be conducted.
- The organisational structure for managing performance; and
- The specific **roles and responsibilities** of different stakeholders and role-players in the PMS process.

This regulation ensures that performance management is institutionalised, systematic, and integrated into all municipal operations.

3. PERFORMANCE OF UMFOLOZI MUNICIPALITY FOR 2024/2025 FINANCIAL YEAR

Strategic performance reflects the extent to which the uMfolozi Municipality has successfully achieved its strategic objectives, implemented effective policies, and optimised its operational processes to meet the needs of the community. It provides a clear indication of whether the municipality's developmental and service delivery agenda is being realised in an **efficient, effective**, and **economical** manner.

In line with legislative requirements, the municipality has developed and implemented a **strategic plan** informed by the **Integrated Development Plan (IDP)** and supported by the **Service Delivery and Budget Implementation Plan (SDBIP)**. Resources have been allocated to priority programmes and projects to ensure that the objectives set out in the IDP are translated into measurable outputs.

The 2024/2025 financial year saw the municipality undertaking **continuous monitoring** of its performance at both strategic and operational levels. Regular performance reviews were conducted and reported to various role-players, including the Municipal Council, management, oversight committees, and the community.

This approach enabled the municipality to **identify underperformance early**, implement **corrective measures**, and ensure that planned service delivery targets were achieved or exceeded wherever possible. This report provides a consolidated overview of the municipality's **strategic performance** for the year, focusing on:

- **Top Layer SDBIP Performance** – An assessment of the municipality's progress on its highest-level strategic objectives and deliverables, as outlined in the SDBIP.
- **National Key Performance Areas (KPAs)** – Evaluation of high-level performance in core priority areas for local government, including service delivery, governance, financial management, and institutional development.
- **National Key Performance Indicators (KPIs)** – Performance measurement against the statutory indicators prescribed under **Section 43 of the Municipal Systems Act (Act 32 of 2000)**, ensuring alignment with national standards and benchmarks.
- **Overall Municipal Service Performance** – A summary of the municipality's service delivery achievements, challenges encountered, and measures implemented to sustain or improve performance in the coming years.

Through this strategic performance assessment, the uMfolozi Municipality reaffirms its commitment to accountability, transparency, and responsive governance, ensuring that all interventions and resources are aligned towards achieving the developmental vision set out in the 2024/2025 IDP.

4. 2024/2025 PERFORMANCE MANAGEMENT SYSTEM COMPLIANCE

MILESTONE	COMPLIANCE DATE/COMMENT
Adoption of Performance Management Framework (Section 38 of the MSA)	**27 June 2024(2024/2025)**
Submission of s54/56 Performance Agreements (Section 56 of the MSA)	**4 July 2024**
Submission of Annual Performance Report and Annual Report (Section 46 and Circular 63 of the MFMA)	**31 August 2024**
Annual Report and Oversight Report (S121-129 of the MFMA)	**Annual Report was tabled to the council on the 24th of January 2025 & Oversight Report approved on the 27 March 2025**
Mid-Term Performance Report (In terms of Section 72 of the MFMA)	**Approved / submitted on the 24th of January 2025**
2025/2026 Draft Service Delivery and Budget Implementation Plan (In terms of MBRR and section 69 of the MFMA)	**Submitted on the 10th of June 2025**
2025/2026 Final Service Delivery and Budget Implementation Plan (In terms of Section 53 of the MFMA and Circular 13 of the MFMA)	**Approved on the 25th of June 2025**

5. ROLE PLAYERS

TASK	STAKEHOLDERS / ROLEPLAYERS	ROLES & RESPONSIBILITIES
Developing and sanctioning the performance management process	Municipal Council	Adopt Performance Management System
Developing measures/indicators	Officials	Provide the IDP documentation and (when appropriate) the PMS documentation of the previous reporting period
Developing measures/indicators	Officials	Provide inputs into the process with reference to the available resources within their respective departments
Developing measures/indicators	Officials	Document the measures/indicators
Developing measures/indicators	Officials	Provide the schedule of measures/indicators to relevant stakeholders
Developing measures/indicators	Councillors	Provide inputs into the process with reference to the needs and requirements of their constituents and the communities
Developing measures/indicators	Councillors	Engage with the officials to ensure maximum utilisation of the resources considering the budgetary guidelines and limitations
Developing measures/indicators	Local Community and Stakeholders	Provide inputs into the process with reference to their specific needs and requirements
Setting Targets	Officials	Provide inputs into the process with reference to the available resources within their respective departments
Setting Targets	Officials	Document the targets
Setting Targets	Officials	Provide and publicise the schedule of targets to the relevant stakeholders
Setting Targets	Councillors	Provide inputs into the process with reference to the needs and requirements of their constituents and the communities
Setting Targets	Councillors	Engage with the officials to ensure maximum utilisation of the resources considering the budgetary guidelines and limitations

	Local Community and Stakeholders	Provide inputs into the process with reference to their specific needs and requirements
Linking measures/indicators and targets to performance commitments of staff	**Municipal Manager**	Prepare performance agreements aligned with approved SDBIP
		Ensure that the measures/indicators and targets in the performance agreements of senior managers are linked with his/her agreement
		Ensure that all senior managers performance agreements are published
		Provide input into senior managers performance agreements
		Ensure that the measures/indicators and targets of the departments and sub-ordinates are linked with the senior managers agreements
	Municipal Council	Ratify and adopt the performance agreements
Monitoring and Evaluation	**Honorable Mayor**	Monitor and evaluate (according to agreed schedule) the measures/ indicators and targets of the Municipal Manager
	Municipal Manager	Monitor and evaluate (according to the agreed schedule) the measures/indicators and targets of senior managers
		Ensure that the results are documented and publicized to the relevant stakeholders
Information collection, processing and analysis	**Councilors**	Provide inputs into the process with reference to the needs and requirements of their constituents and the communities
		Ensure with the council officials that all information is made available
		Examine, scrutinize, and critically analyze measures/indicators, targets, outputs, and outcomes
	Officials	Collect, process, and provide the relevant and appropriate information from their respective departments

	Local community and Stakeholders	Provide inputs into the process with reference to their specific needs and requirements
Auditing of information	Performance Management Manager	Collect and process relevant and appropriate information from departments
		Examine, scrutinize, and critically analyze information from departments
	Performance & Audit Committee	Examine, scrutinize, and critically analyze information from departments
	Auditor-General	Collect and process the relevant and appropriate information from the Municipality
		Examine, scrutinize, and critically analyze information from the Municipality
Audit Reporting	Internal Auditor	Provide an independent audit report to the Audit Committee
	Performance & Audit Committee	Provide an independent audit report to the Municipal Manager and Mayoral Committee
Reporting	Municipal Manager	Provide approved, relevant, and appropriate information and reports to National and Provincial Government, and the Auditor-General
Report to Community	Municipal Manager	Ensure that the results are documented and publicized to the relevant stakeholders

6. ORGANIZATIONAL PERFORMANCE MANAGEMENT PROCESS

The Performance Management Process in municipalities is a structured, cyclical approach designed to ensure that strategic objectives are implemented effectively, and service delivery outcomes are achieved. It aligns the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP), and departmental plans into a unified performance framework.

Step 1: Planning
The process begins with setting up Key Performance Areas (KPAs), Key Performance Indicators (KPIs), and annual performance targets based on the IDP. This step ensures that priorities are clear and measurable.

Step 2: Monitoring
Progress is tracked continuously through data collection, progress reports, and internal oversight to ensure that performance remains on course.

Step 3: Measurement
Actual results are measured against the set targets to determine the level of achievement and identify variances.

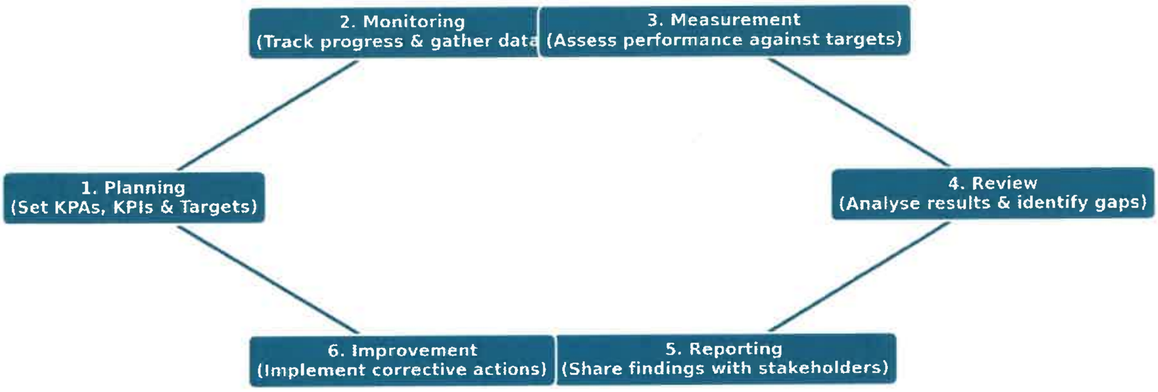
Step 4: Review
Performance data is analyzed to evaluate effectiveness, efficiency, and quality of outputs, while identifying areas of underperformance.

Step 5: Reporting
Performance results are reported to key stakeholders, including the Municipal Council, oversight committees, the public, and regulatory authorities, ensuring transparency and accountability.

Step 6: Improvement
Corrective actions and improvement plans are implemented to address underperformance and enhance future service delivery outcomes.

This cycle is repeated annually, ensuring that performance management is a continuous improvement process that supports responsive governance and sustainable community development

Municipal Performance Management Process



Audit & Performance Committee

The Audit & Performance Committee has been established in terms of Section 14(2) (a) of the Local Government: Municipal Planning and Performance Management Regulations of 2001 and membership changed over time. The Audit & Performance Committee members were appointed on the 22nd of April 2025

Below are the members of the Audit & Performance Committee

Chairperson	**Mr P. Maklina**
Member	**Mr L.I Ntuli**
Member	**Mr MGM Zikalala**
Member	**Miss MH Ntuli**
Member	**Miss NS Khanyile**

The Audit & Performance Committee is meeting on a quarterly basis during each financial year to ensure compliance with relevant legislation and procedures and to consider the quarterly performance achievements reported on the OPMS Scorecard/Top Layer SDBIP as well as the performance achievements reported in terms of the Departmental Service Delivery Budget Implementation Plans.

7. ANNUAL ORGANISATIONAL PERFORMANCE INFORMATION

Performance Monitoring underpins the Municipality's Integrated Development Plan in terms of reviewing progress regularly in achieving the priorities and delivering value for money services. Early investigation into variances enables remedial action taken where appropriate.

The OPMS scorecard (Top Layer SDBIP) has been developed in complying with stipulations in terms of Section 41 of the Municipal Systems Act and has been included as an annexure to the Municipal Integrated Development Plan review approved on 23rd of May 2024. The Service Delivery and Budget Implementation Plan was reviewed and approved by the Council on the 26th of June 2025 because of the Disaster Relief Grant.

The Top Layer basic service delivery targets of SDBIP report the achievements of the municipality on a strategic level which is in line with strategic key performance areas directly aligned to the six national key performance areas.

The annual performance reporting on the 2024/25 financial year has been completed and presented in the Top Layer of Service Delivery Targets set in the Service Delivery Budget Implementation Plan in a table format (aligned to the previously prescribed format by KwaZulu Natal Department of Corporate Governance and Traditional Affairs). The Top Layer Service Delivery Budget Implementation Plan (SDBIP) consolidated service delivery targets as contemplated in National Treasury Municipal Finance Management Act (MFMA) Circular 13 guide.

Technical Indicator Descriptions were developed for the Top Layer service delivery targets of the SDBIP for the 2024/2025 financial year, these TID's are aimed at simplifying the Performance Indicators of the Municipality.

8. PERFORMANCE PER KEY PERFORMANCE AREA

The Annual Performance Report of uMfolozi Municipality is made up of six national key performance areas, discussed below is the performance per Key Performance Area.

8.1 KPA 1: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT

- **Performance Change:** Improved from 88% (2023/2024) to 91% (2024/2025).
- **Achievement Summary:** The majority of the planned targets were achieved.
- **Not Achieved Target:** Convening of **Local Labour Forum Meetings** – this impacted the overall percentage but did not significantly hinder the overall performance improvement.
- **Analysis:** Despite one unmet target, institutional capacity-building initiatives and improved staff development programmes contributed to the upward trend. This KPA deals directly with the institutional well-being, the improvement in this KPA reflects that the issues of Performance Management, Human Resources, Training and Development and ICT Governance are managed correctly which will result in boosting the morale of the employees.

8.2 KPA 2: BASIC SERVICE DELIVERY

- **Performance Change:** Improved from 75% to 89%.
- **Achievement Summary:** Significant improvement in infrastructure and service delivery projects.
- **Not Achieved Target: Tabling of Climate Change Strategy** – this remains under development and is expected to be completed in the upcoming financial year.
- **Analysis:** The significant improvement reflects accelerated project implementation and improved monitoring mechanisms, despite the outstanding strategy. There are areas of improvement in this KPA, the Free Basic Electricity indicator shows that the target was exceeded, this then probes the municipality to accelerate the reviewing of the indigent register.

8.3 KPA 3: LOCAL ECONOMIC DEVELOPMENT

- **Performance Change:** Maintained at 100%.
- **Achievement Summary:** All targets achieved.
- **Analysis:** Sustained 100% performance demonstrates effective programme management, consistent support for local businesses, and successful implementation of economic empowerment initiatives. Continued collaboration with stakeholders will be essential to maintain this record.

8.4 KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

- **Performance Change:** Improved from 90% to 100%.
- **Achievement Summary:** All financial management targets achieved, including budget compliance, revenue collection, and financial reporting.
- **Analysis:** The improvement indicates strengthened fiscal discipline and effective revenue enhancement strategies. Maintaining 100% will require ongoing risk management and monitoring of expenditure patterns. This performance area also involves high percentage of compliance targets. The improvement in this KPA will drive the municipality towards clean audit, improved grant allocation from funders and the proper management of municipal finances.

8.5 KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

- **Performance Change:** Regressed from 83% to 79%.
- **Achievement Summary:** Several governance and participation initiatives were completed; however, three key targets were not achieved:
  1. **Tabling of Audit Committee Report** to Council.
  2. **Sitting of Disciplinary Board Meetings**.
  3. **Communications Report** not tabled to Council.
- **Analysis:** The regression highlights gaps in governance oversight and stakeholder communication. Addressing these shortcomings will require improved scheduling, stricter adherence to reporting timelines, and enhanced interdepartmental coordination. The three indicators that were not achieved are all important components of good governance.

  The Audit Committee Reports were not submitted to council because there was no AC in place, this calls for the municipality to improve the contract management and ensures that contracts are advertised within 3 months before they expire/end. Disciplinary Board Meetings have a financial implication and as such, these meetings must not be scheduled per quarter but be convened as and when there is a matter to be tabled to this committee. Communications should improve the reporting of their function to the Municipal Section 80 Committees.

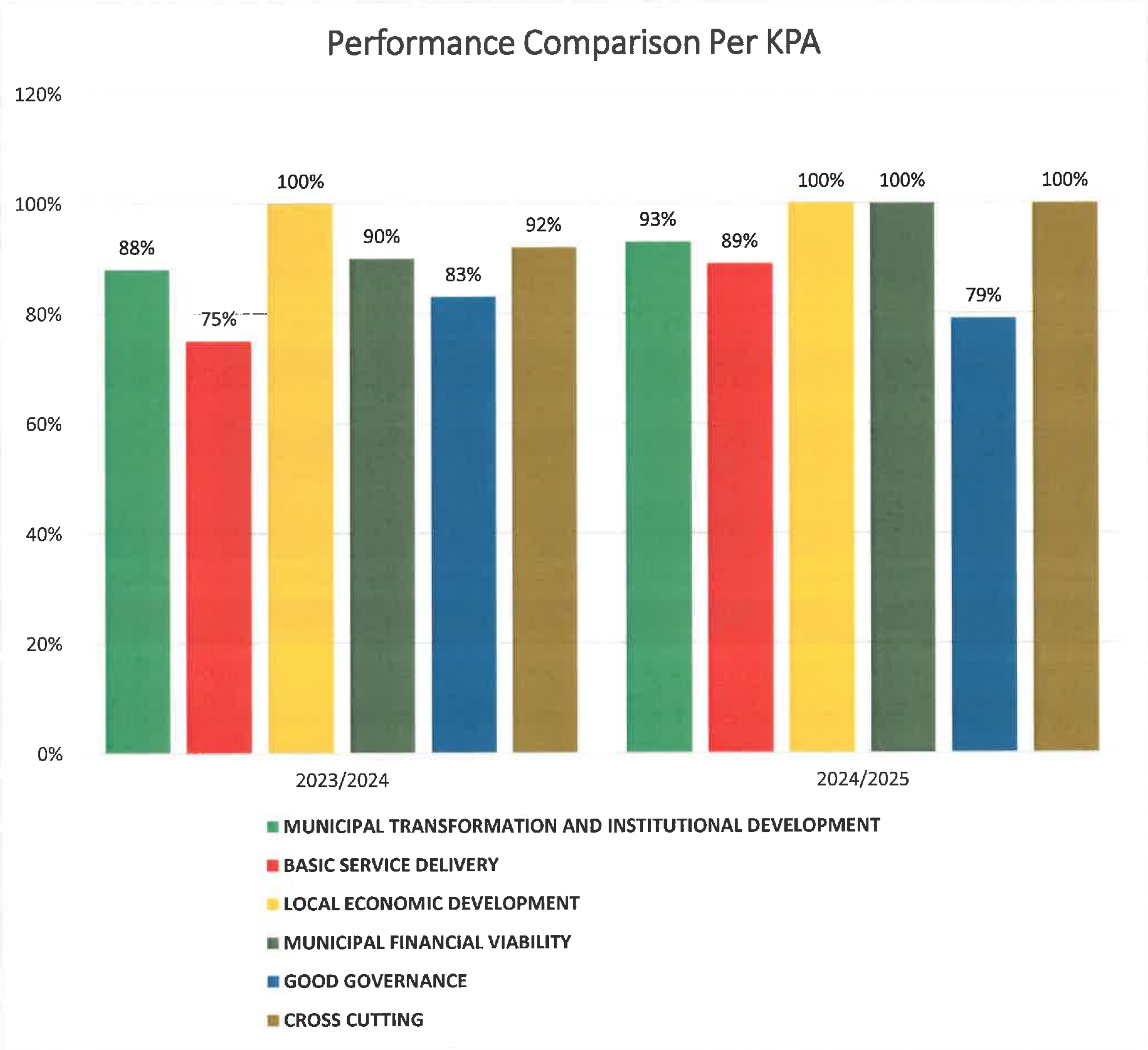
8.6 KPA 6: CROSS CUTTING INTERVENTIONS

- **Performance Change:** Improved from 92% to 100%.
- **Achievement Summary:** All planned cross-cutting initiatives and integrated interventions were successfully achieved.
- **Analysis:** Full achievement reflects strong integration of transversal programmes such as environmental management, disaster risk reduction, and spatial planning. Sustaining this performance will require continuous interdepartmental collaboration.

9 OVERALL ORGANIZATIONAL PERFORMANCE STATISTICS WITH COMPARISONS

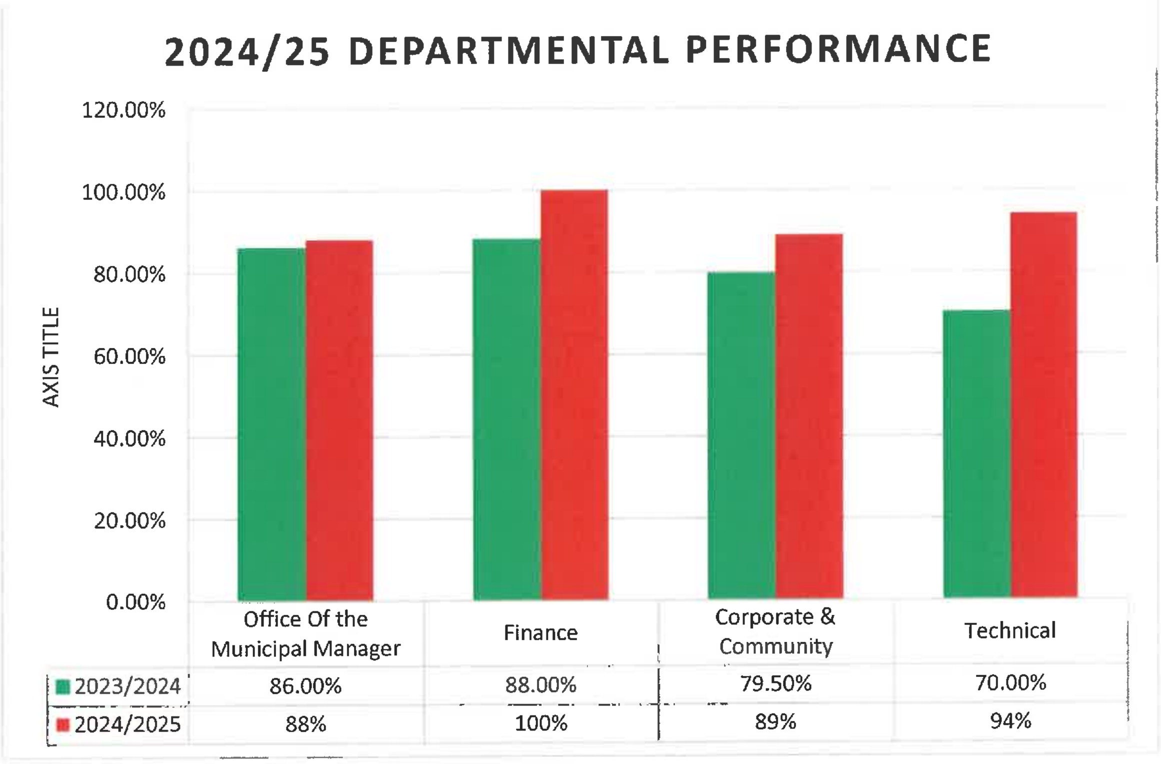
10 PERFORMANCE ASSESSMENT PER KEY PERFORMANCE AREA-2024/2025

KPA No.	KPA	TOTAL TARGETS	TARGETS ACHIEVED	NO. OF TARGETS NOT ACHIEVED	PERFORMANCE RATE (%)
1	Municipal Transformation & Institutional Development	14	13	1	93%
2	Basic Service Delivery	19	17	2	89%
3	Local Economic Development	2	2	0	100%
4	Municipal Financial Viability and Management	9	9	0	100%
5	Good Governance & Public Participation	14	11	03	78,5%
6	Cross Cutting Intervention	9	9	0	100%
	Total	67	61	6	`91%



11 PERFORMANCE ASSESSMENT PER DEPARTMENT FOR 2024/2025

KPA No.	DEPARTMENT	TOTAL TARGETS	NO. OF TARGETS ACHIEVED	NO. OF TARGETS NOT ACHIEVED	PERFORMANCE RATE (%)
1	Office of the Municipal Manager	25	22	3	88%
2	Financial Services	8	8	0	100%
3	Corporate &Community Services	18	16	2	89%
4	Technical Services	16	15	1	94%
	Total	67	61	6	91%



12 PERFORMANCE AND SUPPORTING INFORMATION

The performance reporting of the municipality is done in line with the 6 National Key Performance Areas (NKPA's) and is the focus of the MSA Section 46 requirements and therefore reflects the performance of the municipality for the financial year, comparisons to the performance of the previous financial year and measures taken to improve performance.

13 GENERAL KEY PERFORMANCE INDICATORS

Regulation 10 of the Municipal Planning and Performance Regulation has set prescribed General Key Performance Indicators as stated in section 43 of the Municipal Systems Acts. It is important to note that the provisions of this Regulation cannot be taken as they are and be put into the SDBIP because they are not meeting the SMART principle, considering this statement the Regulation has been used as a guideline.

Below is the list of General Key Performance Indicators applicable to all municipalities:

No.	Key Performance Indicator	Target	Actual	Statu s (Achieved/Not Achieved)	Reason for Variance	Corrective Measure
a.	The percentage of households with access to basic level of:					
i.	Water	N/A	N/A	District Function	N/A	N/A
ii	Electricity	N/A	N/A	Not Applicable	N/A	N/A
ii.	Sanitation	N/A	N/A	District Function	N/A	N/A
iv.	Solid Waste Removal	10 wards with access to free weekly waste refuse removal by 30 June 2025	10 wards have access to free weekly waste removal	Achieved	N/A	N/A
b.	The number of households earning less than R1100 per month with access to free basic services (Taken from Reg 10)	1094 households with access to indigent free basic electricity monthly	1094 households have access to indigent electricity monthly	Achieved	N/A	N/A

c.	The percentage of a municipality's capital budget spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan	100%	100%	Achieved	N/A	N/A
d.	The number of jobs created through municipality's local, economic development initiatives including capital projects	345	496	Achieved	N/A	N/A
e.	The number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan	0	0	N/A	N/A	N/A

14 ASSESSMENT OF THE PERFORMANCE OF THE EXTERNAL SERVICE PROVIDERS

2024 / 2025 Financial Year

The monitoring of the service provider performance is ensured through the signing of the Service Level Agreement. It is currently being done by user department levels. The end user department provides monthly reports to the SCM unit as well. Service providers who fail to perform are reported to SCM and the necessary action is taken including the termination of the contract or cancellation of an order.

Service Providers assessed below are those regarded as material to the business of the municipality.

Assessment Key	
Good (G)	The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract
Satisfactory (S)	The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract
Poor (P)	The service has been provided below acceptable standards

No.	***Name of External Service Provider***	***Date Contract Awarded***	***Contract End Date***	***Service provided in terms of the SLA***	***Value of project***	***Comparison with previous year 2023/2024***		***Current Financial Year 2024 / 2025***		***Assessment of Service Providers Performance***			***Measures taken to improve performance***
						Target	***Actual***	***Target***	***Actual***	G	S	P	
1.	Anezi connect pty ltd	01 February 2021 01 March 2025	28 February 2025 31 August 2025	Provision of ict and advisory support services	R12 182 323.00	Provision of ict and advisory support services	Ongoing	Provision of ict and advisory support services	Ongoing	G			N/A
2.	Siyejabula Security Solution	01-Jul-2021	30 June 2024	Provision of security services for uMfolozi Local Municipal Offices, Thusong Centre, Waste Transfer Station, Mzingazi Library and Zonza Library	R 16 718 955.99 *R 7 086 002.64*	Providing Security Services for uMfolozi Municipal Offices, Thusong Centre, Waste Transfer Station, Mzingazi Library and Zonza Library for the period of three years (01 July 2021 – 30 June 2024 Extended month to month from (01-July-24 to 30	Provided Security Services for uMfolozi Local Municipal Offices, Thusong Centre, Waste Transfer Station, Mzingazi Library, Zonza Library and DLTC	Provision of Garde C Security Guards, Grade B Supervisors VIP Guards, ITALK, Vehicle and Patrol System Produce Security Services Operational Monthly Report Produce Threat Risk	Provided (33) Grade C Guards, (2) Grade B Supervisors, (2) VIP Guards, 1 Vehicle and Talk Radios & Patrol System Produced (12) Security Services Operational Monthly Reports	G			N/A

No.	Name of External Service Provider	Date Contract Awarded	Contract End Date	Service provided in terms of the SLA	Value of project	Comparison with previous year 2023/2024		Current Financial Year 2024 / 2025		Assessment of Service Providers Performance			Measures taken to improve performance
						Target	Actual	Target	Actual	G	S	P	
		01-Jul-2024	30-Jun-25			June -2025)		Analysis Report: (Annually) Produce incidents Report as and when occurred Produce Festive Season Preparedness Plan Produce Festive Season Feedback Report Produce Close Out Report Attend Safety and Security Committee meetings on Security Monthly Operations	Produced (01) Threat Risk Analysis Report: Produced One (1) Festive Season Preparedness Plan Produced One (01) Festive Season Feedback Report Produced Two (2) incidents Reports Produced One (1) Close Out Report Attended twelve (12). Safety and Security Committee meetings on Security Monthly Operations in 2024/2025 Financial year				
3.	Unakane Business Enterprise	01-Feb-2022 01 Mar-25 (extension for 6 months)	28 February 2025 31 Aug-25	To provide Cleaning, Hygiene Services Cleaning Equipment and materials	R 7 097 604.66	Provision of Cleaning Services for the Municipal Offices, Thusong Centre, Fire Services, Regia Place, DLTC and Zonza Library for the period of three years (01 March 2022-28 February 2025). Contract extended for the period of 6 months as from 1 Mar-25 till 31 August 2025 at R197 155.66 per month	Cleaning Services for Municipal Offices, Thusong Centre, Fire Services and Regia Place	Provide Monthly Cleaning Services and Hygiene Reports Attend Monthly Cleaning and Hygiene Committee Engagement Meetings	Provided Twelve (12) Cleaning and Services monthly operations reports Attended twelve (12) monthly engagement meetings on Cleaning Services operations	G			N/A

No.	Name of External Service Provider	Date Contract Awarded	Contract End Date	Service provided in terms of the SLA	Value of project	Comparison with previous year 2023/2024		Current Financial Year 2024 / 2025		Assessment of Service Providers Performance			Measures taken to improve performance
						Target	Actual	Target	Actual	G	S	P	
4.	Mntambo financial Consultants cc	30-Jul-2022	30 June 2025	Provision of internal audit services	R581. Per hour	Provision of internal audit services	Provision of internal audit services	Table 4 Reports to the Audit Committee Reports	Tabled 4 Reports to the Audit Committee Reports	G			N/A
5.	Kunene Risk Resolutions	01 July 2022	30 June 2025	Provision of Short-Term Risk Solutions	R838 578.29	Provision of Short-Term Risk Solutions	Provision of Short-Term Risk Solutions	Provision of Short-Term Risk Solutions	Provision of Short-Term Risk Solutions	G			N/A
6.	BPG Mass Appraisal	01 July 2022	30 June 2028	Valuation roll implementation	R948 738.05	Development and Implementation of Valuation Roll	Development and Implementation of Valuation Roll	Valuation roll implementation	Valuation roll implementation	G			N/A
7.	Izinga Holdings	14 June 2023	27 December 2025	Sodaka access road	R 572 721.17	To design, execute and monitor progress of Sodaka access road project	Izinga Holdings completed supervising the project within the stipulated period.	To design, execute and monitor progress of Sodaka access road project	Izinga Holdings completed supervising the project within the stipulated period.	G			N/A
8.	Reflective Thinkings (PTY)Ltd	14 June 2023	27 December 2024	Nkiyankiya Access Road	R 753 118.6	To design, execute and monitor progress of Nkiyankiya access road project.	Reflective thinkings Engineers completed supervising the project within the stipulated period	To design, execute and monitor progress of Nkiyankiya access road project.	Reflective thinkings Engineers completed supervising the project within the stipulated period	G			N/A
9.	Kuwumusa Engineers (PTY)Ltd	14 June 2023	20 January 2025	Nsikeni access road	R 563 010.95	To design, execute and monitor progress of Nsikeni access road project	Kuwumusa Engineers (PTY)Ltd completed supervising the project within the stipulated period.	To design, execute and monitor progress of Nsikeni access road project	Kuwumusa Engineers (PTY)Ltd completed supervising the project within the stipulated period.	G			N/A
10.	Izinga Holdings	14 June 2023	30 June 2025	Ezinyosini Access Road	R 858 198.73	To design, execute and monitor progress of Ezinyosini access road project	Izinga Holdings Engineers (PTY)Ltd completed supervising the project within the	To design, execute and monitor progress of Ezinyosini access road project	Izinga Holdings Engineers (PTY)Ltd completed supervising the project within the	G			N/A

No.	Name of External Service Provider	Date Contract Awarded	Contract End Date	Service provided in terms of the SLA	Value of project	Comparison with previous year 2023/2024		Current Financial Year 2024 / 2025		Assessment of Service Providers Performance			Measures taken to improve performance
						Target	Actual	Target	Actual	G	S	P	
							stipulated period.		stipulated period.				
11.	BI Infrastructure (PTY)Ltd	14 June 2023	30 June 2025	Construction of New York Access Road	R 546 286.57	To design, execute and monitor progress of New York access road project	BI Infrastructure (PTY)Ltd completed supervising the project within the stipulated period.	To design, execute and monitor progress of New York access road project	BI Infrastructure (PTY)Ltd completed supervising the project within the stipulated period.	G			N/A
12.	Reflective Thinkings (PTY)Ltd	14 June 2023	30 June 2025	Construction of Mathunjwa &Mshengu Access Road	R 378 718.39	To design, execute and monitor progress of Mathunjwa & Mshengu access road project	Reflective Thinkings (PTY)Ltd completed supervising the project within the stipulated period.	To design, execute and monitor progress of Mathunjwa & Mshengu access road project	Reflective Thinkings (PTY)Ltd completed supervising the project within the stipulated period.	G			N/A
13.	Emalangeni Technologies	10 July 2023	30 June 2026	Supply, Install and Maintain a hosted VOICE OVER IP(VoIP)	R3 087 641.93	Supply, Install and Maintain a hosted VOICE OVER IP(VoIP)	Ongoing	Supply, Install and Maintain a hosted VOICE OVER IP(VoIP)	Ongoing	G			N/A
14.	Elihle civils	07 September 2023	04 Febuary 2024	Construction of Sibululwane sport field	R 5 038 005.72	100% Construction of Sibululwane sport field in ward 04 ,110m x 65Main soccerfield with 400m X 6 No. I, Combo Court (Basketball, Volleyball, Netball), Changerooms for male and female, grandstands, Water supply, Clear Vu Fence, tank and gravel access road with a grassed parking area	50% constuction of Sibululwane sport field in ward 04 ,110m x 65Main soccerfield with 400m X 6 No. I, Combo Court (Basketball, Volleyball, Netball), Changerooms for male and female, grandstands, Water supply, Clear Vu Fence, tank and gravel access road with a grassed parking area	100% of completion of Sibululwane sportfield	70% complete progress			P	*Contractor was terminated due to non-performance as per the service level agreement and the extension of time was granted to service provider to complete the project, however the contractor abandoned the site.* *A new service provider was appointed to complete the project.*

No.	Name of External Service Provider	Date Contract Awarded	Contract End Date	Service provided in terms of the SLA	Value of project	Comparison with previous year 2023/2024		Current Financial Year 2024 / 2025		Assessment of Service Providers Performance			Measures taken to improve performance
						Target	Actual	Target	Actual	G	S	P	
15.	Niphile Consulting Engineers	01 February 2024	30 June 2025	Construction of Nzalabantu sport field.	R1 698 346.67	To design, execute and monitor progress of Nzalabantu sport field	Niphile Consulting Engineers completed supervising the project within the stipulated period.	To design, execute and monitor progress of Nzalabantu sport field	Niphile Consulting Engineers completed supervising the project within the stipulated period.	G			N/A
16.	Msusandaba Trading Enterprise CC	23 April 2024	30 June 2025	Construction of Sibululwane sport field	R 1 195 287.00	N/A	N/A	100% Completed Construction of Sibululwane sport field combo Corts, main soccer field line markings and access road gravel	100% Completed Construction of Sibululwane sport field combo Corts, main soccer field line markings and access road gravel	G			N/A
17.	Camelsa Consulting Group	01 July 2024	30 June 2027	Implementation of MSCOA. Accounting System Drawing up of FAR	Rate Based	Implementation of MSCOA. Accounting System Drawing up of FAR	Implementation of MSCOA. Accounting System Drew up FAR for 2023/2024	Implementation of MSCOA. Accounting System Drawing up of FAR	Implementation of MSCOA. Accounting System Drew up FAR for 2023/2024	G			N/A
18.	Lead Xavier PTY LTD	10 August 2024	31 March 2025	Provision of Performance Management	R292 272.00	N/A	N/A	Supporting the municipality on Annual Performance Report & Audit Support in preparation for the 2023/2024 Auditor General audit	Supporting the municipality on Annual Performance Report & Audit Support in preparation for the 2023/2024 Auditor General audit.	G			N/A
19.	Ginti Projects (PTY)Ltd	26 August 2024	30 June 2025	Nzalabantu Sports Field	R10 614 657.94	N/A	N/A	Construction of Nzalabanta sport field, construct Artificial playing soccer field 110m x 55m, Futsal court x 1, Refurbishment of existing combo courts, Refurbishment of outdoor gym area (paving), Structural steel grandstands x 2	Artificial playing soccer field 110m x 55m, Futsal court x 1, Refurbishment of existing combo courts, Refurbishment of outdoor gym area (paving), Structural steel grandstands x 2 No, water supply and		S		The contractor must have all necessary resources available on site.

No.	Name of External Service Provider	Date Contract Awarded	Contract End Date	Service provided in terms of the SLA	Value of project	Comparison with previous year 2023/2024		Current Financial Year 2024 / 2025		Assessment of Service Providers Performance			Measures taken to improve performance
						Target	Actual	Target	Actual	G	S	P	
								No, water supply and Fencing	Fencing		S		
20.	Zama and Ziyanda Trading	26 August 2024	27 December 2024	Construction of Sodaka Access Road	R 2 221 728.64	N/A	N/A	100% of 1.0km for Sodaka Gravel Access Roads constructed by 27 December 2024	100% of 1.0km for Sodaka Gravel Access Roads constructed by 17 December 2024	G			N/A
21.	Msusandaba Trading Enterprise CC	26 August 2024	27 December 2024	Contraction of Nkiyankiya Access Road	R 4 593 796.90	N/A	N/A	100% of 3.1km for Nkiyankiya Gravel Access Roads constructed by 27 December 2024	100% of 3.1 km for Nkiyankiya Gravel Access Roads constructed by 13 January 2025	G			N/A
22.	Faith Eco Projects	26 August 2024	20 January 2025	Construction of Nsikeni Access Road	R 4 150 692.01	N/A	N/A	100% of 2.3km for Nsikeni Gravel Access Roads constructed by 20 January 2025	100% of 2.3km for Nsikeni Gravel Access Roads constructed by 31 January 2025	G			N/A
23.	Konica Minolta	01-Oct-24	30-Sept-27	Rental of Printing Solutions Management	R 1 958 227.04	Providing 12 multi-function network photocopiers machine	Provided 12 multi-function network photocopiers machine	Delivery of 12 multi-function network to Municipal Offices, Thusong Centre, Municipal Library, Mzingazi Library and Zonza Library	Delivered Twelve (12) Photocopying Machines to Municipal Offices, Thusong Centre, Technical Services Municipal Library, Mzingazi Library and Kwa-Mthethwa Modular Library.	G			N/A
24.	Anezi connect pty ltd	01 October 2024	30 September 2027	Design, Update, and maintain uMfolozi Municipality website	R 629 510.00	Design, Update, and maintain uMfolozi Municipality website	Ongoing	Design, Update, and maintain uMfolozi Municipality website	Ongoing	G			N/A
25.	Nickelodia Trading (PTY)Ltd	11 February 2025	30 May 2025	Construction of Ezinyosini Access Road	R 3 174 098.14	N/A	N/A	100% of 2.8km for Ezinyosini Gravel Access Roads constructed by 30 June 2025	100% of 2.8km for Ezinyosini Gravel Access Roads constructed by 30 June 2025	G			N/A

No.	Name of External Service Provider	Date Contract Awarded	Contract End Date	Service provided in terms of the SLA	Value of project	Comparison with previous year 2023/2024		Current Financial Year 2024 / 2025		Assessment of Service Providers Performance			Measures taken to improve performance
						Target	Actual	Target	Actual	G	S	P	
26.	Shengelezi Trading (PTY)Ltd	11 February 2025	30 May 025	Construction of New York Access Road	R 3 058 850.50	N/A	N/A	100% of 1.9 km for New York Gravel Access Roads constructed by 30 June 2025	100% of 1.9 km for New York Gravel Access Roads constructed by 27June 2025	G			N/A
27.	Gubhuza General Trading	11 February 2025	30 May 2025	Construction of Mathunjwa & Mshengu Access Road	R1 491 701.00	N/A	N/A	100% of 0.65km for Mathunjwa& Mshengu Gravel Access Roads constructed by 30 June 2025	100% of 0.65km for Mathunjwa& Mshengu Gravel Access Roads constructed by 27 June 2025	G			N/A

15 ANNUAL PERFORMANCE SCORECARD

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
KPA 1: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT																		
A1	A1.1	A1.1.1	Goal 1: To ensure internal municipal excellence	Increase performance & efficiency of Organisation	Skills Development	Training Reports	Number of Training Reports submitted to Council for noting	2 Training Reports submitted to Council by 30 June 2024	2 Training Reports submitted to Council by 27 June 2024	Submit 2 Training Reports to Council for noting by 30 June 2025	2 Training reports were submitted to council	Achieved	0,00	N/A	N/A	Signed Report, Council Minutes and Attendance Registers	Corporate and Community Services	Institutional
A1	A1.1	A1.1.2				WSP and ATR Submissions	Date by which the WSP and ATR submitted to LGSETA	WSP and ATR submitted to LGSETA by 30 April 2024	WSP and ATR was submitted to LGSETA on the 24 April 2024	Submit WSP and ATR to LGSETA by 30 April 2025	WSP and ATR were submitted to LGSETA on the 29th of April 2025	Achieved	0,00	N/A	N/A	Proof of Submission to LGSETA reflecting date, proof of receipt	Corporate and Community Services	Institutional
A1	A1.1	A1.1.3				Community Bursaries	Number of matriculants awarded with community bursaries	70 matriculants awarded with community bursaries by 31 March 2024	84 matriculants were awarded with community bursaries by 31 March 2024	Award 72 matriculants with community bursaries by 31 March 2025	73 Matriculants were awarded with community bursaries	Achieved	1 503 300,00	N/A	N/A	Advert, Application Forms, Awarding Letters	Corporate and Community Services	All Wards

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
A1	A1.4	A1.4.1			Strengthen organisational capacity	Ensure sound Labour relations	Number of Local Labour Forum meetings held	4 Local Labour Forum meetings held by 30 June 2024	1 Local Labour Forum were held meetings by 8 June 2024	Hold 4 Local Labour Forum meetings by 30 June 2025	LLF Meetings were not held	Not Achieved	0,00	The Local Labour Forum meetings scheduled for 2024/2025 Financial year were postponed due to lack of quorum.	The SM : Corporate will write to SALGA and COGTA for intervention on the non-sitting of LLF	Minutes and Attendance Registers	Corporate and Community Services	Institutional
A1	A1.4	A1.4.2				Organogram Review	Date by which the 2025/2026 Organogram submitted to Council for adoption	2024/2025 Organogram reviewed and submitted to Council for adoption by 30 June 2024	2024/2025 Organogram reviewed and submitted to Council for adoption by 27 June 2024	Submit 2025/2026 Organogram to Council for adoption by 30 June 2025	Organogram was submitted to council on the 29th of May 2025	Achieved	0,00	N/A	N/A	Council Resolution, Proof of submission to the MEC	Corporate and Community Services	Institutional
A1	A1.4	A1.4.3				Employment Equity Report	Date by which the Employment Equity Report submitted to the Department of Labour	Employment Equity Report is submitted to the Department of Labour by 15 January 2024	Employment Equity Report is submitted to the Department of Labour by 5 January 2024	Submit Employment equity report to department of labour by 15 January 2025	Employment Equity Report was submitted to Department of Labour on the 2nd of December 2024	Achieved	0,00	N/A	N/A	Proof of submission to Department of Labour reflecting the date, Proof of receipt	Corporate and Community Services	Institutional
A1	A1.5	A1.5.1			Implement Performance Management Framework & Policy	Performance Reports	Number of performance reports submitted to Council for noting	4 Performance Reports submitted to Council by 30 June 2024	4 Performance reports were submitted to Council by 27 June 2024	Submit 4 performance reports to Council for noting by 30 June 2025	4 Performance Reports were submitted to council for noting	Achieved	0,00	N/A	N/A	Council Minutes, Attendance Register and Performance Report	Office of the Municipal Manager	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
A1	A1.5	A1.5.2				Performance Assessments	Number of s54/56 Performance Assessments conducted	3 formal Performance assessments 2 for HOD's and 1 for middle Managers by 31 March 2024	2 Performance assessments were conducted by June 2024 (1 for HOD's and 1 middle Managers)	Conduct 2 s54/56 Performance Assessments by 30 June 2025	2 Performance Assessment were conducted	Achieved	0,00	2024/2025 Mid-Term Performance Assessments have not been conducted yet; they will be conducted by the 31st of December 2025	N/A	Performance Assessment Report and Attendance Registers	Office of the Municipal Manager	Institutional
A1	A1.5	A1.5.3				Performance Agreements	Number of Section 54/56 Signed Performance Agreements submitted to CoGTA (for filled positions)	5 signed Performance Agreements by Section 54A & 56 submitted to CoGTA by 14 August 2023	5 signed Performance Agreements by Section 54A & 56 submitted to CoGTA by 11 July 2023	Submit 4 S54/56 Performance Agreements to CoGTA by 14 August 2024	4 S54/56 Performance Agreements were submitted to COGTA before deadline	Achieved	0,00	N/A	N/A	Signed Performance Agreements, Proof of Submission to COGTA and Acknowledgement of receipt from CoGTA	Office of the Municipal Manager	Institutional
A1	A1.5	A1.5.4				Annual Report and Oversight report	Date by which the 2023/2024 Annual report and Oversight report is submitted to council for approval	2022/2023 Annual Report and Oversight Report is submitted to Council for approval by 31 March 2024	2022/2023 Annual Report and Oversight Report is submitted to Council for approval by 28 March 2024	2023/2024 Annual report and Oversight report submitted to council for approval by 31 March 2025	The 2023/2024 Annual Report was submitted to Council on the 24th of January 2025 and the Oversight on Annual Report was submitted to Council on the 27th of March 2025	Achieved	0,00	N/A	N/A	Council Minutes, Attendance Register and Council Resolution	Office of the Municipal Manager	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
A1	A1.5	A1.5.5				Annual Report and Annual Performance Report	Date by which the 2023/2024 Annual Report and Annual Performance Report submitted to AG	2022/2023 Annual Performance Report is submitted to Auditor General by 31 August 2023	2022/2023 Annual Performance Report is submitted to Auditor General by 31 August 2023	Submit 2023/2024 Annual Report and Annual Performance Report to AG by the 31 August 2024	The 2023/2024 Annual Report and Annual Performance Report were submitted to AG on the 31st of August 2024	Achieved	0,00	N/A	N/A	Proof of Submission and Acknowledgement of receipt from Auditor General	Office of the Municipal Manager	Institutional
A3	A3.1	A3.1.1		Ensure compliance with the Occupational Health and Safety Act and Compensation for occupational injuries and diseases	Implementation of OHS initiatives	Medical examinations	Number of Medical Examinations conducted by 30 June 2025	N/A	N/A	2 Medical Examination conducted by 31 March 2025	2 Medical Examinations were conducted	Achieved	88 000,00	N/A	N/A	Database of employees underwent medical examination	Corporate and Community Services	Institutional
A4	A4.2	A4.2.1		Optimise ICT systems, manual procedures, and processes	ICT Governance	ICT Reports	Number of ICT Reports submitted to Council for noting by 30 June 2025	4 ICT Reports submitted to Council by 30 June 2024	12 ICT Reports to Council were submitted by 30 June 2024	12 ICT Reports submitted to Council for noting by 30 June 2025	12 ICT Reports were submitted to council.	Achieved	0,00	N/A	N/A	Minutes and Attendance register	Corporate and Community Services	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
A6	A6.1	A6.1.2		Optimise resource and facility management	Administration and Registry	Annual Disposal of Municipal Records	Date by which the annual disposal of municipal records conducted	N/A	N/A	Conduct Annual Disposal of Municipal Records by 31 December 2024	The Annual Disposal of Municipal Records was conducted on the 23rd of October 2024	Achieved	0,00	N/A	N/A	Disposal Authority, List of Disposed Records and Destruction Certificate	Corporate and Community Services	Institutional
KPA 2: BASIC SERVICE DELIVERY AND INFRASTRUCTURE																		
B1	B1.1	B1.1.1		Improve the state of Municipal Physical Infrastructure	Rehabilitation and Development of Roads Infrastructure	Construction of Sodaka Gravel Access Roads	Percentage of Sodaka Gravel Access Road construction completed	N/A	N/A	Complete 100% construction of Sodaka Gravel Road(1km) by 31 December 2024	Sodaka Gravel Road(1km) Construction is 100% complete	Achieved	2 394 837,05	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 05
B1	B1.1	B1.1.2				Construction of Nsikeni Gravel Access Roads	Percentage of Nsikeni Gravel Access Road construction completed	N/A	N/A	Complete 100% construction of Nsikeni Gravel Road(2,38km) by 31 March 2024	Nsikeni Gravel Road(2,38km) Construction is 100% complete	Achieved	4 641 311,45	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 01

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
B1	B1.1	B1.1.3				Construction of Nkiyankiya Gravel Access Roads	Percentage of Nkiyankiya Gravel Access Road construction completed	N/A	N/A	Complete 100% construction of Nkiyankiya Gravel Road(3.1km) by 31 March 2025	Nkiyankiya Gravel Road(3.1km) Construction is 100% completed	Achieved	4 990 472,45	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 15
B1	B1.1	B1.1.4				Construction of New York Gravel Access Roads	Percentage of New York Gravel Access Road construction completed	N/A	N/A	Complete 100% construction of New York Gravel Road(1.9km) by 30 June 2025	New York Gravel Road (1.9km) Construction is 100% complete	Achieved	3 105 218,01	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 14
B1	B1.1	B1.1.5				Construction of Ezinyosini Gravel Access Roads	Percentage of Ezinyosini Gravel Access Road construction completed	N/A	N/A	Complete 100% construction of Ezinyosini Gravel Road(2,8km) by 30 June 2025	Ezinyosini Gravel Road (2,8km) Construction is 100% complete	Achieved	3 028 302,58	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 17

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
B1	B1.1	B1.1.6				Construction of Mathunjwa & Mshengu Gravel Access Roads	Percentage of Mathunjwa & Mshengu Gravel Access Road construction completed	N/A	N/A	Complete 100% construction of Mathunjwa& Mshengu Gravel Road(0,65km) by 30 June 2025	Mathunjwa and Mshengu Gravel Road(0,65km) Construction is 100% complete	Achieved	1 709 502,69	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 14
B1	B1.1	B1.1.7				Construction of Khayalethemba Gravel Access Roads	Percentage of Khayalethemba Gravel Access Road construction completed	N/A	N/A	Complete 50% construction of Khayalethemba gravel access road(2,1km) by 30 June 2025	Khayalethu Gravel Access Road(2,1km) Construction is 53% completed	Achieved	1 300 000,00	N/A	N/A	Appointment Letter, Progress Report	Technical Services	Ward 5
B1	B1.1	B1.1.8				Construction of Sokhulu Gravel Access Roads	Percentage of Sokhulu Gravel Access Road construction completed	N/A	N/A	Complete 50% construction of Sokhulu gravel access road(50m) by 30 June 2025	Sokhulu Gravel Road(50m) construction is 55% complete	Achieved	1 000 000,00	N/A	N/A	Appointment Letter, Progress Report	Technical Services	Ward 1

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
B1	B1.1	B1.1.9				Construction of Cwaka Gravel Access Roads	Percentage of Cwaka Gravel Access Road construction completed	N/A	N/A	Complete 50% construction of Cwaka gravel access road(1km) by 30 June 2025	Cwaka Gravel Road(1km) construction is 53% complete	Achieved	1 500 000,00	N/A	N/A	Appointment Letter, Progress Report	Technical Services	Ward 7
B1	B1.1	B1.1.10				Construction of Ezintabeni Gravel Access Roads	Percentage of Ezintabeni Gravel Access Road construction completed	N/A	N/A	Complete 50% construction of Ezintabeni gravel access road(1km) by 30 June 2025	Ezintabeni Gravel Road(1km) construction is 54% complete	Achieved	1 500 000,00	N/A	N/A	Appointment Letter, Progress Report	Technical Services	Ward 12
B2	B2.3	B2.3.1		Increase provision of municipal services	Provide Indigent support	Free Basic Electricity	Number of beneficiaries with access to Free Basic Electricity	3 969 households with access to free basic electricity on a quarterly basis by 30 June 2024	4219 households with access to free basic electricity on a quarterly basis by 30 June 2024	1094 beneficiaries with monthly access to indigent free basic electricity by 30 June 2025	1 669 of households with access to free basic Indigent	Achieved	1 825 740,00	The municipality had submitted a register to Eskom with the vetted beneficiaries but on a monthly basis it was identified some of the beneficiaries that received the benefit were not authorised per the register,	Council elected to initiate a new indigent database, Eskom was instructed to pause the program in June 2025 to allow the collection of data from Umfolozi	Indigent Register/Summary report, Monthly Eskom Billing Report	Finance Services	All Wards

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
															residents which is currently being vetted. Upon completion, council will issue a resolution to approve the new indigent beneficiaries for submission to Eskom.			
B2	2.5	B2.5.1			Construction of Community Facilities	Mabhodla-Installation of Electricity Network	Percentage of Electrification Line Upgraded by 31 March 2025	100% of Electrification Line Upgraded by 30 June 2024	57% of Electrification Line Upgrade by 30 June 2024	Complete 100% construction of Mabhodla Electrification Line Upgrade by 31 March 2025	Upgrade of Mabhodla Electrification Line is 100% complete	Achieved	0,00	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 2,3,5,6,14,16

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
B2	B2.5	B2.5.2				Gegede Community Hall	Percentage of Gegede Community Hall constructed	2 community halls - Gegede (ward 10) and Ntuthunga (ward 13) constructed by 30 June 2024	0 community halls - Gegede (ward 10) and Ntuthunga (ward 13) constructed by 30 June 2024	Complete 100% construction of Gegede Community Hall by 31 March 2025	Construction of Gegede Community Hall is 100% complete	Achieved	588 091,00	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 10
B2	B2.5	B2.5.3				Ntuthunga Community Hall	Percentage of Ntuthunga Community Hall constructed	2 community halls - Gegede (ward 10) and Ntuthunga (ward 13) constructed by 30 June 2024	0 community halls - Gegede (ward 10) and Ntuthunga (ward 13) constructed by 30 June 2024	Complete 100% construction of Ntuthunga Community Hall by 31 March 2025	Construction of Ntuthunga Community Hall is 100% Complete	Achieved	349 091,00	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 13
B2	B2.5	B2.5.4				Sibubulwane Sports field	Percentage of Sibululwane Sport field constructed	1 Sibululwane Sport field (ward 04) constructed by the 30 June 2024	0 Sibululwane Sport field (ward 04) constructed by the 30 June 2024	Complete 100% construction of Sibululwane Sports field by 30 June 2025	Construction of Sibululwane Sports field is 100% Complete	Achieved	2 679 208,49	N/A	N/A	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	ward 04

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
B2	B2.5	B2.5.5				Nzalabantu Sport Complex	Percentage of Nzalabantu Sports-Complex constructed	N/A	N/A	Complete 100% construction of Nzalabantu Sport Complex by 30 June 2025	Construction of Nzalabantu Sports field is 90% Complete	Not Achieved	12 234 353,20	There were delays in the delivery of material (artificial grass on site)	The program of the project has been revised to extend time on the the delivery of the material, the projected is anticipated to be completed by 30 September 2025)	Appointment Letter, Progress Report, And Practical Certificate	Technical Services	Ward 16
B3	B3.1	B3.1.1		Improve environmental management	Refuse Removal	Refuse collection and disposal	Number of wards with access to free weekly waste refuse removal	7 wards with access to free weekly waste removal by 30 June 2024	0 wards with access to free weekly waste removal by 30 June 2024	10 wards with access to free weekly waste refuse removal by 30 June 2025	10 wards with access to free weekly waste refuse removal	Achieved	50 000,00	N/A	N/A	Truck Schedules, KCDM Invoices and Signed Reports	Corporate and Community Services	Ward 2,3,5,6,7,8,9,14,16&17

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
B3	B3.3	B3.3.1			Law enforcement for environmental and waste management	Climate Change Strategy	Date by which the Climate Change Strategy submitted to council for approval	N/A	N/A	Submit Climate Change Strategy to council for approval by 30 June 2025	Climate Change Strategy not submitted to council for approval by 30 June 2025	Not Achieved	48 300,00	The period to develop the Climate Change Strategy is taking longer than anticipated due to late submissions of inputs from stakeholders involved in developing the strategy.	The Climate Change Strategy development is still in the process, it will be finalized and submitted to council for approval by 31 December 2025	Council resolution, Minutes and Attendance Register	Corporate and Community Services	All Wards
B4	B4.1	B4.1.1		Increase Community Safety	Reduce Road Carnage	Multi-Disciplinary roadblocks	Number of multi-disciplinary roadblocks conducted	12 multi-disciplinary roadblocks conducted by 30 June 2024	18 multi-disciplinary roadblocks conducted by 27 June 2024	12 multi-Disciplinary roadblocks conducted by 30 June 2025	17 Multi-Disciplinary Roadblocks were conducted	Achieved	0,00	N/A	N/A	Signed Report and Attendance Register	Corporate and Community Services	Institutional

KPA 3: LOCAL ECONOMIC DEVELOPMENT

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
C2	C2.1	C2.1.1		Promote Local Economic Development	Implementation of the LED Strategy	Mayoral LED Support	Number of Mayoral LED Support delivered	N/A	N/A	Deliver Mayoral LED Support to 18 wards by 30 June 2025	LED Support was delivered to all 18 wards in April 2025	Achieved	2 442 200,00	N/A	N/A	List of beneficiaries, Happy letter proof of receipt & proof of purchase	Office of the Municipal Manager	All Wards
C2	C2.3	C2.3.1			Development and implementation of the Agricultural Development Plan	Farmers Programs	Number of Farmers Programs Conducted	2 agricultural projects assisted by 31 March 2024	5 Agricultural Projects were assisted (4 goats farming projects and 1 Agri projects assisted) on the 18th of August 2023 and 31st of August 2023	Conduct 5 Farmers Programs by 30 June 2025	5 Farmers Programs were conducted (1 Tshalanathi Program, 2 Asihlangane eMadaphini and 2 Agricultural Projects) were conducted	Achieved	648 420,00	N/A	N/A	Attendance Register, Dated photos and signed report.	Office of the Municipal Manager	All Wards
KPA 4: MUNICIPAL FINANCIAL VIABILITY																		
D1	D1.2	D1.2.1	Goal 4: To ensure financially	Improve revenue management and reduce the debt	Revenue Enhancement	Collection of Revenue	Amount of own Revenue Collected	R21 810 271 Own revenue collected by 30 June 2024	R 23 603 926,59 Own revenue collected by 30 June 2024	Collect R21 810 271 own revenue by 30 June 2025	R33 755 448,00 Own Revenue was collected	Achieved	0,00	N/A	N/A	Income Report	Finance Services	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
D2	D2.1	D2.1.1		Improve expenditure management and SCM	Capital Budget spending	Monitoring of Capital Expenditure	Percentage of Capital Expenditure spent	100% of Capital Expenditure spent by 30 June 2024	100% of Capital Expenditure spent by 30 June 2024	Spend 100% of Capital Expenditure by 30 June 2025	100% Capital Expenditure spent	Achieved	37 418 000,00	N/A	N/A	MIG Expenditure report	Technical Services	Institutional
D2	D2.3	D2.3.1			Implementation of the Procurement Plan	Annual procurement plan	Date by which the 2025/2026 Annual procurement plan is submitted to Council for adoption	2024/25 Draft Annual procurement plan developed and submitted to Council for adoption by 30 June 2024	2024/25 Draft Annual Procurement Plan was not developed and submitted to Council for adoption by 30 June	Submit 2025/2026 Annual procurement plan to Council for adoption by 30 June 2025	2025/2026 Annual procurement submitted to council for adoption by: 26 June 2025	Achieved	0,00	N/A	N/A	Minutes, Attendance Register and Council Resolution	Finance Services	Institutional
D3	D3.2	D3.2.1		Improve budget and strengthen financial governance	MFMA Compliance	Annual Financial Statements	Date by which the 2023/2024 AFS submitted to Auditor General	2022/2023 AFS submitted to Auditor General by 31 August 2023	2022/2023 AFS submitted to Auditor General on the 31st of August 2023	Submit 2023/2024 AFS to Auditor General by 31 August 2024	2023/2024 Annual Financial Statements submitted to Auditor General by 31 August 2024	Achieved	0,00	N/A	N/A	Acknowledgement of receipt from AG	Finance Services	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
D3	D3.2	D3.2.2				Sec72 Reports (Mid-term Budget & Performance Assessments Report)	Date by which the Mid-Term Budget and Performance Assessment Report submitted to Mayor	2023/2024 Mid-Term Budget and Performance Assessment submitted to Mayor, Provincial and National Treasury by 25 January 2024	N/A	Submit 2024/2025 Mid-Term Budget and Performance Assessment Report to Mayor by 25 January 2025	2024/2025 Mid-Term Budget and Performance Assessment Report submitted to Mayor by 24 January 2025	Achieved	0,00	N/A	N/A	Minutes, Attendance Register, Council Resolution/ Confirmation of submitting to Mayor	Finance Services	Institutional
D3	D3.2	D3.2.3				Section 71 reports	Number of Section 71 reports submitted to Provincial Treasury within 10 working days after the end of each month	12 Section 71 reports submitted to Provincial Treasury within 10 working days after the end of each month	12 Section 71 reports submitted to Provincial Treasury within 10 working days after the end	Submit 12 Section 71 reports to Provincial Treasury within 10 working days after the end of each month by 30 June 2025	12 Section 71 reports were submitted to Provincial Treasury within 10 working days after each month	Achieved	0,00	N/A	N/A	Acknowledgement of receipt from Provincial Treasury	Finance Services	Institutional
D3	D3.2	D3.2.4				Annual Budget	Date by which the 2025/2026 Annual Budget submitted to council for approval by council	2024/2025 Annual budget submitted to Council for approval by 30 June 2024	2024/2025 Annual budget submitted to Council for approval by 23 May 2024	Submit 2025/2026 Annual budget to Council for approval by 30 June 2025	2025/2026 Annual Budget was approved by council on the 29th of May 2025	Achieved	0,00	N/A	N/A	Minutes, Attendance Register, Council Resolution	Finance Services	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
D4	D4.1	D4.1.1		Improve Asset Management	Asset Management Strategy	Fixed Asset Register	Number of fixed asset registers updated	4 fixed asset registers updated within 7 working days after the end of each quarter	4 fixed asset registers updated within 7 working days after the end of each quarter	Update 4 fixed asset registers by 30 June 2025	4 Fixed Asset Registers were updated	Achieved	0,00	N/A	N/A	Updated Monthly Fixed Asset Register	Finance Services	Institutional
D4	D4.2	D4.2.1			Fleet Management	Fleet Management Reports	Number of Fleet Management Reports submitted to Council for noting	4 Fleet Management Reports submitted to Council by 30 June 2024	11 Fleet Management Reports submitted to Council by 27 June 2024	Submit 12 Fleet Management Reports to Council for noting by 30 June 2025	12 Fleet Management Reports submitted to Council for noting	Achieved	0,00	N/A	N/A	Reports, Minutes and Attendance register	Corporate and Community Services	Institutional
KPA 5: GOOD GOVERNANCE & PUBLIC PARTICIPATION																		
E1	E1.2	E1.2.1		Promote Broaden local democracy	Integrated Community Participation Plan	Public Consultations	Number of Public Consultations conducted for 2025/26 IDP	N/A	N/A	Conduct 8 Public Consultations for 2025/26 IDP by 30 June 2025	8 Public Consultations for 2025/26 IDP conducted	Achieved	779 000,00	N/A	N/A	Signed Reports and Attendance Registers	Office of the Municipal Manager	All Wards

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
E2	E2.1	E2.1.1		Strengthen Corporate governance	Improved Audit Opinion	Audit Committee Meetings	Number of Audit Committee meetings held	4 Audit Committee meetings held by 30 June 2024	9 Audit Committee meetings held by 24 May 2024	Hold 4 Audit Committee meetings by 30 June 2025	6 Audit Committee Meetings held	Achieved	227 000,00	N/A	N/A	Minutes and Attendance Registers	Office of the Municipal Manager	Institutional
E2	E2.1	E2.1.2				Submission of Audit Committee Reports to Council	Number of Audit Committee Reports submitted to council for noting	4 Audit Committee Reports submitted to Council by 30 June 2024	4 Audit Committee Reports submitted to Council by 27 June 2024	Submit 4 Audit Committee Reports to Council for noting by 30 June 2025	1 Audit Committee Report submitted to council for noting	Not Achieved		The appointment of Audit and Performance committee was finalized towards the end of quarter 3 resulting in the target being not achieved	Audit Committe e Reports for Quarter 1 to Quarter 3 will be submitted with Quarter 4 report to council by 30 Septemb er 2025	Minutes and Attendance Registers	Office of the Municipal Manager	Institutional
E2	E2.1	E2.1.3				Risk Manageme nt Framework and policy	Date by which Risk Managemen t Framework and policy is submitted to council for approval	2024/25 Risk Managemen t Framework and policy submitted to council for approval by 30 June 2024	2024/25 Risk Managemen t Framework and policy submitted to Council for approval by 27th of June 2024	Risk Managemen t Framework and Policy submitted to council for approval by 30 June 2025	Risk Managemen t Framework and Policy submitted to council for approval by: 26 June 2025	ACHIEVED	0,00	N/A	N/A	Minutes, Attendance Register and Council Resolution	Office of the Municipal Manager	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
E2	E2.1	E2.1.4				**Disciplinary Board Meetings**	Number of Disciplinary board meetings held	**N/A**	**N/A**	**Hold 4 Disciplinary board meetings by 30 June 2025**	**No Disciplinary Board meetings were held**	Not Achieved	0,00	No matters of financial misconduct were referred to the Disciplinary board to be investigated.	A Disciplinary board will meet when matters financial misconduct are reported.	Minutes and Attendance Registers	Office of the Municipal Manager	Institutional
E2	E.2.2	E2.2.1			Revive Governance Structures	**Portfolio meetings**	Number of Portfolio Committee meetings held	**48 Portfolio Committee meetings held by 30 June 2024**	**47 Portfolio Committee meetings held by 20 June 2024**	**Hold 48 Portfolio Committee meetings by 30 June 2025**	**48 Portfolio Committee Meetings were held**	Achieved	0,00	N/A	N/A	Minutes and Attendance Registers	Corporate and Community Services	Institutional
E2	E.2.2	E2.2.2				**ExCo Meetings**	Number of ExCo meetings held	**12 ExCo meetings held by 30 June 2024**	**13 ExCo meetings held by 20 June 2024**	**Hold 12 ExCo meetings by 30 June 2025**	**17 EXCO Meetings were held**	Achieved	0,00	N/A	N/A	Minutes and Attendance Registers	Corporate and Community Services	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
E2	E.2.2	E2.2.3				Municipal Public Account Committee meeting	Number of MPAC meetings held	4 MPAC meetings held by 30 June 2024	6 MPAC meetings held by 20 June 2024	Hold 4 MPAC meetings by 30 June 2025	6 MPAC Meetings were held	Achieved	0,00	N/A	N/A	Minutes and Attendance Registers	Corporate and Community Services	Institutional
E2	E.2.2	E2.2.4				Council Meetings	Number of Council meetings held	4 Council meetings held by 30 June 2024	11 Council meetings held by 27 June 2024	Hold 7 Council meetings by 30 June 2025	17 Council Meetings were held	Achieved	0,00	N/A	N/A	Minutes and Attendance Registers	Corporate and Community Services	Institutional
E2	E.2.3	E2.2.5				MPAC Reports	Number of MPAC reports submitted to council for noting	N/A	N/A	Submit 4 MPAC reports to council for noting by 30 June 2025	4 MPAC Reports were submitted to council for noting	Achieved	0,00	N/A	N/A	Signed Report, Minutes and Attendance Register.	Office of the Municipal Manager	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
E3	E3.1	E3.1.1		Strengthen Intergovernmental relations	Implementation of IGR Resolutions	**Communication Reports**	Number of Communications Unit Reports submitted to Council for noting	**4 Communications Unit Reports submitted to Council by 30 June 2024**	**3 Communications Unit Reports submitted to Council by 30 June 2024**	**Submit 4 Communications Unit Reports to Council for noting by 30 June 2025**	**3 Communications Unit Report was submitted to council for noting**	Not Achieved	0,00	There was miscommunication during the handover of the unit from the Acting Manager: Communications to the Manager: Communications	The items reported on in quarter 2 we incorporated into quarter 3 report.	Minutes and Attendance Registers	Office of the Municipal Manager	Institutional
E4	E4.1	E4.1.1		Improve Municipal Planning	Credible IDP	**2025/2026 Integrated Development Plan (IDP)**	Date by which the 2025/2026 IDP submitted to council for adoption	**2024/2025 IDP submitted to Council for approval by 30 June 2024**	**2024/2025 IDP submitted to Council for approval by 23 May 2024**	**Submit 2025/ 2026 IDP to Council for adoption by 30 June 2025**	**2025/ 2026 IDP submitted to council for adoption by 29 May 2025**	Achieved	0,00	N/A	N/A	Minutes, Attendance Register and Council Resolution	Office of the Municipal Manager	Institutional
E4	E4.1	E4.1.2				**Strategic Planning Session**	Date by which the Strategic Session is conducted	**2 Strategic planning sessions conducted by 30 June 2024**	**0 Strategic planning sessions conducted by 30 June 2024**	**Conduct Strategic planning sessions by 31 March 2025**	**Strategic Planning Session was conducted on the 18th to the 19th of March 2025**	Achieved	471 000,00	N/A	N/A	Signed Report and Attendance Register	Office of the Municipal Manager	Institutional

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
E4	E4.3	E4.3.1			SDBIP	2025/2026 SDBIP	Turnaround time for Service Delivery and Budget Implementation Plan Approval	2024/2025 SDBIP submitted to the mayor within 28 days after the approval of 2024/2025 Final Annual Budget	2024/2025 SDBIP submitted to the mayor within 28 days after the approval of 2024/2025 Final Annual Budget	Submit for approval the 2025/2026 to His Worship the Mayor within 28days after Budget approval	The 2025/2026 Service Delivery and Budget Implementation Plan submitted to the mayor for approval by 25 June 2025 (28 days after the approval of budget)	Achieved	0,00	N/A	N/A	Final SDBIP, Acknowledgement of receipt and approval by Mayor / Council Resolution	Office of the Municipal Manager	Institutional
KPA 6 CROSS CUTTING INTERVENTION																		
F4	F4.2	F4.2.1	Goal 6: To promote Social Responsibility and Cohesion through sustainable development initiatives	Improve implementation of Sukuma Sakhe programme	Implementation of Special Programmes initiatives	Mayoral Cup	Number of Mayoral Cup hosted	1 Mayoral Cup held by 30 September 2023	1 Mayoral Cup held by 04 September 2023	Host 1 Mayoral Cup by 30 September 2024	1 Mayoral Cup was hosted	Achieved	2 200 175,00	N/A	N/A	Signed Report and Attendance Register	Office of the Municipal Manager	All Wards
F4	F4.2	F4.2.2				Indigenous Games	Number of indigenous games hosted	4 Indigenous Games hosted by 31 December 2023	4 Indigenous Games hosted by 10 December 2023	Host 4 Indigenous Games by 30 June 2025	4 Indigenous Games were hosted	Achieved	395 125,00	N/A	N/A	Signed Report and Attendance Register	Office of the Municipal Manager	All Wards

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
F4	F4.2	F4.2.3				Men's Programmes	Number of Men's Programmes hosted	1 Men's programmes hosted by 31 March 2024	1 Men's programme hosted by 29 March 2024	Host 2 Men's programme by 30 June 2025	2 Men's Programmes were hosted	Achieved	15 000,00	N/A	N/A	Signed Report and Attendance registers	Office of the Municipal Manager	All Wards
F4	F4.2	F4.2.4				Ministers Programmes	Number of Minister's programmes hosted	2 Minister's Programmes hosted by 31 December 2023	2 Minister's Programmes hosted by 19 March 2024	Host 2 Minister's Programmes by 31 March 2025	1 Minister's Programmes was hosted	Achieved	96 740,00	N/A	N/A	Signed Reports and Attendance Registers	Office of the Municipal Manager	All Wards
F4.	F4.2	F4.2.5				Disability Programmes	Number of Disability Programmes hosted	2 Disability Programmes coordinated by 31 December 2023	2 Disability Programmes coordinated by 19 December 2023	Host 2 Disability Programmes by 31 December 2024	2 Disability Programmes Were hosted	Achieved	377 730,00	N/A	N/A	Signed reports and Attendance Registers	Office of the Municipal Manager	All Wards
F4	F4.2	F4.2.6				Children's Programmes	Number of Children's Programmes hosted	3 Children's Programmes hosted by 30 June 2024	3 Children's Programmes hosted by 12 June 2024	Host 2 Children's Programmes by 30 June 2025	2 Children's Programme were hosted	Achieved	83 900,00	N/A	N/A	Signed Reports and Attendance Register	Office of the Municipal Manager	All Wards

IDP REF. NO.	SDBIP REF NO.	PROJECT NO.	GOALS	OBJECTIVE	STRATEGY	PROJECT NAME	KEY PERFORMANCE INDICATOR	PREVIOUS YEAR PERFORMANCE (2023/2024)		CURRENT YEAR PERFORMANCE (2024/2025)			REVISED BUDGET	REASON FOR NON-ACHIEVEMENT	CORRECTIVE MEASURES	POSSIBLE MEANS OF VERIFICATION	DEPARTMENT	Ward Information / Institutional
								TARGET	ACTUAL	REVISED ANNUAL TARGET	ACTUAL	STATUS						
F4	F4.2	F4.2.7				Senior Citizens Programmes	Number of Senior Citizens Programmes hosted	4 Senior Citizen Programmes hosted by 31 December 2023	4 Senior Citizen Programmes hosted by 19 December 2023	Host 4 Senior Citizen Programmes by 31 December 2024	4 Senior Citizen's Programmes were hosted	Achieved	550 000,00	N/A	N/A	Signed Reports and attendance registers	Office of the Municipal Manager	All Wards
F4	F4.2	F4.2.8				Traditional Healers Programme	Number of Traditional Healers Programmes hosted	2 Traditional Healers Programmes hosted by 31 December 2023	2 Traditional Healers Programme hosted by 29 February 2024	Host 2 Traditional Healers Programmes by 31 March 2025	2 Traditional Healers Programmes were hosted	Achieved	363 660,00	N/A	N/A	Signed reports and attendance registers	Office of the Municipal Manager	All Wards
F5	F5.1	F5.1.1		Reduce impact of Natural and other disasters with Municipality	Implementation of Disaster Management Plan	Disaster Management Plan	Date by which the Disaster Management Plan submitted to council for approval	N/A	N/A	Submit Reviewed Disaster Management Plan to council for approval by 31 May 2025	Disaster Management Plan was reviewed and submitted to council for approval on the 27th of March 2025	Achieved	0,00	N/A	N/A	Minutes, Attendance register and Council Resolution	Corporate and Community Services	Institutional

16 CONCLUSION

uMfolozi Municipality's performance serves as a yardstick to measure the level of service delivery that the Municipality can deliver to its communities. The 2024/2025 financial year showed an improved performance with an achievement rate of 91% as compared to the previous year's 85%, this indicates that the Municipality works tirelessly to ensure that the needs of the people are met in line with the approved IDP.

There are some areas of improvement which the Municipality is working on, to ensure that optimum performance is achieved. It is not feasible for the municipality to reach and satisfy all the citizens of the municipality since the Municipality is grant dependent and does not generate enough revenue to service all wards equally. The Municipality will continue to direct the minimal funds available to its people according to priorities depicted on the IDP.

28 |08| 2025

The Municipal Manger

Mr. F.S Mazibuko

Date

CHAPTER 4: ORGANISATIONAL DEVELOPMENT PERFROMANCE (PERFORMANCE REPORT PART II)

INTRODUCTION TO ORGANISATIONAL CEVELOPMENT PERFORMANCE

COMPONENT A: INTRODUCTION TO THE MUNICIPAL PERSONNEL

4.1 EMPLOYEES TOTAL, TURNOVER AND VACANCIES

Staff Vacancies

The municipality routinely publishes job adverts on its website. As of mid-2024, open roles included:

- Municipal Manager
- SM: Technical Services SM: Corporate & Community Services
- Procurement Officer
- Interns
- Financial Services staff
- EPWP workers (168 positions)

The 2022/23 financial statements indicate increased advertising costs tied to filling senior-level vacancies.

Staff Turnover

No specific turnover data (e.g. average tenure, exit rates) was found in recent reports.

uMfolozi Municipality has low turnover.

Key Takeaways

1. Vacancies are actively advertised, especially senior roles, Officials and EPWP posts.

2. No explicit turnover statistics were found in the latest reports.

3. National municipal trends suggest moderate-to-low turnover.

4. Increased advertising costs point to ongoing recruitment efforts for key roles.

COMPONENT B: MANAGING THE MUNCIPAL WORKFORCE

4.2 POLICIES

4.3 INJURY, SICKNESS AND SUSPENSION

4.4 PERFORMANCE REWARDS

COMPONENT C: CAPICITATING THE MUNICIPAL WORKFORCE

4.5 SKILLS DEVELOPMENT AND TRAINING

COMPONENT D: MANAGING THE WORKFORCE EXPENDITURE

4.6 EMPLOYEE EXPENDITURE

CHAPTER 5: FINANCIAL PERFORMANCE

COMPONENT A: STATEMENTS OF FINANCIAL PERFORMANCE

5.1 STATEMENTS OF FINANCIAL PERFORMANCE

uMfolozi Local Municipality

(Registration number :KZN281)
Annual Financial Statements for the year ended 30 June 2025

Statement of Financial Performance for the period ended on 30 June 2025

Figures in Rand Note(s) 2025 2024
Restated*
Revenue
Revenue from exchange transactions
Service charges 14 756,867 698,029
Construction contracts 24 3,177,026 3,966,448
Rental of facilities and equipment 15 1,094,768 1,039,103
License and permits 16 66,765 10,322
Operational revenue 17 1,978,615 463,152
Interest revenue 18 5,863,584 4,595,142
Total revenue from exchange transactions 12,937,625 10,772,196
Revenue from non-exchange transactions
Taxation revenue
Property rates 19 44,483,065 43,264,924
Licences and permits (Non-exchange) 20 364,140 403,257
Interest on outstanding receivables 21 2,017,354 1,320,861
Transfer revenue
Government grants and subsidies 22 235,628,008 217,681,176
Fines, penalties and forfeits 23 530,053 613,273
Total revenue from non-exchange transactions 283,022,620 263,283,491
Total revenue 25 **295,960,245 274,055,687**
Expenditure
Employee related costs 26 (88,904,639) (85,135,112)
Remuneration of councillors 27 (14,682,865) (14,576,008)
Depreciation, impairment loss and amortisation 28 (32,473,757) (30,440,598)
Finance costs 29 (445,053) (517,552)
Lease rentals on operating lease 30 (975,885) (934,715)
Debt Impairment 31 (2,554,459) (7,476,444)
Bad debts written off (89,000) -
Inventory consumed 32 (1,544,252) (2,211,226)
Contracted services 33 (52,172,823) (59,678,175)
Transfers and subsidies 34 (2,237,188) (5,386,110)
Operational costs 35 (49,441,260) (52,987,086)
Total expenditure (245,521,181) (259,343,026)
Operating surplus 50,439,064 14,712,661
Gain on disposal of assets and liabilities 269,347 154,034
Gain on newly identified assets - 59,493
Actuarial gains/(losses) 13 (101,122) 57,000
Impairment gains/(losses) and reversals 36 (5,450,774) 874,381
(5,282,549) 1,144,908
Surplus for the year 45,156,515 15,857,569
* See Note 47

6

5.2 GRANTS

5.3 ASSET MANAGEMENT

Repairs and Maintenance Expenditure: 2024/2025				
				R'000
	Original Budget	Adjustment Budget	Actual	Budget Variance %
Repairs and Maintenance Expenditure	R13 996 000	R13 464 000	R13 426 000	0.3%

5.4 FINACIAL RATIOS BASED ON THE KEY PERFORMANCE INDICATOR

Comment on Liquidity Ratio: CR=CA/CL,98 434 393 / 24 026 939 = 4.09
The municipality's current ratio remains positive, with current assets exceeding current liabilities. This reflects sound financial management and the ability to meet short-term obligations

Comment on Cost Coverage: CCE-UCG/ TOE 45 687 572- 4 160 526 / 239 853 621= 0.17
The municipality is able to meet all its obligations for monthly services, indicating sound short-term financial health. The municipality's cash coverage ratio stands at 4 months, which exceeds the generally accepted norm of 1 to 3 months.

Comment on Total Outstanding Service Debtors: TOSD/TRS*100, 2 298 145/756 867 = 303
The municipality is struggling to collect payments which indicates poor credit control and the issue of affordability amoung customers.Credit control will be monitors closely by the municipality to avoid high outstanding amounts.

Comment on Debt Coverage: CCE/TOSD, 45 687 572/2 298 145 = 19.96

Comment on Employee Costs: ERC+CR/TOE*100, 88 493 261 + 14 682 865/ 239 853 621= 43.01%
The Municipality has exceeded the norm range. Salary Threshold norm range of 25% to 40%as per Circular No.71.

Comment on Repairs and Maintenance: TRM / PPE+ IP*100, 13 990 968 / 414 786 631 = 3.37%
Repairs and Maintenance is 3.3% of the property plant and equipment, this is below the norm of 8%,

COMPONENT B: SPENDING AGAINST CAPITAL PROJECT

5.5 CAPITAL EXPENDITURE

Capital expenditure relates mainly to construction projects that will have value lasting over many years. Capital expenditure is funded from grants, borrowings and operating expenditure and surpluses. Capital Projects are financed by MIG. 100% of Capital Expenditure spent by 30 June 2025.

5.6 SOURCE OF FINANCE

5.7 CAPITAL SPENDING ON 5 LARGEST PROJECTS

5.8 BASIC SERVICE AND INFRASTRUCTURE BACKLOGS – OVERVIEW

COMPONENT C: CASH FLOW MANAGEMENT AND INVESTMENTS

5.9 CASH FLOW

5.10 BORROWINGS AND INVESTMENTS

5.11 PUBLIC PRIVATE PARTNERSHIP

COMPONENT C: CASH FLOW MANAGEMENT AND INVESTMENTS

5.12 SUPPLY CHAIN MANAGEMENT

In terms of Section 111 of Municipal Finance Management Act each municipality must have and implement Supply Chain Management Policy and the policy be reviewed annually to ensure that it complies with the legislative requirements.
As such uMfolozi Local Municipality's Supply Chain Management Policy was approved and adopted by council. Regulation3(1) a , requires that the Accounting Officer review the SCM Policy at least once annually to ensure that it is aligned with the new legisltive requirements. The policy was reviewed by council on the annual date the budget was adopted

SUPPLY Chain Management Unit
Regulation 7 states the following:
a. Each municipality must establish a supply chain management unit to implement its supply chain management policy
b. A supply chain management unit must, where possible, operate under the direct supervision of the Chief Financial Officer or an official to whom this duty has been delegated in terms of section 82 of the act (MFMA)

The Umfolozi municipality has established Supply Chain Management Unit that operates under direct supervision of the CFO.
The Supply Chain Management Unit in terms of the legislation is responsible for the following prescribed functions:
Demand management
Acquisition Management
Logistics management
Disposal management
On a continuous basis, the SCM unit of the municipality aims to improve on the operational processes and procedures pertaining to Supply Chain Management's part thereof, Standard Operating Procedures will be reviewed and implemented to streamline internal process by removing obstacles that delay service delivery unnecessarily. This will ensure continuous development of best practices to achieve a clean audit opinion.

Staff Complement

Lungisani Buthelezi- Supply Chain Manager

Mthobisi Mthethwa-Accountant Supply Chain

Sabelo Dladla-Administration Officer Supply Chain

5.13 GRAP COMPLIANCE

GRAP Compliance

GRAP is the acronym for Generally Recognized Accounting Practice, and it provides the rules by which municipalities are required to maintain financial accounts. Successful GRAP compliance will ensure that the municipal accounts are comparable and more informative for the municipality. It will also ensure that the municipality is more accountable to its citizens and other stakeholders. Information on GRAP compliance is needed to enable National Treasury to assess the pace of progress and consider the implications.

GRAP Compliance Assets Register was prepared and submitted to AG to support the AFS.

GRAP Compliance Annual Financial Statements were prepared and submitted to Auditor General by 31August 2024. The final Audited Annual Financial Statements are attached as an ANNEXURE. The Audit Report is also attached and Management Action Plan to address AG Findings.

And Service Charges.

The municipality levies rates to all properties that are reflected in the municipal valuation roll. A supplementary valuation roll was submitted to council and is being implemented. Policy viewed and adopted by the municipality in this regard. The municipality further ensured that a gazette is promulgated for the levying of property rates. A tariff policy was also adopted by council and further gazette for the levying of property rates. Properties are charged a tariff based of the tariffs as approved by council. It must also be further noted that the revenue that is derived from the property rates is R 43 596 461 which is R13 498 487 more than our anticipated budget of the municipality. A strategy was developed to somewhat increase revenue collected from rates. The municipality also appointed the services of a debt collector to increase revenue collection.

Below is a reconciliation of debtors as at 30 June 2024 (USE AMOUNTS SHOWN IN THE AFS)

Description	2024 FY	2023 FY
Property Rates	R25 328 808	R8 235 465
Refuse Removal	R518 988	R320 595
Traffic Fines	R100 050	R78 664
Vat Receivable	R761 445	R1 999 438
Other Receivables	R1 842 601	R1 648 459
TOTAL	R28 451 843	R 12 203 957

CHAPTER 6: AUDITOR GENERAL FINDINGS

COMPONENT A: AUDITOR GENERAL OPINION OF FIANACIAL STATEMENTS

6.1 2023-2024 AUDITOR GENERAL REPOR

AUDIT REPORT

uMfolozi Local Municipality

2023-24

Report of the auditor-general to the KwaZulu-Natal Provincial Legislature and the council on uMfolozi Local Municipality

Report on the audit of the financial statements

Opinion

1. I have audited the financial statements of the uMfolozi Local Municipality set out on pages xx to xx, which comprise the statement of financial position as at 30 June 2024, statement of financial performance, statement of changes in net assets, cash flow statement and statement of comparison of budget and actual amounts for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.

2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the uMfolozi Local Municipality as at 30 June 2024 and its financial performance and cash flows for the year then ended in accordance with the South African Standards of Generally Recognised Accounting Practice (SA standards of GRAP) and the requirements of the Municipal Finance Management Act 56 of 2003 (MFMA) and the Division of Revenue Act 5 of 2023 (Dora).

Basis for opinion

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the financial statements section of my report.

4. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' *International code of ethics for professional accountants (including International Independence Standards)* (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.

5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matter

6. I draw attention to the matter below. My opinion is not modified with respect of this matter.

Material impairments – Receivables from non-exchange transactions

7. As disclosed in note 4 to the financial statements, the municipality recognised an allowance amounting to R18,90 million (2022-23: R 11,73 million) for the impairment of receivables from non-exchange transactions as the recoverability of these amounts was considered to be doubtful.

Other matter

8. I draw attention to the matter below. My opinion is not modified with respect of this matter.

Unaudited disclosure notes

9. In terms of section 125(2)(e) of the MFMA, the municipality is required to disclose particulars of non-compliance with the MFMA in the financial statements. This disclosure requirement did not form part of the audit of the financial statements and, accordingly, I do not express an opinion on it.

Responsibilities of the accounting officer for the financial statements

10. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with SA standards of GRAP and the requirements of the MFMA and Dora; and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

11. In preparing the financial statements, the accounting officer is responsible for assessing the municipality's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the municipality or to cease operations or has no realistic alternative but to do so.

Responsibilities of the auditor-general for the audit of the financial statements

12. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists.Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

13. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor's report. This description, which is located at page 10, forms part of our auditor's report.

Report on the audit of the annual performance report

14. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance against predetermined objectives for the selected key performance area (KPA) presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.

15. I selected the following KPA presented in the annual performance report for the year ended 30 June 2024. I selected a KPA that measures the municipality's performance on its primary mandated functions and that is of significant national, community or public interest.

KPA	Page numbers	Purpose
Basic service delivery	XX	To ensure the provision of basic services and creation of a safe and healthy environment to municipality communities

16. I evaluated the reported performance information for the selected KPA against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery of its mandate and objectives.

17. I performed procedures to test whether:

- the indicators used for planning and reporting on performance can be linked directly to the municipality's mandate and the achievement of its planned objectives
- all the indicators relevant for measuring the municipality's performance against its primary mandated and prioritised functions and planned objectives are included
- the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements
- the targets can be linked directly to the achievement of the indicators and are specific, time-bound and measurable to ensure that it is easy to understand what should be delivered and by when the required level of performance as well as how performance will be evaluated
- the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
- the reported performance information is presented in the annual performance report in the prescribed manner and is comparable and understandable
- there is adequate supporting evidence for the achievements reported and for the measures taken to improve performance.

18. I performed the procedures for the purpose of reporting material findings only; and not to express an assurance opinion or conclusion.

19. I did not identify any material findings on the reported performance information for the selected KPA.

Other matters

20. I draw attention to the matters below.

Achievement of planned targets

21. The annual performance report includes information on reported achievements against planned targets and provides explanations for measures taken to improve performance.

22. The table that follows provides information on the achievement of planned targets and lists the key service delivery indicators that were not achieved as reported in the annual performance report. The measures taken to improve performance are included in the annual performance report on pages xx to xx

KPA 2 - Basic service delivery

Targets achieved: 75%

Budget spent: 130%

Key indicators not achieved	Planned target	Reported achievement
Percentage of electrification line upgraded by 30 June 2024	100%	57%
Number of community halls constructed by 30 June 2024	2	0
Number of sport fields constructed by 30 June 2024	1	0
Number of wards with access to free weekly waste refuse removal by 30 June 2024	7	0

Material misstatement

23. I identified a material misstatement in the annual performance report submitted for auditing. This material misstatement was in the reported performance information for the basic service delivery KPA. Management subsequently corrected the misstatement, and I did not include any material finding in this report.

Report on compliance with legislation

24. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the municipality's compliance with legislation.

25. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.

26. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the municipality, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor's report.

27. The material findings on compliance with the selected legislative requirements, presented per compliance theme, are as follows:

Annual financial statements

28. The financial statements submitted for auditing were not prepared in all material respects in accordance with the requirements of section 122(1) of the MFMA. Material misstatements of non-current assets and disclosure items identified by the auditors in the submitted financial statements were subsequently corrected resulting in the financial statements receiving an unqualified audit opinion.

Expenditure management

29. Reasonable steps were not taken to prevent the unauthorised expenditure of R39,03 million, as disclosed in note 47 to the financial statements, in contravention of section 62(1)(d) of the MFMA. The majority of the unauthorised expenditure was due to lack of controls to ensure that all spending was within the allocated budget.

30. Reasonable steps were not taken to prevent the irregular expenditure of R71,17 million as disclosed in note 49 to the financial statements, in contravention of section 62(1)(d) of the MFMA. The majority of the irregular expenditure was caused by breach of municipal supply chain management regulations.

Consequence Management

31. Unauthorised expenditure incurred by the municipality was not investigated to determine if any person is liable for the expenditure, as required by section 32(2)(a) of the MFMA.

32. Irregular expenditure incurred by the municipality were not investigated to determine if any person is liable for the expenditure, as required by section 32(2)(b) of the MFMA.

33. Fruitless and wasteful expenditure incurred by the municipality was not investigated to determine if any person is liable for the expenditure, as required by section 32(2)(b) of the MFMA.

Procurement and Contract Management

34. Some of the quotations were accepted from bidders whose tax matters had not been declared by the South African Revenue Service to be in order, in contravention of SCM regulation 43. Similar non-compliance was also reported in the prior year.

35. The preference point system was not applied on some of the procurement of goods and services as required by section 2(1)(a) of the Preferential Procurement Policy Framework Act. Similar non-compliance was also reported in the prior year.

36. Goods and services within the prescribed transaction value for competitive bids were procured without inviting competitive bids, as required by SCM Regulation 19(a). Similar non-compliance was also reported in the prior year.

Other information in the annual report

37. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the financial statements, the auditor's report and the selected key performance area presented in the annual performance report that have been specifically reported on in this auditor's report.

38. My opinion on the financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.

39. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected key performance area presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

40. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, and if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary.

Internal control deficiencies

41. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.

42. The matters reported below are limited to the significant internal control deficiencies that resulted in the material findings on compliance with legislation included in this report.

43. Slow response by leadership and management to respond to the audit action plan resulted in failure to demonstrate sufficient oversight and accountability in their respective areas of responsibility. This was evidenced by recurring material misstatements in the annual financial statements and annual performance report, as well as significant non-compliance within the scoped-in subject matters.

Material irregularities

44. In accordance with the PAA and the Material Irregularity Regulations, I have a responsibility to report on material irregularities identified during the audit and on the status of material irregularities as previously reported in the auditor's report.

Status of previously reported material irregularities

Value-Added Taxation (VAT) consultancy services

45. The municipality failed to comply with section 62(1)(a) of the MFMA, which states that " the accounting officer of a municipality is responsible for managing the financial administration of the municipality and must for this purpose take all reasonable steps to ensure that the resources of the municipality are used effectively, efficiently and economically."

46. In this regard, the municipality entered into a contract for the provision of VAT services for a period of three (3) years. There was no evidence of a needs assessment being done before the services were procured nor was there evidence of skills transfer over the period that the service provider rendered services. This resulted in the uneconomic utilisation of municipal resources.

47. The accounting officer was notified of this material irregularity on 10 May 2023 and invited to make a written submission on the actions taken or to be taken to address the matter.

48. The following actions have been taken by the accounting officer to resolve the material irregularity:

- The contract with the service provider was terminated on 30 April 2024.
- As part of the skills transfer, the service provider conducted training for the accountants on the completion of tax returns on 30 May 2022.
- The job descriptions for the revenue and expenditure accountants were updated to include the completion of the VAT returns.

49. The accounting officer has taken appropriate actions to address the material irregularity and the material irregularity is resolved.

Auditor - General

Pietermaritzburg

30 November 2024

AUDITOR-GENERAL
SOUTH AFRICA

Auditing to build public confidence

Annexure to the auditor's report

The annexure includes the following:

- The auditor-general's responsibility for the audit
- The selected legislative requirements for compliance testing

Auditor-general's responsibility for the audit

Professional judgement and professional scepticism

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for selected key performance area and on the municipality's compliance with selected requirements in key legislation.

Financial statements

In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the municipality's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the municipality to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a municipality to cease operating as a going concern
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Communication with those charged with governance

I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the accounting officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.

Compliance with legislation – selected legislative requirements

The selected legislative requirements are as follows:

Legislation	Sections or regulations
Municipal Finance Management Act 56 of 2003	Sections: 1, 11(1), 13(2), 14(1), 14(2)(a), 14(2)(b), 15, 24(2)(c)(iv), 28(1), 29(1), 29(2)(b), 32(2), 32(2)(a), 32(2)(a)(i), 32(2)(a)(ii), Sections: 32(2)(b), 32(6)(a), 32(7), 53(1)(c)(ii), 54(1)(c), 62(1)(d), 63(2)(a), 63(2)(c), 64(2)(b), 64(2)(c), 64(2)(e), 64(2)(f), Sections: 64(2)(g), 65(2)(a), 65(2)(b), 65(2)(e), 72(1)(a)(ii), 112(1)(j), 116(2)(b), 116(2)(c)(ii), 117, 122(1), 122(2), 126(1)(a), Sections: 126(1)(b), 127(2), 127(5)(a)(i), 127(5)(a)(ii), 129(1), 129(3), 133(1)(a), 133(1)(c)(i), 133(1)(c)(ii), 170, 171(4)(a), 171(4)(b)
MFMA: Municipal budget and reporting regulations, 2009	Regulations: 71(1)(a), 71(1)(a)(b), 71(2)(a), 71(2)(b), 71(2)(d), 72(a), 72(b), 72(c)
MFMA: Municipal Investment Regulations, 2005	Regulations: 3(1)(a), 3(3), 6, 7, 12(2), 12(3)
MFMA: Municipal Regulations on financial Misconduct Procedures and Criminal Proceedings, 2014	Regulations: 5(4), 6(8)(a), 6(8)(b), 10(1)
MFMA: Municipal Supply Chain Management Regulations, 2017	Regulations: 5, 12(1)(c), 12(3), 13(b), 13(c), 16(a), 17(1)(a), 17(1)(b), 17(1)(c), 19(a), 21(b), 22(1)(b)(i), 22(2), 27(2)(a), 27(2)(e), Regulations: 28(1)(a)(i), 29(1)(a), 29(1)(b), 29(5)(a)(ii), 29(5)(b)(ii), 32, 36(1), 36(1)(a), 38(1)(c), 38(1)(d)(ii), 38(1)(e), 38(1)(g)(i), Regulations: 38(1)(g)(ii), 38(1)(g)(iii), 43, 44, 46(2)(e), 46(2)(f)
Construction Industry Development Board Act 38 of 2000	Regulations: 17, 25(7A)
Construction Industry Development Board Regulations, 2004	Regulations: 17, 25(7A)
Division of Revenue Act	Sections: 11(6)(b), 12(5), 16(1); 16(3)
Municipal Property Rates Act 6 of 2004	Section: 3(1
Municipal Systems Act 32 of 2000	Sections: 25(1), 26(a), 26(c), 26(h), 26(i), 29(1)(b)(ii), 34(a), 34(b), 38(a), 41(1)(a), 41(1)(b), 41(1)(c)(ii), 42, 43(2), Sections: 54A(1)(a),56(1)(a), 57(2)(a), 57(6)(a), 66(1)(a), 66(1)(b), 67(1)(d), 74(1),96(b)
MSA: Disciplinary Regulations for Senior Managers, 2011	Regulations: 5(2), 5(3), 5(6), 8(4)

Legislation	Sections or regulations
MSA: Municipal Planning and Performance Management Regulations, 2001	
MSA: Municipal Performance Regulations for Municipal Managers and Managers Directly Accountable to Municipal Managers, 2006	Regulations: 2(3)(a), 4(4)(b), 8(1), 8(2), 8(3)
MSA: Regulations on Appointment and Conditions of Employment of Senior Managers, 2014	Regulations: 17(2), 36(1)(a)
MSA: Municipal Staff Regulations	Regulations: 7(1),31
Prevention and Combating of Corrupt Activities Act 12 of 2004	Section: 34(1)
Preferential Procurement Policy Framework Act 5 of 2000	Sections: 2(1)(a), 2(1)(f)
Preferential Procurement Regulations, 2017	Regulations: 4(1), 4(2), 5(1), 5(3), 5(6), 5(7), 6(1), 6(2), 6(3), 6(6), 6(8), 7(1), 7(2), 7(3), 7(6), 7(8), 8(2), 8(5), 9(1), 10(1), 10(2), Regulations: 11(1), 11(2)
Preferential Procurement Regulations, 2022	Regulations: 4(1), 4(2), 4(3), 4(4), 5(1), 5(2), 5(3), 5(4)

CHAPTER 1: EXECUTIVE SUMMARY

COMPONENT A: MAYOR'S FOREWORD

It is with great pride that I present the uMfolozi Municipality's Annual Report for the past financial year. This document isn't just a collection of facts and figures; it's our community's story, a testament to our shared journey and the progress we've made together.

Our commitment to serving you begins with listening. The projects we have successfully completed this past year—from new roads to community halls—are a direct result of the priorities you raised with us during the 2023/2024 financial year's IDP roadshows. We heard your voices, and we responded.

This is a cycle of progress that we are committed to. We recently embarked on a new round of IDP roadshows to guide our future work, and the incredible participation from all 18 wards once again shows the power of our community working together. We are confident that this feedback will lead to another year of meaningful change, just as it has in the past.

We have a number of accomplishments to be proud of. We completed the construction of six new gravel roads, stretching a total of 13.05 kilometres, making it easier for our residents to travel. We also built and finished two new community halls and completed one of our two planned sports fields, creating new spaces for our community to gather and play.

Beyond infrastructure, we've worked to improve daily life for our families. We now provide free weekly waste removal to 10 wards, and we've ensured that 1,669 households receive the free basic services they deserve. Our local economy is growing, too, thanks to Mayoral LED support in all 18 wards and successful programmes for our local farmers.

While we've made significant strides, we know there is still much to do. The needs you shared with us for better roads, water, electricity, and housing will continue to be our top priority. I want to extend my heartfelt thanks to every community member, our dedicated municipal staff, and my fellow councillors for your unwavering commitment. Together, we are building a stronger, more vibrant uMfolozi for everyone

Sethembe, we work for you.

His Worship, The Mayor
Cllr. XM Bhengu

COMPONENT B: EXECUTIVE SUMMARY

1.1. MUNICIPAL MANAGER'S OVERVIEW

It's with a great sense of purpose and accountability that I provide this overview of the uMfolozi Municipality's performance for the 2024/2025 financial year. This report reflects our commitment to sound governance, fiscal discipline, and sustainable service delivery

Our dedication to financial integrity remains the bedrock of our operations. I'm pleased to report that the municipality has achieved its fifth consecutive unqualified audit opinion from the Auditor-General. This consistent clean audit record is a testament to our robust financial controls. A particularly significant achievement this year is the improvement of our Audit of Predetermined Objectives from a qualified opinion to an unqualified one, demonstrating our enhanced ability to measure and report on our performance accurately and transparently.

The 2024/2025 financial year was marked by a period of interim leadership, but our institution demonstrated remarkable stability and resilience. I want to acknowledge the contributions of the Acting Municipal Manager, who served for 10 months, as well as the acting senior managers for Community and Corporate Services (7 months) and Technical Services (4 months). A key strategic decision by the Council was the resolution to combine the Community and Corporate Services positions, a move aimed at enhancing efficiency. By June 30, 2025, our institutional stability was strong, with all but one senior position filled.

Our operational excellence was externally recognized this year. We were honored to receive a Certificate of Recognition for being the most functional Community Service Centre. We were also acknowledged for the Best 4th Industrial Revolution Initiative, a testament to our forward-thinking approach and the hard work of our staff. A highlight of our community initiatives was the three-week digital skills training programme we hosted in partnership with the Moses Kotane Research Institute. Held at the uMfolozi Thusong Centre, this initiative embodies our commitment to empowering our youth with valuable skills.

In closing, the 2024/2025 financial year was a period of notable achievement. We demonstrated our ability to maintain stability and achieve success, all while remaining accountable to the community we serve. My sincere thanks go to the Council and to His Worship, the Mayor, for their trust and for the opportunity to lead the administration. I also extend my gratitude to the entire municipal staff for their unwavering dedication and to the community for their continued partnership.

The Municipal Manger
Mr. F.S Mazibuko

Appendices Description

Appendix A: Councillors, Committee Allocation and Council Attendance

Councils, Committee Allocated and Council Attendance

Council Members	Full Time/ part time FT/PT	Committee Allocated	Ward and/or Party Rep represented	Percentage Council Meetings Attended %	Percentage Apologies for non-attendance %
Cllr X.M Bhengu	Full Time	His Worship the Mayor Finance Portfolio Chair and Technical Portfolio Chair	Ward 12 - IFP	100%	00%
Cllr T.M Biyela	Part Time	Corporate Portfolio Chair & Finance Portfolio member	Ward 08-IFP	100%	00%
Cllr M.M Mthiyane	Full Time	Speaker of Council	PR-IFP	100%	00%
Cllr G.M Khumalo	Part Time	Community Portfolio member	Ward 01-IFP	100%	00%
Cllr AM Mtshali	Part Time	Corporate Portfolio member	Ward 02-IFP	91%	00%
Cllr E.S. Mthethwa	Part Time	MPAC member	Ward 03-IFP	100%	00%
Cllr T.Z Mdhletshe	Part Time	MPAC member	Ward 04-IFP	100%	00%
Cllr M.N Nxumalo	Part Time	Councillor	Ward 05-ANC	81.8%	18.2%
Cllr C. Makhunga	Part Time	Whip of Council & Corporate Portfolio member	Ward 06-IFP	100%	00%
Cllr B.T Ntombela	Part Time	Finance Portfolio member	Ward 07-ANC	63.6%	34.4
Cllr S.G. Mthethwa	Part Time	MPAC member	Ward 09-IFP	100%	00%
Cllr S.Z. Mtetwa	Full Time	MPAC Chairperson	Ward 10-IFP	100%	00%
Cllr P.M. Gumbi	Part Time	Technical Portfolio member	Ward 11-ANC	63.6%	34.4%
Cllr T. Ndimande	Part Time	Technical Portfolio member	Ward 13-IFP	100%	00%
Cllr N. S. Ngubane	Part Time	Community Portfolio Chair	Ward 14-IFP	100%	00%
Cllr N. Conco	Part Time	Technical Portfolio member	Ward 15-IFP	100%	00%
Cllr P.B. Sithole	Part Time	MPAC member	Ward 16-ANC	90.9%	9.1%
Cllr S.E. Sibiya	Part Time	MPAC member	Ward 17-IFP	100%	00%
Cllr M.E Shobede	Part Time	Finance Portfolio member	Ward 18-IFP	100%	00%
Cllr S.M. Shabangu	Part Time	Community Portfolio member	PR-IFP	100%	00%
Cllr M.B. Makhaza	Part Time	MPAC member	PR-IFP	81.8%	18.2%

Cllr K Mlambo	Part Time	MPAC member	PR-IFP	100%	00%
Cllr R.L.R Keyser	Part Time	Finance Portfolio member	PR-ANC	81.8%	18.2%
Cllr T.D. Ngwenya	Part Time	Corporate Portfolio member	PR-ANC	81.8%	18.2%
Cllr S.P. Mpanza	Part Time	Community Portfolio member	PR-ANC	90.9%	9.1%
Cllr S.S. Gazu	Part Time	Community Portfolio member	PR-ANC	90.9%	9.1%
Cllr S.R. Thabethe	Part Time	Technical Portfolio member	PR-ANC	90.9%	9.1%
Cllr B.S Bhengu	Part Time	Corporate Portfolio member	PR-ANC	81.8%	18.2%
Cllr H.B Hadebe	Part Time	MPAC member	PR-ANC	81.8%	18.2%
Cllr K.S.C. Msweli	Part Time	MPAC member	PR-ANC	63.6%	36.4%
Cllr S.A. Ngema	Part Time	MPAC member	PR-ANC	90.9%	9.1%
Cllr T.N. Msweli	Part Time	MPAC member	PR-EFF	63.6%	34.6%
Cllr T.S.W. Ndawonde	Part Time	Councillor	PR-EFF	100%	0%
Cllr M. Shabalala	Part Time	Councillor	PR-EFF	72.7%	27.3
Cllr B.V Mhlongo	Part Time	MPAC member	PR-NFP	72.7%	27.3

*Note: *Councillors appointed on a proportional basis do not have wards allocates to them.*
T A

Appendix B: Committee and Committee Purpose

Committees (other than Mayoral / Executive Committee) and Purposes of Committees

Municipal Committees	Purpose of Committees
Council	- Approves by-laws; - Assigns the administration of by-laws to the Municipal Manager and the respective Heads of Department; - Determines overall strategic policy applicable to the municipality as a whole which gives macro direction to its executive and which guides the formulation of all other policies; - Approves the Integrated Development Plan; - Elects members of the Executive Committee, the Mayor, Deputy Mayor and Speaker; - Delegates appropriate decision making powers in terms of section 59(1) (a) of the Systems Act; - May remove the Speaker, Mayor and/or Deputy Mayor and one or more of the members of the Executive Committee from office in terms of applicable legislative prescripts; - Establishes committees in terms of section 79 and section 80 of the Structures Act; - Grants leave to Councillors from meetings of the council; - Approves Rules of Order of Council; - Determines political structures of council;

- Bestows civic honours, and the naming of public places and municipal buildings after persons;
- Establishes a performance management system and annually appoints a Performance Management Audit Committee;
- Establishes a multi-jurisdictional municipal service district;
- Approves the movement of funds between main segments into which the budget of the municipality is divided for the different departments, by means of the adjustments budget, in terms of the requirements of the MFMA;
- Receives, deliberates and decides on audit reports;
- Appoints a municipal manager;
- Appoints an acting municipal manager or acting Head of Department;
- Appoints, after consultation with the municipal manager, managers or acting managers directly accountable to the municipal manager and determines their conditions of service;
- Determines a policy framework for the staff establishment;
- Disposes of immovable property in terms of section 14 and 111 of the MFMA;
- Determines councillor remuneration within the applicable legislative framework;
- Designates full-time councillor positions and authorizes applications to the MEC for Local Government for determination of full-time positions;
- Appoints or nominates councillors and/or officials to attend international meetings/ conferences/ seminars, etc;
- Appoints councillors to portfolio committees;
- Approves council's annual budget and any amendment thereto;
- Determines and imposes rates, levies, duties and tariffs;
- Raises loans;
- Adopts, maintains and implements a credit control and debt collection policy and a rates and tariff policy which complies with the Systems Act and the MPRA, which rates and tariff policy must be reviewed annually;
- Considers and deals with the annual report of the municipality and adopts an oversight report containing the council comment on the annual report, including a statement whether the council
  - has approved the annual report with or without reservations;
  - has rejected the annual report; or
- has referred the annual report back for revision of those components that can be revised

Executive Committee

The Executive Committee reports to, and is accountable to Council –

- Reviews the performance of the municipality in order to improve:

a) the economy, efficiency and effectiveness of the municipality;
b) the efficiency of credit control and revenue and debt collection services; and
c) the implementation of the municipality's by-laws;

- Monitors the management of the municipality's administration in accordance with the policy directions of the municipal council (output monitoring);
- Oversees the provision of services to communities in the municipality in a sustainable manner;
- Annually reports on the involvement of communities and community organizations in the affairs of the municipality;
- Considers recommendations on the alignment of the IDP and the budget received from the relevant councillors;
- Ensures that regard is given to public views and reports on the effect of consultation on the decisions of the council;
- Makes recommendations to council regarding:-

a) the adoption of the estimates of revenue and expenditure, as well as capital budgets and the imposition of rates and other taxes, levies and duties;
b) the passing of by-laws; and

c) the raising of loans.
d) approval or amendment of the IDP
e) appointment and conditions of service of Municipal Manager and heads of departments

- ❖ Deals with any other matters referred to it by the council and submits a recommendation thereon for consideration by the council;
- ❖ Attends to and deals with all matters delegated to it by council in terms of the Municipal Systems Act;
- ❖ Recommends appointment of chairperson/s from the members of the Executive Committee, for any committee established by council in terms of section 80 of the Structures Act to assist the Executive Committee;
- ❖ Delegates any powers and duties of the Executive Committee to any Section 80 committee;
- ❖ Varies or revokes any decisions taken by a section 80 committee, subject to vested rights;
- ❖ Develops strategies, programmes and services to address priority needs of the municipality through the IDP and estimates of revenue and expenditure, taking into account any applicable national and provincial plans and submits a report to, and recommendations thereon, to the council;
- ❖ Subject to applicable legislation, recommends or determines the best methods, including partnerships and other approaches to deliver services, programmes and projects to the maximum benefit of the community;
- ❖ Identifies and develops criteria in terms of which progress in the implementation of services, programmes and objectives to address the priority needs of the municipality can be evaluated, which includes key performance indicators which are specific to the municipality and common to local government in general;
- ❖ Manages the development of the performance management system, assigns responsibilities in this regard to the municipal manager and submits the proposed performance management system to council for consideration;
- ❖ Monitors progress against the said key performance indicators;
- ❖ Receives and considers reports from committees in accordance with the directives as stipulated by the Executive Committee;
- ❖ Elects a chairperson to preside at meetings if both the mayor and deputy mayor are absent from a meeting in the event of there being a quorum present at such a meeting, if the Mayor failed to designate a member of ExCo in writing to act as Mayor;
- ❖ Considers appeals from a person whose rights are affected by a decision of the municipal manager in terms of delegated powers, provided that the decision reached by this committee may not retract any rights that may have accrued as a result of the original decision.
- ❖ Reports, in writing, to the municipal council on all decisions taken by ExCo at the next ordinary council meeting;
- ❖ Recommends to council after consultation with the relevant Portfolio Committee, policies where council had reserved the power to make policies itself;
- ❖ Recommends after consultation with the relevant Sect 79 Committee, rules of order of council meetings and approves rules of order for meetings of itself and any other committee;
- ❖ Makes recommendations to council on proposed political structures of council;
- ❖ Makes recommendations to council in respect of council's legislative powers;
- ❖ Determines strategic approaches, guidelines and growth parameters for the draft budget including tariff structures;

Corporate Services Portfo

The functional areas in which the Corporate Services Portfolio Committee operates are:

- Municipal Administration
- Secretariat
- Legal Services

lio Committee	■ Council Support ■ Policies and Procedures ■ Facilities Management (Municipal Building) ■ Skills Development and Training (both internally and externally) ■ Human Resources Management ■ Performance Management (staff below Section 56) ■ Information Services and Archives ■ Information Communication Technology (ICT) ■ Recruitment and Staff Appointment ■ Staff Benefits and Conditions of Service ■ Upliftment Programmes ■ Safety and Security ■ Labour Relations ■ Occupational Health and Safety ■ Employee Wellness ■ Auxiliary Services
Technical Services Portfolio Committee	The functional areas in which the Technical Services Portfolio Committee operates are: ❖ Water ❖ Electricity ❖ Sanitations ❖ Solid waste sites ❖ Regional Municipal airports ❖ Public works ❖ Business planning ❖ Project Management ❖ Contract Management ❖ Municipal Roads ❖ Town Development ❖ Municipal By-laws ❖ Coordination of Housing Development
Finance Portfolio Committee	The functional areas of in which the Finance Portfolio Committee will operate are: ❖ Budget preparation and implementation; ❖ Revenue and expenditure management; ❖ Mid-year budget and performance assessment; ❖ Revenue generation; ❖ Debt collection, credit control and loans; ❖ Supply chain management / procurement; ❖ Capital expenditure control; ❖ Investments; ❖ Asset and liability management; ❖ Internal audit and audit committee; ❖ Financial reporting and auditing; ❖ Contracts Management

	❖ Compliance with Municipal Finance Management Act
Community Services Portfolio Committee	The functional areas in which the Community Services Portfolio Committee will operate are: ❖ Environmental Health ❖ Disaster management ❖ Emergency Services and Fire Fighting ❖ Protection Services ❖ Traffic and Law Enforcement ❖ Public Transport ❖ Pounds ❖ Parks and Recreation ❖ Nature Conservation ❖ Sports and Recreation ❖ Public Works ❖ Public Amenities ❖ Refuse Removal ❖ Street Trading ❖ Noise Pollution ❖ Licensing and control of undertakings to sell liquor to the public ❖ Facilities for the accommodation, care and burial of animals ❖ Fresh produce markets ❖ Noise Pollution ❖ Solid Waste Management
Municipal Public Accounts Committee (MPAC)	The primary functions of the Municipal Public Accounts Committee are as follows: ❖ To consider and evaluate the content of the annual report and to make recommendations to Council when adopting an Oversight Report on the annual report; ❖ In order to assist with the conclusion of matters that may not be finalized, information relating to past recommendations made on the Annual Report, must also be reviewed. This relates to current in-year reports, including the quarterly, mid-year and annual reports; ❖ To examine the financial statements and audit reports of the municipality and the municipal entity, and in doing so, the committee must consider improvements from previous statements and reports and must evaluate the extent to which the Audit Committee and the Auditor General's recommendations have been implemented; ❖ To promote good governance, transparency and accountability in the use of municipal resources; ❖ To recommend or undertake any investigation in its area of responsibility, after reviewing any investigation report already undertaken by the Municipality or the Audit Committee; and ❖ To perform any other functions assigned to it through a resolution of council within its area of responsibility.
Audit Committee	

Appendix C: Third Tier Administrative structure

Third Tier Stricture

Directorate	Director/ Manager (state title and name)
Office of the Municipal Manager	Mr. FS MAZIBUKO
Chief Financial Officer	Mr. NT Nkosi

Senior Manager Corporate and Community Services	Mr. KH Zulu
Senior Manager Technical Services	Vacant

Appendix D: Functions of Municipality/Entity check IDP

Appendix E: Ward Reporting

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
1	Council Member: Cllr GM Khumalo Ward Committees: Mkhwanazi Zinhle S; Zungu Themba; Zwane Bright; Mavundla Bonisiwe; Mnguni Ntombenhle; Mthiyane Nomkhosi; Mthiyane;Thuleleni; Tembe James; Dube Gugu Cynthia; Jobe Phiwayinkosi	Yes	6	6	3
2	Council Member Cllr AM Mtshali Ward Committees: Mjadu Zazi; Gonya Bongani;Mlambo Zama ;Dlamini Bandlelihle ;Biyela;Simangaliso ; Mhlongo Hlengiwe; Ntshangase Mncedisi; Shandu Nokuthula; Hicks Geraldine; Barnes Russell	Yes	6	6	3
3	Council Member: Cllr ES Mthethwa Ward Committees: Gumede Rymond; Dludla Patience; Dlamini Sicelo; Mhlungu Bongiwe; Mbuyazi Celimpilo, Mthiyane Sicelo; Mthethwa Siphosethu; Mhlongo Joel; Zama Zamokuhle; Sibiya Thabani	Yes	6	6	3

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
4	Council Member: Cllr TZ Mdhletshe Ward Committees: Sigwaza Zibuyisile; Mtshali Sibongile; Mthembu Nkosinathi; Hlekwayo; Gugu; Moletsane Tsepo; Hlongwane Xolani B.; Zikhali Khuphukile; Hadebe Nkosinathi; Mkhwanazi Mzwakhile; Ncube Sabelo	Yes	6	6	3
5	Council Member Cllr MN Nxumalo Ward Committees: Zikhali Nkosikhona; Khumalo Thembelihle; Mthethwa Jahokwakhe; Zulu, Scelo; Buthelezi Senzo; Mngadi Fikile; Shelembe Bonginkosi; Biyela Cashile; Mthiyane Siyabonga; Mbuyazi Abton Maluza.	Yes	6	6	3
6	Council Member: Cllr C. Makhunga Ward Committees: Mayisa Sabelo; Mzobe Benzokuhle ; MbuyaziMakheni; Khumalo Thobani; Mbatha Mpisendlini Denis; Ntuli	Yes	6	6	3

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
	Nontokozo; Mthembu, Alson; Dube Mbali; Zikhali Bongwayinkosi; Cele Ntombifuthi; Cele Buselaphi.				
7	Council Member Cllr BT Ntombela Ward Committees: Sithole Sthembela; Mdletshe Zandile; Ndlela Ntuthuko; Dlamini Nzuzo; Mdletshe, Mfanafuthi; Mwandla Jabulani; Miya Nokwazi; Mndaba Sicelo; Mbokazi Manqoba; Sinqila Mbuyiseni;	Yes	6	6	3
8	Council Member Cllr TM Biyela (Hon. Deputy Mayor) Ward Committees: Ndlovu Slindile; Nkosi Njabulo; Mthembu Zakhele; Mabaso Baphindile; Mbuthu, Phakamani V. ;Dlamini Sthulile; Mlambo Siyabonga; Ndlovu Ntombizodwa; Khomo Thamsanqa; Mthethwa Kenneth S	Yes	6	6	3
9	Council Member Cllr SG Mthethwa	Yes	6	6	3

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
	Ward Committees: Ndlovu Zodumo; Mdletshe Sinenhlahla; Sikhakhan eLungisani; Mdletshe Azine B; Nene Phumlani; Mthethwa Khayelihle; Mthethwa Joseph; Nsimbi, Muziwoxolo; Mkhize Sizwe ;Mthethwa Mondli				
10	Council Member: Cllr SZ Mtetwa Ward Committees: Mthethwa Hlobile; Magubane Bongumusa ; Ndlovu Hlengiwe; Mbambo Bongiwe; Nene Thobile Witness; Mpanza Thuthukani; Gumede Sibonokuhle; Shabalala, Sinenhanhla; Khanyile Alsaphina; mthethwa AN	Yes	6	6	3
11	Council Member Cllr PM Gumbi Ward Committees: Mpanza Sandile; Mthethwa Mpilenhle; Sithole Zanele; Mbokazi Sabelo; Sithole,	Yes	6	6	3

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
	Siphamandla; Sibiya Mboniseni; Mgenge Lindani; Manqele Khayo; Ndabandaba Philani; Msweli Siyabonga				
12	Council Member His Worship The Mayor Cllr XM Bhengu Ward Committees: Mjoka Gladys; Ngema Tholakele; Dladla Nkosinathi; Mchunu Sengiwakhile; Nxumalo Ntokozo; Mthethwa Mlungisi; Mthethwa Thulile; Nzimande, Nomvuselelo ;Shelembe Nicholas Mvungamseni; Mthethwa Sakhile, Mthethwa Mboniseni Thembinkosi	Yes	6	6	3
13	Council Member Cllr T Ndimande Ward Committees: Mathe Khanyisile; Vacant; Mngwengwe Philisiwe; Mchunu Khipheni; Nqulunga Shokwakhe; Mdletshe Sibusiso; Mvelase; hilani; Dlamini, Gijimani;	Yes	6	6	3

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
	Dlamini Gugu; Mdletshe M				
14	Council Member Cllr NS Ngubane Ward Committees: Mkhwanazi Joice; Ngema Mpilo; Shezi Zodwa ;Ngema Thandeka; Ngema Khaya; Buthelezi Tholinhlanhla; Cele Dumisani; Ngema Mcosheni.	Yes	6	6	3
15	Council Member Cllr N Conco Ward Committees: Vilakazi Xolani; Msimango Goodness; Mtshali Sphesihle; Mpanza Meluleki; Mdladla Hlengiwe; Mnqayi Musawenkosi; Zwane Mzothule; Ngobese Sibongiseni; Ngubane Alfred; Ntshangase Prosper	Yes	6	6	3
16	Council Member Cllr PB Sithole Ward Committees: Mhlanga Sibusiso; Ncamphalala Thando; Msweli Nomusa Xulu Nokuthula; Gumede Petros; Cele Sabelo; Ntuli Nonhlanhla;	Yes	6	6	3

Ward No.	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly committees meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during the year
	Mbuyazi; Happiness; Mbuyazi Mvikeli; Mbuyazi Bonginkosi				
17	Council Member Cllr SE Sibiya Ward Committees: Buthelezi Sipho, Mvelase Nonhlanhla; Shezi Nonhlanhla; Sibisi Mlungisi S; Mkhwanazi Hlakaniphile; Magubane Lindiwe; Mnguni Njabulo; Mdlolo, Celimpilo; Mngwengwe Mzokhona; Ngema Sibongile	Yes	6	6	3
18	Council Member Cllr ME Shobede Ward Committees: Myeni Ernest; Msane Siphiwe; Khumalo Mandla; Linda Sizwe; Gina Mduduzi; Mntambo Sibusiso; Mthethwa Zama; Mnyango Qaphelani; Mthethwa Hlengiwe; Mngomezulu Khulekani.	Yes	6	6	3

Appendix F: Ward Information

Ward Title: Ward Name (Number)				
Capital Projects: Seven Largest in Year 2023 -2024 (Full List at Appendix O)				
				R' 000
No.	Project Name and detail	Start Date	End Date	Total Value
	Construction of Gegede community hall	06 /09/2023	12/09/2024	R 5 997 533.75
	Ntuthunga Community Hall	06 /09/2023	02/08/2024	R 5 886 134.81
	Construction of Mpumeni access road	29/09/2023	04/02/2024	R 3 161 012,87
	Construction of Mfiso access road	28/08/2023	15/12/2023	R 4 504 459.46
	Construction of Embangweni Access Road	28/08/2023	15/12/2023	R 4 579 313.60
	Construction of Mnqagayi Access Road	05/09/2023	16/02/2024	R 4 468 377.71
	Phikaqede Phase 2 Access Road	03/05/2023	29/08/2023	R 4 968 145.28

T F.1

Ward Title: Ward Name (Number)				
Capital Projects: Seven Largest in Year 2023 -2024 (Full List at Appendix O)				
No.	Project Name and detail	Start Date	End Date	Tot
	Construction of Gegede community hall	06 /09/2023	12/09/2024	R 5 9
	Ntuthunga Community Hall	06 /09/2023	02/08/2024	R 5 8
	Construction of Mpumeni access road	29/09/2023	04/02/2024	R 3 1
	Construction of Mfiso access road	28/08/2023	15/12/2023	R 4 5
	Construction of Embangweni Access Road	28/08/2023	15/12/2023	R 4 5
	Construction of Mnqagayi Access Road	05/09/2023	16/02/2024	R 4 4
	Phikaqede Phase 2 Access Road	03/05/2023	29/08/2023	R 4 9

Top Four Service Delivery Priorities for Ward (Highest Priority First)		
o.	Priority Name and Detail	Progress During Year 2024-2025 FY
	Construction of Nsikeni Access Road	R 4 841 311.78 Progress -completed
	Cnstruction of New York Access Road	R 3 998 766.57 progress-25% progress on site
	Construction of Nkiyankiya Access Road	R 5 515 375.37 Progress-Completed
	Construction of Mathunjwa & Mshengu Access road	R 2 061 493.29 Progress- 15% complete
	Construction of Nzalabantu Sport field	R 12 200 000.00 Progress 81% complete

Appendix G: Recommendations of the Municipal Audit Committee

Appendix H: Long term Contracts and Public Private Partnership

Long Term Contracts (20 Largest Contracts Entered into during 2023/24

R'000

Name of Service Provider (Entity or Municipal Department)	Description of Service Rendered by the Service Provider	Start date of Contract	Expiry date of Contract	Project Manager	Contract Value
EMALANGENI TECHNOLOGIE S	INSTALL AND MAINTENANCE OF TELEPHONES	08/05/202 3	09/06/202 5	CORPORAT E SERVICES	1 734 093.25
TRAVEL FOR CHANGE	TRAVEL AND ACCOMADATION	01/07/202 3	30/06/202 6	EXECUTIVE SERVICES	543 413.00
HARVEY WORLD TRAVE	TRAVEL AND ACCOMMODATIO N	01/07/202 3	30/06/202 6	EXECUTIVE SERVICES	889 575.99
CCG SYSTEMS	FINANCIAL SYSTEMS	01/07/202 3	30/06/202 6	FINANCIAL SERVICES	4 015 688.04

Public, Private, Partnerships Entered into during 2023/24

R'000

Name and description of Project	Name of Partner(s)	Initiation date	Expiry date	Project manager	value
There are no Public, Private, Partnerships entered into during 2023/2024 Financial Year					

Appendix I: Municipal Entity/Service Provider Performance Schedule

Appendix J: Disclosure of Financial Interest

DISCLOSURES OF FINANCIAL INTEREST

PERIOD 1 JULY 2024 TO 30 JUNE 2025

POSITION	NAME	DESCRIPTION OF FINANCIAL INTEREST
Mayor	Cllr XM Bhengu	BMX Trading cc, Sbani Trading cc,Ingqungqulu Coop, Uthuthuva Coop
Deputy Mayor/ Exco Member	Cllr TM Biyela	KZN Education a remuneration of R450 000, Sugar Cane Farming
Exco Member	Miss SP Mpanza	None
Exco Member	Mr BT Ntombela	None
Exco Member	Mr NS Ngubane	employement remuneration from Department of Economic Development
Minicipal Manager	Mr FS Mazibuko	
Chief Financial Officer	Mr MT Nkosi	TSM Minerals PTY(LTD)
Senior Manager : Corporate and Community Services	Mr KH Zulu	
Senior Manager: Technical Services	Mr N Qwabe	225 Cooper street Greytown 3250,90 scott street Greytown 3250

Appendix K: Revenue Collection Performance

Appendi Appendix K (ii): Revenue Collection Performance by Source
K (i): Revenue Collection Performance by Vote

Revenue Collection Performance by Vote
R'000

Vote Description	*2021/22*	*2022/23*			*2023/24*	
	Actual	*Original Budget*	*Adjusted Budget*	*Actual*	*Original Budget*	*Adjustments Budget*
Finance & Admin	185 224 734	201 360 000	201 876 000	199 906 754	213 797 000	215 805 000
Planning & Development	323 591	1 475 000	2 225 000	991 622	1 533 000	1 609 000
Public Safety	-	665 000	878 000	-	930 000	805 000
Sport & Recreation	7 485 653	577 000	898 000	330 535	1 030 000	1 030 000
Road & Transport	4 252 6000	28 016 000	42 266 000	43 537 133	29 127 000	30 571 000
Waste Management	2 224 427	2 614 000	2 514 000	2 515 998	2 719 000	2 719 000
Community & Social Services	3 037 726	3 187 000	1 223 000	4 504 874	6 187 000	6 187 000
Total Revenue by Vote	**240 822 131**	**237 893 000**	**251 880 000**	**251 786 916**	**255323**	**258726**

Variances are calculated by dividing the difference between actual and original/ adjustments budget by the actual.
This table is aligned to MBRR table A3
TK .1

Description	2021/22	2022/23			2023/24	
	Actual	Original Budget	Adjustment Budget	Actual	Original Budget	Adjustment Budget
Property rates	25 634 672	29 928 000	28 394 000	27 099 047	30 098 000	30 098 000
Property rates – penalties & collection charges	-	-	-	-	-	-
Service Charges – electricity revenue	-	-	-	-	-	-
Service Charges –water revenue	-	-	-	-	-	-
Service Charges – sanitation revenue						
Service Charges – refuse revenue	666 705	767 000	667 000	666 998	707 000	707 000
Service Charges – other revenue	-	-	-	-	-	-
Rentals of facilities	777 059	871 000	671 000	560 391	711 000	980 000
Interest earned – external investments	229 433 6	1 912 000	2 195 000	3 939 637 -	2 327 000	4 076 000
Interest earned – outstanding debtors	1 064 392	1 272 000	1 272 000	1 120 545	1 348 000	1 348 000
Dividends received	-	-	-	-	-	-
Fines	535 276	453 000	453 000	480 226	480 000	410 000
Licence and permits	328 438	212 000	425 000	304 181	451 000	395 000
Agency services	-	-	-	-	-	-
Transfers recognised – operational	154 178 328	174 250 000	175 321 000	171 763 535	186 846 000	186 922 000
Other revenue	1 324 285	214 000	216 000	3 683 948	229 000	219 000
Gains in disposal of PPE	-	-	-	-	-	-

Environmental protection	-	-	-	-	-	-
Total Revenue (excluding capital transfers and contributions)	186 803 491	209 879 000	209 614 000	211 597 014	223 196 000	225 155 000
Variances are calculated by dividing the difference between actual and original/ adjustments budget by the actual. This table is aligned to MBRR table A4						*TK2*

Appendix L: Conditional Grants Received: Excluding MIG

Conditional Grants: excluding MIG R'000 2024/25

Details	Budget	Adjustment Budget	Actual	Variance		Major conditions applied by donor (continue below if necessary)
				Budget	Adjustments Budget	
EPWP	2 012 000	2 012 000	2 012 000			
FINANCE MANAGEMENT GRANT	1 850 000	1 850 000	1 850 000			
INEP	9 500 000	5 100 000	3 951 422			
MAINTENANCE OF SPORT	1 030 000	1 030 000	933 672			

		0				
LIBRARY GRANT	3 187 000	3 187 000	2 472 000			
MARKET STALLS	3 000 000	3 000 000	1 000 000			
Other Specify:						
Total	20 579 000	16 179 000	12 219 094			
**This includes Neighbourhood Development Partnership Grant, Public Transport Infrastructure and Systems Grant and any other grant excluding Municipal Infrastructure Grant (MIG) which is dealt with in the main report, see T58.3. Variances are calculated dividing the difference between actual and original/ adjustments budget by the actual. Obtain a list of grants from national and provincial government.*						*T L*

COMMENT ON CONDITIONAL GRANTS EXCLUDING MIG:

EDTAE grant was budgeted at R3 million, municipality received R2 million, Budget for Library grant was R3.187 million amount of R715 thousand was withheld by department of Art & Culture due to non-functionary of KwaMthethwa Library and an unspent grant amount of R1 034 million for 22/23 financial year which was rejected for rollover was deducted on the Equitable Share grant for current year.

Appendix M: Capital Expenditure – New & Upgrade/ Renewal Programmes: Including MIG

Appendix M(i): Capital Expenditure – New Assets Programme
Appendix M(ii): Capital Expenditure – Upgrade/Renewal Programme
Appendix N: Capital Programme by Project current year

Appendix O: Capital Programme by project by Ward current year

Appendix P: Service Connection Backlogs at Schools and Clinics

Appendix Q: Service Backlogs Experienced by the Community where another Sphere of Government is Responsible for Service Provision

Appendix R: Declaration of Loans and Grants Made by the Municipality

Declaration of Loans and Grants made by the municipality: 2024/25

All Organisation or Person in receipt of loans */Grants* provided by the municipality	Nature of project	Conditions attached to funding	Value Year0 R'000	Total amount committed over previous and future years
N/A				
N/A				
N/A				
N/A				
N/A				
N/A				
N/A				
N/A				

**loans/ Grants – whether in cash or in kind*

T R

Appendix S: Declaration of Returns not Made in due Time under MFMA s71

UMFOLOZI LOCAL MUNICIPALITY KZN281	2024/2025 FY
Appendix S: Declaration of Returns not Made in due Time under MFMA s71	0

All Section 71 Reports were submitted on time for all months in 2023/2024 financial year

Appendix T: National and Provincial Outcome for local government