



UMKHANYAKUDE DISTRICT MUNICIPALITY

DRAFT ANNUAL REPORT FOR 2024/2025

Tel: 035 573 8600 Fax: 035 573 1094
Harlingen No. 13433, Kingfisher
Road Mkhuze, 3965

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FOREWORD BY THE MAYOR

**HIS WORSHIP THE MAYOR
UMKHANYAKUDE DISTRICT MUNICIPALITY**

MUNICIPAL POWERS AND FUNCTIONS

Municipal Powers and Functions reflect activities that municipalities are obliged to perform. Partly it all depends on the category of the municipality. In terms of the Municipal Structures Act Umkhanyakude District Municipality falls under Category C.

The powers and functions of the Umkhanyakude District Municipality, tabled in terms of sections 83 and 84 of the Municipal Structures Act, are as follows:

- 1) Integrated Development Planning for the District Municipality as a whole, including a framework for integrated development plans for the local municipalities within the area of the District Municipality, taking into account the integrated developments plans on those local municipalities,
- 2) Bulk supply of water that affects a significant proportion of municipalities in the district
- 3) Bulk supply of electricity that affects a significant proportion of municipalities in the district.
- 4) Municipal Health Services serving the area of the District Municipality as a whole
- 5) Fire Fighting services serving the area of the District Municipality as a whole

The following functions are shared by both the district and its family of municipalities:

- 1) Promotion of local Tourism;
- 2) Fire-fighting services;
- 3) Municipal airports;
- 4) Municipal planning;
- 5) Municipal public transport;
- 6) Cemeteries, funeral parlours and crematoria;
- 7) Refuse removals, refuse dumps and solid waste removals;
- 8) The establishment conducts and control of fresh produce markets and abattoirs; and
- 9) Municipal roads which form integral part of a road transport system for the area of the District Municipality as a whole.

SUMMARY OF ANNUAL REPORT LEGISLATIVE FRAMEWORK

INTRODUCTION

In terms of section 121(1) of the MFMA, every municipality and every municipality must for each financial year prepare an annual report. In terms of section 127(2) of the MFMA, the Mayor of the Municipality must, within seven months after the end of a financial year, table in the municipal council the annual report of the municipality and of any municipal entity under the Municipality's sole or shared control.

The Annual Financial Statement of the Municipality {section 121(3)(a)}

The Annual Financial Statement of the Municipality including the consolidations have been prepared and submitted to Auditor-General for audit. Such audited Consolidated Annual Financial Statement have been included in the Annual Report which was tabled to Council for adoption. ***See Annexure A***

The Auditor-General's Report {section 121(3)(b)}

Auditor-General has audited and issued a report on the Consolidated and Separated Financial Statements, report on other legal and Regulatory requirements and other Reports. The report of Auditor-General is included in the Annual Report which was tabled to Council for adoption. ***See Annexure B***

The Annual Performance Report {section 121(3)(c') and section 121(3) (d)}

The Annual Performance report was Prepared and submitted to Auditor-General for audit. Such audited Annual performance report is included in the Annual report which was tabled to Council for adoption. The Annual performance report was audited by Auditor-General in terms of section 45(b) of the Municipal Systems Act (MSA). ***See Chapter 4***

An assessment of the arrears on Municipal charges {section 121 (e')}

The analysis and the assessment of the arrears on municipal charges has been made in the Annual Financial Statement under Trade and Other Receivables in **Note 4** of Audited Annual Financial Statements. Such audited Annual Financial Statements have been included in **Chapter 6**

Revenue Performance against the budget {section 121(3) (f)}

The revenue performance has been made in form of Statement of Comparison between the budget and the actual amounts of the Annual Financials (AFS). However, it must be mentioned that the actual revenue collection has been very low due to the reason but not limited to the following:

- High number of indigents within the entire district;
- High number of unemployed within the district;
- Continuous none availability of water supply to the community within the district;
- Huge number of unmetered properties and illegal connection; etc.

See Annexure A of the AFS Note 4

121 (3) (f) An assessment by the municipality's accounting officer of the municipality's performance against the measurable performance objectives referred to in section 17 (3) (b) for revenue collection from each revenue source and for each vote in the municipality's approved budget for the relevant financial year.

See Annexure A of the AFS

Other Action Plan {section 121(3)(g)}

The Audit action plan has been prepared to correct issues raised by Auditor-General and is part of the Annual Report as **Annexure B**

Other issues of importance in connection with the AFS {section 121 (3)(h)}

(a) Liquidity

The liquidity of the municipality has been affected negatively in the sense that current Liabilities have exceeded the current assets of the municipality. The reason being that the huge amounts of receivables / debtors have being written off and some doubtful which resulted in a huge reduction of current assets. However, such incidence was disclosed in the Annual Financial Statement under Going Concern in **note 47** of the AFS. The municipality is not financial self-sustainable as it entirely depended on grants.

(b) Property, plant and equipment

The property, plant and equipment have huge amount of Work-in progress (WIP) which means that the capital projects are not getting complete. Such delay on completion of capital projects has negative impact on actual service delivery on the ground. See **note no 9** on AFS for more details.

Section 121 (3) (i) Any information as determined by municipality

The municipality is wholly dependent on the government grant allocations through Division of Revenue Act (DORA) for continued funding of operations. The annual financial statements are prepared on the basis that the municipality is a going concern and that the UMkhanyakude District Municipality has neither the intention nor the need to liquidate or curtail materially the scale of the municipality.

Section 121 (3) (j) Any recommendations of the municipality's audit committee

See Annexure E

Section 121 (3) (k) Any other information as may be prescribed

The annual financial statements have been prepared in accordance with Standards of Generally Recognised Accounting Practice (GRAP) including any interpretations, guidelines and directives issued by the Accounting Standards Board. The annual financial statements are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

Disclosures:-

Allocations from organ of state (section 123(1)(a))

The allocations from organ of state have been analyzed and disclosed on the audited Annual Financial Statements (AFS) in **note 24** Such AFS have been included in the Annual Report for tabling to Council.

Section 123 (1) (a) (ii) Allocations received from a municipal entity or another municipality

None

Section 123 (1) (b) (i) Allocations made to a municipal entity or another municipality

The municipality has established a Development Agency called uMhlosinga Development Agency (UMDA). It is wholly owned by uMkhanyakude District Municipality. The Annual allocations are made to uMhlosinga Development Agency.

The allocation made by the municipality to municipal entity (UMhlosinga Development) R19 980 000 on note no 38 of AFS

Section 123 (1) (b) (ii) Allocations made to any other organ of state

None

Section 123 (1) (c) Details of how the allocations that were received were spent per vote excluding equitable share. Note 24 of the Annual Financial Statements AFS.

Section 123 (1) (d) (i) The municipality has complied with allocation made to it by National Government

Yes

Section 123 (1) (d) (ii) The municipality has complied with allocations made to it other than by National organs of state

Yes

Section 123 (1) (e) Reasons for non-compliance with grant conditions referred to above

None

Section 123 (1) (f) Delays or withholding of funds DoRA

None

Section 123 (1) (a) Reasons for delay or withholding of funds ... DoRA

None

Section 124 (1) (a) Salaries, allowances and benefits of political office-bearers and councillors of the municipality (financial and in-kind)

Remunertaion of councillors

Note 28 of the AFS.

In-kind benefits

The Mayor, Deputy Mayor, Speaker and Executive Committee Members are full-time. The Mayor and the Speaker are provided with offices and secretarial support at the cost of the Council.

All Councillors are re-imbursed for kilometres travelled on official duties with the exception of the Mayor.

The Deputy Mayor and other Executive Committee Members each have an office and share secretarial support at the cost of the Council.

The Mayor has 2 full-time bodyguards and 1 relief bodyguard

Section 124 (1) (b) Statement by the accounting officer that salaries, allowances and benefits are in accordance with the framework in s 219 of the Constitution

I certify that the salaries, allowances and benefits of Councillors, loans made to Councillors, if any, and payments made to Councillors for loss of office, if any, as disclosed in note 24 of these annual financial statements are within the upper limits of the framework envisaged in Section 219 of the Constitution, read with the Remuneration of Public Officer Bearers Act and the Minister of Provincial and Local Government's determination in accordance with this Act.

Section 124 (1) (c) Arrears owed by individual councillors to the municipality or its municipal entity for rates and services which were at any time during the year outstanding for more than 90 days.

None

Section 124 (1) (c) Salaries, allowances and benefits of the municipal manager, CFO and every senior manager

Employee related costs Note 26 of the AFS.

Section 125 (1) (a) List of all municipal entities under the shared or sole control of the municipality

UMhlosinga Development Agency is the only entity of the Municipality

Section 125 (1) (b) Total amount of contributions to organised local government for the year and any outstanding amounts at year end [if the amount is "nil" indicate so]

Nil

Section 125 (1) (c) Taxes

Nil

Section 125 (2) (a) Name of bank where account is held

ABSA See Note 8 of the AFS

Section 125 (2) (b) The Details of the bank account are disclosed in the Annual Financial Statements (AFS) in **note 8 of the AFS**

Section 125 (2) (c) Particulars of contingent liabilities at year end

See Note on AFS for total contingency liabilities 44

Section 125 (2) (d) (i) The unauthorized and irregular Expenditure has been disclosed in the AFS per **note 50 of the AFS**

Municipal Systems Act Requirements

MSA s45 – Audited performance measures

See Annual Performance Report on Chapter 4, page 160

MSA s46 (1) (a) - (i) the municipality's, and any service provider's, performance during that financial year, also in comparison with targets of and with performance in the previous financial year;

See page 189

MSA s46 (1) (a) – (ii) Current year's performance and targets as well as the prior year

See Organisational Scorecard on Annexure D

MSA s46 (1) (a) – (iii) Performance report measures that were taken or are to be taken to improve performance

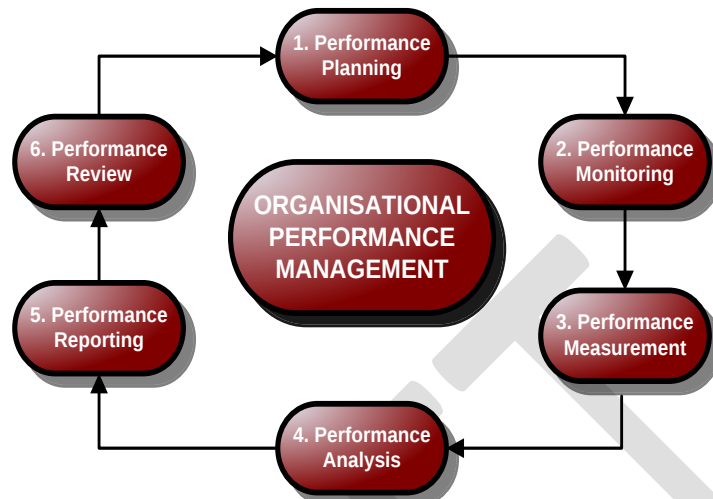
See Annexure D

MSA s46 (1) (a) - Service delivery priorities and performance targets set for the next financial year

See page 178

PERFORMANCE MANAGEMENT PROCESSES

The annual process of managing performance at organizational level in the Municipality involves the steps as set out in the diagram below:



Performance Planning

The performance of the Municipality is managed in terms of its IDP and the process of compiling an IDP and the annual review thereof therefore constitutes the process of planning for performance.

Performance monitoring

Performance monitoring is an ongoing process by which a manager accountable for a specific indicator as set out in the organizational scorecard (and a service delivery target contained in a SDBIP) continuously monitors current performance against targets set. The aim of the monitoring process is to take appropriate and immediate interim (or preliminary) action where the indication is that a target is not going to be met by the time that the formal process of performance measurement, analysis, reporting and review is due.

Performance measurement

Performance measurement refers to the formal process of collecting and capturing performance data to enable reporting to take place for each key performance indicator and against the target set for such indicator. When performance measurement is due, managers are expected to collect and collate the necessary performance data or information and capture the result against the target for the period concerned on the organizational scorecard and relevant SDBIP scorecard and report the result accordingly.

Performance analysis

Performance analysis involves the process of making sense of measurements. It requires interpretation of the measurements as conducted in terms of the previous step to determine whether targets have been met and exceeded and to project whether future targets will be met or not. Where targets have not been met, performance analysis requires that the reasons therefore should be examined and corrective action be taken. Where targets have been met or exceeded, the key factors that resulted in such success should be documented and shared so as to ensure organizational learning.

Performance reporting and review

This section is further divided into three sections dealing with the requirements for in-year versus annual reporting and reviews respectively and lastly a summary is provided of the various reporting requirements.

In-year performance reporting and review

This step involves submission of the scorecards to the Executive Committee for consideration and review of the performance of the Municipality as a whole. The first such report is a major milestone in the implementation of any PMS and it marks the beginning of what should become a regular event namely using the performance report as a tool to review the Municipality's performance and to make important political and management decisions on how to improve.

The organizational and SDBIP scorecards are submitted to the Executive Committee for consideration and review on a quarterly, half yearly basis.

Annual performance reporting and review

On an annual basis, a comprehensive report on the performance of the Municipality is compiled in terms of the MFMA as well as the Municipal Systems Act. After the adoption of the annual report by council it is then subjected to an oversight process which also involve public participation.

Summary of various performance reporting requirements

The following table, derived from both the legislative framework for performance management and this PMS Framework, summarizes for ease of reference and understanding the various performance reporting deadlines as it applies to the Municipality:

Report	Frequency	Submitted for consideration and/or review to	Remarks
1. SDBIPs	Quarterly	Executive Committee	See MFMA Circular 13 of National Treasury for further information
2. Monthly budget statements	Monthly	Mayor (in consultation with Exco)	See sections 71 and 54 of the MFMA
3. Organisational Scorecard	Quarterly	Executive Committee	This PMS Framework
4. SDBIP mid-year budget and performance assessment	Annually during January of each year	Mayor (in consultation with Exco)	See sections 72 and 54 of the MFMA
5. Performance report	Annually	Council	See section 46 of the Municipal Systems Act as amended. Said report to form part of the annual report
6. Annual report	Annually	Council	See section 121 of the MFMA

The Municipality uses the Key Performance model. In the said model, all indicators are grouped together under the national key performance areas as per the Systems Act and the local key performance areas as per the Umkhanyakude District Municipality's IDP. The said Model therefore enables the Municipality to assess its performance based on the national and its own local key performance areas.

The following are the six Key Performance Areas (KPA's) that are being used in the preferred performance management model:

- Institutional Transformation and Development
- Service Delivery and Infrastructure Development;
- Local Economic Development.
- Good Governance and Public Participation; and
- Municipal Financial Viability and Management
- Cross Cutting Interventions

The following strategic priorities were adopted by Council:

- a) Building a capable, ethical, and corrupt free District Municipality
 - i. Address inherent contradictions that are prevalent in the workplace
 - ii. Job descriptions and skills audit
 - iii. Skills development and capacity building
 - iv. Placement of personnel according to skills
 - v. Effective Performance Management
- b) Revenue Enhancement
 - i. Generate own revenue
 - ii. Increase of benefits from which can be enjoyed by all stakeholders
 - iii. Debtor cleansing process
 - iv. Effective metering and billing
- c) Service Delivery Driven
 - i. Ensure resources are adequately allocated;
 - ii. Look at physical, human and financial assets
 - iii. Maximise overall social and economic impact through effective and efficient service delivery
 - iv. Effective utilization of grant funding allocated
- d) Compliance with the rule of Law
 - i. Complying with relevant legislation and policies
 - ii. Attend to all AG matters timeously
 - iii. Identify problems of non-compliance and address them effectively;
 - iv. Ensure effective monitoring and evaluation by legislated municipal structures

1. OVERVIEW OF UMKHANYAKUDE DISTRICT MUNICIPALITY

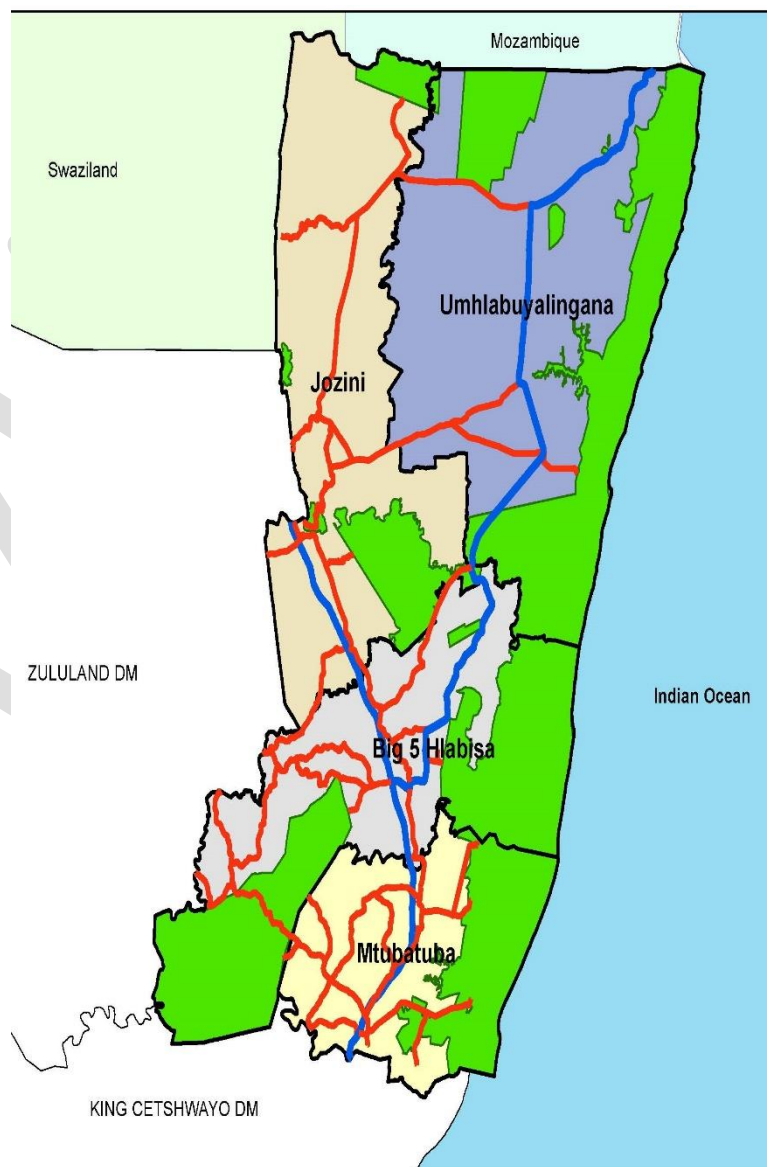
UMkhanyakude District Municipality is located in the far Northern region of KwaZulu-Natal Province in South Africa (**32,014489; -27,622242**). At 12 818 km² and with a population totalling 625,846, the District is the 2nd largest District in KwaZulu-Natal, in terms of size, behind its neighbouring District, Zululand District Municipality. UMkhanyakude District also has the World Heritage Site known as Isimangaliso Wetland Park which encompasses the entire coastline of more than 200 km. The Map below indicates the boundaries of the 5 local municipalities within the UMkhanyakude District and surrounding neighbourhoods. The District Municipality consists of the following municipalities:

Local Municipalities within the District

- UMhlabuyalingana Municipality (KZ 271)
- Jozini Municipality (KZ 272)
- The Big 5 Hlabisa Municipality (KZ 276)
- Mtubatuba Municipality (KZ 275)

The District Municipality is located in Mkhuze and has:

- The Republic of Mozambique to the North
- The Indian Ocean to the East
- King Cetshwayo DM to the South (DC28)
- Zululand DM to the West (DC26)
- the Kingdom of Swaziland to the North- West



1.1 Brief Demographic Profile for uMkhanyakude Municipalities

The Population

Table 1: Population Figures - STATSSA 2022

	TOTAL POPULATION 2022	MALE	% Male
	<i>Umkhanyakude</i>	343 703	46,5
	738 437	FEMALE	% Female
		394 733	53,5

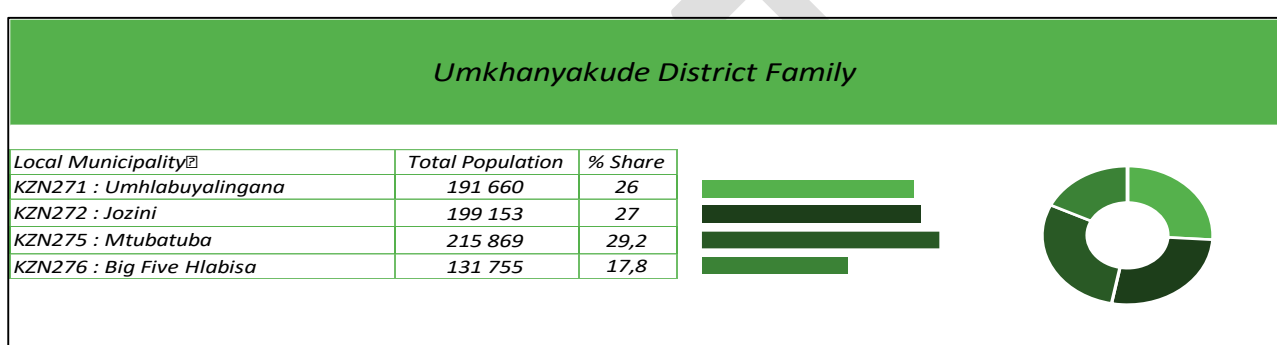


Table 2: Population by Group Type for Umkhanyakude District - STATSSA 2016 Community Survey

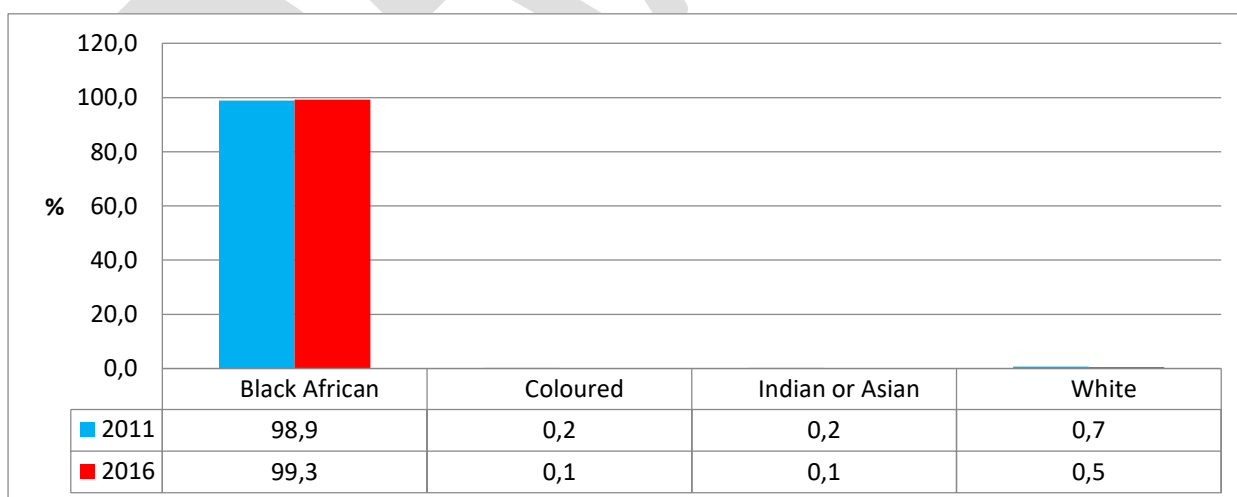


Table 3: Household Figures - STATSSA 2016 Community Survey

Municipality	Household Size	No of Wards (2021)	Traditional Councils
Umhlabuyalingana	39 614	20	4
Jozini	44 584	23	7
Mtubatuba	41 792	23	1
Big 5 Hlabisa	25 255	14	6
UKDM	151 245	80	18

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2. MUNICIPAL GOVERNANCE

The institutional structure of the municipality is divided into two levels, the Political and Administrative structures. The Administrative structure is accountable to the Political structure. The administration of the Municipality is structured according to the powers and functions allocated to municipalities as per Chapter 3 of the Municipal Systems Act and Regulations 32 of 2000. The Municipality is guided by the policies and procedures which are developed from National and Provincial guidelines and adopted by Council.

2.1 Political Governance

The Council comprises 35 seats allocated according to proportional representation as per Schedule 2 (7) of the Local Government Municipal Structures Act and Regulations 117 of 1998 and representative of all Local Municipalities.

The Council is made up of the following political parties: **Inkatha Freedom Party** (13 Councillors)01 deceased **IFP Councillor**, **African National Congress** (15 Councillors), **Independent** (01 Councillor), **NFP** (02 Councillors), **AIC** (01 Councillor) and **EFF** (02 Councillors).

The principal structure of the municipality is Council which is chaired by the Speaker of Council, Councillor T.S. Mkhombo. The Executive Committee (EXCO) which is chaired by the Mayor of Council, Cllr S.F. Mdaka

Cllr S.F. Mdaka is the delegated political structure that deals with the day to day running of the Municipality and further reports its affairs to Council for noting and consideration depending on the matter in question.

To ensure effectiveness of oversight; council is further divided into various committees which are established in terms of Sections 79 and 80 of the Local Government: Municipal Structures Act (Act no 117 of 1998). These committees include:

No.	Committee	Relevant Section of the MSA	Chairperson
1.	Executive Committee	Section 80	Cllr S.F. Mdaka
2.	Finance Portfolio Committee	Section 80	Cllr S.F. Mdaka
3.	Corporate Governance Portfolio Committee	Section 80	Vacant
4.	Community Services Portfolio	Section 80	Vacant
5.	Planning and Economic Development	Section 80	Vacant
5.	Technical Services Portfolio Committee	Section 80	Cllr S.F. Mdaka
6.	Municipal Public Accounts Committee	Section 79	Cllr M.Z. Nyawo

Council and Standing Committee meetings held during 2024/2025 financial year:

Council	Executive Committee	Corporate Governance Portfolio Committee	Community Services Portfolio Committee	Planning Portfolio Committee	Finance Portfolio Committee	Technical Services Portfolio Committee	MPAC	Local Labour Forum
11	11	04	06	05	08	09	05	02

2.2 Administrative

Governance

In terms of Section 40 of the Constitution, Government in South Africa is constituted as national, provincial and local spheres of government which are distinctive, interdependent and interrelated. All spheres of government must observe and adhere to the principles of the Constitution and must conduct their activities within the parameters that the Constitution provides. The uMkhanyakude District Municipality represents the local sphere of government.

COMPONENT A: GOVERNANCE STRUCTURES

INTRODUCTION TO POLITICAL AND ADMINISTRATIVE GOVERNANCE

Section 151 (3) of the Constitution states that the Council of a Municipality has the right to govern, on its own initiative, the local government affairs of the local community.

At uMkhanyakude District Municipality a clear distinction is made between the politically elected structure, namely Council, which is responsible for the oversight and legislative function of the Municipality, and the Administration.

The Council is chaired by the Speaker and comprises of 35 Councillors. The Executive Committee is chaired by the Mayor and comprises of 7 Councillors involved in the day-to-day running of Council from the political perspective.

The Administration is headed by the Municipal Manager, who is also the organisation's Accounting Officer. Powers have been delegated to the different functions within the organisation to ensure that roles, responsibilities and decision-making powers are clear and unambiguous.

POLITICAL GOVERNANCE

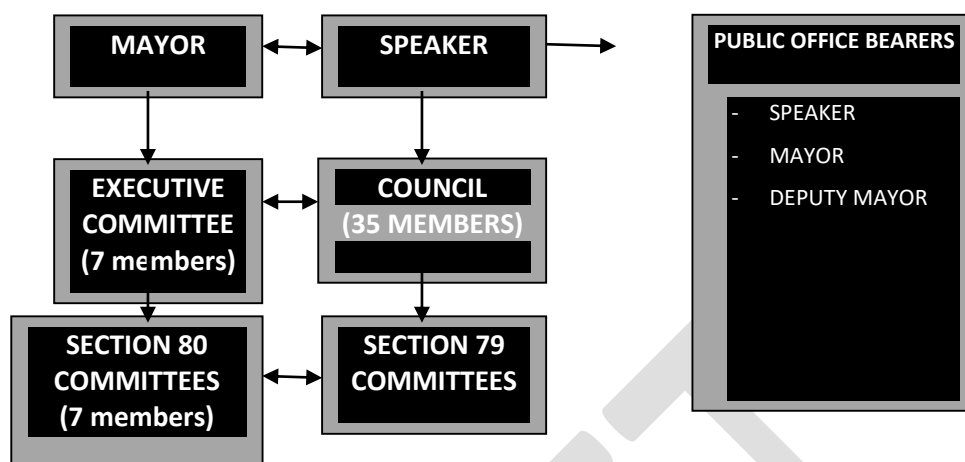
INTRODUCTION TO POLITICAL GOVERNANCE

uMkhanyakude District Municipality is a category C municipality in terms of the Structures Act, comprising of 35 councillor seats for the term of office that will last five years until 2026, as contemplated in section 24 of the Structures Act.

In terms of seat calculation Summary per Municipality received from the Municipal Electoral Officer, the names of the elected parties and the number of the respective councillors elected were as follows:

PARTY	NUMBER OF SEATS IN COUNCIL
IFP	15
ANC	14
NFP	2
EFF	2
Independent	1
AIC	1
TOTAL	35

The following is a graphic illustration of Council's present political structure:



POLITICAL STRUCTURE

SPEAKER OF COUNCIL

COUNCILLOR

The Speaker is the Chairperson of Council presiding over Council meetings in accordance with Council's Standing Rules.

MAYOR

COUNCILLOR

The Mayor is tasked with the identification and prioritisation of community needs, drafting strategies to deliver those needs and to oversee the delivery of services by the municipality's administration, whilst ensuring that municipal finances are in good order and the risk factors are managed.

DEPUTY MAYOR

COUNCILLOR

The Deputy Mayor exercises the powers and performs the duties of the mayor if the mayor is absent or not available or if the office of the mayor is vacant. The mayor may delegate duties to the deputy mayor.

COUNCIL

Legislative functions of Council also include the approval of by-laws, policies, budgets, the Integrated Development Plan (IDP), tariffs, rates and service charges.

To promote oversight and accountability, committees determine priority areas for oversight in respect of each portfolio. Quarterly oversight reports are submitted to Council and are based on departmental quarterly reports.

THE EXECUTIVE COMMITTEE

The executive committee is composed in line with the provisions of the Local Government: Municipal Structures Act, 1998. The Executive Committee consisting of ten members, ten full-time members. In 2023/2024 the Municipality's Executive Committee was composed as follows:

EXECUTIVE COMMITTEE		
No	Councillor	Representing
1	CLlr S.F. Mdaka (Chairperson)	ANC
2	CLlr T.M. Sibiya	ANC
3	CLlr M.Z. Nyawo	ANC
4	CLlr G.P. Moodley	IFP
5	CLlr B.S Mthembu	EFF
6	CLlr P.B. Madlopha	IFP
7	CLlr M.C. Zungu	IFP

Political decisions are made by the Executive Committee, in terms of powers delegated to it by law, and Council in session at general quarterly Council meetings or special Council meetings that are called when decisions are taken that cannot wait for the quarterly meetings.

The table below reflects the number of Council as well as Council Committee meetings that were held over the 2023/2024 financial year.

MEETINGS	NUMBER OF MEETINGS
Council	11
Executive Committee	8
Finance Management Committee	11
Corporate Service Committee	5
Engineering Services Committee	3
Community Services Committee	5
Planning & Economic Development Committee	6
Municipal Public Accounts Committee	2

WEBSITE

Municipal Website	
Reports Published on Municipal Website during 2023/24 Financial Year	Yes / No
Current annual and adjustments budgets and all budget-related documents	Yes
All current budget-related policies	Yes
The previous annual report (2023)	Yes
All current performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act (2016) and resulting scorecards	Yes
All supply chain management contracts above prescribed value for 2016	Yes
An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during Year 1	Yes
All quarterly reports tabled to the council in terms of section 52 (d)	Yes

COMMENT MUNICIPAL WEBSITE CONTENT AND ACCESS

The Municipality's website address is <http://www.ukdm.gov.za>. All information required by law as well as general information on the Municipality is placed on the website. The Municipality's Communication Unit is responsible to administrate the website to upload documents and information relevant to the Municipality.

PUBLIC SATISFACTION SURVEY ON MUNICIPAL SERVICES

The uMkhanyakude District Municipality did not undertake any public satisfaction surveys in the 2023/2024 financial year due to financial constraints.

COMPONENT A: INTRODUCTION TO THE MUNICIPAL WORKFORCE

The General Manager Corporate Services is responsible for the administration of all matters relating to the Municipality's personnel. In addition to this, the Department assists the Municipality in maintaining smooth human resources processes and procedures in compliance with the relevant legislations. This Department is responsible for the following functions:

- Labour relations
- Recruitment and selection
- Skills development and training
- Occupational Health and Safety
- Leave and Fringe Benefit Administration
- Employee Assistance and Wellness

There are two recognised trade unions at uMkhanyakude District Municipality i.e. Independent Municipal and Allied Trade Union (IMATU) and South African Municipal Workers Union (SAMWU). The continuous engagement with organised labour is done at the level of the Local Labour Forum to ensure that there is labour stability and employees are consulted on matters of common interest.

The 2023/2024 financial year never experienced any industrial actions or work stoppage by labour. The Municipality is managed by the Accounting Officer (Municipal Manager) and 5 Managers directly accountable to the Municipal Manager.

EMPLOYEE TOTALS, TURNOVER AND VACANCIES

Like every other municipality, the uMkhanyakude District municipality does acknowledge that there are critical positions that need to be filled in order to ensure smooth operations of the Municipality. The Municipality currently has a total number of employees who are permanent as follows:-

DEPARTMENTS	APPROVED POSTS	EMPLOYEES	VACANCIES NO.
Board & General Mayor & Councilors	40	8	21
Corporate Services	96	46	10
Financial Services	96	49	33
Community Services	40	33	11
Electricity		1	
Sanitation		2	
Water		164	
Technical Services		56	
Planning and Economic Department	17	9	8
TOTAL		372	

COMPONENT B: MANAGING MUNICIPAL WORKFORCE

INTRODUCTION TO MUNICIPAL WORKFORCE MANAGEMENT

It is hardly possible to maintain a high level of service delivery and adhering to the duties imposed by the Constitution and Batho Pele Principles on public servants, if sound discipline in the workplace is not maintained. The uMkhanyakude District Municipality takes pride in its commitment to ensure sound discipline in order to deliver the best quality of service to the community.

The staffing policy and process embodies various actions as part of a holistic process. Advertisements, recruitment, selection, promotions and transfers all form part of staffing. Management, Line Managers, Human Resources, Council and Trade Unions are involved in the entire process and the policy endeavors to enable such role-players to perform their allotted responsibilities as effective and efficient as possible

Managers are also regularly informed and advised of trends and equipped with knowledge to manage poor discipline.

Continuous action is taken to reduce the high level of sick leave. Regular incapacity investigations are held to detect possible sick leave abuse and/or to identify cases which qualify for medical boarding. The procedure as prescribed in the Labour Relations Act and Employment Equity Act is followed to ensure compliance with said legislation.

POLICIES

During the period under review the municipality had the following HR Policies in place.

Name of Policy
Recruitment & Selection Policy
S & T Policy
Cellular phone Policy
Vehicle Allowance Policy
Standby Policy
Leave Policy
Human Resource Policy
Governance Policy
Code of Conduct for Municipal Councillors
IT Policy

WORKFORCE POLICY DEVELOPMENT

The uMkhanyakude District Municipality adheres to the South African labour laws that regulate administration of its workforce and is therefore committed to improvement and progress on the municipal workforce policies.

The Municipality continued to pursue good workforce management in the year under review and intends to review its policies based on its strategic objectives to annually improve its performance and in line with the Municipal Staff Regulations.

The Municipality is committed to maintaining and implementing effective workforce policies that promote and illustrate both clear procedural and substantial fairness.

INJURIES, SICKNESS AND SUSPENSIONS

There are incidents of injury on duty and when such incidents do occur, the employee is referred to the Doctor for attention at council's cost. The employees are entitled to eighty days sick leave in a three year leave cycle in terms of the SALGBC Main Collective Agreement.

In the year under review there were no Injuries on Duty reported.

Implementation of Disciplinary Procedures and Code Collective Agreement

EMPLOYEE	NATURE OF THE DISPUTE	STATUS
2 Senior Managers	Unfair Labour practice on salary discrimination	Internal Disciplinary process in progress.
Manager: Administration	The employee was suspended on January 2025 on allegation of misconduct. The date for the disciplinary hearing is yet to be confirmed	Internal Disciplinary process in progress.

COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE

The municipality develops its human resources by ensuring that there is sustainable capacity building. This is done in by identifying skills gaps through a skills audit process. In terms of section 2(1) c of the Skills Development Act 97 of 1998 one of the purposes of the act is to encourage employers to use the workplace as an active learning environment and provide employees with the opportunities to acquire new skills.

Skills audit forms are handed out to employees for them to complete during Skills Audit Consultations sessions facilitated by Human Resources Section. The aim of skills audit process is to allow employees to indicate their training needs / Skills lack. These are the skills which, if acquired by the employees, the employees will be able to effectively and efficiently perform their functions. This information is then analysed and consolidated for the purpose of building a Workplace Skills Plan for the municipality. The Work Place Plan is then submitted to the Local Government Seta. When approved it is then submitted to the LGSETA as a guiding document in terms of which training will be conducted for the particular financial year.

The Workplace Skills Plan for the 2024/2025 and Annual training Report 2024/2025 financial year was submitted to the Local Government Seta by the required date being April 2024 which is a requirement for employers to get mandatory grant from the LGSETA.

Below is the Training Report for Councillors and officials for the 2024/2025 financial year.

STAFF & COUNCILLOR TRAINING PROVIDED IN 2024/2025

TRAININGS	VIRTUAL/ ACCOMMODATED	INTERNAL TRAINING / SERVICES PROVIDER	DATES	OFFICIALS / COUNCILORS
Hygiene and Cleaning Course	Accommodated	Service Provider	24 October 2024	26 Employees
Evidence Based Policy Making	Accommodated	Salga	11 – 15 November 2024	04 Employees
Municipal Staff Regulations	Accommodated	Salga	23 – 24 September 2024	03 Employees
Payday Training	Accommodated	Payday	12 – 13 August 2024	02 Employees
Executive Municipal Supply Chain Manager	Accommodated	Cogta	12 – 13 August 2024	07 Councilors
Peace Makers	Accommodated	Salga	15 – 17 July 2024	10 Employees
Citizen – Centred Service Delivery training	Accommodated	NSG	18 – 20 September 2024	05 Employees
Coaching and Leadership	Accommodated	NSG	13 September 2024	05 Employees
Occupation Health and Safety	Accommodated	Cogta	11 – 15 November 2024	02 Councilors
Implementation of the	Internal	Ignite	24 – 27	13 Employees

TRAININGS	VIRTUAL/ ACCOMMODATED	INTERNAL TRAINING / SERVICES PROVIDER	DATES	OFFICIALS / COUNCILORS
Municipal Staff Regulations	Training		February 2025	
Water & Wastewater Treatment Process (Learnership)	Accommodated	Services Provider	01 October 2024 to date	13 Employees
Candidacy Programme for Engineers	Accommodated	Services Provider	01 July 2024 to date	04 Employees
Electrician and Assistant Electrician (RPL tradetest)	Accommodation	Services Provider	01 October 2024 to date	96 Employees
Records Management	Virtual	Archives	03 -04 March 2025	03 Employees
Annual Financial Statement	Virtual	Cigfaro	05 – 06 March 2025	02 Employees
Assets Management	Virtual	Cigfaro	17 – 18 March 2025	02 Employees
Audit Committee	Virtual		19 – 20 March 2025	01 Employee
Advanced Leadership Programme for Women	Accommodated	Nort West University and LGSETA	21 October 2024 to date	10 Employees

The 2024/2025WSP and the Annual training reports which were submitted to the LGSETA can reflect more details on the above description.

EMPLOYEE ASSISTANCE PROGRAMME AND WELLNESS REPORT FOR JULY 2024 TO 30 JUNE 2025

In order to ensure that the municipal workforce is committed to their functions; Employee Assistance Programmes was introduced within the Corporate Services Department.

Employee Assistance Programmes and Wellness events were also held in order to increase awareness in relation to particular illness and sickness that affect the society at large and to encourage Employee/ Councillor participation in activities thus playing an important role to good life.

There were 2 Wellness programmes held in August and November 2024.

Committee, MEMBERSHIP and Committee Purpose

FINANCIAL MANAGEMENT COMMITTEE	
MEMBERSHIP	PURPOSE
Cllr S.F. Mdaka (Chairperson) Cllr M.A. Gina Cllr N.S. Mthethwa Cllr J.M. Gumede Cllr M.M. Mkhwamubi Cllr M.Z. Mhlongo Cllr T.Z. Nyawo Inkosi T.M. Gumede	The Financial Services Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to advise the Executive Committee and ultimately the uMkhanyakude District Council and to promote effective and efficient financial management within the uMkhanyakude District Municipality. <u>FUNCTIONS</u> The Financial Services Committee is appointed to ensure the effective and efficient management of the Council's financial resources with specific reference to assist with the compliance with the provisions of the Local Government: Municipal Finance Management Act 56 of 2003. In this respect the committee will amongst others consider and report on. • Monthly reporting on revenue and spending in respect of the Council's Budget. • Quarterly reports on progress with the Capital Programme. • Managers of Departments or their designee will attend meetings of the Committee at the request of the Municipal Manager. • Applications for grants-in-aid (excluding sporting matters) In considering matters referred to the Committee, cognizance is taken that the Municipal Manager may not in terms of the provisions of the Local Government: Municipal Finance Management Act 56 of 2003, delegate to any political structure or political bearer of the municipality any of the powers or duties assigned to the accounting officer in terms of the said Act.

PLANNING, HOUSING & TOURISM COMMITTEE	
MEMBERSHIP	PURPOSE
Cllr B.S Mthembu	The Planning, Housing and Tourism Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Corporate Services in the uMkhanyakude District Municipal area. To oversee all matters pertaining to the Planning, Housing and Tourism Department which include Planning, Housing, Building and Integrated Development Plan.
Cllr N.S. Mthethwa	
Cllr S.N. Nzuza	
Cllr J.M. Gumede	
Cllr N. Mlambo	
Cllr H.S. Ndlovu	
Cllr M.C. Zungu	
Inkosi K.T.H. Nxumalo	

CORPORATE SERVICES COMMITTEE	
MEMBERSHIP	PURPOSE
Cllr T.M. Sibiya (Chairperson)	The Corporate Services Committee is established in terms of Section 80 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Corporate Services in the uMkhanyakude District Municipal area. To advise the Executive Committee of all matters pertaining to the Corporate Services Department which include Human Resources, Administration of Committees, Records Management, Auxiliary, Information Communication Services.
Cllr. M.S. Ngcobo	
Cllr T.N. Magagula	
Cllr. T.M. Malu	
Cllr.K.C. Mthembu	
Cllr J.P. Msezane	
Cllr G.P. Moodley	
Cllr T.S. Khumalo	
Inkosi T.M. Gumede	

COMMUNITY SERVICES COMMITTEE	
PURPOSE	
Cllr M.Z. Nyawo (Chairperson) Cllr T.N. Magagula Cllr N. Mlambo Cllr T. Manzini Cllr S.R. Khumalo Cllr S.W. Nkonyane Cllr N.S. Myeni Cllr B.W. Shangase Inkosi N.I. Zikhali	The Community Services Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Community Services in the uMkhanyakude District Municipal area. The Committee is designated to oversee matters related to health, education, youth, environment, social welfare, arts and culture, Local Economic Development and sport. The uMkhanyakude District Community Services Committee shall advance and uphold the principles of the Environmental Policy of the uMkhanyakude District Council. The Committee will consider all applications of sport bodies for grants-in-aid, and will consider requests/reports from ward committees relating to the terms of reference of the uMkhanyakude District Community Services Committee

Technical Services Committee	
MEMBERSHIP	PURPOSE
Cllr S.F. Mdaka (Chairperson) Cllr M.E. Ndlela Cllr L.M. Mkhwanazi Cllr T.M. Malu Cllr C.T. Khumalo Cllr N.L. Gumbi Cllr D.A. Ncube Inkosi K.T.H. Nxumalo	The Technical Services Committee is established in terms of Section 79 of the Local Government Municipal Structures Act 117 of 1998 to promote the delivery of Engineering Services in the uMkhanyakude District Municipal area. To advise the Executive Committee and ultimately the uMkhanyakude District Council on basic services needs as determined in the Council's Integrated Development plan; such as • The identification of the water needs of the community in the uMkhanyakude District Municipal area

3. PERFORMANCE HIGHLIGHTS

3.1 Corporate Services

2024/2025 PERFORMANCE HIGHLIGHTS

DRAFT

Section 124 (1) (a) Salaries, allowances and benefits of political office-bearers and councillors of the municipality (financial and in-kind)

The Mayor

Details	2025	2024
Annual Remuneration	944 282	737 022
Travel allowance	-	-
Cellphone allowance	-	-
Reimbursive allowance	-	-
Company Contribution	-	-
Total	-	-

The Deputy Mayor

Details	2025	2024
Annual Remuneration	Nil	99 926
Travel allowance	-	-
Cellphone allowance	-	-
Reimbursive allowance	-	-
Company Contribution	-	-
Total	-	-

The Speaker

Details	2025	2024
Annual Remuneration	-	99 926
Travel allowance	-	-
Cellphone allowance	-	-
Reimbursive allowance	-	-
Company Contribution	-	-
Total	-	-

Remuneration of Councillors

Details	2025	2024
Mayor	944 282	737 022
Deputy Mayor	860 291	-
Speaker	-	-
Executive Committee Members	2 250 247	2 889 334
Councillors	6 413 410	4 831 840
Total	10 486 230	8 458 196

Section 124 (1) (c) Salaries, allowances and benefits of the municipal manager, CFO and every senior manager

Remuneration of the Municipal Manager

Details	2025	2024
Annual Remuneration	1 126 326	1 189 813
Travel, housing and other allowances	100 216	721 118
Reimbursement of KM	142 275	52 070
Contributions to UIF, Medical and Pension Funds	13 501	24 189
Total	1 382 319	1 987 190

Remuneration of the Chief Financial Officer

Details	2025	2024
Annual Remuneration	810 595	744 297
Travel, housing and other allowances	312 767	308 008
Reimbursement of KM	9 075	4 729
Contributions to UIF, Medical and Pension Funds	12 147	16 292
Acting allowance	-	-
Total	1 144 583	1 073 326

Remuneration of GM: Corporate Services

Details	2025	2024
Annual Remuneration	667 575,7	785 491,00
Travel, housing and other allowances	259 500,00	474 110,00
Reimbursement of KM	1 633,12	-
Contributions to UIF, Medical and Pension Funds	8 475,72	18 255,00
Acting allowance	-	-
Total	937 185	1 277 856

Remuneration of GM: Community Services, Planning & Economic Development

Details	2025	2024
Annual Remuneration	-	-
Travel, housing and other allowances	-	-
Reimbursement of KM	-	-
Contributions to UIF, Medical and Pension Funds	-	-
Acting allowance	-	-
Total	424 742	1 277 856

Remuneration of GM: Technical Services

Details	2025	2024
Annual Remuneration	(91 148)	(656 392)
Travel, housing and other allowances	-	(360 847)
Reimbursement of KM	-	(35 555)
Contributions to UIF, Medical and Pension Funds	(4 868)	(50 682)
Acting allowance	-	-
Total	(96 016)	(1 103 476)

Employee Related Costs

EMPLOYEE RELATED COSTS	2025	2024
Basic	(142 983 601)	(125 180 863)
Pension	(22 146 858)	(19 629 922)
Bonus	(10 805 097)	(9 448 270)
Medical aid - company contributions	(9 262 226)	(8 127 320)
UIF	(839 029)	(754 404)
SDL	(1 728 421)	(1 588 458)
Life Insurance	(1 160 205)	(1 063 529)
Leave pay provision charge	(1 945 657)	(1 452 014)
Night Shift Allowance	(673 382)	(857 984)
Cellular and Telephone	(552 312)	(1 609 057)
Bargaining Council	(46 764)	(40 964)
Travel, accommodation, subsistence allowance	(5 473 991)	(4 393 631)
Overtime payments	(3 068 401)	(6 719 739)
Long-service awards	(2 709 575)	(1 043 000)
Car allowance	(8 511 954)	(8 092 683)
Housing benefits and allowances	(1 806 779)	(2 003 059)
Total	(213 714 252)	(192 004 897)

3.2 Technical Services

3.2.1 Basic Service Delivery and Infrastructure Development Analysis

Section 156 (1) (d) read with Schedule 4 Part B (The Constitution of South Africa), empowers the District Municipality as a local government to administer water and sanitation services limited to potable water supply systems, domestic waste water and sewage disposal systems. Thus, Umkhanyakude DM as a Water Service Authority has the constitutional obligation to ensure that people have sustainable access to water and sanitation services.

Accordingly, Water Services Act, 1997 (Act No. 108 of 1997) stipulates that, every WSA municipality have a responsibility to ensure that all people living within their jurisdiction (including those residents living on privately owned land) are progressively provided with at least basic water and sanitation services (first step up the ladder) in an efficient, affordable, economical and sustainable manner. This duty is subject to;

- a) The availability of resources
- b) The need for an equitable allocation of resources to all consumers within the municipal jurisdiction
- c) The need to regulate access to water services in an equitable way
- d) The duty of consumers to pay reasonable charges, which must be in accordance with any prescribed norms and standards for tariffs for water services
- e) The duty of the municipality to conserve water resources
- f) The nature, topography, zoning and the situation of the land to be provided
- g) The right of the relevant water service authority to limit the provision of water services, if there is failure to comply with reasonable conditions set for the provisioning of such services

In ensuring access to water services, water services authority must take into account among other factors;

- a) alternative ways of providing access to water services
- b) the need for regional efficiency
- c) the need to achieve benefit of scale
- d) the need for low costs

- e) the requirements of equity, and, the availability of resources from neighboring water services authorities

3.2.2 Water Services Status Quo in uMkhanyakude District Municipality

Umkhanyakude District Municipality is largely a rural municipality with an estimated population of 738 437 (according to the Stats SA Census, 2022), versus a 2021 population estimate of 755 020 in the Department of Water and Sanitation (DWS) 'Five Year Reliable Water and Sanitation Service Delivery Implementation Plan' (WSSDIP) for the municipality. The STATSSA Census 2022 data has, to date, only been released at a high level with overall municipal figures for populations and households.

Umkhanyakude District Municipality (DC27) comparison of these datasets is presented below in Table SD 1.

Table SD 1: Comparison of Demographic Data sets per the Local Municipality

Demographic Data	STATSSA Census 2011	STATSSA Community Survey (2016)	WSDP Dataset (2020)	DWS Five Year Reliable WSSDIP (2021)	STATSSA Census 2022
Total Population	625 824	689 091	751 531	755 020	738 437
Total Number of Households	128 191	151 246	149 580	159 887	129 066
Average Household Size	4.9	4.6	5.0	4.7	5.7
Total Number of Settlements	319	319	319	327	327

The population figures summary for four local municipalities in uMkhanyakude District are tabulated in Table SD 2 below:

Table SD 2: Demographic Datasets per Local Municipality in uMkhanyakude District

Population Datasets	STATSSA Census 2011	STATSSA Community Survey (2016)	WSDP Dataset (2020)	DWS Five Year Reliable WSSDIP (2021)	STATSSA Census 2022
Big Five Hlabisa	107 147	116 623	123 735	124 309	131 755
Jozini	186 502	198 215	213 630	214 622	199 153
Mtubatuba	175 425	202 176	223 905	224 944	215 869
uMhlabuyalingana	156 772	172 077	190 262	191 145	191 660
uMkhanyakude DM	625 846	689 091	751 531	755 020	738 437

As per Table SD 1 and Table SD 2 above, indicates some variations between the different demographic datasets. Following a review of the demographic data, it was therefore concluded that the 2021 data in 'DWS Five Year Reliable Water and Sanitation Services Delivery Implementation Plan' (WSSDIP) is the most accurate and up-to-date. As a result, the 2021 data sets are the primary demographic data that are currently being used throughout the WSDP under review.

In summary, the municipality has four local municipalities, with a total population of 755 020 people residing within 159 887 households, 327 communities, 80 wards and an average household size is 4.7 and water services backlogs stipulated on this report are based on these.

In the Water Services Master Plan and WSDP of 2019/2020 FY, the water infrastructure backlog was estimated at 19% and the sanitation infrastructure backlog at 17.0 %. Although only 19% of consumers were shown to have no access (i.e. below RDP level of services) a much larger percentage (approx. 40%) of consumers were exposed to water disruptions due to failing/dysfunctional infrastructure or water resource yield or capacity limitations. This high level of unreliable water supply was identified and categorized as per the DWS:

- 1) Dysfunctional infrastructure based on O&M or scheme management challenges
- 2) Or to resource issues (insufficient resource and or treatment capacity).
- 3) Infrastructure shortcoming and capacity limitation.

However, since the completion of the last WSDP in the 2019/2020 FY, uMkhanyakude DM and UMngeni/UTHukela Waterboard (appointed as an Implementing agent under Section 63 of Water Services Act, 1997) completed the construction of a number of water services infrastructure, which have reduced the water services infrastructure backlog.

In the current Water Master Plan and WSDP of 2024 review, the current water infrastructure backlog has slightly increased to an estimated **19.7%**; while the sanitation backlog remains at **17.1%** (*it is worth noting that the data used is still under review and may vary as the review progresses*). Water services backlogs are tabulated in Table SD 3 & 4, Figure SD 1 and 2 below.

Table SD 3: Summary of current service levels for the entire district, as documented in the Water Master Plan and WSDP.

	Category	Water Master Plan & WSDP (2024)	
		Households	Population
Water	Piped (tap) water inside dwelling/institution	8 612	41 509
	Piped (tap) water inside yard	33 664	157 312
	Piped (tap) water on community stand: distance less than 200m from dwelling/institution	73 562	345 683
	Piped (tap) water on community stand: distance greater than 201m from dwelling	13 531	62 187
	Borehole in yard	9 822	44 773
	Rainwater Tank in yard	1 134	5 320
	Water Vendor - Carrier Tanker	6 144	29 444
	Stagnant Water - Dam/Pool	934	4 433
	Flowing water / spring / stream / river	12 019	62 216
	Other	465	2 143
Water Total		159 887	755 020
Sanitation	None - Households	5 069	23 154
	Flush toilet (connected to sewerage system)	3 038	14 395
	Flush toilet (with septic tank)	7 762	36 439
	Chemical toilet	15 076	70 542
	Pit toilet with ventilation (VIP)	123 872	587 336
	Pit toilet without ventilation	5 070	23 154
	Bucket toilet	0	0
	Other	0	0
	Unspecified	0	0
Sanitation Total		159 887	755 020

	Category
Water Served	Piped (tap) water inside dwelling/institution
	Piped (tap) water inside yard
	Piped (tap) water on community stand: distance less than 200m from dwelling/institution
Sanitation Served	None - Households
	Flush toilet (connected to sewerage system)
	Flush toilet (with septic tank)
	Chemical toilet
	Pit toilet with ventilation (VIP)

Figure SD.1: Household Water Infrastructure Access Profile

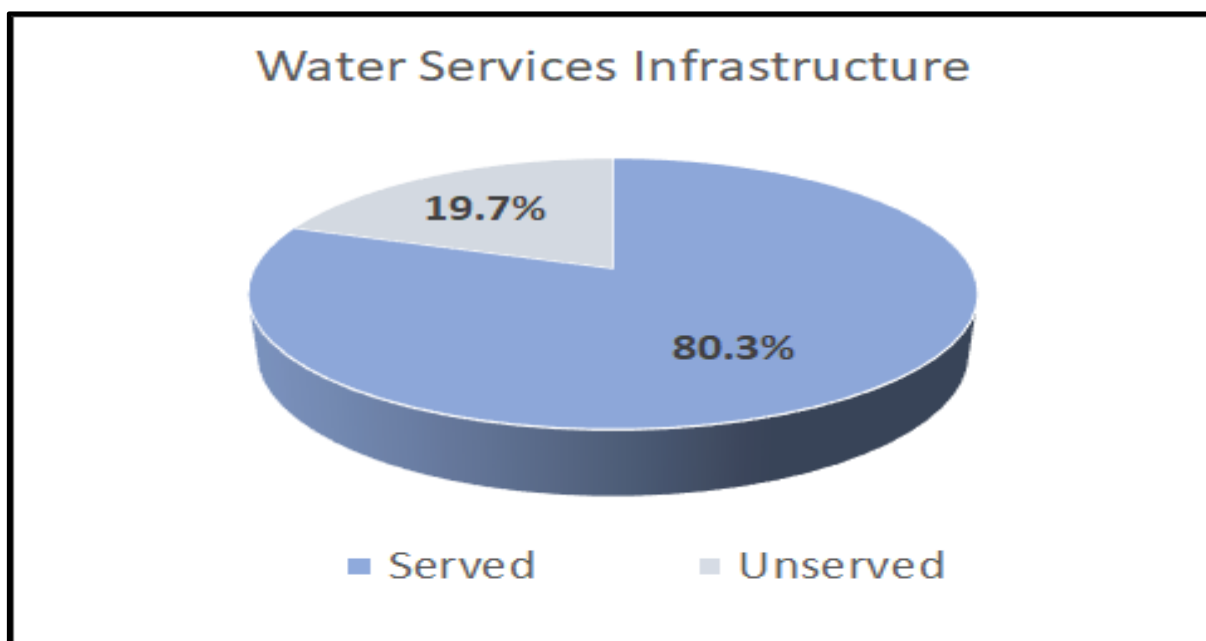


Table SD.4: Water Supply Infrastructure Access in uMkhanyakude District (LM breakdown) (2024)

Local Municipality	Population (2021)	No of Households (2021)	% of Population Served with Water Infrastructure	% of Population Unserved with Water Infrastructure
Big Five Hlabisa	124 309	25 296	69.55%	30.45%
Jozini *	214 622	46 426	82.01%	17.99%
Mtubatuba	224 944	45 613	92.06%	7.94%
uMhlabuyalingana	191 145	42 552	79.14%	20.86%
uMkhanyakude DM	755 020	159 887	80.30%	19.70%

Figure SD.2: Household Sanitation Infrastructure Access Profile

Sanitation Services Infrastructure

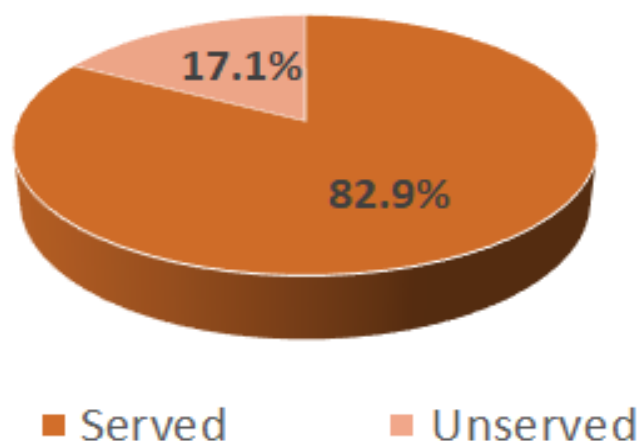


Table SD 5: Sanitation Infrastructure Access in uMkhanyakude District (LM breakdown) (2024)

Local Municipality	Population (2021)	No of Households (2021)	% of Population Served with Sanitation	% of Population Unserved with Sanitation
Big Five Hlabisa	124 309	25 296	81%	19%
Jozini	214 622	46 426	82%	18%
Mtubatuba	224 944	45 613	92%	8%
uMhlabuyalingana	191 145	42 552	81%	19%
uMkhanyakude DM	755 020	159 887	83%	17%

There are essentially three levels of service regarding water supply in the Umkhanyakude DM area;

- 1) The formally established urban areas generally have a high level of service with metered connections and in house plumbing.
- 2) Some of the formal housing areas and a large part of the rural areas are dependent on a basic level of service, defined as being access to a communal standpipe within 200m of the home supplying 60ℓ/cap/d.
- 3) Some areas have a low level of service which does not meet the basic level of service standards. In these areas water for domestic use is obtained from boreholes equipped with hand pumps, protected springs.

The bulk water supply areas in UMkhanyakude District Municipality are as shown in a Table SD.6, below as reflected in the Water Master Plan;

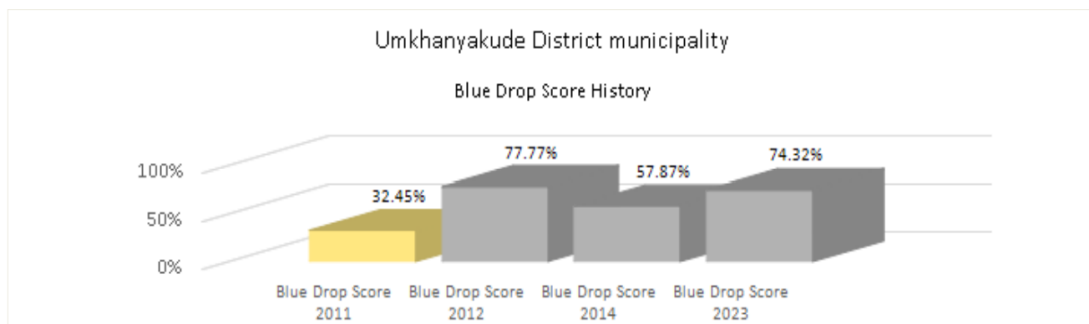
Table SD 6: Regional Schemes, Sub-Schemes and WTW

Regional Scheme	Sub Scheme	Water Treatment System	Local Municipality	GPS Location
Shemula	Shemula Sub-Scheme 2	Shemula New	Jozini	27°2'21.26"S, 32° 15'12.582"E
		Shemula Old	Jozini	27°2'21.26"S, 32° 15'12.582"E
		Ingwavuma	Jozini	27°7'30.56"S, 32° 0'58.74"E
	Shemula Sub-Scheme 2	Manguzi Conventional	uMhlabuyalingana	26°59'2.10"S, 32°45'10.36"E
		Manguzi DAF	uMhlabuyalingana	26°59'2.10"S, 32°45'10.36"E
		Airfield	uMhlabuyalingana	S27 00 41.92, E32 45 03.31
		Mshudu	uMhlabuyalingana	S26 56 08.69, E32 43 12.00
		Thengane	uMhlabuyalingana	S27 01 36.71, E32 41 57.01
		Enkhanyezini - Tsong 4	uMhlabuyalingana	S26 56 35.53, E32 46 55.74
		Enkhanyezini - Malungulu	uMhlabuyalingana	S26 56 35.53, E32 46 55.73
Jozini	Jozini Sub-Scheme 1	Jozini Old	Jozini	S27 25 25.932, E32 4 29.040
		Jozini New	Jozini	27°25'26.60" S 32°04'50.92" E
		Makhonyeni	Jozini	27°25'25.932"S, 32° 4'29.040"E
		Block 6	Jozini	27°29'45.042"S, 32° 9'7.002"E
		Malobeni	Jozini	27°29'30.762"S, 32° 10'10.218"E
		Jobe	Jozini	27°29'30.378"S, 32° 11'33.138"E
		Mjindi	Jozini	27°25'20.028"S, 32° 10'10.218"E
		Othobothini Old	Jozini	27°24'29.53" S 32°04'32.98" E
		Othobothini New	Jozini	27°25'01.10" S 32°05'09.55" E
		Nondabuya	Jozini	27°21'17.53"S, 32° 11'28.82"E
		Mkuze	Jozini	27°35'44.15"S, 32° 1'7.04"E
		Ubombo-Bethesda	Jozini	27°34'24.10" S 32°04'58.21" E
	Jozini 2 Sub-Scheme 2	Mseleni	uMhlabuyalingana	27°19'37.94" S 32°33'14.99" E
		Mbazwana	uMhlabuyalingana	27°29'07.29" S 32°35'16.37" E
Hluhluwe	Town	Hluhluwe Phase 1	Big 5 Hlabisa	28°07'09.07" S 32°11'15.14" E
	Phase 1			
	Phase 3			
	Phase 4			
	Phase 2	Hluhluwe Phase 2	Big 5 Hlabisa	28°08'34.24" S 32°15'42.44" E
Hlabisa		Mpembeni	Big 5 Hlabisa	28°06'19.08" S 31°57'45.20" E
		Hlabisa	Big 5 Hlabisa	28°08'34.24" S 32°15'42.44" E
Mtubatuba		Mtubatuba	Mtubatuba	28°26'37.61"S, 32° 09'40.72"E
Nkolokotho		Nkolokotho	Mtubatuba	28°23'39.21"S, 32° 2'14.81"E

UMkhanyakude DM only registered the (22) drinking water supply systems on the IRIS and **scored 74.34%** during blue drop assessments conducted by the Department of Water & Sanitation, January, 2023. UMkhanyakude District Municipality improved its Blue Drop score from 57.9% in 2014 to 74.32% in 2023, and the significant improvement in the 2023

blue drop risk rating (BDRR) for all 22 systems. Umkhanyakude District Municipality blue drop history is shown in Figure SD.3 below;

Figure SD.3: Umkhanyakude DM Blue Drop History



Overall, the regulator was concerned about the lack of water quality monitoring in the distribution system, non-existence of maintenance plans, lack of full compliance with Regulation 2834 for the process controller staff at some of the WTW. *It is worth noting that regulation 2834 has been replaced by Regulation 3630 and all WSA municipalities are now required to fully comply with before June 2025.*

Umkhanyakude District Municipality operates and maintains eleven (11) sanitation schemes, which are focused in the high density developed urban centres, draining towards the existing WWTW. Except for Mtubatuba WWTW, all other WWTW are generally small oxidation ponds throughout the district. The list of WWTW are tabulated in table SD 5 below;

Table SD.7: List of wastewater systems throughout Umkhanyakude District Municipality

Facility Name	Location	Primary Process Type	Stated Nominal Capacity , ML/day
Bethesda Hospital WWTW	Mkuze Local Municipality	Activated sludge	0.8
Hlabisa Hospital WWTW	Hlabisa Local Municipality	Activated sludge	2
Hluhluwe WWTW	Big Five Local Municipality	Oxidation ponds, unlined	2
Jozini WWTW	Jozini Local Municipality	Oxidation ponds, unlined	2
Ingwavuma Hospital WWTW	Jozini Local Municipality	Oxidation ponds	0.8
KwaMsane WWTW	Mtubatuba Local Municipality	Oxidation ponds	1
Manguzi Hospital WWTW	uMhlabyalingana Local Municipality	Activated sludge	1
Mkuse WWTW	Jozini Local Municipality	Oxidation ponds	1
Mtubatuba WWTW	Mtubatuba Local Municipality	Activated sludge	5
Mseleni Hospital WWTW	uMhlabyalingana Local Municipality	Oxidation ponds, unlined	1
St Lucia WWTW	Mtubatuba Local Municipality	Oxidation ponds, unlined	0.7

On-the-other-end, uMkhanyakude District Municipality was assessed for Green Drop compliance during 2021 and scores history are tabulated in Table SD.8 below;

Table SD.8: Umkhanyakude District Municipality Green Drop Scores History

Assessment Year	Score
2021 Green Drop Score	23%↓
2013 Green Drop Score	30%
2011 Green Drop Score	22%
2009Green Drop Score	4%

Overall, uMkhanyakude District Municipality green drop score was 23% and critical risk rating (CRR) score of 100% indicating that the risk increased across all WWTW's, largely due to poor process controller compliance, lack of flow measurement data and poor final effluent quality. Both St. Lucia and Mseleni systems were of critical concern as these systems obtained a zero (0) Green Drop score and maximum CRR of 100%.

Overall, the regulator was concerned about the overall poor state of wastewater management within the municipality, which triggered the Enforcement Protocol. As a result the municipality's WWTW were placed under regulatory focus. As a result of the poor state of WWTW systems, the municipality embarked on improving wastewater systems, as a result 4 projects (Construction of Nordale Sewer System within Mtubatuba under 4, construction of St Lucia wastewater treatment works within Mtubatuba ward 1, construction of Manguzi wastewater treatment works within uMhlabuyalingana under 4, and, Thembaletu Sanitation) funding for 3 projects were approved and planning has resumed already, whilst Thembaletu sanitation is currently under construction

On water balancing it is clear that the municipality still has very high water losses which account for almost a third of the consumption. Thus, two consultants were appointed and work is underway on implementing various water conservation and demand management initiatives.

Overall, the most critical issues that affecting the full functioning and provisioning of water services includes the following to name the few,

- No budget made available for water and wastewater quality monitoring and management throughout the district
- Limited procedures in place for project monitoring and, implementation
- Limited staff – several of the WSA positions are not filled
- Illegal connections, vandalism which increases the number of households with unreliable potable supply
- Budget constraints to fund projects to improve water and sanitation provision
- Budget for operation and maintenance is totally insufficient

uMkhanyakude District Municipality has **both internal and external mechanism** (which means it provide water services itself (internal mechanism), and contracted a water services provider (external mechanism) for a period of 3 years to operate and maintain bulk water systems. Therefore, the municipality manages and accounts separately for the two functions i.e., water services authority and water services provider functions. The Technical Services Department consists of 3 core units viz; Project management unit, Water Services Provisioning unit and Water Services Authority unit.

During 2023/2024 FY, Technical Services Department had a total of thirteen (13) targets. Out of 13 targets, 09 were achieved, 03 were partially achieved and only 1 target was not achieved. The overall performance target achieved was 69%.

3.2.2 Water Services Authority Unit Overall Performance 2023/2024 FY

Water Services Authority unit had four (4) set targets, two (2) targets were achieved, two (2) were partially achieved. These are summarized in table 2 below;

Table SD 9: List partially achieved targets

KPI No.	Quarter 4 Target	Actual
B1.6	1. Reviewed Final Draft WSDP submitted to council for adoption and loaded to Department of Water and Sanitation website by 30 June 2024	Partially achieved
B1.7	6 projects ready for implementation by 30 June 2024.	Partially achieved

Reasons for Non- Achievement

B1.6 target was partially achieved, even though final draft WSDP was submitted and presented to both MANCO and technical services portfolio committee, it came back with comments that required further investigation and inputs. Therefore, there was a delay in the submission to council for adoption.

B1.7 target was partially achieved. There are four stages for the projects to reach implementable ready stage. These include; stage 1: inception (municipal council adoption, sectoral committee approval, COGTA funding confirmation/approval), stage 2: concept and viability (feasibility study, environmental authorisation, water use license, specialist studies, preliminary design report), stage 3: design development (detailed design report) and stage 4: documentation and procurement (compilation of tender document). A total of ten new projects were submitted to council for adoption on the 21st of June 2023 and further submitted to Department of Water and Sanitation (DWS) and Municipal Infrastructure Support Agent (MISA). Sectoral Committee from DWS approved only five projects among the ten on the 23rd of October 2023. The five projects were presented to COGTA and only three that were approved on the 14th of March 2024. The remaining two projects were approved by COGTA on the 30th of April 2024. Therefore, the delayed Sectoral Approval by DWS, project registration by COGTA negatively affected progress on the aforementioned stages.

On-the-other-end, even though EIA for Upgrade of Hlabisa Town Sewer System was approved in the month of November 2023, WULA application remains unapproved. The delaying processes for WULA authorisation inhibits the continuation to the last stage i.e. documentation and procurement, thus project not yet implementable ready.

Corrective Measure

With regards to B1.6, final draft will be submitted to council for adoption in the next financial year and B1.7, all other stages to bring the projects to implementable ready stage were will be completed in the next financial year.

It is worth highlighting that, even though quite a number of posts were filled within the department, the Water Services Authority and Governance unit as a regulatory unit remains with unfilled posts and limited budget. These challenges make it more difficult for the unit to fulfil its mandate.

3.2.3 Project Management Unit –MIG Grant

This report intent to provide detail annual performance of the uMkhanyakude District Municipality (UKDM) in respect to Municipal Infrastructure Grant (MIG) for National Treasury in terms of Chapter 3 section 12(5) of the 2024 Division of Revenue Act (DoRA).

The Department of Cooperative Government and Traditional Affairs (CoGTA) is the National Department responsible for transferring funds to Municipalities in terms of the conditions and Municipal MTEF allocations as prescribed in DoRA. The Grant is conditional and intended to provide capital finance for new, rehabilitation and upgrading of basic municipal infrastructure and social institutions. It is further considered conditional in terms of the DoRA Act, in the sense that it can only be used for:

- intended and approved projects only,
- projects running within approved timelines, and
- Specific reporting requirements.

The District Municipality was also a beneficiary of MIG, with an initial allocation of **R 246 685,000.00** in the fiscal year under consideration - 2024/2025. Included on the allocation was an incentive funding of R7 000 000. As per Government Gazette No 51233 on 12 September 2024, there was a reduction of **R 2 446 000** for UKDM reducing the allocation to **R244 239 000**. The reduction was affected in all the DMs within the province of KwaZulu-Natal.

3.3.3 Capital Projects implemented in the 2023/2024 Financial Year

The Municipality has a huge infrastructure backlog and this is evident from the number and the total amount of registered projects. For the 2023/2024 fiscal year, the total amount of MIG registered projects was R1.6 billion and the annual approved allocation for the same period was R251 million. Most of the registered projects are in the excess of R100m each and with the municipal annual MIG allocations within the average of R250 million, these projects can only be implemented in a phased approach. Moreover, the Municipality is predominantly rural with extremely low service revenue collection base and relies on grants only for capital projects funding. It is with these reasons that the Municipality have to carefully schedule and implement MIG projects in a phased approach.

UMkhanyakude DM has approved allocations for the 3-year cycle plan in terms of the Division of Revenue Bill as follows:

Background

The UKDM approved allocations for the 3-year cycle plan in terms of the Division of Revenue Bill, were as follows:

Table 1: UKDM MIG 3-Year Cycle Plan

	2024/2025	2025/2026	2026/2027
Approved Allocations	R 244,239,000.00	R 255,662,000.00	R 278,849,000.00
Expenditure	R 244,239,000.00	0	0
Difference	0	0	0

In light of the above mentioned background, the municipality spent R 251 935 000.00 (100%) in the financial year. For ease of reference, refer to UKDM MECS Report for the month ended 30 June 2024 attached as **Annexure A** herewith.

Part 1: Progress to date

Relevant Stakeholders

MIG is a funding to municipalities from the National Department of Local Government and involves numerous stakeholders with their respective roles and responsibilities. The stakeholder's involved were as follow:

- The overall roles and responsibilities for the national and provincial departments and municipalities are clearly detailed out in the MIG Guideline 2007.

The conditions of MIG funding only permits for the funding to be spent on MIG registered projects. As of July 2024, the MIG registered projects for UKDM were amounting to **R1.8 billion** with the total expenditure of approximately **R2.4m billion** in the previous years.

7 Implementation of MIG Projects 3-year Cash flow			ALLOCATION & COMMITMENT SUMMARY																											
Financial year: 2025/26			2025/26		2026/27		2027/28																							
Total MIG Allocation			255,662,000.00		278,849,000.00		292,296,000.00																							
Total Committed			255,662,000.00		278,849,000.00		29,295,294.90																							
Total Variance			-0.00		0.00		289,000,705.10																							
Complied by: TN XULU																														
Verified and Approved by Technical Director? Yes			Table 2 Committed		64,332,161.33		195,240,556.36		0.00																					
18																														
Table 1: MIG Registered Projects																														
												20																		
Agent			Provincial Reference Number		Project Title (as per MIG 1 form)		Actual Project Status		Approved MIG Funding (M0R - AFAs)		Actual Project Cost (Tender sum - less)		Potential Savings (Release of Approved MIG Funding - available)		Total Previous Years MIG Expenditure		(Certified)		(Projected)		(Projected)		(Projected)		(Projected)		(Projected)		(Projected)	
DC27			DC27 PMU		PMU 2025/26		PMU		100,038,847.72		12,783,100.00		0.00		100,917,948.17		1,278,087.94		1,080,525.00		1,080,525.00		1,080,525.00		882,661.06		1,080,525.00			
2012MIGFDC2707814			Thembalethu Sanitation Project		Construct 41.6%		Construct 41.6%		100,918,806.75		100,918,806.75		0.00		100,917,948.17		0.00		0.00		0.00		0.00		0.00		0.00			
													Baseline Cashflow (Net IP)																	
													Actual I Revised Schedule																	
													Baseline Schedule																	
DC27			2012MIGFDC2706885		Joire Regional Community Water Supply Scheme Phase 14 (AF)		Practical Completion		399,887,033.00		296,339,914.10		63,517,118.90		359,302,298.80															
													Baseline Cashflow (Net IP)																	
													Actual I Revised Schedule																	
													Baseline Schedule																	
DC27			2018MIGFDC2722046		Mangos Star of the Sea Water Project		Construct 41.6%		148,948,612.00		101,745,185.80		47,203,426.20		130,765,277.35		3,562,385.15		0.00		0.00		355,973.96		1,505,666.87		951,235.67			
													Baseline Cashflow (Net IP)				3,052,054.21		3,536,004.21		3,183,688.91		3,536,004.21		0.00		0.00			
													Actual I Revised Schedule				Construct 41.6%		Construct 41.6%		Construct 41.6%		Construct 41.6%		Construct 41.6%		Construct 41.6%			
													Baseline Schedule				Construct 41.6%		Construct 41.6%		Construct 41.6%		Construct 41.6%		Construct 41.6%		Construct 41.6%			
DC27			2017MIGFDC2725631		Joire Low Cost Housing Sectors Upgrade		Terminated		55,799,182.90		55,799,182.90		0.00		44,332,132.35		3,323,233.90		2,132,343.00		1,454,459.00		1,223,223.00		1,030,348.00		0.00			
													Baseline Cashflow (Net IP)				2,109,600.00													
													Actual I Revised Schedule				Terminated		Terminated		Terminated		Design		Design		Design			
													Baseline Schedule				Terminated		Terminated		Terminated		Design		Design		Design			
DC27			2012MIGFDC2708587		Mhizwa WTW Upgrade and refurbishment (AFA) MIG 230488 (AF)		Terminated		50,562,816.44		49,954,369.91		1,508,446.83		49,954,369.91		0.00		0.00		0.00		0.00		0.00		0.00			
													Baseline Cashflow (Net IP)																	
													Actual I Revised Schedule				Terminated		Terminated		Terminated		Terminated		Terminated		Terminated			
DC27			2018MIGFDC2730631		Non - Revenue Water Project Phase 3		Construct 81.6%		162,760,618.75		162,760,618.75		0.00		162,757,765.51		1,000,000.00		0.00		0.00		0.00		0.00					

9	Refurbishment and Replacement of Water and Sanitation Infrastructure within all local municipalities	R16,364,970.97	R 28 917 447.01
10	Construction of Nordale Sewer System within Mtubatuba under Ward 4	R 9,417,008.28	R 9 792 656.33
11	Construction of Manguzi Wastewater Treatment Works within Mhlabuyalingana under ward 4	R 3,654,911.73	R 3 654 911.73
12	Upgrade of Command Reservoir & Water Reticulation -Hluhluwe Phase 2	R 2,522,617.37	R 3 225 146.72
TOTAL		R 244,239,000.00	R 244,239,000.00

Financial Management

In keeping with the MIG principles and the sector specific conditions, the Project Management Unit (PMU) is responsible for the administration and financial management of MIG funds, within the support of other Departments and Business Units.

Risk Management

Large infrastructure programs usually suffer from significant under-management of risk practically and in all stages of the program life cycle and throughout the life cycle of projects within the program. In particular, poor risk assessment and risk identification.

While the complexity of MIG projects requires division of roles and responsibilities among different role players (such as consultants, contractors, Councillors, Traditional Authorities, Community members, etc), this on its own leads to significant interface risks among the various stakeholders that materialize throughout the life cycle of the project, and these are anticipated and managed by UKDM from the outset through various mechanisms.

Due to the disperse area, 12 818 km² of UKDM and the fact that the projects are normally implemented in all local municipalities at the same time, the Municipality resorted to split the area of operation to North and South. This was to effectively provide supervision and monitoring of projects. Furthermore, in the endeavour to capacitate and operating a fully flagged internal PMU.

Institutional Arrangements

The Municipality has six departments, i.e. Office of the Municipal Manager, Finance, Corporate, Community and Planning and Environmental Management and Development and Technical Services. The administration and management of MIG is under PMU which is within Technical Services Department as illustrated in **figure 1** below:

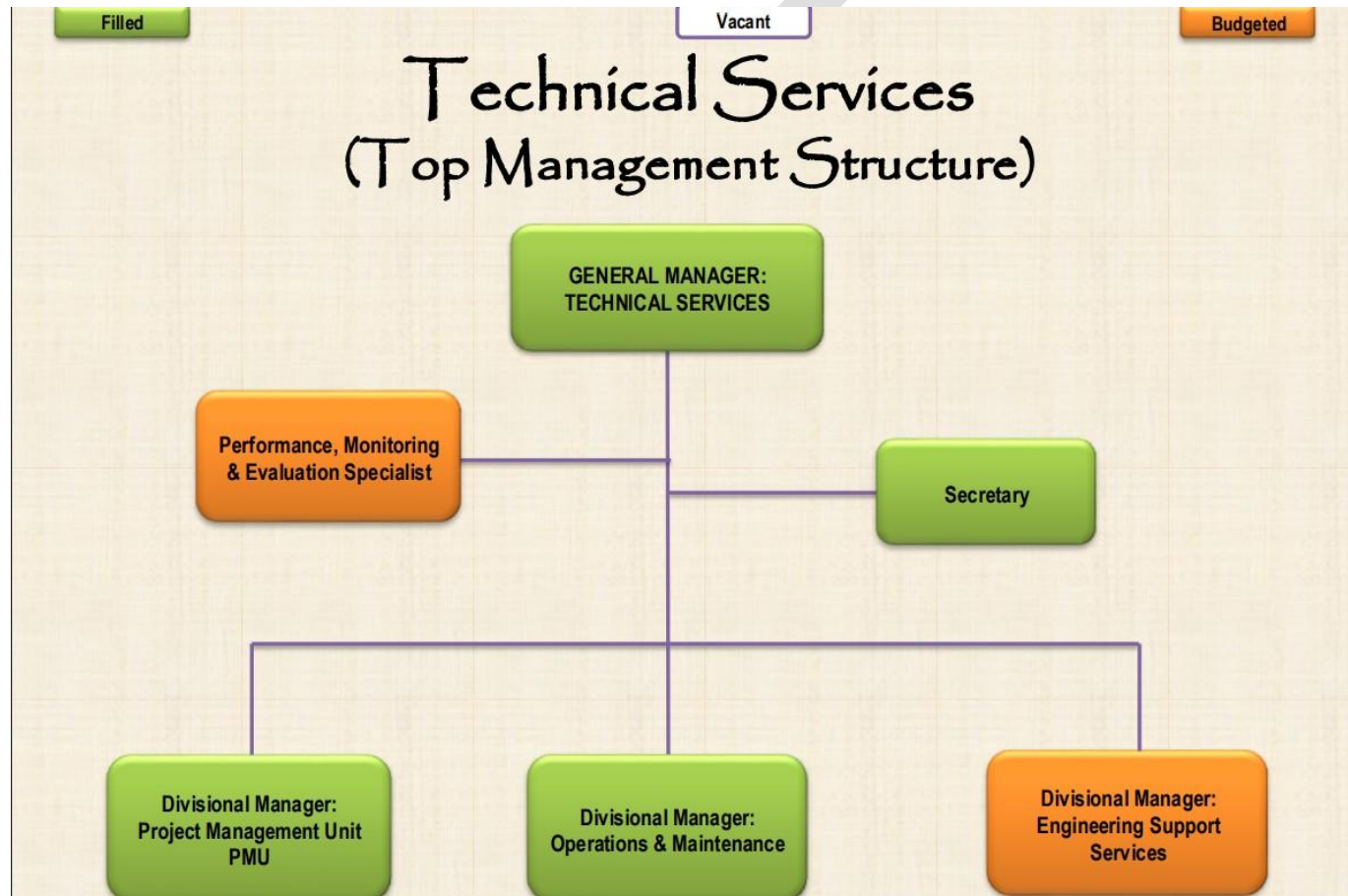


Figure 1: UKDM Institutional Arrangement

THE PROJECT MANAGEMENT UNIT

As previously stated, PMU is part of the Technical Services Department and is one of 3 business units strategical placed at Technical Services for service delivery programmes. The other two business units are Water Service Authority and Operations and Maintenance.

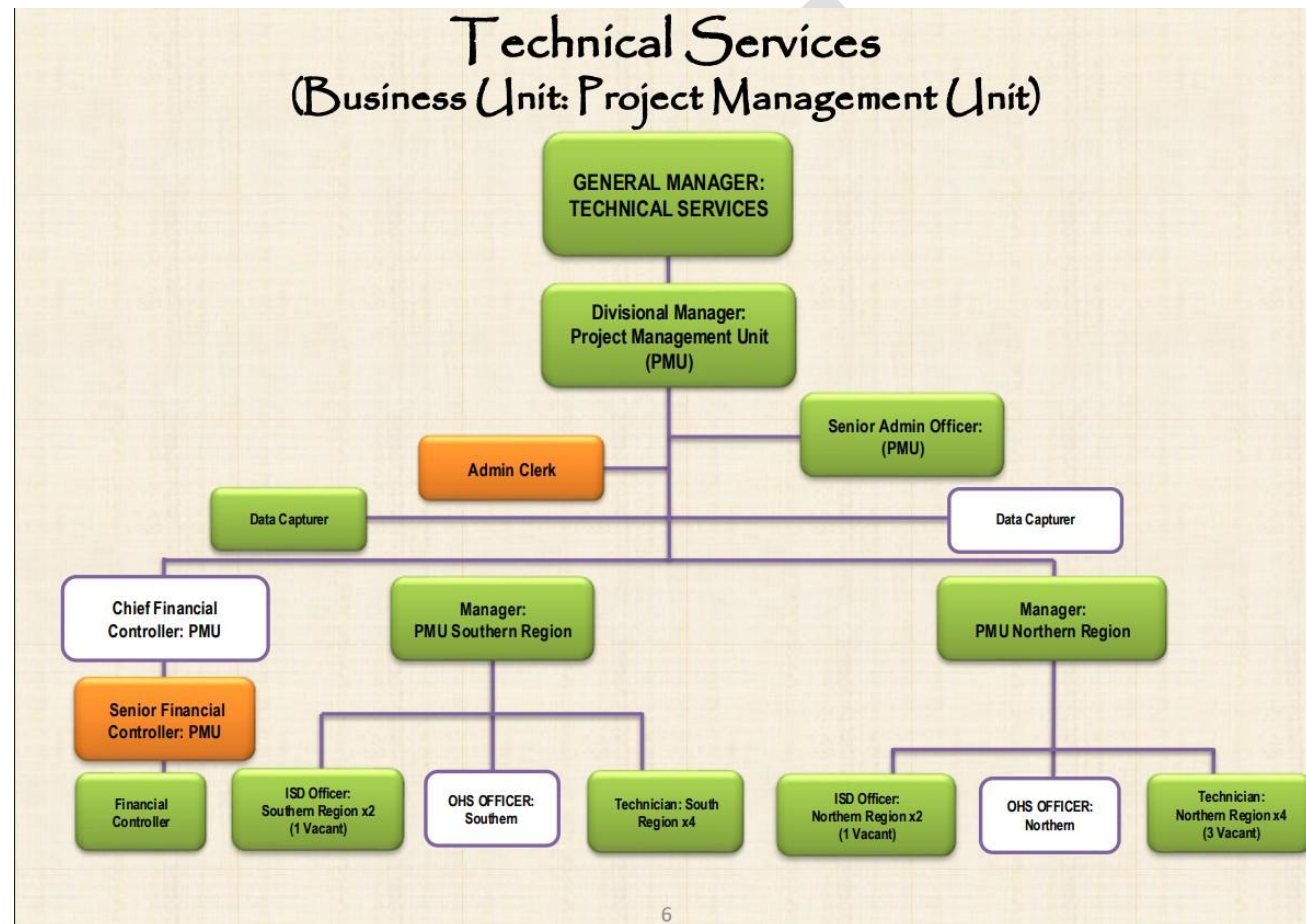


Figure 2: UKDM PMU Organogram

The positions of 6 x PMU: Technicians has since been filled effective from 01 September 2023. The main objective of the PMU business unit in the municipality is to administrate all infrastructure grants, such as Municipal Infrastructure Grant (MIG), Water Services Infrastructure Grant (WSIG) and Rural Roads Asset Management System (RRAMS) allocated to the UKDM.

The Municipality has the necessary internal support system required for the implementation of the infrastructure projects. Finance Department is responsible for financial support services including procurement. The planning and design functions are being undertaken by the Water Services Authority Business Unit which is not adequately resourced at the moment.

In terms of financing this PMU Business Unit, the budget is allocated through the PMU Top slice from MIG annual allocation which is capped at 5% of the total allocation each fiscal year.

Part 2: Programme Monitoring and Reporting

Monitoring Approach

Monitoring and evaluation is helping an organization extract relevant information from past and ongoing activities that can be used as the basis for programmatic fine-tuning, reorientation and future planning. Without effective planning, monitoring and evaluation, it would be impossible to judge if work is going in the right direction, whether progress and success can be claimed, and how future efforts might be improved. Furthermore, Stakeholders also require regular feedback on the progress being made towards achieving the goals and objectives of the programme.

The monitoring approach implemented for MIG programme is the result-oriented approach. This is to ensure that the accountability trail for the investment in the project is provided. It should be noted that the approved MIG projects are based on the assumptions and expectations of causality and linearity. Therefore, this monitoring approach is applicable.

Monitoring and Reporting

The different stakeholders detailed above in section 3.1 play different monitoring roles within the MIG program. This report is mainly addressing the role of the UKDM as the Implementing Agent.

There are specific financial and non-financial reports prescribed by the Transferring Officer (Department of CoGTA) which are required on the set dates. The reports for UKDM are submitted to the KwaZulu-Natal Provincial CoGTA and UKDM therefore has mostly complied with the submission of the updated reports as follows:

- PMU Business Plan for 2024/2025 fiscal year on the 30th April 2024
- Final Implementation plan and payment schedule for 2024/2025 fiscal year MIG Allocation on the 30th May 2025
- Monthly claims on the 15th of each month, unless otherwise rearranged.
- Expenditure certificate with proof of payments on the 1st of each month, unless otherwise rearranged.
- Reporting on MIG Management Information System (MIG MIS) on the 20th of each month and 03rd of the following month.

Within the internal UKDM monitoring, monthly capital programme reports were submitted to Technical MANCO and Infrastructure and Technical Services Portfolio Committee.

Furthermore, for all projects at construction stage, the affected community is also involved in performance monitoring of the project through Project Steering Committee (PSC).

Moreover, the UKDM Council also plays an oversight role. This role was conducted through inspections and assessment of Council reports from Technical Services Department and Auditors.

Part 3: Programme Benefits

Planned and Actual Outputs

In terms of the 2024/2025 Implementation Plan and Payment Schedule, UKDM was able to achieve 100% expenditure.

DC 27 Sanitation and water infrastructure MIG expenditure % breakdown

In the financial year under review, 33% of the total expenditure was spent on sanitation services whilst 67% was spent on water related infrastructure. This is illustrated graphically on figure 3 below.

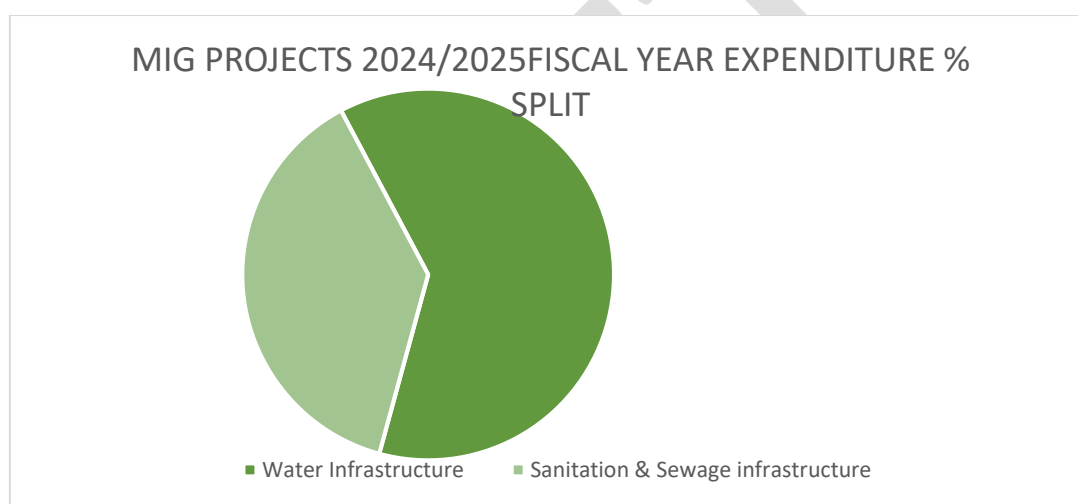


Figure 3: UKDM 2024/2025 Fiscal Year MIG Expenditure % Split

Backlog Eradication

The overall water and sanitation supply backlog for UKDM was at 19.7% and 17.1% respectively as at 30 June 2023. These backlog figures are based on the Stats SA Census 2011, WSMP 2024 and projects implemented from 2013/14 fiscal year to 30 June 2023.

New Water Connections Provided

As the Water Services Authority (WSA), uMkhanyakude District Municipality (UKDM) is responsible for providing access to basic water and sanitation within its area of supply, i.e. Umhlabuyalingana, Jozini, Big 5 Hlabisa, and Mtubatuba Local Municipalities.

The annual target for the water provision was to increase access to basic level of water provision from 81.5% (123 270 HH) to 82.3% (124 234 HH) of the total UKDM population (151245HH). This target was achieved as 1020 HH were connected to the system which accounts for 0.8% of the population. Furthermore, the District Municipality conducted backlog study through its Water Service Master Plan late in the financial year and realized that the infrastructure coverage for water provision has increased to 81.5% compared to 81% baseline coverage as at 30 June 2023.

New/ Upgrade water reticulation projects with yard standpipes which were completed in the financial year 2023/2024 were in Jozini Local Municipality under the Greater Ingwavuma WSS and Reticulation.

New Sanitation Connections Provided

Furthermore, the District Municipality is also upgrading sewer systems and waste water treatment plants in urban and semi-urban areas. The urban/ semi-urban areas that were covered this financial year are within Jozini LM i.e Thembaletu Sanitation (3.4 MI/d WWTW). This sewer upgrade project is a multi-year project hence no household was connected to the system. The positive impact of this project will be realized in the following financial year.

Conclusion

As detailed above in 3.6, the institutional arrangement of UKDM Technical Services Department has imbedded project activities to ensure sustainability of the infrastructure programme. Furthermore, other critical departments such as Finance were also adequately resourced and prepared for the programme.

This municipality is fully dependent on grant funding, such as MIG for the provision of basic infrastructural services and as can be noted above on the eradication of backlog, this is tremendously assisting and gradually enabling the municipality to reduce basic services backlog.

Lessons Learned and Recommendations

Category	Issue Name	Problem/Success	Impact	Recommendation
Planning	Planning and contract Requirements	The development of specification document commencing on the third quarter of the preceding year of implementation.	The contract award only takes place mid-year, in June or July and construction work commences two to three months after the award date due to construction permit requirements.	Development of specification document and advertisement to be concluded within the second quarter of the preceding year to allow sufficient time for the contractual requirements to be concluded.
Procurement Management	Procurement process	Procurement process was taking long, normally contracts award after 120 days of tender closing date.	Planned construction start date was delayed.	The Municipality has since reviewed and implemented the new streamlined procurement process with the Municipal Manager play a close oversight role.
Risk Management	Permission to occupy (PTO) and wayleaves Approval	A risk was identified that there may be delays in receiving approval from the land owners/users after the project was awarded.	Impact to be minimized by including all affected internal and external stakeholders from the project initiation stage including potential wayleave delays into the project schedule.	Always consider internal and external impacts on the project cost and schedule. This must be continuous throughout the project lifecycle, especially during initiation and planning stage.
	Land ownership	Local community demanding compensation for land allocated to them however owned by Ingonyama Trust Board.	This could have delayed the project and resulted to cost overruns. This was not budgeted for during development of business plan.	The involvement of the Traditional Authorities in the projects was of utmost importance as the local Chief affected dealt with the matter.

Quality Management	Construction Material	A process for determining acceptable construction material quality was planned into the project.	This allowed the project team to work with the contractors to smoothly ensure all materials were of acceptable quality and avoided any re-work and delays associated with substandard material.	Always plan quality standards and allowances into the project plan. This helps avoid delays and cost overruns.
Water Services Provision	Intermittent Water Supply	1. Capacity constraints on the command reservoir (1 ML to a higher capacity) 2. There are head losses between command reservoir and distribution reservoirs.	Due to Intermittent water supply, our newly built infrastructure cannot supply water to new areas for 24 hour supply (365 days a year).	Increase command reservoir capacity From 1ML to a higher capacity.

PROJECT PHOTOGRAPHIC REPORTING

1.Thembalethu Sanitation – Mkuze WWTW Upgrade



Bioreactors



Bioreactor- Balustrading



Control Building



Clarifier – Pump Station

2.Jozini Regional CWSS – Phase 1A-2



Scour Chamber



Elevated Tank Inlet Chamber



Rehabilitation along 200DN Pipeline



Pipe Markers for completed pipeline

3.Jozini Regional CWSS – Phase 1A-3



Stream Crossing



Air Valve Chamber



Complete Rehabilitation



Air Valve chambers with complete Rehabilitation

1

4. Greater Ingwavuma Water Supply Scheme Zone 10 – Phase 1



Pump base preparation



Pressure Testing Equipment



Base concrete slab



Cleaning the pipelines

5.Manguzi Star of The Sea (Zone 7A)



Commercial Meter installation



Scaffolding erection in progress



Pipe Installation of HDD

6. Manguzi Star of The Sea (Zone 7B)



Elevated Tank



Inlet Chamber



Pumpstation Building



Pumps and Electrical panel

7. Refurbishment of Water & Sanitation Infrastructure with Big5 Hlabisa LM-Hluhluwe WWTW Ponds



Project Name Board



Site Establishment



19mm stone bedding



Mobile Office and Guardhouse

8. Refurbishment of Water & Sanitation Infrastructure with Jozini LM-Jozini New WTW



Installation High lift Pump



Installation of 200mm Isolation Valve



Clearing of Sludge Sump



Inlet Meter Chamber

9. Refurbishment of Water & Sanitation Infrastructure within Jozini LM-Igwavuma WTW



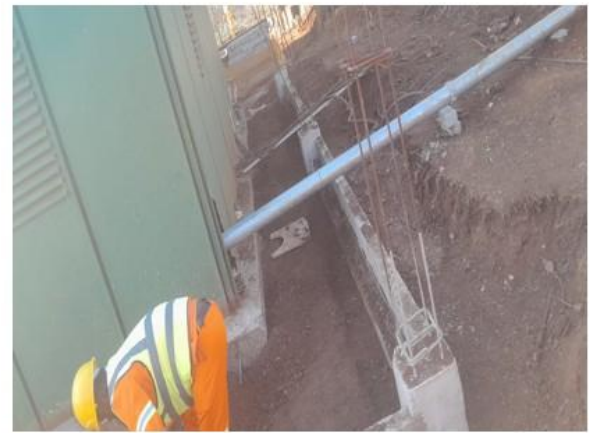
Pumphouse Foundation-In Progress



Concrete Slab- Guard Foundation



Preparation for concrete Slab -Staff Compound



110mm outlet Steel pipe

10. Refurbishment of Water & Sanitation Infrastructure in Manguzi WWTW



Razor Fence



Steel galvanised fence poles



Installed Fence

29

3.2.4 Water Services Provisioning

The Operation and Maintenance Program is very broad and by design it is meant to reach all corners of the district. However, it is faced with a numerous challenges including budgetary limitations and other business related resources. This operation has for many years been funded through equitable share only, until this financial year (2024/2025) with COGTA approving the usage of 10% MIG allocation for Operations and Maintenance purposes.

The set aside 10% of MIG allocation deals with specific projects as detailed in the approved business plan whereas the equitable share potion is supposed to at least finance the Bulk (Water and Sewer) Infrastructure, micro/standalone/rudimentary community water supply schemes, boreholes/hand pumps, tools and materials/spares for the insourced operations and maintenance daily activities.

The district has a total of Thirty- Eight (38) treatment facilities [both water and sanitation] which are operated and maintained under this Business Unit.

- Eleven (11) of the thirty-eight (38) plants are sewage or waste water treatment facilities, with five (05) of the WWTW servicing health institution [**Characterized with very Hazardous medical waste <> quite difficult to deal with or handle with the type of incapacitated and ageing infrastructure**]
- Only one the **Mtubatuba WWTW** out of the eleven (11) WWTW is a conventional system [also operated above its design capacity due to population growth and town developments over the past years] and the rest of the systems are ponds systems.
- **The Mseleni WWTW:** This is one of the projects that scored very low from the previous green drop audit [2021 assessment by DWS]. In an attempt to resolve the issues of noncompliance this office realised at that particular point that The Department of Health [DOH] has through public works office engaged the other private service providers [PSP + Contractor] to upgrade the same without the WSA's knowledge.

Due to the seriousness of the environmental pollution impact caused by raw sewerage from The Mseleni Hospital, UKDM decided to continue with ponds repairs on emergency bases.

However, this resulted to a serious scope change/increase as the existing ponds were never lined [this was only discovered when a detailed structural assessment was done prior the commencement of repairs] and also built on very poor soil condition resulting on high seepage rate, thus directly polluting the surrounding environment including downstream.

What was meant to be a mere repair scope suddenly became a reconstruction project due to the total collapse of the system. The project has since reached the practical completion stage.

Expenditure report for the current financial year up to and including June 2025 is **R116,213,763.11** all-inclusive for Bulk contracted services.

EMERGENCY REPAIRS TO WATER SUPPLY SCHEME 2024/2025 FINANCIAL YEAR

At least 29 activities/project areas were profiled for emergency repairs under O+M 2024/2025 financial budget. The success rate on this operation has been extremely poor due lengthy SCM processes and to this end only 27,59% of scope has been allocated to appointed service providers and the balance of these work packages will be considered for re-tender in 2025/2026 financial year.

REFURBISHMENT AND REPLACEMENT OF WATER AND SANITATION INFRASTRUCTURE PROJECTS: 10% MIG TOP SLICE FOR O+M

The approved budget is for the total value of R 81,402,899.99 VAT inclusive; the project must be implemented within the three (03) year funding period.

The municipality has recently completed the procurement process to appoint the first batch of service providers (contractors) to successfully execute projects scope on the ground.

At least four (04) service providers have been appointed to start with the implementation of projects in the current financial year.

The newly appointed service providers in terms of their contracts have collectively committed available 2024/2025 funds/budget as follows;

- Committed **R29 835 102,23 (36.65%)** of the total budget allocation as per the approved NOR
- Committed to spend a minimum of **R19 541 991,96 (24.01%)** of the total budget allocation by end of June 2025 as per the cash flow projections
- Committed to spend at least a minimum of **R19 541 991,96 (65,5%)** of their total approved contracts values by end of the current financial year (2024/2025) ending in June 2025.

HANDPUMP EQUIPED BH MAINTENANCE TEAM AT WORK



**MILLWRIGHT AND MAINTENANCE TEAM
HARD AT WORK**



CHALLENGES

- Limitations on existing old infrastructure in terms capacity and efficiency to meet the current supply demand [most of the old and ageing infrastructure /schemes were designed to cover the set basic supply needs, based on the RDP level of service standards]. The desire on the ground is to upgrade to yard connections but there are design constraints on the existing infrastructure hence the high rate of unauthorized connections which results to uncontrollable multiple systems failures.
- Lack of adequate planned maintenance to enhance the life span of key mechanical equipment/components due to budgetary constraints.
- Limited/shortage of tools of trade
- Budget limitations for replacement of ageing and dilapidated water infrastructure
- Limited capacity in all UKDMs Waste Water Treatment Facilities – contributing to environmental pollutions and non-compliance of our plants resulting to poor Blue & Green Drop results scoring.
- Delayed supply of materials for the O+M teams
- Shortage of Health and Safety essentials
- No sound support structure to handle the customer care business and the wellbeing of staff working under harsh working conditions.
- Delayed appointment of service providers for emergency repairs/services (panel of service providers' /maintenance contractors).
- High rate of reported illegal/unauthorized connections resulting to high consumptions with extremely low costs recovery percentage.
- Water losses leading to high levels of unaccounted for water consumed/lost through unmetered [illegal connection – car wash businesses and cottages that have mushroomed everywhere throughout the district]
- Lack of SOP's does cause unnecessary delays, confusion in other areas and creates a gap when it comes to accountability. The department has since introduced Job Cards for the O+M teams as a control measure and performance/output measuring tool.

3.3 Planning and Economic Development

Under the reporting period the Development Planning Services was strategically responsible for the overall facilitation, coordination, implementation, management and monitoring of the following core functional areas as well as Performance Highlights presented below according to each core function. A table under each core function is provided indicating broad challenges that was facing the section under reporting period. Similarly, a suit of possible recommendations to the identified challenges is included in the same table.

Development Planning Services

Key Performance Areas (KPA's):

- ✓ Cross-Cutting Issues
- ✓ Institutional Development & Public Participation

Core Functions & Services

- ✓ Spatial Planning
- ✓ Land Use Management & Administration
- ✓ Geographical Information System (GIS)
- ✓ Human Settlement Planning & Coordination
- ✓ Integrated Transport Planning
- ✓ Environmental Planning & Management
- ✓ Building Inspectorate and Control
- ✓ District Development Planning Services Governance & Coordination (i.e. District Development Planners Forum)
- ✓ District Environmental Planning & Management Governance & Coordination (i.e. District Environmental Planning & Management Forum)

DEVELOPMENT PLANNING SERVICES PERFORMANCE HIGHLIGHTS:

- ✓ As per the quarter target the unit has successfully ensured all the programmes/projects as per the SDBIP get started and as for initiative that involved support, coordination, and administration the DPSS unit participated either on Local Municipal, District programmes or Provincial programmes.

The DPSS Unit KPI Highlights

KPI NO	PROJECTED TARGET	ACTUAL (FINANCIAL AND NON-FINANCIAL)	COMMENTS	CORRECTIVE MEASURES
F.3.1.1	Spatial Planning and Land Use Management programs	The coordination, participation, and support on Spatial Planning and LUM programs and were conducted for the quarter. Include in-house review of the SDF and participation on other stakeholder programs. An SDF Documents submitted along with the IDP.	Activities range from Local, District, and provincial Spatial Planning and LUMS activities such as housing forums, SDF reviews, Schemes preparation and land administration, and land use enquiries which the DPSS Unit must coordinate and participate in, the activities may vary depending on availability of programs in a particular quarter. The SDF was reviewed in house, adopted and submitted to COGTA for assessment, further to that a comprehensive review will be conducted in 2024-25 FY through DARLLD funding support and will cover a number of areas which were not covered in the review of 2023-24 FY.	
F3.1.2	Number of Planning Meeting Forum Conducted	4 Meeting were projected for the financial year, and were conducted successfully. An additional Cross Border Planning meeting conducted in the reporting financial year.	5 Meetings were conducted successfully but will persistence poor participation by Municipalities and other stakeholders.	
F3.1.3	SPLUMA DJMPT Sittings/Meetings & Functionality	3 DJMPT Meeting were conducted for the financially year with 11 applications assessed and out of the 11 applications received 1 withdrawn and one rejected.	A decline in DJMPT Meetings has been noted, this may be due to lack of applications or non-complete applications from the LM, sitting of DJMPT is reliant on availability of application. The other factor in limited meetings submitted to DJMPT is that Municipalities also approve application through their authorized officers of the Municipalities. A guide will be developed to ascertain and standardize applications for all Municipalities to ensure alignment across and utilization of the MPT committee.	JMPT structure will be revised and additional members will have appointed to equip the MPT. The frequency of meeting will be reviewed and a quarterly sitting or scheduling of meetings will be adopted, 1 meeting will be

KPI NO	PROJECTED TARGET	ACTUAL (FINANCIAL AND NON-FINANCIAL)	COMMENTS	CORRECTIVE MEASURES
				conducted per quarter.
F3.1.4	Number of Capacity building programs	Less of capacity building- programs the DPSS unit participated in, this is due to reliance on other stakeholders.	Capacity building programs are attended upon receipt of invitations, and coordination support is rendered where Local Municipalities are required to participate.	The KPI will be removed as a standing KPI and be aligned and combined with other KPIs.
F3.1.5	Number of GIS Systems Development, Maintenance and Data Collection and Management	Data Collection and Mapping Support activities conducted successfully. And GIS Licenses are kept updated through ensuring	There is a decline in data and mapping requests, but activities were conducted as projected. This is due to several factors which may not be controllable, depending on client's/stakeholder's request which vary overtime and lack of awareness in LM's due to non-availability of GIS and staff.	Marketing initiatives will be conducted to ensure service is kept known to be available to clients.
F3.1.6	Number of Municipal	One out of two properties was transferred and	All department to render support when	The other transfer will

KPI NO	PROJECTED TARGET	ACTUAL (FINANCIAL AND NON-FINANCIAL)	COMMENTS	CORRECTIVE MEASURES
	Properties transferred.	registered successfully, and the other is in the verge of transfer even though was not registered as anticipated but sizable work was conducted.	required to ensure smooth and quick progress of process until it is finalized.	be finalized in 2024-25 FY. And more properties will be transfer in future.

SPLUMA AND LUMS FUNCTIONALITY AND ASSESSMENT

Spatial Planning

1. Spatial Development Framework Review and other Spatial Planning activities

UMkhanyakude District Municipality has reviewed and submitted its Spatial Development Framework Plan to COGTA for assessment purposes. The review was conducted in-house focused on updating statistics, due to limited resources a minor review was conducted. A comprehensive review will be sponsored by Department of Agriculture Land Reform and Rural Development in the 2024-25 Financial Year. This will assist uMkhanyakude a great deal in updating the spatial changes and content of the district that will serve as a guide to future intended land usage. The SDF will consist of a Spatial Development Plan SDP serving as an implementation plan and guide which is currently not available.

In terms of the spatial programs, Support was rendered to Local Municipalities on various spatial planning programs such as review of SDF's, Transport Plans as part of the District Shared Services Support and Coordination. There has been a limited programme for support by Local Municipalities, hence we participate and support based on request and availability of programmes.

Land use Management and Administration and Support to the Local Municipalities through DJMPT

As part of support rendered to local Municipalities, uMkhanyakude District Joint Municipal Planning Tribunal is one of the core facilities that the district uses to assist the local municipalities in ensuring that development is well coordinated around the district. The DJMPT looks into all the development applications which are then assessed and processed. The DJMPT meetings are held monthly but depend on the availability of Development applications. However, DJMPT sittings were conducted successfully as projected in the SDBIP 2023-24 FY with several applications approved and some deferred due to incompleteness.

During the course of the financial year uMkhanyakude renewed the DJMPT committee through gazetting new members to be part of the committee, the overall functionality of the DJMPT committee is good hence the administration of the committee has performed exceptionally in the financial year. However, the District still requires additional external professionals such as Lawyers and Engineers which will be addressed in the upcoming financial year.

DJMPT Register

APPLICATION:	STATUS
LAND DEVELOPMENT APPLICATION IN TERMS OF SECTIONS 46(d) OF THE MTUBATUBA SPATIAL PLANNING & LAND USE MANAGEMENT BY-LAW, 2017 FOR MUNICIPAL PLANNING APPROVAL FOR: I. THE SPECIAL CONSENT APPLICATION TO UTILIZE ERF 126 MATUBATUBA FOR MEDIUM DENSITY HOUSING PURPOSES ON A SITE ZONED RESIDENTIAL 1 IN TERMS OF THE MTUBATUBA URBAN LAND USE SCHEME II. BUILDING LINE RELAXATION FROM 7 METRES TO 3 METRES BUILDING LINE, THE LEFT SIDE SPACE FROM 2 METRES TO 1 METRE; AND RIGHT SIDE SPACE FROM 2 METRES TO 1 METRE AND REAR BUILDING LINE FROM 7 METRES TO 1 METRE.	APPROVED
LAND DEVELOPMENT APPLICATION IN TERMS OF SECTION 33(1) OF SPATIAL PLANNING AND LAND USE MANAGEMENT ACT, 2013 (ACT NO. 16 OF 2013), READ TOGETHER SECTION 46 (d) OF THE MTUBATUBA SPATIAL PLANNING AND LAND USE MANAGEMENT BYLAW (2017) FOR THE SPECIAL CONSENT OF PROPOSED MEDIUM DENSITY RESIDENTIAL UNITS ON ERF 746, RIVERVIEW.	APPROVED
APPLICATION SUBMITTED IN TERMS OF CHAPTER 4 OF THE MTUBATUBA LOCAL MUNICIPALITY SPATIAL PLANNING AND LAND USE MANAGEMENT BYLAW, 2017 FOR THE CONSTRUCTION OF A CELLULAR TELEPHONE MAST AND BASE STATION ON PORTION 17 (OF 13) OF ERF 1, KHULA VILLAGE (ERF 3240, KHULA VILLAGE).	APPROVED
APPLICATION SUBMITTED IN TERMS OF SECTION 24 (C) OF THE SPLUMA AND CHAPTER 4 SECTION 46 (F) AS WELL SCHEDULE 3 OF THE MTUBATUBA SPATIAL PLANNING & LAND USE MANAGEMENT BY-LAW, 2017 FOR APPROVAL OF THE KWAMSANE EXTENTION HOUSING PROJECT IN WARD 5 & 7.	APPROVED
SPECIAL CONSENT APPLICATION FOR MUNICIPAL PLANNING APPROVAL LODGED IN TERMS OF THE SPATIAL PLANNING AND LAND USE MANAGEMENT ACT, 2013, ACT NO. 16 OF 2013, READ IN CONJUNCTION WITH THE UMHLABUYALINGANA MUNICIPAL SPATIAL PLANNING AND LAND USE MANAGEMENT BYLAW FOR THE PROPOSED DEVELOPMENT OF A PETROL FILLING STATION & CONVENIENCE STORE ON A PORTION OF THE FARM RESERVE 14 NO. 15834HV, SITUATED UNDER THE JURISDICTION OF THE UMHLABUYALINGANA MUNICIPALITY.	APPROVED
APPLICATION IN TERMS OF SECTION 33(1) OF THE SPATIAL PLANNING AND LAND USE MANAGEMENT ACT NO.16 OF 2013 READ WITH THE BIG 5 HLABISA SPATIAL	APPROVED

PLANNING AND LAND USE MANAGEMENT BYLAW 2017 FOR THE SUBDIVISION OF THE FARM LOT H61 No. 13755 INTO PORTION 1 AND REMAINDER OF THE FARM LOT H61 No. 13755; AND THE CONSOLIDATION OF PORTION 1 OF THE FARM H61 No.13755 AND THE REMAINDER OF THE FARM VERGENOEG No.16125 TO CREATE THE FARM ENTHABENI No. 18846	
APPLICATION IN TERMS OF SECTION 33(1) OF THE SPATIAL PLANNING AND LAND USE MANAGEMENT ACT NO.16 OF 2013 READ WITH THE BIG 5 HLABISA SPATIAL PLANNING AND LAND USE MANAGEMENT BYLAW 2017 FOR THE SUBDIVISION OF PORTION 1 OF THE FARM LOT H93 No. 13660, PORTION 2 OF THE FARM LOT H70 No. 13758; PORTION 4 OF THE FARM LOT H55 No.13278; AND THE CONSOLIDATION OF THE FARM HERITAGE No. 18858.	APPROVED
APPLICATION IN TERMS OF SECTION 33(1) OF THE SPATIAL PLANNING AND LAND USE MANAGEMENT ACT NO.16 OF 2013 READ WITH THE BIG 5 HLABISA SPATIAL PLANNING AND LAND USE MANAGEMENT BYLAW 2017 FOR THE SUBDIVISION OF THE REMAINDER OF THE FARM LOT H56 No. 13179 INTO PORTION 10 AND THE REMAINDER OF THE FARM LOT H56 No. 13179; AND THE CONSOLIDATION OF PORTION 10 OF THE FARM LOT H56 No. 13179 AND THE REMAINDER OF THE FARM LOT H70 No. 13658 TO CREATE THE FARM NGWENI No.18875.	APPROVED

APPLICATION:	STATUS
APPLICATION IN TERMS OF SECTION 50 (i) AND (c) OF THE BIG 5 HLABISA SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW FOR SUBDIVISION OF REMAINDER OF PORTION 1 OF THE FARM LOT H72 NO. 13366 INTO PROPOSED PORTION 56 AND REMAINDER- ZONING OF PROPOSED PORTION 56 (OF 1) OF THE FARM LOT 1-172 NO. 13366 TO CORE MIXED USE; REZONING OF PORTION 3 OF ERF 323 HLUHLUWE FROM LOW IMPACT MIXED USE TO CORE MIXED USE; CONSOLIDATION OF PROPOSED REMAINDER OF PORTION 1 OF THE FARM LOT H72 NO 13366 (TO BE REDESIGNATED ERF 1863 HLUHLUWE) AND PORTION 3 OF ERF 323 HLUHLUWE: CONSOLIDATED PROPERTY – ERF 1864 HLUHLUWE; SUBDIVISION OF ERF 1864 HLUHLUWE INTO PROPOSED PORTIONS 1, 2 AND REMAINDER OF ERF 1864 HLUHLUWE; REZONING OF PROPOSED PORTION 1 OF ERF 1864 HLUHLUWE - ZEBRA ST, NYALA ST – HLUHLUWE	REJECTED
LAND DEVELOPMENT APPLICATION SUBMITTED IN TERMS OF SECTION 50 (I) OF THE BIG 5 HLABISA SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW, 2016 FOR CONSOLIDATION OF ERVEN 264 AND 265 TO FORM DESIGNATED ERF 835, HLABISA ; SECTION 50 (C) OF THE BIG 5 HLABISA SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW, 2016 FOR THE PROPOSED CONSOLIDATION OF ERVEN 264 AND 265, HLABISA TO FORM ERF 835, HLABISA, REZONING OF	APPROVED

ERF 835 FROM CIVIC AND SOCIAL TO CORE MIXED USE AND SPECIAL CONSENT TO ACCOMMODATE PETROL FILLING STATION	
LAND DEVELOPMENT APPLICATION MADE IN TERMS OF SPATIAL PLANNING AND LAND USE MANAGEMENT ACT NO.16 OF 2013 READ IN CONJUNCTION WITH SECTIONS 50 (i) AND (c) THE HLABISA BIG 5 MUNICIPALITY'S SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW FOR A PROPOSED CONSOLIDATION OF ERVEN 533-538 HLABISA TO FORM ERF 834 HLABISA. A FURTHER APPLICATION TO REZONE ERF 834 FROM RESIDENTIAL ONLY MEDIUM DENSITY TO LOW IMPACT MIXED USE.	APPROVED
LAND DEVELOPMENT APPLICATION MADE IN TERMS OF SPATIAL PLANNING AND LAND USE MANAGEMENT ACT NO.16 OF 2013 FOR THE PROPOSED SHOPPING MALL ON ERF 16638, NDUMO B SITUATED IN JOZINI LOCAL MUNICIPALITY.	WITHDRAWN
APPLICATION SUBMITTED IN TERMS OF SECTION 46 (F) OF THE MTUBATUBA LOCAL MUNICIPALITY SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW, FOR THE PROPOSED CONSTRUCTION OF A TELECOMMUNICATION MAST AND BASE STATION ON REMAINDER OF THE FARM ELDERSLIE NO. 3 OF 14866 GV, IN VEZOBALA SECONDARY SCHOOL, DUKUDUKU.	APPROVED
APPLICATION SUBMITTED IN TERMS OF SECTION 24 (C) OF THE SPLUMA AND CHAPTER 4 SECTION 46 (F) AS WELL SCHEDULE 3 OF THE MTUBATUBA SPATIAL PLANNING & LAND USE MANAGEMENT BY-LAW, 2017 FOR APPROVAL OF THE KWAMSANE EXTENTION HOUSING PROJECT IN WARD 5 & 7.	APPROVED

APPLICATION:	STATUS
LAND DEVELOPMENT APPLICATION SUBMITTED IN TERMS OF SECTION 46 (C) (D) AND (N) OF THE MTUBATUBA SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW, 2017, FOR THE REZONING OF ERF 125 ST LUCIA FROM 'RESIDENTIAL 1' TO 'RESIDENTIAL 3', REMOVAL OF RESTRICTIVE TITLE DEED CONDITION AND RELAXATION OF BUILDING LINES.	APPROVED
LAND DEVELOPMENT APPLICATION LODGED IN TERMS OF THE MTUBATUBA SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW, 2017, READ WITH CHAPTER 5, SECTION 26 (3) AND WITH SCHEDULE 2 OF THE SPATIAL PLANNING AND LAND USE MANAGEMENT ACT FOR THE DEVELOPMENT OF MASIBONISANE IN-SUIT UPGRADE HOUSING PROJECT (850 UNITS) ON PARTS OF WARD 19 & 21.	APPROVED
APPLICATION IN TERMS OF CHAPTER 4 OF THE BIG 5 HLABISA SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW, 2016 READ WITH THE SPATIAL PLANNING AND LAND USE MANAGEMENT ACT, (ACT 16 OF 2013) IN LINE WITH THE BIG 5 HLABISA LAND USE SCHEME FOR THE REZONING OF ERF 285,	APPROVED

HUHLUWE FROM LOW IMPACT MIXED USE TO CORE MIXED USE TO ACCOMMODATE FOR A SHOPPING MALL.	
APPLICATION FOR THE DEVELOPMENT OF LAND SITUATED OUTSIDE OF THE LAND USE SCHEME TO LEGALISE A TELECOMMUNICATIONS MAST AND BASE STATION ON THE REMAINDER OF THE FARM RESERVE NO.12 15832-HU	APPROVED

APPLICATION DESCRIPTION	STATUS
LAND DEVELOPMENT APPLICATION SUBMITTED IN TERMS OF SECTION 50 AND SCHEDULE 3 OF THE JOZINI SPATIAL PLANNING & LAND USE MANAGEMENT BY-LAW (2017) FOR THE DEVELOPMENT OF ERF 16638, NDUMU B, INTO A SHOPPING CENTRE WITH ANCILLARY FACILITIES.	APPROVED

Built Environment Planning Forum Meetings

The Municipality has within its programs the Planning forum meeting, which is conducted four times with one forum conducted per quarter, for this 2022/24 FY planner's forum meetings were conducted successfully. This is another core function that the district uses to coordinate and administer the planning function throughout the district. With the Planners forum we coordinate and administer issues around GIS functionality, Spatial Planning, Land-use Management, Environmental Management, IDP, PMS, LED, and Tourism. As for 2023-24 Financial Year we had an additional Cross Boarder Planning forum meeting. In terms of the functionality and effectiveness of the forums there is decline in participation by Sector Department and Local Municipalities.

The participation concern has impacted the credibility of the forum meeting, however the Municipalities and Sector Department will be engaged to ensure the forums are revived and achieve the intended purpose through.

Development Project Support

As part of the Planner's forum, we are supporting uMhlosinga Development Agency in with the pre-planning for Mkhuze airport city and Fire station. Several engagements were conducted with the Agency to establish readiness in terms of the studies. Further engagements and support will be rendered to the Agency in all the phases of the project. In terms of the support the district provides Development Planning advisory support such as clarifying on SPLUMA application requirement and issues of building plans and required studies and other complex planning matters such as land acquisition issues.

The District Planning has always been available on projects and programmes to render support. However, the effectiveness of the service by Planning requires that all identified project be allocated land so that the planning section engage in a land acquisition process to formally secure the land for developments. In this case this function becomes necessary when funding is available to implement projects and leave limited time for land acquisition process. The Agency, LED section and other Departments with proposed project to be engaged in the 2024-25 financial year so that processes be engaged simultaneously. This will ensure that project support becomes effective.

GIS Mapping and Coordination

UMkhanyakude District GIS Unit has coordinated and provided Support to the Municipal projects and programs, such as IDP, SDF, Water Master Plan, Asset Managements and Revenue Enhancement through mapping and data support. The support is extended to Local Municipalities and other external Stakeholders. other crucial function is to source data, capture new data to the system and where possible disseminate and serve as a data custodian. Several GIS activities were conducted in the ending financial year.

The Service functionality is strained hence there's limited resources including staff component to perform the function, financial constrains also a factor in ensuring that GIS Services are well executed. Lack of GIS personnel in Local Municipalities makes things difficult for coordination of the function hence there's no one to more DATA through Municipal projects which may not reach the district attention. However, issues relating to GIS makes it difficult to manage and capture the spatial and land use changes. Therefore, the GIS Service relay on other services for data and limited capturing is done by the Department. However, support on mapping and data has been rendered to clients on request.

Capacity Building Workshops/meetings/trainings

The DPSS Unit has participated in several capacity building workshops, meetings, training throughout the financial year, these were coordinated by national, provincial, local government. These workshops/meetings assisted with necessary information enhancing coordination and implementation of programmes. This function is uncontrollable hence reliance is on other stakeholders provide and invite the Development Planning Officials on capacity building workshops. The District to consider institutionalising the function through skills development Section. However, this KPI will be removed and capacity building programmes will be aligned with other KPIs such a spatial planning, land-use management and GIS implementation, report on those activities will be conducted under those key performance indicators.

Challenges

- Development planning programmes that were not fully achieved will be escalated to the 2024-25 FY
- Poor participation of other DJMPT members which leaves planners to conduct meeting and approve application without inputs and support by LM and DM officials from Technical Services and other departments.
- Poor attendance to the District Planners Forum Meeting persists.
- Unresolved Development applications due to several factors, including incomplete information and non-sitting of meetings.
- Staff shortage of DPS Unit, seem to be a standing issue, there is no supporting staff such as interns, admins & officers.
- Lack of Budget for Development Planning programs, let budget is allocated for planning programs such as Review of SDF.

Achievements

- Despite the challenges, the Development Planning Shared Services served successfully in all competences outlined in the core functions and services,
- Furthermore, the DPSS model has been very instrumental to ensure that that Local Municipalities are supported where there are capacity issues.
- Ensured that DJMPT membership is renewed and stays functional throughout the financial year despite participation issues.
- Ensured that the Planning Forum meetings are conducted and be impactful despite attendance issues, and the additional Cross Boarder Planning Meeting was conducted successfully.
- GIS Services were made available to ensure quality land use management.
- Effective support to programs and projects by the District Municipality and other stakeholders.

The Municipality land acquisition for Disaster centre property in hlulhuwe was successfully finalised and the Municipality in a verge to transfer and register the Mkhuze Office property.

LOCAL ECONOMIC DEVELOPMENT (LED) & TOURISM DEVELOPMENT & MARKETING ANNUAL REPORT 2024/2025

BACKGROUND

The economic profile of uMkhanyakude District Municipality is correctly determined by the Local Economic Development (LED), which is Tourism and Agriculture. Community planning and Economic Development is the main Department that expedites stimulation of uMkhanyakude Local Economic Development and Tourism services. This happens through a lot of cascaded programmes that the said unit has developed. It aligns itself with other components that have the potential in increasing job opportunities and poverty eradication. The district is proactive in assuring the growth of the local business operations. To ensure continued Economic development in the area, the key priorities of uMkhanyakude district include the following:

CORE FUNCTIONS & SERVICES

- Economic development
- Tourism promotion and Development
- Community-based poverty alleviation projects
- Training and capacity building programmes
- Cooperatives and SMME's development.
- Aligning the strategic direction of Spatial Development Plans

KEY PERFORMANCE INDICATORS

- Develop and support SSME's and co-operatives through infrastructure development:
- Co-op and SMME's Development programme
- Tourism Promotion and Development
- Developing Rural Tourism through adopting Responsible Tourism practices;
- Improving job creation opportunities and tourism service excellence;
- Channel efforts for tourism entrepreneurial opportunities
- Tourism Transformation

LED STRUCTURES

- Functional District Wide LED /Tourism Forum that sit quarterly
- District wide informal economy chamber/committee
- District wide Tourism Community Organization (CTO)

COUNCIL ADOPTED TOURISM STRATEGY

The item has been tabled to Council for the adoption of District Tourism Strategy. It was adopted on the Council sitting that took place on 21 May 2024. The strategy was funded by EDTEA with amount of R700 000 and successful finalised in 2022.

TOURISM ESTABLISHMENT WORKSHOP:

The memo requesting to conduct the workshops was approved by the MM pending the MR approval. The target to be done in the next financial year.

NUMBER OF PARTICIPATION IN INTERNATIONAL TOURISM EVENT

UMkhanyakude DM successfully participated in Africa's Travel Indaba that took place on 13 – 16 May 2024. District Procured advertisement stand, stand design, promotional materials and printing of activity guide. This year a 45 square meter stand to accommodate all four family of municipality (Jozini, UMhlabuyalingana, Big 5 Hlabisa, Mtubatuba LM and the trade) was secured.

DISTRICT COMMUNITY TOURISM ORGANISATION (DCTO)

The DCTO election was successfully conducted on 22 February 2024. All 4 local Municipalities are fairly represented.

OTHER ACTIVITIES (NON SDBIP)

Tourism has been identified as one of the six fixed priority areas in the New Growth Path (NGP). UMkhanyakude District Municipality through its Tourism Development and Promotion programme aims to engross towards the marketing and further identification of the already existing but unremarkable tourism products and services within the area. The focus of UMkhanyakude District Municipality is on both development and facilitation of tourism growth within the area. This is through providing support to a variety of public and private tourism key stakeholders at UMkhanyakude Stimulating Domestic Tourism and Education

- Good relationship with tourism and LED sector departments and other relevant stakeholders.
- Participated at KZN Tourism Master Plan Committee meeting
- Participated on Local Municipalities LED/Tourism Forums.
- Participated in the Planners Forum Meeting.
- Participated on Provincial Corridor Development & Small Town Rehabilitation meeting
- Participated in the PSC for the development of Mtubatuba VIC and SMME's facility
- Participated on Isimangaliso beach development project at UMhlabuyalingana Beaches
- Participated on Zamimpilo refurbishment technical meeting
- Participated in the PSC meeting for Zamimpilo market refurbishment, Mqiyeni and Nkundusi cooperatives.

LOCAL ECONOMIC DEVELOPMENT TARGETS

KEY PERFORMANCE INDICATOR	TARGETS	MONTHLY PROGRESS REPORTY	PORTFOLIO OF EVIDENCE	ACHIEVED/NOT ACHIEVED	REASON FOR FAILER TO ACHIEVED	REMMEDIAL ACTION	COMMENTS
Number of LED projects implemented KPI NO.C1.1	4 LED projects implemented (1 per LM) by 30 June 2024						
Number of SMME and entrepreneurial programmes promoted KPI NO. C1.3	4 of SMME and entrepreneurial programmes (1 per LM) promoted by 30 June 2024	25 small medium entrepreneurs trained	Attendance register and invitation letter from Nedbank	Achieved			the target was achieved more than 25 SMMEs were trained
Number of jobs created through local economic development initiatives and capital projects KPI NO. C1.5	200 Jobs created by 30 June 2024	453 jobs created	Report from EPWP and Confirmation agreement of graduates employment	Achieved	None		257 jobs created through capital projects and 196 through skills development

30% of Municipal operating budget 23/24 the total amount of R 100 007 000.00.

- ✓ The total amount of contracted services spent in uMkhanyakude R 110 826 000 .00
- ✓ Total amount spent to service providers residing within uMkhanyakude R28 918 404 .25
- ✓ The total number of service providers awarded tenders are 16, only one service provider resides at uMkhanyakude. The name of the service provider is SNX Constructors cc was awarded **R26 144 636.32** by 21 June 2023.
- ✓ Out of 16 service providers only 6 were awarded to technical services and one is from DC27
- ✓ From five service providers that do not reside within uMkhanyakude they have to appoint local sub- contractors. their sub- contractor's names and amount of their service rendered.
- ✓ Attached is the schedule/ contract register for the contractors and sub- contractors.

26% Of the municipality contracted service was spent on local service providers residing in UKDM.

There were 14 adverts that were advertised in 2023/24

- ✓ All adverts went out on time and the awarding time of 90 days were meet in the stipulated time.
- ✓ BEC process were done in time
- ✓ BAC process were done on time
- ✓ Awarding time was meet
- ✓ 13 adverts were advertised and awarded on time within 90 days, only one tender was awarded in 150 days which is the only one that warded done in June while the BEC sat 23/02/23 and they awarded on 31/07/2023.
- ✓ The award of Sizabonke civil was the only one that was delayed.
- ✓ The bid register is attached as a portfolio of evidence
- ✓ 99% Of the tenders were awarded within 90days

5% of Municipal budget spent on indigent relief for basic water.

- ✓ uMkhanyakude do not have indigent register although the district municipality is in the process of compiling an indigent register.
- ✓ the service provider has been appointed to compile the register by the name of AM Advisory.
- ✓ -UKDM has advertised to the uMkhanyakude community to register and have incentive indigent register.

-UKDM provides all households with 6 kiloliters of water free, it means that uMkhanyakude does not have a specific amount on indigent relief for free basic water.

3.4 Office of the Municipal Manager

Functions of the Office of the Municipal Manager are as follows:

- Establishing, develop and manage economically viable, effective and accountable administration.
- Taking full liability for sound financial management.
- Coordinating and manage Intergovernmental Relations (IGR).
- Ensuring sound co-operative governance.
- Managing the Municipality's administration in accordance with the Constitution, Local Government Structures Act, the Municipal Systems Act, the Municipal Finance Management Act, the Public Management Act and all other provincial and national legislation applicable.

The Intergovernmental Relations (IGR)

The Provincial COGTA provided grant funding to support the Umkhanyakude family of municipalities in strengthening their IGR functions. Necessary forums required to facilitate IGR have been established and terms of reference to facilitate smooth operations for these forums have been developed. Dates of IGR meetings are incorporated in the District Events Calendar.

IGR/DDM REPORT FOR 24/25 FY

The White Paper on Local Government provides the purpose for the establishment of IGR Forums which aims to:

- Promote and facilitate co-operative decision making;
- Co-ordinate and align priorities, budgets, policies and activities across interrelated functions and sectors;
- Ensure a smooth flow of information within government, and between government and communities, with a view to enhancing the implementation of policy and programmes; and
- Prevent and resolve conflicts and disputes.

BACKGROUND TO DDM

The President in the 2019 Presidency Budget Speech (2019) identified the “pattern of operating in silos” as a challenge which led to “to lack of coherence in planning and implementation and has made monitoring and oversight of government’s programme difficult”. The consequence has been non-optimal delivery of services and diminished impact on the triple challenges of poverty, inequality and employment.

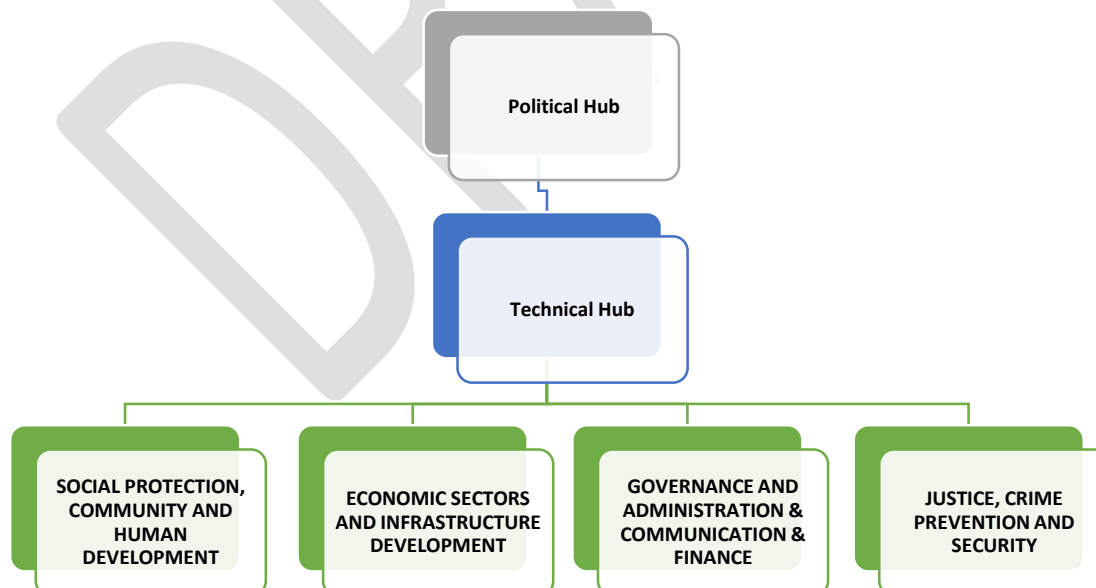
The President further called for the rolling out of “a new integrated district-based approach to addressing our service delivery challenges and localized procurement and job creation, that promotes and supports

local businesses, and that involves communities. The President is cognizant of the fact that such an approach will require that “National departments that have district-level delivery capacity together with the provinces provide implementation plans in line with priorities identified in the State of the Nation address”.

The District Development Model seeks to:

- a) Solve the Silos at a horizontal and vertical level.
- b) Maximize impact and align plans and resources at our disposal through the development of “One District, One Plan and One Budget”.
- c) Narrow the distance between people and government by strengthening the coordination role and capacities at the District and City levels.
- d) Ensure inclusivity by gender budgeting based on the needs and aspirations of our people and communities at a local level.
- e) Build government capacity to support to municipalities.
- f) Strengthen monitoring and evaluation at district and local levels.
- g) Implement a balanced approach towards development between urban and rural areas.
- h) Ensure sustainable development whilst accelerating initiatives to promote poverty eradication, employment and equality.
- i) Exercise oversight over budgets and projects in an accountable and transparent manner.

1. THE DDM APPROVED STRUCTURE AND AGENDA ITEMS



STANDING ITEMS ON CLUSTERS:

This is what clusters should report on:

1. Governance State Capacity and Institutional Development

- 1.1. Implementation and monitoring of the OSS programme
- 1.2. Implementation and monitoring of the Provincial IGR Resolutions (MUNIMEC, PCF, CABINET LEGKOTLA).
- 1.3. Implementation of the PGDS
- 1.4. Administrative Compliance and Legal Matters
- 1.5. Skills and Capacity Development
- 1.6. Performance Management
- 1.7. AG Findings from the Audit opinion

2. The economic sector and infrastructure

- 2.1. Infrastructure Development and Conditional Grant Expenditure
- 2.2. Economic Recovery and Tourism Plan
- 2.3. Implementation and monitoring of the EPWP
- 2.4. Monitoring of the municipal indigent management

3. The Justice Crime and Prevention Cluster

- 3.1. COVID-19 and Health matters
- 3.2. Public participation protests and response strategy
- 3.3. Report on Gender Based Violence (GBV).
- 3.4. Traffic Report/Matters
- 3.5. Security Matters and Compliance
- 3.6. Business Operations and Licensing

4. The Social Protection Community and Human Settlement Cluster.

- 4.1. COVID-19 and Health matters
- 4.2. HIV/AIDS Coordination and Programmes
- 4.3. Department of Social Development matters (Grants, Shelters, Food and parcels).

4.4. Department of Education matters

4.5. Municipal By-laws (Pauper Burials etc.)

4.6. Incorporation of water master plan into IDP

Home Affairs Issues

THE PROCESS FOR ACHIEVING ONE PLAN ONE BUDGET

- in the previous analysis it was suggested that the reason for misaligned planning is using a consolidation approach whereas a service delivery process is a spatial planning and engineering process which has certain dependencies that need to be managed.
 - the proposed process therefore involves following a spatial planning and engineering process approach to achieving the government priorities embodied in the cluster system
 - the principles guiding the proposed process for one plan and one budget:
 - the physical space occupied by the citizens that needs to be planned for is an indivisible whole that needs to be planned for as such
 - the physical space is made up of both the built environment as well as natural environment which must coexist in a healthy balance for sustained use by future generations-plan for a healthy balance-long term planning
 - space is a limited resource and has to be used wisely-long term planning
 - funds for developing space are a limited resource and have to be used wisely-long term planning and multi –use of services-transportation networks can improve accessibility
-
- Observe the principle of development boundary and political boundary during planning
 - Spatial development frameworks and plans are primary plans while all other plans are secondary to SDF's and SDP's
 - Strategic priorities still require programmes or projects/initiatives to be realized - projects and initiatives are aligned to spatial development frameworks at all times in the previous analysis it was suggested that the reason for misaligned planning is using a consolidation approach whereas a service delivery process is a spatial planning and engineering process which has certain dependencies that need to be managed.

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THE NEW DEVELOPMENTS ON THE IMPLEMENTATION OF DDM ONE PLAN ONE BUDGET

The Minister issued regulations framing institutionalisation of District Development Model. The regulation explains the roles and responsibilities of three spheres of Government and the processes of the implementation of One Plan One Budget.

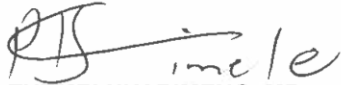
As part of the implementation of the regulation, the District Municipality have presented the regulation into all cluster meeting. The district has also taken the initiative to review the One Plan One Budget, this will assist with to identify the challenges and to come out with the proposed intervention to implement One Plan One Budget.

DEPARTMENT OF CO-OPERATIVE GOVERNANCE

NOTICE 2486 OF 2024

**REGULATIONS FRAMING INSTITUTIONALISATION OF DISTRICT DEVELOPMENT
MODEL IN TERMS OF SECTION 47(1)(b) OF INTERGOVERNMENTAL RELATIONS
FRAMEWORK ACT, 2005**

I, Thembi Nkadameng, Minister of Cooperative Governance and Traditional Affairs, in terms of section 47(1)(b) of the Intergovernmental Relations Framework Act, 2005 (Act No. 13 of 2005), hereby make the Regulations in the Schedule.



**MS THEMBI NKADIMENG, MP
MINISTER OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS**

DATE: 15/04/2024

DRAFT

DDM CLUSTER SITTING REPORT FOR 2023 / 24 FY

STRUCTURE	CHAIPERSON 'S	MEETINGS 2024 /25 FY
Political Hub	- National Minister Hon N Tolashe - Deputy Minister Hon. N Gina - Provincial Champion Hon. TP Madlopha – Mthethwa - District Hon. Mayor Cllr SF Mdaka	20 th March 2025
Technical Hub	- Mrs MP Mhlongo, Acting HOD - Mr W.B Nxumalo, Municipal Manager	19 th September 2024 14 th November 2024 07 th March 2025 24 th June 2025
Governance Cluster	- Cllr TS Khumalo, Hon. Hon. Mayor of Umhlabuyalingana LM - Mr NPE Myeni, Municipal Manager of Umhlabuyalingana LM - Mr N Ngema, Co-convenor OSS DTT Secretary	24 August 2024 29 November 2024 7 February 2025 29 May 2025
Social Cluster	- Cllr CT Khumalo, Hon. Mayor of Big 5 Hlabisa LM - Mr LV Cele, Municipal Manager of Big 5 Hlabisa LM - Mr B Fakude, Co –convenor OSS DTT Deputy Chair	15 th August 2024 17 th October 2024 14 th March 2025 30 May 2025
Justice Cluster	- Cllr N Myeni, Hon. Mayor of Jozini LM - Mr SB Nkosi, Municipal Manager of Jozini LM - Mr T Motha, Co- convenor OSS DTT LTT Chairperson	11 th September 2024 28 th November 2024 14 th February 2025 10 th June 2025
ESEID Cluster	- Cllr M Mthethwa, Hon. Mayor of INKOSI Mtubatuba LM - Mr TV Xulu, Municipal Manager of INKOSI Mtubatuba LM - Ms T Khumalo, CEO of Development Agency - Ms DN Mbonambi, Co –convenor OSS DTT LTT Deputy Secretary	05th September 2024 29th November 2024 10th February 2025 10th June 2025

THE REVIEW PROCESS OF 1PLAN 1BUDGET FOR 2024/25 FY

1. The Review Process Plan Circular 2 of Cogta gives deadline until **20st March 2025**
2. Core team drafting action plan as working document – **Achieved**
3. Core team drafting of Road MAP as working document – **Achieved**
4. Presenting the Regulations and review process to ALL Clusters and Technical Hub – **Achieved**
5. Presenting the Regulations and review process to OSS DTT LTT – **Achieved**
6. Presenting the Regulations and review process to IGR Forums (MMs Forum, Planners Forum, CFOs Forum, IDP RF Jozini LM) – **Achieved**
7. Presenting the regulations and review process to Business sector (Stakeholder engagement) – **Achieved, 14th Nov 2024**
8. Government Department engagements on the priorities, key focus areas, statistics – **Achieved, 04th & 05th Feb 2025**
9. Presenting DDM review process priorities to Business Sector UMDA Investment Seminar to be done on **Achieved, 14th Feb 2025**
10. Presenting the review process inputs to ALL Clusters **Achieved, 07th Feb – 14th March 2025)**
11. Presenting the 1Plan 1Budget review process to Traditional Leadership, **Achieved 20th Feb 2025**
12. Public participation final draft document to be submitted to LMs for comments, **Achieved, Website (17th – 21st March 2025)**
13. Presenting the final draft and adoption of DDM 1Plan 1Budget to Technical Hub, **Achieved, 07th March 2025**
14. Presenting of final draft and adoption of DDM 1Plan 1Budget to Political Hub, **Achieved, 20th March 2025**
15. Presenting the final draft of DDM 1Plan 1Budget to Council meetings, dates confirmed, INKOSI Mtubatuba LM, 28th March, Umhlabuyalingana LM, 31st March 2025, Jozini LM, 31st March 2025, Big 5 Hlabisa, **achieved**
16. The approval and endorsement of the reviewed of 1Plan 1Budget by the Council LMs and UKDM, **Achieved**
The resolution and reviewed 1Plan 1Budget submitted to National and Provincial Cogta, **Achieved**

PROGRESS ON THE IMPLEMENTATION OF CATALYTIC PROJECTS

CATALYTIC PROJECT before the endorsement of 1Plan: 6 projects show progress; 9 projects show no progress due to the lack of funding:

1. Construction of Jozini Bypass Road: DOT have confirmed the budget; Jozini LM council have taken resolution on the project and task team has been appointed TO DEAL WITH IMPLEMENTATION OF PROJECT
2. Mkuze Airport Non-Aviation: THE LAND IS AVAILABLE next to the Mkuze airport
3. Mtubatuba CHC (Community Healthcare Centre): Contractor appointed, seeking planning approvals
4. Construction of P547 Hlabisa Hluhluwe Road: Budget not confirmed by Provincial DoT
5. Hydro Electricity Power: under feasibility study and seeking funding
6. Hluhluwe Sewer Plant: District is working together with the LM to improve status of the sewer
7. Construction of water supply schemes: District is working together with LMs to improve schemes within district which includes extension water pipeline from Jozini Dam to Mtubatuba which will benefit Jozini, Hluhluwe and Mtubatuba
8. Hluhluwe Private Hospital: Town Planning approvals are in process and Bilateral meetings are held between the district and LM to provide infrastructure
9. Mosvold Hospital construction of 40-unit block staff: the project is 60% in finalization
10. Eco Integrated Economy Development: the project is unfunded to assist to benefit economic positioning of Umhlabuyalingana LM
11. Installation of Jazzy Barriers to reduce crime: the project is 40% in finalization
12. Construction of vehicle impound yard for Umkhanyakude District: Jozini LM has acquired and fenced the land
13. SAPS Multipurpose Centre: the projects unfunded can assist to reduce crime in the district
14. Correctional Services: the projects unfunded can assist to reduce crime in the district

Construction and maintenance of police station: the projects unfunded can assist to reduce crime in the district

IGR STRUCTURE SITTING FOR 2024/25 FY

Infrastructure Forum <u>Chair Mr LF Govu</u>	CFOs Forum <u>Chair Mr S Ndabandaba</u>	Community Forum <u>Chair Mr T Khumalo</u>	Corporate Forum <u>Chair Mr P Khumalo</u>	Municipal Managers Forum <u>Chair Mr WM Nxumalo</u>	Mayors Forum <u>Chair Cllr SF Mdaka</u>
06 th Feb 2024 15 th May 2025	22 nd October 2024 05 th Feb 2025 12 th May 2025	27 th Feb 2025 09 th May 2025	18 th Feb 2025 14 th May 2025	04 th Sept 2024 12 th Feb 2024 12 th June 2025 19 th June 2025	None

IGR /DDM CHALLENGES 2024/25 FY

1. Consistence in sitting of the IGR Forums including non-sitting of Mayors Forum
2. Non-attendance by some of the LMs in IGR and Cluster meetings
3. Non-attendance of some Government Departments in Cluster meetings
4. Consistence in sitting of the Political Hub who are implementers of the resolutions
5. Non-confirmation and unavailability of budget for the catalytic projects
6. Business Sector involvement as one of the key stakeholders to assist to implement 1Plan 1Budget
7. Clear roles and responsibilities to implement the 1Plan 1Budget between UMDA and UKDM

IGR /DDM INTERVENTION PLAN 2024/25 FY

1. All Clusters were able to convene their sittings with success within 2024 / 25 FY
2. The reviving of the Intergovernmental Forums (IGR) gives the platform to share best practices within the family of local municipality's
3. Through the sitting of the IGR and DDM structures working relationship within the family of local municipalities, government departments, Organs of States have increased immensely
4. Through the OSS DTT LTT, the public participation by the officials is increasing immensely
5. The district was able to meet the deadline to endorse the DDM 1Plan 1Budget within the deadline on 20th March 2025
6. The economic positioning of the district is discussed at wider platform with engagement of all the stakeholders
7. The capital grants performance is monitored to meet the deadlines
8. The Catalytic Projects are discussed with proposed interventions

The challenges reported by ALL Clusters are discussed with proposed interventions

COMPLIANCE REVIEW PERFORMANCE FOR 2024/25 FY

1. All Clusters are functional with 100% compliance
2. The Technical Hub is sitting with room of improvement to implement the resolutions taken BY the cluster meetings
3. The Political Hub was able to sit and endorsed the review of the 1Plan 1Budget which is expected to be reviewed annually based on the gazetted regulations.
4. The overall performance for 2024/25 FY based on the sitting of clusters and compliance on the endorsement of the plan the performance is sitting at **70%**
5. The IGR Structures has been revived they are all functional with an exception of the Mayors Forum which did not meet, the overall performance is **70%**

ONE PLAN ONE BUDGET STATUS QUO REPORT

- One Plan One Budget has been developed with assist stance of MISA and Cogta.
- One Plan One Budget has been submitted to the Technical DDM and Councillors for consideration.
- The first draft approved One Plan One Budget was submitted to the Province and National Cogta on 15th December 2022
- One Plan One Budget continue to be working document using catalytic projects to achieve obligation objectives
- Cogta has promised to assist with sitting of Political Hub working together with office of MEC Champion to adopt One Plan One Budget
- The District Municipality working together with Cogta are to present One Plan One Budget to Traditional Authority
- One Plan One Budget has been aligned with District IDP document
- The presentation of ten (10) catalytic projects has been prepared for adoption

THE PROCESS FOR ACHIEVING ONE PLAN AND ONE BUDGET

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Municipal Public Accounts Committee (MPAC)

The MPAC is a committee of the municipal council, appointed in accordance with section 79 of the Structures Act. The main purpose of the MPAC is to exercise oversight over the executive functionaries of council and to ensure good governance in the municipality. This also includes oversight over municipal entity. This committee is now fully functional and is performing its duties optimally.

The MPAC dealt with the following financial matters in terms of the Municipal Finance Management Act:

- Unforeseen and unavoidable expenditure (Section 29)
- Unauthorized, irregular or fruitless and wasteful expenditure (Section 32)
- The quarterly report of the mayor on the implementation of the budget and the state of affairs of the municipality / SDBIP (Section 52(d))
- Monthly budget statements (Section 71)
- Mid-year budget and performance assessment (Section 72)
- Mid-year budget and performance assessment of municipal entities (Section 88)
- Disclosures concerning councillors, directors and officials (Section 124)
- Submission and auditing of annual financial statements (Section 126)
- Submission of the annual report (Section 127)
- Oversight report on the annual report (Section 129)

- Issues raised by the Auditor-General in audit reports (Section 131)
- Audit Committee (Section 166)
- Disciplinary action instituted in terms of the MFMA

The MPAC dealt with the following in terms of the Municipal Systems Act.

- Review of the IDP post elections (Section 25)
- Annual review of the IDP (Section 34)
- Performance management plan (Section 39)
- Monitoring that the annual budget is informed by the IDP (Regulation 6 of the Local Government: Municipal Planning and Performance Management Regulations)
- Monitoring that all declaration of interest forms are completed by councillors on an annual basis (Section 54 read with Item 7 of Schedule 1)

Functionality of Bid Committees

The following committees are functional:

- Bid Specification
- Bid Evaluation; and
- Bid Adjudication

The committees meet as and when required to do so. The Bid committees have standing schedule of meetings. The functionality of these committees is at an acceptable level.

The Functionality of S79 and S80 Committees

To ensure effectiveness; council is further divided into various committees which are established in terms of Sections 79 and 80 of the Local Government: Municipal Structures Act (Act no 117 of 1998). These committees include:

- Executive Committee
- Finance Committee
- Corporate Governance Portfolio Committee
- Technical Services Portfolio Committee
- Community Services, Planning & Economic Development Portfolio Committee
- Municipal Public Accounts Committee

3.5 Community Services

Mandate of the Department

- Responsive to the needs of the communities (Special Programmes)
- Clear management and coordination of municipal activities (efficient and effective system of LG)
- Promote social and economic development
- Encourage community involvement in the affairs of government
- Promote a safe and healthy environment

Core Components of the Department

DISASTER MANAGEMENT	ENVIRONMENTAL HEALTH SERVICES	SPECIAL PROGRAMMES	MANAGEMENT
Disaster Management Centre	Food Control	Children and Disability	Administration
Fire Fighting services	Water Quality Monitoring	HIV and AIDS	Thusong SC
Control Centre	Waste Management	Arts and Culture	
	Health surveillance of premises	Youth and Sport	
	Surveillance and prevention on communicable diseases excluding immunisations	Gender and Senior Citizens	
	Vector Control		
	Disposal of the dead and chemical safety		

SPECIAL PROGRAMMES NARRATIVE REPORT

PROGRAMME: HIV and AIDS

BACKGROUND

The AIDS Council is regulated by the Multi Sectoral Response, that is reviewed every after 5 years which gives a clear guidance regarding the Governing of Municipality position on issues affecting HIV and AIDS, TB and STI'S.

The District Municipality coordinates the Programme with government departments and Civil Society in four Local Municipalities. The Programme was placed under the office of the Precedency National, with the intention of being led and Championed by the Political Heads and down to the ward level.

TARGETS

- District AIDS Council
- Awareness Campaigns / Community Dialogues
- Monitoring and Evaluation
- Training Workshop
- Research
- Formulation and the review of the Multi Sectoral Implementation Plan

Men's Dialogue 18 July 2024 at Ntabayengwe (Jozini)

Men's Dialogue was held at ward 18 Jozini LM. It was supported by the Honorable Prince Nhlanganiso as an activist for Men's Forum. The event went well with a full participation for Men's Sector representing the entire Districts of uMkhanyakude. The event was integrated with other Sector Departments to name the few: DSD, DOH, Civil Society, DOJ, Correctional Services. One of the inmates presented a testimonial on his road to recovery and adaptation to the community. Traditional leaders including ubukhosi did attend the event. Such platform affords men to talk about issues affecting them, challenges and other social issues.

LAC Meeting – Big 5 Hlabisa Municipality: 23 July 2024

The meeting was held at Big 5 Hlabisa LM. It went with a full participation of Champions at the ward level, Honorable Councilors. Campaigns held at Big 5 Hlabisa led to a decrease in teenage pregnancies such that 1-14 was 0. Involvement of the men's sector and community dialogues played a significant role. LTT tabled their reports to the LAC members, there was also WACS report which was a great improvement. There was a cry to Department of Home Affairs regarding the delays on application of birth certificates and ID'S which was resolved that Big 5 will then write a letter pleading the Department to attend the meeting in order to give guidance regarding issues with home affairs whilst scheduled dates for trucks was issued to members for everybody to align and go for applications as per schedule.

Men's Dialogue 25 July 2024 – Mabasa Tribal Hall uMhlabuyalingana

The event started with a march against GBV which ended at the tavern where Social Development presented the importance of creating a safe space /environment for the citizens of uMhlabuyalingana which then should be created by men. Also encouraged men to open up or alternatively have someone to confide with, in order to disclose issues that might lead to substance abuse and subsequently GBV as well as mental issues.

It then proceeded to the main event where there were presentations from Sectors and later the dialogue begun around issues affecting men and mitigations. Integration and support was noticeable from Spar, Build it, Debonairs and others with staff attending the event. Ward 18 has already had the men's forum in place whose task was to encourage the neighboring wards, to also form part so that they can have a structure where they will be able to talk about issues affecting men and other developmental carriers.

DAC M & E Training Workshop 26 AHA Sports Hotel Durban

The DAC monitoring and evaluation tool was held at AHA IN Gateway Durban. The event was aimed at capacitating all District HIV and AIDS Coordinators and also to introduce the new tool that will take until the 2029. The training was meant to go down to the LACS'S to implement henceforth.

uMkhanyakude Women's Month Planning Meeting DSAC Hluhluwe

This was planning meeting that was held at D-SAC in preparation of the women month that will be held on 28-29 August 2024 at Big 5 Hlabisa Kwa Mduku. The meeting revised and inputted the concepts document, drafted invitation letters, stakeholders to attend. Members were tasked and will report on the next meeting.

Men's Dialogue 31 July 2024 at Mboza Sports Ground

The dialogue was held at Mboza Sports Field. Departments supported the event massively, made their presentations and engaged with men. The beautiful thing is to see men starting from teenagers, older men attending and engaging to such events. Teenage pregnancy report triggered the movement of community and safety whereby there was a cry that there is no collaboration in between some of the parents such that teenagers misbehave, and engage to unacceptable behaviors that parents are aware of.

DOH reported that teenage pregnancy is vast at Mboza and HlokoHloko such that the Department has tried to intervene through school health but is getting worse. COGTA took it upon them to lead such initiative of coming with strategy on how to mitigate the said social ill. Then then requested to lead this.

Plans:

- HIV and AIDS Awareness Campaign and Teenage pregnancy campaign at Manaba – uMhlabuyalingana on 21 August 2024
- The uMkhanyakude District Women's Celebration on 28-29 August at Big 5 Hlabisa (Makhasa)

SPORT

Sports and Recreation report

UMkhanyakude sports and recreation under special programs unit, had the following programs on the month of July 2024.

Dundee July 2024

- Dundee July is the provincial event which is hosted by UMzinyathi district municipality at Dundee each and every year. It is an event that does not only deal with traditional horse racing alone but it's an event full of many opportunities for youth and small business entrepreneur. This event is held in association with KZN department of sports arts and culture. The event was held on the 19 of July 2024.
- Districts municipalities send their teams of jockeys and horse to the competition, underneath is the team that represented uMkhanyakude district municipality.
- UMkhanyakude district municipality assisted the team with lunch on the way to Dundee and back home. The total number of participants was 30 and we were able to get position one on the under 13 girls category
- The team was accompanied by three municipal officials, Mr. M P Mhlanzi, Miss N P Mthembu and Mr. T. L Sibiya
- Gumede ASAH is the winner of lady's race under 12 which gave her trophy and amount of money
- She resides at Ophaphasi area under Inkosi Mtubatuba local municipality.

Stakeholders engagement

- Meeting with stakeholders that includes DSAC, DC27 and federations went well as per the attached schedule
- The team now is finalizing the input made by various stakeholders, the plan is to hold uMkhanyakude sports Indaba in October 2024 in order to create a very conducive environment, special programs unit should play a big role in shaping the sports within the district it is also expected that sports play a very crucial role in contributing in socio economic development of young rural communities hence it is very much important that, the council involves its citizens in any decision making. Sports Indaba will give opportunity to ordinary community members to engage positively to the growth of sports and the to the growth of the district economy. Hereunder is the schedule of stakeholder's engagement meetings

Stakeholder Engagement Roadmap Proposal 2024

Date	Federation/Organization	Contact	Venue	Time
25-03-2024	Netball uMkhanyakude	0818012550	DSAC Office Boardroom	09h00-11h00
	SAFA uMkhanyakude	0828280444		11h00-13h00
26-03-2024	UMkhanyakude Volleyball	0764787209	DSAC Office Boardroom	09h00-11h00
11-04-2024	UMkhanyakude Basketball	0784879303	DSAC Office Boardroom	09h00-11h00
02-05-2024	UMkhanyakude Karate	0712573890		011h00-13h00
	UMkhanyakude Boxing	0824452734		13h15-15h15
07-05-2024	UMkhanyakude Golf	0660158708		09h00-11h00
08-05-2024	UMkhanyakude School Sport Structure		UMkhanyakude District Municipality	12h00-14h30
21-05-2024	Chess	0636398838	DSAC Hluhluwe	11h00-13h00
	UMkhanyakude Rugby	0762342076		13h30-15h00
	UMkhanyakude Dance Sport	0721480997		09h00-11h00
	UMkhanyakude Cricket	0724739440		11h00-13h00
22-05-2024	UMkhanyakude Senior Citizens		DSAC Hluhluwe	09h00-11h00
	UMkhanyakude DISSA			11h00-13h00
23-05-2024	UMkhanyakude Aerobics	0818988768	DSAC Office Boardroom	11h00-13H00
	UMkhanyakude athletic	0715548021/0671959585		13H00-15H00
04-07-2024	Work& play Basketball	0835246962 0840696792	DSAC HLUHLUWE	11H00-13H00 13h00-15h00
05-07-2024	Chess Cricket	0721868971(Bongani) 0784879303 (Nkosal)	DSAC HLUHLUWE	11H00-13H00 13h00-15h00
09-07-2024	Boxing	0835242395 (Mdu)	DSAC HLUHLUWE	09H00-11H00
11-07-2024	IGs	0824155478	Council chamber main office	09h00-11h00
	UMkhanyakude Horse riding (Umtelebhelo)	0725277081		11h00-13h00

GENDER AND SENIOR CITIZENS

THE FOLLOWING ARE ACTIVITIES IMPLEMENTED FROM JULY 2024

TARGET: 04- 05 JULY 2024- MENS DIALOGUE AT THUKELA DISTRICT

This purpose was to outline all issues that affect Men in order to do intervention, it was attended by men from all District Municipalities including Men's sector from Civil Society and Mr MJ Mdlalose Provincial Chairperson for Senior Citizens as guest speaker

Municipalities and departments presented consolidated Men's reports and were reminded to ensure the convening of Men's forum meetings

The workshop was coordinated at Office of Status of Women (OSW) responsible for Men's programmes and overseeing District and Provincial Programs.

TARGET: 12- 14 JULY 2024 DLALAMUNTOMDALA AND ADMINISTRATION PROGRAMME

The main purpose was to capacitate all members about the rulebook for Dlalamuntomdala 2024 and to give them chance to make some inputs by adding some new Codes and whole administration for Golden Games.

It was attended by Chairperson, Secretary for District Forum and one Coordinator.

DLALAMUNTOMDALA AND ADMINISTRATION PROGRAMME AT REDLANDS PMB

TARGET: 18 JULY 2024 MEN'S DIALOGUE AT NTABAYENGWE HALL UNDER INGWAVUMA-THEME: POSITIVE MALE AND ROLE MODELS

UMkhanyakude DM in partnership with Zisize Educational funded by DSD coordinated event that was honoured by Prince Nhlenganiso Zulu as a guest speaker who is the Ambassador of Isibaya Samadoda.

The event aimed at helping young and old men from all walks of life to shape their lives and be good exemplary in their families and communities, they are living in. Issues of GBV, Respect, Culture and being a real man were discussed in plenary so as to build a community that has men who are positive role models, protectors and responsible leaders within their families and communities.

MEN'S DIALOGUE=ENTABAYENGWE HALL

TARGET: 22 JULY 2024-Q4 DSCF MEETING- HLUHLUWE DSAC OFFICES

The Municipality is mandated by Office of the premier to coordinate the quarterly meetings for Senior Citizens Forum. It was the reason emanating from previous Parliamentary resolutions that Forum should be functional so that all issues affecting Senior Citizens and their active ageing programmes be discussed and referred to relevant departments for rapid response.

The meeting was successfully attended by all key stakeholders including forum members from LMs.

Q4 DSCF MEETING- HLUHLUWE DSAC OFFICES Q4 DSCF MEETING- HLUHLUWE DSAC OFFICES

TARGET:24-26 JULY 2024- STRATEGIC SESSIONS FOR SENIOR CITIZENS

The purpose of the workshop was to focus on development of the 5-year Strategic Implementation Plan for Senior Citizens 2025-2030. And to do alignment of Parliamentary resolutions, Annual Plans, Monitoring & Evaluation Framework for implementations plan, reporting tool on implementation programmes. To ensure that capacitation on establishing functional structural formations.

The work shop was coordinated by OTP and District Municipalities dealing with senior citizens programmes. District Chairperson, Special Programmes manager and Coordinator

STRATEGIC SESSIONS FOR SENIOR CITIZENS HELD AT KARREDENE PROTEA HOTEL

TARGET:29 JULY 2024- PLANNING MEETING FOR WOMEN MONTH PROGRAMMES

THEME: *“Celebrating 30 years of democracy Towards Women’s Development”*

UMkhanyakude DM, DSD and DSAC agreed to work together in achieving a goal for Women economic empowerment in order to implement 6 Pillars that talk to women’s achievements in various economic sectors. and to Strengthen the public and private sectors in supporting women’s initiatives.

Both departments tabled their available budget and committed their roles and responsibilities as per allocated budget including services that will be provided by other departments

PLANNING MEETING FOR WOMEN MONTH PROGRAMMES HLUHLUWE

CHALLENGES

- BUDGET IS STIIL A SERIOUS PROBLEM-
 - NON-COOPERATION OF SOME DEPTS- AND NON SUBMISSION OF REPORTS BY LMS
-

Public Participation

The purpose of the Public Participation Strategy is to clearly communicate the expectations of the municipality to officials and community, as this shall help all know when they should consult and why. It is expected that Councillors and officials of the Municipality shall ensure that the community is involved in:

- 1) The implementation and review of the Integrated Development Plan;
- 2) The establishment, implementation and review of the Performance Management System;
- 3) The monitoring and review of the performance of Municipality;
- 4) The preparation of budget;
- 5) Strategic decisions relating to the provision of municipal services;
- 6) The development of by-laws and regulations; and
- 7) Implementation of projects and initiatives

It is further expected that Officials and Councillors shall ensure that all people in the community shall be given the opportunity to be involved including, those people who cannot read or write, people with disabilities, women and other disadvantaged groups

Language preferences should also be taken into account.

IDP/Budget Consultative Meetings

One of the mandates for Local Government, is to give priority to the needs of the community. Communities are therefore given an opportunity to participate in the process of prioritizing their needs. Municipalities through the IDP/Budget process are expected to register community needs and also consider programmes that would address these needs.

The public participation meetings were held as follows:

DATE	TIME	EVENT	VENUE
10 Apr 2025	09H00	IDP/Budget Cons Meeting	Mtubatuba - Ward 10: Esiyembeni
11 Apr 2025	09H00	IDP/Budget Cons Meeting	Umhlabuyalingana - Ward 1: Tembe Traditional Council Hall
23 Apr 2025	09H00	IDP/Budget Cons Meeting	Big 5 Hlabisa - Ward 12: eMakhosini Hall
24 Apr 2025	09H00	IDP/Budget Cons Meeting	Jozini - Ward 21: Majozini Hall

In all meetings, the order of proceedings commenced with His worship the Mayor, Cllr Mdaka visiting projects within the locality, engaging with Traditional Leadership then followed by community engagements. All issues raised during the course of the meetings have been taken into consideration during the finalisation of the Budget and the IDP for 2024/2025 financial year.

Traditional Councils and their Roles

The status and role (though not clearly defined) of traditional leaders has been recognised in terms of sections 211 and 212 of Act 108, of 1996 RSA Constitution. In an uMkhanyakude District Municipality context, The Traditional Authorities own about 50% of the land, whereby further 30% falls within environmentally protected areas.

Therefore, the traditional authorities play have a major influence in the manner in which land is made available to individuals for settlement, as well as the use thereof for economic purposes (e.g. agriculture, tourism, etc.).

It is therefore against this backdrop that uMkhanyakude District Municipality has sought to implement communication strategy, as an effort towards ensuring and the improvement of public participation in municipal processes. The main focus of the communication strategy is preparation of procedures for community participation processes including direct communication with Traditional Councils.

This is based on one of the Municipality's Key Performance Objectives, that is, to build sustainable partnerships with Traditional Authorities to ensure convergence in meeting the developmental needs and challenges in our communities.

Traditional Authorities are stakeholders and part of the IDP Representative Forums both at a local and District levels. The IDP Representative Forum is the structure that provides a platform for public participation through involvement of different community structure representatives, political leaders, traditional leaders and government entities which provide support. The following TCs are found within the district:

At KZ 271 (Umhlabuyalingana)

- KwaMashabane TC
- KwaMbila TC
- KwaTembe TC
- KwaMabaso TC

At KZ 272 (Jozini)

- KwaNgwenya TC
- KwaNsinde TC
- KwaJobe TC
- Sqakatha TC
- KwaNyawo TC
- Manyiseni TC
- Nkungwini TC

At KZ 274 (Mtubatuba)

- Mpukunyoni TC
-

At KZ 276 (Big 5 Hlabisa)

- KwaMakhasa TC
- KwaNibela TC
- Mnqobokazi TC
- Hlabisa TC
- Mpembeni TC
- Mdletsheni TC
- Mpukunyoni TC

Participation of Traditional Leaders in Municipal Council Meetings

Legislative Background (Section 81 of Municipal Structures Act)

81. (1) *Traditional authorities that traditionally observe a system of customary law in the area of a municipality, may participate through their leaders, identified in terms of subsection (2), in the proceedings of the council of that municipality, and those traditional leaders must be allowed to attend and participate in any meeting of the council.*

Five members of the Traditional Council are sitting regularly in all Council meetings.

ENVIRONMENTAL HEALTH SERVICES REPORT: 2023/2024

BACKGROUND

The Municipal Health Services focus on the key performance areas as defined in the National Health Act. According to the Municipal Structures Act 1998 (Act no117 of 1998) section 84(1), Municipal Health Services is the responsibility of the District Municipality. Environmental Health is a branch of public health concerned with all aspects of the natural and built environment.

Poor health often results from poor environments, and by helping to improve the conditions in which we live and work, Environmental Health Practitioners (EHPs) make a huge difference to the public's health and wellbeing. Poor environmental quality has its greatest impact on people whose health status is already at risk. Therefore, Environmental health address the societal and environmental factors that increases the likelihood of exposure and diseases.

According to the WHO (2020), 24% of global deaths are linked to the environment, which is roughly 13.7 million deaths per year. The following here under, are the activities planned to be conducted during 2023/2024 financial year with an aim of combating the spread of diseases.

The National Health Act 2003, defines Municipal Health Services as follows: Water quality monitoring

- Food control
- Waste management
- Health surveillance of premises
- Surveillance and prevention of communicable diseases excluding immunisation.
- Vector control
- Environmental pollution control and
- Disposal of the dead.

Health and Hygiene Education

This activity is conducted to create awareness amongst communities including schools, crèches, churches, clinics and other community gatherings with an aim of mitigating diseases more especial to those that are related to water and sanitation. Environmental health practitioners together with health assistants managed to conduct 412 health and hygiene education in 2023/2024. This activity is done on daily basis and at least a minimum 48 target was achieved and exceeded.

E1.2.3. Waste management

This activity is conducted to ensure that all complaints are investigated, inspected and also ensuring proper waste disposal.

The environmental health staff creates awareness through clean-up campaigns and health assessments of business premises throughout the district. Joint operations that involves others stakeholders form part of waste minimisation. There are 235 inspections conducted on waste at different premises including shops, clinics and other business premises.

E1.2.4 Chemical safety

This activity is conducted for monitoring, identification, evaluation and prevention of the risks of chemical that are harmful to human's health like fumigation, firms, formal and informal premises. This is also conducted for monitoring of safe disposal of chemical waste. There 43 health assessments conducted at businesses and food premises.

E1.2.8 Food control

This target is a mandatory regulatory activity of enforcement by this organisation to provide consumer protection and ensure that all food during handling, storage, processing and distribution is safe for human consumption.

The target for 2023/2024 financial year was to take hundred and twenty (80) food samples for analysis. This include food from informal traders, organised events and infant formulas from hospitals. There are 52 food samples taken for 2023/2024, and the target was not achieved due to non-payment to National Health Laboratory Service by Umkhanyakude District Municipality in previous months.

There are 402 food premises inspected during the said financial year.

Water quality monitoring

This activity is conducted to ensure a hygienically safe and adequate supply of portable water, also to respond to consumer complaints on contamination or impurities.

The target for this year was to take 240 water samples for analysis from all water sources, 108 water samples were taken during 2023/2024 financial year. Some of the water sample results are still pending and the target was not achieved due to non-payment to National Health Laboratory Service by Umkhanyakude District Municipality.

The Environmental Health Practitioners took water from sources where water is not purified, but those community members rely on those sources for domestic uses.

Health Surveillance of premises

This activity is conducted to identify occupational health and safety risks, hazard with an aim of instituting remedial and preventative measures. Also to issue certificate of acceptability and health certificates where applicable.

There are 503 inspections conducted from different premises including food premises, government departments and many more premises. The involvement of other stakeholders through Joint operations. The initiative assisted municipality to reach many premises more especial food premises. The 2023/2024 target was achieved as per SDBIP.

Vector Control

This activity is conducted for identification of vectors, their habitats, breeding places and instituting remedial and preventative measures. Environmental Health Practitioners also conduct awareness campaigns to different communities on zoonotic diseases and control thereof by educating and training.

There are 266 inspections conducted on different premises including shops, dump sites and government institutions.

DRAFT

Status of Umkhanyakude Disaster Management Centre

UMkhanyakude District Municipality has a functional District Disaster Management Centre (DDMC) which is established in terms of Disaster Management Act No. 57 of 2002 as amended in 2015. The various institutional measures have been established to ensure compliance with disaster management legislation and policies.

The disaster management centre is fully operational and has a fire station adjacent to it. This fire station is shared between the DDMC and The Big 5 Hlabisa Local Fire Department. The building is controlled by uMkhanyakude District Municipality including maintenance and up keep of building. The images below depict the Disaster Management Centre and the adjacent fire station.

Image 1: Back View of UKDMC



Image 2: Fire Station of UKDMC



Status of IGR Structures

District Disaster Risk Management Practitioners Meeting

The District Disaster Risk Management Practitioners forum has been established and comprises of all four (4) Family Local Municipalities of UMkhanyakude District which are Jozini, Mtubatuba, Big 5 Hlabisa and uMhlabuyalingana. The Practitioners meeting last sitting was on the **05 June 2025**.

District Disaster Risk Management Advisory Forum

The DDMAF seats quarterly and is very successful although there is a steady decline in the attendance of government department, and other stakeholders that take part in these sittings. The last sitting of the forum was on the **11 June 2025** it was a visual meeting.

Status of Disaster Management Capacity at UMkhanyakude District

UMkhanyakude District Municipality has a functional District Disaster Management Centre, with the Manager appointed, Mr SE Mngoma. The Manager is supported by three Disaster Management Officers who are strategically allocated to local municipalities to ensure the fulfilment of the Disaster Management mandate as per KPAs and Enablers. The officers offer technical support to the local municipalities and fulfil all the requirements set in the job descriptions and UKDM SDBIP (Services Delivery and Budget Implementation Plan). The diagram below depicts how the organisational structure of the district disaster officers is set and their primary responsibilities.

Figure 1: Areas of Cooperation and deployment of disaster management officers



The Disaster Management Officers are executing various milestones and mainstreaming disaster management through awareness campaigns and capacity building programmes. Furthermore, the Provincial Disaster Management Centre offers support with disaster relief material, as well as strategic support.

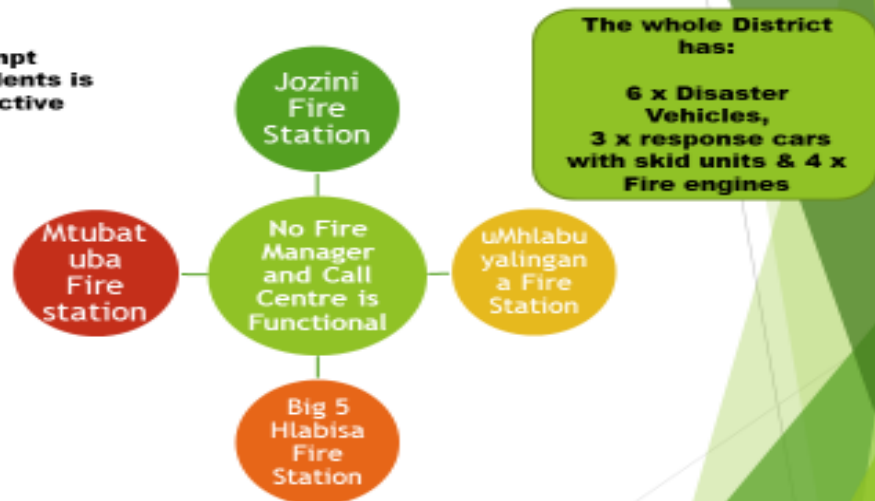
5.1. Fire & Rescue Services



► Working Arrangement Between the LMs Fire Stations and the District Disaster Management Call Centre



- Linkage and prompt reporting of incidents is essential for effective coordination.



Status of uMkhanyakude District Disaster Management Plans / Framework

Disaster Management Framework

As required by Section 53 of the Disaster Management Act No.57 of 2002, as amended in 2015, uMkhanyakude District Disaster Risk Management Policy Framework has been established and approved by council, and was implemented. All four local municipalities are currently using Disaster Management Policy Framework of uMkhanyakude District.

Disaster Management Plan

The District Disaster management plan has been drafted and adopted but will be outsourced to a service provider to be updated in line with new guidelines. The disaster management sector plan that is aligned with the IDP is in place. It is important to note that hazards and disaster risks are dynamic and this calls for various methods to be used in ensuring that an accurate risk profile for the district is carried-out to inform the development of the plan. All four local municipalities have developed their own Disaster Risk Management Plans, and have all been adopted by respective councils.

Readiness to deal with disasters

All incidents are attended to as and when they get reported, whilst rapid and effective response is done in a multi-disciplinary manner in partnership with other disaster management role-players. In its role of disaster management co-ordination, the district responds to incidents in supporting the four local municipalities within uMkhanyakude District i.e. uMhlabuyalingana, Jozini, Big 5 Hlabisa and Mtubatuba Local Municipalities. All applicable contingency plans (unique to particular hazards) get implemented as and when there is a need, with all role-players acutely aware of their roles and responsibilities. The support offered by the District Disaster Management Centre via the Disaster officers is benefiting the local Disaster Management Centres immensely.

The Fire and rescue services within the locals and the district are not up to SANS 10090 standard. This needs to be addressed soon, as fires are the most common disaster incidents reported for the **2024/2025** financial year, in the District. There are some challenges regarding a comprehensive Disaster Management Plans. There is no recent and approved disaster management plan from district municipality however all local municipalities which are uMhlabuyalingana, Mtubatuba and Big 5 Hlabisa have developed their plans in place. The number of the dedicated staff to disaster management and fire services has increased in the 2024/25 financial year but there is still additional staff required. Municipalities have different challenges they encounter like no uniforms and PPEs, tools of trade and no proper working vehicles, to conduct disaster management and fire activities.

List of Priority Risks (Hazards)

UMkhanyakude District Municipality is prone to a number of natural and man-made hazards. The vulnerability differs, by either socio-economic status or the exposure of a particular household or community to a specific hazard. Below is the list of hazards that were reported and responded to.

Table 1: Priority Hazards identified at UMkhanyakude District

UMkhanyakude District Municipality	Incident Type	Areas Affected
	• Structural Fires	All Municipalities
	• MVAs	All Municipalities
	• Heavy Rains	All Municipalities
	• Lightning	All Municipalities Jozini
	• Drowning	LM
	• Veld fires	All Municipalities
	• Strong Winds	All Municipalities
	• Structural Collapse	All Municipalities
	• PVA	All Municipalities
	• VBF	All Municipalities

Response and Recovery

Annual Incidents (July 2024 to July 2025)

The district has experienced a significant decrease in the number of incidents during the first quarter. There is a slight decrease of incidents during the second quarter. The trend analysis graph also shows that October and November 2023 had the highest number of incidents reported. During 2024/25 financial year three hundred and ninety-three (393) incidents, with a total number of six thousand eight hundred and thirty (6830) people affected; this is coupled with one thousand six hundred and thirty-three (1633) affected household members. Emphasis still needs to be put on awareness campaigns whilst the issue of capacity is still a need.

Quarterly Incidents Report

Figure: Table for Incidents Statistics

LOCAL MUNICIPALITIES			Type of Incident	Number of Incidents	Households Affected	HOUSES		People affected	Homeless People	Missing Person	Fatalities	Injuries
						Totally Damaged	Partially Destroyed					
		SW-Strong Wind SF- Structural Fire; L-Lightning; HR-Heavy Rain; D-Drowning; HS- Hailstorm; BF – Bush/Veld Fire; TF - Transport Fire										
July 2024			SF	07	07	05	04	37	00	00	01	00
			L	02	02	00	00	07	00	00	00	00
			HR	1	02	01	01	11	00	00	00	00
			MVA's	04	00	00	00	03	00	00	01	02
			SC	01	01	00	01	05	00	00	00	00
August 2024			SF	11	11	5	7	55	00	00	01	00
			VF	01	00	00	00	04	00	00	00	00
			MVA's	09	00	00	00	84	00	00	02	84
September 2024			SF	15	11	10	7	59	01	00	00	01
			HS	01	505	309	339	1645	232	00	02	46
			MVA's	09	00	00	00	26	00	00	02	26
			VF	06	00	00	00	00	00	00	00	00

	L	01	01	00	01	11	00	00	00	00
October 2024	SF	24	24	11	13	153	00	00	01	01
	L	02	02	00	02	16	00	00	00	00
	HR	06	06	00	06	41	00	00	00	00
	MVA's	09	00	00	00	00	00	00	00	16
	SC	17	17	06	09	72	01	00	00	00
November 2024	SW	01	15	06	09	42	00	00	00	00
	DR	01	N/A	N/A	N/A	N/A	00	01	00	00
	HR	01	08	03	05	27	00	00	00	00
	SF	13	16	02	09	78	00	00	00	00
	SC	01	01	01	01	01	00	00	00	01
December 2024	L	06	06	00	05	40	00	00	06	06
	SW	02	02	00	02	17	00	00	02	02
	SF	04	04	02	02	38	00	00	04	04
	CF	01	00	00	00	00	00	00	01	00
	MVA	06	00	00	00	00	00	00	00	09
	DR	02		00	00	00	03	00	02	00
January 2025	L	05	7	00	7	57	00	00	00	00
	SW	03	3	00	3	16	00	00	00	00
	SF	14	14	6	8	76	00	00	01	00
	HR	03	3	2	1	18	00	00	00	00
	MVA	06	6	00	00	00	00	00	01	00
	D	03	00	00	00	00	00	00	03	00
	SC	09	9	05	03	42	02	00	00	01
February 2025	SF	15	15	4	11	101	01	00	00	00
	HR	02	17	16	1	01	00	00	00	00
	SC	21	21	16	5	89	04	00	00	00
	VF	07	00	00	00	00	00	00	00	00
	MVA's	06	00	00	00	00	00	00	00	16

March 2025	SF	09	09	11	6	53	00	00	00	00
	SW	01	1	00	1	2	00	00	00	00
	L	04	04	00	04	20	00	00	00	00
	SC	18	18	17	19	70	00	00	00	00
	HR	03	03	08	02	30	00	00	00	00
	MVAs	08	08	00	00	00	00	00	00	15
April 2025	SF	10	10	6	4	36	00	00	00	00
	SC	01	30	22	08	100	03	00	00	00
	HR	02	13	05	08	76	00	00	00	00
	L	06	06	00	00	39	00	00	00	00
	D	01	00	00	00	00	00	00	01	00
	MVA's	11	00	00	00	00	00	00	00	45
	CF	01	00	00	00	00	00	00	00	00
May 2025	SF	14	14	08	06	76	00	00	00	00
	SC	04	30	20	10	149	01	00	00	03
	HR	02	42	03	40	199	00	00	00	00
	L	01	01	00	00	00	00	00	00	00
	MVA's	18	00	00	00	00	00	00	03	09
	SW	01	01	00	01	04	00	00	00	00
June 2025	SF	07	07	05	02	24	00	00	00	00
	SW&HS	02	664	306	358	2856	30	00	00	01
	L	01	00	00	00	00	00	00	00	00
	SW	2	49	25	40	185	00	00	00	00
	MVAs	13	00	00	00	38	00	00	02	06
	D	1	00	00	00	00	00	00	01	00
	Total	Incidents	house holds	Total Damage	Parti ally dam age	People Affect ed	Homel ess Peopl e	Missin g Peopl e	Fatal ities	Injuri es

		393	1633	846	971	6830	276	01	37	294
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Incidents Analysis

Figure 3: Trend Analysis Graph

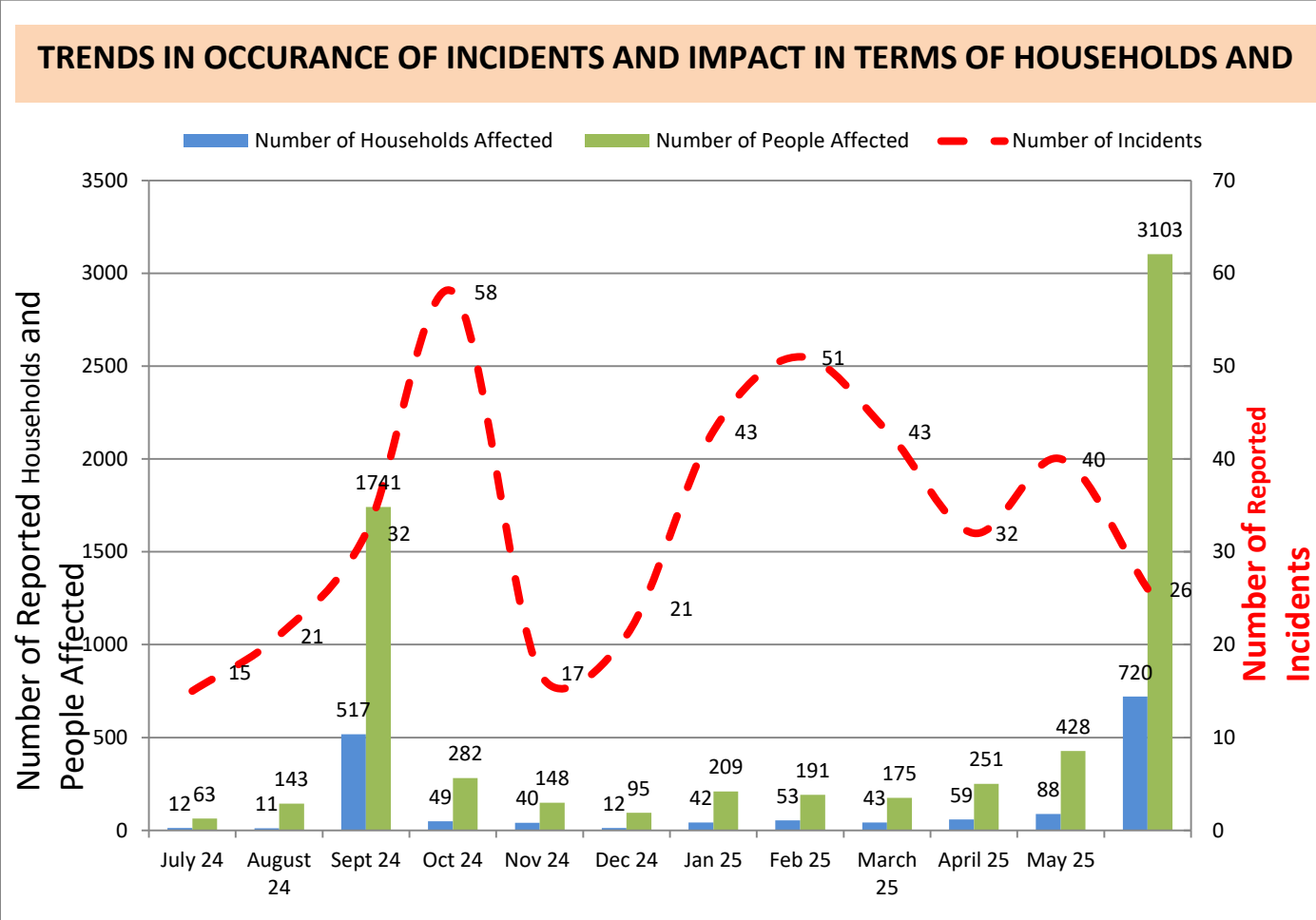
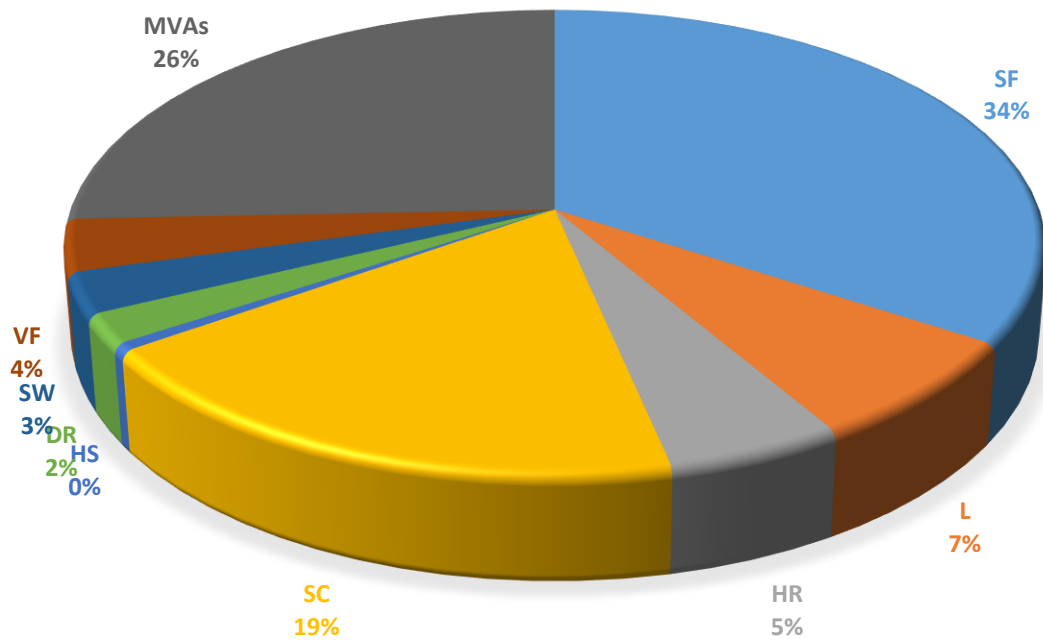


Figure 1 indicates the incidents in percentage, during 2024/25 financial Structural Fires and Motor Vehicle incidents continued to dominate within with highest the number of 34% for both incidents type reported within the four local municipalities under uMkhanyakude District Municipality, see pie chart below.

UMKHANYAKUDE NO. INCIDENT TYPE



More details are available on Disaster Management Report on Appendix 1

3.6 Budget and Treasury Office

Statements of Financial Performance

DRAFT

Grants

DRAFT

DRAFT

DRAFT

Capital Expenditure

Sources of Revenue

DRAFT

Cash Flow Management and Investments

Borrowing and Investments

DRAFT

DRAFT

4. ANNUAL PERFORMANCE REPORT FOR 2024/2025 FY

BACKGROUND

This section will indicate, in more detail, the performance of the Municipality for the financial year and makes reference to the supporting documentation, including the Municipal Scorecard. The performance reporting of the Municipality in this section is done in line with the 6 national KPA's and is the focus of the MSA Section 46 requirements and therefore reflects the performance of the Municipality for the financial year, comparisons to performance of the previous financial year and measures taken to improve performance.

Background to municipal scorecard

- The Municipal Scorecard **Appendix 1** approach reflects the 6 national KPA's and local priorities and enables a wider assessment of how the municipality is performing.
- The performance report is based on measures included within the Municipal Scorecard. This incorporates 40 priority measures selected from the IDP. The criteria used reflect factors such as previous performance levels, comparative performance and budget implications.

PERFORMANCE MANAGEMENT PROCESS

The Performance Management System (PMS) at Umkhanyakude District Municipality is mainly guided by the Framework (PMS Framework). The Municipality uses the Key Performance model. In the said model all indicators are grouped together under the national key performance areas as per the Systems Act and the local key performance areas as per the Umkhanyakude District Municipality's IDP. The said Model therefore enables the Municipality to assess its performance based on the national and its own local key performance areas.

The following are the five national Key Performance Areas (KPAs) that will be used in the preferred performance management model:

- Institutional Transformation and Development
- Service Delivery and Infrastructure Development;
- Local Economic Development;
- Good Governance and Public Participation; and
- Municipal Financial Viability and Management
- Cross Cutting Interventions

ABRIDGED ANNUAL REPORT CHECKLIST – 2024/2025

DETAILS		LEGISLATION	YES	NO	COMMENT
1	Is there a set of the Audited Annual Financial Statement?	MFMA S121 (3)(a)	x		AFS will be submitted to AG – 30 Aug 2025
2	Does the Annual Report contain the Audit Report on the AFS?	MFMA S121 (3)(b)	x		AFS will be submitted to AG – 30 Aug 2025
3	Does the Annual Report contain annual performance report in terms of section 46 of the MSA?	MFMA S 121(3) (c)	x		APR – part of Draft AR – 30 Aug 2025
4	Does the Annual Report contain the Auditor- Generals report on the municipalities' performance report?	MFMA S121 (3) (d)		x	Probably, AG's report will be available before the end of Dec 2025
5	Does the Annual Report contain an assessment of the performance against measurable performance objectives for revenue collection by the accounting officer	MFMA S 121 (3) (f)	x		Details contained in the APR
6	Does the performance report include the current year's performance and targets as well as the prior year?	MSA s46 (1)(a)	x		Section 8 of APR
7	Does the performance report include measures that were taken or are to be taken to improve performance?	MSA s46 (1) (a)	x		Annexure D of the AR
8	Does the performance report contain the development and service delivery priorities and performance targets set for the next financial year?	MSA s46 (1) (a)	x		Section 4.2 of the Draft AR
9	Is there an assessment by the accounting officer on any arrears on municipal taxes and services charges?	MFMA S121 (3)(e)		x	Work-in-progress
10	Does the Annual Report contain a response to the audit report on the AFS?	MFMA S121 (3)(g)		x	AFS will be submitted to AG – 30 Aug 2025
11	Does the annual report contain the recommendations of the Audit Committee?	MFMA S121 (3)(j)	x		AR is still a draft but inputs of the AC will be part of the report
12	Does the municipality have sole or effective control of a municipal entity?	MFMA S 125 (1) (a)	x		uMhlosinga Development Agency
13	If yes to the above, is there a set of consolidated annual financial statements?	MFMA S121 (3)(a), S122 (2)		x	Work-in-progress – 30 Sep 2025

PERFORMANCE MANAGEMENT FINDINGS FOR 2023/2024 FY

The following table represents the status quo report on matters that were raised by Auditor General in the previous financial year (2023/2024).

Nature Of Audit Query	Audit Query				Audit Response
Report on the audit of annual financial statements					
Report on the audit of annual performance report					
Basic service delivery and infrastructure investment Various indicators	Based on the audit evidence, the actual achievement for 3 indicators did not agree to the achievements reported. Consequently, the achievements against the target were lower than reported.				In 2024/2025 FY, baseline information for water and sewer systems have now been reviewed which would assist in calculating accurate values to be declared as actual achievement.
	Indicator	Target	Reported achievement	Actual achievement	
	Number of regional water schemes compliant with SANS 241 standards	28	26	15	
	Number of regional water schemes compliant with Water Services Act Regulation 2834	28	25	7	
	Number of sewer systems compliant with General Authorisation Conditions	11	10		
Percentage reduction of water losses	An achievement of 37% was reported against a target of 38%. I could not determine if the reported achievement was correct as adequate supporting evidence was not provided for auditing. Consequently, the achievement might be more or less than reported and was not reliable for determining if the target had been achieved.				For 2024/2025, Technical Services has revisited water loss target and ensured that the formula that is being used to calculate none revenue water is valid and reliable.

Nature Of Audit Query	Audit Query	Audit Response																					
Achievement of planned targets	Targets achieved: 46% Budget spent: 99% <table> <tr> <th>Key indicators not achieved</th><th>Planned target</th><th>Reported achievement</th></tr> <tr> <td>Bl .7 - Number of implementable ready projects for 23/24 FY</td><td>6 projects ready for implementationb 30 June 2024</td><td>Not achieved</td></tr> <tr> <td>Bl .8.1 - Number of regional water schemes compliant with SANS 241 standards</td><td>28 regional water schemes fully compliant with general authorisation conditions (SANS 241) throughout 2023/2024 financial year</td><td>26 regional water schemes</td></tr> </table> Targets achieved: 46% Budget spent: 99% <table> <tr> <th>Key indicators not achieved</th><th>Planned target</th><th>Reported achievement</th></tr> <tr> <td>Bl .8.2 - Number of wastewater systems compliant with general authorisation conditions (SANS 241)</td><td>11 sanitation systems fully compliant with general authorisation conditions (SANS 241) throughout 2023/2024 financial ear</td><td>10 sanitation systems</td></tr> <tr> <td>Bl .10 - Number of regional water schemes compliant with Water Services Act Regulation 2834</td><td>28 regional water schemes compliant with Water Services Act Regulations 2834 by 30 June 2024</td><td>25 water schemes</td></tr> <tr> <td>Bl .11 - Number of sewer systems compliant with General Authorisation Conditions</td><td>11 sewer systems compliant with Generat Authorisation Conditions by 30 June 2024</td><td>10 sewer systems are compliant with Water Services Act Regulation 2834</td></tr> </table>	Key indicators not achieved	Planned target	Reported achievement	Bl .7 - Number of implementable ready projects for 23/24 FY	6 projects ready for implementationb 30 June 2024	Not achieved	Bl .8.1 - Number of regional water schemes compliant with SANS 241 standards	28 regional water schemes fully compliant with general authorisation conditions (SANS 241) throughout 2023/2024 financial year	26 regional water schemes	Key indicators not achieved	Planned target	Reported achievement	Bl .8.2 - Number of wastewater systems compliant with general authorisation conditions (SANS 241)	11 sanitation systems fully compliant with general authorisation conditions (SANS 241) throughout 2023/2024 financial ear	10 sanitation systems	Bl .10 - Number of regional water schemes compliant with Water Services Act Regulation 2834	28 regional water schemes compliant with Water Services Act Regulations 2834 by 30 June 2024	25 water schemes	Bl .11 - Number of sewer systems compliant with General Authorisation Conditions	11 sewer systems compliant with Generat Authorisation Conditions by 30 June 2024	10 sewer systems are compliant with Water Services Act Regulation 2834	This target was reviewed for 2024/2025 FY with a view to aligning it with what can reasonably be achieved by the end of the reporting period under review
Key indicators not achieved	Planned target	Reported achievement																					
Bl .7 - Number of implementable ready projects for 23/24 FY	6 projects ready for implementationb 30 June 2024	Not achieved																					
Bl .8.1 - Number of regional water schemes compliant with SANS 241 standards	28 regional water schemes fully compliant with general authorisation conditions (SANS 241) throughout 2023/2024 financial year	26 regional water schemes																					
Key indicators not achieved	Planned target	Reported achievement																					
Bl .8.2 - Number of wastewater systems compliant with general authorisation conditions (SANS 241)	11 sanitation systems fully compliant with general authorisation conditions (SANS 241) throughout 2023/2024 financial ear	10 sanitation systems																					
Bl .10 - Number of regional water schemes compliant with Water Services Act Regulation 2834	28 regional water schemes compliant with Water Services Act Regulations 2834 by 30 June 2024	25 water schemes																					
Bl .11 - Number of sewer systems compliant with General Authorisation Conditions	11 sewer systems compliant with Generat Authorisation Conditions by 30 June 2024	10 sewer systems are compliant with Water Services Act Regulation 2834																					

Nature Of Audit Query	Audit Query	Audit Response			
	<table border="1"> <tr> <td data-bbox="322 268 994 357">Bl .12 - Number of households installed with smart electricity meters</td><td data-bbox="994 268 1352 357">100 households installed with smart electricity meters at KwaMsane area by 30 June 2024</td><td data-bbox="1352 268 1615 357">Zero</td></tr> </table>	Bl .12 - Number of households installed with smart electricity meters	100 households installed with smart electricity meters at KwaMsane area by 30 June 2024	Zero	
Bl .12 - Number of households installed with smart electricity meters	100 households installed with smart electricity meters at KwaMsane area by 30 June 2024	Zero			
Material misstatements	I identified material misstatements in the annual performance report submitted for auditing. These material misstatements were in the reported performance information for basic service delivery and infrastructure investment. Management did not correct the misstatements, and I reported material findings in this regard.	In 2024/2025 FY, baseline information for water and sewer systems have now been reviewed which would assist in calculating accurate values to be declared as actual achievement. Also, target for installation of electricity meters will be achieved in 2024/2025 as SCM processes were concluded on time to allow for the appointed service provider to commence with expected installations			

THE STATE OF INTERNAL OVERSIGHT FUNCTION DURING 2024/2025 FY

At the beginning of 2024/2025 financial year, the Municipality engaged the services of the Internal Auditor (IA) as well as the Audit Committee (AUDCOM). This is in line with the provisions of Section 165 of the Local Government: Municipal Finance Management Act, 2003, which states that each municipality should have an internal audit unit. The expectation is for the internal audit unit to advise the accounting officer and report to the audit committee on the implementation of the internal audit plan and matters relating amongst other things to:

- internal financial control and internal audits;
- risk management;
- accounting policies;
- the adequacy, reliability and accuracy of financial reporting and information;
- performance management;
- effective governance;
- compliance with the MFMA, the annual Division of Revenue Act and any other applicable legislation;
- performance evaluation; and
- any other issues referred to it by the municipality or municipal entity.

Furthermore, Section 166 of the MFMA requires each municipality to have an audit committee. The audit committee is an independent advisory body which must advise the municipal council, the political office-bearers, the accounting officer and the management staff of the municipality, or the board of directors, the accounting officer and the management staff of a municipal entity, on matters relating amongst other things to:

- internal financial control and internal audits;
- risk management;
- accounting policies;
- the adequacy, reliability and accuracy of financial reporting and information;
- performance management;
- effective governance;
- compliance with the MFMA, the annual Division of Revenue Act and any other applicable legislation;
- performance evaluation; and
- any other issues referred to it by the municipality or municipal entity.

The oversight function by the IA and AUDCOM was functional during 2024/2025 financial year. The AUDCOM managed to have several virtual meetings to address matters as stipulated in MFMA S165 and 166.

5. KEY PERFORMANCE AREA REPORT

The following performance analysis is based on target score rating that is used in the SDBIP:

- Performance report is based on **63 targets for 24/25**;
- The allocation of full score will be **63 X 3** (allocation for achieved target) = **189**)

Key Performance Areas	Annual Performance Report (Summary of Performance) 24/25 FY									
	Fully or Over - Achieved		Partially Achieved		Not Achieved		Total			
	Targets	Rating	Targets	Rating	Targets	Rating	Total Targets	Projected Rating	Actual Rating	%
1. Municipal Transformation and Institutional Development	6	18	0	0	0	0	6	18	18	100%
2. Basic Service Delivery and Infrastructure Investment	10	30	4	8	2	0	16	48	38	79%
3. Local Economic Development	5	15	1	2	1	0	7	21	17	81%
4. Financial Viability and Management	5	15	4	8	5	0	14	42	23	55%
5. Good Governance & Public Participation	5	15	8	15	0	0	13	39	30	77%
6. Cross Cutting Interventions	6	18	0	0	1	0	7	21	18	86%
Total Targets	37	111	17	33	9	0	63	189	144	

Notes:

- The Municipality **achieved** 36 targets representing a performance score of 147 or **76%** out of 189 derived from 55 targets (37 fully achieved & 17 partially achieved).
- The Municipality did **not achieve** 9 targets representing a performance score of 44 (189-144) or **24%**
- Generally, the performance of the Municipality is at an acceptable level as most targets were achieved.

5.1 Summary of Key Performance Indicator Report

KPA 1: Municipal Transformation and Institutional Development (6)

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
A 1.1	4 HRD Strategy Functionality assessment reports conducted by 30 June 2025	2 Assessments	Q3 assessment presented	None	None
A 1.2	100% of Municipality's budget allocated for WSP spent on implementation by 30 June 2025	50%	100%	None	None
A 1.3	3 people employed by 30 June 2025	Progress Report	2 people	None	None
A 2.1	4 Occupational Health and Safety functionality assessments conducted by 30 June 2025	2 Assessment reports	3 Assessments	None	None
A 3.1	4 admin support services functionality assessment conducted by 30 June 2025	2 Assessment Reports	3 Reports Submitted	None	None
A 4.1	4 ICT Framework functionality assessment conducted by 30 June 2025	2 Assessment Reports	3 ICT Assessments	None	None

KPA 2: Basic Service Delivery and Infrastructure Investment (16)

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
B1.1	5,56 km of bulk pipes made to final work for provision of potable water in Umkhanyakude by 30 June 2025	5,56 km bulk pipeline installed	3,81 km bulk pipeline installed (Partially Achieved)	"1. MIG DoRA allocation has been reduced from R246 to R244 million as per Gazette No 51233 issued on 12 September 2024. 2. Funds that were initial set aside for Jozini RCWSS Phase 1A-4 contract (5.5KM DN 700 Bulk Pipeline) have since been consumed by variation orders emanated from the implementation of both Phase 1A-2 and 1A-3 respectively. 3. Jozini RCWSS Phase 1A-4 will now be implemented in the new financial year when funds are made available. 4. Jozini RCWSS Phase 1-A2 and 1-A3: The bulk scope of works for these contracts was completed during Quarter 2 of the 2024-25 Financial Year. 5. Manguzi Star of the Sea Zone 7A: Only 752m of the bulk pipeline was achieved during quarter 4, due to delays with wayleave approvals. 6. Manguzi Star of the Sea Zone 6A: SCM processes were delayed hence the construction of the bulk pipeline could not start during 2024-25 FY."	"1. Manguzi Star of the Sea Zone 7A: - to expedite the construction of the remaining scope of the bulk pipeline during 2025/2026 FY. 2. Manguzi Star of The Sea Zone 6A: - The contractor has since been appointed and will cover the remaining scope during the 2025/2026 FY."

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
B1.1.1	100% Overall Progress attained in	25% Progress attained in	100% Progress attained in Construction of		

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
	Construction of Water Storage of Manguzi Star the Sea Reservoir by 30 June 2025	Construction of Water Storage	Water Storage		
B1.2	330 HH potable water yard connections in Umkhanyakude by 30 June 2025	369 Yard Connections	Zero Yard Connections (252 Standpipes Installed)	"1. MIG DoRA allocation has been reduced from R246 to R244 million as per Gazette No 51233 issued on 12 September 2024. 2. Portion of Funds that were initial set aside for Manguzi Star of the Sea 6A (portion of 250 HH) have since been moved to Thembaletu Sanitation Project Phase 2 which is almost complete. 3. Manguzi Star of the Sea 6A: the contractor has since been appointed and will now commence with the construction works. 4. Installation of yard connections is currently underway and a portion of it, has been completed but not pressure tested. The delays in electrical connection affected the completion of boreholes and pump station."	"1. Expedite the construction of the remaining scope of horizontal directional drilling(HDD) in order to complete the entire bulk pipeline thereby feeding to the reticulation network. 2. Expedite electrical connection to equip the newly constructed pump station and boreholes(the survey of the electrical line to connect to these elements has been done)"
B1.3	2,5 km of reticulation pipes installed for provision of potable water in	2,5 km reticulation pipes installed	0,807 km reticulation pipes installed (Partially Achieved)	"1. MIG DoRA allocation has been reduced from R246 to R244 million as per Gazette No 51233 issued on 12 September 2024.	Manguzi Star of the Sea 6A: the reticulation scope from Manguzi Star of the Sea Zone 6A will

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
	Umkhanyakude by 30 June 2025			2. Portion of Funds that were initial set aside for Manguzi Star of the Sea 6A (Reticulation) have since been moved to Thembaletu Sanitation Project Phase 2 which is almost complete. 3. Manguzi Star of the Sea 6A: the contractor has since been appointed and commenced with the implementation of the project."	be achieved in the 2025-26 FY.
B1.4	75% Overall progress attained on Construction of Waterborne Sanitation Plants by 30 June 2025	75% Construction of Waterborne Sanitation Plants	79% Progress achieved		
B1.5	Reviewed WSDP submitted to council for adoption and loaded to Department of Water and Sanitation website by 30 June 2025	Reviewed WSDP submitted to council for adoption and loaded to Department of Water and Sanitation	Close-out report was submitted to UKDM	The WSDP and WSMP was not adopted by the council due to the delay in the submission by the consultant as the result of the variation order that took time to be approved.	Both WSDP and WSMP are ready to be submitted in the next seating of the council.
B1.6.1	2 projects completing stage 1 (inception) of a project lifecycle by 30 June 2025	1. Submit 2x MIG 1 to COGTA for MIG funding approval. 2. Present 2x projects for SAC recommendations	Not Achieved	The projected activities for quarter 4 were not achieved due to delaying procurement processes for the appointment of two PSPs.	These activities will be shifted to quarter 1 SDBIP of 2025-2026 financial year
B1.6.2	3 projects completing	1. Submit final	3 preliminary reports		

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
	stage 2 (concept and viability) of a project lifecycle 30 June 2025	preliminary reports for 3 projects to HOD	were submitted to HOD		
B1.6.3	3 projects completing stage 3 (design development) of a project lifecycle by 31 December 2024	3 projects completing stage 3 (design development) of a project lifecycle	1. Three detailed design projects were submitted to Technical Team. 2. 2 projects were further submitted to MISA for in depth technical review	None	None
B1.6.4	3 projects completing stage 4 (documentation and procurement) of a project lifecycle by 30 June 2025	Submit tender document to HoD for SCM Processes (3 projects completing stage 4)	3 tender documents were submitted to HOD	None	None

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
B1.7	26 Regional water schemes fully compliant with general authorisation conditions (SANS 241) throughout 2024/2025 financial year	Monthly reports on 26 Regional water schemes fully compliant with general authorisation conditions	Monthly reports on 26 Regional water schemes fully compliant with general authorisation conditions		
B1.8	10 sanitation systems fully compliant with general authorisation as per the water use authorisation conditions throughout 2024/2025 FY	1. Submit water quality reports for all 11 sanitation systems. 2. Data collation for draft 1 W2RAP. 3. Risk identification, assessment, and mitigation planning. 4. Stakeholder engagement including workshops	1. 3x wastewater quality reports submitted for all 10 sewer systems.	Out of three (3) targets only one (1) was achieved. This was due to the fact that the PSP refused to send the report due to non-payment thus no council adoption.	The invoices will be paid in the 2025-2026 financial year.
B1.9	To reduce water losses from 38% to 37% by the end of June 2025	Reduce water losses from 38% to 37%	Reduced water losses from 38% to 37%	None	None
B1.10	80% of Regional water schemes compliant with Water Services Act by the end of June 2025	80% of Regional water schemes compliant with Water Services Act	87.2% of Regional water schemes compliant with Water Services Act	None	None
B1.11	70% sewer systems compliant with Water Services Act by the end of June 2025	70% sewer systems compliant with Water Services Act	73.65% sewer systems compliant with Water Services Act	None	None
B1.12	1000 households installed with smart	1000 households installed with smart electricity	1169 Households installed with SMART metres	None	None

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
	electricity metres at KwaMsane area by 30 June 2025	metres at KwaMsane area			

KPA 3: Local Economic Development (7)

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
C1.1	Council adopted LED Strategy review and adopted by 30 June 2025	Project Inception report Developed	Draft LED Strategy Developed	Project Inception report Developed	
C1.2	2 business plans developed and LED strategy adopted by 30 June 2025	Project Inception	Project Status quo report & Draft Business Plans	Project Inception	
C1.3	4 economic development programmes implemented by UMDA by 30 June 2025	2 UMDA Programmes Implemented	3 UMDA Programmes Implemented	2 UMDA Programmes Implemented	
C1.4	150 Jobs created throughout 2024/2025 FY	150 Jobs	252 EPWP	150 Jobs	
C1.5	15% of total municipal operating expenditure spent on contracted service providers including Capital Projects residing within the municipal area throughout 2024/2025 financial year	15% of total municipal operating expenditure spent on local contracted service providers	Not Achieved		
C1.6	Not more than 30 days taken from the point of advertising to the letter of award per 80/20 procurement process throughout 2024/2025 financial year	Not more than 30 days taken	4 adverts	all Targets for the Quarter were successfully achieved as planned,	all Targets for the Quarter were successfully achieved as planned,
C1.7	5% of the municipality's	5% of the	4,7%		A service provider has

	operating budget spent on free basic services throughout 2024/2025 financial year	municipality's operating budget spent on Free basic Services			been appointed to prepare an indigent register and 40 EPWP workers have been appointed to assist on data collection
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KPA 4: Financial Viability and Management (14)

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
D1.1	Not less than 95% collection rate achieved by 30 June 2025	Not less than 95% collection rate	52%	The Municipality has long outstanding debtors in the debtors book, • Debtors are refusing to pay and request for historical debts to be written off e.g. application for Prescription of debts older than 3 years. • Most of the areas does not have meters other areas got meters that are faulty and broken.	
D1.2	Outstanding Service Debtors to Service Revenue ratio maintained at less than 0,5 throughout the 24/25 FY	< 0,5	0,26		
D1.3	30 days Debtors payment period throughout 2024/2025 financial year	30 days Debtors payment period	1402 days	The Municipality has long outstanding debtors in the debtors book, • Debtors are refusing to pay and request for historical debts to be written off e.g. application for Prescription of debts older than 3 years. • Most of the areas does not have meters other areas got meters that are faulty and broken.	Service provider was appointed by the municipality to perform foundation for the improvement processes for the following aspects pertaining the revenue streams: Policies, procedures, by-laws, revenue budgets and tariffs, Customer data quality & database using external sources, customer management,

					Billing metering and collection, Data analysis and Meter Audit.
D2.1	More than 1 Debt coverage Ratio maintained throughout the 24/25 FY	> 1	2,1		
D2.2	Not more than 5% of contracted service on operating expenditure achieved throughout 2024/2025 FY	< 5%	18%		
D2.3	More than 1 Cost Coverage Ratio maintained throughout the 24/25 FY	> 1	86 Days		
D2.4	30 days Creditors payment period throughout 2024/2025 financial year	30 days Creditors payment period	86 Days		
D2.5	More than 95% expenditure on infrastructure achieved by 30 June 2025	>50%	18%		
D3.1	More than 95% of service charges and property rates revenue budget implemented by 30 June 2025	>95%	132%		
D4.1	More 95% of operating revenue budget implemented by 30 June 2025	>95%	99%		

KPA 4: Financial Viability and Management (14)...

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
D4.2	Not more than 40% of Operating Budget spent on Salaries and Wages throughout 2024/2025 financial year	Not more than 40% of Operating Budget spent on Salaries and Wages	27%		
D4.3	Statement of financial position to be maintained between 1:5 to 2:1 throughout 2024/2025 FY	1:5 to 2:1 Ratio	2:1		
D5.1	0% of Irregular Fruitless, Wasteful and Unauthorised, Expenditure (IFWUE) achieved over total expenditure by 30 June 2025	0%	27%		
D5.2	4 reports on Section 36 of the MFMA Municipal Supply Chain Management Regulations developed and submitted to MANCO by 30 June 2025	4 Reports	4 Reports		

KPA 5: Good Governance and Public Participation (13)

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
E1.1	4 Programmes (Snr Citizens, Gender, HIV/AIDS & Disability) implemented by 30 June 2024	4 Reports	4 Reports	None	None
E1.2	16 Environmental Management Services functionality assessments conducted (water quality, Food Safety, Chemical Safety & Health and Hygiene) by 30 June 2025	16 Reports (water quality, Food Safety, Chemical Safety & Health and Hygiene)	Achieved, water quality, chemical safety and health and hygiene	None	None
E1.2.1	20% of all registered food suppliers inspected for compliance to relevant legislation throughout 2024/2025 financial year	20% of all registered food suppliers inspected	16% of all registered food suppliers inspected	16% out of 20% was achieved and this is due to the shortage of personnel. Memo pertaining to this will always bear witness.	Personnel to be employed
E2.1	100% implementation of Risk Management Plan by 30 June 2025	100% implementation of Risk Management Plan	90%		
E2.2	4 oversight functionality reports submitted to Council by 30 June 2025 (4 for AUDCOM)	4 Reports	2 Reports		

KPA 5: Good Governance and Public Participation (13)...

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
E2.3	100% functionality of DDM structures throughout 2024/2025 FY	100% functionality of DDM structures	90% Achieved	None	None
E2.4	Not less than 95% reduction of material regularity by 30 June 2025	Not less than 95% reduction of material regularity	70% reduction	None	None
E2.5	Not less than 95% of Internal audit findings addressed by the Municipality by 30 June 2025	Not less than 95% of Internal audit findings addressed by the Municipality	33%	None	None
E2.6	Not less than 95% of External audit findings addressed by the Municipality by 30 June 2025	Not less than 95% of External audit findings addressed	86%	None	None
E2.7	Not less than 95% reduction in repeat audit findings by 30 June 2025	Not less than 95% reduction in repeat audit findings	75% repeat findings reduction	None	None
E2.8	100% of councillors who have declared their financial interests by 31 Dec 2024	100% of councillors	100%	None	None
E2.9	100% of administrative staff who have declared their financial interests by 31 Dec 2024	100% of administrative staff	100%	None	None
E2.10	Not more than 1% of Quarterly salary bill spent on suspended officials throughout 2024/2025 financial year	Not more than 1% of Quarterly salary bill	0,54%	None	None

KPA 6: Cross Cutting Interventions (7)

KPI NO	ANNUAL TARGET	PROJECTED	ACTUAL	COMMENTS	CORRECTIVE MEASURES
F1.1	PMS Framework developed and adopted by Council by 30 June 2025	PMS Framework developed and adopted by Council	PMS Framework developed and adopted by Council	None	None
F2.1	IDP Reviewed and adopted by Council by 31 May 2025	IDP Reviewed and adopted by Council	IDP Reviewed and adopted by Council	None	None
F3.1	4 functionality assessment reports submitted to Extended MANCO for discussion on implementation of SPLUMA and LUMF by 30 June 2025	4 Assessments	3 functionality Assessment reports prepared	None	None
F3.2	4 reports on the implementation of Environmental Management Programmes submitted to Extended MANCO by 30 June 2025	4 Implementation Reports on Environmental Management	4 Implementation Reports on Environmental Management	None	None
F3.3	Council adopted Draft SDF review by 31 May 2025	Council adopted Draft SDF	Council adopted Draft SDF	None	None
F4.1	4 Monitoring and evaluation reports on the implementation of Disaster Risk Reduction Plan submitted to Extended MANCO for discussion by 30 June 2025	4 DRRP reports	4 DRRP reports	None	None
F4.1.1	Not less than 90% compliance with the required response time for structural firefighting incidents throughout 2024/2025 FY	Not less than 90% compliance with the required response time	Not Achieved	Due to unavailability of tools of trade as well as human and financial resources, it becomes difficult to respond to incidents on time especially as the District is way too vast (about 12 899 square km)	Target to be reviewed during the adjustment SDBIP to suit conditions under which the Disaster Management Unit is operating under

6. SERVICE PROVIDERS PERFORMANCE ASSESSMENT 2024/2025

Assessment Key	
5	Outstanding Performance
4	Performance significantly above expectation
3	Fully effective
2	Performance not fully Satisfactory
1	Unacceptable Performance

Item No.	Bid Number	Project Name	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project (Inc VAT)	Comparison with previous year		Current Financial Year		Assessment of Service Providers Performance				
							Target	Actual	Target	Actual	1	2	3	4	5
1.	SCMU 002/2019/2020	Greater Ingwavuma Water Supply Zone 10 Phase 01	Izinga Holdings	03/10/2016	Feasibility Study, Detailed design, Documentation, Construction Supervision Feasibility Study, implementation of	R 6 680 587.24							X		
2.	SCMU 011/2021/2022	Greater Ingwavuma Water Supply Zone 10 Phase 1 (Area 3)	Sinethemba Construction	15/02/2023	Construction of Water Reticulation Network Zone 10 Phase 1	R 20 561 204.05 + R 4 062 059.04 (Total Approved V.Os = R 24 623 263.09)	100%	98%	100%	99%			X		
3.	SCMU 002/2019/2020		Royal Haskoning		Feasibility study, design, and implementation of	R 11 655 650.00								X	

		Jozini Regional Bulk Community Water Supply Phase 1A-3														
4.	SCMU 006/2021/2022	Jozini Regional Bulk Community Water Supply Phase 1A-3	Pilcon Projects	27/03/2023	Construction of 5.6KM Long 700mm Diameter Welded Steel Pipeline	R 28 513 072.50 + 10% contingencies & 8% CPA + R 13 715 153.11 (Total Approved V.Os) = R 47 588 647.60	100%	95%	100%	100%				X		
5.	SCMU 003/2023/2024	Jozini Regional Bulk Community Water Supply Phase 1A-2	Snethemba Construction	07/09/2023	Construction of 5.6KM Long 700/200 mm Diameter Welded Steel Pipeline	R 43 244 981.84	100%	65%	100%	99%				X		
6.	SCMU 011/2023/2024	Manguzi Star of the Sea Zone 7A, 7B and 6A	Civtech Engineers	26/06/2024	Feasibility study, design, and implementation of	R 7 785 515.87								X		
7.	SCMU 020/2022/2023	Manguzi Star of the Sea Zone 7A	Melokuhle Trading	21/06/2023	Construction of Manguzi Star of the Sea Water Project -Zone 7A	R 26 837 959.86	90%	69%	100%	95%				X		

8.	SCMU 012/2024/2025	Manguzi Star of the Sea Zone 6A	Melokuhle Trading	06/06/2025	Construction of Manguzi Star of the Sea Water Project -Zone 6A	R 32 587 515.73	0.00%	0.00%	5%	2%		X			
9.	SCMU 011/2023/2024	Manguzi Star of the Sea Zone 7B	Flux Development Scientists	26/06/2024	Feasibility study, design, and implementation of	R 2 438 393.66						X			
10.	SCMU 021/2022/2023		SNX Contractors CC	21/06/2023	Construction of Manguzi Star of Sea Project -Zone 7B	R 26 144 636.82	100%	25%	100%	82%		X			
11.	SCMU 011/2023/2024	Thembaletu Sanitation Phase 2	Ziyanda Consulting		Feasibility study, design, and implementation of	R 8 222 666.61							X		
12.	SCMU 002/2023/2024		Msalela Transport cc	07/09/2023	Construction of Civil Works for the Upgrading of the Mkuze WWTW in Mkuze	R 67 822 736,23	50%	30%	100%	79.0%			X		
13.	SCMU 016/2022/2023		Sizabantu Civils T/A as Pilcon Projects	31/07/2023	Mechanical and Electrical Installation	R46 903 145.72	0.00%	0.00%	15%	7%			X		
14.	SCMU 011/2023/2024	Refurbishment of Water & Sanitation Infrastructure within UKDM	Mzansi Africa Civils	02/03/2023	Feasibility Study, Documentation & procurement, Construction Supervision	R 11 396 406.00							X		

15.	SCMU 011/2024/2025	Refurbishment of Water & Sanitation Infrastructure within Big 5 Hlabisa – Hluhluwe Ponds	Sinethemba Construction	20/03/2025	Refurbishment of Water & Sanitation Infrastructure within Big 5 Hlabisa – Hluhluwe Ponds	R 9 313 083.07	0.00%	0.00%	48%	50%				X	
16.	SCMU 010/2024/2025	Refurbishment of Water & Sanitation Infrastructure within Umhlabuyalingana LM – Manguzi WWTW Ponds	Msineka Trading	20/03/2025	Refurbishment of Water & Sanitation Infrastructure within Umhlabuyalingana LM – Manguzi WWTW Ponds	R 4 645 801.05	0.00%	0.00%	50%	35.23%		X			
17.	SCMU 010/2024/2025	Refurbishment of Water & Sanitation Infrastructure within Jozini LM – Ingwavuma WTW	Msebenzi Qalile Engineering & Projects	20/03/2025	Refurbishment of Water & Sanitation Infrastructure within Jozini LM – Ingwavuma WTW	R 8 629 466.21 + (Total Approved V.Os) = R 8 642 259.89	0.00%	0.00%	50%	55.00%			X		
17.	SCMU 009/2024/2025	Refurbishment of Water & Sanitation Infrastructure within Jozini LM – Jozini New WTW	Mpophoma Waterfall Trading	20/03/2025	Refurbishment of Water & Sanitation Infrastructure within Jozini LM – Jozini New WTW	R 6 908 875.84 + (Total Approved V.Os) = R 7 087 739.94	0.00%	0.00%	50%	65.00%			X		

18.	SCMU 002/2019/2020	St Lucia Wastewater Treatment Works – Phase 1	Sydwalt (Pty) Ltd	02/03/2023	Feasibility Study, legislative compliance documents (EIA & WULA), detailed designs, documentation and procurement	R12,295,732.44	100%	100%	100%	100%				X	
		St Lucia Wastewater Treatment Works – Phase 2	Sydwalt (Pty) Ltd	02/03/2023	Feasibility Study, legislative compliance documents (EIA & WULA),	R6,000,000,00	40%	40%	50%	25%				X	
19.	SCMU 002/2019/2020	10% MIG Top Slice for Operation & Maintenance of existing infrastructure	Mzansi Africa Civils	02/03/2023	Feasibility Study, Documentation & procurement	R 11 396 406.00	100%	100%	100%	100%			X		
20.	SCMU 002/2019/2022	Hluhluwe phase 02	Zimile Consulting Engineers	02/03/2023	Feasibility Study, legislative compliance documents (EIA & WULA), Detailed design, Documentation & procurement	R 12 670 100.20	0%	0%	100%	70%			X		
21.	SCMU 002/2019/2020	Manguzi Waste Water Treatment Works	Digital Industries	02/03/2023	Feasibility Study, legislative compliance documents (EIA & WULA),	R 3 919 462.46	0%	0%	100%	90%				X	
22.	SCMU 002/2019/2020	Nordale	Lerumo Properties (Pty) Ltd	02/03/2023	Feasibility Study, legislative compliance	R 16 553 252.10	0	0	100%	95%			X		

					documents (EIA & WULA), Detailed design, Documentation & procurement												
23.	SCMU 002/2016/2017	Hlabisa	DLV Consulting Engineers and Project Managers	13/06/2017	Feasibility Study, legislative compliance documents (EIA & WULA), Detailed design, Documentation & procurement	R 28 513 072.50	100%	80%	100%	95%			X				
24.	SCMU 002/2019/2020	Thembaletu Sanitation-Phase 2	Ziyanda Consulting	14/06/2011	Feasibility Study, legislative compliance documents (EIA & WULA)	R12 111 216.18	0	0	40%	20%			X				
25.	SCMU 002/2019/2020	KwaJobe Community Water Supply Scheme for Wards 3,4 and 5 in Jozini Local Municipality	FLUX SDM JV	02/03/2023	Feasibility Study, legislative compliance documents (EIA)	R20 414 421.88	0	0	60%	58%				X			

26.	SCMU 001/2023/2024	Management, Operations, and Maintenance of Water and Wastewater Treatment Facilities and Associated Bulk Distribution Infrastructure	Novubu Construction	07/09/2023	Management, Operations, and Maintenance of Water and Wastewater Treatment Facilities and Associated Bulk Distribution Infrastructure	R392 910 435.13									X		
27.	SCMU 020/2023/2024	Emergency Repairs Mtubatuba – Nkolokotho	Msineka Trading Enterprise	05/02/2025	1`. Supply Fabricated tank stand to accommodate a	R1 771 000.00							X				

					10kl tank, complete 1.8m. Construct a concrete base, shuttering Delivery all to site 10kl Water tank, piping & fittings at tank installation. 2. Construct and commission a water tanker filling point drawings/further details to be provided. 3. Supply and install Fabricated steel tank stand to accommodate a 10kl tank, complete 1.8m Concrete base, shuttering Delivery all to site 10kl Water tank, piping & fittings at tank installation													
28.	SCMU 020/2023/2024	Emergency Repairs	Ezinhle Suplies and Construction		1. Installation of new 90KW motors to work with 80/3 KSB pumps - to deliver 25 litres per second at 180m head. Make extension existing slab/concrete plinth to accommodate new pumpsets. Reconfigure pipework to accommodate pumpsets [Match suction and delivery ends]	R1 698 739.00												

6.1 Summary of Service Providers Performance

Rating	1	2	3	4	5
Actual Performance	Unacceptable	Below Standard	Acceptable	Exceeded Expectations	Excelled
Results	0%	11% (3 SPs)	64% (18 SPs)	25% (7 SPs)	0% (0 SPs)

- 28 Service providers were assessed on their performance
- 3 service providers (Melokuhle Trading, Flux Development Scientists and SNX, all of whom are working on Star of the Sea Project) performed below acceptable standards which can be expressed as 11%
- 64% of service providers produced output of acceptable standards
- 25% of service providers exceeded expectations in terms of output that they delivered

SUMMARY OF CHALLENGES AND RECOMMENDATIONS

Challenges	Recommendations
1. Accuracy of information submitted needs to be improved	Departments must ensure that there is portfolio of evidence for all targets that have been reported and information supporting targets must be verifiable
2. Generally the culture of performance management still needs to be improved	Monitoring and evaluation processes as well as oversight should be strengthened so as to give thorough attention on non-financial performance issues
3. Areas where there is poor performance, needs to be investigated	Poor performance investigations need to be conducted across all departments with a view to improving future performance for the Municipality

COMPARISON WITH PREVIOUS FINANCIAL YEARS

Details	Financial Years		
	2024-2025	2023-2024	2022-2023
Target achieved (%)	76%	77%	51%
Not achieved (%)	24%	23%	49%

Comments

- a) The Municipality achieved a performance score of 76%
- b) The Municipality is showing signs of stability even though overall performance is slightly below previous financial year
- c) All KPAs generally, performed relatively at the same level compared with the previous financial year

4.2 Service Delivery Priorities and Targets for 2025/2026

Strategic Priorities

The following strategic priorities were adopted by Council during a strategic planning session

- a) Building a capable, ethical, and corrupt free District Municipality
 - i. Address inherent contradictions that are prevalent in the workplace
 - ii. Job descriptions and skills audit
 - iii. Skills development and capacity building
 - iv. Placement of personnel according to skills
 - v. Effective Performance Management
- b) Revenue Enhancement
 - i. Generate own revenue
 - ii. Increase of benefits from which can be enjoyed by all stakeholders
 - iii. Debtor cleansing process
 - iv. Effective metering and billing
- c) Service Delivery Driven
 - i. Ensure resources are adequately allocated;
 - ii. Look at physical, human and financial assets
 - iii. Maximise overall social and economic impact through effective and efficient service delivery
 - iv. Effective utilization of grant funding allocated
- d) Compliance with legislation
 - i. Complying with relevant legislation and policies
 - ii. Attend to all AG matters timeously
 - iii. Identify problems of non-compliance and address them effectively;
 - iv. Ensure effective monitoring and evaluation by legislated municipal structures

Objectives and Strategies – 2025/2026

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
Human Resources Development	A1. To provide effective and efficient human resource management aimed at achieving a skilled workforce that is responsive to service delivery and change	Implementation and monitoring of Human Resources Development Strategy	A 1.1	Number of HRD Strategy Functionality assessments conducted	4 HRD Strategy Functionality Assessments conducted by 30 June 2026
		Development, implementation and monitoring of Workplace Skills Plan	A 1.2	Percentage of budget spent on implementing WSP	100% of Municipality's budget allocated for WSP spent on implementation by 30 June 2026
		Employment of people from EE target (designated group) employed in the three highest levels of management	A 1.3	Number of people from EE target employed in the three highest levels of management	3 people employed by 30 June 2026
Employee Wellness	A2. To ensure effective implementation of Health and safety Plan	Review, implement and monitor Health and Safety Risk Plan	A 2.1	Number of Health and Safety Risk Plan functionality assessment conducted	4 Health and Safety Risk Plan functionality assessments conducted by 30 June 2026
Administrative support	A3 To ensure effective and efficient administration	Review, Implement and monitor of admin support services plan	A 3.1	Number of admin support services functionality assessment conducted	4 admin support services functionality assessments conducted by 30 June 2026
Information Communication Technology	A4. To ensure adherence to evolving technology	Review, Implement and monitor ICT Governance Framework	A 4.1	Number of ICT Framework functionality assessment conducted	4 ICT Framework functionality assessments conducted by 30 June 2026

KPA 2: BASIC SERVICE DELIVERY AND INFRASTRUCTURE INVESTMENT (22)

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
High quality infrastructure network	B1. To provide high quality infrastructure network to support improved quality of life and economic growth	Provision of basic services infrastructure	B1.1	Number of kilometres of bulk pipes installed for provision of potable water in Umkhanyakude	10 km of bulk pipes made to final work for provision of potable water in Umkhanyakude by 30 June 2026
			B1.1.1	Percentage Progress in Construction of Water Storage of the Manguzi Star of the Sea	100% Overall Progress attained in Construction of Water Storage of Manguzi Star the Sea Zone 6A by 30 June 2026
			B1.2	Number of potable water yard connections in Umkhanyakude	509 HH potable water yard connections in Umkhanyakude by 30 June 2026
			B1.3	Number of kilometres of reticulation pipes installed for provision of potable water in Umkhanyakude	16 km of reticulation pipes installed for provision of potable water in Umkhanyakude by 30 June 2026
			B1.4	Percentage progress in construction of waterborne sanitation plant	100% Overall progress attained on Construction of Mkuze Wastewater Treatment Works by 30 June 2026 (Civil Works)
			B1.4.1	Percentage progress in Electromechanical Equipment installation	100% Overall progress attained on installation of Electromechanical Equipment for Mkuze Wastewater Treatment Works by 30 June 2026 (Electromechanical Works)

KPA 2: BASIC SERVICE DELIVERY (22)...

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
High quality infrastructure network...	B1. To provide high quality infrastructure network to support improved quality of life and economic growth...	Provision of basic services infrastructure	B1.5	Percentage progress in refurbishment of Maturation Ponds -St Lucia WWTW	100% Overall progress attained on Refurbishment of Maturation Ponds by 30 June 2026
			B1.6	Percentage progress in upgrade of Nordale/Mtubatuba Waste Water Treatment Plant	30% Overall progress attained on Upgrade of Waterborne Sanitation Plants by 30 June 2026
			B1.6.1	Number of km for Bulk pipeline sanitation services installed	5 km of Bulk pipeline installed for provision of sanitation services - Nordale Sewer System by 30 June 2026
			B1.7	Percentage progress in refurbishment and Replacement of Maturation Ponds	100% overall Progress on Refurbishment of 2x Maturation Ponds - Hluhluwe and Manguzi WWTW by 30 June 2026
			B1.7.1	Percentage progress in refurbishment and Replacement of Water Treatment Works	100% overall Progress on Refurbishment of 2x Water Treatment Works - Jozini New and Ingwavuma Water Treatment Works by 30 June 2026

KPA 2: BASIC SERVICE DELIVERY (22)...

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
High quality infrastructure network...	B1. To provide high quality infrastructure network to support improved quality of life and economic growth...	Ensuring efficient infrastructure planning throughout the District	B1.8	Date of Developed Section 78 (1) assessment report in terms of Municipal Systems Act, 2000	Completed Section 78 (1) assessment report submitted to Council for adoption by 30 June 2026
			B1.8.1	Number of projects reaching stage 1 of a project lifecycle as per 2021 ECSA Guideline	2 projects completing stage 1 (inception) of a project lifecycle by 30 June 2026
			B1.8.2	Number of projects reaching stage 2 of a project lifecycle as per 2021 ECSA Guideline	Submit final preliminary reports for 2 projects to MM by 30 June 2026
			B1.8.3	Number of projects reaching stage 3 of a project lifecycle as per 2021 ECSA Guideline	2 projects completing stage 3 (design development) of a project lifecycle by 30 June 2026
			B1.8.4	Number of projects reaching stage 4 of a project lifecycle as per 2021 ECSA Guideline	2 projects completing stage 4 (documentation and procurement) of a project lifecycle by 30 June 2026

KPA 2: BASIC SERVICE DELIVERY (22)...

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
High quality infrastructure network...	B1. To provide high quality infrastructure network to support improved quality of life and economic growth...	Improve water conservation and water demand management within Umkhanyakude District	B1.9	Percentage reduction of water losses	To reduce water losses from 38% to 36% by the end of June 2026
		Ensuring SANS Standards compliance for water and sanitation infrastructure	B1.10	Number of Regional water schemes compliant with SANS 241 standards	26 Regional water schemes fully compliant with general authorisation conditions (SANS 241) throughout 2025/2026 financial year
			B1.11	Number of wastewater systems compliant with general authorisation conditions (SANS 241)	10 sanitation systems fully compliant with general authorisation as per the water use authorisation conditions throughout 2025/2026 FY
		Maintenance compliance of water and sanitation infrastructure with Water Services Act	B1.12	Percentage of Regional water schemes compliant with Water Services Act	80% of Regional water schemes compliant with Water Services Act by the end of June 2026
			B1.13	Percentage of sewer systems compliant with Water Services Act	60% sewer systems compliant with Water Services Act by the end of June 2026
		Ensuring reduction of electricity losses	B1.14	Number of households installed with smart electricity metres	330 smart electricity meters to be installed at Ingwavuma area by 30 June 2026

KPA 3: LOCAL ECONOMIC DEVELOPMENT (7)

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
District economic growth and employment opportunities	C1. To expand district economic output and increase quantity and quality of employment opportunities	Review of Local Economic Development Strategy	C1.1	Date of LED Strategy Review	Council adopted Reviewed LED Strategy by 30 June 2026
		Development of LED Business Plans	C1.2	Number of LED Business plans developed	2 business plans developed and LED strategy adopted by 30 June 2026
		Monitoring of uMhlosinga Development Agency's performance as per the Business Plan for operational budget	C1.3	Number economic development programmes implemented by UMDA	4 economic development programmes implemented by UMDA by 30 June 2026
		Improve the efficiency, innovation and variety of government-led decent job creation programmes	C1.4	Number of jobs created through local economic development initiatives and capital projects	150 Jobs created throughout 2025/2026 FY

KPA 3: LOCAL ECONOMIC DEVELOPMENT (7)...

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
District economic growth and employment opportunities	C1. To expand district economic output and increase quantity and quality of employment opportunities	Implementation of Local Economic Development Strategy	C1.5	Percentage of total municipal operating expenditure spent on contracted service providers residing within the municipal area	15% of total municipal operating expenditure spent on contracted service providers residing within the municipal area throughout 2025/2026 financial year
			C1.6	Average number of days from the point of advertising to the letter of award per 80/20 procurement process	Not more than 30 days taken from the point of advertising to the letter of award per 80/20 procurement process throughout 2025/2026 financial year
			C1.7	Percentage of the municipality's operating budget spent on indigent relief for free basic services	5% of the municipality's operating budget spent on indigent relief for free basic services throughout 2025/2026 financial year

KPA 4: FINANCIAL VIABILITY AND MANAGEMENT (14)

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
Revenue Collection	D1 To Implement Revenue Collection Strategy	Implementation of revenue enhancement strategy	D1.1	95% collection rate achieved	Not less than 95% collection rate achieved by 30 June 2026
			D1.2	Ratio in compliance with MFMA Section 64(2)(a)	Outstanding Service Debtors to Service Revenue ratio maintained at less than 0,5 throughout the 2025/2026 FY
			D1.3	Debtors payment period	30 days Debtors payment period throughout 2025/2026 financial year
Expenditure Management	D2 To improve expenditure management	Develop, implement and monitor standard operating procedures related to expenditure management	D2.1	Ratio in compliance with MFMA Section 65(2)(e)	More than 1 Debt coverage Ratio maintained throughout the 2025/2026 FY
			D2.2	Percentage of contracted service on operating expenditure	Not more than 5% of contracted service on operating expenditure achieved throughout 2025/2026 FY
			D2.3	Ratio compliance with MFMA Section 65(2)(e)	More than 1 Cost Coverage Ratio maintained throughout the 2025/2026 FY
			D2.4	Creditors payment period	30 days Creditors payment period throughout 2025/2026 financial year
		Percentage expenditure on capital projects	D2.5	Percentage of capital expenditure achieved	More than 95% expenditure on infrastructure achieved by 30 June 2026
Management of current assets and current liabilities	D3. To ensure effective and efficient management of current assets and current liabilities	Compilation of sustainability report	D3.1	Percentage of service charges and property rates revenue budget implemented	More than 95% of service charges and property rates revenue budget implemented by 30 June 2026

KPA 4: FINANCIAL VIABILITY AND MANAGEMENT (14)...

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
Budget Implementation	D4. Improve Budget Implementation	Develop, implement and report on credible budget in accordance with the provisions of the MFMA	D4.1	Percentage implementation of operating revenue budget	More 95% of operating revenue budget implemented by 30 June 2026
			D4.2	Salaries & Wages as a % of Operating Budget	Not more than 40% of Operating Budget spent on Salaries and Wages throughout 2025/2026 financial year
			D4.3	Current Ratio	Statement of financial position to be maintained between 1:5 to 2:1 throughout 2025/2026 FY
Supply Chain Management Regulations Implementation	D5. To Effectively Implement Supply Chain Management Regulations	Eliminate Irregular Fruitless and Wasteful and Unauthorised, Expenditure	D5.1	Percentage of Irregular Fruitless and Wasteful and Unauthorised, Expenditure	0% of Irregular Fruitless, Wasteful and Unauthorised, Expenditure (IFWUE) achieved over total expenditure by 30 June 2026
			D5.2	Number of reports on Section 36 of the MFMA Municipal Supply Chain Management Regulations developed	4 reports on Section 36 of the MFMA Municipal Supply Chain Management Regulations developed and submitted to MANCO by 30 June 2026

KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION (14)

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
Improve Quality of Life	E1. To improve the quality of lives for people within Umkhanyakude District	Develop, Implement and monitor special programmes	E1.1	Number of Special Programmes implemented	4 Programmes (Snr Citizens, Gender, HIV/AIDS & Disability) implemented by 30 June 2026
		Develop, Implement and monitor Environmental Health Management strategies and plans in accordance with applicable legislation	E1.2	Number of Functionality assessment conducted on Environmental Management Services	16 Environmental Management Services functionality assessments conducted (water quality, Food Safety, Chemical Safety & Health and Hygiene) by 30 June 2026
			E1.2.1	Percentage of all registered food suppliers inspected for compliance to relevant legislation	20% of all registered food suppliers inspected for compliance to relevant legislation throughout 2025/2026 financial year
Excellence in Governance and Leadership	E2. To ensure excellence in governance and leadership	Implementation of Risk management Plan	E2.1	Percentage implementation of Risk Management Plan	100% implementation of Risk Management Plan by 30 June 2026
		Ensure functionality of committees responsible for oversight	E2.2	Number of oversight functionality reports submitted to Extended MANCO	4 oversight functionality reports submitted to Extended MANCO for discussion by 30 June 2026 (4 for AUDCOM)
		Ensure functionality of DDM (DDM)	E2.3	Percentage functionality of DDM structures	100% functionality of DDM structures throughout 2025/2026 FY

KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION (14...)

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
Excellence in Governance and Leadership	E2. To ensure excellence in governance and leadership	Implementation of administrative oversight	E2.4	Percentage reduction of material regularity	Not less than 95% reduction of material regularity by 30 June 2026
			E2.5	Percentage of Internal audit findings addressed by the Municipality	Not less than 95% of Internal audit findings addressed by the Municipality by 30 June 2026
			E2.6	Percentage of External audit findings addressed by the Municipality	Not less than 95% of External audit findings addressed by the Municipality by 30 June 2026
			E2.7	Percentage reduction in repeat audit findings	Not less than 95% reduction in repeat audit findings by 30 June 2026
			E2.8	Percentage implementation of Risk Management Plan	100% implementation of Risk Management Plan by 30 June 2026
		Implementation of business ethics	E2.9	Percentage of councillors who have declared their financial interests	100% of councillors who have declared their financial interests by 31 Dec 2025
			E2.10	Percentage of administrative staff who have declared their financial interests	100% of administrative staff who have declared their financial interests by 31 Dec 2025
			E2.11	Percentage of Quarterly salary bill of suspended officials	Not more than 1% of Quarterly salary bill spent on suspended officials throughout 2025/2026 financial year

KPA 6: CROSS CUTTING INTERVENTIONS (7)

GOAL	OBJECTIVE	STRATEGY	KPI NO	KPI	TARGET
Performance Management System	F1. To ensure effective Organizational Performance Management System (PMS)	Develop PMS Framework to inform Monitoring and Review processes	F1.1	Date of Developing and monitoring of implementation of PMS Framework	PMS Framework developed and adopted by Council by 30 June 2026
Integrated Development Plan	F2. To ensure effective integrated development planning (IDP)	Review IDP as per legislation and KZN COGTA Guide	F2.1	Date of reviewing IDP as per legislation and KZN COGTA Guide	IDP Reviewed and adopted by Council by 31 May 2026
Integrity and Quality of Physical Environment	F3. To ensure integrity and quality of physical environment underpinned by a coherent spatial development pattern	Monitor the Implementation of SPLUMA and LUMF and applicable development pieces of legislation	F3.1	Number of functionality assessment reports on implementation of SPLUMA and LUMF submitted to MANCO	4 functionality assessment reports submitted to Extended MANCO for discussion on implementation of SPLUMA and LUMF by 30 June 2026
			F3.2	Number of reports on the implementation of Environmental Management Programmes submitted to Council	4 reports on the implementation of Environmental Management Programmes submitted to Extended MANCO by 30 June 2026
		Review Spatial Development Framework as per the provisions of legislative framework	F3.3	Date of Spatial Development Framework Reviewed and adopted by Council	Council adopted SDF review by 31 May 2026
Functional Disaster Management Unit	F4. To ensure functional and responsive Disaster Management Unit	Monitoring and evaluation of the implementation of Disaster Risk Reduction Plan	F4.1	Number of Monitoring and evaluation reports on the implementation of Disaster Risk Reduction Plan submitted to Extended MANCO	4 Monitoring and evaluation reports on the implementation of Disaster Risk Reduction Plan submitted to Extended MANCO for discussion by 30 June 2026
			F4.1.1	Percentage compliance with the required response time for structural firefighting incidents	Not less than 90% compliance with the required response time for structural firefighting incidents throughout 2025/2026 FY

