



UMZINYATHI DISTRICT MUNICIPALITY

UMZINYATHI DISTRICT MUNICIPALITY

2023/24 DRAFT ANNUAL REPORT

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ACRONYMS AND ABBREVIATIONS

AG	:	Auditor General
BEE	:	Black Economic Empowerment
CBO	:	Community Based Organisations
DEAT	:	Department of Environment, Agriculture and Tourism
COGTA	:	Department of Co-operative Governance and Traditional Affairs
EXCO	:	Executive Committee
FPSU	:	Farmer Production Support Unit
GIS	:	Geographical Information System
HOD	:	Head of Department
IDP	:	Integrated Development Plan
KPI	:	Key Performance Indicator
KPA	:	Key Performance Area
KZN	:	KwaZulu-Natal
LED	:	Local Economic Development
MANCO	:	Management Committee
MM	:	Municipal Manager
MEC	:	Member of the Executive Council (Cooperative Governance and Traditional Affairs)

MFMA	:	Municipal Finance Management Act, No. 56 of 2003
MIG	:	Municipal Infrastructure Grant
MSA	:	Municipal Systems Act, No. 32 of 2000
MISA	:	Municipal Infrastructure Support Agent
SPLUMA	:	Spatial Planning and Land Use Management Act, No 16 of 2013
OPMS	:	Organisational Performance Management System
PMS	:	Performance Management System
IPTP	:	Integrated Public Transport Plan
RF	:	Representative Forum
SALGA	:	South African Local Government Association
SEA	:	Strategic Environmental Assessment
SDF	:	Spatial Development Framework
SDBIP	:	Service Delivery and Budget Implementation Plan
UDM	:	uMzinyathi District Municipality
EMF	:	Environmental Management Framework
NT	:	National Treasury
PT	:	Provincial Treasury
MTID	:	Municipal Transformation and Institutional Development
BSID	:	Basic Services and Infrastructure Development

LED	:	Local Economic Development
GGPP	:	Good Governance and Public Participation
MFVM	:	Municipal Financial Viability and Management
CC	:	Cross Cutting
EPWP	:	Extended Public Works Programme

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COMPONENT A: MAYORS FOREWORD

In accordance with Section 121 of Chapter 12 of Local Government: Finance Management Act, 2003 (Act No. 56 of 2003), the uMzinyathi District Municipality is currently presenting the annual report for the financial year 2023-2024. We are a district situated in the area where investors cannot invest much, unlike the areas that are situated by sea and along the highways of N2 and N3. We work hard to come up with strategies to help our community change their lives. Development is one of the key aspects in the municipality to improve the lives of our people for the better.

In the 2023/24 financial year, we have plans to create job opportunities in the district. We are using the Expanded Public Works Program to assist our community. The program supported by the Department of Public Works is being implemented differently compared to other municipalities. Here in our district, we train people to be self-sufficient, teaching them skills. There are trained individuals for sewing, furniture manufacturing, security, and driving licenses. We are training these people and then provide them tools to work with. Our important framework of the Development Agency plays a crucial role in developing entrepreneurs and also trains the youth in business.

Umzinyathi District Municipality is still under the supervision of the administrator, so what we desire for this financial year 2023/24 is to ensure that we achieve good audit report results so that we can come out from under the administrator. In collaboration with the Municipal Manager and his staff, we reviewed the previous report which indicates that there are areas where we fall short in the records regarding the proper management of our assets. We aim to strengthen our operational methods and also hire employees who will assist with the necessary skills to manage our accounts properly.

In the 2023/24 financial year, we are excited to announce that we will be able to open water access in many areas of our district. Our district is one of that is plagued by water issues, and we are trying our best to address the infrastructure that is aging, which disrupts the supply of water to



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the community. We ensure that when there are water shortages, we send water tankers to bring water.

The community's generosity, unwavering trust, and participation in all of these initiatives are appreciated by the municipality; none of them would have been possible without your dedication.

THUTHUKA MZINYATHI



Ald. Cllr: PMS Ngubane
Honorable Mayor

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COMPONENT B: EXECUTIVE SUMMARY

1.1 Municipal Manager's Overview

This Annual Report 2023/24 is submitted following Section 121, Chapter 12 of the Local Government: Finance Management Act, 2003 (Act No. 56 of 2003). The report will be published after the municipal Council has reviewed it. It will be available at all our district and local municipal offices and on the municipal website.



Over the past year, we have made significant strides in creating and implementing more effective policies and procedures, enhancing our governance. Our capacity to handle the responsibilities and challenges associated with improving citizens' lives, fostering local economic growth, and providing sustainable services has been bolstered. We are fully aware of the aging infrastructure and the resulting backlog, which has led to the inadequate provision of services.

uMzinyathi District Municipality was able to provide water to the majority of the locations where our community dwells, while not shying away from the fact that a number of settlements lack tap water. Our biggest challenge is funding planned projects. We have, however, approached several institutions in an attempt to address the funding challenges.

The municipality has made substantial progress in addressing the audit issues identified in previous years, which led to an adverse audit opinion. Our focus is on enhancing our status by implementing robust internal controls, enforcing greater accountability, and ensuring strict compliance with applicable laws and regulations in our operations. Our primary goal is to provide accurate and comprehensive information through our mandated reporting platforms, demonstrating transparency as an organization.

I want to express my gratitude to our Honorable Mayor, Deputy Mayor, Speaker, members of the Executive Committee, municipal Council, all Heads of Departments, municipal personnel, all stakeholders who offered and provided assistance to the Council during the financial year. We hope that our mutual respect and trust will continue shortly and that uMzinyathi District Municipality continues to reach even greater heights. With our core values, we aim to ensure cooperative governance and have no doubt that integrated and sustainable development is certain. We bid farewell to two senior managers who reached retirement age during the financial year and are proud to have provided a warm home for them in the last few years of their working life.

The municipality strives for a better life for all our communities and is moving towards a clean administration.



Mrs. Ntombenhle Thembelihle Mkhwanazi

Municipal Manager

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1.2 Municipal Functions, Demographics and Overview

Introduction

The 2023/24 Draft Annual Report comprises of the unaudited Annual Performance Report which is compiled in terms of section 121 (1) of the Municipal Finance Management Act No. 56 of 2003 and Section 46 of the Municipal Systems Act No. 32 of 2000, which indicates that a municipality is required to prepare an annual report and an annual performance report for the year under review.

The purpose of the annual report is to provide a record of the activities of the municipality, and a report on performance against the budget for that financial year with the aim of promoting accountability to the local community for the decisions made by the municipality and its entity. The annual performance report on the other hand reflects the performance of the municipality and its service providers during the year under review, comparison of performances of the current and previous financial years and measures taken to improve performance.

The 2023/24 Draft Annual Report provides a true, honest and accurate account of the set performance and financial goals, the extent to which they were met, the resultant successes and the challenges that were experienced in pursuance thereof.

Municipal Functions

In order to develop a functional capacity of the municipality, it is necessary to be aware of the powers and functions as they were gazetted. The functional responsibilities applicable to uMzinyathi District Municipality in relation to the shared functions, which have a bearing on district responsibilities, are shown in table 1 below.

Table 1: Powers and Functions

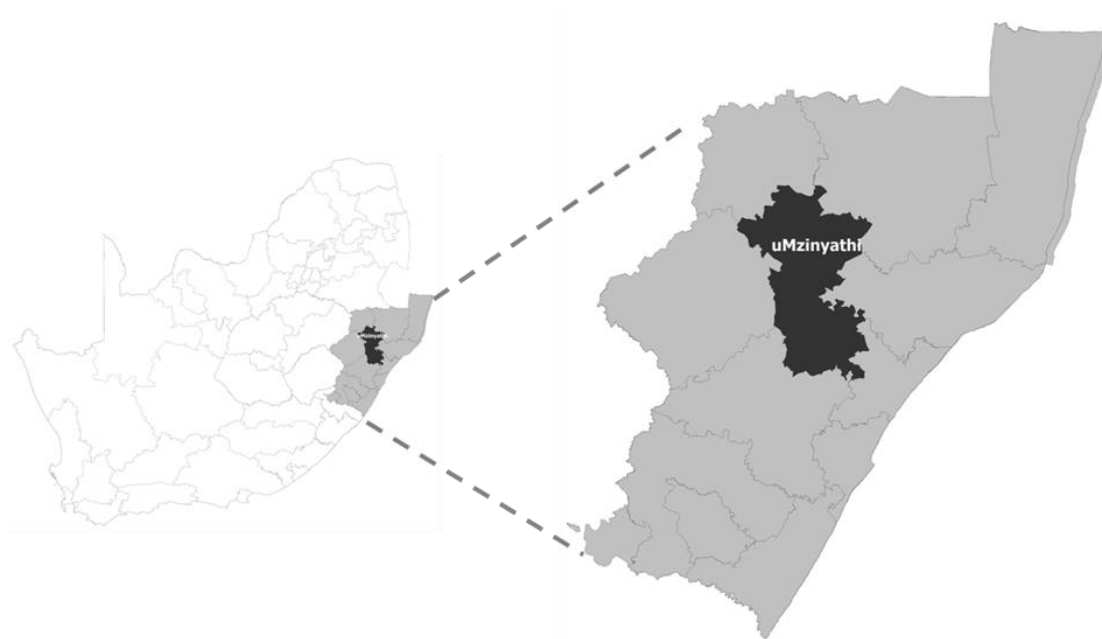
District Functions	Shared Functions
Water	Integrated Development Planning
Sanitation	Tourism
Integrated Development Planning	Municipal roads
Solid waste disposal sites	Firefighting services
Tourism	Fresh produce markets and (abattoirs

District Functions	Shared Functions
Municipal Roads	
Municipal airports serving the area of the District Municipality as a whole	
Municipal environmental health serving the area of the District Municipality as a whole	
Firefighting services for district municipality including planning and co-ordination.	
Fresh produce markets and (abattoirs) serving the area of the District Municipality as a whole	
Municipal public works relating to any of the above functions and/ or other functions assigned to the District Municipality	
The receipt, allocation and, if applicable, distribution of grants made to the District Municipality	
Air Pollution	

District overview

The uMzinyathi District Municipality (DC24) is one of the ten District Municipalities in the province of KwaZulu-Natal. The Municipality is bordered in the north by the Amajuba District Municipality, in the west by uThukela District Municipality, in the south west by the uMgungundlovu District Municipality, in the south east by the iLembe District Municipality and in the east by uThungulu District Municipality and Zululand District municipality as shown in Map1 below:

Map 1: Provincial Context



The district consists of four Local Municipalities, namely:

- Endumeni (KZ 241)
- Nquthu (KZ 242)
- Msinga (KZ 244)
- Mvoti. (KZ 245)

The Map 2 below shows the location of the local municipalities within the district:

Map 2: District Context



The Municipal area is 8079 km² and has extensive grasslands in the north supporting the primary agricultural sector based on cattle ranching for beef, small scale sheep and mixed farming and maize cultivation. In the southern areas substantial forestry is prevalent. Sugar cane and smaller scale fruit farming such as avocado and kiwi fruit cultivation also occur.

Mineral deposits found in the district include coal and metal ores. Only coal was mined on a large scale in the Endumeni Municipality. The coal mining industry is undergoing a restructuring process. There is a decline in corporate interest in the industry; however, there is interest in the small-scale regeneration of the coal belt for SMME development. A small amount of stone quarrying occurs in the district. Within Endumeni Local Municipality, Dundee has the main economic activities ranging

from retail trade, tourism and farming. Dundee is a center from which tourism based on the cultural heritage of the Zulu Kingdom and "Battlefields" is emphasized and managed to some extent, and there is also Glencoe which serves as a secondary center to Dundee.

uMzinyathi Municipality, in conjunction with its North Western neighbour Amajuba Municipality, is branded as the "custodian" of the "Battlefields region of the Zulu Kingdom". The "Battlefields of the Zulu Kingdom" are located in the hinterland and lie "in the shadow" of the majestic Drakensberg mountains spanning the western boundary of KwaZulu-Natal. This branding is of international and regional significance. In conjunction with the Beaches of the South and North Coast and Big Five Game attractions in the East of KwaZulu-Natal, the "Battlefields of the Zulu Kingdom" play a vital role in the spatial economy of the province from a tourism perspective. However, within uMzinyathi District, the range of battlefields attractions is not adequately harnessed for their job creating opportunities across the Municipality.

The main town in the Mvoti Municipality is Greytown. It is the agricultural center of the district and contributes substantially to the economic viability of the district. Nquthu and Msinga Local Municipalities are rural based subsistence economies with cultural heritage areas that attract some tourists but need to be substantially developed. The main towns are Nqutu, Pomeroy and Tugela Ferry.

The topography of the district is characterized by extensive undulating terrain with deep river gorges, rolling grasslands, extensive wetlands, hills and valleys bush-velds. These characteristics make the development of infrastructure difficult and costly particularly in the steep terrains. The general slope of the land is between 1:5 and 1:6 and it is susceptible to soil erosion where it is not carefully managed.

Demographic trends and characteristics

The Kwa-Zulu Natal comparative population figures by Districts for Census 2011 and CSS 2016 are depicted in Table 3 below. This information indicates that the population of uMzinyathi District Municipality has increased from 510 838 in 2011 to 554 882 in 2016, contributing 5.0% in the entire province which is the same percentage as in 2011 due to population growth of other districts, namely, uMgungundlovu, King Cetshwayo etc.

Table 2: Comparative population figures by District for Census 2011 and CSS 2016

District	Census 2011		CSS 2016	
	N	%	N	%
DC21: UGu	722484	7	753336	7

DC22: uMgungundlovu	1017763	10	1095865	10
DC23: uThukela	668848	7	706588	6
DC24: uMzinyathi	510838	5	554882	5
DC25: Amajuba	499839	5	531327	5
DC26: Zululand	803575	8	892310	8
DC27: uMkhanyakude	625846	6	689090	6
DC28: uThungulu	907519	9	971135	9
DC29: iLembe	606809	6	657612	6
DC43: Sisonke	461419	4	510865	5
ETH: eThekweni	3442361	34	3702231	33
KwaZulu-Natal	10267300	100	11065240	100

Source: 1. Statistics SA, Census 2011

2. Statistics SA, CSS 2016

The comparative population figures by local municipalities for Census 2011 and CSS 2016 are depicted in Table 4 below. This information indicates that all four local municipalities experienced an increase in population growth. The strongest population growth was evident in Mvoti Municipality as one of the major economic centers of the district.

Table 3: Umzinyathi District Municipality Comparative population and households figures by Local Municipalities for Census 2011 and CSS 2016

Municipality	Census 2011			CSS 2016		
	Population	%	Households	N	%	Households
Endumeni	64 862	12.7	16,852	76639	13.8	21134
Nqutu	165 307	32.4	31,613	171325	30.9	32622
Msinga	177 577	34.8	37,723	184494	33.3	38372
Mvoti	103 093	20.2	27,282	122423	22.1	34664
uMzinyathi	510 838	100	113,470	554 882	100	126791

Vision

"Championing an economically viable district which strives to promote sustainable development by 2035"

Mission

Championing Service Delivery through:




- Co-operative governance and public participation;
- Enhancing Rural Development and Agrarian Land Reform;
- Creating a conducive environment for job creation and economic growth;
- Supporting skills development for economic growth;
- Provision and management of water and sanitation; and
- Promoting SMME and entrepreneurial development.


Core Values



OVERVIEW OF THE LOCAL MUNICIPALITIES WITHIN UMZINYATHI DISTRICT MUNICIPALITY

Table 4:Local municipalities overview

Municipal Logo	Municipal Name	Municipal Characteristics
	Endumeni	This municipality is unique, its population is predominantly urbanised or based on commercial farms and unlike the other local municipalities, there is no tribal authority land. The main town is the Commercial centre, which is Dundee; it has most diversified economy, commercial cattle farming and dairy production and is the centre of the Battlefields tourist region.
	Nquthu	This municipality is typically rural and largely tribal authority where the population is largely previously disadvantaged and relatively dispersed and where services are scarce and often at rudimentary levels. The main town is Nquthu and subsistence agriculture is the main activity in the area.
	Msinga	Owing to its rugged terrain Msinga's population is relatively dispersed and where services exist, they are concentrated along road infrastructure and water sources such as the Tugela River. The main towns are Pomeroy and Tugela Ferry, its rural region with subsistence farming.

Municipal Logo	Municipal Name	Municipal Characteristics
	Mvoti	This local municipality comprises of urban areas, commercial agricultural areas and tribal authority areas all of which exhibit typical characteristics associated with these settlement types. Service levels in urban areas are high except for informal areas, in commercial agricultural areas they are relatively high as farmers provide their own services and in tribal authority areas, they are low to moderate.

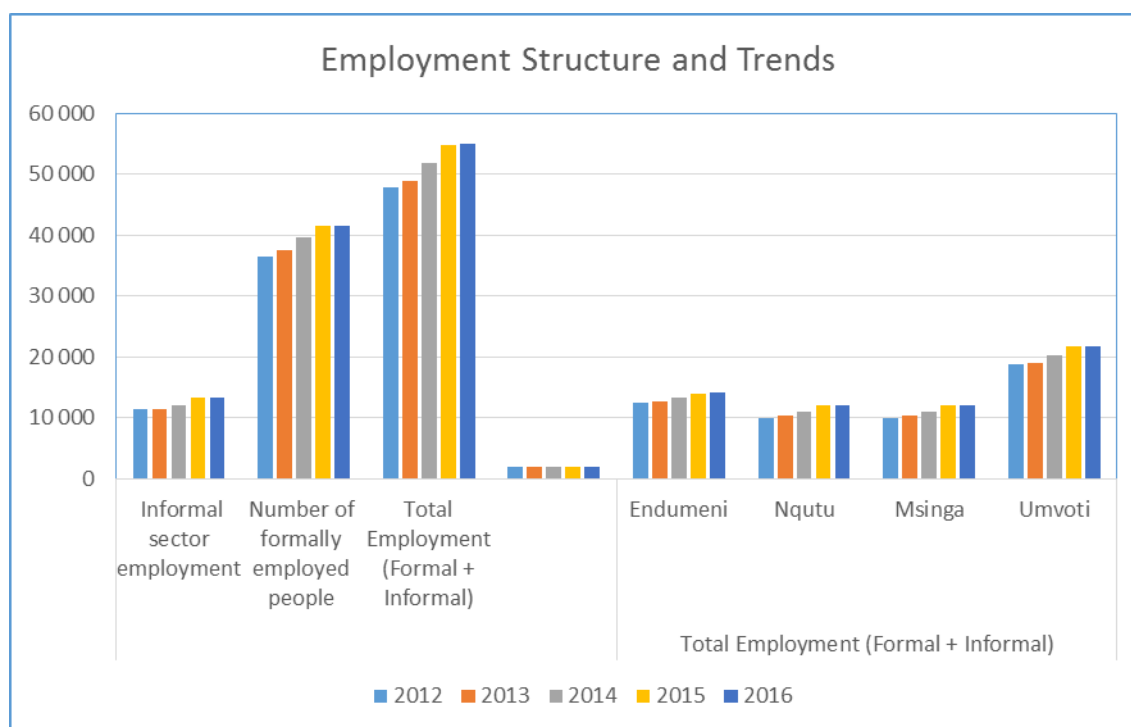
Economic analysis

Economic structure and trends

Overall, the employment market in the district indicates an increasing trend between 2012 and 2016 with a marginal increase in both the informal and formal sector employment opportunities. The Informal Sector had an increase of 1948 from 11416 in 2012 to 13364 in 2016 whilst the formal sector had an increase of 5071 from 36484 to 41555 in 2016.

This could be seen as a direct influence with the district's education levels as more and more people now are literate according to the education levels below. The statistics indicated that there is rapid growth within the urban areas of the district whilst the rural areas are growing slowly. This aspect will also act as an important push factor in migration decision-making of the district population, and is likely to contribute to the out migration of the economically active population from the district.

Graph 1: Employment structure and trends

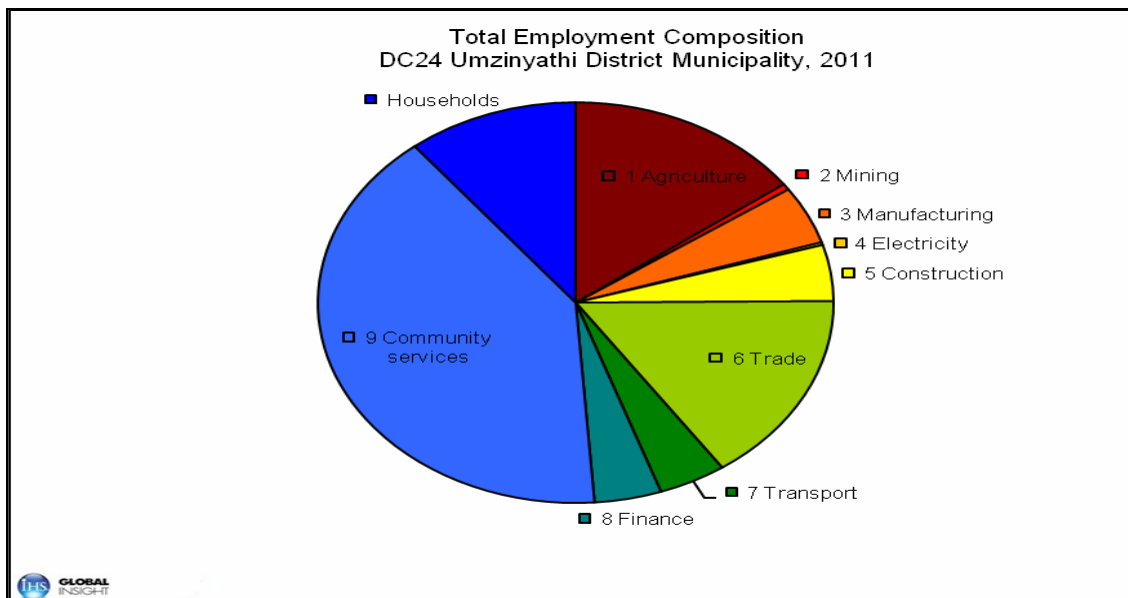


Source: Global insight 2016

Employment

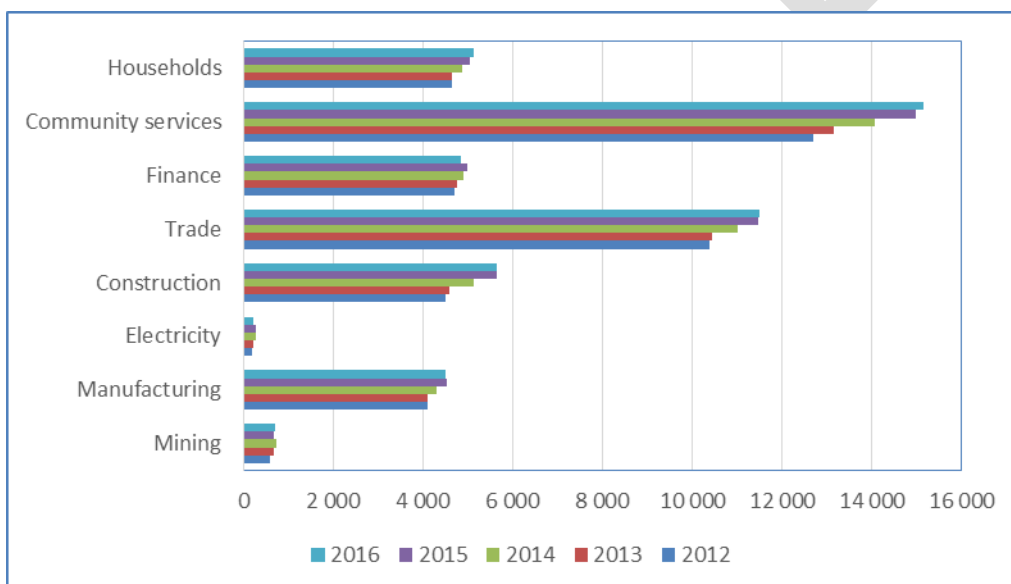
The sources of employment of the employed population are reflected in the Pie Chart below Graph 2. The employment sectors of uMzinyathi District Municipality Are Mining, Manufacturing, Electricity, Construction, Trade, Finance, Community Services and Households. The majority of the employed population in the district is active in the Community Services and Trade sector. The Community Sector has always been the highest contributor in the district if compared to the statistical information from 2012 to 2016.

Graph 2: Employment composition



Source: Global Insight of SA, 2011

Graph 3: Employment by Sector

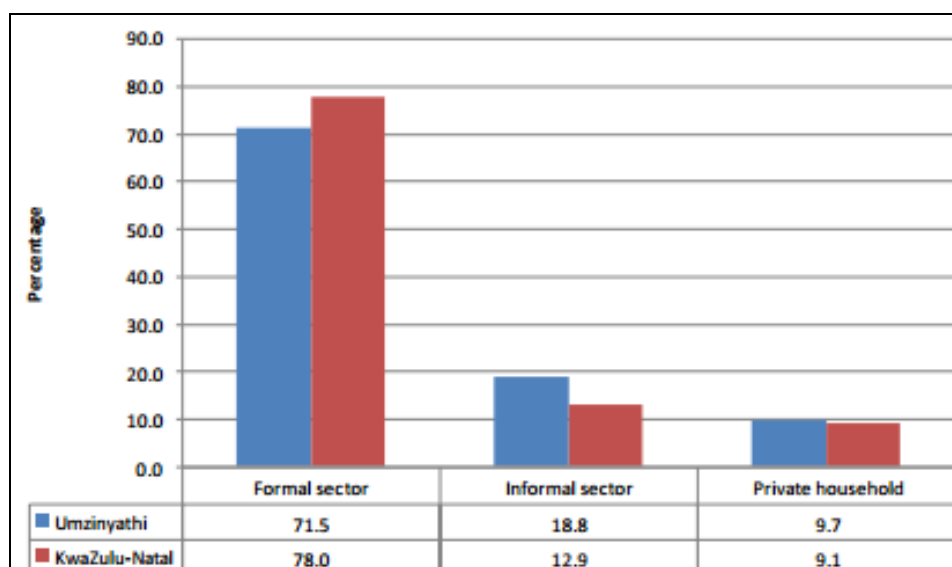


Source: Global insight 2016

Employment Status (Formal and Informal)

The sources of employment of the employed population are reflected in **graph 4: Employment status**. The majority of the employed population in the district is active in the formal sector (71.5%), with a further 18.8% involved in the informal sector. This figure of 18.8% in the informal sector is notably higher than the overall comparative figure for the province which stands at 12.9%. A total of 9.7% of the employed population is employed by private households. The 71.5% of the employed population in the formal sector is very similar to the other rural dominated districts within the province such as Harry Gwala, uMkhanyakude and Zululand.

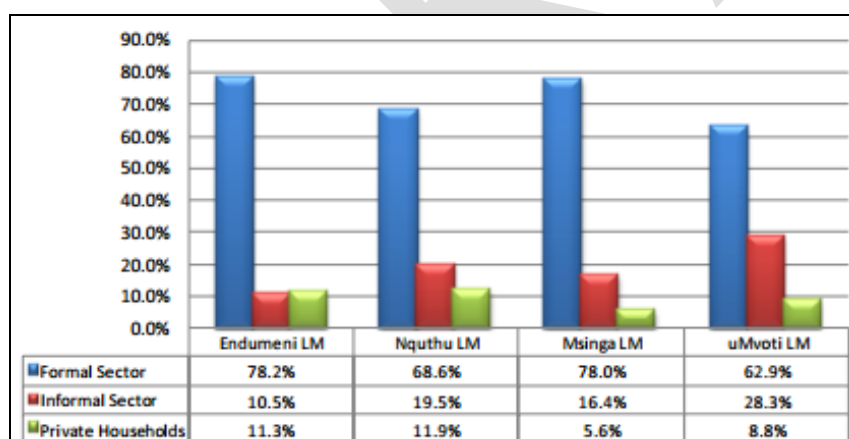
Graph 4: Employment status



Source: uMzinyathi DGDP 2015

Graph 5: Employment sector **in Local Municipalities** illustrated the number of distinguishing characteristics is evident at local municipality level. The first is the significantly higher proportion of population active in the informal sector in the Mvoti LM (28.3%) compared to other three local municipalities (between 10.5% and 19.5%). The proportion of the employed population employed by private households is significantly lower in the Msinga LM (5.6%) compared to the other municipalities. As indicated on the attached graph high proportional concentrations of economically active population employed in the informal sector is concentrated in the central parts of Msinga, especially the settlement areas between and around Tugela Ferry and Pomeroy, as well as a large number of settlements scattered across Nqutu.

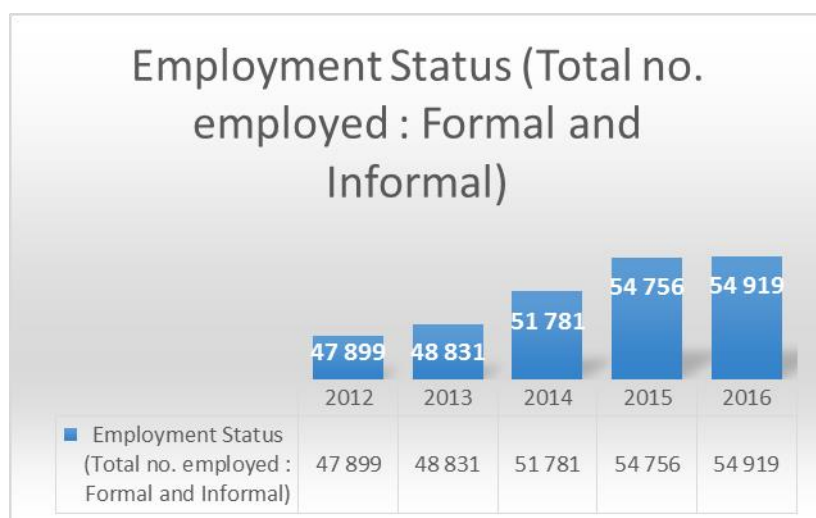
Graph 5: Employment sector in Local Municipalities



Source: uMzinyathi DGDP 2015

The census data does not separate formal and informal employment opportunities; however, it is evident that the employment rate of the uMzinyathi district grew steadily from 2012 to 2016. The graph below illustrates the employment status for the past five years.

Graph 6: Employment Status (Formal and Informal)



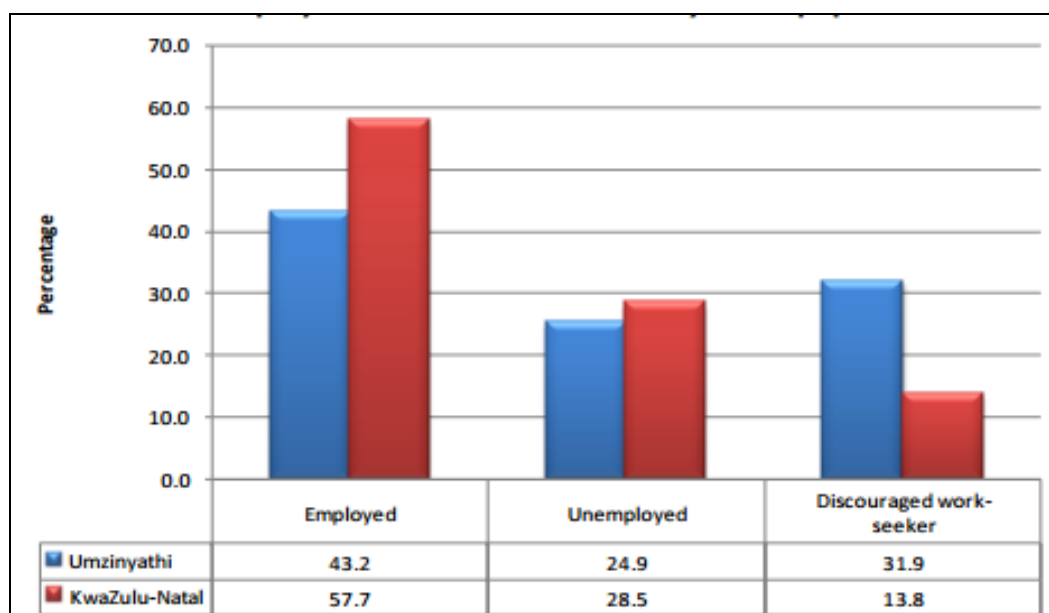
Source: Global insight 2016

Employment status of economically active population

The comparative employment status of the economically active population at district and provincial level is outlined in the Employment Status graph below. The unemployment rate of 24.9% is surprisingly somewhat lower than the overall provincial rate of 28.5%. This graph can however be explained by the extraordinary high proportion of the economically active population classified as discouraged work seekers (31.9%), a figure nearly 2.5 times higher than the provincial average of 13.8%.

This implies a general perception of the unavailability of formal sector employment in the district as manifested by the high proportion of discouraged work seekers reflecting a situation where a significant proportion of the economically active population has effectively given up hope of finding (or seeking) employment. This aspect will also act as an important push factor in migration decision-making of the district population, and is likely to contribute to outward migration of the economically active population from the district.

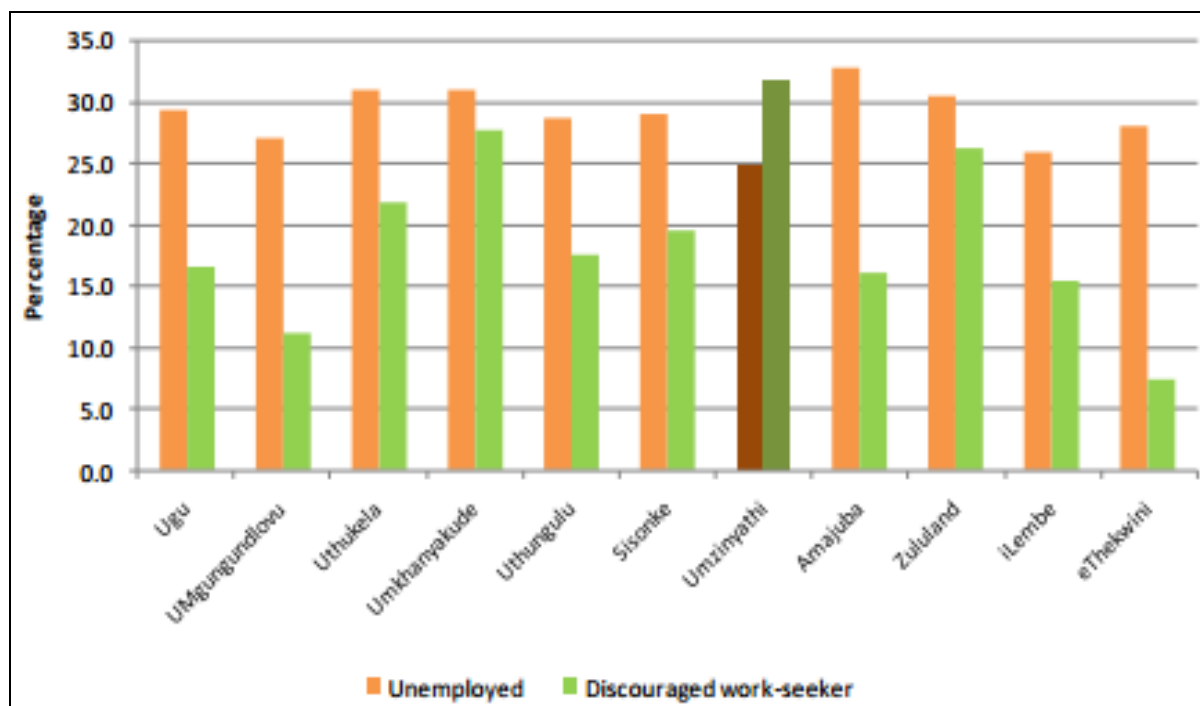
Graph 7: Employment status of economically active population



Source: uMzinyathi DGDP 2015

The information depicted in Employment status (District Level) graph below compares the unemployment rate and proportion of discouraged work seekers amongst the various districts in the province. This information confirms that the proportion of discouraged work seekers in the uMzinyathi District Municipality (31.9%) is by some margin have the highest figure amongst all districts within the province. The information indicated on the attached thematic map indicates that the areas with the highest percentage of unemployed population are located in the northern parts of the Nqutu LM, the central parts of the Msinga LM (especially the settlement areas west of Pomeroy) and some settlements in the southern parts of the municipality in the Kranskop area. The substantial spatial concentration of discouraged work seekers in the central parts of the district, especially over large parts of the Msinga LM and the eastern parts of Nqutu is also highlighted on the thematic map of discouraged work seekers.

Graph 8: Employed & Discouraged Work Seekers (District Level)

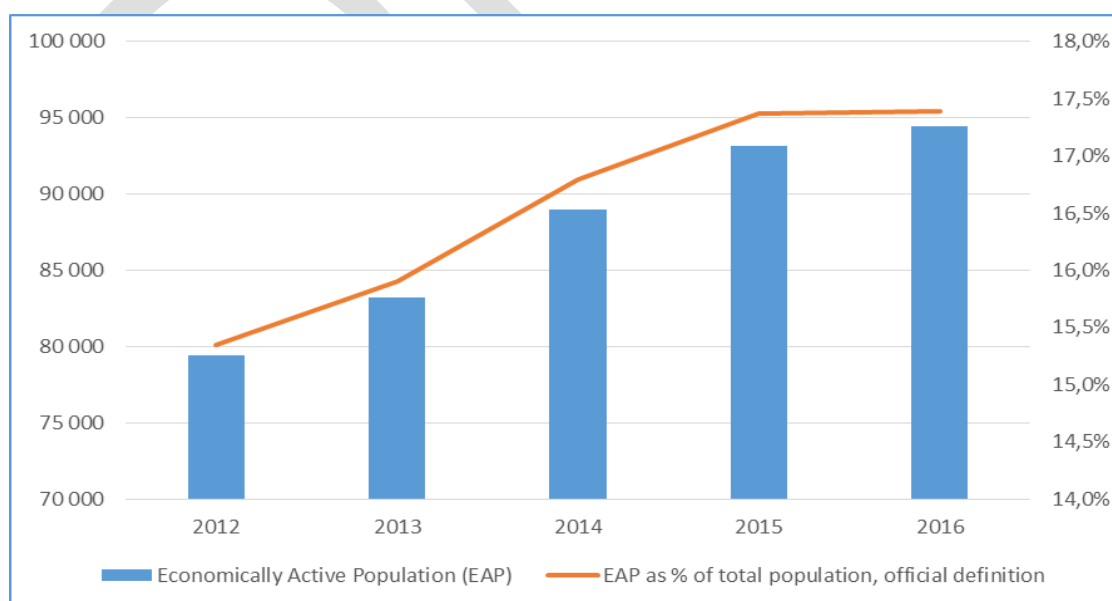


Source: uMzinyathi DGDP 2015

Economically Active Population

The Global Insight data indicates that in 2016 the economically active population (EAP) for the district represented 17% which was an improvement on the 15.5% in 2012. The graph below illustrates a positive growth in the number of economically active population within the district. The failure of the economy to absorb current labour force has to a greater extent discouraged potential labour participants from seeking employment.

Graph 9: Economically Active Population



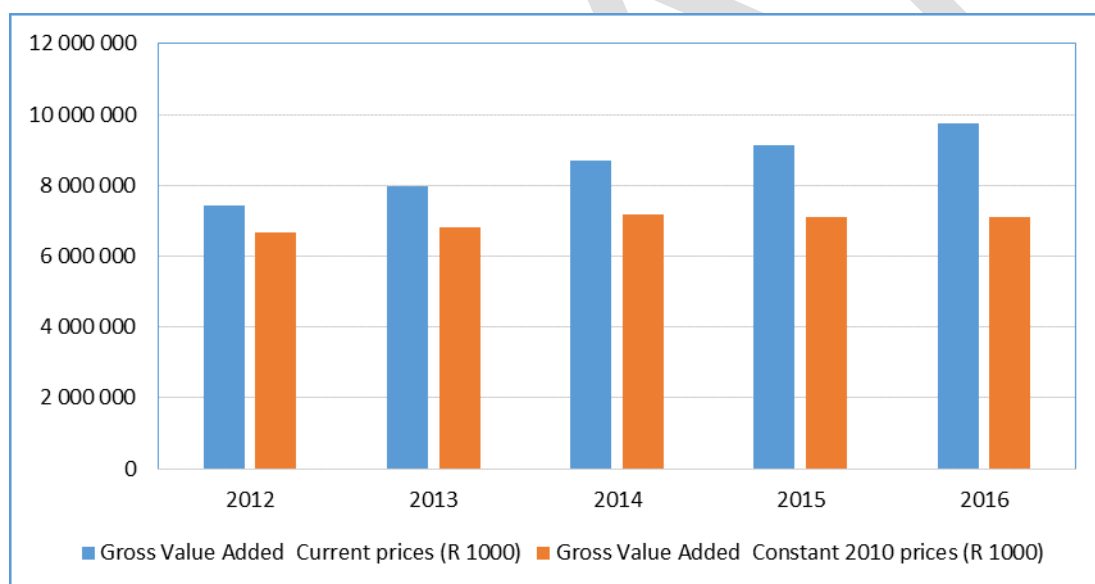
Source: Global Insight 2016

Gross Value Added

The total size of the district economy as measured by the total GVA has grown from R3.2 billion in 2012 to approximately R5.8 billion in 2016. Although growing from a very small base, it is indicative of relatively strong economic growth of just over 7% per annum over this period. Although this growth rate declined slightly from 2014, the impact of the global economic crisis seems to have impacted on the growth rate of the district economy as severely as in other areas. The compositional trends of the district economy however reveal a somewhat different picture.

The manufacturing sector increased its contribution to total GVA from 12.3% to 19.0%, and the transport and communication sector by 2.5%. Although still growing in absolute terms, the proportional contribution of the agricultural sector (declining from 15.0% to 10.8%) and the general government sector (20.4% to 16.9%) showed the biggest decline between 2012 and 2016. Other sectors with a declining contribution to the district economy include retail (decline from 17.1% to 15.2%) and the community and social services sector (8.3% to 7.3% contribution)

Graph 10: Gross Value Added



Source: Global Insight 2016

Poverty Index

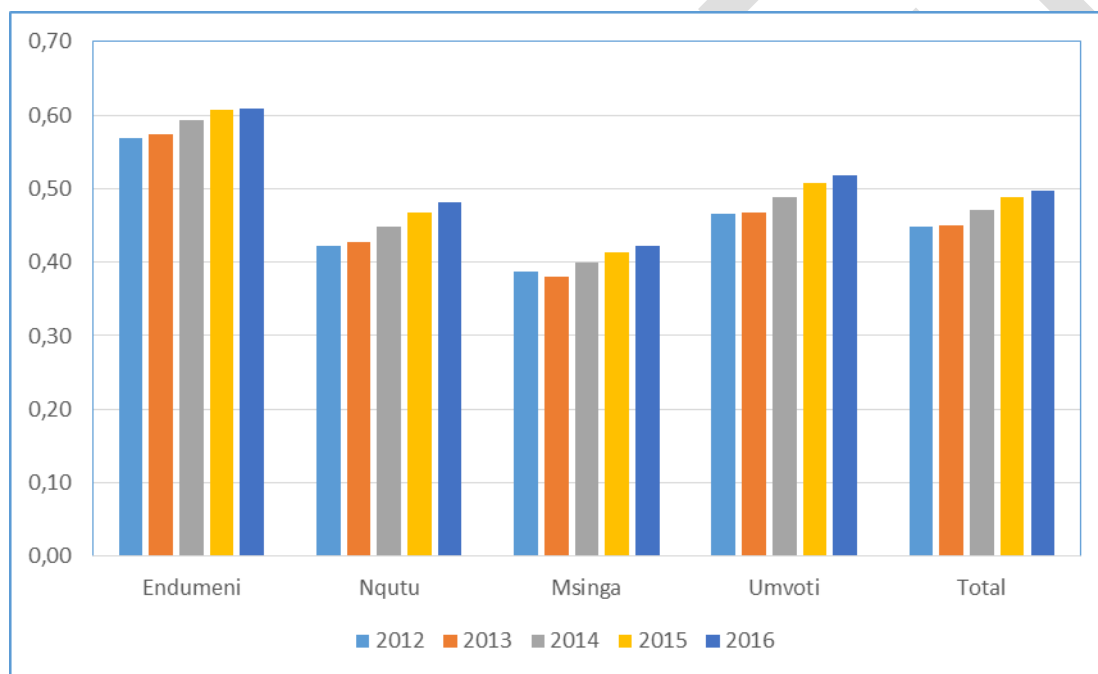
One of the critical challenges identified in the National Development Plan 2030 is the extremely high levels of unemployment amongst the people of South Africa. The information depicted in Graph 11 reflects the occurrence and characteristics of this phenomenon within the district between the years 2012 to 2016. The breakdown of the unemployed population in the district is very similar to the

overall figures for KZN. As much as 35.9% of the unemployed population is younger than 25 years of age with a further 33% between 25 and 34 years.

This implies that 68.9% of the unemployed population in the district is younger than 35 years of age. The age profile of the unemployed population is also very similar across the four local municipalities within the district, although the percentage of the unemployed population is somewhat higher in the Mvoti and Endumeni local municipalities.

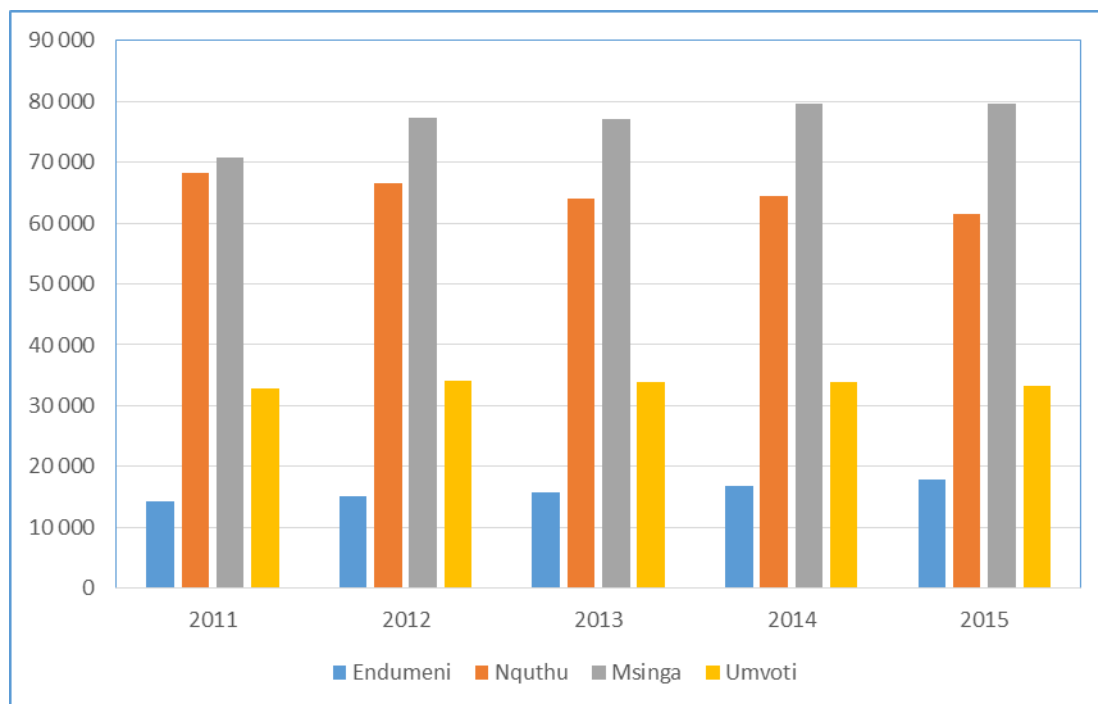
Statistics South Africa (Stats SA) report uses different figures to count those living in poverty. Stats SA's new poverty lines come from a cost-of-basic-needs approach, including both food and non-food. It calculates the minimum amount of money you need to survive. Those who fall below that line live in poverty.

Graph 11: Poverty Index (HDI)



Source: Global Insight 2016

Graph 12: People living below Food Poverty line



Source: Global Insight 2016

In 2012 to 2016 poverty statistics, the new measures for poverty show some increases in the number of people struggling across District. A rebasing of three national poverty indicators shows that more people in the district are poor than previously thought. The reason is that the upper-bound poverty line, which measures the income people need for essential items after meeting their basic food needs, was recalculated from R620 a month to R779. This coincide with the provincial status of being the province with most people living below the poverty line, indicating that Kwa-Zulu-Natal has the highest food poverty line at R354 per capita a month. Msinga local Municipality has the highest number of people living below the poverty line, while Endumeni has the lowest within District.

Main Economic Contribution in uMzinyathi

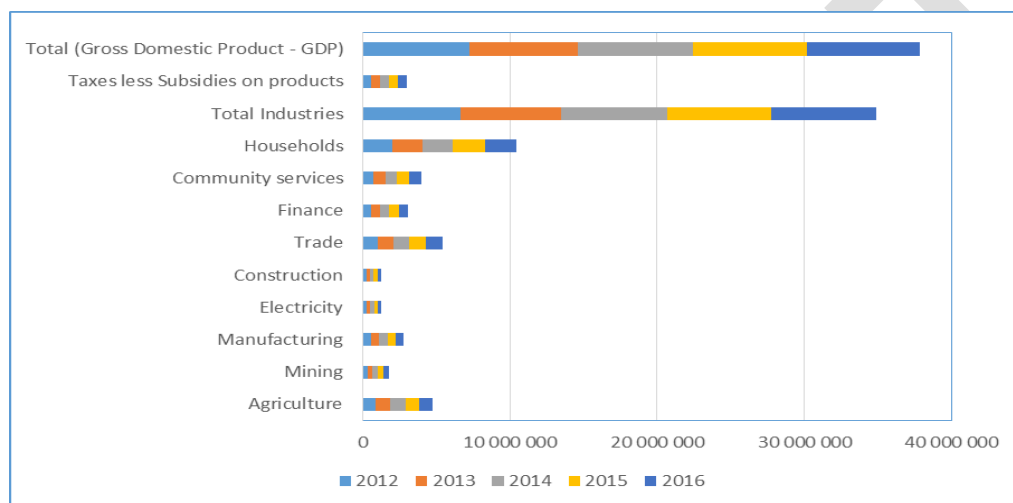
Overall, the employment market in the district remained stagnant between 2012 and 2016 with a marginal decrease in formal sector employment opportunities from 43494 to 43381. The general government sector overtook the agricultural sector as the main source of employment in the district by 2012. This is the result of a substantial decrease in the number of employment opportunities in the agricultural sector from 13 867 to 5379 between 2012 and 2016, whilst the figures in the general government sector increased from 7126 to 10 258.

The other main sources of employment in the district includes the community and social services sector (8535), and the retail, catering and accommodation sector (6620). Despite the dominant role of manufacturing in the economic output of the district, it only provided 10.8% of the district formal

sector employment. The only other sectors with notable increases in formal sector employment were the community and social services sector (increasing from 7272 to 8535) and the manufacturing sector (from 2698 to 4692).

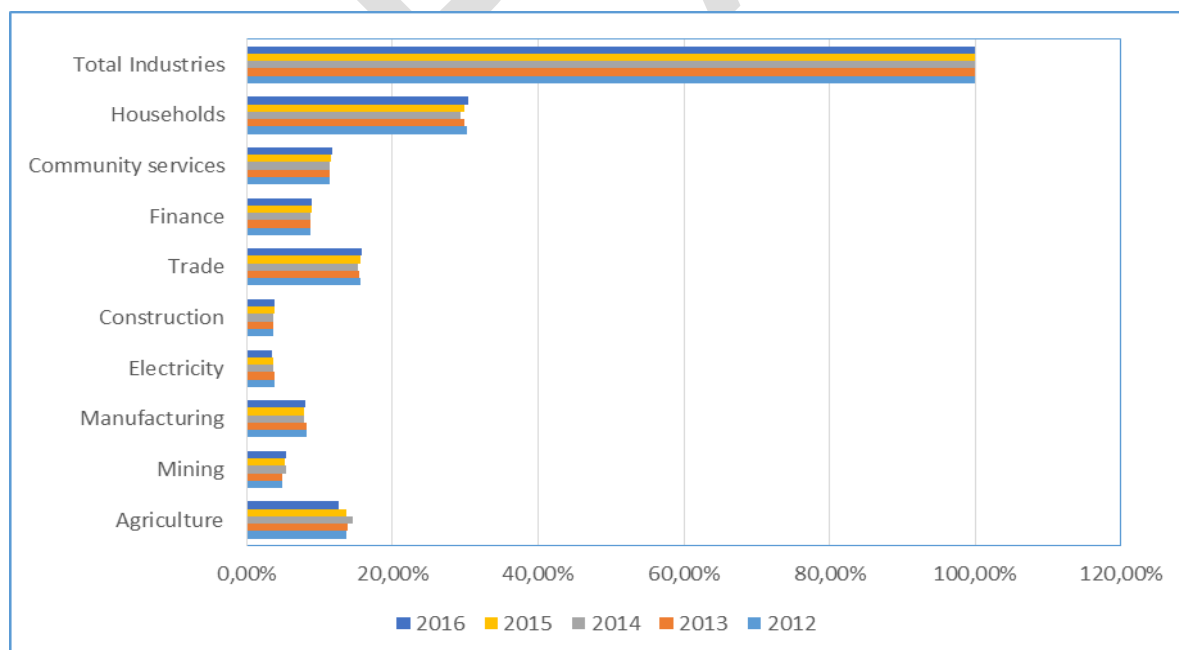
The number of employment opportunities in the informal sector increased by an estimated 1750 from 8643 in 2012 to 10393 in 2016. The biggest gains were recorded in the community and social services sector (842) and the retail sector (635), while massive losses were experienced in the informal agricultural sector (decreasing from 2463 to 935).

Graph 13: Main Economic Contribution in uMzinyathi



Source: Global Insight 2016

Graph 14: Contribution Share Percentage



Source: Global Insight 2016

1.3 Service Delivery Overview

During the year under review, the target for water provision in terms of households was twenty-two thousand hundred and nine (2219) and the municipality managed to provide water to Three hundred and seventy-three (373) households. The district experienced challenges in the provision of water fully to the targeted households due to incomplete water projects. The municipality has noted the service delivery challenge in terms of piped water in Msinga LM and has prioritized this municipality with the Sampofu commissioning water project which will provide water to a number of households. The Sampofu partial successful commissioned, the following list of targeted components achieved;

a) Old Abstraction Works

Due to the number of pumps breakdowns and electrical failure the following work has been undertaken

- Desilting of raw water pump station sump
- Open, repair and fabricate raw water inlet sluice gates
- Clean and pressure wash the pump station and sump
- Refurbishment of existing T6 Gormen Rupp pump including removal, stripping, assembling and reinstalment of the pump
- Installation of new Cornell pump to replace the broken pump

b) Main Abstraction Works

In order to address the continuous blockages, the following original raw scope of works had to be undertaken:

- The abstraction pipe had to be flushed by high pressure jetting form the chamber towards the pumpstation.
- The submersible pumps were taken into the suppliers, in this case Grundfos pumps whom has refurbished both pumps.
- The MCC had to be rectified and repaired for electrical and pump controls, a new submersible pump was installed, controlled by the new MCC.

c) 3 Mℓ/d Concrete Water Treatment Works

In order to address the maintenance problem, which was included as part of the original scope, the following was planned as part of the contract:

- New Polymeric Flocculation was installed in order to generate sufficient energy to effectively facilitate flocculation. The new installation which has a process stream that has baffles that enhances rapid mixing that is crucial for coagulation process.
- The plant had to be shut down on half of the section in order to affect manual cleaning of a significant sludge buildup that has already occurred. A specialist contractor will be used to scour all 4 existing clarifiers in order to flush the sludge buildup which reduces treatment, capacity and ultimately reduce performance. The desludging mechanism was replaced to enable uniform scouring for the entire unit including modification to the weir.
- Both filters have had extensive loss of filter media. The mudballs are not visible and their wells, require maintenance including refurbishment of valves and pipe work. There is no meter on the back-wash line to calculate the back-wash rate. The inlet sluice, inlet pipe as well as filter media needs to be replaced to enable suitable efficiency of the filters.
- The dosage facility does not have a catchpit which is critical in ensuring safety of the system. The streaming detector has not been calibrated in years and is not reliable.

d) 8 Mℓ/d Package Plant Treatment Works

In order to ensure that the newly completed plant is functional, the following needs to be undertaken:

- Commissioning of the plant by specialist being Aquaplan Pty Ltd
- Repair minor defects and refill chemicals
- Automate the desludging of the clarifiers
- The de-sludge pipes in the clarifiers are very small (63mm) which needs regular cleaning
- Remove, clear and re-install the chemical dosing system for plant including the decommissioning of the existing chemical dosage pipeworks and pumps. The chemical dosage tanks and the high lift pumps were exposed therefore the steel sheeting was required for weather protection

e) Msinga 1 Pumpstation

In order to address the minor remedial works, the scope of works indicated below was included as part of the original scope of works:

- Pipe modification on the suction line and water meter installation
- Replace the stolen signal cables and installation of new pump power cables
- Repair Bermad valve to facilitate automated shut down of high lift pumps at the WTW.
- Commissioning of pumps and existing MCC panel

f) Ngubo/Ngcengeni Pumpstation

In order to address the minor remedial works, the below requirement was included as part of the original scope of works:

- Install 2 new pumps to replace those that are damaged. These pumps will supply Ngcengeni area. The 2 existing Ngubo pumps were taken to the supplier for repairs and refurbishment.
- A qualified electrician had to redesign electrical supply (MCC) and installation shop drawings was approved by an engineer for all electrical and instrumental works.

g) Mbono 1 (Tugela Ferry) Pumpstation

Over and above the original scope of works, the electrical cables were replaced twice in the pumpstation due to cable theft in the area and the works can be summarized as follows:

- Excavation and backfill for the electrical cables including the striping off the damage cables and disposal it off site.
- As indicated above the pumpstation was vandalized twice. The supply transport and installation of stolen cables were required.
- Repaired Bermad valve to facilitate automated shut down of the high lift pumps

h) Msinga 2 Pumpstation at Ezibomvini

Over and above the original scope, the pumpstation has been vandalized twice where electrical cables were stolen and the following remedial works were conducted:

- Excavation
- Supplying and installation of all stolen electrical cables
- Grease refill on the pumps for smooth rotation of pumps
- Extended security services during the installation of cables and when there is a power outage

i) Mbono 2 (Nochomboshe) Pumpstation

The scope of works that was on an Additional Funding Application is summarized as follows:

- Installation of mild steel louvred lockable doors
- Remove existing left-over pipe works and dispose of site
- Break damaged concrete to allow extensions.
- Remove existing electrical cables and vandalized MMC
- Clean and prepare for a new pumpstation installation
- Install new pipework in accordance with the plans for suction and delivering
- Install pump sustaining valve, water meter and surge anticipating valve
- Install new pumps with associated motors which will allow one (1) duty and one (1) standby
- Install new electrical cables and design, manufacture and supply a competent subcontractor
- Install electrical diagrams, signage and paint the internal
- Upgrade access road with imported G5 natural gravel and compact to 93% MOD AASHTO density
- Repair vandalized fencing and install new access gate.

j) Msinga 3 Pumpstation at Cwaka

In order to address the minor remedial works, the scope of works indicated below was included as part of the original scope of works:

- Remove and transport 2 x KSB pumps from Msinga to the workshop in Durban

- Refurbishment and re-installation of 2 x KSB 150/2 pumps
- Replacement of two (2) 100mm strainers
- Replace bolts and gaskets with the correct size equipment
- Testing and commissioning of existing MCC panels and pumps

The municipality also prioritize the construction of 10km 600mm diameter Nquthu regional bulk pipeline to ensure sufficient provision of water to the Nquthu community. 2.8km of 10km successful laid.

In terms of sanitation, the target for sanitation provision in terms of households was four thousand two hundred and eighteen (4218) and the municipality managed to provide sanitation facilities to one thousand eight hundred (1800) households. A number of sod turnings took place throughout the financial year, these sods turning are an indication on the municipalities promise on fulfilling and meeting its strategic objectives and in

The Compliance to the blue drop status was not achieved in the 2023/24 financial year due to sample failure, however the municipality did the re-sampling and the samples passed in July 2024. The compliance percentage attained was 93%. There were challenges in attaining the compliance percentage for green drop due to the refurbishment taking place in Nquthu Wastewater Treatment Plant as well as the non-payment of the Integral Lab in certain months of the financial year under audit due to financial difficulties. The processes of fixing the Tugela ferry treatment plant are in progress as the plant was closed down by department of labour due to unfavourable working conditions.

The municipality developed the revenue enhancement strategy to assist in improving the municipality's collection rate. The municipality is also implementing disconnections in all accounts that have outstanding payments especially on government departments. The issue of disconnecting in the no go areas continues to be a challenge, however the public participation unit is liaising with the community to allow the municipal employees to do their work.

During the year under review the LED unit planned to assist twelve co-operatives with land cultivation, however they managed to assist five (5) co-operatives due to financial constraints. The challenge of dysfunctional tractors is also a challenge, only three tractor drivers were hired to carry out the project of cultivating the land for co-operatives. During the financial year under review four hundred and twelve (412) jobs were created through EPWP initiative and the beneficiaries were capacitated with variety of skills.

1.4 Financial Health Overview

The financial health overview provides the state of monetary affairs of the municipality during the 2023/24 financial year, the following section includes audited figures that were under audit for purposes of compiling the Annual Financial Statements (AFS).

Table 5 :Financial Overview

uMzinyathi District Municipality

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison of Budget and Actual Amounts

Budget on Cash Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
Statement of Financial Performance						
Revenue						
Revenue from exchange transactions						
Service charges	171 422 000	(12 707 000)	158 715 000	71 114 224	(87 600 776)	
Rental of facilities and equipment	599 000	(118 000)	481 000	488 496	7 496	
Interest earned on outstanding debtors	33 331 000	-	33 331 000	40 600 810	7 269 810	
Other income	131 000	-	131 000	1 144 286	1 013 286	
Interest received - investment	8 570 000	927 000	9 497 000	8 675 343	(821 657)	
Total revenue from exchange transactions	214 053 000	(11 898 000)	202 155 000	122 023 159	(80 131 841)	
Revenue from non-exchange transactions						
Taxation revenue						
Indirect taxes (VAT, customs duty)	-	-	-	2 476 057	2 476 057	
Transfer revenue						
Government grants & subsidies	435 809 000	63 645 000	499 454 000	756 094 888	256 640 888	
Total revenue from non-exchange transactions	435 809 000	63 645 000	499 454 000	758 570 945	259 116 945	
Total revenue	649 862 000	51 747 000	701 609 000	880 594 104	178 985 104	
Expenditure						
Employee Related Costs	(241 965 000)	(6 463 000)	(248 428 000)	(250 757 429)	(2 329 429)	
Remuneration of councillors	(5 907 000)	(387 000)	(6 294 000)	(6 930 888)	(636 888)	
Depreciation and amortisation	(111 496 000)	31 989 000	(79 507 000)	(55 087 939)	24 419 061	
Impairment loss/ Reversal of impairments	-	-	-	(8 784 624)	(8 784 624)	
Finance costs	(5 000 000)	5 000 000	-	(3 737 922)	(3 737 922)	
Lease rentals on operating lease	-	-	-	(2 228 784)	(2 228 784)	
Debt Impairment	-	(26 625 000)	(26 625 000)	(63 419 196)	(36 794 196)	
Inventory consumer	(37 757 000)	(18 745 000)	(56 502 000)	-	56 502 000	
Contracted Services	(67 896 000)	(83 495 000)	(151 391 000)	(195 563 615)	(44 172 615)	
Transfers and Subsidies	(15 000 000)	-	(15 000 000)	(10 000 000)	5 000 000	
Irrecoverable debt written off	(26 625 000)	26 625 000	-	-	-	
General Expenses	(67 509 000)	(13 756 000)	(81 265 000)	(191 639 710)	(110 374 710)	
Total expenditure	(579 155 000)	(85 857 000)	(665 012 000)	(788 150 107)	(123 138 107)	
Operating surplus	70 707 000	(34 110 000)	36 597 000	92 443 997	55 846 997	
Loss on disposal of assets and liabilities	-	-	-	(39 448)	(39 448)	
Transfer and subsidies- capital (monetary transfer)	276 845 000	(20 123 000)	256 722 000	-	(256 722 000)	
	276 845 000	(20 123 000)	256 722 000	(39 448)	(256 761 448)	
Surplus before taxation	347 552 000	(54 233 000)	293 319 000	92 404 549	(200 914 451)	

uMzinyathi District Municipality

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison of Budget and Actual Amounts

Budget on Cash Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
Statement of Financial Position						
Assets						
Current Assets						
Inventories	-	1 818 000	1 818 000	936 195	(881 805)	
VAT Receivables	-	-	-	39 021 612	39 021 612	
Receivables from non-exchange transactions	-	40 778 000	40 778 000	27 959	(40 750 041)	
VAT Receivable	(919 000)	132 694 000	131 775 000	3 650 692	(128 124 308)	
Receivables from Exchange Transactions	(26 565 000)	285 089 000	258 524 000	174 740 194	(83 783 806)	
Cash and cash equivalents	54 739 000	20 562 000	75 301 000	10 247 215	(65 053 785)	
	27 255 000	480 941 000	508 196 000	228 623 867	(279 572 133)	
Non-Current Assets						
Investment property	-	1 793 000	1 793 000	1 792 965	(35)	
Property, plant and equipment	(6 741 000)	2 737 588 000	2 730 847 000	2 698 082 202	(32 764 798)	
Intangible assets	(200 000)	1 073 000	873 000	201 918	(671 082)	
Heritage Assets	-	9 000	9 000	8 655	(345)	
Investments in Associates	-	7 934 000	7 934 000	7 933 631	(369)	
	(6 941 000)	2 748 397 000	2 741 456 000	2 708 019 371	(33 436 629)	
Total Assets	20 314 000	3 229 338 000	3 249 652 000	2 936 643 238	(313 008 762)	
Liabilities						
Current Liabilities						
Payables from exchange transactions	51 061 000	345 714 000	396 775 000	459 682 045	62 907 045	
Transfers payable	-	-	-	5 099 734	5 099 734	
VAT payable	26 772 000	55 901 000	82 673 000	65 701 499	(16 971 501)	
Consumer deposits	-	451 000	451 000	451 314	314	
Employee Benefit Obligation	-	-	-	2 269 250	2 269 250	
Provisions	(33 000)	50 017 000	49 984 000	-	(49 984 000)	
Payables from Non Exchange Transaction	-	2 550 000	2 550 000	-	(2 550 000)	
	77 800 000	454 633 000	532 433 000	533 203 842	770 842	
Non-Current Liabilities						
Employee Benefit Obligation	-	-	-	25 126 940	25 126 940	
Total Liabilities	77 800 000	454 633 000	532 433 000	558 330 782	25 897 782	
Net Assets	(57 486 000)	2 774 705 000	2 717 219 000	2 378 312 456	(338 906 544)	
Net Assets						
Net Assets Attributable to Owners of Controlling Entity						
Reserves						
Accumulated Surplus	(57 486 000)	2 774 705 000	2 717 219 000	2 378 312 519	(338 906 481)	

uMzinyathi District Municipality

Annual Financial Statements for the year ended 30 June 2024

Statement of Comparison of Budget and Actual Amounts

Budget on Cash Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
Cash Flow Statement						
Cash flows from operating activities						
Receipts						
VAT Refunds	-	-	-	66 938 856	66 938 856	
Sale of goods and services	51 255 000	(10 738 000)	40 517 000	46 227 063	5 710 063	
Grant Receipts	712 654 000	43 522 000	756 176 000	697 543 065	(58 632 935)	
Interest income	8 570 000	927 000	9 497 000	1 904 348	(7 592 652)	
Other receipts	963 000	(135 000)	828 000	474 657	(353 343)	
	773 442 000	33 576 000	807 018 000	813 087 989	6 069 989	
Payments						
Employee costs	(241 965 000)	(6 463 000)	(248 428 000)	(201 379 096)	47 048 904	
Suppliers	(197 364 000)	(66 601 000)	(263 965 000)	(350 555 833)	(86 590 833)	
Finance Costs	5 000 000	(5 000 000)	-	-	-	
Transfers and Subsidies	(15 000 000)	-	(15 000 000)	(8 500 000)	6 500 000	
	(449 329 000)	(78 064 000)	(527 393 000)	(560 434 929)	(33 041 929)	
Net cash flows from operating activities	324 113 000	(44 488 000)	279 625 000	252 653 060	(26 971 940)	
Cash flows from investing activities						
Capital Assets	(486 823 000)	228 400 000	(258 423 000)	(244 802 778)	13 620 222	
Purchase of other intangible assets	-	-	-	(2 670)	(2 670)	
Net cash flows from investing activities	(486 823 000)	228 400 000	(258 423 000)	(244 805 448)	13 617 552	
Net increase/(decrease) in cash and cash equivalents	(162 710 000)	183 912 000	21 202 000	7 847 612	(13 354 388)	
Cash and cash equivalents at the beginning of the year	60 910 000	(6 811 000)	54 099 000	5 295 928	(48 803 072)	
Cash and cash equivalents at the end of the year	(101 800 000)	177 101 000	75 301 000	13 143 540	(62 157 460)	
Reconciliation						

The accounting policies on pages 15 to 38 and the notes on pages 39 to 88 form an integral part of the annual financial statements.

Table 6: Operating Costs vs Budget

Components	2023/24 %	2022/23 %
Employee Costs	26.5%	28%
Repairs and Maintenance	6.4%	3.7%
Finance charges and Impairment	0.4%	0.8%

Employee related costs have increased by 1.5% from the previous financial year and sitting at 28% to total expenditure.

Repairs and maintenance make 6.4% of the total expenditure. This shows an increase of 2.7% from the expenditure of the previous financial year.

Finance costs were 0.4% of the total expenditure. The municipality did not acquire any long-term debt within the financial year and therefore the interest reported in 2023/24 only relates to the finance charges.

Details	2023/24	2022/23	2021/22
Original Budget	970 147 888	888 040 375	810 457 908
Adjustment Budget	958 249 000	880 590 970	827 758 845
Actual	880 594 104	896 176 352	820 090 081

Table 7: Budget Summary

The total budget for the municipality has increased from the previous year. This is shown by an increment in value of 1.7% from 2022/23 financial year. This is also supported by an increase in government grants and subsidies that the municipality has received.

The actuals have decreased by 1% from 2022/23 to 2023/24. There have been measures put in place to track government grants spending and for the financial year being reported, therefore grants were spent according to the conditions. The municipality received a roll-over of R2.5m from the funds that were allocated in the 2022/23 financial year.

1.5 Organizational Development Overview

During the year under review, the municipality prepared and implemented the Integrated Development Plan accordingly, in line with other strategic documents which include the Organisational Scorecard which provides details of the targets to be achieved by the municipality at an Organisational level, and also the Service Delivery and Budget Implementation Plan which then provides the breakdown of the targets in terms of specific programmes and projects, in line with the budget and relevant departments which will be an implementing agents.

The municipality strives to enhance and skill its employees in order to safeguard and retain skills, in the 2023/24 financial year the municipality had six (6) workplace skills development programmes that were implemented, however due to financial constraints the municipality was only able to implement two of the targeted programmes. The other four programmes are to be implemented during the first quarter of the 2024/25 financial year. The workplace skills development budget expenditure was 84% for the financial year under review due to delay in the appointment of accredited service providers.

The municipality was able to cascade IPMS to middle management level (E1-E3), The workplans were signed and mid term assessments were conducted.

The municipality is committed to ensuring a work environment that is safe and without risk to the health of the workers, a number of employees were vaccinated against hazardous biological agent. The municipality also managed to service three-hundred and sixty-four(364) fire extinguishers as means of ensuring the safe workplace for the employees of uMzinyathi District Municipality.

1.6 Statutory Annual Report Processes

The Annual Report of a municipality and every municipal entity must be tabled in the municipal council on or before 31 January each year according to (MFMA S127). The activities, implications, process and timeframes are described below for ease of reference and are under implementation.

Table 8: Statutory Annual Report Process

No	Activities	Timeframe
1.	Consideration of next financial year's Budget and IDP process plan. Except for the legislative content, the process plan should confirm in-year reporting formats to ensure that reporting and monitoring feeds seamlessly into the Annual	July

No	Activities	Timeframe
	Report process at the end of the Budget/IDP implementation period	
2.	Implementation and monitoring of approved Budget and IDP commences (In-year financial reporting).	
3.	Finalise the 4th quarter Report for previous financial year	
4.	Submit Draft Annual Performance Report to Internal Audit	August
5.	Audit committee considers Draft Annual Performance Report of municipality	
6.	Municipality submits Annual Performance Report and Draft Annual Report including consolidated unaudited Annual Financial Statements to Auditor General	
7.	Auditor General audits the Annual Performance Report including consolidated Annual Financial Statements	
8.	Municipalities receive and start to address the Auditor General's comments	November
9.	Auditor General issues the audit report to the municipality	December
10.	Mayor tables Annual Report and audited Annual Financial Statements to Council complete with the Auditor- General's Report	January
11.	Audited Annual Report is made public and representation is invited	February
12.	Oversight Committee assesses Annual Report	February/ March
13.	Council adopts Oversight report	March
14.	Oversight report is made public	April
15.	Oversight report is submitted to KZN Legislature, Provincial and National Treasury and KZN COGTA	April

2. CHAPTER 2: GOVERNANCE

COMPONENT A: POLITICAL AND ADMINISTRATIVE GOVERNANCE

2.1 Political Governance

Umzinyathi District Municipality is a Category C municipality as determined by the Municipal Demarcation Board in terms of Section 4 of the Municipal Structures Act, No 117 of 1998. The municipality functions under a Collective Executive System, which consists of five (5) members. The Council of the municipality consists of twenty-nine (29) Councillors and three (3) members of the Traditional Authorities. The composition of Council in terms of party representation is indicated below:

Table 9: Councillors allocation

COUNCILLORS	NO
IFP	15
ANC	11
ABC	2
DA	1
Traditional Authorities	3
Total	32

The political structure of the district is represented as per the below picture:

In terms of the municipal structures which serve to promote good governance in the municipality, which were fully functional during the year under review, and the details of their functionality are as follows:

Council

The municipality has for the 2023/24 financial year operated under a full council since the appointment to office in 29 November 2021.

The Council was inaugurated on the 28 November 2021. The municipal Council with the assistance of An Administrator, Mr Mavundla, from KZN COGTA has ensured and strived to the best of its capacity to achieve the objectives as set out in Section 152 of the Constitution which indicates that Council must annually review:

- The needs of the community;
- The priorities to meet those needs;
- Its processes in involving the community;
- Its organisational and delivery mechanism for meeting the needs of the community
- Its overall performance in achieving the objectives as set out in Section 152 of the Constitution.

The members of the municipal Council are outlined in the below table:

Table 10: List of Councillors

NO.	NAME AND SURNAME	POLITICAL PARTY	POSITION
1.	Cllr TL Kunene	IFP	Speaker
2.	Ald Cllr PMS Ngubane	IFP	Mayor
3.	Cllr TH Mchunu	IFP	Deputy Mayor
4.	Cllr TGL Shabalala	IFP	Exco Member
5.	Cllr SB Mdluli	ANC	Exco member
6.	Cllr LG Mabaso	ANC	Exco member
7.	Cllr PM Ngobese	IFP	Whip
8.	Cllr TZ Mkhize	ABC	Councillor
9.	Cllr LP Mbhele	ANC	Councillor
10.	Cllr TC Ngubane	ANC	Councillor
11.	Cllr SP Mbatha	DA	Councillor
12.	Cllr BS Chambule	ANC	Councillor
13.	Cllr RN Ngubane	ANC	Councillor
14.	Cllr ZN Ndlovu	ANC	Councillor
15.	Cllr MM Masondo	ABC	Councillor
16.	Cllr FN Mthethwa	IFP	Councillor
17.	Cllr DM Xaba	IFP	Councillor
18.	Cllr LC Moloï	ANC	Councillor
19.	Cllr JN Khoza	IFP	Councillor

NO.	NAME AND SURNAME	POLITICAL PARTY	POSITION
20.	Cllr QM Ngobese	IFP	Councillor
21.	Cllr SG Hlatshwayo	IFP	Councillor
22.	Cllr LS Hoffman	ANC	Councillor
23.	Cllr BP Madondo	IFP	Councillor
24.	Cllr EM Mdluli	IFP	Councillor
25.	Cllr LB Ntuli	IFP	Councillor
26.	Cllr ME Ngobe	ANC	Councillor
27.	Cllr JB Chonco	ANC	Councillor
28.	Cllr SN Sithole	ANC	Councillor
29.	Cllr M Ntshapha	IFP	Councillor

During the year under review, financial year under review is the 2022/23 financial year starting from 01 July 2023 to 30 June 2024, the Council had twenty (20) meetings and the details of the meetings are as follows:

Date of the Meetings
21 July 2023; 27 July 2023; 30 August 2023, 02 September 2023, 05 October 2023, 03 November 2023, 02 December 2023, 09 December 2023, 20 January 2024; 27 January 2024; 14 February 2024; 28 February 2024, 10 March 2024, 29 March 2024; 02 May 2024; 24 May 2024; 28 May 2024; 07 June 2024; 09 June 2024; 30 June 2024.

Executive Committee

The Executive Committee members were appointed on the 10th December 2021. The Executive Committee receives reports from other committees of Council, the committee must then forward these reports together with their recommendations to Council when it cannot dispose of the matter in terms of its delegated powers.

The Executive Committee comprises of the Mayor Ald Cllr PMS Ngubane (Chairperson), Deputy Mayor Cllr TH Mchunu, the Chairperson of Corporate Services and Community Services Portfolio Committee, Cllr TGL Shabalala the Chairperson of the Portfolio Committees Planning and Economic Development, Cllr LG Mabaso - member, Cllr SB Mdluli – member, the Speaker, Cllr TL Kunene – Ex-Officio



Mayor ALD PMS Ngubane Deputy Mayor Cllr TH Mchunu Speaker Cllr TL Kunene



Cllr TGL Shabalala

Cllr LG Mabaso

Cllr SB Mdluli

During the year under review, the Executive Committee had (16) meetings, and the details of the meetings are as follows:

Date of the Meetings
05 July 2023; 26 July 2023; 24 August 2023; 18 October 2023; 26 October 2023; 17 November 2023; 29 November 2023; 12 December 2023; 31 January 2024; 15 March 2024; 20 March 2024; 28 March 2024; 15 April 2024; 21 May 2024; 18 June 2024 & 27 June 2024.

Portfolio Committees

During the financial year the municipality had effective and fully functional Portfolio Committees which are established in line with Section 79 of the Municipal Structures Act (No 117 of 1998) no

exceptional in the 2023/24 financial year, the members were committed in other Council activities however issues were dealt with. The Portfolio Committees are established in line with the macro structure of the municipality, they are chaired by the members of the Executive Committee.

The establishment of the Committees is to ensure effective and efficient performance of the municipality in terms of service delivery, and also to assist the Executive Committee. The municipality has five (5) Portfolio Committees that serve to report to the Executive Committee in accordance with the performance directives of the Executive Committee.

During the year under review, the municipality had the following committees in place:

The Finance Portfolio Committee that is responsible for all finance related matters as well as inspection of items submitted by the Budget and Treasury office prior to them being submitted to the Executive Committee and Council.

The allocation of the Portfolio Committee is as follows:

Table 11: Finance portfolio committee members

Finance Portfolio Committee	
Name of Portfolio member	Number of Meetings
1. Cllr PMS Ngubane-Chairperson	7
2. Cllr BP Madondo	
3. Cllr QM Ngobese	
4. Cllr FN Mthethwa	
5. Cllr LC Moloi	
6. Cllr TC Ngubane	
7. Cllr LG Mabaso	
8. Cllr SN Sithole	

The Corporate Services Portfolio Committee that is responsible for providing oversight on Human Resource matters, Labour relations, administrative support as well as for inspecting items submitted by the Corporate Services departments and sub-structures such as the Local Labour Forum prior to them being submitted to Council.

The allocation of the portfolio committee is as follows:

Table 12: Corporate Services committee members

Corporate Services Portfolio Committee

Name of Portfolio member	Number of Meetings
1. Cllr TH Mchunu-Chairperson	6
2. Cllr LT Khumalo	
3. Cllr TZ Mkhize	
4. Cllr JB Chonco	
5. Cllr PM Ngobese	
6. Cllr FN Mthethwa	
7. Cllr M Ntshapha	

The Infrastructure and Maintenance Portfolio Committee responsible for providing oversight on the core function of the municipality being water and sanitation, infrastructure development and maintenance thereof as well as inspection of items submitted by the Technical Services department prior to the items being submitted to the Executive Committee and Council.

The Portfolio Committee is allocated as follows:

Table 13:Infrastructure and Maintenance Portfolio Committee members

Infrastructure and Maintenance Portfolio Committee	
Name of Portfolio member	Number of Meetings
1. Ald Cllr PMS Ngubane-Chairperson	3
2. Cllr JN Khoza	
3. Cllr DM Xaba	
4. Cllr LB Ntuli	
5. Cllr SB Mdluli	
6. Cllr ME Ngobe	
7. Cllr LP Mbhele	

The Community Services Portfolio Committee responsible for providing oversight on the socio-economics issues, sports and recreation, deliberating on issues submitted by the District Task Team, Operation Sukhuma Sakhe as well as items presented by the Priority Programmes unit prior to their submission to the Executive committee and Council.

The allocation of the portfolio committee is as follows

Table 14:Community Services Portfolio Committee members

Community Services Portfolio Committee	
Name of Portfolio member	Number of Meetings
1.Cllr TH Mchunu-Chairperson	5
2. Cllr SG Hlatshwayo	
3. Cllr RN Ngubane	
4. Cllr LS Hoffman	
5. Cllr QM Ngobese	
6. Cllr JN Khoza	
7. Cllr LP Mbhele	

The Planning and Economic Development responsible for providing oversight on all development planning matters, geographical issues, environmental health and compliance, tourism, development of the local economy, disaster management issues as well as deliberating on items submitted by the Planning and Economic Development department prior to them being submitted to Council.

The allocation of the portfolio committee is as follows:

Table 15:Planning and Economic Development portfolio committee members

Planning and Economic Development Portfolio Committee	
Name of Portfolio member	Number of Meetings
1. Cllr TGL Shabalala-Chairperson	6
2. Cllr PM Ngobese	
3. Cllr LB Ntuli	
4. Cllr DM Xaba	
5. Cllr S. Hoffman	
6. Cllr MM Masondo	
7. Cllr LT Khumalo	

Municipal Public Accounts Committee (MPAC)

During the year under review, the municipality had a functional Municipal Public Accounts Committee which was responsible for the following.

Assist Council to hold the executive and administration to account;

Councillors are therefore responsible for exercising oversight over both the executive and administration;

Proper administration of oversight requires Councillors to be fully informed of their own agenda, business or affairs; and

Councillors are accountable for the performance of the council; hence they must supervise the Municipal Council agenda, in order to achieve the desirable performance.

The MPAC members were allocated as follows:

Table 16:MPAC members

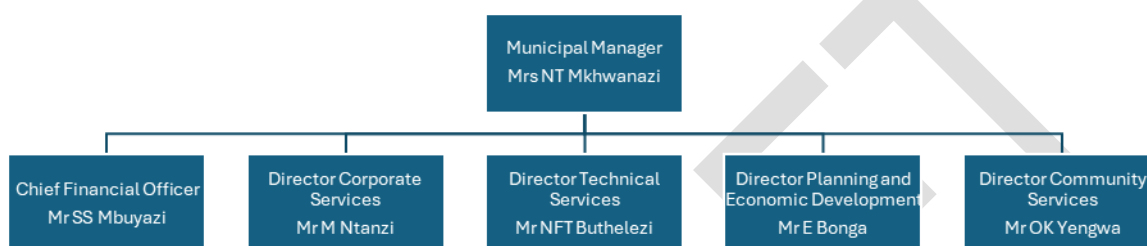
Municipal Public Accounts Committee	
Name of Portfolio member	Number of Meetings
1. Cllr SP Mbatha-Chairperson	6
2. Cllr QM Ngobese	
3. Cllr EM Mdluli	
4. Cllr B.S Chambule	
5. Cllr R.N Ngubane	
6. Cllr SB Mdluli	
7. Cllr SG Mdluli	

In the 2023/24 financial year a total of Six (6) meetings were held details of the meetings are as follows:

Date of the Meetings
28 August 2023; 09 November 2023; 28 November 2023; 26 February 2024; 25 March 2024; 10 June 2024

2.2 Administrative Governance

The details of the municipality's macrostructure, which was in place during the year under review, are indicated below. Two positions became vacant during the financial year due to senior managers reaching their retirement age: Technical Services and Planning & Economic Development. The incumbents were, therefore, acting in the acting capacity at the end of the financial year as the recruitment processes were in progress.



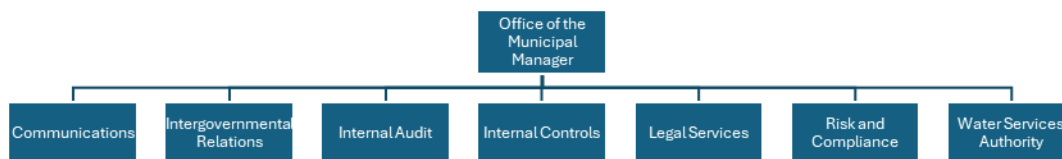
In terms of the administrative governance structures which were in place during 2022/23 financial year, and were functional to manage administrative matters and the details in terms of the functions of the departments are as follows:

Top Management Committee:

- Office of the Municipal Manager;
- Budget and Treasury;
- Community Services;
- Corporate Services;
- Planning and Economic Development;
- Technical Services;

Top Management Committee

During the year under review, the municipality was under the guidance of a robust and effective Top Management Committee. This committee, led by the Accounting Officer and Senior Managers, played a pivotal role in managing and coordinating the financial management and overall administration of the municipality, providing a strong foundation for our operations.



- Promote sound financial management throughout the municipality;
- Be responsible for all income and expenditure, all assets and the discharge of all liabilities;
- Ensure compliance with the Municipal Finance Management Act (MFMA) No. 56 of 2003;
- Prevent fruitless and wasteful expenditure; and
- Disclose all information on debts.
- The Office of the Municipal Manager also managed the following sections:
 - Internal Auditing;
 - Communications; and
 - Risk Management and Compliance
 - Internal controls (new)
 - Legal Services (re-allocated from Corporate Services)
 - Intergovernmental Relations (re-allocated from Community Services)
 - Water Services Authority (re-allocated from Technical Services)

The new sections that have been reallocated to the Office of the MM were due to the need to closely monitor them to ensure full organization performance and compliance management. The municipality is confident that improvements will be significant going forward with the new organizational structure.

In terms of the administrative governance structures which were in place during 2023/24 financial year, and were functional to manage the administrative matters and the details in terms of the functions of the departments are as follows:

- Top Management Committee;
- Office of the Municipal Manager;
- Technical Services;
- Corporate Services;
- Planning and Economic Development; and
- Budget and Treasury;
- Community Services;

Department: Community Services

The Office of the Mayor consisted of the following sections:

- Social Services;
- Health and Wellness;
- Environmental Health; and
- Disaster Management.

Department: Technical Services

- Municipal Infrastructure Implementation;
- Municipal Infrastructure Operations and Maintenance;
- Water Service Authority; and
- Community Development Facilitation;

Department: Planning and Economic Development

- Local Economic Development;
- Geographic Information Systems;
- Municipal Planning;
- Integrated Development Planning and Performance Management System; and
- Environmental Management.

Department: Corporate Services

- Human Resources;
- Administrative Services / Council support;
- Registry Services;
- Fleet Management; and
- Security services for the building
- Information Technology.

Department: Budget and Treasury

- Income and Expenditure,
- Procurement;
- Customer Care and Billing
- Asset Management
- Budgeting and Reporting;
- Financial Reporting

2.3 Corporate Governance

Corporate governance is a vehicle through which value is created within a municipal context. Value creation means realizing benefits while optimizing resources and risks. This value creation takes place within a governance system that is established by the municipal policy. A governance system refers to all the means and mechanisms that enable the municipality's Council and Management team to have a structured and organized process.

2.4 MUNICIPAL OVERSIGHT COMMITTEES

AUDIT COMMITTEE

During the financial year under review, the municipality had a functional Audit and Performance Committee appointed for the period of three years. The committee provides its services to uMzinyathi District Development Agency and had its quarterly meetings during the 2023/2024 financial year which is in line with section 166 (4) (b) of the Municipal Finance Management Act 56 of 2003.

A comprehensive report is provided on Chapter 9 of this report.

The Audit and Performance Committee had six (6) meetings, and the details of the meetings are as follows:

Date of the Meetings
24 August 2023, 28 August 2023, 28 September 2023, 24 January 2024, 23 April 2024 and 12 June 2024.

INTERNAL AUDITORS

The function of the Internal Auditors is to provide assurance to management on issues of Governance, Risk and Control Audit. During the year under review, Internal Audit unit of the municipality had shared services with uMzinyathi District development Agency which was in line with section 165 of the Municipal Finance Management Act 56 of 2003, in executing its internal audit function.

The internal audit Unit oversees the internal audit function of the municipality through provision of independent and objective assurance on the effectiveness of Governance, Risk Management and Internal Control.

In the year 2023/2024, the internal audit unit had three (3) staff members.

INTERNAL AUDIT PLAN IMPLEMENTATION AND PROGRESS MADE IN THE 2023/2024 FINANCIAL YEAR.

The Annual Internal Audit Plan for 2023/2024 financial year was implemented effectively, nevertheless the shortage of resources in the Internal Audit unit. Annual Risk Assessment was conducted internally by the Risk Management Unit.

In addressing the shortage of resources in terms of human capacity, the municipality in respect of the 2024/2025 will advertised for an additional personnel Internal Auditor that has been made in line with the approved organisational structure and the budget for 2024/2025 financial year.

IMPLEMENTATION OF RESOLUTIONS TAKEN BY THE AUDIT COMMITTEE.

Management has tried to implement the implementable Audit and Performance Committee recommendations/resolutions in the 2023/2024 financial year. Reasons for non- implementation were mainly due to instability in Senior Management position(s) and shortage of pecuniary resources. Audit and Performance Committee reports were tabled at Council.

COMPLIANCE OF THE IA UNIT WITH IA CHARTER AND OTHER GUIDING PRESCRIPTS SUCH AS THE KING 4 REPORT AND SECTION 165 OF THE MFMA.

Internal Audit Unit of the municipality was fully in-house in the 2023/2024 financial year and has maintained the highest compliance attitude towards the Approved Internal Audit Charter and King IV Report.

PROGRESS MADE WITH RESOLVING FINDINGS ON THE AG ACTION PLAN WHEN COMPARED TO 2021/2022 FINANCIAL YEAR.

The municipal external audit report regressed from a qualified audit opinion in the 2021/2022 financial year to an adverse audit opinion in the 2022/2023 with thirteen (13) audit qualifying matters from the previous financial year. Five (5) audit paragraphs recurred from the prior audit report of 2021/2022 financial year.

In the 2023/2024 financial year, the municipal management develop an Audit Action Plan in addressing the thirteen paragraphs led to an adverse audit opinion for 2022/2023 financial year. This was in compliance with the Municipal Finance Management Act, No56 of 2003 section 131 to address the issues previously raised.

Out of the fifty-nine (59) audit findings contributed to the thirteen (13) audit paragraphs, forty-three (43) findings have been resolved and sixteen (16) has not been resolved at the reporting date.

OTHER MATTERS OF PUBLIC INTEREST

The Internal Audit unit of the municipality is committed to remain independent of the municipal functions and objective in discharging duties on both assurance and advisory roles. It is also committed to continue bringing a systematic and disciplined approach in evaluating and improving the effectiveness of Risk Management, Governance and Control processes.

RISK MANAGEMENT

Annually the municipality conducts risk assessments as part of embedding risk management processes into the municipal operations. During the year under review, the municipality conducted a Risk Assessment workshop sessions in June 2023 in compiling the operational and ICT risk register for 2023/2024 financial year. The assessments were done in line with the Enterprise Risk Management Framework and policy for the municipality. The municipality has a Council approved risk management process that assist in the identification of risks that may impact the achievement of the strategic objectives that are outlined in the IDP.

The main objective of having a risk register for the municipality is to:

- identify risks and mitigation strategies to reduce the risk to be in an acceptable level
- Facilitate the implementation of the mitigation strategies (action plans) on quarterly basis to mitigate the risks.
- Give assurance to the municipality and its stakeholders that risks are identified and managed effectively and efficiently as per section 62 (1) (c) of the Municipal Finance Management Act.

The top ten (10) risks of the municipality are as follows:

1. Inability to prevent fire
2. Inability to pay creditors within 30 days
3. Non-credible budget and financial reporting (unfunded budget)
4. Failure to continue recover data and systems effectively in the event of disruptions
5. Inability or failure to provide direction on information technology processes
6. Inability to compensate employees in respect of injury on duty and occupational diseases
7. Exposure of the municipality to litigations
8. Inability to maintain municipal infrastructure

9. Inability to deliver municipal services to the community (water, sanitation, etc)

10. Inadequate measures in place on management of inventory.

The municipality has developed an action plan for implementation which serves as a management tool for the risks, and is monitored on a quarterly basis. Furthermore, the municipality have established a functional risk Management committee, to ensure that all risk mitigation strategies are implemented in order to attain the strategic objectives of the municipality. The committee oversee risk management issues of both the municipality and its entity.

Anti – Corruption and Fraud

The municipality have developed and adopted an anti-fraud and corruption strategy. The strategy recognizes basic prevention, detection and response to fraud and corruption initiatives within Umzinyathi District Municipality. Furthermore, it identifies key risks of fraud & corruption that will be addressed as these risks could jeopardize the successful implementation of the various components of the strategy. The strategy is developed in line with and complement a principled ethos and strategic direction as articulated in the Constitution of the Republic of South Africa, Act 108 of 2006 (as amended)

The primary objectives of the strategy as set out below:

- Serves as a conceptual, analytical, planning and review tool;
- Provides a common understanding of what constitutes fraud and corruption that needs to be communicated throughout the Municipal Council;
- Provide guidelines in preventing, detecting, responding and reporting fraudulent, corrupt & irregular activities within Umzinyathi District Municipality;
- and improving the ability of Umzinyathi District Municipality to facilitate the reporting and monitoring of incidents of fraud and corruption;
- Create a culture within Umzinyathi District Municipality where all employees and stakeholders continuously behave ethically in their dealings with or on behalf of the Municipality;
- Encourage all employees and stakeholders to strive towards the prevention, detection and responding to fraud & corruption impacting or having the potential to impact on the municipality and its activities;

- Encourage all employees and stakeholders to report suspicions of fraudulent, corrupt & irregular activities within Umzinyathi District Municipality without fear of reprisals or recriminations;
- Presents the key elements required for effective prevention of fraud and corruption and represent the approach of Umzinyathi District Municipality to managing risk of fraud and corruption; and
- Provide a focus point for the apportionment of power, accountability and authority.

SUPPLY CHAIN MANAGEMENT

The municipality developed the Supply Chain Management Policy and Procedures in terms of section 111 of the Local Government Municipal Finance Management Act (No.56 of 2003). The implementation of the policy applied when the municipality, procures goods or services; disposes goods no longer needed; selects contractors to provide assistance in the provision of municipal services otherwise than in circumstances where Chapter 8 of the Municipal Systems Act applies; or selects external mechanisms referred to in section 80 (1) (b) of the Municipal Systems Act for the provision of municipal services in circumstances contemplated in section 83 of that Act. The implementation of the policy has been under effective implementation during the year under review. **However, measures have been put in place in order to ensure that the implementation of the policy is indeed effective. In order to mitigate the risks within the SCM unit these are the measures that have been put in place during the 2023/24 Financial Year:**

- *Bids committee training was provided by provincial treasury and purpose of each committee was explained to assist members understand their roles in their respective committee.*
- *The Supply chain management policy was amended in line with Government gazette No: 49863, in which Written or verbal quotations definition has been deleted and states that formal written price quotations start from R2 000 - up to R200 000 Vat included.*
- *Bid Committees have designated certain days as meeting to finalise any outstanding bids to finalise the procurement process and promote service delivery.*
- *A checklist detailing the procedures and required documents was amended – this is to ensure that all procedures stipulated in the policy must be followed and all necessary documentation should be attached*
- *Deviations or Reg 36 appointments are accompanied by a memo authorised by the Head of Department, stating clearly the reasons for deviating from the SCM procedures.*

- Written correspondence was also sent out advising against uMzinyathi District Municipality's employees from authorising works to be done without following the necessary procedures, this is to avoid any unauthorised and irregular expenditures.
- For every work done or goods received the SCM official is required to sign the goods received note, furthermore the immediate employee is also required to sign the invoice before the HOD approves it to proceed for payment
- User departments are encouraged to spend according to the approved procurement plan

BY-LAWS

During 2022/23 the bi-laws were drafted, submitted to Council and were approved. During 2023/24 financial year, the water services bi-laws were published on gazette 2582, dated 17 August 2023.

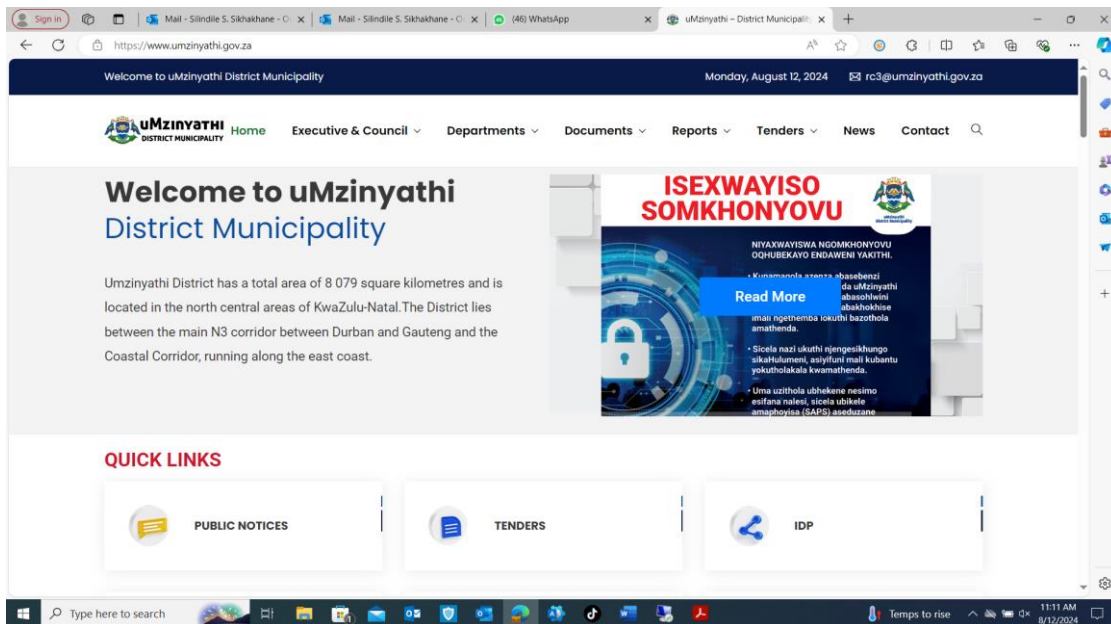
ICT GOVERNANCE

Municipal Website

The municipality has a website which has been operational for several years as required in terms of Section 21 (b) of the Municipal Systems Act (No 32 of 2000). During the year under review, the municipal website consisted of public documents as required in terms of the Municipal Systems Act (No 32 of 2000) and Municipal Finance Management Act (No 56 of 2003) e.g. IDP, Budget, SDBIP, Policies, Annual Report, and Spatial Development Framework etc. (Upgrades and link).

Website link below:

[uMzinyathi – District Municipality](#)



Steering Committee functionality

The committee is in place and sits quarterly on the ICT Steering Committee. ICT Steering Committee governs the ICT function.

The committee sits quarterly, the meeting dates were scheduled as follows:

26 September 2023

20 November 2023

27 March 2024

18 JUNE 2024

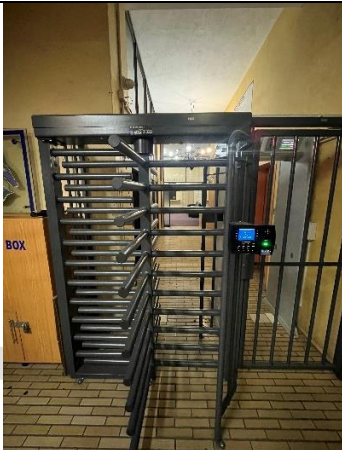



ICT Steering committee terms of reference

ICT awareness programs

ICT awareness programs are carried out quarterly, where IT policies such as information security policy and password management policy are shared and discussed with the IT users. This program minimizes user files being at risk and protects municipal IT systems. They ensure compliance in the organization as well.

Implementation of projects listed in the procurement plan 2023/24

Council Chamber Recording System	The council chamber AV system was taken for maintenance and will see a complete revamp in the 2024/25 Financial year.	Sli Mthethwa	Completed/Achieved
Web Hosting for 3 years	The HR application link and revenue(customer care self-service) to be added as links on the website in the 2024/2025 financial year.	Sli Mthethwa	Achieved
Biometric Gate Installation	Biometric gate was re-activated and is connected to the leave and payroll system		Achieved
Office 365	We have procured office 365 for all the municipal users which was migration from exchange		Achieved
Disaster Recovery Plan	We were able to establish the test environment and backup which is a cloud server, the backups are tested monthly which clears the	 Backup Report June 2024.pdf	Achieved

	finding that AG previously raised that “No backup testing environment in place”		
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ICT Activities

1. New service provider was appointed on the 1st of May 2024 called eThemba Computers and Consulting CC to assist with the implementations and support of the following:
 - a. IT Support
 - b. PC and Printer Infrastructure
 - c. Networks (LAN and WAN Equipment)
 - d. IT Infrastructure Management
 - e. IT Audit
2. iFix Business Solutions was appointed on the 1st of April 2021 to assist with the implementations and support of the following projects:
 - a. Cloud Environment
 - b. Antivirus
 - c. Active Directory
 - d. On-site server revamp

The contract expires on the 30th of June 2025

3. Website is still maintained by **Toki Technologies**

IT Strategies and Policies that were reviewed in 2023/24 Financial Year

1. IT Governance

IT Governance Framework

IT Governance Charter

IT Strategy/Master Systems Plan

IT Risk Management Policy

Project Management Policy

Return on investment Policy

2. Security Management

IT Security Policy

Cloud Policy

Patch Management Policy

Antivirus Management Policy

Firewall Policy

3. User Access Management

ICT User Access Management Policy and Standard Operating Procedure

4. IT Service Continuity

IT Business Continuity Plan

Disaster Recovery Plan

Backup and Retention Policy

5. Program Change Management

Change Management Policy/Procedure

IT Service Management

Helpdesk Policy

Organisational Policies

The municipality has prepared policies which will enable the municipality to perform its powers and functions effectively; the policies which are in place are as follows as per the responsible implementing departments, the policies have been reviewed and approved by Council, to ensure that they are relevant and practical in terms of implementation:

Table 17: List of Policies Approved by Council 2023/24 – 23 May 2024

No	Policy Name	Responsible Department
1.√	Credit Control and Debit Collection Policy	Budget and Treasury Office
2.√	Budget Policy	Budget and Treasury Office
3.√	Indigent Policy	Budget and Treasury Office

No	Policy Name	Responsible Department
4.√	Asset Management Policy	Budget and Treasury Office
5.√	Customer Care and Billing Management Policy	Budget and Treasury Office
6.√	Virement Policy	Budget and Treasury Office
7.√	Contract Management Policy	Budget and Treasury office
8.√	Supply Chain Management Policy	Budget and Treasury office
9.√	Banking and Investment Policy	Budget and Treasury office
10.√	Tariff Policy	Budget and Treasury office
11.√	Cash Management and Payment of Creditors Policy	Budget and Treasury office
12.√	Debt impairment and write-off Policy	Budget and Treasury office
13.√	Remuneration Policy	Budget and Treasury office
14.√	Inventory Management Policy	Budget and Treasury office
15.√	Cost Containment Policy	Budget and Treasury office
16.√	Records Management Policy	Corporate Services
17.√	Fleet Management Policy	Corporate Services
18.√	IT Governance Framework	Corporate Services
19.√	IT Governance Charter	Corporate Services
20.√	IT Strategy/Master Systems Plan	Corporate Services
19.√	IT Risk Management Policy	Corporate Services
20.√	Return on Investment Policy	Corporate Services
21.√	IT Security Policy	Corporate Services
22.√	Cloud Policy	Corporate Services
23.√	Patch Management Policy	Corporate Services
24.√	Antivirus Management Policy	Corporate Services
25.√	Firewall Policy	Corporate Services
26.√	ICT User Access Management Policy and Standard Operating Procedure	Corporate Services

No	Policy Name	Responsible Department
27.√	Business Continuity Plan	Corporate Services
28.√	Disaster Recovery Plan	Corporate Services
29.√	Backup and Retention Policy	Corporate Services
30.√	Architectural Plan	Corporate Services
31.√	Change Management Policy/Procedure	Corporate Services
32.√	Helpdesk Policy	Corporate Services
33.√	Relocation Policy	Corporate Services
34.√	Funeral Attendance Policy	Corporate Services
35.√	Retention Policy	Corporate Services
36.√	Occupational Health & Safety Policy	Corporate Services
37.√	Leave Policy	Corporate Services
38.√	Subsistence and Travelling Policy	Corporate Services
39.√	Placement Policy	Corporate Services
40.√	Incapacity due to Poor Performance ill Health and misconduct Policy	Corporate Services
41.√	Overtime Policy	Corporate Services
42.√	Recruitment and Section Policy	Corporate Services
43.√	Skills Development Policy	Corporate Services
44.√	Retention Policy	Corporate Services
45.√	Sexual Harassment Policy	Corporate Services
46.√	Induction Policy	Corporate Services
47.√	Employment Practice Policy	Corporate Services
48.√	Relocation Policy	Corporate Services
49.√	Succession Plan Policy	Corporate Services
50.√	Housing Policy	Corporate Services
51.√	Car Allowance Policy	Corporate Services

No	Policy Name	Responsible Department
52.√	IPMS Policy	Corporate Services
53.√	Punctuality and Attendance Policy	Corporate Services
54.√	Bursary Policy	Corporate Services
55.√	Car Allowance	Corporate Services
56.	Employee Assistance Program Policy	Corporate Services
57.	Clothing Allowance Policy	Corporate Services
58.√	Consequence Management Policy	Corporate Services
59. √	Close Protection Policy	Corporate Services
60.√	Decontamination Policy	Corporate Services
61.√	Promotional Policy	Corporate Services
62.√	Standard Operating Procedure	Corporate Services
63.√	Employment Practice Policy	Corporate Services
64.√	Delegation Framework	MM's Office
65.√	Performance Management System	Planning & Economic Development

COMPONENT B: INTERGOVERNMENTAL RELATIONS

2.1 Inter-governmental Relations

The Intergovernmental Relations Framework Act No 13 of 2005, stipulates that there must be a district Intergovernmental forum to promote and facilitate intergovernmental relations between the district and local municipalities within the district.

In the 2023/24 financial year the composition of the Intergovernmental Structures was as follows:

DISTRICT INTERGOVERNMENTAL FORUMS		
NAME	DESIGNATION	MUNICIPALITY
ALD Cllr PMS Ngubane	Mayor (Chairperson)	Umzinyathi DM
Cllr TH Mchunu	Deputy Mayor	Umzinyathi DM
Cllr AS Ndlovu	Mayor	Endumeni LM

Cllr FJ Sikhakhane	Mayor	Msinga LM
Cllr NP Mbatha	Deputy Mayor	Msinga LM
Cllr IL Shabalala	Mayor	Nquthu LM
Cllr Ngobese	Deputy Mayor	Nquthu LM
Cllr PG Mavundla	Mayor	Umvoti LM
SPEAKERS FORUM		
NAME	DESIGATION	MUNICIPALITY
Cllr TL Kunene	Speaker (Chairperson)	Umzinyathi DM
Cllr AN Nsibande	Speaker	Endumeni LM
Cllr NM Buthelezi	Speaker	Nquthu LM
Cllr SG Masimula	Speaker	Msinga LM
Cllr M Masondo	Speaker	Umvoti LM
MUNICIPAL MANAGERS FORUM		
Mrs NT Mkhwanazi	Municipal Manager	Umzinyathi DM
Mr. S Ntombela	Municipal Manager	Endumeni LM
Mr S Sokhela	Municipal Manager	Msinga LM
Ms NP Ndaba	Municipal Manager	Umvoti LM
Mr M Jiyane	Municipal Manager	Nquthu LM
DISTRICT INFRASTRUCTURE FORUM		
Mr. NFT Buthelezi	Senior Manager Technical Services	Umzinyathi DM
Mr. MN Nkala	Director Technical Services	Nquthu LM
Mr. S Mnguni	Director Technical Services	Msinga LM
Mr. N Qwabe	Director Technical Services	Umvoti LM
Mr. M Buthelezi	Director Technical Services	Endumeni LM
DISTRICT AREA FINANCIAL FORUM		
Mr. SS Mbuyazi	CFO	Umzinyathi DM
Mr. B Bhengu	CFO	Nquthu LM
Mr. F Mvelase	CFO	Msinga LM
Mrs. CB Mkhize	CFO	Endumeni LM
Mr. Martin Swanlow	CFO	Umvoti LM
DISTRICT CORPORATE SERVICES		
Mrs. K Shabalala	Senior Manager Corporate	Nquthu LM

Ms. Thembeke Nkala Mr. M Maphanga Mr. MV Ntanz Mr. M Ndim	Services Snr Manager Corporate Services Snr Manager Corporate Services Snr Manager Corporate Services (Chairperson) Snr Manager Corporate Services	Msinga LM Umvoti LM Umzinyathi DM Endumeni LM
District Communicators Forum		
Mr. NC Cebekhulu Mr. PG Mabisa Ms. Thobeka Mchunu Ms. S Ngubane Ms. S Shoba Mrs. thandeka Ngobese Mr. T Zulu	Acting Manager Communication (chairperson) Communications Manager Communications Manager Communications Manager Communications Manager Media Liaison Officer	Umzinyathi DM Endumeni LM Msinga LM Umvoti LM Nquthu LM uMzinyathi DM GCIS MEDIA Hospital PROs
DISTRICT DISASTER ADVISORY FORUM		
Mr. IW Mngomezulu Mr. Vilakazi Mr. M Zulu Mr. B Zulu	Manager Disaster Disaster Officer Disaster Officer Disaster Officer	Umzinyathi DM Umvoti LM Nquthu LM Endumeni LM Msinga LM
PLANNING AND ECONOMIC DEVELOPMENT		
Mr. E Bonga Mr. Np Ndaba Mrs. Hlubi Mrs. Mohau Nhlebela Mr. BM Hlatshwayo	Chairperson Acting Director PED Director PED Director PED Director PED	Umzinyathi DM Umvoti LM Msinga LM Nquthu LM Endumeni LM

During 2023/24 financial year, the municipality had in place the following Intergovernmental Relations structures:

Table 18:IGR Meetings

Intergovernmental Relations Forum	Objective of the Function	Date of the Meetings
Umzinyathi District	The objective of the forum is to promote and	The structure was

Intergovernmental Relations Forum	Objective of the Function	Date of the Meetings
Coordinating Forum /Political DDM Hub	facilitate intergovernmental relations and cooperative government between the district and local municipalities, the forum meets on quarterly basis and is not functional.	reconfigured into Political Hub as per the District Development Model mandate, Political DDM meeting were convened as per below: <ul style="list-style-type: none"> • 29 Sept 2023 • 01 Dec 2023 • 26 March 2024 • No meeting in Q4
Municipal Managers Forum & Technical DDM Hub	The Municipal Managers Forum serves as a technical support to the District Coordinating Forum and implements their resolutions. The members of the Technical Support structure are the Municipal Managers of the district family of municipalities, and/or officials designated by them, and it also meets on quarterly basis and is functional.	The MMs Forum meeting was reconfigured into a technical hub meeting as per DDM mandate, Meeting were convened as per below: <ul style="list-style-type: none"> • 22 Sept 2023 • 15 Nov 2023 • 15 March 2024 • 09 May 2024
Speakers Forum	The forum has been established, and it also meets on quarterly basis and is functional.	Speakers' forum was reconfigured into a Political Hub as per District Development Model, Meeting were convened as per below: <ul style="list-style-type: none"> • 29 Sept 2023 • 17 Nov 2023 • 01 Dec 2023

Intergovernmental Relations Forum	Objective of the Function	Date of the Meetings
		<ul style="list-style-type: none"> • 26 March 2024
Corporate Services Forum /GSCID Cluster	The purpose of the forum is to share information on Administrative, Communications, Human Resource and Security issues, and also to provide advice to the Municipal Managers Forum on such matters.	<p>The structure was reconfigured into DDM Clusters called GSCID, meetings were convened as per below:</p> <ul style="list-style-type: none"> • 21 August 2023 • 26 Nov 2023 • 06 March 2024 • 25 April 2024
Planning and Development Forum	The purpose of the forum is to co-ordinate planning and development within uMzinyathi District by ensuring improved and continued communication amongst the various planning sectors, and also to ensure that planning and development within the District is undertaken in a holistic way and that it takes place within the framework of all Municipalities' Integrated Development Plans,	<p>This structure was reconfigured into DDM cluster together with CFOs, Corporate Services Forum and meetings were as per below:</p> <ul style="list-style-type: none"> • 21 Aug 2023 • 26 Nov 2023 • 30 Aug 2023 • 04 Dec 2023 • 06 March 2024 • 25 April 2024 • 25 March 2024
IDP – LED Technical Planning Committee	<p>The purpose of the forum is to:</p> <ul style="list-style-type: none"> • Streamlining planning process; • Finding a common district wide development 	<ul style="list-style-type: none"> • 30 Aug 2023 • 04 Dec 2023 • 25 March 2024

Intergovernmental Relations Forum	Objective of the Function	Date of the Meetings
	<p>vision;</p> <ul style="list-style-type: none"> • Consolidation and alignment of programmes and budgets; • Unifying the channeling of both private and public sector investments; • Combating socio-economic ills in a strategic and coordinated manner; and • Put forward a plan of action that will enjoy political buy-in at levels. 	<ul style="list-style-type: none"> • 26 June 2024 • 27 June 2024
Disaster Advisory Forum	The purpose of the forum is to implement, monitor and co-ordinate all disaster management related issues within Umzinyathi District by ensuring improved and continued communication. The forum consists of representatives from the district and local municipalities, SAPS, Traffic, emergency services etc.	<ul style="list-style-type: none"> • 21 Sept 2023 • 06 Nov 2023 • 20 March 2024 • 06 May 2024
District Communicators Forum	<p>The functions of the forum include but are not limited to the following:</p> <ul style="list-style-type: none"> • To coordinate the sharing of information pertaining to all spheres of government; • To coordinate and organize a calendar of events for the district to ensure that these activities are streamlined across the district to avoid duplication and wastage of resources; and • To provide support to local municipalities with regard to development of communication strategies. 	<p>The structure is reconfigured into DDM cluster and has been integrated into GSCID Cluster along with other structures, meeting convened as per below:</p> <ul style="list-style-type: none"> • 13 Sept 2023 • 23 Nov 2023 • 22 March 2024 • 19 June 2024

Intergovernmental Relations Forum	Objective of the Function	Date of the Meetings
Chief Financial Officer Forum /GSCID Cluster	The purpose of the forum is to share information on sound financial management matters and also to provide advice to the Municipal Managers Forum on such matters.	<p>The structure was reconfigured into a DDM Sub technical cluster called GSCID Cluster</p> <ul style="list-style-type: none"> • 21 Aug 2023 • 26 Nov 2023 • 06 March 2024 • 25 April 2024
Infrastructure Forum /ESCID Cluster	The purpose of the forum is to ensure the integration and alignment of Infrastructure projects being implemented within the district.	<p>The structure has been reconfigured into a DDM sub technical cluster, meetings were convened as per below:</p> <ul style="list-style-type: none"> • 21 Aug 2023 • 01 Nov 2023 • 07 March 2024 • 25 April 2024

COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION

2.2 Public Meetings

Since the IDP involves participation of a number of stakeholders, it was crucial for the municipality to adopt an appropriate approach and also put in place appropriate structures to ensure effective participation. The municipality had a number of structures advocating public participation which are as follows:

IDP_LED Technical Committee (IDP Representative Forum)

The IDP Rep forum is a broad-based meeting where all the key role players meet to discuss developmental programmes and projects of the district, and it also serves for alignment and integration of the IDP's. The representatives that attend these meetings include the IDP, LED, and

Planning Personnel of the district and four local municipalities, the sector departments, Service Providers, NGO's etc.

The Planning and Development Forum

The IDP Alignment Committee is a mechanism that is established with the purpose of addressing specific issues of interest that need to be aligned between the district and local municipalities. The Alignment Committee meetings are different from the IDP_LED Technical Committee meetings. The intension is that the alignment meetings focus on specific challenges and opportunities that exist between the district and local municipalities.

Public Engagements

Known as the IDP Roadshows it is a process where communities are being provided an opportunity to discuss developmental issues as required by Chapter 4, Section 16 & 17 of the Municipal Systems Act, which stipulates that municipalities are required to develop a culture of public participation and consult their respective communities on developmental issues.

Additionally, the office of the special projects has an ongoing responsibility to engage the with officers tasked to various local municipalities in ensuring that proper engagement with community, those are public participation officers. Organized ward committees to work together in ensuring that services provided by the district are received in good quality. The municipality is currently analyzing the data that was the feedback received from the survey that was conducted during 2022/23 and continued in 2023/24 financial year. This is done to ensure that the municipality understands the needs of the community at root level and correctly attend to what the community had raised as challenges.

2.3 IDP Alignment

Horizontal Alignment

Alignment of the uMzinyathi IDP with the local municipalities is imperative to ensure that there is a sharing of information – particularly with regards to strategies, objectives, programmes and projects, and it will be undertaken through the Planning and Development Forum which convenes on bi-monthly basis. The frequency of the meetings for the assisted the district family to monitor alignment issues constantly.

Vertical Alignment

Alignment with Sector department and Service providers will also take place as it is essential in order for the district family to have consistence planning and also priorities can be indicated in their project prioritization. This was undertaken through meetings or one-on-one basis. The district convened four (4) IDP_LED Technical Committee meetings (IDP Representative Forums), these meetings serve to discuss integration issues and also to present to Sector Departments the key municipal priorities which require funding for implementation in the next financial year, and also to obtain feedback from Sector Departments also for integration.

3. CHAPTER 3: SERVICE DELIVERY PERFORMANCE

COMPONENT A: BASIC SERVICES

3.1 Water Provision

During the year under review, the target for water provision in terms of households was Two Thousand five hundred and eighty-six (2586), the municipality managed to provide water to Nine hundred and five (905) households. The underperformance was caused by challenges faced listed below;

Muden Regional Water Supply – Mudén Phases 2A,3B,3C-

Reason for Delays -The contract was terminated due to poor performance

Corrective measure - The Contract has been Re-Tendered. Waiting for the SCM Processes

Douglas Water Scheme Phase 4

Reason for Delays -The contract was terminated due to poor performance.

Corrective measure - The Contract has been Re-Tendered. The contract was awarded in November.

Ophathe Water Supply Scheme Phase 3

Reason for Delays -The contractor had poor performance on site and the in the order of steel pipes.

Corrective measure – They were borehole drilled to supply the community with water while waiting for the steel pipes and Mudén Canal Bulk Water Supply.

Ntinini Water Project – AFA (Implementation) 205754

Reason for Delays - Indirect Cost were depleted for the Consultant to Implement the projects.

Corrective measure – A resolution was taken that the projects will be implemented by uMzinyathi Agency.

Ruigtefontein & Kunene Farm Water Supply

Reason for Delays -The contractor had poor performance on site and the in the order of materials, Delay in payments from the client.

Corrective measure – The Client has improved in paying the service providers in time.

Upgrade of Water Supply Infrastructure for Mthembu West Area Phase 2 to 4

Reason for Delays - The underperformance was caused by challenges faced at Sampofu Commissioning due to ESKOM Mini Substation failures, Eskom Cables Theft and vandalism that caused a delay in the completion of Sampofu commissioning project. Sampofu water project is interlinked with all Msinga water scheme.

Corrective measure – The Municipal has employed security company to look after infrastructure under this contract

KwaPharafini/Ngcengeni Water Supply Phase 2A,2B

Reason for Delays - The contractor had poor performance on site and the in the order of materials, Delay in payments from the client.

Corrective measure – The Client has improved in paying the service providers in time.

Upgrade of Nquthu Thelezini Water Supply Scheme

Reason for Delays - The contractor had poor performance on site and issue of pumps being stolen on site. Delay in payments from the client.

Corrective measure – The Client has improved in paying the service providers in time.

Nkubungwini Water Supply 3B

Reason for Delays -The contract was terminated due to poor performance.

Corrective measure - The Contract has been re-tendered.

Eradication Of Msinga Sanitation Backlog

Reason for Delays -The contract was terminated due to poor performance.

Corrective measure - The Contract was re-tendered in May. Waiting for SCM Processes

uMzinyathi Disaster Management Centre

Reason for Delays -The contract was terminated due to poor performance.

Corrective measure - The Contract was re-tendered in May. The Contract was awarded in April 2024.

The below table outlines the water projects that were applicable for the 2023/24 financial year;

Table 19: Water projects

UMZINYATHI DISTRICT MUNICIPALITY: PROJECTS REPORT 2023 TO 2024 FINANCIAL YEAR								
Water Projects 2023-2024								
No.	LM	Ward No.	No. of Households	Project Name	Funding source	Budget 2023-2024	Expenditure 2023-2024	Variance
1.	Umvoti/Msinga	14		Muden Regional Water supply Phase2	MIG	22 840 529.04	1 627 849,04	21 212 680
2.	Msinga	1	473	Douglas Water Scheme Phase 4	MIG	9 883 442.00	616 759,95	9 266 682.05
3.	Umvoti	8	182	Ophathe Water Supply Scheme Phase 3	MIG	12 036 920.00	9 274 658,47	2 762 261.56
4.	Nqutu	3,4,5&10	994	Ntinini Water Project – AFA (Implementation) 205754	MIG	9 540 019.30	12 878 926,14	-3 338 960.84
5.	Nquthu	15		Nquthu Regional Water Supply Scheme	MIG	26 976 334.98	44 568 793,25	-17 592 458.27

6.	Endumeni	1		Ruigtefontein & Kunene Farm Water Supply	MIG	13 890 564.87	7 928 667,08	5 961 897.72
7.	Nquthu	5	287	Nquthu Ward 5 (Ntababomvu, Vuyiza Mayicentela Villages) Water Scheme	MIG	22 300 584.85	11 235 948,65	11 064 636.20
8.	Msinga	4		Upgrade of Water Supply Infrastructure for Mthembu West Area Phase 2 to 4	MIG	29 696 002.14	42 886 805,10	-13 190 803
9.	Msinga	3	350	KwaPharafini/Ngcengeni Water Supply	MIG	33 818 149.54	43 308 698,34	-9 490 548.80
10.	Nquthu	9 & 16	300	Upgrade of Nquthu Thelezini Water Supply Scheme	MIG	8 610 263.32	16 900 291,88	-8 290 028.48
11.	UMvoti			Muden Regional Water Supply Scheme Phase 1	MIG	1 050 200.00	2 818 340,98	-1 768 140.98
12.	Msinga	2		Gunjana Water Supply Phase 3	WSIG	19 144 183.57	19 144 183.57	0
14.	Msinga	8		Nkubungwini Water Supply 3B	WSIG	17 411 300.67	16 702 970.97	708 329.70

15.	Msinga	2		Gunjana Water Supply Phase 4	WSIG	194 311.73	0.00	194 311,73
16.	UMvoti	1 and 4		Umvoti Water Supply	WSIG	00	3 921 503.45	-3 921 503.45
			2586	TOTAL WATER		227 392 806.01	233 814 396.90	-6 421 590.86

3.2 Sanitation Provision

In terms of sanitation, the target for sanitation provision in terms of households was four thousand two hundred and eighteen (4218) and the municipality managed to provide sanitation facilities to one thousand eight hundred (1800) households. New contractor was appointed for Nquthu sanitation and fulfilled the mandate of service delivery to the community; however the project is still under verification. UMsinga sanitation is completed, with Endumeni commencement being earlier than anticipated as the construction began during the year 2022/23 financial year whereas it was planned to commence in 2023/24 financial year

Table 20:Sanitation project

No.	LM	Ward No.	No. of Households	Project Name	Funding source	Budget 2023-2024	Expenditure 2023-2024	Variance
1.	Nquthu	5,6,7 & 8	300	Eradication Of Nquthu Sanitation backlogs	MIG	4 627 496.50	3 109 396,22	3 491 504.88

No.	LM	Ward No.	No. of Households	Project Name	Funding source	Budget 2023-2024	Expenditure 2023-2024	Variance
2.	Msinga	1,2,3,4,5,6,7, 8,9,10,11,12, 13,14,15,16, 17,18,19,20 & 21	1800	Eradication Of Msinga Sanitation Backlog	MIG	10 411 976,32	4 574 175,93	5 837 800.37
3.	Endumeni	1,5,6 & 7	2118	Eradication of Endumeni Sanitation Backlog	WSIG	3 586 778,94	5 956 567,32	-2 369 788.38
			4218	TOTAL SANITATION		13 998 755.26	13 640 139.47	358 615.79

3.3 Other Infrastructure Projects

During 2023/24 financial year, the municipality obtained grant funding through the Municipal Infrastructure Grant for the construction of a modern District Disaster Management Centre. Endumeni Municipality donated land to the district for the construction of an advance District Disaster Management Centre, and the progress in terms of the construction of the center has been stagnant due to slow progress by contractor, however

there was an agreement between the main contractor and the municipality to appoint the sub-contractor who will continue with the construction as the main contractor had challenges.

Other infrastructure projects are as follows:

Table 21: Other Infrastructure projects

No.	LM	Ward No.	No. of Households	Project Name	Funding source	Budget 2023-2024	Expenditure 2023-2024	Variance
1.	Various	N/A	N/A	PMU Support	MIG	9 987 450.00	9 987 450.00	0.00
2.	Endumeni LM	4		uMzinyathi Disaster Management Centre	MIG	2 792 988.71	761 019.40	1 908 647.31
3.	Msinga LM Mvoti LM Nquthu LM	9,16,20,21 5,11 6,7		Accelerated Water Intervention Programme -Hand Pumps Boreholes	COGTA GRANT FUNDING	2 000 000.00	1 999 986.82	13.18
4.	Msinga LM Mvoti LM Nquthu LM	1,8,16 8,13 1,2		Accelerated Water Intervention Programme -Production Boreholes	COGTA GRANT FUNDING	4 500 000.00	4 500 000.00	0.00

No.	LM	Ward No.	No. of Households	Project Name	Funding source	Budget 2023-2024	Expenditure 2023-2024	Variance
TOTAL OTHER PROJECTS						18 396 097.31	17 248 456.22	1 147 641.09

3.4 Expanded Public Works Programme (EPWP)

The EPWP program is one of government's shining light, where job opportunities are being created each and every financial year. uMzinyathi District Municipality is one of the most rural and poor districts in the province, work opportunities are few and far between, our people depend on programs such as EPWP to sustain themselves.

The EPWP program is a twelve-month contract. EPWP office in the district strives to make sure participants are being capacitated with skills that will help them to create job opportunities after the program.

This program has employed more than three hundred participants during the 2023/24 financial year through EPWP grant and currently running ten (10) projects, with a budget of R4 942 000-00 under Integrated Grant (IG). The following projects has been implemented during the financial year:

- Artisan Project
- Grass cutting Project
- Umzinyathi Cleaning Project
- Carpentry Project
- Dairy Farm Project
- Wheelbarrow Project
- Skills Development Project
- Yogurt Project
- Car wash Project
- Sewing Project

Some of the above project had training which assisted participants to gain skills during their employment. Artisan participants were trained in technical department where they work with mechanics in maintaining municipality vehicles. Some were train in fixing blowholes in our communities.

Also, participants in Dairy farm projects were train in doing day to day dairy farm work including feeding animals and how to take care of the farm.

We also trained young women in skills development where they were doing unusual craft work. We also encourage them to sell their craft so that they will be able to put food on the table even after the EPWP project.

Participants are being encouraged to make sure that they use each opportunity that they have been given. Also, the office makes sure that the participant stays only twelve months on the programme so that more people will get opportunities.



EPWP participants training in Carpentry project



EPWP participants training in artisan



Wheelbarrow project

3.5 Regional Landfill Sites

The uMzinyathi district municipality is responsible for the provision of waste disposal facilities for all the locals within the district's jurisdiction. The District Municipality became aware of the necessity to initiate investigations into regional facilities to assist in the provision of waste disposal facilities for local municipalities. Constraints over the availability of suitable land and implications of the cost of transportation of waste were considered and it was decided that two sub-regional landfill sites (North and South) would be a more viable option. DEA provided a budget of approximately R25 Million for the establishment of the South Regional Landfill site.

In a council meeting held on the 20th of August 2015 it was resolved that: The council accept the donation of land from UMvoti Local Municipality to uMzinyathi District Municipality which is LOT 5695, for the development of the regional landfill site.

On the 4th of August 2020 a meeting was held at the uMvoti local Municipality where the Department of Environmental Affairs officially handover the license of the Southern Sub-regional landfill to the uMzinyathi District Municipality. This meeting was attended by the project sponsor Department of Environmental Affairs and two out of the three project reciprocates who are the uMzinyathi District Municipality and UMvoti Local Municipality. The Department of Environmental Affairs indicated that the district would have to assume full responsibility for the facility and any activity that is to take place on it with immediate effect. It was also stressed that the District as the License holder should ensure that compliance matters for the facility are adhered to in order to prevent getting penalized by EDTEA who is the waste management license authority and issuer.

It was noted that both the District Municipality and uMvoti Local Municipality will each be given a copy of the Operational Manual which has been prepared by the contractor and in this regard both the District and Local Municipalities should work collectively around matters concerning this facility. Parallel to the process of handover, the district is currently undergoing supply chain process to appoint a suitable service provider to undertake a section 78 Assessment. This study shall be done as per section 78 of the Municipal Systems Act 32 of 2000(MSA) to conduct an internal assessment of the uMzinyathi District, to assess whether it has the capacity and resources to sustainably maintain and operate the uMzinyathi Landfill Site.

Msinga Municipality as the third reciprocator has through an official letter been formally asked by the District Municipality if they still intend on making use of the facility. Originally the landfill site was intended for the southern boundary of the uMzinyathi district being Msinga Municipality and uMvoti Municipality. A response in this regard is awaited for by the District Municipality.

Msinga Municipality replied that yes, they still intended making use of the facility, hence they were also involved as part of the Section 78 Assessment. A study Which was conducted by Ziphelele Planning and Environmental Consultancy (ZIPEC). With start date of 19 November 2020 and end date of 15 June 2021

Once the commissioned service provider had compiled the assessment, there was Municipal Council meeting, where a presentation of the closeout report was done, setting a precedent of requesting that a joint Exco be held between uMzinyathi District, UMvoti and Msingha Municipalities, in this joint exco a resolution was made that uMzinyathi District Municipality should operate and manage the facility based on the recommendations of the section 78 assessment closeout report.

At this current point uMzinyathi awaits Engineers from the Department of Water & Sanitation to be sent to site where they will then conduct a final cell inspection, which will determine whether or not the district can commence with waste management operations.

Council resolutions have taken place in both Municipal institutions of uMvoti and uMzinyathi in agreement that co-funding should be entered into as a way of procuring the services of a Professional Engineer, as can be seen on document labelled Manco49 (6) Regional landfill site and approval of co-funding the project. Dated 19/10/2022 (uMvoti LM, resolution) and document labelled Item A3 dated 09/12/2022 (uMzinyathi DM, Resolution).

Along with a signed MOU, developed and signed by both institutions, regarding the terms and conditions expected during the co-funding exercise.

As a catalyst to the above documents, a letter was drafted by uMzinyathi DM from the District MM to the uMvoti MM, requesting that the Chief Financial Officers of both Municipalities expediently engage and facilitate the process fund transferring to procure Engineering services as pre-empted by the Notice of Motion to address the issue of the landfill, a motion which had been raised in a Special Council Meeting 09 June 2023,

A council site visitation which took place in uMvoti LM, at both the Landfill and the Council chambers also took place on the 6th of July 2023, where the relevant stakeholders were requested to present on matters regarding project stagnation, so that a way forward could be agreed to.

Currently the District Municipality is considering fast tracking the process of allocating funding to procure the services of a Professional Engineer, as any further delays could lead to penalization by the waste licensing authority.

Subsequent to the above process, engagements between the Municipalities have deteriorated and the process of co-funding has not taken place.

In February 2024, in the uMzinyathi District Municipality Strategic plan session that took place in Underberg, a conditional assessment report read by COGTA gave an indication of the situation at the landfill via the assessment of Civil Engineer who had been tasked to compile a report, and this report was not favourable, hence a decision was taken from that point that council would make a resolution of removing the operations of the landfill from the uMzinyathi District Parent Municipality into the hands of the uMzinyathi District Development Agency.

This is an ongoing process, based on the council resolution, even though there is no formal letter allocating functions and responsibilities between the Municipality and the Development agency, but despite this, much activity has been taking place, such as the resuscitation of the landfill PSC, which plans to revive communication between the relevant stakeholders, and since February one PSC meeting has already been convened, which was on 28 May 2024, and was agreed to take place once a month up until the landfill site issues become resolved.

Parallel to the process of reviving the PSC body, uMvoti LM was discovered to be dumping waste illegal on the landfill even though the landfill has not yet been approved, and this has resulted in EDTEA, issuing uMzinyathi DM an intention to issue a compliance notice, if this activity continues, and the notice specified what should be done in order to get the landfill operational, and these were amongst the activities requested by EDTEA, fully fence the facility, remove the waste and dump it in uMsunduzi and provide a receipt of having dumped it, procure the services of a registered EAP, who would conduct an impact assessment report and submit it to EDTEA, and this does not take into account fixing the damaged lining which had been damaged in the process, which has compounded the financial implications for uMzinyathi as the licence holder.

Whilst uMzinyathi has been trying to resolve the above issues, uMvoti Municipality has continued to dump waste on the landfill and the truck company hired by uMvoti was intercepted and interrogated, leading to them identifying the Officials in uMvoti LM who instructed them to do this activity.

Subsequent to the above, an emergency meeting was held by both uMvoti and uMzinyathi Municipal Managers on the 13 of August 2024, where a way forward was discussed, taking into cognisance that uMvoti LM is no longer able to transport waste to uMsunduzi LM due to financial constraints, which means that waste which is dangerous to both the natural environment and

people is building up, and this is a ticking time bomb, which will have serious legal and financial implications for both Municipalities if not resolved soon.

These were the following resolutions taken from that meeting:

- The process of subdivision will be initiated and paid for by uMvoti Lm, because the land had not been subdivided, and because the land is not subdivided the process of land transfer has not yet taken place, because had the land transfer taken place, the property would be falling under the uMzinyathi DM asset register, which would allow the District Municipality justifying spending money on this property.
- Once the subdivision has taken place, uMzinyathi will initiate and pay for the process of land transfer, and that would subsequently allow the district to take the facility under its asset register and consequently spend money on refurbishing the facility to its required condition.
- Subsequent to the above steps of subdivision and transfer, the process of zoning would also kick in, and this will be done between the uMzinyathi District development agency and the parent Municipality.
- Umvoti had agreed to stop the process of dumping up until the landfill site condition is restored, but in the interim they had been asked to contact uMsinga LM as the nearest municipality for disposal services, as a cheaper alternative than dumping in uMsunduzi, and this request would be done through the MM's forum, hopefully to be facilitated by the District Municipality.
- The period of how long uMvoti would dump in uMsinga would be determined by the duration of the subdivision, transfer and zoning processes, and under favourable conditions, that could take anything between 6 to 9 months, provided there were no further disruptions.

Images of landfill site when it was handed over: in Augst 2021 *images of the engineered cell 1 , office block and leachate pond:*





Most recent images of the landfill site which reflects its neglected and vandalized state. Where the leachate pond is now full and is overflowing into the second pond, the vegetation around cell one has over grown and fence has been stolen, and also the perimeter fence which is missing around most of the site making access control basically impossible as of 2023

These current conditions lead to the site being in contravention of multiple waste permit regulations that would result in the licencing authority issuing the District Municipality with Compliance Notices.



Images of the illegal waste dumped by uMvoti LM in 2024



3.6 Road Asset Management System

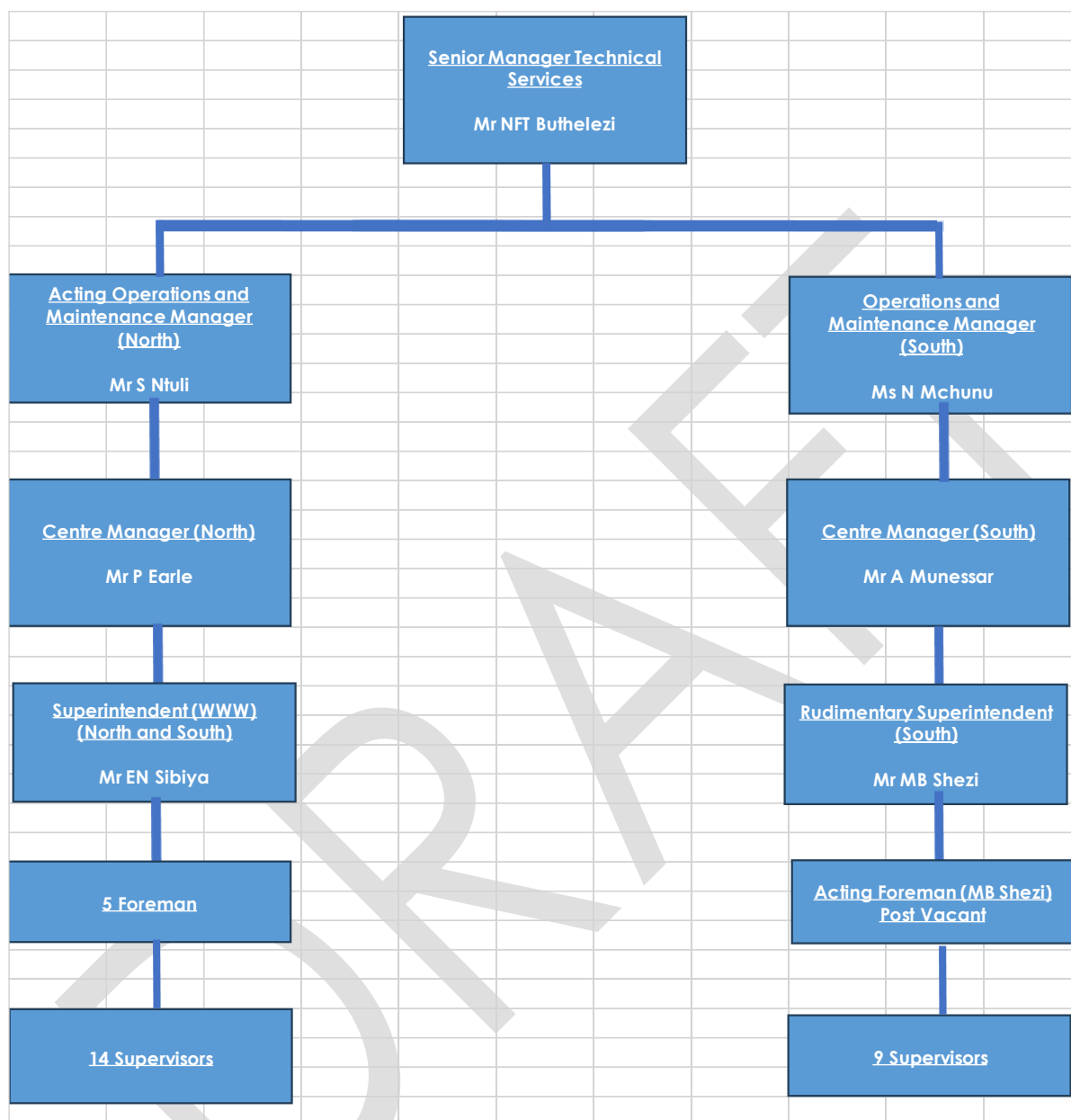
This section will be updated in the second version of the Annual Report.

3.7 Operation and Maintenance

As the Water Service Authority, uMzinyathi District Municipality has the duty to all its customers or potential customers in its area of jurisdiction to progressively ensure efficient, affordable, economical and sustainable access to Water Services (Water Services Act of 1997 Section 11). Operations and Maintenance unit is used as a tool to ensure that this goal is met by means of the following:

- ▶ Responsible for 13 Water Treatment Works and 5 Waste Water Treatment Plants/Works,
- ▶ Production Boreholes Schemes and Stand Alone Schemes,
- ▶ Water Services Networks and related pump station (Water and Sewer),
- ▶ Hand Pump Boreholes (Rudimentary Schemes)
- ▶ Eradicating backlogs for Water and Sanitation.
- ▶ Development of Bulk Water Master Plan and Regional Schemes to ensure sustainable water services delivery.
- ▶ Ensure that all villages of the district have running water

OPERATIONS AND MAINTENANCE STRUCTURE



OVERVIEW ON OPERATIONS AND MAINTENANCE PER LOCAL MUNICIPALITY

Name of Asset	Brief
1. MSINGA LM	<p>Sampofu Water Treatment Works is the main plant supplying the area of Msinga LM with a design capacity of the old plant being 3Ml the capacity of the package plant is 9Ml/d but the plant hasn't been commissioned yet. With all the challenges the plant is currently operating the plant capacity is currently at 3.0Ml/d...But at 100% capacity the plant runs at 3.6M/L. Water supply in Msinga and Pomeroy is insufficient. This will be mitigated upon the completion/commissioning of the package plant.</p>
2. UMVOTI LM	<p>Greytown Water Treatment Works plant has a design capacity of 6Mld but currently operating over capacity and this is a challenge as we are unable to supply the new Umvoti Municipality developments with water and sewer treatment. These areas are reliant on boreholes</p> <p>Human Settlements has since stepped in to assist with the resuscitation of Greytown Bulk but the first phase will be alternative methods which entails of boreholes that are going to give us an additional 1.8ML/day</p> <p>Emakhabeleni Water Treatment Works a Contractor has supplied and installed a new rotating assembly and refurbished pump casing. Supplied a new sonic meter. Remove and supplied and installed new winch however the capacity is not enough to cover all phases (1 to 7)</p> <p>In Kranskop out of the 3 boreholes only 2 are functioning borehole 1 and 4 Service provider has removed generator from borehole 5 due to non-payment.</p> <p>DWS has donated 2 boreholes to Kranskop to assist with the water scarcity challenges.</p>
3. NQUTHU	<p>There is a power supply problem relating to low voltage from the Eskom supply which affects the normal operations of the plant and in turn causes water outages to the communities.</p> <p>The remaining old electrical panels in the high lift pump station needs to be removed.</p> <p>Ongoing pipe failures of the existing rising main line In Vants Drift</p> <p>The main raw water inlet is in the process of being cleaned out and the water supply to the plant has stabilised.</p> <p>Sludge drying beds for this plant is required, currently not part of the upgrade.</p>

	<p>There is a need for a proper telemetry system between the Vant's Drift WTP to the 5 main reservoir in Nqutu.</p> <p>We are experiencing challenges with certain components of the plant that was upgraded. The starter motor of the new standby generator went faulty and we are awaiting the repairs thereof.</p>
4. ENDUMENI	<p>The Endumeni area is currently under water restrictions from 10H00 to 15H00 in the day and from 21H00 to 04H00 at night in order to recover reservoir levels, reservoir levels are also affected by the faulty rapid filters at the Biggarsberg WTP and availability of electricity supply due to the Eskom loadshedding that is affecting the pumping of water from the Biggarsberg WTP to the Glencoe / Marikana reservoirs.</p>

PLANT PRODUCTION FIGURES

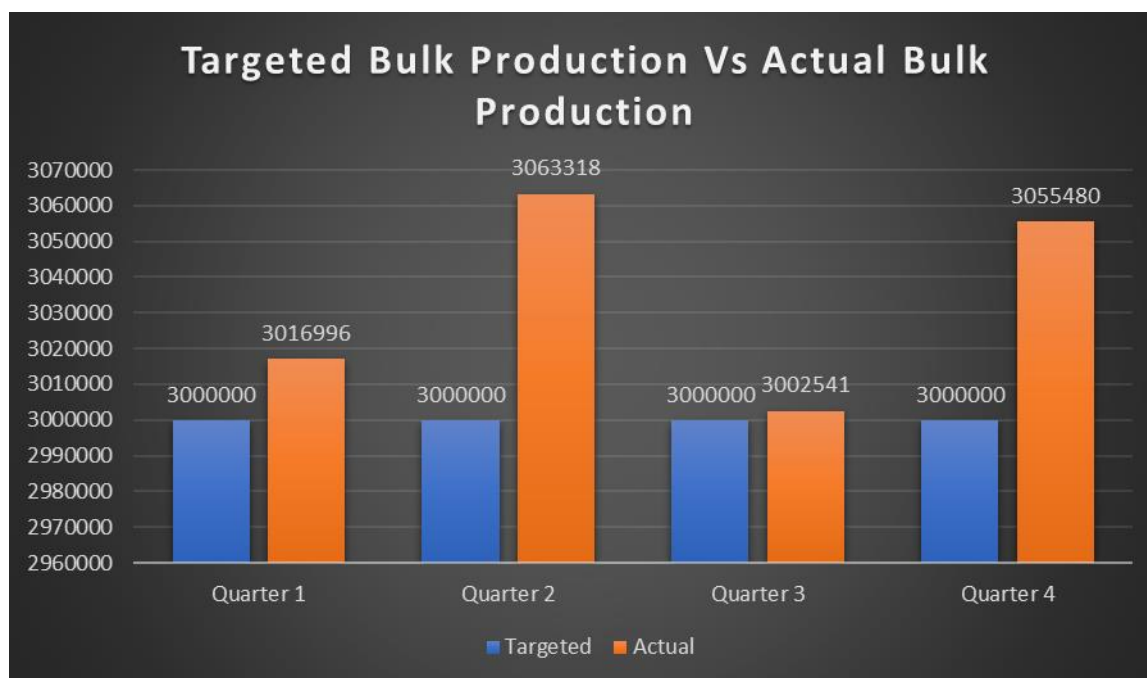
Name of Plant	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	2023/2024	
Monthly Volumes	m³	m³	m³	m³	m³	m³	m³	m³	m³	m³	m³	m³	m³	
Fabeni WTW	1573	997	1390	1076	1007	780	1835	1109	998	577	855	1063	13260	
Keats Drift & Intaka WTW	428	3720	5971	4743	1427	714	0	0	0	0	0	0	17003	We add intaka tank values
Sampofu (Tugela Ferry) WTW	74454	71565	84225	76860	63605	15467	9856	48540	84929	83242	57874	21007	691624	We add the gooseneck values
Sampofu Weir (Pomeroy) WTW	23	34	110	81	150	53	135	99	26	484	0	4	1199	
Makhabeleni WTW Meter	5977	5388	9404	20952	4124	16278	38961	45394	34125	34187	38429	53657	306876	We add Uthungulu pumps
Greytown WTW	138209	143126	125885	159595	137086	153515	148343	106502	130523	145702	156920	153257	1698663	
Muden WTW	71500	81960	73248	77574	83875	93273	80625	57952	82314	101096	98915	88945	991277	We add the gooseneck values
Kranskop WTW	15049	17506	16303	17323	16899	18122	18225	9350	19267	17685	20836	18906	205471	
Isandlwana WTW	8825	10632	11880	14450	11734	12313	10445	9380	14215	12852	13934	15465	146125	
Nondweni WTW	18810	18140	19500	42000	22840	34310	31010	7580	36910	31120	11220	11820	285260	
Nquthu/Vant's Drift WTW	75768	151113	184304	180971	171097	107222	172871	144171	139608	149457	144895	100285	1721762	We add gooseneck values
Qhudeni WTW	3604	4838	6550	7604	578	8211	6744	7775	9114	9333	8617	6992	79960	
Biggarsburg Water Treatment Works	542218	505788	506981	477943	496400	520316	510360	511213	480897	484925	487044	477289	6001374	
Total	956438	1014807	1045751	1081172	1010822	980574	1029410	949065	1032926	1070660	1039539	948690	12159854	
	3016996			3072568			3011401			3058889			12159854	

The municipality produced a combined total of 12 138 335 m³ at the end of 2023/24 the target was 12 000 000m³, there is an over achievement of 138 335m³

Targeted values vs Actual per Quarter

Quarter	Targeted Volume to be produced (m³)	Actual Volume Achieved (m³)
1	3 000 000	3 016 996
2	3 000 000	3 063 318

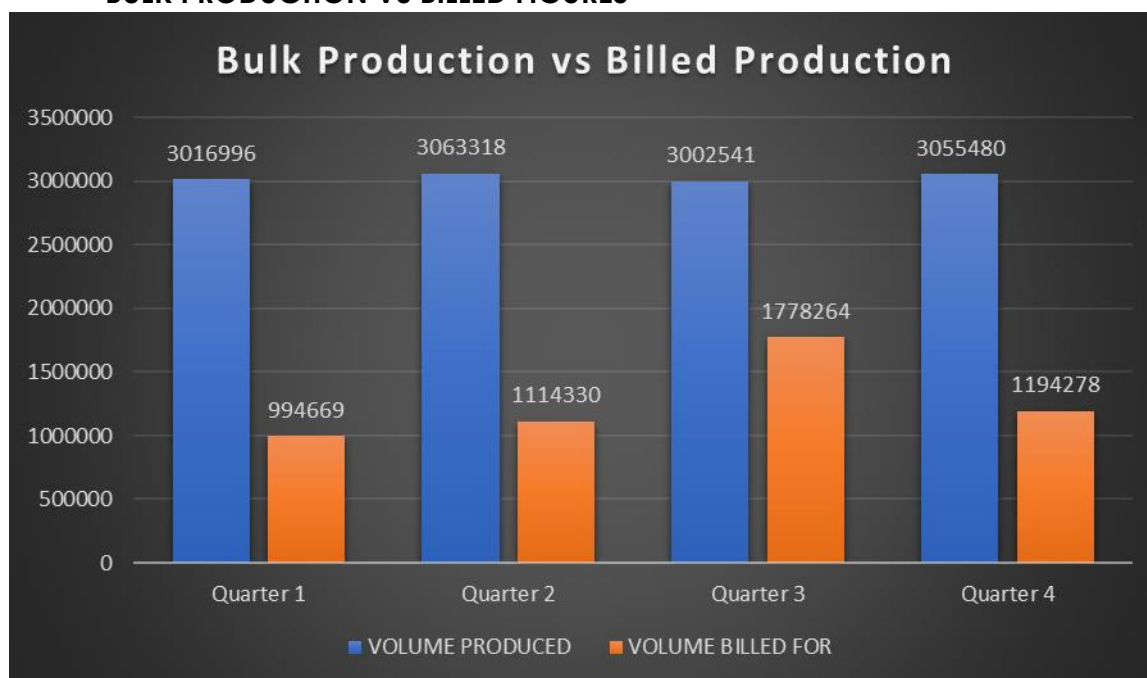
3	3 000 000	3 002 541
4	3 000 000	3 055 480
Total	12 000 000	12 138 335



DATA ON MUNICIPAL WATER LOSSES

Municipality		UMZINYATHI DISTRICT MUNICIPALITY												
Municipal Code		DC24												
Municipality														
Water Supply System		All Systems												
Settlements														
		Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Water Balance Calculations	System input volu	kilmonth	956 438	1 014 807	1 045 751	1 081 172	1 010 822	980 574	1 029 410	949 065	1 032 926	1 070 660	1 039 539	948 690
	Own sources	kilmonth	956 438	1 014 807	1 045 751	1 081 172	1 010 822	980 574	1 029 410	949 065	1 032 926	1 070 660	1 039 539	948 690
	Other sources	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0
	Authorised Consu	kilmonth	351 351	300 079	343 239	369 925	364 657	379 748	456 426	383 986	417 257	598 803	304 016	386 035
	Billed authorised	kilmonth	351 351	300 079	343 239	369 925	364 657	379 748	456 426	383 986	417 257	598 803	304 016	386 035
	Billed metered	kilmonth	351 351	300 079	343 239	369 925	364 657	379 748	456 426	383 986	417 257	598 803	304 016	386 035
	Domestic (and non-	kilmonth	260 937	256 206	272 011	322 356	332 040	294 429	336 487	303 927	268 420	366 254	242 143	257 591
	Non-domestic	kilmonth	90 414	43 873	71 228	159 723	143 071	197 928	119 939	80 059	148 837	232 549	61 873	128 444
	Export volume	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0
	Billed unmetered	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0
	Unbilled authorised	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0
	Unbilled metered	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0
	Unbilled unmetered	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0
	Water Losses	kilmonth	605 087	714 728	702 512	711 247	646 165	600 826	572 984	565 079	615 669	471 857	735 523	562 655
	Commercial / Appa	kilmonth	229 933	271 597	266 955	270 274	245 543	228 314	217 734	214 730	233 954	179 306	279 499	213 809
	Physical / Real los	kilmonth	375 154	443 131	435 557	440 973	400 622	372 512	355 250	350 349	381 715	292 551	456 024	348 846
	UARL	kilmonth	100 489	100 489	100 489	100 489	100 489	100 489	100 489	100 489	100 489	100 489	100 489	100 489
	Potential real loss	kilmonth	274 665	342 643	335 069	340 484	300 133	272 023	254 761	249 860	281 226	192 062	355 535	248 357
	Revenue water	kilmonth	351 351	300 079	343 239	369 925	364 657	379 748	456 426	383 986	417 257	598 803	304 016	386 035
	Non-Revenue wat	kilmonth	605 087	714 728	702 512	711 247	646 165	600 826	572 984	565 079	615 669	471 857	735 523	562 655
	Projected SIV wit	kilmonth	627 913	629 169	630 427	631 688	632 952	634 218	635 486	636 757	638 030	639 307	640 585	641 866
Projected SIV wit	kilmonth	0	0	0	0	0	0	0	0	0	0	0	0	
Source of information														
Comments														
Note : All underlined values have been calculated using trends and / or averages based on previous years.														
		Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Key performance indicators	Indicator as % of system input volume													
	% Revenue water		36.7%	29.6%	32.8%	34.2%	36.1%	38.7%	44.3%	40.5%	40.4%	55.9%	29.2%	40.7%
	% Non-revenue water		63.3%	70.4%	67.2%	65.8%	63.9%	61.3%	55.7%	59.5%	59.6%	44.1%	70.8%	59.3%
	% Water Losses		63.3%	70.4%	67.2%	65.8%	63.9%	61.3%	55.7%	59.5%	59.6%	44.1%	70.8%	59.3%
	System input volume unit consumption													
	Litres / capita / day		57	67	45	48	52	55	49	53	57	53	47	59
	m³ / household / month		9	10	7	7	8	8	7	8	9	8	7	9
	m³ / connection / month		10	12	8	9	9	10	9	9	10	9	8	10
	Authorised Unit Consumption													
	Litres / capita / day		25	26	29	29	28	29	26	26	26	25	23	22
	m³ / household / month		4	4	4	4	4	4	4	4	4	4	4	3
	m³ / connection / month		4	5	5	5	5	5	5	5	5	4	4	4
	Domestic (a two m³ / connection / month)		3	3	3	3	4	3	3	3	3	3	3	3
	Non-domestic (a two m³ / connection / month)		76	99	128	104	93	128	90	95	82	88	77	79
	Water loss indicators													
	Litres / capita / day		33	41	16	20	24	26	22	27	30	28	24	37
	m³ / household / month		5	6	2	3	4	4	3	4	5	4	4	6
	m³ / connection / month		6	7	3	3	4	4	4	5	5	5	4	6
	ARL : Losses (litres / connection / day)		3	3	3	3	3	3	3	3	3	3	3	3
	ARL : Losses (litres / connection / day)		10	12	5	6	7	8	7	8	9	8	7	11
	Infrastructure Leakage Index (ILI)		3.4	4.3	1.7	2.1	2.5	2.7	2.3	2.8	3.2	2.9	2.5	3.8
	CARL : Losses (m³ / km mains / day)		4.4	5.4	2.1	2.6	3.1	3.4	3.0	3.6	4.1	3.8	3.2	4.9
	Monthly % population growth		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	Monthly % water demand growth		-3.13%	16.81%	-32.29%	6.60%	7.11%	5.68%	-10.74%	9.00%	6.97%	-6.57%	-10.94%	25.07%
	% Water demand growth without WDM		0.20%	0.20%	0.20%	0.20%	0.20%	0.20%	0.20%	0.20%	0.20%	0.20%	0.20%	0.20%
	% Water demand growth with WDM													
	5 Year Annualised Population Growth													
	5 Year Annualised Water Growth													
Finances	Production and/or revenue water	R/month	R 0.00	R 0.00	R 0.00	0	0	0	0	0	0	0	0	0
	Production and/or revenue water	R/month	R 0.00	R 0.00	R 0.00	0	0	0	0	0	0	0	0	0
	Surplus / deficit	R/month	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Average supply cost	R/ki	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R
	Average revenue	R/ki	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R
	Supply cost	R/conn/m	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R
	Revenue	R/conn/m	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R
	Revenue	R/conn/m	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R	- R

BULK PRODUCTION VS BILLED FIGURES



WATER LOSS CALCULATION FROM THE WATER BALANCE ABOVE

Water losses calculation															
Months	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total	Average	
Previous year water loss percentages	54,3%	58,1%	59,5%	60,1%	59,4%	60,3%	59,7%	61,5%	62,7%	62,9%	65,1%	63,2%	726,9%	61%	
	57			60			61			64					
Months	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Total	Average	
Current year water loss percentages															
(2021/2022)	44,9%	54,5%	59,9%	51,2%	54,8%	25,4%	55,7%	50,2%	54,4%	52,0%	53,6%	58,6%	615,4%	51%	
	53			44			53			55					
Months	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Total	Average	
Current year water loss percentages															
(2022/2023)	51,5%	57,9%	36,3%	41,4%	45,7%	56,8%	46,6%	44,8%	52,4%	53,5%	50,7%	62,5%	600,2%	50%	1%
	49			48			48			56					
Months	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Total	Average	
Current year water loss percentages															
(2023/2024)	63,3%	70,4%	67,2%	65,8%	63,9%	61,3%	55,7%	59,5%	59,6%	44,1%	70,8%	59,3%	740,8%	62%	-12%
	67			64			58			58					

- The desired reduction in Non-Revenue Water is targeted at 1% reduction per year however in the previous financial year 2022/23 our water losses were at 50% and our targeted NRW

per our WCWDM Strategy is 38% by 2030. In the previous financial year, we were at 50% in water losses and in the current financial year we are at 62% which is - 12% regression. Largely due to the low rates in billing and physical losses.

WATER AND CHEMICAL STOCK TAKING

The purpose of this report is to provide Water and Chemical Stock Balances to aid with the preparation of the Annual Financial Statements. Umzinyathi District Municipality (UDM) is required to disclose water and chemical stock at the end of every quarter and at the end of every financial year.

The stock of water in UDM's Reservoirs is based on the volume of treated water available in the command reservoirs, the service reservoirs and the network pipeline including bulk network, rising mains, and reticulation network.

The stock of chemical in UDM's treatment works is based on available volumes of chemical in storage containers and in the day tank at the treatment works.

METHODOLOGY FOR WATER LEVEL STOCK TAKING

All reservoirs are measured using the percentage of water that is available at each of the command and service reservoirs against the design capacity of the reservoirs **(See Annexure D)** and pipe line storage capacities based on the fixed asset register. The total pipeline volume is extracted from the Water Balance Spreadsheet and the Asset Register.

Description	Total Network Length (km)	Reservoir Volumes at 100% capacity (ML)	Total Water Stock as at 30 Apr 2024 (ML)	Total Water Stock as at 31 May 2024 (ML)	Total Water Stock as at 30 Jun 2024 (ML)
Bulk and Network Pipelines	2589		7.64	7.64	7.64
Storage Facilities		65,57	33.862	27.8245	24.8181
STOCK totals			41.502	35.4645	32.4581

VOLUME OF WATER AVAILABLE AS AT THE END OF PREVIOUS FY						
Financial Year	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024
Volume available (ML)	34.67	36.29	22.17	23.05	25.71	32,46

NB: Closing stock as at the end of June 2024 is 32.46 ML
(See Annexure D)

METHODOLOGY FOR CHEMICAL STOCK TAKING

Chemical stock balances are measured by physically quantifying chemical stock available in the drums, containers and in the day tank at all the treatment works.

(See Annexure E) for chemical totals

(See Annexure E)

CHEMICAL STOCK AS AT 30 APRIL 2024																									
Name of Plant	Poly 3284	Poly 3456-	Poly 3835	Rheofloc	Rheofloc	Sudfloc	Sudfloc	Sudfloc	Sudfloc	Sudfloc	Wetfloc	Poly	Poly	Poly	Sodium Hypo	Chlorine	HTH	HTH	HTH	HTH	HTH	HTH	DPD	HTH	
	(kg)	2 (kg)	(kg)	5837	5562	475X1	3456-2	3835	3870	3890	7589	3850	(kg)	(kg)	Chlorite	70kg Cylinders	Granular (25kg)	Tablets 2 Kg	Tablets 25 Kg	Floater (2kg)	Floater (1,5kg)	Tablets	Chips (25kg)	Lime	
Greytown WTP	325			5000	3000												200							75	
Kranskop WTP															1000		25								
Muden WTP					930										960										
Emakhabeleni WTP					2500										3125										
Keates Drift WTP					825		1400								1650										
Sampofu Weir (Pomeroy)															25										
Sampofu WTP							4550	3750							2700										
Fabeni WTP																									
Ngubukazi WTP															25										
Vants Drift WTP					0			4050	1800						600			28		75			1550		
Qhudeneni														690	870			3					1400		
Nondweni														870	0					2			1400		
Isandlwana WTP														720	120					1			1400		
Dundee WWTP																	45		0						
Nquthu Sewer Pump Station																									
Nquthu WWTP/Mtshongweni WWTP																	104		0						
Kranskop WWTP																	50								
Greytown WWTP																									
Tugela Ferry WWTP																									
Pomeroy Ponds																	25								
Kwa Sithole															0										
Silutshana Scheme															0										
Terminal															1718										
Craigside																				1					
Avon Road Depot																									
TOTALS	325	0	0		0		5950	7800			0	0	0	2280	12793	0	449	31	0	79		0	5750	0	75

(See Annexure F)

WATER AND SANITATION BACKLOGS

Backlog Percentages per LM

Water Services Backlogs				
LM	HH 2020	Backlogs	% Backlogs (Within LM)	% Backlogs (Within UDM)
Endumeni	22 779	2 929	12.9%	8.1%
Msinga	47 818	13 842	28.9%	38.3%
Nquthu	48 867	11 011	22.5%	30.5%
Umvoti	36 491	8 376	23.0%	23.2%
Grand Total	155 954	36 159	23.2%	100%

Sanitation Services Backlogs				
LM	HH 2020	Backlogs	% Backlogs (Within LM)	% Backlogs (Within UDM)
Endumeni	22 779	2 811	12.3%	47.9%
Msinga	47 818	362	0.8%	6.2%
Nquthu	48 867	831	1.7%	14.2%
Umvoti	36 491	1 869	5.1%	31.8%
Grand Total	155 954	5 875	3.8%	100%

9. OVERVIEW ON CHALLENGES AND RECOMMENDED SOLUTIONS

No.	CHALLENGES	PROPOSED SOLUTION 2
1.	Water Tankers: Shortage of water tankers and remote communities complaining of not getting any access to water tanker deliveries.	A water tanker schedule is being developed and will now be shared with community representatives and leaders.
2.	Staff Overtime: A council resolution was taken to halt all overtime without a contingency plan.	A resolution needs to be reached. A proposal has been drafted and to be presented for council approval.
3.	Materials: We are currently affected by the delay of procuring material for required urgent work in order to guarantee service delivery.	A panel has been developed from which materials and fittings will be sourced from.
4.	Plant and Equipment: The lack of these resource is also impacting on water provision and service delivery on both water and sanitation.	That it will be beneficial for the institution to acquire the required equipment which can be utilized in-house in order to speed up service delivery.
5.	Vehicles break downs and repairs:	

	Repairs to the vehicle is a current challenge due to the lack of an adequate budget which in turn is affecting service delivery.	That the planned services and break downs of vehicle be prioritized as vehicles is part of the tools of the trade.
6.	Tools required for the day-to-day operations: There is an urgent need for resources to obtain the required tools of the trade in order to capacitate and to enable the work force to do more functions inhouse.	To make budget available in order to capacitate and enable the work force in order to improve service delivery.
7.	Back-up generators due to Eskom Load Shedding: There is also a need for generator back up due to the Eskom Load Shedding, which is causing water outages and sewer spillages.	The back-up generators will assist with the core function of water and sanitation to minimize water outages and sewer spillages.
8.	Aging Infrastructure – Networks Ageing of the asbestos cement reticulation networks	There is an urgent need to do an assessment on the ageing networks as to prepare for upgrading of it. Business plans to be submitted to Cogta for special interventions programmes.
9.	Plant assessment for green drop and blue drop assessment:	This process is currently underway Repairs to the different plants and pump stations are required in order to optimize the scoring thereof.
10.	Revenue Collection hindered by “No Go Areas	Engagement of local politicians is imminent.
11.	Fuel Theft	Introduction of internal control measures.

3.8 Free Basic Services

The municipality has a policy in place, which provides for provision of free basic services to the households in terms of water. Indigent households within the district receive 6 kiloliters (6000 liters) of free basic water. The current costs of providing free basic services R 42 463 076 while the budgeted amount for 2023/24 is R 47 667 206.

COMPONENT B: PLANNING AND ECONOMIC DEVELOPMENT

3.9 Spatial Planning

DISTRICT DEVELOPMENT PLAN (DDM)

The District Development Model is fully operational and all clusters were sitting as per scheduled of meetings during the financial year under review. The clusters are configured as follows:

Name of Cluster/Hub	Objective of the Function
Political DDM Hub	The objective of the forum is to promote and facilitate intergovernmental relations and cooperative government between the district and local municipalities, the forum meets on quarterly basis and is functional.
Municipal Managers Forum & Technical DDM Hub	The Municipal Managers Forum serves as a technical support to the District Coordinating Forum and implements their resolutions. The members of the Technical Support structure are the Municipal Managers of the district family of municipalities, and/or officials designated by them, and it also meets on quarterly basis and is functional.
GSCID Cluster	The purpose of the forum is to share information on Administrative, Communications, Human Resource and Security issues, and also to provide advice to the Municipal Managers Forum on such matters.

Name of Cluster/Hub	Objective of the Function
GSCID Cluster	The purpose of the forum is to share information on sound financial management matters and also to provide advice to the Municipal Managers Forum on such matters.
ESCID Cluster	The purpose of the forum is to ensure the integration and alignment of Infrastructure projects being implemented within the district.
Technical DDM Hub	The Municipal Managers Forum serves as a technical support to the District Coordinating Forum and implements their resolutions. The members of the Technical Support structure are the Municipal Managers of the district family of municipalities, and/or officials designated by them, and it also meets on quarterly basis and is functional.

SPATIAL DEVELOPMENT FRAMEWORK (SDF)

Section 26 (e) of the Local Government: Municipal Systems Act, No. 32 of 2000 (MSA) and Chapter 4, Part E of the Spatial Planning and Land Use Management Act (SPLUMA), require a municipality to prepare and adopt an SDF as a component of its Integrated Development Plan (IDP). The main purpose of the SDF is to guide the form and location of future spatial development within a Municipal area. It is a legislative requirement and has a legal status. It supersedes all other spatial plans that guide development at local government level. It provides an analysis of the spatial problems and provides strategies and programs to address the challenges. In summary, the SDF has the following benefits:

The SDF facilitates effective use of scarce land resources. It facilitates decision making with regard to the location of service delivery projects.

- It guides public and private sector investment.
- It strengthens democracy and spatial transformation.
- It promotes intergovernmental coordination on spatial issues.

- It should forecast population growth for the next five years.
- It should be inclusive of future demands for housing needs, future engineering infrastructure capacity requirements and services.
- It serves as a framework for the development of detailed Land Use Management Systems.
- It should make proposals for precinct plans in areas that are developing in an unplanned fashion.

The reviewing of the District's Spatial Development framework is underway, the status quo report was concluded, with the following phase being the Proposal Chapter as per inception report following.

DEVELOPMENT PLANNING SHARED SERVICES (DPSS)

There has not been any funding from CoGTA during the financial year under review. The District however still continue with providing support to local municipalities. This is also done through District Planners Forum meetings that are held quarterly. All spatial planning matters are standing items on the agenda, and therefore get discussed at every meeting. Sector department representatives also come to these meetings to provide additional support to the District as well as local municipalities. The district further provides support through Environmental Management to local municipalities and is in the process of developing a waste management forum which will assist the district to formulate interventions and develop programs that which will better respond to climate change.

3.10 Geographical Information System

The Geographic Information Systems (GIS) unit is wholly responsible for maintaining, sourcing and updating of geo-spatial information for the municipality. To achieve this, the unit implements projects and programs which are executed within each financial year through municipal equitable share or grant funding where it is available.

Key geo-spatial projects included the following:

- Improved field data capturing methods by investing in a high accuracy data capturing devices and cloud technology for sanitation and project monitoring.
- Improved Information Technology (IT) infrastructure by investing in high end server

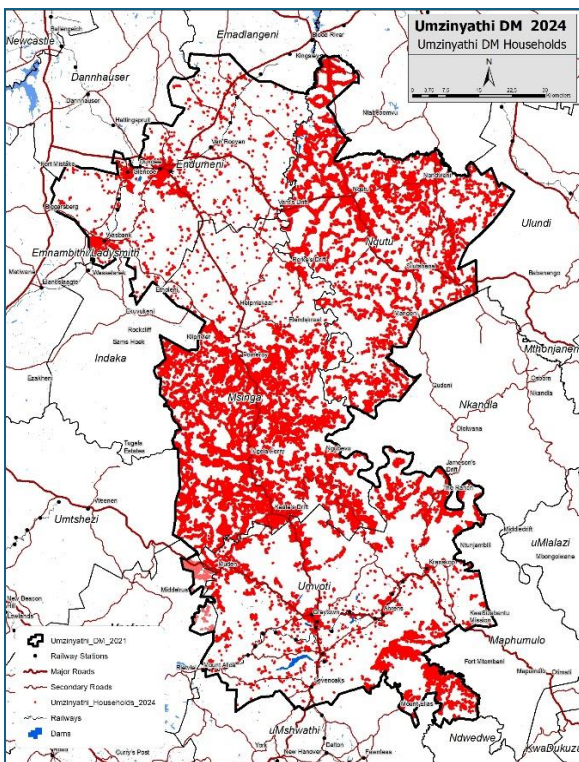
Continued with provision of technical support as part Shared Services to enhance the development of GIS in local municipalities was given to LMs where there is little or no GIS unit.

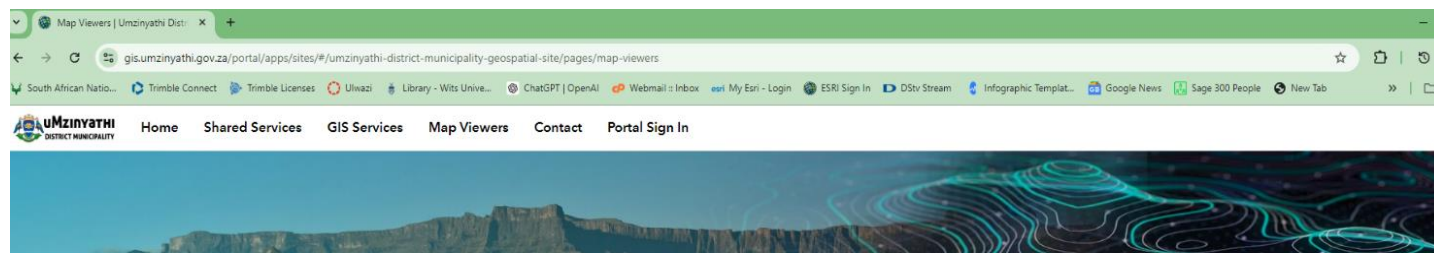
Mapping of Disaster incidents and installed related infrastructure (lightning conductors) that occurred in the district during the financial year as part of disaster management support initiative.

Updated household's database (points) for the entire district (see attached map below) through the use of new digital imagery data source.

Updated water services infrastructure: Water network and assets (See attached map below)

Developed and maintained the new Geo-spatial data portal for the district and local municipal access via ArcGIS online server application. The application is accessible via gis.umzinyathi.gov.za





Map Viewers

View the below Map Viewers below:



uMzinyathi District Municipality Viewer

Web Map displaying location of the uMzinyathi local municipality, including various items within the municipality, such as schools, road networks, railways & much more.

[Explore](#)



Endumeni Local Municipality Viewer

Web Map displaying location of the Endumeni local municipality, including various items within the municipality, such as schools, road networks, railways & much more.

[Explore](#)



Msinga Local Municipality Viewer

Web Map displaying location of the Msinga local municipality, including various items within the municipality, such as schools, road networks, railways & much more.

[Explore](#)

3.11 Environmental Health

The Environmental Health unit main objective is to ensure compliance to the National Health Act: National environmental health norms standards for premises and acceptable monitoring standards for Environmental Health Practitioners. In the implementation of this task the unit implemented the following initiatives during the 2023/24 financial year:

- Sixty-one (64) early childhood development centers (ECDs) were inspected in 2023/2024 financial year.
- Environmental Health Practitioners inspected forty -four (44) building plans for approval.
- One hundred and fifty-one (151) water samples were taken to monitor water quality for domestic purposes.
- Sixty -four (64) food outlets were inspected and thirty (30) Certificates of acceptability issued.

- Four Joint food inspections with other stakeholders were conducted to enforce compliance of food premises with different legislations at Nquthu, Umvoti, Msinga and Endumeni Local municipalities.
- Patients reported for dog bites by health facilities were investigated to prevent rabies infections.
- Three food poisoning cases were investigated and health education was provided to prevent food poisoning from affected families.

This was done to ensure compliance to the National Health Act: National environmental health norms standards for premises and acceptable monitoring standards for Environmental Health Practitioners.

This was done to ensure compliance to the National Health Act: National environmental health norms standards for premises and acceptable monitoring standards for Environmental Health Practitioners.

3.12 Local Economic Development

TOURISM DEVELOPMENT

1.1 SUPPORT OF THE TOURISM INSTITUTIONS

The district municipality, as part of the institutional support and strengthening of the marketing and promotion of Tourism in the district had successfully managed to disburse grants to the two Community Tourism Offices viz Endumeni and Nquthu as well as the Battlefields Route Association with grants to the total of R280 000, with CTOs received R100 000 each and R80 000 in the Battlefields Route Association.

The disbursement of these grants were the results of the proposals submitted by the institutions on detailed activities to market the district in the financial year in question. The closeout reports on grant expenditure are received by the municipality as part of accounting to the grant received.

Such initiative assists great deal in tourism organization to promote tourism, while marketing the destinations in the region. It is however should be noted that the two municipalities (Msinga and

Umvoti) did not benefit from the grant disbursements due to non-submission of the proposals amid challenges in the functionality of their CTOs which the district had intervened in order to resuscitate the structures in the coming financial year.

1.2 PARTICIPATION IN THE TRADE SHOWS AND EXHIBITION

1.2.1 Dundee July 2023

Yearly, the Provincial Department of Sport, Art & Culture (DSAC) coordinates and facilitates the planning and execution of the Dundee July horse racing event which is hosted by Endumeni Local Municipality under uMzinyathi District Municipality at Dundee Racecourse/ Race Track.

uMzinyathi DM is one of the critical stakeholders in the planning and execution of the event hence the DSAC had requested a consultation session with the Accounting Officers of the two institutions to give a detailed presentation of the project, deliverables and expected outcomes.

Brief on the project specifics and event details were as follows:

- The event was celebrating the 18th edition (2005-2023)
- Participants include horse owners, jockeys, fashion designers, performing artists and exhibitors graced the event with presence and active participation.
- 450 horse owners and jockeys attended in the 2023 edition of the Dundee July.
- The participants traveled from 11 districts of KZN and 3 African countries (Lesotho, Namibia and Botswana)
- 30 000 spectators and guests attend the actual event of horse racing.
- Approximately 70 000 feet traffic have been realized by the end of the event.
- Provinces: KZN, Mpumalanga, Eastern Cape and Free State

The LED Unit managed to bring crafters to exhibit in the district Marquee during the Dundee July event, which was a colorful event and all four municipalities.

1.2.2 Africa travel indaba 2024

BACKGROUND

Umzinyathi District Municipality has always been participating in the Africa's Travel Indaba which is an annual event that provides an opportunity for international buyers to see what the country and KwaZulu – Natal have to offer and to network with local trade, giving opportunity to sell South

Africa effectively. This event takes place during the month of May every year at Durban International Convention Centre.

DISTRICT PARTICIPATION AND DELEGATION

This year June 2024, uMzinyathi District Participated in Africa Travel Indaba which was held in Durban for the third time in consecutive years. uMzinyathi had a stand in the Durban Exhibition centre where the district jointly with Development Agency exhibited its products and services. Tourism KZN hosted route associations only under its pavilion not municipalities. District municipality were provided with access the show and the participants representing uMzinyathi District Municipality were the Chairperson of the Portfolio, Cllr TGL Shabalala, Deputy Mayor, Cllr TH Mchunu; Manager Tourism and Tourism Officer of Umzinyathi under the LED & Tourism Unit. The district was jointly manning the stand with Umzinyathi Development Agency officials, Manager Tourism and Communications and the Acting CEO of the Agency joined the exhibition for two days.

KEY ORGANISING PARTNERS

Synergy Events, SAT, Tourism KZN, product owners, Local Municipalities and Umzinyathi District Municipality were key partners behind the preparations for the district participation at the 2024 Africa's Travel Indaba, with the assistance of the Portfolio Committee in the authorization of the district's participation and the product owners for their contribution towards the whole planning process.

ATTENDANCE AND ECONOMIC IMPACTS

Africa's Top Travel trade show, Indaba was attended by approximately 1000 exhibitors from 36 African countries including newcomers Burkina Faso, Guinea and Eritrea, over 1300 buyers and 150 Small Medium Micro Enterprises (SMMEs). Hotels enjoyed about 88% occupancy rates and it outperformed last year's event according to SAT (South African Tourism) survey. This year's show boasted the Tech Talk which gave the exhibitors and delegates an understanding of the latest trends on technology as well as share with them wealth information on how technology influences consumer behaviour and how the tourism industry is adapting to this ever-evolving climate.

EVENT THEME & CONTRIBUTIONS IN NATIONAL PERSPECTIVE

The event was themed "Unlimited Africa" by Minister for Tourism Mr. Fish Mahlalela during his speech at the launch; with specific emphasis on vast array of experiences and product available across the continent.

Moreover, the Africa's Travel Indaba has made over R1.2 billion economic contributions to the national fiscus. This includes a direct contribution to the South African economy of approximately R408.6 million and an additional indirect contribution of R776.4 million. ATI also created or sustained 2 295 jobs and contributed R75 million to national government taxes. More tourists mean more people spending money on accommodation, transport, restaurants and food, entertainment and sightseeing. This not only maintains the estimated 161 000 jobs in the KZN tourism sector, but leads to the expansion of tourism, creating more jobs for local people and opportunities for entrepreneurs to start their own tourism businesses.

OUR MILESTONES

The experiences and exposure of attending Indaba has yielded many benefits to the district. It granted both the municipality and Development Agency an opportunity to:

- Network with other exhibitors
- Establish relationships with municipalities and entities,
- Forge strategic partnerships with tourism industry sector specialists
- Learn best practices and exposure to national and international standards.
- Buyers comprises of various sectors (Private Businesses, Tertiary Institutions, Government Entities, Media Houses, Educators, Route Associations and Hospitality Industry) have shown interest to the Battlefields Commemorations and other events such as Mangosuthu Ultra Marathon, Dundee July, Talana Live and Ghandi Walk, Driftkhana, Umvoti Music Festival, Ncome and Isandlwana Commemoration events.

OUTCOMES

- Emanating from the Travel Indaba engagements the product owners have started to receive more businesses from International Tour Operators who bring tour bus groups to Talana museum, Isandlwana/ Rorke's Drift, Battlefields Country Lodge and Sports Resort and Ncome/Blood River sites.

2. LED (AGRI-PARKS PROGRAMME)

The agriculture is well-established in the Umzinyathi Region as suggested by the Regional economic assessments and that beneficiation in the sector is under-developed hence a continued support and monitoring of Agri-Parks projects with inputs and Mechanization

We are continuously attending to ad-hoc request from Small Scale Farmers with tractor services and market referrals especially in Agrarian

As part of support to the small-scale farmer's programme; the district LED had recruited the three tractor drivers to implement the Agri-Parks programme in order to deliver the project

implementation in the district. Tractor drivers were recruited on the 10 months contract specifically during the planting season.

At least four major projects supported with inputs in the district, with each municipality got one which mainly it was inputs.

Africa Travel Indaba Stand



Planning and Economic Development Portfolio Chairperson: Cllr TGL Shabalala and staff members



From left to right: Deputy Mayor: Cllr TH Mchunu, Manager LED: Mr. KW Buthelezi, PED Portfolio Chairperson :Cllr TGL Shabalala, UDDA CEO: Mr. S Ntombela and MEC of KZN COGTA Rev T Buthelezi .

3.13 Disaster Management

The Disaster Risk Management Act 2002, (Act No.57 of 2002), Section 43 and 50 outlines the establishment and functions of the Centre in order to ensure an integrated and coordinated approach to Disaster Risk Management within the district. uMzinyathi District Municipality Disaster Management Risk Centre was established in August 2003 and is fully functional and operating 24 hours a day, 7 days a week.

The MIG application was presented to the MIG Unit within COGTA during February 2015 and on the 28th February 2015 grant funding to the amount of R33m was approved for the uMzinyathi District Disaster Management Centre. An additional amount of R10m was approved by COGTA. During the month of June 2023 an additional amount of R5 m was approved. The last PSC meeting was held on the 27th June 2023 on the site. The estimated actual expenditure to date is an estimated at R43 000 000.

The investigation report has been completed, on the 26th September 2019 it was tabled to Council for approval and recommendations on the 20th December 2019 but due to lack of information from the quantity surveyor, the report will be tabled again on the next council with the quantity surveyor and investigators present for clarity purposes. A new service provider was appointed to commence with the construction of phase two on the month of October 2023.

uMzinyathi Disaster Centre

DISASTER MANAGEMENT VOLUNTEERS

In terms of section 58(1) of the Disaster Management Act No. 57 of 2002, Chapter 7 says a District Municipality may establish a unit of volunteers to participate in disaster management in the municipality. The uMzinyathi District Municipality currently don't have Volunteers Unit that was established.

DISASTER RISKS REDUCTION

The municipality also undertook one hundred and six (106) public awareness campaigns in various schools and communities around the district, this was to sensitize the learners and public of the precautions during a disaster and important contact numbers in the event where there is a disaster or hazard

Awareness campaign at Siyabonga Secondary in ward 08 on the 21/09/2023 at Msinga



Awareness campaign at Khonunodaka in ward 05 on the 21/09/2023 at uMvoti



Awareness campaign conducted on the 16/02/2024 at Botch Kloof in at Endumeni



Awareness campaign conducted on the 19/03/2024 at Ebusi Combined in ward 1 at Endumeni



A total of one thousand five hundred and forty- three **(1543)** households with six thousand seven hundred and ninety- five **(6795)** people were affected throughout the district during the year 2023/2024 from two hundred and ninety- seven **(297)** incidents. This was due to severe weather in the form of heavy rains, lightning, structural fires and strong winds, etc. The main factor to consider was climate change impact experienced by all local municipalities during the fourth quarter of 2023/2024, where very rough weather conditions accompanied by hailstorm resulted in the loss of lives and caused damage to property.

During the year 2023/2024 twenty- five **(25)** fatalities occurred with fifty- four **(54)** being injured as a result of house fires, drowning and lightning strikes.

SUMMARY STATISTICS OF INCIDENTS

Local Municipalities	Types of Incidents	Number of Incidents	Households Affected	Houses Destroyed		People Affected	Homeless People	Fatalities	Injuries	Missing Persons
				Totally destroyed	Partially Damaged					
SW – Strong Winds, VF – Fires, FL – Floods, HR – Heavy Rains, L –Lightning, HF – House fires, HS – Hailstorm, SC – Structural Collapse, DR - Drowning										
Nquthu	HF	33	470	86	270	1520	04	07	20	00
	SW	08								
	HR	14								
	L	25								
Total		80	470	86	270	1520	04	07	20	00
Endumeni	SW	01	222	31	232	988	04	14	14	00
	HR	02								
	HF	35								
	HS	01								
	FL	01								
	D	01								

Local Municipalities	Types of Incidents	Number of Incidents	Households Affected	Houses Destroyed		People Affected	Homeless People	Fatalities	Injuries	Missing Persons
				Totally destroyed	Partially Damaged					
	L	04								
Total		45	222	31	232	988	04	14	14	00
UMsinga	HF	50	423	113	251	1749	72	04	17	00
	SW	18								
	L	10								
	HR	23								
	FL	01								
Total		102	423	113	251	1749	72	04	17	00
Umvoti	HF	37	428	62	585	2538	20	03	03	00
	SW	09								
	HR	15								
	HS	08								
	L	01								
Total		70	428	62	585	2538	20	03	03	00
Overall Totals	HF	155	1543	292	1338	6795	100	25	54	00
	SW	36								
	HR	54								
	FL	02								
	L	40								
	D	01								
	HS	09								
Total		297	1543	292	1338	6795	100	25	54	00

The below pictures illustrate the servirity of the damage caused by the diaaster that affected our citizens greatly:



Structural fire on the 23rd July 2023 at Peaceville in ward 06 at Endumeni



Strong wind on the 25th August 2023 at Lutheran Church in ward 07 at Msinga



Strong wind at Mbulwane in ward 1 on the 3rd June at uMvoti



Structural fire on the 11/09/ 2023 at Ophathe in ward 08 at uMvoti

SUMMARY OF ASSISTANCE PROVIDED

LM	Blankets	Salvage Sheets	Plastic Sheets	Mattresses	Box-B	Tent	Food Parcels	Building Material
UMVOTI	44	00	21	80	04	05	00	00
MSINGA	82	00	37	17	16	00	13	26
NQUTHU	288	20	150	133	00	00	06	00
ENDUMENI	182	14	90	36	32	00	25	00
TOTAL	596	34	298	266	52	05	44	26

CLIMATE CHANGE INITIATIVES

uMzinyathi District Municipality together with The South African Department of Forestry Fisheries and the Environment (DFFE) in partnership with the Government of Flanders has developed the "Department of Forestry, Fisheries and the Environment Adaptive Capacity Facility" (DFFE-ACF or ACF). The key challenge the ACF aims to address is the lack of effective climate change implementation at a local level in South Africa.

The Facility is intended to benefit those citizens and communities of South Africa that are most vulnerable to climate change impacts because of their exposure to various impacts and their lack of capacity to adapt to these impacts. These vulnerable groups are most reliant on effective institutional adaptation measures that can reduce their exposure to the impacts of climate change and increase their adaptive capacity to respond to climate change more effectively.

The co-creation workshop was held at Siqalo resort in Msinga Local Municipality. A range of stakeholders were present in both the workshops such as representatives from DFFE National and Local office, KwaZulu-Natal Department of Economic Development, Tourism and Environmental Affairs, Office of the Mayor, uMzinyathi District Municipality, Endumeni Local Municipality, Msinga Local Municipality, Mvoti Local Municipality, Nquthu Local Municipality and local community ward leaders from each of the local municipalities. uMzinyathi District Municipality is hoping to be a recipient of this grant as its Climate Change Mitigation strategy.

FIRE SERVICES

During the financial year (July 2023 to June 2024) the Fire Departments within uMzinyathi responded to seven hundred and fifty (750) incidents by various fire stations; three hundred and thirty-eight (338) building fires, fifty-five (55) motor vehicle incidents (mva's), three hundred and twenty-five (325) grass fires, seven (7) commercial fires, ten (10) transport fires, nine (09) drowning incident and six (6) electric fires.

There were one hundred and thirty-two (132) injuries and twenty-six (26) fatalities noted through motor vehicle incident and there were two (02) injuries and four (04) fatalities noted through fire incident throughout the district.

Structural fire on the 15/08/2023 at Matimatolo in ward 2 at uMvoti



Structural fire on the 25th August 2023 at Esibongile in ward 11 at Nquthu



3.14 Occupational Health and Safety (OHS)

The main function of OHS is to promote and protect employees' health, improve working conditions in the working environment and maintain the health of the Human Resources component of the municipality.

During the year under review, the OHS section implemented the following OHS trainings:

	TYPE OF TRAINING	DATE
1.	Injury on duty at Makhabeleni Water Services	05/07/2023
2.	Injury on duty at Nondweni Water Services	16/08/2023

	TYPE OF TRAINING	DATE
3.	Intoxication at work, at Makhabeleni Water Services	05/09/2023
4.	Reporting on the incident register at Makhabeleni	07/09/2023
5.	Incident register at Nondweni Water Services	10/11/2023
6.	Intoxication at work, at Pomeroy Water P/S	27/02/2024
7.	Importance of reporting IODs at Dundee WWTP	06/02/2024
8.	Financial Management Awareness at Old Council Chamber	06 & 07/06/2024
9.	Financial Management Awareness at Nquthu	26/06/2024
10.	Compensation Fund Awareness at Council Chamber	27/06/2027
11.	Financial Management Awareness at Msinga	27/06/2024

- Compliance checks to OHS were also undertaken to ensure compliance with OHS Act 85 of 1993 with 05 inspections done.
- There were 203 water and wastewater employees vaccinated for the Hepatitis virus.
- The OHS quarterly meetings were held on the following dates: 02/08/2023 (Q1), 18/10/2023 (Q2), 15/02/2024 (Q3) and 20/06/2024 (Q4), respectively to discuss injuries on duty, occupational safety and the well-being of employees.
- The fire extinguishers installed in the Main Building, Satellite plants and Council vehicles were serviced annually (last serviced in October 2023) to ensure the safety of occupants at all times.

Occupational risks and mitigation

Injuries on duty – Eleven (11) reported to the Department of Employment and Labour.

	INJURY ON DUTY DESCRIPTION	NATURE OF INJURY	INCIDENT DATE
1.	The vehicle he was driving to Greytown (meter reading) had a tyre burst and overturned causing a fatal injury	Head and body	18/07/2023
2.	The vehicle had a tyre burst (right front) while in motion and rolled over on their way to Greytown (meter reading). The employee	Lower back, neck, right shoulder, face, teeth and	18/07/2023

	INJURY ON DUTY DESCRIPTION	NATURE OF INJURY	INCIDENT DATE
	was a passenger.	head	
3.	She slipped on the staircase and fell, landing on her hands	Lower back, Left knee, Left leg and right foot	26/07/2023
4.	Visiting a property in Greytown to take meter readings and was attacked by a dog.	Left forearm	23/08/2023
5.	While digging using a straight crowbar, he strained his left hand.	Right hand	14/09/2023
6.	Attended to the blocked sewer line and while on duty, he was attacked by a stray dog.	Left leg	08/11/2023
7.	He was using a brush cutter to cut the grass and, in the process, a stone hit him on the left eye.	Left eye	28/11/2023
8.	The employee was in contact with the disinfecting chemical by touching his mouth.	Mouth	04/12/2023
9.	He was pinched by a concrete manhole lid as he was replacing it.	Left index and ring finger	15/04/2024
10.	While unblocking pipes in the chamber, he fell and got injured on his left knee	Left knee	21/05/2024
11.	She used the elevator and as it was closing, it knocked the injured on her shoulder and neck that was previously operated.	Right shoulder	26/06/2024

Mitigating measures

- Trainings are routinely conducted.

Hazard Identification and Risk Assessment (HIRA)/Health Risk Assessment (HRA is conducted in the municipal building, satellite treatment plants and site offices to ensure compliance with OHS Act 85 of 1993.

- There was two (2) HIRA conducted during the 2023/2024 financial year.

Planned programmes for the 2024/2025 financial year

It should be noted that in the year under review, the proposed planned programmes were not achieved due to financial constraints.

- Occupational Health screening (medicals) for all employees, with priority given to wastewater treatment plant-based.
- Emergency preparedness such as evacuation mock drills assisted by the Fire Department, Disaster and external stakeholders.
- Installation of the mechanical ventilation system at the Billing and Customer Care section.
- Redrawing of building plans for the Princess Magogo Building.
- Installation of an environmentally friendly and energy-saving illumination system for the Main Building.
- Obtaining a Certificate of Compliance and the test report for electrical installations.

COMPONENT A: INTRODUCTION TO MUNICIPAL PERSONNEL

Employee Total, Turn Over and Vacancies

The HR system populated a statistical report which revealed that, during the financial year under review (2023/24), the municipality had a staff complement of 545 as opposed to 556 employees during the 2022/23 financial year. There are 6 section 54 and 56 Managers posts within the municipality, all 6 posts are filled namely, Community Services, Technical Services, Budget and Treasury Office, Corporate Services, Planning and Economic Development and The Office of the Municipal Manager.

Occupation and Gender Equity Analysis

The staff complement analysis by occupation and gender has been undertaken to monitor the achievement of targets set out in the Employment Equity Plan. The analysis applies to the staff distribution excluding vacant posts. Occupation and gender equity need to be considered in relation to the potential candidates for the new positions. The distribution of staff by occupation and gender is shown below:

Table 22: Occupational gender analysis

Occupational Levels	Male				Female				Total
	A	C	I	W	A	C	I	W	
Top Management	05				01				06
Middle Management	10			01	11				22
Supervisor and Skilled Technical	38	01	01	01	30		03		74
Semi-skilled	130		01	01	62	01	01		196
Elementary Occupation	168	05			74				247
Grand Total	351	06	02	03	178	01	04		545

Note: A=Africans, C=Coloureds, I=Indians and W=Whites

COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE

The municipality uses a top-down approach in its management style, the diagram below illustrates the hierarchy level within the municipality.



Employment Equity Plan

The Employment Equity act has been reviewed and implemented to comply with the Employment Equity Act (No 55 of 1998). The plan seeks to address the numerical goals in terms of demographics within the municipality.

COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE

Self-development as well as career development is of outmost importance to the municipality to ensure that the municipal workforce is in line with the respective changes in professions, the skills market and professional advancement.

In the 2023/24 financial year the municipality embarked on various trainings, skills enhancement programmes as well as bursaries for all employees that met the minimum requirements of the Bursary Policy.

Workplace Skills Plan

In accordance with the Skills Development Act and skills Levy Act, municipalities have to prepare and review the Workplace Skills Development Plan. During 2023/24, the municipality reviewed and implemented the Workplace Skills Development Plan as required by the said Act. The plan seeks to address employee's skills development, scarce skills and also skills audit of the municipality.

The municipality is registered with the Local Government Sector Education and Training Authority (LGSETA), and skills development relating to all levels of employees' functions have been undertaken and integrated into the plan. During the year under review, two hundred and fifty-six (256) employees and nineteen (19) councilors were trained on various skills development as part of the Workplace Skills Plan. Skills audit has been undertaken to determine the employees training needs for 2023/24 financial year, and these training needs have formed part of the Workplace Skills Plan. The municipality is committed in training and developing its employees thereby improving productivity levels. During the year under review, an amount of R 923 790.19 was spent on both the academic and functional development of staff and councilors.

COMPONENT A: ORGANIZATIONAL PERFORMANCE TARGETS SUMMARY

Performance monitoring underpins the implementation of the municipal Integrated Development Plan by reviewing performance of targets on a regular basis to detect under performance in order to implement remedial action timeously so that targets are achieved and value for money is easily identified in the services provided to the community.

Performance targets for the 2023/24 financial year were developed and outlined in Organisational Scorecard that was adopted together with the IDP on the 26th of May 2023. During the adjustment period the Organizational Scorecard was adjusted to be in line with the adjusted budget. The adjustment was approved by Council and uploaded on the municipal website for public viewing and information.

The draft Annual Performance Report provides an illustration on how uMzinyathi District performed against predetermined objectives and targets. The Annual Performance Report together with the Annual Financial Statements will be submitted to the Office of the Auditor General on the 30th of August 2024.

The performance results of the organization are summarized per Key Performance Area as follows:

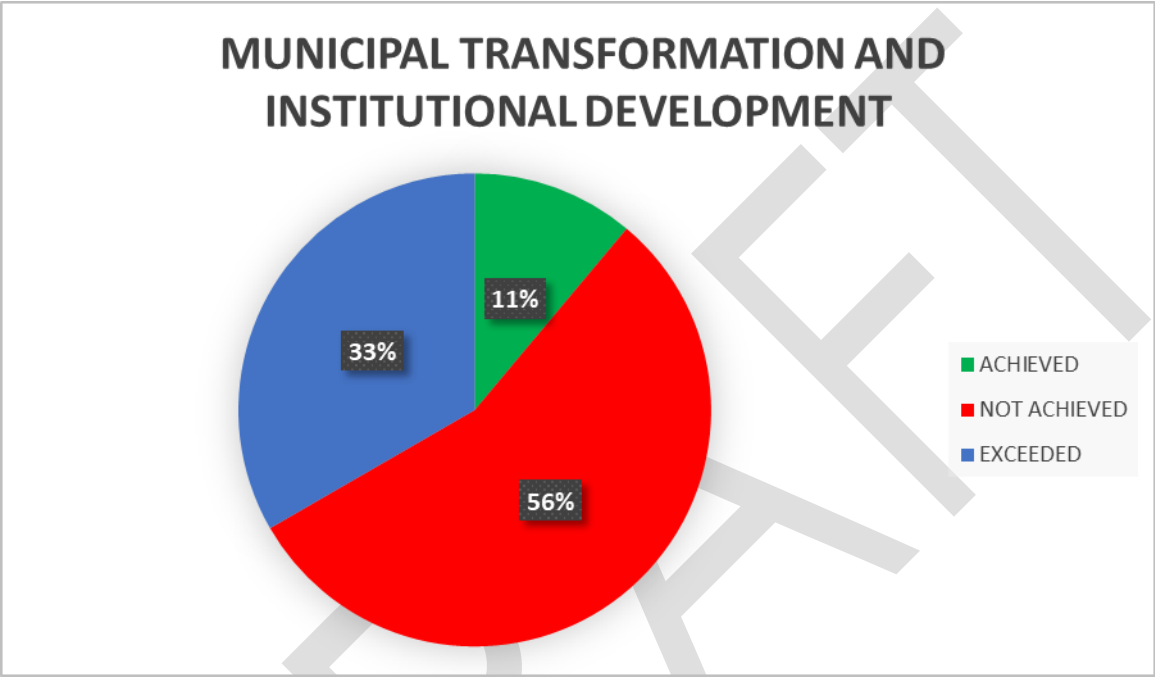
Municipal transformation and Institutional development

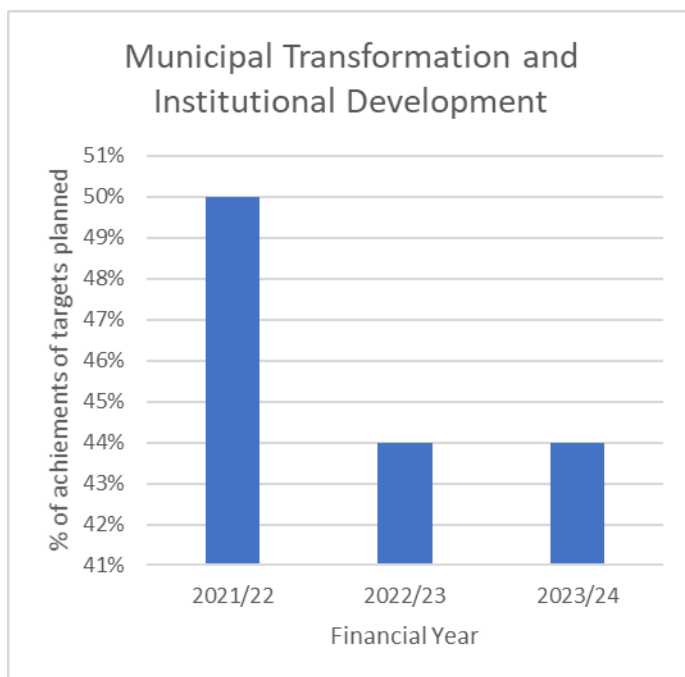
In the year under review the key performance area had a total of nine (09) planned targets of which one (1) was achieved, three (3) of the set targets exceeded required performance and five (5) were not achieved. Reason for the under achievement of this Key Performance Area was mainly due to late submission of the planning documents that needs to be tabled to oversight structures, this had a negative impact since the presentations of the documents were deferred to next meetings that are to take place in the 2024/25 financial year. The number of policies that were adopted also was not achieved as those which had no amendments were not submitted for adoption. The budget spent on workplace skill was at 83%, this also contributed to the poor performance of the KPA.

The organization was only able to achieve two of the planned work skills development programme, this was due to budget constraints. There are however, work skills training such as the MFMP

scheduled to take place in the next financial year during the first quarter. The municipality recognizes the need for compliance in performance, as a result timely submission of departments to respective portfolios has been included as a standing item on portfolio agendas. When compared with the previous financial year, the performance of the KPA remains unchanged.

The graph below illustrates performance for the past three (3) financial years.





Basic Services and Infrastructure development

The Basic Services delivery Key Performance Area (KPA) looks at the municipalities ability to provide basic service to its community. In the year under review the key performance area had a total of fifteen (15) indicators targeted for that looked at the progress made in the construction of water, sanitation and infrastructure projects which would enable the municipality to carry out its developmental mandate of the provision of water and sanitation services, operations and maintenance of water and waste water treatment plants as well as the monitoring of the blue drop and green drop status.

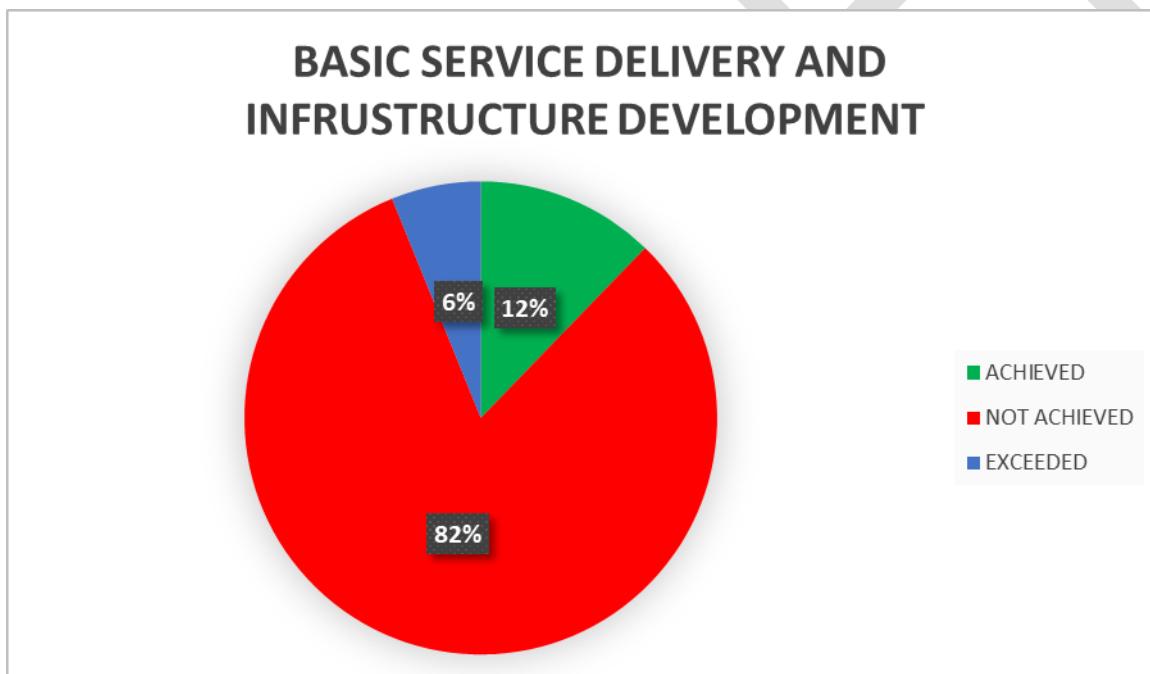
There were 42 water projects which were scheduled to be under construction for the financial year under review, 21 of these are in progress. Though the municipality is striving to improve the lives of its community through provision of safe drinking water, there were challenges which led to 13 projects being put on hold due slow progress on site. As part of mitigating strategies, the municipality issued letters of termination for some of the project put on hold. However, it must be noted that on projects such as the Muden Regional Water Supply, additional funding has been requested in order to be able to work on the water source. There is further new appointments and work in progress at the Dauoglas Water Supply which will benefit the people of uMsinga.

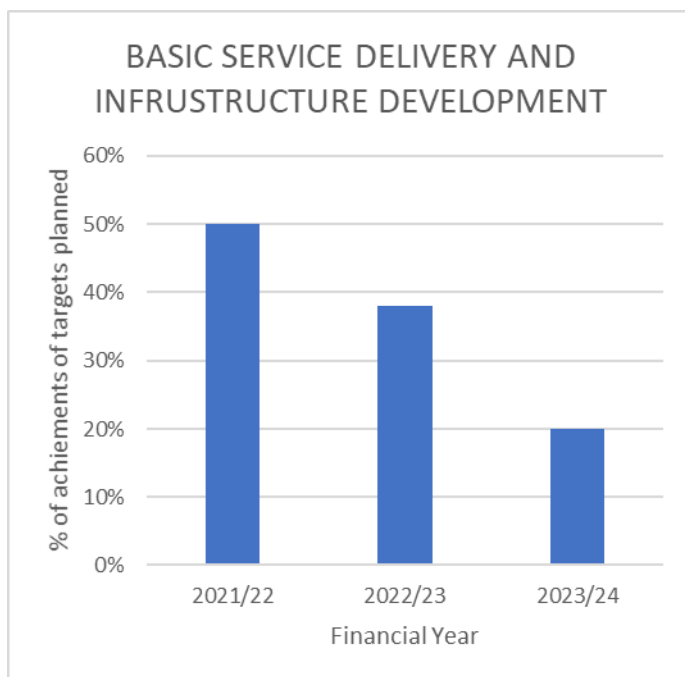
There are 4 completed water projects which have resulted in the beneficiary of about 373 household, that which now have access to water. There have also been 1 sanitation project

completed, under uMzinga local municipality. The completion of this project has resulted to 1800 households benefiting from there completion.

There was a huge decline in the performance of this KPA when compared to the previous financial year. During the year 2022/23 the KPA was at 38%, however for this financial year the performance of the KPA is at 20% with fifteen (15) indicators planned and targeted for, four (4) achieved, eight (8) not achieved and three (3) of these targets being over achieved. This was due to two sanitation projects which were targeted to be completed during the financial year under review, however were only completed during the first quarter of the 2024/25 financial year.

The graph below illustrates the performance of this KPA for the past three (3) financial years.





Below is the table illustrating the progress of the projects that were implemented during the 2023/24 financial year.

NFRASTRUCTURE PROJECTS BREAKDOWN														
No.	Q	TENDER NO.	CONTRACTOR	CONSULTANT	START DATE	ORIGINAL COMPLETION DATE	REVISED COMPLETION DATE	BUDGETED COSTS	VARIATION ORDER/ ADDITIONAL COST	ACTUAL EXPENDITURE AS AT 30 JUNE 2024	CHALLENGES	COMMENTS / ACTION PLAN	COMPLETION AS AT 30 JUNE 2024	EVIDENCE
1	KwaPharafini Water Supply Scheme Phase 2A	T2023-19	Tacron Projects	Melokuhle Management	21/07/2023	22/04/2025	N/A	R32 979 676.86	N/A	R23 674 343.13	The contractor has failed to complete the project in contractual time. achieve.	The contractor is in the process to submit an application for the extension of time .	88%	Progress report Business Plan
2	KwaPharafini Water Supply Scheme Phase 2B	T2023-15	VMT Civils	Melokuhle Management	14/06/2023		16/10/2024	R32 174 280.58	N/A	R17 450 123.72	- slow progress.	Revised Programme and Action Plan submitted to complete project.	58%	Completion certificate
3	KwaPharafini Water Supply Scheme Phase 1	T2022-11	Mqhelewethu Trading and Projects	BVI	21/07/2023	22/04/2025	Not yet Revised	R43 911 075.25	N/A	R24 798 821.09	Delivery of the pipe material	The sub service provider makes The turnaround strategy	20.32%	Extension of time letter
4	Upgrade of Mthembu West Phase 2-Mashuka	T2020-07	Civtech Engineers	Civtech Engineer	12/10/2021	23/03/2023	31/10/2024	R 69 600 874.41	N/A	R 61 173 302.14	No challenges	N/A	88%	Extension of time letter
5	Muden-Keats drift water supply scheme Phase 2A	T2018-09	Lihlenathi Construction ceded work to Tricon	HATCH GOBA	23/01/2021	30/10/2021	28/10/2024	R12 742 583.35	N/A	R7 136 235.79	With regards to this project we are still waiting for SCM for the date of the site briefing session which we hope it will be any time soon	We are engaging the Client to follow up on the latest update regarding his matter.	92%	Practical completion certificate
6	Muden Regional Bulk Water Supply Scheme 4B	T2018-10	Somkhanda - Avax SA Contractor ceded work to Avax	HATCH GOBA	20/06/2019	30-Oct-21	20/09/2024	R6 900 115.00	N/A	R5 661 791.12	Water Source from Mudén Canal.	Waiting for the approval of interim water study business plan	99%	Intention to terminate letter
7	Muden Regional Bulk Water Supply Scheme 3B	T2018-11	Nhloso ceded work to Siphon trading	HATCH GOBA	27/02/2019	31/10/2021	30/08/2024	R 7 015 000.00	N/A	R 5 674 026.43	The contractor is terminated due to poor performance. Water Source from Mudén Canal.	To appoint the contractor through panel to finish the work. Waiting for the approval of interim water study business	82%	Completion Certificate and Close out report

NFRASTRUCTURE PROJECTS BREAKDOWN														
No.	Q	TENDER NO.	CONTRACTOR	CONSULTANT	START DATE	ORIGINAL COMPLETION DATE	REVISED COMPLETION DATE	BUDGETED COSTS	VARIATION ORDER/ ADDITIONAL COST	ACTUAL EXPENDITURE AS AT 30 JUNE 2024	CHALLENGES	COMMENTS / ACTION PLAN	COMPLETION AS AT 30 JUNE 2024	EVIDENCE
												plan		
8	Muden Regional Bulk Water Supply Scheme 3C	T2018-12	Vhuyani Trading	HATCH GOBA	12/02/2019	30/06/2023	12/10/24	R32 139 594.01	R 5 659 363.29	R 34 710 760.00	Slow progress. Water Source from Mudén Canal.	The intention to terminate issued	95%	Intention to terminate letter
9	Muden Regional Bulk Water Supply Scheme 4C	T2016-07	Madondo Hughes	HATCH GOBA	26/02/2021	30/09/2021	30/06/2023	R 5 865 000.00		R 5 865 000.00			100%	
10	Ndaya Bulk Water Supply scheme	T2016-12	R& B Pipeline Contractors Cc	Ziyanda Consulting Engineers	13/07/2016	13/07/2017	30/10/2023	R 23 742 760.62		R22 688 797.12			100%	
11	Douglass water supply scheme phase 3	T2018-16	Swazi Contractor - Avax SA cc – Lunqobile Trading	BVI	11/08/2018	22-Feb-20	11/09/2024	R4 237 359.79	N/A	R1 641 938.43	The Contractor commence with other activities except for disinfection	The contractor need to add more water tanks to speed up the process.	64.6%	Extension of time letter
12	Sampofu Commissioning	T2021-06	Abram Mashego Construction	Civtech	29/06/2021		27/08/2024	R27 451 450.40	R3 982 684.78	R32 125 643.92	Transformer being vandalised	Eskom transformer has been restored	89%	Greytown water supply status report
13	Ophathe Water Supply Scheme	T2014-14	Leek Construction	ILIFA	9/06/2015	20/10/2015	30/09/2024	R6 110 507.78		R6 110 507.78	The Contractor was liquidated	The Project will be completed under Oshikishini project	99%	Close out report
14	Ophathe Water Supply Scheme	T2014-15-01	Thembaletu Contractor	ILIFA	15/06/2015	31/03/2016	30/09/2024	R10 037 063.12		R9 772 795.29	The Contractor was liquidated	The Project will be completed under Oshikishini project.	99%	Practical Completion Certificate with snag list (identified issues to be resolved)

NFRASTRUCTURE PROJECTS BREAKDOWN														
No.	Q	TENDER NO.	CONTRACTOR	CONSULTANT	START DATE	ORIGINAL COMPLETION DATE	REVISED COMPLETION DATE	BUDGETED COSTS	VARIATION ORDER/ ADDITIONAL COST	ACTUAL EXPENDITURE AS AT 30 JUNE 2024	CHALLENGES	COMMENTS / ACTION PLAN	COMPLETION AS AT 30 JUNE 2024	EVIDENCE
15	uMzinyathi Disaster Centre Projects	T2021-21	Myaluza Civils	TCNS	15/09/2020	15/12/2021	15/09/2024	R2 250 066.34		R 1 980 000.00	N/A	The contractor has been issued with practical completion, needs to finish snag list.	97%	June monthly progress report
16	Thelaphi Water Supply Scheme	T2023-3/2	Tusani Development (Pty) LTD	DLV	12/07/2023	07/08/2024	n/a	R 9 514 493.84		R 8 169 558.67	No Challenges	N/A	98%	Summons issued by consultant
17	Disaster Management Centre Phase 2	T2023-10	Tafi Technologists		18/11/2023	30/06/2024		R6 979 972.59		R5 000 000.00	The Contractor was terminated	To appoint the contractor through the panel to complete the outstanding work	76%	Letter for the additional scope
18	Ntinini Water Supply Emergency Borehole Scheme	T2019-35	Ibutho Project JV Asiziqalele Contractors	ILIFA	01/10/2019	07/10/2020	30/08/2024	R33 731 178.38	R6 606 936.33	R58 145 056.94			99%	Completion certificate
19	Ogazini Water Supply Scheme	T2020-37	Route 7 Trading 181 cc	Flagg Consultants	01/08/2020	04/08/2021	30/08/2024	R 17 890 632.55		R 9 933 795.82	The contractor and consultant have absconded the site because of none payment.	To monitor the project internal	57%	Close out report
20	Nquthu Regional Water Supply Scheme	T2021-28	Makheleni Construction	Corhaven	31/03/2021	30/04/2022	30/08/2024	R51 441 344.64	R 6 967 076.80	R 48 938 614.86	Blocked abstraction intake.	Waiting river levels to go down however the outstanding payment disturbed the plan.	99%	Warning letter to contractor

NFRASTRUCTURE PROJECTS BREAKDOWN														
No.	Q	TENDER NO.	CONTRACTOR	CONSULTANT	START DATE	ORIGINAL COMPLETION DATE	REVISED COMPLETION DATE	BUDGETED COSTS	VARIATION ORDER/ ADDITIONAL COST	ACTUAL EXPENDITURE AS AT 30 JUNE 2024	CHALLENGES	COMMENTS / ACTION PLAN	COMPLETION AS AT 30 JUNE 2024	EVIDENCE
21	Ntinini Water Supply Scheme Phase 1B	T2016-11	Busizwe-HB Construction	ILIFA	07/04/2016	05/05/2017		R 9 244 136.34		R 8 781 929.52	Vandalism. Approaching one of the current contractors to fix it.		99%	Practical completion on Advert
22	Nquthu Sanitation	T2023-03/1	Notha Afrika		10/07/2023	10/10/2023	30/08/2024	R 4 627 496.50		R 4 627 496.50	No challenges	N/A	99%	Verification report
23	Upgrade of Nquthu/Ethelezini Water Supply Scheme	T2021-45	Uhlanga Trading Enterprise cc	WNA Consulting	20/10/2021	20/10/2022	14/08/2024	R 26 397 055.36	R 4 479 145.77	R 31 323 552.14	A termination letter was sent to contractor	The Contractor has not sign or acknowledge the letter.	96%	Completion certificate
24	Ntinini Vumakala Borehole project	T2023-23	Sinethemba Construction	Corhaven	20/03/2021	31/10/2022	31/10/2024	R34 949 007.19		R31 331 586.17	The consultant abounded the site due non-payment.	Internal intervention between O and PMU. Full assessment to do the damage control on the 18 April 2023	99.5%	Completion certificate
25	Seven Water Supply Scheme	T2020-06	Velekuhle General Trading Enterprise	MNA	07/02/2020	30/03/2024	30/10/2024	R25 825 112.02	R 2 283 018.18	R 28 117 110.60	There were delays with Eskom connection to the production boreholes	Eskom Technician to intervene.	99%	Status Report, Practical completion and Snag list
26	Thelezini Water Supply Scheme Reticulation including the extension	T2021-46	Normcor	WNA	20/10/2022	14/07/2023	15/05/2024	R 33 512 562.17		R 33 512 562.17	Stolen of Submissible pump	The Contractor to utilised the insurance for replacement	99%	Letter of recommendation to terminate

NFRASTRUCTURE PROJECTS BREAKDOWN														
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27	Nhlopheni, Gudlintaba, Zwelisha Water Scheme (Extension)	T2019-35	Ibutho Project JV Asiziqalele Contractors	ILIFA	10/03/2023	10/03/2024	30/06/2024	R18 545 609.21		R15 012 000.00	No challenges	N/A	96%	Extension of time letter
28	Oshikishini Water Supply Scheme	T2023-15	VMT Civils	ILIFA	06/06/2023	08/03/2024	06/09/2024	R17 639 844.60		R12 353 163.12	No challenges	N/A	92%	Completion letter
29	KwaKopi Water Supply Scheme Phase 3	T2020-04	Oxior JV Katsila contractors	BVI	15/01/2020	14/02/2021	30/08/2024	R 36 610 044.70		R34 328 464.67	Cash Flows Challenges. Slow progress on site. Latest Program from contractor indicates that he will finish by 10 May 2024.	To issue the termination letter	92%	Extension of time letter
30	Nkubungweni Water Supply Scheme Phase 3B	T2023-25	Ginti	MNA	30/06/2023	31/05/24	30/09/2024	R21 893 438.44		R16 294 525.95	The Contractor were owing subcontractors	Issue was resolved but no progress on site.	68%	Extension of time letter and practical completion certificate issued.
31	Makhabeleni Water Supply Scheme	T20219-24	Makheleni Construction	MSW	20/03/2020		30/08/2024	R 34 960 800.93		R31 782 546.30	The beneficiary list document is not submitted.	To Utilise the retention to finish that activity if the contractor is not cooperating.	99%	Close out report

NFRASTRUCTURE PROJECTS BREAKDOWN														
No.	Q	TENDER NO.	CONTRACTOR	CONSULTANT	START DATE	ORIGINAL COMPLETION DATE	REVISED COMPLETION DATE	BUDGETED COSTS	VARIATION ORDER/ ADDITIONAL COST	ACTUAL EXPENDITURE AS AT 30 JUNE 2024	CHALLENGES	COMMENTS / ACTION PLAN	COMPLETION AS AT 30 JUNE 2024	EVIDENCE
32	Tayside High Lift Pump Station Upgrade & rising main refurbishment	T2021-15	Makheleni Construction	Mariswe	28/04/2021	07/12/2022		R 36 498 520.00		R 36 498 520.00	The prices for the pumps and electrical equipment escalated such that other items of the project could not be completed as per original business plan.	Revised business plan being discussed with DWS.	96%	Extension of time letter
33	Endumeni Sanitation		DLV Engineers	DLV Engineers	08/03/2023	30/06/2023	30/08/2024	R 41 689 752.44		R 41 487 740.47	No Challenges		100%	Suspension letter Business plan
34	Nkubungweni Water Supply Scheme Phase 3B Reticulation	T2024-01	Velekuhle Contractor	MNA	28/04/2024	22/01/2025	N/A	R19 976 175.64		R6 850 784.46	Social Challenges with the community of not aggregating with positioning of the site camp	We asked the traditional leaders to intervene	11%	Extension of time letter
35	Gunjana Water Supply Scheme Phase 3A	T2023-26	Udah Construction	JG AFRIKA	18/10/ 2023	18/07/2024	30/03/ 2025	R18 784 965.72		R6 725 141.58	Slow progress on site.	The Contractor is terminated	25%	Extension of time was issued
36	Gunjana Water Supply Scheme Phase 3B	T2023-27	Grand Connection	JG AFRIKA	18/10/2023	28/09/2024	N/A	R20 313 513.75		R13 159 505.32	Cash Flows issues The contractor did not pay all staff	The consultant instructed the Contractor to pay all staff immediately as there are no outstanding payment from the client.	55%	Progress report
37	uMvoti Water Supply Scheme -Boreholes Project		Bhosibo Development	Bhosibo Develoepment	21/08/2023	21/08/2024	N/A	R48 891 525,50		R3 921 503,45	No Challenges	N/A		Completion certificate has been issued.
38	Nquthu Regional Supply Scheme Section B	T2023-32	Mela okuhle Trading Enterprise JV Sinethemba Construction	Corhaven	10/10/2023	10/10/2024	N/A	R53 004 174.75		R34 528 339.94				

NFRASTRUCTURE PROJECTS BREAKDOWN														
No.	Q	TENDER NO.	CONTRACTOR	CONSULTANT	START DATE	ORIGINAL COMPLETION DATE	REVISED COMPLETION DATE	BUDGETED COSTS	VARIATION ORDER/ ADDITIONAL COST	ACTUAL EXPENDITURE AS AT 30 JUNE 2024	CHALLENGES	COMMENTS / ACTION PLAN	COMPLETION AS AT 30 JUNE 2024	EVIDENCE
39	Nquthu Regional Supply Scheme Section A	T2023-31	Mela okuhle Trading Enterprise JV Sinethemba Construction	Corhaven	28/02/2024	28/10/2024	N/A	R 45 014 440,96		R 7 691 641.14	Contractor encountered a hard rock when its excavating			
40	Msinga Mumbé Dumbe	T2021-15	Abraham Mashigo Construction JV Latifah Trading	Melokuhle Management	03/11/2020	30/04/2021		R34 649 751.85		R34 569 064.97			100%	
41	Kwakopi Phase 2	T2019-36	Melaokuhle Trading Enterprise	BVI	29/11/2018	29/07/2019		R15 491 965.45	R 103 680,60	R 15 595 646,05			100%	
42	Nkubungwini Phase 2		Velekuhle General trading	MNA	2021-06-08	2022-03-08	30/11/2023	R 22 745 243,72		R 26 611 783.35			100%	
43	Gunjana Water Supply Scheme Phase 2	T2021-20	UNATHO CONTRACTORS	JG AFRIKA	2020-03-17	2021-12-15	28/02/2024	17 987 596,75		R26 912 826.43			100%	

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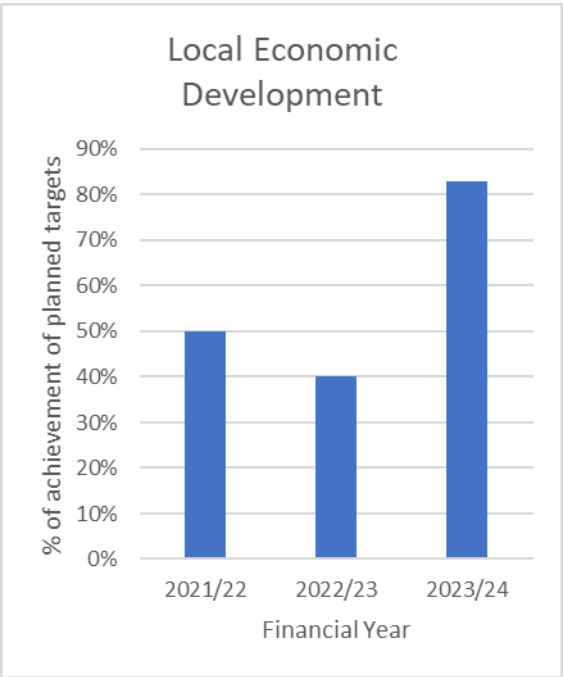
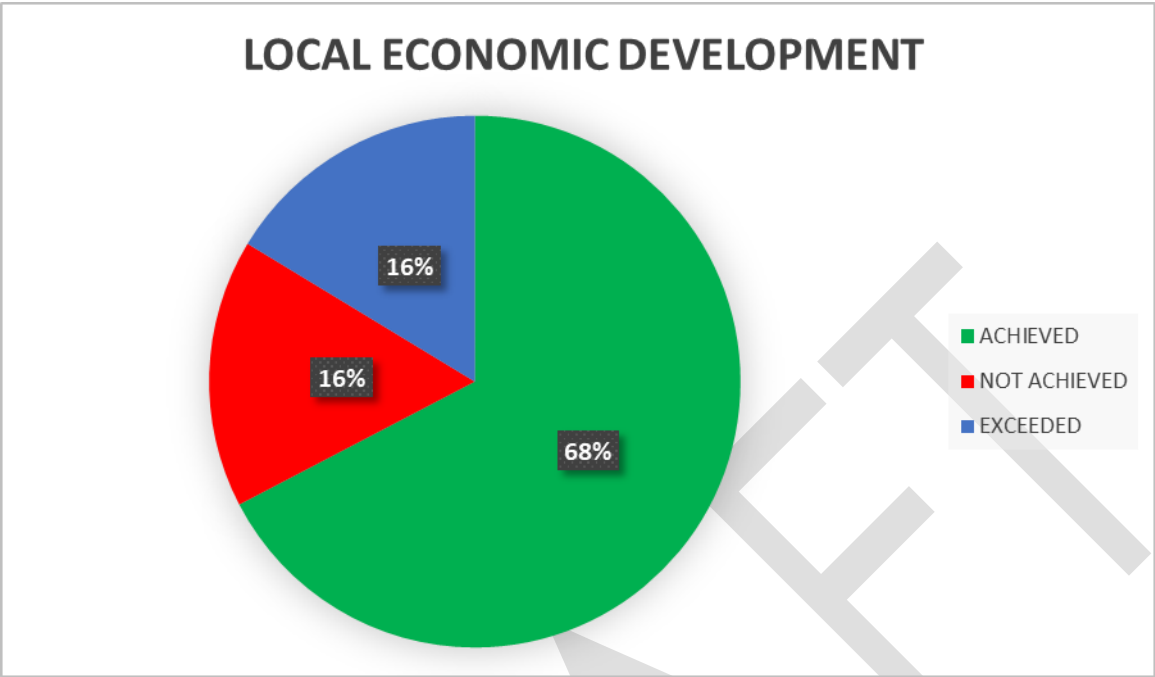
Local Economic Development

It is because of the geographical location of the uMzinyathi Municipality which makes it so rich in opportunities of development (though investors may be reluctant to do so), local economic development is one of the pillars which the municipality wishes to capitalize on, by ensuring that the districts communities are empowered and equipped with tools and skills which will help cultivate the local economy whilst ensuring that the communities can sustain themselves. Under the financial year under review the municipality was able to support four SMMEs with project materials and further create 3 job opportunities by employing tractor drivers.

It is under this KPA that the municipality was able further create 412 job opportunity through the EPWP programme. This has been a great achievement as it was a step in the right direction for merging the poverty gap and more than the planned number of people were employed as the initial target was 200. It is further important to note that the uMzinyathi Municipality successfully participated in tourism events including the historical eSandlwana commemoration which takes place in January. It is the municipality's responsibility to honour and preserve such treasures as they are part of the municipality's history.

There was a great improvement of this KPA during the year under review when compared to the last financial year as it achieved 83% of its targets. There were six (6) targets in total, with four (4) achieved, one (1) over achieved and one (1) not achieved.

The graph below illustrates the performance of this KPA for the past three (3) financial years.



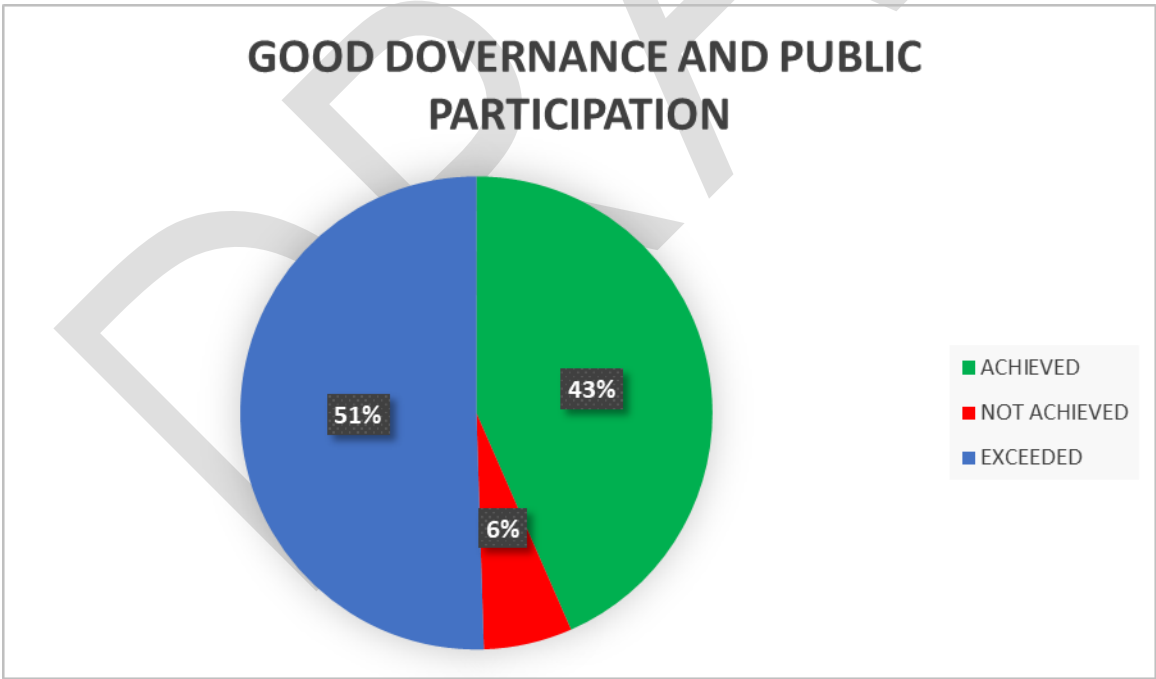
Good Governance and Public Participation

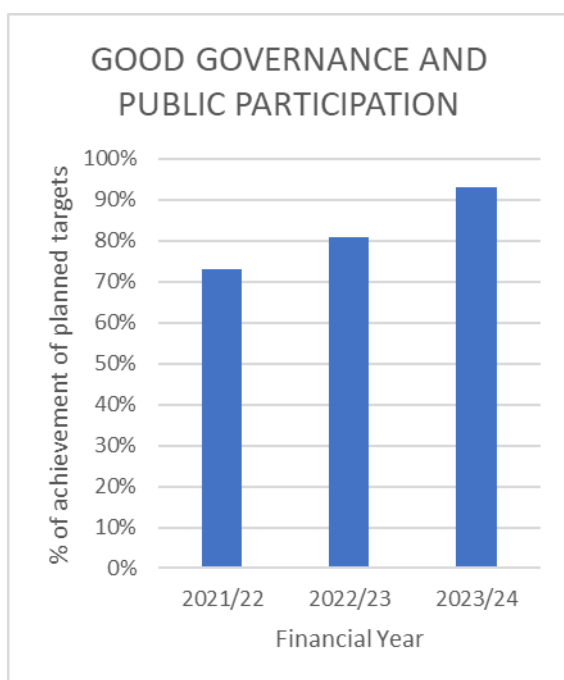
The municipal Council and other legislated Council committees that play a crucial oversight role on the implementation of the IDP and financial management of the municipal budget met all legislative sittings as required by legislation.

The oversight structures assisted in playing a governance role as required, this necessitated constant sitting of structures to discuss prominent municipal affairs. The municipality is hopeful that its efforts will be seen in the improvement of performance in governance and compliance issues. For the financial year under review the municipality was able to successfully hold public engagements to engage the people of uMzinyathi on the Budget and IDP implementation. It was further able to achieve at least 50% when addressing the number of Auditor General queries which were raised during the previous financial year audit.

Though the municipality was not able to meet the Number of water samples to be taken from source used for human consumption target due to non-payment of the lab, it is important to note that this affected the municipality during the 1st quarter of the year under review. The municipality has prioritized the paying of the lab resulting to samples being taken and tested. The KPA had 16 indicators for the year under review, seven (7) were achieved, eight (8) over achieved and one (1) not achieved. This is a great improvement when compared to the previous year where the KPA achieved 81% as it has achieved 93% for the financial year under review.

The graph below illustrates the performance of this KPA for the past three (3) financial years.



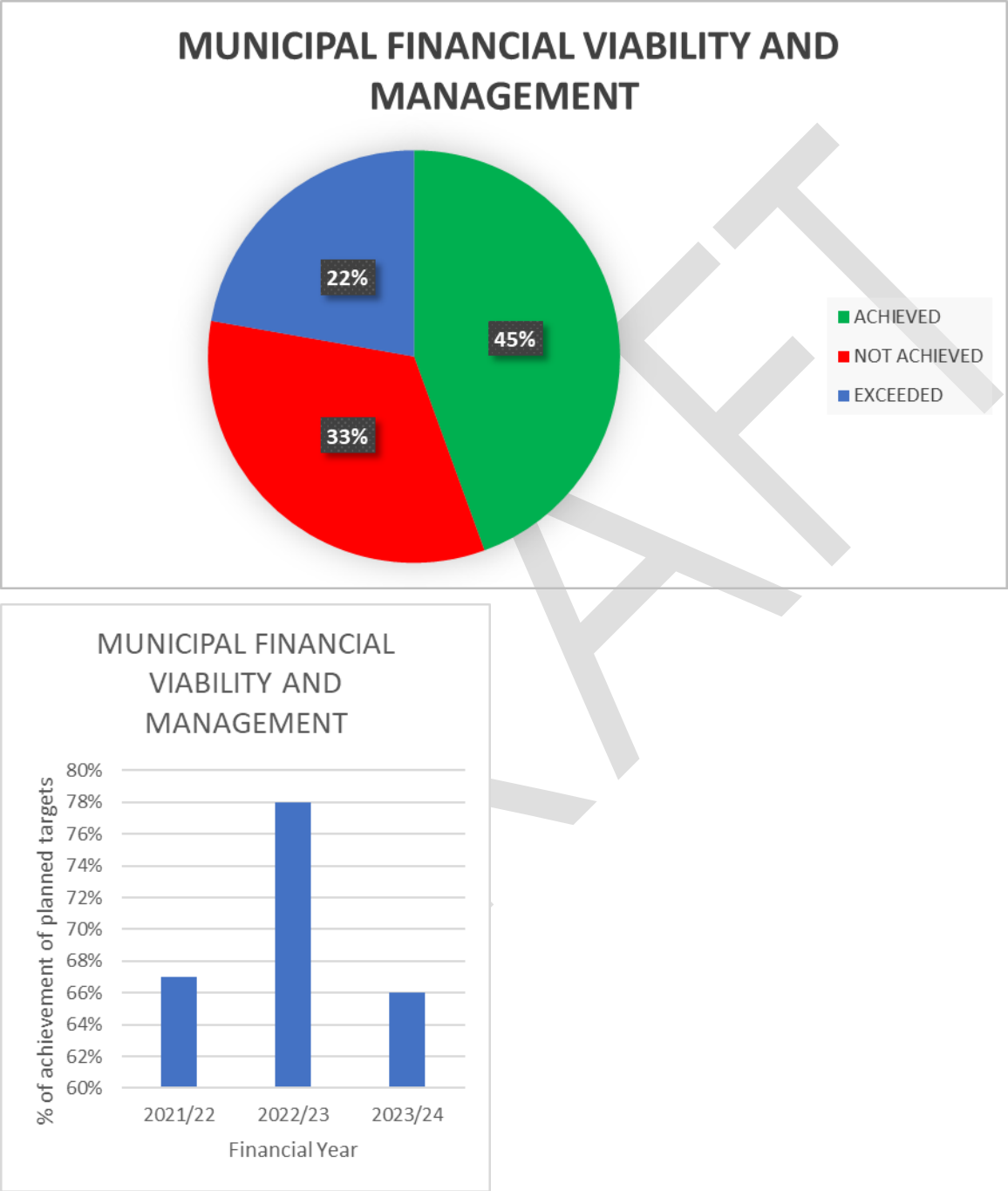


Municipal Financial Viability and Management

The Municipal Financial Viability and Management Key Performance Area gauges the municipality's ability in managing its financial resources. Strategic documents with legislated timeframes were all adopted as required by the Municipal Finance Management Act. The municipality had an unfunded budget for the year under review, which also resulted in challenges during the implementation of strategic mandates. There also has been slow progress in collection as a number of municipal clients, such as government departments are unable to pay and the areas which have proven difficult to penetrate, as they are deemed as no go areas due to community unrest. The municipality was also unable to meet its target goal of achieving an unqualified with matters audit opinion, however is committed to improve the outcome.

The performance of this KPA during the year under is as follows: nine (9) indicators were targeted for 2023/24 financial year, four (4) of these were achieved, three (3) not achieved and two (2) was over achieved. This is a decrease in performance when compared to the previous financial year where the KPA achieved 78% and 66% for the year under review.

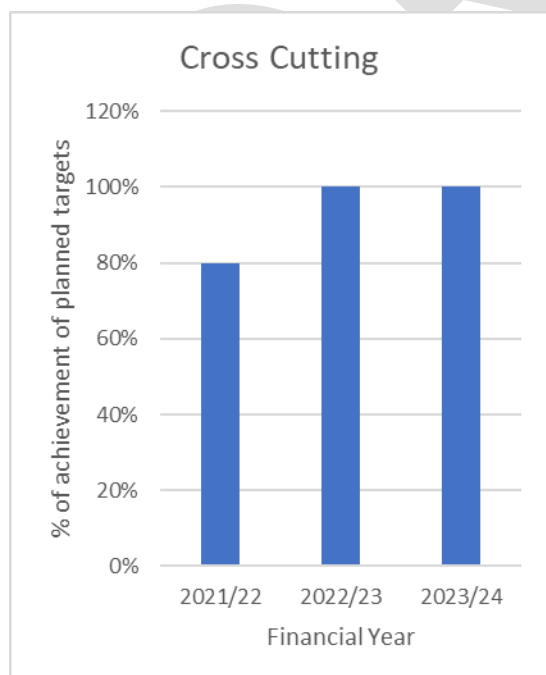
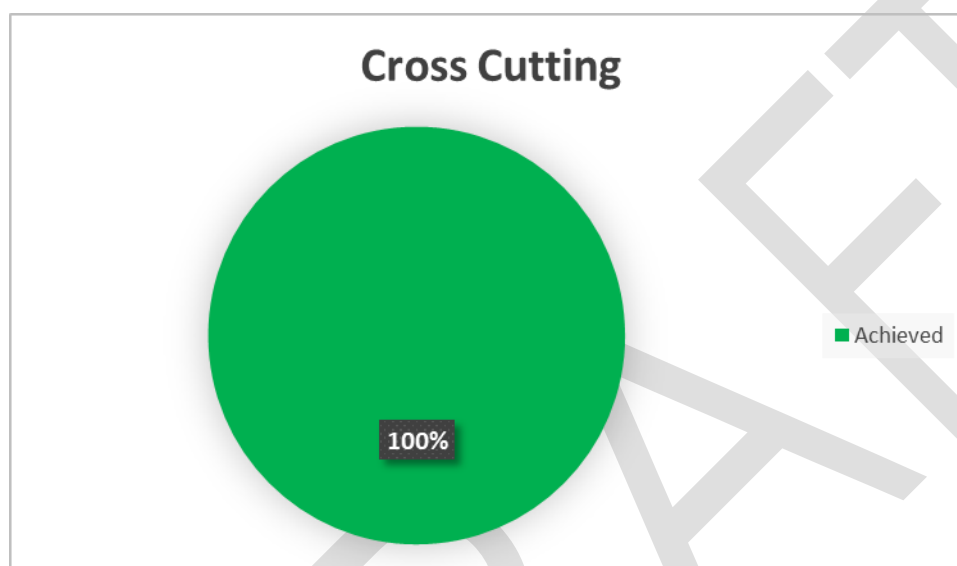
The graph below illustrates the performance of this KPA for the past three (3) financial years.



Cross cutting

The Key Performance Area had two (2) planned targets, and both met the required level of performance. These targets included the capturing and mapping of VIP toilets by the municipal GIS section and further focused on the disaster cases addressed to ensure that those communities affected by disasters are attended to promptly.

The graph below illustrates the performance of this KPA for the past three (3) financial years.



Overall Performance of the Municipality

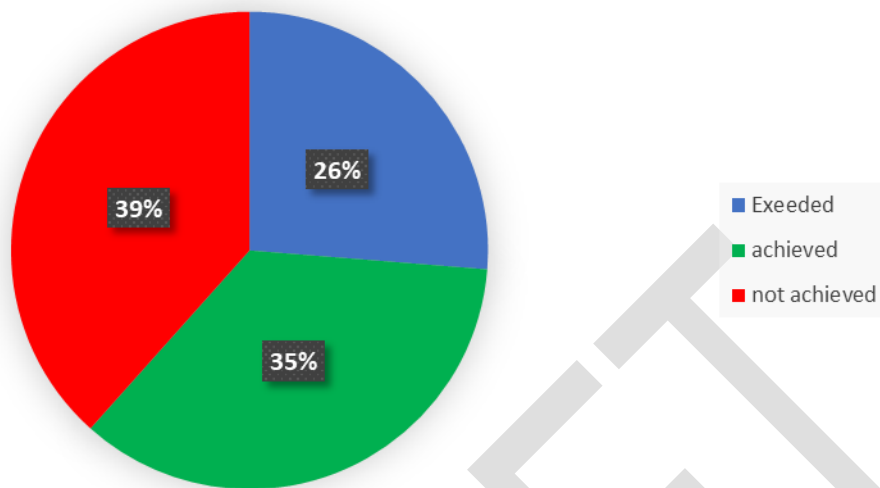
During the financial year under review the municipality was on an unfunded budget, and was placed under administration. The negative financial position of the municipality resulted in poor performance in some areas, these include the number of water projects that were under construction, as only 21 was achieved. This is an unfavourable picture as the municipality's primary objective is to provide safe drinking water to its communities.

The municipality has since developed a budget funding plan, as an intervention to the municipality's financial position and will act as a strategy which will help lift the sanctions imposed by the unfunded budget. Despite the difficult financial period, the municipality was able to successfully cascade IPMS to levels E1-E3, which will contribute to instil accountability to middle level managers and further strengthen the implementation of the municipality's mandate. Four water projects were completed, which also contribute to the improvement of the community of uMzinyathi. The volume of water purified and distributed was over achieved, as the planned target for the financial year was 12 000 000, however achievement was at 12 138 335.

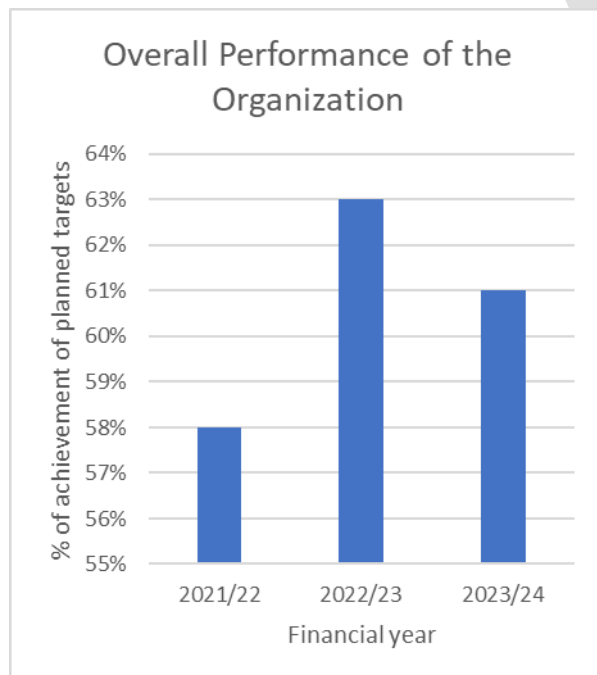
In terms of performance the municipality had fifty-seven (57) targets planned for the year under review, twenty (20) of these were achieved which include job creation through LED opportunities and community skills development programmes implemented. Twenty-two (22) targets were over achieved, these include the number of job opportunities created through EPWP, with 412 opportunities realized. Fifteen (15) targets were not achieved. Performance of the organization has declined by 2% when compared to the previous financial year, this is a result of the poor performance under KPA2.

The graph below illustrates the overall performance of the municipality for the 2023/24 financial year.

Overall Performance of the Municipality



Below is the overall performance of the municipality in the past three financial years.



10. ANNUAL PERFORMANCE REPORT SUMMARY

In terms of the Section 46 of the Municipal Systems Act (No. 32 of 2000) as amended, requires a municipality to prepare an annual performance report for the year under review, which becomes a component of the Annual Report. For the 2023/24 financial year, the municipality had a total of fifty-seven (57) key performance indicators, and they have been evaluated against the targets and the summary is indicated below:

NATIONAL KEY PERFORMANCE AREAS	TOTAL NUMBER OF THE KEY PERFORMANCE INDICATORS	TARGETS EXCEEDED	TARGETS ACHIEVED	TARGETS NOT ACHIEVED	% Achievement per KPA
MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT	9	3	1	5	44%
BASIC SERVICES DELIVERY	15	1	2	12	20%
LOCAL ECONOMIC DEVELOPMENT	6	1	4	1	83%
NATIONAL KEY PERFORMANCE AREAS	TOTAL NUMBER OF THE KEY PERFORMANCE INDICATORS	TARGETS EXCEEDED	TARGETS ACHIEVED	TARGETS NOT ACHIEVED	% Achievement per KPA

GOOD GOVERNANCE AND PUBLIC PARTICIPATION	16	8	7	1	93%
MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT	9	2	4	3	66%
CROSS CUTTING	2	0	2	0	100%
TOTAL	57	15	20	22	61%
% STATUS		26.31%	35%	38.59%	100%

From the above, **26.31%** of planned targets exceeded the required performance, **35%** reached the required level of performance thus giving us **61%** targets achieved in the 2023/24 financial year with **38.59%** of planned targets under achieved.

Below is the unaudited Annual Performance Report for the year under review which provides more details in terms of the successes achieved by the municipality (targets exceeded and met), the challenges experienced by the municipality in not achieving set targets (reasons for variance) and remedial action to address the underachievement going forward (corrective measures):

Dashboard Legend

Target exceeded



Target met



Target not achieved



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UMZINYATHI DISTRICT MUNICIPALITY																		
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No .	KEY PERFORMA NCE AREA	OUTCO ME 9	GO AL	IDP REF NO.	OBJECTIVE	STRATEGY	KPI	Previous Year		Current year performance			Dashboard	Reasons for variance between the Target and Actual Performance /Comments	Corrective Measures on under performance	2024/25 Performance Target	Means of verification	Responsible Department
								2022/23 Target	2022/23 Actual Performa nce	2023/24 Target	2023/24 Adjuste d Target	2023/24 Actual Performan ce						
1.1	MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT	DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT	HIGH PERFORMANCE MUNICIPALITY LEADING IN TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT	MTID 1-1.1	Address lack of skills developm ent and safeguard retention of skills	Implement skills developme nt programm es	Number of workplace skills developmen t programmes implemente d	3	9	6	6	2	Not achieved	Bursaries(Q1 &Q3) Achieved. 2. Customer Care Training could not proceed due to unavailable accommodation budget. 3. MFMP, 2 Orders issued. Trainings to commence 2nd week in July 2024. 4. Water & Waste Water Treatment Process Operations L2 order was not issued due to exhausted funds. 5. IProcurement processes for IT training could not proceed due to budget constraints. In some instances the procurement processes take long thus delaying the project's implementation dates. Training budget is limited.	Customer Care Training and MFMP were implemented in July, IT training and Water and Waste water Treatment Processing will be accommodated during budget adjustment.	Submission of Workplace Skills Plan to LGSETA by the 30th of April 2025	Bursary Agreements MOU	Corporate Services
1.2				MTID 1-1.1		Developme nt and Adoption of Work Place Skills Plan by April in line with budget allocation.	Percentage of budget spent on workplace skills plan	100%	99%	100%	100%	84%	Not achieved	There was a delay in procurement , the MFMP project will take during the first quarter of the 2024/25 financial year.	Ensure 100% expenditure of budget by fully implementing all planned programmes for the 25/24 financial year.	100% budget spent on workplace skills plan	Expenditure report	Corporate Services
1.3				MTID 1-1.1		Developme nt and submission of Employment equity plan by the 15th of	Date of submission of Employment equity plan	15-Jan- 22	05-Jan- 23	15-Jan- 24	15-Jan- 24	08-Jan-24	Over achieved	Submission was made earlier than targeted date .		Employment equity plan submission by the 15th of January 2025	Proof of submission to Department of Labour	Corporate Services

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						January												
1.4				MTID 1-1.2		Developme nt and adoption of Draft IDP before 31 March and Final IDP Before 30 June by Council and KZN Cogta	Date of adoption and submission of draft and final IDP	Adoptio n 31 March 2022 31 May 2022 Submiss ion 14 April 2022 14 June 2022	Adoption 30 March 2022 31 May 2022 Submissi on 01 April 2022 10 June 2022	Adoptio n 31 March 2024 31 May 2024 Submiss ion 10 April 2024 10 June 2024	Adoptio n 31 March 2024 31 May 2024 Submiss ion 10 April 2024 10 June 2024	Adoption 28 March 2024 (Draft) 23 May 2024(Final) Submissio n 02 April 2024 31 May 2024	Over achieved	Submission was made earlier than the targeted date .		Draft IDP adopted by the 31st of March 2025,submitted by the 14th of April 2025.Final IDP adopted by the 31st of May 2025,submission by the 14th of June 2025.	Council Resolution. Acknowledgement from Cogta	Planning and Economic Development
1.5				MTID 1-1.2	Ensure good governance, financial viability, efficient administration and optimal institutional transformation with capacity to execute its mandate.	Compile and submit Quarterly Performance reports to IA, AC and EXCO to monitor the implementation of planned targets.	Percentage of Organisational Scorecard targets achieved	95-100%	63%	95-100%	95-100%	61%	Not achieved	The main reasons for the underperformance of this indicator was financial constraints within the municipality ,more details are given on individual indicators .	Corrective measures are given on individual indicators , the organization will align planned targets with the funding in the 2024/25 financial year.	95-100% Organisational Scorecard targets achieved	Actual Organisational Scorecard Quarterly reports	Planning and Economic Development
1.6				MTID 1-1.2		Monitor the implementation of the Strategic Plan resolution register	Number of Strategic planning reports submitted to respective Portfolio Committee	20	7	24	24	12	Not achieved	The delay in submissions by departments to respective portfolio committees hinders the ability of municipal manager to submit to executive committee	The submission of these report has been set as standing item in all portfolio committees	Twenty-four(24)strategic planning reports submitted to respective Portfolio Committees	Quarterly Strategic Plan report Resolution register Portfolio Committee resolution	All departments
1.7				MTID 1-1.2		Review of mandatory policies before the 30th of June	No. of policies reviewed and adopted	67	67	67	67	65	Not achieved	There are policies which were still being developed during the sitting of the scheduled council meeting, where policies were being adopted.	Ensure the timely submission of newly developed policies by Q1 of the 24/25 financial year.	Sixty-seven(67) policies reviewed and adopted	Council Resolution.	All departments

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1.8				MTID 1-1.2		Ensure the review and adoption of municipal organogram before the 30th of June	Date of adoption of municipal organogram	30-Jun-23	27-Jul-23	30-Jun-24	30-Jun-24	23-May-24	Over achieved	Organogram was approved earlier than targeted date		Municipal organogram adopted by the 30th of June 2025	Council Resolution.	Corporate Services
1.9				MTID 1-1.2		Cascading IPMS to all levels within the municipality to promote accountability in all levels of employment	Cascading IPMS to all employment levels	E1-E3	E1-E3	E1-E3	E1-E3	E1-E3	Achieved			Cascading IPMS to E1-E3 and D1-D5 employment levels	Work Plans	Corporate Services
2.1	BASIC SERVICES DELIVERY AND INFRASTRUCTURE DEVELOPMENT	DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT	ERADICATION OF SERVICE DELIVERY BACKLOGS	BSDI D 1-2.1	Provision of safe drinking water and sanitation services to the community to eradicate service delivery backlogs	Implementation of infrastructure projects to ensure the provision of service delivery needs to the community of UMzinyathi District	Number of water projects under construction	41	31	37	42	21	Not achieved	Thirteen projects are on hold due to slow progress on sites.	Intention to terminate letters were issued on some projects and others were permanently terminated, SCM processes are underway for appointment of new service providers. These projects are document under the project under construction on the master file from alphabet A-Q	Forty-two(42)water projects under construction	Site meeting minutes Progress reports	Technical Services
2.2				BSDI D 1-2.1			Number of sanitation projects under construction	2	1	3	4	3	Not Achieved	The construction of NQUTHU SANITATION, CONSTRUCTION OF VIP TOILETS and ERADICATION OF ENDUMENI SANITATION has been completed. However, due to the non availability of the verification system,	Verification is currently being conducted and progress is at 99%	One(1)sanitation projects under construction	Site meeting minutes Progress reports	Technical Services

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													verification could not be completed, hence it is being conducted during quarter one of the 2024/25 financial year.				
2.3				BSDI D 1-2.1		Number of building structures under construction	1	1	2	1	1	Achieved			One(1)building structures under construction	Site meeting minutes Progress reports	Technical Services
2.4				BSDI D 1-2.1		Number of water projects completed	24	5	19	12	4	Not achieved	1, The muden projects were completed, however there was a challenge with the water source that will supply water to these projects, 2, The completion of some projects was also delayed by the non payment of service providers causing slow progress on sites.	1, The municipality has developed a business plan for the alternative water source that will feed water to the muden projects. 2 The service provider was paid and work is progressing on site on those progress which were on hold due to non payment.	Twenty six(26)water projects completed	Completion certificate Close out reports	Technical Services
2.5					Timely Completion of infrastructure projects to ensure the provision of service delivery needs to the community of UMzinyathi District	Number of sanitation projects completed	New Indicator	New Indicator	4	3	1	Not Achieved	The construction of NQUTHU SANITATION, CONSTRUCTION OF VIP TOILETS and ERADICATION OF ENDUMENI SANITATION has been completed. However, due to the non availability of the verification system, verification could not be completed,	Verification is currently being conducted and progress is at 99%	One(1)sanitation project completed	Completion certificate Close out reports	Technical Services

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2.6						% Completion of Disaster Centre phase 1	New Indicator	New Indicator	n/a	100%	98%	Not achieved	hence it is being conducted during quarter one of the 2024/25 financial year.			
						% Completion of Disaster Centre phase 2	New Indicator	New Indicator	n/a	80%	80%	Achieved	Delay was as a result of the consultant submitting late the snags that were to be completed by the contractor.	The contractor is currently on site and the snags will be completed by the end of the 1st quarter of the 24/25. financial year.	100% Completion of Disaster Centre phase 1	Completion certificate Close out reports
2.7				BSDI D 1- 2.1		% Completion of Disaster Centre phase 2	New Indicator	New Indicator	n/a	80%	80%	Achieved			100% % Completion of Disaster Centre phase 2	Completion certificate Close out reports
2.8				BSDI D 1- 2.1	Provision of water to households within RDP standards to reduce service delivery backlogs	No. of households to be provided with access to water within RDP standards	3888	0	3581	2219	373	Not achieved	The muden projects were completed, however there was a challenge with the water source that will supply water to these projects, The completion of some projects was also delayed by the non payment of service providers causing slow progress on sites.	1, The municipality has developed a business plan for the alternative water source that will feed water to the muden projects. 2 The service provider was paid and work is progressing on site on those progress which were on hold due to non payment.	Seven thousand, seven hundred and ninety-eight(7798)hous eholds to be provided with access to water within RDP standards	Beneficiary lists

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2.9				BSDI D 1-2.1	Provision of sanitation facilities to households to reduce service delivery backlogs	No. of households provided with sanitation facilities with RDP standards	800	268	5638	4138	1800	Not Achieved	The construction of NQUTHU SANITATION, CONSTRUCTION OF VIP TOILETS and ERADICATION OF ENDUMENI SANITATION has been completed. However, due to the non availability of the varication system, verification could not be completed, hence it is being conducted during quarter one of the 2024/25 financial year.	Verification is currently being conducted and progress is at 99%	Six hundred and fifty (650)households provided with sanitation facilities	Beneficiary lists	Technical Services
2.10				BSDI D 1-2.2	Ensure the Provision of safe drinking water to household s and implement environme ntal protection as prescribed by SANS 241.	Number of treated waste water samples taken to monitor green drop status	240	36	240	240	192	Not achieved	Nquthu WWTP was not operational due to refurbishment taking place. There were no samples taken during the month of march due to non payment of the lab.	The payment was made and the Lab is now uploading the results on the system. Refurbishment is still on going at Nquthu treatment plant, The taking of samples will resume once refurbishment is done.	Two hundred and forty(240) treated waste water samples taken to monitor green drop status	Department of Water and Sanitation Waste Water quality monitoring quarterly reports	Technical Services
2.11				BSDI D 1-2.2	Implement Waste Water quality monitoring through sample testing (green drop)	% compliance of wastewater samples to water use license conditions(green drop)	75%	42%	75%	75%	41%	Not achieved	Nquthu WWTP was not operational due to refurbishment taking place. There were no samples taken during the moth of march due to non payment of the lab.	The payment was made and the Lab is now uploading the results on the system. Refurbishment is still on going at Nquthu treatment plant, The taking of samples will resume once refurbishment is done.	90% compliance of wastewater samples to water use license conditions	Department of Water and Sanitation Waste Water quality monitoring quarterly reports	Technical Services

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2.1 2				BSDI D 1- 2.2			Number of treated water samples taken to monitor the blue drop status.	624	1061	624	624	506	Not achieved	There were plants where samples were not taken due non availability of fuel. On other plants there were mechanical faults which resulted to samples not being taken.	Fuel was procured and samples taking resumed in January 2024 and faulty meters were fixed.	Nine hundred and forty one(941)treate d water samples taken to monitor the blue drop status.	Department of Water and Sanitation Water quality monitoring quarterly reports Control Sheets from Treatment Plants	Technical Services	
2.1 3				BSDI D 1- 2.2			Implement Water quality monitoring through sample testing (blue drop)	% of compliance to SANS 241 of Drinking Water (Blue drop)	85%	96%	95%	95%	93%	Not achieved	There were failures in some of the samples taken.	There was re- sampling done. Skills unit has planned to conduct training on Water and Waste water Treatment Processing during quarter four of the 2024/25 financial year.	95% of compliance to SANS 241 of Drinking Water (Blue drop)	Lab results	Technical Services
2.1 4				BSDI D 2- 2.2			Undertakin g of operations and maintenan ce in treatment plants	Volume of water purified and distributed	13 352 625	12 970 535	20 314 608	12 000 000	12 138 335	Over achieved	Most final meters were functional during the year under review and correct readings were taken		12 000 000 Volume of water purified and distributed	Quarterly Production Reports	Technical Services
2.1 5				BSDI D 2- 2.3			Reduce Water Losses	Implement ation of the WAR ON LEAKS PROGRAM ME	% reduction of non- revenue water	1%	↓9%	1%	1%	↑ 12%	Not achieved	The increase is caused by the high number of illegal conneccctions in the arear that are regarded as no go areas. Also the municipality is billing far less than what it produced,	The implementation of disconnections on illegal connections is currently on going. Non Revenue Water will be implementing Revenue enhancement strategy so that we are able to collect more in the 2024/25 financial year.	1% reduction of non-revenue water	Water loss balances

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3.1	LOCAL ECONOMIC DEVELOPMENT	DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT	ECONOMICALLY VIABLE DISTRICT PROMINENT IN INVESTMENT AND JOB CREATION	LED 1-3.1	Establishment and implementation of key capital and social initiatives projects to enhance economic development and job creation	No of jobs opportunities created through EPWP	1346	652	200	200	412	Over achieved	There were funds allocated for trainings, however due to the delay of SCM processes, trainings could not be conducted. Therefore, the funds were redirected to job opportunities created.		Two Hundred (200) jobs opportunities created through EPWP	Employment contracts	Technical Services Planning and Economic Development Community Services
3.2				LED 1-3.1	Lobby for extensive research, exploration of district signature events, occupancy of establishments and SMME funding support	No. of jobs created through municipality's LED initiatives.	New Indicator	New Indicator	3	3	3	Achieved			Four(4) SMMEs supported with enterprise development and project materials	Business Plan	Planning and Economic Development
3.3				LED 1-3.1		No. of SMME projects audited	New Indicator	New Indicator	8	8	8	Achieved			Eighteen(18) SMME projects audited	Signed Close Out report by Senior Manager	Planning and Economic Development
3.4				LED 1-3.1		No. of SMME supported with enterprise development and project material	New Indicator	New Indicator	4	4	4	Achieved			Four(4) SMMEs supported with enterprise development and project materials	MOA Portfolio Committee resolution	Planning and Economic Development
3.5				LED 1-3.1	Develop centralized information hubs for LED implementation, Skill development, Capacity building,	No of agricultural projects assisted with land preparation (tillage)	New Indicator	New Indicator	12	12	5	Not achieved	Only five co-operatives were assisted with cultivation due to budget limitations ,only 3 tractor drivers were hired and could not reach the number of project that were targeted .	The number of projects to be assisted has been reduced to four accommodating one project per LM in the 2024/25 financial year.	Twelve(12) agricultural projects assisted with land preparation (tillage)	Attendance register	Planning and Economic Development

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3.6	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT	CREATE AN ACCOUNTABLE MUNICIPALITY THAT ENCOURAGES GOOD CORPORATE GOVERNANCE, A HEALTHY ENVIRONMENT AND SOCIAL COHESION.	LED 1-3.1		funding sources and new and existing businesses.	No. of Tourism attractions, activities and events attended	New Indicator	New Indicator	4	4	4	Achieved			Four (4) tourism attractions, activities, and events attended	Attendance register close-out report	Planning and Economic Development
4.1				GGP P 1-4.1	Improve communication and public participation between the municipality and communities.	Facilitation of IDP and Budget roadshows	No of public consultation meetings undertaken	4	4	4	4	4	Achieved			Four(4)public consultation meetings undertaken	Minutes	Planning and Economic Development file -Annexure 23
4.2				GGP P 1-4.1		Ensure that external newsletters are publicized	No of External newsletters published	2	2	4	4	4	Achieved			Two(2)External newsletters published	UMzinyathi Newsletter	Office of the Municipal Manager
4.3						Strengthen implementation of Batho Pele Principles through the execution of the Service Delivery Implementation Plan (SDIP)	No of progress reports on batho pele/ presidential hotlines submitted	New Indicator	New Indicator	4	4	4	Achieved			Four(4)progress reports on Batho pele/ presidential hotlines submitted	Council resolution	Office of the Municipal Manager
4.4				GGP P 1-4.2	Enhance healthy communities and citizens	Encourage participation in sport and recreational programmes by providing financial support, mentoring and coaching to sport codes.	No. of recreational sports programmes supported with financial, mentoring and coaching	8	3	2	2	2	Achieved			Two(2)recreational sports programmes provided with financial support, mentoring and coaching to sport codes.	Signed Close out report by HOD to be endorsed by Portfolio Committee	Community Services

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4.5				GGP P 1-4.2			No. of water samples to be taken from sources used for human consumption	180	228	200	180	151	Not achieved	There were no samples taken during quarter one due to outstanding payments to the lab.	The payment was made to the lab and all samples are now tested and uploaded on the system.	Two hundred(200)water samples to be taken from sources used for human consumption	Water samples results	Community Services	
4.6				GGP P 1-4.2			No. of food outlets visited and inspected both formal and informal	34	49	80	60	87	Over achieved	There was food outbreak that required more inspections to be conducted especially in the local tuckshops		Eighty(80)food outlets visited and inspected both formal and informal	Certificate issued Health Inspection report	Community Services	
4.7							Conduct sites visits to ensure that edibles are in compliance with the Environmental Health by laws.	No of business enterprises inspected for EHR compliance	60	102	60	60	64	Over achieved	Department of social development requested more site inspections on the ECD list that they had to provide with funding		Sixty(60)business enterprises inspected for EHR compliance	Inspection Report	Community Services
4.8				GGP P 1-4.2			Implement skills development programmes	Number of community skills development programmes implemented	2	3	1	1	1	Achieved			One (1)community skills development programmes implemented	Learner agreements MOU	Corporate Services
4.9				GGP P 1-4.3			Provision of a Sound oversight role to ensure effectiveness and guidance in all municipal	Facilitate and provide secretariat support to legislative and Inter-governmental Structures meetings.	No of the Audit Committee meetings provided with secretariat support	4	4	4	4	6	Over achieved	Pressing Oversight matters were required to be discussed as a result special meetings had to be convened.		Four(4) Audit Committee meetings provided with secretariat support	Audit Committee minutes

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4.10				GGP P 1-4.3	committees.		No of the Council meetings provided with secretariat support	4	16	6	6	14	Over achieved	Pressing Oversight matters were required to be discussed as a result special meetings had to be convened.		Four(4) Council meetings provided with secretariat support	Council minutes	Corporate Services
4.11				GGP P 1-4.3			No of ExCo meetings to be provided with secretariat support	12	13	12	12	19	Over achieved	Pressing Oversight matters were required to be discussed as a result special meetings had to be convened.		Twelve(12)ExCo meetings to be provided with secretariat support with secretariat support	ExCo minutes	Corporate Services
4.12				GGP P 1-4.3			No of the Municipal Public Accounts Committee meetings to be provided with secretariat support	4	6	4	4	5	Over achieved	There were pressing matters that required the sitting of the special MPAC meetings.		Four(4) Municipal Public Accounts Committee meetings to be provided with secretariat support	MPAC minutes	Corporate Services
4.13				GGP P 1-4.4		Develop Internal Audit Plan in line with the Internal audit charter.	Date of adoption of Internal audit plan	30-Sep-21	17-Oct-21	30-Sep-24	30-Jun-24	28-Sep-23	Over achieved	IA Plan was submitted earlier than targeted date		Internal audit plan adopted by the 30th of September 2023	Audit Committee adopting the IA plan	Office of the Municipal Manager
4.14				GGP P 1-4.4	Provide independent and objective assurance on the municipal internal control activities	Conduct risk assessment annually.	Date of Organisational Risk Assessment	30-Jun-23	21 June 2023 22 June 2023	30-Jun-24	15-Jun-24	30-May-24	Over achieved	Risk assessment was conducted earlier than targeted date		Organisational Risk Assessment conducted by the 30th of June 2024	Risk Register	Office of the Municipal Manager
4.15				GGP P 1-4.4		Monitor the implementation of risk action plans through Risk reports on a quarterly basis.	% of risk mitigation strategies implemented	100%	54%	75-100%	70-100%	72%	Achieved			100% of risk mitigation strategies implemented	Risk Management report	All departments
4.16				GGP P 1-4.4		Ensure the implementation of the AG Action plan	% of AG queries cleared as per the AG action plan	50-75%	56%	50-75%	50-75%	53%	Achieved			50-75% of AG queries cleared as per the AG action plan	AG Action Plan Progress Report	All departments

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5.1	MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT	DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT	PROMOTE SOUND FINANCIAL MANAGEMENT SYSTEM AND GOOD GOVERNANCE.	MFV M 1-5.1	Effectively manage the municipal resources and ensure financial sustainability.	Implement ation of financial managem ent policies, procedures and practices in complianc e with the MFMA and other related legislation	Date of adoption of Service Delivery and Budget Implementati on Plan.	28-Jun-23	22-Jun-23	28-Jun-24	28-Jun-24	20-Jun-24	Over achieved	Submission was made earlier than targeted date .		Service Delivery and Budget Implementation Plan adopted by the 28th of June 2024	Signed SDBIP by Mayor	Planning and Economic Development Budget and Treasury Office
5.2				MFV M 1-5.1			Date of adoption of draft and final budget	31 March 2023 31 May 2023	29 March 2023 26 May 2023	31 March 2024 31 May 2024	31 March 2024 31 May 2024	28 March 2024 23 May 2024	Over achieved	Submission was made earlier than targeted date .		Draft budget adopted by the 31st of March 2024 and final budget adopted by the 31st of May 2024	Council Resolution	Budget and Treasury Office
5.3				MFV M 1-5.1			Date of adoption of section 72 report.	30-Jan-23	27-Jan-23	30-Jan-24	30-Jan-24	31-Jan-24	Achieved	Submission was made within the legislated date of the 31st of January.		Section 72 report adopted by Council on the 30th of January 2024	Council Resolution	Budget and Treasury Office
5.4				MFV M 1-5.1			% of the collection rate	50%	39%	50%	50%	41%	Not achieved	Delayed payments by government departments, Increase in water losses and failure to implement disconnections fully in no go areas are the result of poor performance.	There has been notification of disconnections issued out for those individuals who are not paying.	50% of the collection rate	System print out	Budget and Treasury Office
5.5				MFV M 1-5.1			Cost Coverage Ratio	1-3month s	0 months	1-3 months	1-3 months	1 month	Achieved	The Municipality is currently facing the financial difficulties.	The budget funding plan has been developed to improve the financial status of the municipality.	Cost Coverage Ratio of 1-3 months by 30 June 2024	Extract of Section 71 Report	Budget and Treasury Office
5.6				MFV M 1-5.1			Debt coverage ratio	0%	0%	0%	0%	0%	Achieved			Debt coverage ratio of 0% by 30 June 2024	Extract of Section 71 Report	Budget and Treasury Office
5.7				MFV M 1-5.1			% of expenditure on infrastructure programmes (MIG)	100%	100%	100%	100%	100%	Achieved			100% of expenditure on infrastructure programmes(MIG)	System print out	Technical Services

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5.8				MFV M 1-5.1			Outcome of Auditor General's audit opinion	Unqualif ied with matters of emphas is	Qualified	Unqualif ied with matters of emphas is	Unqualif ied with matters of emphas is	Adverse	Not achieved	Poor record keeping within the Municipality resulted in insufficient information documentation provided for auditing, transactions reported and disclosed in the AFS.	The municipality is transitioning to online system (one drive) as method of sharing and to storing documents to ensure proper and safe keeping of information.	Unqualified with matters of emphasis	Audit Report	Office of the Municipal Manager
5.9				MFV M 1-5.1			% of budget spent on free basic services	100%	126%	100%	100%	84%	Not achieved	Implementation of the water shedding , decreases the consumption	,Ensure sufficient provision of water through usage of water tankers as allocated per LM.	100% of budget spent on free basic services	System print out	Budget and Treasury Office
6.1	CROSS CUTTING	DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT	URBAN, RURAL AND GEOGRAPHIC	CC 1-6.1	Developm ent of spatial strategic document s and developm ent procedure s to ensure sustainabl e future developm ent	Updating of Geographi cal Information	Number of new VIP toilets captured and mapped	New Indicat or	New Indicator	400	400	400	Achieved			Four hundred (400)new VIP toilets captured and mapped	Map with spatially referenced projects	Planning and Economic Development
6,2			DISASTER MANAGEMENT THROUGH LOCAL SUPPORT MITIGATION	CC 2-6.2	Disaster Managem ent and Fire services support to all Local Municipaliti es	% of disaster cases addressed.	100%	100%	100%	100%	100%	Achieved			100% of disaster cases addressed.	Disaster Quarterly and Annual Report	Community Services	

This section will be updated once the audit process has been concluded in the second version of the Annual Report.

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This section will be updated once the final Annual report is adopted by Council, legislatively the Oversight report is due in March 2025.

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During 2023/24 financial year, uMzinyathi District Municipality had external service providers which were contracted to the municipality to provide a range of services, and they were closely monitored to ensure that intended services are delivered to the community. In order to ensure effective service delivery through the service providers, the municipality entered into Service Level Agreements which were then used as a performance measure for the service providers.

Corrective measures that are instituted against Service providers with unsatisfactory performance (performance rated 2) are: written warnings as well as site meetings with the service providers to determine challenges and then devising an action plan to improve their performance. Failure to improve thus leads to termination of contract.

In terms of Section 46 (1) (a) of the Municipal Systems Act, (No 32 of 2000), the municipality has to provide the performance details of the external service providers contracted during the year under review and the details are as follows:

UMZINYATHI DISTRICT MUNICIPALITY**2023/24 REPORT ON THE PERFORMANCE OF THE EXTERNAL SERVICE PROVIDERS**

No	Name of the Service Provider	Description Of The Service Being Provided	Appointment Date / Awarder Date	Tender Amount	Contract Duration (months)	Service Level Agreement Signed (Y / N)	Responsible Department	Previous Year Performance	Assessment of the Service Providers Performance (Performance Score)		
									Unsatisfactory 1 - 2	Satisfactory 3	Outstanding 4 - 5
1	OTIS (Pty) Ltd	MAINTENANCE & REPAIRS OF ELEVATORS	2014/04/01	R 808 465,40	131	Y	CORPORATE SERVICES	4			3
2	AHEERS PROPERTY HOLDINGS CC	LEASING OF PROPERTY	2013/06/01	R 1 580 084,04	120	Y	CORPORATE SERVICES	4		3	
3	CORHAVEN CONSULTING	IMPLEMENTATION OF WATER SUPPLY PROJECT IN NQUTHU AREA, NTININI WATER SUPPLY SCHEME	2018/12/18	13%	UNSPECIFIED DURATION	Y	TECHNICAL SERVICES	3		3	
4	CCG SYSTEMS	APPOINTMENT FOR AN INTEGRATED FINANCIAL MANAGEMENT AND	2019/02/20	R 14 707 519,00	70	Y	FINANCE DEPARTMENT	1		3	

		INTERNAL CONTROL SYSTEM									
5	JG AFRIKA (PTY) LTD	Provision of Engineering consulting services for the planning, design, tender and construction monitoring of GUNJANA PHASE 2	2020/03/17	R 4 045 804,23	7	Y	TECHNICAL SERVICES	4		3	
6	SDM ASSET MANAGEMENT	Verification of Assets and Compilation of Fixed Asset Register	2020/10/14	R 1 023 172,50	2	Y	FINANCE DEPARTMENT	N/A		3	
7	MAKHELENI CONSTRUCTION CC	NQUTHU WATER SUPPLY SCHEME- VANTS DRIFT WTP & NQUTHU RESERVOIR UPGRADE	2021/03/02	R 51 441 344,64	14	Y	TECHNICAL SERVICES	3		3	
8	ZIKLAG CONSULTING	COMPILATION OF AFS & RESOLVING PRIOR YEAR AUDIT FINDINGS	2021/07/07	R 9 662 000,00	36	Y	OFFICE OF THE MUNICIPAL MANAGER	3		3	
09	IFIX BUSINESS SOLUTIONS	HOSTING AND CLOUD COMPUTING	2022/04/04	R 2 670 000,00	36	Y	CORPORATE SERVICES	5		5	
10	SDM ASSET MANAGEMENT	COMPILATION OF GRAP COMPLIANT INFRASTRUCTURE / IMMOVABLE FIXED ASSET REGISTER	2022/04/04	R 4 894 111,37	36	Y	FINANCE DEPARTMENT	5		3	

11	BO CONSTRUCTION	CONSTRUCTION OF VIP TOILETS AT MSINGA AREA	2022/10/22	R 12 788 000,00	17	Y	TECHNICAL SERVICES	4		3	
12	NOMCOR CIVILS	UPGRADE OF NQUTHU/THELEZINI WATER SUPPLY: CONSTRUCTION OF 50/90MM DIAMETER X 15KM LONG HDPE RETICULATION NETWORK IN NQUTHU AND THELEZINI	2022/09/21	R 18 216 929,66	13	Y	TECHNICAL SERVICES	4		3	
13	VMT CIVILS	KwaPharafini Water Supply Scheme Phase 2B- construction of 50 km reticulation water, Reservoir and Installation of Break Pressure Tanks in Msinga LM	2023/06/06	R 15 473 547,90	8	Y	TECHNICAL SERVICES	N/A	2		
14	VMT CIVILS	ophathe water scheme phase 2 oshikishini water supply extension - construction of bulk water and reticulation pipelines ,100kl reservoir and associated works at mvoti lm	2023/06/14	R 32 174 280,58	11	Y	TECHNICAL SERVICES	4	2		
15	GRAND	Gunjana Water Supply	2023/06/21	R 20 313	15	Y	TECHNICAL	N/A	2		

	CONNECTIONS (PTY) LTD	Scheme Phase 3B – Construction of 350KL & 100KL Reservoirs, Bulk & Reticulation Water 8.4 km Pipeline, Installation of Break Pressure Tanks and 10 Stand Pipes in Msinga LM		513,75			SERVICES				
16	GINTI PROJECTS (PTY) LTD	Nkubungwini water supply scheme phase 3b – construction of 305kl reservoirs, bulk water 5.1 km pipeline and 1 borehole in msinga lm	2023/06/21	R 21 893 438,44	9	Y	TECHNICAL SERVICES	3	1		
17	UDAH CONSTRUCTION (PTY) LTD	Gunjana Water Supply Scheme Phase 3A – Construction of Pump station, Drilling of 2 Boreholes, Bulk Water 5.8 km Bulk Pipeline, 50KL Reservoir and Installation of Break Pressure Tanks in Msinga LM	2023/06/21	R 18 676 290,72	9	Y	TECHNICAL SERVICES	N/A	1		
18	TARCRON PROJECTS	KwaPharafini Water Supply Scheme Phase 2A- construction of Bulk Water, Reservoir and Installation of Break Pressure Tanks in	2023/06/14	R 32 979 676,85	11	Y	TECHNICAL SERVICES	4		3	

		Msinga LM									
19	TUSANI DEVELOPMENT (PTY) LTD	Construction of Thelaphi water reticulation	2023/06/27	R 9 514 493,84	12	Y	TECHNICAL SERVICES	N/A		3	
20	MQHELEWETHU TRADING AND PROJECTS	Kwapharafini/Ngcengeni water supply scheme - phase 1	2023/10/31	R 43 911 075,25	18	Y	TECHNICAL SERVICES	N/A	2		
21	GIJIMA KM SECURITY SERVICES	Provision of Security Services for uMzinyathi district municipality water works sites	2023/10/05	R 25 351 326,43	12	Y	CORPORATE SERVICES	4			4
22	LUNQOBILE TRADING (PTY) LTD	Construction of Douglas bulk water supply scheme Phase 3A	2023/11/15	R 3 714 470,10	12	Y	TECHNICAL SERVICES	N/A		3	
23	BONISEKA HOLDINGS	Maintenance of Various Plants		R 17 250 000,00	0	Y	TECHNICAL SERVICES	N/A		3	
24	ESRI SOUTH AFRICA	Provision of Uudm GIS technical support service	2024/03/01	R 2 210 685,97	24	Y	PLANNING	4			4
25	MS JV	Nquthu Water Supply Scheme -Section : New 600mm Diameter Steel Rising Main From Cho - 5052	20224/02/28	R 53 222 623,55	8	Y	TECHNICAL SERVICES	N/A		3	
26	VELEKUHLE GENERAL	Nkubungwini water supply scheme phase 3b	20224/02/29	R 19 949	8	Y	TECHNICAL	3		3	

	TRADING	:Reticulation		741,20			SERVICES				
27	NOXOLO AND IMALI TRADING 14	Operations and Maintenance Works in Msinga Local Municipality	2024/03/01	R 8 000 000,00	8	Y	TECHNICAL SERVICES	N/A		3	
28	APHELELA CATERING AND PROJECTS	Operations and Maintenance works in Endumeni Local Municipality	2024/02/06	R 8 000 000,00	8	Y	TECHNICAL SERVICES	N/A		3	
29	ASIZIQALELE CONTRACTORS	Operation and Maintenance works in Nquthu Local Municipality	2024/02/06	R 8 000 000,00	8	Y	TECHNICAL SERVICES	N/A		3	
30	TUSANI DEVELOPMENT (PTY) LTD	Operation and Maintenance works in Umvoti Local Municipality	2024/02/07	R 8 000 000,00	8	Y	TECHNICAL SERVICES	N/A		3	
31	MSALELA TRANSPORT CC	Mayicentela , Vuyiza water supply scheme	2023/10/10	R 30 198 518,44	12	Y	TECHNICAL SERVICES	N/A	2		
32	MSALELA TRANSPORT CC	Mayicentela , Vuyiza water supply scheme	2023/10/11	R 30 198 518,44	12	Y	TECHNICAL SERVICES	N/A		3	
33	MARINKETA PROJECTS & SECURITIES	Completion of Disaster Management Center Phase 2	2024/04/29	R 1 499 157,00	4	Y	TECHNICAL SERVICES	N/A		3	
34											

This section will be updated in the second version of the Annual Report.

DRAFT

Performance monitoring underpins the implementation of the multi-year business plan by reviewing the performance of targets on a regular basis to detect underperformance to implement remedial action timeously so that targets are achieved and value for money is easily identified in the services provided to the community.

Performance targets for the 2023/24 financial year were developed and outlined in Organisational Scorecard that was adopted by the Board of Directors in May 2023, adjusted in line with the adjustment budget in February 2024, and adopted by the Board of Directors.

The draft Annual Performance Report provides an illustration of how uMzinyathi District Development Agency performed against predetermined objectives and targets.

The performance results of the organization are summarized per Key Focus Area as follows:

Governance, Management, and Investment Attraction

Governance encompasses the system by which an organization is controlled and operates, the mechanisms by which the entity's strategic direction is set, financial planning and decision-making, and how leaders charged with governance are held accountable.

The UDDA has elected a new Board of Directors that consists of nine (9) members, the new BOD resumed duties at the beginning of February, this is after having an interim Board for over 12 months whilst the Parent municipality was finalizing the recruitment and selection process of the new Board.

The UDDA Board and other legislated structures play a crucial oversight role on the implementation of the Strategic Planning report and Financial Management of the entity's budget to ensure that all legislative sittings are met as required by legislation.

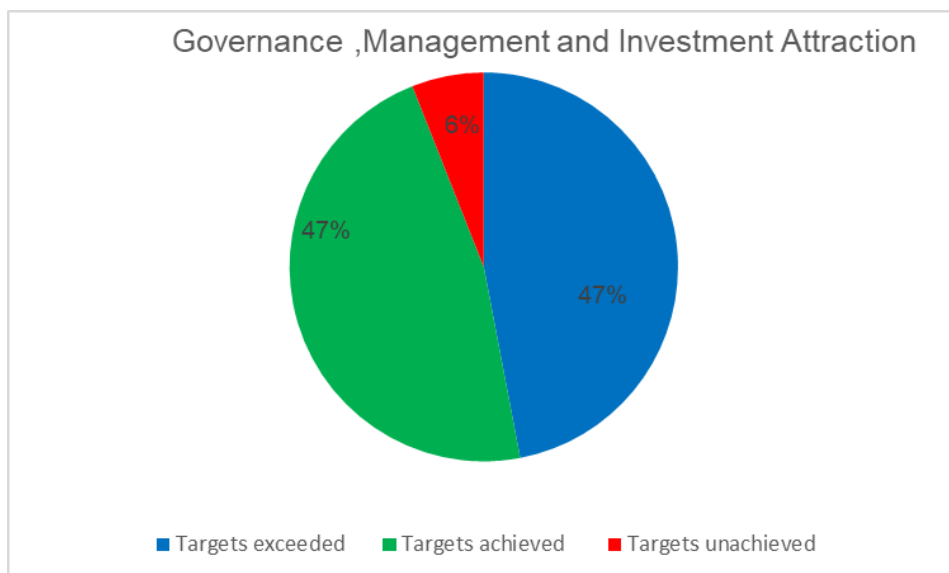
In the financial year under audit, the oversight structures assisted in playing a governance role as required by King IV report, this necessitated constant sitting to discuss prominent affairs of the entity, especially since the entity was concluding its establishment phase, which has come to an end in August 2023. The entity is hopeful that its efforts will be seen in the improvement of performance in governance and compliance issues.

The Internal Audit and the Audit and Performance committee remains shared between the parent municipality and the municipal entity. The Internal Audit Charter and Plan was developed and adopted by the Audit and Performance Committee in the beginning of the financial year, its main purpose of these documents was to guide and outline the functioning of the IA unit as well as planned audits for the 2023/24 financial year. The Annual Risk Assessment was successfully conducted and a Risk Register was developed and adopted, quarterly reports on the implementation of risk mitigation strategies were developed to minimize the risks that might hinder the achievement of objectives.

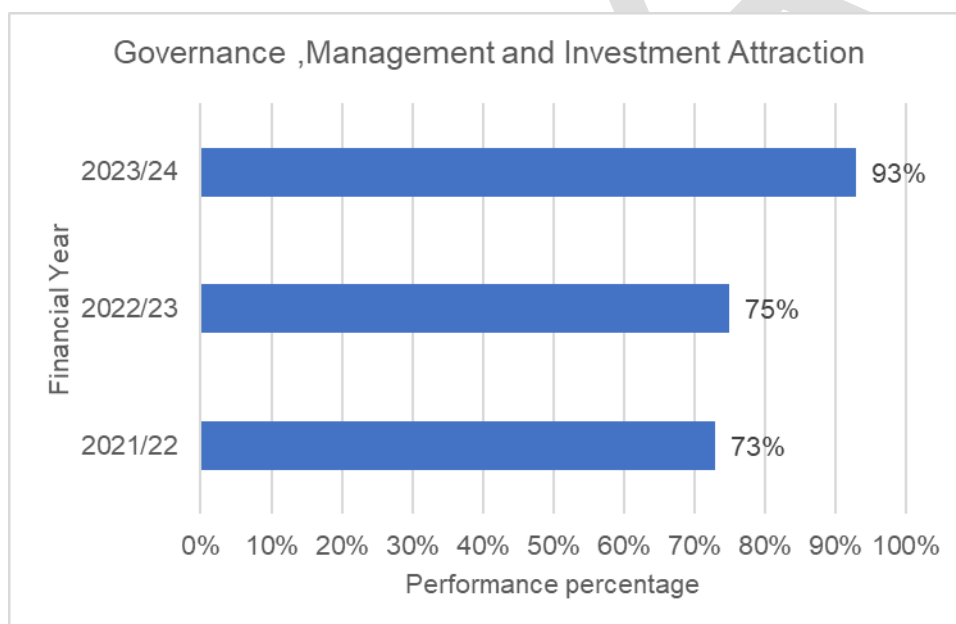
The planning, organizing, directing, coordinating, and controlling of government operations are run by the administration of the entity consisting of the CEO and two (2) managers who report directly to the CEO, Chief Financial Officer and Senior Manager Business Finance and Investment Promotion which are currently acting positions. The Positions of the CEO and the CFO have not been filled, processes are underway to ensure that these critical positions are filled in the next financial year. Administrative activities include providing technical expertise in setting the organization's strategy and coordinating the efforts of staff to accomplish these objectives through the application of limited available resources.

The Governance, Management and Investment Attraction Key Performance Area gauges the entity's ability to manage its financial and human resources, adopt and implement strategic documents within legislated timeframes as contemplated in local government legislation, and source funding for projects and operations to reduce grant dependency.

The Key Focus Area had fifteen (15) planned targets, seven (7) exceeded the required level of performance, seven (7) met the required level of performance and one (1) was not achieved. The below chart illustrates the performance of the Key Focus Area in the 2023/24 financial year, further details are outlined in the APR below.



A comparison of performance for the previous two financial years and current financial year was done to visually illustrate the performance of this KFA over the three-year period, below is the representation of the performance of the Governance, Management and Investment Attraction over the 2021/22-2023/24 financial years;



The performance of this KFA is showing an upward trend, with an increase from 73% in the 2021/22 financial year ,75% in the 2022/23 financial year and 93% in the 2023/24 financial year. One (1) indicator was not achieved in 2023/24 financial year when compared to three (3) indicators not achieved in the 2022/23 financial year, these indicators were carried over for implementation in the 2024/25 financial year, the agreed upon corrective measures are currently being implemented to ensure the achievement of these indicators.

The planned implementation of this KFA includes amongst others the development of agricultural guidelines and plans, the provision of assistance to SMMEs primarily engaged in growing crops, animal production, and Agro-processing as well linking emerging farmers to formal markets.

As stated above in the current financial year the Agency had to implement recommendations by potential funders in terms of the business plans of the Beef resuscitation, the goat production and the Hemp Business plan, two of the business plans were developed and are currently being submitted for consideration by the potential funders, the outstanding business plan is complete and awaits Board approval.

The actioning of the Business Plans without funding proved to be a challenge therefore in the current financial year the Agency focused on providing support to the Dairy Production project and ensuring that oversight meetings to assist in the operations and financial management skills of the Dairy Projects are improved.

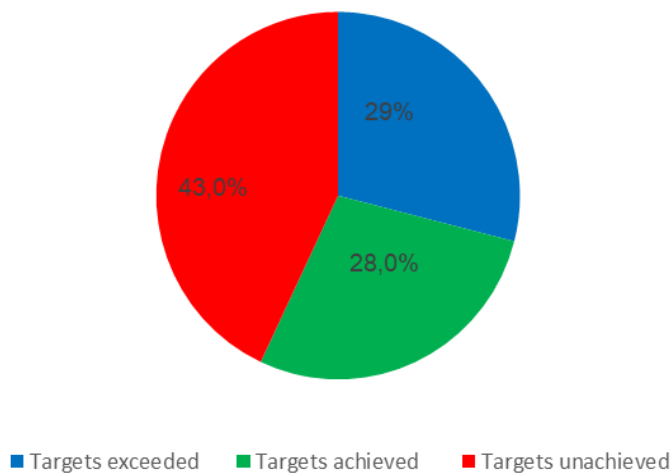
The identification of industrial nodes was merged with the development of the Industrial Sector Plan and sourcing funding for the Beef resuscitation project identified as the driver of economic development in the Inkosi Molefe Local Area Based Plan were also amongst the activities implemented to achieve the objective of this Focus Area.

In the implementation of the Dairy project, the volume of milk produced by the farmer decreased substantially due to the high mortality rate ,which resulted in the loss of sixteen(16)heifers in the past two(2) years .Prior to the adjustment in the budget ,the numbers were expected to increase due to cattle procurement to cater for the dry season and to replace the losses made in the project .The project received interest from the KZN Department of Agriculture and Rural Development which has resulted in the support of R2 056 822.00 for the 2024/25 financial year ,amongst the items to be procured includes the procurement of additional cattle which is envisaged to take place in the second quarter of the 2024/25 financial year. Monthly veterinarian visits are also planned to curb the high mortality rate.

Agro-processing remains a key initiative in the UDDA's endeavours when supporting small, medium and micro-sized enterprises and various Agro-processing industries in product and process development, process optimization and scale-up piloting are in the pipe line.

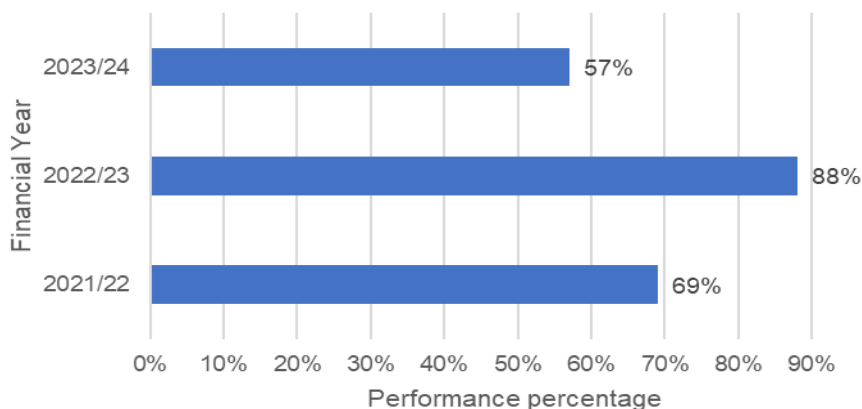
This Key Focus Area had seven (7) targets planned, two (2) exceeded performance, two (2) reached the required level of performance and three (3) did not meet the required level of performance. The below chart illustrates the performance of the Key Focus Area in the 2023/24 financial year, further details are outlined in the APR below.

Agricultural Sector Economic Development



A Comparison of performance between the three (3) financial years was conducted, the graph below provides an assessment of the overall performance of the Key Focus Area in the 2021/22, 2022/23 and 2023/24 financial years.

Agricultural Sector Economic Development



Economic Upliftment

For local economic development to be significant, we encourage all members of the community to take part in available economic activities to ensure adequate distribution of wealth for all businesses in the quest to enable improved quality of life. This is reasoning for the UDDA to work together with community leaders in each region in which it operates with the understanding that the community must seize their unique opportunities. The aim is not to swoop in and out of communities with hit-and-miss strategies. Success lies in empowering the communities toward self-

reliance. Ongoing input at the local level to raise the local economy to a point where it can thrive on its own is top priority in the planned strategies for this Key Focus Area.

The Agency identified projects in the Agro-processing, Manufacturing, and Clothing and Textile sectors in the implementation of the Municipal Employment Initiative (MEI), a total of nine (9) projects received support in the form of tool of trade as the first step to ensure project growth in the previous financial year. In the current financial year projects that had shown an interest in partaking in the Enterprise Development Programme entered into an agreement with the Agency according to the due diligence exercise outcome and needs assessments of each project. One project was selected in each of the active sectors to be provided with hands on support.

During the 2023/24 financial year a total of thirty-seven (37) jobs were created through the support of the EPWP grant and the construction of the Ssthembe Metal Fabrication Plant that is located at the Msinga Industrial Park, more jobs are expected to be created with the continued support of the Agency. Continuous monitoring and assistance are planned in the 2024/25 financial year to ensure that projects are investment ready and reach their envisaged full potential, tools that will monitor project performance have been developed and trainings on Business Financial Literacy and Record keeping are currently being planned with potentials partners in Business Development.

In the previous financial year ,Ssthembe Services was selected as a legacy project of the newly developed Integrated Spatial Development Plan, the project responds to the government initiatives targeted at establishing and revitalizing the industrial sector, currently the project focuses on wheelbarrow and garden tools with the capability of being a light steel metal fabrication manufacturer this will ensure SMME sustainability and job creation which are the main objectives of the NDP, PGDS, DGDP and the IDP. Construction of the metal fabrication plant is currently sitting at 95% as at the end of June 2024.

Engagements are currently underway to align TVET course offerings with the district market requirements, the Agency management engaged with the TMC of Amajuba TVET and processes are underway for engagements with other TVETs that have campuses in our district. A good working relationship has been formed with the TVET as result the Agency was requested to be a Project Manager for the establishment of the Farm Establishment which will be used for Work Integrated Learning for the Agricultural students.

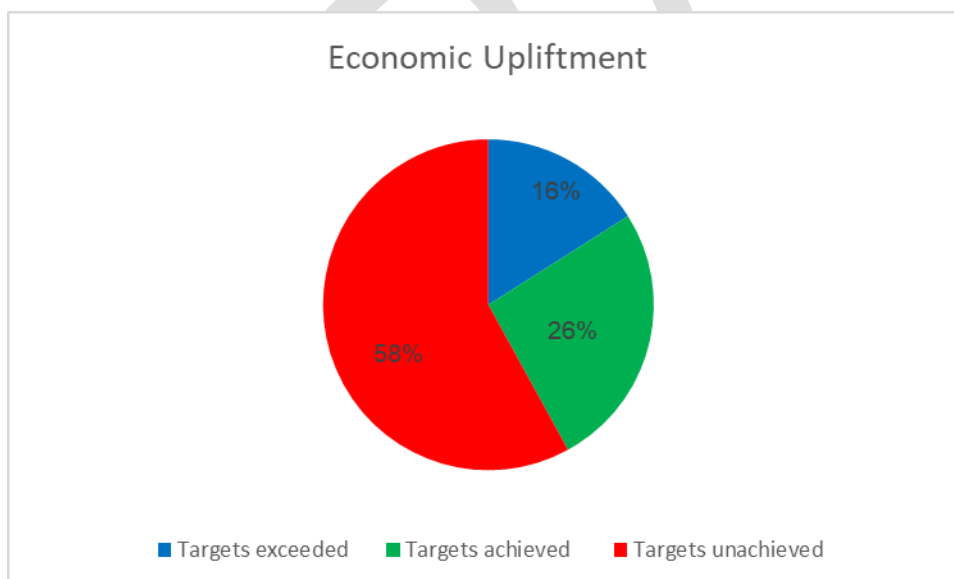
Mutually benefiting collaborations and partnerships with other developmental institutions remain a working strategy for the UDDA, with the notion that combined efforts produce greater results. In the current financial year relations in the form of signed MOUs were fostered with SEDA and Ithala, plans and programmes to deliver on the signed MOUs were implemented smoothly with the Ithala

pre-vetting project if compared to the SEDA project which had numerous challenges these turbulences are expected as this was the first year of implementation.

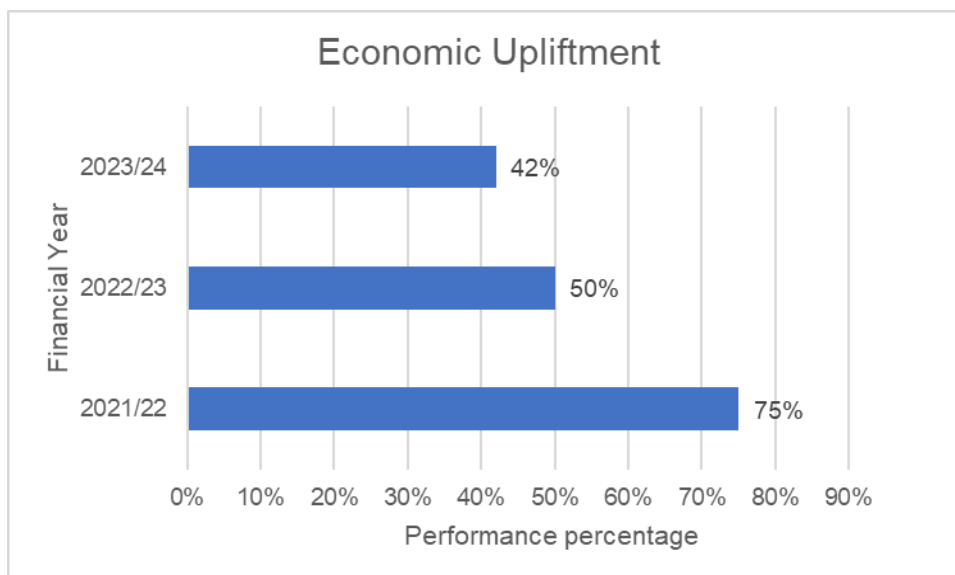
In the previous financial year, the Agency developed an area-based plan for the Inkosi Molefe Tribal area where it looked at potential economic activities for the tribal land to maximize land potential thus decreasing grant and government dependency, unemployment rate, and poverty levels in the long run, through the MEI a blocks manufacturing project was identified as a vehicle that can deliver on the prescripts of the area-based plan for the tribal area.

One of the umbrella sectors identified at the strategic planning session was the ICT sector ,planned programmes include the identification of sites for Digital Hub and BPO service centre however these didn't not materialize due to the budget cut .The relationship formed with MKIA led to the district being selected for the Mentec Solar project ,the project aims to train eight-five students in the installation of solar panels ,a franchise outlet funded by Mentec are some of the positive yields anticipated from the project .

The Key Performance Area had a total of nineteen (19) indicators for the 2023/24 financial year, three (3) exceeded required level of performance, five (5) were achieved, and eleven (11) were unachieved as illustrated in the below chart. Corrective measures are outlined in the APR below on various indicators that have been carried over to the 2023/24 financial year.



The graph below provides an illustration of the performance of this Key Focus Area in relation to performance in the 2021/22, 2022/23 and 2023/24 financial years.



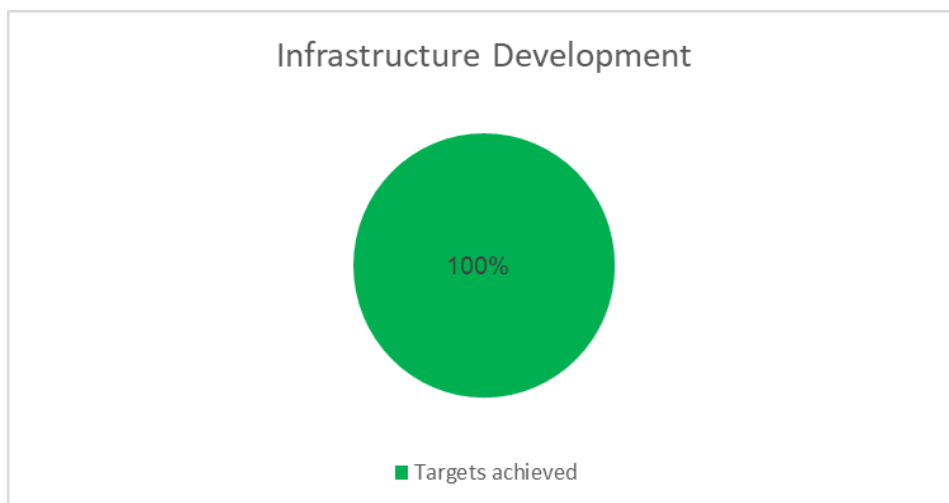
The performance in this focus area decreased due to the delays in internal processes from formed partnerships and budget cuts which impacted the planned initiatives, however remedial action is being implemented and target implementation is currently underway in the 2024/25 financial year.

Infrastructure Development

The Key Focus Area is a new performance area in the 2023/24 financial year, it is tasked with unlocking capital projects for commercial development to fast-track the project completion and ensure timeous project implementation and completion.

In the current financial year, the Agency's focus was on determining the available land and facilities for development and commercial projects within the district, strategic interventions that will drive economic development have been outlined on the ISEDP. Although there were delays in the secondment of personnel that is tasked with ensuring the achievement of objectives under this Focus Area, the UDDA has advertised positions to ensure proper delivery on this focus area, recruitment processes were concluded in the first quarter of the 2023/24 financial year.

In the current financial year, two (2) targets were planned for implementation, both targets were achieved, the below chart illustrates the performance of this KFA.



The focus area was introduced for implementation in the 2023/24 financial year, the graph below illustrates the overall performance of this KFA in the 2023/24 financial year;

The 2023/24 Annual Performance Report reports provide progress made towards the implementation of the agreed-upon strategies and objectives, the financial year under review is the third year of implementation for the entity and the fourth year in the fifth generation IDP for the parent municipality.

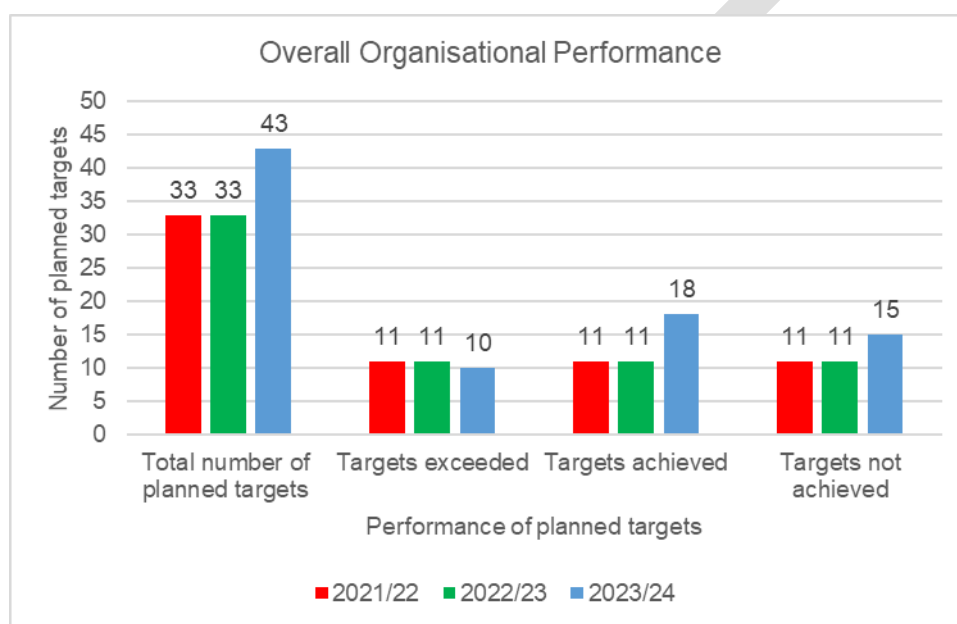
Significant progress has been made in terms of achieving targets set out on the implementation plan which serves as a monitoring tool for the execution of measurable objectives outlined on the Agency's strategy.

Despite challenges that were experienced in the implementation of the targets set for the 2023/24 financial year, effort was made to provide services to the community, the overall performance of the agency was below the set norm of 95-100%, measures to improve performance are in place and management is committed in the initiatives planned for implementation in the 202/25 financial year, a performance improvement is anticipated.

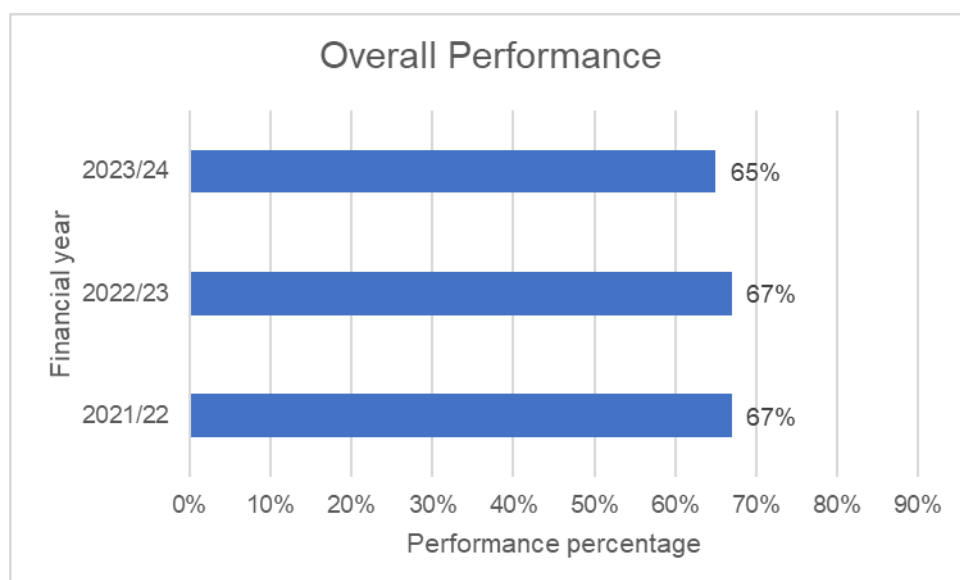
In the current financial year, the overall performance of the UDDA was 65% which is 2% lower than the percentage achieved in 2022/23 financial year Organisational Scorecard performance. Factors that affected the performance of the Agency included the strained budget which impairs operations and project implementation. Engagements have been

held with the parent municipality and commitment has been made to ensure timeous payment of grant funding, this has been confirmed as a priority for both agents to ensure District Local Economic Development. The District and Agency held their respective strategic planning sessions at which both the Agency and parent municipality were active participants, the Agency was identified as the lead implementing agent in economic development projects to eliminate silo planning and realize the vision of the DDM One Plan.

The number of targets planned over the past three (3) years are graphically represented below, there was an increase in the number of planned targets when compared to the previous financial year.



The graph below provides a comparative illustration of the overall performance of the UDDA in the 2021/22 ,2022/23 and 2023/24 financial years;



For the 2023/24 financial year, the entity had a total of thirty-three (33) key performance indicators, and they have been evaluated against the targets the summary is indicated below:

NATIONAL KEY PERFORMANCE AREAS	TOTAL NUMBER OF THE KEY PERFORMANCE INDICATORS	TARGETS EXCEEDED	TARGETS /ACHIEVED	TARGETS NOT ACHIEVED	% Achievement per KFA
GOVERNANCE, MANAGEMENT AND INVESTMENT ATTRACTION	15	7	7	1	93%
AGRICULTURAL SECTOR ECONOMIC DEVELOPMENT	7	2	2	3	58%

ECONOMIC UPLIFTMENT	19	3	5	11	42%
INFRASTRUCTURE DEVELOPMENT	2	0	2	0	100%
TOTAL	43	12	16	15	65.1%
NATIONAL KEY PERFORMANCE AREAS	TOTAL NUMBER OF THE KEY PERFORMANCE INDICATORS	TARGETS EXCEEDED	TARGETS /ACHIEVED	TARGETS NOT ACHIEVED	% Achievement per KFA
% STATUS		25.6%	39.5%	34.9%	100%

From the above, **25.6%** of planned targets exceeded the required performance, and **39.5%** reached the required level of performance thus giving us **65.1%** targets achieved in the 2023/24 financial year with **34.9%** of planned targets being under achieved.

Below is the unaudited [Annual Performance Report](#) for the year under review which provides more details in terms of the successes achieved by the entity and also indicates some of the challenges experienced by the municipality in not achieving some of the targets:

UMZINYATHI DISTRICT DEVELOPMENT AGENCY																	
2023/24 UNAUDITED ANNUAL PERFORMANCE REPORT																	
No.	KEY FOCUS AREA	UDM GOAL	UDDA GOAL	OBJECTIVE	STRATEGY	KPI	Previous Year		Current year performance			Dashboard	Reasons for variance between the Target and Actual Performance /Comments	Corrective Measures on under performance	2024/25 Performance Target	Means of verification	Responsible Department
							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
1.1	GOVERNANCE, MANAGEMENT AND INVESTMENT ATTRACTION	HIGH PERFORMANCE MUNICIPALITY LEADING IN TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT	IMPROVED SERVICE DELIVERY THROUGH GOOD LEADERSHIP, STRATEGIC DIRECTION, GOOD GOVERNANCE AND FINANCIAL MANAGEMENT	Institute inclusive, viable, transparent, and accountable governance and management practices	Ensure timely development and adoption of key legislative documents	Date of adoption of final and draft budget by Board Of Directors	28 February 2023(Draft) 31 May 2023 (Final)	28 February 2023 (Draft) 31 May2023 (Final)	29 February 2024 (Draft) 31 May 2024 (Final)	28 February 2024 (Draft) 31 May 2024(Final)	26 February 2024 (Draft) 13 May 2024 (Final)	Over achieved	Final budget was submitted before the targeted date.		Final budget adopted by the 31st of May 2025 and Draft budget adopted by the 28th of February 2025	Board Resolution	Office of the CFO
1.2						Date of adoption of draft and final Multi-year Business Plan and Organisational Scorecard by Board of Directors	28 February 2023(Draft) 31 May 2023(Final)	28 February 2023 31 May 2023	29 February 2024 (Draft) 31 May 2024 (Final)	28 February 2024 (Draft) 31 May 2024 (Final)	26 February 2024 13 May 2024	Over achieved	Multi-year Business Plan was submitted before the targeted date.		Draft adopted by the 28th of February 2025 and final Multi-year Business Plan and Organisational Scorecard adopted by the 31st of May 2025 by the Board of Directors	Board Resolution	Office of the CEO
1.3						Date of submission of final budget, multi-year business plan and Organisational Scorecard to UDM	28 February 2023 (Draft) 31 May 2023(Final)	28 February 2023 31 May 2023	29 February 2024 (Draft) 31 May 2024 (Final)	28 February 2024 (Draft) 31 May 2024 (Final)	26 February 2024 14 May 2024	Over achieved	Multi-year Business Plan and Budget was submitted before the targeted date.		Draft and final budget, Multi-year Business Plan and Organisational Scorecard submitted by 28th February 2025 and final submitted by 31st of May 2025	Proof of submission	Office of the CEO
1.4				Establishment of innovative support on ICT through digital technologies		Number of website hits	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2000 hits	400 hits	289	Unachieved	The Agency experienced challenges in indexing for Google Analytics which took some time to approve the site data for indexing. Data could only be retrieved in April.	The error has been fixed and correct formula that will create an engagement in our website to generate the targeted website hits is now appearing on the first page of the search results. Plan is to continue to index the website via google console which will bring the website to top of the search	400 website hits by the 30th of June 2025	Website Analytics Report	Office of the CEO

UMZINYATHI DISTRICT DEVELOPMENT AGENCY																	
2023/24 UNAUDITED ANNUAL PERFORMANCE REPORT																	
No.	KEY FOCUS AREA	UDM GOAL	UDDA GOAL	OBJECTIVE	STRATEGY	KPI	Previous Year		Current year performance			Dashboard	Reasons for variance between the Target and Actual Performance /Comments	Corrective Measures on under performance	2024/25 Performance Target	Means of verification	Responsible Department
							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
														results by the end of August 2024.			
1.5						Number of activities conducted in ICT infrastructure establishment	Development of ICT Strategy	Draft ICT strategy developed	5 Development of website - Q1 Adoption of policies -Quarterly	5 Development of website - Q3 Adoption of policies - Quarterly	5	Achieved			Adoption of ICT Strategy by Board of Directors by the 31st of May 2026	Screenshot of Website Board Resolution	Office of the CEO
1.6					Facilitate the sitting of the Board of Directors as per BOD scheduled dates	Number of Board Meetings held	4	12	4	4	9	Over achieved	There were pressing Board matters that needed the Board attention.		Four (4) Board meetings held	Attendance register / Minutes	Office of the CEO
1.7					Practice efficient and effective programme implementation	Percentage of resolutions implemented as per Board Of Directors resolution register	95-100%	85%	95-100%	95-100%	97%	Achieved			95-100% resolutions implemented as per BOD resolution register	Resolution register	Office of the CEO
1.8					Form strategic partnerships with private and public sector entities	Number of new strategic public/private partnership relationships formed	3	3	2	2	2	Achieved			Two (2) new strategic public/private partnership relationships formed by the 30th of June 2025	Attendance registers Minutes	Office of the CEO Business Finance and Investment Promotion
1.9						Number of Inter-departmental Economic Task Teams attended	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2	2	3	Over achieved	The Economic Task Team was merged with the Action Work Group in line with the District Development Model encouraging integrated planning.		Four (4) Inter-departmental Economic Task Teams (AWG) attended by the 30th of June 2025	Minutes/attendance registers	Office of the CEO Business Finance and Investment Promotion

UMZINYATHI DISTRICT DEVELOPMENT AGENCY																	
2023/24 UNAUDITED ANNUAL PERFORMANCE REPORT																	
No.	KEY FOCUS AREA	UDM GOAL	UDDA GOAL	OBJECTIVE	STRATEGY	KPI	Previous Year		Current year performance			Dashboard	Reasons for variance between the Target and Actual Performance /Comments	Corrective Measures on under performance	2024/25 Performance Target	Means of verification	Responsible Department
							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
1.10						Percentage of planned Organisational Scorecard targets achieved	95-100%	67%	95-100%	95-100%	65%	Unachieved	Reasons for under achievement are given on individual indicator	Corrective measures are given on individual indicator	95-100% of planned Organisational Scorecard targets achieved	Quarterly and Annual Performance Reports	Office of the CEO
1.11					Practice proper programme planning	Number of initiatives undertaken to ensure improved internal controls, processes and systems	4 Risk assessment (Q4) Review IA charter (Q2) Implementation of AG & IA action Plan(Q2-Q4) Implementation of risk mitigation strategies (Q2-Q4)	4	4 Risk assessment (Q4) Adoption of IA Plan (Q1) Implementation of AG & IA action Plan(Q2-Q4) Implementation of risk mitigation strategies(Q2-Q4)	4 Risk assessment (Q4) Adoption of IA Plan (Q1) Implementation of AG & IA action Plan(Q2-Q4) Implementation of risk mitigation strategies (Q2-Q4)	4	Achieved			Four (4) initiatives undertaken to ensure improved internal controls, processes and systems	Risk register IA & AG Action plan report	Office of the CEO
1.12				Promotion of self-sufficient economic development	Establish and fill an appropriate management structure	Number of key positions filled	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	11	11	11	Achieved			Two (2) key positions filled	Appointment letters	Office of the CEO
1.13					Mobilize funding for agency operations	Percentage of own revenue sourced versus grant allocation	1%	2%	2%	1%	88%	Over Achieved	An invoice for the amount of R 600 000,00 after the agency had been appointed as Project Managers for the Majuba TVET farm establishment project, which led to an over achievement of this indicator		15% own revenue sourced versus grant allocation	Financial report	Office of the CEO

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
1.14					Mobilize funding for project financing	Number of funding applications submitted to prospective funders	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	169 MEI (Q1) (6) (Q2(3))Lau ghing goat (Q2)Beef resuscitati on (Q4)BPOM singa Goat Production Nquthu Quarry Mvoti Furniture Sector PlanFood Distributio n Centre	10Mjoiniza Dairy Production Beef resuscitatio nCannabis Goat Production Ssthembe Steel Fabrication SM Branding (2)Mhlongo muhle (2)Nelisiwe 999(2)AbiCh em (2)Amajuba Farm establishme nts (1)	16Mjoiniza Dairy Production (2)Penny Marrie (1)Galela Projects (1) Ssthembe Steel Fabrication (3)SM Branding (2)Mhlongo muhle (2)Nelisiwe 999(2)AbiCh em (2)Amajuba Farm establishme nts (1)	Over achieved	Through the relationships formed and open calls an additional six funding applications were made (6), other funding applications couldn't be submitted due to them being co-operatives.		Nine (9) funding applications submitted to prospective funders	Funding application Proof of submission	Office of the CEO
1.15						Percentage of submitted funding applications approved by prospective funders	95-100%	60%	95-100%	50%	50%	Achieved			50% of submitted funding applications approved by prospective funders	Signed SLA	All departments

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
1.16					Invest in viable commercial projects	Number of commercial projects (SMMEs) supported with finances/mentoring and advisory services /capacity building	8 UDA Food Distribution Mvoti Furniture Sector Plan Dairy Production Project Laughing Goat Msinga Goat Production Cleaning detergents Nquthu Blocks Manufacturing Wheelbarrow Manufacturing	6 Dairy Production Project Laughing Goat Msinga Goat Production Cleaning detergents Nquthu Blocks Manufacturing Wheelbarrow Manufacturing	16 9 MEI (Q1) (6) (Q2(3)) Laughing goat (Q2) Beef resuscitation (Q4) BPO Msinga Goat Production Nquthu Quarry Mvoti Furniture Sector Plan Food Distribution Centre	10 Mjoiniza Dairy Production Beef resuscitation Cannabis Goat Production Ssthembe Steel Fabrication SM Branding Mhlongomuhle Nelisiwe 999 AbiChem Maize Massification	10 Mjoiniza Dairy Production Beef resuscitation Nobenguni Hemp Goat Production Ssthembe Steel Fabrication SM Branding Mhlongomuhle Nelisiwe 999 AbiChem Pennie Marrie	Achieved			9 BPO Mhlongomuhle Mjoiniza Penny Marrie Hemp Production Ssthembe Abi Chem SM Branding Nelisiwe 999	Quarterly Progress Reports	Office of the CEO
2.1	AGRICULTURAL SECTOR ECONOMIC DEVELOPMENT	ECONOMICALLY VIABLE DISTRICT PROMINENT IN INVESTMENT AND JOB CREATION	INTENSIFY ECONOMIC ACTIVITY IN THE DISTRICT AGRICULTURAL SECTOR	Unleashing the district agricultural potential.	Promote and support Agricultural industries	Date of completion of revised Beef resuscitation Business Plan	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	30-Sep-23	30-Sep-23	29-Sep-23	Over achieved	Business plan was completed earlier than targeted date		Submission of Beef Business Plan to Potential Funders	Business Plan	Business Finance and Investment Promotion
2.2						Date of Completion of Msinga Goat Production Business Plan	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	31-Dec-23	30-Jun-24	29-Apr-24	Over achieved	Business plan was completed earlier than targeted date		Submission of Msinga Goat Production Plan to Potential Investors	Business Plan	Business Finance and Investment Promotion
2.3						Date of completion of Hemp Business Plan	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	31-Mar-24	30-Jun-24	Not achieved	Unachieved	The proposal has not been adopted by BOD but was completed internally.	The proposal will be presented at the next Board of Directors meeting for the adoption. The next sitting is scheduled for October 2024.	Adoption of Hemp Business Plan	Board Resolution	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
2.4						Volume of raw milk produced in Dairy production project	180 000 litres	183445 litres	210 000 litres	100 000 litres	93559 lts	Unachieved	Due to financial constrains we were unable to fund the procurement of additional dairy stock to match the raw milk to be produced.	There were engagements with DARD to ensure that the project gets funding externally. The Farmer has already signed the Funding agreement with DARD. Procurement of additional heifers will be concluded in the second quarter of the 2024/25 financial year.	160 690 litres raw milk produced in Dairy production project	Production reports	Business Finance and Investment Promotion
2.5						Number of agricultural services and financial management oversight meetings held	4	4	4	4	4	Achieved			Four (4) agricultural services and financial management oversight meetings held	Minutes and Attendance Register Management Reports (Quarterly) Financial Statements (Annual)	Business Finance and Investment Promotion
2.6						Number of agricultural SMME provided with professional services and management	2	2	3	3	3	Achieved			Three (3) agricultural SMME provided with professional services and management	Minutes and Attendance Register	Business Finance and Investment Promotion
2.7						Number of fresh produce emerging farmers assisted with gaining access to formal markets	New Indicator	New Indicator	45	7	0	Unachieved	The Panel was advertised twice, the first response was poor which necessitated the advertising of the second response.	Appointment of Panel of Service Providers was concluded in June 2024.	Forty-five (45) fresh produce emerging farmers assisted with gaining access to formal markets	Invoice and delivery note	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
SP3.1A	ECONOMIC UPLIFTMENT	ECONOMICALLY VIABLE DISTRICT PROMINENT IN INVESTMENT AND JOB CREATION	DIVERSIFY, INNOVATE AND UPGRADE ACTIVE ECONOMIC SECTORS	Create a conducive environment for SMME participation in the main stream economy	Assist SMMEs in packaging funding applications to existing funds for available opportunities to ensure growth and sustainability	Percentage change in sales of supported SMME in the textile sector (SM Branding)	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2.5%	Increase of 1,25%	0	Unachieved	Due to the budget cuts planned activities that were going to assist in boosting sales and production were put on hold, the Agency didn't have a sufficient budget to provide adequate support that would have enabled the implementation of Enterprise Development Programme.	The 2024/25 support plans have been adjusted to focus on facilitating access to formal markets and sourcing additional funding. Funding Proposals have been developed and engagements with potential funders is planned in the second quarter of the 2024/25 financial in line with call for proposals for most DFIs.	1.25% change in sales on supported SMME in the textile sector (SM Branding)	Quarterly Progress Reports Enterprise Development Programme Dashboard Report	Business Finance and Investment Promotion
SP3.1B						Percentage change in production capacity of supported SMME in the textile sector (SM Branding)	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2.5%	increase of 1,25%	0	Unachieved	Due to the budget cuts planned activities that were going to assist in boosting sales and production were put on hold, the Agency didn't have a sufficient budget to provide adequate support that would have enabled the implementation of Enterprise Development Programme.	The 2024/25 support plans have been adjusted to focus on facilitating access to formal markets and sourcing additional funding. Funding Proposals have been developed and engagements with potential funders is planned in the second quarter of the 2024/25 financial in line with call for proposals for most DFIs.	1.25% change in production capacity on supported SMMEs in the textile sector (SM Branding)	Quarterly Progress Reports Enterprise Development Programme Dashboard Report	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
SP3.2A						Percentage change in sales of supported SMME in the Agri-processing sector (Mjoniza)	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2.5%	increase of 1,25%	41% decrease	Unachieved	Due to financial constrains we were unable to fund the procurement of additional dairy stock to match the raw milk to be produced. Furthermore, a significant number of cattle were lost in this financial year due to illness.	There were engagements with DARD to ensure that the project gets funding externally. The Farmer has already signed the Funding agreement with DARD. Procurement of additional heifers will be concluded in the second quarter of the 2024/25 financial year. Services of a veterinarian were sourced and secured to address the high mortality rate	1.25% change in sales on supported SMMEs in the Agri-processing sector (Mjoniza)	Quarterly Progress Reports Enterprise Development Programme Dashboard Report	Business Finance and Investment Promotion
SP3.2B						Percentage change in production capacity of supported SMME in the Agri-processing sector (Mjoniza)	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2.5%	increase of 1,25%	49% decrease	Unachieved	Due to financial constrains we were unable to fund the procurement of additional dairy stock to match the raw milk to be produced. Furthermore, a significant number of cattle were lost in this financial year due to illness.	There were engagements with DARD to ensure that the project gets funding externally. The Farmer has already signed the Funding agreement with DARD. Procurement of additional heifers will be concluded in the second quarter of the 2024/25 financial year. Services of a veterinarian were sourced	1.25% change in production capacity on supported SMMEs in the Agri-processing sector (Mjoniza)	Quarterly Progress Reports Enterprise Development Programme Dashboard Report	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
														and secured to address the high mortality rate			
SP3.3A						Percentage change in sales of supported SMME in the manufacturing sector (Ssthembe)	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2.5%	increase of 1,25%	0	Unachieved	Due to the budget cuts planned activities that were going to assist in boosting sales and production were put on hold, the Agency didn't have a sufficient budget to provide adequate support that would have enabled the implementation of Enterprise Development Programme.	The 2024/25 support plans have been adjusted to focus on facilitating access to formal markets and sourcing additional funding. A Funding Proposal has been developed and sent to probe additional funding, engagements with potential funders are currently underway.	1.25% change in sales on supported SMMEs in the manufacturing sector (Ssthembe)	Quarterly Progress Reports Enterprise Development Programme Dashboard Report	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
SP3.3B						Percentage change in production capacity of supported SMME in the Manufacturing sector (Ssthembe)	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	2.5%	increase of 1,25%	0	Unachieved	Due to the budget cuts planned activities that were going to assist in boosting sales and production were put on hold, the Agency didn't have a sufficient budget to provide adequate support that would have enabled the implementation of Enterprise Development Programme.	The 2024/25 support plans have been adjusted to focus on facilitating access to formal markets and sourcing additional funding. Funding Proposals have been developed and engagements with potential funders is planned in the second quarter of the 2024/25 financial in line with call for proposals for most DFIs.	1.25% change in production capacity on supported SMMEs in the Manufacturing sector (Ssthembe)	Quarterly Progress Reports Enterprise Development Programme Dashboard Report	Business Finance and Investment Promotion
3.4						Date of completion of Enterprise Development Programme agreement (EDP) with SMMEs	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	30-Oct-23	31-Mar-24	25-Mar-24	Over achieved	Enterprise Development Programme agreement was signed before the targeted date.		n/a	Signed Enterprise Development Programme (EDP) agreement	Business Finance and Investment Promotion
3.5					Establishment and implementation of key capital and social initiatives projects to enhance economic development and job creation	Number of Job opportunities created through supported projects (EDP)	10	31	60	35	37	Over achieved	More than anticipated jobs were created due to the construction of phase one of Msinga industrial park			Employment contracts Spreadsheet	Business Finance and Investment Promotion
3.6						Date of Adoption of Industrial Development Sector Plan	Development of Integrated Spatial Development Plan	Development of Integrated Spatial Development Plan	30-Jun-24	30-Jun-24	0	Unachieved	The industrial sector plan has not been completed due to lapsed time to complete the project and the issue of staff rotation which	With recent developments of appointment and assumption of duties by the Town Planner, the activity will be completed		BOD Resolution	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
													hinders continuity in project execution.	by the send of the second quarter in the 2024/2025 financial year.			
3.7					Targeted reduction of red-tape and municipal administrative processing times	Number of business awareness campaigns conducted in partnership with Local Municipalities and KZN Edtea	4(market roadshows)	2 (market roadshow)	4 Endumeni LM & Mvoti LM (Q2) Msinga LM & Nquthu LM (Q4)	4 Endumeni LM & Mvoti LM (Q2) Msinga LM & Nquthu LM (Q4)	4	Achieved			Four (4) business awareness campaigns conducted with Stakeholders	Attendance Register	Business Finance and Investment Promotion
3.8						Number of legacy projects supported financially	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	1	1	1	Achieved			One (1) legacy project supported financially	MOU Expenditure reports	Business Finance and Investment Promotion
3.9						Number of progress monitoring reports submitted on the Legacy project	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	3	3	3	Achieved			Four (4) progress monitoring reports submitted on the Legacy project	Quarterly Progress Reports	Business Finance and Investment Promotion
3.10					Serve as a project implementation service provider to municipalities and other government and private stakeholders	Percentage of Implementation of SEDA outreach programme	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	100%	100%	14%	Unachieved	Project couldn't be implemented fully due to staff training not being received from SEDA on the tools used to report progress made on activities.	Project has been put on hold in the 2024/25 financial year to provide SEDA with enough time to provide training and resolve project challenges experienced in the 2023/24 financial year.	n/a	Quarterly Progress Reports	Business Finance and Investment Promotion
3.11						Number of new clients mobilized on the Ithala project	Signing of MOU	Signing of MOU	8	10	10	Over achieved	There was a high interest from SMMEs in the Ithala project, the project assisted in enabling		Twenty (20) new clients mobilized on the Ithala project	Proof of clients mobilized Attendance Registers Progress Reports	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
													access to clients based in areas where there was no Ithala Bank or Business Development section.				
3.12						Percentage of Implementation of Ithala prevetting programme	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	100%	100%	100%	Achieved			100% Implementation of Ithala prevetting programme	Quarterly Progress Reports	Business Finance and Investment Promotion
3.13						Number of activities conducted on the Mvoti Waste Landfill project	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	n/a	3 Due Diligence (Q3) Site Visit (Q3) Development of Operational Plan and Policy (Q4)	3	Achieved			12 Mvoti Waste Landfill noncompliance findings resolved	Due Diligence Report Attendance Register Operational Plan and Policies	Business Finance and Investment Promotion
3.14				Facilitate and provide the development, capacitation and job creation of role players and beneficiaries of economic development	Establish a platform for engagement between tertiary institutions and business to ensure programmes are aligned with industry demand	Number of BPO project sites secured	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	1	1	0	Unachieved	There was a budget cut as a result planned initiatives for the BPO and Digital Hub were put on hold. A new project that is financed by Mentec was implemented and is now the focus area as it doesn't have any monetary attachment to it. An item requesting space to put a solar container was submitted to Endumeni Municipal	There are ongoing negotiations with Endumeni Management since the indication that Traffic department is no longer interested in moving to the space, that calls for the UDA to resuscitate the negotiation to utilize the space. Item to be resubmitted by Endumeni Management to Council for reconsideration	1 BPO project sites secured	Council Resolution	Business Finance and Investment Promotion
3.15						Number of Digital Hub sites identified	New Indicator in 2023/24 financial year.	New Indicator in 2023/24 financial year.	1	1	0	Unachieved			1 Digital Hub sites identified	Council Resolution	Business Finance and Investment Promotion

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							2022/23 Target	2022/23 Actual Performance	2023/24 Target	2023/24 Adjusted Target	2023/24 Actual Performance						
													Council and approved, plan to ensure that Container gets delivered is underway.	n of UDA to use space for BPO and Digital Hub, this will be implemented by the end of September 2024.			
3.16											Number of activities conducted in District TVETs in line with market requirements	2	1	2	3 Signing of MOU Majuba & Mthashana (Q4) Preparation of farm concept proposal (Q4)	2	Unachieved
4.1	INFRASTRUCTURE DEVELOPMENT	ECONOMICALLY VIABLE DISTRICT PROMINENT IN INVESTMENT AND JOB CREATION	DEMAND DRIVEN AND EQUALLY DISTRIBUTED INFRASTRUCTURE AND SERVICES	Improve the provision of infrastructure development and services	Serve as a planning, project implementation and maintenance service provider to municipalities and other government and private stakeholders	Number of Development Planning meetings attended	4	0	12	12	12	Achieved			Twelve (12) Development Planning meetings attended	Attendance Register/ Minutes	Business Finance and Investment Promotion
4.2											Number of activities conducted in the development of student accommodation around the district	3	2	3 Engagement Mobilization of interestAgreement of partnership model	2 Engagement Mobilization of interest	2	Achieved

During 2023/24 financial year, the municipality managed to deliver on its developmental mandate of improving the quality of life and providing quality service to its community, in spite of operating in an environment with challenges with the major one being drought as dams and boreholes went dry which were meant to provide water to the communities, and the municipality had to resort in providing water through water tankers, and also taking into account the financial constraints and escalating service delivery costs. This was done regardless of the international pandemic that hit the world at large and threatened the implementation and achievement of planned projects and programmes.

Furthermore, the municipality operated with a slow start with regards to implementing water and sanitation projects however as the champions of services delivery, the municipality continued to provide service delivery expectations to the community of uMzinyathi with the assistance of KZN Cogta officials. Continued support in the 2024/25 financial year is urged from other spheres of government to enable the municipality to provide basic needs as mandated by the Constitution.

Great appreciation goes to the Council of Umzinyathi District Municipality, Amakhosi, members of the Executive Committee, the Portfolio Committees of Council, Management, the Municipal Public Accounts Committee, and the Audit Committee for guidance and the support given to Management and Staff of Umzinyathi District Municipality during the 2023/2024 period.

The Council, Amakhosi, Management and Members of staff wishes to thank the community in trusting the municipality in the implementation of the strategic objectives outlined in the IDP and for entrusting the municipality with service delivery and improving the livelihood of Umzinyathi District Municipality community.

THUTHUKA MZINYATHI!!!!